

Model 25836

5.8 GHz Cordless Handset User's Guide



Important Information

NOTICE: This product meets the applicable Industry Canada technical specifications.

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

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NOTES: This equipment may not be used on coin service provided by the telephone company.

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

REN Number

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Licensing

Licensed under US Patent 6,427,009.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter."

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

CAUTION:
RISK OF ELECTRIC SHOCK
DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

Introduction

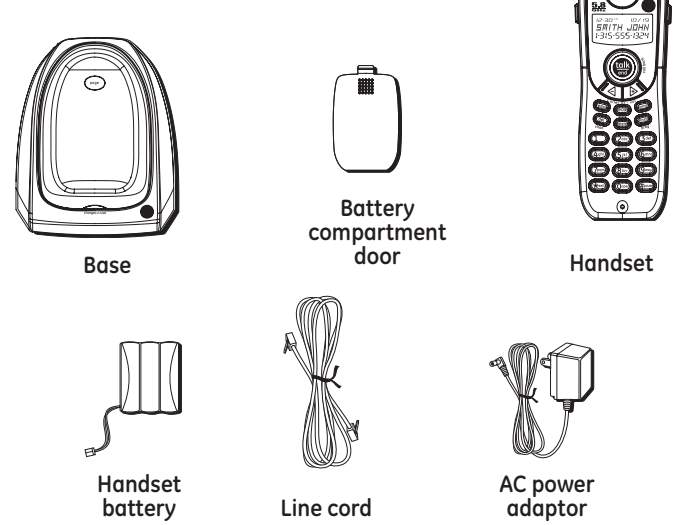
CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Begin

Parts Checklist

Make sure your package includes the items shown here.



Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Installation

Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

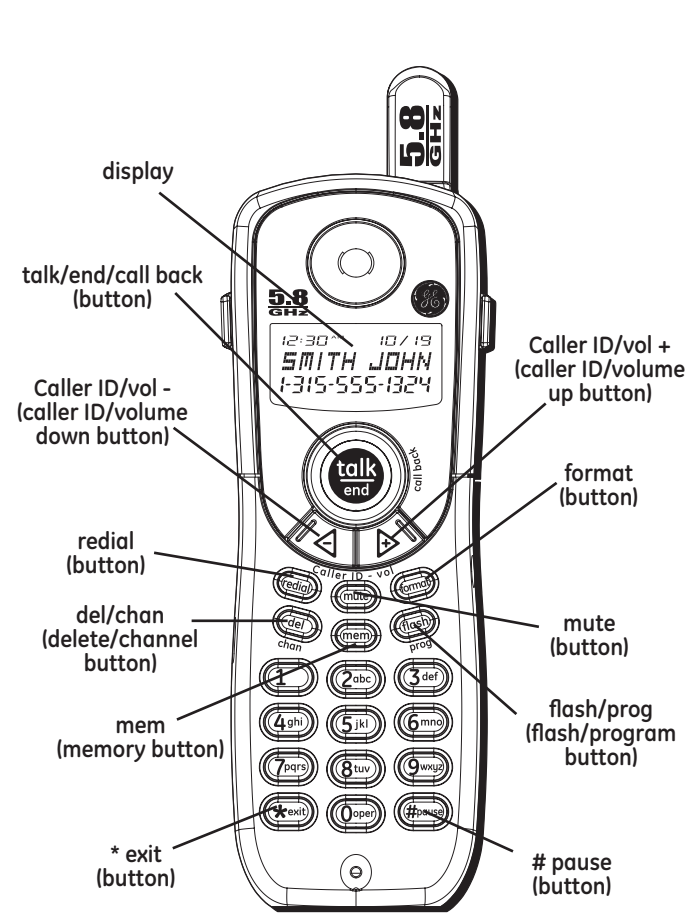
When you place the handset in the base, the unit verifies its security code. After power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 5.8 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the User's Guide for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

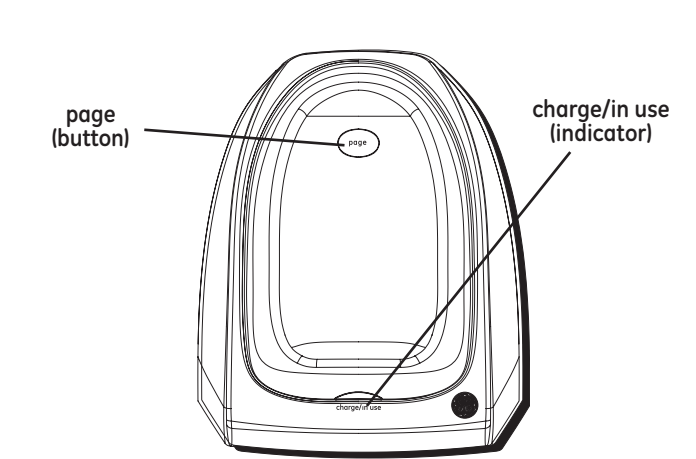
Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout



Base Layout



Installing the Phone

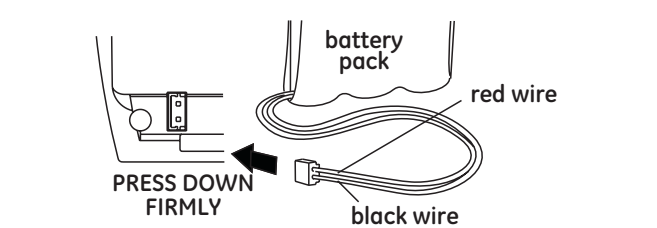
Installing the Handset Battery

NOTE: You must connect the handset battery before use.

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium battery model 5-2459, which is compatible with this unit.

- Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- Locate the battery compartment on the back of the handset.
- Plug the battery pack cord into the jack inside the compartment.

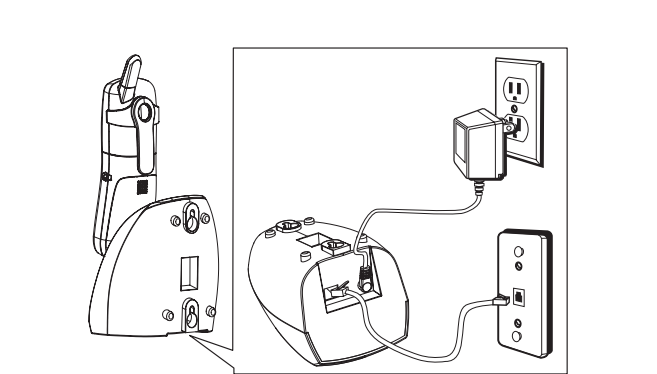
NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.



- Insert the battery pack.
- Close the battery compartment by pushing the door up until it snaps into place.
- Set the RINGER switch (on the handset) to ON.

Base Station

- Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop, or you may mount it on the wall.



- Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.
- Plug the AC power converter into the electrical outlet and the DC connector into the jack on the bottom of the base.
- Place the handset in the base cradle. The charge/in use indicator turns on, verifying the battery is charging.
- Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

CAUTION: Use only the 5-2677 (black), 5-2728 (gray) or 5-2747 (gray) power adaptor that came with this unit. Using other power adaptors may damage the unit

NOTE: The phone is tone dial only and does not support pulse dial mode.

Wall Mounting

- Slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)
- Place the handset on the base cradle.

Set Up

There are four programmable menus available: Language, Area Code, Ringer Tone, and Default Setting.

During programming, you may press the flash/prog button at any time to go to the next option. To exit the menu, keep the previous setting and return to the standby mode, press the *exit button.

Display Language

- Press the flash/prog button until **1ENG 2FRA 3ESP** shows in the display. **1ENG** is the default.
- Use the Caller ID/vol (- or +) button or the touch-tone pad on the handset to enter your selection.
- Press flash/prog again to save.

Local Area Code

- Press the flash/prog button until **AREA CODE - - -** shows in the display. **- - -** is the default.
- Use the touch-tone pad on the handset to enter your three digit area code.
- Press flash/prog again to save.

NOTE: If you make a mistake, press the del/chan button to erase a wrong number.

Ringer Tone

- Press the flash/prog button until **RINGER TONE** **1** shows in the display. **1** is the default.
- Use the Caller ID/vol (- or +) button or the touch-tone pad on the handset to scroll to **1, 2, or 3**.
- Press flash/prog to save.

Default Setting

- Press the flash/prog button until **DEFAULT** **1NO** shows in the display. **NO** is the default.
- Use the Caller ID/vol (- or +) button on the handset to scroll to **YES** or **NO**.
- Press flash/prog to save. You will hear a confirmation tone.

Cordless Phone Basics

Charge/In Use Indicator

The phone is ON when the charge/in use indicator on the base is lit. The base indicator flashes when you receive a call.

Answering a Call

- When the phone rings, pick up the handset and press the talk/end/call back button.
- When finished, press the talk/end/call back button or place the handset on the base cradle to hang up.

Making a Call

- Pick up the handset and press the talk/end/call back button. Wait for the dial tone. The call timer starts counting minutes and seconds in the display.
- Dial a telephone number.
- When finished, press the talk/end/call back button again or place the handset on the base cradle to hang up.

Pre-dialing

- Make sure the phone is **OFF** (not in TALK mode).
- Dial a telephone number (the number you dial shows in the display).

NOTE: If you make a mistake dialing the number, use the del/chan button to backspace and erase the wrong number, and enter the correct number.

- Press the talk/end/call back button on the handset. The number automatically dials and the call timer starts counting the minutes and seconds in the display.
- When finished, press the talk/end/call back button again to hang up.

NOTE: You may enter up to 32 pre-dial digits.

Redial

While the phone is **ON** (in TALK mode), press the redial button to redial the last number you dialed (up to 32 digits).

- OR -

While the phone is **OFF** (in standby mode), press the redial button and then the talk/end/call back button to redial the last number.

Flash

Use the flash/prog button to activate custom calling services such as call waiting, which are available through your local phone company.

TIP: Don't use the talk/end/call back button to activate custom calling services such as call waiting, or you'll hang up the phone.

Channel Button

While talking on the phone, it may be necessary for you to manually change the channel to improve reception and reduce noise or static on the line. Press and release the del/chan button to move to the next clear channel.

Exit

Press the *exit button to cancel any command you initiated.

Finding the Handset

This feature helps locate a misplaced handset.

Press the page button on the base. The handset beeps continuously for about 2 minutes until you press the talk/end/call back button on the handset or the page button on the base.

NOTE: You may still page the handset when the ringer is off.

Ringer Switch

The ringer switch is located on the side of the handset, it has two positions, On and Off.

Volume

When the phone is **ON** (in TALK mode) press the Caller ID/vol (- or +) button to adjust the listening level. Choose from four volume settings. VOL 1 is the lowest volume and VOL 4 is the highest volume.

Mute

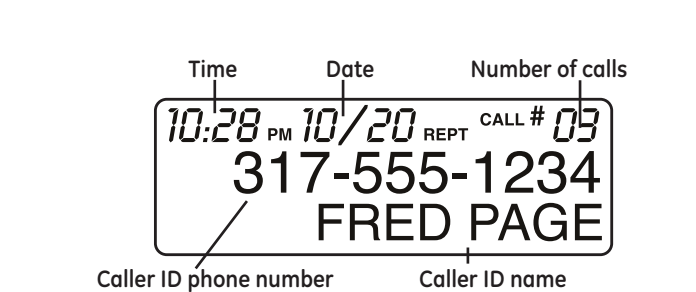
Use mute during a phone conversation to speak privately and off-line with a third party.

- Press the mute button. **MUTE** shows in the display. The party on the telephone will not hear you.
- Press the mute button when finished.

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.



Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company, if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of the call will display and store the Call Waiting Caller ID information.

- When you hear the call waiting beep in the handset receiver, press the flash/prog button to put the current call on hold and answer the incoming call. Press flash/prog again to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- Make sure the phone is **OFF** (not in talk mode).
- Press the Caller ID/vol (-) button to review the newest CID record.
- Press the Caller ID/vol (+) button to review the oldest CID record first

Dialing a Caller ID Number

- Make sure the phone is **OFF** (not in TALK mode).
- Use the Caller ID/vol (- or +) button to display the desired record.
- Press talk/end/call back. The number dials automatically.

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format button to adjust the number, and try again.

Available formats include:

<i>Number of digits</i>	<i>Explanation</i>	<i>Example</i>
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory.

NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory.

- Make sure the phone is **OFF** (in standby mode).
- Press the Caller ID/vol (- or +) button to scroll to the desired caller ID.
- Press the mem button.
- Press a number key (0 - 9) to store the number in that memory location. You will hear a confirmation tone.

NOTE: If the memory location is occupied, *REPLACE MEMO?* is displayed, and you must confirm replacement by pressing the mem button.

NOTE: Press the *exit button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display *UNABLE TO STORE*.

To Replace a Stored CID Record

- Repeat steps 1 through 4 in Storing Caller ID Records in Memory. After you enter the memory location, ***REPLACE MEMO?*** shows in the display.
- Press the mem button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

Deleting a CID Record

- Make sure the phone is **OFF** (not in TALK mode).
- Use the Caller ID/vol (- or +) button to scroll to the desired record.
- Press del/chan. The display shows ***DELETE CALL ID?***
- Press del/chan again to erase the record and the next Caller ID record shows in the display. You will hear a confirmation tone.

Deleting All CID Records

- Make sure the phone is **OFF** (not in TALK mode).
- Use the Caller ID/vol (- or +) button to display any Caller ID record.
- Press and hold the del/chan button until ***DELETE ALL?*** shows in the display.
- Press del/chan again to erase all records. You will hear a confirmation tone. The display shows ***NO CALLS***.

Memory

The handset can store up to ten 24-digit numbers with up to 15-character names in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in the handset.

Storing a Name and Number in Memory

- Make sure the phone is **OFF** (not in TALK mode).
- Press the mem button.
- Press the desired memory location (0 through 9) or use Caller ID/vol (+ or -) to scroll to the desired memory location.

NOTE: If the memory location is occupied, the memory location number and its contents show in the display.

- Press the mem button again. The display shows ***ENTER NAME***.
NOTE: If you don't want to enter the name, skip step 5.
- Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the mem button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.
- Press the mem button to save the name. The display shows ***ENTER TEL NUMBR***.
- Use the touch-tone pad to enter the telephone number you want to store (up to 24 digits).
- Press mem again to store the number. You will hear a confirmation tone.

NOTE: If you make a mistake press the del/chan button to backspace and erase the wrong character(s) or number(s).

Storing the Last Number Dialed

- Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- Press the redial button.
- Press the mem button to store the number. You will hear a confirmation tone.

To replace an old number with a new redial number:

- Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- Press the redial button.
- Press the mem button, and ***REPLACE MEMO?*** shows in the display.
- Press the mem button again to replace the old number with the new number. You will hear a confirmation tone.

NOTE: The stored redial number is limited to 24 digits or less.

Inserting a Pause in the Dialing Sequence of a Stored Number

If a pause is needed to wait for a dial or access tone, press the #pause button to insert a delay in dialing sequence of a stored number (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) pause shows in the display as a ***P***, and each pause counts as one digit in the dialing sequence.

Changing a Stored Number

- Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- Press the mem button, and ***REPLACE MEMO?*** shows in the display.
- Press the mem button to store the number. You will hear a confirmation tone.

Reviewing and Deleting Stored Numbers

- To review stored numbers, press the mem button, and use the Caller ID/vol (- or +) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).
- When the data shows in the display, press the del/chan button. The display shows ***DELETED?***
- Press del/chan again to delete the data. The display shows ***DELETED***.

Dialing a Stored Number

- Make sure the phone is **ON** by pressing the talk/end/call back button.
- Press the mem button.
- Press the memory location (0-9). The number dials automatically.

- OR -

- Make sure the phone is **OFF** (not in TALK mode).
- Press the mem button.
- Use the touch-tone pad or the Caller ID/vol (- or +) button to scroll to the number you want to dial.
- Press talk/end/call back. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

- Make sure the phone is **ON** (in TALK mode).
- Press mem and then press 7.
- When you hear the access tone, press mem and then press 8.
- At the next access tone, press mem and then 9.

TIP: Wait for the access tones before pressing the next memory button, or your call might not go through.

Changing the Battery

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium battery model 5-2459, which is compatible with this unit.

- Make sure handset is OFF (not in TALK mode) before you replace battery.
- Remove the battery compartment door.
- Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
- Insert the new battery pack and connect the cord to the jack inside the battery compartment.
- Put the battery compartment door back on.
- Place handset in the base or handset charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries). For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

Display Messages

The following messages show the status of the phone or help you set up and use your phone.

INCOMPLETE DATA	Caller information is interrupted during transmission or the phone line is excessively noisy.
ENTER NAME	Prompt telling you to enter a name for one of the 10 memory locations.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.

DELETE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
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DELETED	Prompt confirming a CID record is erased.
DELETE?	Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.

END OF LIST	Indicates there is no additional information in the Caller ID memory log.
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NEW	Indicates call or calls have not been reviewed.
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UNKNOWN NAME/CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or caller information is not sent.
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PAGING	Someone is paging the handset from the base.
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BLOCKED CALL	Caller information is blocked from transmission.
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BLOCKED NAME/NUMBER	Caller name and number is blocked from transmission.
----------------------------	--

REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
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NO DATA	No Caller ID information was received.
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EMPTY	Indicates a memory location is vacant.
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NO CALLS	Indicates no calls have been received.
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MESSAGE WAITING	Indicates a message is available.
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LOW BATTERY	Indicates the handset battery is low and needs charging.
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UNABLE TO DIAL	Indicates the CID or memory contents cannot be dialed.
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UNABLE TO STORE	Indicates the CID or memory contents cannot be stored.
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PRESS TALK KEY	Indicates the CID number is a Directory Dial Number (DDN) and cannot be formatted.
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Handset Sound Signals

<i>Signal</i>	<i>Meaning</i>
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
One beep every 7 seconds	Low battery warning

Troubleshooting Tips

Caller ID Solutions

No display

- Fully charge (for 16 hours) or replace the battery.
- If you are using AC (electrical) power, make sure that the unit is connected to a non-switched electrical outlet. Unplug the AC power adaptor from the unit and plug it back in.
- To see Caller ID information in your display, you must be subscribed to Caller ID service through your local telephone company.

Caller ID incomplete

- The unit displays this message if it detects anything other data message than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

Telephone Solutions

No dial tone

- Check or repeat installation steps
- Make sure the base power cord is connected to a working electrical outlet.
- Make sure the telephone line cord is connected to the base unit and the modular phone jack?
- Disconnect the base from the wall phone jack and connect another phone to the same jack. If there is no dial tone on the second phone, the problem might be your wiring or local service.
- The handset might be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 16 hours).
- Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the talk/end/call back button? Did the in use indicator come on? The battery may need to be charged.

Handset does not ring

- Make sure the RINGER switch on the handset is turned to ON.
- You may have too many extension phones on your line. Try unplugging some phones.
- See solutions for "No dial tone."

Charge/in use indicator on the base flashes

- Provided your phone company offers voice messaging service and you subscribe to it, the charge/in use indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

You experience static, noise, or fading in and out

- Change channels
- The handset maybe out of range. Move closer to the base.
- Relocate the base.
- Charge the battery.
- Make sure base is not plugged into an electrical outlet with another household appliance.

Unit beeps

- Place handset in base cradle for 20 seconds to reset the security code. If that doesn't work, charge the battery for 16 hours.
- See solutions for "No dial tone."
- Replace the battery.

Memory dialing

- Make sure you correctly program the memory location keys.
- Make sure you follow the proper dialing sequence.

Out of range

- Move closer to the base.
- Reset the battery. Unplug the battery and plug it in again after five seconds.
- Reset the power adaptor. Unplug the adaptor and plug it in again after five seconds.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

Service

Thomson Digital Technologies Ltd., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

- Return it to the selling dealer with proof of purchase for replacement, OR
 - Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
- Mail prepaid (with proof of purchase) and insured to:

Thomson Digital Technologies Ltd.
6200 Edwards Boulevard
Mississauga, Ontario
Canada L5T 2V7

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Digital Technologies Ltd.
c/o Thomson Inc.
P.O. Box 0944
Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE _____

NAME OF STORE _____

Accessory Information

DESCRIPTION	MODEL NO.	
Replacement Battery	5-2459	
	black	gray
Power adaptor	5-2677	5-2728 or 5-2748

To order, call the nearest distributor for your area;
Ontario: (905) 624-8516 Manitoba: (204) 783-2088

British Columbia: (604) 438-8001 Quebec: (514) 352-9071
A shipping and handling fee will be charged upon ordering.
It is required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.