| GETTING STARTED                     | 03 |
|-------------------------------------|----|
| Package contents                    | 04 |
| Phone dimensions                    | 04 |
| Phone overview                      | 05 |
| Menu overview                       |    |
| Charging the battery                | 08 |
| Turn the phone on/off               | 09 |
| Display icons                       |    |
| Entering text                       | 09 |
| Activating your Virgin Mobile phone | 11 |
| Finding your phone's serial number  | 11 |
| Programming your phone              | 11 |
| MY ACCOUNT                          | 13 |
| Top-Up your account                 | 14 |
| CALLS & CONTACTS                    | 15 |
| Making, receiving & ending a call   | 16 |
| Caller ID                           | 17 |
| Call waiting function               | 17 |
| Speakerphone                        | 17 |
| Vibrate on/off mode                 | 17 |
| Making an emergency call            | 17 |
| Options during a call               | 17 |
| Call setting                        | 18 |
| Checking all calls                  | 19 |
| Speed dialing                       | 20 |
| Using contacts                      |    |
| Voice commands (VR)                 | 21 |

| Using your headset                      | 23 |
|---|----|
| MESSAGING                               | 25 |
| Messaging                               | 26 |
| Received message                        | 26 |
| Voicemail                               | 26 |
| Sent message                            | 27 |
| Create and send a new text message      | 28 |
| Message templates                       | 28 |
| Create and send a new multimedia        |    |
| (picture) message                       |    |
| Create and send new email message       |    |
| Create and send new instant message     |    |
| Virgin alerts                           |    |
| Erase messages                          |    |
| Message settings                        | 30 |
| MULTIMEDIA                              | 31 |
| Camera                                  | 32 |
| Pictures and image album                | 33 |
| Music and sound album                   | 34 |
| Themes album                            | 34 |
| Other files                             | 34 |
| Playing game                            | 34 |
| USEFUL FEATURES                         | 35 |
| Calendar                                | 36 |
| Alarm clock                             | 36 |
| Calculator, Tip calculator, Stopwatch & |    |
| World clock                             | 37 |
|   |    |

| Voice memo | 37 |
|------------|----|
| SETTINGS   | 39 |

| Ringtones, Alerts & Tones                | .40  |
|--|------|
| Decorate the display                     | .41  |
| Call options                             | .42  |
| Bluetooth                                | .42  |
| Security                                 | .42  |
| Msg settings                             | .43  |
| Game settings                            | .43  |
| Language                                 | .43  |
| To set other options                     | .43  |
| Phone info                               | .43  |
| CONNECTIVITY                             | 45   |
| Bluetooth                                | .46  |
| Using the Internet                       | .48  |
| VirginXL                                 | .49  |
| My stuff                                 | .49  |
| APPENDIX                                 | 51   |
| 12 Month limited warranty                |      |
| Safety information for wireless handheld |      |
| phones                                   | .53  |
| Safety information for FCC RF exposure   | .56  |
| SAR information                          | .56  |
| FDA consumer update                      | . 57 |
| Emergency calls                          | .62  |
| Compliance with other FCC regulations    | .63  |
| General safety                           | .63  |

| Antenna                                | 63 |
|--|----|
| Battery                                | 64 |
| Adapter/Charger                        | 65 |
| Recycle your cell phone!               | 65 |
| FCC Hearing-Aid Compatibility (HAC)    |    |
| regulations for wireless devices       | 66 |
| U.S.Federal Communications Commission  |    |
| radio frequency interference statement | 67 |
| FCC compliance information             | 68 |



Package contents Phone dimensions Phone overview Menu overview Charging the battery Turn the phone on/off Display icons Entering text Activating your Virgin Mobile phone Finding your phone's serial number Programming your phone

## PACKAGE CONTENTS

This package should include all items pictured below. If any are missing or different, immediately contact the retailer where you purchased the cellular telephone.



PHONE OVERVIEW

Open view of your phone

Earpiece

:----- Internal display

modes, etc.

To display the phone's main menu, features,





## MENU OVERVIEW

| MAIN MENU       | 2 <sup>ND</sup> DEPTH   | 3 <sup>RD</sup> DEPTH | MAIN MENU   | 2 <sup>ND</sup> DEPTH  | 3 <sup>RD</sup> DEPTH  |
|-----------------|---|-----------------------|---|--|--|
| 1. Messaging    | 1. Send text msg<br>2. Send pic msg<br>3. Send email msg<br>4. Send IM<br>5. Inbox<br>6. Virgin Alerts<br>7. Voicemail<br>8. Sent<br>9. Saved<br>0. Msg settings<br>*. Erase msgs |                       | 9. Tools &<br>Settings  | 1. Tools<br>2. Display   | 1. Calendar<br>2. Alarm clock<br>3. Tip calculator<br>4. Calculator<br>5. World clock<br>6. Stopwatch<br>7. Voice command<br>8. Voice memo<br>1. Graphics<br>2. Menu style<br>3. Greeting bannel |
| 2. Contacts     | 1. Find name<br>2. Add new<br>3. Groups<br>4. Speed dial<br>5. My phone<br>number   |                       |   | 4. Contrast<br>5. Backlight<br>6. Themes<br>3. Sounds<br>1. My ringtones<br>2. Msg tones<br>3. Service alerts<br>4. Volume |  |
| 3. Recent Calls | 1. Missed calls<br>2. Received calls<br>3. Outgoing calls<br>4. All calls<br>5. Call timers   |                       | 4. Call options<br>4. Call options<br>5. Bluetooth<br>5. Bluetooth<br>6. Security<br>4. Call options<br>5. Bluetooth<br>5. Bluetooth<br>4. Crase<br>5. Erase<br>6. Reset<br>7. Msg settings<br>1. Msg t<br>2. Chang<br>4. Erase<br>6. Reset<br>1. Msg t<br>4. Crase<br>6. Reset<br>4. Auto i<br>3. Specia<br>4. Erase<br>6. Reset<br>4. Auto i<br>3. Call a<br>4. Erase<br>6. Reset<br>4. Auto i<br>3. Specia<br>4. Auto i<br>4. Auto i<br>5. Reset<br>4. Auto i<br>5. Reset<br>4. Auto i<br>5. Reset<br>5. | 5. Power tone<br>6. Key tone<br>1. Call reminder<br>2. Call answer<br>3. Auto answer                                       |  |
| 4. My Account   |   |                       |   | 6. Security  | <ol> <li>Lock phone</li> <li>Change lock comparison</li> </ol>   |
| 5. VirginXL     |   |                       |   | <ol> <li>Special number</li> <li>Erase contacts</li> </ol>   |  |
| 6. My Stuff     | 1. My ringtones<br>2. My graphics<br>3. My games<br>4. My themes<br>5. My other stuff   |                       |   | 5. Erase downloads<br>6. Reset phone<br>1. Msg tones<br>2. Reminder<br>3. Text entry<br>4. Auto text                       |  |
| 7. Pictures     | 1. Take a picture<br>2. My pictures<br>3. Send pic msg<br>4. Help   |                       |   | 8. Game settings   | 5. Save to Sent<br>6. Signature<br>7. Groups<br>8. Auto erase<br>1. Volume   |
| 8. Surf the Web |   |                       |   |  | 2. Backlight   |

| MAIN MENU              | 2 <sup>ND</sup> DEPTH   | 3 <sup>RD</sup> DEPTH                          |
|------------------------|-------------------------|--|
| 9. Tools &<br>Settings | 9. Language<br>0. Other | 1. Airplane mode<br>2. TTY mode<br>3. Location |
|                        | *. Phone info           | 1. My phone number<br>2. Version info          |

3. To remove the battery, push down on the top of the battery and slide it out.

4. Slide the battery cover back into the unit.



## CHARGING THE BATTERY

## To install/remove your battery

- 1. Remove the battery cover from the unit.
- 2. Slide the battery into the slot located at the bottom of the unit and press until you hear the "click".



## To charge your battery

 Open the protective cover on the bottom and connect the charger adapter. Plug the other end into a standard outlet.



## TURN THE PHONE ON/OFF

## To turn on

1. Press and hold [ ⊙END ].

## To turn off

1. Press and hold [ OEND ].

## DISPLAY ICONS

## **Display indicators**

| lcon                        | Name  |
|-----------------------------|---|
|                             | Signal Strength<br>Current signal strength: the more<br>lines, the stronger the signal.                               |
| ССЕ<br>С11                  | Phone Status (Calling/No Service/<br>Emergency/Speaker/Data*)   |
| <u>한 5</u><br><u>5</u><br>½ | Ring type (Ringtone/Vibrate_Ring/<br>Silent/Vibrate)  |
| XX<br>XX<br>XX<br>XX        | Message (Text, Picture, WAP, Multi)<br>Voicemail, Message+Voicemail,<br>Email, IM (Instant Message),<br>Virgin Alerts |
| C                           | Alarm/schedule is set   |
| \$\$\$S                     | Bluetooth <sup>®</sup> (On/Connected/Pairing)   |
| 848                         | TTY/GPS (Location)/Lock Mode  |
| 4                           | Secure site   |

Battery (Strength/Charging)

\* Network dependent

## **ENTERING TEXT**

The input mode (Alpha editor) will automatically be activated when necessary to enter letters and numbers. As shown below, there are 4 available modes : Standard input mode (Abc), Input mode (T9Abc), Numeric mode (123) and Symbols. The input mode indicator appears on the upper right of the display when letters and numbers are entered. To select the desired input mode among the 4 modes below, press *Options* and then select input mode.

## Useful keys

| Кеу           | Function   |  |
|---------------|--|--|
| # 🖱           | Press to accept a word and add a space.  |  |
| <b>O</b> NEXT | In T9Abc Mode, press to view<br>the next matching word if the<br>highlighted word is not the word<br>you intended. |  |
| BACK          | Press to delete a character to the left of the cursor.   |  |
| OK            | Confirm the letters and numbers you entered.   |  |



## To enter text using the keypad

| Кеу   | English     | Spanish   |
|-------|-------------|-----------|
| 1 Key | .@?!-,&:'/1 |           |
| 2 Key | a b c 2     | a á b c 2 |
| 3 Key | d e f 3     | d e é f 3 |
| 4 Key | ghi4        | ghií4     |
| 5 Key | jkl 5       |           |
| 6 Key | mno6 mnñoó6 |           |
| 7 Key | pqrs7       |           |
| 8 Key | t u v 8     |           |
| 9 Key | w x y z 9   |           |
| 0 Key | 0           |           |

## Predictive mode (T9Abc)

T9 mode automatically compares your keystrokes with an internal dictionary to determine the correct word. The most commonly used word will appear first. To use T9Abc mode, press *Options* > T9Abc.

1. Press Options > change the mode to T9Abc.

**2.** Press  $[2_{ABC}]$  to  $[9_{WXYL}]$  to input text.

For example, to write 'hello' press [  $4_{\text{GH}}$  ] [  $3^{\text{VEF}}$  ] [  $5_{\text{JKL}}$  ] [  $5_{\text{JKL}}$  ] [  $6^{\text{MNO}}$  ].

3. Press [ ] NEXT ] to search for the word.

## Multi-tap input mode

Press the key labeled with the target letter once for the first letter; press it twice for the second letter, and so on.

- 1. Press Options > change the mode to Abc.
- 2. Press [2  $_{\text{ABC}}$ ] to [9  $_{\text{WKYL}}$ ] to input text repeatedly. For example, to write the letter "C", press [2  $_{\text{ABC}}$ ] 3 times.

## Numeric mode

Number mode allows you to enter numbers.

- 1. Press Options > change the mode to 123.
- 2. Press  $[1_{\square}]$  to  $[9_{W^{NL}}]$  to input numbers.

## Symbol mode

Allows you to enter symbols.

- 1. Press Options > change the mode to Symbols.
- 2. Press the number for the symbol, and the symbol appears in the text input screen.
- 3. To display more symbols, press [ ] or [] ] .

## ACTIVATING YOUR VIRGIN MOBILE PHONE

Before you can start talking, messaging, or downloading, you need to activate service with Virgin Mobile. You need your phone's serial number to activate your Virgin Mobile phone. To activate your phone online go to <u>www.virginmobileusa.com</u> and click on Activate. Or call Virgin Mobile at 1-888-322-1122.

# FINDING YOUR PHONE'S SERIAL NUMBER

To activate your Virgin Mobile account, you need your phone's serial number.

- 1. In standby mode, press ##MEID# (that's #-#-6-3-4-3-#).
- 2. The serial number is under the letters MEID. It has 18 digits.

## PROGRAMMING YOUR PHONE

Once your account is active, you'll receive your Virgin Mobile phone number. When you are ready, follow these steps to program it into your phone:

- 1. Turn on your phone and wait for it to power up.
- 2. Dial ##VIRGIN# (that's #-#-8-4-7-4-6-#)
- 3. You are now in the Programming menu. Scroll down to Activate Phone > Select.
- Your screen will say, "Do you want to activate your phone ?" > Yes.

- Your phone will connect to the network, and then the screen will say "Hi. Press Start to continue the activation process". Scroll down to Start > OK.
- Your phone will say "We're getting your phone number for you," then your phone will display your new Virgin Mobile phone number. Write it down.
- Scroll down to *Finish* > OK to complete the activation process. Your phone will turn off and back on by itself.

#### That's it:

It might take Virgin Mobile a couple of hours to get you set up on their network, so they'll send your phone a text message to let you know when you can start talking. Also, it may take up to 4 hours for VirginXL, voicemail, and Top-Up features to come online.



Top-Up your account

# CALLS & CONTACTS

#### TOP-UP YOUR ACCOUNT

When you balance is low, you can Top-Up your account from your phone:

#### Top-Up with a Top-Up Card

- 1. In standby mode, press *Menu* > *My Account*.
- 2. Scroll down to the *Top-Up* link and press *OK* key.
- 3. Enter your Account Pin (vKey) and press OK key.
- 4. Scroll down to select Login and press OK key.
- Enter your Top-Up card's PIN number and press OKIkey.
- 6. Scroll down to select *Top-Up Now* and press *OK* key.
- 7. You are now topped up. Press [ END ] to exit.

# Top-Up with a Debit Card, Credit Card, or PayPal Account

Before you can Top-Up from your phone with a debit card, credit card, or PayPal account, you need to register the card or PayPal account at <u>www.virginmobileusa.com</u>.

- 1. In standby mode, press Menu > My Account.
- Scroll down to the Top-Up link and press OK key.
- 3. Enter your Account Pin (vKey) and press OK key.
- 4. Scroll down to select Login and press OK key.
- 5. Scroll down and select Credit Card or PayPal.

- Enter the amount you want to Top-Up and press OKI key. You can Top-Up in amounts of \$20, \$30, \$50, or \$90.
- 7. Scroll down to select *Top-Up Now* and press OKI key.
- 8. At the confirmation screen, select Yes.
- 9. You are now topped up. Press [ END ] to exit.

#### Note:

You can also Top-Up at www.virginmobileusa.com.

#### For more Information

For more information about your Virgin Mobile account or Virgin Mobile service, visit www.virginmobileusa.com.



**CHAPTER 3** 

CALLS &

CONTACTS

Tull

#### 16 Calls & Contacts

## MAKING, RECEIVING & ENDING A CALL

## To make a call

- **1.** Enter the area code and phone number.
- 2. Press [ SEND ].

## To answer a call

1. Press [ SEND ].

## To end a call

1. Press [ ⊙END ].

Once the call is completed, a call summary is displayed.

## To reject a call

1. Press [ ⊙END ] or Ignore.

## To make a call using call list

Your phone logs up to 270 outgoing, received and missed call numbers.

- 1. In standby mode, press [ SEND ] to display the Recent Calls list.
- 2. Select a number.
- 3. Press [ SEND ] to dial the selected number.

#### Note:

- To redial the last number in the *Recent Calls* list, press [*SEND*].
- After 270 received, outgoing or missed calls, the oldest call will automatically be erased from the history.

## To make a call using contacts

1. In standby mode, press *Contacts* to access the contacts list. Select the desired phone number and press [ *SEND* ].

## To adjusting the call volume

1. In call, press *Side volume* key up or down to adjust the earpiece volume.

## To insert a Time/Hard pause feature

Insert a pause after a phone number and then enter another group of numbers. If "Time pause" inserted, the second set of numbers is dialed automatically after the pause. If "Hard pause" inserted, send the next set of numbers when you press [ SEND].

 Enter a phone number and then press Options. Select either Hard pause ("P") or Time pause ("T").

## To switch between two calls

1. Press [ SEND ].

## To reply to a missed call\*\*

1. Press View to display the list of missed calls.

- 2. Select a number to call by pressing [ 😭 ] or [ 💽 ].
- 3. Press [ SEND ].

## To answer a second call\*\*

1. Press [ SEND ]. The first call is automatically put on hold.

**2.** Press [  $\odot$  END ] to end the second call.

The call on hold is automatically reconnected.

## CALLER ID

Identifies caller by displaying their phone number. If the caller's name and number are already stored in your contact list, name and number will appear. The caller ID is stored in the Recent Calls Menu.

## **CALL WAITING FUNCTION**

Notifies you of an incoming call when you are already on a call by sounding a beep tone and displaying the caller's phone number.

To answer another call while on the phone, press [ SEND ]. This places the first call on hold. To switch back to the first caller, press [ SEND ] again.

## SPEAKERPHONE

The speakerphone feature lets you hear audio through the speaker and talk without holding the phone.

To activate the speakerphone in idle mode or while on a call, press [  $\mathfrak{A}$  ) ] or press *Speaker*.

## VIBRATE ON/OFF MODE

In standby mode, press and hold # to turn Vibrate mode On/Off.

## MAKING AN EMERGENCY CALL

The 911 feature automatically places the phone in Emergency Call Mode when you dial the preprogrammed emergency number, 911.

# To make an emergency (911) call in lock mode

- 1. Enter "911" and then press [ SEND ].
- 2. The phone maintains the Emergency Mode for until press *Exit*.

# To make an emergency (911) call using any available system

1. Enter "911" and then press [ SEND ].

 The phone will stay in Emergency Mode for until press *Exit*. While the phone is in Emergency Mode for until press *Exit*, the phone can receive an incoming call from any available system or you can make outgoing calls even in the Emergency Callback Mode.

## OPTIONS DURING A CALL

## Microphone off and on

To switch your phone's microphone off

1. Press Mute.

To switch your phone's microphone back on

1. Press Unmute.

## To talk on speaker

1. Press [ ₵))] or press Speaker.

## To put a call on hold and return\*\*

#### To put a call on hold

1. Press [ SEND ].

#### To return to a held call

1. Press [ SEND ] again.

# To save a number in contacts list during a call

1. Press Options > Save.

# To search a number in contact list during a call

1. Press Options > Contacts.

## To search for a name in contact list

Enter the first letters of the name for Name Search. The entries are displayed starting with the first entry matching your input.

#### To find a name manually in contact list

1. Press [ 😭 ] or [ 😍 ].

#### To view the details of highlighted entry in contact list

1. Press OK.

For contacts, see page 20.

# To search a number in recent calls during a call

1. Press Options > Recent Calls.

## To read a message during a call

1. Press Options > Messaging > Inbox > select a message.

## To write a text message during a call

1. Press Options > Messaging > Send Text Msg.

## For creating message, see page 28.

#### Note:

During the call, you can only send text messages. Multimedia messages cannot be sent or saved.

## CALL SETTING

## To set call reminder

- 1. In standby mode, press Menu > Tools & Settings > Call options > Call reminder.
- 2. Select Every 2 minutes, Every 10 minutes or Off > Select.

## To set auto answer

- 1. In standby mode, press Menu > Tools & Settings > Call options > Auto answer.
- 2. Select 5 seconds, 10 seconds, 20 seconds or Off > Select.

## To answer with any key press

- 1. In standby mode, press Menu > Tools & Settings > Call options > Call answer.
- 2. Select Flip open + any Key > Select.

#### Note:

You can answer with any key except [ OEND ],  $\fbox{BACK}$  and  $\emph{Ignore}.$ 

## CHECKING ALL CALLS

You can view information about all *Recent Calls*. For more options for all, missed, received and outgoing calls press *Options*.

## To view all calls

- 1. In standby mode, press Menu > Recent Calls > All calls.
- 2. Select the call list and press OK to view the details.

## To view missed calls

- In standby mode, press Menu > Recent Calls > Missed calls.
- 2. Select the missed call and press OK to view the details.

## To view received calls

- In standby mode, press Menu > Recent Calls > Received calls.
- 2. Select the received call and press OK to view the details.

## To view outgoing calls

- In standby mode, press Menu > Recent Calls > Outgoing calls.
- 2. Select the outgoing call and press OK to view the details.

## To send a message from the recent call list

- 1. Select the call then press Options.
- 2. Select Send text msg or Send pic msg.
- 3. Write the message > Send.

## To delete call logs

1. Press Options > Erase > Yes.

#### Note:

If no logs exist, the message "[Name] calls empty" appears.

## To view total call time

- In standby mode, press Menu > Recent Calls > Call timers.
- 2. Select Last call or All calls > Select.
- Displays usage time of last call or all calls > Done.

## SPEED DIALING

You can dial quickly using speed dialing. Nine numbers from 2 to 10 can be saved.

## To set speed dial

- 1. In standby mode, press Menu > Contacts > Speed dial.
- 2. Select an empty entry > Assign.
- 3. Select a person > Select phone number > Done.

## To update speed dial

- 1. Select a number and press *Reassign* > Yes.
- 2. Select a person > Select phone number > Done.

#### To remove from speed dial

1. Select a number and press Erase > Yes.

## USING CONTACTS

You can save names, phone numbers, and up to 500 contacts in the phone.

## To add a contact

- 1. In standby mode, press *Menu* > Contacts > Add new.
- 2. To save a new contact > Save.

## To view contact list

1. In standby mode, press *Menu* > *Contacts* > *Find name*.

## To search for a phone number

- 1. In standby mode, press Menu > Contacts > Find name.
- 2. Input a name.
- 3. Press OK to view the details.

## To call from contact list

- 1. In standby mode, press Menu > Contacts > Find name.
- 2. Select a contact > [ SEND ].

#### To send contacts information

- 1. In standby mode, press *Menu* > Contacts > Find name.
- 2. Select a contact > Send msg.
- 3. You can send the information via Send text msg or Send pic msg.
- 4. Write the message > Send.

## To delete a contact

- 1. In standby mode, press *Menu* > Contacts > Find name.
- 2. Select a contact > Options > Erase > Yes.

## To make groups

1. In standby mode, press *Menu* > Contacts > Groups.

- 2. Select an empty entry (Custom 1 ~ Custom 4) > Edit.
- 3. To save a group options > Save.

## To send a group message

- 1. In standby mode, press *Menu* > *Contacts* > *Groups*.
- 2. Select an existing group and press Options > Send text msg or Send pic msg > OK.
- 3. Write the message > Send.

## To add member in group

- 1. In standby mode, press *Menu* > Contacts > Groups.
- 2. Select an existing group and press Options > Add member.
- **3.** Select to the entry you wish to add > Select.

## To erase a group

- In standby mode, press Menu > Contacts > Groups.
- Select an existing group and press Options > Erase > Yes.

#### To view your phone number

1. In standby mode, press Menu > Contacts > My phone number.

## VOICE COMMANDS (VR)

Your phone is equipped with an VR (Voice Recognition) feature. This feature allows you to make calls or use the phone's functions by simply using your voice. All you have to do is talk into the phone, and the phone will recognize your voice and complete tasks by itself.

## To use VR (Voice Recognition)

- In standby mode, press Menu > Tools & Settings > Tools > Voice command. Or, in standby mode, press the Side VR Key.
- The phone displays the Command menu and prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts. You can say the name of the command after you hear a beep.

## Call <Name or #>

 Say Call <Name>. Your phone will ask you to confirm the name you said. Say "Yes" if it was repeated correctly. That phone number will be dialed. If there is more than one number saved for that contact, you will be asked to confirm which number to dial.

#### Send text <Name or #>

 Say Send Text <Name>. (Examples: - Send Text Tom Smith)

Follow instructions for sending a new message on page 28.

#### Send picture <Name or #>

 Say Send Picture <Name>. (Examples: - Send Picture Tom Smith)

Follow instructions for sending a new message on page 28.

#### Lookup <Name>

- Say Lookup <Name>. (Examples: - Lookup Tom Jones)
- 2. The View Contact page will be displayed for that contact name.

#### Go to <Menu>

 Say Go To followed immediately by one of the items: (Recent Calls, Contacts, Messaging, VirginXL, Surf the Web, My Stuff, Pictures, Tools&Settings)

#### Check < Item>

 Say Checkl followed immediately by one of the items: (Status, Voicemail, Messages, Missed Calls, Time, Signal Strength, Network, Battery, My Phone Number, Volume)

#### <u>Tutorial</u>

1. Press *Tutorial*. Tutorial will provide you with additional information on using Voice Recognition (VR).

## To set VR settings

#### To set VR confirmation

- 1. Press Settings > Confirmation.
- 2. You can control whether the system asks you to confirm a name or number.
- 3. Select Automatic, Always Confirm or Never Confirm > OK.

#### To set VR adaptation

- 1. Press Settings > Adaptation > Adapt Voice.
- Adaptation will take a couple of minutes to complete. Always use the adapt voice feature in a quiet room.
- 3. Press Start.

#### To set VR modes

- 1. Press Settings > Modes.
- 2. Use modes to set the level of audio assistance.
- Select Expert Mode, Prompt Mode or Readout Mode > OK.

## To set VR speakerphone

- 1. Press Settings > Speakerphone.
- 2. You can control the speakerphone behavior when voice recognition is started.
- Select Automatic, Always On or Always Off > OK.

## To set VR about

- 1. Press Settings > About.
- 2. The VSuite version appears.

## USING YOUR HEADSET

To send or receive a call using your headset, connect the headset to the jack on your phone. Once connected, the button on the headset controls the following:

## While in standby mode

- 1. Press the button once to list recent calls.
- 2. Press the button twice to redial the last call.

## While the phone is closed

- 1. Press the button once to receive a call.
- 2. Press the button once to end the call.

#### Note:

Headset sold separately.



Messaging Received message Voicemail Sent message Create and send a new text message Message templates Create and send a new multimedia (picture) message Create and send new email message Create and send new instant message Create and send new instant message Virgin alerts Erase messages Message settings

#### MESSAGING The messaging feature

The messaging feature is an integrated messaging application that lets you send and receive Text, Picture, Email, and Instant Messaging (IM) messages.

## To delete a message

1. Select a message > Options > Erase > Yes.

#### To reply to a message

1. Select a message > View > Reply.

## RECEIVED MESSAGE

#### To read new messages

1. Press View.

## To read message using Inbox

- 1. In standby mode, press Menu > Messaging > Inbox.
- 2. Select a received message > OK.

# To save new numbers from received message

- In standby mode, press Menu > Messaging > Inbox.
- 2. Select a received message > View > Options > Save contact.
- 3. Select New Entry or Existing Entry.
- 4. Edit contacts list > Save.

# To launch a URL address from a received message

- 1. Open the message that contains the URL address.
- 2. Press Options > Launch URL.
- 3. Select the URL address in the message.

# To save a picture or sound from a picture message

- 1. Open the picture message.
- 2. Select the object > Options > Save attached.

#### Note:

If image file saved, It will be saved in one of the categories in *My Stuff*. If sound file saved, It will be saved in *Voice memo*.

For My Stuff, see page 33.

## To listen to voice messages

1. In standby mode, press Menu > Messaging > Voicemail.

It will automatically call the voicemail center.

## VOICEMAIL

Whenever you receive new voicemail, an alert will pop up on your phone's screen. The alert will let you know how many new messages you have waiting and whether any of them have been marked Urgent. Open the alert to view the number of new voice messages in your voicemail. If a caller leaves a callback number, this number will also be sent via an alert. To access the voicemail center, press and hold [SEND].

## To set up your voicemail

Before your phone can receive voicemail messages, you must set up a 4-10 digit passcode and record a personal voicemail greeting. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

- In standby mode, press Menu > Messaging > Voicemail or press and hold [1 ....].
- 2. Follow the system prompts to setup your password and record a greeting.

#### To access your voicemail box

- In standby mode, press Menu > Messaging > Voicemail or press and hold [1 ....].
- 2. Follow the system prompts to enter your password and retrieve your messages.

#### SENT MESSAGE

#### To edit a message in the sent folder

- In standby mode, press Menu > Messaging > Sent.
- 2. Select a sent message > View > Options > Edit.
- 3. To send the edited message > Send.

#### Note:

This option is only available for pending or failed messages in your sent folder. You can not edit messages that have successfully been sent.

## To call a number in a sent message

- 1. In standby mode, press Menu > Messaging > Sent.
- Select a sent message > View > Options > Call or [ SEND ].

#### To forward message to another recipient

- In standby mode, press Menu > Messaging > Sent.
- 2. Select a sent message > View > Options > Forward.
- 3. Enter phone number > Done > Send.

#### To save sent message

- In standby mode, press Menu > Messaging > Sent.
- 2. Select a sent message > View > Options > Save msg.

#### Note:

It will be saved in Saved folder.

#### To save new numbers from sent message

- In standby mode, press Menu > Messaging > Sent.
- 2. Select a sent message > View > Options > Save contact.
- 3. Select New entry or Existing entry.
- 4. Edit contacts list > Save.

## MESSAGE To send new text message

CREATE AND SEND A NEW TEXT

- In standby mode, press Menu > Messaging > Send text msg.
- 2. Enter phone number or press Options > Contacts.
- 3. Find the recipient and check the box by pressing Select > Done > Done.
- 4. Write the message > Send.
- 5. To view sent message press Menu > Messaging > Sent.

#### Note:

All successful or failed messages will be saved in Sent folder.

## To view all sent messages

 In standby mode, press Menu > Messaging > Sent.

## MESSAGE TEMPLATES

If you often use the same words or phrases in your text messages, save them as a template to save time.

## To save the message as a template

- In standby mode, press Menu > Messaging > Msg settings > Auto texts > Options > New.
- 2. Write a message > Save.

## To edit the saved template message

- In standby mode, press Menu > Messaging > Msg settings| > Auto text.
- 2. Select the message.
- 3. Press Options > Edit.
- 4. Edit a message > Save.

## CREATE AND SEND A NEW MULTIMEDIA (PICTURE) MESSAGE

You can send picture and sound files via multimedia (picture) messages. If message exceeds 200Kb an error message will pop up.

## To send new multimedia message

- In standby mode, press Menu > Messaging > Send pic msg.
- 2. Enter phone number or press Options > Contacts.
- Find the recipient and check the box by pressing Select<sub>1</sub> > Done > Done.
- Write the Subject > Text > Image > Audio > Send.
- 5. To view sent message press Menu > Messaging > Sent.

#### Note:

All successful or failed messages will be saved in Sent folder.

## To add saved picture in the message

- 1. Press Navigation Key down to select *Image* window.
- 2. Press Pictures.
- 3. Select a saved image > Select.

## To add new picture to a message

- 1. Press Navigation Key down to select *Image* window.
- 2. Press Pictures > Camera.
- 3. Take the picture.

## To add saved sound to the message

- 1. Press Navigation Key down to select Audio window.
- 2. Press Audio.
- 3. Select a saved sound > Select.

## To add new sound to the message

- 1. Press Navigation Key down to select Audio window.
- 2. Press Audio > Record.
- 3. Record the sound.

## CREATE AND SEND NEW EMAIL MESSAGE

You can send and receive email messages from your phone. Check Virgin Mobile's web site at www.virginmobileusa.com for availability and pricing.

## To launch mobile email

 In standby mode, press Menu > My Stuff > My other stuff > Mobile Email. Or, in standby mode, press Menu > Messaging > Send email msg.

## CREATE AND SEND NEW INSTANT MESSAGE

You can send and receive instant messages (IMs) from your phone. Check Virgin Mobile's Web site at <u>www.virginmobileusa.com</u> for availability and pricing.

## To launch instant messaging

 In standby mode, press Menu > My Stuff > My other stuff > IM. Or, in standby mode, press Menu > Messaging > Send IM.

## VIRGIN ALERTS

## To review the Virgin Alerts you've received

1. In standby mode, press Menu > Messaging > Virgin Alerts > View.

## ERASE MESSAGES

Erase old messages to free up memory in your phone.

## To erase all messages in each folders

- 1. In standby mode, press *Menu* > *Messaging* > *Erase msgs*.
- 2. Select Inbox, Sent, Saved or All > Yes.

# MULTIMEDIA

#### MESSAGE SETTINGS

Customize your messages by adjusting the Message Settings.

## To set Message Tones

- In standby mode, press Menu > Messaging > Msg settings > Msg tones.
- 2. Select My ringtones or Vibrate mode.
  - My ringtones: Select desired ringtone > Assign.

#### Note:

To play ringtone, press Play.

• Vibrate mode: Select On or Offi > Select.

#### To set Reminder Message

- In standby mode, press Menu > Messaging > Msg settings > Reminder.
- 2. Select On or Offi> Select.

## To set Text Entry Mode

- In standby mode, press Menu > Messaging > Msg settings > Text entry.
- 2. Select Alpha or T9 > Select.

#### To set Save to Sent message

- In standby mode, press Menu > Messaging > Msg settings > Save to Sent.
- 2. Select Auto, Offior User confirmation > Select.

#### To create a signature for a messages

- In standby mode, press Menu > Messaging > Msg settings > Signature.
- 2. Check Use signature > Enter your signature in the text field > Done.

#### To create and edit the contacts group

- In standby mode, press Menu > Messaging > Msg settings > Groups.
- 2. For instructions on how to create a group, see page 20.

#### To set Auto Erase Message

- In standby mode, press Menu > Messaging > Msg settings > Auto erase.
- 2. Select Yes or No > Select.



Camera Pictures and image album Music and sound album Themes album Other files Playing game

## **CAMERA**

You can take pictures using the built-in camera. The photos can be saved and sent using multimedia messages.



## To adjust the camera settings

- 1. In standby mode, press *Menu* > *Pictures* > *Take a picture*.
- 2. Press Options before you take a picture.

#### Icons for camera

| lcon   | Menu       | Options  |
|--|------------|--|
| - 640-320<br>LieoLies                                      | Resolution | Display photo resolution<br>640x480, 320x240,<br>160x120, 128x96 |
| छ् • 1xछ • ≥×<br>छ • чx                                    | Zoom       | 1x, 2x, 4x   |
| <ul> <li>♦ 0 +2</li> <li>♦ 0 +1</li> <li>♦ 0 -2</li> </ul> | Brightness | +2, +1 0 -1, -2  |

#### Settings for camera

| Menu              | Sub Menu         | Options   |
|-------------------|------------------|---|
| Self portrait     |                  |   |
| Self timer        |                  | Off, 5 seconds,<br>10 seconds, 15 seconds   |
| Fun frames        |                  | None, I love you, Clown,<br>Mona Lisa, I miss you,<br>Punch, Happy bus,<br>Frame, Happy birthday,<br>Monkey, Rabbit |
| lmage<br>controls | White<br>balance | Auto, Sunny, Cloudy,<br>Tungsten, Fluorescent   |
|                   | Contrast         | Level -2 ~ +2   |
|                   | Color effect     | Normal, Gray, Sepia,<br>Negative  |
|                   | Resolution       | 640x480, 320x240,<br>160x120, 128x96  |
| Settings          | Quality          | High, Medium, Low   |
|                   | Shutter<br>sound | Default, Say "Cheese",<br>Ready! 123  |

To increase or decrease the brightness

- 1. Press [ 😭 ] or [ 💭 ].
- To zoom in and out
- 1. Press [ 💽 ] or [ 💽 ].

## To take a picture

- 1. In standby mode, press *Menu* > *Pictures* > *Take* a *picture*.
- **2.** Focus on the object > OK.

#### Note:

Your picture will be saved automatically to *My Stuff* > *My* graphics > *My* pictures or *Menu* > Pictures > *My* pictures.

#### To view pictures you've taken

- 1. In standby mode, press *Menu* > *Pictures* > *My pictures*.
- 2. Select the picture > OK.
- **3.** To use options > Options.

#### My pictures option

| Functions                          | Process                           |
|------------------------------------|-----------------------------------|
| Set a photo for a specific contact | Options > Assign > Caller ID      |
| Set as standby screen              | Options > Assign > Wallpaper      |
| Set as screensaver                 | Options > Assign ><br>Screensaver |
| To upload web site                 | Options > Upload to My Pix        |
| Delete the picture                 | Options > Erase                   |
| Take a new picture                 | Options > Take pic                |
| Rename the picture                 | Options > Rename                  |
| Lock/Unlock the picture            | Options > Lock/Unlock             |

|  | View the information | Options > File info |
|--|----------------------|---------------------|
|  | Delete all pictures  | Options > Erase all |

#### To send pictures using multimedia message

- In standby mode, press Menu > Pictures > Send pic msg.
- 2. Enter phone number.
- 3. Write the Subject and Text.
- 4. Press Navigation Key down to select Image window. > Pictures.
- 5. Select a saved image > Select > Send.

## PICTURES AND IMAGE ALBUM

You can view, assign, delete the saved pictures. The supported formats are JPEG, GIF, BMP and PNG.

# To view the downloaded or saved image and pictures

- In standby mode, press Menu > My Stuff > My graphics > My pictures.
- 2. Select the picture > OK.

#### To set as wallpaper in the display

- In standby mode, press Menu > My Stuff > My graphics > Wallpaper.
- 2. Select a picture > Assign.
- 3. Select Wallpaper > Select.

# **USEFUL FEATURES**

#### To set as screensaver in the display

- In standby mode, press Menu > My Stuff > My graphics > Screensavers.
- 2. Select a picture > Assign.
- 3. Select Screensaver > Select.

## MUSIC AND SOUND ALBUM

You can record, set as, delete and save voice memos or all received, attached sound and music files. Supported formats MIDI, SMAF, iMelody, pmd, qcp and MP3.

## To listen the recorded sound

- In standby mode, press Menu > Tools & Settings > Tools > Voice memo.
- 2. Select a sound > OK.

#### To set as a ringtone

- In standby mode, press Menu > My Stuff > My ringtones.
- 2. Select a sound > Assign.
- 3. Select Contact, Group, All contacts or All callers > Select.

## THEMES ALBUM

## To set as the theme

- In standby mode, press Menu > My Stuff > My themes.
- 2. Select an image > Select.

## OTHER FILES

## To view the list of the files

 In standby mode, press Menu > My Stuff > My other stuff.

## PLAYING GAME

Your phone comes preloaded with demo games.

#### To play a game

- In standby mode, press Menu > My Stuff > My games.
- 2. Select a game > Play.

#### To end the game

1. Press [ ⊙END ] > Yes.

## To set the game options

#### To set the game volume

- In standby mode, press Menu > Tools & Settings > Game settings > Volume.
- 2. Select Silent or Level 1 ~ Level 5 > Select.

#### To set the game backlight

- In standby mode, press Menu > Tools & Settings > Game settings > Backlight.
- 2. Select Disable, 5 seconds, 10 seconds, 30 seconds or Always on > Select.



Calendar Alarm clock Calculator, Tip calculator, Stopwatch & World clock Voice memo

## **CALENDAR**

Calendar helps you manage your schedule. Enter events in the calendar and set a reminder using the alarm function.

## To view calendar

1. In standby mode, press Menu > Tools & Settings > Tools > Calendar.

#### Note:

Monthly view is displayed as default.

## In the monthly view

| То                   | Press                                |
|----------------------|--------------------------------------|
| Move to another day  | [ 🔄 ] for Previous<br>[ 💽 ] for Next |
| Move to another week | [ 🔁 ] for Previous<br>[ 😍 ] for Next |

## To create a new event

- 1. In standby mode, press Menu > Tools & Settings > Tools > Calendar.
- 2. Select a day > New.
- On the *Edit schedule* screen, select and input an event item by item for registration > Save.

## To edit a event

- 1. In standby mode, press Menu > Tools & Settings > Tools > Calendar.
- 2. Select a day > Select a saved event > Edit.

# 3. On the *Edit schedule* screen, select and edit an event item by item for registration > Save.

## To erase a saved event

- 1. In standby mode, press Menu > Tools & Settings > Tools > Calendar.
- Select a day > Select a saved event > Erase > Yes.

## ALARM CLOCK

## To set an alarm

- 1. In standby mode, press *Menu* > *Tools* & *Settings* > *Tools* > *Alarm clock*.
- Select location > Select |> Edit a new alarm > Save.

## To view the saved alarms

1. In standby mode, press Menu > Tools & Settings > Tools > Alarm clock.

## To edit existing alarms

- 1. In standby mode, press Menu > Tools & Settings > Tools > Alarm clock.
- 2. Select an existing alarm > Select > Edit an alarm > Save.

## CALCULATOR, TIP CALCULATOR, STOPWATCH & WORLD CLOCK

## To use the calculator

Use the Calculator for basic mathematical equations.

- 1. In standby mode, press Menu > Tools & Settings > Tools > Calculator.
- Enter the first number and use [ ](÷),
   [] [](×), [] [](+) or [] [](−).
- 3. Enter the second number and press OK to calculate.

Use [ $\bigstar_{\Omega}$ ] to use the decimal point and [ $\ddagger$  B] to change the number from positive or negative.

## To use tip calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

- 1. In standby mode, press *Menu* > *Tools* & *Settings* > *Tools* > *Tip calculator*.
- 2. Enter the amount of your bill and move the next field *Tip*.
- **3.** Enter the percentage amount to tip and move the next field *Split*.
- 4. Enter the amount of split number. The new bill amount is shown.

## To use the stopwatch

The Stopwatch counts the time you spend for an activity.

1. In standby mode, press Menu > Tools & Settings > Tools > Stopwatch.

- 2. Press Start to start stopwatch.
- 3. Press Cont to save Lap time (Max eight Lap time).
- 4. Press Stop to stop stopwatch.
- 5. Press Reset to reset stopwatch.

## To use world clock

- 1. In standby mode, press Menu > Tools & Settings > Tools > World clock.
- 2. Press [ 🔄 / 💽 ] to select different cities.
- 3. To set daylight saving, press DST.
- 4. Edit a DST item by item for registration > Save.

## VOICE MEMO

## To record voice memo

- 1. In standby mode, press Menu > Tools & Settings > Tools > Voice memo > New.
- 2. To stop recording, press Save.

## To listen to the recording voice memo

- 1. In standby mode, press Menu > Tools & Settings > Tools > Voice memo.
- 2. Select recorded voice memo > OK.

S

ETTINGS

# To send voice memo using multimedia message

- 1. In standby mode, press Menu > Tools & Settings > Tools > Voice memo.
- 2. Select a voice memo > Options > Send message.
- 3. Write the message > Send.

## To rename saved voice memo

- 1. In standby mode, press Menu > Tools & Settings > Tools > Voice memo.
- 2. Select a voice memo > Options > Rename.
- 3. Edit name > Save.

## To erase saved voice memo

- 1. In standby mode, press Menu > Tools & Settings > Tools > Voice memo.
- 2. Select a voice memo > Options > Erase > Yes.

Tull® ím **CHAPTER 7** SETTINGS

Ringtones, Alerts & Tones Decorate the display Call options Bluetooth Security Msg settings Game settings Language To set other options Phone info

## Note:

To set my ringtones

To play/stop sound, press Play or Stop.

> Sounds > My ringtones.

2. Select ringtones > Assign.

RINGTONES, ALERTS & TONES

1. In standby mode, press Menu > Tools & Settings

## To set msg tones

## To set my ringtone

- In standby mode, press Menu > Tools & Settings > Sounds > Msg tones > My ringtones.
- 2. Select ringtone > Assign.

#### Note:

To play/stop sound, press Play or Stop.

## To set vibrate mode

- In standby mode, press Menu > Tools & Settings > Sounds > Msg tones > Vibrate mode.
- 2. Select On or Offi> Select.

## To set service alerts

- In standby mode, press Menu > Tools & Settings > Sounds > Service alerts.
- Select Minute beep or Call connect> On or Off > Select.

## To set volume

## To set the ringer volume

- In standby mode, press Menu > Tools & Settings > Sounds > Volume > Ringer volume.
- Select Silence All, Vibrate, Level 1 ~ Level 5 or Level 5 + Vibrate > Select.

## To set the voice call volume

- In standby mode, press Menu > Tools & Settings > Sounds > Volume > Voice call.
- 2. Select Level 1 ~ Level 5 > Select.

## To set the speakerphone volume

- 1. In standby mode, press Menu > Tools & Settings > Sounds > Volume > Speakerphone.
- 2. Select Level 1 ~ Level 5 > Select.

## To set power tone on/off

- In standby mode, press Menu > Tools & Settings > Sounds > Power tone.
- Select Power on tone or Power off tone > On or Offi> Select.

## To set key tone

- 1. In standby mode, press Menu > Tools & Settings > Sounds > Key tone.
- 2. Select Silent, Level 1 ~ Level 5 > Select.

## DECORATE THE DISPLAY

## To set the graphics

## To set the wallpaper

- 1. In standby mode, press Menu > Tools & Settings > Display > Graphics > Wallpapers.
- 2. Select Main screen or External screen.
- 3. Select wallpaper image > Select.

#### To set the screensaver timeout

- In standby mode, press Menu > Tools & Settings > Display > Graphics > Screensavers > Timeout setting.
- 2. Select 5 seconds, 10 seconds, 20 seconds, 30 seconds or Off > Select.

## To set the screensaver image

- In standby mode, press Menu > Tools & Settings > Display > Graphics > Screensavers > Screensavers.
- 2. Select screensaver image > Select.

## To set the main screen clock format

- In standby mode, press Menu > Tools & Settings > Display > Graphics > Clock format > Main screen.
- 2. Select Digital, Analog, Digital+Analog or Off > Select.

#### To set the external screen clock format

- 1. In standby mode, press Menu > Tools & Settings > Display > Graphics > Clock format > External screen.
- 2. Select Digital, Analog or Off > Select.

#### To set the caller ID with default VMU image

- In standby mode, press Menu > Tools & Settings > Display > Graphics > Caller ID.
- 2. Select VMU default > Select.

## To view the menu style

- 1. In standby mode, press Menu > Tools & Settings > Display > Menu style.
- 2. Select Grid view or List view > Select.

## To enter greeting message

- 1. In standby mode, press Menu > Tools & Settings > Display > Greeting banner.
- Edit greeting banner message, press Navigation Key down, select Font color, then press Navigation Key down and select Outline color > Save.

## To set contrast display

- 1. In standby mode, press Menu > Tools & Settings > Display > Contrast.
- 2. Select Highest, High, Medium, Low or Lowest > Select.

## To set time for backlight

- 1. In standby mode, press Menu > Tools & Settings > Display > Backlight.
- Select Display or Keypad > Disable, 5 seconds, 10 seconds, 30 seconds or Always on > Select.

## To set background image

- In standby mode, press Menu > Tools & Settings > Display > Themes.
- 2. Select background image > Select.

## **CALL OPTIONS**

In standby mode, press Menu > Tools & Settings > Call options.

For Call options, see page 18.

## BLUETOOTH

In standby mode, press *Menu* > *Tools* & *Settings* > *Bluetooth*.

For Bluetooth®, see page 46.

## SECURITY

## To access security menus

- 1. In standby mode, press Menu > Tools & Settings > Security.
- 2. Enter your password.

#### Note:

The default lock code will be the last 4 digits of your phone number.

## To lock your phone

- 1. Press Lock phone.
- 2. Select Lock now, Lock on power on or Unlock > Select.

## To change the password

- 1. Press Change lock code.
- 2. Enter New code and enter again Confirm code > Save.

## To set special numbers

- 1. Press Special numbers.
- Select an entry number. (Special #1, Special #2, Special #3) > Assign.
- 3. Enter your desired phone number. > Save.

## To erase special numbers

- 1. Press Special numbers.
- 2. Select an existing special number. > *Erase* > Yes.

## To erase all contact lists

- 1. Press Erase contacts > Yes.
- To erase all downloaded contents
- 1. Press Erase downloads > Yes.

## To reset your phone

1. Press Reset phone > Yes.

## MSG SETTINGS

In standby mode, press Menu > Tools & Settings > Msg settings.

For Msg settings, see page 30.

## GAME SETTINGS

In standby mode, press Menu > Tools & Settings > Game settings.

For Game settings, see page 34.

## LANGUAGE

- 1. In standby mode, press Menu > Tools & Settings > Language.
- 2. Select English or Español > Select.

## TO SET OTHER OPTIONS

## Airplane mode

- 1. In standby mode, press Menu > Tools & Settings > Other > Airplane mode.
- 2. Select On or Offi> Select.

## TTY mode

- In standby mode, press Menu > Tools & Settings > Other > TTY mode.
- 2. Select Enable TTY1 or Disable TTY1 > Select.

## Location

- 1. In standby mode, press Menu > Tools & Settings > Other > Location.
- 2. Select 911 only or Location on > Select.

## PHONE INFO

#### My phone number

1. In standby mode, press Menu > Tools & Settings > Phone info > My phone number.

## Version info

1. In standby mode, press Menu > Tools & Settings > Phone info > Version info.



Bluetooth Using the Internet VirginXL My stuff

#### **BLUETOOTH**

Bluetooth® technology connectivity enables wireless connections between electronic devices. If connected with a Bluetooth® Handsfree device, you can use your phone more freely. It can also be used to connect wirelessly to products that use Bluetooth® wireless technology. Since devices with Bluetooth® connectivity communicate using radio waves, your phone and the other device do not need to be in direct line-of-sight. The two devices only need to be within 10 meters (30 feet) of each other. The connection can be subject to interference from obstructions such as walls or other electronic devices. If you want more information on this function, visit the Bluetooth® Technology organization Web site: https://www.bluetooth.org/.

## To access the Bluetooth menu

 In standby mode, press Menu > Tools & Settings > Bluetooth.

#### To activate Bluetooth

The Power feature allows you to turn the Bluetooth  $\ensuremath{^{\textcircled{\tiny B}}}$  function on and off.

- 1. In standby mode, press Menu > Tools & Settings > Bluetooth.
- 2. Press On/Off.

## To add a device

Pairing is the process that allows the phone to locate, establish and register 1-to-1 connection with the target device.

1. In standby mode, press Menu > Tools & Settings > Bluetooth > New device > OK.

#### Note:

If Bluetooth<sup>®</sup> is set to off, "Turn Bluetooth power on?" will appear. Press Yes.

- Instructions (Place device you are connecting to in discoverable mode) will be displayed. Highlight the device and press *Pair*.
- 3. In the case of a Bluetooth<sup>®</sup> headset or Bluetooth<sup>®</sup> carkit, your phone will attempt to auto pair with "0000" - 4 zeroes passcode. If that passcode is incorrect, your phone will prompt you for the correct passcode. Consult the Bluetooth<sup>®</sup> accessory instructions for the appropriate passcode.

4. Enter the passcode and press OK.

#### Note:

The default passcode may differ depending on Bluetooth<sup>®</sup> devices. Please refer to the user guide of the Bluetooth<sup>®</sup> device that you wish to use.

- 5. Once pairing is successful, select Yes and press *OK* to connect with the device.
- **6.** Once paired, you will see the device listed in the "New device" menu.

## To turn on Discovery Mode

- 1. In standby mode, press Menu > Tools & Settings > Bluetooth > Settings > Discovery mode.
- 2. Select On or Offi > Select.

#### To name the phone

 In standby mode, press Menu > Tools & Settings > Bluetooth > Settings > My phone name.

#### To select the supported profiles

- 1. In standby mode, press Menu > Tools & Settings > Bluetooth > Settings > Supported profiles.
- 2. Select Headset or Carkit > Select.

## To remove a device from the paired list

 In standby mode, press Menu > Tools & Settings > Bluetooth > Select device > Options > Remove Device.

## To rename the paired device

 In standby mode, press Menu > Tools & Settings > Bluetooth > Select device > Options > Rename Device.

# To review information about the paired device

 In standby mode, press Menu > Tools & Settings > Bluetooth > Select device > Options > Device Info.

## To call using a hands-free headset

1. Press the button once to call the last person.

## To answer a call using a hands-free headset

1. Press the button once to receive the call.

## USING THE INTERNET

#### To access the Internet

1. In standby mode, press Menu > Surf the Web.

#### Note:

This will access your Wireless Web service provider's homepage.

## To view visited sites

- In standby mode, press Menu > Surf the Web > Menu > History.
- 2. Move the cursor up and down > Select.

## To set new bookmarks

- In standby mode, press Menu > Surf the Web > Menu > Mark Page.
- 2. Press Save.
- 3. To edit, press Menu > Edit.

## To view bookmarks

- 1. In standby mode, press Menu > Surf the Web > Menu.
- 2. Move Bookmarks Tab with Navigation Key left or right.

#### To search web site

 In standby mode, press Menu > Surf the Web > Menu > Search.

## To refresh the current page

1. In standby mode, press Menu > Surf the Web > Menu > Reload.

#### To show the URL on the current page

1. In standby mode, press Menu > Surf the Web > Menu > Show Link.

# To access the web site directly by entering the address

- In standby mode, press Menu > Surf the Web > Menu > Goto Page.
- 2. Enter the web address > GO.

## To go to the homepage

 In standby mode, press Menu > Surf the Web > Menu > Home.

# To send the current page's URL information using the text message

 In standby mode, press Menu > Surf the Web > Menu > Send Link.

## To set enable/disable download objects

 In standby mode, press Menu > Surf the Web > Menu > Settings > Downloads.

## To restart web browser

 In standby mode, press Menu > Surf the Web > Menu > Settings > Restart Browser.

## To clear cache memory

 In standby mode, press Menu > Surf the Web > Menu > Settings > Clear... > Check Clear Cache > Clear.

## To clear saved history

 In standby mode, press Menu > Surf the Web > Menu > Settings > Clear... > Check Clear History > Clear.

## To clear saved cookies

 In standby mode, press Menu > Surf the Web > Menu > Settings > Clear... > Check Clear Cookies > Clear.

## To clear autofill

 In standby mode, press Menu > Surf the Web > Menu > Settings > Clear... > Check Autofill > Clear.

## VirginXL

VirginXL is a fun collection of features which you can access directly from your phone - download ringtones, games, graphics, and more. Charges apply. Visit <u>www.virginmobileusa.com</u> for details.

## To access VirginXL

1. In standby mode, press Menu > VirginXL.

#### Note:

You cannot receive incoming calls when a VirginXL session is in progress. All incoming calls will be automatically forwarded to voicemail.

#### Note:

A scroll bar on the right side of the screen indicates that there is more text. Scroll down to go to the next screen of text. Press the BACK key to move back one screen.

## Ending a VirginXL session

1. Press [ • END ].

## MY STUFF

## To access My Ringtones

1. In standby mode, press Menu > My Stuff > My ringtones > Get more ringtones > Go.

## To access My Graphics

 In standby mode, press Menu > My Stuff > My graphics > Get more graphics > Select.

## To access My Games

 In standby mode, press Menu > My Stuff > My games > Get more games > Go.

## To access My Themes

 In standby mode, press Menu > My Stuff > My themes > Select Red, Blue or Aqua > Select.

## To download other stuff

1. In standby mode, press Menu > My Stuff > My other stuff > Get more stuff > Go.



12 Month limited warranty Safety information for wireless handheld phones Safety information for FCC RF exposure SAR information FDA consumer update Emergency calls Compliance with other FCC regulations General safety Antenna Battery Adapter/Charger Recycle your cell phone! FCC Hearing-Aid Compatibility (HAC) regulations for wireless devices U.S.Federal Communications Commission radio frequency interference statement FCC compliance information

#### 12 MONTH LIMITED WARRANTY

UTStarcom Personal Communications (the Company) warrants to the original retail purchaser of this UTStarcom handheld portable cellular telephone, that should this product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included, are similarly warranted for twelve (12) months from date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assign-able.

This Warranty does not apply to:

- (a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- (b) Product whose mechanical serial number or electronic serial number has been removed, altered or defaced.
- (c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;

(d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;

- (e) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;
- (f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to UTStarcom Personal Communications for repair or service. please note that any personal data or software stored on the device may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your device before submitting it for repair or service. This includes all contact lists. downloads (i.e. third-party software applications. ringtones, games and graphics) and any other data added to your device. In addition, if your wireless device utilizes a SIM or Multimedia card, please remove the card before submitting the device and store for later use when your device is returned. UTStarcom Personal Communications is not responsible for and does not guarantee restoration of any third-party software, personal information

or memory data contained in, stored on, or integrated with any wire-less device, whether under warranty or not, returned to UTStarcom Personal Communications for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer's return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (in Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LAIBILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

- IN USA: UTStarcom Personal Communications 555 Wireless Blvd. Hauppauge, NY 11788 (800) 229-1235
- IN CANADA: UTStarcom Canada Company 5535 Eglinton Avenue West Suite# 234 Toronto, ON M9C 5K5 (800) 465-9672

## SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

Read This Information Before Using Your Handheld Portable Cellular Telephone

## **Driving safety**

Talking on the phone while driving is extremely dangerous and is illegal in some states. Remember, safety comes first. Check the laws and regulations on the use of phones in the areas where you drive. Always obey them. If you must use your phone while driving, please:

- Give full attention to driving. Driving safely is your first responsibility.
- Use hands-free operation and/or one-touch, speed dialing, and auto answer modes.
- Pull off the road and park before making or answering a call.

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

#### WARNING!:

Failure to follow these instructions could lead to serious personal injury and possible property damage.

## **Electronic devices**

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

Most modern electronic equipment is shielded from RF energy. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Therefore, use of your phone must be restricted in certain situations.

#### Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6") inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Never come closer than six (6) inches to a person with a heart pacemaker implant when using your phone. Doing so could result in interference with the function of the pacemaker.

Persons with pacemakers:

- ALWAYS keep the phone more than six inches from your pacemaker when the phone is turned on.
- Do not carry the phone in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

## Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider (or call the customer service line to discuss

#### alternatives).

#### Other medical devices

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

#### Hospitals and health care facilities

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so.

Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

## **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## Posted facilities

Turn your phone OFF where posted notices so require.

## <u>Aircraft</u>

FCC regulations prohibit using your phone while in the air. Turn your phone OFF before boarding an aircraft. Always request and obtain prior consent and approval of an authorized airline representative before using your phone aboard an aircraft. Always follow the instructions of the airline representative whenever using your phone aboard an aircraft, to prevent any possible interference with airborne electronic equipment.

#### Blasting areas

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted "Turn off two-way radio". Obey all signs and instructions.

#### Potentially explosive atmospheres

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gas stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle's engine.

## SAFETY INFORMATION FOR FCC RF EXPOSURE

WARNING! Read this Information before Using

#### Cautions

In August 1996 the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

#### **Body-Worn operation**

This device was tested for typical body-worn operations with the back of the phone kept 2.2 cm. from the body with a beltclip that contains metallic components. To maintain compliance with FCC RF exposure requirements, use only belt-clips, holsters or similar accessories with which this device was tested.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

For more information about RF exposure, please visit the FCC website at <u>www.fcc.gov</u>.

## SAR INFORMATION

This model phone meets the government's requirements for exposure to radiowaves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \* Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model phone when tested for use at the ear is 1.37 W/kg PCS CDMA Head SAR and when worn on the body, as described in this user guide, is 0.422 W/kg PCS CDMA Body SAR. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <u>http://www.fcc.gov/oet/fccid</u> after searching on PP4X1.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) web-site at <u>http://www.phonefacts.net</u>.

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/ kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

#### FDA CONSUMER UPDATE



U.S. Food and Drug Administration Cell Phone Facts Consumer Information on Wireless Phones

# 1. What kinds of phones are the subject of this update?

The term "wireless phone" refers here to handheld wireless phones with built-in antennas, often called "cell," "mobile," or "PCS" phones. These types of wireless phones can expose the user to measurable radiofrequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones." which have a base unit connected to the telephone wiring in a house. typically operate at far lower power levels, and thus produce RF exposures well within the FCC's compliance limits.

#### 2. Do wireless phones pose a health hazard?

The available scientific evidence does not show

that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radiofrequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the standby mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

## 3. What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radiofrequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless

phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:
- National Institute for Occupational Safety and Health
  - Environmental Protection Agency
  - Federal Communications Commission
  - Occupational Safety and Health Administration
  - National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well. FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC).

All phones that are sold in the United States must

comply with FCC safety guidelines that limit RF exposure.

FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

# 4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radiofrequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animal.

# 5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years.

However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but 10 or more years' follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop - if they do - may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

# 6. What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radiofrequency energy (RF).

FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIAfunded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

#### 7. What steps can I take to reduce my exposure to radiofrequency energy from my wireless phone?

If there is a risk from these products--and at this point we do not know that there is--it is probably very small.

But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radiofrequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

• If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

#### 8. What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radiofrequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

# 9. Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head be believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "handfree" kits, these so-called "shields" may interfere with proper operation of the phone.

The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

# 10. What about wireless phone interference with medical equipment?

Radiofrequency energy (RF) from wireless phones can interact with some electronic devices. For

this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI.

FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that that no interference occurs when a person uses a "compatible" phone and a "compatible" hearing aid at the same time. This standard was approved by the IEEE in 2000.

FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem.

#### Updated July 29, 2003

For more information, please visit the FDA website at <u>http://www.fda.gov/cellphones</u>.

#### EMERGENCY CALLS

Never rely solely upon your wireless phone for essential communications (e.g., medical emergencies), if it can be avoided, since a wireless phone requires a complex combination of radio signals, relay stations and landline networks for its operation. Consequently, emergency calls may not always be possible under all conditions on all wireless phone systems. Your wireless phone, however, may sometimes be the only available means of communication at the scene of an accident. When making an emergency call, always give the recipient all necessary information as accurately as possible. Never terminate an emergency call until you have received clearance to do so.

## FCC ENHANCED 911 (E911) RULES

## Background

The Federal Communications Commission (FCC) requires wireless carriers to transmit specific latitude and longitude location (Automatic Location Identification = ALI) information as well as "911" calls to Public Safety Answering Points (PSAPs) to identify the location of the caller in case of emergency.

Generally, the rules require that carriers identify an E911 caller's location within 50 meters of the actual location for 67 percent of calls and within 150 meters of the actual location for 95 percent of calls.

UTStarcom CDM8074VM ALI Capability.

The UTStarcom CDM8074VM is an ALI-capable phone equipped with a GPS (Global Positioning System) receiver supporting a satellite-based GPS ALI-capable network to comply with the FCC's ALI requirements.

The network compliance with the above FCC requirements is dependent on: (a) the use of digital technology by the wireless network; (b) GPS satellite signals being able to reach the phone (such transmissions do not always work indoors, for example); and (c) phone signals reaching wireless "base stations" (atmospheric and environmental conditions may cause variations in phone receiving signal strength).

Also the transmission of the ALI information is subject, in part, to system constraints within the wireless network to which the E911 signal is transmitted and over which UTStarcom has no control.

Finally, customers are advised that the UTStarcom CDM8074VM ALI capability is to be used for E911 purposes only.

This feature allows you to place an emergency call even if your phone is in "Phone Lock" or "Restrict" mode when you dial the preprogrammed emergency number, 911, #911, or \*911. It also operates in out-of-service areas.

The phone maintains emergency mode until you press after disconnecting an emergency call. In emergency call mode, the phone can receive an incoming call from any available system.

To call "911" in "Phone Lock" or "Restrict" mode.

#### 1. Enter 9<sup>wxyz</sup> , 1<sub>0...</sub> , 1<sub>0...</sub>

2. Press SEND. "911" and "Emergency" will appear on the screen.

## COMPLIANCE WITH OTHER FCC REGULATIONS

#### **OPERATING PROCEDURES**

Never violate any of the following Rules and Regulations of the FCC when using your Cellular Phone. Such violations are punishable by fine, imprisonment or both.

- Never use your Cellular Phone to send false distress calls.
- Never wiretap or otherwise intercept a phone call, unless you have first obtained the consent of the parties participating in the call.
- Never make any anonymous calls to annoy, harass, or molest other people.
- Never charge another account without authorization, to avoid payment for service.
- Never willfully or maliciously interfere with any other radio communications.
- Never refuse to yield the line when informed that it is needed for an Emergency Call. Also, never take over a line by stating falsely that it is needed for an emergency.

## GENERAL SAFETY

#### PRECAUTIONS

Your Handheld Portable Telephone is a high quality piece of equipment. Before operating, read all instructions and cautionary markings on the product, battery and adapter/charger.

Failure to follow the directions below could result in serious bodily injury and/or property damage due to battery liquid leakage, fire or rupture.

- DO NOT use or store this equipment in a place where it will be exposed to high temperatures, such as near an open flame or heat-emitting equipment.
- DO NOT drop your device or subject it to severe shock. When not using, lay down the unit to avoid possible damage due to instability.
- DO NOT expose this equipment to rain or spilled beverages.
- DO NOT use unauthorized accessories.
- DO NOT disassemble the phone or its accessories. If service or repair is required, return unit to an authorized UT Starcom cellular service center. If unit is disassembled, the risk of electric shock or fire may result.

## **ANTENNA**

#### ANTENNA SAFETY

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Please contact your local dealer for replacement antenna.

Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

## **BATTERY**

## BATTERY SAFETY

Your device uses a removable and rechargeable lithium ion battery. Please contact customer service for assistance should you need a replacement battery.

## DOs

- Only use the battery and charger approved by the manufacturer.
- Only use the battery for its original purpose.
- Try to keep batteries in a temperature between 41°F (5°C) and 95°F (35°C).
- If the battery is stored in temperatures above or below the recommended range, give it time to warm up or cool down before using.
- Completely drain the battery before recharging. It may take one to four days to completely drain.
- Store the discharged battery in a cool, dark, and dry place.
- Purchase a new battery when its operating time

gradually decreases after fully charging.

• Properly dispose of the battery according to local regulations.

## DON'Ts

- Don't attempt to disassemble the battery it is a sealed unit with no serviceable parts.
- Don't expose the battery terminals to any other metal object (e.g., by carrying it in your pocket or purse with other metallic objects such as coins, clips and pens). This can short circuit and critically damage the battery.
- Don't leave the battery in hot or cold temperature. Otherwise, it could significantly reduce the capacity and lifetime of the battery.
- Don't dispose of the battery into a fire.

Lithium ion batteries are recyclable. When you replace your built-in battery, please request the repair center to recycle the battery in accordance with RBRC standards. When disposing of the battery by yourself, please call RBRC at (800) 822-8837 for proper disposal tips.

Never touch any fluid that might leak from the built-in battery. Such liquid when in contact with the eyes or skin, could cause injury to the skin or eyes. Should the liquid come into contact with the eyes, irrigate the eyes thoroughly with clean water and immediately seek medical attention. In the event the liquid comes into contact with the skin or clothing, wash it away immediately with clean water.

## CHARGER

The charger designed by UTStarcom for this unit requires the use of a standard 120 V AC power source for its operation.

- Never attempt to disassemble or repair a charger.
- Never use a charger if it has a damaged or worn power cord or plug. Always contact a UTStarcom authorized service center, if repair or replacement is required.
- Never alter the AC cord or plug on your charger. If the plug will not fit into the available outlet, have a proper outlet installed by a qualified electrician.
- Never allow any liquids or water to spill on the charger when it is connected to an AC power source. Always use the authorized UTStarcom charger to avoid any risk of bodily injury or damage to your cellular phone or battery.
- Never attempt to connect or disconnect the charger with wet hands. Always unplug the charger from the power source before attempting any cleaning. Always use a soft cloth dampened with water to clean the equipment, after it has been unplugged.

Handling the cord on this product or cords associated with accessories sold with this product, will expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling. Always disconnect the charger from the power source when it is not in use.

#### RECYCLE YOUR CELL PHONE!

Carriers marketing this cell phone have an in-store phone take-back program. Consumers can drop off their used wireless devices to specified carrier retail outlets for recycling purposes. For a list of carrier members and collection sites, visit the cellular industry's recycling website www.recyclewirelessphones.com.

To mail in your old wireless device to UTStarcom Personal Communications for recycling purposes, simply package your old wireless device and any accessories (including discharged batteries) in appropriate shipping materials and mail to:

For Recycling UTStarcom Personal Communications LLC 555 Wireless Blvd. Hauppauge, NY 11788 Wireless phones also can be donated to the Wireless Foundation's DONATE A PHONE® CALL TO PROTECT® campaign. This charitable cause collects wireless phones to benefit victims of domestic violence. All donated phones are tax deductible. You may mail the phone to:

CALL TO PROTECT2555 Bishop Circle WestDexter, MI 48130 -ORDrop the phone off at a local collection center. For a list of collection centers, visit <u>www.wirelessfoundation.org/CalltoProtect/dropoff.</u> <u>cfm</u>

© 2008 UTStarcom Personal Communications LLC. All rights reserved. UTStarcom is a registered trademark and the UTStarcom logo is a trademark

66 Appendix

of UTStarcom, Inc. and its subsidiaries.

VIRGIN and the Virgin Signature logo are registered trademarks of Virgin Enterprises Limited and are used under license.

Bluetooth<sup>®</sup> is a trademark of Bluetooth<sup>®</sup> SIG, Inc. Trademarks are owned by Bluetooth<sup>®</sup> SIG, Inc. All other trademarks are the property of their respective owners.

## ■ FCC HEARING-AID COMPATIBILITY (HAC) REGULATIONS FOR WIRELESS DEVICES

## THIS PHONE HAS A HAC RATING OF M4

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones to assist hearing

device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully.

Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

+ M2 = 6

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled.

M4 is the better/higher of the two ratings.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.

In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with "Normal usage" while using their hearing aid with the particular wireless phone. "Normal usage" in

this context is defined as a signal quality that is acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

For information about hearing aids and digital wireless phones

 Fcc Hearing Aid Compatibility and Volume Control

http://www.fcc.gov/cgb/dro/hearing.html

- Gallaudet University, RERC
   <u>http://tap.gallaudet.edu/voice</u>
- Self Help for Hard of Hearing People Inc. [SHHH] http://www.hearingloss.org
- The Hearing Aid Compatibility FCC Order <u>http://hraunfoss.fcc.gov/edocs\_public/attach-match/FCC-03-168A1.pdf</u>

U.S.FEDERAL COMMUNICATIONS COMMISSION RADIO FREQUENCY INTERFERENCE STATEMENT

## INFORMATION TO THE USER

NOTE : This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful Interference in a residential installation This equipment generates, uses, and can radiate radio frequency energy and, if Not installed and used in accordance with the instructions, may cause harmful Interference to radio communications. However, there is no guarantee that interference will not occur in a particular Installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet of a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for assistance.

Changes or modification not expressly approved by the party responsible for Compliance could void the user's authority to operate the equipment. Connecting of peripherals requires the use of grounded shielded signal cables.

## FCC COMPLIANCE INFORMATION

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received. Including interference that may cause undesired operation.