

WA15P9  
WA14P9

# Washing Machine user manual

imagine the possibilities

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product. To receive more complete service,  
please register your product at  
[www.samsung.com/register](http://www.samsung.com/register)



# features of your new washer

## 1. Air Turbo Drying System

Air Turbo technology spins hard and fast so you can spend less time drying.

Time Saving AIR TURBO saves your time, ensuring your clothes are dried 30%-40% faster than line drying alone. Especially during the rainy season and in high-humid weather, laundry that once took days to drip-dry, such as heavy jeans, bulky sweaters, and thick blankets are dried more rapidly.

Easy-to-iron AIR TURBO is perfect for delicates and clothes made of synthetic fabrics.

No more hanging and waiting. Simply iron straight-out-of-the washer, since AIR TURBO eliminates just enough moisture to keep clothes adequately damp for ironing.

## 2. Diamond Drum

The diamond shaped drum creates a high water pressure, removing dirt from the laundry effectively. The diamond drum minimizes fabric damage extending the lifetime of the fabric. The glittering inner tube is both beautiful and powerful in the wash effect it creates.

## 3. Tempered Transparent Door

Lets you observe while the washer is operating. Check on your laundry's progress at any time.

## 4. Digital Control

The digital control selects the optimal washing course by automatically sensing the washload using artificial intelligence.

## 5. Magic Filter

The unique Magic Filter ensures that any and all lint inside the tub is captured for top quality filtering results that deliver a consistent and effective cleaning result.

## 6. Auto Restart



The power is turned on automatically after a power failure and simply continues the previous cycle. This saves time and ensures your wash is completed every time without fail.

## 7. Child-Lock Function

The Child-Lock function protects children from accidentally being hurt while playing with the washer.











This manual contains important information on the installation, use, and care of your new Samsung washer. Refer to it for descriptions of the control panel, instructions on how to use the washer, and tips for making the most of its state-of-the-art features and functions. The 'Troubleshooting and information codes' section on page 26 tells you what to do if something goes wrong with your new washer.

# safety information

Throughout this manual, you'll see Warning  and Caution  notes. These warnings, cautions, and the important safety instructions that follow do not cover all possible conditions and situations that may occur. It's your responsibility to use common sense, caution, and care when installing, maintaining, and operating your washer. Samsung is not liable for damages resulting from improper use.

## IMPORTANT SAFETY SYMBOLS AND PRECAUTIONS


What the icons and signs in this user manual means:

 <b>WARNING</b>	Hazards or unsafe practices that may result in <b>severe personal injury or death</b> .
 <b>CAUTION</b>	Hazards or unsafe practices that may result in <b>minor personal injury or property damage</b> .
 <b>CAUTION</b>	To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, follow these basic safety precautions:
	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions explicitly.
	Unplug the power plug from the wall socket.
	Make sure the machine is grounded to prevent electric shock.
	Call the service center for help.

**These warning signs are here to prevent injury to you and others.**

**Please follow them explicitly.**

**After reading this section, keep it in a safe place for future reference.**

-  Read all instructions before using the appliance.

As with all any equipment using electricity and moving parts, potential hazards exist. To safely operate this appliance, become familiar with its operation and exercise care when using it.

Install and store your washer inside, away from exposure to weather.

Install and level your washer on a floor that can support its weight.

-  Your washer must be properly grounded. Never plug it into an ungrounded outlet.

Position the washer so that a wall plug is accessible after the installation is completed.

# safety information



To reduce the risk of fire or explosion:

- Do not wash items that have been washed, soaked, or treated with gasoline, dry cleaning solvents, or other flammable or explosive substances. They give off vapors that could ignite or explode. Rinse by hand any material that has been exposed to cleaning solvent or other flammable liquids or solids before putting in your washer. Be sure that all traces of such liquids, solids, and fumes have been removed. Dangerous substances include acetone, denatured alcohol, gasoline, kerosene, certain liquid household cleaners and spot removers, turpentine, waxes, and wax removers.
- Do not put gasoline, dry cleaning solvents, or other flammable or explosive substances into the washer.
- Under certain conditions, hydrogen gas may be produced in a hot water system – such as your hot water heater - that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If your hot water system has not been used for two weeks or more, turn on all hot water faucets in your home, and let the water flow for several minutes before using your washer. This will release any hydrogen gas build-up. Since hydrogen gas is flammable, do not smoke or light an open flame during this time.

Ventilate immediately without touching the power plug if there is a gas leak.



Unplug the power cord before servicing your washer.



Do not reach into the appliance when the tumbler is moving.



Do not reach under the appliance with your hands or with an object as you may be injured by the spinning board beneath the washer.



WARNING

Do not let children play on or in your washer. The washer door does not open easily from the inside, and children may be seriously injured if trapped inside.



WARNING

Do not let children attempt to look into the washer as falling into the washer is extremely dangerous and may be fatal.



WARNING

This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the appliance.



Do not repair, replace, or service any part of your washer yourself unless you fully understand the recommended user-repair instructions and have the skills to carry them out. Work done by an unauthorized person may void your warranty.

Store laundry detergents and other laundry supplies in a cool, dry place out of children's reach.

Disconnect the hoses and turn off the water when not using the washer.

If the power cord is damaged, it must be replaced by the manufacturer, a service agent or similarly qualified person in order to avoid a hazard.

Do not forcefully bend the power cable or place any heavy objects on the cable.

Do not touch the power cord with wet hands.

Do not overload the power outlet with too many appliances.

Do not install the washer nearby electrical implements and do not place any candles or cigarettes on the washer.

Do not go near the washer if it is flooded or under water, as there is a risk of electric shock. Unplug the washer and drain the water completely.



CAUTION

Do not combine chlorine bleach, ammonia, or acids (such as vinegar or rust remover) in the same wash. The fumes that can form when any of these items are combined are hazardous.

Do not machine wash fiberglass materials. Small particles can stick to fabrics washed in subsequent loads and cause skin irritation.



WARNING

Before disposing of your washer, remove the door so that children or small animals cannot get trapped inside.

Connect the washer to the main water supply using a new set of hoses. Do not reuse an old set of hoses.

Water inlet hoses deteriorate over time. Check the hoses periodically for bulges, kinks, cuts, wear, and leaks, and replace them as needed and at least every five years.

Before each wash, empty the pockets of your laundry. Small, irregularly shaped hard objects, such as coins, knives, pins, and paperclips could damage your washer. Do not wash clothing with large buckles, buttons, or other heavy metal objects.

If the washer does not stop within 15 seconds after you open the lid, call a service agent immediately.

Connect the grounding wire to the shell plate, and bury it under at least 10 in (25 cm) of earth: Alternatively, connect the ground wire to the appropriate pin on a properly grounded power receptacle. Never connect the wire to a telephone line, lightning rod, or gas pipe.

For washers with ventilation openings in the base, that a carpet must not obstruct the openings.

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## SPECIFICATION

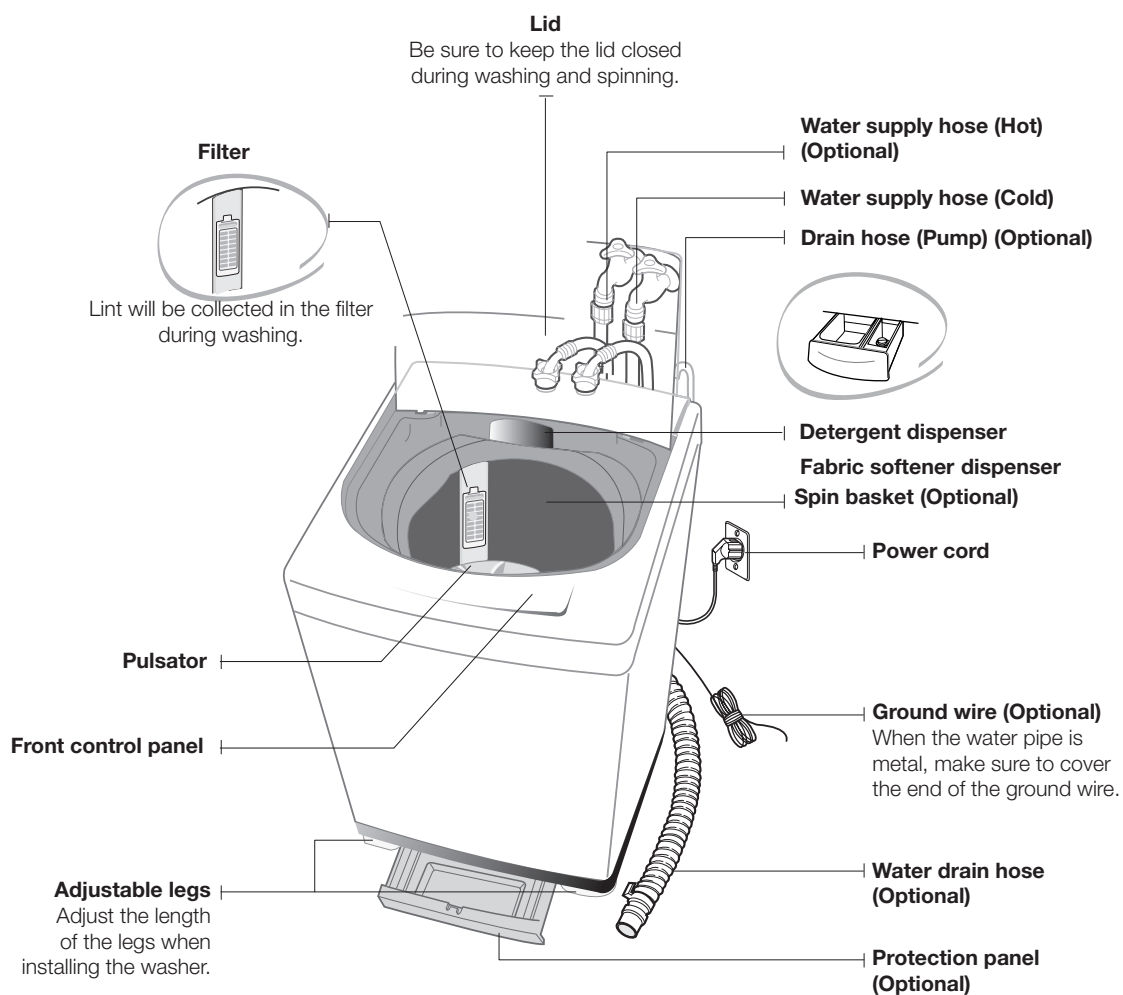
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# setting up your washer

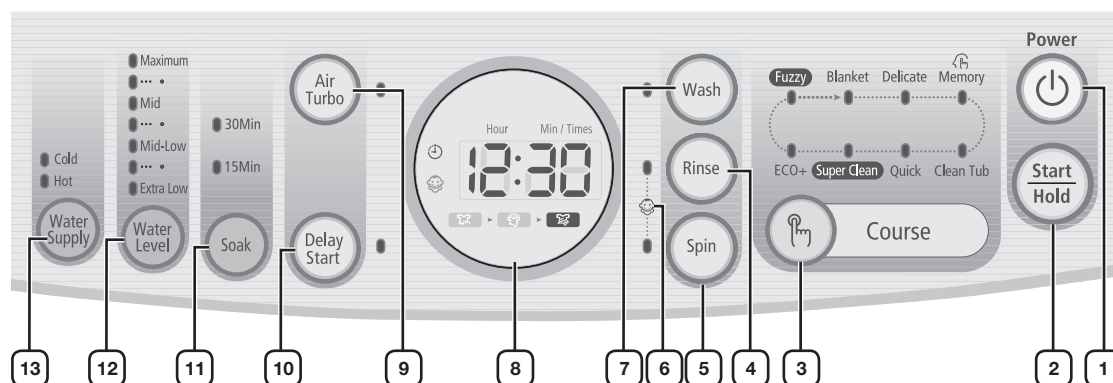
Be sure to have your installer follow these instructions closely so that your new washer works properly and so that you're not at risk of injury when doing laundry.

## CHECKING THE PARTS AND THE CONTROL PANEL

Carefully unpack your washer, and make sure you've received all the parts shown below. If your washer was damaged during shipping, or if you do not have all the parts, contact Samsung Customer Service or your Samsung dealer.





# setting up your washer



<b>1 POWER BUTTON</b>	Press this button once to turn the power on. Press it again to turn the power off.
<b>2 START/PAUSE BUTTON</b>	Press to pause and restart courses. To change the washing procedure during an operation, press this button to stop the operation, and press it again to restart the washer after changing the washing procedure.
<b>3 COURSE SELECTION BUTTON</b>	Press this button repeatedly to cycle through the washing courses: [Fuzzy → Blanket → Delicate → Memory → Clean Tub → Quick → Super Clean → ECO+]
<b>4 RINSE BUTTON</b>	Press this button to perform only the rinse cycle or to adjust the amount of rinse cycles.
<b>5 SPIN BUTTON</b>	Press this button to only perform a spin cycle or to adjust the spin time. When only a spin cycle is selected, the spin time will be different from the total remaining time. This is because the total remaining time includes the actual spin time, the time for the water to drain and the washer to stop.
<b>6 CHILD-LOCK FUNCTION</b>	The child lock function allows you to lock the buttons so that the selected wash cycle can't be changed. (This is a device that prevents children from playing with the washer.) <b>Activating/Deactivating:</b> Press both the <b>Rinse</b> and <b>Spin</b> buttons at the same time for 3 seconds. (Note: This function cannot be performed without the "Power" being on.)
<b>7 WASH BUTTON</b>	Press this button to only perform a wash cycle or to adjust the wash time.
<b>8 REMAINING TIME, DELAY START TIME, ERROR DISPLAY</b>	The display shows the remaining wash time, the reserved delayed start time and error messages.
<b>9 AIR-TURBO BUTTON</b>	Press this button to fast-dry your laundry. Press this button to toggle between the Air-Turbo options: On → Off → On This function can only be selected if a spin cycle has been set.
<b>10 DELAY START BUTTON</b>	Press this button to finish the wash at a specified time. Turn your washer off to cancel a previously delayed start time. You can set the delayed start time from between 3 to 18 hours.



<b>11 SOAK BUTTON</b>	<p>Press this button to add the soak time. This is available as for all courses except for the Delicate and Clean Tub courses.</p> <p> The Soak function is automatically set for the Clean Tub course.</p> <p>Press this button repeatedly to cycle through the soak time: 30 min. → 15 min. → Off → 30 min.</p>
<b>12 WATER LEVEL BUTTON</b>	<p>The water level is automatically adjusted. However, you can select the water level manually by repeatedly pressing this button.</p>
<b>13 WATER SUPPLY BUTTON (Optional)</b>	<p>Press this button repeatedly to cycle through the water options: Cold → Hot → Cold</p> <p> To change the water options, turn off the Silver Water function.</p>

## Fuzzy course


Use this course to automatically select the optimal washing course.

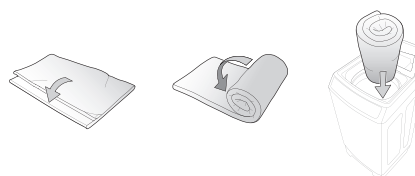
1. Press the **Power** button to turn the washer "On".
2. Press the **Start/Pause** button. The water level is selected automatically.
3. The wash, rinse, and spin cycles follow.
4. To pause a course, press the **Start/Pause** button again. You can change the course when it is paused.
5. Close the lid.

## Blanket course

Use this course for big volume laundry items such as blankets and bed cover sheets.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Pasue** button. The water level is selected automatically.
4. The wash, rinse, and spin cycles follow.
5. To pause a course, press the **Start/Pause** button again. You can change the course when it is paused.
6. Close the lid.

-  Do not wash electric blankets and carpets.
- Fold big volume laundry items (blankets and bed cover sheets) in the following way before adding them into the spin basket.
- Purchase a laundry net for light and big volume laundry items (e.g. cashmere, blankets) as they may rise to the top of the washer and become damaged.



# setting up your washer

## Delicate course

Use this course to wash delicate clothing items such as washable sweaters, cardigans, and other delicate items.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Pause** button. The water level is automatically selected at the mid-level between Mid-low and Extra low. You can also adjust the water level manually.
4. The wash, rinse, and spin cycles follow.
5. To pause a course, press the **Start/Pause** button again. You can change the course when it is paused.
6. Close the lid.



- You can select only Cold water.
- The last spin cycle is a light cycle to prevent wrinkles.
- Use only detergent indicated by the laundry.
- Refer to the Care Label on the clothing for the appropriate wash information.
- Make sure buttons are fastened and that clothing is turned inside out.
- In the Delicate course, Air Turbo and Silver Wash functions cannot be selected as it may damage delicate items.

## Memory course

Use this course to create your very own favorite or frequently used courses and store them in the washer so that you can select them at any time.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Select your frequently used functions.  
Select Wash, Rinse, Spin or Silver Wash according to your requirements.
4. Press the **Start/Pause** button to store them.



Only stored when the Wash + Rinse + Spin steps are selected.

5. Add detergent and softener according to the water level and close the lid.



- If you select the Memory course after turning the washer "On", the stored settings are automatically retrieved.
- To change the stored settings, select the Memory course, reconfigure the settings and then press the **Start/Pause** button. Then, the changes are stored.

## Clean Tub course

Use this course to clean the tub. It will keep the tub clean and sanitary.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Hold** button.
4. Add a dedicated detergent and close the lid.



- Never place laundry in the tub when cleaning inside the tub, as this can cause discoloration or damage to the laundry.
- When doing the laundry after cleaning the tub, you may find some impurities. These are just detergent residues and impurities after the tub cleaning. Perform the rinse cycle two to three times.
- The Soak function is set automatically.
- The initial water level is selected at the mid-level between Maximum and Mid.

## Quick course

The Quick course is good for light or slightly stained laundry.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Pause** button. The water level is selected automatically.
4. The wash, rinse, and spin cycles follow.
5. To pause a course, press the **Start/Pause** button again. You can change the course when it is paused.
6. Close the lid.

## Super Clean

Use this course to achieve the cleanest wash.

This course provides you with the optimum in washing performance through the 5-step super clean system.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Pause** button. The water level is selected at the mid-level between Mid and Mid-low.



The water level is selected between Maximum and Mid or at the mid-level between Mid and Mid-low.

4. Close the lid.

## ECO+ course

If you want to wash those frequently used towels or less dirty laundry time. Because washing is speedy, it is good for light or less stained laundry.

1. Press the **Power** button to turn the washer "On".
2. Press the **Course** select button.
3. Press the **Start/Pause** button.
4. The wash, rinse, and spin cycles follow.
5. To pause a course, press the **Start/Pause** button again. You can change the course when it is paused.
6. Close the lid.

# setting up your washer

## Delay Start

Use this to specify a time for the wash cycle to start, for example, when you need to go out and are unable to monitor the washer.

1. Press the **Power** button to turn the washer "On".
2. Press the **Delay Start** button once.  
You may set the delay end time using the **Delay Start** button from between 3 to 18 hours.
3. Press the **Start/Pause** button and add the appropriate amount of detergent into the detergent drawer.
4. Close the lid.  
The wash will finish by the set time.  
Add detergent and softener according to the water level and close the lid.



- Detergent must be added into the detergent drawer.
- If detergent is added onto the laundry directly, some clothes may become discolored because the start has been delayed.
- To cancel a Delay Start, press the **Power** button.

## Air Turbo

This course saves you valuable time, ensuring that your clothes dry faster than from line drying.

1. Press the **Power** button to turn the washer "On".
2. Press the **Air Turbo** button.  
Each time the Air Turbo button is pressed, the operations are performed in the following order: On → OFF → On
3. Close the lid.
4. Press the **Start/Pause** button.





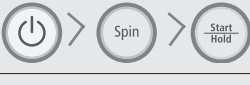



- This can be selected as an additional option for all courses except for Delicate and Clean Tub course.
- The Air Turbo function is only available when spin cycle is selected.
- Select this when you want to half-dry the laundry.

## MANUAL FUNCTIONS

It is possible to select cycles manually.

(Example) A basic wash for lightly soiled laundry:

Power → Select the Quick course → Wash → Start/Pause

COURSE	INSTRUCTIONS
<b>WASH ONLY</b> 	<p>Press the <b>Power</b> button.</p> <p>Press the <b>Wash</b> button.</p> <p>Press the <b>Start/Pause</b> button.</p> <p>When the <b>Wash</b> button is pressed while washing is in progress, the wash time can be changed to between 6 and 30 minutes.</p>
<b>RINSE ONLY</b> 	<p>Press the <b>Rinse</b> button.</p> <p>Press the <b>Start/Pause</b> button.</p> <p>The rinse cycle is performed twice.</p> <p>When the <b>Rinse</b> button is pressed during the rinse cycle, the rinse time can be changed to between 2 to 5 times in duration.</p>
<b>SPIN ONLY</b> 	<p>Press the <b>Spin</b> button.</p> <p>Press the <b>Start/Pause</b> button.</p> <p>When the <b>Spin</b> button is pressed during the spin course, the spin time can be changed to 1 to 9 minutes.</p>
<b>WASH AND RINSE</b> 	<p>Press the <b>Wash</b> and <b>Rinse</b> buttons.</p> <p>Press the <b>Start/Pause</b> button once.</p> <p>The cycle detects the amount of laundry, and automatically determines the wash and rinse times.</p> <p>When the <b>Wash</b> and <b>Rinse</b> buttons are pressed while the washer is in progress, the wash time is determined between 6 and 30 minutes, and the rinse time is determined between 1 and 5 times.</p>
<b>RINSE AND SPIN</b> 	<p>Press the <b>Rinse</b> and <b>Spin</b> buttons.</p> <p>Press the <b>Start/Pause</b> button once.</p> <p>The rinse and spin cycles are performed.</p> <p>When the <b>Rinse</b> and <b>Spin</b> buttons are pressed while the washer is operating, the number of rinse cycles is determined between 2 and 5 times, and the spin time is determined between 1 and 9 minutes.</p>
<b>WASH, RINSE AND SPIN</b> 	<p>Press the <b>Wash</b>, <b>Rinse</b> and <b>Spin</b> buttons.</p> <p>Press the <b>Start/Pause</b> button once.</p> <p>The wash, rinse and spin cycles are performed.</p>

# setting up your washer

## INSTALLING YOUR WASHER

### Selecting a location

Before you install your washer, make sure the location:

- Has a hard, level surface without carpeting or flooring that may obstruct ventilation and avoid vibrations
- Allows at least 4 in (10 cm) between the washer and the wall
- Is away from direct sunlight and not exposed to rain as moisture may destroy the electrical insulation causing an electrical shock hazard
- Has adequate ventilation
- Is not exposed to temperatures below freezing (below 32 °F and 0 °C)
- Is away from heat sources such as oil and gas
- Has enough space so that your washer doesn't stand on its power cable

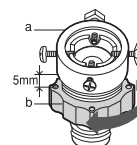
### Connecting the water supply hose

#### Connecting the hose to the faucet

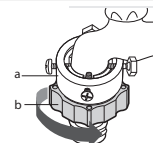
1. Remove the adaptor from the water supply hose.



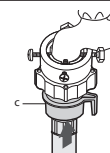
2. Loosen the four screws on the adaptor using a "+" type screwdriver. Then take the adaptor and turn part (b) following the arrow until there is a gap of about 0.2 in (5 mm) between part a and b.



3. Connect the adaptor to the water tap by tightening the screws firmly. Then turn part (b) following the arrow, and push (a) and (b) together.



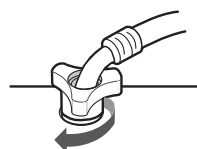
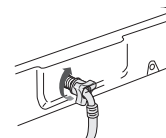
4. Connect the water supply hose to the adaptor. Pull part (c) (water supply hose) downwards. When part (c) is released, the hose is automatically connected to the adaptor and makes a 'clicking' sound.



5. Connect the other end of the water supply hose to the inlet water valve at the back of the washer. Screw the hose clockwise all the way in.

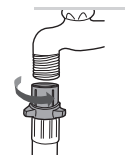
OR

Connect the other end of the water supply hose to the inlet water valve at the top of the washer. Screw the hose clockwise all the way in.



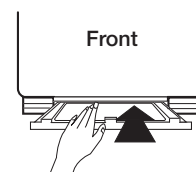
- ✎ If the water tap is a screw type, assemble a water supply hose that fits to the tap as shown. After completing connection, if water leaks from the hose, then repeat the same steps.

- ✎ If after completing the connection water leaks from the hose, repeat the same steps again. Use the most conventional type of faucet for the water supply. If the faucet is square or too big, remove the spacing ring before inserting the faucet into the adaptor.



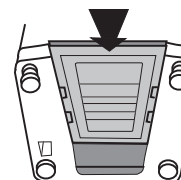
## Assembling the Protection Panel (Optional)

1. Push and insert the Protection panel towards the back through the insert hole from the front.



2. If you have difficulty inserting the panel, lift the washer up a little and then insert it.

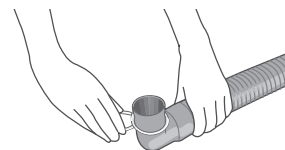
- ✎ The protection panel is not applied in some models



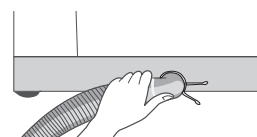
## Connecting the drain hose

### For non-pump drained washers

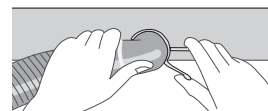
1. Press the joint ring and place it around the drain hose.



2. After placing the drain hose into a drain outlet, join the other end of the hose to the drain outlet of the washer.

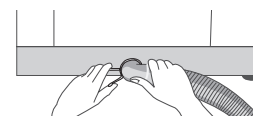


3. Ensure that they are connected tightly by pressing the joint ring and pushing it into the drain-outlet.
  - The length of drain hose is adjustable so that it can be extended to the appropriate length.



### Changing the direction of the drain hose

- Press the handle of the joint ring to pull out the drain hose. Change the direction of the drain hose and follow the above guidelines again.

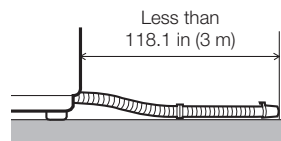


# setting up your washer

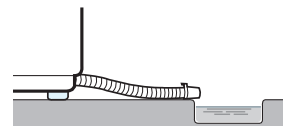


## CAUTION Caution when inserting the drain hose

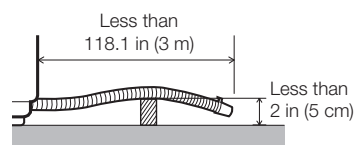
1. When extending the hose to another hose, the length should not exceed more than 118.1 in (3 m).



2. Ensure that the end of the drain hose is lower than the water level for the water to drain properly.



3. The drain hose should not have any obstacles higher than 2 in (5 cm) in their path.

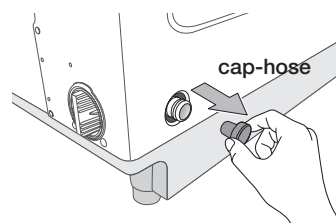


4. Don't install the drain hose underneath the washer.

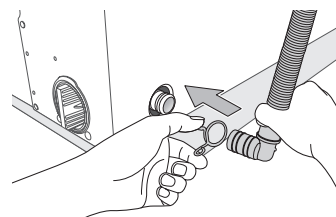


## For pump-drained washers

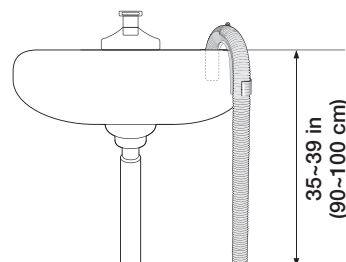
1. Remove the cap-hose and connect the outlet-hose.



2. Ensure that the drain hose is connected tightly to the drain-outlet on the side of the washer.



3. Install the drain hose about 35~39 in (90~100 cm) above the ground.





## Adjusting the height of the washer

Make sure your washer is level by adjusting the leveling legs.



Beware of catching your hands under the legs.

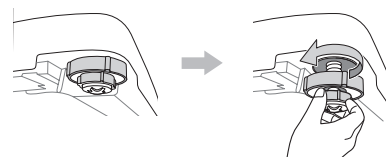
1. Pull the handles located at the right and left front of the washer and slide them off.
2. Adjust the height of the washer upwards or downwards.
3. When you have finished adjusting the height, push the handles back to fix the adjusting legs in place.



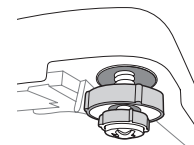
Waterdrop mark	Cause	How to level
	The front of the washer is lower	Level the washer by adjusting the legs.
	The back of the washer is lower	Adjust the height by using the props at the back.
	The left of the washer is lower	Adjust the left side by using the adjustable legs at the front and props at the back.
	The right of the washer is lower	Adjust the left side by using the adjustable legs at the front and props at the back.

## Leveling your washer with the leveling screws (Optional)

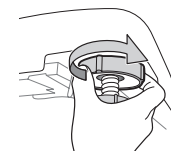
1. Gently lift up the washer and turn the adjustable legs to the left to find the optimal balance.



2. When done, return the washer to its original position.



3. After adjusting the legs, do not forget to lock the nut for safety reasons. (Failing to do so may cause it to become loose and move out of position.)



# washing a load of laundry

With your new washer, the hardest part of doing laundry will be deciding which load to do first.

## BASIC INSTRUCTIONS

1. Load your laundry into the washer.
2. Close the door.
3. Turn the power on.
4. Add detergent and additives into the dispenser (see page 20).  
Select the appropriate course and options for the load (see pages 9-12). The Wash Indicator light will illuminate and the estimated course time will appear in the display.
5. Press the **Start/Pause** button.

## LAUNDRY GUIDELINES

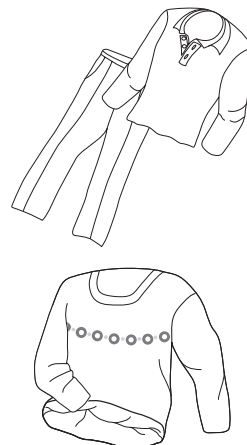
Follow these simple guidelines for the cleanest laundry and the most efficient wash. (It is important that the checkpoints below are followed in order to avoid machine problems or clothing damage.)

If any problems arise due to the fault of the customer, a separate service fee will be charged to the customer.



Always check the Care label on clothing before washing.

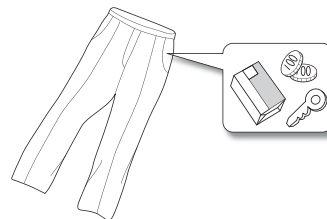
- You can fill the tub with dry, unfolded clothes; but do NOT OVERLOAD the tub. Overloading may reduce washing efficiency, cause excess wear on your laundry and the washer, and possibly cause creasing or wrinkling of the load.
- When washing big, bulky items or a few smaller items that don't fill the tub completely - a rug, a pillow, stuffed toys, or one or two sweaters, for example - add a few towels to improve the tumbling and spinning performance.
- Check if any clothing items may bleach. Add liquid detergent to a white towel and the garment if you are unsure whether it may bleach. Rub the two items together strongly. Check if the color is transferred to the towel.
- Be especially careful with scarves and imported clothes since they discolor easily. Check for stains or partial dirt. If stains are found, add some detergent to a cloth and rub the stain in a single direction. Soil and dirt may rub against delicate garments causing damage and the wash result may be unsatisfactory.
- If clothes are too soiled, remove them and wash them separately, as dirt may transfer to the other clothing.
- Before washing the following items, sleeves, collars, dress hems and pockets should be pre-treated by brushing them with detergent. Wrinkle-processed clothing made of wool should be specially treated by tying them together (using thread) before washing. The thread is removed after the clothes have dried.
- Metal on clothing may damage your clothing as well as the tub. Turn clothing with buttons and embroidered clothes inside out before washing them. If pants and jacket zips are open during the wash, the spin basket may be damaged. Zips should be closed before washing.
- Clothing with long strings may become entangled with other clothes and damage them. Be sure to fix the strings before starting the wash.
- Turn delicate clothing inside out before washing it.



- Wash black clothing and cotton towels separately. If these are washed together, the towels may become stained. Check before washing.
- Curtains, light garments or blue jeans should not float. If they are floating, stop the washer by pressing the **Start/Pause** button and press them down until they are soaked in the water. If the wash continues with floating clothing, it may damage the laundry and the washer, as well as resulting in an unsatisfactory washing result.



Check all pockets before washing! Hairpins and coins may damage your clothing as well as your washer. It is important that you check pockets for objects and remove them.



### Do NOT wash the following items

- Clothing that is easily disfigured even when simply soaking in water.
- Neckties, brassieres, jackets, suits and coats that are made mostly of rayon and other kind of blended fabrics can be easily disfigured (e.g. shrinkage and discoloration).
- Wrinkle-processed, embossed, or resin processed products that are easily disfigured even when simply soaking in water.
- Easily discolored products made of cotton and wool, wrinkled silk, leather products, leather accessory, leather ornamented clothes and its accessories.
- Do not wash waterproof clothing (e.g. ski wear, diaper covers and matts/rugs). This may cause the laundry to be ejected or cause the washer to vibrate abnormally, which may result in personal injury or damage to the washer, the floor or the clothing. When the tub rotates, water may become trapped in the waterproof clothing or fabric and can collect in a corner, causing abnormal vibrations. In addition, the laundry rises and may be ejected and cause personal injury.



### Use a laundry net to wash the following items

- Use only commercial laundry nets.
- Place delicate clothes in a laundry net.
- Cashmilon and garments with a big volume and lightweight (e.g. lace decorated clothing, lingerie, nylon stockings, synthetic fabrics, etc.) may rise to the top of the washer and damage clothing and the washer. Use a laundry net or wash these items separately.
- Place long stringed and lace decorated clothing, bed cover sheets, and woolen clothes into a laundry net before washing them.



# washing a load of laundry

## DETERGENT AND ADDITIVES INFORMATION

### Which detergent to use

Use powdered or liquid detergent. Do not use soap as the tub may become dirty from dirt on it.

- When the detergent does not dissolve properly, use warm water to dissolve the detergent.
- Use the appropriate amount of detergent.



Even if an excessive amount of detergent is used, there is little difference in the washing result. However, it may damage the garments as there may be insufficient rinsing.

- Bleaching agents may cause damage to garments as they are a strong alkali.
- Perform sufficient rinsing as powdered detergent can easily remain on the garments causing bad odors.
- If too much detergent is used or cold water is used, the detergent doesn't dissolve completely and remains on the garments, hose or spin basket, contaminating the laundry.
- For a delayed start, the detergent must be added into the detergent drawer. If powder detergent is spread directly onto the laundry, it may cause discoloration.

### Detergent drawer

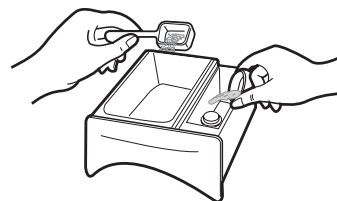
The detergent drawer is located inside the washer at the back.

### Adding detergent

1. Open the detergent drawer and then add the powder detergent into the detergent compartment.
2. Add detergent evenly so that it doesn't brim over the edge of the drawer.



- Use a reasonable amount of detergent.  
If you use more detergent than the standard quantity or the water temperature is too low and the detergent does not dissolve in the water completely causing it to remain on the laundry and in the hose and tub, it may cause damage such as dirtying and discoloring the laundry.
- If you use a powder detergent and it remains on the laundry, it may cause a bad odor. Rinse the laundry sufficiently in fresh water.
- If you spread a powder detergent over the laundry directly, it may result in discoloration. Make sure to insert it into the detergent compartment.



If the water pressure is low, the detergent may remain in the detergent compartment.

### Adding fabric softener

1. When the proper amount (one time dose) of fabric softener is stored in the softener inlet, it is automatically added during the last rinse cycle.
2. Do not add detergent, bleach or starch into the softener inlet.
3. Using too much softener may produce unsatisfactory results.
4. Do not open the lid during the Spin cycle. If added too early, its effectiveness will decrease.
5. Do not leave the softener in the softener dispenser for a long time as it may congeal.



If the water pressure is low, the fabric softener may remain in the softener compartment. In this case, put the fabric softener into the tub directly.

## WASHING FOR THE FIRST TIME

Before starting to wash, check the following:

1. Connect the water supply hose to the water tap. Open the tap. Connect the power to the washer. Ensure that the drain hose is placed properly.
2. Make the drain hose in installed properly.

Before performing a wash for the first time, you must run a complete cycle without adding any laundry.

1. Press the **Power** button.
2. Open the detergent drawer and insert a little detergent.
3. Turn on the water supply to the washer.
4. Press the **Start/Pause** button.

This will remove any water remaining from the manufacturer's test run.

## AUTOMATIC SENSING FUNCTION

Your washer is equipped with an automatic sensing function which automatically senses the amount of laundry and the appropriate water level, wash time, rinse cycle, and spin time.



This does not apply for the Delicate, Clean tub and Super clean courses.

After the power is on, a course is selected and the **Start/Pause** button is pressed, the washing board starts spinning without water. This action senses how much laundry is in the washing basket, and this is not a machine problem. After the sensing process has completed, water is supplied automatically.

### Place the laundry into the washer and add detergent.

- Be careful not to overload the washer. Use the appropriate detergent for the type of fabrics you are washing.
- If the lid is opened while the washer is running, the washer stops automatically for safety reasons. (However, the water supply continues while the lid is open.)
- When hot or warm water is selected, cold water is supplied for the first few seconds in order to protect the clothes.
- It is possible to control the wash time, rinse cycle, and spin time for every cycle during the wash course.

# cleaning and maintaining your washer

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Keeping your washer clean improves its performance, wards off unnecessary repairs, and lengthens its life.

## KEEPING THE TUB CLEAN

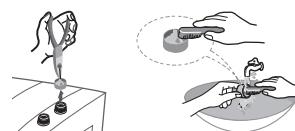
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When using the machine under humid conditions for an extended time, various airborne bacteria may stick to the tub and form mold, causing damage to the human body. To keep the tub clean and hygienic at all times, it is recommended reading the “**Clean tub course**” section on page 12 and using a dedicated or recommended detergent to clean the tub regularly at least once every one to three months.

## CLEANING THE WATER SUPPLY CONNECTOR FILTER

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1. Remove the filter and wash it thoroughly.



2. Return the filter to its place and securely connect the hose to the inlet water valve.



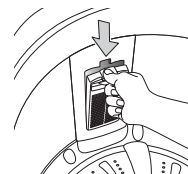
3. Check if there is any water leakage.  
Ensure that the connector is connected tightly.



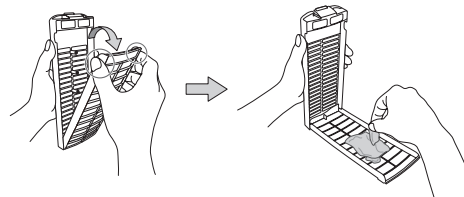
## CLEANING THE FILTER NET

Clean the filter net regularly to keep the washer clean.

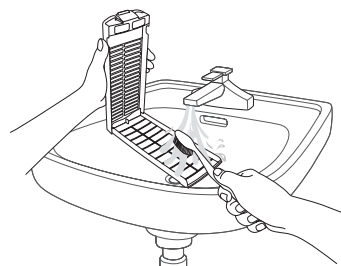
1. Push and pull the upper part of the Magic filter downwards at the same time.



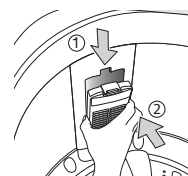
2. Open the cover as shown in the figure.



3. Clean the Magic filter.

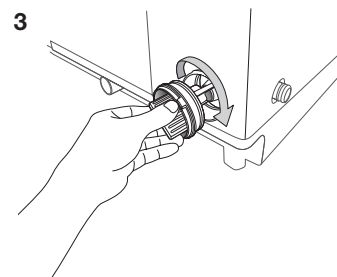
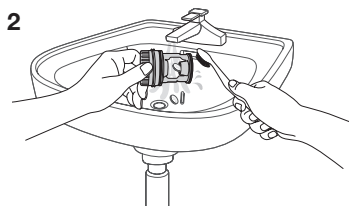
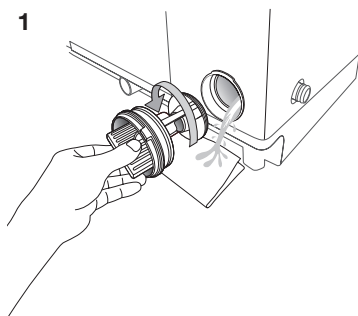


4. Close the cover and first insert the lower part of the filter into the basket and then push the filter until you hear a "clicking" sound.



## CLEANING THE PUMP FILTER

1. Place a rag or towel under the wash filter to avoid wetting the floor, and rotate the filter counterclockwise and pull it out.
2. Remove any dirt from the filter.
3. Return the filter to its place by rotating the filter clockwise until it locks into position.



# troubleshooting and information codes

## CHECK THESE POINTS IF YOUR WASHER...

PROBLEM	CHECK & SOLUTION
Has no power.	Check if the electric voltage is normal.
	Check if the washer is plugged in. Make sure the electric cord is plugged in.
	Make sure that the drain hose is not twisted or folded.
	Make sure that the drain hose outlet is not clogged.
Does Not Work	Is the washer lid open? ➡ Close the lid.
	Is the Hold button on? ➡ Press the Start/Pause button again, and check if the washer starts.
	Has sufficient water filled up to the water level? ➡ If the water pressure is low, it takes along time for water to fill the washer.
	Is the faucet closed? ➡ Open the faucet to supply water.
Has the drain hose and spin basket frozen.	<ul style="list-style-type: none"><li>• Add hot water to the frozen water tap and remove the drain hose. Soak it in hot water.</li><li>• Pour hot water into the spin basket for about 10 minutes.</li><li>• Place a hot water towel on the drain hose connector.</li><li>• When the drain hose has been defrosted, reconnect it and check if the water is draining properly.</li></ul>



PROBLEM	CHECK & SOLUTION
The water leaks at the water supply hose connector.	If the faucet connecting part is loose, water may leak. ➡ Repeat the assembling steps again. (Refer to "Connecting the water supply hose")
	Check if the rubber ring of the water supply hose is in the right position. ➡ Fit it tightly again.
	Is the water supply hose folded? ➡ Unfold the hose.
	If the water supply is too strong, water may leak. ➡ Close the faucet a little.
	Is water leaking from the faucet itself? ➡ Fix the faucet. Water is not supplied.
	Did you press the Start/Pause button after selecting the water supply? ➡ The Start/Pause button must be pressed for water, for water to be supplied. Press the Start/Pause button.
	Make sure that the faucet is on. ➡ Turn on the faucet.
	Check if the filter net at the water supply hose connector is clogged with dirt. ➡ Clean the filter net using a toothbrush.
	Make sure the water supply is on. ➡ If the water supply is suspended, turn both the faucet and power on.
Spinning causes loud noises and vibrations.	Check if the laundry is spread out evenly in the washer. ➡ Spread out the laundry evenly and start again.
	Check if the washer is balanced and level on a sturdy flat floor surface. ➡ Ensure that the washer is level.
	Check if the leveling legs are loose. ➡ Adjust the leveling legs so that the washer is even.
	Ensure that the washer is not surrounded with unnecessary items. ➡ Remove anything unnecessary away from the washer.

# troubleshooting and information codes

## INFORMATION CODES

When your washer malfunctions, you may see an information code on the display. If that happens, please check this table and try the suggested solution before calling Customer Service.

CODE SYMBOL	PROBLEM	CHECK
	Will not start.	<ul style="list-style-type: none"><li>- Make sure the water source faucets are on.</li><li>- Make sure the washer is plugged in.</li><li>- Make sure the power is on.</li><li>- Make sure there is enough water.</li></ul>
5E	Does not drain.	<ul style="list-style-type: none"><li>- Is the drain hose down?(No pump)</li><li>- Check if the drain hose is frozen.</li><li>- Check if the drain hose is clogged.</li><li>- If the water does not drain within 15 minutes, a buzzer will sound, and the remaining time indicator will show "5E".</li></ul>
4E	Has no water.	<ul style="list-style-type: none"><li>- Turn the faucets on fully.</li><li>- Has the water supply to the residence been cut off?</li><li>- Check if the water supply hose or hose connection is clogged.</li><li>- Check if the water faucet is frozen.</li><li>- If water supply is not finished within 1 hour or water level is not changed within 4 minutes, a buzzer will sound, and the remaining time indicator will show "4E".</li></ul>
UE 2E	Does not spin.	<ul style="list-style-type: none"><li>- Check that the laundry is spread out evenly in the washer.</li><li>- Check that the washer is balanced and on a sturdy flat surface.</li></ul>
1E 0E	Overflows(water).	<ul style="list-style-type: none"><li>- Restart after spinning.</li><li>- If the error sign is still displayed, call a customer service agent.</li></ul>

# specification

MODEL		WA14P9	WA15P9
MAX. MASS OF DRY CLOTH IN kg		12 kg	13 kg
WASHING TYPE		Stirring Type	
POWER CONSUMPTION	WASH	600 W	
	SPIN	330 W	
DIMENSIONS (mm)		W630 x D675 x H1010	
WEIGHT		45 kg	46 kg
STANDARD WATER LEVEL	MAXIMUM	88 ℓ	
	MID	64 ℓ	
	MID-LOW	45 ℓ	
	EXTRA LOW	35 ℓ	
WATER PRESSURE		0.05MPa ~ 0.78 Mpa (0.5 ~ 8.0 kg-f/cm <sup>2</sup> )	
WATER USAGE		230 ℓ	
SPIN SPEED		680 rpm	



## QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
AUSTRALIA	1300 362 603	<a href="http://www.samsung.com">www.samsung.com</a>
INDIA	3030 8282 1800 3000 8282	<a href="http://www.samsung.com">www.samsung.com</a>
MALAYSIA	1800-88-9999	<a href="http://www.samsung.com">www.samsung.com</a>
PHILIPPINES	1-800-10-SAMSUNG(726-7864) 1-800-3-SAMSUNG(726-7864) 1-800-8-SAMSUNG(726-7864) 02-5805777	<a href="http://www.samsung.com">www.samsung.com</a>
SINGAPORE	1800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">www.samsung.com</a>
VIETNAM	1 800 588 889	<a href="http://www.samsung.com">www.samsung.com</a>
RUSSIA	8-800-555-55-55	<a href="http://www.samsung.com">www.samsung.com</a>
SOUTH AFRICA	0860-SAMSUNG(726-7864 )	<a href="http://www.samsung.com">www.samsung.com</a>

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