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# LIFT-Off<sup>®</sup> FLOORS & MORE

USER'S GUIDE  
53Y8, 29H3, 75Q3 SERIES

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## **Thanks for buying a BISSELL Lift-Off® Floors & More Vacuum**

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.

**Mark J. Bissell**  
Chairman, President & CEO

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

## **READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.**

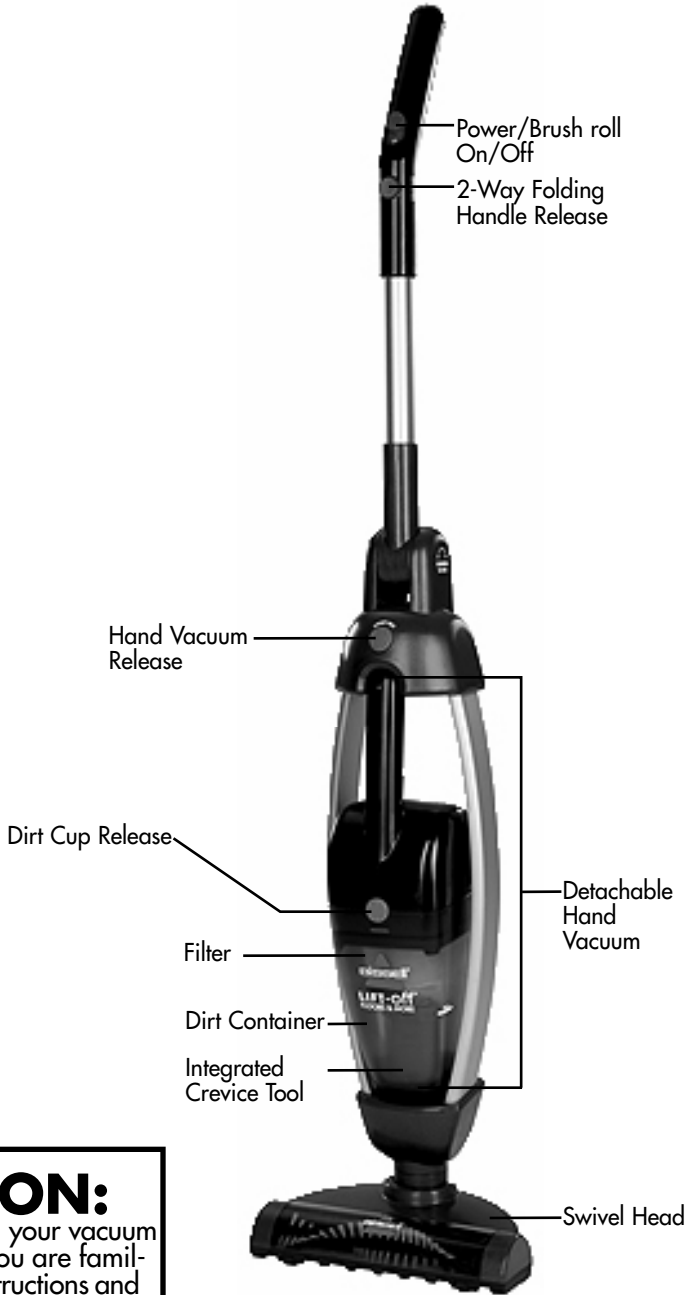
### **⚠ WARNING: To reduce the risk of fire, electric shock, or injury:**

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle charger, including charger plug and charger terminal with wet hands.
- Do not charge the unit outdoors.
- Use only the charger supplied by the manufacturer to recharge.
- Do not incinerate the appliance even if it severely damaged. The batteries can explode in a fire.
- Do not put any object into opening.
- Do not use with any opening blocked.
- Keep openings free of dust, lint, hair and anything that may reduce airflow.

- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Always turn off this appliance before connecting or disconnecting the motorized nozzle.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup or filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.

## **SAVE THESE INSTRUCTIONS FOR FUTURE USE**

This model is for household use only.



**CAUTION:**  
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

## Assembly

**No tools are required for assembly; simply insert foot into body of unit until you hear a click.**

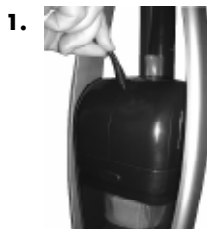
### Charging

**Before charging, make sure unit is in the OFF position.**

1. Insert the charging adapter plug into the charging port on the back of the unit.
2. Plug the adapter into the wall outlet. The red indicator light will illuminate and remain on when plugged into wall outlet. Charge the unit completely for 24 hours prior to first use.

**Note: The adapter may become warm during charging – this is normal.**

3. When the unit is fully discharged, approximately 16 hours of charging is required for the battery to regain full capacity.



## Operations

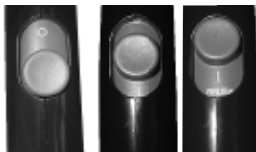
### Power switch

**The power switch is located on the top of the handle. Settings include:**

**(O) = OFF**

**(I) = Suction ON**

**(BRUSH) = Suction and Brush ON**



### Using your stick vacuum

1. Push power switch on to desired setting.
2. Easily clean hard floors, low pile carpet, and area rugs.
3. When finished cleaning, turn power switch to OFF (O) position.

### 2-way folding handle

**For cleaning under couches, beds and other hard to reach areas.**

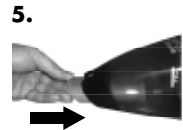
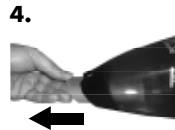
1. To release, push button located under power switch to bend handle forward for cleaning under furniture.
2. For space saving storage, push button to bend handle backward.



# Operations

## Cleaning with the detachable hand vac

1. Remove hand vac by pressing the release button.
2. Power switch is located under handle and should be depressed while cleaning in taking place.
3. Easily clean messes on furniture, stairs, and other hard to reach areas.
4. For hard to reach messes, use the integrated crevice tool. To access crevice tool, pull on tab indicated by arrow on front of hand vac nozzle. Listen for click to know crevice tool is ready to use.
5. When done cleaning, simply push crevice tool back into unit.



## Maintenance and care

**To maintain maximum cleaning performance, the following maintenance steps must be performed:**

### Emptying the dirt cup

**Dirt cup should be emptied before debris reaches the FULL line on cup.**

1. Turn power OFF (O) and remove hand vacuum from unit, as directed in step 1 "Cleaning with the detachable hand vac".
2. Hold hand vacuum vertically and depress the release button to release dirt container.
3. Gently pull dirt container away from the hand vacuum grip and remove the filter. Empty dirt into waste container.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.



### Cleaning or Replacing the filter

**The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.**

# Maintenance and care

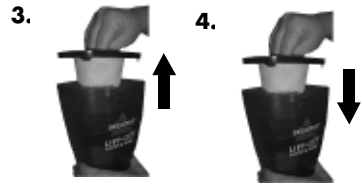
## Cleaning or Replacing the filter continued

Use only genuine **BISSELL** replacement filters in your **BISSELL** vacuum. To purchase visit [WWW.BISSELL.COM](http://WWW.BISSELL.COM) or call 1-800-237-7691.

### To clean filter:

1. Turn power OFF (O).
2. Remove the dirt container from the hand vacuum, as directed in step 1 "Emptying the dirt cup" on page 6.
3. Remove filter and tap firmly against the inside of a waste container, removing any visible dirt.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.

**NOTE: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it.**

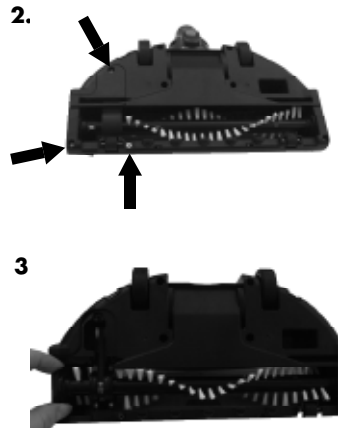


## Brush roll and brush roll belt maintenance

The brush roll may accumulate debris such as strings, hair and fibers. This type of debris can wrap around the brush and diminish its ability to clean effectively.

### To remove brush roll for cleaning:

1. Turn power OFF (O). Remove foot assembly from unit and turn over to access the brush roll.
2. Remove three Phillips head screws to remove the belt cover.
3. To remove brush roll, pull on the brush near the belt side. Clean off hair or other debris from brush roll.
4. Place cleaned brush roll back into foot of unit by aligning the non-belt side so it's seated in the nozzle.
5. Pivot the brush roll so the belt end slides into the slot in the nozzle.
6. Replace the belt cover and secure with three screws. Attach foot assembly on unit.



# Maintenance and care

## Brush roll and brush roll belt maintenance continued

### Brush roll reset:

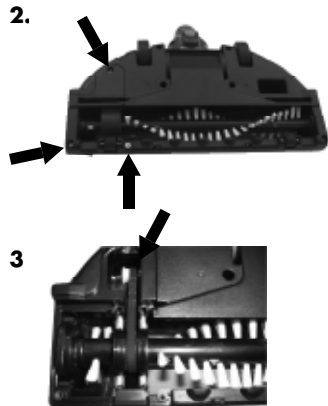
If larger debris becomes lodged in the foot of the unit and the brush roll shuts off, turn the unit off and remove the obstruction. Wait approximately 15 seconds for the motor to cool down before turning back on. Brush will function again after allowing time to cool down.

### Brush roll belt replacement:

If the brush roll belt should break, call 1-800-237-7691 or visit [WWW.BISSELL.COM](http://WWW.BISSELL.COM) to purchase replacement belt.

### Replacement instructions:

1. Turn power OFF (O). Remove foot assembly from unit and turn over to access the brush roll belt.
2. Remove three Phillips head screws to remove the belt cover.
3. Locate broken belt.
4. Replace belt.
5. Place brush roll back into foot of unit.
6. Replace the belt cover and secure with three screws.
7. Attach foot assembly on unit.



## Disposal of batteries



### WARNING:

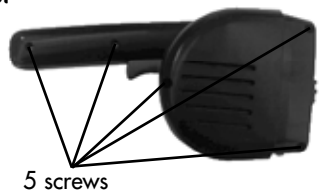
This product contains Nickel Metal Hydride (NiMH) rechargeable batteries. According to Federal and State regulations, removal and proper disposal of NiMH batteries is required. For removal of the batteries in your Lift-Off Floor & More see instructions below.



If your Lift-Off Floors & More is to be disposed of, the batteries should be removed and disposed of properly.

1. **IMPORTANT:** Unplug Charger.
2. Remove hand vac from unit and remove dirt cup from handle.
3. Remove (5) Phillips head screws on the handle and cover.

3.



5 screws



# Maintenance and care

## Disposal of batteries continued

4. Separate left and right cover.
5. Remove the entire battery assembly from the cover.
6. Remove (3) Phillips head screws between the motor and battery bracket.
7. Pull the motor, PCB, fuse, and inner wire through the middle of the battery bracket, separating the battery bracket and single battery from the motor, PCB, and inner wire.
8. Cut wires from the PCB and fuse to the battery bracket.
9. Keep Battery Pack together – DO NOT separate individual batteries. For specific disposal instructions of batteries, please contact RBRC (Rechargeable Battery Recycling Corporation) **1-800-822-8837** or visit **www.rbrc.com**.
10. Discard remainder of product  
**CAUTION:** Disconnecting the battery will destroy the appliance and void the warranty.

## Troubleshooting

### **Vacuum won't turn on** **Possible causes**

1. Battery isn't fully charged

### **Brush roll not turning** **Possible causes**

1. Brush roll is jammed
2. Brush roll needs to be reset
3. Broken brush roll belt

### **Vacuum cleaner has low suction** **Possible causes**

1. Dirt container is full
2. Dirt container is not installed properly
3. Foot is loose
4. Filters need cleaning
5. Filters need replacing

### **Remedies**

1. Charge battery. Follow charging battery instructions on page 5

### **Remedies**

1. Remove obstruction. Follow instructions on pages 7 and 8
2. Follow instructions on page 8
3. Follow instructions on page 8

### **Remedies**

1. Empty dirt container
2. Position container correctly and snap firmly into place
3. Make sure foot is fully inserted into body of unit
4. Follow filter instructions on page 7
5. Visit [www.bissell.com](http://www.bissell.com) or call 1-800-237-7691 to order replacement filters.

# Troubleshooting

## Visible dirt escaping from vacuum

### Possible causes

1. Dirt container is full of debris
2. Filter is missing or installed incorrectly
3. Dirt container installed incorrectly

### Remedies

1. Empty dirt container
2. Check filter for correct installation
3. Position container correctly and snap firmly into place

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

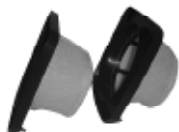
**For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.**

## Replacement parts - BISSELL vacuum

You may purchase parts by calling BISSELL Consumer Services or by visiting our website. Below is a list of common replacement parts.

Item	Part No.	Part Name
1	52H6	Filter assembly – set of 2
2	203-1612	Charging adapter plug
3	203-1609	Foot assembly
4	203-1610	Dirt cup assembly
5	203-1607	Brush roll belt
6	203-1608	Brush roll
7	203-1611	Hand vac assembly

1



2



3



4



5



6



# **Warranty - BISSELL Lift-Off Floors & More Stick Vacuum**

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

## **Limited One Year Warranty**

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## **If your BISSELL product should require service:**

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

### **Website or E-mail:**

[www.bissell.com](http://www.bissell.com)

Use the "Customer Support" tab.

### **Or Call:**

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

### **Or Write:**

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**  
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.



## Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

### **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit [www.bissell.com/registration](http://www.bissell.com/registration) now!**



## BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Services**  
**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.**



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[www.bissell.com](http://www.bissell.com)

