

REPLACING CALF MASSAGER MOTOR

It is imperative that Human Touch[®] products are repaired in a manner that ensures product safety and regulatory compliance and that is fully consistent with the practices used during the manufacturing process. Therefore, Human Touch requires that all product repairs are performed using only factory-new parts and in accordance with these repair instructions. Failure to adhere to these instructions voids the product warranty and releases Human Touch from all liability for injury or product damage resulting from the repair.

SERVICE LEVEL: 2

Tools Required: Phillips-head screwdriver, paper clip, wire cutters or other instrument suitable for cutting zip-ties, new zip-ties **NOTE:** SAVE ALL REMOVED PARTS FOR USE DURING REASSEMBLY

REMOVING THE CALF MASSAGER MOTOR

- 1. Partially recline the chair (Fig.1).
- 2. Power off the chair, then unplug it.
- 3. Pull up on the calf massager rotation release handle, then rotate the calf massager until the flat side is facing upward (Fig.2).
- 4. Using a paper clip, open the calf massager zipper (Fig.3).
- 5. Using a Phillips-head screwdriver, remove the four screws that secure the calf massager cover (Fig.4).



(Fig.1)







(Fig.2)

- 6. Using a wire cutter, cut the three zip-ties that secure the calf massager cable harness to the calf massager. Note the location of the zip-ties as you will need to install new zip ties in the same location after installing the new calf massager motor.
- 7. Using a Phillips-head screwdriver, remove the six screws that secure the calf massager motor to the frame (Fig.5).
- 8. Remove the calf massager motor from the frame (Fig.5).





(Fig.5)

INSTALLING THE NEW CALF MASSAGER MOTOR

- 1. Place the new calf massager motor into position, then replace the six screws to secure it to the frame.
- 2. Using new zip-ties, secure the calf massager cable harnesses in the same location as they were secured previously.
- 3. Place the calf massager cover into position, then replace the four screws to secure it.
- 4. Close the calf massager zipper.
- 5. Pull up on the calf massager rotation release handle, then rotate the calf massager until the massager side is facing upward.
- 6. Plug in the chair, power it on, then verify that the calf massager is working properly

