ALPHA BANK

WEB BANKING

Alpha Click

User Manual

Contents

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro
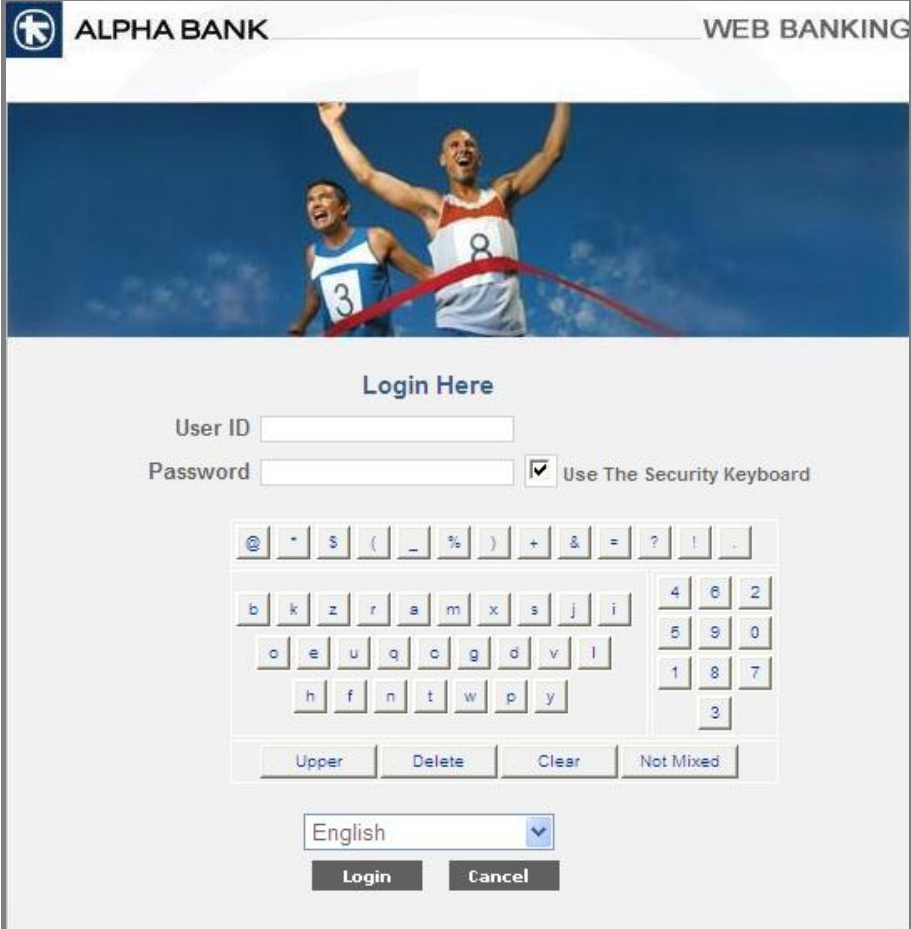
Useful Security Tips

- Alpha Bank Romania will never ask you for your access codes in any way (e.g. via phone or e-mail). These codes are strictly personal and you must never reveal them to anyone.
- Select access codes that are not easily guessed and are not being used on other systems and services.
- Keep the access codes confidential in a way that it is not feasible to be disclosed / stolen.
- Sign on to Alpha Click - Internet Banking only via the official website of Alpha Bank Romania (www.alphabank.ro) or using the presentation website (www.alphaclick.ro) and never via other links appearing on other websites, search engines or e-mail messages.
- Verify the validity of the Alpha Click - Internet Banking page and the security certificate by clicking on the lock icon in the address bar of the browser.
- Update your PC with the latest versions and security patches of the operating system (e.g. Windows) and the browser (e.g. Internet Explorer).
- Inspect regularly your PC for viruses and other malicious programs using the latest versions of antivirus and antimalware utilities

ATTENTION! There are malicious programs which could be installed unintentionally at your PC, trying to steal access codes. If, during your sign-on to Alpha Click - Internet Banking, you notice any 'unusual' messages that drive you to re-enter your access codes, stop the procedure. Call our Customer Service at 0800825742 (alpha) for local calls and +40 21 455 9999 for international calls and/or have your PC cleaned from viruses and other malicious software with which it may have been infected.

- Ignore and delete immediately 'suspicious' e-mails that ask you to provide your personal data, include links or attachments.
- For more information about the security of the e-transactions, press HERE

DIGITAL CERTIFICATE FOR ACCESS IN ALPHA CLICK

➢ To install a digital certificate for Alpha Click access follow the steps described in **Issuing a trusted certificate for Alpha Click** or from Online Support section on www.alphaclick.ro;

➢ The digital certificate is valid one year from the moment of the installation;

➢ You have ten installing requests for the digital certificate. After you run out of installing requests you can supplement them by contacting Customer Support Service every working day between 8:30 AM – 6:00 PM or by filling in a form in any Alpha Bank Romania branch;

➢ The supplementation is performed in maximum one hour from the moment of your request;

ACCESS TO ALPHA CLICK

To access Alpha Click you must enter your personal login information:

- **User ID** – this is assigned by the Bank when you subscribe for Alpha Click.
- **Password** – when you login for the first time you enter the password from the secured envelope received from Bank. If you have already changed the password you will login using the password set by you. To enter the password you can use the security keyboard or the keyboard of your personal computer by unchecking the security keyboard.
- You have two ways of entering the password using the **Security keyboard**:
  - **Not mixed** – it works like your personal computer keyboard.

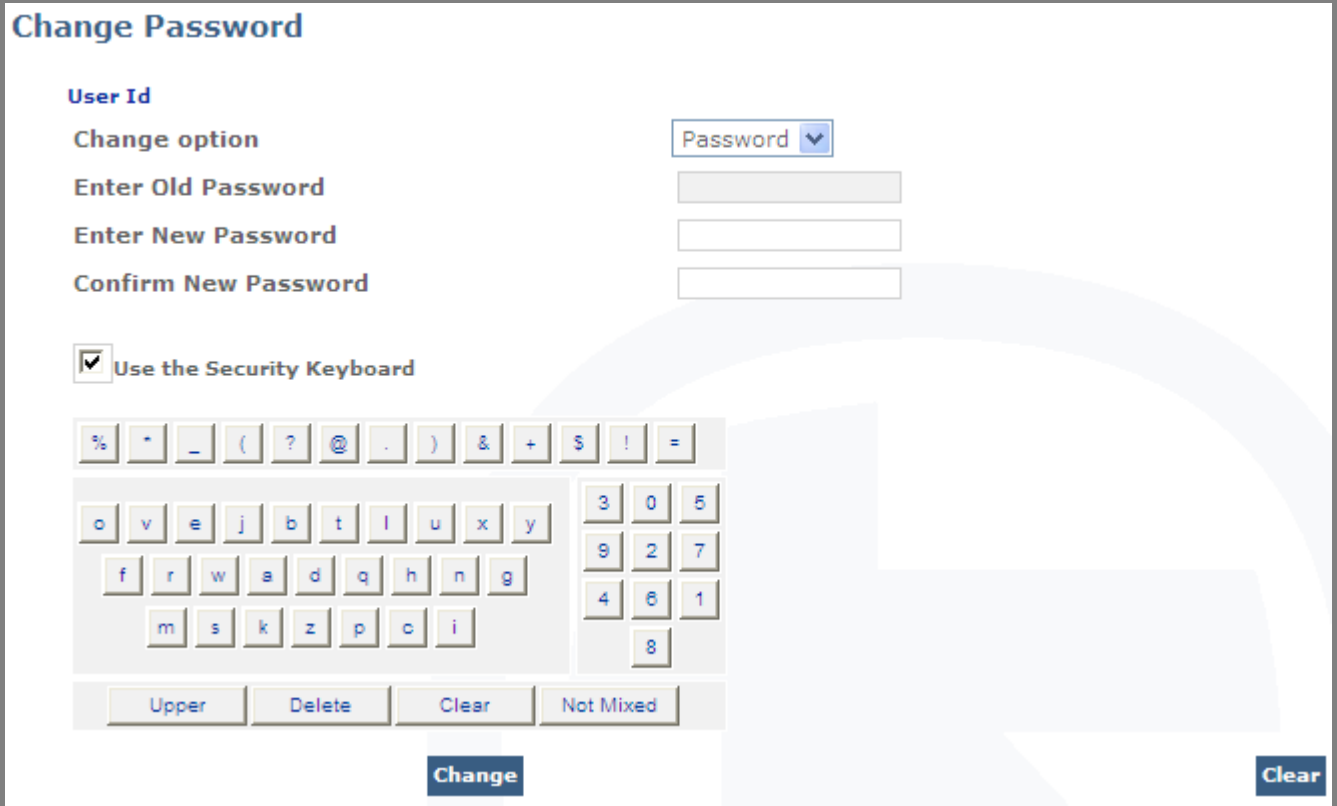 - **Mixed** – the keys change each time you type.

FOR SECURITY REASONS WE RECOMMEND YOU TO USE THE SECURITY KEYBOARD!

- After you enter the login information click on **Login**.

CHANGE PASSWORD MENU

Change password menu allows you to change your password.
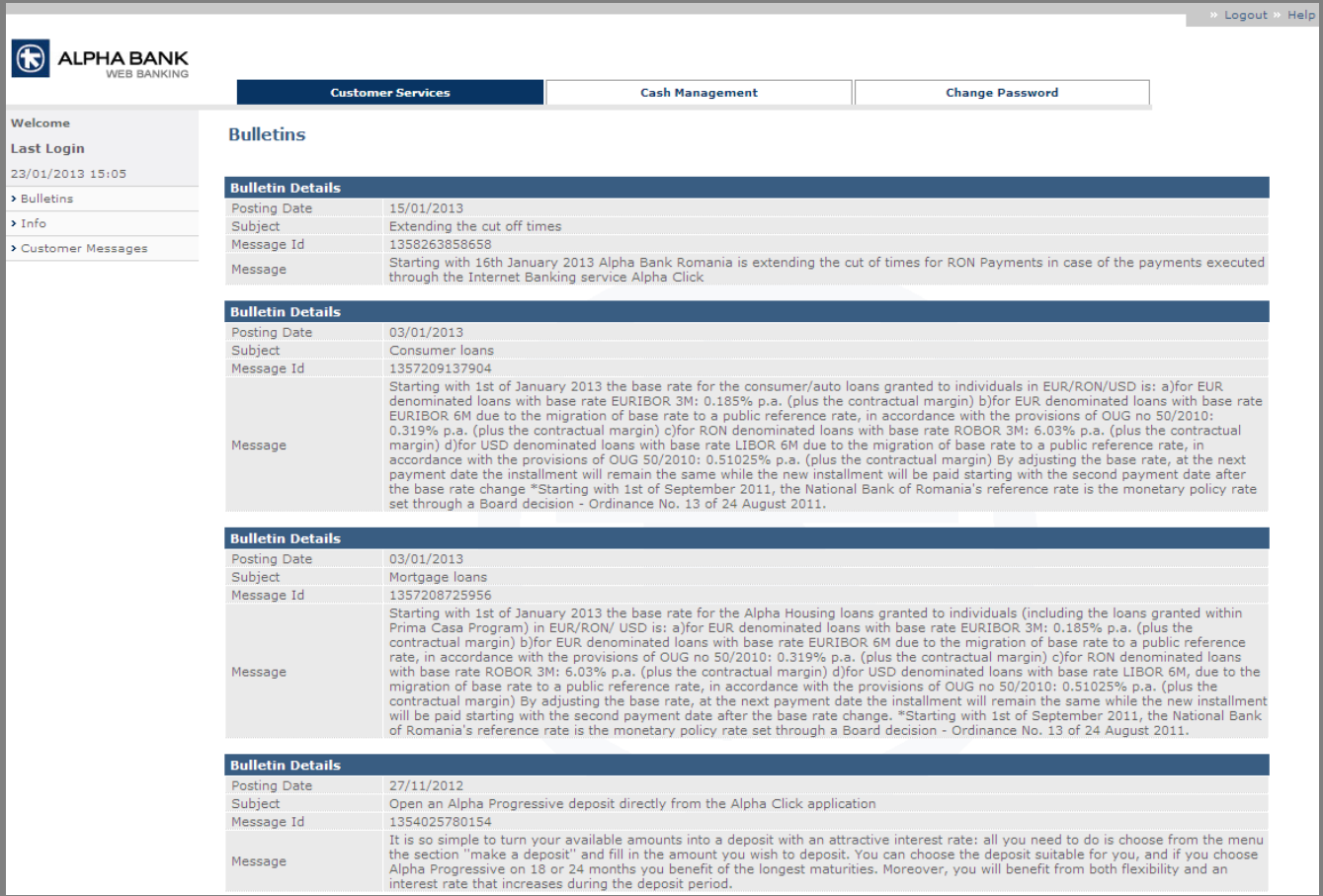
To change the password:

➢ Enter at **Old Password** the password used until this very moment. If you are a new user enter the password you received from the Bank in the secured envelope;

➢ Enter at **New Password** a new password. The new password must meet the mentioned security rules;

➢ Enter at **Confirm New Password** the new password again (the same password you entered at **New Password**);

➢ After you fill in the fields click on **Change**;

➢ For security reasons the password is available only for six months. After the password expires you are forced to change it.

<p style="color:red; text-align:center">THE PASSWORD IS STRICTLY CONFIDENTIAL AND MUST NOT BE REVEALED TO ANYONE!</p>

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NAVIGATION IN ALPHA CLICK

After you connect to Alpha Click the following window will open:

Below you can find the function of each button:

➤ If you click on **Help** you will receive information about the current menu. You can click on this button each time you need;

➤ If you click on **Logout** you will exit Alpha Click.

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1. CUSTOMER SERVICES

1.1. Bulletins

This menu appears automatically when you login. Here you can find the latest messages posted by Alpha Bank Romania. Bulletins are available until changes are made by the Bank.

Bulletins

Bulletin Details	
Posting Date	15/01/2013
Subject	Extending the cut off times
Message Id	1358263858658
Message	Starting with 16th January 2013 Alpha Bank Romania is extending the cut of times for RON Payments in case of the payments executed through the Internet Banking service Alpha Click

Bulletin Details	
Posting Date	03/01/2013
Subject	Consumer loans
Message Id	1357209137904
Message	Starting with 1st of January 2013 the base rate for the consumer/auto loans granted to individuals in EUR/RON/USD is: a)for EUR denominated loans with base rate EURIBOR 3M: 0.185% p.a. (plus the contractual margin) b)for EUR denominated loans with base rate EURIBOR 6M due to the migration of base rate to a public reference rate, in accordance with the provisions of OUG no 50/2010: 0.319% p.a. (plus the contractual margin) c)for RON denominated loans with base rate ROBOR 3M: 6.03% p.a. (plus the contractual margin) d)for USD denominated loans with base rate LIBOR 6M due to the migration of base rate to a public reference rate, in accordance with the provisions of OUG 50/2010: 0.51025% p.a. (plus the contractual margin) By adjusting the base rate, at the next payment date the installment will remain the same while the new installment will be paid starting with the second payment date after the base rate change *Starting with 1st of September 2011, the National Bank of Romania's reference rate is the monetary policy rate set through a Board decision - Ordinance No. 13 of 24 August 2011.

1.2. Info

1.2.1. Exchange Rates

If you want to check out the exchange rates for different currencies access the menu **Exchange Rates** and in the new opened window, after you select the currency and the rate type, click on **Search**. If you want to check out exchange rate history fill in the date at **Date** and click on **Search**.

Exchange Rates   as of 09/01/2013

Exchange rate inquiry details

Currency	All		Rate Type	NBR		Date (dd/mm/yyyy)		09/01/2013	

Search   Clear

Rate as of 09/01/2013

Currency	Pair	Rate Type	NBR Rate	Buy Rate	Sell Rate	Units	Sequence	Exchange Rate Valid From
AUD	RON	NBR	3.4909	3.4909	3.4909	1	first	2012-12-31 06:58:59.0
AUD	USD	NBR	1.0384	1.0384	1.0384	1	first	2012-12-31 07:00:38.0
CAD	RON	NBR	3.3796	3.3796	3.3796	1	first	2012-12-31 06:59:06.0
CHF	RON	NBR	3.6651	3.6651	3.6651	1	first	2012-12-31 06:58:40.0
DKK	RON	NBR	0.5937	0.5937	0.5937	1	first	2012-12-31 06:59:20.0
EUR	AUD	NBR	1.2688	1.2688	1.2688	1	first	2012-12-31 06:59:53.0

1.2.2. Support

If you need help in using Alpha Click or you just want to check out the commissions, access the **Support menu**.

By clicking on each option from the list you find out the requested information.

1.3. Customer messages

1.3.1. Customer messages

This menu is used by the Bank to communicate with Alpha Click customers and vice versa. In this menu you can find personalized information regarding Alpha Click. If you have any messages they will appear ordered by receiving date.

2. CASH MANAGEMENT

2.1. My accounts

2.1.1. Accounts Summary

Accounts Summary					as of 09/01/2013
Customer					
All					
Account Number	**Alias**	**IBAN Number**	**Last Updated On**	**Available Balance**	**Indicative Available Balance In**
					RON
Current Accounts					
			08/01/2013	4,662.74 RON	4,662.74 RON
			07/01/2013	2,722.85 USD	9,141.97 RON
			08/01/2013	972.77 EUR	4,308.11 RON
				0.00 EUR	0.00 RON
		Total Current Accounts Equivalent in RON			**18,112.82 RON**

Accounts Summary menu offers you a view of all the accounts you have access to and detailed information:

- ➢ You can see the available balance in the account's currency or in other currencies;
- ➢ You can see the date of the latest movement on the account;
- ➢ In case you notice that an account is unavailable in Alpha Click contact Customer Support Service;
- ➢ If you click on the account number you access **Available Balance** menu.

2.1.2. Account Activity

Account Activity menu offers you a serie of filters for searching all the transactions made on your accounts.

Account Activity			as of 09/01/2013
Select Customer	All		
Select Account	--Select Account to Query--	**Indicate** 30	transactions per page.
To search for specific transactions, please use Advance Search below.			
Advance Search			
Start Date (dd/mm/yyyy)		End Date (dd/mm/yyyy)	
From Amount		To Amount	
Debit / Credit	Both Debit and Credit	Reference No.	
Sort Order	Descending	Beneficiary/Payer	
Beneficiary/Payer IBAN		Payment Details	
View		**Print**	**Download**

To search in account activity:

- ➢ Choose the **Customer** whose account you want to query. After choosing the customer **Account Status** field activates and allows you to choose to view account activity on open accounts or closed accounts. This functionality is active only for customers who also have closed accounts;

- ➢ Choose the **Account** for which you want to view the activity;
- ➢ Choose the **Number of transactions displayed on page**;
- ➢ **Advanced Search** offers you additional filters for an easier search in account activity. You can search by **Date**, **Amount**, **Reference number**, **Beneficiary/Payer**, **Beneficiary/Payer IBAN** or **Payments details**.

After filling in all filters click on **View** and the results will be displayed in a table. If you want to print the activity click on **Print** or if you want to save it on your computer click on **Download**.

Account Activity
as of 09/01/2013

Account Number		IBAN	
Current Balance	4,662.74 RON	Balance Available	4,662.74 RON
Start Date	17/12/2012	End Date	07/01/2013
Sort Order	Descending	Debit / Credit	Both Debit and Credit
Beneficiary/Payer		Beneficiary/Payer IBAN	
Payment Details			

Posting Date	Value Date	Reference No.	Description	Debit Amount	Credit Amount	Running Balance
07/01/2013	07/01/2013		IB - Plata interbancara mica val. Beneficiar: SOS. NORDULUI NR. 62D, SECTOR 1, BU CURESTI Detalii plata:	150.00 RON		6,023.56 RON
07/01/2013	07/01/2013		Comision plata mica valoare	2.00 RON		6,173.56 RON
07/01/2013	07/01/2013		Schimb valutar prin IB Rata schimb: 4.48, 1116.07 EUR	5,000.00 RON		6,175.56 RON
07/01/2013	07/01/2013		Schimb valutar prin IB Rata schimb: 4.48, 2232.14 EUR	10,000.00 RON		11,175.56 RON
07/01/2013	07/01/2013		Incasare intrabancara Platitor: INT.GHEORGHE SIMIONESCU NR 2C BL SC AP 2 BUCURESTI 1 CP 014155 ROMANIA Detalii incasare:		20,000.00 RON	21,175.56 RON
04/01/2013	04/01/2013		IB - Plata interbancara mare val. Beneficiar: Detalii plata:	10.00 RON		1,175.56 RON
04/01/2013	04/01/2013		Comsion plata mare valoare	13.80 RON		1,185.56 RON
04/01/2013	04/01/2013		IB - Plata interbancara mica val. Beneficiar: Detalii plata:	1,100.00 RON		1,199.36 RON
04/01/2013	04/01/2013		Comision plata mica valoare	5.71 RON		2,299.36 RON
04/01/2013	04/01/2013		IB - Plata interbancara mica val. Beneficiar: Detalii plata:	10.00 RON		2,305.07 RON

2.1.3. Account Balance

Account Balance menu allows you to see the balance of your accounts. Here you can find details for current balance, uncleared funds, available credit and net available balance.

To view the balance:

➢ Choose the **Customer** whose account you want to query;

➢ Choose the **Account** you want to query;

➢ To view the balance click on **Go**;

➢ If you click on **Accounts Summary** you will be returned to this menu.

ATTENTION! TRANSACTIONS ARE MADE WITHIN NET AVAILABLE BALANCE LIMIT.

2.1.4. Account Statement

Account Statement menu allows you to view the daily statements for your accounts.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

To search an account statement:

- ➢ Choose the **Customer** whose statements you want to view.After choosing the customer **Account Status** field activates and allows you to choose to view account statements for open accounts or closed accounts. This functionality is active only for customers who also have closed accounts;
- ➢ Choose the **Account** you want to query;
- ➢ Choose the **Date**.

After filling in all filters click on **Search** and the results will be displayed in a table.

Number	Account	Statement Date	Opening Balance	Closing Balance
31		05/11/2012	11,994.26 RON	1,954.26 RON
32		29/11/2012	1,954.26 RON	1,947.76 RON
33		03/12/2012	1,947.76 RON	12,365.98 RON
34		10/12/2012	12,365.98 RON	2,325.98 RON
35		28/12/2012	2,325.98 RON	2,319.48 RON

To view the account statement click on the number of the statement.

2.1.5. Account Alias

Account Alias menu allows you to rename your accounts for an easier identification in Alpha Click. You can rename your accounts by entering a nickname in the field next to the account number. Also you can order your accounts by entering a number in the field **Account Sequence number**. Therefore, anywhere in Alpha Click the accounts will be rearranged as you wish.

Accounts Nickname			as of 09/01/2013
Search Criteria			
Customer	All		

Account Number	Branch	Accounts Nickname	Account Sequence No.
	AGENTIA HOWARD JOHNSON		
	AGENTIA HOWARD JOHNSON		
	AGENTIA HOWARD JOHNSON		
	AGENTIA HOWARD JOHNSON		
	AGENTIA HOWARD JOHNSON		

Save   Clear

After filling in the fields **Accounts Nickname** and/or **Account Sequence number** click on **Save** to memorize the changes. If you click on **Clear** all changes are deleted and you can rename and order your accounts again.

Account Number	Branch	Accounts Nickname	Account Sequence No.
	SUCURSALA MAGHERU		2
	SUCURSALA MAGHERU		
	SUCURSALA MAGHERU		1

Save   Clear

ATTENTION! THERE CANNOT BE TWO ACCOUNTS WITH THE SAME NICKNAME.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.2. Own Accounts Transfers

2.2.1. Own Accounts Transfer

Own Accounts Transfer menu allows you to make own accounts transfers between accounts available in Alpha Click. You can make transfers between same currency accounts or foreign exchanges.

To make an own accounts transfer:

➢ Choose the **Customer** who owns the accounts;

➢ Choose the **Ordering Account** and the **Destination Account.** If you make a transfer between same currency accounts you need to fill in the field **Narrative** the reason why you are making the transfer;

➢ Enter the **Amount** and select the **Currency**;

➢ For foreign exchanges choose the **Rate Type**. You can make foreign exchanges at the Bank's **standard rate** or at a **negotiated rate**. For negotiated foreign exchanges you need to enter the rate provided by the Bank at **Limited Rate**.

➢ If you want to save the transaction as a template select **Save as a Template** and enter a name for it. Later you can find it in **Templates** menu and initiate new transactions.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

Own Account Transfer - Verification — as of 09/01/2013

Transaction Details

Ordering Party Details

Client		Alias	
Currency	RON	Account Number	
Branch	AGENTIA HOWARD JOHNSON		

Destination Account Detail

Alias		Account Number	
Currency	EUR	Branch	AGENTIA HOWARD JOHNSON

Payment Details

Transfer Amount	100.00 RON	Currency	RON
Exchange Rate Type	Limited Quoted Rate	Execution Date	09/01/2013
Exchange Rate	1 EUR = 4.48RON		

Confirm   Change   Cancel

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Own Account Transfer - Confirmation — as of 09/01/2013

Reference
Status   Accepted By the Bank

Transaction Details

Ordering Party Details

Client		Alias	
Branch	AGENTIA HOWARD JOHNSON	Account Number	
Currency	RON		

Destination Account Detail

Alias		Account Number	
Currency	EUR	Branch	AGENTIA HOWARD JOHNSON

Payment Details

Transfer Amount	100.00 RON	Currency	RON
Exchange Rate Type	Limited Quoted Rate	Execution Date	09/01/2013
Exchange Rate	1 EUR = 4.48RON		

Create More

2.2.2. Credit Card Recharge

Credit Card Recharge menu allows you to recharge your personal credit card or any other credit cards issued by Alpha Bank Romania.

Credit Card Recharge - Initiate — as of 25/01/2013

Transaction Details

Odering Details

Customer		Account Number *	
Currency	RON	Alias	
Branch	SUCURSALA UNIRII	Available Balance	

Select Type Of Recharging

Recharge	Own Credit Card

Credit Card Information

Credit Card No. *		Credit Card Details	Credit Card No. *	
Credit Card Type	VISA CREDIT		

Credit Card Holder Details

Name*		Beneficiary FIC/SSN*	

Payment Details

Amount *		Currency	RON
Execution Date *	● Pay Now	○ Pay Later	25/01/2013 (dd/mm/yyyy)
Payment Details *			

* indicates mandatory fields

To recharge your personal credit card:

- ➢ Select the **Customer** and the ordering **Account**;
- ➢ Enter the **Amount** of recharge;
- ➢ Enter **Payment details**.

To recharge other credit cards:

- ➢ Choose **Other credit cards** at **Recharge Type**;
- ➢ Enter the **Name** and the **Social Security Number** of the beneficiary;
- ➢ Choosethe ordering **Account**;
- ➢ Enter the **Amount** of recharge;
- ➢ Enter **Payment details**.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

Credit Card Recharge - Verification			as of 09/01/2013
Transaction Details			
Source Account Detail			
Customer		Account Number	
Currency	RON	Alias *	
Branch	AGENTIA HOWARD JOHNSON		
Credit Card Details			
Credit Card No.		Credit Card Type	VISA CREDIT
Credit Card Holder Details			
Name *		Beneficiary FIC/SSN *	
Transfer Detail			
Amount	100.00 RON	Currency	RON
Date	09/01/2013	Payment Details *	Alimentare card credit
Confirm		**Change**	**Cancel**

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Credit Card Recharge - Confirmation			as of 09/01/2013
Reference			
Status		Accepted By the Bank	
Transaction Details			
Source Account Detail			
Customer		Account Number	
Currency	RON	Alias *	
Branch	AGENTIA HOWARD JOHNSON		
Credit Card Details			
Credit Card No.		Credit Card Type	VISA CREDIT
Credit Card Holder Details			
Name *		Beneficiary FIC/SSN *	
Transfer Detail			
Amount	100.00 RON	Currency	RON
Date	09/01/2013	Payment Details *	Alimentare card credit
		Create More	

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.3. Payments

2.3.1. RON Payments

RON Payments menu allows you to make RON payments to beneficiaries with RON accounts at banks in Romania. Here you can make all kind of RON payments (interbanking, budget, intrabanking).

RON Payments - Initiate		as of 09/01/2013
Transaction Details		
Ordering Party Details		
Customer	⌄	From the account * ⌄
Currency	RON	Alias
Branch	AGENTIA HOWARD JOHNSO	**Balance Available**
Beneficiary Details		
Name *		look up
Beneficiary Address		FIC/SSN
		Beneficiary IBAN *
		Bank Name * ALPHA BANK ROMANIA S.A. ⌄
Payment Details		
Order No. *		
Urgent	☐	
Amount *		Currency * RON
Value Date *	⦿ Pay Now	○ Pay Later 09/01/2013 (dd/mm/yyyy)
Payment Details *		
Template Details		
Save as a Template ☐		Private Template ☐
Template Id		
* indicates mandatory fields		

To make a RON Payment:

➢ Choose the **Customer** and the ordering **Account**. After choosing the account click on **Balance Available** to check the available balance;

➢ Enter beneficiary details (**Name**, **Address**, **FIC/SSN**, **IBAN, Bank Name**). If the beneficiary has been used in Alpha Click before click on **Look up** to find it;

➢ Enter payment details (**Order number**, **Amount**, **Value Date**, **Payment Details**);

➢ If you want to save the transaction as a template select **Save as a Template** and enter a name for it. Later you can find it in **Templates** menu and initiate new transactions.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

RON Payments - Verification   as of 09/01/2013

Mode of Transfer		RON Payments	

Transaction Details

Ordering Party Details

Customer		From the account	
Currency	RON	Alias	
Branch	AGENTIA HOWARD JOHNSON		

Beneficiary Details

Name			
Beneficiary Address		FIC/SSN	
		Beneficiary IBAN	
		Bank Name	BANCA COMERCIALA ROMANA S.A.

Payment Details

Order No.	1	Urgent	No
Amount	50.00 RON	Currency	RON
Value Date	09/01/2013		
Payment Details			

Charge and Commissions Details

Low Value Payment Commission	3.90 RON
TransFonD Commission	0.51 RON
Total Commissions and Charges	4.41 RON

[Confirm]   [Change]   [Cancel]

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

RON Payments - Confirmation   as of 09/01/2013

Reference			
Status		Accepted By the Bank	

Transaction Details

Ordering Party Details

Customer		From the account	
Currency	RON	Alias	
Branch	AGENTIA HOWARD JOHNSON		

Beneficiary Details

Name			
Beneficiary Address		FIC/SSN	
		Beneficiary IBAN	
		Bank Name	BANCA COMERCIALA ROMANA S.A.

Payment Details

Order No.	1	Urgent	No
Amount	50.00 RON	Currency	RON
Value Date	09/01/2013		
Payment Details			

[Create More]

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.3.2. Foreign Currency Payments

Foreign Currency Payments menu allows you to make foreign currency payments to beneficiaries all over the world.

To make a foreign currency payment:

➢ Choose the **Customer** and the ordering **Account**. After choosing the account click on **Balance Available** to check the available balance;

➢ Enter transfer details (**Order number**, **Details of charges**, **Amount**, **Currency**);

➢ Enter beneficiary details (**Name**, **Address**, **IBAN/Account**, **Country**). If the beneficiary has been used in Alpha Click before click on **Look up** to find it;

➢ Enter the beneficiary Bank details. If you know the BIC/SWIFT code, click on **Look up**, choose the code and the Bank details will be filled in automatically. If you do not know the BIC/SWIFT code you can enter the beneficiary Bank details manually;

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

- Enter payment details (**Source of Funds**, **Contracts**, **Invoices**, **Details of Payment/Representing**, **Execution date**);
- **ATTENTION!** For payments higher than 49.999,99 EUR or equivalent it is necessary to fill in the fields at **Payment Information**;
- If you want to save the transaction as a template select **Save as a Template** and enter a name for it. Later you can find it in **Templates** menu and initiate new transactions.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

Foreign Currency Payments - Verification   as of 09/01/2013

Transaction Details

Ordering Party Details

Customer		Source Account Number	
Currency	EUR	Source A/C Nickname	
Branch	133		

Transfer Detail

Order No.	1	Details Of Charges	SHA**Display Charges and Commissions**
Transfer Amount	50.00 EUR	Currency	EUR
Execution Date	SPOT		

Beneficiary Details

Name		Beneficiary IBAN	
Account		BEN Country	ROMANIA
Beneficiary Address 1		Beneficiary Address 2	

Beneficiary Bank Details

BIC / SWIFT Code		Bank Name	BANCA COMERCIALA ROMANA S.A
Bank City	BUCHAREST	Bank Country	ROMANIA
Bank Address 1	5, REGINA ELISABETA BLVD.	Bank Address 2	

Payment Information

Crt No.	Transaction Value	Transaction Code	Narrative of the transaction for which a payment is ordered/made	Delivery date (dd/mm/yyyy)	Registration no. in the Registry of external debt
1					
2					
3					
4					
5					
6					
7					

Payment Details

Source Of Founds

For payments made from loan or from commitment undertook by ALPHA BANK ROMANIA refer to :

Loan Facility Agreement No.		Payment Secured Under The Reference	
Commitment Agreement No.			

To justify payment, we attach the following documents :

Contracts		DVI	
Invoices		Details Of Payment/ Representing	
Value Date	09/01/2013		

Confirm   **Change**   **Cancel**

If you want to view charges and commissions for the transaction click on **Display Charges and Commissions**.

Foreign Currency Payment - Charges   As Of 09/01/2013

Charge Details	
10.00 EUR	Bank's Transfer Commission
0.00 EUR	SWIFT Fee
0.00 EUR	OUR Commission
0.00 EUR	Non-STP Commission
10.00 EUR	TOTAL (Equivalent in the currency of the transaction)

Note

Non-STP fee is required but might be returned

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Foreign Currency Payments - Confirmation

as of 09/01/2013

Reference
Status   **Processing in progress**

Transaction Details

Ordering Party Details

Customer		Source Account Number	
Source A/C Nickname		Currency	EUR
Branch	133		

Transfer Detail

Order No.	1	Details Of Charges	SHA
Transfer Amount	50.00 EUR	Currency	EUR
Execution Date	SPOT		

Beneficiary Details

Name		Beneficiary IBAN	
Account		Beneficiary Country	ROMANIA
Beneficiary Address 1		Beneficiary Address 2	

Beneficiary Bank Details

BIC / SWIFT Code		Bank Name	BANCA COMERCIALA ROMANA S.A
Bank City	BUCHAREST	Bank Country	ROMANIA
Bank Address 1	5, REGINA ELISABETA BLVD.	Bank Address 2	

Payment Information

Crt No.	Transaction Value	Transaction Code	Narrative of the transaction for which a payment is ordered/made	Delivery date (dd/mm/yyyy)	Registration no. in the Registry of external debt
1					
2					
3					
4					
5					
6					
7					

Payment Details

Source Of Founds

For payments made from loan or from commitment undertook by ALPHA BANK ROMANIA refer to :

Loan Facility Agreement No.		Payment Secured Under The Reference	
Commitment Agreement No.			

To justify payment, we attach the following documents :

Contracts		DVI	
Invoices		Details Of Payment/ Representing	
Value Date	09/01/2013		

Create More

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.3.3. Utility Payments in Alpha Bank

Utility Payments in Alpha Bank menu allows you to pay bills for providers with accounts opened at Alpha Bank Romania.

To make a utility payment in Alpha Bank:

  ➢ Choose the **Customer** and the ordering **Account**. After choosing the account click on **Balance Available** to check the available balance;

  ➢ Choose the **Utility Category** from the list available;

  ➢ Choose the **Utility Provider** from the list available and enter the requested details;

  ➢ Enter payment details (**Order number**, **Amount**);

  ➢ If you want to save the transaction as a template select **Save as a Template** and enter a name for it. Later you can find it in **Templates** menu and initiate new transactions.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Utility Payments In Alpha Bank-Confirmation				as of 09/01/2013
Reference				
Status		Accepted By the Bank		
Transaction Details				
Ordering Party Details				
Customer		From the account		
Currency	RON	Alias		
Branch	AGENTIA HOWARD JOHNSON			
Category Details				
Category Name	Water and waste			
Utility Provider Details				
Utility Name				
Client name		Client code		
Bill number		Bill date (dd/mm/yyyy)		
Payment Details				
Order No.	1			
Amount	25.00 RON	Currency		RON
Value Date	09/01/2013			
		Create More		

2.3.4. Utility Payments to other banks

Utility Payments to other banks menu allows you pay bills to providers with accounts opened at other banks.

Utility Payments To Other Banks - Initiate			as of 09/01/2013
Transaction Details			
Ordering Party Details			
Customer	[▼]	From the account *	[▼]
Currency	RON	Alias	
Branch	AGENTIA HOWARD JOHNSON	**Balance Available**	
Utility Provider Details			
Utility Category	Please select [▼]	Utility Provider Name	Please select [▼]
Bank	Please select [▼]	IBAN	
Transfer Detail			
Amount *		Currency	RON
Value Date *	(●) Pay Now	( ) Pay Later	09/01/2013 (dd/mm/yyyy)
Payment Details			
Order No. *		Client Id *	
Contract Number		Bill Number	
Other Details		Bill Date	(dd.mm.yy)
Template Details			
Save as a Template	[ ]	Private Template	[ ]
Template Id			
* indicates mandatory fields			

To make a utility payment to other banks:

➢ Choose the **Customer** and the ordering **Account**. After choosing the account click on **Balance Available** to check the available balance;

➢ Choose the **Utility Category**, the **Name** and **Bank** of the utility provider;

➢ Enter **Amount** and **Value date**;

- Enter payment details (**Order number**, **Client ID**, **Contract number**, **Bill number**, **Bill date**);
- If you want to save the transaction as a template select **Save as a Template** and enter a name for it. Later you can find it in **Templates** menu and initiate new transactions.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

Utility Payments To Other Banks - Verification				as of 09/01/2013
Mode of Transfer		Utility Payments to other banks		
Transaction Details				
Ordering Party Details				
Customer		From the account		
Currency	RON	Alias		
Branch	AGENTIA HOWARD JOHNSON			
Utility Provider Details				
Utility Category	Telefonie mobila / Mobile telephony	Utility Provider Name	ORANGE ROMANIA	
Bank	RAIFFEISEN BANK S.A.	IBAN		
Transfer Detail				
Amount	25.00 RON	Currency	RON	
Value Date	09/01/2013			
Payment Details				
Order No.	1	Client Id		
Contract Number		Bill Number		
Other Details		Bill Date		
Charge and Commissions Details				
Low Value Payment Commission	1.49 RON			
TransFonD Commission	0.51 RON			
Total Commissions and Charges	2.00 RON			
Confirm		**Change**		**Cancel**

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Utility Payments To Other Banks - Confirmation				as of 09/01/2013
Reference				
Status		Accepted By the Bank		
Transaction Details				
Ordering Party Details				
Customer		From the account		
Currency	RON	Alias		
Branch	AGENTIA HOWARD JOHNSON			
Utility Provider Details				
Utility Category	Telefonie mobila / Mobile telephony	Utility Provider Name	ORANGE ROMANIA	
Bank	RAIFFEISEN BANK S.A.	IBAN		
Transfer Detail				
Amount	25.00 RON	Currency	RON	
Value Date	09/01/2013			
Payment Details				
Order No.	1	Client Id		
Contract Number		Bill Number		
Other Details		Bill Date		
		Create More		

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.4. Payments Management

2.4.1. Payments Review

Payments Review menu allows you to check the history of your transactions made through Alpha Click.

Funds Transfer View			as of 09/01/2013
Search Criteria			
Customer ID	All		
Order Type	All	Order status	All
Initiation Date From (dd/mm/yyyy)	09/01/2013	Initiation Date To (dd/mm/yyyy)	09/01/2013
	Search		Clear

To search for a transaction:

➢ Choose the **Customer ID**;

➢ Choose the **Order Type** and **Status**;

➢ Choose the **Date**.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.

Reference	Order Type	Order status	Order No.	Payer Name	Name	Amount	Initiator	Initiation Date	View
	RON Payments	Accepted By the Bank	1			10.00 RON		2013-01-04 11:39:55.0	View
	RON Payments	Accepted By the Bank	1			1,100.00 RON		2013-01-04 11:41:21.0	View
	RON Payments	Accepted By the Bank	1			10.00 RON		2013-01-04 11:42:37.0	View
	RON Payments	Accepted By the Bank	1			10.00 RON		2013-01-08 11:02:51.0	View
	RON Payments	Accepted By the Bank	1			80.00 RON		2013-01-08 15:50:46.0	View
	RON Payments	Accepted By the Bank	1			50.00 RON		2013-01-09 10:51:48.0	View

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. Click on **View** if you want to view detailed information about a transaction. Click on **Print** if you want to print the transaction or click on **Back** to return to the previous screen.

RON Payments - Verification			as of 09/01/2013
Reference			
Status	Processed - Liquidated	Mode of Transfer	RON Payments
Transaction Details			
Ordering Party Details			
Customer		From the account	
Currency	RON	Alias	
Branch	AGENTIA HOWARD JOHNSON		
Beneficiary Details			
Name			
Beneficiary Address		FIC/SSN	
		Beneficiary IBAN	
		Bank Name	BANCA COMERCIALA ROMANA S.A.
Payment Details			
Order No.	1	Urgent	No
Amount	10.00 RON	Currency	RON
Value Date	04/01/2013		
Payment Details			
Charge and Commissions Details			
Total Commissions and Charges			
	Back		Print

TRANSACTION STATUS DESCRIPTION IN ALPHA CLICK
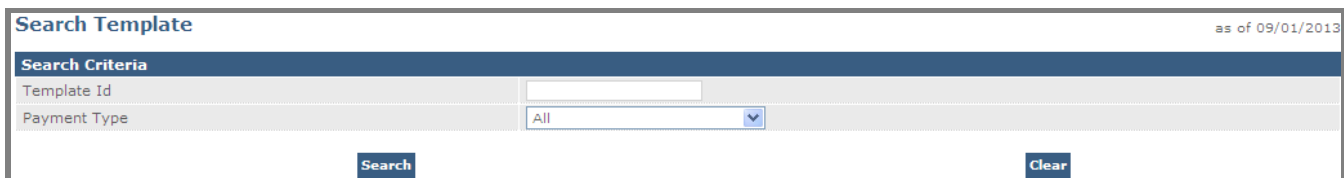
Transaction Type	Processing in progress	Accepted by the bank	Rejected by the bank
Own account transfer			
Utility payments in Alpha Bank		Accepted by the bank guarantees that the information entered by the customer was taken by the bank for processing, and it will be checked and accepted upon approval.	The transaction was automatically rejected by the system or by the Bank because the rules for the transaction processing were not respected
Utility payments in other banks	The transaction is ongoing in Alpha Click.		
Credit card recharge			
Foreign currency payments			
Ron payments			

OBSEVATION!

During the routines for end of day and end of month Alpha Click may experience technical problems of may be unavailable. In order to validate your transactions check the ordering account in **Account Activity** menu.

2.4.2. Payment Templates

Payment Templates menu contains all the templates you saved when initiating payments.
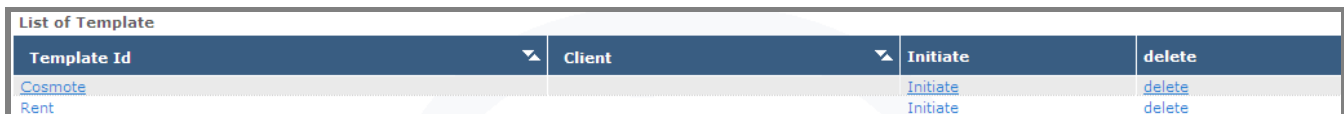
To search for a template:

 ➢ Enter **Template ID;**
 ➢ Choose **Payment Type**.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. Click on **View** if you want to view detailed information about a template. If you want to use a template click on **Initiate** or click on **Delete** to delete it.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.4.3. Payments Printing

Payments Printing menu allows you to print transactions made through Alpha Click.

Funds Transfer Print			as of 09/01/2013
Search Criteria			
Customer ID	All ∨		
Order Type	Utility Payments in Alpha Bank ∨	Order status	All ∨
Initiation Date From (dd/mm/yyyy)	09/01/2013	Initiation Date To (dd/mm/yyyy)	09/01/2013
Reference		Order No.	
	Search		Clear

To search for a transaction:

➢ Choose the **Customer ID**;

➢ Choose the **Order Type** and **Status**;

➢ Enter the **Date**;

➢ Enter the **Reference** or **Order number**.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.

☐	Reference	Amount	Currency	Value Date	Payer Name	From Account	Name	Beneficiary Account	Order No.	Order status
☐		10.00 RON	RON	08/01/2013					1	Accepted By the Bank
☐		80.00 RON	RON	08/01/2013					1	Accepted By the Bank
☐		50.00 RON	RON	09/01/2013					1	Accepted By the Bank
☐		2.00 RON	RON	09/01/2013					1	Accepted By the Bank
								Print		

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. Select the transactions you want to print and click on **Print**.

2.4.4. Beneficiary Maintenance

Beneficiary Maintenance menu allows you to add new beneficiaries or modify the existing beneficiaries for each payment type.
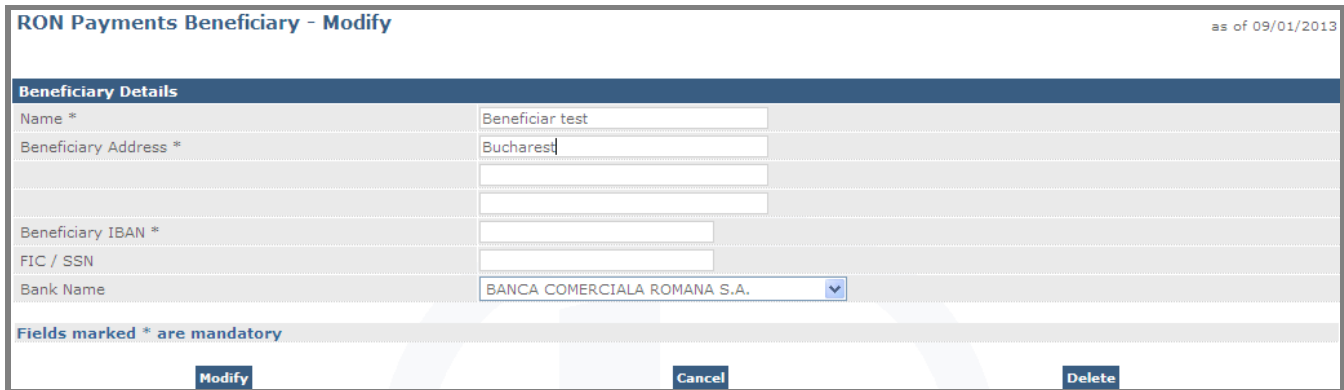
To search for a beneficiary:

- ➢ Enter the **Name** of the beneficiary;
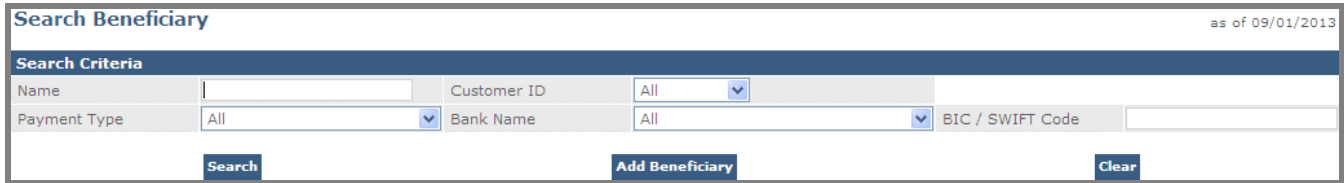- ➢ Choose the **Customer ID**, **Payment Type** and **Bank Name**;
- ➢ Enter **BIC/SWIFTCode**.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters. If you want to add new beneficiaries click on **Add Beneficiary** and fill in the requested information.

Name	Client
Beneficiar test	

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. If you want to view detailed information about a beneficiary click on its name.

If you want change the details for the beneficiary click on **Modify** or click on **Delete** to delete it.

2.4.5. View Cut-Off Times

The transactions made through Alpha Click have a limited period until they can be sent to the bank during a working day.

ATTENTION! After cut off is exceeded transactions are made on the next working day. The cut off times in the image below are only for presentation and are subject to change. For detailed information regarding cut off times verify **View Cut-Off Times** menu in Alpha Click.

View Cut-Off Time

Order Type	Cut-Off Time
Limited Rate Deposit Initiate	15:30
Utility Payments to other banks - high value	15:00
Utility Payments to other banks - low value*	14:00
Utility Payments to other banks - low value**	20:30
FCY payments to the same client (SPOT/BEN)	15:30
FCY Payments Alpha - Alpha	20:30
FCY payments to the same client (URGENT/SHA)	13:00
FCY payments to the same client (SPOT/SHA)	15:30
FCY payments (URGENT/SHA)	13:00
FCY payments (SPOT/SHA)	15:30
FCY payments to the same client (URGENT/OUR)	13:00
FCY payments to the same client (SPOT/OUR)	15:30
FCY payments - (URGENT/OUR)	13:00
FCY payments (SPOT/BEN)	15:30
FCY payments (URGENT/BEN)	13:00
FCY payments to the same client (URGENT/BEN)	13:00
FCY payments - (SPOT/OUR)	15:30
Own Account Transfer Limited Rate	15:30
Own Account Transfer Firmly Quoted Rate	23:59
RON Budget Payments - low value*	14:00
RON Payments - low value*	14:00
RON Payments - high value	15:00
RON Budget Payments - low value**	20:30
RON Payments Alpha - Alpha	20:30
RON Budget Payments - high value	15:00
RON Payments - low value**	20:30

Note: * - Product Cut-Off Time, ** - Value Date Cut-Off Time.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.5. Deposits

2.5.1. Term Deposit Initiate

Term Deposit Initiate menu allows you to set up any term deposit type without going to the branch.

To setup a term deposit:

➢ Choose **Deposit Type**;

➢ Choose the **Customer**, **Currency** and ordering **Account**. After choosing the account click on **Balance Available** to check the available balance;

➢ Choose the **Maturity instructions**;

➢ Enter the **Amount**;

➢ Choose the **Interest Rate Type**. Click on **Get Interest Rate** to view the standard interest rate. For negotiated deposits you need to enter the interest rate provided by the Bank at **Limited Interest Rate**.

After filling in the fields click on **Initiate** to initiate the transaction. Verify the data you introduced and if the data is incorrect click on **Change** or click on **Cancel** to cancel the transaction.

ALPHA BANK WEB BANKING

Account Based Deposit Verify	as of 09/01/2013

Account Based Deposit Verify

Transaction Details

Deposit Type
| Deposit Product | Alpha Tax Protect - 16 weeks (EUR/USD) |
| Maturity Date | 01/05/2013 |

Source Account Details
Customer	
Currency	EUR
Source Account	
Alias	
Branch	AGENTIA HOWARD JOHNSON

Maturity Instruction
| Rollover Instructions | Transfer Principal To Account |
| Account Details | . |

Interest Instruction
| Interest Instruction | Account Transfer |
| Account Number | |

Deposit Details
| Deposit Amount | 100.00 EUR | Currency | EUR |
| Interest Rate Type | Standard Interest Rate | | |

[Confirm] [Change] [Cancel]

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.

Account Based Deposit - Confirmation	as of 09/01/2013

Account Based Deposit - Confirmation

Reference

Transaction Details

Deposit Type
| Deposit Product | Alpha Tax Protect - 16 weeks (EUR/USD) |
| Maturity Date | 01/05/2013 |

Source Account Details
Customer	
Currency	EUR
Source Account	
Alias	
Branch	AGENTIA HOWARD JOHNSON

Maturity Instruction
| Rollover Instructions | Transfer Principal To Account |
| Account Details | |

Interest Instruction
| Interest Instruction | Account Transfer |
| Account Number | |

Deposit Details
| Deposit Amount | 100.00 EUR | Currency | EUR |
| Interest Rate Type | Standard Interest Rate | | |

Audit Details

User Id	Date	Version	Authorization Number	Status
	09-01-2013 15:05:21.0	0	0	Accepted By the Bank

[Create More]

OBSERVATION!

Term deposit set up (standard interest deposits) is available every working day from 7:00 a.m. to 7:00 p.m.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.5.2. Term Deposit Redemption

Term Deposit Redemption menu allows you to redeem term deposits opened at Alpha Bank Romania.

To search for a term deposit:

- ➢ Choose the **Customer**;
- ➢ Select **Initiate New**;
- ➢ Choose the **Status** of the deposit.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters. If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns.

Term Deposit Details

TD Account No	Product Name	Amount	Currency	Maturity Date
	Alpha Tax Protect - 16 weeks (EUR/USD)	100,00 EUR		01/05/2013
	Alpha Tax Protect - 16 weeks (RON)	1,000,00 RON		30/04/2013

To redeem a term deposit click on the term deposit's **Account number** and then click on **Terminate**.

TD Redemption - Details *as of 09/01/2013*

TD Redemption - Details

Deposit Details
Deposit Product   Alpha Tax Protect - 16 weeks (EUR/USD)
TD Account No

Account Details
Current Deposit Amount   100.00 EUR
Maturity Date   01/05/2013
Current Interest Rate   4.2

Redemption
Value Date *   ⊙ Terminate Now   ○ Terminate Later   09/01/2013 (dd/mm/yyyy)
⊙ Before maturity date   for the cancellation of the deposit, upon client request, prior to its maturity

[Terminate]   [Cancel]

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

TD Redemption - Details   as of 09/01/2013

TD Redemption - Details	
Deposit Details	
Deposit Product	Alpha Tax Protect - 16 weeks (EUR/USD)
Account Details	
Initial Deposit Amount	100.00 EUR
Maturity Date	01/05/2013
Initial Interest Rate	4.2
Redemption Instructions	
TD Account No	AGENTIA HOWARD JOHNSON
Redemption Details	
Current Deposit Amount	100.00 EUR
Current Interest Rate	4.2
Interest Amount (+)	0.00 EUR
Account to transfer	AGENTIA HOWARD JOHNSON
Termination Date	09/01/2013

[Confirm]   [Change]   [Cancel]

If you are sure that all data is correct click on **Confirm**.

ATTENTION! By clicking on **Confirm** you agree on the accuracy of the transaction so it can be processed. After clicking on **Confirm** the transaction will be sent for processing! The confirmation of the transaction is given by the confirmation screen.
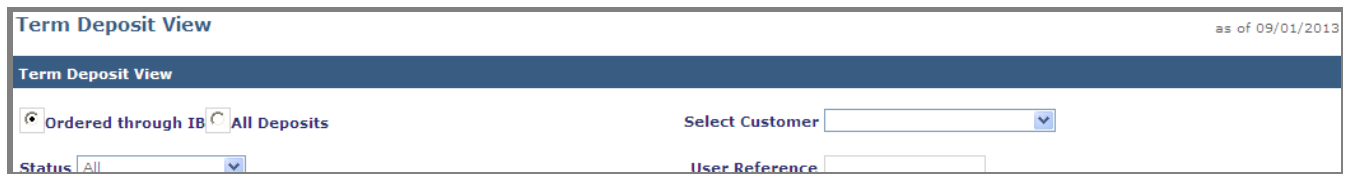
TD Redemption - Details   as of 09/01/2013

TD Redemption - Details	
Deposit Details	
Deposit Product	Alpha Tax Protect - 16 weeks (RON)
Account Details	
Initial Deposit Amount	1,000.00 RON
Maturity Date	30/04/2013
Initial Interest Rate	5.75
Redemption Instructions	
TD Account No	AGENTIA HOWARD JOHNSON
Redemption Details	
Current Deposit Amount	1,000.00 RON
Current Interest Rate	5.75
Interest Amount (+)	0.00 RON
Account to transfer	AGENTIA HOWARD JOHNSON
Termination Date	09/01/2013

Audit Details				
User Id	**Date**	**Version**	**Authorization Number**	**Status**
	2013-01-09 15:28:12.0	0	0	Accepted By the Bank

[Redeem Another]

OBSERVATION!

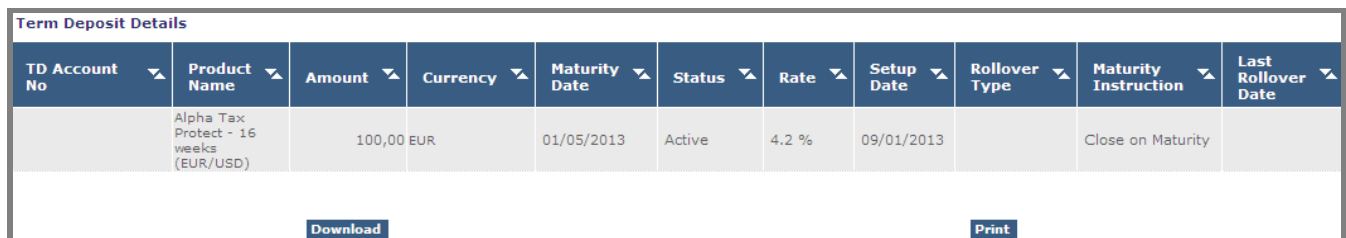Term deposit redemptions are available every working day from 7:00 a.m. to 7:00 p.m.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.5.3. View Term Deposit

View Term Deposit menu allows you to view the term deposits opened at Alpha Bank Romania.

Term Deposit View	as of 09/01/2013
Term Deposit View	
⦿ Ordered through IB ○ All Deposits	Select Customer [▼]
Status All [▼]	User Reference [ ]

To view a term deposit:

➢ Choose the **Customer**;

➢ Select **Ordered through IB** if you want to view only term deposits set up through Alpha Click or **All Deposits**;

➢ Choose the **Status** of the term deposit. You can choose to view active or closed deposits;

➢ Enter the **Term Deposit Account number**;

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.
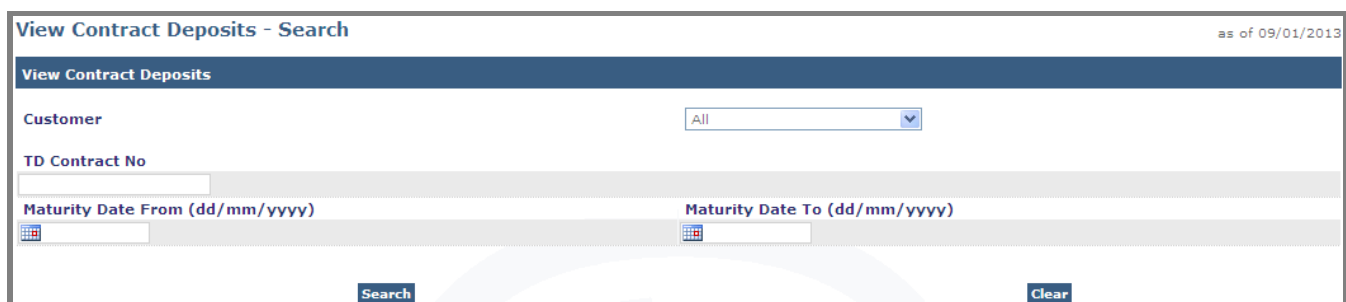
Term Deposit Details

TD Account No	Product Name	Amount	Currency	Maturity Date	Status	Rate	Setup Date	Rollover Type	Maturity Instruction	Last Rollover Date
	Alpha Tax Protect - 16 weeks (EUR/USD)	100,00 EUR		01/05/2013	Active	4.2 %	09/01/2013		Close on Maturity	

Download   Print

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. To view detailed information about a term deposit click on the **Term Deposit Account number**. Click on **Download** if you want to save the list of term deposits on your computer in CSV format, or click on **Print** if you want to print it.

2.5.4. View Contract Deposits

View Contract Deposits menu allows you to view all overnight/non-standard deposits opened at Alpha Bank Romania.

View Contract Deposits - Search	as of 09/01/2013
View Contract Deposits	
Customer	All [▼]
TD Contract No	
[ ]	
Maturity Date From (dd/mm/yyyy)	**Maturity Date To (dd/mm/yyyy)**
▦ [ ]	▦ [ ]
Search	Clear

To view a contract deposit:

➢ Choose the **Customer**;

➢ Enter the **Term Deposit Contract number**;

➢ Enter the **Date**.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.

Contract Deposit Details

TD Contract No	Product Name	Amount	Currency	Value Date	Maturity Date	Rate	Interest	Status
	Overnight deposit for clients	146,868.58	RON	17/12/2012	18/12/2012	3.00	12.07 RON	Processed - Liquidated
	Overnight deposit for clients	230,422.17	RON	17/12/2012	18/12/2012	3.00	18.94 RON	Processed - Liquidated

Download   Print

If the returned results are numerous you can sort the results by many filters by clicking on the name of the table's columns. To view detailed information about a term deposit click on the **Term Deposit Account number**. Click on **Download** if you want to save the list of term deposits on your computer in CSV format, or click on **Print** if you want to print it.

2.6. Loans

2.6.1. View Loans

View Loans menu allows you to view all the loans you have at Alpha Bank Romania.

To view a loan:

➢ Choose the **Customer**;

➢ Enter the **Account number**;

➢ Enter the **Maturity date**;

➢ Choose the **Status** of the loan.

After filling in all filters click on **Search** and the results will be displayed in a table or click on **Clear** to reset the filters.

Click on the **Account number** if you want to view detailed information about a loan. Click on **View Repayment Schedule** if you want to view the repayment schedule or click on **Back** to return to the previous screen.

For more details regarding Alpha Click you can contact us at 0800825742 (+40 21 455 9999 for international calls) or at supportib@alphabank.ro

2.6.2. View Credit Lines

View Credit Lines menu allows you to view the credit lines opened at Alpha Bank Romania.

Limits Inquiry							as of 25/01/2013
Limits Inquiry Details							
Customer							
Corporate							
Currency			RON				

Id	Currency	Approval Date	Expiry Date	Limit Amount	Utilized	Available Amount	Line Available
OVDSALRON1	RON	05/09/2012	05/09/2013			.	Y

To view the credit lines choose the **Customer** and click on the refresh button. Here you can view all credit lines details (**Approval date**, **Expiry date**, **Limit amount**, **Utilized amount** and **Available amount**).