

INSTALLATION AND OPERATING INSTRUCTIONS

Models: HFW-1, 1D HFW-23, -23D HFW-12, -12D



APW WYOTT

729 Third Avenue

Dallas, TX 75226

HOT FOOD WELLS TOP MOUNT, INSULATED

INTENDED FOR OTHER THAN HOUSEHOLD USE

RETAIN THIS MANUAL FOR FUTURE REFERENCE UNIT MUST BE KEPT CLEAR OF COMBUSTIBLES AT ALL TIMES

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the Installation, Operating and Maintenance Instructions thoroughly before installing or servicing this equipment.

Initial heating of unit may generate smoke or fumes and must be done in a well ventilated area. Overexposure to smoke or fumes may cause nausea or dizziness.

This equipment has been engineered to provide you with year-round dependable service when used according to the instructions in this manual and standard commercial kitchen practices.



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OWNER'S INFORMATION

General Installation:

- 1. Always clean equipment thoroughly before first use. (See general cleaning instructions.)
- 2. Check rating label for your model designation & electrical rating.
- 3. For best results, use stainless steel countertops.
- 4. All dimensions in parenthesis in centimeters, unless noted.

General Operating Instructions:

- 1. All food service equipment should be operated by trained personnel.
- 2. Do not allow your customers to come in contact with any surface labeled "CAUTION HOT."
- 3. Where applicable: Never pour cold water into dry heated units.
- 4. Where applicable, do not cook, warm or hold food directly in liner pans (well pans). Always use steam table pans/insets, etc.
- 5. Never hold food below 150°F (66°C)

Wet set-up and operation procedures (units with drains):

- 1. Add hot water 120°-140°F (50°-60°C) to well pan:
 - Four Thirds size units (12x27) use 5-1/2 qts. (1-1/3 gallon) (5.5 litre)
 - Full size units (12x20) use: 3-3/4 qts. (15 cups) (3.5 litre)
 - Two Thirds size units use 2-1/2 qts. (10 cups) (2.5 litre)
 - Half size units use: 1-1/2 qts. (6 cups) (1.5 litre)
 - One Third size units use: 3 cups (.7 litre)
 - 4 Quart Round use 2 cups (.5 litre)
 - 7 Quart Round use 3 cups (.7 litre)
 - 11 Quart Round use 1-1/4 qts. (5 cups) (1.4 litre)
- 2. Turn the thermostat control to "10" setting or if equipped with infinite controls to "?" or "Hi". Preheat for approximately 30 minutes.
- 3. Place covered inset with preheated product into well.
- 4. Re-adjust control after another 30 minutes of operation to the "6" setting depending on the amount and thickness of product.
- 5. Keep inset/steamtable pan(s) covered to maintain ideal serving temperature.
- 6. Do not let well run dry.

Dry set-up and operation procedures (units without drains):

- 1. Turn the thermostat control to "10" setting or if equipped with infinite controls to "7" or "Hi". Preheat for approximately 30 minutes.
- 2. Place covered inset with preheated product into well.
- 3. Re-adjust control after another 30 minutes of operation to the "6" setting depending on the amount and thickness of product.
- 4. Keep inset/steamtable pan(s) covered to maintain ideal serving temperature.

General Cleaning Instructions:

- 1. NEVER clean any electrical unit by immersing it in water. Turn off before surface cleaning.
- 2. Always clean equipment thoroughly before first use. Clean unit daily. Use warm, soapy water (except where noted on charts). Mild cleansers and PLASTIC scouring pads may be used to remove baked-on food and water scale.
- 3. Turn off electrical units before cleaning or servicing. All service should be performed by an APW Wyott authorized service agency.

General Troubleshooting:

- 1. Is the unit connected to a live power source?
- 2. Check circuit breaker.
- 3. Is power switch on & pilot light glowing?
- 4. Check rating label. Are you operating unit on proper voltage?

| Description | Outsid | de Dimer | isions | Inside | Dimens | ions | Cut- | Out | Shipping |
|-------------|--------|----------|--------|--------|---------|--------|---------|---------|-----------|
| (Model #) | L | W | Η | L | W | Н | D | W | Weight |
| FullSize | 23" | 15" | 7 3/4" | 9 7/8" | 11 7/8" | 6 1/4" | 21 3/4" | 13 3/4" | 25 lbs |
| (HFW-1) | (54.4) | (38.1) | (19.7) | (50.5) | (30.2) | (15.9) | (55.2) | (34.9) | (11.4 kg) |
| 2/3 Size | 16" | 15" | 7 3/4" | 13" | 11 7/8" | 6 1/4" | 14 5/8" | 13 3/4" | 22 lbs |
| (HFW-23) | (40.6) | (38.1) | (19.7) | (33) | (30.2) | (15.9) | (37.1) | (34.9) | (10 kg) |
| 1/2 Size | 12 ½" | 15" | 7 3/4" | 9 1/2" | 11 7/8" | 6 1/4" | 11 1/2" | 13 3/4" | 22 lbs |
| (HFW-12) | (30.5) | (38.1) | (19.7) | (24.1) | (30.2) | (15.9) | (29.2) | (34.9) | (10 kg) |

SPECIFICATIONS

NOTE: Top Flange 1 9/16" (3.9cm) all 4 sides, 4 corners 1" (2.5 cm) radius. Standard thermostat has 36" (91.4 cm) capillary effective length 26" (66 cm).

CONTROL SIZE: 5 5/16" W x 6 7/16" H (13.5 x 13.8)

CONTROL CUTOUT: 5 3/4" W x 6 1/4" H (14.6 x 15.8)



OPTION SPECIFICATIONS

| Description | Models w/Drains | Drain Location | Drain Couplings | Thermostat | Wood Mt Kit No's | Wood Mt Kit Cut-Out |
|----------------------|--------------------|--|------------------------------------|---------------------------------------|---------------------|------------------------------------|
| Full Size (HFW-1) | HFW-1D | 1 11/16" x 1 11/16" (4.3 x 4.3) from back right corner | ½ NPT Stainless 1 1/2" (3.8) | 72″ (182.8) Capillary Effective | 56431 | 23 7/8″ x 15 7/8″ (60.6 x 40.3) |
| 2/3 Size (HFW-23) | HFW-23D | back right corner | long | Length 62" (157.5) | 56460 | 16 5/8″ x 15 7/8″ (42.2 x 40.3) |
| 1/2 Size (HFW-12) | HFW-12D | | | | 56413 | 13 5/8″ x 15 7/8″ (34.6 x 40.3) |

ELECTRICAL SPECIFICATIONS

| Description | Rating at 120VAC, 1PH | Rating at 208VAC, 1PH | Rating at 208/240VAC, 1PH |
|-------------|-----------------------|-----------------------|-------------------------------|
| HFW-1 | 1500 Watts, 12.5 Amps | 1660 Watts, 7.7 Amps | 1200/1600 Watts, 5.7/6.7 Amps |
| HFW-23 | 800 Watts, 6.7 Amps | | |
| HFW-12 | 800 Watts, 6.7 Amps | | 500/660 Watts, 2.4/2.8 Amps |

INSTALLATION

Installation:

- 1. Follow applicable General Installation Instructions on page 2.
- 2. Make applicable Cut-Out per above table. CONNECTION NOTE: Unit is designed for installation in stainless steel tops. Optional wood mounting kit available.
- 3. Apply putty tape (Provided) to the underside perimeter of the well rim outer edge.
- 4. Apply a 1/4" (.6 cm) bead of silicone sealant adjacent to the putty tape on the well flange.
- 5. Drop well into opening from the top and push down until entire parameter of rim is flush with the counter surface.
- 6. From below the counter surface insert an 8" to 10" (20 cm to 25 cm) flat tip screwdriver into the locking ring tab slots and twist in a clockwise motion to lock well in place.
- 7. Trim excess putty and sealant from around well rim.
- 8. Mount control to front panel using hardware. Maintain 4" clearance between well and front panel. Connect power. Check power. Check nameplate for proper voltage. **NOTE: Electrically connect unit in compliance with local and NEC codes.**

| Item P/N | HFW-1, 1D PARTS | | | cription | |
|--|---|---|---|---|--|
| 1 56436 2 55304 3 56443 4 56442 5 56506 | Pan & Wrapper W/Drain Pan & Wrapper No Drain Side Insulation End Insulation | 21 565 22 566 23 558 24 564 | 542 Dial 555 Drai 372 Peri 16 Wire | Setting Plate n Strainer magum Package e Set | |
| 6 56322 5544' 5544' 7 56370 8 56529 9 56530 10 56522 11 56528 12 56582 | Element 120V-1500W Element 208/240V-1200/1600W Control Housing Increase Decrease Plate Indicator Light Thermostat Knob Conduit Box | 889 890 890 890 890 890 891 | P61 10-2 061 10-2 068 Flat 071 Was 059 #10 073 #8 > | | |
| 13 5534 ² 14 55340 | | MODEL | P/N | VOLTS | WATTS |
| 15 55343 16 55339 17 56586 18 56386 | Conduit Connector 90° Conduit Connector Conduit Box Cover Bottom Panel | HFW-1D HFW-1 HFW-1D HFW-1 | 55440 55444 55445 56449 | 208/240V 208/240V 120V 120V | 1200/1600W 1200/1600W 1500W 1500W |
| 19 56387 20 56388 | | | | | 2 TO MODEL & P/N UL TO MODEL & P/N |
| | | | | | |

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| | | HFW-12, 12D | | | | | |
|----------|----------------|--------------------------------------|----------|----------------|-------|-----------------------------|----------------|
| em | P/N | Description | Item | P/N | | ription | |
| 1 | 56409 | Pan & Wrapper (W/Drain) | 22 | 56542 | | Setting Label | |
| 2 | 56459 | Pan & Wrapper (No Drain) | 23 | 56655 | | Strainer | |
| 3 | 56411 | Side Insulation | 24 | 50817 | | Transfer Plate | |
| 4 | 56412 | End Insulation | 25 | 56416 | Wire | | |
| 5 | 55990 55695 | Element Cover | 26 27 | 55872 89120 | | a-Gum Package Jiffy Clip | |
| 6 7 | 55696 | Element Clamp Anti-rotation Clamp | 27 | 55258 | | e Control Plate | |
| 8 | 55960 | Heating Element 120V-800W | 20 | 55256 | | | |
| 9 | 56370 | Control Housing | | | Pa | arts Not Shown | |
| 0 | 56529 | Increase-decrease Plate | | 89061 | #10-2 | 4 Hex Nut | |
| | | (Cap-Bulb T-Stat Models Only) | | 89068 | | X 3/4 X 1/16 Flat V | Vasher |
| 11 | 56530 | Indicator Light | | 89071 | #10 F | lat Washer | |
| 12 | 56527 | Thermostat | | 88961 | | 4 Green Hex Nut, | Ground |
| 13 | 56528 | Knob | | 89073 | #8 X | 1/2 Hex Sheet Met | tal Screw |
| 14 | 56372 | Conduit Box | | 89059 | #10 E | External Lockwash | er |
| 15 | 56374 | Conduit Box Cover | | | | | |
| 16 | 55341 | Flex Conduit | MODE | EL F | P/N | VOLTS | WATTS |
| 17 | 55340 | Anti-short Bushing | HFW- | 12D 56 | 435 | 120V | 800W |
| 18 | 55343 | Conduit Connector 90° | HFW- | 12 56 | 439 | 120V | 800W |
| 19 | 55339 | Conduit Connector | FOR 7 | 2" THER | MOSTA | T ADD SUFFIX -7 | 2 TO MODEL & F |
| 20 21 | 56405 56388 | Bottom Panel Hole Cover | | | | IX -36UL OR -72U | |
| - 1 | 20200 | | | | | | |
| | 2 | | | | | | 1 0 |
| | 2 | | 0 | | | | |

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| | | HFW-23, 23D PA | ARTS LIST | & EXF | PLODED VIEW |
|---|---|---|--|--|--|
| Item | P/N | Description | Item | P/N | Description |
| 1 2 3 4 5 6 7 8 9 | 56419 56403 56411 55990 55695 55696 55960 56370 56529 | Pan & Wrapper (W/Drain) Pan & Wrapper (No Drain) Insulation Element Cover Element Clamp Anti-Rotation Clamp Heating Element 120V-800W Control Housing Increase-Decrease Plate | 23 24 25 26 27 28 29 30 | 50817 55564 69107 55817 56416 55872 89120 55258 | Heat Transfer Plate Infinite Control Limiting Thermostat (Only w/Infinite Control) Knob, Infinite Control Wire Set Perma-Gum Package #105 Jiffy Clip Infinite Control Plate |
| 10 11 12 13 14 15 16 | 56530 56527 56528 56581 56586 55341 55340 | (Cap-Bulb Thermostat Models Only) Indicator Light Thermostat Knob, Thermostat Conduit Box Conduit Box Cover Flex Conduit Anti-short Bushing | 50 | 89061 89068 89071 88961 89073 89059 | Parts Not Shown #10-24 Hex Nut 5/16 X 3/4 X 1/16 Flat Washer #10 Flat Washer #10-24 Green Hex Nut, Ground #8 X 1/2 Hex Sheet Metal Screw #10 External Lockwasher |
| 17 18 19 20 21 22 | 55343 55339 56426 56388 56542 56655 | Conduit Connector 90° Conduit Connector Bottom Panel Hole Cover Dial Setting Label Drain Strainer | HFW-2 FOR 7 | 3 (The 3D (Infin 3D (Ther 2" THERI | P/N VOLTS WATTS rmostat) 56451 120V 800W ite Control) 56296 120V 800W rmostat) 56450 120V 800W MOSTAT ADD SUFFIX -72 TO MODEL & P/N D SUFFIX -36UL OR -72UL TO MODEL & P/N |
| | | | | | |









| | IMPORTANT FOR FUTURE REFERENCE | | | | | | | |
|-------|---|---------------|----------------|--|--|--|--|--|
| | Please complete this information and retain this manual for the life of the equipment. For Warranty Service and/or Parts, this information is required. | | | | | | | |
| | ModelNumber | Serial Number | Date Purchased | | | | | |
| Notes | 5: | | | | | | | |
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APW WYOTT EQUIPMENT LIMITED WARRANTY

APW Wyott Foodservice Equipment Company warrants it's equipment against defects in materials and workmanship, subject to the following conditions:

This warranty applies to the original owner only and is not assignable.

Should any product fail to function in its intended manner under normal use within the limits defined in this warranty, at the option of APW Wyott such product will be repaired or replaced by APW Wyott or its Authorized Service Agency. APW Wyott will only be responsible for charges incurred or service performed by its Authorized Service Agencies. The use of other than APW Wyott Authorized Service Agencies will void this warranty and APWWyott will not be responsible for such work or any charges associated with same. The closest APW Wyott Authorized Service Agent must be used.

This warranty covers products shipped into the 48 contiguous United States, Hawaii, metropolitan areas of Alaska and Canada. There will be no labor coverage for equipment located on any island not connected by roadway to the mainland.

Warranty coverage on products used outside the 48 contiguous United States, Hawaii, and metropolitan areas of Alaska and Canada may vary. Contact the international APW Wyott distributor, dealer, or service agency for details.

Time Period

One year for parts and one year for labor, effective from the date of purchase by the original owner. The Authorized Service Agency may, at their option, require proof of purchase. Parts replaced under this warranty are warranted for the un-expired portion of the original product warranty only.

Exceptions

*Gas/Electric Cookline: Models GCB, GCRB, GF, GGM, GGT, CHP-H, EF, EG, EHP. Three (3) Year Warranty on all component parts, except switches and thermostats. (2 additional years on parts only. No labor on second or third year.)
 *Broiler Briquettes, Rock Grates, Cooking Grates, Burner Shields, Fireboxes: 90 Day Material Only. No Labor.
 *Heat Strips: Models FD, FDL, FDD, FDDL. Two (2) YearWarranty on element only. No labor second year.
 *Glass Windows, Doors, Seals, Rubber Seals, Light Bulbs: 90 Day Material Only. No Labor.

In all cases, parts covered by extended warranty will be shipped FOB the factory after the first year.

Portable Carry In Products

Equipment weighing over 70 pounds or permanently installed will be serviced on-site as per the terms of this warranty. Equipment weighing 70 pounds or under, and which is not permanently installed, i.e. with cord and plug, is considered portable and is subject to the following warranty handling limitations. If portable equipment fails to operate in its intended manner on the first day of connection, or use, at APW Wyott's option or its Authorized Service Agency, it will be serviced on site or replaced.

From day two through the conclusion of this warranty period, portable units must be taken to or sent prepaid to the APW Wyott Authorized Service Agency for in-warranty repairs. No mileage or travel charges are allowed on portable units after the first day of use. If the customer wants on-site service, they may receive same by paying the travel and mileage charges. Exceptions to this rule: (1) countertop warmers and cookers, which are covered under the Enhanced Warranty Program, and (2) toasters or rollergrills which have in store service.

Exclusions

The following conditions are not covered by warranty:

*Equipment failure relating to improper installation, improper utility connection or supply and problems due to ventilation.

*Equipment that has not been properly maintained, calibration of controls, adjustments, damage from improper cleaning and water damage to controls.

*Equipment that has not been used in an appropriate manner, or has been subject to misuse or misapplication, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, riot or act of god. *Equipment that has the model number or serial number removed or altered.

If the equipment has been changed, altered, modified or repaired by other than an Authorized Service Agency during or after the warranty period, then the manufacturer shall not be liable for any damages to any person or to any property, which may result from the use of the equipment thereafter.

This warranty does not cover services performed at overtime or premium labor rates. Should service be required at times which normally involve overtime or premium labor rates, the owner shall be charged for the difference between normal service rates and such premium rates. APW Wyott does not assume any liability for extended delays in replacing or repairing any items beyond its control.

In all cases, the use of other than APW Wyott Authorized OEM Replacement Parts will void this warranty.

This equipment is intended for commercial use only. Warranty is void if equipment is installed in other than commercial application.

Water Quality Requirements

Water supply intended for a unit that has in excess of 3.0 grains of hardness per gallon (GPG) must be treated or softened before being used. Water containing over 3.0 GPG will decrease the efficiency and reduce the operation life of the unit.

Note: Product failure caused by liming or sediment buildup is not covered under warranty.

"THE FOREGOING WARRANTY IS IN LIEU OF ANY ANDALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSES AND CONSTITUTES THE ENTIRE LIABILITY OF APW WYOTT. IN NO EVENT DOES THE LIMITED WARRANTY EXTEND BEYONDTHE TERMSSTATED HEREIN."

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