

Hotpoint Service Offices

SERVICE CALL: If you have a problem with your appliance ring your local Service Office. SPARES and ACCESSORIES: To purchase spares and accessories send your Accessories Order Form to your Spares Centre. If the accessory or spare part you want is not on the form then contact your Spares Centre for prices and availability. Please address all correspondence to Hotpoint Spares Centre or Hotpoint Service Office as applicable.

Service Offices and Spares Centres are open between 8.30am-5.00pm Monday to Friday, except on Public Holidays 8.30am-12.30pm Saturdays

EASTERN

- **NORWICH:**
92 Upper St. Giles Street, NR2 1LT.
Tel: Norwich (0603) 6206581.
- **PETERBOROUGH:**
Celia Road, PE2 9JB.
Tel: Peterborough (0733) 64741.
- **LUTON:**
5 Crawley Road, LU1 1HX.
Tel: Luton (0582) 452211.
- **ESSEX:**
Industrial Buildings,
Beehive Lane, CM2 9TE.
For postal codes RM, IG
Chelmsford (0245) 492433
Remainder of Essex
Chelmsford (0245) 269331.

EAST MIDLANDS

- **NORTHAMPTON:**
398 Cambridge Street, NN8 1DW.
Tel: Wellingtonborough (0933) 223669.
- **NOTTINGHAM:** Ashling Street, NG2 3UB.
Tel: Service Office Nottingham
(0602) 862431/864322
Spares Centre Nottingham
(0602) 860387.

LONDON and SOUTH EAST

- **SUSSEX:** 1 Kingswood, North Street,
Hailsham, BN27 1DQ.
Tel: Hailsham (0323) 842733.
- **WEMBLEY:** 68 East Lane, HA9 7PQ.
Tel: Office for S. Herts and Middlesex
081-904 4399.
Office for postal codes
W: NW: WC: SW 1, 3, 5, 6, 7, 10
081-904 1250
N: E: EC 081-908 4722
SE and rest of SW 081-908 2511
Spares Centre 081-904 0201.
- **KENT:** Larkfield Trading Estate,
New Hythe Lane, Larkfield, ME20 6SW.
Tel: Service Office Maidstone (0622) 716571
Spares Centre Maidstone
(0622) 716531.

CHANNEL ISLANDS

— Service provided by agents
The normal United Kingdom guarantees apply and all services schemes are available.
JERSEY: 19 Don Street, St. Helier. Tel: (0534) 21625.
Clos D'Ormes, Pontac, St. Clements. Tel: (0534) 54008.
GUERNSEY & SARK: Valpy's Stores, Grande Rue, St. Martin, Guernsey. Tel: (0481) 38422.
Lowlands, Braye Road, Vale, Guernsey. Tel: (0481) 48264.
ALDERNEY: 32 High Street, Alderney. Tel: (0481) 922696.

Spares and accessories may be ordered from Hotpoint Spares Administration Dept., Celta Road, Peterborough, PE2 9JB.

Tel: Peterborough (0733) 68989.

In accordance with its policy of progressive product design,
the Company reserves the right to alter specifications.

Hotpoint Ltd, Peterborough, PE2 9JB, England

016/3959/01

WASHER DRYER 1000 DE LUXE

USER HANDBOOK – MODEL 9926

- Service Office and Spares Centre
- Service Office only

SOUTH MIDLANDS

- **DIDCOT:**
224 Broadway, OX11 8RS.
Tel: Didcot (0235) 817711.
Spares and accessories may be ordered
from either Totton or Wembley Centres.

SOUTH WEST

- **PLYMOUTH:**
69 Muley Plain, PL4 6JH.
Tel: Plymouth (0752) 262631.
- **SOUTHAMPTON:**
South Hampshire Industrial Park,
Salisbury Road, Totton, SO4 3SA.
Tel: Service Office Totton (0703) 861981/
567374
Spares Centre Totton (0703) 867933.

WALES

- **NORTH WALES:**
Conwy Road, LL31 9RZ.
Tel: Deganwy (0492) 562626.
- **SOUTH WALES:**
18 Western Avenue, Bridgend Industrial Estate
CF31 3SL.
Tel: (0656) 664121 for postal codes
CF, SA, SY23-25 (0656) 655554 for
BS, GL (not 55), HR, SY15-18, LD1-8, NP
Spares Centre South Wales (0656) 766111.

WEST MIDLANDS

- **STOKE ON TRENT:**
West Avenue, Nelson Estate, Talke,
Stoke on Trent, ST17 1TN.
Tel: Stoke (0782) 774511.
- **BIRMINGHAM:**
35 West Bowling Green Street,
Leith, EH6 5NY.
Tel: (031) 554 1431.
- **RENFREW:** West Lodge Road,
Birkwood Estate, PA4 9EN.
Tel: Service Office 041-886 6241
Spares Centre 041-886 5611.

IRELAND

Northern Ireland: 256 Ormeau Road, Belfast,
BT7 2FZ.
Tel: Belfast (0232) 647111.
■ **Fire:** 49 Airways Ind Estate, Dublin 17.
Service Office Dublin 426088
Spares Centre Dublin 426036.
Spares and accessories may be ordered from
either address.

Hotpoint®

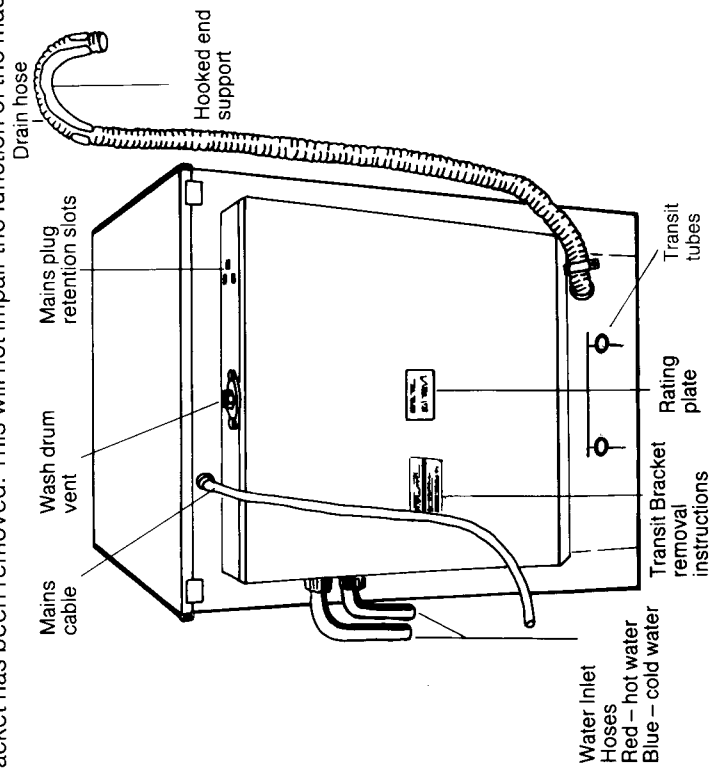
Before you operate your new Hotpoint Washer Dryer

1. Follow the Installation Instructions Booklet supplied with the machine. If it is missing please contact your nearest Hotpoint Spares Centre (see back page) for a replacement. Make sure that your machine is correctly installed. Your washer dryer should not be located adjacent to a gas hob, cooker or heater as flames from the burners could cause damage to your machine.
2. You must ensure that you have removed the **TRANSIT BRACKET AND TRANSIT TUBES**.

Disconnect the machine from the electricity supply then follow the procedure as shown on the label on the back of the machine.

YOU MUST NOT OPERATE THE MACHINE WITH THIS BRACKET OR TRANSIT TUBES IN PLACE.

It is normal for the door seal to crease in transit and in use after the transit bracket has been removed. This will not impair the function of the machine.



3. For your own safety and to get the best out of your machine read right through this Handbook **before** using your machine. Once you have read through the book the summary on pages 4, 5 and 6 will remind you of how to operate the machine.

NOTE: Do not attempt to stand on top of your washer dryer; it is not designed for such use and you could injure yourself or damage the appliance by such abuse.

WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS.

Hotpoint Service Cover

Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a problem with your Hotpoint appliance just call your Hotpoint Service Office. If necessary we will arrange for an engineer to call. If the problem is not resolved by us under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back. This Guarantee is additional and subject to the terms of Hotpoint's Five Year Parts Guarantee.

Hotpoint's Free Five Year Guarantee
From the moment your appliance is delivered, Hotpoint guarantees it for **FIVE YEARS**.

- In the Five Years all replacement parts are **FREE** provided they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which for an annual payment enables you to cover any repair costs which may be necessary.
- All of our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- The appliance must be used in the United Kingdom and must not be tampered with or taken apart by anyone other than our own Service Engineer.
- You may, however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine Hotpoint spares, will not affect your Guarantee. Parts are available from our main Hotpoint Spares Centres.
- Our Guarantee does not cover the cost of any repair which is needed because of power cuts, accidents or misuse. Nor does it cover the cost of any visit to advise you on the use of the appliance except for our Free Installation Check for Automatic Washing Machines and Dishwashers. Please read the instruction book thoroughly.
- If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair.
- Our Guarantee is in addition to and does not affect your legal rights.
- Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.

- All Hotpoint servicing is done by our own Service Organisation located throughout the United Kingdom and Southern Ireland. It will be happy to deal with any problems.

Hotpoint's Installation Check

If you ask at your local Service Office (see back page), Hotpoint will send one of its trained Engineers to make sure that the appliance has been properly unpacked and correctly connected to existing water and electrical supplies. If you wish, the Engineer will be happy to explain how to use your new appliance.

Hotpoint's Service Care

Whether you have just one or a number of Hotpoint appliances in your kitchen Hotpoint has a range of Service Schemes to give you complete peace of mind.

Service Cover

One annual payment covers you for all repairs for **individual appliances**. If two or more appliances are covered a 20% reduction is made on each fee. There is also the option of **Service Cover with Maintenance** at an additional cost. Service Schemes renewable each year by mutual agreement.

Kitchen Cover

One annual payment covers you for all Repairs and a Maintenance Check for **all Hotpoint appliances owned** which are less than ten years old. Kitchen Cover also covers loss of food up to the value of £250 in our refrigeration and freezer products. Any additional Hotpoint appliances purchased after you have joined **Hotpoint Kitchen Cover** will automatically be included during the current annual period of cover without any further charge.

Appliance Registration

To ensure that you have the opportunity to benefit from any of the above Service Schemes you should complete and return immediately the Appliance Registration Form supplied with your appliance. Full details and costs of our Service Schemes together with an application form will be sent to you at the end of the first year of the guarantee.

Annual Safety/Maintenance Checks

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety whether or not they are covered by a Service Plan.

Proof of Purchase

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

Spares and Accessories

Spares and accessories can be ordered from your local Hotpoint Spares Centre (listed on the back page), using the order form enclosed.

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Retention of this Instruction Book

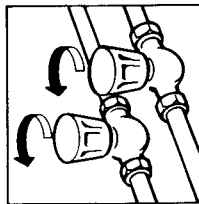
This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

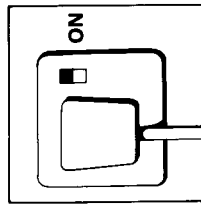
How to do a wash or wash and dry

1. Turn on hot and cold water



The hot water should ideally be at 60°C (140°F) and **must not** be above 70°C (160°F). See Installation Instructions

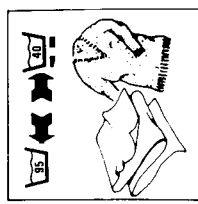
2. Plug in, switch on electricity



WARNING: WHEN SWITCHING ELECTRICITY ON OR OFF PLEASE ENSURE THAT YOUR HANDS ARE DRY

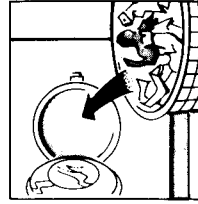
3. Sort your laundry

Make up a load of similar fabrics
See page 7
Do not tumble dry woollens

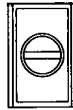


4. Load the machine

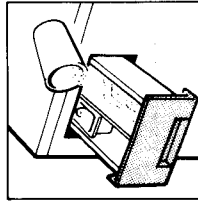
Open the door by pulling the door release catch and pull the door open. Do not overload the machine. See page 8



Close the door and lock the door release button
Turn the door lock in a 90° clockwise direction
See page 13

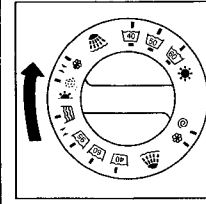


5. Put in washing detergent



and conditioner if required
See page 9

6. Select programme



Select programme to suit your laundry
See page 11

If it still won't work . . .

Contact the Service Office

If something is still wrong with your machine after you've been through the check-lists on the previous four pages:

1. Switch off and unplug your machine from the mains.
2. Turn off the hot and cold taps.
3. Call your nearest Hotpoint Service Office or local importer (outside the UK). The telephone number is shown on the back page. You can note down the number in this space for convenience:

.....

When you contact us we will want to know the following:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number of your machine (9926 for this machine), the serial number (found on the inside of the door) and the colour.
5. The date of purchase. Enter the date here:

.....

6. If you have taken out a Hotpoint Service Cover Plan.

Please make sure you have all these details ready when you call.

Emergency door opening

If the machine is full of water with your clothes inside, you can open the door by following these instructions. You will need a bucket. First you have to empty some of the water, so that the safety latch will release the door.

1. Turn off the hot and cold taps, switch off the electricity and unplug the machine. Do not use it again until the Service Engineer has called.
2. Pull out the machine so that you can get at the back of it.
3. Place the end of the Drain Hose in a bucket to drain the water. Draw off about two bucketfuls.
WARNING: BE CAREFUL, THE WATER MAY BE VERY HOT.
4. When sufficient water has been removed you will be able to open the door.

The clothes come out with fluff on them After drying a particularly fluffy load or independent drying it is advisable to set your machine to rinse and spin away any remaining fluff (see note 2 page 17).

It is taking a long time to dry and not drying properly **Is the cold water inlet hose connected to the cold tap and the water turned on?**
Have you overloaded the dryer? (See pages 8, 11 and 17.)

Have you left the Gentle Action button pressed in?

Have you set the correct drying time? (Pages 11 and 17.)

Have you selected the right heat setting? (Pages 11 and 17.)

Have the clothes been mislabelled? Does the label have the correct wash code number for the type of fabric (page 11)?

The clothes are very creased **Have you overloaded the dryer?** (Pages 8, 11 and 17.)

Have you selected the right heat setting? (Pages 11 and 17.)

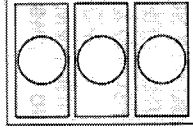
It is 'filling' with water whilst drying What you can hear is the water used to condense out the moisture from the clothes – it is quite OK.

Spare Parts

Please remember your new appliance is a complex piece of equipment.
 'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance and might mean you lose cover under Hotpoint's Parts Guarantee.

If you do experience a problem with the appliance don't take risks; call in Hotpoint's Service Engineer.
 Our spare parts are designed exclusively to fit only Hotpoint appliances. Do not use them for any other purpose as you may create a safety hazard.

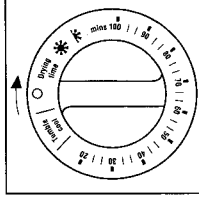
7. Select optional wash features



'No heat' wash for light soiling only.
 Washes clothes with a gentle 'rock-a-bye' action (only use on programme 14 (wool fabrics)). See page 14
 Increases water level for deeper rinsing. Use with Heavy Soil loads or if people have sensitive skins

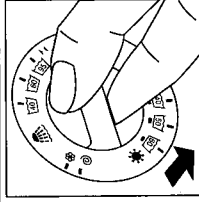
— wash only —

8a. Do not select drying timer, if you only want to do a wash. Ensure Drying Timer is set at the green 'O'



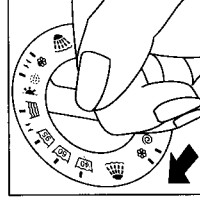
8b. Select drying time required, if you want to do a wash and dry. See page 15. Do not tumble dry woollens

9. Switch on machine



Pull out the Programme Selector. The machine will automatically carry out the programme selected

10. Switch off machine



— after the wash or wash and dry —

Push in the Programme Selector when programme has finished

Unlock

the door release button

Turn the door release

lock in a 90°

anti-clockwise direction

(if applicable)



Door Release Button

11. Take out laundry

For safety reasons the door remains locked whilst the drum is rotating or contains water

12. Switch off electricity

WARNING:

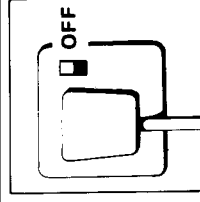
WHEN SWITCHING

ELECTRICITY

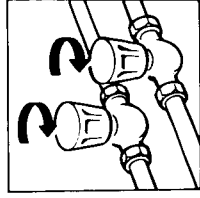
ON OR OFF

PLEASE ENSURE THAT

YOUR HANDS ARE DRY

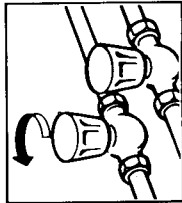


13. Turn off water

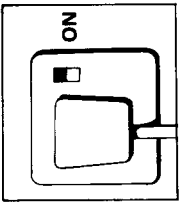


How to do a dry only

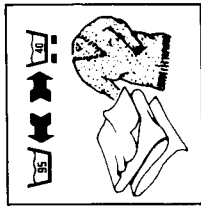
- 1. Turn on cold water**
(Yes, even for drying)



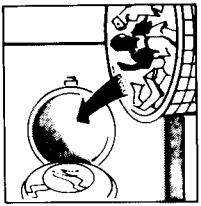
- 2. Plug in, switch on electricity. WARNING: WHEN SWITCHING ELECTRICITY ON OR OFF PLEASE ENSURE THAT YOUR HANDS ARE DRY**



- 3. Sort your laundry**
Make up a load of similar fabrics
See page 16
Do not tumble dry woollens
Unlock the door
release button

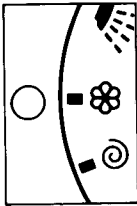


- 4. Load the machine**
Don't put in too much.
See page 17
Close the door and lock the door release button



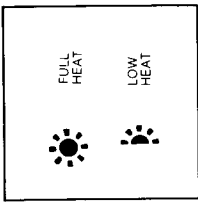
EITHER

- 5a. Select relevant rinse and spin programme**
If required
See page 13

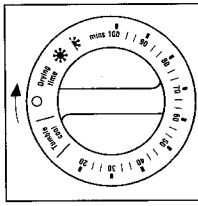


OR

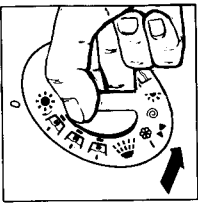
- 5b. Select heat setting**
See page 16
Automatically selected if rinse and spin programme chosen



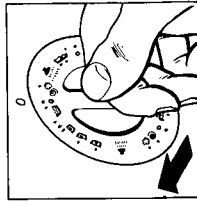
- 6. Select drying time**
See page 17



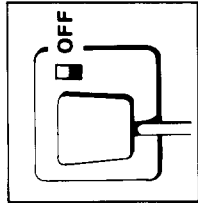
- 7. Switch on machine**
Pull out the Programme Selector



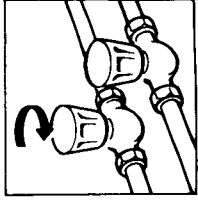
- 8. Switch off machine**
Push in the Programme Selector when drying is complete
Unlock the door release button



- 10. Switch off electricity**
WARNING: WHEN SWITCHING ELECTRICITY ON OR OFF PLEASE ENSURE THAT YOUR HANDS ARE DRY



- 11. Turn off water**



Water flowing into the machine and out of the drain hose at the same time
Is the drain standpipe at least 500 mm (20 in) above floor level? See Installation Instructions booklet.
Has the drain hose been pushed down the standpipe more than 50 mm (2 in)? If so, then raise it.

The laundry comes out dirty
Have you used the right amount of detergent? (See page 9.)

Were the clothes heavily soiled? Try a Prewash for really dirty clothes (see page 12).

Did you load too much into the machine? Page 8 tells you how much laundry to put in each time.

Have the clothes been mislabelled? Do the clothes have the correct wash code number for the type of fabric (see page 11)?

It won't take the detergent
Are either of the fill hoses kinked?
Have you turned both water taps on?

Are the fill hoses connected to the correct taps? See Installation Instructions booklet.
Is your water pressure sufficient for the machine? See Installation Instructions booklet.

Steam is coming from the dispenser drawer
Have you selected a hot programme? This can happen on a hot programme, depending on the room temperature and is nothing to worry about. Steam may be emitted during the drying programme.

Machine takes a long time to complete its programme
Have you selected a hot programme? See the programme times on page 19. Hot programmes can take a long time, especially if the water has to be heated up from cold. Other things that can lengthen the programme are:
– Prewash
– Low water pressure
– Modifying your machine to cold fill only

The machine is jumping about
Is the adjustable foot correctly adjusted?
Have you overloaded the machine (page 8)?
Have you removed the transit bracket and transit tubes (page 2)?

How do I clean out the fluff?
There is usually no fluff cleaning necessary on your Hotpoint Washer/Dryer, it is all pumped away down the drain. However you should refer to note 2 on page 17.

Sorting your laundry

Sort your laundry by wash code

To get the best results, different fabrics need to be washed in different ways. Laundry should be sorted according to the International Textile Care Labelling (ITCL) codes which appear on the labels on most laundry items. It is also a good idea to separate light and dark colours. If you are intending to set an

automatic drying programme it is a good idea to separate large and small items. This will prevent small items from becoming enveloped in sheets etc. and not drying properly. The wash code on the label of the article tells you how it should be washed.

In 1987 the ITCL symbols were simplified. For example  was changed to . The 'new' and 'old' ITCL codes are shown in the Programme Guide (page 11) and on the sides of washing detergent packs.

There are often other symbols on the label too, and these are explained on page 9.

Your Washer Dryer has a separate wash programme for each wash code. A shirt which has wash code  on its label should be washed on Programme . Pages 11 and 12 show you how to select a particular programme.

If the item hasn't got a label, or you believe it has been mislabelled, eg. cotton jeans labelled  instead of , but you know what sort of fabric it is, the Programme Guide on page 11 tells you which programme to use. You need to sort your wash into loads of similar fabrics. If you don't have

enough of each wash code to make up a separate load, you can in some instances combine wash codes: Wash  and  on prog   and  on prog   and  on prog 

Lightly soiled natural and synthetic fabrics ( to ) can be mixed and washed on programme  but they should be dried separately.

NOTE: If you are drying you can mix natural fabrics together (  ) and you can mix synthetic fabrics together ( ) but DO NOT mix the natural and synthetic fabrics together on the dry programmes.

The load weight for the programme selected will still apply even if it is a mixed load.

NOTE: Do not wash non-colourfast items, woollens or really dirty clothes in a mixed load.

Woollens

Machine-washable woollens may be washed on programme . This is achieved by selecting  on the Programme Selector and pressing the Gentle Action Button. Five very important points **must** be remembered when washing woollens:

1. Limit the load to 1.4kg (3lb).
2. Remember to select 'Gentle Action' as this provides high level rinsing.
3. Do not use a Prewash (soaking may harm woollens).
4. Do not select a drying programme – woollens should not be tumble dried.

Do not machine wash woollens which don't have a Washcare label or

Are both the hot and cold hoses firmly attached?

If your machine IS NOT permanently plumbed in, did you empty the hoses into a bucket after disconnecting them from the taps?

If your machine IS permanently plumbed in, is the standpipe at the correct height (500mm/20in min) and is it the correct bore size (38mm/1½in min)? See Installation Instructions.

Could it be condensation from the wall?

Did you use a low suds Automatic detergent?

Did you put in the right amount? (See page 9.) To clear the suds, push in the Programme Selector and turn it to a  symbol. Pull out the Selector again, and the machine will empty then rinse.

Has it filled with water? If so, it's probably just heating up the water. Wait a few minutes and it should continue.

Is the drain hose kinked?

Does it make a noise when spinning?

All fast-moving automatics make some noise. You can minimise this by making sure that the machine is correctly installed and not in contact with anything else, like a work surface or another appliance.

Does it keep stopping and ticking? Don't worry, this is just the timer selecting the next operation.

Has the machine finished the programme?

This can take some time (see page 19).

Has the Programme Selector been pushed in?

Is the machine full of water? See below "it won't empty the water".

Is the drain hose kinked?

Is the drain standpipe at least 500mm (20in) above floor level? See Installation Instructions booklet.

Has the drain hose been installed correctly? See Installation Instructions.

Are your drain pipes blocked?

Call in your nearest plumber to unblock the pipes.

any label stating they are machine washable.

NOTE: Some 'woollens' are not made of wool at all but acrylic, which should be washed on programme . Check the label to make sure.

Pre-treating dirt and stains
Brush a little washing detergent dissolved in water onto stains like collars and cuffs to help shift the dirt. The secret of stain treatment is immediate action. When an accident happens, plunge the stained area into **cold** water, or sponge it down. This prevents the stain from setting. Wash as soon as possible afterwards.

Nappies: Scrape off any excess baby cream, such as Vaseline from the nappies before washing. Use a Prewash programme (page 12) to prevent the cream being transferred to other items in the wash.

Pockets and Zips
Turn out all pockets to make sure that they are empty. Tissues can disintegrate and cover all your washing, and sharp objects like coins and keys can damage clothes and the machine.

Close all zips and tie belts and strings to prevent tangling.

Washing and drying bulky items
Blankets, double bedspreads and other bulky articles should be washed one at a time. To load a blanket, hold it by the centre and allow the corners to drop down. Feed it into the machine centre first. Highly absorbent loads such as towels and nappies should be limited to 3kg (7 lb) per load to ensure adequate rinsing. If drying they must be restricted to 2.3 kg (5 lb).

Place small items in a washbag. Check the wash symbol on items such as T-shirts. They may require a cool wash, eg. 

How much laundry to put in

For washing
You must be sure you **don't overload** your machine. If you do, it won't be able to wash your clothes properly and could damage your machine.

The following are the maximum loads **dry weight** for different types of fabric:

Cottons (programmes   )
4.5kg (10lb) – drum full to the top, but not tightly packed.

NOTE: If you want to wash a full load of cottons you will need to remove half of the load at the end of the washing cycle before resetting to dry – see 'For Drying' below.

Synthetics (programmes   )
2kg (4.4lb) – drum two-thirds full.

Woollens (programme for  fabrics). Select Programme  and press the Gentle Action Button.
Machine washables – 1.4kg (3lb)
Blankets – 2.7kg (6lb) – can also be washed on Programme  without pressing the Gentle Action Button.

For Drying
Your machine dries by gently lifting the clothes and dropping them through a stream of dry heated air. It will wash and dry a full 2 kg (4.4 lb) load of synthetics straight through without any need for resetting. Remember though to separate large and small items.

For natural fabrics you **must** restrict the drying load to 2.3kg (5lb). So if you want to wash and dry natural fabrics without stopping, only put in half a load. However, if you want to wash a full load you will need to remove half of the load at the end of the wash cycle before going onto dry.

If something goes wrong . . .

First, don't panic! There may be nothing wrong at all.

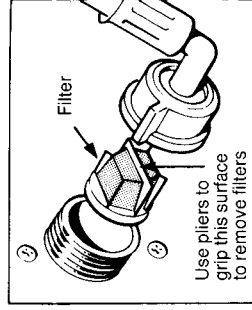
Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone your Hotpoint Service Office.

If after this you still cannot get your machine to work, follow the advice given on page 25.

Problem	Check these things first
<i>The dispenser drawer won't open or close completely</i>	Make sure that the flap is fitted correctly. Refer to page 20. When correctly fitted the drawer can be a tight fit. A sharp pull or push will open or close the drawer.
<i>It won't start</i>	Is the machine plugged in and switched on at the mains? Have you turned the Programme Selector to the right place? Is the Programme Selector pulled out? Is the door shut properly? Is the water supply turned on? Are either of the fill hoses kinked? If so, unkink them. Is the mains socket OK? Try plugging in another appliance to check this. If it is OK, replace the fuse in the plug on the washing machine with the type specified in the Installation Instructions booklet. If it isn't the socket or plug, check your main fuse box.

Are the inlet filters blocked?

Turn off water and electrical supplies. Unscrew the hot and cold water inlet hoses from the back of the machine, and you will see the filters. Pull out filters with flat nose pliers. If they are blocked, clean them under a tap. Replace the filters and screw on the hoses again, firmly, but only finger tight. This is tight enough to avoid leaks. Run machine through a rinse and spin programme to ensure that water is not leaking – push machine back into the working position.



Caring for your machine

Your Hotpoint Washer Dryer needs very little attention. The following simple steps will keep it performing well.

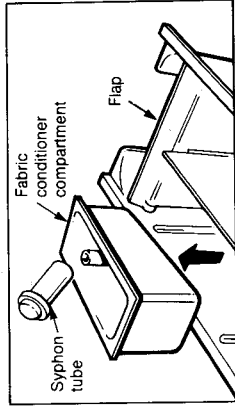
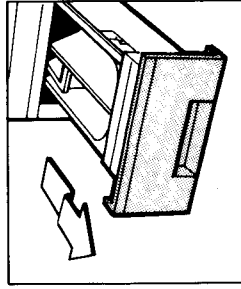
When finished. Press in the Programme Selector, turn off the water, switch off electricity and remove plug.

After each wash. Turn the drum by hand to check that small items like handkerchiefs do not get missed.

After drying a fluffy load or using independent drying. Set your machine to rinse and spin to wash away any remaining fluff.

Every week. Wipe out the drum with a damp cloth. Take out and clean the dispenser drawer as follows:

1. Pull out the drawer until it reaches its stop, push top of flap downwards, towards the back then lift slightly and give it a smart tug to remove it completely (see diagram).
2. Take out the fabric conditioner compartment and Liquid Detergent Dispenser.
3. Pull off the syphon tubes and clean out both compartments.
4. Push the syphon tubes **firmly** back in place in the conditioner and Liquid Detergent Dispenser compartments.
5. Replace both dispensers into the drawer, with the syphon tubes towards the back.
6. Check that the flap at the back is in place and pivots correctly.



To reassemble, locate the drawer into the machine, hold the top of the flap away from you until it locates under the top of the dispenser opening, then push the drawer back in firmly.

As necessary. Clean exterior metal and plastic surfaces with a damp cloth or silicon polish only.

Do not use abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. This could damage it.

Yearly. We recommend you take out a Hotpoint Service Cover Plan with Annual Safety/Maintenance Check which ensures the machine is professionally serviced every year. Details are given at the end of this book.

Hotpoint strongly recommends that all of its appliances are regularly checked for electrical and mechanical safety whether or not they are covered by a Hotpoint Service Cover Plan. This is to avoid such things as worn door gaskets or hoses which may cause a leak on an appliance which could become dangerous if neglected.

Other Symbols used on labels

These other types of ITCL codes are often found on garment labels. This is what they mean:

Washing:



Hand wash only – eg. glass fibre curtains and washable pleated garments containing synthetics.



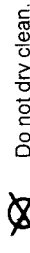
Do not wash (even hand wash).

Dry Cleaning:

All of these are dry cleaning symbols.

The letters are to instruct the cleaner what type of solvent should be used.

Garments bearing these symbols should not be washed in your machine, unless the label says otherwise.



Do not dry clean.

Bleaching:



Bleach may be used. In this case the letters 'CL' show that a chlorine household bleach such as 'Domestos' can be used. NB This applies to hand washing only. **Do not use bleach in your machine.**



Do not bleach.

Washing Detergent

Washing Powder

Which one to use

You can use any low suds automatic washing powder. Ordinary non-automatic powders produce too many suds which reduce washing performance and can cause the machine to overflow.

Your machine has been specially developed to take advantage of the cooler wash performance of the new low temperature biological powders. Hotpoint recommends New System Persil Automatic.

How much to use

It is important to use the right amount of powder; too little won't get the clothes clean, and too much is a waste.

The table based on Persil Original Automatic Powder will give you a guide, which you can amend in the light of experience if necessary:

Measuring cups stated in the table are provided in E10 and E15 packets of Persil Automatic.

Machine wash	Prewash		Main wash		Soft water*	
	Hard water*	Cup	Hard water*	Cup	Soft water*	Cup
Cotton loads						
Full load	1/2	1/2	1-1/2	1/2	1-1/2	1-1/2
Reduced load	1/2	1/2	1-1/4	1/2	3/4-1	3/4-1
Synthetics loads						
Full load	1/2	1/2	1-1/4-1-1/2	1/2	3/4-1	3/4-1
Reduced load	1/2	1/2	1-1/4	1/2	1/2-3/4	1/2-3/4
Machine washable woollens	–	–	1-1-1/2	–	3/4-1	–

Do not Prewash woollens.

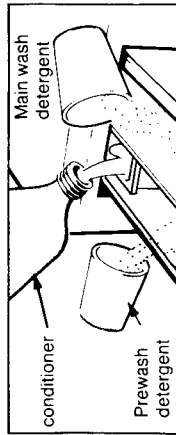
*If your kettle furs up, you've probably got hard water, if not, soft water.

Detergent – Powder

Where to put it

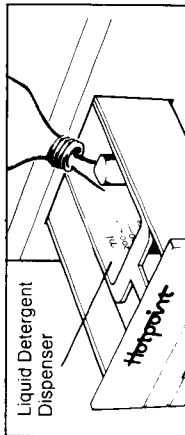
Remove the Liquid Detergent Dispenser. You put the detergent powder and conditioner in the appropriate compartments in the pull-out drawer on the left of the machine. Powders which are unable to be dispensed through the drawer should be used in detergent dispensers as supplied and recommended by the appropriate detergent manufacturer, whose instructions on use, should be followed.

Concentrated detergents are now becoming more widely available. It is ESSENTIAL that you follow the detergent manufacturer's guide regarding quantities to use. If using Persil Concentrated Detergent 1 rounded off scoop = approx 100 grams.



Liquid Detergent

You can use any automatic low suds liquid detergent with your machine, using the Liquid Detergent Dispenser provided. Hotpoint recommends Persil Automatic Liquid. Just pour the liquid detergent into the Liquid Detergent Dispenser which is on the right hand side of the Dispenser Drawer (see below). The amount to use will be shown on the bottle.



Remove the Liquid Detergent Dispenser and tip out any water remaining in it before adding fabric conditioner or liquid detergent. Replace it as shown with the

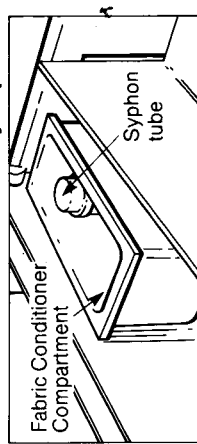
syphon tubes towards the back. Make sure the tubes are **firmly** in place.

NOTE: Do not use the tissue type fabric conditioner as this can block your washing machine and adversely affect its drying performance.

We recommend you clean out the dispenser drawer every week. This helps to prevent any detergent sticking (see page 20).

Remove the conditioner compartment and tip out any water remaining in it before adding conditioner. Replace it as shown with the syphon tube towards the back.

Make sure the tube is firmly in place.



Fabric Conditioner

We recommend that you use a fabric conditioner such as Comfort. It will soften your washing, eliminate static clinging from synthetics and make ironing easier.

Add conditioner when you add your detergent. The amount to use will be shown on the bottle. Don't use too much, as it may be washed into the machine too early.

A Lockable Dispenser Drawer Part No. 9002 Brown, or 9006 White is available, to prevent young children from opening the drawer whilst the machine is running, or from hiding objects in the drawer. This can be ordered from your local Hotpoint Spares Centre (see back page), using the order form enclosed.

WARNING: DO NOT PULL OUT THE DISPENSER DRAWER WHILE THE MACHINE IS OPERATING AS THERE MAY BE HOT WATER PASSING THROUGH IT.

NOTE: A liquid detergent container placed in the drum before the wash should be removed from the drum before the drying cycle commences.

The machine at work

What's it doing now?

If you haven't had a Washer Dryer before, you may be puzzled by what the machine is doing as it starts, stops, fills and empties. But rest assured, all of its actions are carefully planned to give you the best possible wash.

This is the normal cycle of a wash:

- 1. Fill** with water, tumbling to mix the detergent.
- 2. Heat** to required temperature, with the occasional tumble. This may take some time, so don't be worried if it appears to have stopped working.
- 3. Wash** the clothes, by tumbling, stopping and reverse tumbling.
- 4. Cool rinses.** Note that on synthetic programmes  and , the first rinse has a stepped cool down feature by which cold water is added to the hot wash water to gradually reduce its temperature and prevent shock creasing of the washing.
- 5. Dispense fabric conditioner.** If you have added conditioner it is dispensed during the final rinse.
- 6. Spin.** Each rinse is followed by a series of pulsed spins to remove rinse water and minimise creasing, so don't worry when you hear changes in spin speeds.
- 7. Drying.** Don't be alarmed if you hear water running – it should do! It is necessary for the machine to dry your clothes properly. Your machine also features Reversomatic drying, it will repeatedly stop and reverse for more efficient drying.

WARNING: IT IS POSSIBLE FOR YOUNG CHILDREN TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES. ALWAYS SWITCH ELECTRICITY OFF AT THE SOCKET AND REMOVE PLUG AFTER USE.

How long do wash programmes take?

We cannot say exactly how long a wash programme will take, as it will depend on how hot the water in your tank is to start with, and so how long the machine will take to heat it up to the right temperature for the wash. If the water is fairly cool (for example, if someone's just had a bath), then it will take longer to heat up.

The following are approximate programme times:

	90-100 mins
	60-65 mins
	50-55 mins
	40-45 mins

Drying Selected Time.
Pre-Wash adds 30 minutes.
Super Rinse adds 10-15 minutes.
Economy wash saves up to 15 minutes.

The Cool Tumble Phase:

At the end of the drying cycle there is a cooling down period of about 12 minutes. This is an important part of the drying cycle as it allows the fabrics to gently cool down and consequently minimises creasing. Try to avoid taking clothes out before the end of the programme.

BE CAREFUL NOT TO OVERDRY

All fabrics contain a little natural moisture even when 'dry', and this natural moisture should not be lost if the clothes are to remain soft and fluffy.

If the clothes are subjected to an overlong drying programme they tend to wrinkle, and consequently need more ironing than usual. It is also worth bearing in mind that clothes feel damper when they are still warm. You should allow for this when removing items before the 'Cool Tumble' phase has been completed.

Items Requiring Special Attention:

- Single blankets and bedspreads can be dried in your machine. During the drying period remove the blanket or bedspread, shake and reload. This will ensure faster and more even drying.
- Starched articles should be dried together in the same load to avoid the distribution of starch onto non-starched items. Do not overdry or the starch will powder and leave the clothes limp.

Items Not Suitable For Tumble

Drying:

- Garments with the ITCL code

 – DO NOT TUMBLE DRY.

- Woollens.
- Large bulky items, eg. continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads. These expand when dry and would prevent air flowing through the machine, thus stopping any further drying.
- Items containing foam rubber or rubber like materials or plastic film eg. Pillows, Cushions and PVC rainwear, or any other articles which are inflammable or contain inflammable substances, eg. towels contaminated with hair lacquer.
- Fibreglass (eg. some types of curtains).
- Items which have been Dry Cleaned.

WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER IS USED FOR THE CLEANING PROCESS. BE CAREFUL NOT TO TOUCH THE DRUM AT THE TOP AS THIS AREA GETS HOT DURING DRYING.

ON NO ACCOUNT SHOULD LIQUID FABRIC CONDITIONER BE ADDED DURING THE DRYING PROCESS. MISUSE OF THE DRYER MAY CREATE A FIRE HAZARD.

When using the dryer do not worry if there is a delay of up to 90 seconds before the machine starts to tumble. This short delay is quite normal and is a result of the machine's timer resetting itself.

Programme Guide

This guide shows you how to set your machine. Even though it both washes and dries it is very simple. For Washing only – select a Programme Optional Wash Features.

For Washing and Drying – select a Programme Optional Wash Features and a Drying Time.

For Drying only – select a Heat Setting and a Drying Time.

The machine makes all of the other decisions for you. The following pages explain the settings in much more detail.

Washing Guide									
Drying Guide									
ITCL Codes	New Old	Turn Selector to	Fabric	Maximum Washing Load	Wash Temp $\pm$ C	Maximum Drying Load	Heat Setting see P.17	Approx Drying Time (mins)*	Fully Dry
95		1	White cotton and linen without special finishes	4.5 kg 10 lb	85	2.3 kg 5 lb	High	45	60
60		2	Coloufast cotton, linen or viscose without special finishes	4.5 kg 10 lb	60	2.3 kg 5 lb	High	45	60
60		2	White nylon, white polyester/cotton mixtures	2 kg 4.4 lb	60	2 kg 4.4 lb	Low	80	90
50		4	Coloured nylon, polyester acrylic/cotton mixtures, cotton polyester/cotton mixtures	2 kg 4.4 lb	50	2 kg 4.4 lb	Low	80	90
40		5	Non-coloufast cotton, linen and viscose	4.5 kg 10 lb	40	2.3 kg 5 lb	High	45	60
40		6	Acrylics, acetates and tri-acetates, blends of these fabrics with wool, polyester/wool blends	2 kg 4.4 lb	40	2 kg 4.4 lb	Low	80	90
40		7	Woolen blankets, wool mixtures with cotton or rayon	2.7 kg 6 lb	40				
			Shrink-resistant machine-washable and Superwash Woolmark garments	1.4 kg 3 lb	40				
			Do not Tumble Dry Woollens						

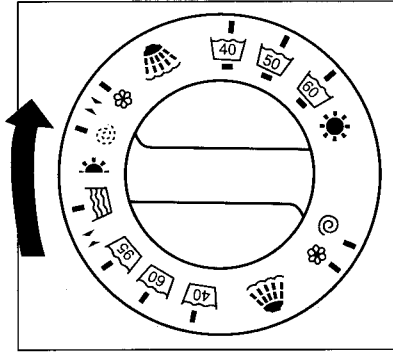
*The approximate drying times, also printed on the fascia of your machine, are a guide and should be modified by your own experience.

Wash Programmes

You select programmes on your Hotpoint Washer Dryer by turning the Programme Selector **clockwise** until the programme you want is at the top.

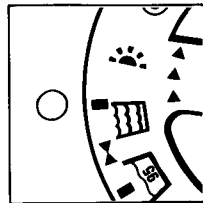
The machine will automatically wash at the lower wash temperature. (See Chart on page 11.)

Do not turn the Selector anti-clockwise. If you overshoot, go round again. **Do not turn the Selector when it is pulled out.** If you want to select a different programme, push the Selector in before turning it.



Prewash

Turn Selector to

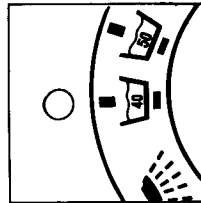


Use a Prewash for really dirty clothes, like football kit and nappies. You can select Prewash before any programme except for fabrics.

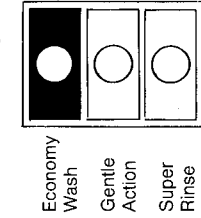
When it has finished, the machine will stop at the green symbol . Push the Programme Selector in and then select the main wash you want in the normal way. During the Prewash the water is warmed thus enabling you to use biological low lather detergent most effectively. If however a cold Prewash is required simply press the Economy Wash button.

Quick Wash

Turn Selector to



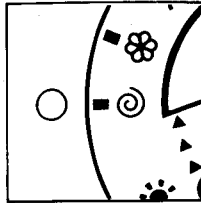
Press Economy Wash



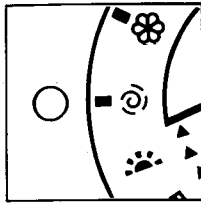
Gives a quick cool wash in just over half an hour, to freshen up lightly soiled items like shirts and underwear. Max load 0.9kg (2lb).

Spin Only

Turn Selector to



Turn Selector to



Long Fast Spin
Natural fabrics – wash programmes



Short Slow Spin
Synthetic fabrics – wash programmes



NB: Do not fill more than half full with wet clothes (natural fabrics) or one-third full for synthetics.

Fabric Type & Code	Load Dry Weight	Programme Selector Setting*			Drying Timer Setting
		Rinse	Spin	Heat	
Natural 	2.3kg (5lb) max.				45-60
	1.1kg (2½lb)				35-50
Synthetic 	2kg (4.4lb) max.				80-90
	0.9kg (2lb)				45-60

*Note: Only one of these Programme Selector settings needs to be chosen. Do not Tumble Dry Woolens.

Additional drying notes

1. Opening the door during drying:

For your safety the door is locked whilst the drum is rotating. BEFORE opening the door always turn the drying timer to 'O' off.

WARNING: TAKE CARE WHEN REMOVING ITEMS FROM THE MACHINE BEFORE THE TUMBLE COOL PHASE HAS STARTED, AS THE CLOTHES, DRUM AND DOOR BOWL WILL BE VERY HOT.

2. Removal of fluff. Your Washer Dryer does not require the cleaning of a fluff filter as the fluff is washed away down the drain. However, after you have dried a particularly 'fluffy' load or if you have used the machine as a dryer only, you MUST, after the dry load has been removed, set your machine to rinse and spin (see page 13). This ensures that any remaining fluff is washed away and is not redeposited on the next wash load.

Independent drying

When using the machine as a dryer only **you must remember to turn on the cold water** (and hook the drain hose over the sink if the machine is not permanently plumbed in).

Once the machine is ready follow these simple steps:

1. **Sort the clothes before drying:** Sort them into Natural Fabrics (codes **95**, **60**, **40**) and Synthetic Fabrics (codes **50**, **50**, **40**). It is also a good idea to sort them into large and small items as this will prevent small items from becoming enveloped in sheets etc. and not drying properly.

NOTE: Do not tumble dry woollens, code 40.

(Make sure that the Gentle Action button is cancelled after use.)

2. Do not overload:

Remember that clothes are much more compact when wet so take care not to overload the machine.

The maximum drying loads are:

Natural Fabrics 2.3kg (5lb) dry weight
Synthetic Fabrics 2kg (4.4lb) dry weight

WARNING: DO NOT OVERLOAD AS THIS COULD RESULT IN POORER DRYING PERFORMANCE AND A POSSIBLE FIRE HAZARD.

3. Rinse and Spin after handwashing:

If you have hand washed your clothes we recommend that you select a rinse and spin programme before drying them. This removes all traces of detergent and extracts much more water than you can by

wringing out clothes by hand. Hence drying times are reduced and you save energy and money.

Simply follow the procedure given on page 13 **and** set the Drying Timer as shown in the table opposite. Your machine will then automatically rinse, spin and dry at the correct speed and temperature.

4. Select the Heat Setting

If you do not Rinse and Spin before drying you will need to select the correct heat setting. Two settings are available, one for natural fabrics and one for synthetics. These are selected using the Programme Selector and are identified as follows:

☀ Full Heat – Natural Fabrics, ITCL codes **95**, **60**, **40**.

☁ Low Heat – Synthetic Fabrics, ITCL codes **50**, **50**, **40**.

Choose the heat setting by turning the Selector clockwise until the correct heat symbol is at the 12 o'clock position. Remember that the Selector should be pushed in when you are turning it.

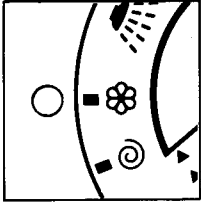
5. Set the Drying Time

After the heat setting is chosen set the Drying Timer so that the required drying time is in the 12 o'clock position. Finally pull out the Programme Selector to start the drying cycle.

This table summarises the settings to be used when using your machine as an independent dryer including the optional settings for rinsing and spinning.
The approximate drying times shown are a guide and should be modified by your own experience.

Rinse and Spin

Turn Selector to

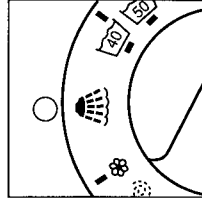


Choose the rinse symbol on the Selector just before the type of spin you want ☉ (Long Fast) or ☉ (Short Slow) to suit the fabric.

NB: Woollens and other Handwash only items should only be spin dried, but it is advisable to rinse and spin all other washable fabrics.

RinSES

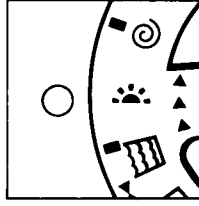
When the Selector reaches



The machine has reached the beginning of its rinse programme.

End of Programme

When the Selector reaches



The machine has reached the end of the wash programme selected. If a drying time has been selected the machine will continue into the drying programme until the green 'O' on the Drying Timer is in the 12 o'clock position.

Starting the Machine

After selecting your programme and optional wash features pull the Programme Selector OUT to start the machine. To switch off, push the Selector IN.

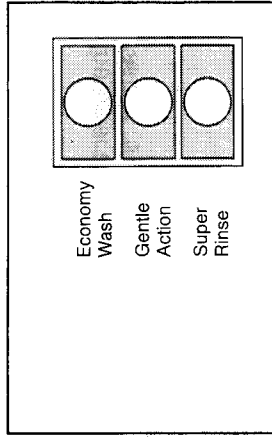
Do not attempt to open the door once the programme has started.

Door Release Button Lock if children are in the vicinity
When the programme has finished unlock the door release button using a small coin, in a 90° anti-clockwise direction, press the door release button and pull the door towards you.



The door will open when this button is pressed. To lock the door release button turn the lock with a small coin 90° in a clockwise direction. It is not essential that the button is locked during a programme.

Optional Wash Features



You can modify the main wash programmes to suit your own special needs by selecting one or more of the optional wash feature buttons before you pull out the Programme Selector.

You select a feature by pressing in the button. You can cancel it at any time by pressing the button once more, so that it is flush with the fascia.

DON'T FORGET TO CANCEL BUTTONS AFTER USE.

Super Rinse

By pressing this button the water level for each rinse, on all programmes will increase. Do not press if Programme  is selected in conjunction with Gentle Action (see opposite column).

Economy Wash

For lightly soiled washing; saves electricity and time.

Economy Wash switches off the machine's own heater, so your clothes are washed at the temperature of the water coming in from your tank. This saves you electricity, but can mean a cooler wash, so you should only use Economy Wash for lightly soiled clothes, not for really dirty clothes.

Gentle Action

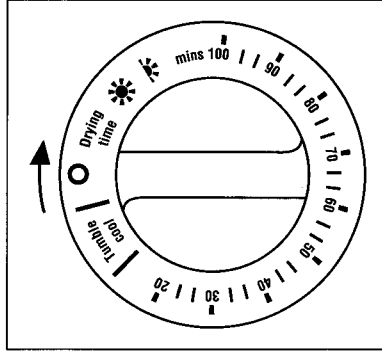
For use with programme  to achieve the programme  machine washable wool programme.

When selected, the machine washes the clothes in high level water with a very gentle 'rock-a-bye' action. It provides the Wool Programme suitable for washable shrink resistant, machine washable and Superwash Woolmark garments (see page 7). Simply set the Programme Selector to , press Gentle Action and your woollens will be in safe, gentle hands.

NOTE:

1. Remember woollens should not be tumble dried, nor should they be left on Rinse Hold.
2. Always cancel the Gentle Action button after use as it will give reduced performance on other programmes.

Drying Controls



Your machine dries like any other tumble dryer, by blowing hot air over the wet clothes. It is slightly different in the way it removes the moisture. Normally the damp air is vented through a tube and out of a window, but in the Hotpoint Washer Dryer the moisture is condensed out of the air as it flows over cold water from the mains and is then pumped away down the drain.

To enable the condensing action to work you must always remember to turn on the cold water tap (and hook the drain hose over the sink, if the machine is not permanently plumbed in).

You can use your machine for drying in two ways:

1. Automatic drying after any wash, rinse or spin programme (except woollens, when programme  is selected with Gentle Action).
2. As an independent dryer.

Automatic drying

This is simplicity itself. Once you have set the Programme Selector all you have to do is set the Drying Timer (the dial to the left of the Programme Selector) as follows: Set the drying time after selecting the wash programme but before pulling

the Programme Selector out. Turn the Drying Timer clockwise until the time required is at the 12 o'clock position, then pull the Programme Selector and the machine does the rest. If you turn the Drying Timer too far, it may be turned anti-clockwise to the correct time. **Do not** turn the Timer anti-clockwise past the 'O' (off) position.

The approximate times to reach ironing dry and fully dry for a maximum drying load are shown in the Programme Guide on page 11. Smaller loads will take less time to dry.

The heat setting is chosen automatically by the machine to suit the programme which has been selected.

NOTES

1. Your machine will wash and dry a full load of synthetic fabrics without resetting (maximum load 2kg, 4.4lb).
2. If you are washing and drying cottons you must restrict the load to 2.3kg (5lb).
3. If you want to wash a full 4.5kg (10lb) of cottons you must remove half of the load at the end of the wash cycle and then dry both halves separately.
4. Separate large and small items to avoid sheets etc. enveloping small items.