

REPLACING THE CONTROLLER

It is imperative that Human Touch[®] products are repaired in a manner that ensures product safety and regulatory compliance and that is fully consistent with the practices used during the manufacturing process. Therefore, Human Touch requires that all product repairs are performed using only factory-new parts and in accordance with these repair instructions. Failure to adhere to these instructions voids the product warranty and releases Human Touch from all liability for injury or product damage resulting from the repair.

Tools Required: Phillips-head screwdriver, paper clip. **NOTE:** SAVE ALL REMOVED PARTS FOR USE DURING REASSEMBLY

REMOVING THE CONTROLLER

- 1. Power off the chair, then unplug it.
- 2. Using a small flat-head screwdriver, remove five small rubber inserts that cover the five power panel screw heads.
- 3. Using a Phillips-head screwdriver, remove the five power panel screws (Fig.1).
- 4. Using a Phillips-head screwdriver, remove the two screws that secure the controller cord to the power panel (Fig.2).
- 5. Pull the power panel away from the chair to expose the connectors (Fig.3).
- 6. Using a wire cutter, cut the zip tie that secures the controller cord to the chair cable harness.
- 7. Disconnect the controller cable connector (Fig.3).
- 8. Pull the controller cord through the power panel, then through the cable guide on the chair (Fig.4).



(Fig.1)



(Fig.2)







SERVICE LEVEL: 2

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INSTALLING THE NEW CONTROLLER

- 1. Feed the controller cable through the cable guide on the chair, and then through the front of the power panel.
- 2. Connect the controller cable connector to the corresponding connector on the chair.
- 3. Secure the controller cord to the chair cable harness in the same location in which it was secured previously, using a new zip tie.
- 4. Replace the two screws to secure the controller cord to the outside of the power panel.
- 5. Place the power panel into position, then replace the five screws to secure the power panel to the chair.
- 6. Replace the five rubber inserts to cover the five screw heads.
- 7. Plug in the chair, power it on, then verify that the chair is working properly.

