



User Guide

SCP-2700 by SANYO®

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Consejo

*Para encontrar esta guía para usuarios en español, por favor visita a www.sprint.com y haz clic en **Support > Phones & Devices**.*

*To find this user guide in Spanish, please visit www.sprint.com and click **Support > Phones & Devices**.*

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Looking for something? If you don't see it in the headings listed here, try the Index on page 143.

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Introduction

This *User Guide* introduces you to Sprint® service and all the features of your new phone. It's divided into four sections:

- ◆ *Section 1: Getting Started*
- ◆ *Section 2: Your Phone*
- ◆ *Section 3: Sprint Service*
- ◆ *Section 4: Safety and Warranty Information*

User Guide Note

Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and log on to My Sprint Wireless to access the most recent version of the user guide.

WARNING

Please refer to the Important Safety Information section on page 130 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following table outlines your phone's main menu structure. For more information about using your phone's menus, see "Navigating Through the Menus" on page 16.

1: Missed Alerts
2: History
3: Maps
1: Navigation
2: Family Locator
4: Web
5: Messages
1: Voicemail
1: Call Voicemail 2: Details 3: Reset Indicator

2: Send Message	
1: Text Message	2: Picture Mail
3: Email	4: IM
5: Voice SMS	
3: Text Messages	
4: Picture Mail	
5: Email	
6: IM	
7: Chat & Dating	
8: Voice SMS	
9: Settings	
1: Notification	2: Callback Number
3: Signature	4: Preset Messages
5: Voice SMS Options	
6: Contacts	

7: Photos	
1: Camera	
<i>Press the right softkey for the following options:</i>	
1: Picture Mode	2: Zoom
3: Self-Timer	4: Fun Tools
5: Image Controls	6: Camera Settings
7: Review Media	8: Key Guidance
9: User Settings	
2: Picture Mail	
3: My Albums	
1: In Phone	2: Online Albums
4: PictBridge	
5: Order Prints	
6: Settings & Info	
1: Location	2: Status Bar
3: Slideshow Interval	4: Account Info
5: Help	

8: My Stuff	
1: Games	
2: Ringers	
3: Screen Savers	
4: Applications	
5: IM & Email	
6: Call Tones	
9: Shopping	
0: Tools	
1: Alarm Clock	
2: Assigned Media	
3: Bluetooth	
1: Handsfree Pairing	2: Send Contact
3: Print Picture	4: Add to Trusted
5: Trusted List	6: Send Biz Card
7: More...	

4: Calculator	
5: Calendar	
6: Countdown	
7: Stopwatch	
8: Update Firmware	
9: Voice Memo	
1: Record	2: List
0: World Clock	
*: My Account	
1: Account Details	
2: Hear Minutes	
3: Hear Balance	

#: Settings

1: Display

1: Main Screen

- | | |
|----------------|---------------|
| 1: Screensaver | 2: Animation |
| 3: Backlight | 4: Input Font |
| 5: Foreground | 6: Sleep Mode |

2: Contrast

3: Font Size

- 1: Main Screen

4: Keypad Light

5: Language

- | | |
|------------|------------|
| 1: English | 2: Español |
|------------|------------|

6: Power Save Mode

7: Return to Idle

- | | |
|------------------|------------|
| 1: Automatically | 2: End Key |
|------------------|------------|

2: Sounds

1: Volume

- | | |
|-----------------|-----------------------|
| 1: Ringer | 2: Earpiece |
| 3: Headset | 4: Speakerphone |
| 5: Applications | 6: Start Up/Power Off |
| 7: Advanced... | |

2: Ringer Type

- | | |
|-------------------|-------------|
| 1: Incoming Calls | 2: Messages |
| 3: Alarm | 4: Power On |
| 5: Power Off | 6: Schedule |

3: Alerts

- | | |
|---------------------|--------------------------|
| 1: Beep Each Minute | 2: Out of Service |
| 3: Connect | 4: Signal Fade/Call Drop |
| 5: Messages | |

4: Keytones

- | | |
|----------------|----------------|
| 1: Tone Length | 2: Tone Volume |
| 3: Tone Type | |

5: Voice Guide

6: Vibrate Type

- | | |
|-------------------|-------------|
| 1: Incoming Calls | 2: Messages |
| 3: Alarm | 4: Schedule |

3: Bluetooth	
1: On/Off	
2: Visibility	
3: Device Name	
4: Device Info	
5: Trusted List	
6: Voice Priority	
4: Messages	
1: Notification	
1: Msgs and Icon	2: Icon Only
2: Callback Number	
1: My Phone Number 3: None	2: Other
3: Signature	
4: Preset Messages	
5: Voice SMS Options	
1: Speakerphone 3: Connection Alert	2: From Name

5: Text Entry	
1: Auto-Capital 3: My Words 5: Default Input Mode 7: Auto-Substitution 9: Help	2: Auto-Space 4: Predictive Settings 6: Add Word 8: Auto-Complete
6: Phone Info	
1: Phone#/User ID 3: Version 5: Account Details	2: Icon Glossary 4: Advanced
7: More...	
1: Accessibility	
1: TTY 3: Font Size 5: Hearing Aid	2: Input Font 4: Vibrate Type
2: Airplane Mode	
3: Browser	
1: Favorites 3: Delete Web Cookies	2: Delete Web Cache 4: Edit Home Page

4: Call Setup	
1: Call Answer	2: Auto-Answer
3: Abbreviated Dialing	4: Contacts Match
5: Contacts	
1: Speed Numbers	2: Hide Secret/Show Secret
3: My Name Card	4: Wireless Backup
5: Services	
6: Data	
1: Enable/Disable Data	2: Net Guard
3: Update Profile	
7: Headset Mode	
1: Turbo Button	2: Ringer Sound
8: Location	
9: Power On to Alert	
0: Restrict and Lock	
1: Voice	2: Data
3: Camera/Pictures	4: Lock My Phone
*: Roaming	
1: Set Mode	2: Call Guard
3: Data Roaming	

#: Security	
1: Lock My Phone	2: Change Lock Code
3: Special Numbers	4: Edit Contacts List
5: Delete/Reset	
: Navigation Keys	
1: Left Navigation(Calendar)	2: Right Navigation(Web)
3: Up Navigation(Maps)	4: Down Navigation(My Stuff)
: Auto Key Guard	
: Wireless Backup	
(Before subscribing)	
1: Subscribe	2: Learn More
(After subscribing)	
1: Alert	2: View Status
3: Troubleshoot	4: Learn More
5: Unsubscribe	
<i>In Use Menu</i>	
<i>Press OPTIONS (right softkey) to display the following options:</i>	
1: Save/Contact Details	2: Main Menu
3: 3-Way Call	4: Contacts
5: Voice Memo	6: Phone Info

Section 1

Getting Started

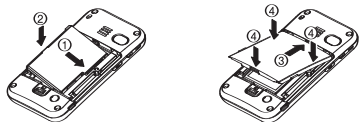




1A. Setting Up Service

- ◆ *Setting Up Your Phone (page 2)*
- ◆ *Activating Your Phone (page 3)*
- ◆ *Setting Up Your Voicemail (page 4)*
- ◆ *Sprint Account Passwords (page 4)*
- ◆ *Getting Help (page 5)*

Setting Up Your Phone

1. Install the battery.
 - Insert the battery into the opening on the back of the phone, making sure the connectors align (①), and gently press it down (②).
 - Replace the battery cover and press it down until the latch snaps into place (③ and ④).



2. Press and hold  to turn the phone on.
 - If your phone is activated, it will turn on, search for Sprint service, and enter standby mode.
 - If your phone is not yet activated, see “Activating Your Phone” on page 3 for more information.
3. Make your first call.
 - Use your keyboard to enter a phone number.
 - Press .

Note *Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See “Charging the Battery” on page 16 for details.*

Activating Your Phone

- *If you purchased your phone at a Sprint Store, your phone should be activated and ready to use.*
- *If you received your phone in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically. To confirm your activation, make a phone call.*
- *If you received your phone in the mail and you are activating a new phone for an existing number on your account, you will need to go online to activate the number on your new phone.*
 - From your computer's Web browser, go to www.sprint.com/activate and complete the onscreen instructions to activate your phone.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip



Do not press END while the phone is being activated. Pressing END cancels the activation process.

Note

If you are having difficulty with activation, contact Sprint Customer Service by dialing 1-888-211-4727 from any other phone.

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, press and hold .
2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.
 - Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode).

Note

Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode. (Do not activate One-Touch Message Access.)

For more information about using your voicemail, see “Voicemail” on page 100.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to www.sprint.com. (Click **Need to register for access?** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You will create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Your Voicemail” shown left for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control data (Web) access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at 1-888-211-4727.

Getting Help

Managing Your Account

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like Sprint Picture Mail, games, ringtones, screen savers, and more.

From Your Sprint Phone

Explore any of these **free** options right from your phone:

- Press to check minute usage and account balance.
- Press to make a payment.
- Press to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-800-927-2199**.

Sprint 411

Sprint 411 gives you access to a variety of services and information through your phone, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

To call Sprint 411:

▶ Press .

Sprint Operator Services

Sprint Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint Operator Services:

▶ Press .

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Section 2
Your Phone



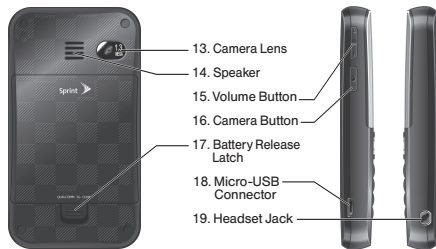
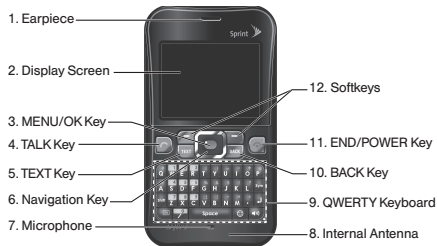
2A. Phone Basics

- ◆ *Your Phone* (page 8)
- ◆ *Viewing the Display Screen* (page 10)
- ◆ *Turning Your Phone On and Off* (page 14)
- ◆ *Battery and Charger* (page 14)
- ◆ *Navigating Through the Menus* (page 16)
- ◆ *Displaying Your Phone Number* (page 17)
- ◆ *Setting the Key Guard* (page 17)
- ◆ *Making and Answering Calls* (page 18)
- ◆ *Entering Text* (page 27)
- ◆ *Simple Data Exchange* (page 31)

Tip


Phone Software Upgrades – Updates to your phone's software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Press **Menu/OK** > **Tools** > **Update Firmware** to search for and download available updates.

Your Phone



Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
3. **MENU/OK Key** lets you access the phone's menus and selects the highlighted choice when navigating through a menu.
4. **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Automatic Speech Recognition (ASR).
5. **TEXT Key** lets you access the text message entry screen.
6. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode. These keys can be reassigned to create customized shortcuts. See "Navigation Key Shortcuts" on page 45.
7. **Microphone** allows other callers to hear you clearly when you are speaking to them.
8. **Internal Antenna** facilitates reception and transmission. To maximize performance, do not obstruct the internal antenna while communicating. (See page 18.)
9. **QWERTY Keyboard** lets you enter numbers, letters, and characters, and perform functions with single key press or combined keypresses.
10. **BACK Key** deletes characters from the display in text input mode. When in a menu, pressing it returns you to the previous menu. This key also allows you to return to the previous screen in a data session.
11. **END/POWER Key** lets you turn the phone on or off, end a call, or cancel your input and return to standby mode.
12. **Softkeys** let you select softkey actions or menu items corresponding to the bottom left and right lines on the screen.
13. **Camera Lens**, as part of the built-in camera, lets you take pictures.







14. **Speaker** lets you hear the different ringers and sounds. You can mute the ringer when receiving incoming calls by pressing  or side buttons. The speaker also lets you hear the caller's voice in speakerphone mode.
15. **Volume Button** allows you to adjust the ringer volume in standby mode or the voice volume during a call. The volume button can also be used to scroll up or down to navigate through the different menu options.
16. **Camera Button** lets you open the Photos menu. Press and hold to activate the camera mode and take pictures.
17. **Battery Release Latch** lets you open the battery cover to replace the battery.
18. **Micro-USB Connector** allows you to connect a compatible charging cable or USB data cable (not included). **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.
19. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.








Viewing the Display Screen




The status bar at the top of your phone's display screen provides information about your phone's status and options. These tables identify the symbols you'll see on your phone's display screen:








Tip




To view a list of your phone's icons and descriptions, press **Menu/OK > Settings > Phone Info > Icon Glossary**.

Service Icons	
	Signal Strength – Your phone's current signal strength. (More bars = stronger signal.)
	No Service – Your phone cannot find a usable signal.
	Roaming – Your phone is "roaming" off the Nationwide Sprint Network.
	Data Service – Sprint 1xRTT data service is available. When active, the icon is animated.
	Data Service Dormant – Data service is currently dormant.
	Data Service Unavailable – Data Service is currently unavailable.





Status Icons	
	Battery – Your phone's current battery charge level. (The icon to the left shows the battery is fully charged.) The icon is animated while the battery is charging.
	Location On – Your phone's location feature is on and available for location-based services such as GPS Navigation.
	Location Off – Your phone's location feature is off. Your location is available only for 911.
	Silence All – Your phone's sound is turned off.
	Vibrate All – Your phone's sound is turned off but vibrate is turned on.
	Ringer Off – Your phone's ringer is turned off.
	1 Beep – A beep sounds when you receive an incoming call, a message, etc.





Status Icons	
	1 Beep and Vibrate – 1 Beep and vibrate are set.
	Ringer and Vibrate – The volume level is set to between 1 and 8 and vibrate is turned on.
	Speaker Mode – Your phone is in speaker mode.

Messaging Icons	
	Email – You have new email message(s) waiting.
	Multiple Messages – You have two or more different types of new messages waiting.
	Picture Messages – You have new picture message(s) waiting.
	SMS Voice Messages – You have new SMS voice message(s) waiting.
	Text Messages – You have new text message(s) waiting.
	Voicemail – You have new voicemail message(s) waiting.
	Urgent Messages – You have new urgent message(s) waiting.

Bluetooth Icons	
	Visible – Your phone is discoverable by (visible to) other Bluetooth devices.
	Connected – Your phone is connected to a Bluetooth device.
	Enable – Your phone's Bluetooth feature is enabled.


* Above icons will blink while your phone is communicating with a Bluetooth device.

Voice Call Icons	
	Missed Call – You have missed voice calls.
	Bluetooth Device – A call is in progress using a Bluetooth device.
	Headset – A call is in progress using an optional wired headset.
	CarKit – A call is in progress using an optional car kit device.

Others	
	TTY – Your phone is connected to a TTY device.
	Alarm Clock – Alarm clock or countdown is set.
	Notification – You have events, call reminders, alarm clock, or countdown notification, or your Contacts list has been backed up to Sprint's website.
	HAC Enabled – Your phone's HAC setting is enabled.

Turning Your Phone On and Off

Turning Your Phone On

- ▶ Press and hold .

Once your phone is on and finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.


If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key except numbered keys.

Tip

The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turning Your Phone Off

- ▶ Press and hold  for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off unless the battery is charging.

Battery and Charger

WARNING

Use only Sprint-approved or Kyocera-approved batteries and chargers with your phone. The failure to use a Sprint-approved or Kyocera-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint-approved or Kyocera-approved batteries and accessories can be found at Sprint Stores or through Kyocera; or call 1-866-866-7509 to order. They're also available at www.sprint.com.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 4.8 hours of continuous digital talk time.

For a quick check of your battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. When there are approximately five minutes of talk time left, the battery icon (🔋) turns red and the phone sounds a warning tone.

After an additional five minutes or so, the phone sounds a warning tone three times and then turns off.

Note Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

Tip Watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

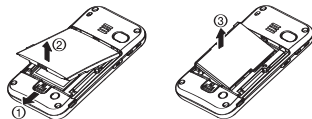
See "Setting Up Your Phone" on page 2.

Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Slide the battery release latch in the direction of the arrow (①), pull the battery cover up, and remove it (②).
3. Lift the battery up and remove it from the phone (③).

WARNING

Do not handle a damaged or leaking Li-Ion battery as you can be burned.



Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or Kyocera-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

1. Plug the phone charger into a wall outlet.
2. Plug the other end of the phone charger into the micro-USB connector located on the lower left side of your phone.

With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.


Navigating Through the Menus

The navigation key on your phone lets you scroll through menus quickly and easily. Many menus feature a scroll bar on the right to help you keep track of your position in the menu.




To navigate through a menu, press the navigation key up or down.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page i.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing  (the MENU/OK key). If the option is numbered, you can select it by pressing the corresponding number on the phone's keyboard.

For example, to open the alarm setting screen:

1. Press  to access the main menu.
2. Select **Tools** by highlighting it and pressing .
3. Select **Alarm Clock** by highlighting it and pressing .

For the purposes of this guide, the above steps condense into:

- ▶ Press  > **Tools** > **Alarm Clock**.

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press .

To return to standby mode:

- ▶ Press .

Displaying Your Phone Number

- ▶ Press  > **Settings** > **Phone Info** > **Phone#/User ID**.

Your phone number and other information about your phone and account will be displayed.

Setting the Key Guard

You can lock side buttons and the QWERTY keyboard to avoid accidentally pressing a key or a button.


To lock keys from standby mode:

- ▶ Press and hold .

To unlock keys:

- ▶ Press , and then press .

Keys will be automatically unlocked when you:

- Receive a call. Press  to answer.
- Receive messages, scheduled events, alarms, or countdown notifications.

Note *If you do not operate your phone when you receive a call or notifications, keys will be locked again automatically.*

*If you select **Icon Only** under **MESSAGES** (left softkey) > **Settings** > **Notification**, notifications will not unlock the keys. (See “Setting Message Notification” on page 40.)*

You can dial the emergency numbers even if keys are locked.

Auto Key Guard

Auto Key Guard will lock keys automatically after the time set in **Sleep Mode** elapses. If **Sleep Mode** is set to **Off**, keys will be locked after one minute. (See “Sleep Mode” on page 40.)

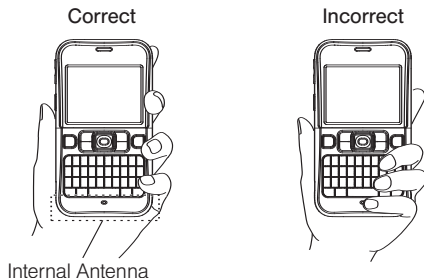
To disable the Auto Key Guard feature:

- ▶ Press  > **Settings** > **More...** > **Auto Key Guard** > **Off**.




Making and Answering Calls

Holding Your Phone

To maximize performance, do not obstruct the internal antenna area.



Making Calls

1. Make sure your phone is on.
2. Enter a phone number from standby mode. If you make a mistake while dialing, press  to erase the numbers.
3. Press . (To make a call when you are roaming and Call Guard is enabled, see “Call Guard” on page 111.)
4. Press  when you are finished.

Tip

To redial your last outgoing call, press **TALK**, highlight the call, and then press **TALK** again.

When making calls off the Nationwide Sprint Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by speed dialing (page 26), by using Automatic Speech Recognition (ASR, page 73), and by using your History listings (page 54).

Dialing Options


When you enter numbers in standby mode, you can see available dialing options by pressing **OPTIONS** (right softkey).

- **Abbreviated Dialing** to place calls using the abbreviated dialing feature. (See “Abbreviated Dialing” on page 26.)
- **Save** to save a phone number in your Contacts. (See “Saving a Phone Number” on page 24.)
- **P Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 24.)
- **T 2-Sec. Pause** to insert a two-second pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 24.)

Tip

You can also send a text message, Picture Mail, or SMS voice message when the left softkey displays **SEND MESSAGE**.

Answering Calls


1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press  to answer an incoming call. (Depending on your settings, you may also answer incoming calls by pressing other keys. See “Call Answer Mode” on page 46.)

Your phone notifies you of incoming calls in the following ways:


- The phone rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

When receiving a call, press one of the following keys for other actions:

-  to answer a call in speaker mode.
- **IGNORE WITH TEXT** (right softkey) to ignore the call and send a text message to the caller.

Note **IGNORE WITH TEXT** may not be displayed when calls are from entries identified as No Caller ID, Private, or Unavailable ID.

-  to ignore a call.
- **SILENCE** (left softkey) to mute the ringer and vibration.

Tip Pressing the **BACK** key or any of the side buttons can also mute the ringer and vibration.

Note When your phone is off, all calls go directly to voicemail.

Answering a Roam Call With Call Guard Enabled


Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint Network. Please see “Roaming” on page 110 for more information about roaming.



- ▶ Press , and then press  to answer the call. (See “Call Guard” on page 111 for additional information.)

Ending a Call

- ▶ Press .



Missed Call Notification

When an incoming call is not answered, your screen displays the Missed Call log. Press  to dial the phone number.





When there are two or more missed notifications, a Missed Alerts list is displayed. Highlight the entry and press  to see details. To dial the phone number, press .


The keypad will continue to flash up to 24 hours unless you respond to the notifications, such as an incoming call, message notifications, or alarm clock.

To display a Missed Alerts entry from standby mode:

1. Press  > **Missed Alerts**.
2. Highlight the entry you wish to view and press .

Calling Emergency Numbers

You can always place calls to 911 (dial    ), even if your phone is locked or your account is restricted.


During an emergency call, press **OPTIONS** (right softkey) to display your options. Highlight an option and press .

- **Phone Info** to display your Phone Info menu (appears when the phone is unlocked).
- **Unlock MyPhone** to unlock your phone (appears if the phone is locked).

Tip

Press **MY PHONE#** (left softkey) to display your phone number during an emergency call.

Exiting Emergency Mode

If you end the emergency call by pressing , your phone enters the Emergency mode. Press **OPTIONS** (right softkey) > **ExitEmergency** to exit Emergency mode.

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

IMPORTANT

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

In-Call Options

Pressing **OPTIONS** (right softkey) during a call displays a list of available in-call features.

- **Save** to save the current call's phone number in your Contacts.
- **Contact Details** to display information about the caller stored in your Contacts.
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to open a call with two other parties.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to access the Phone Info menu.
- **Transfer Audio** to switch the call to an external device.

Note You can return to the in-call display from the main menu, Phone Info screen, etc., by pressing **TALK**.

- ▶ Press the volume button up or down to adjust the receiver volume.
- ▶ Press **MUTE** (left softkey) to mute the microphone.

- ▶ Press  to turn speaker on. Press again to turn off.

WARNING

Because of higher volume levels, do not place the phone near your ear during speakerphone use.

End-of-Call Options

After you have finished your call, the phone will display the Recent History. From the Recent History, you can view the time of the call, the phone number (if available), the entry name (if the number is already in your Contacts), and the duration of the call.

- ▶ Press **OPTIONS** (right softkey) to display the Recent History options. (See "History Menu Options" on page 54 for details.)
- ▶ Press **SEND MESSAGE** (left softkey) to send a text, picture, or SMS voice message.

Saving a Phone Number

Your phone can store up to 600 Contacts entries and each entry can contain up to seven phone numbers. (See “Contacts” on page 56.)

1. From standby mode, enter a phone number and press **OPTIONS** (right softkey) > **Save**.
2. Select **New Entry** or **Existing Entry**.
3. If **New Entry** was selected, select a number type, and then enter the new entry name.
– or –
If **Existing Entry** was selected, select an existing entry to which you want to save the number, and then highlight a number type and press .
4. Press **DONE** (left softkey) to save the entry.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

1. Enter three or more digits of the number in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. All Contacts entries matching the entered numbers will be displayed. Highlight an entry and press to dial the number.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.



There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press .
- **2-Sec. Pause** automatically sends the next set of numbers after two seconds.



Note

You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:



1. Enter all or part of a number.
2. Press **OPTIONS** (right softkey) > **Hard Pause** or **2-Sec. Pause**.
3. Enter additional numbers.
4. Press **OPTIONS** (right softkey) > **Save** to save the number in your Contacts.
– or –
Press  to dial the number.
5. Press  to send the additional number if Hard Pause was selected.

Dialing From the Contacts List

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to call.
3. Press  to dial the entry's default phone number.
– or –
Press the navigation key left or right to show another number for the entry and press .

Plus (+) Code Dialing

When placing international calls, use Plus Code Dialing to automatically enter the international access code for your location. (This feature is subject to network availability.)

1. Press  to display “+” on your phone screen.
2. Dial the country code and phone number you're calling, and press . The access code for international dialing will automatically be dialed, followed by the country code and phone number.

Speed Dialing


You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family easier.

You must assign a speed dial number to the existing phone number beforehand. See "Assigning Speed Dial Numbers" on page 61.

To use speed dial for locations 2-9:

- ▶ From standby mode, press and hold the appropriate key for approximately two seconds.

To use speed dial for locations 10-99:

- ▶ From standby mode, press appropriate keys, and then press .

The display confirms that the number has been dialed when it shows "Connecting..."

Note


Speed dialing may not be available when you are roaming; when you are roaming off the Nationwide Sprint Network, you must always dial using eleven digits (1 + area code + number).

Abbreviated Dialing



Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

- **Contacts Match** – Retrieve any number saved in your Contacts by entering only the last three to six digits of the number.
- **Prepend** – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter.

To activate the Contacts Match feature:

1. Press  > **Settings** > **More...** > **Call Setup**.
2. Select **Contacts Match** > **On**.

To activate the Prepend feature:


1. Press  > **Settings** > **More...** > **Call Setup** > **Abbreviated Dialing**.
2. Select **Prepend** > **On**.
3. Enter a five- or six-digit number and press .

To place a call using *Abbreviated Dialing*:

1. Enter the last three to six digits of a Contacts entry's phone number to use the Contacts Match feature.
– or –
Enter the last four or five digits of the number to use the Prepend feature.

Note *Contacts Match will not retrieve numbers if you enter 911 or reserved three-digit service numbers such as 411 or 711.*

2. Press  to call the displayed number.




If there are two or more matched numbers in your Contacts, a list is displayed. Highlight the name or the phone number you want to call, and then press  to place a call.

Entering Text

Entering Text With the QWERTY Keyboard

Your phone features a QWERTY keyboard, specifically designed for easy and comfortable text entry. The easiest way to enter text on the QWERTY keyboard is to use your thumbs.



- ▶ Press an alphabet key with  pressed to enter a character located at the upper right of the key. For example, press  and  to enter "+."

Selecting a Text Input Mode

Your phone provides convenient ways to enter words or symbols whenever you are prompted to enter text.

Predictive Text Mode

Predictive Text suggests words based on the letters already entered.

To turn Predictive Text on or off:



From the message entry screen:

- ▶ Press **OPTIONS** (right softkey) > **Text Mode** > **Predictive Text** > **On** or **Off**.

From other text entry screens, such as Contacts or Signature:

- ▶ Press and hold **TEXT MODE** (right softkey) to turn Predictive Text on. Press and hold again to turn Predictive Text off.


Other Text Input Modes

- ▶ Press  to switch to **SYMBOL** mode. Press again to return to the previous input mode.
- ▶ Press  to switch to **Emoticons** mode. Press again to return to the previous input mode.
- ▶ Press **TEXT MODE** (right softkey) > **Web Shortcuts** to enter Web shortcuts (for example, www., http://, or .com).

Note

To display the Web Shortcuts menu on the message entry screen, press **OPTIONS** (right softkey) > **Text Mode** > **Web Shortcuts**.



Capitalization Options

You can capitalize letters on your phone's QWERTY keyboard the same way you would on a computer keyboard. Hold down  while entering a letter to capitalize it.

You can also press  to select one of the following options:

- **Abc** to capitalize only the first letter of a word.
- **ABC** to make all letters in a word uppercase (like a Caps Lock key).
- **abc** to make all letters in a word lowercase.

Auto-Capital

When Auto-Capital is set to On, the first letter of the first word in a sentence is capitalized, and the remaining words are all lowercase. When you enter “.”, “?”, or “!”, and then press  or , your phone recognizes it as the end of the sentence, and the next letter you enter would be capitalized. Auto-Capital is not available when your phone is set to **ABC** or **abc** mode.

Text Entry Settings

1. Press **OPTIONS** (right softkey) > **Text Mode** > **Text Settings** on the message entry screen.
 - or –
 - Press **TEXT MODE** (right softkey) > **Text Settings** from other text input screens.
 - or –
 - From standby mode, press **○** > **Settings** > **Text Entry**.
2. Highlight an option and press **○**.
 - **Auto-Capital** to turn auto-capitalization on or off. (See “Auto-Capital” on page 28.)
 - **Auto-Space** to turn auto-spacing on or off while Predictive Text is on.
 - **My Words** to add words to or edit words in the Predictive Text database (see next section).
 - **Predictive Settings** to customize the Predictive Text settings (see page 30).
 - **Default Input Mode** to select the initial entry mode. If **Retain Mode** is selected, the previous input mode is retained when you open the text input screen.
 - **Add Word** to add words to the database while in Predictive Text mode (see next section).

- **Auto-Substitution** to replace abbreviated words or phrases with full-text equivalents that are stored in the phone or added by you (appears in **Settings** > **Text Entry** menu only).
- **Auto-Complete** to finish commonly occurring words after several letters have been entered.
- **Help** to view the Predictive Text instructions.

Adding a Word to the Predictive Text Database

If a word you want to enter is not displayed as an option when using Predictive Text mode, add it to the database.

1. Press **OPTIONS** (right softkey) > **Text Mode** > **Text Settings** > **Add Word** on the message entry screen.
 - or –
 - Press **TEXT MODE** (right softkey) > **Text Settings** > **Add Word** from other text input screens.
 - or –
 - From standby mode, press **○** > **Settings** > **Text Entry** > **Add Word**.
2. Enter a word and press **SAVE** (left softkey). The word will appear as an option the next time you scroll through options during Predictive Text input.

To edit or delete the words you have added:

1. Press **OPTIONS** (right softkey) > **Text Mode** > **Text Settings** > **My Words** on the message entry screen.
– or –
Press **TEXT MODE** (right softkey) > **Text Settings** > **My Words** from other text input screens.
– or –
From standby mode, press **○** > **Settings** > **Text Entry** > **My Words**.
2. Highlight a word and press **OPTIONS** (right softkey).
3. Highlight an option and press **○**.
 - **Edit** to edit a word in My Words. When finished, press **SAVE** (left softkey) to save your changes.
 - **Delete** to delete a word in My Words. Press **YES** (left softkey) to confirm the deletion.

Customizing Predictive Text Mode Settings

1. Press **OPTIONS** (right softkey) > **Text Mode** > **Text Settings** > **Predictive Settings** on the message entry screen.
– or –

Press **TEXT MODE** (right softkey) > **Text Settings** > **Predictive Settings** from other text input screens.

– or –

From standby mode, press **○** > **Settings** > **Text Entry** > **Predictive Settings**.

2. Highlight an option and press **○**.
 - **Next Word Prediction** to automatically display the word that may follow the current text input.
 - **Word Completion** to show the completed words that match the keys you have entered without entering the whole word.
 - **Word Scan** to recognize words by searching Contacts and messages.
 - **Word Choice List** to display the word choice list.
 - **Show after enter** to specify how many letters (1–3) you can enter before words are suggested.
 - **Show after wait** to display the time delay in seconds suggested words appear after you have entered text.

For more information about Predictive Text (XT9), visit the Nuance website at <http://www.nuance.com/t9/xt9/>.

Simple Data Exchange

This feature makes it easy to select certain information from a text message or email message and automatically save it or use it in a related application.

Simple Data Exchange works with these types of information:

- Email addresses
- Street addresses
- Phone numbers
- Web addresses (URLs)

Email Address Options

- ▶ Highlight an email address, press , and select an option:
 - **Send Message** to select *Text Message*, *Picture Mail*, *Email*, or *Voice SMS*. The selected messaging application will open and the email address will appear in the **To:** field.
 - **Share** to select *Text Message* or *Email*. The selected application will open and the email address will appear in the message body.

- **Save to Contacts** to save the email address in Contacts.
- **Contact Details** to display the Contacts entry if the email address is already saved in Contacts.

Street Address Options


- ▶ Highlight a street address, press , and select an option:
 - **Navigate** to show directions to the address using Sprint Navigation.
 - **Map** to show the address location on a map.
 - **Share** to select *Text Message* or *Email*. The selected application will open and the address will appear in the message body.
 - **Save to Contacts** to save the address in Contacts.

Phone Number Options

- ▶ Highlight a phone number, press , and select an option:
 - **Call** to call the phone number.
 - **Prepend** to prepend a number to the phone number.

- **Send Message** to select *Text Message*, *Picture Mail*, or *Voice SMS*. The selected messaging application will open and the phone number will appear in the *To:* field.
- **Share** to select *Text Message* or *Email*. The selected application will open and the phone number will appear in the message body.
- **Save to Contacts** to save the phone number in Contacts.
- **Contact Details** to display the Contacts entry if the phone number is already saved in Contacts.

Web Address (URL) Options

- ▶ Highlight a Web address (URL), press , and select an option:
 - **Browse** to open the browser to the Web page.
 - **Share** to select *Text Message* or *Email*. The selected application will open and the Web address will appear in the message body.
 - **Save to Contacts** to save the Web address in Contacts.

2B. Settings

- ◆ *Sound Settings (page 33)*
- ◆ *Display Settings (page 37)*
- ◆ *Messaging Settings (page 40)*
- ◆ *Airplane Mode (page 43)*
- ◆ *TTY Use With Sprint Service (page 43)*
- ◆ *Using the Hearing Aid Device Compatibility Function (page 45)*
- ◆ *Phone Setup Options (page 45)*
- ◆ *Security Settings (page 47)*

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

Selecting Ringer Types for Incoming Calls

1. Press \bigcirc > *Settings* > *Sounds* > *Ringer Type* > *Incoming Calls*.
2. Select *Contact Entries* or *Unknown #s*.
 - If you select *Contact Entries*, select *All Contacts* or *One Contact*.
3. Select a category, and then select a ringer. (See “Getting New Ringers” on page 34 if you selected *Get New*.)

Selecting Ringer Types for Messages

1. Press **○** > **Settings** > **Sounds** > **Ringer Type** > **Messages**.
2. Select **Text Message**, **Picture Mail**, **Voicemail**, **Voice SMS**, or **Email**.
3. For **Voicemail** or **Email**, skip to step 4. Otherwise, select **Contact Entries** or **Unknown #s**.
 - If you select **Contact Entries**, select **All Contacts** or **One Contact**.
4. Select a category and then select a ringer.

Tip

Ringer types can be assigned from the **Contacts** menu. See “Selecting a Ringer Type for an Entry” on page 62.

Selecting a Ringer Type for Alarms, Power On/Off Tone, or Scheduled Events

1. Press **○** > **Settings** > **Sounds** > **Ringer Type**.
2. Select **Alarm**, **Power On**, **Power Off**, or **Schedule**.
3. Select a category and then select a ringer.

Getting New Ringers

A wide variety of new ringers is available from the Sprint Digital Lounge, and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Press **○** > **Settings** > **Sounds** > **Ringer Type**.
2. Select a category and subcategory as required until you display a list of ringer type categories.
3. Select **Get New**. (The Digital Lounge will launch and display the Ringers menu.)
4. Use the navigation key and keyboard to search through available ringers. When you find one you want, highlight it and press **○**.
5. To purchase the ringer, highlight **Buy** and press **○**. (The ringer will download automatically.)
6. When the download is finished, select an option to continue:
 - **Listen** to listen to the ringer.
 - **Set as** to assign the ringer to a call or message type or to a specific contact.
 - **Shop** to browse for other items to download.

Selecting Vibrate Types

With this feature, you can select vibrate types for incoming calls, messages, alarms, and scheduled events.

1. Press \bigcirc > **Settings** > **Sounds** > **Vibrate Type**.
2. Select **Incoming Calls**, **Messages**, **Alarm**, or **Schedule**.
3. If you select **Incoming Calls** or **Messages**, select an option. Otherwise skip to step 4.
4. Highlight a vibrate type and press \bigcirc .

Selecting a Key Tone

Your phone offers options for selecting the audible tones accompanying a keypress.

1. Press \bigcirc > **Settings** > **Sounds** > **Keytones**.
2. Highlight an option and press \bigcirc .
 - **Tone Length** to select a key tone length. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)
 - **Tone Volume** to select a keypress volume level.
 - **Tone Type** to select the sound of a keypress.

3. Highlight a setting and press \bigcirc .

Note *Tone Length setting is enabled only when Type 1 is selected in Tone Type.*

Setting Up Voice Guide

Voice Guide allows you to hear voice prompts and spoken numbers or key names as you press the key. (The default setting is **Off**.)

1. Press \bigcirc > **Settings** > **Sounds** > **Voice Guide**.
2. Select **On** or **Off**.

Note *When the ringer volume is set to **Silence All** or **Vibrate All**, Voice Guide does not work.*

Adjusting Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

1. Press **○** > **Settings** > **Sounds** > **Volume**.
2. Select **Ringer**, **Earpiece**, **Headset**, **Speakerphone**, **Applications**, or **Start Up/Power Off**.
3. Press the navigation key left or right to choose a volume level and press **DONE** (left softkey).

Tip

You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume button on the left side of your phone.

You can make your phone vibrate at any volume level by checking **Always Vibrate**.

You can set the alert volume separately from the ringer volume setting.

1. Press **○** > **Settings** > **Sounds** > **Volume** > **Advanced...**
2. Select **Alarms**, **Text Message**, **Picture Mail**, **Voicemail**, **Voice SMS**, or **Email**.
3. Select **Separate Volume**.

4. Select a volume level, and press **DONE** (left softkey).

Tip

You can make the alert vibrate at any volume level by checking **Always Vibrate**.

Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

1. Press **○** > **Settings** > **Sounds** > **Alerts**.
2. Select **Beep Each Minute**, **Out of Service**, **Connect**, or **Signal Fade/Call Drop**.
3. Select **On** or **Off**.

Selecting Alert Options for Messages

You can select a repeat status and ringer length for messages.

1. Press **○** > **Settings** > **Sounds** > **Alerts** > **Messages**.
2. Select *Text Message*, *Picture Mail*, *Voicemail*, *Voice SMS*, or *Email*.
3. Select *Repeat* or *Ringer Length*.
4. Highlight a setting and press **○**.

Silence All

The Silence All option allows you to mute all sounds.

To activate Silence All:

- ▶ Press and hold the volume button down in standby mode. (The screen will display “Silence All.”)

To deactivate Silence All:

- ▶ Press the volume button up repeatedly to select a volume level.

Display Settings

Changing the Backlight Time Length

Select how long the display screen and keyboard remain backlit after any keypress is made.

To change the screen backlight setting:

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Backlight**.
2. Select *Dim Only*, *Always On*, or a preset length of time.

To change the keyboard backlight setting:

1. Press **○** > **Settings** > **Display** > **Keypad Light**.
2. Select *Always Off* or a preset length of time.

Note Long backlight settings reduce the battery's talk and standby times.

Changing the Screen Saver

Choose the screen saver that appears when your phone is in standby mode.

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Screensaver**.
2. Highlight an option and press **○**.
3. Highlight a screen saver and press **○** twice.

Changing the Display Screen Animation

Change the animation that you see on the display screen during outgoing calls or while your phone searches for service.

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Animation** > **Outgoing Calls** or **Service Search**.
2. Highlight an option and press **○**.
3. Highlight an animation display and press **○**.

Changing the Contrast

Adjust your screen's contrast (brightness) to suit your surroundings.

1. Press **○** > **Settings** > **Display** > **Contrast**.
2. Highlight an option and press **○**.

Changing the Phone's Menu Style

Choose how your phone's menu appears onscreen.

1. Press **○** to display the main menu.
2. Press the left softkey (**GRID VIEW** or **LIST VIEW**) to change the menu style.

Changing the Font Size

Adjust the font size you see when viewing a message or entering characters on the text input screen.

To change the display font size:

1. Press **○** > **Settings** > **Display** > **Font Size** > **Main Screen** > **Messages**.
2. Highlight a font size. You can see the highlighted font size in the New Size window.
3. If the size is satisfactory, press **SAVE** (left softkey).

To change the input font size:

1. Press **○** > **Settings** > **Display** > **Main Screen** > **InputFont**.
2. Select **Phone Numbers**, **Messages**, or **Others**.

3. Highlight an input font size. You can see the highlighted font size in the New Size window.
4. If the size is satisfactory, press **SAVE** (left softkey).

Changing the Standby Mode Display

Select from among a variety of items to be displayed in standby mode.

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Foreground** > **Clock/Calendar**.
2. Highlight a display option and press **○** twice.


Changing the Text Greeting

The text greeting is displayed on your phone's screen in standby mode. Choose the phone's default greeting ("Sprint"), or enter your own custom greeting.

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Foreground** > **Greeting**.
2. Select **Default** or **Custom**.
 - If you select **Custom**, enter a custom greeting and press **○**.

Setting Return to Idle Mode

This feature allows you to select the way to return to idle mode (standby mode or service search mode).

1. Press **○** > **Settings** > **Display** > **Return to Idle**.
2. A message appears. Press **○** to continue.
3. Select **Automatically** or **End Key**.
 - **Automatically** to return to idle mode automatically when no key is pressed for 30 seconds.
 - **End Key** to return to idle mode by pressing .

Note

The End Key setting affects the battery's talk and standby times.

Your phone may not return to idle automatically if a browser or some application is running.

Power Save Mode

This feature helps conserve your battery power by automatically adjusting settings for certain phone features.

1. Press **○** > **Settings** > **Display** > **Power Save Mode**.
2. A message appears. Press **○** to continue.
3. Select **On**. (Select **Off** to deactivate this feature.)

Sleep Mode

This feature helps conserve your battery power by turning off the display after a specified time.

1. Press **○** > **Settings** > **Display** > **Main Screen** > **Sleep Mode**.
2. Highlight a time interval before the phone goes into sleep mode and press **○**. (Select **Off** to deactivate this feature.)

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

1. Press **○** > **Settings** > **Display** > **Language**.
2. Select **English** or **Español**.

Messaging Settings

Your phone's advanced messaging capabilities let you send and receive many different kinds of messages without placing a voice call.

Messaging settings allow you to decide how your phone notifies you of new messages, create a signature with each sent message, and create your own preset messages.

Setting Message Notification

When you receive a message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a message notification on your display screen.

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Notification**.
2. Select **Msgs and Icon** or **Icon Only**.

Text Messaging Settings

Setting a Callback Number

With this feature, you can specify the callback number your recipients see when you send text messages.

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Callback Number**.
2. Select **MyPhone Number**, **Other**, or **None**. If you select **Other**, enter a callback number and press .

Adding a Customized Signature

Add a customized signature to each message you send.

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Signature**.
2. Select **On**. (If you do not wish to attach a signature to your outgoing messages, select **Off**.)
3. Enter a signature and press .

Tip

Press **OPTIONS** (right softkey) > **Add Signature** to insert your signature on the message entry screen.

Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages easier. Customize or delete these messages, such as “Where are you?,” “Let’s get lunch,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Preset Messages**. The list of preset messages will be displayed.
2. To edit or delete a message, highlight it and press **OPTIONS** (right softkey).
3. Select **Edit**, edit the message, and press .
– or –
Select **Delete** > **YES** (left softkey) to delete the message. (You can also reset all messages by selecting **Reset all messages** > **YES** [left softkey].)

To change the language of the preset message:

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Preset Messages**.
2. Press **OPTIONS** (right softkey) > **Select Language**.
3. Select *English* or *Spanish*.

SMS Voice Messaging Settings

Setting the Speakerphone

You can turn the speakerphone on or off for SMS voice messages. (The speakerphone is set to *On* by default.)

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Voice SMS Options** > **Speakerphone**.
2. Select *On* or *Off*.

Setting the Sender's Name

With this feature, you can identify yourself to people who receive your SMS voice messages.

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Voice SMS Options** > **From Name**.
2. Enter your name and press .



Setting an Alert Notification

SMS voice messaging uses your phone's data services. Your phone can alert that you are connecting to data services each time you send an SMS voice message.

1. From standby mode, press **MESSAGES** (left softkey) > **Settings** > **Voice SMS Options** > **Connection Alert**.
2. Check **Warn each time** to alert you each time you send an SMS voice message.
3. Press **DONE** (left softkey).

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as games and voice memos, when you are in an airplane or in any other area where making or receiving calls or data connection is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.






1. Press  > **Settings** > **More...** > **Airplane Mode**.
2. Read the disclaimer and press .
3. Select **On** or **Off**.

While in Airplane Mode, your phone's screen will display "Phone Off."

TTY Use With Sprint Service

ATTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing     . Then provide the state TRS with this number: **866-727-4889**.

To turn TTY Mode on or off:

1. Press > **Settings** > **More...** > **Accessibility** > **TTY**.
2. Read the disclaimer and press .
3. Select **On** to turn TTY mode on.
– or –
Select **Off** to turn TTY mode off.

Note

In TTY Mode, your phone will display the TTY icon if a TTY device or an optional headset is connected to your phone.

If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING

911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Using the Hearing Aid Device Compatibility Function

Your phone has been tested for hearing aid device compatibility and rated. To use this function effectively, set the hearing aid setting to on.

1. Press > **Settings** > **More...** > **Accessibility** > **Hearing Aid**.
2. Read the disclaimer and press .
3. Select **On** or **Off**.
 - **On** to use a hearing aid device with your phone.
 - **Off** to use your phone without a hearing aid device.

For more information about hearing aid device compatibility, see “Using Your Phone With a Hearing Aid Device” on page 132.




Phone Setup Options


Navigation Key Shortcuts

You can use the navigation keys as shortcuts to access specific menu items directly from standby mode. You can reassign the default shortcuts to the menu items you choose.

1. Press > **Settings** > **More...** > **Navigation Keys**.
2. Highlight the navigation key you wish to reassign and press .
3. Using the navigation key or your keyboard, select a function.
4. Press **ASSIGN** (left softkey) to save. (If there are additional levels available, press before selecting your shortcut.)




Call Answer Mode

Select how to answer incoming calls on your phone whether by pressing  or any key (except softkeys, side buttons, , and ).

1. Press  > **Settings** > **More...** > **Call Setup** > **Call Answer**.
2. Select *Talk Key* or *AnyKey*.

Auto-Answer Mode


Set your phone to automatically pick up incoming calls. Remember, your phone will answer calls in auto-answer mode even if you are not present.

1. Press  > **Settings** > **More...** > **Call Setup** > **Auto-Answer**.
2. Highlight an option and press 
 - **Hands-free** to answer calls automatically when the phone is connected to an optional headset or hands-free device.
 - **Speakerphone** to answer calls automatically in speakerphone mode.
3. Highlight the time you would like your phone to wait before answering and press .


Headset Options

Set up your phone for hands-free use. You can enable the Turbo Button (operation button on your headset) to make, receive, or end a call, or to activate ASR (see page 73). You can also select the ringer mode.

To enable the Turbo Button:


1. Press  > **Settings** > **More...** > **Headset Mode** > **Turbo Button**.
2. Select **On**.
 - Press the turbo button to stop the alarm and/or display the details of message notifications. (To disable the Turbo Button, follow steps 1 and 2 and select **Off**.)

To select the ringer mode:

1. Press  > **Settings** > **More...** > **Headset Mode** > **Ringer Sound**.
2. Select **Normal** or **Headset Only**.

Setting Power On to Alert


The alert will not sound when your phone is turned off, but **Power On to Alert** turns your phone on in Airplane Mode to alert you even if your phone is turned off. This feature applies only to schedule or call alarm events, or the alarm clock.

1. Press  > **Settings** > **More...** > **Power On to Alert**.
2. Select **On** or **Off**.

Security Settings

All of your phone's security settings are available through the **Security** or **Restrict and Lock** menu.

Accessing the Security Menu

1. Press  > **Settings** > **More...** > **Security**.
2. Enter your lock code to display the Security menu.

Tip

If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at 1-888-211-4727.

Accessing the Restrict and Lock Menu

- ▶ Press  > **Settings** > **More...** > **Restrict and Lock**.

Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See “Special Numbers” on page 49.)

1. Press **○** > **Settings** > **More...** > **Security** > **Lock My Phone** > **Lock Now**.
 - **On Power-up** to lock your phone whenever it is turned on.
2. Select **Full Lock** or **Excp. Incom. Calls**.
 - **Full Lock** to lock your phone but still receive incoming calls from special numbers.
 - **Excp. Incom. Calls** to lock your phone but still receive all incoming calls.

Unlocking Your Phone

1. From standby mode, press **UNLOCK** (left softkey).
2. Enter your lock code.

Changing the Lock Code

- ▶ Press **○** > **Settings** > **More...** > **Security** > **Change Lock Code**, and then enter and re-enter your new lock code.

Locking Voice Calls

This setting allows you to block all incoming and outgoing voice calls (except 911 calls).

1. Press **○** > **Settings** > **More...** > **Restrict and Lock** > **Voice**, and then enter your lock code.
2. Select **Lock** > **Locked**. (Select **Unlocked** to deactivate this feature.)

Locking the Camera/My Albums/Photos Menu

1. Press **○** > **Settings** > **More...** > **Restrict and Lock** > **Camera/Pictures**, and then enter your lock code.
2. Highlight an option and press **○**.
 - **Unlocked** to unlock the current camera/pictures lock feature.
 - **Lock Camera** to lock camera operation.
 - **Lock Photos** to lock access to files in My Albums.
 - **Lock All** to lock access to **Photos** menu.

Restricting Calls

You can restrict incoming and outgoing calls. (This setting does not apply to 911 or Sprint Customer Service.)

1. Press **○** > **Settings** > **More...** > **Restrict and Lock** > **Voice**, and then enter your lock code.
2. Select **Restrict** > **Incoming Calls** or **Outgoing Calls**.
3. Highlight an option and press **○**.
 - **Allow All** to make or receive all calls.
 - **Contacts Only** to make or receive calls to or from Contacts entries, voicemail, or special numbers only.
 - **Special #s Only** to make or receive calls to or from special numbers only.

Note *Restricted incoming calls are forwarded to voicemail.*

*If **Contacts Only** or **Special #s Only** is selected, you can edit the Contacts only from **Edit Contacts List** in the Security menu.*

Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call to and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers.

To add or replace a special number:

1. Press **○** > **Settings** > **More...** > **Security** > **Special Numbers**.
2. Select a location for your entry.
3. Enter the number and press **○**.
– or –
Press **OPTIONS** (right softkey) to select from your Contacts or voicemail number.
4. Press **DONE** (left softkey).

Note *There are no speed dial options associated with special numbers.*

*You cannot make calls to or receive calls from special numbers if **Voice** is set to **Locked in Restrict and Lock**. (See “Locking Voice Calls” on page 48.)*

Deleting Phone Content

Use the Security menu to quickly delete all the content you have created or stored in your phone.

1. Press **○** > **Settings** > **More...** > **Security** > **Delete/Reset**.
2. Highlight an option and press **○**.
 - **Delete Web Cookies** to delete all Web cookies (data saved in your phone by sites you have visited).
 - **Delete Web History** to delete all saved Web addresses of sites you have visited.
 - **Delete Web Cache** to delete all Web page information saved in your phone.
 - **Delete Contacts** to delete all of your Contacts entries.
 - **Delete My Stuff** to delete all items you have downloaded to your phone.
 - **Delete Photos** to delete all pictures saved in your phone.
 - **Delete Voice Data** to delete all voice data and call memos saved in the phone.
 - **Delete Message** to delete all messages (including locked ones) in your phone and entries in the Recent List, and to reset all preset messages.

- **Delete Calendar Events** to delete all scheduled events (including secret ones).

3. Read the disclaimer and press **○** > **YES** (left softkey).

Resetting Your Phone and Deleting Stored Data

This option lets you clear different types of personal information stored on your phone, reset your phone to factory settings, or both.

1. Press **○** > **Settings** > **More...** > **Security** > **Delete/Reset**.
2. Highlight an option and press **○**.
 - **Reset Browser** to clear your Web browser's history, favorites (bookmarks), cookies, error log, auto-complete text, and URLs.
 - **Reset Picture Mail** to clear your authentication ID for your Sprint Picture Mail account.
 - **Reset All Settings** to restore all the factory default settings. Contacts, history, calendar, and messages are not affected.
 - **Reset Phone** to reset all settings and delete all data on your phone.

3. Read the disclaimer and press **O**.
4. If you are certain that you would like to delete data stored on your phone, press **YES** (left softkey).

Security Features for Data Services

Disabling Data Services

You can disable data services without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

To disable data services:

1. Press **O** > **Settings** > **More...** > **Restrict and Lock** > **Data** > **Disable Data**.
2. Read the disclaimer and press **DISABLE** (right softkey) to sign out.

To enable data services:

- ▶ Press **O** > **Settings** > **More...** > **Restrict and Lock** > **Data** > **Enable Data**.

Locking Data Services

You can disconnect from data services and then lock access to prevent others who may use your phone from re-enabling data services.

1. Press **O** > **Settings** > **More...** > **Restrict and Lock** > **Data** > **Off and Lock**, and then enter your lock code.
2. Highlight an option and press **O**.
 - **Locked** to disconnect from data services and then lock further access to data services.
 - **Unlocked** to restore access without connecting to data services.

Note

Unlocking allows reconnection to data services but does not actually reconnect you. To connect to the Web, select **Enable Data**.

2C. History

- ◆ *Viewing History (page 52)*
- ◆ *History Thread (page 53)*
- ◆ *History Details (page 53)*
- ◆ *History Menu Options (page 54)*
- ◆ *Making a Call From History (page 54)*
- ◆ *Saving a Phone Number From History (page 54)*
- ◆ *Making a New Group Entry From History (page 55)*
- ◆ *Deleting History (page 55)*

Viewing History

History is a list of the last 60 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. History makes redialing fast and easy. It is continually updated as new numbers or entries are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (calls from the same number) may appear only once on the list.

To display History:

- ▶ From standby mode, press .

Note

History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in the phone's history.

History Icons

You can determine if an entry was an incoming, outgoing, or missed call from the icons shown below.

 – Incoming Call


 – Outgoing Call

 – Missed Call

History Thread

The History thread screen shows all history for a selected entry.

To display a History thread:




1. Press .
2. Highlight an entry and press .

Tip

Text messages are included in the History thread.

History Details

To display History details:

1. Press .
2. Highlight an entry from the list and press . The History thread is displayed.
3. Highlight an entry and press .

The History details screen shows the number type (Mobile, Home, etc.), phone number, and date and time of the call. An onscreen menu is also displayed according to the type of call. (See “History Menu Options” on page 54.)



To make a call from the History details screen, press .

History Menu Options

You may see several menu items on the onscreen menu. Press **OPTIONS** (right softkey) for additional options.

- **Send Message** to send a message to the selected entry.
- **New Group** to access a Group entry menu to create a new Group entry.
- **Contact Details** to display information about the entry if it has already been saved in your Contacts.
- **Save Contact** to save a phone number. (See “Saving a Phone Number From History” shown right.)
- **Delete** to delete the entry.
- **Delete All** to delete all History entries. (See “Deleting History” on page 55.)
- **Rename** to change any entry’s current name to the Caller ID name associated with the entry.
- **Prepend** to add numbers to the beginning of the selected number.

Making a Call From History


1. Press .
2. Highlight an entry and press .

Note

You cannot make calls from History to entries identified as No Caller ID, Private, Unavailable ID, or Restricted ID.

Saving a Phone Number From History

Your phone can store up to 600 Contacts entries, and each Contacts entry can store up to a total of seven phone numbers.

1. Press .
2. Highlight a history entry and press **OPTIONS** (right softkey) > **Save Contact**.
3. Select **New Entry** or **Existing Entry**.

- If **New Entry** was selected, select a number type, and then enter the new entry name.
 - or –
 - If **Existing Entry** was selected, select an existing entry to which you want to save the number, and then highlight a number type and press **○**.
- Press **DONE** (left softkey) to save the entry.

Making a New Group Entry From History

You can make and save a new group entry from History.

- Press **⌂** > **OPTIONS** (right softkey) > **New Group**.
- Read the message and press **START** (left softkey).
- Select the check box for each member you wish to add and press **CONTINUE** (left softkey).

Tip

Press **OPTIONS** (right softkey) > **Enter New Address** or **Contacts** to enter a new address or a phone number, or to select an entry from your Contacts.

- Enter a group name and press **○** > **SAVE** (left softkey).

Deleting History

You can delete individual or all entries in your History.

- Press **⌂**.
- Highlight an entry you wish to delete and press **OPTIONS** (right softkey) > **Delete**.

Tip

Select **Delete All** to delete all entries.

- If you are certain you want to delete an individual entry or all entries from History, press **DELETE** (left softkey).

2D. Contacts

- ◆ *About Contacts (page 56)*
- ◆ *Displaying the Contacts List (page 56)*
- ◆ *Displaying Contacts Details (page 57)*
- ◆ *Adding a New Contacts Entry (page 57)*
- ◆ *Creating a Group (page 58)*
- ◆ *Editing Groups (page 58)*
- ◆ *Finding Contacts Entries (page 59)*
- ◆ *Viewing History From Contacts (page 60)*
- ◆ *Using Contacts Information in Other Applications (page 60)*
- ◆ *Editing a Contacts Entry (page 61)*
- ◆ *Assigning Speed Dial Numbers (page 61)*
- ◆ *Selecting a Ringer Type for an Entry (page 62)*
- ◆ *Assigning a Picture to a Contacts Entry (page 62)*
- ◆ *Printing a Contacts Entry (page 62)*
- ◆ *Secret Contacts Entries (page 63)*
- ◆ *Dialing Sprint Services (page 64)*
- ◆ *Wireless Backup (page 64)*

About Contacts

Your phone can store up to 600 Contacts entries. Each entry can contain up to seven phone numbers, three email addresses, and one Web address. You can also add Contacts entries to a **Group**, allowing you to send the same text, picture, or voice message to up to 25 Contacts entries at one time.

Displaying the Contacts List

- ▶ From standby mode, press **CONTACTS** (right softkey).

If you highlight a name, the main phone number is displayed. A group is distinguished by a group icon and the number of group members will be displayed when highlighted.

Displaying Contacts Details

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry for which you want to see the details and press **○**.
3. Highlight any data field and press **○**. You will see onscreen menu options for the information displayed.

Note *If you select a group in step 2, entries or phone numbers belonging to the group are displayed.*

Adding a New Contacts Entry

1. From standby mode, press **CONTACTS** (right softkey) > **Add New** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number for the entry and press **○**.
4. Highlight a number type for the entry (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press **○**.
5. Add other information (email address, URL, or street address, etc.).
6. Press **DONE** (left softkey).

After you have saved the number, the new Contacts entry is displayed.

Tip

ICE – In Case of Emergency

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under "ICE" in your phone's Contacts list. For example, if your mother is your primary emergency contact, list her as "ICE–Mom" in your Contacts list. To list more than one emergency contact, use "ICE1– ___," "ICE2– ___," etc.

Creating a Group

You can create a group by assigning **CONTACTS** entries as members and then naming the new group.

1. From standby mode, press **CONTACTS** (right softkey) > **Add New** > **New Group**.
2. Read the message and press **START** (left softkey).
3. Highlight an entry you want to add to a group and press . A check mark will appear in the box next to the selected entry.
4. When you have checked all the entries you want to add, press **CONTINUE** (left softkey).

Tip

Press **OPTIONS** (right softkey) > **Enter New Address** or **Recent History** to enter a new phone number or address, or to select an entry from your history.

5. Enter a name for the new group and press .
6. Press **SAVE** (left softkey).

Editing Groups

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight the group you want to edit.
3. Press **OPTIONS** (right softkey) > **Edit Group**.
4. Change the group name or the group icon and press .
5. Press **SAVE** (left softkey).

Adding Members to a Group

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight the group to which you want to add members.
3. Press **OPTIONS** (right softkey) > **Edit Group** > **Add More**.
4. Read the message and press **START** (left softkey).
5. Highlight an entry you want to add and press .
6. Repeat step 5 to add additional members.
7. Press **CONTINUE** (left softkey) > **SAVE** (left softkey).

Removing Members From a Group

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight a group from which you want to remove a member.
3. Press **OPTIONS** (right softkey) > **Edit Group**.
4. Highlight a member and press **OPTIONS** (right softkey) > **Remove from Group** > **YES** (left softkey).
5. Repeat step 4 to remove additional members.
6. Press **SAVE** (left softkey).

Deleting a Contacts Entry or Group

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry or a group you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete Contact** or **Delete Group**.
4. Press **DELETE** (left softkey) or **YES** (left softkey).

Finding Contacts Entries

1. From standby mode, press **CONTACTS** (right softkey).
2. Scroll through all the entries.
– or –
Enter the first two or more letters of any part of a name. Contacts with matching letters are listed. (The more letters you enter, the more your search narrows.)
3. To display an entry, highlight it and press
 - Press the navigation key left or right to display other listed entries.
4. To dial the entry, highlight the phone number and press .

Tip

You can also find a group. Press **Menu/OK** to display the members of the group.

Viewing History From Contacts

You can view the history of a selected Contacts entry from the Contacts list.

- ▶ Highlight an entry and press **OPTIONS** (right softkey) > *Contact History*.

Using Contacts Information in Other Applications

You can use saved Contacts entry's information in other applications.

To copy information into a message:

1. From the Contacts list, highlight an entry and press **O**. You can copy phone numbers, email addresses, URLs, street addresses, etc.
2. Highlight the information you want to copy and press **O**.
3. Select **Share**.
4. Select *Text Message* or *Email*.

After you select one or more recipients, the text entry screen for the type of message specified will open, and the selected text will appear in the body of the message.

Note

For more information about messaging, see "Text Messaging (SMS)" on page 103 and "Email" on page 117.

To copy address information into a Navigation application:

1. From the Contacts list, highlight an entry and press **O**.
2. Highlight an address and press **O**.
3. Highlight an option and press **O**.
 - **Navigate** to get directions to the street address using your phone's Navigation application.
 - **Map** to display the address on a map.

Note

For more information about your phone's navigation features, see section 3C, "GPS Navigation," on page 125.

Editing a Contacts Entry

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight the Contacts entry you want to edit and press **OPTIONS** (right softkey) > **Edit Contact**.
3. Select the field you wish to edit, and then add or edit the information and press **○**.
4. Press **DONE** (left softkey).

Assigning Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations. (See “Speed Dialing” on page 26.)

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See “Adding a New Contacts Entry” on page 57.)
2. Highlight the phone number and press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Highlight an available speed dial location and press **○**.

4. Press **BACK** to return to the Contacts menu.

To assign a speed dial number to an existing phone number:

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight a Contacts entry and press **○**.
3. Highlight a number and press **OPTIONS** (right softkey) > **Set Speed Dial**.
4. Highlight an available speed dial location and press **○**.

Tip

To replace a current assignment, select a location and press **REPLACE** (left softkey).

To check speed dial assignments:

- ▶ From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Speed Numbers**.

Selecting a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so that you can identify the caller by the ringer type. (See “Ringer Types” on page 33.)


1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight a Contacts entry and press .
3. Select **Set Ringers**.
4. Select **Incoming Calls**, **Text Message**, **Picture Mail**, or **Voice SMS**.
5. Select **Change**.
6. Highlight an option and press .
7. Highlight a ringer and press .

Tip

If you select **Get New** in step 6, you can purchase and download new ringers right from your phone. For details, see “Getting New Ringers” on page 34 and “Downloading Games, Ringers, and More” on page 118.

Assigning a Picture to a Contacts Entry

Assign a picture to display each time a certain contact calls you.

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight a Contacts entry and press .
3. Highlight the  icon and press .
4. Select **Select Image**.
5. Highlight an option and press .
6. Highlight an image and press twice.

Printing a Contacts Entry

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry you want to print.
3. Press **OPTIONS** (right softkey) > **Print**.
4. Select the entry.
5. Follow the onscreen instructions to print the entry using a Bluetooth-enabled printer. (See “Printing Data via Bluetooth” on page 97.)

Secret Contacts Entries

When you make an entry secret and hide it, that entry is not displayed in your Contacts. In History, a telephone number is displayed but the Contacts entry's name is not.

To make an entry secret:

1. From standby mode, press **CONTACTS** (right softkey).
2. Highlight a Contacts entry and press **OPTIONS** (right softkey) > **Set as Secret**.
3. Select **On**.

To hide secret entries:

1. From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Hide Secret**.
2. Enter the four-digit lock code.

To show secret entries:

1. From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Show Secret**.
2. Enter the four-digit lock code.

Note

If you make an entry secret, calls cannot be made to or received from that entry if **Contacts Only** is selected in **Settings** > **More...** > **Restrict and Lock** > **Voice** > **Restrict** > **Incoming Calls** or **Outgoing Calls** (see page 49).


Tip

If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at 1-888-211-4727.

Dialing Sprint Services











Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

1. Press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Services**.
2. Highlight **Customer Solution**, **Dir Assistance** (Sprint 411), **Hear Minutes** (Account Info.), or **Sprint Operator** and press .

To dial a service from standby mode using your keyboard:

1. Dial the appropriate service number:

- **Customer Service** –   
- **Sprint 411** –   
- **Account Information** –   
- **Sprint Operator** – 

2. Press  to place the call.

Wireless Backup

This feature allows you to back up all of your Contacts to the Sprint website and restore them if your phone is lost, stolen, damaged, or replaced.

Note

To use the wireless backup service, you are required to activate the service from your phone.

To subscribe to the wireless backup service, you must purchase a license to use the wireless backup service through your phone's browser. The license expires after a set period of time and you must renew it regularly. As part of the initial subscription process, the service generates a random wireless backup password. The service sends the password to your phone as a text message.

Activating and Deactivating Wireless Backup Service

To activate the wireless backup service:

1. Press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Wireless Backup** > **Subscribe**. (The phone prompts you to confirm your license status.)

2. Press **YES** (left softkey) and follow the onscreen instructions to purchase the license.
3. Please wait while registering the license. (You will see a confirmation screen once registration is complete.)

Note Once you have completed the registration, you will receive a message with your password. This password is required for the Wireless Backup website (www.wirelessbackup.sprint.com) in order to edit your Contacts from your computer.

Tip Each time you edit Contacts on your phone, they are backed up at www.wirelessbackup.sprint.com.

To deactivate the wireless backup service:

1. From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Wireless Backup** > **Unsubscribe**. (You will see a message.)
2. Read the onscreen instructions about unsubscribing from the wireless backup service.

Note You can unsubscribe from the wireless backup service only through the Sprint website.

Viewing Your Wireless Backup Status

- ▶ From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Wireless Backup** > **View Status**.

Setting the Wireless Backup Alert

This feature turns the alert on or off when a Wireless Backup has completed an update.

1. From standby mode, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Wireless Backup** > **Alert**.
2. Select **Alert me** or **No alerts**.

Tip To display the wireless backup information, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **Settings** > **Wireless Backup** > **Learn More**. When the service is available, you can also select **Troubleshoot** to display the troubleshooting guide.

2E. Calendar and Tools

- ◆ *Calendar* (page 66)
- ◆ *Alarm Clock* (page 70)
- ◆ *Calculator* (page 71)
- ◆ *World Clock* (page 71)
- ◆ *Countdown Timer* (page 71)
- ◆ *Stopwatch* (page 72)

Calendar

Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of up to 100 important events.

1. Press > *Tools* > *Calendar*.
2. Highlight the day to which you would like to add a schedule event and press *OPTIONS* (right softkey) > *Add Schedule*.

3. Enter a description and press .
4. Select a category for the event (Appointment, Meeting, etc.) by highlighting the category field and press .
5. Select a priority for the event by highlighting the priority field and pressing .
6. Select a start and end time for the event by highlighting the time field and pressing .
7. Enter a location for the event and press .
8. Select a ringer type for the alarm by highlighting the ringer field and pressing
 - To download ringers, select *GetNew*.
9. Select an alarm time by highlighting the alarm time field and pressing .
10. Select a repeat status for the alarm by highlighting the repeat field and pressing .
11. Press *SAVE* (left softkey).

Tip

To change the calendar display views, press the left softkey repeatedly to toggle between **MONTHLY** and **WEEKLY** views.

Press the volume button up/down on the monthly view to display the previous/next month. On the weekly view, press the navigation key up/down to display the previous/next week.

Press **OPTIONS** (right softkey) > **Settings** > **Holiday** to enter holidays.

Adding a Call Reminder to the Calendar

You can set up to 15 call reminders to let you know when and to whom to place a scheduled call.

1. Press **○** > **Tools** > **Calendar**.
2. Highlight the day to which you would like to add a call reminder and press **OPTIONS** (right softkey).
3. Press the navigation key right and select **Add Call Alarm**.
4. Enter a phone number directly or press **OPTIONS** (right softkey) > **From Contacts** or **Voicemail**.
 - **From Contacts** to select a number from your Contacts.
 - **Voicemail** to select your voicemail access number.
5. Select a category for the call by highlighting the category field and pressing **○**.
6. Select a time and date for the call by highlighting the time and date field and pressing **○**.
7. Select a ringer type for the reminder by highlighting the ringer field and pressing **○**.
 - To download ringers, select **Get New**.
8. Select a repeat status for the reminder by highlighting the repeat field and pressing **○**.
9. Press **SAVE** (left softkey).

Adding a To Do List Item to the Calendar

Your phone can store and manage up to 40 To Do list items.

1. Press **○** > **Tools** > **Calendar**.
2. Highlight a day to which you would like to add a To Do list item and press **OPTIONS** (right softkey).
3. Press the navigation key right and select **Add To Do**.
4. Enter a description and press **○**.
5. Select a category for the item by highlighting the category field and pressing **○**.
6. Select a priority for the item by highlighting the priority field and pressing **○**.
7. Select a time and date for the item by highlighting the time and date field and pressing **○**.
8. Select a status for the item by highlighting the status field and pressing **○**. When you add an item, set it to **Needs Action**.
9. Press **SAVE** (left softkey).

Calendar Alerts

If you have a scheduled event or call reminder on the Calendar, your phone alerts you by a ringing or vibrating alarm and displays a summary of the scheduled event or call reminder.

To respond to the alarm:

- Press any key (except **⏏**, **BACK**, and the right softkey) to stop the ringer and vibration and start snooze mode.

Tip

To change the alarm settings, press **OK** > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Settings** > **Alarm** to set the ringer length and snooze options.

- Press **EXIT** (right softkey), **BACK**, or **⏏** to clear the alarm.
- Press **☎** to dial the phone number (for a call reminder).

Note

Depending on the **Power On to Alert** setting, the alarm setting will be active even if the phone is turned off. (See "Setting Power On to Alert" on page 47.)

Viewing Events

Tip

Days with scheduled events or call reminders set are indicated by a small triangle just to the lower right of the date.

1. Press **○** > **Tools** > **Calendar**.
2. Highlight the day for which you would like to view events and press **○**. The day's event list is displayed.
– or –
Press **OPTIONS** (right softkey) > **Schedule List**, **Call Alarm List**, or **To Do List**.
3. Highlight an event and press **○**. The event's details are displayed. You can edit the event on this screen.

Printing Events

1. Press **○** > **Tools** > **Calendar**.
2. Highlight the day for which you would like to print an event and press **○**. The day's event list is displayed.
– or –
Press **OPTIONS** (right softkey) > **Schedule List**, **Call Alarm List**, or **To Do List**.

3. Highlight an event you want to print and press **OPTIONS** (right softkey) > **Print**.
4. Follow the onscreen instructions to print the entry using a Bluetooth-enabled printer. (See “Printing Data via Bluetooth” on page 97.)

Deleting Events

1. Press **○** > **Tools** > **Calendar**.
2. Highlight the day from which you would like to delete an event and press **○**.
– or –
Press **OPTIONS** (right softkey) > **Schedule List**, **Call Alarm List**, or **To Do List**.
3. Highlight an event and press **OPTIONS** (right softkey) > **Delete**.
4. Highlight an option and press **○**.
 - **This** to delete the highlighted event.
 - **Select** to delete multiple events.
 - **All on This List** to delete all events on the list.
 - **Completed** to delete completed To Do List items.
5. Press **YES** (left softkey).

To delete old events:

- ▶ Press **○** > *Tools* > *Calendar* > *OPTIONS* (right softkey) > *Delete Memory* > *Delete Old* > *YES* (left softkey).

To delete all events:

1. Press **○** > *Tools* > *Calendar* > *OPTIONS* (right softkey) > *Delete Memory* > *Delete All* > *YES* (left softkey).
2. Press *YES* (left softkey).

Alarm Clock

Your phone comes with a built-in alarm clock that has multiple alarm capabilities.



1. Press **○** > *Tools* > *Alarm Clock*.
2. Highlight an alarm number and press **○**.
3. Enter a description for the alarm by highlighting the description field and pressing **○**.
4. Select a time for the alarm by highlighting the time field and pressing **○**.
5. Select a repeat status for the alarm by highlighting the repeat field and pressing **○**.
6. Turn the alarm on by highlighting the alarm field and pressing **○**.
7. Press *SAVE* (left softkey).

Tip

Press *ON* or *OFF* (left softkey) to toggle the alarm on and off.


To change the alarm settings, press *SETTINGS* (right softkey) to set the ringer length and snooze options.

To respond to the alarm:





- ▶ Press any key (except , , and the right softkey) to stop the alarm and start snooze mode.
- ▶ Press **EXIT** (right softkey), , or  to clear the alarm.

Calculator

Your phone comes with a built-in calculator.


1. Press  > **Tools** > **Calculator**.
2. Enter numbers using your keyboard.



- Press the appropriate key for an arithmetic option (+ - × ÷).
 - Press  to enter a decimal point.
 - Press  to clear all numbers.
3. Press  or  for the total.

World Clock




To view the time in different locations:

1. Press  > **Tools** > **World Clock**.
2. Press the navigation key left or right to scroll through different time zones.

Note Press **SUMMER** (left softkey) or **STANDARD** (right softkey) to change between daylight saving and standard time.

Countdown Timer

This feature allows you to use your phone as a countdown timer to alert when a specified period of time has elapsed. You can set up to five timers.

1. Press  > **Tools** > **Countdown**.
2. Highlight a countdown timer number and press .
3. Highlight an item to set and press 
 - **Description** to enter a description of the countdown.

- **Time** to enter the length of the countdown.
- **Alarm** to set the countdown alarm to on or off.




4. Press **SAVE** (left softkey).

Tip


Press **ON** or **OFF** (left softkey) to toggle the countdown alarm on and off.

To change the alarm settings, press **SETTINGS** (right softkey) to set the ringer length and snooze options.

To respond to the alarm:

- ▶ Press any key (except , , and the right softkey) to stop the alarm and start snooze mode.
- ▶ Press **EXIT** (right softkey), , or  to clear the alarm.

Stopwatch

1. Press  > **Tools** > **Stopwatch**.
2. Press **MODE** (left softkey) to select split timing or lap timing.
3. Press **START** (right softkey) to start the stopwatch.
4. Press **SPLIT** or **LAP** (left softkey) to record the time.
5. Press **STOP** (right softkey) to stop timing.
6. Press **RESET** (left softkey) to reset the stopwatch to zero.

2F. Voice Services

- ◆ *Automatic Speech Recognition (ASR) (page 73)*
- ◆ *Voice and Call Memos (page 76)*

Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

Activating ASR

- ▶ From standby mode, press and hold  or .

The “SAY A COMMAND” screen appears and the phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands are:



- **Call** <Name or #> to call an entry in your Contacts list or a spoken phone number. (See page 74 for details.)
- **Go To** <Menu> to jump directly to menu items or applications. (See page 74 for details.)
- **Check** <Item> to check your phone's status. (See page 75 for details.)

Tip

Use ASR in a quiet environment so it can accurately recognize your commands.

During ASR operation, press **HELP** (left softkey) to get instructions using the software.

Making a Voice Call Using ASR

1. Press and hold  or .
2. When you hear “Say a command,” say “**Call**.”
3. When you hear “Say the name or number,” say a name or a phone number.
4. When you hear “Which location?,” say a number type (for example, “Mobile”).

Tip



You can skip steps 3 and 4 by saying a name and location after “Call” without pausing (for example, “Call John Jones mobile”).

Note

If ASR does not recognize the name or number, it will find the most likely matches and display a list of up to three names or numbers. You will hear “Did you say Call . . .” followed by the name or number. You can confirm by saying “Yes.” Say “No” to change the selection.

Opening Menus Using ASR

You can jump directly to many menu items or applications by saying “Go to” followed by a menu option.

1. Press and hold  or .
2. When you hear “Say a command,” say “**GoTo**.”
3. When you hear “Which shortcut?,” say an application name (for example, “Messages”).



Tip

Say “More options” to display additional application names.

Checking Phone Status Using ASR




You can use ASR to obtain information about your phone:

- **Status** (all of the following except My Phone Number)
- **Time**
- **Signal Strength**
- **Network**
- **Battery**
- **My Phone Number**



1. Press and hold  or .
2. When you hear “Say a command,” say “**Check.**”
3. When you hear “Which status item?,” say a command.

ASR Settings



To change ASR confirmation:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **Confirmation**.
3. Highlight an option and press .
 - **Automatic** to ask for confirmation only when the system is not sure what you said.
 - **Always Confirm** to always ask for confirmation.
 - **Never Confirm** to never ask for confirmation.




To adapt the system to your voice:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Adapt Voice**.
3. Press **START** (left softkey) and repeat each word, phrase, or telephone number you hear.




To reset the adaptation:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Reset Voice** > **YES** (left softkey).

To change the ASR mode:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **Audio Modes**.
3. Highlight an option and press 
 - **Expert Mode** to sound a beep only.
 - **Prompt Mode** to prompt for required information.
 - **Readout Mode** to prompt for required information and to read out the content displayed on the main screen.

To change the ASR dialing region:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **Dialing Region**.
3. Highlight an option and press 
 - **North America** to recognize only numbers valid in North America.
 - **Other** to recognize any number regardless of location.

To display the ASR software version:

1. Press and hold  or .
2. Press **SETTINGS** (right softkey) > **About**.


Voice and Call Memos

Use your phone's voice memos to record brief memos to remind you of important events, phone numbers, or grocery list items, and call memos to record the other party's voice during a phone call.

Note

You can store up to 1900 memos on your phone. Maximum recording time is up to three minutes.

To record a voice memo:

1. Press  > **Tools** > **Voice Memo** > **Record**.
2. Start recording after the beep.

To stop recording:

- ▶ Press , , , or **STOP** (left softkey).

To record a call memo:

1. During a call, press **OPTIONS** (right softkey) > **Voice Memo**.
2. Start recording after the beep.

To stop recording:

- ▶ Press **O**, **BACK**, or **STOP** (left softkey). (Recording will also stop when you disconnect.)

Note Only the other party's voice is recorded during this process.

Playing Voice/Call Memos

1. Press **O** > **Tools** > **Voice Memo** > **List**.
2. Highlight the memo you want to play and press **O**.
– or –
Press **OPTIONS** (right softkey) > **Play** > **All** to play all memos continuously.

To play multiple memos:

1. Press **O** > **Tools** > **Voice Memo** > **List**.
2. Press **OPTIONS** (right softkey) > **Play** > **Multiple** and select memos you want to play.
3. Press **PLAY** (left softkey).

Note Press **SLOW** (left softkey) or **FAST** (right softkey) to change the playing speed. Press the navigation key left or right to play the previous or next memo.

Managing Voice/Call Memos

1. Press **O** > **Tools** > **Voice Memo** > **List**.
2. Highlight the memo you want to manage and press **OPTIONS** (right softkey).
3. Highlight an option and press **O**.
 - **Edit Title** to edit the title of a memo.
 - **Properties** to display information about a memo.
 - **Type Filter** to display only voice memos or only call memos.

Deleting Voice/Call Memos

1. Press **O** > **Tools** > **Voice Memo** > **List**.
2. Highlight the memo you want to delete and press **OPTIONS** (right softkey) > **Delete** > **This** > **YES** (left softkey).

Tip Press **OPTIONS** (right softkey) > **Delete** > **All** to delete all memos.

To delete multiple memos:


1. Press **O** > **Tools** > **Voice Memo** > **List**.
2. Press **OPTIONS** (right softkey) > **Delete** > **Multiple** and select memos you want to delete.
3. Press **DELETE** (left softkey) > **YES** (left softkey).

2G. Camera

- ◆ *Taking Pictures (page 78)*
- ◆ *Storing Pictures (page 83)*
- ◆ *Sending Sprint Picture Mail (page 85)*
- ◆ *Viewing Sprint Picture Mail (page 87)*
- ◆ *Managing Sprint Picture Mail (page 88)*
- ◆ *Printing Pictures From Your Phone (page 90)*

Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

1. Press and hold  (the camera button located on the left side of your phone) to activate camera mode. (Additional camera options are available. See "Camera Mode Options" on page 79 for more information.)

Tip

To activate camera mode, you can also press Menu/OK > Photos > Camera.

2. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
3. Press , , or **CAPTURE** (left softkey) until the shutter sounds. The picture will automatically be saved in the In Phone folder. (See "Storing Pictures" on page 83.)
 - To return to camera mode to take another picture, press .
4. Press **OPTIONS** (right softkey) for more options.
 - **Take New Picture** to return to camera mode to take another picture.
 - **Send Media** to send your picture. (See "Sending Pictures From the In Phone Folder" on page 86.)
 - **Print** to print the picture. You can choose whether to order prints for pickup at a retail store or to make your own prints using a PictBridge- or Bluetooth-enabled printer.
 - **Post to Services** to access available services. Select **Update** to display the latest services.
 - **Upload** to upload the picture to the Sprint Picture Mail website (www.sprint.com/picturemail). (See "Uploading Pictures" on page 88.)

- **Review Media** to go to the In Phone folder to review your saved pictures.
- **Set as** to assign the picture. (See “Assigning Pictures” below.)
- **Delete** to delete the picture you just took.
- **Details/Edit** to edit your picture or display details relating to your pictures.

Assigning Pictures

Assign a picture as a screen saver or as a picture ID for a Contacts entry.






1. Take a picture. (See steps 1–3 on page 78.)
2. With the picture displayed, press **OPTIONS** (right softkey) > **Set as** and select an option.
 - **Picture ID** to assign the picture to a Contacts entry. Highlight an entry and press **O** twice to assign the picture.
 - **Screensaver** to assign the picture as a screen saver. Press **O** to assign the picture.

Tip

You can also assign pictures from the My Albums menu. See “In Phone Folder Options” or “Managing Online Pictures From Your Phone” on page 83 and 88.

Camera Mode Options

You can set various camera options by pressing the following keys in camera mode.

Key	Description	Note
	Opens the Sharpness setting pop-up window.	Select Auto or Manual.
	Opens the Contrast setting pop-up window.	Select Auto or Manual.
	Opens the White Balance setting pop-up window.	Select an item shown in “Camera Icons” on page 82.
	Opens the Brightness setting pop-up window.	Select Auto or Manual.
	Displays the User Settings screen.	See “Saving Your Settings” on page 82.
Navigation Key Up/Down	Shows/hides the status indicators and softkeys.	
Navigation Key Left/Right or Volume Button Up/Down	Sets zoom function.	See “Zoom” on page 81.

Other options can be displayed by pressing **OPTIONS** (right softkey).

- **Picture Mode** to select a picture mode from *Normal*, *Beach/Snow*, *Scenery*, *MirrorImage*, or *Night/Dark*.
- **Self-Timer** to activate the camera’s timer. (See “Self-Timer” on page 80.)

- **Fun Tools** to select an option from the following:
 - **Multiple Shots** to take multiple shots. (See “Multiple Shots” shown right.)
 - **Fun Frames** to select your favorite fun picture frame to decorate your picture.


Note

You cannot use **Fun Frames** feature when resolution is set to 1.3M. (See “Camera Settings” on page 81.)


- **Color Tone** to select a wide variety of color tones for the picture.
- **Camera Settings** to select your settings. (See “Camera Settings” on page 81.)
- **Review Media** to go to the In Phone folder to review your saved pictures.
- **Key Guidance** to indicate the key functions in camera mode.

Self-Timer


1. From camera mode, press **OPTIONS** (right softkey) > **Self-Timer**.
2. Highlight a delay time (**10 Seconds** or **5 Seconds**) and press **○**.

3. Press **○** or **START** (left softkey) when you are ready to start the timer. (You will see  at the top of the screen and your phone will beep during the countdown.)
4. Get ready for the picture. (When the timer is down to three seconds, the self-timer icon will turn red and the tone of the beep will change.)

To cancel the self-timer after it has started:

- ▶ Press **CANCEL** (right softkey) or .

Multiple Shots




This feature allows you to take four or eight shots in a continuous sequence. When you take multiple shots, the  icon will be displayed in the viewfinder.

1. From camera mode, press **OPTIONS** (right softkey) > **Fun Tools** > **Multiple Shots**.

Note



When taking multiple shots, the resolution is temporarily set to **Low-320x240**.

2. Highlight an option (**4 Shots** or **8 Shots**) and press **○**.


3. Highlight the duration of the interval between shots (*Normal* or *Fast*) and press .
4. Press , , or **CAPTURE** (left softkey) to take the pictures. (The MULTIPLE SHOTS folder will display up to eight thumbnail pictures per screen.)

Zoom

This feature allows you to zoom in on an object when you take a picture. You can adjust the zoom from 1x to 12x.


1. From camera mode, press the navigation key right or left, or the volume button up or down to adjust the zoom.
2. Press , , or **CAPTURE** (left softkey) to take a picture.

Camera Settings


1. From camera mode, press **OPTIONS** (right softkey) > **Camera Settings**.
2. Highlight an option and press 
 - **Resolution** to select a picture's file size (*1.3M-1280x960*, *Medium-640x480*, or *Low-320x240*).
 - **Quality** to select the picture quality setting (*Fine*, *Normal*, or *Economy*).
 - **Shutter Sound** to select a shutter sound (*Default*, *"Say Cheese,"* *"Ready,"* or *Off*).
 - **Status Bar** to show or hide status indicators and softkeys.
 - **Save Setting** to select the way to save pictures.

Saving Your Settings

You can save your favorite camera mode options as your preferred settings.

1. Set your favorite camera mode options and press .
2. Highlight an unassigned number and press **O** > **YES** (left softkey).
3. Enter a title and press **O**.
4. Confirm the settings and press **O**.


















To retrieve your settings:

1. From camera mode, press .
2. Highlight a setting and press **O** > **YES** (left softkey).

Note

To replace settings, highlight the settings to be replaced and press **OPTIONS** (right softkey) > **Overwrite** > **YES** (left softkey).

Camera Icons

Function	Icon	Details
Picture Mode	Beach/Snow 	Use this setting in bright light.
	Scenery 	Use this setting for scenery at a distance.
	Mirror Image 	Use this setting to take a mirror image.
	Night/Dark 	Use this setting in low light.
White Balance	Sunny 	Use this setting for sunny weather.
	Cloudy 	Use this setting for cloudy weather.
	Tungsten 	Use this setting for incandescent lighting.
	Fluorescent 	Use this setting for fluorescent lighting.
	Manual 	To set the white balance manually.
Brightness	Manual 	To set brightness manually.
Sharpness	Manual 	To set sharpness manually.
Contrast	Manual 	To set contrast manually.
Resolution	1.3M 	For 1.3-megapixel picture resolution.
	Medium 	For medium picture resolution.
	Low 	For low picture resolution.
Self-Timer		Numeric countdown will appear when the self-timer has been activated.
Multiple Shots		Use this setting for multiple shots.

Storing Pictures

Your phone's picture storage area is called *My Albums*. There are two types of folders in My Albums:

- *In Phone* (see "In Phone Folder" below)
- *Online Albums* (see page 88)

In Phone Folder

Your phone's internal storage area is called the In Phone folder. From the In Phone folder, you can view all the pictures you have stored there, send items to the Sprint Picture Mail site (www.sprint.com/picturemail), delete files, and access additional options.

To review your stored pictures in the In Phone folder:

- ▶ Press  > *My Albums* > *In Phone*.

In Phone Folder Options

When you are viewing the In Phone folder, press **OPTIONS** (right softkey) to display the following options:

- **Send Media** to send your pictures. (See "Sending Pictures From the In Phone Folder" on page 86.)
- **Upload** to upload pictures from the In Phone folder to the Sprint Picture Mail website (www.sprint.com/picturemail). (Depending on your settings, the system may prompt you to accept a data connection.) Choose from the following options:
 - **Selected** to upload the selected item(s). Press to select an item. (The box on the lower right corner will be checked.)
 - **All** to upload all pictures in the In Phone folder.

Note *If this is the first time you have accessed Sprint Picture Mail, the system will prompt you to register your Sprint Picture Mail account. See "Registering Your Sprint Picture Mail Account" on page 85.*

- **Print** to print pictures. You can choose whether to order prints for pickup at a retail store or to make your own prints using a PictBridge- or Bluetooth-enabled printer.
- **Post to Services** to access available services. Select **Update** to display the latest services.
- **Set as** to select from these options:
 - **Picture ID** to assign the picture to a Contacts entry. Highlight an entry and press twice to assign the picture.
 - **Screensaver** to assign the picture as a screen saver. Press to assign the picture.
- **Delete** to delete pictures. Select **This**, **Selected**, or **All**.

Note

Deleting pictures will free up memory space in your phone to enable you to take more pictures. Once deleted, you cannot upload pictures to your online Sprint Picture Mail account.

- **Details/Edit** to edit or display details relating to your pictures.
 - **Text Caption** to edit the selected picture's caption.


- **Special Effects** to select from **Fun Frames**, **ColorTone**, **Fun Stamps**, or **Rotate**.
- **Resize** to resize the selected picture. Select **Medium-640x480** or **Low-320x240**.
- **Trimming** to crop the selected picture.
- **Picture Info** to display information such as the picture's caption, time/date, and size.
- **Full Screen** to display the selected picture fullscreen.
- **Slideshow** to view your pictures in slideshow mode (only available when you save two or more pictures to the folder).
- **Album List** to display the album list.
- **Camera Mode** to activate camera mode.

Sending Sprint Picture Mail

Once you have taken a picture, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send pictures to up to 25 people at a time using their email addresses or their phone numbers.


Registering Your Sprint Picture Mail Account

The first time you use any of the picture management options involving the Sprint Picture Mail website, follow the prompts to register your Sprint Picture Mail account and establish a password through your phone. This password will also allow you to sign in to the Sprint Picture Mail website at www.sprint.com/picturemail to access and manage your uploaded pictures and albums.

1. Press  > **My Albums** > **Online Albums**.
(Follow the prompts to register your Sprint Picture Mail account.)

Note

If your Sprint service plan does not include Sprint Picture Mail, you will first be prompted to subscribe to the service for an additional monthly charge.



2. Enter a password for your Picture Mail account and press . (You will be prompted to confirm your password.)
3. Please wait while the system creates your account.


Tip

Write down your Sprint Picture Mail password in a secure place.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Sprint Picture Mail website.

Sending Pictures From the In Phone Folder

1. Press  > *My Albums* > *In Phone*.
2. Highlight a picture to send and press . (You can select multiple pictures.)
3. Press **OPTIONS** (right softkey) > *Send Media*.
4. Select the recipient from the list or from the following options.
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
 - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished entering recipients. (You may include up to 25 recipients per message.)
 - **NEWADDRESS** (right softkey) to enter a recipient's wireless phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
5. If you wish to include a text message, scroll to the Text field, and then enter your message.

6. If you wish to include a voice message, scroll to the Audio field, and then press **RECORD** (right softkey) >  to record. (Maximum recording time is 10 seconds.)
7. To set the priority, scroll to the Priority field, and then select **High**, **Normal**, or **Low**.
8. Confirm the recipients, message, voice memo, and pictures. (You may also select additional options by pressing the right softkey. Follow the onscreen instructions to add available options.)
9. Press **SEND** (left softkey) to send the pictures.

Sending Pictures From the Messages Menu

You can also send Sprint Picture Mail from your phone's Messages menu.

1. From standby mode, press **MESSAGES** (left softkey) > *Send Message* > *Picture Mail*.
2. Select the recipient from the list or from the following options.
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)

- **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished entering recipients. (You may include up to 25 recipients per message.)
 - **NEWADDRESS** (right softkey) to enter a recipient's wireless phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
3. Select a picture from *In Phone* or *Online Albums* and press **○ > NEXT** (left softkey). (You can also choose to take a new picture.)
 4. If you wish to include a text message, scroll to the Text field, and then enter your message.
 5. If you wish to include a voice message, scroll to the Audio field, and then press **RECORD** (right softkey) > **○** to record. (Maximum recording time is 10 seconds.)
 6. To set the priority, scroll to the Priority field, and then select *High, Normal, or Low*.
 7. Confirm the recipients, message, voice memo, and pictures. (You may also select additional options by pressing the right softkey. Follow the onscreen instructions to add available options.)
 8. Press **SEND** (left softkey) to send the pictures.

Viewing Sprint Picture Mail

- ▶ When you receive picture mail, a notification will automatically be displayed on your phone's screen. Use your softkeys to view picture mail.

– or –

1. From standby mode, press **MESSAGES** (left softkey) > **Picture Mail**.
2. Select **Inbox**.
3. Highlight a message and press **○**. (To display the message options, press **OPTIONS** [right softkey].)

To reply to picture mail:

1. While the message is displayed, press **OPTIONS** (right softkey) > **Replywith** > **Text Message**.
 2. Compose a message and press **SEND** (left softkey).
- or –
1. From standby mode, press **MESSAGES** (left softkey) > **Picture Mail**.
 2. Select **Inbox**.
 3. Highlight a message to which you want to reply and press **OPTIONS** (right softkey) > **Replywith** > **Text Message**.
 4. Compose a message and press **SEND** (left softkey).

Managing Sprint Picture Mail

Using the Sprint Picture Mail Website


Once you have uploaded pictures to your online Sprint Picture Mail account (see “Uploading Pictures” shown right), you can use your computer to manage your pictures. From the Sprint Picture Mail website, you can share pictures, edit album titles, add captions, and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You'll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.

To access the Sprint Picture Mail website:



1. From your computer's Internet connection, go to www.sprint.com/picturemail.
2. Enter your phone number and Sprint Picture Mail password to register. (See “Registering Your Sprint Picture Mail Account” on page 85.)

Uploading Pictures

1. Press  > *My Albums* > *In Phone*.
2. Check the picture(s) you wish to upload and press **OPTIONS** (right softkey) > *Upload*.
3. Select *Selected* or *All*.
4. Select “*Uploads*” Area or *Other Albums*.

Managing Online Pictures From Your Phone

Use your phone to manage, edit, or share pictures you have uploaded to the Sprint Picture Mail website.

1. Press  > *My Albums* > *Online Albums*. The Uploads folder and your albums are displayed.
2. Select *Uploads* or an available album title and press  to display. Thumbnail pictures, up to eight per screen, are displayed.




Tip

To expand a selected picture from thumbnail to full-screen, press **EXPAND** (left softkey).

3. Highlight a picture and press **OPTIONS** (right softkey) to display your online picture options.
 - *Send Media* to send your picture.

- **Order Prints** to order prints of the pictures. You can pick up your prints at a retail store.
- **Post to Services** to access available services. Select **Update** to display the latest services.
- **Set as** to assign the picture.
- **Save to Phone** to download the pictures to the In Phone folder.
- **Delete** to delete pictures/videos saved in the current album (or the Uploads folder).
- **Copy/Move** to copy or move pictures/videos to a selected album.
- **Details/Edit** to edit or display details relating to your pictures/videos.
- **Media Filter** to filter only pictures, only videos, or to display all media files.
- **Album List** to display the album list.

Managing Online Albums

1. Press  > **My Albums** > **Online Albums**.
2. Highlight an album (or the **Uploads** folder) and press **OPTIONS** (right softkey).
3. Highlight an option and press .
 - **Edit/Delete** to select an option from the following:
 - **Delete Album** to delete the selected album.
 - **Rename Album** to rename the selected album.
 - **Album Info** to display detailed information about the album.
 - **Create New Album** to create a new album. Enter a new album name and press  > **SAVE** (left softkey).

Note The Uploads folder cannot be deleted or renamed.


Printing Pictures From Your Phone

Your phone is PictBridge-compatible, allowing you to print directly from your phone without connecting to a computer. Simply connect your phone to a PictBridge-enabled printer and enjoy printing your photos.

Tip Make sure your battery is fully charged before using the PictBridge.

While using the PictBridge, the battery cannot be charged.


To print pictures directly from your phone:

1. Press  > **PictBridge**.
2. Connect your phone to the PictBridge-enabled printer using a compatible USB cable. (Wait until the connection is completed.)
3. Set the printer settings using your navigation key.
 - **Picture to Print** to select the picture from the In Phone folder. (You can select up to 99 pictures.)

Note You may not be able to print pictures that you cannot display on your phone.

- **Layout** to select print mode from **Default Printer**, **Standard Print**, **Index Print**.
 - **Number of Copies** to set the number of copies (1-10). (You cannot specify the number of copies when Index Print is selected.)
 - **Print Size** to set the print size from Default Printer, 4"x6", 5"x7", 8"x10", or Letter. (Print sizes may vary according to the type of printer you have.)
 - **Date Stamp** to imprint the date on your pictures. Select **Yes** or **No**. (Date stamping may not be available depending on the type of printer you have.)
4. When you have finished selecting the printer settings, press **PRINT** (left softkey).

Note While you are connected to the printer, your phone's screen will display "Phone Off." You cannot make or receive calls during this time.

5. When printing is finished, press .

6. Press **YES** (left softkey). Follow the instructions on the display to unplug the USB cable from the phone.

**PictBridge
Error
Messages**

From time to time you may encounter printing problems. Any printer error messages will be displayed on your phone, informing you of the specific problems encountered. Please refer to the user's guide that came with your printer for descriptions, explanations, and possible resolutions for any error messages.

2H. Bluetooth

- ◆ *About Bluetooth (page 92)*
- ◆ *Turning Bluetooth On and Off (page 92)*
- ◆ *Making Your Phone Discoverable (page 92)*
- ◆ *Bluetooth Menu (page 93)*
- ◆ *Bluetooth Settings Menu (page 94)*
- ◆ *Bluetooth Profiles (page 95)*
- ◆ *Pairing Bluetooth Devices (page 96)*
- ◆ *Trusted List Options (page 96)*
- ◆ *Sending Data via Bluetooth (page 97)*
- ◆ *Printing Data via Bluetooth (page 97)*

About Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.


Turning Bluetooth On and Off

By default, your phone's Bluetooth feature is turned off. Turning Bluetooth on enables your phone's Bluetooth functions.

1. Press  > **Settings** > **Bluetooth** > **On/Off**.
2. Select **On** to enable Bluetooth. Select **Off** to disable Bluetooth.

Making Your Phone Discoverable

To make your phone discoverable (allowing other Bluetooth devices to detect it), you must set your phone's visibility to other than **Hidden**.

1. Press  > **Settings** > **Bluetooth** > **Visibility**.
2. Select **Always Visible** or **Visible for 3 min**. If you select **Always Visible**, your phone will be discoverable by all in-range Bluetooth devices until you change the setting. If you select **Visible for 3 min**, your phone will return to hidden mode after three minutes.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:



– Bluetooth feature is on.



– Your phone is visible to other Bluetooth devices.



– Your phone is connected to a Bluetooth device.

Above icons will blink while your phone is communicating with a Bluetooth device.

Bluetooth Menu

The **Bluetooth** menu allows you to access your phone's Bluetooth functions.

- ▶ Press **○ > Tools > Bluetooth** to select from the following options.
 - **Handsfree Pairing** to find a Bluetooth headset or hands-free device and add it to your Trusted List.
 - **Send Contact** to send a Contacts entry saved on your phone to another Bluetooth device.

- **Print Picture** to print pictures using a Bluetooth-enabled printer.
- **Add to Trusted** to add a Bluetooth device to your Trusted List. (You can specify the type of device to search for.)
- **Trusted List** to display a list of trusted Bluetooth devices. Select **Add New** to find another Bluetooth device.
- **Send Biz Card** to send your phone's information to another Bluetooth device.
- **More...** to display additional options (**Settings** or **Block List**). (See page 94.)

Find Me

Find Me makes your phone temporarily visible to other Bluetooth devices even if your phone's current visibility setting is **Hidden** or **Visible for 3 min**.

1. Press **○ > Tools > Bluetooth > FIND ME** (left softkey). Your phone will be visible for three minutes.
2. If your phone receives a request from the Bluetooth device that you wish to connect to, follow the onscreen prompts to enter your passkey and press **○**.

After three minutes have passed, your phone will reset to **Hidden** status.

Block List

You can prevent specific Bluetooth devices from connecting with your phone.

To add a device to the Block List:

1. Press **○** > **Tools** > **Bluetooth** > **More...** > **Block List**.
2. Select **Add New**.
3. Select **Search** or **View Trusted**.
 - **Search** to search for devices to be added to the Block List.
 - **View Trusted** to remove a device from the Trusted List and add it to the Block List.
4. Highlight a device you want to add to the Block List and press **BLOCK** (left softkey).

Block List Options

From the Block List, press **OPTIONS** (right softkey) to display the following options.

- **Device Info** to display the device's information.
- **Unblock** to remove the device from the Block List.
- **Edit Name** to edit the name of the device.
- **Sort by** to sort the devices.
- **Help** to display the Block List help.

Bluetooth Settings Menu

The **Bluetooth Settings** menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Entering or changing the name your phone uses for Bluetooth communication.
- Displaying your phone's Bluetooth information.
- Displaying your Bluetooth trusted device list.
- Choosing a device for your Bluetooth calls.

To access the Bluetooth Settings menu:

1. Press **○** > **Settings** > **Bluetooth**.
2. Highlight an option and press **○**.
 - **On/Off** to enable or disable Bluetooth.
 - **Visibility** to set your Bluetooth visibility.
 - **Device Name** to set a Bluetooth name for your phone.

- **Device Info** to display your phone's Bluetooth name, address, class, and available services.
- **Trusted List** to display a list of trusted Bluetooth devices.
- **Voice Priority** to choose a device for your Bluetooth call. Select **Device Answer** to use your phone or a Bluetooth device whichever you use first for your call.

Bluetooth Profiles

All the Bluetooth settings you configure are stored in your phone's Bluetooth user profile. You can use different profiles for specific Bluetooth functions.

- **HSP: Headset Profile** – This profile functions as a wireless ear jack. When an incoming call is received, the ringer can be heard through the headset instead of through the phone. The call can then be received by pushing a button on a headset. While using the phone, you can use the headset instead of the phone by pushing a button on the headset. Increase or decrease the volume by using the volume button on the side of the phone.
- **HFP: Hands-Free Profile** – This profile functions as a wireless car kit. Incoming calls ring to the hands-free device and a phone. Calls can be received by pressing a button on the device. Increase or decrease the volume by using the volume button on the side of the phone.
- **OPP: Object Push Profile** – This profile uses the Generic Object Exchange Profile services to send data objects between devices and can be used to exchange Contacts (vContacts) and business cards (vCard).
- **GOEP: Generic Object Exchange** – This profile defines the requirements for Bluetooth devices necessary for the support of object exchange usage models such as synchronization, file transfer, or object push.
- **PBAP: Phone Book Access Profile** – This profile enables exchange of Contacts information between devices. It is typically used between a car kit and a mobile phone to allow the car kit to display the name of the incoming caller.
- **BPP: Basic Printing Profile** – This profile enables simpler printing from your phone to a Bluetooth-enabled printer.

Pairing Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

1. Press **○** > **Tools** > **Bluetooth**.
2. Highlight an option and press **○**.
 - **Handsfree Pairing** to find a headset or hands-free device.
 - **Add to Trusted** to find a device per device type. Select a device type to be searched.
 - **Trusted List** to find all device types. Select **Add New** to start searching.
3. Highlight a device and press **○**.
4. Enter the passkey and press **○**. When the owner of the other device enters the same passkey, the pairing is complete.

Note

Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible.

Trusted List Options

Once you have created paired devices, several options are available from the trusted list.

1. Press **○** > **Tools** > **Bluetooth** > **Trusted List**.
2. Highlight a device and press **OPTIONS** (right softkey) to display the following options:
 - **Connect** or **Disconnect** to connect to or disconnect from the Bluetooth device (if applicable).
 - **Send Item** to send an item saved on your phone to another Bluetooth device (if applicable).
 - **Print** to print an item using a Bluetooth-enabled printer (if applicable).
 - **Edit Name** to edit the name of the trusted device.
 - **Auto-Accept** to configure your phone's accessibility to other Bluetooth devices.

- **Device Info** to display the trusted device's information.
- **Sort by** to sort the trusted devices.
- **Delete** to delete the selected device from the list.
- **Delete All** to delete all devices from the list.
- **Settings** to display the Bluetooth settings menu. (See page 94.)
- **Help** to display the assisting information.

Sending Data via Bluetooth

You can send data saved on your phone to another Bluetooth device.

1. Press **○** > **Tools** > **Bluetooth** > **Trusted List**.
2. Highlight the device from the trusted list and then press **TRANSFER** (left softkey).
3. Highlight an item and press **○**.
4. Follow the onscreen instructions to select the item(s) to send.
5. Make sure the other device is ready to receive data, and then press **SEND** (left softkey).
6. If necessary, enter the passkey and press **○**.

Printing Data via Bluetooth

You can print out your pictures, Contacts entries, business cards, calendar events, and messages stored on your phone. (Some Bluetooth-enabled printers may not support this feature.)

1. Press **○** > **Tools** > **Bluetooth** > **Trusted List**.
2. Highlight the device from the trusted list and then press **OPTIONS** (right softkey) > **Print**.
3. Highlight a category (**Picture**, **Business Card**, **Contacts**, **Calendar Event**, or **Message**) and press **○**.
4. Follow the onscreen instructions to select the item(s) to print.
5. Select **Handset Default**, **Create Print Job**, or **Printer Default**.
 - **Handset Default** to print items except pictures by creating a print job via the Basic Printing Profile.
 - **Create Print Job** to print pictures by creating a print job via the Basic Printing Profile.
 - **Printer Default** to print items using the default printer settings via the Object Push Profile.

6. Make sure the printer is ready to print data, and then press **PRINT** (left softkey).
7. If necessary, enter the PIN and press **○**.

Note

Before using the Bluetooth feature, make sure your phone's battery is fully charged.

Section 3
Sprint Service





3A. Sprint Service: The Basics

- ◆ *Voicemail (page 100)*
- ◆ *Text Messaging (SMS) (page 103)*
- ◆ *SMS Voice Messaging (page 106)*
- ◆ *Caller ID (page 108)*
- ◆ *Call Waiting (page 108)*
- ◆ *Making a Three-Way Call (page 109)*
- ◆ *Call Forwarding (page 109)*
- ◆ *Roaming (page 110)*

Voicemail

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, press and hold .
2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.
 - Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode).


Note

Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode. (Do not activate One-Touch Message Access.)

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of the screen.

New Voicemail Message Alerts

When you receive a new voicemail, your phone alerts you and prompts you to call your voicemail.

To call your voicemail from the notification screen:

- ▶ Press .

Note


When you are roaming off the Nationwide Sprint Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press (*) and enter your passcode. You may be charged roaming rates when you access voicemail while roaming off the Nationwide Sprint Network.

Your phone accepts messages even when it is turned off, but you can receive voicemail message alerts **only** when your phone is turned on and you are in a Sprint service area.


Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

One-Touch Message Access

- ▶ Press and hold . (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone

1. From standby mode, press **MESSAGES** (left softkey) > **Voicemail**.
2. Press  to listen to your messages.

Note You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.

Using Another Phone

1. Dial your wireless phone number.
2. When your voicemail answers, press the star (*) key.
3. Enter your passcode.

Tip When you call into voicemail, press 4 to skip the header information and go straight to the message.













Clearing the Message Icon

Normally, the message icon will go away after you have called your voicemail and listened to your message(s). You can also clear the message icon manually without calling in to your voicemail.

- ▶ From standby mode, press **MESSAGES** (left softkey) > **Voicemail** > **Reset Indicator** > **YES** (left softkey).

Voicemail Key Guide

Here's a quick guide to your keyboard functions while listening to voicemail messages.

 Date/Time	 Send Reply	 Advance
 Replay	 Rewind	 Forward
 Delete	 Return Call	 Save
 Cancel	 Help	 Skip

Text Messaging (SMS)

With text messaging (SMS), you can send and receive text messages between your phone and another messaging-ready phone. When you receive a new message, it will automatically display on your phone's screen.


In addition, text messaging includes a variety of preset messages, such as "The meeting has been cancelled," that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 50 characters).

Text messages can be composed of up to six segments of 160 characters each, for a total of 960 characters per text message. The current segment and total segment count is displayed at the top of each segment. For example, (5/6) at the top of a segment would indicate you are viewing segment five of a six-segment message.

Note

See your service plan for applicable charges for text or SMS voice messaging.

Composing Text Messages

1. Press .
2. Select a recipient from the list or from the following options.
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
 - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished entering recipients. (You may include up to 25 recipients per message.)
 - **NEWADDRESS** (right softkey) to enter a recipient's phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
3. Compose a message.
 - Press **OPTIONS** (right softkey) to select additional options.
4. Review your message and press **SEND** (left softkey).

Viewing Text Messages

- ▶ When you receive a text message, it will be displayed automatically on your phone's screen. Use your navigation key to scroll down and view the entire message.

Tip If you have two or more notifications, the *Missed Alerts* list will appear. Highlight a message in the list and press **VIEW** (left softkey) to view the message.

To reply to a text message:

1. While the message is open, press **REPLY** (left softkey).
2. Compose a reply and press **SEND** (left softkey).

Threaded Messaging

Threaded messaging lets you follow a chain of text messages to and from a particular contact.

To display the thread list:

- ▶ From standby mode, press **MESSAGES** (left softkey) > **Text Messages**.

You will see a thread list. Each thread has an entry's name (if saved in *Contacts*), a phone number, or an email address. You will also see the number of unread messages, if any, for each thread.

When you highlight a thread, you will see the first few words of the most recent message in that thread.



Viewing Messages

Highlight a thread and press **○** to display the messages sent to and received from a particular number, in reverse chronological order. Pending, unsent, and draft messages also are listed.

Highlight a message to see details for that message.

Entry's name, phone number, or email address –
Message you received. —

Me – Message you sent. —



- Me (Failed) – Message you did not send successfully.
- Me (Pending) – Message you have not sent yet because your phone has no network connection. The message will be sent automatically when your phone reconnects to the network.
- Me (Draft) – Message you saved as a draft. Only one draft can be saved, and appears at the top of the thread.

Message Details

Highlight a message and press **○** to display the message details and view the entire message.

You can select certain information from a text message or email message and automatically save it or use it in a related application. See “Simple Data Exchange” on page 31.

Threaded Messaging Options

When you are viewing a messaging thread list, a message thread, or a message details screen, you can choose from among the following options. (Options will vary according to screen.)

- ▶ Press **☎** or **☎** to make a call to the entry.
- ▶ Press **SEND MESSAGE** (left softkey) to send a message to the entry.
- ▶ Press **REPLY** (left softkey) to reply to a message.
- ▶ Press **SEND** (left softkey) to send a draft message.
- ▶ Press **RESEND** (left softkey) to resend a failed message.

- ▶ Select a message, press **OPTIONS** (right softkey) and select an option.
 - **Forward** to forward the selected message.
 - **Lock/Unlock** to lock/unlock the selected message.

Note *Text messages are automatically deleted starting with the oldest. To save messages, lock them.*

- **Delete** to delete the selected message.
Delete All to delete all messages.
- **Save Number** to save phone numbers appearing in the selected message.
- **Save Email** to save email addresses appearing in the selected message.
- **Print** to print the selected message.
- **Settings** to display the Messaging Settings menu.

SMS Voice Messaging

SMS voice messaging lets you send a voice message to other SMS-enabled phones or to working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

Composing SMS Voice Messages

1. From standby mode, press **MESSAGES** (left softkey) > **Send Message** > **Voice SMS**.
2. Select a recipient from the list or select one of the following options.
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
 - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished entering recipients. (You may include up to 25 recipients per message.)
 - **NEWADDRESS** (right softkey) to enter a recipient's phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.

3. Start recording after the beep. (You can record up to two minutes.)
4. To finish recording, press **DONE** (left softkey).
5. Press **SEND** (left softkey) to send the voice message.

Note

You may be prompted for an ID the first time you send an SMS voice message. Follow the voice or onscreen instructions to send the message.

Accessing SMS Voice Messages

- ▶ When you receive a voice message, your phone will display a notification message. Use your softkeys to access and play the voice message.

– or –

1. From standby mode, press **MESSAGES** (left softkey) > **Voice SMS**.
2. Highlight a message and press **O** to play. (To display the message options, press **OPTIONS** [right softkey].)

To reply to an SMS voice message:

1. While the message is displayed, press **REPLY** (left softkey).

Tip

Press **OPTIONS** (right softkey) > **Reply with** to reply with a picture message or a text message.

2. Record your reply, and then press **DONE** (left softkey) > **SEND** (left softkey).

– or –

1. From standby mode, press **MESSAGES** (left softkey) > **Voice SMS**.
2. Highlight a message you want to reply and press **REPLY** (left softkey).
3. Record your reply, and then press **DONE** (left softkey) > **SEND** (left softkey).

Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.


1. Press    .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Sprint Customer Service.

Call Waiting

When you are on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if available).

To respond to an incoming call while you're on a call:

- ▶ Press . (This puts the first caller on hold and answers the second call.)

– or –

Press **IGNORE** (right softkey) to ignore the second call.

To switch back to the first caller:





- ▶ Press  again.

Tip

*For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting automatically reactivates once you end the call.*

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.







1. Enter a number and press .
2. Once you have established the connection, press . (This puts the first caller on hold.)
3. Select **Contacts**, **Recent History**, or **Enter Phone#**.
4. Select a number from your Contacts or Recent History, or enter a number directly, and then press .
5. When you're connected to the second party, press  again or **JOIN** (right softkey) to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.








Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone while Call Forwarding is being activated.

To activate Call Forwarding:

1. Press     .
2. Enter the area code and phone number to which you want your calls forwarded.
3. Press . (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:


1. Press      .
2. Press . (You will hear a tone to confirm the deactivation.)

Note

You are charged a higher rate for calls you have forwarded.

Roaming

Roaming Icon

Your phone's display screen always lets you know when you're off the Nationwide Sprint Network. Anytime you are roaming, the phone displays the roaming icon ()

Tip

Remember, when you are using your phone off the Nationwide Sprint Network, always dial numbers using 11 digits (1 + area code + number).

Roaming on Other Networks


When you're roaming on other networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note

If you're on a call when you leave the Nationwide Sprint Network, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.



1. Dial 1 + area code + your phone number.
2. When you hear your voicemail greeting, press .
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint Network, voicemail notification will resume as normal.

Setting Roam Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.


Choose from two different settings on your phone to control your roaming experience.

1. Press  > **Settings** > **More...** > **Roaming** > **Set Mode**.
2. Highlight an option and press .
 - **Sprint Only** to access only the Sprint network and prevent roaming on other networks.
 - **Automatic** to seek service on the Nationwide Sprint Network. When Sprint service is unavailable, the phone searches for an alternate service.

Call Guard



Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint Network.)

To turn Call Guard on or off:

1. Press  > **Settings** > **More...** > **Roaming** > **Call Guard**.
2. Select **On** or **Off**.

Note *Call Guard is turned on by default on your phone. Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.*

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press .
2. Read the message and press .

To answer incoming roaming calls with Call Guard on:

1. Press .
2. Read the message and press .



Note

If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain other networks. You can set your phone to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.

To set your Data Roam Guard notification:

1. Press  > **Settings** > **More...** > **Roaming** > **Data Roaming**.
2. Highlight an option and press 
 - **Always Ask** (default mode) sets your phone's Data Roam Guard feature on. You will see a prompt that will require you to respond anytime you access data services while roaming.
 - **Never Ask** turns your phone's Data Roam Guard feature off. Your phone will not notify you of your roaming status when you access data services.

To use data services when Data Roam Guard is active:

- ▶ When a notification appears informing you that data roam charges may apply, press **ROAM** (left softkey) to connect.

3B. Web and Data Services

- ◆ *Getting Started With Data Services (page 113)*
- ◆ *Accessing Messages (page 117)*
- ◆ *Downloading Games, Ringers, and More (page 118)*
- ◆ *Browser Menu (page 121)*
- ◆ *Data Services FAQs (page 124)*

Getting Started With Data Services

With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for data services might have jsmith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Sprint Network.

Your user name will be automatically programmed into your phone. You don't have to enter it.

Finding Your User Name

If you are not sure what your user name is, you can easily find it on your phone.

- ▶ Press **○** > **Settings** > **Phone Info** > **Phone#/User ID**.

Updating Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

- ▶ Press **○** > **Settings** > **More...** > **Data** > **Update Profile**.
(To cancel, press **⏏** before completing the update.)

Launching a Web Connection

- ▶ Press **○** > **Web**. (Your data connection starts and you see the SprintWebSM home page.)

Note If Net Guard is enabled and displayed (see next topic), press **OK** (left softkey) to continue and launch the Web.

While connecting, you may see an animation before the SprintWebSM home page appears.

Tip To change the default launch page to the last page you viewed, press **TOOLBAR** (right softkey) and select **Options** > **Advanced** > **Startup Page** > **Last Page Viewed**.

Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. The Net Guard helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when you see Net Guard displayed.



To change your Net Guard settings:

- ▶ Press **○** > **Settings** > **More...** > **Data** > **Net Guard**.
 - **On** to activate the Net Guard.
 - **Off** to deactivate the Net Guard.

Note When enabled, Net Guard appears only once as long as you have not turned the phone off and on.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

-  You are connected to the Sprint 1xRTT data network. Data is being transferred (for example, when you are opening a Web page) and you cannot receive calls.
-  You are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see “Launching a Web Connection” on page 114.

Navigating the Web

Navigating through menus and websites during a data session is easy once you’ve learned a few basics. Here are some tips for getting around.

Softkeys

During a data session, the bottom line of your phone’s display screen contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone’s display screen.

Tip

Depending on which websites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- ▶ Press a softkey. (If an additional pop-up menu is displayed when you press the softkey, select the menu items using your keyboard [if they’re numbered], or by highlighting the option and pressing)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- ▶ Press the navigation key up and down.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- ▶ Use the navigation key to highlight an item, and then press the left softkey (or press **O**).

Tip

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."

If the items on a page are numbered, you can use your keyboard (numbered keys) to select an item.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- ▶ Press **BACK** on your phone.

Note

*You can also use the **BACK** key for deleting text (like a **BACKSPACE** key) when you are entering text.*

Going Home

To return to the home page from any other page:

- ▶ Press and hold **BACK**.
– or –
Press **TOOLBAR** (right softkey) > **My Homepage**.

Accessing Messages

You can send and receive email messages or instant messages and participate in Web-based chat rooms right from your phone. Messaging allows you to stay connected 24 hours a day anywhere on the Nationwide Sprint Network.

Email

Your phone's Email application lets you access and manage multiple email accounts simultaneously in one convenient location.

Getting Started With Email

1. From standby mode, press **MESSAGES** (left softkey) > **Email**.
2. Follow the onscreen instructions to select an email provider.
3. Use your keyboard to enter the required sign-in information for the selected provider, such as user name, email address, or password, and select **Sign In**. (Your mailbox for the selected provider will be displayed.)

4. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your email account.

Accessing Sprint Instant Messaging

Sprint provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

1. From the home page, select **Messaging** > **Instant Messaging**.
2. Highlight an IM provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.
3. Use your keyboard to enter the required sign-in information for the selected provider, such as user name or password, and select **Sign In**. (You will see Your IM screen for the selected provider.)

Note The information required to sign in will vary depending on the instant messaging provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your IM account.

Accessing Wireless Chatrooms

Sprint gives you the ability to join wireless chatrooms from your phone.

1. From the home page, select **Messaging > Chat & Dating**.
2. Select a category and a chat provider and follow the onscreen instructions to sign up and begin chatting.

Note

Chat & Dating options change frequently, so check back often to see what's new.

Downloading Games, Ringers, and More

You have access to a dynamic variety of downloadable content, such as Games, Screen Savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Accessing the Download Menus

1. Press **○ > My Stuff**.
2. Select a download category (**Games, Ringers, Screen Savers, or Applications**), and then select **Get New**. (The browser will start and take you to the corresponding download menu.)

To access the download menus from the Web browser:

1. From the home page, select **Downloads**.
2. Select **Games, Ringers, Screen Savers, or Applications** to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 115.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Country or Pop/Rock for Ringers or For the Ladies for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keyboard to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item


Once you've selected an item you wish to download, highlight it and press **O**, or press **OK** (left softkey). You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When you see the **New Download** screen you have successfully downloaded the item to your phone.)

Note *If you have not previously purchased an item, you will be prompted to create your purchasing profile.*

2. Select an option to continue:
 - Select **Use/Run/View** to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and your phone will redirect you to the appropriate phone menu screen.

- Select **Setas** to assign a ringer or screen saver to a phone function.
- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press  to quit the browser and return to standby mode.

My Content Manager



Whether you purchase your content from your phone or from your online account management page at www.sprint.com, **My Content Manager** stores all your purchases and you may download them to your phone from there.


My Content Manager is a storage area on the Nationwide Sprint Network that allows you to store all your purchased files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone’s memory.

To access My Content Manager:

- ▶ From the home page, select **Downloads > My Content Manager**. (You will see a list of your purchased items.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see left), highlight the item you wish to download, and press . (You will see the information page for the selected item.)
2. Highlight **Download** and press . (The item will download automatically. When you see the **New Download** screen, you have successfully downloaded the item to your phone.)
3. Select an option to continue:
 - Select **Use/Run/View** to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and your phone will redirect you to the appropriate phone menu screen.
 - Select **Setas** to assign a ringer or screen saver to a phone function.

- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press  to quit the browser and return to standby mode.

Tip

You can also access My Content Manager through the phone's main menu. Press **Menu/OK** > **My Stuff** > [Games, Ringers, Screen Savers, or Applications] > **My Content Manager**. The browser will open and take you to the corresponding content.

For complete information and instructions on downloading **Games, Ringers, Screen Savers**, and **Applications**, visit the Digital Lounge at www.sprint.com.

Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

Opening the Browser Menu

You may open the browser menu anytime you have an active data session, from any page you are viewing.

To open the browser menu:

- ▶ Press **TOOLBAR** (right softkey). (You will see the browser menu.)

Options available under the browser menu include:

- **My Homepage** to return the browser to the home page.
- **My Pages** to access and manage your favorites (bookmarks).
- **Sprint Search** to launch a Web search.

- **Options** to display additional options:
 - **Set as Homepage** to set the current page as your homepage.
 - **Font Size** to change the font size for the browser.
 - **Send This Page to...** to send a URL via text messaging (SMS).
 - **Clear Private Data** to delete the browser's cache, cookies, etc.
 - **Help** to show the help of the browser.
 - **Advanced**
 - **Startup Page** to change the default launch page.
 - **Page Info** to display information about the current page.
 - **Images On/Off** to display images on the Web page.
 - **Reset Browser** to reset the browser.
 - **Turn Error Logging On/Off** to set whether to save error logs.
 - **View Error Log** to display the error log.
 - **Send Referrer** to send HTTP URL referrer information.

- **Redirect Prompt** to display a prompt when your data is being redirected.
- **Reset Browser Settings** to reset all browser settings.
- **About Browser** to display information about your browser.
- **JavaScripting** to enable or disable java scripting.

Going to a Specific Website

To go to a particular website by entering a URL (Web address):

1. Open any Web page.
2. Press the navigation key up to highlight the address bar.
3. Use your keyboard to enter the URL of the website you wish to go to and press .

Note

Not all websites are viewable on your phone.

Creating a Favorite

Favorites (bookmarks) allow you to store the addresses of your favorite websites for easy access at a later time.

1. Go to the Web page you want to add.
2. Press **TOOLBAR** (right softkey) to open the browser menu.
3. Select **My Pages**.
4. Confirm that **Add This Page to Favorites** is highlighted and press **○**.
5. Press **ADD** (left softkey).

Note *Saving a page as a favorite does not store the page contents, just its address.*

Some pages cannot be saved as favorites, depending on how a particular page was created.

Accessing a Favorite

1. Press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **My Pages**.
3. Select a favorite and press **○** (or press the number corresponding to the favorite you wish to access).

Deleting a Favorite

1. Press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **My Pages**.
3. Highlight a favorite and press **OPTIONS** (right softkey).
4. Select **Remove This Favorite**. (A confirmation will be displayed.)
5. Press **REMOVE** (left softkey) to remove the favorite.

Reloading a Web Page

- ▶ Press **○** while the Refresh icon  at the upper right corner of the browser is highlighted.

Data Services FAQs


How will I know when my phone is ready for data service?

Your user name (for example, *bsmith01@sprintpcs.com*) will be displayed when you access *Menu > MyAccount > AccountDetails*.

How do I sign in for the first time?

You are automatically signed in to access data services when you turn on your phone.


How do I know when my phone is connected to data services?

Your phone automatically connects when data service is used or an incoming message arrives. You will also see the  indicator.

Can I make calls and use data services at the same time?

You cannot use voice call and data services simultaneously. If you receive a call while data service is active, your phone forwards the call to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the  indicator flashes on your phone's display screen.

When is my data connection dormant?

If your phone receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to *Menu > Settings > More... > Data > Disable Data* in your phone's menu.

3C. GPS Navigation

- ◆ *GPS Services* (page 125)
- ◆ *Sprint Navigation* (page 126)
- ◆ *Sprint Family Locator* (page 127)

GPS Services



Your phone's built-in GPS capability gives you access to a number of location-based services, including *Sprint Navigation* and *Sprint Family Locator*.

Activating the Location Feature

Before using any of the location-based services, you must activate your phone's location feature.

1. Press > **Settings** > **More...** > **Location**. (You will see the Location disclaimer.)
2. Read the disclaimer and press .

3. Select **On**.

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, your phone will display the  icon.

Note

Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

Sprint Navigation

Sprint Navigation gives you turn-by-turn directions onscreen and over speakerphone.

Note Depending on your service plan, Sprint Navigation may require a monthly subscription. Contact Sprint for information and pricing.

Registering Sprint Navigation

Before you can use Sprint Navigation, your phone and service must be registered.

1. Press **○ > Maps > Navigation**.
2. Follow the onscreen instructions to enter and submit the required information.

Using Sprint Navigation

1. Press **○ > Maps > Navigation**.
2. Select an option and follow the onscreen instructions to get directions or view maps.
 - **Drive To** lets you enter an address (vocally or using the keyboard) or select from categories such as **My Favorites**, **Recent Places**, or **Businesses** to search for turn-by-turn directions.
 - **Directory** provides a categorized list of locations such as **Gas Stations**, **Grocery Stores**, and **Hospitals** to help find local businesses and services.
 - **Maps & Traffic** lets you view maps and get traffic information for your current location or for any other location (same categories as **Drive To**).
 - **Tools/Extras** provides access to additional services such as **Record Location**, **Compass**, and **Preferences**.

Note For more information about Sprint Navigation, visit www.sprint.com/navigation.

Sprint Family Locator

Sprint Family Locator uses GPS technology to locate your child's phone and display the location on an interactive map.

Note *Sprint Family Locator service requires an additional monthly fee. Visit www.sprint.com/familylocator for complete details.*

Signing Up for Sprint Family Locator

1. Press **○** > **Maps** > **Family Locator**.
2. Follow the onscreen instructions to enter and submit the required information.

Note *You can also sign up for Sprint Family Locator online at www.sprint.com/familylocator.*

Using Sprint Family Locator

1. Press **○** > **Maps** > **Family Locator**.
2. Enter the parent phone number and password to sign in to your account.
3. Select a phone to locate from the available child phone list.
4. When you are finished, select **Sign Out**.

Note *Sprint Family Locator may also be used with any computer with an Internet connection. Visit www.sprint.com/familylocator for complete details.*

Section 4
***Safety and Warranty
Information***



4A. Important Safety Information

- ◆ *General Precautions (page 130)*
- ◆ *Maintaining Safe Use of and Access to Your Phone (page 131)*
- ◆ *Using Your Phone With a Hearing Aid Device (page 132)*
- ◆ *Caring for the Battery (page 134)*
- ◆ *Radio Frequency (RF) Energy (page 135)*
- ◆ *Owner's Record (page 137)*
- ◆ *User Guide Proprietary Notice (page 138)*

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note

For the best care of your phone, only Sprint-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip

Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-866-866-7509. You can also dial # 222 on your phone.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment. RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note

Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note

Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint invoice.

Using Your Phone With a Hearing Aid Device

A number of Sprint phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your SCP-2700 by SANYO has an M4 and a T4 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying

out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.




Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

Sprint further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to

find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the phone within 30 days of purchase for a full refund. More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone's display and keyboard backlight settings to ensure the minimum time interval:
 1. Press  > **Settings** > **Display** > **Main Screen** > **Backlight**.
– or –
Press  > **Settings** > **Display** > **Keypad Light**.
 2. Highlight the minimum time interval setting and press .
- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-866-7509 to order. They're also available at www.sprint.com — click **Accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- Do not disassemble or open crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Keep the metal contacts on top of the battery clean.
- Battery usage by children should be supervised.

Charging

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

Storing

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

- Promptly dispose of used batteries in accordance with local regulations.
- Never dispose of the battery by incineration.
- Do not handle a damaged or leaking Li-Ion battery as you can be burned.
- For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint-supplied or

Sprint-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 0.866 inches (2.2 centimeters) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations

in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the SCP-2700 by SANYO® are:

Cellular CDMA mode (Part 22):

Head: 1.25 W/kg; Body-worn: 0.647 W/kg

PCS mode (Part 24):

Head: 1.16 W/kg; Body-worn: 0.524 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: V65SCP-27H.

More information on the phone's SAR can be found from the following FCC website: <http://www.fcc.gov/oet/ea/>.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note *This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.*

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: SCP-2700 by SANYO®

Serial No.:

User Guide Proprietary Notice

XT9 Mobile Interface is licensed under one or more of: U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554, U.S. Pat. 6,307,548, U.S. Pat. 6,286,064, U.S. Pat. 6,307,549, U.S. Pat. 6,801,190, U.S. Pat. 7,030,863, U.S. Pat. 7,088,345, and other patents pending.

User Guide template version 8A (November 2008)

4B. Manufacturer's Warranty

◆ Manufacturer's Warranty (page 140)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at 1-888-211-4727.

Note

*In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims. **Sprint Total Equipment Protection** provides the combined coverage of the **Sprint Equipment Replacement Program** and the **Sprint Equipment Service and Repair Program**, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at 1-800-584-3666.*

Manufacturer's Warranty

Manufacturer's Warranty

Kyocera Communications, Inc. ("KCI") offers you, the original purchaser who has purchased the enclosed subscriber unit ("Product") only from an authorized dealer in the United States, a limited warranty that the Product, including accessories in the Product's package, will be free from defects in material or workmanship as follows:

A. ONE (1) YEAR LIMITED WARRANTY: For a period of one (1) year from the date of original purchase, KCI will, at its option, either repair or replace a defective Product (with new or rebuilt parts/replacements).

B. LIMITED WARRANTY ON REPAIRED/REPLACED PRODUCTS: For a period equal to the remainder of the limited warranty period on the original Product or, on warranty repairs which have been effected on Products for 90 days after the date of its repair or replacement, whichever is longer, KCI will repair or replace (with new or rebuilt parts/replacements) defective parts or Products used in the repair or replacement of the original Product under the Limited Warranty on it.

Proof that the Product is within the warranty period in the form of a bill of sale or warranty repair document that includes the date of purchase, Product serial number and the authorized dealer's name and address, must be presented to obtain warranty

service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. Transfer or resale of a Product will automatically terminate warranty coverage with respect to it.

This limited warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks. Also this limited warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by KCI for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SANYO brand mobile phone for which it is specified.

This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KCI for use), abuse, accident, physical damage, abnormal use or operation, improper handling or storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal

reception problems (unless caused by defect in material or workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of KCI and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as memory cards, fuses, etc.); or (xi) any Products which have been opened, repaired, modified or altered by anyone other than KCI or a KCI authorized service center.

This warranty is valid only in the United States.

REPAIR OR REPLACEMENT, AS HERE IN ABOVE PROVIDED, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. KCI SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOST SALES, LOSS OF DATA, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF USE OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT). THIS WARRANTY DOES NOT COVER PRODUCTS SOLD "AS IS" OR "WITH ALL FAULTS". KCI MAKES NO OTHER EXPRESS WARRANTY WITH RESPECT TO THE PRODUCTS. THE DURATION OF IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may have other rights which vary from State to State.

To obtain warranty service, contact

Kyocera Communications, Inc.

Attention : Customer Services for Wireless Products

Phone : 866-SANYOWC (866-726-9692)

Web : <http://www.sanyowireless.com>

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