

# **INSTRUCTIONS FOR INSTALLATION & USE** WD72, WDM73

### Hotpoint recommends, for your own safety and to ensure you get the best possible results from your Washer Dryer, you read through this booklet and follow these steps thoroughly.

#### STEP 1 **Electrical Guide**

Choose a location for your washer dryer, where possible on a solid floor, with the electrical sockets and water supply taps easily accessible. Allow sufficient space: 600mm width, 600m depth and 900mm height. DO NOT install in a bath or shower room



### STEP 3 Dispenser Drawer

Read through this section to familiarise yourself with the different compartments within the dispenser drawer.



# STEP 2 Installation Guide

Dispose of packaging material in a safe place and remove any labels.

Please read through thoroughly to ensure you understand each stage before you begin.

Remember you may be charged for a service call if a problem with your washer dryer is caused by incorrect installation or misuse.

#### STEP 4 Wash Guide

A wash chart is provided to help you to select your required programme.

Examples given for the maximum washing load weight for different fabric types.

Hotpoint recommend the Persil range of detergent products.

NOTE: Always follow manufacturer's dosage recommendations.

### STEP 5 Options Guide

All available optional wash features are explained within this section - These allow you to adjust your selected wash programme to suit your needs.

NOTE: In addition to the temperature of the

features will affect the programme times.

A picture guide provides a clear

dry programme.

incoming water, the selection of optional wash

**STEP 7** Wash & Auto Dry Programme

explanation how to set a wash and auto



STEP 6

#### **Drying Guide**



A auide to drving times is provided for independent drying programmes, along with a list of items not suitable for tumble drving.

Examples given for the maximum drying load weight for different fabric types.

NOTE: Always make sure the mains button is in the OFF position before selecting an independent drying programme.

**STEP 8** 

#### Troubleshootina

READ BEFORE CONTACTING SERVICE!

Please refer to the Troubleshooting section if you have any problems when using your washer drver. There may be nothing wrong!

NOTE: Hotpoint recommend, on completion of your programme, that you switch off both the electricity and water supply to the appliance.

DO NOT overload the washer dryer.



Read the rest of these instructions to get the best from your appliance, remember to fill in your guarantee registration.

### Keep these instructions in a safe place for quick reference.



# **Hotpoint guarantee**

#### "Satisfaction guaranteed or your money back"

We give you a unique 'satisfaction guaranteed' promise - **valid for 90 days** - after you have purchased your Hotpoint appliance. If there is a technical problem simply call Hotpoint Repair service or visit our web-site at <u>www.theservicecentre.co.uk</u> and where necessary, we will arrange for an engineer to call. If the technical problem is not resolved under this guarantee, we will replace your machine or, if you prefer, give you your money back.

All Hotpoint appliances carry a fully inclusive 12 month parts and labour guarantee as well as free replacement parts for the first 5 years (except microwaves, selected integrated appliances and cooker hoods, which have a one year guarantee) provided that they are fitted by a Hotpoint engineer.

#### **Guarantee terms and conditions**

Your guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to the following provisions that your appliance:

- Has been installed and used correctly in accordance with this instruction booklet.
- Has been used solely for domestic purposes and is located on domestic premises (ie. not for commercial or trade use).
- Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
- Has not been subject to misuse, accident, modified or repaired by anyone other than one of our own service engineers.

For pre purchase information on any other Hotpoint product,

 $\frac{1}{2}$  call: 08701 50 60 70 or visit: <u>www.hotpoint.co.uk</u>



# Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully.

To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

# **After Sales Service**

#### "No company is better positioned to offer an after sales service on a Hotpoint appliance than us - the manufacturer".

As part of our commitment to you, all Hotpoint appliances have the added benefit of a fully inclusive parts and labour guarantee for the first 12 months. In addition to this you also have the advantage of **free replacement parts for the first 5 years** when fitted by a Hotpoint engineer. When the 12 months parts and labour guarantee expires we offer the following after sales service options:

#### Repair Service and Information Help Desk

UK: 08709 066066 www.theservicecentre.co.uk Republic of Ireland: 1850 302 200 Note: Our operators will require the Model number and the Serial number of your appliance.

Available 364 days a year with a fast, effective and value for money service. We have the largest white goods repair service in the UK with over 1200 of our own fully trained engineers. All repairs include a parts and labour guarantee for 12 months from the date of the repair. If you require any information or have any questions about your appliance, our operators are on hand with help and advice. All this ensures that you will receive the best available after sales service possible.

#### **Extended Warranties**

UK: 08709 088 088 www.theservicecentre.co.uk Republic of Ireland: 1850 502 200

Whether you have just one or a number of Hotpoint appliances in your kitchen, we offer two service cover plans to give you total peace of mind. • Repair Protection Plan - FREE service repairs for a single Hotpoint

- appliance during the period of cover.
- Kitchen Cover
- FREE service repairs for all your Hotpoint appliances less than 8 years old.

#### Genuine Parts and Accessories UK: 08709 077 077 www.theservicecentre.co.uk Republic of Ireland: (01) 842 6836

A wide range of genuine parts and accessories are available from our hotline or through our web site.

Genuine parts and accessories, extended warranties and service repairs are all available on our web-site at:





www.theservicecentre.co.uk

General Domestic Appliances Limited, Morley Way, Peterborough, PE2 9JB.

IMPORTANT INFORMATION: The temperature of the incoming water supply and selection of any Optional Wash Feature will affect the programme times.

ITCL	Codes	Fabric	Temp. °C	Full Load	Programme Time (mins) based on hot and cold fill	Approx. Max Spin Speed depending on model
Α	\ <u>95</u> /	White Cotton & Linen without special finishes.	95	5kg	120 - 140	1200rpm
В	\ <u>60</u> /	Colourfast cotton, linen or viscose without special finishes	60	5kg	150 - 170	1200rpm
C	\ <u>40</u> /	Non-colourfast cotton, linen & viscose	40	5kg	70 - 80	1200rpm
D	\ <u>.so</u> /	Coloured nylon, polyester, acrylic/cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures	50	3kg	60 - 70	900rpm
E	\ <u>40</u> /	Acrylics, acetates & tri-acetate blends of these fabrics with wool, polyester/wool blends	40	3kg	50 - 60	900rpm
F	\ <u>40</u> /	Woollen blankets, wool mixtures with cotton, rayon or silk. Shrink resistant machine washable wool	40 40	2.7kg 1.4kg	55 - 65 40 - 50	900rpm 900rpm
G	\30/	Silk & printed acetate fabrics with colours not fast at 40°	30	1.4kg	35 - 40	900rpm
		Refresh programmes	warm	0.9kg	30 - 35	900rpm
	For gentle wash, rinse & spin options see STEP 7					

# Selecting a Prewash

For heavily soiled loads, press and hold the required wash programme button until a second beep is heard, the infobubble™ will display 'Prewash' and until.

To cancel press the wash programme button a third time and a beep will be heard.

## **Button Selection:**

To select, press button. Press again to cancel.

## Interlocking Door System:

#### To Open...

Grip the door handle and press the button whilst pulling open the door.

#### To Close...

Apply pressure at the 2 o'clock position until the door clicks.

#### Indicator Light...

WARNING: Do not attempt to open the door whilst the  $\$   $\$  symbol is displayed in the infobubble  $\$ 

## WASHING WEIGHT LOADS

Two examples of typical loads for washing different types of fabric:

### COTTON

- 2 Bath Towels
- 6 Shirt
- 6 Blouses
- 2 Set of Pyjamas
- 4 Sets of Underwear
- 2 Pillow Cases

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= 5kg
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### SYNTHETIC

- 2 Children's Dresses
- 4 Shirts
- 4 Blouses
- 1 Set of Pyjamas
- 4 Sets of Underwear

= 3kg

### Cancel Button

To start the selection again, press and hold the cancel button for a few seconds, all settings displayed will disappear and the Infobubble<sup>™</sup> will display 'Select Programme'.

**NOTE:** If pressed when setting 'Time Delay' or when time delay is active, time delay is cancelled but the selected wash programme and optional wash features will remain, the Infobubble<sup>™</sup> will display these. Press start to proceed with the programme.

#### Rinse Hold / Fabric Care Not available with Programme 'F'. Press Action Infobubble™ Display Button Rinse Minimises creasing of silk by x1 suspending wash load in final Hold rinse water. Note: To spin, press the 'Rinse Hold' button again ( the Infobubble™ display will remind you to do this, or select the buzzer).

x2	Fabric Care	<ul> <li>Protects delicates with a gentle wash, automatic rinse hold and 800rpm spin.</li> </ul>	1
x3	Cancel		

### Bioprofile / Time Saver

Press Button	Action		Infobubble™ Display
x1	Bioprofile -	Increases water temperature at stages to ensure maximum wash performance from your biological detergent.	5 : : · · · ·
x2	Time - Saver	Saves up to 25 minutes on lightly soiled items by reducing the wash & spin time of any programme.	·
x3	Selects Biopro	file & Time Saver together	al est sustan
x4	Cancel		

Variable Temperature			
Press Button	Action	Infobubble™ Display	
x1 & Hold	Reduce programmed temperature in 5°C intervals to a minimum of 30°C		
x2	Cancel		

Drying Programme / Drying Time				
Not a	available with Programme 'F'.			
Press Button	Action	Infobubble™ Display		
x1	Selects low heat programme	50 <b>8</b> 10 <del>2</del>		
x2	Selects full heat programme			
Note: To increase drying time by 10 minute increments, up to 120 minutes, press and hold button.				

#### Start, Buzzer / Time Delay Press Action Infobubble™ Button Display x1 & Hold Buzzer Lets you know when the programme has finished or 1. . ... when Rinse Hold is activated. Time Gives you the option to delay 1.1.1.2.2. your wash programme from Delay 1 to 18 hours.

Note: When the button is released the programme will start automatically and the Infobubble™ will display 'Starting Programme'.

Variable Spin				
Press Button	Action	Infobubble™ Display		
x1	Display existing programme spin speed.	wither these		
x2 & Hold	Reduce spin speed by 100rpm intervals to 400rpm or '0' (no spin).			
x3	Return to normal programme setting.			

Variable Rinse					
<ul> <li>Not a</li> </ul>	Not available with Programme 'F'.				
Press Button	Action	Infobubble™ Display			
x1	Add a rinse for sensitive skin.	san tano			
x2	Delete a rinse to save time and water.				
x3	Return to normal programme setting.				



## Items Not Suitable for Tumble Drying:

- Garments with the ITCL code - 🕅 DO NOT TUMBLE DRY
- Woollens.
- Large bulky items eq. guilts, bedspreads. pillows etc... expand when dry, preventing air flow through the appliance.
- Items containing plastic film, foam rubber or rubber like materials eq. pillows, cushions, PVC rainwear or inflammable articles which contain inflammable substances eq. towels contaminated with hair lacquer.
- Fibreglass (eg. some types of curtains).
- Items which have been dry cleaned.

Fabric Type	Programme	Dry Weight Load		amme r Setting HEAT	Time S (approz IRON DRY	etting x.mins) FULL DRY
Natural	B,C,D & E	2.5kg max.	© Long © Long	High High	55 35	80 50
Synthetic	F,G & H	2kg max.	© Short © Short	Low Low	80 45	90 60

IMPORTANT INFORMATION: A 10 minute 'Cool Tumble' phase at the end of each drying cycle allows fabrics to gently cool down, minimising creasing.

All fabrics contain a little natural moisture even when 'dry', this should not be lost if the clothes are to remain soft and fluffy. If clothes are subjected to extreme drying they tend to wrinkle and consequently need more ironing than usual. As clothes feel damper when warm, allow for this when removing items before the 'Cool Tumble' phase is complete.

This machine incorporates a 'Dry Spin' feature, see Automatic Features.

## **DRYING WEIGHT** LOADS

Two examples of typical loads for drying different types of fabric:

### COTTON

- **Bath Towel**

- Set of Pyjamas
- Sets of Underwear
- Pillow Case

= 2.5 ka

### SYNTHETIC

- Set of Pyjamas

# Independent Drying Programme

IMPORTANT INFORMATION: Before selecting an independent drying programme, ensure the mains button is in the 'OFF' position.



Remove the wet laundry and dosing ball (if used) until the correct 'Drving Weight Load' is left in the drum.



Close door by applying pressure at the 2 o'clock position.



Switch 'ON'. The Infobubble™ will display 'Select Prográmme'



Select optional wash & dry features (STEP 5), vou will hear a beep and the Infobubble™ will display the selection.



Press 'START', the door will lock and the  $\Re$ symbol will appear in the Infobubble™ throughout the wash & dry programme.

1-2 minutes after completion of the wash programme the 👔 symbol will disappear and the door can be opened. Switch 'OFF' after use.

#### • Misuse of the dryer may create a fire hazard.



WARNINGS:

- If your appliance is not permanently plumbed in, turn on the cold water supply to the appliance and hook the drain hose over the sink to enable to condensing action to work.
- The dryer is intended for use only where water is used for the cleaning process.
- Be careful not to touch the drum at gets hot during drying.
- the top as this area
- On no account should liquid fabric conditioner be added during the drying process.

# **STEP 7**

## Wash & Auto Dry Programme



Switch on both the water and electricity supply at the mains.



Sort laundry by label into groups with the same wash & dry requirements, load the appliance. See Drying Weight Load examples (STEP 6)



Close door by applying pressure at the 2 o'clock position.



Add detergent / conditioner to the dispenser drawer (STEP 3). Refer to the manufacturer's dosage instructions.



Switch 'ON'. The Infobubble™ will display 'Select Programme'



Select optional wash programme (STEP 4), you will hear a beep and the Infobubble<sup>™</sup> will display the programme information.



Select optional wash & dry features (STEP 5), you will hear a beep and the Infobubble™ will display the selection.



Press 'START', the door will lock and the <u>A</u> symbol will appear in the Infobubble™ throughout the wash & dry programme.



1-2 minutes after completion of the wash programme the A symbol will disappear and the door can be opened. Switch 'OFF' after use.

WARNINGS:

- Do not allow children to play with the appliance or tamper with the controls.
- Do not overload the appliance! It may damage laundry and reduce the quality of the wash.
- Do not attempt to open the door when water is visible in the drum or if <sup>A</sup> the symbol is displayed in the Infobubble<sup>m</sup>.

• Do not use a dosing ball to dispense detergent when using a wash and auto dry programme.

## Gentle Wash, Rinse & Spin Options for Programme G

Press Button Once	Infobubble™ Display Silk 30°C	Description Gentle Wash for Silks.	Options Available Rinse Hold, Fabric Care,	x5	Rinses & Slow Spin 800	Rinse for hand washed delicates / acrylics or as an extra rinse after programmes 'D, E & G'.	Variable Rinse.	
			Variable Rinse, Variable Spin & Timer Saver.	Variable Rinse, Variable	Variable Rinse, Variable	Variable Rinse, Variable Spin & Timer Saver. x6 Super Spin	Spin for hand washed No options.	No options.
x2	Refresh 40°C	A very quick light wash for freshening up.	No options.		1200	spin for programmes 'A, B & C'.		
х3	Rinses & Super Spin 1200	Rinse for hand washed cottons or as an extra rinse for programme 'F'.	Variable Rinse.	x7	Wool Spin 1000	Spin for hand washed woollens or as an extra spin for programme 'F'.	No options.	
x4	Wool Rinses & Spin 1000	Rinse for hand washed woollens or as an extra rinse for programme 'F'.	Variable Rinse.	x8	Slow Spin 800	Spin for hand washed delicates or as an extra spin for programmes D, E & G'		
			x9	NOTE: Return:	s Infobubble™ display to Si	lks 30°C		

# **STEP 8**

# Troubles

### Washcare Tips:

Before washing:

- Pre-treat stains.
- Close zips, tie belts, strings etc... and press studs to prevent tangling.
- Remove papers or tissues from pockets.
- Remove sharp objects and coins from pockets as they could cause damage to clothes or the appliance.
- Limit the size of absorbent loads ie. towels, to 3kg (7lb) to give good washing/rinsing results.
- Place small items in a wash bag.
- Check wash labels as some items may require a cool programme.
- Wash non-colourfast woollens or really dirty laundry separately as they may affect other items.
- Laundry will not wash properly if you overload the appliance.
- Laundry without a wash label should not be machine washed.



# shooting



# Getting to Know your Appliance



## Cleaning the Exterior:

Use a damp cloth or silicon polish to clean the exterior surfaces of the appliance.

## Cleaning the Door Bowl:

Clean the internal surface of the door bowl regularly with a soft cloth. A build up of soap powder and water hardness residue may result in water leaking from the door.

DO NOT clean any part of the machine with abrasive cleaners, scouring agents, acids, chlorine based bleach or metal polish as they may cause damage.

## Maintenance Wash:

We recommend a maintenance wash 2 or 3 times a year, to avoid a build up of greasy deposits and water hardness residue. Simply run wash programme 'C' without any laundry in the drum, using the usual amount of detergent.

#### (Open 8 to 8 Mon - Sun) www.theservicecentre.co.uk Republic of Ireland: 1850 502 200

UK: 08709 066 066 (Open 8 to 8 Mon - Fri, 8 to 6 Sat, 10 to 4 Sun & Bank Holidays)

www.theservicecentre.co.uk

Republic of Ireland: 1850 302 200

Note: Our operators will require the Model number and Serial number.

**Extended Warranties** 

UK: 08709 088 088

#### **Genuine Parts and Accessories**

UK: 08709 077 077 (Open 8-30 to 5-30 Mon - Fri & 9 to 12 Sat) <u>www.theservicecentre.co.uk</u> Republic of Ireland: (01) 842 6836

# **STEP 1** *Electricity Supply*

### WARNING: The appliance must be earthed.

### Fuses

Your appliance comes fitted with a plug and a 13A fuse. If you need to replace the fuse, only those rated at 13A and ASTA approved to BS1362 should be used. To change fuse lift holder to vertical position and lift fuse out. To replace, insert fuse and push fuse holder down into locked position. Correct replacement is identified by colour coding or the marking on base of plug.

WARNING: Do not use plug unless fuse holder is in locked position.

### Changing the Mains Lead

A special lead can be ordered from Hotpoint Service UK: 08709 066 066 or Republic of Ireland: 1850 302 200 If you have damaged the existing lead or require a longer one a charge will be made. It is strongly advised that this work is carried out by a qualified electrician.

### Changing the Plug

Cut off and dispose of the supplied plug if it does not fit your socket.

WARNING: To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.

IMPORTANT: WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:

Green/Yellow	-	Earth
Blue	-	Neutral
Brown	-	Live

If you change the plug, the colour of wires in the mains lead may not correspond with the colour of the markings identifying terminals in the plug. You should therefore wire it as shown:





# STEP 2

# **POLYSTYRENE BLOCK...**

NOTE: YOU MAY NEED A SECOND PERSON TO HELP Y RAISE AND LOWER THE APPLIANCE.



This is part of the packaging and should have come away with the polystyrene base -



IF IT HAS NOT... **REMOVE IT!** 



LEVEL?... YOUR MACHINE WILL BE NOISY IF THE TW NOT ADJUSTED SO THE MACHINE STANDS Each foot has two parts: The Locking Disk

Release the locking disk on the two front feet and screw the feet in or out until the machine stands firm and level.

Foot

ii Turn on th each of th

# Installation





OF THE INSTALLATION AND TO THOROUGHLY YOUR MACHINE: COTTON WASH PROGRAMME (refer to STEP 4)

HOUT ANY LAUNDRY

and

WITHOUT ANY DETERGENT



PPROXIMATELY 2hrs 30mins TO COMPLETE

#### **STEP 3** The Dispenser Drawer

## Changing the Main Wash Indicator:

The main wash indicator has been fitted to dispense powder detergent only. If you wish to use liquid détergent, reposition the main wash indicator as shown below:



Pull the drawer out until it reaches its stop.



Press down on button, 2 to release the drawer latch and remove the drawer.



Lift the main wash 3 indicator out of slots, rotate and reposition for Liquid, ensuring it is secure.



Relocate the drawer and push back into place.



**Dispensing Powder** 

To achieve optimum wash results we recommend that

manufacturers dispensing

cup, to dispense no more

**Dispensing Fabric** Conditioner

Pour fabric conditioner into the compartment.

We recommend that you do

not exceed the maximum

level indicated.

you use the detergent

than 300ml of powder.

Detergent

### Index:

- 1. Drawer latch
- 2. Button
- 3. Main wash indicator
- 4. Main wash compartment
- 5. Prewash compartment
- 6. Fabric conditioner compartment.





## Cleaning the Dispenser Drawer & Compartments:

It is advisable to clean the dispenser drawer regularly: Remove the drawer, see 'Changing the Main Wash Indicator, wash the dispenser drawer and clean out the compartment. Dry thoroughly and relocate.



