

# Sprint PCS<sup>®</sup> Service

Sprint Mobile Broadband Smart Device Treo™700wx by Palm

**Getting Started Guide** 

www.sprint.com

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## Welcome to Sprint

Sprint and Nextel have come together, offering you more choice and flexibility to do whatever you want, whenever you want.

This powerful combination brings you access to more products, more services, and more of what you need to do more of what you want. Welcome to a future full of possibility. Welcome to the new Sprint.

Welcome and thank you for choosing Sprint.

### For a Quick Introduction

Quick Tour: The Quick Tour highlights many of your smart device's features. It is already
installed on your smart device, and you can open it at any time. Press Start (a), select
Programs, and then select Quick Tour (a).

### While Using Your Smart Device

- User Guide: The Treo 700wx User Guide provides complete information on using your device, including descriptions of advanced features not included in this reference guide. To access the guide on your computer, click Start >Programs >Palm >User Manuals >Treo700wx\_UG\_Sprint.pdf. You can also view the user guide on your device by pressing Start > Programs, and then tapping the User Guide a .
- Help: Many of the built-in applications include on-device Help, so that you can learn about the tasks you can perform in that application. To access Help, go to the application or screen you want help with, press Start (a), and select Help.
- **Online support from Palm**: For up-to-date downloads, troubleshooting, and support information, check out <u>www.palm.com/us/support/treo700wxsprint</u>.

### If You Need More Information

- **Books:** Many books on Windows Mobile<sup>\*</sup> devices are available in local or online book retailers (look in the computers section).
- Online forums: Consult online Treo device user discussion groups to swap information and learn about topics you may find nowhere else. Visit <u>www.palm.com/us/support</u> for details.
- Sprint Customer Service: For questions about your account or features available on the network, contact Sprint or visit <u>www.sprint.com</u> for the latest information and help.

### Visiting the Sprint Web Site

You can get up-to-date information on Sprint PCS services and options by signing on to the Sprint Web site at <u>www.sprint.com</u>.

When you visit Sprint online, you can

- Review coverage maps.
- Learn how to use voicemail.
- Access your account information.
- Purchase accessories.
- Add additional options to your service plan.
- Check out frequently asked questions.
- And more.

### **Reaching Sprint Customer Service**

You can reach Sprint Customer Service in several ways:

- On your Treo700wx smart device, go to your Today screen, enter \*2, and then press
   Phone/Talk to dial.
- Sign on to your account at <u>www.sprint.com</u>.
- Call toll-free at 1-888-211-4PCS (4727) (Consumer customers), -or-

1-888-788-4727 (Business customers).

• Write to Sprint Customer Service, P.O. Box 8077, London, KY 40742.

### **Receiving Automated Invoicing Information**

For your convenience, your device gives you access to invoicing information on your Sprint PCS account. This information includes balance due, payment received, invoicing cycle, and the number of minutes used since your last invoicing cycle. (Normal airtime usage will apply.)

▶ Go to your **Today** screen, enter **\*4**, and then press **Phone/Talk** 🔇 to dial.

**Note:** This service may not be available in all Affiliate areas.

#### Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge and you will be billed for airtime.

Go to your Today screen, enter 411, and then press Phone/Talk 🔇 to dial.

**Note:** Short numbers, such as 411, may conflict with a contact name. If this occurs, press **Option** to avoid starting a contact lookup.

#### **Sprint PCS Operator Services**

Sprint PCS Operator Services provides assistance with placing collect calls or with placing calls billed to a local telephone calling card or third party.

▶ Go to your **Today** screen, enter **0**, and then press **Phone/Talk €** to dial.

For more information or to see the latest in products and services, visit Sprint online at <u>www.sprint.com</u>.

### What You Need

Your Treo<sup>™</sup> 700wx smart device box contains the following:

#### Hardware

- Treo device.
- Rechargeable battery.
- AC charger.
- USB sync cable.
- Stereo headset.
- Sprint<sup>®</sup> charger adapter.

### Documentation

- Read This First setup poster.
- Welcome to Sprint pamphlet.
- Getting Started Guide.
- Setting Up Email guide.
- Terms & Conditions.
- Warranty.
- Software License Agreement.
- Audible insert.

### Software

 Getting Started CD (includes desktop synchronization software and bonus software for your device).

You'll also need the following items to complete the installation and activation:

- A Sprint PCS service plan.
- A location with wireless coverage for your device.
- An electrical outlet.
- The computer with which you will synchronize your personal information.

## **Creating Sprint PCS Account Passwords**

As a Sprint PCS subscriber, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision<sup>®</sup> account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

### Account Password

If you are the account owner, you'll have an account password to sign on to <u>www.sprint.com</u> and to use when calling Sprint Customer Service. **Your default account password is the last four digits of your Social Security number.** If you are not the account owner (if someone else pays for your Sprint PCS service), you can get a sub-account password at <u>www.sprint.com</u>.

### Voicemail Password

You'll create your voicemail password when you set up your voicemail.

### **Sprint PCS Vision Password**

With your Treo700wx smart device, you may elect to set up a Sprint PCS Vision password. This optional password can be used to authorize the purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information or to change your passwords, sign on to <u>www.sprint.com</u> or call Sprint Customer Service at 1-888-211-4PCS (4727).

**Getting Started** 

# **Device and Phone Basics**

### In This Section

- Your New Treo 700wx Smart Device
- Maintaining the Battery
- Moving Around the Screen
- Using the Keyboard
- Opening and Closing Applications
- Using Your Today Screen
- Using the Phone
- Resetting Your Smart Device

### Your New Treo 700wx Smart Device

### Your Device's Features: Front View



**Note:** Throughout this guide the term *device* is used to describe your Treo smart device and its physical aspects. The term *phone* is used to describe the feature of your smart device that enables you to connect to the Nationwide Sprint PCS Network.

- **1.** Indicator Light provides status information for your device based on the color of the light and the blink state.
- 2. Earpiece serves as the speaker on your device when you are not using the speakerphone feature or a headset.
- **3. 5-way Navigator** gives you one-handed access to moving around the device screen and selecting options. See "Moving Around the Screen" on page 11 for instructions.
- **4.** Right and Left Softkeys give you quick access to tasks that you can do on the current screen.
- **5. OK** accepts the information you entered on a screen and returns to the previous screen.
- 6. Power/End turns the device's phone on and off, wakes up and turns off the screen, and hangs up calls.
- **7.** Center selects an option or menu item. After highlighting an item with the **5-way**, you can select or activate it by pressing **Center** .
- 8. Start opens the Start menu to access all the applications on your smart device.
- **9.** Phone/Talk opens the Phone application, dials when a phone number is selected or entered, and answers an incoming phone call.
- **10.** Side Button launches the Windows Media Player application by default. You can also reassign this button to open your favorite application.
- **11.** Volume adjusts the earpiece, speaker, and ringer volume levels.



- 12. Camera Lens enables you to take pictures using the built-in camera (if included). There are two models of the Treo700wx smart device: One comes with a camera and the other does not. The packaging for your device identifies whether a camera is included.
- **13.** Self-Portrait Mirror enables you to take a picture of yourself (if your device includes a camera).
- 14. Battery Door Release opens the battery compartment.
- **15.** Headset Jack enables you to connect a hands-free headset. Use only headsets that are compatible with your device.

- **16. Multi-connector** enables you to attach the USB sync cable and AC charger to your device. You can connect the charger either to the sync cable connector or directly to the charger jack on the Multi-connector.
- 17. Microphone serves as the mouthpiece on your device's phone.
- **18. Speaker** plays ringtones and alarms, and serves as the speaker for the speakerphone feature.

**Note:** The Treo700wx smart device speaker includes a large magnet, so be sure to keep your device away from credit cards or other items that could become demagnetized.

### Your Device's Features: Top View



19. Ringer Switch controls the ringer setting. The ringer switch silences all sounds, including music, when you need quiet. There is no need to navigate menus. See "Selecting Ringtones and Vibrate Settings" on page 37 for details on changing the settings.

- **20.** Infrared (IR) Port uses infrared technology to transmit information to and receive information from other infrared-enabled devices that use compatible software.
- **21.** Antenna receives and sends wireless communication signals. The antenna does not retract into or extend out of your device.
- 22. Expansion Card Slot allows you to expand the capabilities of your device using a MultiMediaCard, SD, or SDIO card.
- **23. Stylus** allows you to tap options on your device's screen. To use the stylus, slide it out of the slot and hold it as you would a pen or pencil. Use only the black-tipped end of the stylus on your device screen.

### **Inserting the Battery**

WARNING: Use only Sprint-approved or Palm-approved batteries and chargers labeled for use with the Treo700wx smart device. The failure to use a Sprint-approved or Palm-approved battery and charger may increase the risk that your device will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

1. Use one hand to press the **Battery Door Release**, and use your other hand to slide the battery door downward to remove it from your device.



- 2. Align the battery contacts with the battery compartment contacts.
- **3.** Insert the battery into the compartment at a 45-degree angle, and then press it into place.

- 4. Slide the battery door onto the back of the smart device until it clicks into place. Your smart device screen turns on and the Treo screen appears. Wait for the progress bar on the Treo screen to fill and the Windows Mobile<sup>®</sup> screen to appear.
- 5. Follow the onscreen instructions to finish the installation.

Note: If your smart device does not turn on after you insert the battery, you need to charge it by connecting it to the AC charger. If it still doesn't start, do a soft reset. See "Resetting Your Smart Device" on page 39.

### **Charging the Battery**

The battery comes with a sufficient charge to complete the setup process and activate your phone. After activation, we recommend charging your smart device for 3.5 hours (or until the indicator light is solid green) to give it a full charge. See the Treo 700wx User Guide for tips on maximizing the life of your device's battery.

- **1.** Plug the AC charger into a wall outlet.
- **2.** Connect the charger cable to the charger jack on the bottom of the device. Make sure the arrow on the connector is facing up, toward your Treo device screen.
- **3.** To confirm that your device is charging, check the indicator light.
  - Solid red indicates that your device is charging.

## Turning Your Smart Device On/Off

The phone and the screen of your Treo700wx smart device can be turned off and on separately. This means you can wake up the screen to use just the organizer features of your device without turning on the phone. Also, when the screen is turned off, the phone can be on and ready for you to receive and make calls.

**Note:** Throughout this guide the term *device* is used to describe your Treo smart device and its physical aspects. The term *phone* is used to describe the feature of your smart device that enables you to connect to the Nationwide Sprint PCS Network.

### **Turning Your Phone On and Off**

When you turn on your phone, it connects to a wireless network so that you can make and receive phone calls and use other wireless services.

- If you are not on a call and your screen is off, briefly press Power/End 1 to wake up the screen.
- 2. Press Center on the 5-way to turn off Keyguard.
- 3. Press and hold **Power/End** 😰 to turn on your phone. (When your smart device locates a signal, "Sprint" and the signal-strength **Y**<sub>i</sub> icon appear at the top of the screen, indicating that you can use the phone and Internet features, if supported by the local network.)
- 4. Press and hold Power/End 𝒴 again to turn off your phone. (When your phone is off, "Phone Off" and the phone-off 𝔤 icon appear at the top of the screen. Your smart device is not connected to any wireless network, but you can still use the organizer and other features.)

If Sound Mode is on, you hear a series of tones when you turn your phone on and off. For more information on Sound Mode see "Setting the Ringer Switch" on page 89.

Did You	If you're outside a coverage area, the indicator light flashes amber and
Know?	the signal-strength icon is not displayed.

### Waking Up the Screen and Turning It Off

Wake up the screen and leave the phone turned off when you want to use only the organizer features of your smart device. You can also turn off your smart device's screen without turning off your smart device's wireless features.

- 1. Press Power/End 😰 to wake up the screen, and then press Center to turn off Keyguard.
- 2. Briefly press Power/End 😰 to turn off the screen.

Tip:	You can set how long the screen stays on during a period of inactivity.
	Press Start, select Settings, select the System tab, and then select Power.
	Select the <b>Advanced</b> tab, and then adjust the <b>On battery power</b> setting.

## **Moving Around the Screen**

To move around the Treo700wx smart device screen, you can use the **5-way navigator** or you can tap items on the screen with the stylus. As you become familiar with your smart device, you'll find your own favorite way to scroll, highlight, and select items.

The **5-way** includes the **Right** ▶, **Left** ◀, **Up** ▲, **Down** ▼, and **Center** buttons.



Tip:	Some third-party applications may not work with the <b>5-way navigator</b> ,
	and you must use the stylus instead.

### **Scrolling Through Screens**

As on a computer, on your smart device you scroll to move from field to field or page to page, or in some cases to highlight an item or option in a list. There are several methods of scrolling:

- Press the 5-way on the front of your smart device. (Press Right ▶, Left ◀, Up ▲, or Down ▼ to move to the next field, button, or action in that direction.)
- Press and hold **Option** () while pressing **Up** ▲ or **Down** ▼ to scroll one screen at a time.
- Press and hold **Option** () while pressing Left ◄ or Right ▶ to jump to the top or bottom of the current screen.
- When viewing a screen with tabs, such as when adding a contact, press Down to scroll to the tabs, and then press Left < or Right to move between tabs.</li>
- When inside a text field, press Right ▶ or Left ◄ to move to the next character, and press Up ▲ or Down ▼ to move between lines.
- When inside a list, press and hold **Up** ▲ or **Down** ▼ to rapidly scroll through the list.
- Tap an onscreen scroll arrow.
- Tap and drag the slider of an onscreen scroll bar.



### **Closing Screens**

To accept the information you entered on a screen and to return to the previous screen, do one of the following:

- Use the stylus to tap ok or  $\times$  in the upper-right corner of the screen. •

When you close a screen, the application still runs in memory. See Note: "Opening and Closing Applications" on page 19.

### **Highlighting and Selecting Items**

On most screens, one item — a button, a list entry, or a check box — is highlighted by default. The highlight identifies which item is affected by your next action. Use the **5-way** to move the highlight from one item to another before opening or selecting it.

The highlight can take one of two forms, depending on what is highlighted:

- Border glow: This rectangular border highlights items such as an onscreen button (OK, Dismiss, or Hide), a check box, an option, or a Web link.
- Reverse type (light text on a dark background): This highlights items such as a phone number, an email address, text, or an item in a list.

After highlighting an item with the 5-way, you can select

or activate it by pressing **Center** or by tapping the item with the stylus.



Stop



### **Highlighting Text**

You can use the stylus to highlight text on the screen:

Tap and drag the stylus across the text you want to highlight. To highlight a word, double-tap it. (To highlight a paragraph, triple-tap it.)

### **Using the Softkeys**

The left and right softkeys give you quick access to tasks that you can do on the current screen, so the softkey items vary from application to application and from screen to screen. Look on the screen directly above the softkey to see the action that it does in the current context. In some contexts, these keys may do nothing at all. In most cases the right softkey opens the menu, and the left softkey activates a specific command.



### **Selecting Menu Items**

In many applications, a menu provides access to additional features. The menu is hidden until you press **Menu** (right softkey).

- 2. Press Up ▲ or Down ▼ to highlight a menu item.
- If an arrow appears next to a menu item, press Center 
   or Right ▶ to display additional options for that item, and
   then press Up ▲ or Down ▼ to highlight a menu item. (To
   return to the main menu without making a selection, press
   Left ◄.)

### **Selecting Options in a Shortcut Menu**

Most applications also provide access to context-sensitive, shortcut menus—similar to the right-click menus on a computer. The shortcut menu options vary based on the highlighted selection.

- Highlight the item you want to open the shortcut menu for.
- 3. Press Up ▲ or Down ▼ to highlight a menu item.

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Day 🗮	Menu		



### **Selecting Options in a List**

Tip:

Lists let you select from a range of options. You can identify whether a list is available when you select the field. If a rectangle appears around the field along with a downward-pointing arrow, a list is available.

When selecting fields, you might not see the downward-pointing arrow until you press **Center** on the **5-way**.

Lists are different from the menus described earlier in this section.

To select from a list, do any of the following:

- Use the 5-way to highlight the field, and then press Center
   to display the items in the list. Press Up ▲ or Down ▼ to highlight the item you want, and then press Center to make your selection.
- Use your stylus to tap the arrow, and then tap the item in the list.
- In fields where you see a downward-pointing arrow but no rectangle, you must tap the arrow with the stylus to expand the field.
- To exit the list and cancel your selection, press Left <.

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# Using the Keyboard

When using the keyboard, most people find it easiest to hold the smart device with two hands and to use the tips of both thumbs to press the keys.



Note: Your smart device includes a keyboard backlight for low light conditions. You can change the backlight shut-off interval. Press **Start** and select **Settings**. Select the **System** tab, and then select **Backlight**. Set the time interval on the **Battery Power** tab and on the **External Power** tab. The backlight also turns off when an application's power-saving features turn it off.

### **Entering Lowercase and Uppercase Letters**

By default, the first letter of each sentence or field is capitalized and the remaining text you enter is lowercase. To enter other uppercase letters, do one of the following:

 Press Shift , and then enter a letter. (You don't need to press and hold Shift while entering a letter.) Press Shift twice to turn on Caps Lock, and then enter a series of letters. (When Caps Lock is on, this symbol appears at the bottom of the screen: 

 To turn off Caps Lock, press Shift again.)

#### **Entering Numbers, Punctuation, and Symbols**

Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:

- Press **Option** (), and then press the key of the desired character. (You don't need to hold **Option** while pressing the key.)
- Press Option () twice to turn on Option Lock, and then press the desired keys to enter a series of characters. (When Option Lock is on, this symbol appears at the bottom of the screen: •. To turn off Option Lock, press Option () again.)

### **Opening Applications**

**Did you** 

You can access all the applications on your smart device through the Start menu:

- 1. Press Start 📧 to open the Start menu.
- 2. Use the 5-way navigator to highlight the application you want to use. (To view additional applications, select Programs.)
- Press Center 
   to open the highlighted application.
- 4. (Optional) Press OK 
  to return to
  Programs and open another application.
  (The current application continues to run in the background)

(The current application continues to run in the background.)

know? Closing Applications

You can access your Today screen by pressing Phone/Talk.

You can have several applications open at once, so you don't need to exit an application to open another one. If you press **OK** to return to **Programs**, the current application continues to run in the background.

- 1. Press and hold OK <sup>(</sup>) to open Memory Settings.
- 2. On the Running Programs tab, do one of the following:
  - Select the application you want to close, and then select **Stop** to close it.
  - Select **Stop All** to close all your open applications.



# **Using Your Today Screen**

Your **Today** screen is your home base. From your **Today** screen you can quickly look up a contact, dial a phone number or speed-dial button, see your latest calendar appointments, see the number of unread email messages, and even search the Web.

To access your Today screen, press Phone/Talk S.



- **Title Bar and Status Information:** See "Checking Signal Strength and Phone Status" on page 21 to learn about the icons that appear in this area.
- **Dial Lookup Field:** Begin typing the name you want to look up. See "Dialing by Contact Name" on page 25 for more information.
- Web Search Field: Enter a word you want to find on the Internet, and press Center to begin the search (data services connection required).
- Speed Dial Entries: Select the picture or button you want to dial. If you press Center 
  while a speed dial is highlighted, your smart device dials the number.

You can select a picture for your **Today** screen background and select which items appear in the **Today** screen. See the Treo 700wx User Guide for details.

### **Checking Signal Strength and Phone Status**

You can monitor the status of your device's signal strength and several other items, using icons at the top of your **Today** screen:

- Sprint Your phone is on and you're inside the Nationwide Sprint PCS Network. If you are outside a coverage area, **No Service** or **Roaming** appears instead. **No Service** means that there is no coverage at all and **Roaming** means that another wireless service provider's network is available. When you turn off your phone, **Phone Off** appears.
- You missed an incoming call.
- You have a voicemail message.
- You have a new email or text message.
  - An error occurred during synchronization.
- You have more than one of the conditions listed above.
- Your phone is on. The bars display the signal strength. The stronger the signal, the more bars appear. If you are outside a coverage area, no bars appear.
  - Your phone is off.
  - You are outside a Sprint coverage area and roaming on another wireless service provider's network.
    - A voice call is in progress.

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**C**...
1X	You are in an area that supports Sprint PCS Vision (1xRTT) data services. 1xRTT (Single carrier [1x] radio transmission technology) is a wireless technology that can provide fast data transfer and Internet access with average speeds of 60–80Kbps and bursts up to 144Kbps.
EV	You are in an area that supports mobile broadband (EVDO) data services.
	EVDO (Evolution Data Optimized) is a wireless broadband technology that is designed for very high-speed data transfer with average download speeds of 400–600Kbps, capable of reaching speeds up to 1.8Mbps, and upload speeds up to 156Kbps.
х Ф	A Sprint PCS Vision data call is in progress. You can make calls, but you cannot answer calls; any incoming calls go to voicemail. When you make a call, the data transmission is automatically interrupted.
÷+	A mobile broadband data call is in progress. You can still make or receive calls. When you make or answer a call, the data transmission is automatically interrupted.
1X 600	Your phone is connected to a Sprint PCS Vision network, but you are not actively transmitting data. You can still make or receive calls.
ev ***	Your phone is connected to a mobile broadband network, but you are not actively transmitting data. You can still make or receive calls.
<b>**</b>	Your Treo700wx smart device is connected to a computer or network that is providing a data connection.
×	A data connection is not available or your phone is off.

0 <b>t</b> }	ActiveSync is currently synchronizing with the Exchange Server.
	Your smart device's battery is low.
4	Your smart device's battery is charging.
<b>-</b>	Your smart device is connected to a power outlet and the battery is fully charged.
VP	<b>Voice privacy</b> is preventing over-the-air eavesdropping. Appears during a call when this option is turned on and available on the Sprint network.
Ð	<b>Location privacy</b> setting is set to <b>Location On</b> . Your location is available to the Sprint network and other applications. The icon appears with a red slash when the <b>911 only</b> option has been selected.
8	The <b>Bluetooth</b> <sup>°</sup> <b>wireless technology status</b> indicator appears in gray when this feature is off, in blue when this feature is on, and in reverse blue when your smart device is communicating with another Bluetooth device. To quickly turn the <b>Bluetooth</b> feature on and off, tap the <b>Bluetooth</b> icon to access the <b>Bluetooth Settings</b> screen.
0	A call is in progress and your smart device is connected to a Bluetooth headset or car kit.

# **Using the Phone**

You can make and receive calls and store speed-dial entries right from your **Today** screen. Be sure you know how to turn on your phone before reading this section (see "Turning Your Phone On and Off" on page 9).

Important!	Palm recommends that you turn off the phone radio when using any Wi- Fi card or remove the Wi-Fi card when not in use to ensure that you can always make and receive phone calls. Depending on where you are on a network and certain coverage conditions, you might experience interruptions with your phone operation while using a Wi-Fi card (you must purchase and install a third-party Wi-Fi card to use this feature). For EMERGENCY calls, always remove the card from your smart device to
	ensure optimal connectivity.

## **Accessing Your Today Screen**

Press Phone/Talk ().



#### Basics

## Dialing With the Number Pad

- **1.** Press **Phone/Talk (s)** to go to your **Today** screen.
- **2.** Using the numbered keys on the keyboard, enter a phone number.
- 3. Press Phone/Talk 🕥 to dial.

You do not need to press **Option** to access the numbers on the keyboard. However, when dialing short numbers, such as **411**, the number may conflict with a

contact name. If this occurs, press **Option** (1) to avoid starting a contact lookup. You can always dial 911 without pressing **Option** first.

## **Dialing by Contact Name**

Before you can dial a call by contact name, you must create some contacts (see "Adding a Contact" on page 74) or import them by synchronizing (see "Synchronizing - The Basics" on page 66).

- **1.** Press **Phone/Talk (s)** to go to your **Today** screen.
- **2.** Using the keyboard, begin entering one of the following for the contact you want to call:
  - First name (JOH for John)
  - Last name (SMI for Smith)
  - First initial, a space, and then last initial (J S for John Smith)
  - First name and last name (JOH SMI for John Smith)





(For example, entering SM finds both Smilla Anderson and John Smith. Entering SM A finds only Smilla Anderson.)

3. Select the number you want to dial, and press Phone/Talk 🔇 to dial.

## Dialing With a Speed-Dial Button

You can make a call with your speed-dial buttons by doing any of the following:

- Highlight a speed-dial button with the **5-way**, and then press **Center** .
- Tap a speed-dial button with the stylus.
- Press and hold a **Quick Key** that you assigned to the speeddial button.

To see more speed-dial buttons, highlight the picture speed-dial area and press **Right** ▶ or **Left** ◄ repeatedly, or highlight the text speed-dial area and press **Up** ▲, **Down** ▼, **Right** ▶, or **Left** ◄.

## Dialing Using the Onscreen Dial Pad

The onscreen **Dial Pad** provides large numbers that you can tap with your finger or stylus. The numbers also include the corresponding letters so you can dial numbers that are expressed as letters.

- 1. Go to your Today screen.
- 2. Press Phone/Talk (), and then select Dial Pad from the menu.
- 3. Tap the onscreen Dial Pad to enter the number.
- 4. Press Phone/Talk 🕥 to dial.





## **Adjusting Call Volume**

While a call is in progress, press the **Volume** button on the side of your smart device to adjust call volume.



## **Receiving Calls**

To answer calls, your phone must be on.

#### **Answering Calls**

- Press Phone/Talk (§).
- If the headset is attached, press the headset button.

## **Sending Calls to Voicemail**

- Press Power/End 😰.

## Ignoring a Call and Sending a Text Message.

Press Menu (right softkey) and select Ignore with text message. During a voice call you
can send text messages, but you cannot use data features such as Web browsing and
email.

## Silencing the Ringer While Your device is Ringing

- Press any key on your smart device except Phone/Talk, Power/End, Start, OK, Alt, or the 5way. You can also use the Volume button to turn the ringer sound all the way down.

When you silence the ringer, you can either answer the call or let it ring through to voicemail.

Did you know?	When you are on a plane, you can turn off your phone and all wireless services using <b>Wireless Manager</b> (see "Turning Wireless Services On/Off" on page 64). But you can still wake up the screen and use any application that doesn't require wireless services, like your smart device's calendar, music player, and games.
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## **Using Voicemail**

Your voicemail number is preset when you activate your device. The first time you call voicemail, you are prompted to enter your voicemail password. If necessary, please contact Sprint for your password and enter it as prompted.

## **Setting Up Voicemail**

- 1. Go to your Today screen.
- Press and hold 1 on the keyboard to dial Sprint's voicemail system. (You can also tap the Voicemail speed-dial button with your stylus.)
- **3.** Follow the voice prompts to set up your voicemail.



## Voicemail Notification

When you have a new voicemail message, a notification screen appears. To hear your message now, press Listen (left softkey). To retrieve your message later, press Dismiss (right softkey). When you have unretrieved voicemail messages, a Voicemail Con appears at the top of your screen and the left softkey is labeled Voicemail.

## **Retrieving Voicemail Messages**

- 1. Go to your Today screen.
- 2. Press and hold 1 on the keyboard to dial Sprint's voicemail system.
- Enter your voicemail password using the keyboard, or press Extra Digits (left softkey) if you defined this option (see "Creating a Speed-Dial Button" on page 33 for details).
- **4.** Select **Play** ▶ to listen to your messages.

You do not need to press **Option** to enter numbers, \*, or # while on an active call.

## **Managing Active Calls**

When you make or receive a call, the active call information appears on your Today screen.



New Voicemail	5:27 PM	4/10/06
Listen	 Dis	miss

During a call, you can do any of the following:

- Put the call on hold: Press Hold (left softkey). (To take the call off hold, press Off Hold (left softkey).)
- Use the built-in speakerphone: Select Speakerphone \_\_\_\_\_k . (To turn off the Speakerphone, select \_\_\_\_\_k .)
- Mute the microphone so you can't be heard: Select Mute 3. (To turn the microphone back on, select Mute 3.)
- Switch to another application: Press Start 🗈 and select the application.

## **Ending a Call**

- Press Power/End. 😰.
- Press the headset button (if the headset is attached and has a button on it). (Some headsets do not have a button.)

## **Saving Phone Numbers**

After you complete a call, you are prompted to add the number if it is not already in your **Contacts** list. If an incoming call uses caller ID blocking, you do not see the **Add Contact** prompt.

- To create a new contact for this number, select Create New Contact.
- To add this number to an existing contact, select **Copy and Add**, and then select a contact name.
- To decline adding the number, press **Dismiss** (left softkey).
- To permanently disable the Add Contact prompt, select Don't show this again.

## Answering a Second Call (Call Waiting)

When you're on a call and you receive a second call, the call-waiting notification appears.

- Place the current call on hold and answer the new call: Press Answer (left softkey) or Phone/Talk ().
- Hang up the first call: Press Power/End 🕑. (The second call becomes an incoming call alert, which you can choose to answer or ignore.)
- Send the new call to voicemail: Press Menu \_\_\_\_ (right softkey) and select Ignore.

## **Using Sprint PCS Voice Command**

If you subscribe to the Sprint PCS Voice Command service, you can call a number by just saying a name. (There is a monthly charge for this service.)

To activate Sprint PCS Voice Command, you must speak to a Sprint Customer Service representative:

- 1. Go to your Today screen.
- 2. Press \* (Option 🕥 + Z), and then press 2.
- 3. Press Phone/Talk 💽 to contact Sprint Customer Service and sign up.

## Setting Up Your Personal Address Book

To use Sprint PCS Voice Command, you must first set up your personal address book.

- 1. Go to your Today screen.
- 2. Press \* (Option 🕥 + Z).
- 3. Press Phone/Talk 💽.
- 4. Follow the system prompts. (You'll hear a tone, followed by the prompt "Ready.")
- **5.** Say "Add Name" to begin setting up your personal address book, and then follow the voice prompts.

## Making a Call With Sprint PCS Voice Command

- **1.** Go to your **Today** screen.
- **2.** Press \* (**Option** ) + **Z**).
- 3. Press Phone/Talk (). (You'll hear a tone followed by the prompt "Ready.")
- 4. After the prompt, say "Call" and the name you've assigned to the number you want to call. (Your request will be repeated and you will be asked to verify it.)
- 5. Say "Yes" to dial the call. (Say "No" to cancel.)

**Note:** Sprint PCS Voice Command service cannot be used with wireless headsets that are enabled with Bluetooth wireless technology.

## **Defining Speed-Dial Buttons**

Your smart device lets you create both picture and text speed-dial buttons so that you can select a button on the **Today** screen to quickly dial a number.

## **Creating a Speed-Dial Button**

You can create up to 20 picture buttons and 50 text buttons.

- 1. Go to your Today screen.
- 2. Press Menu cright softkey) and select New Speed Dial.
- 3. Do one of the following:
  - Select Link to contact, select the contact you want to link to this button, and then select the number you want to dial with this button.
  - Select Label and enter a name for this button, and then select Number and enter the phone number you want to dial with this button.
  - (Optional) Enter a Quick Key. When the Today screen is displayed, you can press and hold the Quick Key to instantly dial this number. (Quick Keys can be letters or numbers, but you can't use both the letter and number for the same key. For example, the voicemail Quick Key is 1. The letter equivalent for that key is E, so you cannot assign E as a Quick Key to another speed-dial button.)
- 4. If this button is linked to a contact entry with a picture, select either Text Speed Dial or Picture Speed Dial to indicate which type of button you want to create. (If this button is not linked to a contact or the contact doesn't have a picture, the Picture Speed Dial option is not available.)

Tip:You can add a special ringtone to a contact associated with the speed-<br/>dial button. See "Adding a Contact" on page 74.



 Extra Digits: Defines additional numbers to dial, such as a password or extension. (In addition to numbers, you can enter the following symbols: star (\*) and pound (#). You can enter a comma (,) to insert a one-second pause.)

 Dial extra digits automatically: Dials predefined extra digits immediately after dialing the phone number. (If you do not check this box, you need to press Extra Digits (left softkey) to dial these digits.)

 ↓ Start
 Image: Start
 Image: Start
 Image: Start

 Extra Digits:
 9,
 ...

 (Comma = pause 1 second)

 Image: Dial extra digits automatically

 Image: Dial extra digits automaticaly

6. Press OK 🛞.

Tip:

The playback controls for the Sprint Voicemail speed-dial button are already set up for the Sprint voicemail system.

## **Editing a Speed-Dial Button**

- 1. Go to your Today screen.
- 2. Highlight the speed-dial button you want to edit.
- 3. Press and hold Center to open the shortcut menu, and then select Edit Speed Dial.
- 4. Make the desired changes, and press OK 🙆.

## **Arranging Your Speed-Dial Buttons**

- 1. Go to your Today screen.
- Press Menu (right softkey) and select Speed Dial Options.
- 3. Highlight the button you want to move.
- Press Option () + Up ▲, Down ♥, Right ▶, or Left ◄ to move the button in that direction.

## **Using a Phone Headset**

You can connect a phone headset for hands-free operation. If you need to use your device while driving and this is permitted in your area, we recommend using the phone headset included with your device, or a hands-free car kit (sold separately).



The headset button is context sensitive, and it performs various actions based on the situation. You can press the headset button to perform any of the following tasks:

- Answer an incoming call.
- Respond to call waiting.



- Hang up all calls.
- Swap between calls if the second call is an incoming call.
- Create a conference call if the second call is an outgoing call.

#### Using a Hands-Free Device With Bluetooth Wireless Technology

Your Treo device is also compatible with many headsets and car kits enabled with Bluetooth wireless technology version 1.1 or 1.2. Please note, however, that you cannot use a Bluetooth headset to listen to MP3 files on your smart device.

To learn how to set up and connect to Bluetooth devices, see "Connecting to Devices With Bluetooth<sup>®</sup> Wireless Technology" on page 61.

Here are tips for working with a Bluetooth hands-free device:

- To transfer a call from the handset to a Bluetooth hands-free device during a call, press Menu (right softkey) and select Connect Bluetooth. (To transfer the call back to the headset, press Menu (right softkey) and select Cancel Bluetooth.)
- To transfer a call from a wired headset to a Bluetooth headset or car kit that is within
  range and with which you've previously set up a partnership (Bluetooth headset or car
  kit required, sold separately), unplug the wired headset and press the button on the
  Bluetooth headset or car kit.
- If you have both a compatible Bluetooth headset and car kit, the one you connected to your smart device last becomes the active device.

Tip:To find out how to transfer your contacts from your device to your car kit,<br/>go to <a href="https://www.palm.com/us/support/bluetooth">www.palm.com/us/support/bluetooth</a>

## Selecting Ringtones and Vibrate Settings

You can set different tones for different types of incoming phone calls and notifications.

- **1.** Turn on your phone to access your phone settings.
- 2. Press Start and select Settings.
- 3. On the Personal tab, select Sounds & Notifications 💓 .
- 4. Select the Notifications tab.
- Select the Event list, and then select which type of call or notification you want to set the ringtone for:
  - Phone: Known Caller: An incoming call from someone in your Contacts list or Speed Dial list.
  - Phone: Missed call: A call you did not answer.
  - Phone: Roaming: A call that comes in when you're outside the Nationwide Sprint PCS Network.
  - Phone: Unknown Caller: An incoming call from someone identified by caller ID who is not in your Contacts list or Speed Dial list.
  - Phone: Voice mail: A new voicemail.
- 6. Select the Ring type list, and then select the ring style for the selected type of call.
- 7. Select the Ring tone list, and then select the sound for the selected type of call.
- 8. (Optional) Select Play > to preview the sound.
- **9.** Check the **Vibrate when**... boxes to turn the vibrate feature on/off based on the ringer switch setting.
- 10. Repeat steps 4–7 to select ringtones for other types of calls.
- **11.** Press **OK** 🛞.

<u> </u>				
Sounds & Notifications				
Event: Phone: Known Caller 🔹				
Ring type:	Ring 👻			
Ring tone:	Treo 🔻			
Vibrate when ringer switch off				
Vibrate when ringer switch on				
Sounds Notifications	Manage			

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## **Adjusting Volume Settings**

- **Call volume:** While a call is in progress, press the **Volume** button (on the side of your smart device) to adjust the call volume.
- **Music/Video volume:** While playing music or a video, press the **Volume** button to adjust the music/video volume.
- **Ringer volume:** When a call is not in progress and you are not playing music or a video, press the **Volume** button to adjust ringer volume.

## Assigning a Picture and Ringtone ID to a Contact

- **1.** Press **Start** and select **Contacts**.
- Highlight the contact that you want to give a picture caller ID, and then press Center
   .
- 3. Highlight the contact's name, and press Edit (left softkey).
- 4. Select Picture.
- 5. Select Camera to take a picture and add it to this contact entry (if your smart device includes a camera), or select an existing picture for this contact entry.
- 6. Select Ring tone and then select a tone for this contact entry.

## **Resetting Your Smart Device**

## Performing a Soft Reset

A soft reset is similar to restarting a computer. If your smart device is not responding or you have trouble synchronizing with your computer, a soft reset may help. For information on performing a hard reset, see the Treo 700wx User Guide.

- **1.** Use one hand to press the **Battery Door Release** and use the other hand to slide the battery door downward to remove it from your smart device.
- 2. Use the stylus tip to gently press the reset button on the back of your smart device.

 Wait for the progress bar on the Treo logo screen to fill before continuing to use your smart device. (If the phone or Bluetooth signals were on before a reset, these signals automatically turn on after the reset.)



# **Wireless Features**

## In This Section

- Using Sprint PCS Vision
- Personalizing Your Service With On Demand
- Using Your Device's Phone as a Modem
- Setting Up an Exchange Server Account
- Sending and Receiving Email
- Sending and Receiving Text Messages
- Viewing a Web Page
- Connecting to Devices With Bluetooth<sup>®</sup> Wireless Technology
- Turning Wireless Services On/Off

# **Using Sprint PCS Vision**

Sprint PCS Vision provides wireless access to the Internet anywhere on the Nationwide Sprint PCS Network. To sign up for Sprint PCS Vision services or to access complete instructions, visit <u>www.sprint.com</u>. For information on charges associated with features that use a Sprint PCS Vision connection, refer to your Sprint PCS service plan.

#### **Enabling Sprint PCS Vision**

- **1.** Make sure your device's phone is turned on, as described in "Turning Your Smart Device On/Off" on page 9.
- 2. Press Start and select Internet Explorer to open your device's Web browser and make a Sprint PCS Vision connection.
  - If you have not already done so, select Now when the Preparing Vision Services dialog box appears. (This initiates a one-time process to configure your Sprint PCS Vision services. At the end of this two-minute process, your device connects to the Sprint PCS Vision home page.)
  - If you want to cancel the connection, select No.



- 3. Use the 5-way navigator to scroll around and select from a variety of online services.
- **4.** Press **OK** (a) to close **Internet Explorer Mobile** and end your session.

## **Accessing Sprint PCS Vision**

Once your device is activated, you are signed in and ready to connect to Sprint PCS Vision services at any time.

## **Sprint PCS Vision User Name**

Your Sprint PCS Vision User Name is automatically assigned to you. Your user name, which resembles an email address (for example, <u>name@sprint.com</u>), is used with Sprint PCS Mail and Messaging services. Your Sprint PCS Vision User Name is simply an additional address that identifies your Sprint PCS Account. When your device is enabled with Sprint PCS Vision services, your user name automatically appears on the **About** screen.

To find your user name:

- 1. Press Start 🔊 and select Settings.
- Select the System tab, and then select About
- 3. Select the Phone tab, and then scroll down to Data user name.

## Sprint PCS Vision Symbols on Your Screen

When you are connected to Sprint PCS Vision services, a data connection icon appears at the top of the **Today** screen. See "Checking Signal Strength and Phone Status" on page 21 for a description of the various data connection icons.

## **Sprint PCS Vision Billing Information**

See your service plan for details on Sprint PCS Vision billing.

# Personalizing Your Service With On Demand

With Sprint's On Demand feature, you can personalize your device's data services to suit your needs. The On Demand feature makes it easier than ever to retrieve the most popular Web information and categories instantly. On Demand uses the ZIP code you provide to customize the content you receive, so you can get the information you want, when you want it.

On Demand acts like a computer browser's customized home page, displaying a variety of top categories such as News, Sports, Weather, Stocks, Showbiz, and more. This information is updated throughout the day, so you'll always be up-to-date. In addition to presenting a number of fixed categories, On Demand also offers optional categories (for an additional monthly charge) that allow faster access to even more information.

#### **Initializing Your On Demand Service**

- 1. Press Start 🔊 and select Programs.
- 2. Select On Demand (S).
- Enter your preferred ZIP code and press Next (right softkey). (The On Demand service customizes itself to your selected location, and the On Demand menu screen is displayed. This process can take a few minutes to complete.)



## Accessing On Demand Information

Finding the information you're looking for with On Demand is as easy as navigating a Web browser on your computer. (The following examples illustrate how to access News and Movies information.)

To access News information using On Demand:

- 1. Press Start 🔊 and select Programs.
- 2. Select On Demand (S). (The On Demand menu screen is displayed.)
- 4. Depending on which category you select, you see a menu with additional options (for this example, you would be able to select from such subcategories as "Top Stories," "US News," "World News," and "Politics").
- 5. Select a subcategory, and then select an article you would like to view. (The article is displayed.)
- 6. Navigate the content as follows:
  - Press Up ▲ or Down ▼ to scroll through the article.
  - If there is a link to a related article or picture, press Left < to select the link.
  - Press **Right** ▶ to access the options at the bottom of the screen.



To access Movies information using On Demand:

- 1. Press Start 🔊 and select Programs.
- 2. Select On Demand (S). (The On Demand menu screen will be displayed.)
- 3. Highlight Showbiz (the button name changes to Hollywood News & Showtimes), and press Center —. (A list of media options is displayed.)
- 5. Select a movie title.
- **6.** From the **Movie Title** display, select an option and follow the onscreen instructions. Options available may include:
  - Shows for Date to select a date for the movie.
  - <Theater listing> to view the movie's showtimes at a number of selected movie theaters in your area.
     (Follow the onscreen instructions to purchase will-call tickets, which may not be available for all theaters or for all showtimes.)

Handmark * Pocket Express*	11:04 AM
😋 Movie Showtimes & Re	views
🗾 TV News	(0/0)
🎝 Music News	(0/0)
🛞 Film News	(0/0)
Update 🔤	Menu

 Details to view the movie's details, which may include cast, running time, plot synopsis, MPAA rating, reviews, and so on.

Additional fixed **On Demand** categories such as Stocks (which features a customizable stock ticker [delayed 20 minutes]), Weather, and Sports (which allows you to select your top teams), along with optional categories such as Maps and TV Guide, bring the information you want right to your screen—all without having to go through a traditional Web search.

## Using Your Device's Phone as a Modem

Your device's data capabilities enable you to use your device's phone as a modem for your laptop computer anywhere on the Sprint advanced wireless high-speed data network. You'll be able to send and receive email, browse the Internet, and access your company's network anywhere on the Nationwide Sprint PCS Network.

# **Note:** To use this service, you may be required to sign up on a Sprint PCS Vision with Phone as Modem plan. Go to <u>www.sprint.com</u> or visit a Sprint Store for Phone as Modem plan details and more information.

#### Setting Up a Data Connection With Your Computer

In order to use your phone as a modem, you'll first need to load the Sprint PCS Connection Manager software on your computer, and then use the sync cable to connect your device to your computer.

To set up your phone-to-computer data connection:

- Insert the Getting Started CD that came with your device into your computer's CD drive and select the link to download and install the Sprint PCS Connection Manager software and drivers.
- Make sure your device's phone is turned on and that one of the mobile broadband icons ( so or ) appears at the top of the screen.

**Note:** If neither icon appears, you cannot use your device as a modem with Sprint PCS Connection Manager.

- 3. On your smart device press Start 🔊 and select Programs.
- 4. Select Modem Link 📲
- 5. Press OK 🐵 to dismiss the Modem Link message.
- 6. Select the Connection list, and then select USB.
- 7. Press Activate (left softkey).
- 8. Once the Sprint PCS Connection Manager software has been fully installed on your PC, and the Modem Link application is activated on your smart device, connect your

🛃 Modem Link	💷 🏹 📼 🗵
Status: Inactive	
Connection:	
USB	-
Baud rate:	
Unused	~
Access point name:	
<none></none>	-
Activate 🔤	

device to your computer using the sync cable. (When your computer detects the connection, The Welcome to the Found New Hardware Wizard screen appears.)

- 9. Select Install the software automatically, click Next, and follow the instructions to finish installing your smart device. (An icon 🕵 is displayed in the taskbar in the lower-right corner of your computer screen.)
- 10. On your computer, open the Sprint PCS Connection Manager software. When the initialization process is complete, click Go.
- **11.** Once the connection is established, launch an Internet session, check your email, or do anything else you would do using a traditional Internet connection.
- 12. When you're ready to terminate the Internet connection, double-click the Sprint PCS **Connection Manager** icon in the taskbar in the lower-right corner of your computer screen, and then click Go to end the session.
- **13.** On your smart device press **Start and select Programs**.
- 14. Select Modem Link 📲
- **15.** Press **OK** (a) to dismiss the **Modem Link** message.

Wireless Features

- 16. Select the Connection list, and then select USB.
- 17. Press Deactivate (left softkey) to allow the smart device to connect to the PCS network

Note:	Sprint PCS Vision services are available on the Nationwide Sprint PCS Network.
	Sprint mobile broadband services work anywhere on the Nationwide
	Sprint PCS Network, but broadband-like download speeds are available only in
	areas with high-speed data coverage.

# Setting Up an Exchange Server Account

You can wirelessly synchronize the email, contacts, and other information on your smart device with a Microsoft Exchange Server by using ActiveSync<sup>\*</sup> synchronization software.

## **Before You Begin**

- To synchronize email, you must first enter settings for your email account. See the *Setting Up Email* guide for more information.
- To wirelessly synchronize your device with a Microsoft Exchange Server, you must activate Sprint PCS Vision data services. See "Enabling Sprint PCS Vision" on page 42 for more information.
- For delivery of Outlook email using Direct Push Technology, make sure that your Exchange Server 2003 is upgraded to Service Pack 2
- Work with your system administrator to gather the following information:
  - Exchange Server address and domain name.
  - Your username and password.
  - If your server supports Outlook Web Access (OWA).
  - If your server supports Secure Sockets Layer (SSL).
- 1. Press Start 🔊 and select Programs.
- 2. Select ActiveSync 🐵.
- **4.** Enter the **Server address**, and then press **Next** (right softkey).
- 5. Enter your username, password, and domain. The password is case-sensitive. (Your password can use numbers and text. Check whether your **Caps Lock** and **Option Lock** are active, because they can affect the password you are entering.)

 If you want to enter your password each time you access this account, do not check the Save password box. (If you want your password entered automatically, check this box.)

🟄 ActiveSync		💷 🏹 🥽	
Edit Server Set	tings	6	
Server address:			
This server re connection	quires an e	encrypted (SSL)	
Cancel	200	Next	

🟄 ActiveSy	nc	💷 🏹 📼
Edit Server Settings		
User name:		
Password:		
Domain:		
Save passw (required for	vord or automatic :	sync)
		Advanced
Back	9003	Next

Tip:Ask your system administrator if it is OK to store your corporate email<br/>password on your smart device. For increased security, you may need to<br/>enter your password each time you access your email.

- (Optional) Select Advanced to set the rules for fixing sync conflicts.
- Press Next (right softkey) and check the boxes for the types of information you want to synchronize with the Exchange Server.
- **9.** (Optional) Highlight one of the items and select **Settings** to change the synchronization settings for that type of information.



- **10.** Press **Finish** (right softkey).
- **11.** Set your sync schedule. (See "Setting a Sync Schedule With an Exchange Server" on page 52.)

Note: Settings are not available for all items. If you want to download more than the email message header, select **E-mail** in step 9 and increase the **KB** setting. If you don't increase this setting, you can manually download the rest of the message at your convenience.

#### Setting a Sync Schedule With an Exchange Server

Before You<br/>Begin:Set up an Exchange Server email account. See "Setting Up an Exchange<br/>Server Account" on page 50.

- 1. Press Start 🔊 and select Programs.
- 2. Select ActiveSync 🐵.
- **3.** Press **Menu** (right softkey) and select **Schedule**.
- Set your schedule for peak and off-peak times. (To conserve power it is recommended that you change your settings to synchronize every 30 or 60 minutes instead of as items arrive.)
- 5. Set your roaming preference. (If roaming charges are not a concern, select Use above settings when roaming.)
- ActiveSync EX Yil C at Schedule C Sync during Peak times: Every 60 minutes Off-peak times: Every 4 hours Use above settings when roaming Send outgoing tems imrediately Adjust <u>peak times</u> to fit your schedule. Set up device to sync <u>when new items arrive</u>.

6. Press OK 🛞.

## **Before You Begin**

To synchronize email, you must first enter settings for your email account. See the Setting Up Email guide for more information.

## **Creating and Sending an Email Message**

You can receive plain text and HTML messages.

- 1. Go to your Today screen and press Messaging (left softkey).
- Press Left 
   I to cycle through your Messaging accounts until you see the email account you want to use in the title bar.
- 3. Press New (left softkey).
- 4. Do one of the following to address the message:
  - If the recipient's name and email address are in your Contacts list, enter the first few letters of the recipient's first or last name, and then select the recipient's name.
  - If the recipient's name is in an online address book, you can find the name and add it. (See the Treo 700wx User Guide.)
  - If the recipient's name and email address are not in your **Contacts** list, enter the full email address.
- 5. Select Subject and enter a title for the message.
- **6.** Enter your message, or press **Menu** (right softkey), select **My Text**, and then select a predefined phrase you want to insert.

🯄 Outlook E-mail 🛛 🖾 🏹 💳 🛛	<b>o</b> k
From: Midyne <midyne@anycorp.com> (Outlook E-mail)</midyne@anycorp.com>	
To: donna@anycorp.com	=
Subject: Files	ŀ
When do you need those files?	1
Midyne	
	•
Send 🕮 Menu	

- 7. (Optional) Do any of the following:

  - Press Menu (right softkey) and select Spell Check.
  - Press Menu (right softkey) and select Message Options. Select the Priority list, select a setting for the message, and then press OK .
- 8. Press Send \_\_\_\_ (right softkey).



## Synchronizing Your Default Email Account

To send and receive messages for your default email account, simply synchronize your smart device with your computer. See "Synchronizing - The Basics" on page 66 for details. During synchronization, new messages are copied to your smart device's **Inbox**, and messages in the smart device's **Outbox** are sent.

 Tip:
 Your computer must be connected to the Internet when you sync your email.

## **Receiving Attachments**

Tip:

You can receive and open attachments in a number of formats, including Word, Excel, PPT, and PDF. You can also set ActiveSync to automatically download attachments (see the Treo 700wx User Guide). To receive and open attachments, do the following:

- **1.** Select the attachment (below the subject) to mark it for download.
- 2. Synchronize the email account that contains the message as described in the previous section. For synchronizing other accounts, see the Treo 700wx User Guide
- 3. Select the attachment to open it.

## **Creating and Sending a Text Message**

Each text message can hold up to 160 characters. To save time, you can select from predefined **My Text** phrases, such as "Call me" or "On my way." You can add your own **My Text** phrases, and if you prefer, you can enter the full message text too.

- 1. Go to your Today screen and press Messaging (left softkey).
- 2. Press Left < until you see Text Messages in the title bar.
- 3. Press New (left softkey).
- 4. Do one of the following to address the message:
  - If the recipient's name and wireless number are in your Contacts list, type the first few letters of the first or last name or simply enter the first initial, followed by a space, and then the last initial to find a name. (You can enter the first few numbers of a contact's wireless phone number.)
  - If the recipient's name is in an online address book, press Center 
    , enter the name, press Menu

(right softkey), and then select **Find Online**. (Select the name, and then select to use either the phone number or email address. For more information, see the Treo 700wx User Guide.)

- If the recipient's name and wireless number are not in your **Contacts** list, enter the full wireless number or email address.
- To address a message to multiple recipients, separate the addresses with a semicolon (;). (If you address a single text message to three people, you are billed for three messages.)

背 Text Mess	ages		j ok
To: <u>"Midyne</u> <u>555-356</u>	: Spear" 3≥	<(831)	<b>•</b>
On my way.			
11/160			
Send		Menu	

Wireless Features

- 5. Enter your message, or press Menu corright softkey), select My Text, and then select a predefined phrase you want to insert.
- 6. (Optional) Press Menu c (right softkey) and select Spell Check.
- (Optional) Press Menu (right softkey) and select Message Options. Enter a callback number and then press OK .
- 8. Press Send (left softkey).

## **Receiving Text Messages**

When your phone is on and you are in a wireless coverage area, you automatically receive new text messages. You can also set your smart device to notify you when a new text message arrives.

The new message notification may include either of the following options:

- **Reply:** Opens a message addressed to the sender's phone number.
- Menu: Opens a menu where you can select other options.



# Viewing a Web Page

Internet Explorer Mobile provides quick and easy access to Web pages. You can view most sites you use on your computer, including those with security and advanced features, such as JavaScript and frames.

To browse the Web, you must activate Sprint PCS Vision data services. (See "Enabling Sprint PCS Vision" on page 42.) Internet Explorer Mobile supports JavaScript, Secure Sockets Layer (SSL), and cookies, but does not support plug-ins (Flash, Shockwave, etc.) or Java applets.

By default, Internet Explorer Mobile scales Web page content to fit your smart device screen so that you can view most of the information without scrolling left or right.

- **1.** Make sure your phone is on.
- 2. Press Start 🔄 and select Internet Explorer.
- 3. Highlight the address line, enter the address of the Web page you want to view, and then press Center . (If you browse to a secure Web page, the Lock icon in the address line appears closed instead of open.)
- - **One Column:** Arranges Web pages into one column that is as wide as the screen, so that you don't have to scroll horizontally.
  - Default: Maintains a layout similar to what you see on a desktop computer, but it makes items smaller and arranges the content so that you can see most of it without scrolling horizontally.
  - Desktop: Keeps the same layout and size as on a desktop computer, which requires both horizontal and vertical scrolling.
  - Full Screen: Hides the status and navigation areas and fills the entire screen with the Web page. (To exit full screen mode, press — (right softkey) or — (left


softkey). You can also tap and hold anywhere on the screen and uncheck **Full Screen**.)

- Show Pictures: Shows or hides pictures on Web pages. (Hiding pictures speeds up the time it takes to load pages.)
- 5. Do any of the following:

  - To refresh the page with the latest content from the Internet, press Menu (right softkey) and select Refresh.
  - To scroll through the page in One Column view or Default view, press Up ▲ or Down ▼. (In Desktop view, press Up ▲, Down ▼, Left ◀, or Right ▶ to scroll in all directions.)

  - To adjust the size of the text on Web pages, press **Menu** (right softkey), select **Zoom**, and then select the size you want.
  - To view a Web page's properties, press Menu (right softkey) and select Tools
     > Properties.
  - To view each item in a list, tap the list with your stylus.

  - You can send email from a Web page. Email addresses appear as links on Web pages. After you configure an email application on your smart device, you can select an email link to create a message to that address.
- 6. Press OK 🛞 to close Internet Explorer Mobile.

#### Working With Favorites

Favorites lets you bookmark a Web page so that you can instantly access it without entering the Web address.

#### **Creating a Favorite**

- **1.** Go to the page you want to mark as a favorite.
- 2. Press Menu (right softkey) and select Add to Favorites.
- 3. (Optional) Select Name and enter a different description.
- **4.** (Optional) Select the folder where you want to create the favorite.
- 5. Select Add.

#### **Viewing a Favorite**

- 1. Press Start and select Internet Explorer.
- 2. Select Favorites (left softkey).
- Press Down to highlight the page you want to view in the list, and then press Center
   to go to the selected page.

Add Fa	ivorice
Name:	
Windor	ws Mobile Pocket PC Hom
Address	(URL):
http://v	www.microsoft.com/windowsm
Create	in:
Mobile	Favorites
	Add Cancel

Add Favorite

🏷 Yıl 📼 🛛

#### **Organizing Your Favorites**

You can create folders for organizing your favorites. For example, you can store travel links in one folder, stock links in another, and business links in a third folder.

- 1. Press Start and select Internet Explorer.
- 2. Select Favorites (left softkey).
- 3. Select the Add/Delete tab.
- 4. Select New Folder.
- 5. Enter a name for this folder, and then select Add.
- 6. Press OK 🛞.

# Wireless Features

# Connecting to Devices With Bluetooth<sup>®</sup> Wireless Technology

With your smart device's built-in Bluetooth<sup>\*</sup> wireless technology, you can connect to a number of Bluetooth devices. If your computer is enabled with Bluetooth wireless technology, you can also synchronize wirelessly.

Did You	If you're using a hands-free Bluetooth device and it is within range, your
Know?	smart device routes all calls to the hands-free device instead of to your smart device's earpiece. Bluetooth range is up to 30 feet in optimum
	environmental conditions.

Tip:	The <b>Bluetooth</b> icon on your <b>Today</b> screen indicates the status of your smart device's Bluetooth feature: Gray = Bluetooth off. Blue = Bluetooth on.
	White = Connected to a Bluetooth device. Headset = Call in progress with a Bluetooth headset or car kit.

Note:	Sprint PCS Voice Command service cannot be used with wireless
	headsets that are enabled with Bluetooth wireless technology.

#### Setting Up a Bluetooth Connection

Tip:

After you set up a connection with a Bluetooth device, you can communicate with that device whenever it is within range (about 30 feet) and your smart device's Bluetooth feature is turned on.

- If necessary, prepare the device you want to connect with to accept a new connection. (Check the device's documentation for details.)
- 2. Go to your Today screen, and then tap Bluetooth 🚯.
- **3.** Check the **Turn on Bluetooth** box to turn on your smart device's Bluetooth feature.

👫 Settings	EU 🏹 🚍 🔤
Bluetooth	
Turn on Bluetooth	discoverable to other
Mode Devices COM Pr	orts
E	8

Your smart device supports only call audio with Bluetooth headsets. It does not support stereo music playback with Bluetooth headsets (enabled with Bluetooth A2DP profile).

- 4. Select the Devices tab, and then select New Partnership.
- 5. Wait for your smart device to search for devices and to display the device list.
- Enter an alphanumeric passkey between 1 and 16 characters long, and then press Next — (right softkey).

背 Settings	EU 🏹 📼 🔤
Bluetooth	
Tap New Partnership to s Bluetooth devices. Tap o its settings.	can for other n a device to modify
New Partnership	
Mode Devices COM Por	rts

- If the passkey is not built-in, enter the same passkey on the smart device and the other Bluetooth device, and then press Finish (right softkey).
- **9.** If you're connecting to a headset or hands-free car kit, check the **Hands Free** box, and then press **Finish** (right softkey).

Select a Bluetooth Device 
Select a device to connect with and tap
Next.
Park Device
Refresh
Cancel

Important: Some Bluetooth devices have a built-in passkey; others let you choose the passkey. See the documentation for the Bluetooth device for more information.

10. If you're connecting to a GPS device, press Finish (right softkey), select the COM Ports tab, select the GPS device you selected in step 6, and then select New Outgoing Port. (Press Finish (right softkey). After you set the partnership and COM port, you can configure the GPS settings. See the Treo 700wx User Guide for more information. Be sure to select the same port you have assigned for GPS here.)

#### 11. Press OK 阃.

You can now communicate with this device whenever it is within range (about 30 feet) and your smart device's Bluetooth feature is turned on (see steps 2 and 3 earlier in this section).

# **Turning Wireless Services On/Off**

- 1. Press Start 🔊 and select Settings.
- 2. Select the Connections tab, and then select Wireless Manager.
- **3.** Turn your smart device's wireless features on/off. (Select **All** to turn all wireless features on/off.)
- **4.** Press **OK** 🛞 to finish.

🚪 Wireless Man	ager	않 않	<b>—</b> 🗵
All			¢
Wi-Fi			2
		garden	
Bluetooth			C.
		Off	
Phone			<b>%</b>
		On	
Done		Me	nu

Note:	The <b>Wi-Fi</b> selection appears only if a Wi-Fi card is installed in your smart
	device. You must purchase and install a third-party Wi-Fi card to use this
	feature. For more information on Wi-Fi, see the Treo 700wx User Guide.

# **Information Management**

#### In This Section

- Synchronizing The Basics
- Working With Your Pictures and Videos
- Listening to Music
- Personal Information Management
- Using Word Mobile
- Using Find
- Using Expansion Cards
- Installing Applications
- Customizing Your Device
- Locking Your Smart Device and Information

# Synchronizing - The Basics

You can enter or change information on your smart device or in Microsoft Office Outlook on your computer or with a Microsoft Exchange Server, and then synchronize to update the information in both places.

We strongly recommend that you synchronize your smart device and your computer frequently to keep your information up-to-date (and backed up) in both locations.

#### Synchronizing Your Device With a Computer

To synchronize the information between your Treo700wx smart device and your computer, install the ActiveSync desktop software and connect your device to your computer using one of the following methods:

- **Connect using a USB sync cable:** When you connect your device to your computer using the sync cable, synchronization begins automatically.
- Connect using Bluetooth wireless technology: You must first set up the Bluetooth connection. (See the Treo 700wx User Guide.)
- Connect using Infrared (IR) technology: You must first set up your computer to receive infrared beams. (See the Treo 700wx User Guide.)

#### Synchronizing Your Device With a Microsoft Exchange Server

You can synchronize the email, contacts, and other information on your smart device with a Microsoft Exchange Server using ActiveSync. (See "Setting Up an Exchange Server Account" on page 50.)

By default, your smart device wirelessly synchronizes with the Exchange Server over the Sprint PCS Network when you press Sync in the ActiveSync application. You can also synchronize your smart device with the Exchange Server when the device is connected to



your computer using a USB, IR, or Bluetooth connection. (When a server source is configured, your device synchronizes with the server using the connection you choose.)

#### What Information Is Synchronized by Default?

By default, the information in the following applications is updated each time you synchronize:



#### Synchronizing With a USB Connection

- 1. Install the ActiveSync desktop synchronization software as described in the Treo 700wx User Guide.
- Connect your smart device to your computer. (You should hear the ActiveSync<sup>\*</sup> tone.)
- Look for the ActiveSync t→ icon at the top of your smart device's screen and the ActiveSync () icon in the taskbar on your computer.
  - If you don't see the ActiveSync icon, make sure the desktop synchronization software that came with your smart device is running on your computer.
  - If you have any problems synchronizing, see the Treo 700wx User Guide for troubleshooting suggestions.



# Working With Your Pictures and Videos

Your Treo<sup>™</sup> 700wx smart device comes with an easy-to-use, built-in, 1.3-megapixel camera with 2x digital zoom (camera not included with all smart devices). You can also receive and view photos and videos, send photos and videos to other people as attachments, and use photos to personalize your device.

#### **Taking a Picture**

By default, pictures are stored in the My Pictures folder on your smart device.

Your device has a self-portrait mirror next to the camera lens on the back of your device.

- 1. Press Start 🔊 and select Pictures & Videos.
- 2. Select Camera 🔞.
- **3.** Adjust the position of your smart device until you see the subject you want to photograph on the screen.
- 4. (Optional) Adjust any of the following:
  - Zoom: Press Up ▲ to zoom in, or Down ▼ to zoom out.
  - Brightness: Press Right ▶ to increase the brightness or Left ◄ to decrease the brightness.
  - Resolution: Press Menu (right softkey) and select Resolution to change the image quality.
- (Optional) Set a 5-second timer: Press Menu (right softkey), select Mode, and then select Timer.



- 6. Press Center to capture the picture or start the timer.
- 7. Hold your device still until the picture renders, and then do one of the following:
  - Press **Camera** (left softkey) to take another picture.
  - Press **OK** (a) to return to the **Thumbnails** view.

#### **Recording a Video**

Videos can be any length. By default, videos are stored in the **My Pictures** folder on your smart device.

- 1. Press Start 🔊 and select Pictures & Videos.
- 2. Select Camera 🔞.
- **4.** Adjust the position of your smart device until you see the subject you want to record on the screen.
- 5. (Optional) Adjust any of the following:
  - **Brightness:** Press **Right** ▶ to increase the brightness or **Left** ◄ to decrease the brightness.
  - **Resolution:** Press **Menu** and select **Quality** to change the video resolution.
- 6. Press Center 🗇 to start recording.
- When you've finished recording, press Stop (left softkey) or Center to stop recording.
- (Optional) To review the video in Windows Media Player Mobile, press Thumbnails (left softkey), highlight the video, and then press Center . (Press OK ) to return to the Thumbnails view.)

#### Viewing a Picture or Video

- 1. Press Start 🔊 and select Pictures & Videos.
- 2. Select the picture or video you want to view. (For more information on viewing videos, see "Playing Media Files on Your Smart Device" on page 72.)
- 3. Press OK 🛞 to return to the Thumbnails view.

#### Information Managment



#### **Viewing a Slide Show**

- 1. Press Start 🔊 and select Pictures & Videos.
- 2. Press Menu (right softkey) and select Play Slide Show. (The slide show will play automatically.)
- 3. Press Center 🗩 to display the slide show toolbar, which you can use to Rotate 🍝, Play

💽, Pause 🕕, Reverse 🔃, Forward 🔟, and Stop 🔯 the slide show.

#### Using a Picture as the Today Screen Background

- 1. Press Start and select Pictures & Videos.
- 2. Select the picture you want to use.
- 3. Press Menu (right softkey) and select Set as Today Background.
- Select the Transparency Level list and select the appropriate level. (Use a higher percentage for a more transparent picture or a lower percentage for a more opaque picture.)
- 5. Press OK is to return to the Thumbnails view.

# **Listening to Music**

#### Transferring Media Files to Your Smart Device

Use the **Sync** feature in the desktop version of Windows Media Player 10 to transfer digital music, audio, video, and playlist files from your computer to an expansion card or your smart device. Using **Sync** ensures that the files transfer correctly.



- 1. On your computer, open Windows Media Player 10.
- 2. (Optional) Insert a 32MB or larger expansion card into your smart device.
- 3. Connect your smart device to your computer with the USB sync cable.
- 4. When the Device Setup Wizard opens on your computer, click Automatic.
- 5. Check the Customize the playlists that will be synchronized box.
- 6. Select the playlists you want to sync.
- 7. Click Finish to begin the transfer. (The next time you connect your smart device to your computer while the desktop version of Windows Media Player 10 is running, synchronization starts automatically. Be patient; transferring media files to an expansion card can take several minutes.)

For tips on using the desktop version of Windows Media Player, go to the **Help** menu in Windows Media Player 10 on your computer.

#### **Playing Media Files on Your Smart Device**

Windows Media Player Mobile can play music, audio, and video files that are stored on your smart device or on an expansion card (sold separately) in any of the following file formats:

- WMA
- WMV
- MP3
- 3G2

You can listen to these music, audio, and video files through the speaker on the back of your smart device or through a stereo headphone (3.5mm stereo headphone adapter or 2.5mm stereo headphone required, sold separately).

- 1. Press Start 🔊 and select Windows Media.
- 3. Select the Library list in the upper-left, and then select the library you want to use.
- 4. Select the item you want to play (such as a song, album, or artist name).
- 5. Press Play (left softkey).
- 6. Use any of the following onscreen controls during playback:

  - Center or II Pauses the current file.
  - Left < or < Skips to the beginning of the current file or to the previous file.
  - **Right** > or > Skips to the next file.
  - Sets the point from which playback begins. (Tap and drag the slider to change the current position.)
  - Volume button or 🕀 Increases the volume level.
  - Volume button or ⊖ Decreases the volume level.
  - 🕩 Turns the sound on or off.

- Displays a video using the full screen.
- Isplays a Web site where you can find music and videos to play.
- Indicates the rating of the current file. (Select the star to change the rating.)
- 7. Press Menu (right softkey) and select any of the following during playback:
  - Library: Displays the Library screen so you can select a different song to play.
  - Shuffle/Repeat > Shuffle: Plays the Now Playing playlist in random order. (A check appears next to this command when it is on.)
  - Shuffle/Repeat > Repeat: Plays the Now Playing playlist repeatedly. (A check appears next to this command when it is on.)
  - Stop: Ends playback.

#### **Working With Libraries**

A library represents each of the storage locations available to Windows Media Player Mobile, such as your Treo device or an optional expansion card (not included). Each library contains links to the media files in that location. Windows Media Player Mobile usually creates and updates the library automatically when you add media files for the first time. For example, when you add media files to your Treo device, the **My Device** library is created. When you insert an expansion card containing media files, the **Storage Card** library is created. When you update a library, it automatically updates video files (WMV and 3G2) and audio files (WMA, MP3, QCP, and WAV).

- 1. Press Start 🔊 and select Windows Media.
- 3. Press Menu C (right softkey) and select Update Library.
- **4.** Wait for the files to be added, and then select **Done**. (If you don't see a media file that you added, manually update the library.)

# Tip: If you used Palm® Desktop software on your previous device, go to www.palm.com/us/support/treo700wxsprint for helpful information on migrating to Outlook.

#### **Managing Your Contacts**

#### Adding a Contact

Tip:

If you have many contacts to enter, it's best to enter them in Microsoft Office Outlook on your computer and then sync. See "Synchronizing - The Basics" on page 66 for details.

- **1.** Press **Start and** select **Contacts**.
- 2. Press New C (left softkey).
- **3.** Use the **5-way navigator** to move between fields as you enter information.
- 4. To add a caller ID picture that appears when that person calls, select Picture, and then select Camera and take a picture, or select an existing picture from the Thumbnails view.



- 6. To add a note to an entry, select the **Notes** tab.
- 7. To assign a ringtone to the entry, select Ring tone and select a tone.
- 8. After you enter all the information, press OK (20).

🚪 Contact:	s 💷 🎢 💳 🗖	k
Name:	•	-
Picture:	Select a picture	
Job title:		H
Department:		
Company:		
Work tel:		
Work fax:		
Work addr:	•	L
IM:		•
Details Notes		
	🔤 Menu	

#### **Viewing or Changing Contact Information**

- 1. In the **Contacts** list (name view), begin entering one of the following for the contact you want to view or edit:
  - First name.
  - Last name.
  - First initial and last initial separated by a space.
  - Press Option ), and then enter the phone number.
- 2. Select the entry you want to open.
- 4. Make changes to the entry as necessary and press OK 🙆.

#### **Creating and Viewing Your Calendar**

#### **Displaying Your Calendar**

- 1. Press Start and select Calendar.
- 2. Press Menu cright softkey) and select View.
- 3. Select one of the following views:
  - Agenda: Shows your daily schedule in list format. (Upcoming appointments are bold; past appointments are dimmed.)
  - Day: Shows your daily schedule in day-planner format.
  - Week: Shows your schedule for an entire week.
  - Month: Shows your schedule for a whole month.
    - A morning appointment.
    - An afternoon/evening appointment.
    - Both morning and afternoon/evening appointments.
    - □ An all-day event.
  - Year: Shows a calendar for a 6-month period.

#### Information Managment

4. Use the **5-way** to move to another day, week, month, or year (based on the current view).

#### **Creating an Appointment**

Tip:If you have several appointments to enter, it's most efficient to enter<br/>them in Microsoft Office Outlook on your computer and then<br/>synchronize your smart device with your computer. For more<br/>information, see "Synchronizing - The Basics" on page 66.

- **1.** Press **Start and** select **Calendar**.
- 2. Press Menu (right softkey) and select New Appointment.
- 3. Enter a subject (description) and a location.
- 4. Select Starts and select the starting date and time.
- 5. Select Ends and select the ending date and time.
- 6. Press OK 🛞.

Tip:

🛃 Calenda	r	l	3U 🏹 📼	0	k
Subject:	Write	ers' meet	ling	•	-
Location:	Confe	erence C	all	•	
Starts:	10:00	D AM			
Ends:	11:00	D AM		_	=
All Day:	No			_	
Occurs:	Every	Wedne:	sday		
Reminder:	None	1		٦	
					L
Categories;	Busin	iess		_	-
Appointment	Notes				
			Menu		

To pencil in an appointment, open the appointment, select **Status**, and then select **Tentative**.

#### **Scheduling a Repeating Appointment**

- **1.** Create an appointment or untimed event, and then select it.
- 2. Press Edit (left softkey).
- 3. Select Occurs, and then select a repeat pattern. (To create a repeat pattern, select Edit pattern and follow the onscreen instructions.)
- **4.** Press **OK** 🛞.

#### **Managing Your Tasks**

Did You	If you want to use Tasks Over the Air (OTA) synchronization, install the
Know?	software from your Getting Started CD. OTA features also require an
	Exchange Server 2003 upgrade to Service Pack 2. The option to
	synchronize tasks wirelessly in the ActiveSync application appears only if
	you have the appropriate server.

#### Adding a Task

- 1. Press Start 🔊 and select Programs.
- 2. Select Tasks 🚺
- 3. Press New (left softkey).
- 4. Enter a description of the task as the Subject.
- 5. Set any of the following:
  - Priority: Sets the priority level for this task. (Later you can arrange your tasks based on the importance of each task.)
  - Status: Indicates whether the task is now completed.
  - Starts: Specifies when the task begins.
  - **Due:** Sets the due date for the task.
  - Occurs: Indicates if the task repeats at regular intervals and how often it repeats.
  - **Reminder:** Sets an alarm for this task and indicates when you want to be reminded.
  - Categories: Assigns the task to one or more categories.
  - Sensitivity: Marks this task as Normal, Personal, Private, or Confidential.
  - Notes: Lets you enter additional text for the task.

🛃 Tasks	📰 🏹 🛒 🕻	ok
Subject:	Create chart 🔹	-
Priority:	Normal	
Status:	Not Completed	
Starts:	6/11/2008	
Due:	6/13/2008	
Occurs:	Once	
Reminder:	Remind me	H
	6/11/2008 8:00 AM	L
Categories:	Business	•
Task Notes		
	📰 Menu	

6. Press OK 🛞.

Тір:	You can mark a task complete by tapping the check box next to the task on the <b>Tasks</b> list.

# **Using Word Mobile**

You can create and edit documents and templates and save them as DOC, RTF, TXT, and DOT files. You can also edit Microsoft<sup>®</sup> Office Word<sup>®</sup> documents and templates that you create on your computer. However, keep in mind that some of the information and formatting may be lost when you save the document on your smart device. Not all Office Word features are supported by Word Mobile. For a list of supported and unsupported features, see the Treo 700<sub>wx</sub> User Guide.

#### **Creating a Document**

- 1. Press Start 🔊 and select Programs.
- 2. Select Word Mobile W.
- 3. Press New (left softkey).
- 4. Enter the text of the document.
- 5. Press OK 🛞 to save the file.

Did YouWhen you save a new document, it is automatically named after the firstKnow?several words in the file.

#### **Opening an Existing Document**

- 1. Press Start 🔊 and select Programs.
- 2. Select Word Mobile W.
- 3. In the document list, select the document you want to open.

#### Saving a Copy of a Document

- 1. Open the document you want to copy.
- **3.** Select **Name** and enter a new name for the file.
- 4. Select the Folder list, and then select the folder where you want to save the file.
- 5. Select the Type list, and then select the format in which you want to save the file.
- **6.** Select the **Location** list, and then select whether you want to store the file on your smart device or an expansion card.
- 7. Select Save.

# **Using Find**

With the built-in search features on your smart device, you can find information quickly:

- Lookup: Helps you find and dial your contacts by name or phone number. (See "Dialing by Contact Name" on page 25 for details.)
- Search: Looks through the text in all the applications on your smart device.
- File Explorer: Lets you browse through the files and folders on your smart device or an expansion card.
- Global Address Lookup: Enables you to look up names in your online corporate address list.

#### **Using Search**

Search for files and other items stored in the **My Documents** folder on your smart device or on an expansion card. You can search by file name or by words located in the item. For example, you can search for words within notes, appointments, contacts, and tasks.

- 1. Press Start 🔊 and select Programs.
- 2. Select Search p.
- **3.** Select **Search for**, and then enter the file name, word, or other information you want to find.
- **4.** Select the **Type** list, and then select the kind of information you want to find.
- 5. Press Search (left softkey).
- 6. Use the 5-way to select and view an item from the results of the search.

🛃 Search	EU 🏹 💳	×				
Search for:	jane	•				
Type:	All data	•				
Results						
E Faraola, Ja Contact	ne (831) 555-6987					
Messaging	7/3/05 30.4 KB					
		_				
Search	Advance	d				

#### **Exploring Files and Folders**

**File Explorer** lets you browse the contents of folders on your smart device. The root folder on your smart device is named **My Device**. The storage card symbol appears next to the names of files that are stored on an expansion card.

- 1. Press Start 🔊 and select Programs.
- 2. Select File Explorer 💯.
- 3. Select the Show list in the upper-left, and then select the folder you want to explore.
- 4. Do any of the following:
  - To open an item, select it.
  - To quickly delete, rename, beam, or email an item, highlight the item, press and hold Center to open the shortcut menu, and then select the appropriate command.
  - To move a file to another folder, highlight the item, press and hold Center 
     to open the shortcut menu, and then select Cut or Copy. Open the destination folder, and press and hold Center 
     to open the shortcut menu, and then select Paste.
  - To highlight multiple items, tap and drag the stylus.

# **Using Expansion Cards**

The expansion card slot on your smart device enables you to add SD cards and MultiMediaCard cards to extend the storage capacity of your smart device. Your smart device is also compatible with many Wi-Fi<sup>°</sup> SDIO cards. When purchasing an SDIO card, make sure the card is compatible with the Treo 700wx.

#### **Removing and Inserting Expansion Cards**

- 1. Press down and release the dummy card.
- 2. After you feel the expansion card slot eject the dummy card, remove the card from the slot.



**3.** To insert an expansion card, hold your smart device with the screen facing you and the card with the label facing you. (The notch on the card should be in the lower-left corner next to the antenna.)

**4.** Insert the card into the expansion card slot until you feel it lock into place and hear the confirmation tone.



#### **Opening Applications on an Expansion Card**

- 1. Insert the expansion card into the expansion card slot.
- 2. Press Start 🔊 and select Programs.
- 3. Select File Explorer.
- 4. Select the Show list in the upper-left, and then select Storage Card.
- 5. Select the application you want to open.

#### Moving Information Between Your Smart Device and an Expansion Card

- **1.** Insert an expansion card into the expansion card slot.
- 2. Open the application from which you want to move the information.
- 3. Go to the list view and highlight the item(s) you want to move.

Information Managment

- 4. Press Menu cright softkey) and select Rename/Move.
- 5. Select the Location list, and then select where you want to move the information: Storage Card or Main Memory.
- 6. Press OK 🖲.

#### Copying or Moving Applications and Files Between Your Smart Device and an Expansion Card

- 1. Insert the expansion card into the expansion card slot.
- 2. Press Start 🔊 and select Programs.
- 3. Select File Explorer.
- Select the file or application you want to copy or move (see "Exploring Files and Folders" on page 82). Your applications are usually located in the My Device / Program Files folder.
- 5. Press Menu (right softkey) and select Edit > Copy or Edit > Cut.
- 6. Go to the folder where you want to place the selected item.
- 8. Press OK 🖲.

# **Installing Applications**

Your Treo700wx smart device comes with several built-in and ready-to-use applications. You can also install any of the additional software included on the Getting Started CD, as well as other third-party applications that are compatible with Windows Mobile<sup>\*</sup> 5.2 devices, such as business software, games, and more. To learn more, go to <u>www.palm.com</u>.

Did You	You can purchase a third-party application that lets you run Palm OS <sup>®</sup>	
Know?	applications on your Treo device.	

Applications you download to your computer are likely to be in a compressed format such as ZIP. If the file is compressed, you need to use a decompression utility on your computer, such as Winzip, before you install the application on your smart device.

These instructions tell you how to install basic files onto your smart device. Some software uses an installer or wizard to guide you through the process. Consult the documentation that came with the software for details.

Тір:	If an application does not have a Microsoft Mobile to Market certificate, you will see a message indicating that the application is untrusted. If this occurs, you can indicate whether you want to continue the installation.
	Be sure to select and install Microsoft Windows Mobile 5.2 software for Pocket PC Phone Edition. Microsoft Windows Mobile 5.2 software for Smartphone is not compatible with your Treo device.

#### **Installing Applications From the Internet**

You can use Internet Explorer Mobile to install Windows Mobile applications in the CAB file format directly from the Internet. You must use your computer to install applications in other file formats.

- 1. Make sure your phone is on (see "Turning Your Phone On and Off" on page 9).
- 2. Press Start and select Internet Explorer.
- 3. Go to the page that contains the link to the application you want to download.
- 5. Press Start 🔊 and select Programs.
- 6. Select File Explorer 📡.
- 7. Go to the My Documents folder.
- 8. Tap the file you downloaded to start the installation program.

#### Installing Applications From Your Computer

- 1. Open My Computer or Windows Explorer on your computer.
- 2. Copy the application file(s) into the 🎑 Mobile Device folder.
- **3.** Connect your smart device to your computer to synchronize and install the application(s) on your smart device.

#### Installing Applications Onto an Expansion Card

- 1. Insert the expansion card into the expansion card slot (see "Removing and Inserting Expansion Cards" on page 83).
- 2. Open the ActiveSync<sup>°</sup> window on your computer.
- 3. Click Tools and select Explore Device.
- 4. Double-click My Windows Mobile-Based Device 🗾 to open the Mobile Device folder.
- 5. Copy the application file(s) into the Storage Card folder inside the Mobile Device folder.

#### **Getting Help With Third-Party Applications**

If a you encounter a problem with a third-party application (such as an error message), contact the application's author or vendor. For general troubleshooting of third-party applications, see the Treo 700wx User Guide.

Make sure that the third-party application supports 240x240 screen resolution. Some older applications have screen-size limitations. Third-party applications should also be written for Windows Mobile version 5.2 or later. Programs written for earlier versions do not support **5-way navigation** or **Softkeys** and can have performance problems. If you can try a free version of the software before purchasing it, you can test it first to make sure it works properly.

## **Customizing Your Device**

#### **Setting the Ringer Switch**

In certain situations, such as meetings and theaters, you need to turn off all sounds on your smart device.

- 1. Slide the Ringer switch to Sound Mode Off 🗭 .
- 2. To hear all sounds again, slide the Ringer switch to Sound Mode On ().



If the **Ringer** switch is set to no sound, the **Ringer** setting overrides the sound settings and all sounds are turned off, including any music you may be playing. Your smart device includes a silent alarm that can vibrate even when the **Ringer** switch is set to **Sound Mode Off**.

When you slide the **Ringer** switch back to the **Sound Mode On** position, it restores the previous sound settings. For example, if the device ring volume is set to the loudest setting and you slide the **Ringer** switch to **Sound Mode Off**, you do not hear the device ring. When you move the **Ringer** switch back to **Sound Mode On**, the device ring volume is still set to the loudest setting.

#### **Selecting Sounds & Notifications**

- 1. Press Start 🔊 and select Settings.
- 2. On the Personal tab, select Sounds & Notifications 👰 .
- 3. On the Sounds tab, set any of the following options:
  - Events: Turns sounds on/off for system warnings and error messages.
  - **Programs:** Turns sounds on/off in the applications on your smart device.
  - Notifications: Turns alarms and reminders on/off in the applications on your smart device.
  - Screen taps: Turns sounds associated with tapping the screen on/off, and sets the volume level when this sound is turned on.



- Hardware buttons: Turns sounds associated with pressing buttons on/off, and sets the volume level when this sound is turned on.
- 4. Select the Notifications tab and set any of the following options:
  - Event: Specifies which action you want to change the settings for. (The remaining options vary based on the action you select.)
  - Play sound: Lets you turn the sound on/off for the selected event. (To select a different sound, select the list to the right of this setting, and then select a different sound. To preview the sound, select Play (N).)
  - **Repeat:** Indicates whether the sound plays more than once, if turned on.

Settings	💷 🏹 💳 🔤		
Sounds & Notifications			
Event: ActiveSync: Begin sync 🔻			
Play sound	Infbeg 👻		
Repeat			
Display message on screen			
Vibrate when ringer switch off			
Vibrate when ringer switch on			
Sounds Notifications	Manage		

- Display message on screen: Indicates whether a notification message appears onscreen for the selected event.
- Vibrate: Indicates whether your smart device vibrates to notify you about the selected event.
- 5. Press OK 🙆.



#### **Adjusting the Brightness**

- **1.** Press **Option** (), and then press **?**.
- 2. Press Left ◀ and Right ▶ to adjust the brightness.
- 3. Press OK 🛞.

#### **Changing the Text Size**

- 1. Press Start and select Settings.
- 2. Select the System tab, and then select Screen 🚺.
- 3. Select the Text Size tab.
- **4.** Press Left ◀ and Right ▶ to adjust the text size.
- 5. Press OK 🐵.

#### **Setting Display Formats**

- 1. Press Start 🔊 and select Settings.
- 2. Select the System tab, and then select Regional Settings
- **3.** On the **Region** tab, select a region from the list. (The region selection sets the default format settings.)
- **4.** (Optional) Select any of the following tabs to customize the format settings:
  - Number: Sets the decimal symbol and number of decimal places, the digit grouping symbol and group



size, list separators, negative number sign symbol and format, leading zero display, and measurement system (metric versus U.S.).

- **Currency:** Sets the currency symbol and position, the decimal symbol and position, digit grouping symbol and group size, and negative number format.
- Time: Sets the time style, separators, and AM and PM symbols.
- Date: Sets the short date style, separators, and long date style.
- 5. Press OK 🛞.

#### **Aligning the Screen**

Occasionally, your screen can move out of alignment, causing the wrong feature to activate when you tap the screen. If this occurs, you need to align your smart device screen.

- 1. Press Start 🔊 and select Settings.
- 2. Select the System tab, and then select Screen 🥻.
- 3. On the General tab, select Align Screen.
- 4. Tap the screen where indicated.
- 5. Press OK 🐵.

#### **Changing the System Color Scheme**

- **1.** Press **Start** and select **Settings**.
- Select the Personal tab, and then select Today Q.
- 3. On the Appearance tab, select a theme in the list.
- **4.** Press **OK** 🛞.
# Locking Your Smart Device and Information

### **Using Keyguard**

By default, your keyboard locks so that you don't accidentally press buttons or activate screen items while your smart device is in a pocket or bag.

- To disable Keyguard, press Center —.
- To manually turn on Keyguard when your smart device screen is on, press Option 
  and Power/End 
  D

#### Using Auto-Keyguard and Touchscreen Lockout

Auto-Keyguard lets you automatically lock the keyboard after a period of inactivity.

- 1. Press Start and select Settings.
- 2. On the Personal tab, select Keyguard 🔒
- 3. Set any of the following options:
  - Auto-Keyguard: Sets the period of inactivity that passes before the keyboard automatically locks or before the auto-keyguard feature is disabled.
  - Disable touchscreen: Indicates whether the screen's touch-sensitive feature is enabled during a call.



4. Press OK 🛞.

Did You
Know?

#### **Using Phone Lock**

Tip:

You can lock your smart device to prevent unauthorized use of your account.

When your phone is locked, you must enter a lock code to place calls, except for emergency numbers and Sprint Customer Service (\*2).

- 1. Press Start and select Settings.
- 2. On the Personal tab, select Phone 🕻.
- 3. Select the Security tab and set any of the following options:
  - Auto-lock: Sets whether your smart device locks automatically and when this occurs.
  - Change Lock Code: Lets you assign or change the lock code used to unlock your smart device. (Your default lock code is the last four digits of your phone number. If you change the lock code, select OK to accept your new code.)
- **4.** Press **OK** 🛞 to finish.

Note: When Phone Lock is on, you can unlock your phone by going to the Today screen, entering your lock code, and then selecting Enter. You do not need to enter your password to answer a call.

🚰 Start 🛛 🖾 📢 📼 4:40					
Phone - Currently Unlocked					
Locking prevents all outgoing calls except emergency calls.					
Auto-lock:					
Never 💌					
Change Lock Code					
Phone Services Dialing Security					

# Glossary

**1xEV-DO (Evolution Data Optimized):** A wireless broadband technology (also known as EVDO) that is designed for very high-speed data transfer with average download speeds of 400 to 700Kbps and that is capable of reaching speeds up to a theoretical maximum of 2.4Mb/s, and upload speeds up to 156Kb/s. The Sprint Mobile Broadband Network uses 1xEV-DO technology.

**1xRTT:** A standard of wireless Internet connectivity that allows for persistent data connections as long as you are actively using your data connection. The average data transmission rate is about 70Kb/s, although theoretical limits are 153.6Kb/s. With Sprint PCS Vision plans, you pay a monthly rate for unlimited data transfer and you don't pay for connection time.

**ActiveSync**<sup>\*</sup>: The technology that exchanges and updates the information on your smart device with the information on your computer.

Alt (alternative) (as: A keyboard key. Press Alt (as and then press a letter on the keyboard to access variations such as international characters and symbols.

**Auto-off interval:** The time of inactivity that passes before the screen on your Treo700wx smart device turns off. The wireless features on your smart device are unaffected by this setting.

**Beam:** The process of sending or receiving an entry or application using the infrared port on your Treo700wx smart device.

**Bluetooth**<sup>\*</sup> wireless technology: Technology that enables devices such as smart devices, wireless phones, and computers to connect wirelessly to each other so that they can exchange information over short distances.

**Desktop software:** A PIM application for computers, such as Microsoft Outlook, that helps you manage your personal information and keep your personal information synchronized with your smart device.

#### Glossary

**Dial-up networking:** Wireless technology that enables you to convert your device into a wireless modem so that you can access the Internet from your computer.

**Direct Push Technology:** A two-way wireless delivery method used between Microsoft Exchange 2003 with SP2 (Service Pack 2) servers and a smart device with Windows Mobile<sup>\*</sup> 5.2 with MSFP (Messaging and Security Feature Pack). Direct Push Technology enables features such as Tasks Over The Air (OTA) and

IP-based push updating of Outlook information (Email, Calendar, Contacts, and Tasks).

**Global Address List (GAL):** An online address book for Microsoft Exchange Server 2003 upgraded to Service Pack 2. The GAL contains names, email addresses, and other information, and is created and maintained by your Exchange Server administrator.

**GoodLink**<sup>-</sup> **Applications software:** An optional secure wireless messaging application allowing push synchronization with your Microsoft Outlook server.

**Infrared (IR):** A way of transmitting information using light waves. The IR port on your Treo700wx smart device lets you transfer information between other IR devices within a short radius.

Lithium Ion (Li-Ion): The rechargeable battery technology used in the Treo smart devices.

**Mobile Broadband Network:** An advanced wireless data network using the fastest commercially available wireless network technology (EVDO) to deliver broadband-like transfer speeds for your data connections.

**My Mobile Devices:** The component on your Windows computer that enables you to install applications and other information on your smart device.

**Option**  $\bigcirc$ : The keyboard button that lets you access the alternative feature that appears above the letter on each key.

**Partnership:** Two Bluetooth devices — for example, your device and a hands-free device — that can connect because each device finds the same passkey on the other device. Once you form a partnership with a device, you don't need to enter a passkey to connect with that device. Partnership is known on some devices as *paired relationship*, *pairing*, *trusted device*, or *trusted pair*.

**Phone as Modem:** The feature that enables your device (when connected to the Sprint PCS Vision network) to be used as a high-speed modem for your computer, using a wired (USB sync cable) connection.

**Phone Off:** When your phone is off, your device is not connected to any wireless network. You can still use the organizer and other features.

**Phone/Talk** (C): The button on your smart device that provides quick access to your **Today** screen.

**PIM (personal information manager):** A genre of software that includes applications such as Microsoft Outlook, Palm<sup>°</sup> Desktop software, Lotus Notes, and ACT! PIMs generally store contacts, schedules, tasks, and memos.

#### Glossary

**SMS (Short Messaging Service):** The service that exchanges short text messages almost instantly between wireless devices. These messages can usually include up to 160 characters. Treo smart devices can send and receive text messages while you are on a voice call.

**Sprint PCS Vision:** The next generation of Mobile Internet access that enables you to check your email and browse the Web.

**SSID:** The name that identifies a Wi-Fi network. If a network does not broadcast its SSID, you must get the SSID from the system administrator in order to connect to the network.

Start : The menu on your smart device from which you can open all applications.

**Username:** The name associated with your smart device that distinguishes it from other Windows Mobile devices. When you first synchronize your smart device, you are asked to give it a username.

**Wi-Fi access point:** A network device with an antenna that provides wireless connections to a larger network. Also called a hotspot.

Windows Mobile: The operating system of your Treo700wx smart device.

# **Important Safety Information**

### In This Section

- General Precautions
- Maintaining Safe Use of and Access to Your Device
- Using Your Phone With a Hearing Aid Device
- Caring for the Battery
- Radiofrequency (RF) Energy
- Static Electricity, ESD, and Your Device
- Owner's Record
- User's Guide Proprietary Notice

This guide contains important operational and safety information that will help you safely use your Treo<sup>™</sup> 700wx smart device. Failure to read and follow the information provided in this guide may result in serious bodily injury, death, or property damage.

# **General Precautions**

There are several simple guidelines for operating your device properly and maintaining safe, satisfactory service.

- Hold the device with the antenna over your shoulder.
- Try not to hold, bend, or twist the device's antenna.
- Don't use the device if the antenna is damaged.
- Speak directly into the microphone.
- Avoid exposing your device and accessories to rain or liquid spills. If your device does get wet, immediately turn the power off and remove the battery.
- Do not expose your device to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

**Note:** For the best care of your device, only Sprint authorized personnel should service your device and accessories. Failure to do so may be dangerous and may void your warranty.

# Do Not Rely on Your Device's Phone for Emergency Calls

Wireless phones such as the one on your Treo device operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any wireless phone for essential communication (for example, medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or phone features are in use. Check with your local service provider for details.

# Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

# Tip:

Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline at 1-800-974-2221 or by entering **#222** on your Treo700wx smart device.

# **Following Safety Guidelines**

To operate your device safely and efficiently, always follow any special regulations in a given area. Turn your device's phone off in areas where use is forbidden or when it may cause interference or danger.

### Using Your Device's Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external

RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:** Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

# **Turning Off Your Phone Before Flying**

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

# **Turning Off Your Phone in Dangerous Areas**

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:	Never transport or store flammable gas, flammable liquid, or explosives in the
	compartment of your vehicle that contains your phone or accessories.

### **Restricting Children's Access to Your Device**

Your Treo device is not a toy. Do not allow children to play with it; they could hurt themselves and others, damage the device and/or its phone, or make calls that increase your Sprint PCS invoice.

# Using Your Phone With a Hearing Aid Device

Your Treo<sup>™</sup> 700wx smart device is compliant with the FCC Hearing Aid Compatibility (HAC) requirements. For additional HAC information, including the HAC rating of this product, please go to <u>www.palm.com/treoHAC</u>.

Your device has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their wireless phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated will have an "M3" or "M4" rating on the box. **Your Treo700wx smart device phone has an M3 rating.** 

**Note:** Phones rated M3 or M4 meet FCC requirements and may generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

The M3/M4 ratings do not guarantee successful interoperation between your phone and a hearing aid device. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss.

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to those of phones. Ask your hearing healthcare professional for the rating of your aids. Most new hearing aids have at least an M2 immunity level. Add the "M" ratings of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use."

Sprint further suggests you experiment with multiple phones (even those not labeled M3 or M4) while in the store to find the one that works best with your hearing aid device. Should you experience interference after purchasing your phone, promptly return it to the store. With the Sprint 14 Day Risk Free Guarantee you may return the phone within 14 days of purchase for a full refund.

### Getting the Best Hearing Device Experience With Your Treo 700wx Smart Device

To further minimize interference:

- There is usually less interference on the microphone setting than on the telecoil setting.
- Set the phone's screen and keyboard backlight settings to ensure the minimum time interval. See the Treo 700wx User Guide guide for instructions.
- Position the phone so that the antenna is farthest from your hearing aid.
- Move the phone around to find the point with the least interference.

# **Protecting Your Battery**

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint PCS Treo devices resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint- or manufacturer-approved batteries and accessories found at Sprint Stores or through your device's manufacturer, or call 1-866-343-1114 to order. They're also available at <u>www.sprint.com</u> click the Wireless link under Personal, and then click Accessories under Shop the PCS Store Online. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:
     -4° F to 140° F (-20° C to 60° C)
  - More than one month:
     -4° F to 113° F (-20° C to 45° C)

# Disposal of Lithium Ion (Li-Ion) Batteries

To avoid being burned, do not handle a damaged or leaking Li-Ion battery.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

# Radiofrequency (RF) Energy

### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

#### Knowing Radiofrequency Safety

The design of your Sprint PCS Treo device complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted a hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

#### **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint-supplied or -approved carrying case, holster, or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at <u>www.fcc.gov</u>.

### Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design, and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported (FCC) SAR values of the Treo™ 700wx smart device by Palm are:

Maximum SAR Values	CDMA Cellular	CDMA PCS
Held to Ear	1.26 (W/Kg)	1.26 (W/Kg)
Body-Worn	1.01 (W/Kg)	.55 (W/Kg)

### FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines and is certified with the FCC as:

#### FCC ID number: O8FJIMI.

More information on the phone's SAR can be found from the following FCC Web site: https://gullfoss2.fcc.gov/prod/oet/cf/eas/reports/GenericSearch.cfm. Electrostatic discharge (ESD) can cause damage to electronic devices if discharged into the device, so you should take steps to avoid such an occurrence.

### **Description of ESD**

Static electricity is an electrical charge caused by the buildup of excess electrons on the surface of a material. To most people, static electricity and ESD are nothing more than annoyances. For example, after walking over a carpet while scuffing your feet, building up electrons on your body, you may get a shock—the discharge event—when you touch a metal doorknob. This little shock discharges the built-up static electricity.

#### **ESD-Susceptible Equipment**

Even a small amount of ESD can harm circuitry, so when working with electronic devices, take measures to help protect your electronic devices, including your Palm<sup>\*</sup> device, from ESD harm. While Palm has built protections against ESD into its products, ESD unfortunately exists and, unless neutralized, could build up to levels that could harm your equipment. Any electronic device that contains an external entry point for plugging in anything from cables to docking stations is susceptible to entry of ESD. Devices that you carry with you, such as your device, build up ESD in a unique way because the static electricity that may have built up on your body is automatically passed to the device. Then, when the device is connected to another device such as a docking station, a discharge event can occur.

#### **Precautions Against ESD**

Make sure to discharge any built-up static electricity from yourself and your electronic devices *before* touching an electronic device or connecting one device to another. The recommendation from Palm is that you take this precaution before connecting your device to your computer, placing the device in a cradle, or connecting it to any other device. You can do this in many ways, including the following:

- Ground yourself when you're holding your wireless device by simultaneously touching
  a metal surface that is at earth ground. For example, if your computer has a metal case
  and is plugged into a standard three-prong grounded outlet, touching the case should
  discharge the ESD on your body.
- Increase the relative humidity of your environment.
- Install ESD-specific prevention items, such as grounding mats.

### **Conditions That Enhance ESD Occurrences**

Conditions that can contribute to the buildup of static electricity in the environment include the following:

- Low relative humidity.
- Material type (The type of material gathering the charge. For example, synthetics are more prone to static buildup than natural fibers like cotton.)
- The rapidity with which you touch, connect, or disconnect electronic devices.

While you should always take appropriate precautions to discharge static electricity, if you are in an environment where you notice ESD events, you may want to take extra precautions to protect your electronic equipment against ESD.

# **Owner's Record**

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint Mobile Broadband Smart Device Treo<sup>®</sup> 700wx by Palm

Serial No.:

# **User's Guide Proprietary Notice**

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307	5,109,390	5,267,262	5,416,797
5,506,865	5,544,196	5,657,420	5,101,501
5,267,261	5,414,796	5,504,773	5,535,239
5,600,754	5,778,338	5,228,054	5,337,338
5,710,784	5,056,109	5,568,483	5,659,569
5,490,165	5,511,073		

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