



# Refrigerator user manual



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English

### imagine the possibilities

Thank you for purchasing a Samsung product.



Free Standing Appliance

DA99-03404A-13.indd 01 2015. 4. 25. 8:33

## safety information

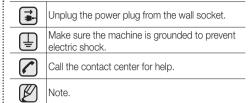
#### SAFETY INFORMATION

- Before operating the appliance, please read this manual thoroughly and retain it at a safe place near the appliance for your future reference.
- Use this appliance only for its intended purpose as described in this instruction manual. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Warnings and Important Safety Instructions in this
  manual do not cover all possible conditions and
  situations that may occur. It is your responsibility to
  use common sense, caution, and care when installing,
  maintaining, and operating your appliance.
- Because these following operating instructions cover various models, the characteristics of your refrigerator may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center or find help and information online at www.samsung.com.

## Important safety symbols and precautions:

WARNING	Hazards or unsafe practices that may result in severe personal injury or death.	
CAUTION	Hazards or unsafe practices that may result in minor personal injury or property damage.	
	Do NOT attempt.	
X	Do NOT disassemble.  Do NOT touch.  Follow directions carefully.	

02\_ safety information



These warning signs are here to prevent injury to you and others

Please follow them carefully.

After reading this section, keep it in a safe place for future reference.

#### **CE Notice**

This product has been determined to be in compliance with the Low Voltage Directive(2006/95/EC), the Electromagnetic Compatibility Directive (2004/108/EC), RoHS Directive (2011/65/EU), Commission Delegated Regulation (EU) No 1060/2010 and the Eco-Design Directive(2009/125/EC) implemented by Regulation (EC) No 643/2009 of the European Union.



#### SEVERE WARNING SIGNS FOR TRANSPORTATION AND SITE



- When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the refrigerator to see which refrigerant is used for your refrigerator.
- When this product contains flammable gas (Refrigerant R-600a),
- Refrigerant leaking from the pipe work could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.
- In order to avoid the creation of a flammable gas-air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used.

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- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer. The room where the refrigerator will be sited must be 1m³ in size for every 8g of R-600a refrigerant inside the appliance is The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.
- If the appliance contains isobutane refrigerant (R-600a), a natural gas with high environmental compatibility that is, however, also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.

#### WARNING

## SEVERE WARNING SIGNS FOR INSTALLATION



- Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).
- Deteriorated insulation of electrical parts may cause an electric shock or fire.
- Do not place this refrigerator in direct sunlight or expose to the heat from stoves, room heaters or other appliances.
- Do not plug several appliances into the same multiple power board.
  - The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matched the rating plate.
- This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires. If the wall socket is loose, do not insert the power plug.
- There is a risk of electric shock or fire.
- Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not bend the power cord excessively or place heavy articles on it.
- Do not use aerosols near the refrigerator.
- Aerosols used near the refrigerator may cause an explosion or fire.
- Do not install this appliance in a location where gas may leak.
- This may result in an electric shock or fire.



- The installation or any service of this appliance is recommended by a qualified technician or service company.
- Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.
- This refrigerator must be properly installed and located in accordance with the manual before it is used.
- Connect the power plug in proper position with the cord hanging down.

- If you connect the power plug upside down, wire can get cut off and a cause fire or an electric shock.
- Make sure that the power plug is not squashed or damaged by the back of the refrigerator.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
- This constitutes a fire hazard.
- The appliance must be positioned so that the plug is accessible after installation.



- The refrigerator must be grounded.
- You must ground the refrigerator to prevent any power leakages or electric shocks caused by current leakage from the refrigerator.
- Never use gas pipes, telephone lines or other potential lightening rods as ground.
- Improper use of the ground plug can result in an electric shock.



- If the power cord is damaged, have it replaced immediately by the manufacturer or its service agent.
- The fuse on the refrigerator must be changed by a qualified technician or service company.
- Failing to do so may result in an electric shock or personal injury.

### CAUTION

## CAUTION SIGNS FOR INSTALLATION



- Keep ventilation opening in the appliance enclosure or mounting structure clear of obstruction.
- Allow the appliance to stand for 2 hours after installation.

#### WARNIN

## SEVERE WARNING SIGNS FOR USING



- Do not insert the power plug with wet hands.
- Do not store articles on the top of the appliance.
- When you open or close the door, the articles may fall and cause a personal injury and/or material damage.
- Do not put items filled with water on the refrigerator.
- If spilled, there is a risk of fire or electric shock.
- Do not let children hang on the door.
- Failure to do so may cause serious personal injury.
- Do not leave the doors of the refrigerator open while the refrigerator is unattended and do not let children enter inside the refrigerator.

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- Do not allow babies or children go inside the drawer.
- It can cause death from suffocation by entrapment or personal injury.
- Do not sit on the Freezer door.
- The door may be broken and cause a personal injury.
- To prevent children entrapment, you must reinstall the divider using provided screws after cleaning or other actions if you removed the divider from the drawer.
- Never put fingers or other objects into the dispenser
- Failure to do so may cause personal injury or material damage.
- Do not store volatile or flammable substances such as benzene, thinner, alcohol, ether or LP gas in the refrigerator.
- The storage of any of such products may cause an explosion.
- Do not store low temperature-sensitive pharmaceutical products, scientific materials or other low temperaturesensitive products in the refrigerator.
- Products that require strict temperature controls must not be stored in the refrigerator.
- Do not place or use electrical appliance inside the refrigerator, unless they are of a type recommended by the manufacturer.
- · Do not use a hair dryer to dry the inside of the refrigerator. Do not place a lighted candle in the refrigerator for removing bad odors.
- This may result in an electric shock or fire.
- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
- This may cause frostbite.
- Do not use me chanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.



- This product is intended only for the storage of food in a domestic environment.
- Bottles should be stored tightly together so that they do not fall out.
- In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.
- Do not use a ventilating fan.
- A spark may result in an explosion or fire.
- Use only the LED Lamps provided by manufacturer or service agent.
- Children should be supervised to ensure that they do not play with and/or climb into the appliance.
- Keep fingers out of "pinch point" areas; clearances between the doors and cabinet are necessarily small. Be careful when you open the doors when children are in the area.

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- Do not disassemble or repair the refrigerator by yourself.
- You run a risk of causing a fire, malfunction and/ or personal injury. In case of malfunction, please contact vour service agent.



- If the appliance generates a strange noise, a burning or smell or smoke, unplug the power plug immediately and contact your nearest
- Failing to do so may result in an electric or fire hazards.
- If you experience difficulty when changing the light, contact service agent.
- If the products is equipped with the LED Lamp, do not disassemble the Lamp Cover and LED Lamp by vourself.
- Please contact your service agent.
- If any dust or water is in the refrigerator, pull out power plug and contact your Samsung Electronics service center
- There is a risk of fire.

#### CAUTION SIGNS FOR USING



- To get best performance from the product,
- Do not place foods too closely in front of the vents at the rear of the appliance as it can obstruct free air circulation in the refrigerator compartment.
- Wrap the food up properly or place it in airtight containers before putting it into the refrigerator.
- Do not put any newly introduced food for freezing near to already existing food.
- Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
- When the contents freeze, the glass may break and cause personal injury and property damage.
- Do not change or modify the functionality of the refrigerator.
- Changes or modifications may result in a personal injury and/or property damage. Any changes or modifications performed by a 3rd party on this completed appliance are neither covered under Samsung warranty service, nor is Samsung responsible for safety issues and damages that result from 3rd party modifications.
- Do not block air holes.
- If the air holes are blocked, especially with a plastic bag, the refrigerator can be over cooled. If this cooling period lasts too long, the water filter may break and cause water leakage.
- Please observe maximum storage times and expiry dates of frozen goods.

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- Fill the water tank, ice tray, water cubes only with potable water.
- Use only the ice-maker provided with the refrigerator.
- The water supply to this refrigerator must only be installed/connected by a suitably qualified person and connected to a potable water supply only.
- In order to operate the ice-maker properly, water pressure of 138~862kpa(1.4~8.8kgf/cm3) is required.
- Do not spray volatile material such as insecticide onto the surface of the appliance.
- As well as being harmful to humans, it may also result in an electric shock, fire or problems with the product.



#### CAUTION SIGNS FOR CLEANING AND MAINTENANCE



- Do not directly spray water inside or outside the refrigerator.
- There is a risk of fire or electric shock.
- Do not use or place any substances sensitive to temperature such as inflammable sprays, inflammable objects, dry ice, medicine, or chemicals near the refrigerator. Do not keep volatile or inflammable objects or substances (benzene, thinner, propane gas, etc.) in the refrigerator.
- This refrigerator is for storing food only.
- This may result in a fire or an explosion.
- Do not spray cleaning products directly on the display.
- Printed letters on the display may come off.
- Remove any foreign matter or dust from the power plug pins. But do not use a wet or damp cloth when cleaning the plug, remove any foreign material or dust from the power plug pins.
- Otherwise there is a risk of fire or electric shock.
- Never put fingers or other objects into the dispenser hole and ice chute.
- It may cause a personal injury or material damage.



 Unplug the refrigerator before cleaning and performing maintenance.



## SEVERE WARNING SIGNS FOR DISPOSAL



- Ensure that none of the pipes on the back of the appliance are damaged prior to disposal.
- R-600a or R-134a is used as a refrigerant. Check
  the compressor label on the rear of the appliance or
  the rating label inside the refrigerator to see which
  refrigerant is used for your refrigerator. When this
  product contains flammable gas (Refrigerant R-600a),

- contact your local authority in regard to safe disposal of this product. Cyclopentane is used as an insulation blowing gas. The gases in insulation material require special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product. Ensure that none of the pipes on the back of the appliances are damaged prior to disposal. The pipes shall be broken in the open space.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland

   the authorized Service Person MUST hold a Gas

   Work Authorisation or Licence for hydrocarbon refrigerants, to carry out Servicing or repairs which involve the removal of covers. (For Australia only)
- When disposing of this product or other refrigerators, remove the door/door seals, door latch so that small children or animals cannot become trapped inside. Leave the shelves in place so that children may not easily climb inside. Children should be supervised to ensure that they do not play with the old appliance.
- Please dispose of the packaging material for this product in an environmentally friendly manner.



### ADDITIONAL TIPS FOR PROPER USAGE

- In the event of a power failure, call the local office of your Electricity Company and ask how long it is going to last.
- Most power failures that are corrected within an hour or two will not affect your refrigerator temperatures.
   However, you should minimize the number of door openings while the power is off.
- Should the power failure last more than 24 hours, remove all frozen food.
- If keys are provided with the refrigerator, the keys should be kept out of the reach of children and not be in the vicinity of the appliance.
- The appliance might not operate consistently (possibility
  of temperature becoming too warm in the refrigerator)
  when sited for an extended period of time below the
  cold end of the range of temperature for which the
  refrigerating appliance is designed.
- Do not store food which spoils easily at low temperature, such as bananas, melons.
- Your appliance is frost free, which means there is no need to manually defrost your appliance, as this will be carried out automatically.
- Temperature rise during defrosting can comply with ISO requirements. But if you want to prevent an undue rise in the temperature of the frozen food while defrosting the appliance, please wrap the frozen food up in several layers of newspaper.
- Any increase in temperature of frozen food during defrosting can shorten its storage life.

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#### Saving Energy Tips

- Install the appliance in a cool, dry room with adequate ventilation.
  - Ensure that it is not exposed to direct sunlight and never put it near a direct source of heat (radiator, for example).
- Never block any vents or grilles on the appliance.
- Allow warm food to cool down before placing it in the appliance.
- Put frozen food in the refrigerator to thaw. You can then use the low temperatures of the frozen products to cool food in the refrigerator.
- Do not keep the door of the appliance open for too long when putting food in or taking food out. The shorter time for which the door is open, the less ice will form in the freezer.
- Clean the rear of the refrigerator regularly. Dust increases energy consumption.
- Do not set temperature colder than necessary.
- Ensure sufficient air exhaust at the refrigerator base and at the back wall of the refrigerator. Do not cover air vent openings.
- Allow clearance to the right, left, back and top when installing.
   This will help reduce power consumption and keep

your energy bills lower.

 For the most efficient use of energy, please keep the all inner fittings such as baskets, drawers, shelves on the position supplied by manufacturer.

## This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

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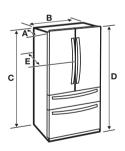
## Setting up your refrigerator

## GETTING READY TO INSTALL THE REFRIGERATOR

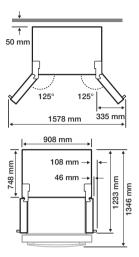
Congratulations on your purchase of the Samsung Refrigerator. We hope you enjoy the state-of-art features and efficiencies that this new appliance offers.

## Selecting the best location for the Refrigerator

- · A location with easy access to the water supply.
- A location without direct exposure to sunlight.
- A location with level (or nearly level) flooring.
- A location with enough space for the Refrigerator doors to open easily.
- Allow sufficient space to the right, left, back and top for air circulation.
  - If the Refrigerator does not have enough space, the internal cooling system may not work properly.
- Please ensure that appliance can be moved freely in the event of maintenance & service.
- Do not install the Refrigerator where the temperature will go below 50 °F (10 °C).



Depth "A"	858 mm
Width "B"	908 mm
Height "C"	1740 mm
Overall Height "D"	1774 mm
Depth "E"	920 mm





Each measurement based on the design dimension, so it may differ depending on the measuring method.



#### When moving your refrigerator

To prevent floor damage be sure the front leveling legs are in the up position(above the floor).

Refer to 'ADJUSTING THE DOORS' in the manual (at page 10)

#### **FLOORING**

For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator. To protect the finish of the flooring, cut a large section of the cardboard carton and place under the refrigerator where you are working. When moving, be sure to pull the unit straight out and push back in straight.



setting up \_07

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## REMOVING THE REFRIGERATOR DOORS

If the Refrigerator is too large to pass through your doorway easily, you can remove the refrigerator doors.

Disconnect power to the refrigerator before warning removing the door or drawer.



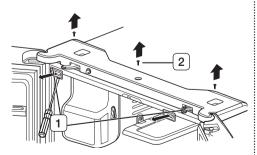
- Be careful not to drop, damage or scratch the door/drawer while removing them.
- Be careful not to get injured while removing the door/drawer.
- · Reattach the door/drawer properly to avoid:
- Moisture from air leakage.
- Uneven door alignment.
- Wasting energy due to improper door seal.

#### Tools you will need (Not provided)

Philips screwdriver (+)	Flat-blade screwdriver (-)	Socket wrench (10 mm)
1 P		
Pliers	Allen wrench (3/16") (5 mm)	

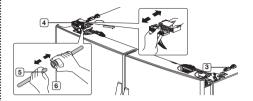
#### Disassemble the Refrigerator doors

 With the door opened, remove the Hinge Cover cap (1) with a Flat head screwdriver, and close the door. Remove the 3 screws holding down the Hinge Cover and remove the Hinge Cover (2).

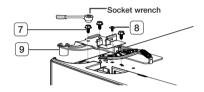


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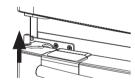
 Disconnect two connectors (3) at each side of the top cap and the one connector (4) on left side door. Remove the tube (5) with pressing the dark gray color part (6) of the water line coupler.



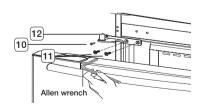
3. Remove the 3 hex head bolts (7) attached to the upper left and right door hinges with a socket wrench (10 mm). Remove the ground screw (8) attached to the upper left and right door hinges with a philips screwdriver(+). Remove the upper left and right door hinges (9).



4. Lift the door straight up to remove.



5. Remove the screw (10) attached to the lower left and right door hinges with a philips screwdriver(+). Remove the 2 hex head bolts (11) attached to the lower left and right door hinges with an allen wrench (3/16"). Remove the lower left and right door hinges (12).

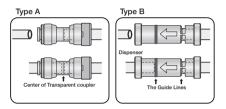


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#### REATTACHING THE REFRIGERATOR DOORS

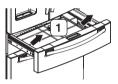
To reattach the fridge doors, assemble parts in reverse order.

1. The Water Line must be fully inserted to the center of transparent coupler (Type A) or the Guide Lines (Type B) to prevent water leakage from the dispenser.



#### DISASSEMBLE THE FLEX DOOR

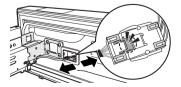
1. Take out the Flex Zone (1) by lifting it up.



2. Take off the cover (2) w/harness with a flatblade screwdriver (-).



3. Press the locking tab and separate the Wire Connector.





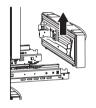
When reassembling it, be sure to connect the CAUTION wire harness.

> If it is not connected, the Flex Room does not work.

4. Remove 2 hex head bolts from sides with a socket wrench (10 mm)



5. Lift up the Flex door from the rails.



Putting too much food into the freezer CAUTION drawers can prevent the freezer from closing completely and can cause frost build-up.





#### ASSEMBLE THE FLEX DOOR

To reattach the flex door, assemble parts in reverse order.



Be sure to connect the Flex Door Wire Be sure to Connector.

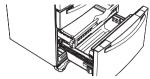
> If it is not connected, the Flex Room does not work.

> > setting up \_09

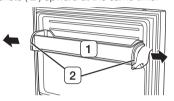
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## DISASSEMBLE THE FREEZER DRAWER

1. Push the upper drawer in completely.



2. Remove the tilting pocket (1) by pulling on both brackets (2) upward at the same time.



**3.** Take out the lower basket (**3**) by lifting the basket up from rail system.



Remove four 10 mm hex-head bolts from both sides.



5. Lift the freezer door up from the rails.



10\_ setting up

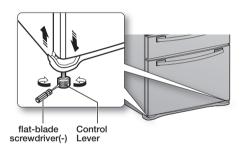
## ASSEMBLE THE FREEZER DRAWER

To reattach the freezer drawer, assemble parts in reverse order.

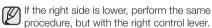
#### **ADJUSTING THE DOORS**

Now that the doors are back on the Refrigerator, you want to make sure the Refrigerator is level so that you can make final adjustments. If the Refrigerator is not level, it will not be possible to get the doors perfectly even.

Insert a flat-blade screwdriver (-) into a notch on the left control lever, and turn it count clockwise to level the refrigerator. (You turn the lever clockwise to lower the refrigerator and counterclockwise to raise it.)



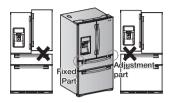
Both control levers must be touching the floor to avoid possible personal injury or property damage because of tipping.



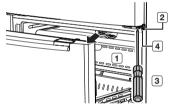
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#### MAKING MINOR ADJUSTMENTS : 1. Locate the height-adjuster (1) in the freezer BETWEEN DOORS

Remember a level Refrigerator is necessary for getting the doors perfectly even. If you need help, review the previous section on leveling the Refrigerator.

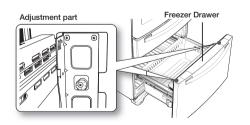


- 1. If you open the drawer (1), you can see the lower hinge (2).
- 2. Insert a philips screwdriver (+) (3) into the shaft (4) of the lower hinge.
- 3. Adjust the height by turning a philips screwdriver (+) (3) clockwise ( pown ) or counterclockwise ( UP ).



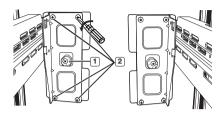
When you turn a philips screwdriver (+) counterclockwise ( ), the door will move up.

#### ADJUSTING THE FREEZER DRAWER LEVEL



drawer.

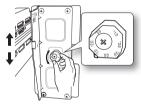
Unscrew the four Phillips screws (2) slightly to loosen the door.

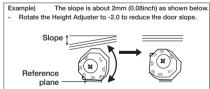


2. Loosen the controller screw (3) with a Phillips screwdriver.



3. Find the best level to align the door slope.





After adjustment, first tighten screw (3) and then screw (2).

#### CHECKING THE WATER LINE

A water dispenser is one of the helpful features on your new Samsung Refrigerator. To help promote better health, the Samsung water filter removes unwanted particles from your water.

setting up \_11

DA99-03404A-13.indd 11 2015. 4. 25. 8:33 However, it does not sterilize or destroy microorganisms. You may need to purchase a water purifying system to do that. In order for the ice-maker to operate properly, a water pressure of 138~862 Kpa is required.

Under normal conditions, a 170 cc (5.75 oz.) cup can be filled in 10 seconds. If the Refrigerator is installed in an area with low water pressure (below 138Kpa), you can install a booster pump to compensate for the low pressure.

Make sure the water storage tank inside the Refrigerator is properly filled. To do this, press the water dispenser lever until the water runs from the water outlet.

Water line installation kits are available at extra cost from your dealer.

We recommend using a water supply kit that contains copper tubing.



The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

#### Check the accessory list below.



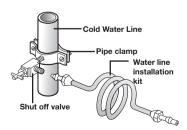


Compression fitting

Compression nut

#### Connecting to the water supply line

- First, shut off the main water supply line and turn the ice-maker off.
- 2. Locate the nearest cold water drinking line.
- After connecting the water supply with water filter, turn on water supply and Flush 3L through filter before use (flush approximately 6 minutes).



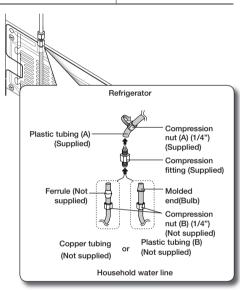
12\_ setting up

#### INSTALLING THE WATER LINE

## Connecting the water line to the Refrigerator.

There are several items that you need to purchase to complete this connection. You may find these items sold as a kit at your local hardware store.

•	6.35 mm compression nut	•	copper tubing
•	plastic tubing	•	ferrule



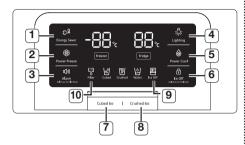
- 1. Slip the compression nut through the supplied plastic tubing(A).
- **2.** Tighten the compression nut (A) onto the 6.35 mm compression fitting.
- If you are using copper tubing, slip the compression nut (B)(not included) and ferrule (not included) on copper tubing (not included) as shown.
- If you are using plastic tubing (B), insert the molded end(Bulb) of the plastic tubing (B)into the compression fitting. Do not use without the molded end(Bulb) of the plastic tubing (B).
- 3. Tighten the compression nut (B)onto the compression fitting. Do not over-tighten the compression nut (B).
- 4. Turn water on and check for any leakage.

Only connect the water line to a drinkable water source. If you have to repair or disassemble the water line, cut off 6.35 mm of the plastic tubing to make sure you get a snug, leak-free connection.

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# operating your samsung refrigerator

#### USING THE CONTROL PANEL



#### (1) Energy Saver

**₹** 

Press the Energy Saver button for better energy efficiency.

The Energy Saver icon lights up when you press the Energy Saver button.

The Energy Saver function is automatically set to "ON" when power is supplied to the refrigerator.

If condensation or water drops appear on the doors, turn the Energy Saver mode off.

#### (2) Power Freeze

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The Power Freeze function substantially speeds up the freezer compressor, causing the freezer to cool down rapidly to a temperature you choose. When you press the Power Freeze button, the Power Freeze icon lights up.

Power Freeze is useful if you need to quick freeze an item, to make a large quantity of ice, or to cool the freezer rapidly if it has warmed dramatically (for example, if the door was left open).

To turn off Power Freeze, press the Power Freeze button again. Power Freeze turns off automatically after 72hours to decrease energy consumption.

When you use this function the energy consumption of the refrigerator will increase. Remember to turn it off when you don't need it and return the freezer to your original temperature setting. If you need to freeze large amount of food stuff, activate Power Freeze function at least 24 hours before.

#### (3) Alarm / hold 3 sec for Filter Reset

**山))**)

(Filter Reset)

The Alarm/Hold 3 sec for Filter Reset button serves two purposes:

- To turn the door open alarm on and off
- To reset the water filter life indicator.

#### 1) Door Alarm Function

If the door alarm is set to On, an alarm beeps if any refrigerator door is left open for more than three minutes.

The beeping stops when you close the door. The door alarm function is pre-set to On in the factory. You can turn it off by pressing and then releasing the Alarm/ Hold button. You can turn it back on in the same fashion. The icon lights up when the function is on.

2) Water Filter Life Indicator Function

After you replace the water filter, press and hold the Alarm/Hold 3 sec for Filter Reset button to re-set the water filter life indicator. The Filter icon will turn red to let you know it is time to change the water filter after six months (about 1135 L).



Some areas have large amounts of lime in their water, which causes the water filter to clog more quickly. If this is the case in your area, you will have to change the filter more frequently than every six months.

#### (4) Lighting



Pressing the Lighting button turns on the Dispenser LED lamp (under the display) in continuous mode so that it stays on continuously. The button also lights up. If you want the Dispenser lamp to come on only when some one uses the dispenser, press the Lighting button to turn the continuous mode off.

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#### (5) Power Cool



The Power Cool function substantially speeds up the refrigerator compressor, causing the refrigerator to cool down rapidly to a temperature you choose. When you press the Power Cool button, the Power Cool icon lights up.

Power Cool is useful if you need to quickly cool items or need to cool the refrigerator rapidly if it has warmed dramatically (for example, if the door was left open). To turn off Power Cool, press the Power Cool button again. Power Cool turns off automatically after 2 1/2 hours to decrease energy consumption.



When you turn on Power Cool, the refrigerator's compressor speeds up and is louder than during normal operation.

(6) Ice Off (Hold 3 sec for Child lock)

A

If you don't want to make more ice, press the Ice Off button. Pressing this button 3 second locks the display panel and dispenser buttons so the buttons can not be used. The Child Lock icon lights up to indicate you've activated the Child Lock







Press the Cubed Ice or Crushed Ice button to select the type of ice you want dispensed. Each time you press the button, the cubed and crushed ice modes alternate and the Cubed or Crushed ice icon lights up, indicating your selection. If you don't need ice, turn the function off to save on water and energy consumption (See Ice Off below).

(9) Ice Off If you don't want to make more ice, press the Ice Off button.

The icon will light up and the Ice-Maker stops making ice.



We recommend you stop ice making if the following occur:

- There is enough ice in the ice bucket.
- You want to save water and energy.
- Water is not being supplied to the refrigerator.



If the ice maker function is ON, and the water line is not connected, there will be a water valve noise from back of the unit. Press the Ice Off (6) button until the Ice Off indicator ( ) illuminates.

#### (10) Filter



#### Water filter usage

- Normally the filter indicator is blue, yellow, or green when you purchase or install your refrigerator, depending on your model.
- After you use about 1020 L of water, the filter indicator turns Light Pink. (about 5 months)
- After you use about 1135 L of water, the filter indicator turns Red. (about 6 months) The icon will blink red for several seconds when you open or close the door.
- Remove the old water filter and install a new one when the filter indicator is red. Reset the filter indicator by pressing Alam/Hold 3 sec for Filter Reset button for 3sec.



- If water is not dispensing or dispensing slowly, you need to replace the water filter because the water filter is clogged.
- Some areas have large amounts of lime in their water, which causes the water filter to clog more quickly.

#### USING THE CONTROL PANEL

## Basic temperature of Freezer and Refrigerator Compartments

The basic temperature and/or recommended temperature of Freezer and Refrigerator Compartments are -19°C and 3°C respectively.

If the temperature of Freezer and Refrigerator Compartments are too high or low, adjust the temperature manually.

#### Controlling the Freezer temperature

The Freezer temperature can be set between -14°C and -22°C to suit your particular needs. Press the Freezer button repeatedly until the desired temperature is shown in the temperature display. The temperature will move 1°C degrees with each press (-19°C  $\rightarrow$  -20°C  $\rightarrow$  -21°C  $\rightarrow$  -22°C  $\rightarrow$  -14°C  $\rightarrow$  -15°C  $\rightarrow$  -16°C  $\rightarrow$  -17°C  $\rightarrow$  -18°C  $\rightarrow$  -19°C). Keep in mind that foods like ice cream may melt at 0°C. The temperature display will move sequentially from -22°C to -14°C.

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#### Controlling the Refrigerator temperature

The Refrigerator temperature can be set between 7°C and 1°C to suit your particular needs. Press the Fridge button repeatedly until the desired temperature is shown in the temperature display.

The temperature will move 1°C degrees with each press  $(3^{\circ}C \rightarrow 2^{\circ}C \rightarrow 1^{\circ}C \rightarrow 7^{\circ}C \rightarrow 6^{\circ}C \rightarrow 5^{\circ}C \rightarrow$  $4^{\circ}\text{C} \rightarrow 3^{\circ}\text{C}$ ). The temperature control process for the Fridge works just like the Freezer process.

Press the Fridge button to set your desired temperature. After a few seconds, the Fridge will begin adjusting towards the newly set temperature. This will be reflected in the digital display.



- The temperature of the Freezer, fridge or Convertible Room may rise when you open the doors too frequently, or if a large amount of warm or hot food is placed inside.
- This may cause the digital display to blink. Once the Freezer and fridge temperature return to their normal set temperatures, the blinking will stop.
- If the blinking continues, you may need to "reset" the Refrigerator. Try unplugging the appliance, wait for around 10 minutes and then plug the power cord back in.
- If there is an communication error between the Display and Main Controller, the Convertible Display light may blink. Once the normal set temperatures are reached, the blinking will stop. If the blinking continues for a long period of time, please contact a Samsung Electronics Service Center.

#### USING THE COLD WATER DISPENSER

Press the Ice / Water button to select the type of you want.



#### Using the ice lever (1)

Push the Ice lever dispenser (1) gently with your glass. Ice will be released from the dispenser.

You can choose the type of ice by pushing the cubed or crushed button first.

#### **Using the Water lever** (2)

Push the Water lever dispenser (2) gently with your glass. Water will be released from the dispenser.

Even if you push the water and Ice lever simultaneously, the dispenser operates only the option you selected or pushed first.



#### Using the Ice & Water Dispenser together

To get Ice and water, push the Ice Iever (1) first for ice, then move your glass glass down and press the water dispenser lever (2) for water.



Do not pull the CAUTION lever out. You could damage or break the lever's spring.



 To clean the ice bin/bucket. wash with a mild detergent, rinse well, and dry thoroughly it.



Do not use harsh or abrasive cleaners or solvents.

- When you select Cubed Ice after using the Crushed Ice mode, a small amount of residual crushed ice might be produced.
- In case ice doesn't come out, pull out the ice bucket and press the test button located on the right side of ice maker.
- Do not press the test button continuously when the tray is filled with ice or water. Water may overflow or ice may jam the bucket.
- Normal Use

To fill the ice bucket to maximum capacity after installation, follow these steps:

- 1. Allow your refrigerator to operate and cool down for 24 hours (or 1 full day).
  - Waiting 24 hours will allow your ice maker to cool properly.
- 2. Dispense 4 to 6 ice cubes into the glass.
- 3. After 8, and then 16 hours, dispense a full glass of ice.

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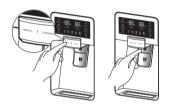
- When you press the Test button, you will hear the refrigerator chime (ding-dong). When the chime sounds, release the Test button.
- · The chime sounds automatically again to let you know the ice maker is working well.

If a power failure occurs, ice cubes may melt CAUTION then freeze together when the power comes back on, causing the dispenser to be out of order. To prevent this problem, after a power failure, pull out the ice bucket and discard the residual ice or water.

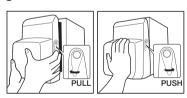
After you dump the ice from the ice bucket, CAUTION YOU should press the dispenser lever once with the 'ICE CUBED' or 'CRUSHED' function ON. The ice maker will make new ice faster after you return the ice bucket in the refrigerator.



If you use all the ice at once, you must repeat Steps 2 and 3 on the previous page. However, only wait 8 hours before dispensing the first 4 to 6 ice cubes. This will replenish the ice cubes and ensure maximum ice production.



#### Using the ice off function



When selecting the Ice Off mode, remove all ice cubes from the bucket. If you are not using the ice dispenser, the ice cubes may clump together. Pull the lock lever forward to throw away ice cubes or remove clumped ice from the bucket. Push the bucket back until you hear a click.



If you have a long vacation or business trip, close the water valve and shut off the water supply to the Refrigerator. This will help prevent accidental leakages. Do not disassemble the Ice-maker personally. It may cause disorder. Do not wash or spray the ice bucket with water. Just wipe it with a dry cloth. In order to operate the ice-maker properly, water pressure of 138~862 Kpa is required.

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#### Water clouding phenomenon

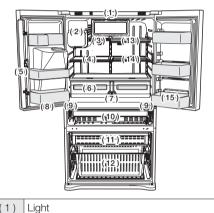
All water provided to refrigerators flows through the core filter which is an alkaline water filter. In this process, the pressure in the water that has flowed out of the filter gets increased, and oxygen and nitrogen become saturated. When this water flows out in the air, the pressure plummets and the oxygen and nitrogen get supersaturated so that they turn into gas bubbles. The water could look misty due to these oxygen bubbles. The water may look temporarily cloudy due to these oxygen bubbles. After a few seconds, the water will look clear.

Please wait 1 second before removing the cup after dispensing water to prevent spills. Do not pull out the lever dispenser after taking out ice or water. It comes back automatically. Ice is made in cubes.

When you select "Crushed", the ice-maker grinds the ice cubes into crushed ice.

#### PARTS AND FEATURES

Use this page to become more familiar with the parts and features of the Refrigerator.



(2)	FF Ice-Maker	
(3)	Foldable-Shelf	
(4)	Fixed-Shelf	
(5)	Vertical Hinged Section	
(6)	Vegetable & Fruit Drawers	
(7)	Water Filter	
(8)	Light	
(9)	Auto Closer	
(10)	Convertible Room	
(11)	Auto Pull Out Drawer	
(12)	Freezer Drawer Bin	
(13)	Fixed-Shelf	
(14)	2 Step Foldable-Shelf	
(15)	Door Bins	

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(1)

#### USING FLEX ZONE

The Flex Zone is a full-width drawer with an adjustable temperature control. You can use the Flex Zone for large party travs, deli items, wines. pizzas, beverages, or miscellaneous items. There is a temperature sensor which lets you adjust the amount of cold air allowed into the Zone. The control buttons are located on the cap door center.

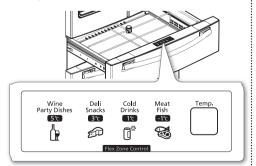
- Press the Temp button repeatedly until your desired mode is lit.
- Each time you press the Temp button, you change the mode in this order: Meat/Fish mode (-1°C), Cold Drinks mode (1°C), Deli/Snack (3°C), Wine/Party Dishes (5°C) mode. Initially, the Cold Drinks mode is selected. The refrigerator will adjust the temperature in the Flex Zone automatically to the temperature you selected.
- The Flex Zone Temp. Display may change depending on the number of items inside, where they are located, the ambient temperature, and how often the door is opened.

#### Temperature

You can select your Flex Zone temperature from Meat/Fish mode (-1°C), Cold Drinks mode (1°C), Deli/Snack (3°C), or Wine/Party Dishes (5°C) mode.

#### Selection Button

- 1. When "Wine/Party Dishes" is selected, the temperature of Flex Zone will be kept around 5°C. This feature helps keep food fresh for a long time.
- 2. When "Deli/Snack" is selected, the temperature of Flex Zone will be kept around 3°C. This feature helps keep food fresh for a longer time.
- 3. When "Cold Drink" is selected, the temperature of Flex Zone will be kept around 1°C. This feature also helps keep drinks cold and refreshing.
- 4. When "Meat/Fish" is selected, the temperature of Flex Zone will be kept around -1°C. This feature also helps keep meat or fish fresh for a longer time.



#### Wine Party Dishes

- wine
- cocktails
- cakes
- cheeses

#### Cold Drinks

- bottled water
  - iuice
  - soft drinks
  - beer

#### Deli Snacks

- pineapples
- lemons
- biscuits
- potatoes

#### Meat Fish

- steaks
- · cold cuts
- bacon
- · chili dogs



Fruit and vegetables may be damaged under the "Meat Fish" setting.

Do not store lettuce or other leafy produce in the Flex Zone.

Do not store glass bottles in the Flex Zone CAUTION under the "Cold Drinks" or "Meat/Fish" setting. If they are frozen, they can break and cause personal injury.

#### REMOVING THE REFRIGERATOR ACCESSORIES

#### 1. Door Bins & Dairy Compartment

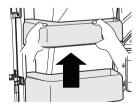
To remove - Simply lift the bin up and pull straight

To relocate - Slide it in above the desired location and push down until it stops.

Injury may occur if the door bins are not firmly CAUTION assembled. Do not allow children to play with bins. Sharp corners of the bins may cause injury.

Do not adjust a bin full of foods.

Dust removal method - Remove the guard and wash in water.



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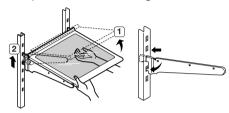
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#### 2. Tempered Glass shelves

To remove - Tilt up the front of the shelf in the direction shown (1) and lift it up vertically (2). Pull the shelf out.

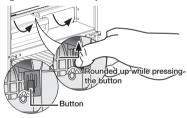
To relocate - Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height. Then lower the front of the shelf so that the hooks can drop into the slots.

The Tempered Glass shelves are heavy. Use CAUTION special care when removing them.



#### 3. Vegetable & Fruit Drawers

- After pulling out completely the vegetable pan, take it out by lifting up the front and pull it forward.
- To remove the shelf of the vegetable pan, press the button on the left side of the shelf while you are lifting it. Pull it out slowly.



Reassemble in the CAUTION inverse order of the disassembly. The assembly is completed when you hear a "Click".



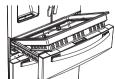
#### 4. Flex Zone

To remove the Flex Zone - Pull the Flex door out to

full extension. Lift the Flex Zone up, pulling it to your body with both hands.

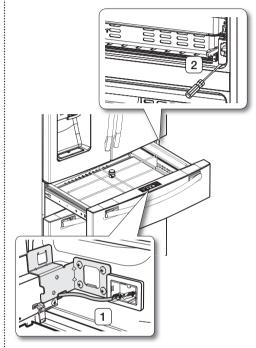
To relocate the Flex Zone – Open the Flex door to full extension.

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Tilt the front of the Flex Zone up, place the back of the Flex Zone onto the rails, and then lower the front until the whole Zone rests on the rails.

When the Flex Zone or LED lighting are not working, check the connectors [ (1), (2) shown below] for cracks or leaks.



- 1. Refer to page 9 for disassembly instructions.
- 2. Open the cover housing with a flat-blade screwdriver.

#### USING THE TILTING POCKET

The Tilting Pocket can be used to store up to a 406mm pizza if you place it as shown in the illustration.



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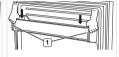
#### REMOVING THE FREEZER **ACCESSORIES**

#### 1. Tilting Pocket

To remove - Pull the brackets upward until you hear a clicking sound and remove the pocket

To replace - Hook the ends of the pocket into both brackets (1) and push down until it locks into place.





#### 2. Auto Pull out Drawer

To remove - Pull the drawer out to full extension. Tilt up rear of drawer and lift straight out.

To relocate - Place the drawer onto the rails by tilting it up. Lower the drawer into place until it is horizontal and slide the drawer in.





#### 3. Freezer Drawer

To remove the freezer drawer - Pull the freezer drawer out fully. Tilt up the rear of the bin and lift it out to remove.

To relocate the freezer drawer - Place the bin into the rail assembly.



You can scratch the side of the bin if you CAUTION twist it left or right when disassembling or re-assembling it.



Do not allow babies or children go inside CAUTION the freezer drawer. They could damage the refrigerator and seriously injure themselves. Do not sit on the freezer door. The door may break. Do not allow children to climb into the freezer drawer.



If trapped inside, children may become injury warning and suffocate to death.



#### **CLEANING THE REFRIGERATOR**



Do not use Benzene, Thinner or Clorox™ for WARNING cleaning. They may damage the surface of the appliance and can create a risk of fire.

Do not spray the refrigerator with water while it is plugged in, as it may cause an electric shock.

Do not clean the refrigerator with benzene, thinner or car detergent for risk of fire.

#### CHANGING THE INTERIOR LIGHTS



Do not disassemble or replace the LED type CAUTION Lighting. To change the LED Type Lighting contact Samsung service center or your authorised Samsung dealer.



If Users randomly exchange the LED lamp by yourself, this may result in an electric shock or personal injury.

#### CHANGING THE WATER FILTER



To reduce risk of water damage to your property DO NOT use generic brands of water filters in your SAMSUNG Refrigerator.

#### **USE ONLY SAMSUNG BRAND WATER** FILTER.

SAMSUNG will not be legally responsible for any damage, including, but not limited to property damage caused by water leakage from use of a generic water filter. SAMSUNG Refrigerators are designed to work ONLY WITH SAMSUNG Water Filter.

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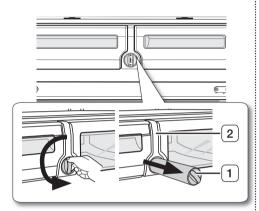
DA99-03404A-13.indd 19 2015. 4. 25. 8:33 The Filter light turns red to let you know when it is time to change your water filter cartridge.

To give you time to get a new filter, the red light comes on just before the capacity of the current filter runs out.



Changing the filter on time provides you with the freshest, cleanest water from your refrigerator.

- 1. Shut off the water supply. Then, turn the water filter (1) about 1/4 turn, counter-clockwise.
- 2. Pull the water filter (1) from the case filter (2).





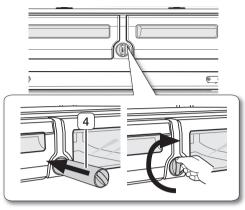
- To change the water filter more easily, shut off the water supply valve.
- Sometimes, it is hard to disassemble the water filter because impurities in the water cause it to stick. If you are having difficulties, grip the water filter firmly and pull it hard.
- When you pull the water filter, a little water can leak from the opening. This is normal. To minimize the water leaks, keep the filter cartridge horizontal when you pull it.
- To prevent overflow, empty the water tray filter (3) and dry around of case filter (2).
- **3.** Insert the new filter into the filter case (**4**)
- Push the filter, and then turn it clockwise until it locks.



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- If you are in trouble of inserting the water filter as high pressure of water, shut off the water supply valve.
- The locked symbol should be lined up with the indicator line.



5. press the "Alarm/hold 3 sec for Filter Reset"

button ( (Filter Reset) ) for about 3 seconds to reset the water filter. The color of indicator ( [Iid] ) changes from red to light off.



**6.** If you turned off the water supply, turn it back on.



For a replacement water filter, you can visit your local home Improvement center or contact the Samsung Parts distributor.

Be sure the replacement water filter has the SAMSUNG logo on the box and on the water

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#### Removing any residual matter inside the water supply line after installing the water filter.

- Turn ON the main water supply and supply water from water supply line.
- 2. Run water through the dispenser until the water runs clear (approx. 6 to 7 minutes). This will clean the water supply system and remove air from the lines.
- Additional flushing may be required in some households.
- **4.** Open the Refrigerator door and make sure there are no water leaks coming from the water filter.



Be sure to flush the dispenser thoroughly, otherwise water may drip from the dispenser.

This means that there is still air in the line.

#### **Reverse Osmosis Water Supply**

**IMPORTANT**: The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 35 and 120 psi (241 and 827 kPa).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 to 60 psi (276 to 414 kPa.)

If the water pressure to the reverse osmosis system is less than 40 to 60 psi (276 to 414 kPa):

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If your refrigerator has a water filter, it may further reduce the water pressure when used in conjunction with a reverse osmosis system.
   Remove the water filter.

If you have questions about your water pressure, call a licensed, qualified plumber.

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## Troubleshooting

PROBLEM	SOLUTION
The refrigerator does not work at all or it does not chill sufficiently.	<ul> <li>Check that the power plug is properly connected.</li> <li>Check if the set temperature on the digital display is warmer than the freezer or fridge inner temperature. If it is, set the refrigerator colder.</li> <li>Is the refrigerator in direct sunlight or located near a heat source?</li> <li>Is the back of the refrigerator too close to the wall, preventing proper ventilation?</li> </ul>
The food in the fridge is frozen.	Check if the set temperature on the digital display is too low. Try setting the refrigerator to a warmer temperature. Is the temperature in the room too low? Set the refrigerator warmer. Did you store the food which is juicy in the coldest part of the refrigerator? Try moving those items to the other shelves in fridge instead of keeping them in the colder areas or bins.
You hear unusual noise or sounds.	<ul> <li>Check that the refrigerator is level and stable.</li> <li>Is the back of the refrigerator too close to the wall, preventing proper ventilation? Try moving the back of the refrigerator at least 50 mm from the wall.</li> <li>Was anything dropped behind or under the refrigerator?</li> <li>A "ticking" sound is heard from inside the refrigerator. It is normal and occurs because various accessories are contracting or expanding according to the temperature of the refrigerator interior.</li> <li>If it sounds as if something is hitting something else inside the refrigerator, this is normal. The sound is caused by the compressor operating at high capacity.</li> </ul>
The cabinet-door sealing area of the appliance is hot and condensation is occurring.	Some heat is normal as anti-condensators are installed in the vertical hinged section of the refrigerator to prevent condensation.     Is the refrigerator door ajar? Condensation can occur when you leave the door open for a long time.
Ice Maker is not producing ice.	<ul> <li>Did you wait for 12 hours after installation of the water supply line before making ice?</li> <li>Is the water line connected and the shut-off valve opened?</li> <li>Did you manually stop the ice making function?</li> <li>Is the freezer temperature too warm? Try setting the freezer temperature lower.</li> </ul>
You can hear water bubbling in the refrigerator.	This is normal. The bubbling comes from refrigerant circulating through the refrigerator.
There is a bad smell in the refrigerator.	Check for spoiled food. Foods with strong odors (for example, fish) should be tightly covered. Clean out your freezer periodically and throw away any spoiled or suspicious food.
Frost forms on the walls of the freezer.	<ul> <li>Is the air vent blocked? Remove any obstructions so air can circulate freely.</li> <li>Allow sufficient space between the stored foods for efficient air circulation.</li> <li>Is the freezer drawer closed properly?</li> </ul>
Water dispenser is not functioning.	<ul> <li>Is the water line connected and the shut-off valve opened?</li> <li>Has the water supply line tubing been crushed or kinked?</li> <li>Make sure the tubing is free and clear of any obstruction.</li> <li>Is the water tank frozen because the fridge temperature is too low? Try selecting a warmer setting on the Digital display.</li> </ul>
Auto close system does not work with the freezer door.	<ul> <li>Is there an imbalance between the right and left parts of the door?</li> <li>Open and close the door smoothly 1~2 times. After you do this, the auto close system usually works properly again.</li> <li>Try opening the door smoothly to avoid unbalancing the right part and the left part of the door.</li> </ul>

22\_ troubleshooting

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#### **Ambient Room Temperature Limits**

This refrigerator is designed to operate in ambient temperatures specified by its temperature class marked on the rating plate.

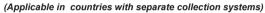
Class	Symbol	Ambient Temperature range (°C)		
Class		IEC 62552 (ISO 15502)	ISO 8561	
Extended Temperate	SN	+10 to +32	+10 to +32	
Temperate	N	+16 to +32	+16 to +32	
Subtropical	ST	+16 to +38	+18 to +38	
Tropical	Т	+16 to +43	+18 to +43	



Internal temperatures may be affected by such factors as the location of the fridge/freezer, ambient temperature and the frequency with which you open the door. Adjust the temperature as required to compensate for these factors.

## Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

#### **English**





This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

#### Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

COUNTRY CALL		Web site	
AUSTRIA	0800-SAMSUNG (0800-7267864) [Only for Premium HA] 0800-366661 [Only for Dealers] 0810-112233	www.samsung.com/at/support	
COLOMBIA Bogotá 600 12 72 COLOMBIA Gratis desde cualquier parte del país 01 8000 112 112 ó desde su celular #SAM(726)		www.samsung.com/co/support	
EIRE	0818 717100	www.samsung.com/ie/support	
HONG KONG (852) 3698-4698  INDIA 1800 3000 8282 - Toll Free 1800 266 8282 - Toll Free 1800 266 8282 - Toll Free 1800 267 88-9999 603-77137477 (Overseas contact)  NEW ZEALAND 0800 726 786  PANAMA 800-7267 800-0101		www.samsung.com/hk/support (Chinese) www.samsung.com/hk_en/support (English)	
		www.samsung.com/in/support	
		www.samsung.com/my/support	
		www.samsung.com/nz/support	
		www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)	
PHILIPPINES	1-800-10-7267864 [PLDT] 1-800-8-7267864 [Globe landline and Mobile] 02-4222111 [Other landline]	www.samsung.com/ph/support	
SINGAPORE 1800-SAMSUNG(726-7864)		www.samsung.com/sg/support	
SOUTH AFRICA	0860-SAMSUNG (726-7864)	www.samsung.com/support	
U.K 0330 SAMSUNG (7267864)		www.samsung.com/uk/support	

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