# Dishwasher user manual

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## M Important :

Keep this user's manual with your appliance. If the appliance is sold or transferred to someone else, ensure that the manual is with it. Please take note of these instructions before installing and using your appliance. They have been drawn up for your own and other people's safety.

## • SAFETY INSTRUCTIONS

#### • Installation

– When you receive your appliance, unpack it or have it unpacked immediately. Check that it has not suffered any damage during transport. Express any reservations in writing on the delivery note, of which you keep a copy. Never connect up a damaged machine. If your appliance is damaged, please contact your dealer.

- Before proceeding to connect up your machine, please refer to the instructions in your Installation Guide.

- Your dishwasher must be kept disconnected from the mains supply throughout the whole of the installation process.

- The electrical connection details on your appliance's description plate must comply with those for the mains supply.

- The socket must still be accessible once your appliance has been installed.

 Do not alter or attempt to alter the appliance's characteristics. This could put you at risk.

 If your installation has to be altered, only entrust the electrical and plumbing work to a qualified electrician or plumber respectively.

- Your appliance is designed for normal domestic use. Do not use it for industrial or commercial purposes or for any other purpose than that for which it has been designed.

- The dishwasher's walls must not be pierced under any circumstances.

#### · Children's safety

- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely.

- This appliance must only be used by adults. Ensure that children do not touch it and do not use it as a toy. Ensure that they do not operate the appliance's controls.

- Keep young children away from the appliance when it is operating.

- Detergents contain irritant and abrasive substances. These products can have caustic effects on the eyes, the mouth or the throat. They can be extremely dangerous if ingested. Avoid any contact with the skin and the eyes. Ensure that the appliance's detergent container is empty at the end of the washing cycle.

– Place detergents out of children's reach and do not put any detergent in the machine until just before you start the washing programme.

- The water in your dishwasher is not drinking water; this is why children must not go near the appliance when its door is open.

- Do not let your children play or sit on the door when it is open.

- Once you have unpacked your appliance, place the packaging out of children's reach.

- Keep all the packaging materials (e.g. plastic bags, polystyrene, etc.) out of children's reach because they can be dangerous for children (ie. risk of suffocation).

#### • Use

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

When machine is running, do not open door.
 This may provoke steam leakage or splattering of water.

- Only use products specially designed for your dishwasher (water softening salt, detergent and rinsing products).

- As far as possible, avoid opening the dishwasher's door when it is operating, and in particular during the heating phases, because scalding steam may escape or you may be splashed with hot water. The machine is fitted

with a safety system that immediately blocks the dishwasher's operation if the door is opened.

- Never use chemical solvents in your appliance because these could cause an explosion.
- Always close your appliance's door after loading or removing your items.
- Do not lean or sit on your appliance's door when it is open.
- You are strongly advised to disconnect the machine after use and turn off the water supply.
- Unplug your machine before carrying out any technical work on it.

- Avoid placing your machine immediately next to a cooking or heating appliance to prevent any risk of heat damage;

- Do not place any items in your machine, which are not certified as dishwasher safe.

- If you have removed an item before the end of the washing programme, it is important to rinse it carefully to remove any residual washing products.

 If your appliance breaks down, never attempt to repair it yourself. Any repairs made by non-qualified personnel can cause significant damage or lack of control.

- The machine complies with applicable safety regulations. Any repairs should be carried out by qualified technicians. Repairs or changes that do not conform may be dangerous for the users. In case of replacement, only use original parts.

- If the machine malfunctions due to other causes than those mentioned in this booklet, disconnect the machine (remove the plug) or break the circuit concerned and contact after-sales service.

## ENVIRONMENTAL PROTECTION

This appliance's packaging material is recyclable. Help recycle it and protect the environment by dropping it off in the municipal receptacles provided for this purpose.



Your appliance also contains a great amount of recyclable material. It is marked with this label to indicate that in countries that are a members of the European Union the used appliances should not be mixed with other waste. This way, the appliance recycling organised by your manufacturer will be done under the best possible conditions, in compliance

with European Directive 2002/96/EC on Waste Electrical and Electronic Equipment. Contact your town hall or your retailer for the used appliance collection points closest to your home. We thank you doing your part to protect the environment.

## • ECONOMICAL, ENVIRONMENTALLY FRIENDLY WASHING

- Remove any food residue from your crockery (bones, pips, etc.)
- Do not pre-wash your items by hand (useless waste of water).
- Utilise your dishwasher's capabilities to the full for an economical, environmentally friendly wash.
- Always select a washing programme suitable for the crockery type and how dirty they are.

- Avoid overdosing with detergent, regenerating salt and rinsing liquid. Follow the recommendations in this guide (pages 11-12-13) and the instructions on the product packs.

- Ensure that the water softener is correctly set (see page 10).

## • GENERAL PRESENTATION OF THE DISHWASHER



Ces valeurs se réfèrent :

- à des conditions normales d'utilisation avec des produits séparés (détergents, sel, produit de rinçage).
- à des conditions d'utilisation de produits multifonction seulement.

Elles peuvent varier en fonction de la charge, de la température de l'eau, du réglage de l'adoucisseur, de la présence de produit de rinçage et la tension de l'alimentation.

## PRESENTATION OF THE CONTROL PANEL



## A Power

Press this button to start your dishwasher : the screen lights up.

## **B** S<u>CS</u>: "Système Controle Salissure"

This exclusive concept gives a direct access to 3 types of dishes only, but offers a large choice of programs by adjustment of your dirty mark level estimation. (See 10 / Washing programmes).

#### C Choosing a programme: briefly press one button or the other in succession to select your programme.

## **D** Menu:

Set the water softerner.

(See 5/ Detergent products and setting the water softener).

- Activate or deactivate use of "regenerating salt", "rinsing product" or "4-in-1" (depending on the water softener setting on the next page).

· Setting the audible signal.

(See 11/ Programming).

## **G** Delayed programme start

Press this button to delay the programme by 1 to 12 hours

G Start/Cancel: Briefly press this button to start your programme.

If you make an error, to cancel a selection or cancel a programme while it is running, hold down this button for 3 seconds.

#### The indicator lights: Salt:

lit; indicates lack of regenerating salt.

## \* Rinsing liquid:

lit; indicates lack of rinsing product.

## washing product:

lit; indicates that your dishwasher is set to use "2, 3 4-in-1" pellets.

## **O** In progress

lit; indicates that your programme is running.

#### End :

lit; indicates that your programme has finished



Advice:

A short audible signal (beep) confirm the button's selection, except for the "Power" button. (See 10/ Washing Programmes).

#### Important:

For your dishwasher to provide impeccable washing and drying results with no marks, you must set it correctly using the water softening system, which uses regenerating salt.

#### • THE WATER HARDNESS

• *Lime:* rainwater filtering through the ground picks up mineral salts; some minerals are found in solid form commonly termed lime. This reduces the washing detergent's performance, furs up the dishwasher and leaves white marks on the crockery.

The more lime there is in the water, the more the water is called "hard".

Use the most suitable products for the level of water hardness in your town.

There are several types of products; how to choose:

For impeccable results, <u>preferably</u> <u>use a combination of traditional pro-</u> <u>ducts:</u>

**Washing detergent** to clean the crockery perfectly (powder, liquid or standard tablets).

**Regenerating salt** to enable your dishwasher's water softener to operate correctly.

**③** *Rinsing liquid* to assist drying and to eliminate marks from water droplets.

A

Important: Never use washing-up liquid.

For ease of use and only <u>in certain</u> water hardness conditions < 25°F, <u>multi-purpose products</u> may make the use of rinsing liquid or salt unnecessary.

• "*Two-in-one*" *products* contain detergents, rinsing liquid or an agent acting as the salt.

• *"Three-in-one" products* contain detergents, rinsing liquid and an agent acting as the salt.

• **"Four-in-one" products** also contain additives that prevent wear on poor quality glasses and /or prevent the risks of the stainless steel corroding.

#### Important:

Follow the instructions for using the multi-purpose product and the recommendations on the pack.

#### nB.

If in any doubt, please contact the detergent manufacturer if the crockery is very wet at the end of the programme or if chalky deposits appear.



## • MEASURE THE WATER HARDNESS AND SELECT THE TYPE OF DETER-GENT: TRADITIONAL OR MULTI-PURPOSE

First of all, in one simple action, you can test the lime content in your water using the testing strip supplied with your dishwasher or you can contact your local water utility to find out how hard your water is.

- Turn on the tap and let the water run for a few minutes.
- Fill a glass with water.
- Take the testing strip out of its casing and immerse it for 3 seconds.
- Wait 1 minute, shake the strip and look at the colours to find out how hard your water is.



## • HARDNESS TABLE

| Test strip                              |          |   |   |           |           |           |           |
|---|----------|---|---|-----------|-----------|-----------|-----------|
| Hardness                                | 0-10°F   | 10-18°F                                       | 18-25°F                                       | 25-40°F   | 40-55°F   | 55-70°F   | > 70°F    |
| Water                                   | Soft     | Slightly hard                                 | Slightly hard                                 | Hard      | Hard      | Hard      | Very hard |
| Water softe-<br>ning and use<br>of salt | Optional | Essential if<br>using traditional<br>products | Essential if<br>using traditional<br>products | Mandatory | Mandatory | Mandatory | Mandatory |
|   |          | 8   |   |           |           |           |           |



**1** Traditional products: P : Powder detergent or L : Liquid detergent or Single tablet

+ S: Regenerating Salt + R: Rinsing product

2 Multi-purpose products: Multi-purpose tablets

## EN 5/ DETERGENT PRODUCTS AND SETTING THE WATER SOFTENER

## • FOR TRADITIONAL PRODUCTS

#### • Your appliance must be specially set to use traditional products.

## Proceed as follows to adjust the water softener

on the control panel:

Access setting mode by holding down the "Menu" button.
 The screen displays "Et." to indicate that you are in Setting mode.



– To adjust and alter the setting to suit the water hardness, keep on briefly pressing one of the  $\square$  keys or the other. The screen shows you the setting HD, H1. H2 etc...

- The setting is validated automatically after 10 seconds if the "Menu" button in not pressed again.

| Testing strip       |        |         |         |         |         |         |        |
|---------------------|--------|---------|---------|---------|---------|---------|--------|
| Hardness            | 0-10°F | 10-18°F | 18-25°F | 25-40°F | 40-55°F | 55-70°F | > 70°F |
| Traditional product | H0     | H       | X5      | K3      | НЧ      | H5      | 8      |

Factory setting: HY.



## Important:

It is very important to set your water softener correctly.

- If the setting is too low, there is a risk of chalky marks

- If the setting is too high, there is the risk of the glasses becoming cloudy

If you move house, re-adjust the setting on your water softener.

## • Traditional tablets

Place tablets that are not multi-purpose in the external compartment (Fig 04) or, for optimum operation, pull out the distributor's drawer and lay the tablet there. (Fig 05)

## • Powder or liquid in the distributor's drawer (Fig 03)

Fill at least up to the minimum mark for slightly dirty crockery and up to the maximum mark for dirty crockery. If the crockery is very dirty or for programmes with pre-wash, we recommend that you add 5g of detergent (a dessertspoonful) to the tub in accordance with the programmes table.



#### Important:

Link Keep these products in a dry place, out of children's reach. Only use products specially designed for dishwashers.







## • FOR MULTI-PURPOSE PRODUCTS: 4 OPTION

• Your appliance can be specially set to use multi-purpose if the water hardness is < 25°F.

## Advice:

**X** To provide better coverage of the wide range of multi-purpose products available, your dishwasher's "4-in-1" option has two possible settings, accessible via the "Menu" button.

"Extra Dry" improves the drying results in the event of reduced performance from the "2-in-1", "3-in-1" or "4-in-1" types of multi-purpose product.

**"Sparkling Clean"** enables you to prioritise the sparkle of your crockery whatever the type of multi-purpose product used.

#### Proceed as follows to adjust the water softener on the control panel:

 Access setting mode by holding down the "Menu" button.
 The screen displays "SEt." to indicate that you are in Setting mode.

 $\begin{array}{c} \text{DD.} & + \text{ soll} \\ \text{in} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\ \underline{\mathbb{P}} \end{matrix} \\$ 

 To use multi-purpose tablets, you must select setting HO or HI or H2 depending on the water hardness.

To do this, keep on briefly pressing one or other of the  $\square$  keys until you reach the desired setting.

## • Proceed to set the <sup>4</sup> option, if necessary

(Light unlit) : deactivates the "Multi-purpose products" option.

• **Extra Dry** "4-in-1" light constantly lit.

. **Sparkling Clean** "4-in-1" light flashing.

- The setting is validated automatically after 10 seconds if the "Menu" button in not pressed again.

| Testing strip                                  |         |         |             |
|--|---------|---------|-------------|
| <br>Hardness                                   | 0-10°F  | 10-18°F | 18-25°F     |
| Multi-purpose<br>products Function Deactivated |         |         | H2 (4 in 1) |
| Multi-purpose<br>products Extra Dry            |         |         | H2 04 in 1  |
| Multi-purpose<br>products Sparkling Clean      | HD #4:1 |         | H2 +4 11    |

## Important :

The multi-purpose products setting enables you to deactivate the rinsing and salt warning lights only on HD and "4-in-1".

#### • Loading multi-purpose tablets

To make loading the detergent easier, the distributor is located on the front of the upper basket; it is compatible with all the products recommended for your dishwasher.

#### • Place the tablet in the external compartment (Fig 04 on previous page) or

or, for optimum operation, pull out the distributor's drawer and lay the tablet there. (Fig 05 on previous page).

- Close the distributor.

• Loading the regenerating salt (Fig. 06)

## Important :

Only use special dishwasher regenerating salt. Do not use table salt or any type of cooking salt: this could damage your appliance's water softener.

Unscrew and remove the stopper on the salt tank.

• Fill the tank with **regenerating salt** specially designed for dishwashers.

• Use the funnel supplied with your dishwasher. The first time, top up with water up to the rim of the tank.

Regenerating salt indicator :<sup>S</sup>

This illuminates when salt must be added. After the tank has been filled with regenerating salt, the indicator light may remain lit until the salt has dissolved sufficiently, usually after one cycle (of if the tank has not been filled completely; for example, when first putting the machine into service using the sample).

This can be deactivated as indicated in the paragraph "For multi-purpose products" setting table.



#### Important :

If the salt overflows when filling the tank, to avoid oxidization of the tub it is advisable to remove the salt crystals or to run a Soaking programme.



## • The rinsing product (Fig. 07)

# **A** Important:

Use a special dishwasher rinsing product; this will give you dry, sparkling crockery.

**A B** Before switching on the appliance, fill the rinsing product container until the level is flush with the top of the setting lever.

Adjust, if necessary; the original setting is 2. If you experience poor drying or residual marks after a few cycles, increase the setting by turning the lever (fig 07 **G** : marking 3 to increase it)

## • Checking the level of rinsing liquid

This lights when rinsing liquid must be added. It can be deactivated as shown in the paragraph "For multi-purpose products" setting table.





#### Verv important :

Items not suitable for washing in a dishwasher

- Wooden cutting boards.
- Stainless steel utensils or plastic utensils that are not heat-resistant.
- Copper or pewter items.
- Glued crockery and cutlery,
- Cutlery with wooden, horn or mother-of-pearl handles,
- Antique or hand-painted porcelain.

When purchasing crockery, glasses or cutlery, ensure that it is dishwasher-safe.

## THE LOWER BASKET

Arrange your items so that the water can circulate freely and spray over all the utensils. Place large diameter dishes and pans at the sides

Do not intersperse, jam together or superimpose flat plates and concave dishes (Fig. 08). The folding spikes make it easier to arrange your large dishes (Fig. 09) (depending on the model).



#### Advice :

When you re-insert the lower basket, ensure that nothing catches on the upper basket's gauge wire to avoid blocking the rotor.

#### Unloading your items

First of all empty the lower basket to avoid drips from the upper basket falling onto the lower basket.





## • THE UPPER BASKET

This basket is particularly designed to take: glasses, cups, ramekins, small salad bowls, bowls, saucers, etc...

Arrange your items methodically to save on space (arranging glasses, cups or bowls together, etc.)

You can also arrange cups, ladles, etc. on the retractable supports (Fig. 10)



#### Advice :

Position the cavities of glasses, cups or bowls facing downwards.



## • Adjusting the height of the upper

basket (depending on the model)

For large dishes to be loaded in the lower basket, the upper basket must be set in to high position. This can be done with the basket fully loaded (Fig. 11)

#### ① Setting in HIGH POSITION :

Gently raise your basket on each side until it engages.

#### 2 Setting in LOW POSITION :

Raise your basket completely on both sides to unlock it and then lower it to the low position.





## • THE CUTLERY BASKET

#### The cutlery basket slides to allow for modulable loading.

It can be placed anywhere in the lower basket. You can therefore make a variety of loads depending on the items (Fig. 12).

If your cutlery items or your dishes are too large, alter the height setting for the upper basket (if it can be adjusted, depending on the model).

#### Movable grills are available for if you wish to load your cutlery in an orderly manner (Fig. 13).

For optimum washing and drying, use these separation grills partially or totally.

Point the handles on the cutlery downwards.

#### Important :

For safety reasons, we recommend that you place knives with pointed ends with the point facing downwards in the cutlery basket (to avoid the risk of an accident). Long-bladed knives and other sharp kitchen utensils must be placed flat in the upper basket.

Avoid washing cutlery with horn handles in your dishwasher.

Separate silverware from other metals using the separation grill.





#### • Anti-overflow system

This system automatically activates the drain pump if the water level in the tub reaches an abnormal height.

#### · Anti-leak system

This system interrupts the water supply if a leak is detected under the appliance.

#### • Total safety

This supply pipe is fitted with a device to cut off the water supply directly at the tap if there is a leak.

#### · If an anomaly occurs

The "End" light flashes rapidly. The screen shows the anomaly code: please refer to the table on page 24.

## • PROGRAMMES TABLE



These values refer:

- to normal usage conditions with separated products (detergents, salt, rinsing product).

- only to multifunction product usage conditions

They may vary depending on the load, the water temperature, the softener setting, the presence of rinsing product and the supply voltage.

| Mixed   | Mixed  | Mixed   | Mixed  |
|---|--|---|--|
| Automatic<br>detection of the<br>amount of residue.<br>Optimises the<br>results and<br>prioritises<br>energy savings. | Normally dirty<br>Washing at low tem-<br>perature,<br>economical and par-<br>ticularly<br>suitable for<br>compact –<br>enzymatic<br>detergents | Very short 30-minute<br>wash<br>specially designed<br>for a small amount<br>of daily items with a<br>limited amount of<br>non-greasy residue,<br>not dried on | Very short cycle<br>(with no<br>detergent) for rins-<br>ing and<br>re-dampening the<br>items while<br>waiting for a wash<br>expected the follow-<br>ing day or even the<br>day after |
|   |  |   |  |
| Auto  | Есо  | Rapid >>  | Soak   |
| Auto<br>Pre-wash  | Eco  | Rapid >>  | Soak<br>Cold pre-wash  |
| Pre-wash  | Eco<br>Washing at 50°C   | Rapid >>><br>Washing at 45°C  |  |
| Pre-wash  |  |   |  |
| Pre-wash<br>Washing at 55/65°C  | Washing at 50°C  | Washing at 45°C   |  |
| Pre-wash<br>Washing at 55/65°C<br>Rinse   | Washing at 50°C<br>Rinse   | Washing at 45°C   |  |



Adv

Advice :

Consult the Programmes table on the preceding pages to determine the programme you need for the type of items, the quantity and the amount of food residue.

Programme length

Remaining time for programme

End of programme

#### Immediate programme start

Press "**Power**" (2), to switch on your appliance and select your programme by pressing one button  $\square$  (2).

- When a programme is selected, the associated light illuminates.

Press "Start/Cancel" (), the "In progress" C light illuminates. Close the door and the programme starts.

A short audible signal (beep) confirm the button's selection, except for the "Power" button.

## • Delayed programme start 🕘

Delay your programme by 1 to 12 hours by keeping on briefly pressing, or holding down, the **"Delayed Start"** (**b** button, as you prefer. **Confirm** by pressing **"Start/**Cancel".

The screen counts down the hours until the programme starts.

| Waiting for delayed start    | H5   |
|------------------------------|------|
| Programme length             | 5.50 |
| Remaining time for programme | 1:15 |
| End of programme             | End  |



| $\frown$ |   |
|----------|---|
|          |   |
|          | _ |

#### • Cancelling a programme

Hold down the "Start/Cancel" ( button for a few seconds.

#### · Stopping the appliance

When the programme has finished, press the "Power" button (2).

#### • Setting the audible signal

The setting enables you to activate or de-activate the beep at the end of the programme.

– Access the setting by holding down "Set" juntil you hear a double audible signal (long beep). Select your preference by pressing the "Delayed Start" button  $\Theta$ :

- Beep activated : an audible signal is heard and the "End" light flashes. The screen shows BIP.
- Beep de-activated : no audible signal and the "End" light is unlit.

The setting is confirmed automatically after approximately 10 seconds.

## • L'OPTION "SCS" SYSTEME CONTROLE SALISSURE

This option is available for all « Intensiv » « Normal » « Glasses » programs.

Press **SCS** key to adjust the program according to dirty mark of your dishes :

- Very Soil (+), or Soil for "Intensiv"
- Very Soil (+), or Not very Soil (-) for "Normal"
- Soil or Not very Soil (-) for "Glasses" program.

| + Soil - |
|----------|
|          |

## • CLEANING THE WASTE FILTERS

The filtration system consists of several elements:

- A The waste filter.
- **③** The large main filter.
- The micro filter.

The filters are located in the centre of the tub and must be washed regularly to obtain **optimum washing results**.

#### • Actions :

(1) Before removing the filters, remove any waste on the large main filter (3) with a sponge so that the waste does not block the sprinkler arms. Orient the **rotor** as shown in the drawing. (Fig. 14)

2 Loosen the waste filter a quarter of a turn and then remove it 3

**3** Remove the main filter **9**.

A Remove the micro filter screen O.

**(5)** Carefully clean filters  $(\mathbf{A}, \mathbf{G})$  and  $(\mathbf{G})$ 

under running water. (Fig. 15)

#### **Reinstallation:**

Proceed in reverse order, inserting filters O and O and then O.



#### Important :

Remember to lock the waste filter in place by pushing it in fully and turning it a quarter turn.



#### • Periodically :

Every 3 or 4 months, in order to remove any deposits, run a special maintenance programme, without any items in the machine, using a commercially available special dishwasher cleaning product.



#### Important :

Keep this product out of children's reach..

#### • Prolonged stoppage

Clean your dishwasher completely and then unplug it from the electricity supply and close the water tap. Protect your machine from potential frosts



#### Advice :

Do not use abrasive powders, metal sponges and alcohol-based or thinner-based products. Use a cloth or a sponge.

If you are moving house, run a soaking programme first of all, in order to avoid any water escaping.

## • SUMMARY OF THE FAULTS

| d01: water supply fault (tap) | d07: overflow / anti-leak fault  |
|-------------------------------|--|
| d02: draining fault           | d08: sprinkling distribution fault   |
| d03: heating fault            | d11: pressure sensor fault   |
| d04: temperature fault        | d12: filling fault (water inlet detection system)  |
| d05: fault – motor under load | d13: overheating fault   |
| d06: fault - motor overload   | <b>d14 :</b> installation fault : (incorrect drainage connection or inadequate flow rate and tap). |



Tip:

If one of the above faults occurs and you need to call a repair man, remember to tell him the message displayed (d01, d02..) as this information will help him.

## • BEFORE CALLING FOR SERVICE

| Problem   | Possible causes  | What to do?  |
|---|--|--|
| The door falls heavily when opened (integratable model)                                       | <ul> <li>Door springs not tensioned<br/>enough to compensate for the<br/>weight of the panel.</li> </ul> | - Tighten the two tensioning<br>screws accessible in the bot-<br>tom section above the front<br>feet.                              |
| The door does not stay horizontal<br>when open or returns too quickly<br>(integratable model) |  | - Loosen the two tensioning<br>screws accessible in the bot-<br>tom section above the front<br>feet.                               |
|   | - No wooden panel.   | <ul> <li>Fit a temporary wooden panel<br/>on the appliance and adjust<br/>the springs.</li> </ul>                                  |
| The door catches when closing   | - Appliance not stable<br>- Door not centred on the tub  | <ul> <li>Adjust the feet.</li> <li>Re-centre by adjusting the rear feet.</li> </ul>  |
| The upper basket does not stay in the high position   | <ul> <li>Poor manipulation (the basket<br/>is being pulled upwards too<br/>quickly)</li> </ul>           | <ul> <li>Act more progressively (see<br/>instructions), one side and<br/>then the other.</li> </ul>                                |
| Small leak around or under the appliance (move the appliance to locate the leak)              | - Leak from the tap.<br>- Leak from the appliance.<br>(Cf. table fault d07).                             | <ul> <li>Check that a seal is fitted and<br/>retighten the nut.</li> <li>Close the water tap and call a<br/>technician.</li> </ul> |
| Small leak at the door  | <ul> <li>Appliance not stable or not level</li> <li>Door not centred on the tub.</li> </ul>              | <ul> <li>Adjust the feet.</li> <li>Re-centre by adjusting the rear feet.</li> </ul>  |

## • THE INDICATOR LIGHTS

| Problem  | Possible causes   | What to do ?   |
|--|---|--|
| The salt light does not go out                   | <ul> <li>No salt or an insufficient quan-<br/>tity of salt in the tank to trigger<br/>the float.</li> </ul> |  |
| The lights all light up one after<br>the other   | - Wrong programme.  | <ul> <li>Cancel the current program-<br/>ming by holding down the Start<br/>button for 3 seconds and then<br/>re-programme.</li> </ul> |
| A light flashes and the programme does not start | - Programme selector wrongly<br>positioned (between two not-<br>ches)                                       | - Reposition the selector on a programme.  |

## • RELATING TO PROGRAMMING, DISPLAY

| Problem                                 | Possible causes  | What to do ?  |
|---|--|---|
| The cycle lasts too long                | - IThe energy-saving program-<br>mes last longer because the<br>agitation and drying times are<br>longer to compensate for the<br>lower washing and drying tem-<br>peratures | - Use these programmes prefe-<br>rably at night when it is not so<br>important how long the pro-<br>gramme lasts or when it ends. |
| The appliance trips the circuit breaker | <ul> <li>Insufficient amperage to sup-<br/>ply all the appliances being<br/>operated simultaneously.</li> </ul>  | - Check the socket's amperage<br>(10A minimum) and the<br>meter's capacity.   |
|   | - Internal fault in the appliance.   | - Call a technician.  |
| The appliance does not start            | - No mains power to the socket.<br>- Tap closed. (Cf. table fault d01).  |   |
|   | - Selection error or programme lock.   | - Cancel by holding down Start<br>for 3" and re-programme.  |
|   | - Start button pressed too long (>2").   | - Just press Start briefly to start the programme.  |
|   | - Appliance in Safety mode (anti-<br>leak).(Cf. table fault d07).  | - Call a technician.  |

| Problem   | Possible causes   | What to do?   |
|---|---|---|
| The appliance will not restart                                  | - Door opened during a<br>washing cycle.  | - Wait for the time delay to end<br>(controlled internally by the<br>appliance).  |
| The appliance does not drain<br>(Cf. table fault d02).          | <ul> <li>The cover has not been removed from the sink's U-bend.</li> <li>Drain hose kinked.</li> <li>Filters totally blocked.</li> <li>Pump blocked.</li> </ul>   | <ul> <li>Remove the cover.</li> <li>Check the drain hose line behind the machine is OK.</li> <li>Remove and clean the filters and the drain.</li> <li>Initiate a Soaking programme If the fault persists, call a technician.</li> </ul> |
| The appliance will no longer<br>function (see table, fault 14). | <ul> <li>- installation of non-compliant drai-<br/>nage system: drainage too low<br/>down or pipe pushed too far in.</li> <li>- siphoning: the appliance is<br/>emptying as the same time as<br/>it is filling up.</li> </ul> | - adhere to the drainage tube<br>installation dimensions.   |

## • POOR WASHING RESULTS

| Problem                                 | Possible causes  | What to do?   |
|---|--|---|
| Food traces and deposits in the glasses | <ul> <li>Items poorly arranged (masked by another larger item or<br/>situated underneath it, items<br/>nested or jammed together).</li> <li>Upper spray arm blocked by<br/>cutlery or a dish etc.</li> </ul> | <ul> <li>Arrange the items properly.</li> <li>Use the most appropriate areas and accessories for each type of item (see instructions).</li> <li>Check that the spray arm rotates freely. Set the basket in the high position if necessary.</li> </ul> |
|   | <ul> <li>Filter poorly locked and lifting during washing.</li> <li>Micro filter screen clogged.</li> </ul>   | it in fully, turning it to the right).<br>- Remove all the filters and clean<br>them (in warm water), including<br>the micro filter's screen (once<br>a month).   |
|   | - One or more holes in the spray<br>arm blocked.   | <ul> <li>Remove the spray arm by turn-<br/>ing the lever a quarter of a turn<br/>and clean it under the tap (do<br/>not use any tool that could<br/>damage the holes). Re-install<br/>the spray arm.</li> </ul>                                       |
| Traces of grease                        | <ul> <li>Detergent dose too low; inefficient detergent; stale product.</li> <li>Inappropriate programme<br/>(temperature too low; duration<br/>too short).</li> </ul>  | <ul> <li>Increase the dose; try another<br/>detergent.</li> <li>Select a programme with a<br/>higher temperature.</li> </ul>  |

## • POOR WASHING RESULTS...

| White marks                             | - Chalky film (removable with   | - Check that there is salt in the   |
|---|---|---|
| (identify what type)                    | vinegar).   | tank (light unlit = OK).  |
|   |   | <ul> <li>Check the water hardness at<br/>the tap and that the water sof-<br/>tener is set correctly. Adjust it<br/>to a higher level if necessary.</li> </ul>   |
|   | - Traces of salt (items have a  | <ul> <li>Water too hard for using a "4-<br/>in-1" detergent without the<br/>addition of salt.</li> </ul>  |
|   | salty taste).   | <ul> <li>Check that the stopper on the<br/>salt container is closed cor-<br/>rectly.</li> </ul>   |
| White marks<br>(identify what type)     | - Glass cloudy because water<br>too soft (cannot be removed).   | <ul> <li>Check the water hardness at<br/>the tap and that the water sof-<br/>tener is set correctly. Some<br/>detergents in pellet form are<br/>more aggressive to glasses<br/>and decorations (change the<br/>product and use a protective<br/>product if necessary).</li> </ul> |
| Coloured marks (tea, wine, coffee)      | <ul> <li>Items poorly arranged</li> <li>Detergent dose too low ; inefficient detergent</li> <li>Programme temperature too low.</li> </ul> | <ul> <li>Turn the cavities in the items<br/>towards the jets.</li> <li>Increase the dose; try another<br/>detergent.</li> <li>Select a more suitable pro-<br/>gramme with a higher temper-<br/>ature.</li> </ul>  |
|   | - If you use a multifunction product.   | - Use the "4-in-1" option.<br>(depending on the model).   |
| Streaks or dried droplets on<br>glasses | - Lack or insufficient amount of<br>rinsing product.  | <ul> <li>Check the indicator light and<br/><u>fill the tank completely</u>. Adjust<br/>the dispensing unit to a higher<br/>position if necessary.</li> </ul>  |
|   | - Rinsing product out-of-date or<br>inefficient.  |   |
|   | - If you use a multifunction<br>product.  | - Use the "4-in-1" option with a<br>setting prioritizing drying<br>(parametering from the menu -<br>depending on the model).  |
| Dried-on marks on glasses,<br>dullness  | - If you use a multifunction<br>product.  | - Use the "4-in-1" option with a<br>setting prioritizing brilliance<br>(parametering from the menu -<br>depending on the model).  |

## • POOR OPERATION

| Problem  | Possible causes   | What to do ?   |
|--|---|--|
|  | - (Cf. table fault d12). Drain hole<br>situated too low for the<br>appliance.     | - Drain wand fallen on the floor.  |
| A lot of waste on the large filter<br>at the end of the cycle. | - The filters and drain outlets are<br>blocked with too much<br>residue.          | - Remove and clean the filters<br>and the bottom of the drain<br>outlets. Remove large residue<br>from the plates before putting<br>them in the machine. |
| Traces of rust on stainless steel                              | - Quality of the stainless steel<br>not dishwasher-safe (knives in<br>particular) | <ul> <li>Use "special dishwasher-safe"<br/>cutlery.</li> <li>Check that the stopper on the<br/>salt container is closed correctly.</li> </ul>            |

## • POOR DRYING RESULTS

| Problem   | Possible causes  | What to do?  |
|---|--|--|
| A lot of droplets on the glasses.                       | <ul> <li>Lack or insufficient amount of<br/>rinsing product.</li> <li>The dose has not been distrib-<br/>uted.</li> <li>Positioning of the items.</li> </ul>         | <ul> <li>Check the indicator light and<br/><u>fill the tank completely</u>.</li> <li>If the tank is not empty after<br/>approximately 60 washings,<br/>call a technician.</li> <li>To alleviate the phenomenon,<br/>arrange the items to restrict<br/>water retention as much as<br/>possible. Leave the door ajar<br/>for a few minutes, if possible</li> </ul> |
| Droplets on plastic items, Tefal coatings, etc.         | - These insulating items have a low calorific mass.  | <ul> <li>Arrange them preferably in the<br/>upper basket.</li> </ul>   |
| Poorer drying on rapid<br>programmes                    | <ul> <li>On rapid programmes, the drying<br/>temperature and drying period are<br/>reduced to cut down the duration<br/>of the cycle as much as possible.</li> </ul> | - Select a rapid programme<br>carefully or leave the door ajar<br>for a few minutes.   |
| Condensation on the wall of the inside door or the tub. | <ul> <li>Condensation may form on the<br/>walls, particularly after the<br/>appliance has cooled down<br/>(sound insulation increases the<br/>phenomenon)</li> </ul> |  |

## INTERVENTION WORK

Any intervention work on your appliance must be performed by a qualified professional approved by the manufacturer. When you call, please mention the full reference for your appliance (model, type and serial number). This information is shown on the description plate (see Fig. 16)

## **ORIGINAL PARTS**

When maintenance is being carried out, ask for only **certified original** spare parts to be used.



|                   |                                   | ]]]]]]                 |
|-------------------|-----------------------------------|------------------------|
|                   |                                   | 230V 54 , 50Hz , 2150W |
| Service: XXXXX/X  | X X X X X X<br>Type : DWA00000000 | 230V M , 50Hz , 2150W  |
| Service: XXXXXX/X |                                   |                        |

#### • Details common to all models

| - Washing capacity   | 12 standard place settings |
|--|----------------------------|
| - Arrangement of the items   | Figs. A-B-C; see next page |
| - Loading as per the indications on next page, without side shelve | es                         |
| or stemmed glass support, and 5 cup/saucer supports                |                            |
| (4 for12 saucers & 1 for 2 cups)                                   |                            |
| - Setting for upper basket   | Low position               |
| - Adjusting the water softener                                     | 85                         |

For detailed information on the comparison tests regarding the level of soiling, the types of crockery and cutlery, etc., contact the equipment manufacturer before commencing the tests.

#### • Tests to Standard EN 50242:

| - Recommended programme | "Eco"              |
|-------------------------|--------------------|
| - Dosage of detergent   | 30g of detergent B |

#### • Tests according to the mixed IEC 436/DIN 44990 method:

| - Recommended programme | "Normal ( <u>SCS</u> Soil)" |
|-------------------------|-----------------------------|
| - Dosage of detergent   | 5 + 25g of detergent C      |

NB: When conducting tests using a multi-function tablet: H0 or H1 or H2

- Check that the water softener is correctly set for the water hardness

- Pull out the detergent distribution drawer and place the tablet in the interior compartment.

#### • Measuring the noise level in accordance with Standard EN60704-2-3:

- Align the plinth on the housing unit with the door panel.

## EN 15/ INDICATIONS FOR THE TESTING LABORATORIES



