



# SysKonnnect

SK-9Exx/9Sxx

User Manual

SK-9Exx and SK-9Sxx Gigabit Ethernet Server Adapters

Installation





# ***SysKonnnect SK-9Exx and SK-9Sxx Gigabit Ethernet Server Adapters***

## ***User Manual***

(v1.00 / 4 January, 2005)

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This manual refers to the adapters of the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Adapter Family. It describes the hardware and software installation and the functionality of the adapters.

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German and French versions of this manual are available on the SysKonnnect installation CD-ROM and on our web site.

# Conventions

The following conventions apply to this manual.

## Warnings and Notes



Used to indicate a potentially hazardous situation which, if not avoided, could result in death or serious injury. Example: dangerous voltage.



Used to indicate a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. Example: electrostatic discharge.



Used for additional information and advice.

## Font Styles applied

### *Italics:*

*Italics* is used for the following elements:

- In bodytext as an introduction of new technical terms
- In instructions for radio buttons and check boxes

Examples: The station is operated in *Repeater Mode*.  
Select the *Sharing* radio button.  
Select the *Enable Bidirectional Support* check box.

### SMALL CAPS:

SMALL CAPS is used for the following elements:

- Menu options
- Buttons
- Tabs
- Entries in a list box

Examples: In the main menu, select EXIT.  
Click the CONNECT button.  
Select the tab PORTS.  
The top line in the printer list (HP LASERJET 4M) indicates that the HP laserjet printer 4M is installed on this PC.

### Quotation Marks (“ ”)

Quotation Marks are used for the following elements:

- Window/screen names
- Field names
- List box names

Examples: The “Create NDPS Manager Object” window is displayed.  
Type a name in the field “NDPS Manager Name”.  
The list “Network” is displayed, containing all installed network components.

**Courier:**

Courier is used for the following elements:

- Terminal input to be entered by the user
- Terminal output issued by the system

Examples:

Enter `sk98diag`.

If the test was successful, the message `passed` is issued.

**Underline**

Underline is used to identify hyperlinks.

Example:

Visit our web site:<http://www.syskonnnect.com>.

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# Safety Precautions

To protect yourself from injuries and avoid damage of the device, always observe the following safety instructions when installing the network adapter.

## Avoiding injuries



Electrical current!

Electrical current from power, phone, and communications cables can be hazardous.

Never touch any electrical elements with bare hands.

To avoid potential shock hazards:

- Do not carry out any installation, maintenance, or (re)configuration work during a thunderstorm.
- Do not connect or disconnect any power cables during a thunderstorm.
- For installation in a Hot-Plug system, observe the safety instructions specific to this system. Read the relevant documentation.
- Do not connect the network adapter to a telephone line.



Electrical installations must comply with the safety regulations of the country in which they are operated.

## Avoiding damage



Electrostatic discharge!

Electrostatic discharge may damage or destroy the network adapter.

To avoid damaging the network adapter:

1. Switch off the computer.
2. Disconnect the power cord from the power outlet.
3. Remove the computer cover.
4. Before installing the network adapter, put on an antistatic wrist strap (electrically conductive).
5. Connect the wrist strap to the computer chassis.  
Do not connect the wrist straps to the ground terminal of the power supply!  
Faulty wiring could make this terminal live and potentially lethal.
6. When you are ready to install the network adapter, open the antistatic bag.  
We recommend to wear an antistatic wrist strap when installing the network adapter.
7. Hold the antistatic packaging of the network adapter against the bracket of an expansion slot on your computer for at least two seconds.  
This reduces the static charge in the packaging and in your body.  
If you need to place the network adapter somewhere after removing it from the antistatic bag, make sure that you place it on the antistatic bag and on a level surface.  
Do not place the network adapter on the computer cover or on any other metal surface.
8. Cautiously insert the adapter into the corresponding slot.  
Do not touch any circuits on the network adapter or any of its port contacts.

For 1000Base-LX/SX adapters observe the following:



**Laser light!**

Laser light from fiber-optic transmission cables and components can damage your eyes.

The laser components on the network adapter are Class 1 laser components. Class 1 lasers are considered incapable of producing damaging radiation levels during normal operation or maintenance and is, therefore, determined to be eye safe.

To avoid damaging your eyes and to continue safe operation in case of abnormal circumstances:

- Never look directly into the outlets of fiber-optic cables or fiber-optic transmission components with unprotected eyes!
- Never allow fiber-optic transmission paths to operate until all the connections have been made.
- Always fit protective plugs to any unused ports on the switch or the network adapter.



**Radiation!**

The use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

In general, observe the following:

- Never use force when working with the network adapter or the PCI Express resp. PCI/PCI-X bus.
- Do not allow anyone else to touch the network adapter.
- Avoid unnecessary movement since this can increase electrostatic charge.

# 1 *Installation of the Network Adapter*

The installation procedure in Hot-Plug systems may differ from the following. For Hot-Plug systems read the corresponding documentation. Have the computer manual ready and if necessary, a key and/or screwdriver to open the cover and remove the bracket.

To install the adapter in the computer, proceed as follows:

1. Switch off the computer in which the network adapter is to be installed.
2. Disconnect the power cord from the power outlet.  
Observe the safety instructions (see page 11).
3. Open the computer cover as described in your computer manual.

You may need a screwdriver or similar tool to remove the screws from the cover.

If you are installing a network adapter in a tower computer, we recommend to put the computer on its side in order to be able to apply the correct force to insert the adapter into the PCI Express resp. PCI/PCI-X slot.

4. Consult the section in your computer manual that describes how to install expansion cards.
5. Locate a free PCI Express resp. PCI/PCI-X slot on the motherboard.

SysKonnnect PCI adapters can be installed in (short) 32-bit or (long) 64-bit PCI/PCI-X bus slots at 33 MHz, 66 MHz, 100 MHz or 133 MHz. Best performance, however, is reached with a 64-bit/133 MHz bus. SysKonnnect PCI Express adapters can be installed in x1 (only single link adapters), x4, x8 and x16 slots.



6. Remove the bracket from the expansion slot (if applicable).  
Follow the instructions in your computer manual.
7. Remove the network adapter from the antistatic bag.  
Observe the safety instructions (see page 11).
8. Insert the network adapter into the PCI Express resp. PCI/PCI-X slot as described in your computer manual (also see figure 1 “Insertion of the adapter into the computer”).  
Make sure that the network adapter is correctly aligned with the PCI Express resp. PCI/PCI-X slot on the motherboard.
9. Push the network adapter down vertically into the slot until it is firmly seated.
10. If available, tighten the locking screw on the fixing bracket until the adapter is firmly connected to the computer cover (or to the attachment provided for expansion cards).
11. Replace the computer cover.
12. Replace and tighten all screws.
13. Reconnect the power supply.  
Observe the safety instructions (see page 11).

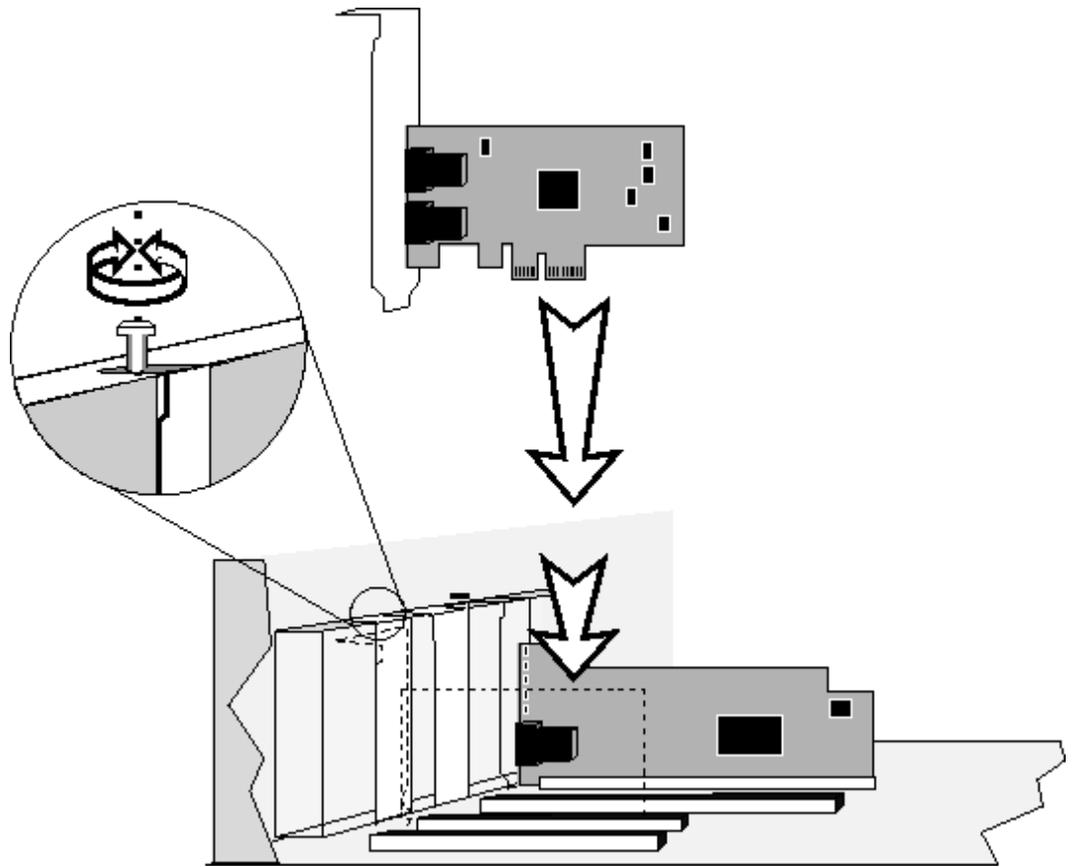


Figure 1. Insertion of the adapter into the computer

## 2 Connection of the Network Adapter

This chapter describes the physical connection of the network adapter to the network. General instructions for driver installation are given in chapter 3 “Installation of the Driver Software”.

### Transmission Distances

Depending on the physical media (cable) different distances can be reached for transmission with the Gigabit Ethernet adapter:

Adapter Type	Physical Media	Maximum Distance
<b>1000Base-SX/LC (850 nm)</b>	1000Base-SX 50.0 $\mu\text{m}$ multimode fiber-optic	550 m
	1000Base-SX 62.5 $\mu\text{m}$ multimode fiber-optic	275 m
<b>1000Base-LX/LC (1300 nm)</b>	1000Base-LX 10.0 $\mu\text{m}$ monomode fiber-optic	5000 m
	1000Base-LX 50.0 $\mu\text{m}$ multimode fiber-optic	550 m
	1000Base-LX 62.5 $\mu\text{m}$ multimode fiber-optic	550 m
<b>10/100/1000Base-T</b>	Category 5 unshielded twisted pair	100 m

### Connection to the Network

Observe the safety instructions given on page 11.

In order to connect the adapter to the data network, proceed as follows:

1. If necessary, configure the port on the switch to which the network adapter is to be connected (also see the switch manual).
2. If possible, disconnect the switch and the computer from the power supply.
3. Remove the protective plug (if available) from the switch port, which is to be used.
4. At one end of the cable connect the LC duplex or RJ-45 connector to the port on the switch.
5. Remove the protective plug (if available) from the port on the network adapter (fiber-optic types only).
6. At the other end of the cable connect the connector to the port on the network adapter (see figure 2 “Connection of fiber-optics cables/plugs”).  
The port type (e.g. 1000Base-T) on the network adapter and that on the switch must be identical.

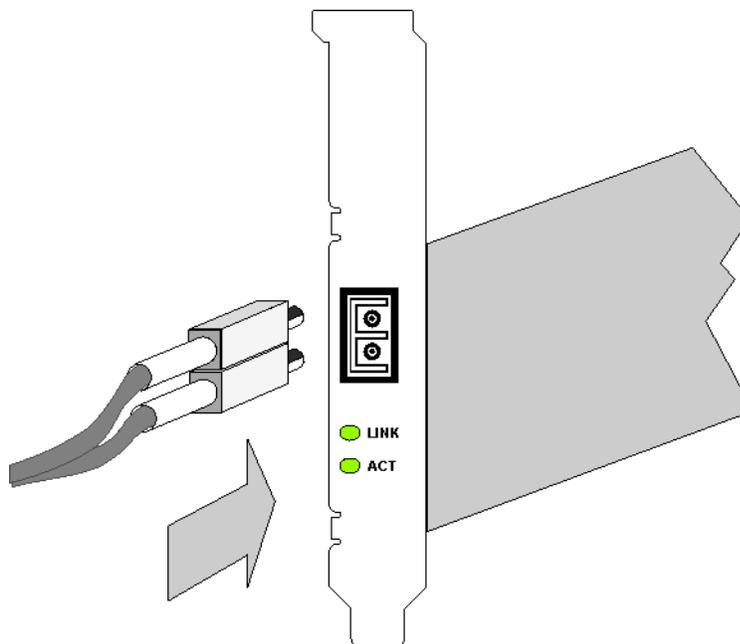


Figure 2. Connection of fiber-optics cables/plugs

7. Turn on the computer and the switch.  
If no protocol driver has been loaded, go to chapter 3 “Installation of the Driver Software”.  
After driver installation, return to step 8 of this list.
8. Check the link LED(s) to find out if the cable is connected correctly.  
If the appropriate LED is on, the connection is established and active. Otherwise, you have to check the network adapter more closely (for details, refer to chapter 6 “Testing the Network Adapter” and chapter 7 “Troubleshooting”).

As soon as the connection to the network is established, the installation of the network adapter is complete. Keep this manual with your computer manual for future reference.



The network adapter will not be fully operational until suitable drivers are loaded. See chapter 3 “Installation of the Driver Software” for details.

## 3 *Installation of the Driver Software*

The network drivers are located in the appropriate product directory on the enclosed installation CD-ROM and on the SysKconnect web site. The directory on the CD-ROM is organized into a number of subdirectories for the various operating systems. The subdirectories contain the driver files and the corresponding readme files. The readme files are available as ASCII text and in HTML format. Any last-minute changes are documented in the "Release Notes" (if applicable) and on the driver site of the SysKconnect web site.

To install a driver, follow the instructions given below and in the corresponding readme files.



The installation procedures described below are only valid for the SysKconnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family. For details on the installation of other SysKconnect adapters, refer to the corresponding readme files.

There are two possibilities to view the readme files:

- with an internet browser
- with a text editor

*Use an internet browser*

If you have an internet browser (or any other HTML viewer) installed on your computer, we recommend to use it for viewing the readme files.

To view the readme files with an internet browser, proceed as follows:

1. Insert the installation CD-ROM into your CD-ROM drive.
2. If the browser is not automatically launched, click START.HTM on the installation CD-ROM. The start page of the installation CD-ROM is displayed.
3. Click DRIVERS.  
A list showing all available network technologies is displayed.
4. Select your preferred network technology, e.g. GIGABIT ETHERNET.  
A list showing all available network adapters belonging to this technology is displayed.
5. Select your network adapter, e.g. SK-9Exx.  
A list showing all available drivers for this adapter is displayed.
6. Click the operating system for which you want to install the driver, e.g. WINDOWS XP.  
The readme file is opened. Here, you will find detailed instructions on how to install the driver.

*Use a text editor*

To view a text file, proceed as follows:

1. Insert the installation CD-ROM into your CD-ROM drive.
2. Go to the appropriate product directory, e.g. SK-9Exx.  
A list of all available operating systems this network adapter supports is displayed.
3. Select the operating system for which you want to install the driver, e.g. WINDOWS > WIN2000.
4. Open the corresponding text file, e.g. SK50X86.TXT.

## Windows

SysKonnnect offers drivers for Windows Server 2003, Windows XP, Windows 2000, Windows Me, Windows 98 SE, and Windows NT 4.0.

Drivers downloaded from our web site are available in a packed format (.zip files). The downloaded file has to be unpacked before installation.

### Windows NT 4.0

The NDIS 4.0 32-bit Miniport driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports Windows NT 4.0. This driver does not support Windows NT 3.51 or below. It is recommended to install the latest Windows NT 4.0 Service Pack after successful installation of the driver.

To install the driver, proceed as follows:

1. After you have installed the adapter in your computer (for details, see chapter 1 “Installation of the Network Adapter”), boot Windows NT 4.0.
2. Select START > SETTINGS > CONTROL PANEL.  
The window “Control Panel” is displayed.
3. Select NETWORK.  
The window “Network” is displayed.
4. Select the tab ADAPTERS.
5. Click ADD....
6. Click HAVE DISK....
7. Depending on the type of installation medium used (CD-ROM, floppy disk, network drive), type the path to the driver, e.g. e:\SK-9Exx\Windows\Nt4, where “e” is the designation of the CD-ROM drive on your system.
8. Click OK.  
The window “Select Network Adapter” is displayed.
9. Select the adapter for which the driver is to be installed.
10. Click OK.  
The window “Card Setup” is displayed.
11. Configure the adapter (for details, refer to the corresponding readme file).
12. When you have finished the configuration, click OK.
13. After successful installation of the driver, install the latest Windows NT 4.0 Service Pack.
14. Restart your system.

For more information, refer to the corresponding readme file.

### **Windows 98 Second Edition**

SysKonnnect offers an NDIS 5.0 32-bit Miniport driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supporting Windows 98 Second Edition (Windows 98 SE). This driver only supports Windows 98 SE and Windows Me. Due to the plug & play facility of PCI Express resp. PCI/PCI-X, Windows 98 SE is able to find, identify, and configure an adapter automatically.

To install the driver, proceed as follows:

1. After you have installed the adapter in your computer (for details, see chapter 1 “Installation of the Network Adapter”), boot Windows 98 SE.  
Windows 98 SE detects the SysKonnnect SK-9Exx/9Sxx Adapter as “PCI Ethernet Controller” during the boot operation.  
The window “Add New Hardware Wizard” is displayed.
2. Click NEXT.  
The menu “What do you want Windows to do?” is displayed.
3. Select the check box SEARCH FOR THE BEST DRIVER FOR YOUR DEVICE (RECOMMENDED).
4. Click NEXT.
5. Select the source from which the driver is to be installed (e.g. CD-ROM, floppy disk, hard disk).
6. Select the checkbox SPECIFY A LOCATION.
7. Type the path to the driver, e.g. e:\SK-9Exx\Windows\Win98SE, where “e” is the designation of the CD-ROM drive on your system.
8. Click NEXT.  
The window “Location of driver” is displayed.
9. Click NEXT.  
The menu “Windows has finished installing the software that your new hardware device requires” is displayed.
10. Click FINISH.
11. Restart your system.

For more information, refer to the corresponding readme file.

### **Windows Millennium Edition**

SysKonnnect offers an NDIS 5.0 32-bit Miniport driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supporting Windows Millennium Edition (Windows Me). This driver only supports Windows Me and Windows 98 SE. Due to the plug & play facility of PCI Express resp. PCI/PCI-X, Windows Me is able to find, identify, and configure an adapter automatically.

To install the driver, proceed as follows:

1. After you have installed the adapter in your computer (for details, see chapter 1 “Installation of the Network Adapter”), boot Windows Me.  
Windows Me detects the SysKonnnect SK-9Exx/9Sxx Adapter as “PCI Ethernet Controller” during the boot operation.
2. Select the check box SPECIFY THE LOCATION OF THE DRIVER (ADVANCED).
3. Click NEXT.
4. Select the check box SEARCH FOR THE BEST DRIVER FOR YOUR DEVICE (RECOMMENDED).
5. Select the source from which the driver is to be installed (e.g. CD-ROM, floppy disk, hard disk).
6. Select the check box SPECIFY A LOCATION.

7. Type the path to the driver, e.g. e:\SK-9Exx\Windows\WinME, where “e” is the designation of the CD-ROM drive on your system.
8. Click NEXT.  
The window “Location of driver” is displayed.
9. Click NEXT to continue the installation.  
The menu “Windows has finished installing the new hardware device” is displayed.
10. Click FINISH.
11. Restart your computer.

For more information, refer to the corresponding readme file.

### **Windows 2000**

SysKonnnect offers an NDIS 5.0 32-bit Miniport driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supporting Windows 2000.

To install the driver, proceed as follows:

1. After you have installed the adapter in your computer (for details, see chapter 1 “Installation of the Network Adapter”), boot Windows 2000.  
Windows 2000 detects the SysKonnnect SK-9Exx/9Sxx Adapter as “Ethernet Controller” during the boot operation.  
The window “Found New Hardware Wizard” is displayed.
2. Click NEXT.  
In the same window the menu “Install Hardware Device Drivers” is displayed.
3. Select the check box SEARCH FOR A SUITABLE DRIVER FOR MY DEVICE (RECOMMENDED).
4. Click NEXT.  
The menu “Locate Driver Files” is displayed.
5. Select the source from which the driver is to be installed (e.g. CD-ROM, floppy disk, hard disk).
6. Type the path to the driver, e.g. e:\SK-9Exx\Windows\Win2000, where “e” is the designation of the CD-ROM drive on your system.
7. Click OK.
8. Click NEXT.  
The menu “Driver Files Search Results” is displayed, listing the found driver and its location.
9. To install the driver, click NEXT.  
In case the driver does not have a Microsoft Digital Signature yet, the window “Digital Signature Not Found” is displayed.
10. To continue the installation, click YES.  
The window “Completing the Found New Hardware Wizard” is displayed.
11. Click FINISH to complete the installation.

For more information, refer to the corresponding readme file.

## **Windows XP and Windows Server 2003**

SysKonnnect offers an NDIS 5.1 32-bit Miniport driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supporting Windows XP and Windows Server 2003.

The installation procedure for Windows XP and Windows Server 2003 is identical. It is described for Windows XP.

To install the driver, proceed as follows:

1. After you have installed the adapter in your computer (for details, see chapter 1 “Installation of the Network Adapter”), boot Windows XP.  
Windows XP detects the SysKonnnect SK-9Exx/9Sxx Adapter as “Ethernet Controller” during the boot operation.  
The window “Found New Hardware Wizard” is displayed.
2. Select the check box **INSTALL FROM A LIST OR SPECIFIC LOCATION (ADVANCED)**.
3. Click **NEXT**.  
The menu “Please choose your search and installation options” is displayed.
4. Select the check box **SEARCH FOR THE BEST DRIVER IN THESE LOCATIONS**.
5. Select the check box **INCLUDE THIS LOCATION IN THE SEARCH**.
6. Type the path to the driver, e.g. `e:\SK-9Exx\Windows\WinXP`, where “e” is the designation of the CD-ROM drive on your system.
7. Click **OK**.
8. Click **NEXT**.  
In case the adapter has not passed Windows Logo testing to verify its compatibility with Windows XP, the window “Hardware Installation” is displayed.
9. To continue the installation, click **CONTINUE ANYWAY**.  
In the window “Found New Hardware Wizard”, the menu “Completing the Found New Hardware Wizard” is displayed.
10. Click **FINISH** to complete the installation.

For more information, refer to the corresponding readme file.

## **Linux**

The Linux driver for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports the Linux kernel 2.4.13 and higher stable versions. The installation procedure described in this manual is a general description for Intel/x86 computers, which is valid for all distributions.

The installation package offers the following three installation procedures:

- User installation
- Expert installation
- Patch generation

The option **USER INSTALLATION** is recommended for normal users. Using this mode, the driver is installed automatically without any user interaction. In case of installation problems, the driver installation script autonomously tries to solve the problems. Selecting this installation procedure, the driver is compiled automatically and the resulting driver module object file is installed in a suitable location (usually in the directory `/lib/modules/...`). No source files of the driver are installed into the kernel directory. Only the driver module object file and the manual page (*man page*) of the driver are installed on your system permanently.

Using the option `EXPERT INSTALLATION`, the driver is also compiled automatically and the resulting driver module object file is installed in a suitable location (similar to `USER INSTALLATION`). No source files of the driver are installed into the kernel directory. Only the driver module object file and the man page of the driver are installed on your system permanently. Using this procedure it is the user's responsibility to provide a consistent Linux system with correctly installed Linux kernel sources. In case of installation problems, an error message is displayed. The user has to solve the problem and restart the installation.

Using the option `PATCH GENERATION`, a driver patch is created, which can be integrated into the Linux kernel instead of compiling and installing the driver on your system.

The options `EXPERT INSTALLATION` and `PATCH GENERATION` are recommended for advanced users only. For more information, refer to the corresponding readme file.

In the following the installation procedure `USER INSTALLATION` is described.

### *Prerequisites*

The following prerequisites have to be met in order to install the Linux driver:

- Any device using the Linux kernel module needs to be stopped.
- Your system has to be equipped with a network adapter.  
Without a network adapter the full driver functionality cannot be checked.
- The Linux kernel source must be stored in the directory `/usr/src/linux`.  
The kernel source and the kernel version have to be consistent.
- A compilation tool, e.g. "gcc", has to be installed on your Linux system.

### *Prepare the installation package*

1. Download the installation package with the latest version of the driver from the SysKconnect web site <http://www.syskconnect.com>.
2. Login as "root".
3. Unpack the installation package with one of the following commands:  

```
tar xfvj install-???.tar.bz2
```

  
or  

```
bunzip2 -c install-???.tar.bz2 | tar xfv -
```

  
The installation script can now be started.

### *Install the driver*

To start the installation script, proceed as follows:

1. Execute the following command to start the script:  

```
cd DriverInstall
```

```
./install.sh
```
2. Select the option `USER INSTALLATION`.  
The driver is now compiled and loaded. This process can take a few minutes.

For more information, refer to the corresponding readme file or to the kernel documentation (which usually can be found in the directory `/usr/src/linux/Documentation/` on your system).

## 4 Hardware Features

The SysKconnect SK-9Exx/SK-9Sxx Gigabit Ethernet Adapter Family defines a series of network interfaces that combine server and workstation computers with the high-speed Gigabit Ethernet network (1000 Mbit/s) using fiber-optic and copper cables. At present there are twelve types available. They differ in terms of technology (PCI Express and PCI/PCI-X), number of ports, and transmission mode. LC duplex connectors (fiber cabling) and RJ-45 connectors (copper cabling) are used to connect to the network. The SysKconnect SK-9Exx/9Sxx Adapter can be connected to a switch, a buffered repeater, or directly to a second station (see also figure 3 “Possible network configurations / connection options”).

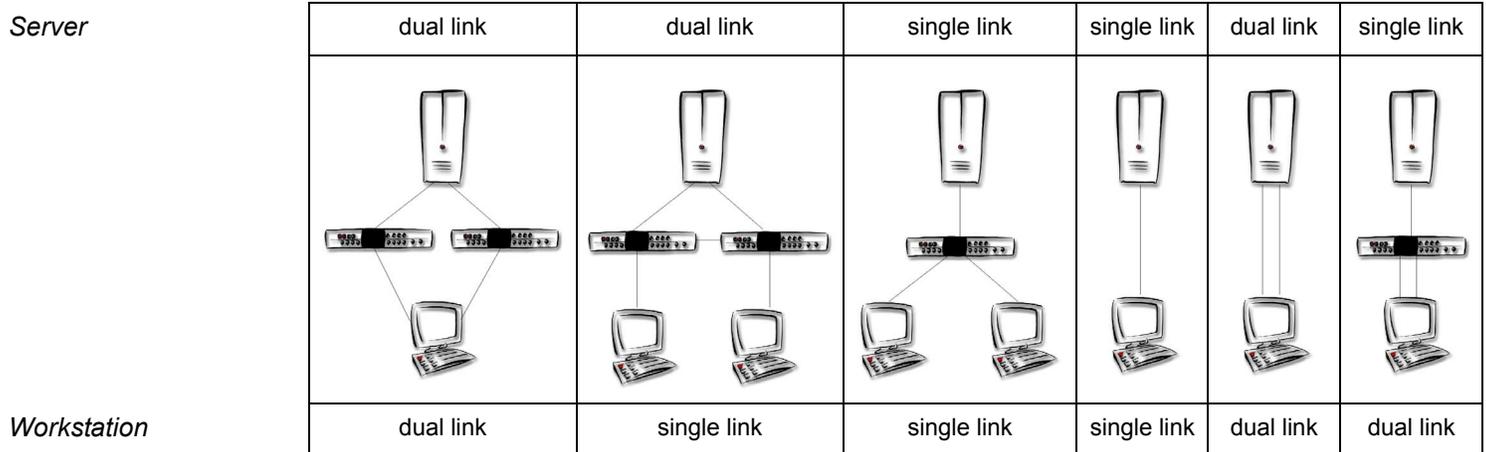


Figure 3. Possible network configurations / connection options

For information about other SysKconnect network products, please refer to the product overview on our web site: <http://www.syskconnect.com>.

## Adapter Characteristics

The following table lists the characteristics of the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family.

### *SysKonnnect SK-9Exx Adapters (PCI Express)*

	<b>SK-9E21</b>	<b>SK-9E22</b>	<b>SK-9E81</b>	<b>SK-9E82</b>	<b>SK-9E91</b>	<b>SK-9E92</b>
<b>LAN Interface</b>	10/100/1000 Base-T	10/100/1000 Base-T	1000Base-SX	1000Base-SX	1000Base-LX	1000Base-LX
<b>Ports</b>	Single link	Dual link	Single link	Dual link	Single link	Dual link
<b>Connector</b>	RJ-45	RJ-45	LC duplex	LC duplex	LC duplex	LC duplex
<b>Media</b>	Copper	Copper	Fiber (850 nm)	Fiber (850 nm)	Fiber (1300 nm)	Fiber (1300 nm)

### *SysKonnnect SK-9Sxx Adapters (PCI/PCI-X)*

	<b>SK-9S21</b>	<b>SK-9S22</b>	<b>SK-9S81</b>	<b>SK-9S82</b>	<b>SK-9S91</b>	<b>SK-9S92</b>
<b>LAN Interface</b>	10/100/1000 Base-T	10/100/1000 Base-T	1000Base-SX	1000Base-SX	1000Base-LX	1000Base-LX
<b>Ports</b>	Single link	Dual link	Single link	Dual link	Single link	Dual link
<b>Connector</b>	RJ-45	RJ-45	LC duplex	LC duplex	LC duplex	LC duplex
<b>Media</b>	Copper	Copper	Fiber (850 nm)	Fiber (850 nm)	Fiber (1300 nm)	Fiber (1300 nm)

The type of port on the network adapter must be identical with that on the switch.

## LED Displays

Once the driver has been installed, the adapter is operational. The current status and speed are indicated by the LEDs.

### Adapter Variant 1

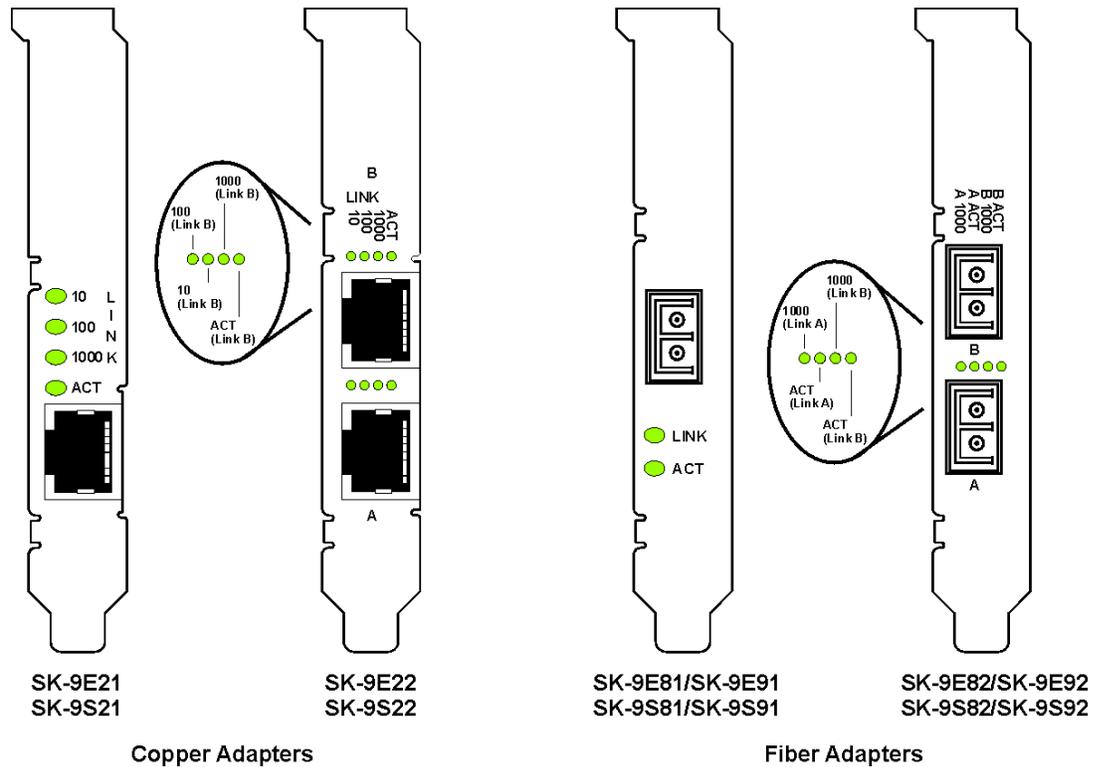


Figure 4. Location of the LEDs (adapter variant 1)

The LEDs of the copper adapters variant 1 have the following meaning:

Marking on bracket	Color	Status	Description
10	green	ON/OFF	Link up/down, speed 10 Mbit/s
100	green	ON/OFF	Link up/down, speed 100 Mbit/s
1000	green	ON/OFF	Link up/down, speed 1000 Mbit/s
ACT	green	ON/OFF	Receiving/Transmitting / Not Receiving/Not Transmitting

The LEDs of the fiber adapters variant 1 have the following meaning:

Marking on bracket	Color	Status	Description
1000/LINK	green	ON/OFF	Link up/down, speed 1000 Mbit/s
ACT	green	ON/OFF	Receiving/Transmitting / Not Receiving/Not Transmitting

## Adapter Variant 2

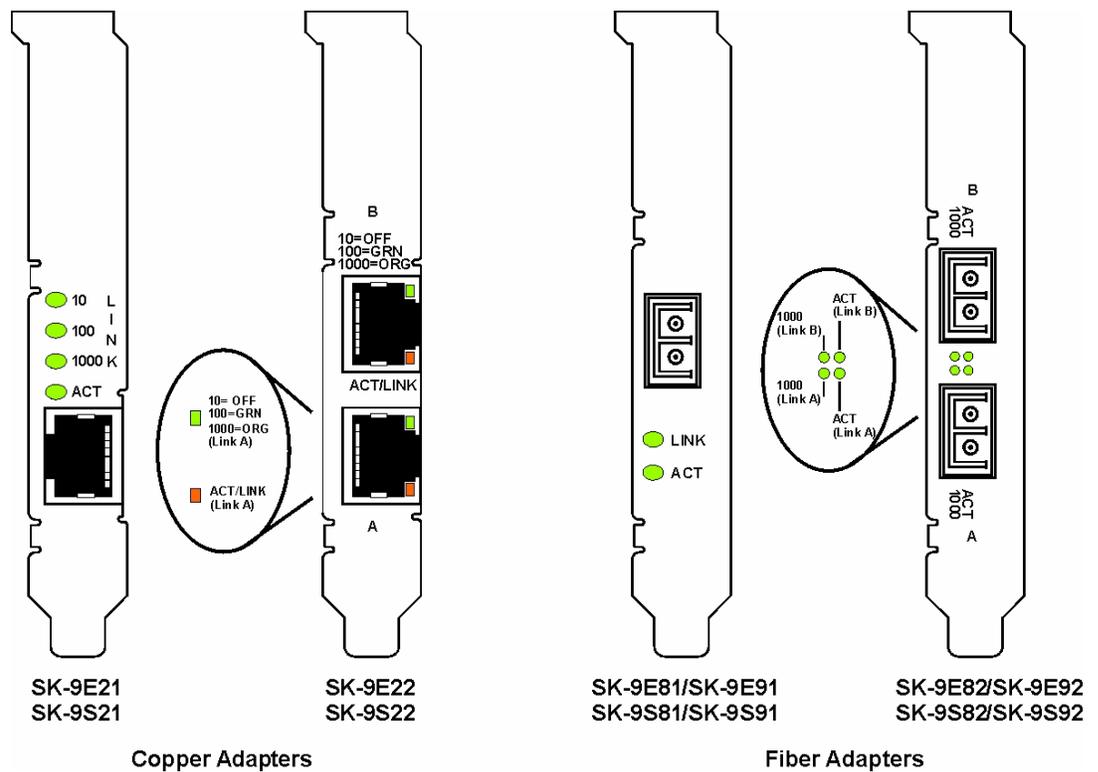


Figure 5. Location of the LEDs (adapter variant 2)

The LEDs of the copper adapters variant 2 have the following meaning:

Marking on bracket	Color	Status	Description
10=OFF 100=GRN 1000=ORG		OFF	Speed 10 Mbit/s
	green	ON	Speed 100 Mbit/s
	orange	ON	Speed 1000 Mbit/s
ACT/LINK		OFF	Link down
	orange	ON	Link up and Receiving/Transmitting
	orange	Blinking	Receiving/Transmitting

The LEDs of the fiber adapters variant 2 have the following meaning:

Marking on bracket	Color	Status	Description
1000/LINK	green	ON/OFF	Link up/down, speed 1000 Mbit/s
ACT	green	ON/OFF	Receiving/Transmitting / Not Receiving/Not Transmitting

# 5 **Software Features**

## **Operating System Support**

The drivers for the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family support the following operating systems:

- Windows NT 4.0, Windows 98 Second Edition, Windows Millennium Edition, Windows 2000, Windows XP, and Windows Server 2003
- Linux kernel 2.4.13 and higher stable versions

The latest version of all available network drivers can be downloaded from the SysKonnnect web site (see section “Additional Documentation and Updates”).

## **High Performance**

The adapters of the SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family are high performance and highly reliable adapters.

### **TCP, UDP and IP Checksum Calculation**

The SysKonnnect SK-9Exx/9Sxx Adapter supports the calculation of TCP, UDP, and IP checksums. These calculations are integrated in the hardware of the Gigabit Ethernet adapter. The checksums are calculated without time loss by the MAC controller for both receive and transmit path. This improves the overall performance of the system and shifts these CPU-intensive tasks away from the host CPU.

### **Jumbo Frames**

The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports 9014 Byte Jumbo frames. It is tested according to the prevailing standard and switches on the market.

### **TCP Segmentation (Large Send Off-Load)**

TCP Segmentation that is handled by the SysKonnnect SK-9Exx/9Sxx Adapter itself reduces CPU load significantly. This provides high throughput for superior network performance and improves application response.

### **Dynamic Interrupt Moderation**

If the network is running at gigabit speed and small packets are being transferred, there may in extreme cases be more than 100,000 interrupts per second. To reduce the load on the CPU, the Gigabit Ethernet adapters can use *Interrupt Moderation* to group these interrupts so that several data packets can be handled per interrupt.

For more information, refer to the White Paper “SK-NET GE Gigabit Ethernet Server Adapter”, which can be found on the installation CD-ROM and on our web site.

## **Promiscuous Mode / Multicast Support**

The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports *Promiscuous Mode* for analyzers. By default, the promiscuous mode is turned off. In addition, the adapter supports multicast for special applications, which use multicast addresses.

## **PXE / RPL Support**

The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports both the standard PXE 2.1 (*Pre-Boot eXecution Environment*) and the protocol RPL (*Remote Program Load*). This allows networked computers that are not yet loaded with an operating system to be configured and booted remotely by an administrator. PXE resp. RPL grants the advantage that client machines do not necessarily need an operating system or a hard disk and that they can be rebooted remotely in the event of hardware or software failures.

## **Advanced Power Management / Wake on LAN**

The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family supports power management as defined in the PCI Bus Power Management Interface Specification V1.1 and Network Device Class Power Management Reference Specification V2.0. The power management features are implemented according to the Advanced Configuration and Power Interface Specification V2.0.

The SysKonnnect SK-9Exx/9Sxx Adapter utilizes an auxiliary power supply to keep some parts running. This setting enables the network device to “Wake on LAN”.

The Wake on LAN functionality uses three mechanisms to create a wake up event:

- **OnNow Pattern Match Detect**  
Incoming packets are compared to up to seven patterns stored in a pattern matching table. A match causes a wake up event.
- **Magic Packet™ Detect**  
The incoming data stream is searched for a so-called *magic packet frame* that consists of 6 bytes of 0xFF followed by 16 iterations of the adapter’s MAC address. If this sequence is found, a wake up event is created.
- **Link Change Detect**  
Any change of the link status will cause a wake up event.

Wake on LAN is supported by Windows 98 SE, Windows Me, Windows 2000, Windows XP and Windows Server 2003.

## **Reliability**

The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family comes with a variety of reliability features. On-board sensors and driver functions help to monitor the health of adapters and their ports enabling pro-active network management. The reliability features are described in the following sections.

### **Hot-Plug**

As a member of the PCI Special Interest Group, SysKonnnect has a long experience in the standardization of the insertion and removal of PCI computer cards during normal operation. Like all SysKonnnect Gigabit Ethernet Adapters, the SysKonnnect SK-9Exx/9Sxx Adapters comply with the Hot-Plug PCI standard. Hot-Plug enables the replacement of failed devices in a running system.

The following conditions have to be met in order for Hot-Plug to work on SysKconnect Gigabit Ethernet Adapters:

- The target system has PCI Express resp. PCI/PCI-X Hot-Plug slots, i.e. the power can be switched on and off under the control of the operating system.
- The adapter is installed in one of the PCI Express resp. PCI/PCI-X Hot-Plug slots.
- The operating system supports PCI Express resp. PCI/PCI-X Hot-Plug on the target system.

The drivers for the following operating systems support PCI Express resp. PCI/PCI-X Hot-Plug:

- Windows 2000, Windows XP and Windows Server 2003

### **Parity**

The integrity of data that pass from the network through the system and back to the network is monitored by generating and checking parity information on all available data paths. All data errors are detected immediately and can be reported.

### **Sensors**

The on-board sensors monitor all important voltages and the temperature on the network adapter. The sensors are checked by the software. Upper and lower thresholds determine the area of safe operation. Voltages and temperatures beyond the safe area will lead to appropriate error messages.

## **User Diagnostics (DOS)**

The user diagnostics program (running on DOS) provides system administrators and engineers with a profound tool to analyze the network adapter and check adapter specific data (for details, see section "Diagnostics Program").

## **Virtual LAN (VLAN) support**

A Virtual LAN is a group of network devices that belong to the same network segment, regardless of the physical network structure. A logical network structure based on business requirements is possible. With virtual networks, physical location no longer specifies the network a user is assigned to: user clients with similar networking requirements can be united in one network group, or VLAN. This VLAN can be established to meet a wide variety of organizational or technical needs. All members of a department can, for example, be gathered into a network group, even if they are distributed over several buildings. Colleagues working on the same project can be united in a common VLAN, even if they belong to different departments in different buildings or even different locations. Other network groups can be made invisible to these users. Using Virtual LANs can improve network performance, limit broadcast storms, minimize security problems and ease the management task.

By means of *Frame Tagging*, the SysKconnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family can support up to 64 IP address assignments in a single network connection. Thus, multiple VLANs can be configured for one port. Stations can be accessed from systems in multiple IP subnets without traversing routers. Additionally, multiple application VLANs can be defined to isolate traffic for performance and security purposes. For this reason, the server can be physically connected to a single switch port but still belong to several VLANs. The Gigabit Ethernet adapter can receive tagged packets and is able to tag outgoing packets. The switch the adapter is connected to must support VLAN tagging according to IEEE 802.1q.

For several operating systems, SysKonnnect offers drivers that support VLAN tagging and thus can be applied for VLAN servers and terminal units.

For more information on Virtual LANs, refer to the White Paper “Virtual Networks”, which can be found on the installation CD-ROM under “White Papers” or on our web site under “Technology”. Also see the corresponding readme files for the respective drivers.

# 6 Testing the Network Adapter

## Diagnostics Program

The network adapter can be tested with the supplied diagnostics program (running on DOS). During testing the link of the tested port will be down, i.e. no data can be transferred.



During testing, observe the safety precautions given in chapter “Safety Precautions”.



Caution

If the fiber adapter is not connected immediately to the data network, insert the protective plug for safety reasons (otherwise laser light may be emitted) and as a protection against dust and dirt.

The following tests are available:

- Simple test without loopback:  
This test covers all components but not the port (socket including components for transmitting / receiving the data signals).
- Comprehensive port test with loopback:  
All components are tested, including the port.



The tests do not run in a Windows DOS box.

### Loopback Wrap Plug Test

To perform the loopback wrap plug test, you will need a wrap plug (see figure 6 “Setup for loopback wrap plug testing”).

Alternatively, the loopback test can be performed from port to port (for dual adapters only) or via external repeater. Loopback testing via external repeater requires another adapter installed in a second computer running in repeater mode (also see section “Loopback Repeater Test”). The following procedure describes the test via wrap plug.

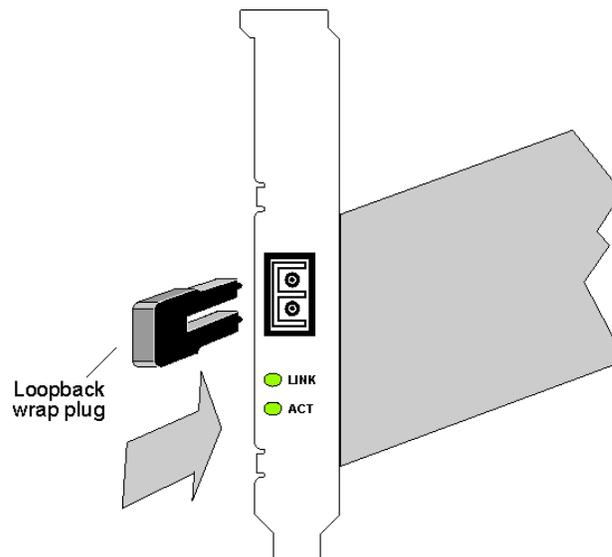


Figure 6. Setup for loopback wrap plug testing

To test the adapter, proceed as follows:

1. Switch off the computer.
2. If the computer is still connected to the data network, unplug the data cable from the network adapter's port.
3. Connect the network adapter as follows:
  - For the simple test: Insert the protective plugs into the ports.
  - For the loopback test: Insert the wrap plug into the port.
4. Boot to DOS.
 

Wait until the operating system is loaded and the DOS prompt is displayed.
5. Insert the installation CD-ROM into the CD-ROM drive.
6. Go to the appropriate product directory.
7. Type `sk98diag`.
8. Press <Enter>.
9. From the main menu of the diagnostics program, select one of the following:
  - DIAGNOSTICS for the simple test (no loopback),
  - LOOPB. WRAP PLUG for the loopback test,
  - LOOPB. PORT TO PORT for the port-to-port test (only with dual link adapters) or
  - LOOPB. EXT. REPEATER for the loopback repeater test.

The various components will now be tested; this will take between one and two minutes. If the test was successful, the following window (or similar) will be displayed:

```

Diagnostics v6.25 (20041116) I          Free Mem. 271 kB      00:00:01:33
SK-9E22 10/100/1000Base-T Dual Port Server Adapter
Output none

Main menu
Exit
Diagnostics
Loopb. Wrap Plug
Loopb. Port to Port
Loopb. ext. Repeater
Repeater Mode
Show Configuration
Show Sensors
Flash PROM ...
UPD Data ...

Board register check ..... passed
On board timer check ..... passed
On board memory check ..... passed
DMA engine check ..... passed
LAN Interface check ..... passed
Bus throughput tests ..... passed
*** All tests passed successfully ***

Press any key to continue ...
  
```

Figure 7. Typical display after a successful test (loopback wrap plug)

You can follow the progress of the test in the right-hand window. Each test is displayed as it is being performed (e.g. `Board register check`).

If the test is successful, the word `passed` is issued at the end of the line and the next test is started. If there is a problem, the word `failed` is issued.

If errors are reported, follow the instructions that are displayed.

10. Check the configuration and, if necessary, repeat the test (see section "Failure of a Test").
11. To continue testing, press any key.
12. To quit the diagnostics program, select `EXIT` in the main menu.
13. Remove the wrap plug from the port.
14. (Re)connect the ports to the data network.

### ***Loopback Repeater Test***

To perform the loopback repeater test, you will have to connect the adapter to another adapter installed in a second computer running in repeater mode (further known as the “repeater computer”). The computer in which the adapter is installed, which is to be tested, is called “test computer”.

To carry out the test, proceed as follows:

1. Install an adapter in the “repeater computer”.
2. Boot the “repeater computer” to DOS.  
Wait until the operating system is loaded and the DOS prompt is displayed.
3. Insert the installation CD-ROM into the CD-ROM drive.
4. Go to the product directory.
5. Type `sk98diag`.
6. Press <Enter>.
7. From the main menu of the diagnostics program, select REPEATER MODE.
8. Select the port which is to be tested, e.g. A (for single link adapters, only A is available).
9. Press <Enter>.  
The window “Repeater Mode Port A” is displayed.
10. Install an adapter in the “test computer”.
11. Connect the adapter in the “repeater computer” to the adapter in the “test computer”.
12. Boot the “test computer” to DOS.  
Wait until the operating system is loaded and the DOS prompt is displayed.
13. Insert the installation CD-ROM into the CD-ROM drive.
14. Go to the product directory.
15. Type `sk98diag`.
16. Press <Enter>.
17. From the main menu of the diagnostics program, select LOOPB. WRAP PLUG.
18. Press <Enter>.  
The various components will now be tested; this may take a few minutes. If the test was successful, the message “All tests passed successfully” is displayed.  
When the test fails, the message “failed” is displayed. The further procedure is described in section “Failure of a Test”.
19. Press any key to continue.
20. On the “test computer”, quit the diagnostics program with EXIT.
21. On the “repeater computer”, quit the diagnostics program with EXIT.

## Failure of a Test

```

Diagnostics v6.25 (20041116) I           Free Mem. 271 kB      00:00:02:06
SK-9E22 10/100/1000Base-T Dual Port Server Adapter
Output none

Board register check ..... passed
On board timer check ..... passed
On board memory check ..... passed
DMA engine check ..... passed
LAN Interface check ..... passed
Bus throughput tests ..... failed

Please check that a wrap plug is installed
Press any key to continue

```

Figure 8. Typical error message from the diagnostics program

For a test to be completed successfully, each of the following conditions must be met:

- The network adapter operates correctly.
- The network adapter is cabled correctly for the test or is equipped with the correct plug.
- The network adapter has been installed correctly in the computer.

The message `failed` does not necessarily imply that the network adapter is faulty. The reason for a failed test can e.g. also be a not installed plug.

If the message “`failed`” is issued, proceed as follows:

1. Follow the instructions that are displayed in the window below the list of tests.
2. Make sure that the adapter is inserted correctly and the ports are connected properly (plugs are firmly seated, the correct end of the cable is connected).

If it is necessary to install the network adapter again, proceed as follows:

1. Switch off the computer.  
Observe the safety precautions (see page 11).
2. Remove the computer cover.  
Follow the instructions in the computer manual.  
You may need a screwdriver to loosen the screws from the cover.
3. Make sure the network adapter is properly seated in the PCI Express resp. PCI/PCI-X bus slot on the motherboard.
4. If not, do not remove the network adapter completely but raise it sufficiently to withdraw it from the PCI Express resp. PCI/PCI-X bus slot.
5. Carefully realign the bus connector on the network adapter with the PCI Express resp. PCI/PCI-X bus slot.
6. Press the network adapter until it is firmly seated in the slot.
7. Return to step 7 of the loopback test and to step 5 of the repeater test (“Type `sk98diag`”).
8. Repeat the test.  
If the defect persists, contact your vendor. If you wish to return faulty material directly to SysKconnect, follow the instructions given in section “Returning an Adapter for Repair”.
9. To quit the diagnostics program, select EXIT in the main menu.

10. If necessary, remove the wrap plug from the port.
11. (Re)connect the ports to the data network.

## ***Additional Functions of the Diagnostics Program***

### ***Checking Other Displays and Data***

In addition to performing the network adapter tests, the diagnostics program can also read out network adapter-specific data that may be useful for pinpointing the causes of failure.

You can

- read sensor data,
- read configuration data,
- read and write *Vital Product Data (VPD)*,
- read and write SPI Flash Memory data.

### ***Starting the Main Program***

To start the main program, proceed as follows:

1. Boot to DOS.  
Wait for the prompt.
2. Insert the installation CD-ROM into the CD-ROM drive of the computer in which the network adapter is installed.
3. Type the letter of your CD-ROM drive (e.g. D:)
4. Go to the appropriate product directory.
5. Type `sk98diag`.
6. Press <Enter>.

The main menu will be displayed:



Figure 9. Diagnostics program, main menu

7. Select the appropriate item from the menu (see figure 9 “Diagnostics program, main menu”).
8. To quit the program, select EXIT in the main menu.  
This option is automatically offered for selection if you did not select a menu item previously.

### **Reading Sensor Data**

To read sensor data, proceed as follows:

1. Start the main program (see page 35).
2. Select SHOW SENSORS in the main menu.

A separate window will be displayed for the following sensor data:

- Temperature of the board
- Voltage on the PCI card (for PCI/PCI-X adapters only)
- Voltage on the PCI I/O lines (for PCI/PCI-X adapters only)
- Other supply voltages

In the main menu, SHOW SENSORS changes to HIDE SENSORS.

3. You can close the window by selecting HIDE SENSORS in the main menu.  
Other windows may be opened while this window is still open, e.g. the window displaying the configuration data.

### **Reading Configuration Data**

To read configuration data, proceed as follows:

1. Start the main program (see page 35).
2. Select SHOW CONFIGURATION in the main menu.

A separate window will be displayed showing:

- Device code (Device)
- Various vendor codes (Vendor)
- Interrupt no. (IRQ)
- Cache Line Size (CLS)
- Latency (Lat.)
- RAM size (RAM)
- PCI Express resp. PCI/PCI-X slot index and size (Slot)
- PCI bus clock (clk, for PCI/PCI-X adapters only)
- MAC address (MAC Addr)
- Port type (PMD-Type)
- Connector (Connector)
- Hardware revision (HW-Rev)
- Chip ID (Chip-Id)

In the main menu, SHOW CONFIGURATION changes to HIDE CONFIGURATION.

3. You can close the window by selecting HIDE CONFIGURATION in the main menu.  
Other windows may be displayed while this window is still open, e.g. the window displaying the VPD.

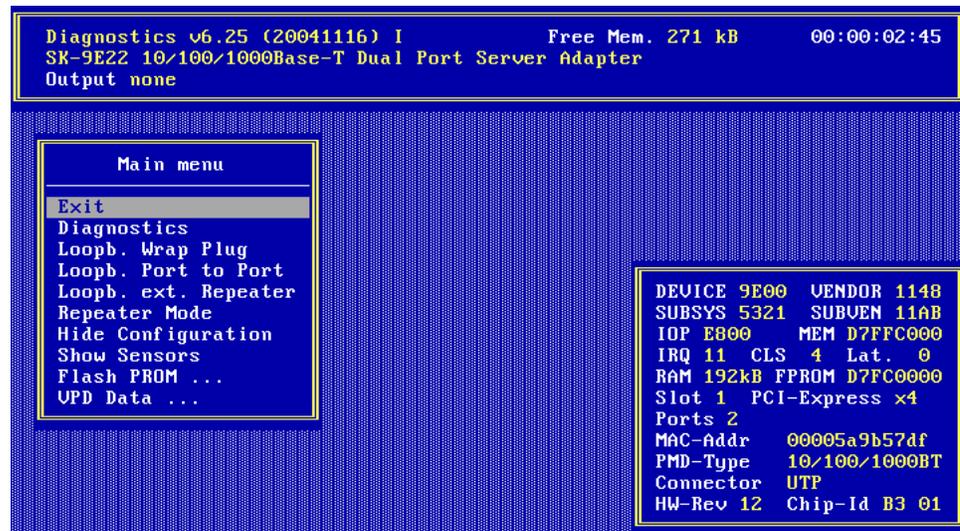


Figure 10. Display of configuration data

### Reading Vital Product Data (VPD)

To read VPD, proceed as follows:

1. Start the main program (see page 35).
2. Select VPD DATA in the main menu.

A submenu with the following options will be displayed:

- EXIT (return to the main menu)
- DISPLAY VPD DATA
- CLEAR ERROR LOGS
- ADD/MODIFY VPD DATA (you can enter user-defined data and keywords here)
- DELETE VPD KEYWORDS

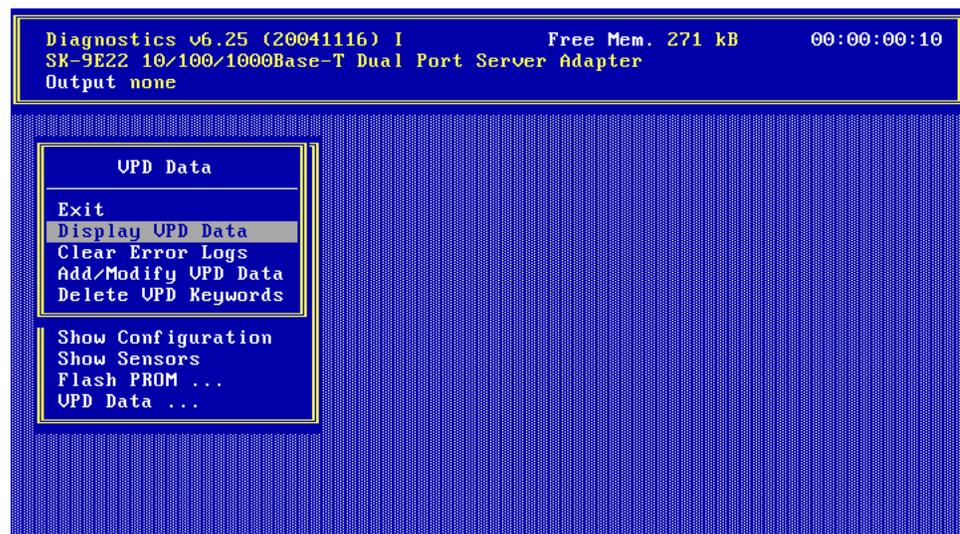


Figure 11. VPD menu

3. Select the desired option  
or  
return to the main menu by selecting EXIT (default option).

### **Sample Usage of VPD / Asset Tag**

Example

You want to store the inventory number of the network adapter (123-45) in the asset tag.

To store the inventory number, proceed as follows:

1. Look at all the VPD to determine the code for the asset tag.
2. Start the main program (see page 35).
3. Select VPD DATA > DISPLAY VPD DATA.

The following screen is displayed:

```

Diagnostics v6.25 (20041116) I           Free Mem. 271 kB           00:00:00:15
SK-9E22 10/100/1000Base-T Dual Port Server Adapter
Output none

                                Display VPD Data: <Enter> to exit
Product Name:
SK-9E22 10/100/1000Base-T Dual Port Server Adapter

VPD Read Only Area:           11 bytes unused
Board Part Number (PN): SK-9E22
Engineering Level (EC): Rev. 1.2
Manufacturer ID (MN): SysKonnnect
Serial Number (SN): JAC12L49B57DF
Extended Capabil. (CP): 0x01, 0x10, 0x03cc

VPD Read/Write Area:         121 bytes available
Asset Tag ID (YA): < Keyword not present >
First Error Log (UF): < Keyword not present >
Last Error Log (UL): < Keyword not present >
Boot ROM Config (UB): < Keyword not present >
EFI UEFI Config (UE): < Keyword not present >

```

Figure 12. Display of VPD

The keyword codes are shown in brackets. Here, the code is YA.

4. To return to the VPD DATA menu, press <Esc>.
5. Now select ADD > MODIFY VPD DATA.  
A dialog window will be displayed.
6. Enter the code YA.
7. Press <Enter>.  
A further dialog window will be displayed.
8. Enter the inventory number: Invent. No. 123-45
9. Press <Enter>.
10. To return to the VPD DATA menu, press <Esc>.  
You can now check the entry.
11. Go to DISPLAY VPD DATA again.  
After modifying the asset tag your screen should display the following:

```
Diagnosics v6.25 (20041116) I           Free Mem. 271 kB           00:00:00:51
SK-9E22 10/100/1000Base-T Dual Port Server Adapter
Output none

                                Display UPD Data: <Enter> to exit
Product Name:
SK-9E22 10/100/1000Base-T Dual Port Server Adapter

UPD Read Only Area:           11 bytes unused
Board Part Number (PN): SK-9E22
Engineering Level (EC): Rev. 1.2
Manufacturer ID (MN): Sysconnect
Serial Number (SN): JAC12L49B57DF
Extended Capabil. (CP): 0x01, 0x10, 0x03cc

UPD Read/Write Area:         100 bytes available
Asset Tag ID (YA): Invent. No. 123-45
First Error Log (UF): < Keyword not present >
Last Error Log (UL): < Keyword not present >
Boot ROM Config (UB): < Keyword not present >
EFI UEFI Config (UE): < Keyword not present >
```

Figure 13. Screen showing updated asset tag

For more information on the diagnostics program, refer to the corresponding readme file.



# 7 Troubleshooting

Problem	What to do
Another expansion card fails to work after the network adapter has been installed	<p>Make sure all cables are connected to the correct expansion cards.</p> <p>Make sure the expansion cards are correctly inserted. Check if any internal connections in the computer have been disengaged or were damaged during the installation of the network adapter.</p> <p>Check for resource conflicts in the computer. Check PCI Express resp. PCI/PCI-X configuration and resource allocation.</p>
The computer does not detect the network adapter	<p>Make sure the adapter is properly seated in the computer.</p> <p>Try installing the adapter in a different PCI Express resp. PCI/PCI-X slot.</p>
The network adapter fails during normal operation	Load or install the driver again.
Loopback test is successful (see page 31) but link LED does not light (no connection)	<p>Check the connections and try another switch port if necessary.</p> <p>Is switch configuration 1000 Mbit/s set?</p> <p>Is the network driver loaded?</p> <p>Is the maximum transmission distance exceeded (see section "Transmission Distances")?</p>
LED for receiving / transmitting data packets (ACT) is not illuminated	<p>Make sure the network driver is loaded.</p> <p>Is there any network overload?</p> <p>Is switch configuration 1000 Mbit/s set?</p> <p>Is the maximum transmission distance exceeded (see table on page 15)?</p> <p>If you have any other SysKonnnect adapter installed, compare your setup with this adapter.</p>

If the problem persists, you can analyze the status of the network adapter with the aid of the LEDs and the diagnostics program.



## 8 *Important Information*

### **Technical Support**

If you encounter any problems, read the relevant chapters of the manual and the readme files on the CD-ROM. If you cannot solve your problems, consult our technical support.

If you contact our technical support engineers, have the following information ready:

- adapter type
- driver version
- operating system
- configuration of your computer
- type of cabling

Our support team can be reached as follows:

	<b>North / South America, Pacific Rim</b>	<b>Europe</b>
<b>Office hours</b>	24 hours support via paging service	Mon-Thu 8:00 AM - 5:00 PM Fri 8:00 AM - 03:30 PM (CET)
<b>Phone</b>	+1 866 782 2507 (toll free in the USA) +1 408 222 0666 (toll number for international callers) +1 408 787 5395 (pager)	+49 7243 502 330
<b>Fax</b>	+1 408 752 9029	+49 7243 502 364
<b>WWW</b>	<a href="http://www.syskonnnect.com">http://www.syskonnnect.com</a>	<a href="http://www.syskonnnect.com">http://www.syskonnnect.com</a>
<b>E-mail</b>	<a href="mailto:support@syskonnnect.com">support@syskonnnect.com</a>	<a href="mailto:support@syskonnnect.de">support@syskonnnect.de</a>
<b>Address</b>	SysKonnnect, Inc. A Marvell@Company 700 First Avenue Sunnyvale, CA 94089 USA	SysKonnnect GmbH A Marvell@Company Siemensstr. 23 D-76275 Ettlingen Germany

Calls received outside office hours in Europe are serviced by an answering machine and will be dealt with as soon as possible.

### **Returning an Adapter for Repair**

If you want to return a faulty product to SysKonnnect, follow these steps:

1. Contact us by phone, fax, or e-mail.

	<b>North / South America, Pacific Rim</b>	<b>European and other countries</b>
<b>Phone</b>	+1 866 782 2507 (toll free) +1 408 222 0666 (toll number)	+49 7243 502 476
<b>Fax</b>	+1 408 752 9029	+49 7243 502 364
<b>E-mail</b>	<a href="mailto:support@syskonnnect.com">support@syskonnnect.com</a>	<a href="mailto:rma@syskonnnect.de">rma@syskonnnect.de</a>

We will send you an RMA (Return Material Authorization) form by fax or e-mail.

2. Complete the form.
3. Return the form to us.  
We will send you a unique reference number and inform you if the product is still under warranty.
4. Send us the faulty product packed in an antistatic bag, with a copy of the completed form enclosed in its original packaging (or comparable packaging).
5. Write the reference number issued by SysKonnnect clearly visible on the outer packaging.



SysKonnnect cannot accept any returned product without an RMA number on the outer packaging. The warranty does not apply to products that have been damaged by electrostatic discharge or inadequate packaging.

## ***Additional Documentation and Updates***

On the installation CD-ROM additional information is available, i.e. about other SysKonnnect products or other language versions of this manual.

To view a document on the CD-ROM, proceed as follows:

1. Insert the installation CD-ROM into your CD-ROM drive.
2. On the start page of the CD-ROM, click DOCUMENTATION.  
A list with the available manuals is displayed.
3. Click the appropriate document.  
The PDF file is displayed.

SysKonnnect maintains a site on the World Wide Web where you can find the latest information on our product range and our customer support services. The latest drivers are also provided on the SysKonnnect web site.

To download the latest drivers from our web site, proceed as follows:

1. Visit our web site: <http://www.syskonnnect.com>.
2. Click the button DRIVER LIBRARY.  
The latest drivers, sorted by product groups, can be found here.
3. Click the appropriate network technology, e.g. GIGABIT ETHERNET.
4. Select the product family, e.g. S-9EXX GIGABIT ETHERNET ADAPTER PCI EXPRESS.  
The available drivers for this product family are displayed.
5. Click the appropriate driver.
6. Click the diskette symbol to download the driver.

## Technical Specifications

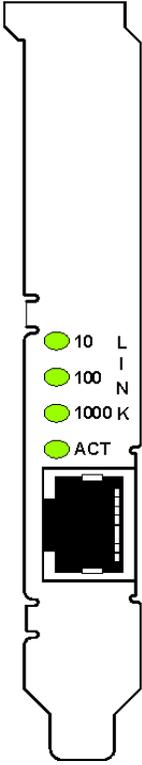
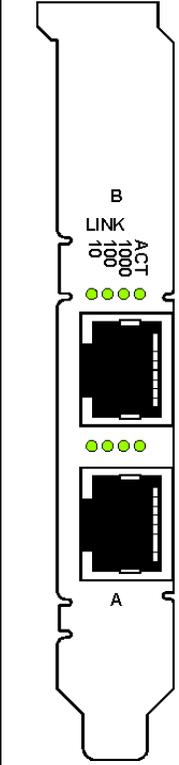
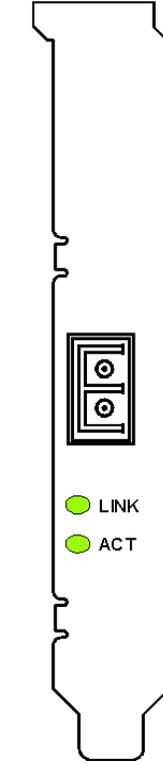
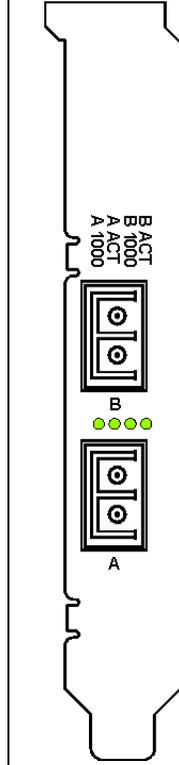
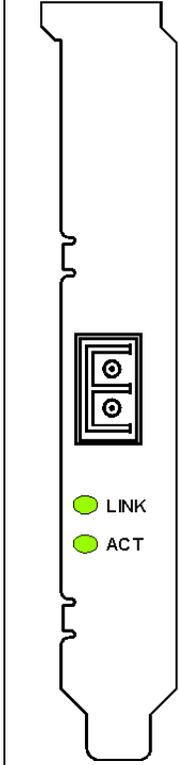
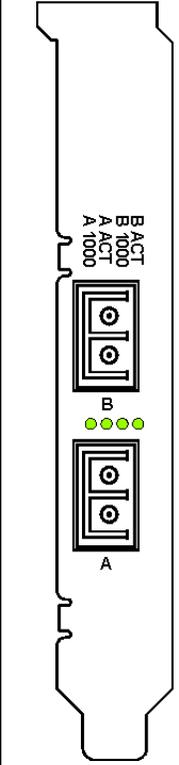
<b>Network interface standard</b>	IEEE 802.3 and IEEE 802.3u (Ethernet and Fast Ethernet) IEEE 802.3ab and IEEE 802.3z (Gigabit Ethernet) IEEE 802.3x (Flow-control and Auto-negotiation) IEEE 802.1p (Quality of Services) IEEE 802.1q and IEEE 802.3ac (VLAN and VLAN tagging)
<b>Supported buses</b>	PCI/PCI-X: 64-bit PCI/PCI-X slots with clock speeds from 33 MHz to 133 MHz PCI Express: PCI Express 1.0a
<b>Bus width</b>	PCI/PCI-X: 64 bit, supports 32/64-bit operation in PCI slot PCI Express: x1 and x4 PCI Express serial link, can also be operated in x8, x16 slots
<b>RAM</b>	On-chip buffer: 96 KB RAM per port
<b>SPI Flash Memory</b>	256 KB
<b>TWSI EEPROM</b>	Maximum size: 2 KB 256 bytes can be used for VPD (read-only and writable section)
<b>Power management</b>	Advanced Power Management according to PCI Bus Power Management Interface Specification, Revision 1.1 or later and Network Device Class Power Management Reference Specification V2.0
<b>Hot-Plug</b>	PCI/PCI-X: Hot-Plug Support according to PCI Hot-Plug Specification, Revision 1.1 PCI Express: Hot-Plug Support according to PCI Express 1.0a and Advanced Configuration and Power Interface Specification, Revision 2.0
<b>Safety standards</b>	Europe: EN60950 – IEC 60950 – VDE 0805 USA / Canada: cULus listed accessory (UL 60950, CSA C22.2) International: CB certification
<b>Approved use</b>	The SysKonnnect SK-9Exx/9Sxx Gigabit Ethernet Server Adapter Family is for use in a compatible Listed Personal Computer that has Installation Instructions detailing user installation of card cage accessories.
<b>EMC standards</b>	Europe: EN55022; IEC – CISPR-22 Class B EN 55024; IEC – CISPR-24 USA: FCC, CFR 47 Part 15, Declaration of Conformity Class B
<b>Power consumption</b>	Single link: @ +3.3V / VCC: max. 0.9 A / 3 W @ +3.3V(aux): max. 375 mA Dual link: @ +3.3V / VCC: max. 1.8 A / 6 W @ +3.3V(aux): max. 375 mA

<b>Dimensions (max.) (without bracket)</b>	SK-9E21: 118.4 mm x 60.3 mm SK-9S21: 167.64 mm x 57.3 mm SK-9E22: 118.4 mm x 68.94 mm SK-9S22: 167.64 mm x 64.41 mm SK-9E8x/SK-9E9x: 128.52 mm x 68.94 mm SK-9S8x/SK-9S9x: 167.64 mm x 64.41 mm
<b>Temperature range</b>	Operation: 0°C to + 50°C Storage: -20°C to + 70°C
<b>Relative humidity</b>	Operation: 30% to 80% non-condensing Storage: 10% to 95% non-condensing
<b>Warranty</b>	5 years

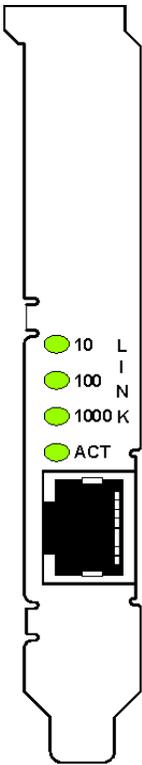
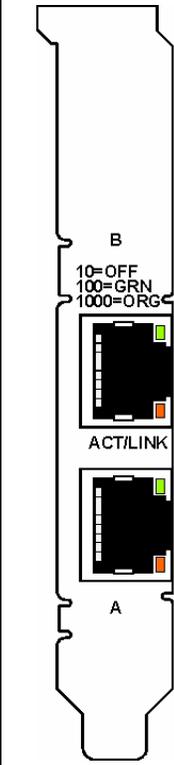
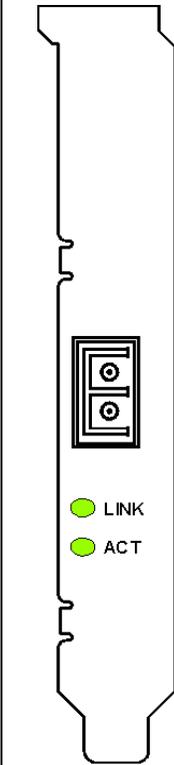
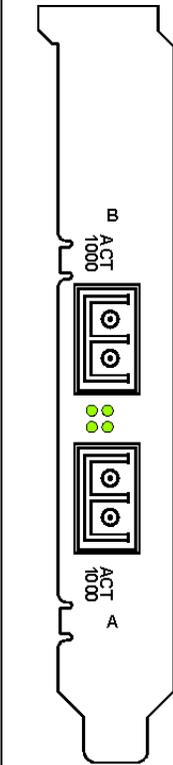
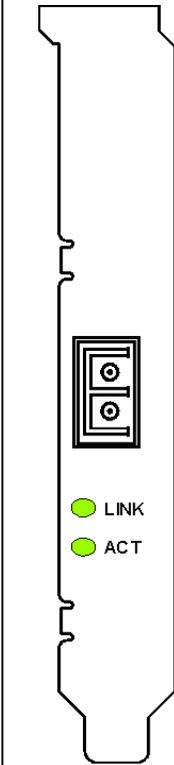
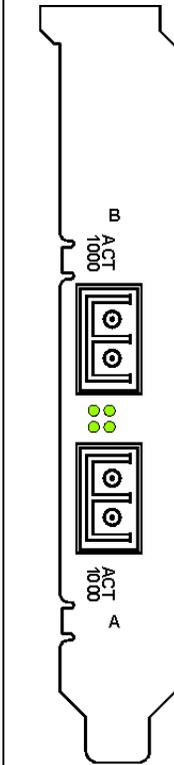
## How to Identify your Network Adapter Type

If you are in any doubt, you can easily check which type of network adapter you have without having to open the computer cover. Simply compare the card's fixing plate (in particular the ports and labeling) with the diagrams below. The type of adapter is also displayed in the header of the diagnostics program (see section "Diagnostics Program").

### Adapter Variant 1

Model	SK-9E21 SK-9S21	SK-9E22 SK-9S22	SK-9E81 SK-9S81	SK-9E82 SK-9S82	SK-9E91 SK-9S91	SK-9E92 SK-9S92
<b>Bracket</b>						
<b>Interface/Port</b>	10/100/ 1000Base-T Single Link	10/100/ 1000Base-T Dual Link	1000Base-SX Single Link	1000Base-SX Dual Link	1000Base-SX Single Link	1000Base-SX Dual Link
<b>Media</b>	Copper	Copper	Fiber	Fiber	Fiber	Fiber

**Adapter Variant 2**

Model	SK-9E21 SK-9S21	SK-9E22 SK-9S22	SK-9E81 SK-9S81	SK-9E82 SK-9S82	SK-9E91 SK-9S91	SK-9E92 SK-9S92
<b>Bracket</b>						
<b>Interface/Port</b>	10/100/ 1000Base-T Single Link	10/100/ 1000Base-T Dual Link	1000Base-SX Single Link	1000Base-SX Dual Link	1000Base-SX Single Link	1000Base-SX Dual Link
<b>Media</b>	Copper	Copper	Fiber	Fiber	Fiber	Fiber

# Appendix A. License and Warranty Information

## The Americas, Asia, Australia, New Zealand, Pacific

Dear Customer,

if you acquired your SysKconnect product in the UNITED STATES, CANADA or any other country in the AMERICAS, ASIA, AUSTRALIA, NEW ZEALAND, PACIFIC, the following license and purchase agreement applies to you.

This is a legal agreement between you, the end user and SysKconnect Incorporation, a California U.S.A. Incorporation (SysKconnect Inc.).

### **SysKconnect Inc. License and Purchase Agreement**

By opening the sealed disk package and taking possession of the hardware, you are agreeing to be bound by the terms of this Agreement. If you do not agree to the terms of this Agreement, promptly return the unopened and unused disk package and hardware with the accompanying items (including all written materials and other accessories) to the place of purchase for a full refund.

#### **Grant of Software License**

This SysKconnect Inc. License Agreement (License) permits you to use one copy of the SysKconnect Inc. software product acquired with this License ("SOFTWARE") on any single computer, provided the SOFTWARE is in use on only one computer at any time. If you have multiple Licenses for the SOFTWARE, then at any time, you may have as many copies of the SOFTWARE in use as you have Licenses. The SOFTWARE is "in use" on a computer when it is loaded into the temporary memory (i.e. RAM) or installed into the permanent memory (e.g. hard disk or other storage device) of that computer, except that a copy installed on a network server for the sole purpose of distribution to other computers is not "in use". If the anticipated number of users of the SOFTWARE will exceed the number of applicable Licenses, then you must have a reasonable mechanism or process in place to assure that the number of persons using the SOFTWARE concurrently does not exceed the number of Licenses. If the SOFTWARE is permanently installed on the hard disk or other storage device of a computer (other than a network server) and one person uses that computer more than 80% of the time it is in use, then that person may also use the SOFTWARE on a portable or home computer.

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If the SOFTWARE is not copy protected you may either make one copy of the SOFTWARE solely for backup or archival purposes, or transfer the SOFTWARE to a single hard disk provided you keep the original solely for backup or archival purposes.

You may not copy the Product Manual(s) or written materials accompanying the SOFTWARE or HARDWARE.

#### **Other Restrictions**

You may not rent or lease the SOFTWARE or HARDWARE, but you may transfer your rights under this SysKconnect Inc. License and Purchase Agreement on a permanent basis provided you transfer all copies of the SOFTWARE and all written materials, and the recipient agrees to the terms of this Agreement. You may not reverse engineer, decompile or disassemble the SOFTWARE. Any transfer must include the most recent update and all prior versions.

#### **Hardware**

SysKconnect Inc. warrants, that the hardware will be delivered free from defect and in working condition. SysKconnect Inc. does not assume liability for nor warrant damage to the hardware after delivery. SysKconnect also does not warrant total applicability for specific applications or customer Network environments.

### **Limited Warranty for Hardware and Software**

#### **Limited Warranty**

SysKconnect Inc. warrants that the SOFTWARE will perform substantially in accordance with the accompanying Product Manual(s) for a period of 90 days from the date of receipt.

SysKconnect warrants

that NETWORK INTERFACE CARDS will be free from defects in materials and workmanship under normal use and service for a period of 5 years from the date of receipt, that NETWORK INFRASTRUCTURE COMPONENTS (e.g., hubs, switches, concentrators) will be free from defects in materials and workmanship under normal use and service for a period of 2 years from the date of receipt, and other HARDWARE for a period of 6 months from the date of receipt respectively.

This warranty is given by SysKconnect Inc. as producer of the PRODUCT; possible legal warranty or liability claims against the dealer, whom you have acquired your SOFTWARE or HARDWARE product from, shall neither replaced by nor limited through this warranty.

### **Customer Remedies**

SysKonnnect's entire liability and your exclusive remedy shall be, at SysKonnnect's option, either return of the price paid, or repair or replacement of the SOFTWARE or HARDWARE that does not meet SysKonnnect's Limited Warranty and which is returned to SysKonnnect Inc. with a copy of your receipt. This Limited Warranty is void if failure of the SOFTWARE or HARDWARE has resulted from accident, abuse, or misapplication. Any replacement SOFTWARE will be warranted by SysKonnnect Inc. only for the remainder of the original warranty period or 30 days, whichever is longer. Any replacement HARDWARE will be warranted for the remainder of the original warranty period or 6 months, whichever is longer.

### **No other Warranties**

SysKonnnect Inc. disclaims all other warranties or liabilities with respect to the SOFTWARE, the HARDWARE, the accompanying Product Manual(s) and other written materials and any other accessories.

### **No Liability for Consequential Damages**

SysKonnnect Inc. does not warrant the software and hardware for a specific application, nor does SysKonnnect Inc. accept any consequential damages due to the use of the hardware or software. SysKonnnect Inc. and its suppliers shall not be liable for any other damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information or data, property loss or other financial loss), arising out of the use of or the inability to use this SysKonnnect Inc. product, even if SysKonnnect Inc. has been advised of the possibility of such damages. In any case, SysKonnnect's entire liability shall be limited to the amount actually paid by you for the product.

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This agreement is governed by the procedural and substantive laws of the State California, U.S.A. UN Trade Laws shall not be applicable in any case.

Should individual stipulations of this Agreement be or become invalid, this invalid stipulation shall be replaced by a stipulation, which is as close as possible to the invalid stipulation.

Should you have any questions concerning this Agreement, or if you desire to contact SysKonnnect Inc. for any reason, please use the address information enclosed in this product or write to: SysKonnnect Inc., A Marvell@Company, 700 First Avenue, Sunnyvale, CA 94089.

### **U.S. Government Use**

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## **Europe**

Dear Customer,

if you acquired your SysKonnnect product in EUROPE, the following license and purchase agreement applies to you: This is a legal agreement between you, the end user and SysKonnnect GmbH, incorporated in Ettlingen/Federal Republic of Germany.

### **SysKonnnect License and Purchase Agreement**

By opening the sealed disk package and taking possession of the hardware, you are agreeing to be bound by the terms of this Agreement. If you do not agree to the terms of this Agreement, promptly return the unopened and unused disk package and hardware with the accompanying items (including all written materials and other accessories) to the place of purchase for a full refund.

#### **Grant of Software License**

This SysKonnnect License Agreement (License) permits you to use one copy of the SysKonnnect software product acquired with this License ("SOFTWARE") on any single computer, provided the SOFTWARE is in use on only one computer at any time. If you have multiple Licenses for the SOFTWARE, then at any time, you may have as many copies of the SOFTWARE in use as you have Licenses. The SOFTWARE is "in use" on a computer when it is loaded into the temporary memory (i.e. RAM) or installed into the permanent memory (e.g. hard disk or other storage device) of that computer, except that a copy installed on a network server for the sole purpose of distribution to other computers is not "in use". If the anticipated number of users of the SOFTWARE will exceed the number of applicable Licenses, then you must have a reasonable mechanism or process in place to assure that the number of persons using the SOFTWARE concurrently does not exceed the number of Licenses. If the SOFTWARE is permanently installed on the hard disk or other storage device of a computer (other than a network server) and one person uses that computer more than 80% of the time it is in use, then that person may also use the SOFTWARE on a portable or home computer.

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If the SOFTWARE is not copy protected you may either make one copy of the SOFTWARE solely for backup or archival purposes, or transfer the SOFTWARE to a single hard disk provided you keep the original solely for backup or archival purposes.

You may not copy the Product Manual(s) or written materials accompanying the SOFTWARE or HARDWARE.

#### **Other Restrictions**

You may not rent or lease the SOFTWARE or HARDWARE, but you may transfer your rights under this SysKonnnect License and Purchase Agreement on a permanent basis provided you transfer all copies of the SOFTWARE and all written materials, and the recipient agrees to the terms of this Agreement. You may not reverse engineer, decompile or disassemble the SOFTWARE. Any transfer must include the most recent update and all prior versions.

## **Hardware**

The risk passes to you, the end user, upon taking possession (hand over) of the HARDWARE. Total qualities were not warranted.

## **Limited Warranty for Hardware and Software**

### **Limited Warranty**

SysKconnect warrants that the SOFTWARE will perform substantially in accordance with the accompanying Product Manual(s) for a period of 90 days from the date of receipt if you have created the required technical preconditions.

SysKconnect warrants that NETWORK INTERFACE CARDS will be free from defects in materials and workmanship under normal use and service for a period of 5 years from the date of receipt, that NETWORK INFRASTRUCTURE COMPONENTS (e.g., hubs, switches, concentrators) will be free from defects in materials and workmanship under normal use and service for a period of 2 years from the date of receipt, and other HARDWARE for a period of 6 months from the date of receipt respectively.

Any implied warranties on the SOFTWARE are limited to 90 days, to 5 years on the NETWORK INTERFACE CARDS, to 2 years on the NETWORK INFRASTRUCTURE COMPONENTS and to 6 months on all other hardware. This warranty is given by SysKconnect as producer of the PRODUCT; possible legal warranty or liability claims against the dealer, whom you have acquired your SOFTWARE or HARDWARE product from, shall neither be replaced by nor limited through this warranty.

### **Customer Remedies**

SysKconnect's entire liability and your exclusive remedy shall be, at SysKconnect's option, either

return of the price paid, or repair or replacement of the SOFTWARE or HARDWARE that does not meet SysKconnect's Limited Warranty and which is returned to SysKconnect with a copy of your receipt. This Limited Warranty is void if failure of the SOFTWARE or HARDWARE has resulted from accident, abuse, or misapplication. Any replacement SOFTWARE will be warranted by SysKconnect only for the remainder of the original warranty period or 30 days, whichever is longer. Any replacement HARDWARE will be warranted for the remainder of the original warranty period or 6 months, whichever is longer.

### **No other Warranties**

SysKconnect disclaims all other warranties or liabilities with respect to the SOFTWARE, the HARDWARE, the accompanying Product Manual(s) and other written materials and any other accessories.

### **No Liability for Consequential Damages**

SysKconnect does not warrant the software and Hardware for a specific application, nor does SysKconnect accept any consequential damages due to the use of the hardware or software. SysKconnect and its suppliers shall not be liable for any other damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information or data, property loss or other pecuniary loss), arising out of the use of or the inability to use this SysKconnect product, even if SysKconnect has been advised of the possibility of such damages. In any case, SysKconnect's entire liability shall be limited to the amount actually paid by you for the product.

### **Other**

This agreement is governed by the procedural and substantive laws of the Federal Republic of Germany. UN Trade Laws shall not be applicable in any case. Place of litigation is Karlsruhe, FRG, as far as this can be agreed upon operatively in this way.

Should individual stipulations of this Agreement be or become invalid, this invalid stipulation shall be replaced by a stipulation, which is as close as possible to the invalid stipulation.

Should you have any questions concerning this Agreement, or if you desire to contact SysKconnect for any reason, please use the address information enclosed in this product or write to: SysKconnect GmbH, Siemensstrasse 23, D-76275 Ettlingen.

## **Deutschland, Schweiz, Österreich, Liechtenstein**

Verehrte Kundin, verehrter Kunde

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### **Hardware**

Mit der Inbesitznahme (Übergabe) dieser Hardware geht die Gefahr auf Sie, den Endanwender über. Eigenschaften wurden nicht zugesichert.

## **Beschränkte Garantie für Hardware und Software**

SysKconnect garantiert für einen Zeitraum von 90 Tagen ab Empfangsdatum, dass die Software, soweit die technischen Voraussetzungen hierfür von Ihnen geschaffen wurden, im wesentlichen gemäß der begleitenden Dokumentation arbeitet. SysKconnect garantiert für

Netzwerkadapterkarten für einen Zeitraum von 5 Jahren,

Infrastrukturkomponenten (z.B. Konzentratoren, Hubs, Switches) für einen Zeitraum von 2 Jahren und die sonstige Hardware für einen Zeitraum von 6 Monaten ab Empfangsdatum, dass die gelieferte Hardware bei normaler Benutzung und Wartung frei von Material- oder Verarbeitungsfehlern ist. Die Garantie ist bezüglich der Software auf 90 Tage, bezüglich der Netzwerkadapter auf 5 Jahre für Infrastrukturkomponenten auf 2 Jahre und bezüglich der sonstigen Hardware auf 6 Monate beschränkt. Diese Garantie wird von SysKconnect als Hersteller des Produktes übernommen; etwaige gesetzliche Gewährleistungs- oder Haftungsansprüche gegen den Händler, von dem Sie Ihr Exemplar der Software oder Hardware bezogen haben, werden hierdurch weder ersetzt noch beschränkt.



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