

Pure, Pure SE

User Guide

SIEMENS

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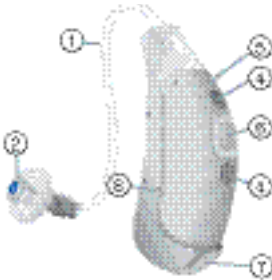
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Your Pure hearing instrument



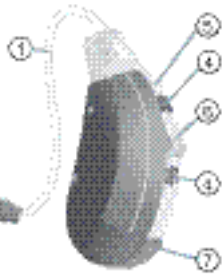
Pure

battery type 312
rechargeable



Pure SE

battery type 10
non-rechargeable



① Receiver unit

② Dome

③ Receiver mold

④ Microphone openings

⑤ Microphone cover

⑥ Push button

⑦ Battery compartment

⑧ Charging contacts

⑨ Serial number

⑩ Type of hearing instrument







Your Hearing Care Professional offers an assortment of receiver lengths and dome sizes to fit your ear best.

Intended use

Hearing instruments are intended to improve the hearing of hearing impaired persons. Diagnosis and prescription of a hearing instrument must be performed by hearing health specialists, e.g. ENT doctors, audiologists or acousticians.

Read and follow the instructions of this user guide to avoid injuries or damage to the hearing instruments.

Symbols:	
Be aware to information marked with the warning symbol WARNING , CAUTION or NOTICE !	
	WARNING points out a situation that could lead to serious injuries, CAUTION indicates a situation that could lead to minor and moderate injuries.
NOTICE	NOTICE indicates possible property damage.
	Advice and tips on how to handle your device better.
	Instruction. Indicates that something has to be done.
	Indicates an option that not every hearing instrument has. Ask your Hearing Care Professional to check off the relevant information.

General notes on safety

NOTICE

Your hearing instruments are sensitive to extreme heat, high humidity, strong magnetic fields ($> 0.1\text{T}$), X-rays and mechanical stress.

- ▶ Do not expose your hearing instruments to extreme temperature or high humidity.
- ▶ Do not leave them in direct sunlight.
- ▶ Do not wear them in the shower or when you apply make-up, perfume, aftershave, hairspray or suntan lotion.
- ▶ Do not wear your hearing instruments when you are exposed to short-waves, a strong magnetic field, a high frequency field or X-rays.
- ▶ Do not place your hearing instruments in a microwave oven.



WARNING

Choking hazard posed by small parts.

- ▶ Keep hearing instruments, batteries and accessories out of children's reach.
- ▶ If swallowed consult a physician or hospital immediately.
- ▶ If infants, small children or mentally disabled persons need to wear hearing instruments ensure adequate supervision.



WARNING

Hazard of explosion!

- ▶ Do not use your hearing instruments in areas where there is a danger of explosions (e.g. mining).

NOTICE

Leaking batteries damage the hearing instruments.

- ▶ Turn the hearing instruments off when not in use to preserve the battery.
- ▶ Remove batteries when the instruments are not in use for a prolonged period of time.

NOTICE

Batteries contain harmful substances that pollute the environment.

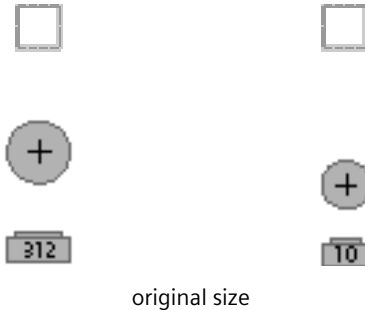
- ▶ Do not throw used batteries into household trash.
- ▶ Dispose batteries according to national regulations or return them to your Hearing Care Professional.



In some countries restrictions for the usage of wireless equipment exist.

- ▶ Refer to local authorities for further information.

Handling of standard and rechargeable batteries



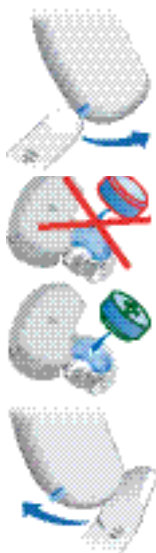
- ▶ Always use the right size of batteries.
- ▶ Charge the rechargeable batteries before first use.
- ▶ Remove the tab on standard batteries only when you are ready to use them.
- ▶ The positive (+) side of the batteries is always the smooth side.
- ▶ Always keep spare batteries with you.

Low battery indicator

Your Hearing Care Professional can activate an acoustic signal to inform you when the battery is nearly empty. If you hear an acoustic signal or experience low amplification power, replace the battery.

Inserting the battery

- ▶ Open the battery compartment completely using your fingernail as shown in the illustration.
- ▶ Insert the proper size battery. Make sure that the "+" symbol on the battery points up as shown in the picture
- ▶ Close the battery compartment. Do not force the door shut. If it does not close easily, check to see if the battery was inserted properly.



When the battery door is completely closed, your hearing instrument is ready for use.

Removing the battery

- ▶ Open the battery compartment completely.
Normally the battery drops out when the compartment is completely open.
- ▶ If the battery does not come out, lightly tap the instrument or use the magnet stick available as accessory to remove the battery.



Inserting and removing your hearing instrument



For side recognition ask your Hearing Care Professional to apply colored markers in the battery compartment. If the marker in the battery compartment is in red, the hearing instrument is intended for the right ear. If the marker is in blue, the hearing instrument is for the left ear.

Inserting your hearing instrument

- ▶ Turn your hearing instrument off.
- ▶ Hold the receiver mold / dome between your thumb and index finger and insert it carefully into the ear canal.

You may find it helpful to pull your ear slightly upward or to the back.

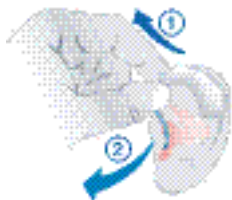
- ▶ Place your hearing instrument behind your ear.
- ▶ Turn your hearing instrument on.



Removing your hearing instrument

- ▶ Hold the receiver mold / dome between your thumb and index finger and carefully pull it out.

You may find it helpful to lightly push your ear from the back.



Turning your hearing instrument on and off

- ▶ Ask your Hearing Care Professional to check off the relevant information.



Via battery compartment

On

- ▶ Close the battery compartment.



Off

- ▶ Open the battery compartment.



Via push button

On

- ▶ Press the push button for 2 seconds.



Off (stand by)

- ▶ Press the push button for 2 seconds.



Via remote control

- ▶ Refer to the remote control user guide.

Power-on delay

Your hearing instrument is equipped with a "power-on delay" feature which can be activated by your Hearing Care Professional. This allows you to turn the hearing instrument on with an automatic delay of 6, 12 or 18 seconds, so that you may insert the hearing instrument into your ear without experiencing unpleasant feedback (whistling).

Changing the hearing program



Via push button

- ▶ Press the push button.
The hearing instrument changes to the next program.



Via remote control

- ▶ Refer to the remote control user guide.

Changing the volume

The volume of your hearing instruments is controlled automatically and there is no need to manually adjust it. Should you prefer manual volume control, your Hearing Care Professional can program the hearing instrument for manual adjustment.



Automatic

The volume is adjusted automatically when in use.



Via remote control

▶ Refer to the remote control user guide.

Functionalities

Your Hearing Care Professional can activate the following functionalities.



e2e wireless function

- Allows the use of a remote control.
- Automatically adjusts both hearing instruments simultaneously to change the instrument settings, e.g. volume or program.



The performance of the e2e wireless function may be affected by electromagnetic interference – e.g. from a computer monitor or fluorescent lamp system.

- ▶ Move away from the source of interference if you experience difficulty.

Maintenance and care

Your hearing instruments are highly sensitive systems. Proper care and handling will ensure the best possible performance.

Clean instruments regularly to prevent damage to the hearing instruments and to avoid health problems.

NOTICE

- ▶ Do not put the hearing instruments in water.



- ▶ Clean your hearing instruments with a soft, dry tissue, as necessary.
- ▶ If the hearing instruments sound distorted or weak ask your Hearing Care Professional to exchange the microphone cover.
- ▶ Place your hearing instruments in a "dry aid kit" with a special moisture-attracting capsule overnight.
- ▶ Ask your Hearing Care Professional for special care sets and further information on how to keep your hearing instruments in good condition.

Domes and receiver molds



CAUTION

Risk of injury caused by incorrect use of receiver unit and domes/receiver molds.

- ▶ Always wear the receiver unit with a dome or receiver mold.
- ▶ Make sure that the dome/receiver mold is completely attached to the receiver unit.
- ▶ If the dome/receiver mold remains in your ear, have it removed by a medical professional.
- ▶ Insert the receiver unit with the dome/receiver mold carefully and not too deeply into the ear.
- ▶ Use the receiver unit and the dome/receiver mold only as described in this user guide.

Your hearing instruments have one of the following ear pieces:



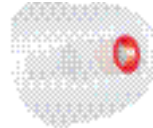
Single dome



Double dome



Receiver mold



Cleaning domes and receiver molds

Cerumen (ear wax) on the dome/ receiver mold affects sound quality.

- ▶ Clean domes/ receiver molds right after taking the hearing instruments off.

This way, cerumen can not dry and harden.

- ▶ Remove cerumen with a soft tissue. No other tools are required.
- ▶ To remove dried cerumen, moisten the soft tissue with a cerumen solvent. Dab the cerumen with the moistened tissue and wait a short period of time. This will loosen the cerumen.



Exchanging domes

The packaging of your dome has a slot on one side to remove the dome from the receiver.

- ▶ Insert the receiver into the slot of the dome packaging.
- ▶ Hold the dome tight while tilting the receiver towards the packaging (refer to the picture).
- ▶ Click the tip of the receiver unit into a new dome.



Exchanging double domes

- ▶ Remove the used double dome from the receiver. Tilt the double dome to get it off the receiver.
- ▶ Click the tip of the receiver unit into a new double dome.



Exchanging receiver molds

- ▶ Ask your Hearing Care Professional for assistance.

Wax guards

A wax guard prevents earwax from entering the receiver. Different wax guards are available for your receiver mold.

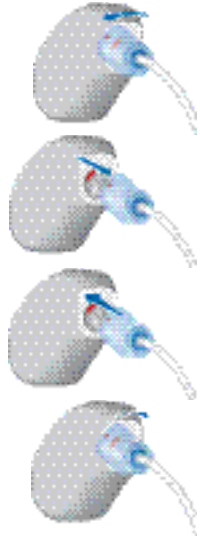
- ▶ Ask your Hearing Care Professional for assistance.

Exchanging the receiver unit



The receiver unit can be changed as needed by your Hearing Care Professional. If you need to replace the receiver unit by yourself follow these directions carefully.

- ▶ Turn receiver unit 45° counterclockwise.
- ▶ Remove receiver unit.
- ▶ Join hearing instrument and receiver unit together. Marks need to coincide.
- ▶ Turn receiver unit 45° clockwise.

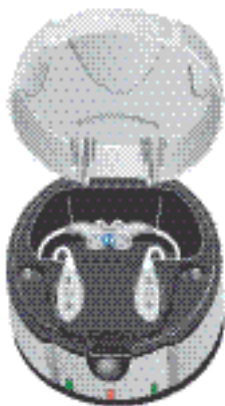


Accessories

Charger (not for all hearing instrument types)

Your hearing instruments work with standard or rechargeable batteries. With the easy-to-use charger you can charge the rechargeable batteries for one or two hearing instruments. After just 6 hours of charging, the charger shuts itself off and the hearing instruments are ready to run for a day.

For detailed information and instructions refer to the charger user guide or ask your Hearing Care Professional.



Tek wireless enhancement (not for all hearing instrument types)

Your hearing instruments together with the Tek Connect remote control will allow you to connect your hearing instruments to the growing world of technology. Via a special Bluetooth connection it is possible to receive audio signals from your mobile, your television or your mp3-player.

For detailed information and instructions refer to the Tek user guide or ask your Hearing Care Professional.



Remote control (not for all hearing instrument types)

The wireless function of your hearing instruments allows you to use a remote control to change the program and volume of your hearing instruments.

For further information about the remote control, contact your Hearing Care Professional or refer to the remote control user guide.



- ▶ In the event your hearing instruments can be controlled by another person's remote control, return hearing instruments and remote control to your Hearing Care Professional.

Troubleshooting

Problem	Possible solution
Sound is weak	Replace empty battery. Clean dome/ receiver mold. Exchange microphone cover. Increase volume.
Hearing instrument emits whistling sounds	Reinsert dome/receiver mold until it fits securely. Decrease volume. Clean dome/receiver mold.
Sound is distorted	Decrease volume. Replace empty battery. Clean dome/receiver mold.
Hearing instrument emits signal tones	Gently close battery compartment completely. Replace empty battery.
Hearing instrument does not work.	Turn hearing instrument on. Gently close battery compartment completely. Replace empty battery. Make sure battery is inserted correctly. Power-on delay is active. Wait 18 seconds and check again.

Consult your Hearing Care Professional if you encounter further problems.

Technical information

Siemens Pure 700, Pure 500, Pure 300
Siemens Pure 701, Pure 501, Pure 301
Siemens Pure SE 701, Pure SE 501
FCC ID: SGI-WL002BTE
IC: 267AB-WL002
Operating frequencies: $F_c=3.28$ MHz



N14203

This Class B digital apparatus complies with Canadian ICES-003.

Changes or modifications not expressly approved by SAT GmbH for compliance could void the users authority to operate the equipment.

FCC compliance

This device complies with Part 15 of the FCC Rules and with RSS-310 of Industry Canada.

Operation is subject to the following conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a resi-

dential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Disposal information

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."



Amended by "Directive 2003/108/EC" (WEEE).



▶ Recycle hearing instruments, batteries and accessories according to national regulations.

With the CE marking Siemens confirms compliance with the European Directive 93/42/EEC concerning medical devices.



For the products with e2e wireless 2.0 Siemens additionally confirms compliance with the European Directive 99/5/EC (R&TTE) concerning radio and telecommunications terminal equipment.

Hearing instrument		
LEFT		RIGHT
	Model	
	Serial number	
	Battery	
<input type="checkbox"/> yes <input type="checkbox"/> no	Power-on delay	<input type="checkbox"/> yes <input type="checkbox"/> no
<input type="checkbox"/> yes <input type="checkbox"/> no	Push button	<input type="checkbox"/> yes <input type="checkbox"/> no
Signal tones		
<input type="checkbox"/> on <input type="checkbox"/> off	Program change	<input type="checkbox"/> on <input type="checkbox"/> off
<input type="checkbox"/> on <input type="checkbox"/> off	Low battery warning	<input type="checkbox"/> on <input type="checkbox"/> off
<input type="checkbox"/> on <input type="checkbox"/> off	Volume control limit	<input type="checkbox"/> on <input type="checkbox"/> off
<input type="checkbox"/> on <input type="checkbox"/> off	volume control change	<input type="checkbox"/> on <input type="checkbox"/> off
Program	Description of the program	
1		
2		
3		
4		
5		
Remote control		
Model		
Serial number		

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