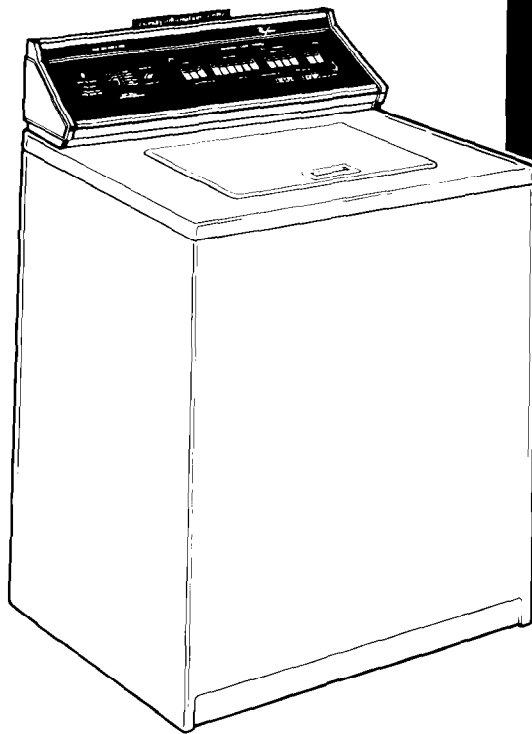


# use & care guide



  
**Whirlpool**

## **AUTOMATIC WASHER**

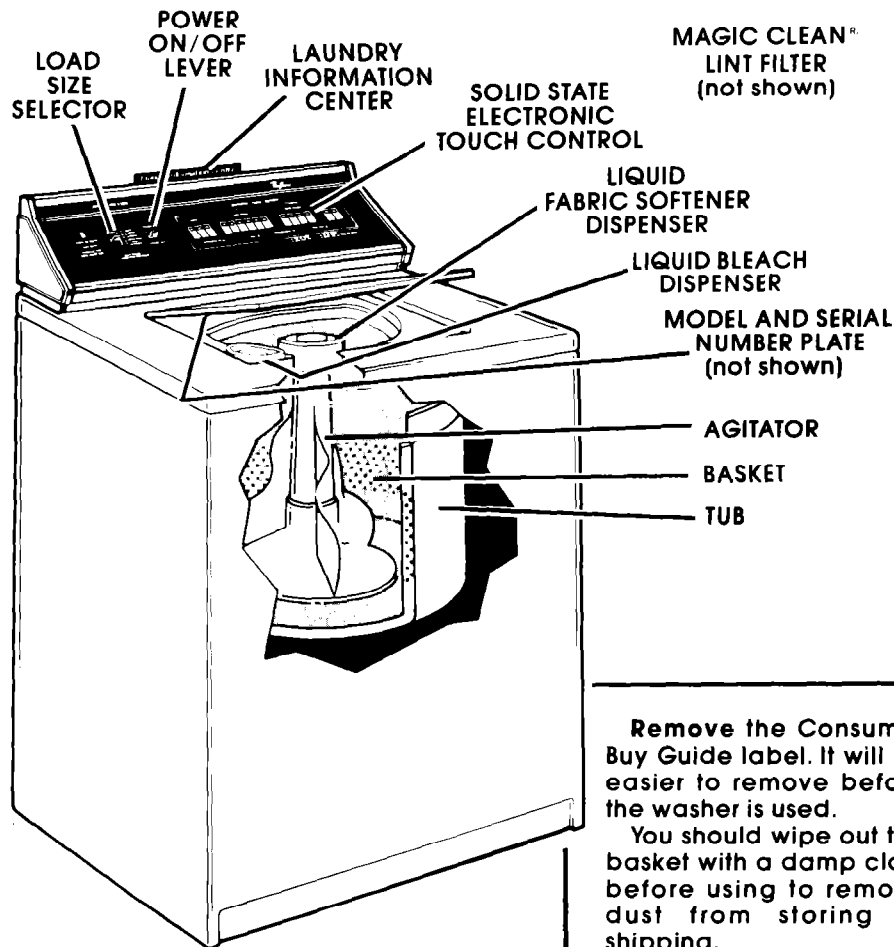
**Super Capacity  
Model LA9800XM**

**Solid State  
Mark II Series  
Electronic Touch  
Control**

Range Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezer



# Parts and features



## Copy your Model and Serial Numbers here

When you need service or call with a question, have this information ready:

1. Complete Model and Serial Numbers (from plate under the lid near the hinge).
2. Purchase date from sales slip.

Copy this information in these spaces. Keep this book in the Laundry Information Center with your "Laundry Guide," sales slip and warranty.

\_\_\_\_\_ Model Number

\_\_\_\_\_ Serial Number

\_\_\_\_\_ Purchase Date

\_\_\_\_\_ Service Company/  
Phone Number

There is no warranty registration to return. Proof-of-purchase is all that is required for in-warranty service.

## Your responsibilities

Read this "Use and Care Guide" and your "Laundry Guide" carefully for important use and safety information.

You are personally responsible for making sure that your washer...

- is installed by a qualified installer.
- is properly installed and leveled on a floor that can support the weight.\*
- is connected to the right kind of outlet, electric supply, water supply and drain.\*
- is properly grounded.\*
- is used only for jobs normally expected of home automatic washers.
- is properly maintained.
- is protected from the weather and kept where the temperature will not fall below freezing.
- is not run by children or anyone unable to operate it properly.

\*See the "Installation Instructions" for complete information.

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## Safety first

**ALWAYS** unplug the power supply cord before attempting to service the washer.

**NEVER** put flammable fluids (dry-cleaning solvents, gasoline, kerosene) into your washer. **NEVER** use them near your washer.

**ALWAYS** hand launder or air dry fabrics treated with flammable fluids before putting them into your washer.

**NEVER** put your hands into the washer until all motion stops. If the lid is opened while the basket is spinning, the basket will automatically stop in a few seconds.

**DO NOT** allow children to operate or play with the washer.

**ALWAYS** store detergent, laundry aids and other materials in a cool, dry place where children can't reach them — in a locked cabinet, if possible.

**ALWAYS** read and follow instructions on packages of detergent and laundry aids — especially warnings and precautions.

**POISON GAS** can be formed if chlorine bleach is used in the same wash as ammonia or acids such as vinegar or rust remover.

**DO NOT** machine wash glass fiber materials. Small particles can stick to fabrics washed in following loads and cause skin irritation.

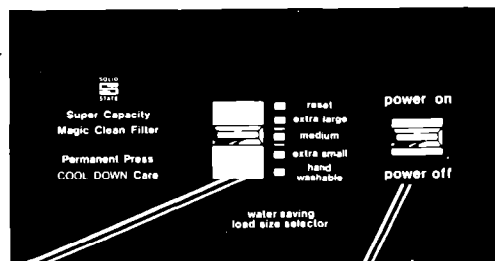
**SPECIAL CAUTION:** If hot water has not been used recently (usually two weeks or longer), flammable hydrogen gases may build up in the water heater and hot water pipes. To prevent injury or damage, turn on all hot water faucets and allow water to run for several minutes. This will allow gases to escape. Do not smoke or use any open flame near the faucet while it is open.

# Before starting your washer:

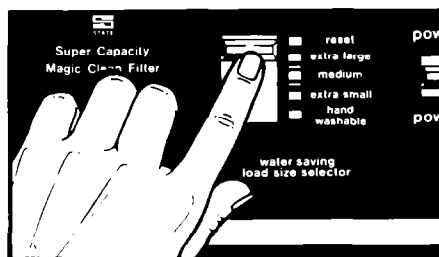


1. Measure and add detergent.
2. Place sorted load in washer.
3. Start washer.

The automatic washer has Solid State Electronic Controls. Read instructions carefully before setting any cycles.



## 1. Select a LOAD SIZE



- To change the setting on the LOAD SIZE SELECTOR, move the tab to RESET.
- Then move the tab to a setting that describes the size of the load you want to wash.
- Set the tab on or between HAND WASHABLE (a few small items) and EXTRA LARGE (a full load).

See the "Laundry Guide" for details on load sizes.

## 2. Move POWER SWITCH TO ON.



- The REG / HEAVY Indicator Light will come on. **You will have 8 seconds** to touch a different FABRIC selector.
- If you do not touch a different FABRIC selector, the washer will automatically start in the REG / HEAVY cycle.

## LOAD SIZES AND WATER LEVELS

Use less than a full tub of water when you have less than a full load to wash.

For best cleaning results, the load must be able to move freely in the water. Too big a load or too little water can tear items.

**EXTRA LARGE** (20.5 gals/77.6L)\*

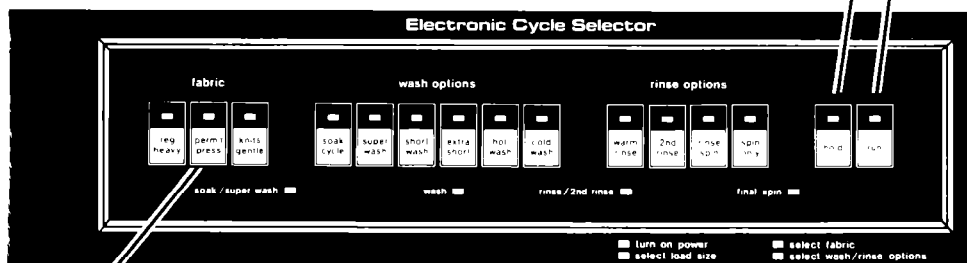
**MEDIUM** (13.9 gals / 52.6L)\*

**HAND WASHABLE** (7.8 gals / 29.5L)\*



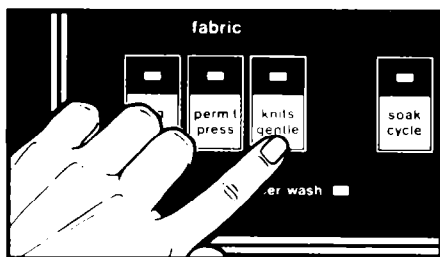
\*Approximate fill with load

TOUCH RUN TO RESTART WASHER  
TOUCH HOLD TO STOP WASHER



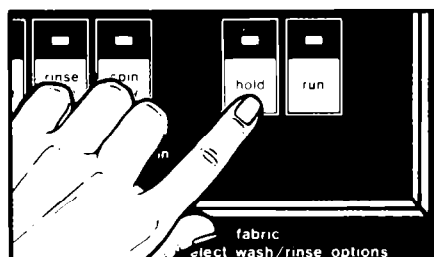
STARTING YOUR WASHER

### Select a 3. FABRIC selector



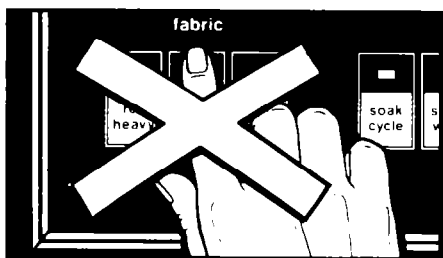
**A. Other selections.** If you want a cycle other than REG / HEAVY, touch a different FABRIC selector within 8 seconds after turning on POWER SWITCH.

- For agitation and spin speeds in each cycle, see pages 8 through 13.



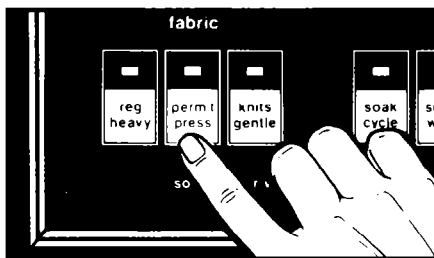
**B. For more time.** Touch HOLD if you want more time to decide on another selection.

- **HOLD will stop the washer while you make another selection. Then push RUN.**



**C. If an indicator light does not glow** after a selector is touched:

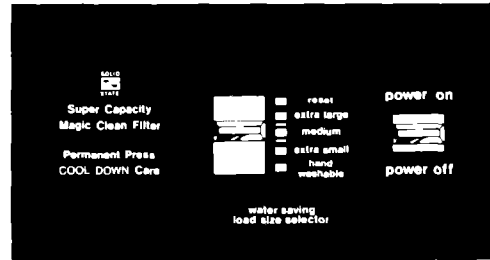
- The selector was not touched on the **lower half**. Touch selectors only in lower area beneath light.
- The 8-second selection time ran out.
- The option you chose can't be combined with the FABRIC selection. See page 7 for more details.



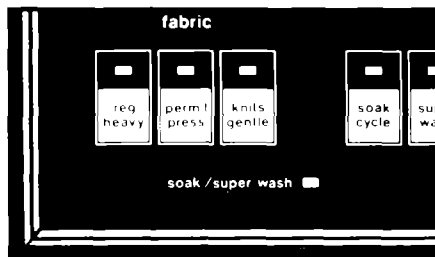
**D. Changing a Selection.** Before the washer starts, touch another selector. This cancels the selection you don't want.

**If the washer has started,** move the POWER SWITCH to OFF.

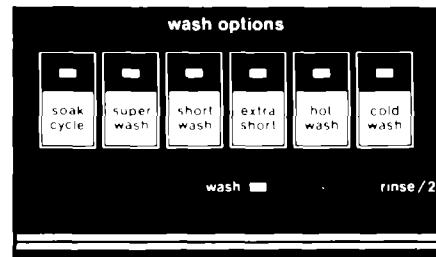
- Then start back at Step 1 on page 4.



## Select WASH and 4. RINSE OPTIONS



**A.** The Electronic Controls are pre-set for a warm wash and cold rinse in every FABRIC selection.



**B.** Change wash and rinse temperatures by touching WASH OPTION selectors.

- You must touch an OPTION within 8 seconds after touching a FABRIC selection.
- See page 10 for more tips on adding OPTIONS to FABRIC selections.

## 5. Restarting your washer

Your washer will "remember" its cycle if you touch HOLD. It will not remember if there is a power interruption such as a blown fuse.

### If memory is lost at beginning of wash cycle –

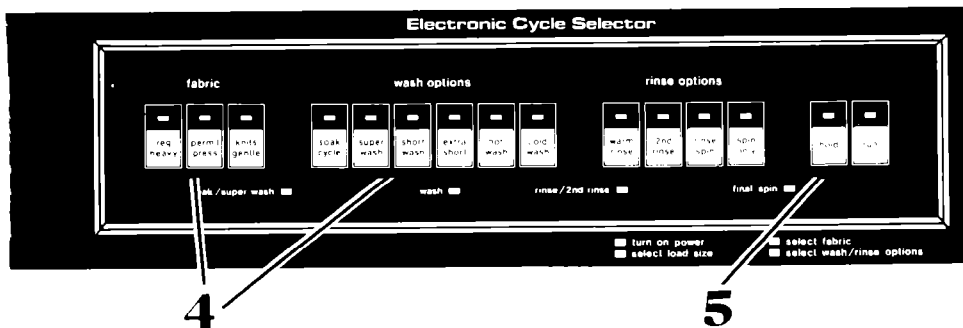
1. Move switch to POWER ON.
2. Touch FABRIC selector and options.
3. The washer will finish filling (if needed) and wash according to the new selections.

### If memory is lost at end of wash cycle –

1. Move switch to POWER ON.
2. Touch SPIN ONLY to drain and spin.
3. After the washer stops, again move switch to POWER ON.
4. Touch RINSE SPIN to fill, rinse, drain and spin the load.

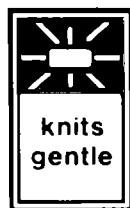
### If memory is lost at beginning of rinse cycle –

1. Move switch to POWER ON.
2. Touch RINSE SPIN to finish filling or to finish the rinsing cycle.



## Using selections together

**A.** The Electronic Controls are preset to help you choose selections for the best washing. To protect some fabrics, your washer will not accept certain selections.



- For example, if you touch **KNITS/GENTLE**, the **HOT WASH** option will not be accepted.

- **The Indicator lights will show which selections are accepted.**

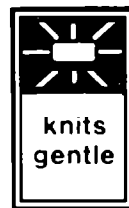
**C.** One indicator light glows but another goes off.

Your second selection cancelled the first. For example, if you touched **REG/HEAVY** and decide you want **PERM'T PRESS**, just touch the lower area of **PERM'T PRESS**. The **REG/HEAVY** Selection is cancelled and its indicator light goes off.



**B.** The indicator light glows and stays glowing.

When this happens, your selection has been accepted. The washer will use the **FABRIC** selection (and **OPTIONS**) you selected.



Pages 8 through 13 of this book explain what happens in each selection. See details on which selections can and can't be used together.

# What happens in each FABRIC selection

Each FABRIC Selection has pre-set agitation and spin speeds designed for different kinds of fabrics.

All FABRIC Selections are pre-set to use warm wash water and cold rinse water. These temperatures can be changed by touching a WASH OPTION or RINSE OPTION Selector.

## REGULAR HEAVY Selection

High agitation and spin speeds help remove heavy soils and spin water from heavy or sturdy cotton fabrics.



1. SET LOAD SIZE
2. TURN POWER ON
3. IN 8 SECONDS, WASHER WILL AUTOMATICALLY CHOOSE CORRECT WASHING CONDITIONS

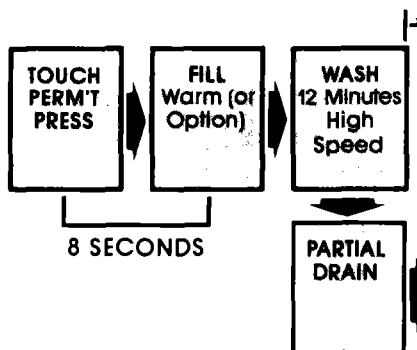


## PERMANENT PRESS Selection

High agitation, low-speed spins and cooling of the wash water before the spin helps keep wrinkles from setting into permanent press fabrics.



1. SET LOAD SIZE
2. TURN POWER ON
3. TOUCH **PERM'T PRESS** WITHIN 8 SECONDS

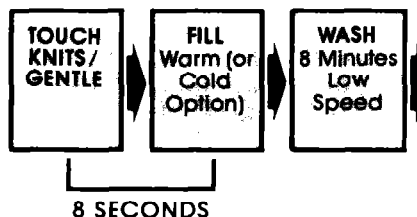


## KNITS/GENTLE Selection

Low agitation and spin speeds and shorter wash time gently wash delicate items and washable synthetic knits.



1. SET LOAD SIZE
2. TURN POWER ON
3. TOUCH **KNITS/GENTLE** WITHIN 8 SECONDS





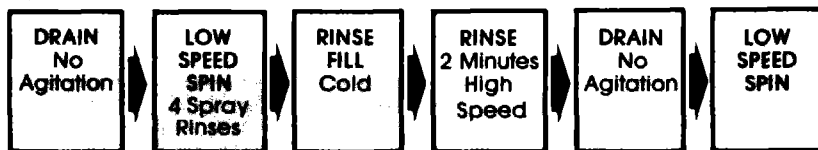
Each of these options will be discussed on later pages.  
**NOTE:** You may hear the sound of water spraying during spin. In some selections, cold water is sprayed on the spinning load to help with the rinsing.



**OPTIONS:**

- HOT or COLD WASH
- SHORT WASH (10 mins. wash agitation)
- EXTRA SHORT (5 mins. wash agitation)
- WARM RINSE
- 2nd RINSE
- SUPER WASH can be used as a pre-wash

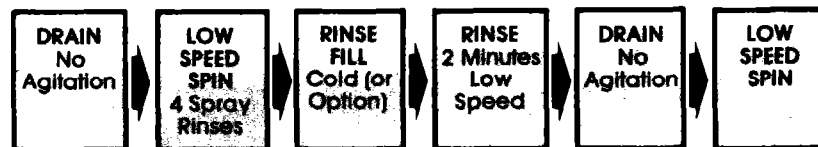
Cold Wash Option



COOL DOWN

**OPTIONS:**

- HOT or COLD WASH
- SHORT WASH (8 mins. wash agitation)
- EXTRA SHORT (5 mins. wash agitation)
- 2nd RINSE
- SUPER WASH can be used as a pre-wash



**OPTIONS:**

- COLD WASH only
- SHORT WASH (6 mins. wash agitation)
- EXTRA SHORT (5 mins. wash agitation)
- 2nd RINSE
- SUPER WASH can be used as a pre-wash

# What happens for each WASH option

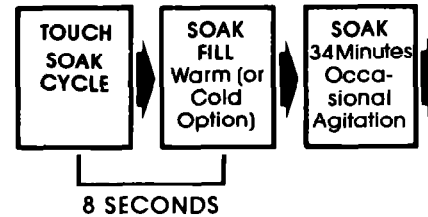
Use WASH Options to change the automatic settings in FABRIC selections. WASH Options allow you to select different water temperatures, cycle lengths and special wash cycles.

## SOAK Option

Periods of agitation and soaking clean stained, yellowed, gray or heavily soiled laundry. No rinse. Use recommended amount of detergent.



1. SET LOAD SIZE
2. TURN POWER ON
3. TOUCH **OPTION** WITHIN 8 SECONDS

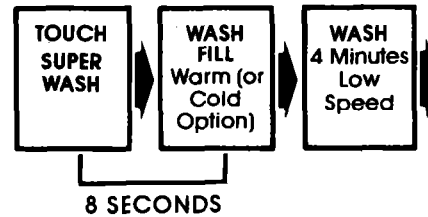


## SUPER WASH as pre-wash

A **pre-wash** for heavily soiled or stained loads that you want to check before making a FABRIC Selection. Use enough detergent for a **single wash**.



1. SET LOAD SIZE
2. TURN POWER ON
3. TOUCH **SUPER WASH** WITHIN 8 SECONDS

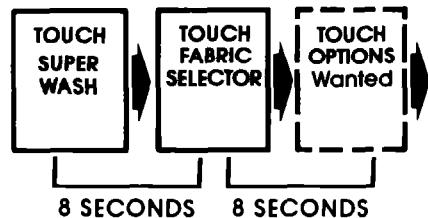


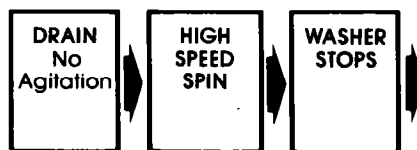
## SUPER WASH as a double wash

A **double wash** for heavily soiled loads. Use **twice** the recommended amount of detergent.



1. SET LOAD SIZE
2. TURN POWER ON
3. TOUCH **SUPER WASH** WITHIN 8 SECONDS

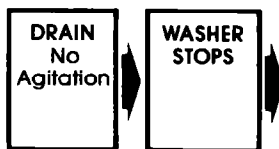




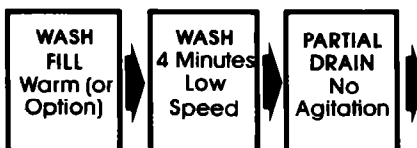
- DISSOLVE DRY DETERGENT IN QUART OF WARM WATER BEFORE ADDING (OR USE LIQUID DETERGENT)
- TURN POWER ON
- TOUCH **FABRIC AND OPTIONS**

**NOTES:**

- SOAK CYCLE automatically fills with warm water unless you touch COLD WASH.
- **SOAK CYCLE cannot be used with any other WASH Option or FABRIC Selection.**



- DISSOLVE DRY DETERGENT IN QUART OF WARM WATER BEFORE ADDING (OR USE LIQUID DETERGENT)
- TURN POWER ON
- TOUCH **FABRIC AND OPTIONS**



After the PARTIAL DRAIN, the washer refills and washes according to the FABRIC Selection and OPTIONS touched. **Be sure to use enough detergent for the double wash.**

## Wash time options

If you touch a **FABRIC** selection without touching a time option, the washer will agitate for the time pre-set in the **FABRIC** selection:

- **REG/HEAVY** ..... 14 minutes
- **PERM'T PRESS** ..... 12 minutes
- **KNITS/GENTLE** ..... 8 minutes



When you touch **SHORT WASH**, the pre-set agitation time of each **FABRIC** selector is shortened to:

- REG / HEAVY** ..... 10 mins.
- PERM'T PRESS** ..... 8 mins.
- KNITS / GENTLE** ..... 6 mins.



When you touch **EXTRA SHORT**, the pre-set agitation time of each **FABRIC** selection is shortened to:

- REG / HEAVY** ..... 5 mins.
- PERM'T PRESS** ..... 5 mins.
- KNITS / GENTLE** ..... 4 mins.

## Wash temperature options

If you touch a **FABRIC** selection without touching a temperature option, the washer will fill with warm wash water. It will refill with cold rinse water.

You can change the wash water temperature by selecting one of these options.



Touch **HOT WASH** if you want hot wash water for **REG / HEAVY** or **PERM'T / PRESS** selections. **You cannot select** **HOT WASH** with **KNITS / GENTLE**, **SOAK CYCLE** or **SUPER WASH**. This is to protect knits from shrinkage or stretching and stains from being heat set in fabrics.



Touch **COLD WASH** if you want cold wash water for any **FABRIC** selection. **SOAK CYCLE**, **SUPER WASH** or **RINSE SPIN**.

### IMPORTANT

For energy saving and most wrinkle-free results, use a cold rinse for all fabrics.

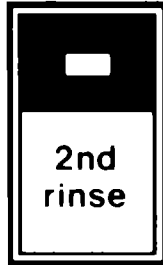
# What happens for each RINSE option



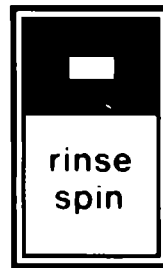
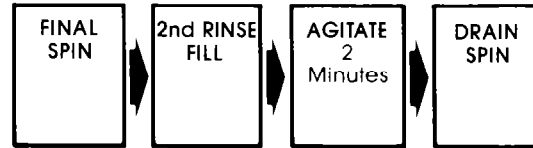
FABRIC selections are pre-set for cold rinse water. **To get warm rinse water** in REG/HEAVY and KNITS/GENTLE:

1. Move switch to POWER ON
2. Select LOAD SIZE
3. Touch FABRIC Selector
4. Touch WARM RINSE

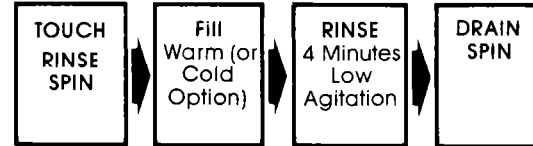
**To protect permanent press fabrics, PERM'T PRESS Selector will not accept WARM RINSE.**



Extra rinse for towels, jeans or heavily soiled items that need extra detergent. The rinse temperature and spin speed will be the same as the first rinse.



For loads needing rinse and spin only. Also useful for finishing a cycle that's been canceled by a power interruption or by turning power off.

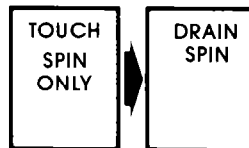


RINSE/SPIN and SPIN ONLY Options are pre-set for high speed spin. **For a low speed spin**, touch KNITS/GENTLE **before** you select RINSE/SPIN or SPIN ONLY.



A drain and spin for loads that you want canceled. Also useful for loads canceled by a power interruption.

1. SWITCH POWER TO OFF
2. SWITCH POWER TO ON
3. TOUCH **SPIN ONLY** WITHIN 8 SECONDS



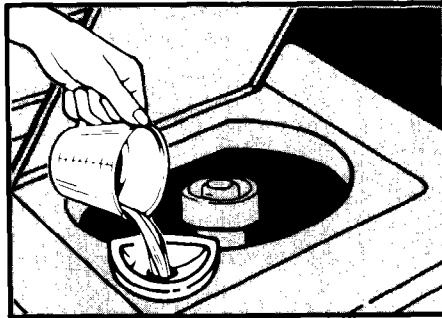
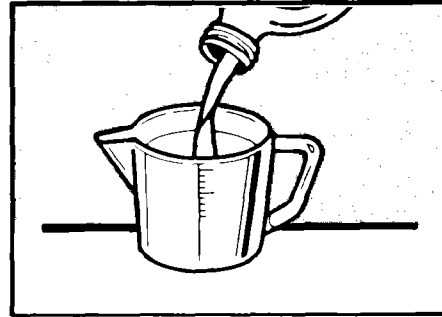
**SPIN ONLY cancels all other selections. The washer starts draining and spinning right away.**

WHAT HAPPENS FOR EACH WASH OPTION • WHAT HAPPENS FOR EACH RINSE OPTION

# Other operating instructions

## Liquid bleach dispenser

**Always measure bleach.** Do not guess. Follow directions on the bottle for the amount to use. **Never use more than 1 cup (250 mL) for a full load.** Use less with lower water level settings. Use a cup with a pouring spout to avoid spilling.



1. Load the washer first.
2. Pour **measured** bleach carefully into dispenser. **DO NOT** let bleach splash, drip or run down into the washer basket. **Undiluted bleach will damage any fabric it touches.**
3. Start the washer. Bleach will be diluted automatically during the wash part of the cycle.

For more information on bleaching, see "Laundry Guide" page 11.

## Liquid fabric softener dispenser

1. Remove the dispenser to add detergent and clothes to the basket. Replace dispenser on top of agitator.
2. Add recommended amount of **liquid fabric softener**. Use a measuring cup with a pouring spout to avoid spilling.
3. **Add enough hot water to fill the dispenser to the full mark.**
4. Diluted softener will be added to the load when the washer stops spinning after the wash cycle. **DO NOT** stop the washer during this spin. If you do, softener will mix with remaining, soapy wash water. This will cause stains.
5. Remove dispenser and rinse thoroughly after each use. Rinse with **warm water**. Do not put detergent in dispenser.

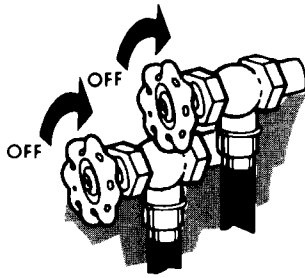


## MAGIC CLEAN® lint filter

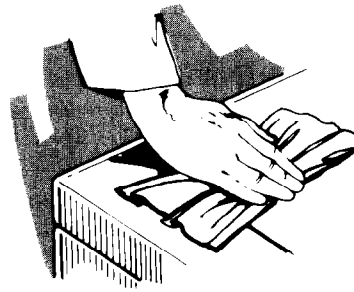
The lint filter in your washer cleans itself. Collected lint is drained away with the wash and rinse water.

If your washer drains into a tub, remove any lint collected in the drain or strainer.

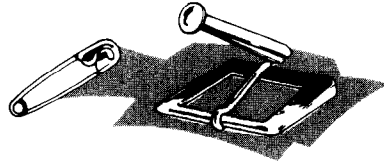
# Caring for your washer



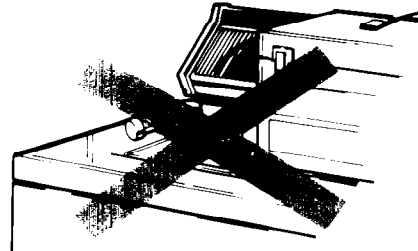
**WHEN NOT WASHING**, keep both water faucets turned off. This takes the pressure off the water inlet valve and hoses.



**AFTER WASHING**, use a soft dry cloth to wipe the outside and inside dry. Leave the lid up until the basket is dry. **Wipe up spills right away.** Spills can dull or damage the finish.



**REMOVE SHARP OBJECTS** such as pins, buckles, etc., from clothes before washing. Close metal zippers.

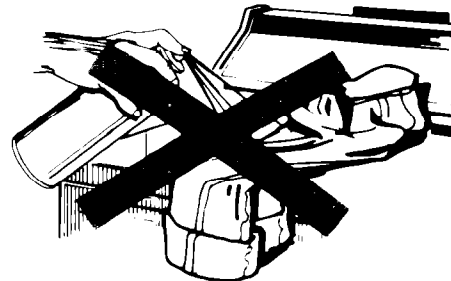


**SHARP OR HEAVY OBJECTS** should never be put on or in the washer. Check pockets for bolts, nuts, tools, etc.



## **NEVER USE THE WASHER TO...**

- store wet or dry laundry.
- soak for more than 2 hours.
- soak with chlorine bleach.
- soak with vinegar or other acids.
- soak or store urine soaked clothes.

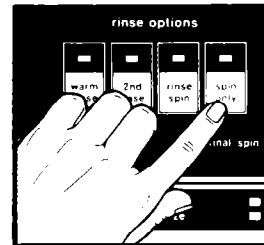
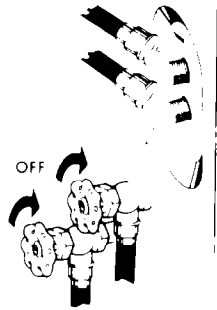
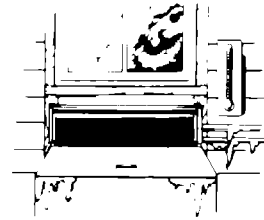


**SOME PRETREATMENT PRODUCTS** can damage washer and dryer dials, consoles and finishes. Do not use these products on or near your washer or dryer.

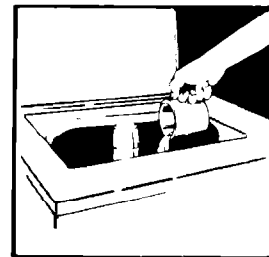
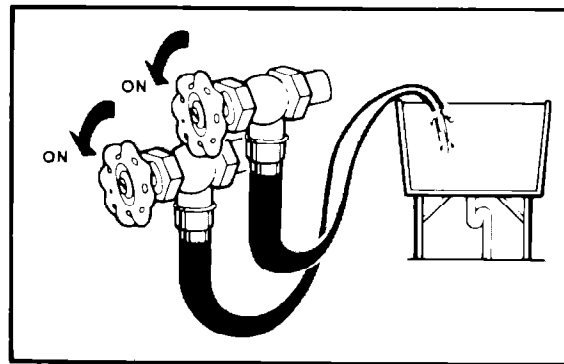
**Service or performance problems caused by the use of any product not manufactured by Whirlpool Corporation are the responsibility of the manufacturer of that product.**

## Winterizing

Because some water stays in the washer, freezing can cause a lot of damage. If your washer is **stored or moved** during the cold weather...



1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. Put a quart of automobile-type antifreeze in the basket.
3. Touch the **SPIN ONLY** option (see page 13). Let the washer run for about 30 seconds to mix the antifreeze and water.



### To use the washer again...

1. Flush water pipes and hoses.
2. Connect hoses to the washer.
3. Turn on the water faucets.

4. Run the washer through a complete cycle with one cup of detergent to clean out the antifreeze.



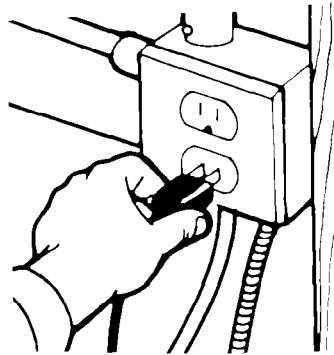
## If you need service or assistance, we suggest you follow these four steps:



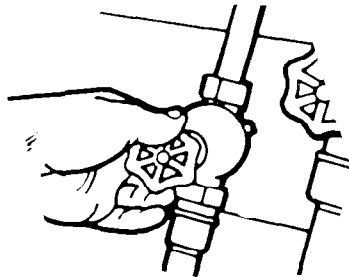
### 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

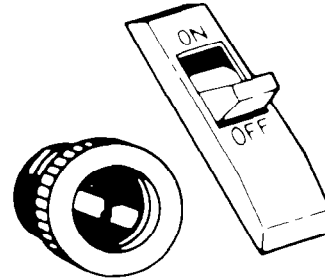
#### IF YOUR WASHER DOES NOT FILL:



- Is the power supply cord plugged in?



- Are both water faucets open?



- Are fuses blown or circuit-breaker tripped?
- Are the water supply hoses kinked?

#### IF YOUR WASHER DOES NOT SPIN:

- Is the lid closed?
- Is the power supply cord plugged in?
- Is a fuse blown or circuit-breaker tripped?

#### IF YOUR WASHER STOPS DURING THE PERMANENT PRESS CYCLE:

- Remember, the washer will stop for about 1½ minutes after the partial drain during the cool-down period in this cycle.

#### MAKE SURE THE DRAIN HOSE IS HIGHER THAN THE WATER LEVEL IN THE WASHER. IF IT ISN'T...

- The washer may seem to be draining during wash and rinse cycles.
- Water can siphon out. (See "Installation Instructions.")

## 2. If you need assistance\*...

Call Whirlpool COOL-LINE<sup>®</sup> service assistance telephone number. Dial free from:

Continental U.S. . (800) 253-1301  
Michigan . . . . . (800) 632-2243  
Alaska & Hawaii (800) 253-1121

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\*...



Whirlpool has a nationwide network of franchised TECH-CARE<sup>®</sup> Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD - MAJOR - SERVICE & REPAIR	OR	ELECTRICAL APPLIANCES - MAJOR - REPAIRING & PARTS
WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE	OR	WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE
SERVICE COMPANIES		SERVICE COMPANIES
XYZ SERVICE CO. 123 Maple . . . . . 999-9999		XYZ SERVICE CO. 123 Maple . . . . . 999-9999

OR

WASHING MACHINES, DRYERS  
& IRONERS - SERVICING

WHIRLPOOL APPLIANCES  
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES

XYZ SERVICE CO.  
123 Maple . . . . . 999-9999

## 4. If you have a problem\*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Guy Turner, Vice President  
Whirlpool Corporation  
Administrative Center  
2000 US-33 North  
Benton Harbor, MI 49022

\*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

# Notes

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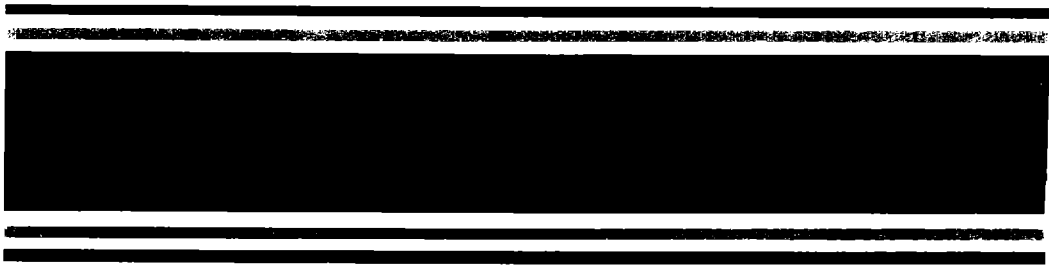
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IF YOU NEED SERVICE OR ASSISTANCE



Making your world a little easier.

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Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-In Ovens and Surface Units, Ranges, Mi

