

Feature operation

Hold	Off Hold	
Place a call on hold	 (Hold)	Take a call off hold  (Line)
Transfer	Trans 	 Trans
Conference	Conf 	 Conf
Last Number Redial		 (Line)
Ring Again		
Activate	RngAgn	
When notified		 RngAgn
Deactivate	 RngAgn	
Call Forward		
Activate	Fwd 	 Fwd
Deactivate	 Fwd	
Reinstate	Fwd 	 Fwd
Call Pickup		Pickup
Message		 (Messages)

Icon legend

Icon	Action
()	Indicates the text version of the key cap instead of the icon. For example, (Hold) instead of  .
	A lock on the display indicates an encrypted call.
 (Hold)	Press the Hold key to place a call on hold.
	Lift the handset
	Replace the handset
	Dial a number using the dialpad.
 (Line)	Press the Line key
 (Services)	Press the Services key to view options or exit.
 (Messages)	Press the Message key to access your voice mailbox
	Press the Navigation keys to scroll through the menus.
 Fwd	The  flashes when a feature is being programmed. The  is steady when the feature is active.

Services and telephone options menu

Services Menu
 (Services)  Select

The **Services** menu contains the **Telephone Options**, **Password Admin**, **Virtual Office**, and **Branch Office** menus.

Note: The **Password Admin**, **Virtual Office**, and **Branch Office** menus may not be available on your IP Phone 2001. Consult your system administrator.

Telephone Options				
Volume adjustment				
Ringer	Select		Select Cancel	
Handset Listen	Select		Select Cancel	
Handsfree Listen	Select		Select Cancel	
Buzzer	Select		Select Cancel	
Contrast adjustment				
	Select		Select Cancel	
Language				
	Select		Select Cancel	
Date/ Time				
	Select		Select Cancel	
Local dialpad tone				
	Select		Select Cancel	
Ring type				
	Select		Select Play Cancel	
Call timer				
	Select	Turn on or off	Select Cancel	
Live dialpad				
	Select	Turn on or off	Select Cancel	

For additional information about your IP Phone, see the *Nortel IP Phone 2001 User Guide* (NN43115-102).

Nortel IP Phone 2001



NORTEL

www.nortel.com

IP Phone 2001

For Nortel Communication Server 1000

Quick Reference Card



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