Twitter for BlackBerry Smartphones

User Guide

Version: 1.1





SWD-1499111-0411085447-001

Contents

Getting started	. 3
About Twitter for BlackBerry devices	. 3
New features and enhancements	. 3
Log in to Twitter for BlackBerry devices	. 3
View trending topics	. 3
Change your display options	. 4
Choose your picture uploading website	. 4
Check for the latest version of Twitter for BlackBerry devices	. 4
Requirements	. 4
Shortcute: Twitter for PlackPorty devices	5
	. J
Tweets and direct messages	. 6
Post a tweet	. 6
Reply to a tweet	. 6
Quote a tweet	. 6
Retweet	. 6
Add a picture to your tweet	. 7
Add a link to a tweet or direct message	. 7
Post a tweet on a trending topic	. 7
Send a tweet	. 7
Set a tweet as your Facebook status	. 8
Mark a tweet as a favorite	. 8
Send a direct message	. 8
View a direct message	. 8
Check spelling automatically	. 9
Stop checking if your tweets include personal information	. 9
Notifications	. 10
Stop receiving notifications	. 10
Change your timeline refresh options	. 10
Refresh your tweet timeline	. 10
Profile, followers, and mentions	. 11
View your profile	. 11
Change your profile picture and information	. 11
View a person's profile	. 11
Follow a person	. 11
Block a person	. 12
Report a person's tweets as spam	. 12
	. 12

View people that follow you	12
View people that you follow	12
View tweets that mention you	12
Lists	13
Create a list	13
View a list	13
Add a person to a list	13
Send a list	13
Delete a list	14
Search	15
Search for a person	15
Search Twitter by keyword	15
Perform an advanced search	15
View your saved searches	15
Delete a saved search	16
Provide feedback	17
IT policy rules	18
Legal notice	19

Getting started

About Twitter for BlackBerry devices

You can use Twitter[®] for BlackBerry[®] devices to update your friends about what you are doing almost anywhere you go. You can post a tweet, send direct messages to friends, search Twitter[®], add pictures to your tweets, and more.

If you already have a Twitter account, you can use your existing login information to log in to Twitter for BlackBerry devices. To get a Twitter account, sign up from Twitter for BlackBerry devices or visit www.twitter.com.

New features and enhancements

The new features and enhancements for Twitter[®] for BlackBerry[®] devices 1.1 include the following items:

New language support	Twitter [®] for BlackBerry [®] devices is now available in Czech, Simplified Chinese, Traditional Chinese, Thai, and Polish.
Adding your location to tweets	If your device has GPS technology, you can now add your location to the tweets you post.
Direct messages enhancements	Direct messages can now appear as threaded conversations.

Log in to Twitter for BlackBerry devices

On the Home screen or in a folder, click the Twitter icon.

- If you already have a Twitter® account, type your login information. Click Login.
- If you do not have a Twitter account, click Sign Up.

To log out, press the Menu key. Click Options. Click Log out.

View trending topics

- 1. Press the Menu key.
- 2. Click Popular Topics.
- 3. Click the Current or Recent tab.

Change your display options

1. Press the Menu key > Options

- 2. .
 - To hide the icons at the top of the screen, clear the **Show navigation bar** checkbox.
 - To hide the tweet field on the Twitter® home screen, clear the Show tweet box on home screen checkbox.
 - To change the font type and font size, clear the Use system font settings checkbox. Change the Font family and Font size fields.
 - To change the appearance of the direct messages screen, beside Show messages as, click the drop-down list.
 - To hide the Add Location button on the Twitter home screen, clear the Add location to tweet checkbox.
- 3. Press the **Menu** key > **Save**.

Choose your picture uploading website

- 1. Press the Menu key > Options.
- 2. Change the Upload photos to field.

Check for the latest version of Twitter for BlackBerry devices

You can check if a new version of Twitter® for BlackBerry® devices is available for you to download over the wireless network.

- 1. Press the Menu key.
- 2. Click Options.
 - To check for the latest version manually, click Check for Upgrade Now. Complete the instructions on the screen.
 - To check for the latest version automatically, select the Automatically Check For The Newest Version Of Twitter check box.

Requirements

- BlackBerry[®] device with a trackball, touch screen, or trackpad
- BlackBerry[®] Device Software 4.5 or later
- wireless service plan that includes Internet access
- 750 KB of available application memory

Shortcuts: Twitter for BlackBerry devices

Depending on the typing input language that you are using, some shortcuts might not be available.

From a BlackBerry device with a full keyboard

- To reply to a direct message or tweet, highlight the direct message or tweet. Press R.
- To reply to all of the people that are mentioned in a tweet, highlight the tweet. Press L.
- To repost a tweet, highlight the tweet. Press F.
- To compose a tweet, press C.
- To compose a direct message, on the Direct Messages screen, press C.
- To refresh your tweet timeline, press D.

From a BlackBerry device with a SureType® keyboard

- To reply to a direct message or tweet, highlight the direct message or tweet. Press the exclamation point (!) key.
- To reply to all of the people that are mentioned in a tweet, highlight the tweet. Press the question mark (?) key.
- To repost a tweet, highlight the tweet. Press the period (.) key.
- To compose a tweet, press the comma (,) key.
- To compose a direct message, on the Direct Messages screen, press the comma (,) key.
- To refresh your tweet timeline, press 5.

Navigation shortcuts

Navigation shortcuts can be used from a BlackBerry device with a full keyboard or a BlackBerry device with a SureType[®] keyboard.

- To go to the Home screen, press the Alt key and 1.
- To go to the Mentions screen, press the Alt key and 2.
- To go to the Lists screen, press the Alt key and 3.
- To go to the **Profile** screen, press the **Alt** key and **4**.
- To go to the Direct Messages screen, press the Alt key and 5.
- To go to the Find People screen, press the Alt key and 6.
- To go to the Search screen, press the Alt key and 7.
- To go to the **Popular Topics** screen, press the **Alt** key and **8**.

Tweets and direct messages

Post a tweet

If your BlackBerry[®] device supports GPS technology, you can add your location to tweets that you post.

- 1. Press the Menu key > Compose Tweet.
- 2. In the What's happening? field, type a tweet.
- 3. To add your GPS location to your tweet, click Add Location.
- 4. Click Update.

Reply to a tweet

- 1. Highlight a tweet.
- 2. Press the Menu key.
 - To reply to the person that posted the tweet, click Reply.
 - To reply to all of the people that are mentioned in the tweet, click Reply All.
- 3. Type a tweet.
- 4. Click Reply.

Quote a tweet

When you quote a tweet, you repost a person's tweet. You can choose to edit the tweet before you post it.

- 1. On the Twitter home screen, highlight a tweet.
- 2. Press the Menu key.
- 3. Click Quote Tweet.
- 4. Edit the tweet.
- 5. Click Tweet.

Retweet

- 1. On the Twitter[®] home screen, highlight a tweet.
- 2. Press the **Menu** key.
- 3. Click Retweet until the Twitter home screen appears again.

Add a picture to your tweet

- 1. On the Twitter[®] home screen, in the What's happening? field, type a tweet.
- 2. Press the Menu key.
- 3. Click Add Photo.
- 4. Click a picture.
- 5. Click Update.

Add a link to a tweet or direct message

When you add a link to a tweet or direct message, the link is shortened automatically.

- 1. While browsing the Internet from your BlackBerry® device, on a web page, press the Menu key.
- 2. ClickMenu.
- 3. Click Send Address.
- 4. Click Twitter.
- 5. Click Direct Message or Tweet.
- 6. Type a tweet.
- 7. Click Update.

Post a tweet on a trending topic

- 1. Press the Menu key.
- 2. Click **Popular Topics**.
- 3. Click the Current or Recent tab.
- 4. Highlight a topic.
- 5. Press the Menu key.
- 6. Click Tweet About <topic>.
- 7. Type a tweet.
- 8. Click Update.

Send a tweet

- 1. Highlight a tweet.
- 2. Press the Menu key.
- 3. Click Send To.
- 4. Click an option.

Set a tweet as your Facebook status

To perform this task, you must have Facebook® for BlackBerry® devices installed on your device.

- 1. Highlight a tweet.
- 2. Press the Menu key.
- 3. Click Send To.
- 4. Click Facebook.
- 5. Click Share.

Mark a tweet as a favorite

- 1. On the Twitter[®] home screen, highlight a tweet.
- 2. Press the Menu key.
- 3. Click Favorite.

To view your favorite tweets, press the Menu key. Click My Profile. Click Favorites.

Send a direct message

- 1. Press the Menu key.
- 2. Click Direct Messages.
- 3. Click Compose Message.
- 4. Type part of a person's name or Twitter[®] user name.
- 5. Click the person.
- 6. Type a direct message.
- 7. Click Send.

View a direct message

- 1. Press the Menu key.
- 2. Click Direct Messages.
- 3. Click a direct message.

Check spelling automatically

You can check your spelling automatically in tweets or direct messages.

- 1. Press the Menu key.
- 2. Click Options.
- 3. Select the Spell Check Before Sending check box.

Stop checking if your tweets include personal information

By default, Twitter[®] for BlackBerry[®] devices automatically notifies you if a tweet you have composed includes personal information, such as a phone number, email address, or PIN.

- 1. Press the Menu key.
- 2. Click Options.
- 3. Clear the Check tweets for personal information before sending check box.

Notifications

Stop receiving notifications

You can receive a Twitter[®] notification on the Home screen of your BlackBerry[®] device when you receive a new direct message, when a person posts a tweet that mentions you, or when your tweet timeline is refreshed and new tweets are available. You can also receive a notification automatically in the messages application.

- 1. Press the Menu key.
- 2. Click Options.
 - To stop receiving a notification on the Home screen of your device when there are new tweets in your tweet timeline, clear the **Notify on new Tweets** check box.
 - To stop receiving a notification on the Home screen of your device when there are new tweets that mention you, clear the **Notify on new replies and mentions** check box.
 - To stop receiving notifications automatically in the messages application, clear the **Include Twitter Messages in the BlackBerry Messages Application** check box.

Change your timeline refresh options

You can chose to refresh your tweet timeline automatically with the latest tweets that the people you follow posted.

- 1. Press the Menu key.
- 2. Click Options.
 - To refresh your tweet timeline automatically, select the Automatic Tweet Refresh check box.
 - To change how often your tweet timeline is refreshed, change the Refresh Tweets Every: field.

Refresh your tweet timeline

- 1. On the Twitter[®] home screen, press the Menu key.
- 2. Click Refresh.

Profile, followers, and mentions

View your profile

- 1. Press the Menu key.
- 2. Click My Profile.

Change your profile picture and information

- 1. Press the Menu key.
- 2. Click My Profile.
- 3. Press the Menu key.
- 4. Click Edit My Profile.
- 5. Do any of the following:
 - Beside your profile picture, click Change. Click a picture.
 - Type your new profile information.
- 6. Click Update.

View a person's profile

You can view a person's tweet timeline, followers, people that they follow, favorite tweets, and mentions from the person's profile.

- To view the profile of a person you follow or a person that follows you, press the **Menu** key. Click **My Profile**. Click **Following** or **Followers**. Click a profile picture.
- To view the profile of another person, press the **Menu** key. Click **Search**. Type your search criteria. Press the **Enter** key. Click a profile picture.

Follow a person

- 1. Press the Menu key.
- 2. Click Find People.
- 3. Type a person's name or user name.
- 4. Highlight the person's profile picture.
- 5. Press the Menu key.
- 6. Click Follow.

To stop following a person, complete steps 1 to 4. Click Unfollow.

Block a person

- 1. Press the Menu key.
- 2. Click Find People.
- 3. Type a person's name or username.
- 4. Press the Enter key.
- 5. Click a the person's profile picture.
- 6. Click Block.

Report a person's tweets as spam

- 1. Highlight a tweet.
- 2. Press the Menu key.
- 3. Click Report Spam.
- 4. Click Continue.

View people that follow you

- 1. Press the Menu key.
- 2. Click My Profile.
- 3. Click Followers.

View people that you follow

- 1. Press the Menu key.
- 2. Click My Profile.
- 3. Click Following.

View tweets that mention you

- 1. Press the Menu key.
- 2. Click Mentions.

Lists

Create a list

- 1. Press the Menu key.
- 2. Click My Lists.
- 3. Click Create New List.
- 4. Type a name and description for your list.
- 5. To mark the list as private, select the Private List check box.
- 6. Click Create.

View a list

- 1. Press the Menu key.
- 2. Click My Lists.
- 3. Click a list.

Add a person to a list

You can add a person to a list from your tweet timeline, your list of followers, the list of people that follow you, or the search results.

- 1. Highlight a person or tweet.
- 2. Press the Menu key.
- 3. Click Add <Person> to list.
 - To add a person to an existing list, change the Select a list field.
 - To add a person to a new list, change the Select a list field to New List. Type a list name and description.
- 4. Click Add.

Send a list

- 1. Press the Menu key.
- 2. Highlight a list.
- 3. Press the Menu key.
- 4. Click Recommend List.
- 5. Click an option.

Delete a list

- 1. Press the Menu key.
- 2. Click My Lists.
- 3. Highlight a list.
- 4. Press the Menu key.
- 5. Click Delete List.
- 6. Click Delete.

Search

Search for a person

- 1. Press the Menu key.
- 2. Click Find People.
- 3. Type the search criteria.
- 4. Press the Enter key.

Search Twitter by keyword

- 1. Press the Menu key.
- 2. Click Search.
- 3. Type the search criteria. To view search results near your area, click the **compass** icon beside the search field. Click a distance.
- 4. Press the Enter key.

To save the search, click Save Search.

Perform an advanced search

You can search Twitter® by keywords, names, locations, dates, and more.

- 1. Press the Menu key.
- 2. Click Search.
- 3. Click Advanced Search.
- 4. Specify the search criteria.
- 5. Click Search.

View your saved searches

- 1. Press the Menu key.
- 2. Click Search.
- 3. Click Saved Searches.
- 4. Click a saved search.

Delete a saved search

- 1. Press the Menu key.
- 2. Click Search.
- 3. Click Saved Searches.
- 4. Highlight a saved search.
- 5. Press the Menu key.
- 6. Click Delete Saved Search.
- 7. Click Delete.

Provide feedback

To provide feedback on this deliverable, visit www.blackberry.com/docsfeedback.

IT policy rules

BlackBerry[®] Enterprise Server administrators can use IT policy rules to prevent users from accessing certain applications and features. For more information about IT policy rules, visit http://docs.blackberry.com/en/ to read the *BlackBerry Enterprise Server Policy Reference Guide*.

Legal notice

©2011 Research In Motion Limited. All rights reserved. BlackBerry[®], RIM[®], Research In Motion[®], and related trademarks, names, and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world.

Twitter is a trademark of Twitter, Inc. All other trademarks are the property of their respective owners.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available at www.blackberry.com/go/docs is provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by Research In Motion Limited and its affiliated companies ("RIM") and RIM assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect RIM proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of RIM technology in generalized terms. RIM reserves the right to periodically change information that is contained in this documentation; however, RIM makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party web sites (collectively the "Third Party Products and Services"). RIM does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by RIM of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL RIM BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH RIM PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF RIM PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF RIM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, RIM SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO RIM AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED RIM DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF RIM OR ANY AFFILIATES OF RIM HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry[®] Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with RIM's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with RIM's products are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by RIM and RIM assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with RIM.

Certain features outlined in this documentation require a minimum version of BlackBerry[®] Enterprise Server, BlackBerry[®] Desktop Software, and/or BlackBerry[®] Device Software.

The terms of use of any RIM product or service are set out in a separate license or other agreement with RIM applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY RIM FOR PORTIONS OF ANY RIM PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

Research In Motion Limited 295 Phillip Street Waterloo, ON N2L 3W8 Canada

Research In Motion UK Limited Centrum House 36 Station Road Egham, Surrey TW20 9LF United Kingdom

Published in Canada