



*Get started.*

*All you need to know to get going.*



# Welcome

*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new BlackBerry® Tour™ 9630 smartphone.*

**Only on the Now Network™.**



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# Get Your Device Ready



## Insert the Battery

1. Press and hold the release button on the back of your device and slide off the battery cover.
2. Insert the battery so that the metal contacts on the battery and the device align, and then gently press down until the battery clicks into place. (If the battery has sufficient charge, your device should turn on automatically.)
3. Replace the battery cover.



## Insert a microSD Card *(should be preinstalled)*

1. With the battery cover removed (see above), slide your microSD card into the slot on the right side below the battery. (Make sure the metal contacts on the card face down and point toward the right side of the device.)
2. Replace the battery cover.



## Charge the Battery

1. Connect the small end of the travel charger to the micro-USB port on the side of your BlackBerry device.
2. Plug the other end of the charger into a power outlet.

**Note:** Before using your BlackBerry device or any accessories provided with the device, please read the Safety and Product Information Guide, which is printed and included in the box. You can also find it on the BlackBerry® User Tools CD.

# Activate Your Device



## Activate Your Device

- If you purchased your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail, and it is a new Sprint account or a new phone number, it is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your device in the mail and you are switching numbers from a previous Sprint phone to the new device, go online to activate the number on your new device.
  - From your computer's Web browser, go to [sprint.com/activate](http://sprint.com/activate) and complete the onscreen instructions to activate your device.

When you have finished, make a phone call to confirm your activation. If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

# Complete the Setup Wizard



## Complete the Setup Wizard

The setup wizard is designed to help you learn about your device and get you going right away with email setup, Bluetooth setup, and more. It starts automatically when you power your BlackBerry device on for the first time, and it takes about 10 minutes to complete.

- To complete the setup wizard, follow the onscreen instructions. Roll the trackball to highlight options and click (press) the trackball to continue.

If you elect not to complete the setup wizard right away, it is also available through the Setup folder.

1. From the Home screen, roll the trackball to highlight **Setup**  and click (press) the trackball.
2. Click **Setup Wizard** . From the wizard, click **Continue**.
3. Read the introduction, click **Next**, and follow the onscreen instructions to complete the setup wizard.

# Your BlackBerry Tour 9630 Smartphone



# Make Your First Call



## Make Your First Phone Call

1. From the Home screen or the phone screen, enter a phone number using the numbered keys. (If you make a mistake while dialing, press  to erase.)
2. Press  (the **Send** key).
3. When you're finished, press  (the **End/Power** key).

# Voicemail



## Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your device is in use or turned off. You should set up your voicemail and personal greeting as soon as your device is activated. Always use a passcode to protect against unauthorized access.

1. From the Home screen or the phone screen, press and hold .
2. Follow the system prompts to create your passcode and record your name and greeting.



## Retrieve Your Voicemail

From your device:

- From the Home screen or the phone screen, press and hold . If prompted, enter the passcode to access your voicemail.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press \* and enter your passcode to access your voicemail.

## Add a Contact

1. From the Home screen, click **Contacts** () , press  , and then click **New Contact**.
2. Type the contact information, click the trackball, and then click **Save**.

## Retrieve a Phone Number

1. From the Home screen, click **Contacts** () .
2. Use the trackball to scroll through the entries, or use your keypad to enter the first few letters of the contact entry.
3. To display an entry, highlight it and click it. To call an entry, highlight it and press  . (If there is more than one number, a pop-up will display. Click the number you want to call.)

# Messaging

## Sending Email

The setup wizard takes you through the necessary steps to set up supported email accounts on your device. You can also click **Email Settings**  in the **Setup**  folder to adjust your settings. See your *Basics Guide* and *User Guide* for details.

1. From the Home screen, click **Messages**  and then press .
2. Click **Compose Email** and then enter an email address or a contact name.
3. Type the message, click the trackball, and click **Send** to send the email.
  - To attach a picture, video, or other type of file, before clicking **Send**, click the trackball, click **Full Menu > Attach File**, select a location, and click on a file to attach it.

## Sending Text Messages

1. From the Home screen, click **Messages**  and then press .
2. Click **Compose SMS Text** and then enter a wireless phone number or email address or begin entering a contact name and click the contact.
3. Type a message and then press .
4. Click **Send** to send the message.

# Sprint Worldwide<sup>SM</sup> Wireless Service

## **Activating Sprint Worldwide Service**

**Before using your BlackBerry device internationally in global roaming mode, you must activate Sprint Worldwide service.** For additional information on Sprint Worldwide services and availability, visit [sprint.com/sww](http://sprint.com/sww).

- Chat with or email an international support rep by visiting [sprint.com/international](http://sprint.com/international) and clicking **Chat with us** or **Email us** or place a call to **1-888-226-7212, option 2** to activate Sprint Worldwide service.

## **Activating Global Roaming Mode**

Your BlackBerry device is designed to enter global roaming mode automatically when you activate your Sprint Worldwide service. If you need to reset your global roaming options, use the **Manage Connections** menu.

1. From the Home screen, click **Manage Connections** () > **Mobile Network Options**.
2. Click **Network Technology** and then click **Global**.
3. Press  and then click **Save** to save the setting.

# Manage Your Account

## **Online: [www.sprint.com](http://www.sprint.com)**

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

## **From Your BlackBerry Device**

- press    to check minute usage and account balance
- press    to make a payment
- press    to access a summary of your Sprint service plan or get answers to other questions

## **From Any Other Phone**

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-800-927-2199**

# Helpful Sprint Information



## **Total Equipment Protection**

*The protection you need so you can be worry free*

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**

Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear

- **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to [sprint.com/tep](http://sprint.com/tep) for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.



## **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See [sprint.com](http://sprint.com) for pricing and more details.

# Resources

## ■ For Your Phone

- This *Get Started Guide* to get you up and running.
- **Features Guide** – Get the most from the services and features available on your new Sprint device.
- **BlackBerry User Tools CD** – Install software, view the comprehensive *User Guide* for the BlackBerry Tour 9630 smartphone, and more.
- **Web** – Go to [sprint.com/support](http://sprint.com/support) to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

*sprint.com/begin*

- Visit [sprint.com/begin](http://sprint.com/begin) to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.

