

G A M E  R E A D Y.™
Equine

EQUINE CONTROL UNIT

User's Manual

MODEL 550250



Welcome. You've joined a team of elite athletes, trainers, riders and vets who rely on the Game Ready Equine System every day to prevent and treat injuries. Your Game Ready Equine System is based on NASA technology and is the only product on the market that provides active compression and cold therapy in one portable system. Our state-of-the-art system is designed to treat almost any type of injury better and faster. Our combined treatment helps your horse stay healthy and heal faster so they can train hard and compete at their best. Game Ready Equine was developed with feedback and design input from leading vets, trainers, riders and the U.S. Equestrian Federation.

Please complete and return the Warranty Registration card for the Game Ready Control Unit located inside the front cover. The Warranty Registration card for the Heat Exchanger is packaged with each individual Wrap. Return the registration cards within 30 days from the date of purchase in order to receive warranty service.

WHO WE ARE

CoolSystems was founded by a pioneer in NASA spacesuit technology, who began working with athletes, athletic trainers and doctors to expand the technology of temperature and pressure control into the realm of sports medicine.

A year later, a group of doctors and professional sports teams began testing the first Game Ready prototypes. The feedback was overwhelming. Athletic sprains, strains, and bruises healed faster. The system successfully treated post-operative patients, getting them back into the game more quickly. In addition, the system helped reduce the symptoms of multiple sclerosis, allowing many patients with heat sensitivity increased mobility and activity.

Many top athletes liked the system so much that they became part owners in our company. Among them are Steve Young, Jerry Rice, Troy Aikman, Bruce Smith, and Warren Moon.

Let us know what you think of our products. We'd love to hear from you.

| | |
|--------------------------|----------------------------------------------------------------------|
| Game Ready Equine | Toll-free phone number: |
| CoolSystems, Inc. | (888) GAMEREADY |
| 1201 Marina Village Pkwy | (888) 426-3732 |
| Suite 200 | www.gamereadyequine.com |
| Alameda, CA 94501 | |

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S A F E T Y P R E C A U T I O N S

WARNINGS

Warning: Be sure to read the entire User's Manual before operating the Game Ready Equine System. Operation or maintenance procedures other than those described here may result in a hazardous situation and may void all Game Ready warranties. If you have questions concerning your Game Ready system, call our customer service department toll-free at (888) GAMEREADY (426-3732).

Warning: You should consult with your veterinarian before beginning any new treatment on your horse.

Warning: If use of the Game Ready Equine System causes increased pain, swelling, discoloration or loss of sensation, discontinue use and consult with your veterinarian.

PRECAUTIONS

Caution: Always attend the horse while the Game Ready Equine System is being used, in the case that the horse needs to be quickly disconnected from the Control Unit.

Caution: Be careful to remove any dirt that enters the connectors. Failure to do so could result in dirt entering the fluid or air circuit and harming the Control Unit or Wrap.

Caution: Do not store the Control Unit or Wraps in temperatures above 120° F or below 33° F.

Caution: Do not operate the system without any water in the ice box. Control Unit should be at least 1/3-full of water. See page 11 for Quick Set-Up instructions for Control Unit.

Caution: Always turn off the System and disconnect the power line cord from its electrical outlet before performing any maintenance procedures.

Caution: To avoid the risk of electrical shock, do not remove any panels from the Control Unit. Refer all servicing and repair to a qualified technician. Opening the case will void the Game Ready warranty.

Caution: Do not pour hot water into the ice box.

Caution: Never operate the System with damaged power line cords or Connector Hoses.

Caution: Do not pick up the Control Unit by the lid. Carry using the handle only.

Caution: This product is for veterinary use only and is not indicated for human use.

Caution: Do not use any AC adapter other than that provided by Game Ready Equine. Use of other AC adapters may result in electrical shock and will void Game Ready Equine warranty.

Caution: Do not use any Wraps designed by other manufacturers with the Game Ready Equine System.

Caution: Be careful not to trip over the system's power cords and Connector Hose.

Caution: Be mindful of the power cords and Connector Hoses to avoid any risk of strangulation.

In addition to the precautions listed above, additional warnings and safety precautions are posted throughout this manual. Read and carefully follow these instructions prior to operating the system.

CAUTION: Handle the Control Unit with the same care as you would a laptop computer. Do not drop it, kick it or otherwise abuse it unnecessarily. Such abuse will void all Game Ready Equine Warranties.

UL CLASSIFICATION

Protection against electric shock (5.1):

The Game Ready power supply (Ault Model MW128) is considered to be Class I (grounded) equipment.

The Game Ready power supply (GlobTek Model GTM21097-5012) is considered to be Class II (ungrounded) equipment.

The Game Ready unit is considered to be Class II (ungrounded) equipment.

Protection against harmful ingress of water (5.3):



This product provides ordinary protection against ingress of water. The Game Ready system is considered to be Class I (ungrounded) when connected to the Ault Model MW128 power supply, and Class II (ungrounded) when connected to the GlobTek Model GTM21097-5012 power supply.

Degree of safety in the presence of flammable anesthetics or oxygen (5.5):

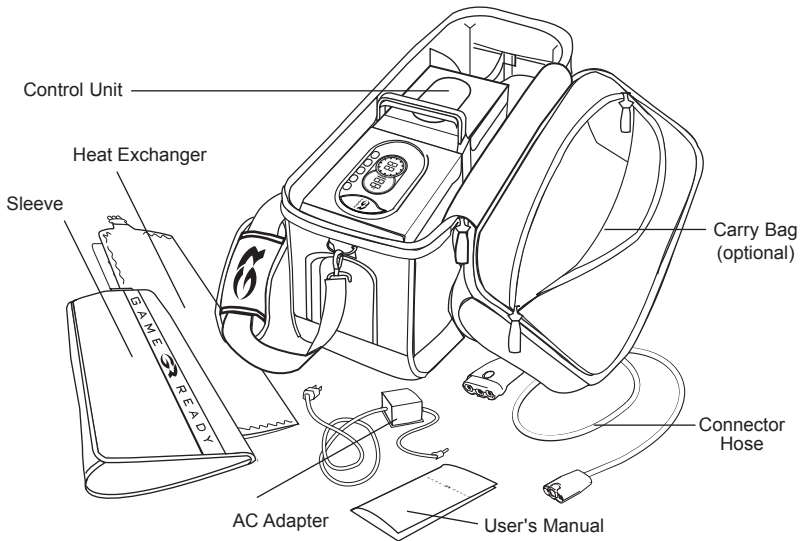
Not suitable for use in an oxygen enriched environment or in the presence of flammable anesthetics.

Mode of operation (5.6):

The equipment operates under continuous operation and continuous operation with intermittent loading if operating the system continuously without a full load of ice. Users should allow the system to rest for at least 15 minutes between each 90-minute treatment.

| | |
|---------------------------------------------------------------------------------------------|-------------------------------------------------------|
|  12V/ 1.2A | Powered by Direct Current |
|  | Attention: Consult accompanying documents before use. |

YOUR GAME READY EQUINE SYSTEM



CONTROL UNIT ORIENTATIONS

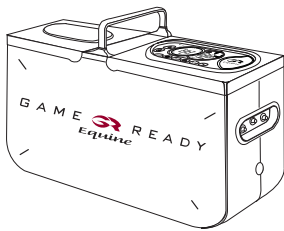


Figure A: Upright

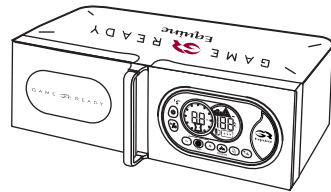
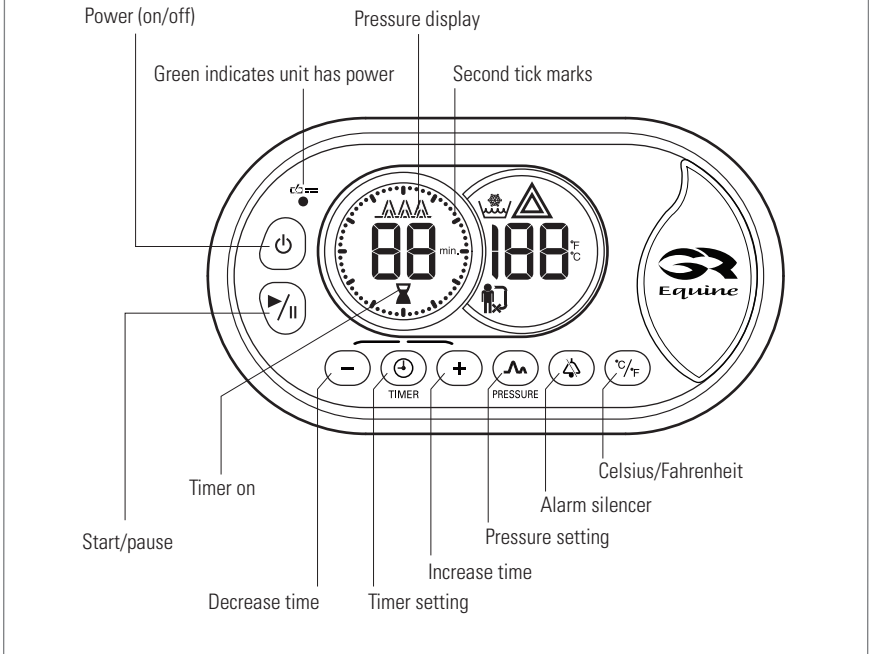


Figure B: Side

The Control Unit can sit upright (Fig. A) or on one side (Fig. B) to fit on a shelf.
Caution: Do not put the unit on the side where the control panel is upside down.
This will cause the unit to leak water.

CONTROL PANEL / BASIC CONTROLS



Priming A New Heat Exchanger

A brand new Heat Exchanger should first be filled with water ("primed") before it is used. To prime a new Heat Exchanger read through the Control Unit Set up on page 8 and Getting Started on page 11 and then follow the steps below:

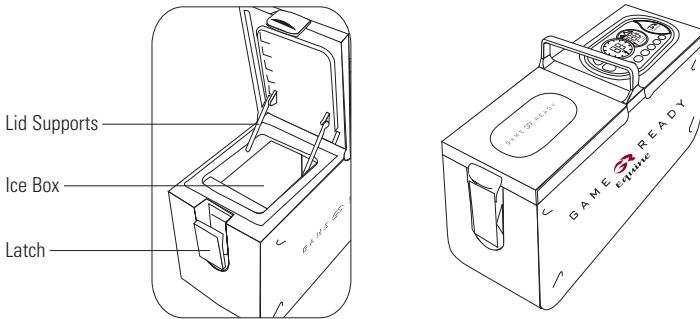
1. Open Heat Exchanger, lay flat on the ground and connect the Heat Exchanger to Control Unit.
2. Press the pressure button on the control panel to set the pressure on "no pressure".
3. Press the start button.
4. Run for a minimum of two minutes.

Note: Often when priming the Full Leg Heat Exchanger, the Control Unit alarm will sound after 45 seconds, the low flow icon will flash and the Control Unit will stop. This is because there isn't enough water returning to the Control Unit, due to the new Heat Exchanger being filled. To continue, simply restart the priming process following the steps above. After 2 minutes the Heat Exchanger is fully primed and ready to be used. Repeat the steps above for each additional new Heat Exchanger.

Filling the Ice Box

Stand unit upright. Then unplug the unit from the electrical outlet. To open the ice box lid, pull up on the latch on the end panel of the Control Unit. Fill ice box with ice to the rim of reservoir. For maximum cooling duration, use cubed ice. Pour cold water over ice until the reservoir is about one third full. Dry off the rubber gasket to ensure a good seal. Close lid securely and lock into place by pulling down on the latch.

Note: The system provides cooling to the Wrap on less ice but we recommend you fill the ice box completely.
Caution: Do not pour hot water into the ice box.



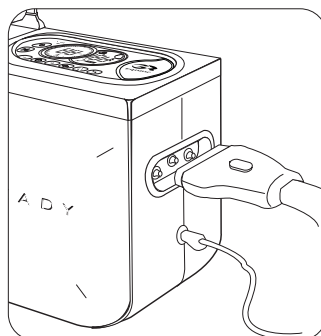
Refilling the ice box

The ice will melt during treatment. Check the ice box frequently. If little or no ice remains, then refill the ice box to assure maximum cooling. If the unit is turned on its side, place it back in its upright position before opening the ice box lid by pulling up on the latch. Press the power button to turn off the unit. Unplug unit from the AC adapter and empty excess water from ice box. Fill the reservoir to the rim with ice. Pour cold water over ice until reservoir is about one third full. Close the lid securely and resume therapy.

Note: Ice can be added to the Control Unit while it is running (as long as it is standing upright).

Connecting the Hose to the Control Unit

The hose connector snaps easily into place on the end panel of the Control Unit. When inserted correctly, the disconnect button will be on top. To disconnect, simply press the button and remove the connector from its port. When disconnecting the hose from the Control Unit, it is normal for a few drops of water to drip from the connector hose nozzle. Be sure NOT to hold the button down while connecting the hose to the Control Unit.



A P P L Y I N G T H E W R A P S

For more information on a specific wrap, see the Use Guide that accompanies your Game Ready Equine Wrap.

After securing the Wrap to the horse, connect the hose to the wrap and then connect the hose to the Control Unit. Press the power button. Adjust the timer and pressure settings. For maximum cooling, place Wrap directly against the horse.

Caution:

Do not place directly against open wounds, sores, rashes, infections, or stitches. If skin has been breached, first apply a sterile dressing over the wound, then apply the Game Ready Equine Wrap.

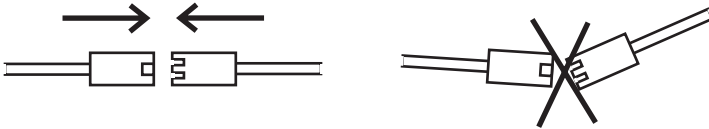
After treatment, remove the Wrap from the horse and disconnect from the Control Unit.

Caution:

If applying the same Wrap to another part of the horse, make sure the Wrap is deflated before the next application.

Connecting The Hose To The Wrap

Note: To ensure the connector seals properly make sure that both the and connector halves are lined up straight when they are pushed together.



The Game Ready Equine System provides intermittent compression and cold therapy. The Control Unit software is designed to protect both the user and the Control Unit from harm by shutting off the system and sounding an alarm if there is insufficient fluid flow or an over-pressure or under-pressure situation. To help prevent fluid flow or air pressure issues with the Control Unit please follow these guidelines:

Fluid Flow:

Like any other fluid system, a reduction in fluid flow can happen because of a blockage somewhere in the fluid path (like kinking your garden hose). There are four ways to manage the fluid flow to prevent a blockage in the fluid path:

1. Wrap Application:

When applying the Wraps, avoid major folds or creases in the Wrap. The Wraps are designed to ergonomically bend around the horse, but if a Wrap has a big crease or fold, then the fluid flow can be sufficiently reduced to cause a system shutdown.

2. Switching a Wrap:

If you take a Wrap off one part of the horse and immediately apply it to another part of the horse, be sure that the air bladder of the Wrap is completely deflated before starting another treatment on a new area of the horse. To deflate the Wrap, simply unplug the Wrap from the Control Unit and squeeze the excess air out.

3. Connector Hose:

Be sure to plug the hose straight into the wrap to assure the connector seals properly. Do not let the connector hose fold over where it attaches to the Wrap. Avoid kinking the hose at any point along its length. Do not let the horse stand on the hose.

4. Ice Box:

If you're using shaved or finely crushed ice, avoid packing it too tightly, as it can partially clog the filter and reduce fluid flow enough to cause a system shutdown.

Air Pressure:

When operating on low, medium or high pressure, the Game Ready Control Unit is designed to alert the user if it does not achieve its minimum or maximum pressure requirements. It's possible for the horse to make the Control Unit "think" it's over-pressuring or under-pressuring by moving around a lot while the system is running. This will cause the Unit to shut down, sound the alarm and display a PH, OP, UP error on the display (See page 18 for details. To help prevent this from happening, tie the horse and discourage it from moving around extensively)

1. Pull up latch to release and open ice box lid.
2. Fill reservoir to the rim with ice.
3. Pour cold water over ice until the reservoir is about one third full.
4. Close lid securely.

Caution:

If you pack the Control Unit with ice, be careful not to slam the lid shut because you might break the supports that hold open the ice box lid.

5. Place the Control Unit either:
 - A) in its upright position or
 - B) on its side with control panel right side up. (See page 6)
6. Connect AC adapter to Control Unit DC Jack; plug into electrical outlet.
7. Secure the Wrap to the horse as instructed in the Wrap use guide that accompanies the Wrap.
8. Connect the hose to Control Unit and the Wrap.
9. Press power button.
10. The system will default to low pressure. Press the pressure button on the control panel to adjust the level of compression. A corresponding icon will appear on the display panel as shown on page 7.

Note:

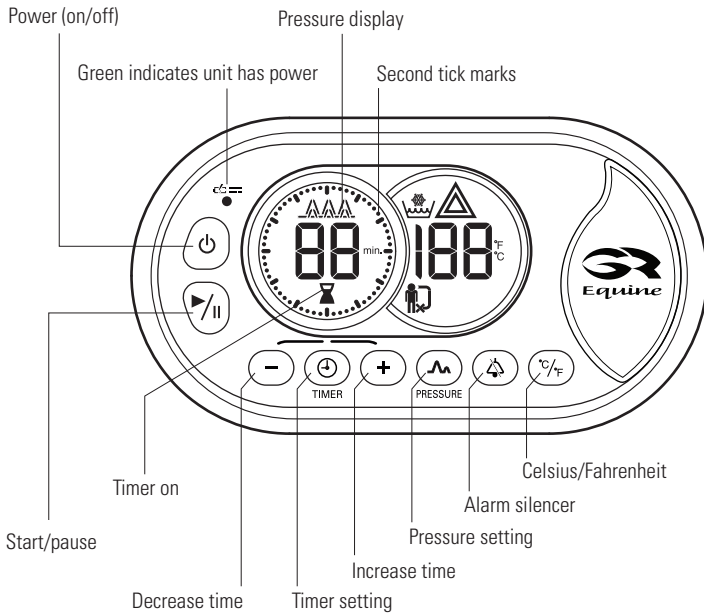
The pressure level cannot be adjusted while the system is in use. To adjust the pressure, press the pause button, change the pressure to the desired mode, and then press the start button to resume therapy.

11. The system defaults to a 15-minute treatment time. Press the plus or minus keys to adjust the timer in 5-minute increments. If you would rather not use the timer, just press the timer button once and the display will change to zero and begin counting elapsed time after you press start.
12. Press the °C/°F button to choose your desired temperature display mode.
13. Press start button.
14. If you set the timer, the alarm will sound when time is up and the Control Unit will stop and stay in pause mode.
15. Remove Wrap by disconnecting the hose from the Wrap then remove from the horse's leg.

Caution:

Do not disconnect the hose from the Wrap while the Control Unit is still running.

CONTROL PANEL



PRESSURE SETTINGS

| | | | |
|-------------|------------------|---------------------|-------------------|
| | | | |
| No pressure | Low 5-15 mmHg | Medium 5-50 mmHg | High 5-75 mmHg |

Recommended Settings

Remember to always consult with your veterinarian before undergoing any type of cooling and compression therapy for an injury or preventive maintenance.

To begin your therapy, we recommend that you set the timer for 30 minutes, however, horses vary in their treatment requirements so always consult with your veterinarian first.

Start with no or low pressure. To adjust the pressure setting during a treatment you must first press the pause button (see page 13 for details).

General Pressure Guidelines:

- Acute Trauma = No Pressure
- Bowed Tendons = Low Pressure
- Suspensory Desmitis = Medium Pressure
- Cellulitis = High Pressure

Adjusting Pressure

Press the pressure button on the control panel to adjust the level of compression.

The system has four pressure options:

1. No pressure: circulates the ice water only
2. Low pressure: inflates and deflates the Wrap from 5-15 mm Hg over approximately 5 minute cycle.
3. Medium pressure: inflates and deflates the Wrap from 5-50 mm Hg over approximately 3 minute cycle.
4. High pressure: inflates and deflates the Wrap from 5-75 mm Hg over approximately 3 minute cycle.

The appropriate pressure icon will flash as the unit cycles pressure. The left-hand side of the icon will appear and flash as the pressure cycles up, and then the right-hand side will appear and flash as the pressure cycles down. Large Wraps, such as the Full Leg Wrap, will have longer pressure cycles than smaller Wraps, such as the Utility Wrap.

Adjusting Pressure – Wraps

The system will default to the low pressure mode for all Wraps. To adjust the pressure, press once for medium pressure, twice for high pressure and three times for no pressure.

Changing Pressure During Treatment

The pressure cannot be adjusted while the system is in use. To adjust the pressure, press the pause button, change the pressure to the desired mode, and then press the start button to resume therapy.

Temperature

Press the °C/°F button to choose your desired mode. With a full ice box, typically the Control Unit will provide cold therapy between 35 °F and 50 °F.

Setting Treatment Time

Each time the power button is used to turn the system on, the hourglass icon will appear and the timer will automatically set for 15 minutes. If you press start, the system will run for 15 minutes, then stop. Adjust the length of a timed session by pressing the plus or minus keys to your desired time, from 0-95 minutes, in 5 minute increments. Once you've set the desired treatment time, press the start button. An hourglass icon will appear on the control panel to indicate the timer is running. When the time is up, the alarm will beep and the system will stop.

Changing Timer During Treatment

To add or subtract minutes while the timer is running, you must first press pause, then press the plus or minus buttons. (If you press the timer setting button or the plus or minus buttons while the system is in use, the system will not respond.) Press the Start / Pause button to resume treatment.

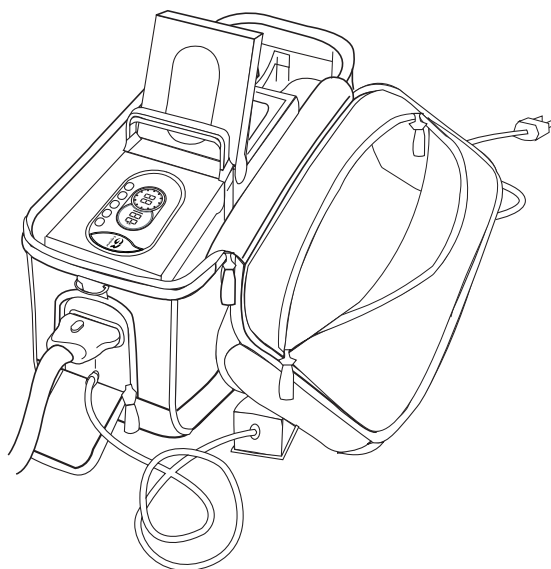
Running The System Continuously

If you'd rather run the system continuously, just press the timer button once, the display will change to zero, and the hourglass icon will disappear. Press start and the system will run and begin counting elapsed time.

The system will run for a maximum of 190 minutes, by counting up to 95 minutes and then back down to zero. After 190 minutes, the system will stop and remain in pause mode.

OPERATING THE SYSTEM IN THE BAG

To operate the Game Ready Equine System, you don't need to remove it from the bag. Simply unzip the bag's main compartment and end panel. To fill with ice and water, open the ice box lid. Connect the Wrap hose and the AC adapter to the end panel of the Control Unit. Plug the AC adapter into an electrical outlet. When finished with the therapy session, unplug the AC adapter from the electrical outlet. Disconnect the Wrap, hose and the AC adapter from the end panel of the Control Unit. Remove the Control Unit from the bag to empty the ice box.



THE AC ADAPTER

How to Use the AC Adapter

The Game Ready Equine System operates using external power through the AC adapter. Connect the AC adapter to the Control Unit and plug the other end into an electrical outlet. The system operates on AC line input 100 - 240 VAC or 50/60 Hz. Use caution when handling your AC adapter. Do not put in water.

Warning: Do not use any adapter other than that provided by Game Ready Equine (Ault Model MW128 or GlobTek Model GTM21097-5012). Use of other adapters may result in electrical shock and/or damage to the Control Unit and void your warranty.

Cleaning

The Game Ready Equine System is a valuable part of your equipment. Please handle the Control Unit as you would a laptop computer. When you are finished using the system for the day, unplug the Control Unit from the electrical outlet. Disconnect both the Wrap and AC adapter from the Control Unit. Empty the water and ice from the ice box. The interior of the ice box should be cleaned once every three months. (See Page 16) To clean the exterior of the Control Unit, simply wipe with a soft cloth rinsed in warm water and a mild disinfectant containing any of the following agents:

- A. Mild detergent
- B. Rubbing alcohol

To clean the internal fluid circuit of the Control Unit fill the ice box 3-4 inches deep with hydrogen peroxide, attach any Wrap and run the unit for 2 minutes with no pressure.

Caution: Leave lid open when using hydrogen peroxide.

Storage and Transportation Environmental Conditions:

Temperature: 1° - 50° C (33° - 122° F)

Relative Humidity: 10% - 95% non-condensing

Store the Game Ready Equine System in the carrying bag or on a shelf, preferably with the lid open to allow the interior to dry.

Caution: Do not keep in extreme hot or cold temperatures (above 120°F or below 33°F).

Avoid leaving in the trunk of a hot or freezing car.

Cleaning and Replacing the Filter

Your Game Ready Equine Control Unit is equipped with a special filter designed to keep dirt and debris out of the fluid system. To assure consistent flow of water through the system, the filter should be checked and cleaned every three months of regular use. If the filter becomes clogged, the Control Unit alarm will beep, the

"low flow" icon will flash, and the unit will go into pause mode.

Caution: Do not run the Control Unit without the filter. Doing so may cause damage to the unit and will void your warranty.

In addition to cleaning the filter every three months, it should be replaced after one year of regular usage. Call us toll-free at 888-GAMEREDY for a free replacement filter.

To clean or replace the filter, follow these steps:

1. Turn off power and unplug the system from its electrical outlet.
2. With the Control Unit in the upright position, open the ice box lid.
3. Empty any water and ice in the ice box.
4. Locate the filter inside the ice box with your hand, as shown in Fig. A.
5. Press the silver metal button on top of the filter, as shown in Fig. B. You should hear a click as the filter is released.
6. Pull the filter straight out from its housing
(Note: The release button is part of the housing and therefore remains attached to the inside of the unit).
7. Clean the filter by rinsing it thoroughly under warm running water. Shake it a few times to clear out any remaining debris.
8. Re-insert the filter in the unit by reaching in and snapping it back into the housing. You should hear it click into place.

Figure A

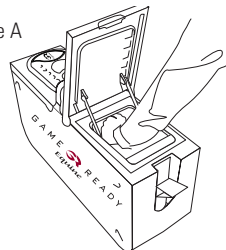
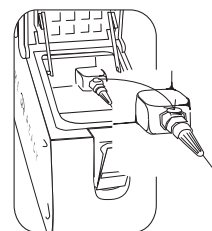


Figure B



WRAP CARE

See Wrap Use Guide for instructions on how to clean the exterior of the Wraps.

The interior of the Wrap can be cleaned once a month by putting hydrogen peroxide into the ice box of the Control Unit and running the system for five minutes. Fill the ice box approximately four inches deep (2-3 bottles or 24 oz.) with hydrogen peroxide. Leave the ice box lid open. Adjust the pressure setting to the “no pressure” mode.

Caution: Leave the ice box lid open when using hydrogen peroxide to clean the interior of the Wrap.

If the ice box is sealed shut, hydrogen peroxide can form a gas that could build excess pressure inside the unit and potentially damage the system.

Wrap Storage

Do not store Wraps in extreme cold temperatures (below 33°F). To store, fold the Wrap neatly on its natural folds. Handle your Wraps with care.

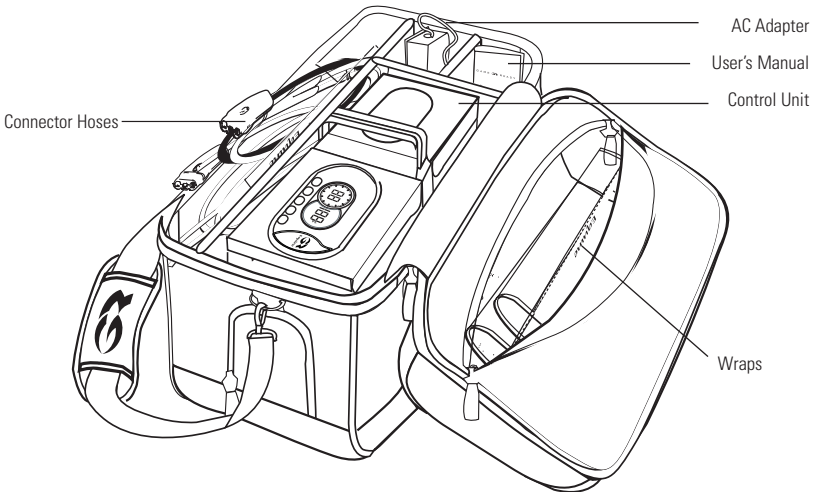
Caution: Do not store Wraps inside a plastic bag or other airtight container as it may promote mold growth.

Bag Care and Storage

Wipe clean with mild soap and water, air dry.

Caution: Store the Game Ready Equine System out of the reach of children and pets.

HOW TO PACK THE GAME READY EQUINE SYSTEM



USER REPLACEABLE ITEMS

The items listed below can be obtained by calling toll-free 1-888-GAMEREADY

- Filter
- Ice Box Gasket
- Ice Box Lid Support Kit
- Ice Box Lid Support-Left
- Ice Box Lid Support-Right
- 2x Ice Box Lid Support Nuts
- 2x screws
- 2x washers
- 2x lock washers
- Ice Box Latch Kit
- Ice Box Latch
- Ice Box Latch Cup
- 2x screws for Latch/Latch Cup
- Ice Box Latch Cup Hook
- 2x screws for Latch Cup Hook
- Rubber Foot (with adhesive)
- Handle Grip
- Screw Plug
- Logo Medallion

POWER SUPPLY DISCLAIMER

Mains power quality should be that of a typical commercial or hospital environment. Surge protection is recommended to protect Control Unit. If the user of the Game Ready Equine System requires continued operation during power mains interruptions, it is recommended that the Game Ready Equine System be powered from an uninterruptible power supply.

PRODUCT SPECIFICATIONS

Size: 400mm width x132mm height x 210mm depth (15.75 in x 5.2 in. x 8.27 in.), not including carrying bag.


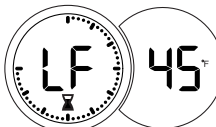

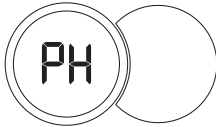
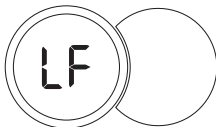
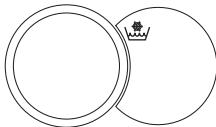
Weight: 8lbs. empty, 18lbs, full of ice & water.

Pressure level: cycles from 5mm Hg up to 75mm Hg.

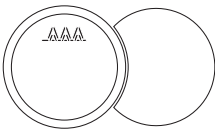
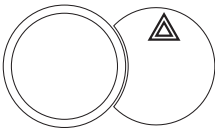
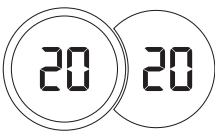
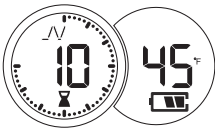
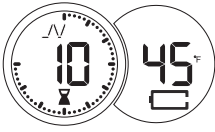
AC power: 100-240 VAC 50/60 Hz

DC input: 12V/1.2 A

TROUBLESHOOTING

| ERROR | WHAT DOES IT MEAN | WHAT CAN I DO? |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Under Pressure The Control Unit can't reach its target maximum compression. This often indicates that there is a leak in the pneumatic compression circuit, either in the connector hose or the Wrap itself. This is a Soft Error. There is no danger to the horse being treated or the Control Unit, and therapy will continue.</p> | <p>Once treatment has finished, try the same pressure with a different Wrap, if one is available. When you have determined if the problem is isolated to one Wrap or not, call Game Ready Equine customer service at 888.GAMEREADY (426-3732) You can continue to use your system without harming the Control Unit. You can even continue using the affected Wrap, but this error will persist.</p> |
|  | <p>Low Flow Warning The Control Unit has detected a temporary interruption of fluid flow, but it was able to correct the situation by reducing the compression setting. This is a Soft Error. There is no danger to the horse being treated or the Control Unit, and therapy will continue.</p> | <p>This error can often be corrected by reapplying the Wrap so that it is snug against the body part being treated with no major folds or creases. Please consult your Wrap use guide for more detailed instruction. If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Over Pressure Alarm The Control Unit has detected excessive pressure in the air chamber. In order to prevent any possible harm to the horse being treated, the unit will stop therapy. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Turn the Control Unit off and back on. • Apply the same Wrap more tightly. • Apply a different Wrap. <p>If the problem persists, customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Pressure Too High Alarm The Control Unit has detected that the Wrap has not properly deflated. In order to prevent any possible harm to the horse being treated, the unit will stop therapy. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <p>This error often comes about when the horse being treated moves around during treatment and puts pressure on the air bladder. If this is not the case try the following:</p> <ul style="list-style-type: none"> • Turn the Control Unit off and back on. • Apply the same Wrap more tightly. • Apply a different Wrap. <p>If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Low Flow Alarm The Control Unit has detected an interruption of fluid flow that it could not correct. In order to prevent possible damage to the fluid pump, the unit will stop therapy. This is a hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Check the hose and Wrap for kinks that might cut off fluid flow. • Make sure there is water in the ice box. • Make sure that the ice box filter is clean. • Reapply the Wrap so that it is snug against the horse. <p>If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Dry Pump Alarm The Control Unit has detected a dry pump. This error is displayed after one attempt to correct the problem has failed. In order to prevent possible damage to the fluid pump, the unit will stop therapy. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Make sure there is water in the ice box. • Verify that the ice box filter is not clogged. • Turn the Control Unit off and on again. <p>Select "No Pressure" and run the system for 1 minute using the largest Wrap available, lying it on the floor or table next to the Control Unit (not on the horse). If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |

TROUBLESHOOTING

| ERROR | WHAT DOES IT MEAN | WHAT CAN I DO? |
|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Pressure Sensor Alarm The Control Unit has detected a problem calibrating the pneumatic compression circuit on startup. This is a Hard Error. The Unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Disconnect the Wrap from the Control Unit. • Turn the Control Unit off and on again without a Wrap connected. <p>This should clear the error. If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Systems Error The Control Unit has determined that the fluid pump may be working too hard. This could be caused by ice or debris in fluid circuit. In order to prevent possible damage to the fluid pump, the unit will stop therapy. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Turn the Control Unit off and back on again. • Check the filter. • If that does not solve the problem turn the Control Unit off for 20 minutes before turning it on again to resume use. <p>If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Self-Test Error The Control Unit has detected an electronic problem at startup. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • Disconnect the Wrap from the Control Unit. • Turn the Control Unit off and on again without a Wrap connected. <p>If the problem persists, call customer service at 888.GAMEREADY (426-3732)</p> |
|  | <p>Low Battery Warning The Control Unit has detected a voltage below 10V. The unit will continue to run, but performance may drop. This is a Soft Error. There is no danger to the horse being treated or the Control Unit, and therapy will continue.</p> | <ul style="list-style-type: none"> • If you are using a rechargeable battery pack, you should recharge the battery very soon. • If you are using an alkaline battery pack, you should change the batteries soon. • If you are not using a battery pack, you may be connected to a poor source of power or you may be using an incorrect AC Adapter. |
|  | <p>Low Battery Alarm The Control Unit has detected a voltage below 9.5V. The unit will not be able to run below this point. This is a Hard Error. The unit needs to be turned off and restarted.</p> | <ul style="list-style-type: none"> • If you are using a rechargeable battery pack, you need to recharge the battery. • If you are using an alkaline battery pack, you need to change the batteries. • If you are not using a battery pack, you may be connected to a poor source of power or you may be using an incorrect AC Adapter. |

System will not turn on:

1. Check that the AC adapter is securely plugged into a working electrical outlet.
2. If using the Battery Pack, check that batteries are not dead.

Control Unit turns off during use:

If the system current draw rises above 1.99 amps during operation, the Control Unit will shut off to prevent damage to the pumps. Usually this is an indicator of a blockage in the fluid or air flow. Check the Wrap and the connector hose to be sure there are no kinks, creases or folds. Unplug the Control Unit to reset the system, and try the Wrap again. If the Control Unit shuts off again, there is either a problem with the Wrap or the Control Unit. Try a different Wrap to determine if it is the Control Unit or the Wrap and call Game Ready customer service at 1-888-GAMEREADY for further assistance.

Control Unit leaks water when placed on its side:

1. If the Control Unit is on its side, check to be sure that the control panel is not upside down. The unit is not designed to rest this way, and doing so will cause water to leak through its air vent. While a minimal amount of water leakage should not damage the system, immediately place the unit in its proper position: upright or on its side with the Control Unit right side up.
2. If there is excess water on the rubber gasket around the mouth of the ice box, the lid will not seal properly, and some of the water is likely to drip out when placed on its side. Simply wipe off excess water from the gasket and close the lid securely.
3. Check the ice box gasket to be sure it's seated properly around the lip of the ice box. If it is not flat in the groove, push it down so that it is flush with the lip of the ice box. If the gasket is damaged, call Game Ready customer service at 1-888-GAMEREADY for further assistance.

Leak at the Wrap – hose connection point:

If the connector leaks water where the hose plugs into the Wrap it is probably because the Wrap was plugged in at a severe enough angle to cause the connector to not seal properly. To fix the problem, simply unplug the Wrap and plug it back in being careful to plug it in straight. If the problem persists call Customer Service at 1-888-GAMEREADY.

WARRANTY: CONTROL UNIT

CoolSystems warrants that the Game Ready Control Unit, if properly used, will be free from defects in material and workmanship for a period of one (1) year after the date the Game Ready Control Unit was purchased. If the Game Ready Control Unit, which is the subject of this Limited Warranty, fails during the warranty period for reasons covered by this Limited Warranty, CoolSystems, at its options, will:

- REPAIR the Game Ready Control Unit OR
- REPLACE the Game Ready Control Unit with another Game Ready Control Unit.

THIS LIMITED WARRANTY AND ANY IMPLIED WARRANTIES THAT MAY EXIST UNDER STATE LAW APPLY ONLY TO THE ORIGINAL PURCHASER OF THE GAME READY CONTROL UNIT AND ARE NON-TRANSFERABLE.

Extent of Limited Warranty

This limited warranty does not cover damages due to external causes, including, without limitation, accident, usage not in accordance with product instructions, misuse, neglect, alteration or repair.

How to Obtain Warranty Service

To obtain warranty service call toll-free 888-GAMEREADY. You must have returned the Warranty Registration card to CoolSystems within thirty (30) days from the date of purchase to qualify for warranty service. If you qualify for warranty service from CoolSystems, you will be issued a Returned Material Authorization (RMA) number.

When you return the Game Ready Control Unit to CoolSystems, you must write the RMA number on the outside of the package. CoolSystems will not accept returned Game Ready Control Units without an RMA number on the package.

If you return the Game Ready Control Unit to CoolSystems, you must assume the risk of damage or loss during shipping. You must use the original packaging or the equivalent. CoolSystems may require you to verify in writing that you are the original purchaser of the Game Ready Control Unit. CoolSystems may elect to replace or repair the Game Ready Control Unit with either a new or reconditioned product. The returned product shall become CoolSystems' property upon receipt.

The replacement Game Ready Control Unit is warranted under this written warranty and is subject to the same limitations and exclusions for the remainder of the original warranty period. THIS WARRANTY IS NOT TRANSFERABLE.

WARRANTY LIMITATIONS AND EXCLUSIONS

THESE WARRANTIES REPLACE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. COOLSYSTEMS MAKES NO EXPRESS WARRANTIES BEYOND THOSE STATED HERE. COOLSYSTEMS DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES SO THIS LIMITATION MAY NOT APPLY TO YOU.

ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

LIMITATIONS OF LIABILITY

COOLSYSTEMS' RESPONSIBILITY UNDER THIS, OR ANY OTHER WARRANTY, IMPLIED OR EXPRESS, IS LIMITED TO REPAIR OR REPLACEMENT, AS SET FORTH ABOVE. THESE REMEDIES ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ANY BREACH OF WARRANTY. COOLSYSTEMS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, DOWNTIME, GOODWILL, AND DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.

How to Complete the Warranty Registration Card

You will need the following information to complete your registration card:

The Control Unit's model number and its serial number.

These numbers are located on the label on the bottom of the Control Unit.

HOW TO CONTACT US

Game Ready Equine
Customer Service Department
1201 Marina Village Pkwy
Suite 200
Alameda, CA 94501
510-559-3940

Toll-free phone number:
1-888-GAMEREDY
(1-888-426-3732)
www.gamereadyequine.com