

# Sprint Power Vision<sup>sM</sup> Phone M500 by Samsung<sup>®</sup>

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Printed in China.

## **Table of Contents**

Welc	ome to Sprint
Intro	ductioni
Your	Phone's Menuii
Secti	on 1: Getting Started1
1A.	Setting Up Service
	Getting Started With Sprint PCS Service
	Sprint PCS Account Passwords
Secti	on 2: Your Phone11
2A.	Your Phone: The Basics13
	Front View of Your Phone
2B.	Controlling Your Phone's Settings
	TTY Use With Sprint PCS Service

	Updating Phone Software	68
	Phone Setup Options	69
	Call Setup Options	70
	Customizing the User Interface	74
2C.	Setting Your Phone's Security	75
	Accessing the Security Menu	76
	Using Your Phone's Lock Feature	76
	Lock Service	78
	Using Special Numbers	79
	Erasing Contacts	80
	Erasing My Content	80
	Erasing Pic/Video	81
	Erasing Voice Memos	
	Erasing Messages	82
	Resetting Your Default Settings	
	Resetting Your Favorites	02
	Resetting roun ravontes	65
	Resetting Your Phone	
	_	84
2D.	Resetting Your Phone	84 85
2D.	Resetting Your Phone	84 85 <b>87</b>
2D.	Resetting Your Phone	84 85 <b>87</b> 88
2D.	Resetting Your Phone Security Features for Sprint PCS Power Vision Controlling Your Roaming Experience Understanding Roaming	84 85 <b>87</b> 88 90
2D.	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode	84 85 <b>87</b> 88 90 91
	Resetting Your Phone Security Features for Sprint PCS Power Vision Controlling Your Roaming Experience Understanding Roaming Setting Your Phone's Roam Mode Using Call Guard	84 85 <b>87</b> 88 90 91 92
	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode  Using Call Guard  Using Data Roam Guard	84 85 <b>87</b> 88 90 91 92 <b>93</b>
	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode Using Call Guard  Using Data Roam Guard  Managing Call History	84 85 87 88 90 91 92 <b>93</b>
	Resetting Your Phone Security Features for Sprint PCS Power Vision Controlling Your Roaming Experience Understanding Roaming Setting Your Phone's Roam Mode Using Call Guard Using Data Roam Guard Managing Call History Viewing History	84 85 87 88 90 91 92 93 94 95
	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode  Using Call Guard  Using Data Roam Guard  Managing Call History  Viewing History  Call History Options	84 85 87 88 90 91 92 93 94 95 96
	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode Using Call Guard Using Data Roam Guard  Managing Call History  Viewing History  Call History Options  Making a Call From Call History	84 85 87 88 90 91 92 93 94 95 96 97
	Resetting Your Phone Security Features for Sprint PCS Power Vision  Controlling Your Roaming Experience  Understanding Roaming Setting Your Phone's Roam Mode  Using Call Guard  Using Data Roam Guard  Managing Call History  Viewing History  Call History Options  Making a Call From Call History  Saving a Phone Number From Call History	84 85 87 88 90 91 92 93 94 95 96 97 98

2F.	Using Contacts	99
	Adding a New Contacts Entry	100
	Finding Contacts Entries	101
	Contacts Entry Options	103
	Adding a Phone Number to a Contacts Entry	104
	Editing a Contacts Entry's Phone Number	104
	Assigning Speed Dial Numbers	105
	Editing a Contacts Entry	106
	Selecting a Ringer Type for an Entry	106
	Dialing Sprint PCS Services	107
2G.	Using the Phone's Scheduler and Tools1	.09
	Using Your Phone's Scheduler	110
	Using Your Phone's Alarm Clock	113
	Using Your Phone's Memo Pad	115
	Using Your Phone's Tools	116
2H.	Using Your Phone's Voice Services	.23
	Using Voice-Activated Dialing	124
	Using Call <name #="" or=""></name>	125
	Using Send Email <name></name>	130
	Using Send Text <name></name>	131
	Using Lookup <name></name>	132
	Using Go To <app></app>	132
	Using Check < Item>	
	VoiceMode	135
	Managing Voice Memos	136
21.	Using the Built-in Camera1	.39
	Taking Pictures	140
	Storing Pictures	146
	Recording Videos	152
	Storing Videos	154
	Sending Sprint PCS Picture Mail	155

	Managing Sprint PCS Picture Mail
	Printing Pictures Using PictBridge163
	Settings and Info
2J.	Using Your Phone's Built-in Media Player
	Your Multimedia Channel Options
	Accessing Your Media Player's Channel Listings 169
	Playing a Video or Audio Clip
	Multimedia FAQs
2K.	Using Bluetooth Wireless Technology175
	Turning Bluetooth On and Off
	Using the Bluetooth Settings Menu
	Bluetooth Profiles
	Pairing Bluetooth Devices
	Sending All Contacts
	Exchange FTP folder
Section	on 3: Sprint PCS Service Features185
3A.	Sprint PCS Service Features: The Basics187
	Using Voicemail
	Using SMS Text Messaging
	Using SMS Voice Messaging
	Using Caller ID
	Responding to Call Waiting
	Making a Three-Way Call
	Using Call Forwarding
3B.	Sprint PCS Voice Command207
	Getting Started With Sprint PCS Voice Command 208
	Creating Your Own Address Book
	Making a Call With Sprint PCS Voice Command 210
	Accessing Information Using Sprint PCS Voice Command 211

Section 4: Safety and Warranty Information21	3
4A. Important Safety Information21	5
General Precautions	б
Maintaining Safe Use of and Access to Your Phone 21	7
Using Your Phone With a Hearing Aid Device 21	Э
Caring for the Battery	1
Radiofrequency (RF) Energy22	2
Owner's Record	3
Phone Guide Proprietary Notice	4
4B. Manufacturer's Warranty22	5
Manufacturer's Warranty22	б
ndex	31

## **Welcome to Sprint**

Sprint and Nextel have come together offering you more choice and flexibility to do whatever you want, whenever you want.

This powerful combination brings you access to more products, more services, and more of what you need to do more of what you want. Welcome to a future full of possibility. Welcome to the new Sprint.

Welcome and thank you for choosing Sprint.

## Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- Section 1: Getting Started
- Section 2: Your Phone
- Section 3: Sprint PCS Service Features
- Section 4: Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign on to <b>My PCS</b> to access the most recent version of the phone guide.
WARNING	Please refer to the <b>Important Safety Information</b> section on page 215 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

## Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 29.

Press **Menu > Options** to display the following:

OPTIONS (RIGHT SO	FTKEY)	
1: Menu Style		
1: 3x4 Black	2: 3x4 White	3: List White
WEB		
CALL HISTORY		
1: Outgoing Calls		
2: Incoming Calls		
3: Missed Calls		
4: Recent Calls		
MEDIA PLAYER		
1: Channel Listing		
2: Memory Card		
3: Play List		
ON DEMAND		
MISSED ALERTS		
MUSIC		
MY CONTENT		
1: Games		

1: Get New Games 3: Midnight Pool 5: Tetris Demo 7: ZUMA Demo	2: My Content Manager Games 4: PAC-MAN / Ms. PAC-MAN DEMO 6: World Poker Tour Demo
2: Themes	
1: Get New Themes 3: Classic View	2: My Content Manager Themes 4: Tropical
3: Ringers	
1: Get New Ringers 3: Larry Cable Guy	2: My Content Manager Ringers
4: Screen Savers	
1: Get New Screen Savers 3: Screen Saver Preview	2: My Content Manager Screen Savers
5: Applications	
1: Get New Applications 3: ToneMaker DJ-Create Music To	2: My Content Manager Applications ones 4: Zagat Trial
6: IM & Email	
1: Get New IM & Email 3: Instant Messaging	2: My Content Manager IM & Email 4: Yahoo! Mail download
7: Call Tones	
MESSAGING	
1: Send Message	
1: Text 3: Hand.Msg	2: Picture Mail 4: VoiceSMS
2: Text Message	
1: Inbox 3: Drafts	2: Outbox 4: Send Text
3: Picture Mail	
1: Inbox 3: Saved Mail	2: Sent Mail 4: Pending
4: VoiceSMS	
5: IM & Email	

1: Yahoo! Mail download	2: Instant Messaging	
3: PCS Mail 5: MSN	4: AOL 6: Yahoo!	
7: Earthlink	8: Other	
6: Voicemail	o. o.n.e.	
1: Call Voicemail	2: Clear Envelope	
7: Chat & Dating	Z. cical zintelope	
8: Premium Message		
9: Settings		
1: General		
1: Notification		
1: Message & Icon	2: Icon only	
2: Preset Messages		
1: Can't talk right now.	Send me a message.	2: Call me
3: Where are you?	4: Can you pick up	5: Meet me at
6: Let's get lunch. 8: I'll be there at	7: The meeting has been 9: What time does it sta	
10: I love you!	11: [Empty]	12: [Empty]
13: [Empty]	14: [Empty]	15: [Empty]
16: [Empty]	17: [Empty]	18: [Empty]
19: [Empty]	20: [Empty]	
3: Message Alert		
1: Volume		
1: Voicemail	2: Text Message	3: Picture Mail
2: Type		
1: Voicemail	2: Text Message	3: Picture Mail
3: Reminder		
1: Off	2: Once	3: Every 2 min
4: Auto-Erase (Yes/No)		
2: Text Message		
1: Save in Outbox (Yes/No) 3: Call Back # (None/xxxxx	, ,	lormal/Urgent) ture (On/Off)

1: Speakerphone (On/Off)	2: From Name
TOOLS	
1: Mass Storage	
1: Connect to PC	
2: File Manager	
3: Format	
4: Memory Info.	
2: Voice Service	
3: Voice Memo	
1: Record 3: Erase All	2: Review
4: Bluetooth	
5: Dictionary	
1: Search word 3: Review test (Englishwordbook	2: Wordbook (English/Spanish) k/Spanish wordbook) 4: Set color (Theme 1-4)
6: Planner	
1: Today 3: Task List	2: Scheduler 4: Countdown
7: Memo Pad	
8: World Time	
1: Set DST	
9: Alarm Clock	
1: Alarm #1 3: Alarm #3	2: Alarm #2
0: Calculator	
*: Set Time (displayed when t	here is no time information)
PICTURES	
1: Camera Press the right softkey to vie	ew the following options:

1: Self-Timer		
1: Off	2: 5 Seconds	3: 10 Seconds
2: Fun Tools		
1: Fun Frames		
1: Off 4: White 7: X-mas 10: Birthday	2: Pattern 5: Drop 8: Sushi 11: Big Mouth	3: Top Secret 6: Microphone 9: Bean
2: Color Tones		
1: Auto 4: Green 7: Cool	2: Monochrome 5: Aqua 8: Warm	3: Sepia 6: Antique
3: Controls		
1: Brightness		
2: White Balance		
1: Auto 4: Tungsten	2: Sunny 5: Fluorescent	3: Cloudy 6: Manual
4: Settings		
1: Resolution		
1: 1.3MP: 1280x960 4: Low: 176x220	2: High: 640x480	3: Med: 320x240
2: Quality		
1: Fine	2: Normal	3: Economy
3: Shutter Sound		
1: Off 4: Shutter 3	2: Shutter 1 5: Say Cheese	3: Shutter 2
4: View Mode		
1: Wide Screen	2: Full Screen	
5: Status Bar (On/Off	F)	
6: Save Picture To (Ph	none/Memory Card)	
5: Review Albums		
6: Camcorder		

	to view the following	options:
1: Self-Timer		
1: Off	2: 5 Seconds	3: 10 Seconds
2: Color Tones		
1: Auto	2: Monochrome	3: Sepia
4: Green	5: Aqua	6: Antique
7: Cool  3: Controls	8: Warm	
1: Brightness		
2: White Balance		
1: Auto	2: Sunny	3: Cloudy
4: Tungsten	5: Fluorescent	6: Manual
4: Settings		
1: Quality		
1: Fine	2: Normal	3: Economy
2: Save Video To		
1: Phone	2: Memory Card	
5: Review Albums		
6: Camera		
: Picture Mail		
1: Inbox	2: Sent Mail	
3: Saved Mail	4: Pending	
: My Albums		
1: In Phone 3: Online Albums	2: Memory Card	
: Print		
: PictBridge Print		
: Settings and Info		
1: Auto Save To		

1: Phone	2: Memory Card	
2: Status Bar (On/Off)		
3: Account Info		
4: View Mode		
1: Wide Screen	2: Full Screen	
CONTACTS		
1: Find		
2: Add New Entry		
3: Speed Dial #s		
4: Group		
1: Unassigned 3: Friends 5: VIPs 7: Empty	2: Family 4: Colleague 6: Empty	
5: My Name Card		
6: Wireless Backup		
1: Subscribe 3: Learn More	2: Alert	
7: Services		
1: Account Info 3: Dir Assist 5: Sprint Voice Command	2: Customer Service 4: Sprint Operator	
SETTINGS		
1: Display		
1: Screen Saver		
1: Main LCD		
1: Preset Images		
1: Image Gallery 4: Image Gallery		Image Gallery 03 Image Gallery 06
2: My Content		
1: Images	2: Videos	

3: My Albums			
2: Sub LCD			
1: Preset Images			
1: Analog 1-2	2: Digital 1-3		
2: Main LCD Ima	ge		
2: Set Foreground			
1: Digital Clock 4: Others	2: Analog Clock	3: Calendar	
3: Set Theme			
1: Classic View	2: Tropical		
4: Color Set Type (Wh	ite/Black)		
5: Dialing Font			
1: Basic			
1: Color			
1: Basic 3: Monochrome	2: Rainbow 4: Hyphenate		
2: Size (Large/No	2: Size (Large/Normal/Small)		
2: Feather			
6: Incoming Call			
1: With Caller ID			
1: Preset Animat	ion		
2: My Content			
3: My Albums			
2: No Caller ID			
1: Preset Animat	ion		
2: My Content			
3: My Albums			
7: Greeting (Sprint/Cu	stom)		
8: Backlight			

1: Main Display		
1: Flip Open 4: 8 seconds	2: 30 seconds	3: 15 seconds
2: Keypad		
1: Flip Open 4: 8 seconds	2: 30 seconds 5: Off	3: 15 seconds
3: Pwr Save Mode (On	/Off)	
4: Brightness		
1: Level 5-1		
5: Sub Contrast		
1: Lowest 4: High	2: Low 5: Highest	3: Med
9: Text Entry		
1: Auto Capital (Or	n/Off)	
2: Personal Dic.		
3: Used word Dic. (	Yes/No)	
4: Display Candida	te (Display On/Displa	ay Off)
5: Prediction Start	(3rd/4th/5th letters)	
6: Dual Language (	None/Spanish)	
7: Insert Space (On	/Off)	
8: Help		
2: Sounds		
1: Ringer Type		
1: Voice Calls		
1: With Caller ID		
1: Single Tones 4: My Content	2: Ring Tones 5: My Videos	3: Melodies
2: No Caller ID		
1: Single Tones 4: My Content	2: Ring Tones 5: My Videos	3: Melodies
2: Messages		

1: Voicemail	2: Text Message	3: Picture Mail
3: Schedule		
1: Single Tones 4: My Content	2: Ring Tones	3: Melodies
4: Roam Ringer (Norm	al/Distinctive)	
2: Volume		
1: Ringer		
1: Ringer Off 4: Always Vibrate	2: 1-Beep	3: Level 1 - 8
2: Advanced		
1: Text Message		
1: Use Ringer Volu	me 2: Separate Volui	me 3: Always Vibrate
2: Picture Mail		
1: Use Ringer Volu	me 2: Separate Volui	me 3: Always Vibrate
3: Voice Mail		
1: Use Ringer Volu	me 2: Separate Volui	me 3: Always Vibrate
4: Alarms		
1: Use Ringer Volu	me 2: Separate Volui	me 3: Always Vibrate
5: App. Volume		
1: Sound		
1: Use Ringer	Volume 2: Separat	te Volume
2: Game Vibrate (C	On/Off)	
3: Alerts		
1: Minute Beep (On/Off) 4: Sig. Fade Tone (On/Off) 6: Power Off (Off/Mystery		3: Connect (On/Off) estery/Crystal/Exciting)
4: Key Tone		
1: Tone Type		
1: DTMF	2: Xylophone	3: Voice
2: Key Tone Level		
1: Key Tone Off	2: Level 1 - 8	

2: Long	
2: Net Guard (On/Off)	3: Update Profile
2: Always On	3: Always Off
2: Recommended	3: Reject Less
2: Reset Digits	
2: Recommended	3: Slower
2: Recommended	3: Softer
de	<u> </u>
de	
2: Talk Key and Flip Ope	n
	2: Net Guard (On/Off)  2: Always On  2: Recommended  2: Reset Digits  2: Recommended  4: Recommended

5: Wireless Backup		
1: Subscribe	2: Alert	3: Learn More
6: Security		
1: Lock Phone		
1: Unlocked	2: On Power-Up	3: Lock Now
2: Lock Pic/Video (On/Off)		
3: Change Lock		
4: Special #		
1: Empty	2: Empty	3: Empty
5: Erase		
1: Erase Contacts (Ye	es/No)	
2: Erase My Content (Yes/No)		
3: Erase Pic/Video (Yes/No)		
4: Erase Voice Memo (Yes/No)		
5: Erase Messages (Yes/No)		
6: Default Settings (Yes/No)		
7: Reset Favorites(Yes,	/No)	
8: Reset Phone (Yes/N	0)	
9: Lock Services		
1: Voice: Lock/Unlock	2: Power Vision: Lock	x/Unlock
7: Roaming		
1: Set Mode		
1: Automatic	2: Roaming only	3: Sprint
2: Call Guard (On/Off)		
3: Data Roam Guard (Always Ask/Never Ask)		
8: Launch Pad		
1: Up Key		

1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator 13: Inbox	11: Media Player	12: Web
13: Indox 16: Send VoiceSMS	14: VoiceSMS Inbox 17: Missed Alerts	15: Send Text 18: On Demand
	17: Misseu Alerts	16: On Demand
2: Down Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: VoiceSMS Inbox	15: Send Text
16: Send VoiceSMS	17: Missed Alerts	18: On Demand
3: Left Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: VoiceSMS Inbox	15: Send Text
16: Send VoiceSMS	17: Missed Alerts	18: On Demand
4: Right Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: VoiceSMS Inbox	15: Send Text
16: Send VoiceSMS	17: Missed Alerts	18: On Demand
9: Others		
1: Call Setup		
1: Abbrev. Dial (On/	Off)	
2: Contacts Match (C	<u> </u>	
3: Restriction		
4: Call Answer		
1: Any Key	2: Talk Key	3: Flip Open
5: Auto Answer (Carl	Kit/Headset) (Yes/No	)
2: Language		

1. English	2. Ecnañol		
1: English	2: Español		
3: Airplane Mode (On/	3: Airplane Mode (On/Off/On Power Up)		
4: Location (On/Off)			
5: Key Guard			
1: Flip-closed	2: After 5 Seconds	3: Off	
6: Audio Routing			
1: Normal	2: Headset Only		
7: TTY Options			
1: TTY Off 4: TTY + Talk	2: TTY Full	2: TTY + Hear	
8: Update Phone SW			
0: Phone Info			
1: Phone Number 3: Version	2: Icon Glossary 4: Advanced		
*: Bluetooth			
1: Enable (On/Off)			
2: Visibility			
1: Always visible	2: Visible for 3min	3: Hidden	
3: Device name			
4: Exchange FTP Folde	4: Exchange FTP Folder		
5: Device Info			
IN USE MENU			
Press Options (right softkey	Press Options (right softkey) to display the following options:		
1: Turn Speaker On/Off 4: Messaging 7:Voice Memo	2: Key Mute/Unmute 5: 3-Way Call 8: Tools	3: Contacts 6: Call History 9: Phone Info	

## Section 1

# **Getting Started**



## Section 1A

## **Setting Up Service**

### In This Section

- Getting Started With Sprint PCS Service
- Setting Up Your Voicemail
- Sprint PCS Account Passwords
- Getting Help

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

## **Getting Started With Sprint PCS Service**

## **Determining if Your Phone is Already Activated**

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the activation card included with your phone.

### **Unlocking Your Phone**

To unlock your phone, follow these easy steps:

- 1. Press to turn the phone on.
- 2. Press Unlock ( ).

## Note:

To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

### Tip:

If you can't recall your lock code, try using the last four digits of either your Social Security number or wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

## Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

### To set up your voicemail:

- 1. From standby mode, press and hold **1**.
- 2. Follow the system prompts to:
  - Create your passcode
  - Record your name announcement
  - Record your greeting
  - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding Im, bypassing the need for you to enter your passcode)

#### Note:

#### Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

For more information about using your voicemail, see "Using Voicemail" on page 188.

## **Sprint PCS Account Passwords**

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision® or Sprint Power Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

#### **Account Password**

If you are the account owner, you'll have an account password to sign on to <a href="www.sprint.com">www.sprint.com</a> and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at <a href="www.sprint.com">www.sprint.com</a>.

#### Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 188 for more information on your voicemail password.

### **Sprint PCS Vision or Sprint Power Vision Password**

With your M500 by Samsung, you may elect to set up a Sprint PCS Vision or Sprint Power Vision password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to <a href="https://www.sprint.com">www.sprint.com</a> or call Sprint Customer Service at 1-888-211-4PCS (4727).

## **Getting Help**

### Visit www.sprint.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS service plan)
- View and pay your bill
- Make your life easier by enrolling in Sprint PCS online billing and automatic payment
- Purchase accessories
- Shop for the latest phones
- View available Sprint PCS service plans and options
- Learn more about Sprint Power Vision and other great products like Sprint PCS Picture Mail, games, ringers, screen savers, and more

### **Reaching Sprint Customer Service**

You can reach Sprint Customer Service many different ways:

- Dial an on your wireless phone.
- Sign on to your account at www.sprint.com.
- Call us toll-free at 1-888-211-4727 (Consumer customers) or 1-888-788-4727 (Business customers).
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742.

### **Receiving Automated Invoicing Information**

For your convenience, your phone gives you access to invoicing information on your Sprint PCS account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated invoicing information:



Note:

This service may not be available in all Affiliate areas.

### Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411 and you will be billed for airtime.

### To call Sprint 411:



## **Sprint Operator Services**

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint Operator Services:



For more information or to see the latest in products and services, visit us online at <a href="https://www.sprint.com">www.sprint.com</a>.

## **Section 2**

## **Your Phone**



# **Phone Basics**

## Section 2A

# **Your Phone: The Basics**

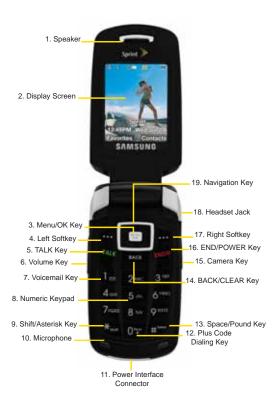
#### In This Section

- Front View of Your Phone
- Viewing the Display Screen
- Features of Your Phone
- Turning Your Phone On and Off
- Using Your Phone's Battery and Charger
- Navigating Through Phone Menus
- Displaying Your Phone Number
- Making and Answering Calls
- Entering Text

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Section 2A: Your Phone: The Basics

# **Front View of Your Phone**



# **Key Functions**

- Speaker allows you to hear the other caller and the different ring tones or sounds offered by your phone.
- Display Screen displays all the information needed to operate your phone, such as the call status, the contacts, the date and time, the signal and battery strength, etc.
- Menu/OK allows you to access the menu screen. It also allows you to accept choices when navigating through a menu.
- Left Softkey allows you to select softkey actions or menu items corresponding to the bottom left line on the display screen.
- Talk Key allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
- 6. Volume Key allows you to adjust the ringer volume in standby mode (with the phone open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
- Voicemail Key allows you to press and hold to automatically dial your voicemail.
- Numeric Keypad allows you to enter numbers, letters, and characters.
- Shift/Asterisk Key enters the asterisk [\*] character for calling features. In text entry mode, press to change the capitalization mode.
- Microphone allows other callers to hear you clearly when you are speaking to them.

- Power/Accessory Interface Connector allows you to connect a power cable and optional accessories, such as a USB cable.
- 12. Plus Code Dialing Key automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
- Space/Pound Key enters the pound [#] character for calling features. In text entry mode, press to enter a space.
- 14. Back Key (Clear) deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Vision session.
- Camera Key allows you to take pictures when you are in camera mode.
- 16. End Key (Power) ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.
- Right Softkey allows you to select softkey actions or menu items corresponding to the bottom right line on the display screen.
- **18. Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations.

- **19. Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.
  - Press Up to access Messaging.
  - Press Down to access My Content.
  - Press Right to launch On Demand.
  - Press Left to access the Media Player. (Keys can be reassigned to create customized shortcuts.)

# **Viewing the Display Screen**

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

# Tip:

To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.



indicates that your Sprint PCS Vision connection is active.



indicates that you are sending information.



indicates that you are receiving information.



indicates that your Sprint PCS Vision connection is dormant or inactive.

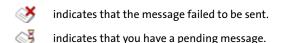


indicates that the high-speed Sprint Power Vision connection is available



indicates that your phone is connected to a highspeed Sprint Power Vision connection.

- indicates that your high-speed Sprint Power Vision connection is active.
- indicates that the high-speed Sprint Power Vision connection is dormant.
- indicates that position location is active.
- indicates that position location is inactive.
- indicates that your phone is in Web security mode.
- R indicates that your phone is roaming.
- indicates that you have voicemail, text, numeric pages, picture messages, video messages, or Wireless Application Protocol (WAP) messages waiting. Press briefly to see a list of pending messages or press and hold to dial your voicemail box.
- indicates that there is an unread message in your inbox.
- indicates that the text message has been read.
- indicates that there is an unread urgent message in your inbox.
- indicates that you have read the urgent message.
- indicates that there is an unread SMS Voice message in your inbox.
- indicates that you have read the SMS Voice message.
- indicates that the message was sent.



indicates that the message is a draft.

indicates that there is URL text contained in the text message.

indicates that your message is locked.

indicates that your phone is in vibrate all mode.

indicates that your phone has a ringer volume set and the vibrate option is checked.

indicates that the TTY option is on.

indicates that the ringer is set at a level between 1 - 8 or that 1-Beep is selected.

indicates that your phone's ringer is turned off and the vibrate option is not checked.

indicates that an alarm is set on your phone.

tells you a call is in progress.

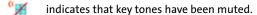
means your phone cannot find a signal.

displays your current signal strength. The more lines you have, the stronger your signal.

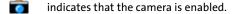
shows your current battery charge strength. (Icon shown fully charged in idle mode.)

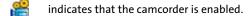
shows your current battery charge strength. (Icon shown fully discharged in idle mode.)

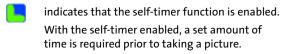
indicates that your phone is muted and no sound will be heard through the microphone.

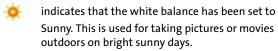


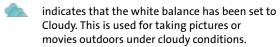


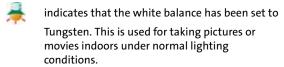


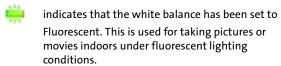












indicates that the white balance has been set to Manual. This is used for taking pictures indoors or outdoors using your own custom settings.

allows you to start recording a video or voice memo.

indicates that a voice memo or video has been paused.

- indicates that a voice memo or video is playing.
- indicates that there is a voice message attached to an image or a voice memo is being recorded during a call.
- indicates that media has been uploaded to an online album or folder.
- indicates that Bluetooth technology is connected.
- indicates that Bluetooth technology is enabled.

#### Note:

Display indicators help you manage your roaming charges by letting you know when you're off the Nationwide Sprint PCS Network and whether you're operating in digital mode. (For more information, see Section 2D: Controlling Your Roaming Experience on page 87.)

# **Features of Your Phone**

Congratulations on the purchase of your phone. The M500 by Samsung is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Digital dual-band capability allows you to make and receive calls while on the Nationwide Sprint PCS Network and to roam on other 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 87).
- Sprint PCS Vision provides access to the wireless Internet in digital mode (page 208).
- Sprint PCS Mail (page 199), SMS Text Messaging (page 197), and SMS Voice Messaging (page 200) provide quick and convenient messaging capabilities.
- Sprint PCS® Voice Command lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 207).
- Games, ringers, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 116). Additional charges may apply.
- The Contacts list allows you to store up to 500 entries, with up to five phone numbers per entry (page 99).
- The built-in Scheduler offers several personal information management features to help you manage your busy lifestyle (page 109).
- Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 61).

- Your phone's external LCD display allows you to monitor the phone's status and to see who's calling without opening the phone.
- T9 Text Input lets you quickly type messages with one key press per letter (page 45).
- Speed dial lets you dial phone numbers with one or two key presses (page 43).
- VoiceMode allows you to dictate a text message without having to use the keypad (page 135).

Section 2A: Your Phone: The Basics

# **Turning Your Phone On and Off**

#### **Turning Your Phone On**

To turn your phone on:

Press and release

Once your phone is on, it may display "Looking for Service," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Note:

The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

#### **Turning Your Phone Off**

To turn your phone off:

Press and hold for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

# **Using Your Phone's Battery and Charger**

#### Warning!

Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint- or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at <a href="www.sprint.com">www.sprint.com</a> – click the Wireless link under "Personal," and then click Accessories under "Shop Sprint PCS Online."

#### **Battery Capacity**

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to three hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

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Long backlight settings, searching for service, vibrate mode, Bluetooth, and browser use affect the battery's talk and standby times.

#### Tip:

Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

#### Installing the Battery

To install the Li-Ion battery:

- Insert the battery into the opening on the back of the phone at a 45-degree angle, making sure to line up the gold contacts. Gently press down until it snaps into place.
- 2. Install the protective cover by lining up the tabs and gently sliding the cover up until it snaps into place.



#### **Removing the Battery**

To remove your battery:

- 1. Remove the protective cover by pressing the release notch and sliding the cover down.
- 2. Grip the battery at the top and pull up and out at a 45-degree angle.



#### **Charging the Battery**

Your phone's Li-lon battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upperright corner of your phone's display screen. If the battery charge is getting too low, the battery icon ( ) blinks and the phone sounds a warning tone.

Always use a Sprint-approved travel charger or vehicle power adapter to charge your battery.

Warning!

Using the wrong battery charger could cause damage to your phone and void the warranty.

#### Using the Travel Charger

To use the travel charger provided with your phone:

- Plug the end of the AC adapter into the phone's power interface connector and the other end into an electrical outlet.
  - An onscreen indicator lets you know that the battery is charged.

It takes about three hours to fully recharge a completely rundown battery.

#### **UL Certified Travel Adapter**

The Travel Adapter for this phone has met UL 1310 safety requirements. Please adhere to the following safety instructions per UL guidelines.

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS. FOR CONNECTION TO A SUPPLY NOT IN THE U.S.A., USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET.

# **Navigating Through Phone Menus**

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

#### **Selecting Menu Items**

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing

For example, if you want to view your last incoming call:

- 1. Select Menu ( ) to access the main menu.
- Select Call History by pressing or by highlighting it and pressing .
- 3. Select Incoming Calls by pressing or by highlighting it and pressing . (If you have received any calls, they are displayed on the screen.)

Note:

For the purposes of this guide, the above steps condense into "Select **Menu > Call History > Incoming Calls**." Note:

To select Menu, press the menu key. To select menu options (such as Settings, above), highlight the option and press OK. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

#### Backing Up Within a Menu

To go to the previous menu:

Press Mck.

To return to standby mode:

Press <a>

# **Displaying Your Phone Number**

Just in case you forget your phone number, your phone can remind you.

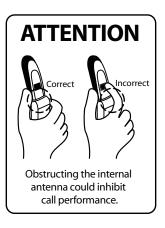
To display your phone number:

Select Menu > Settings > Phone Info > Phone Number. (Your phone number and other information about your phone and account will be displayed.)

# **Making and Answering Calls**

# **Holding Your Phone**

Since the antenna has been integrated into the design of the phone, it is important not to block the reception path accidentally to ensure the strongest signal possible is achieved. The orbital internal antenna is located along the bottom portion of your handset.



Section 2A: Your Phone: The Basics

# **Making Calls**

Placing a call from your wireless phone is as easy as making a call from any landline phone. Just enter the number and press and you're on your way to clear calls.

To make a call using your keypad:

- 1. Make sure your phone is on.
- 2. Enter a phone number from standby mode. (If you make a mistake while dialing, press to erase one digit at a time. Press and hold to erase the entire number.)
- Press . (To make a call when you are roaming and Call Guard is enabled, press and then . See "Using Call Guard" on page 91.)
- 4. Press or close the phone when you are finished.

Tip: To redial your previous call, press TALK twice.

You can also place calls from your phone by using the Contacts menu (page 101), Sprint PCS Voice Command (page 207), speed dialing numbers from your Contacts (page 43), using Voice Activated Dialing (page 124), and using your Call History listings (page 96).

# **Dialing Options**

When you enter numbers in standby mode, select **Options** ( ) to see the following dialing options.

To initiate an option, press the corresponding softkey button.

- Send Msg allows you to send text or SMS Voice messages, Picture Mail, or a handwritten message, with attachments, to the number being dialed.
- Dial dials the number or digits displayed.
- Save: Enter a seven- or ten-digit number (phone number and area code) and press Options (left softkey) > Save to save the phone number in your Contacts. (See "Saving a Phone Number" on page 39.)
- Find: Enter a digit or string of digits and press Options (right softkey). Press Find to display Contacts entries that contain the entered numbers. (See "Finding a Phone Number" on page 40.)
- Hard Pause allows you to enter a hard pause. To continue dialing, you must press a key. (See "Dialing and Saving Phone Numbers With Pauses" on page 41.)
- 2sec Pause allows you to enter a two-second pause. The phone will pause, then continue dialing without any additional keys being pressed. (See "Dialing and Saving Phone Numbers With Pauses" on page 41.)

Section 2A: Your Phone: The Basics

# **Answering Calls**

To answer an incoming call:

- Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
- Press to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 70 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings and/or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **Talk Only**, the following options are also displayed. To select an option, press the corresponding softkey button.

- Answer to answer the call.
- Ignore to send the call to your voicemail box.

Tip:

To quiet the ringer, press the back, end, or volume key.

#### Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

Select Answer to answer the call. (See "Using Call Guard" on page 91 for additional information.)

Note:

When your phone is off, incoming calls go directly to voicemail.

#### **Ending a Call**

To disconnect a call when you are finished:

Close the phone or press

#### Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

► Highlight the entry and press (To dial the phone number, press ).

To display a Missed Call entry from standby mode:

- 1. Select Menu > Call History > Missed Calls.
- 2. Highlight the entry you wish to view and press em.

# **Calling Emergency Numbers**

You can place calls to 911 (dial and press and press and press and press and press are even if your phone is locked or your account is restricted.

**Note:** When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **Options** (right softkey) to display your options. To select an option, highlight it and press **\_\_\_\_\_**.

- Unlock Phone to unlock your phone (appears only if the phone is locked).
- To close the pop-up menu (appears only if the phone is unlocked), press the key.

Press Options (right softkey), then phone info & phone number to display your phone number during an emergency call.

#### To exit Emergency mode:

- 1. Press to end a 911 call.
- 2. Press 🚾 💷 until Emergency mode is exited.

#### Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available. When you place an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

#### Note:

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

# **In-Call Options**

Pressing **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press . The following options are available through the Options menu:

# Warning!

Due to higher volume levels, do not place the phone near your ear during monitor use.

- Turn Speaker On/Off allows you to turn on or off the speakerphone.
- Key Mute or Key Unmute allows you to mute the key tones on your phone so the other caller cannot hear you pressing any keys on your handset.
- Contacts accesses the Contacts menu.
- Messaging accesses the Messaging menu options.

- 3-Way Call allows you to talk to two different people at the same time. (For more information, see "Making a Three-Way Call" on page 204.)
- Call History checks your call log for Outgoing, Incoming, Missed, and Recent calls. You can also erase the logs from this menu.
- Voice Memo allows you to record incoming audio from your conversation. (For more information, see "Managing Voice Memos" on page 136.)
- Tools accesses the Tools menu options.
- Phone Info displays the following menu:
  - (1) Phone Number
  - (2) Icon Glossary
  - (3) Version
  - (4) Advanced

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

# **End-of-Call Options**

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The left softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the entry name and phone number and the duration of the call are displayed. The **Right** 

Softkey ( ) displays the option Send Msg. Press the Right

**Softkey** ( ) if you wish to send the contact a message.

Note:

The End-of-Call options are not displayed for calls identified as No ID or Restricted.

# **Saving a Phone Number**

Your phone can store up to five phone numbers in each Contacts entry up to a total of 500 phone numbers. Each entry's name can contain up to 20 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2F: Using Contacts on page 99.)

To save a number from standby mode:

- **1.** Enter a phone number and press **...**

Note:

The **New Entry** screen does not display for the first entry saved into the contacts. Skip to step 3 if you are entering the first number in the contacts.

Note:

If **Existing Entry** was selected, press **OK** to launch the **Find** screen. Locate the desired contact and add the additional number to the selected entry.

- Use your navigation key to select a label (Mobile, Home, Work, Pager, or Others) and press
- 4. Enter a name for the entry using the numeric keys. Press to select the desired entry method T9(English), Alpha, Symbol, or Number. (See "Entering Text" on page 44.)
- 5. When you've finished entering the name, press at return to the contact entry.
- **6.** Press for **Done** to save the entry.

# **Finding a Phone Number**

You can search Contacts entries for phone numbers that contain a specific string of numbers.

#### To find a phone number:

- While in standby mode, enter three or more of the last digits of the phone number. (The more numbers you enter, the more specific the search becomes.)
- Press Options ( ) and select Find. (All Contacts entries matching the entered numbers will be displayed.)
- To display the Contacts entry that contains the phone number you entered, highlight the entry and press
   To dial the number, press

# **Dialing and Saving Phone Numbers With Pauses**

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- Hard Pause sends the next set of numbers when you press the left softkey button.
- 2sec Pause automatically sends the next set of numbers after two seconds.

Note:

You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

- 1. Enter the phone number.
- Press Options ( ) and select either Hard Pause or 2sec
   Pause.
- 3. Enter additional numbers.
- 4. Press .
  - -or-

Press **Options** ( **> Save** to save the number in your Contacts.

Note

When dialing a number with a hard pause, press the **Talk** to send the next set of numbers.

# Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:

- Press and hold until a "+" appears on your phone display.
- 2. Dial the country code and phone number you're calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

## **Dialing From the Contacts List**

To dial directly from a Contacts entry:

Select Menu > Contacts > Find.



Highlight the entry you want to call and press .

 or To dial another number from the entry, highlight the name and press .
 then highlight the number you wish to call and press .

# **Using Speed Dialing**

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one key press for locations 2-9 or two key presses for locations 10-99.

To use One-Touch Dialing for speed dial locations 2-9:

Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

To use Two-Touch Dialing for speed dial locations 10-99:

- 1. Press the first digit.
- Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

#### Note:

Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using 11 digits (1 + area code + number).

# **Entering Text**

# **Selecting a Character Input Mode**

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint PCS Mail and SMS Text Messaging).

#### To change the character input mode:

- When you display a screen where you can enter text, press the right softkey to change the character input mode.
- 2. Select one of the following options:
  - VoiceMode to enter text by speaking into your phone. Speech is converted to text and displayed on screen (see page 135).
  - T9(English) to enter text using a predictive text entering system that reduces the number of keys that need to be pressed while entering a word (see page 45).
  - Alpha to cycle through the alpha characters associated with the letters on the keypad (see page 46).
  - Symbol to enter symbols (see page 47).
  - Number to enter numbers by pressing the numbers on the keypad (see page 47).
  - Preset Msg to enter preprogrammed messages (see page 47).
  - Recent Msg to enter a message from a list of previous messages.
  - Emoticons to enter "emoticons" (see page 47).

Tip:

When entering text, press the \* (Shift) key to change letter capitalization (Abc > ABC > abc).

#### VoiceMode

VoiceMode dictation software allows you to convert your speech to text when sending a text message. With VoiceMode, you can address an email or SMS text message in one step. You can also customize the VoiceMode dictionary by adding your own words. (For more information, see.)

# **Entering Characters Using T9 Text Input**

T9 Text Input lets you enter text in your Sprint Power Vision Phone by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see "Selecting a Character Input Mode" on page 44.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9(English) Text Input:

- Select the T9(English) character input mode. (See "Selecting a Character Input Mode" on page 44.)
- Press the corresponding keys once per letter to enter a word (for example, to enter the word "Bill," press
  - to erase a single character. Press and hold to delete an entire entry.)

If the word you want does not display after you have entered all the letters, press to scroll through additional word selections. To accept a word and insert a space, press.

# **Entering Characters by Tapping the Keypad**

To enter characters by tapping the keypad:

- 1. Select the **Abc** mode (See "Selecting a Character Input Mode" on page 44).
- 2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word "Bill," press twice, three times, and three times again). (If you make a mistake, press to erase a single character. Press and hold to delete an entire entry.

By default, the first letter of an entry is capitalized and the following letters are lower cased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

TUV8

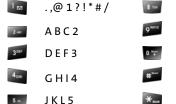
0

Space

Shift

**WXY79** 

Characters scroll in the following order:



# Entering Numbers, Symbols, Smileys, and Preset Messages

#### To enter numbers:

Select the Number mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 44.)

#### To enter symbols:

Select the Symbol mode. (See "Selecting a Character Input Mode" on page 44.) To enter a symbol, press the appropriate key indicated on the display.

#### To enter "emoticons" (smileys):

 Select the Emoticons mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 44.)

#### To enter preset messages:

- Select the Preset Msg mode. (See "Selecting a Character Input Mode" on page 44.)
- Scroll to the desired preprogrammed message and press .

#### Note:

Preset messages make composing text messages even easier by allowing you to enter preset messages, such as "Meet me at," "Let's get lunch," or a customized preset message of your own. (For more information on preset messages, please see "Managing Preset Messages" on page 63.)

#### To enter recent messages:

- Select the Recent Msg mode. (See "Selecting a Character Input Mode" on page 44.)

# **Controlling Your Phone's Settings**

#### In This Section

- Sound Settings
- Display Settings
- Location Settings
- Messaging Settings
- Airplane Mode
- TTY Use With Sprint PCS Service
- Phone Setup Options
- Call Setup Options

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

# **Sound Settings**

## Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- Preprogrammed Ringers include a variety of standard ringer types and familiar music.
- Vibrating Ringer alerts you to calls or messages without disturbing others.
- Downloaded Ringers can be downloaded right to your phone.

### **Selecting Ringer Types for Voice Calls**

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

- Select Menu > Settings > Sounds > Ringer Type > Voice Calls.
- Select With Caller ID or No Caller ID.
- Select Single Tones, Ring Tones, Melodies, My Content, or My Videos and press (The list of ringers or videos is displayed.)
- Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
- 5. Press 📆.

### **Selecting Ringer Types for Messages**

To select a ringer type for messages:

- 1. Select Menu > Settings > Sounds > Ringer Type > Messages.
- 2. Select Voicemail, Text Message, or Picture Mail.
- Select Single Tones, Ring Tones, Melodies, or My Content and press . (The list of preprogrammed ringers is displayed.)
- Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
- 5. Press at to assign the desired ringer.

### **Selecting Ringer Types for Scheduled Events**

To select a ringer type for scheduled events:

- 1. Select Menu > Settings > Sounds > Ringer Type > Schedule.
- 2. Select Single Tones, Ring Tones, Melodies, or My Content and press . (The list of preprogrammed ringers is displayed.)
- Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
- 4. Press a to assign the desired ringer.

### Selecting Ringer Types for Roam Ringer

To select a ringer type for the roam ringer:

- Select Menu > Settings > Sounds > Ringer Type > Roam Ringer.
- 2. Select Normal, or Distinctive and press

### Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a key press. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

### To select a key tone:

- 1. Select Menu > Settings > Sounds > Key Tone.
- 2. Select Tone Type and press .......
- 3. Select **DTMF**, **Xylophone**, or **Voice** and press **EXEL**.

### **Key Tone Level**

Your phone allows you to set the desired volume level of the key tones.

To set the key tone level:

- 1. Select Menu > Settings > Sounds > Key Tone.
- 2. Select Key Tone Level and press ......
- 3. Press up or down until you hear the desired tone level and press .

### **Key Tone Length**

The key tone length allows you to choose between short or long tones when pressing a key. Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.

To set the key tone length:

- 1. Select Menu > Settings > Sounds > Key Tone > Tone Length.
- 2. Select Short or Long and press ......

### **Adjusting the Phone's Volume Settings**

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust the phone's ringer volume:

- Select Menu > Settings > Sounds > Volume > Ringer.
- Using the navigation key, select Separate Volume. (Select Always Vibrate to make the ringer vibrate at any volume level.)

### **Note:** Separate Volume is not available for Ringer volume.

3. Use the navigation key to choose a volume level and select **Done** ( ....).

# Tip: You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

To adjust your phone's volume settings:

- 1. Select Menu > Settings > Sounds > Volume > Advanced.
- Select Text Message, Picture Mail, Voice Mail, Alarms, or App. Volume.
- Using the navigation key, select Separate Volume. (Select Always Vibrate to make the ringer vibrate at any volume level.)
- **4.** Use the navigation key to choose a volume level and select **Done** ( ....).

#### **Alert Notification**

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, when the signal fades, when powering your phone on or off, or when a call has been connected.

To enable or disable alert sounds:

- Select Menu > Settings > Sounds > Alerts.
- Select Minute Beep, Service, Connect, or Sig. Fade Tone and press .

Note:

If **Power On** or **Power Off** is selected, choose **Off**, **Mystery**, **Crystal**, or **Exciting** and press **OK** 

#### Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

#### To deactivate Silence All:

 Press the volume key up repeatedly to select a desired volume level.

# **Display Settings**

### **Changing the Text Greeting**

The text greeting can be up to 14 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint"), or you may enter your own custom greeting.

To display or change your greeting:

- 1. Select Menu > Settings > Display > Greeting > Custom.
- 2. Enter a custom greeting using your keypad and press

  (See "Entering Text" on page 44.) (To erase the
  existing greeting one character at a time, press

  erase the entire greeting, press and hold

  .)

### **Changing the Backlight Time Length**

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

- Select Menu > Settings > Display > Backlight > Main Display.

To change the keypad setting:

- 1. Select Menu > Settings > Display > Backlight > Keypad.
- 2. Select a time setting and press \( \bigsize \).

**Note:** Long backlight settings affect the battery's talk and standby times.

To change the brightness setting:

- 1. Select Menu > Settings > Display > Backlight > Brightness.
- 2. Select the desired brightness and press **2.**

To change the sub contrast setting:

- 1. Select Menu > Settings > Display > Backlight > Sub Contrast
- 2. Select Lowest, Low, Med, High, or Highest and press



### **Changing the Display Screen**

Your phone offers options for what you see on the main LCD screen and on the sub LCD screen.

To change the display images on the main LCD screen:

- 1. Select Menu > Settings > Display > Screen Saver.
- Select Main LCD.
- 3. Select Preset Images, My Content, or My Albums and press 📟.
- 4. Choose the desired image and press Assign ( ..... ).

To change the display images on the sub LCD screen:

- 1. Select Menu > Settings > Display > Screen Saver.
- Select Sub LCD.
- Select Preset Images or Main LCD Image and press \( \bigcircles \).



4. Choose the desired image and press Assign ( .... ).

### **Changing the Brightness**

You can adjust your screen's brightness to suit your surroundings.

To adjust the display's brightness:

- 1. Select Menu > Settings > Display > Backlight > Brightness.
- 2. Press your navigation key up or down to adjust the brightness and press **Done** ( ... ).

### Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

- 1. Select Menu > Option ( ) > Menu Style.
- Select 3x4 Black or 3x4 White to view each main menu item as an animated icon or List White to view the main menu as a list with an animated icon, and press \_\_\_\_\_\_.

### **Changing the Font Color**

You can customize your phone's display font by selecting a color scheme or style to reflect your personality.

To change the display's theme color:

- Select Menu > Settings > Display > Dialing Font > Basic > Color.
- Select Basic, Rainbow, Monochrome, or Hyphenate and press .

### **Changing the Dialing Font**

This setting allows you to adjust the display appearance when dialing phone numbers.

To change the dialing font:

- Select Menu > Settings > Display > Dialing Font > Basic > Size.

### **Alternative Dialing Fonts**

In addition to the normal display font, your phone also includes two new display fonts called Feather and Post it. These fonts display graphical representations onscreen when dialing.

To select a dialing font:

- 1. Select Menu > Settings > Display > Dialing Font.

### **Changing the Foreground**

Choose whether you want your phone's clock or calendar to display on screen in analog mode, digital mode, or with time and date

To change the appearance on the standby screen:

- Select Menu > Settings > Display > Set Foreground.
- Select Digital Clock, Analog Clock, Calendar, or Others and press .
- 3. Press the navigation key left or right to display the available screen locations.
- 4. Press Assign ( to apply the foreground setting.

### **Color Set Type**

Choose between black or white menu backgrounds. Depending on viewing conditions, it might be helpful to modify these settings.

### To set the color set type:

- 1. Select Menu > Settings > Display > Color Set Type.
- 2. Select White or Black and press **....**

# **Location Settings**

Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

#### Note:

Turning Location on will allow the network to detect your position using GPS technology, making some Sprint PCS applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

- Select Menu > Settings > Others > Location. (The Location disclaimer is displayed.)
- 3. Select On or Off press **.....**

When the Location feature is on, your phone's standby screen will display the icon. When Location is turned off, the icon will be displayed.

# **Messaging Settings**

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call.

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

### **Setting Message Alerts**

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

- Select Menu > Messaging > Settings > General > Message Alert.
- 3. Select the desired options and press .....

### Deleting Old Messages

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you when your phone's message memory becomes full.

To automatically delete read messages:

- Select Menu > Messaging > Settings > General > Auto-Erase.
- 2. Select Yes or No and press ......

### **Adding a Customized Signature**

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

- Select Menu > Messaging > Settings > Text Message > Edit Signature.
- 3. Enter your signature and press . (See "Entering Text" on page 44.)

### **Managing Preset Messages**

Your phone is programmed with 10 preset messages to help make sending text messages faster and easier. These messages, such as "Where are you?," "Let's get lunch," and "Meet me at," can be customized or deleted to suit your needs. You can even add your own preset messages to the list (up to 20 messages total).

To edit or delete a preset message:

- Select Menu > Messaging > Settings > General > Preset Messages. (The list of preset messages is displayed.)
- To edit or delete a preset message, highlight it and press
   Edit ( ) (see "Entering Text" on page 44).

-or-

Select **Options** ( , , then select **Erase** to delete the selected message. Select **Yes** to confirm. (Select **No** to cancel the deletion.)

#### To add a new preset message:

- Select Menu > Messaging > Settings > General > Preset Messages. (The list of preset messages is displayed.)
- To add a new message, select the desired message location, press Options ( ) and select Add New.
- 3. Enter your message (see "Entering Text" on page 44), and press . (Your new message will be added to the beginning of the list.)

### **Text Message Settings**

Text Message settings allow you to configure the options associated with the text messages sent from your phone. These options include:

- Save in Outbox allows you to save a copy of a sent message in your outbox.
- Priority allows you to set a priority level of Normal or Urgent for text messages.
- Call Back # allows you to set the call back number for the recipient to view when receiving a text message.
- Edit Signature allows you to set up your signature which will append itself to the end of all text messages sent from your phone.

To save new messages in outbox:

- Select Menu > Messaging > Settings > Text Message > Save in Outbox.

#### To set the priority level:

- Select Menu > Messaging > Settings > Text Message > Priority.

#### To set the Call Back #:

- Select Menu > Messaging > Settings > Text Message > Call Back #
- Select None, your phone number (xxx-xxx-xxxx), or Other and press \_\_\_\_\_.

#### To set up your signature:

- Select Menu > Messaging > Settings > Text Message > Edit Signature.
- 2. Select On or Off and press ......
- 3. If On is selected, enter you signature using the keypad and press for **Done**.

### **Voice SMS Options**

These settings allow you to configure the Voice SMS settings that are used when sending SMS Voice messages to others. These options include:

- Speakerphone allows you to turn the speakerphone on or off for recording SMS Voice messages.
- From Name allows you to enter a name that will display when the recipient receives an SMS Voice message.

### To turn speakerphone on or off:

- Select Menu > Messaging > Settings > VoiceSMS Opt. > Speakerphone.

#### To enter the from name:

- 1. Select Menu > Messaging > Settings > VoiceSMS Opt. > From Name.



# **Airplane Mode**

Airplane Mode allows you to use many of your phone's features, such as Games, Music, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

- 1. Select Menu > Settings > Others > Airplane Mode.
- Read the disclaimer and press
- Select On, Off, or On PowerUp and press

While in Airplane Mode, your phone's standby screen will display "Phone off."

# TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay

Service (TRS) by first dialing [w] [w] [w] . Then provide the state TRS with this number: 866-727-4889.

### To turn TTY Options on or off:

- Press Menu > Settings > Others > TTY Options from standby mode. (An informational message is displayed.)
- 2. Press 📖.
- Select TTY Off, TTY Full, TTY + Hear, or TTY + Talk and press

#### Note:

In TTY Mode, your phone will display the TTY access icon when a headset or TTY device is plugged in.

If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

#### WARNING

#### 911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

# **Updating Phone Software**

The update phone software option allows you to download and update the software in your phone automatically. Only the internal software is updated; no contact entries or other information saved to your phone will be deleted.

### To update your phone:

- Press Menu > Settings > Others > Update Phone SW from standby mode.
- 2. Follow the onscreen instructions.

# **Phone Setup Options**

#### **Favorites**

Your phone offers you the option of assigning favorite or often-used functions. Selecting **Favorites** ( in standby mode will launch your personal favorite list.

To assign your shortcut key:

- 1. Select Favorites ( ......).
- Select the desired location and select Options ( ) > Replace.
- 3. Press the navigation key up or down to highlight the desired function and press \_\_\_\_\_.

### **Display Language**

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

- 1. Select Menu > Settings > Others > Language.

# **Call Setup Options**

Call Setup options allow you to set up the following options:

- Abbreviated Dialing allows you to program a five- or sixdigit prefix for commonly used phone numbers.
- Contacts Match allows you to turn on or off the contacts matching feature.
- Restriction allows you to restrict outgoing calls.
- Call Answer allows you to set up how you answer incoming calls.
- Auto Answer allows you to answer incoming calls automatically with the optional hands-free car kit.

#### **Call Answer Mode**

You can determine how to answer incoming calls on your phone, whether you want to be required to press press any number key, or simply to open the phone.

#### To set call answer mode:

- 1. Select Menu > Settings > Others > Call Setup > Call Answer.
- - Any Key to allow an incoming call to be answered by opening the phone or pressing any key.
  - Talk Key to require to be pressed to answer all incoming calls.
  - Flip Open to answer the call when the phone is opened.

#### **Auto Answer Mode**

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit or headset.

#### To set Auto Answer mode:

- Select Menu > Settings > Others > Call Setup > Auto Answer.
- Highlight Yes and press to answer calls automatically when the phone is connected to a handsfree car kit or a headset (sold separately). Remember, your phone will answer calls in Auto Answer mode even if you are not present.

### **Abbreviated Dialing**

Abbreviated dialing allows you to program a five- or six-digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits of any phone number that matches the five- or six-digit prefix, and the number is dialed.

### To set up abbreviated dialing:

- 1. Select Menu > Settings > Others > Call Setup > Abbrev. Dial.
- Select On or Off and press
- Input the five- or six-digit prefix (for example, area code and prefix) and press \_\_\_\_\_.

### Making an Abbreviated Dial Call

To make a call:

- Enter the last four or five digits of the prefix phone number.
- Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.

Note:

If there is more than one contact entry that matches the last four or five digits, a list is displayed which allows you to select the desired number to call.

3. Press to make the call.

### **Contacts Match**

With the Contacts Match feature, your phone displays the contact's name and phone number if the incoming call or outgoing call is in your Contacts list.

To access Contacts Match:

- Select Menu > Settings > Others > Call Setup > Contacts Match.

### Restriction

Allows you to restrict outgoing call options by selecting one of the following options:

- Allow all to allow outgoing calls to be made (no restrictions).
- Contacts Only to allow outgoing calls to only those numbers saved in the Contacts list.
- Special# Only to allow outgoing calls to only the numbers set up in the special numbers list. (See "Using Special Numbers" on page 79.)

#### To access call restriction:

- 1. Select Menu > Settings > Others > Call Setup > Restriction.
- 2. Enter your lock code.

# **Customizing the User Interface**

Your phone allows you customize the user interface (UI) of the Standby Screen, Main Menu, and My Favorites settings with your choice of downloaded themes to reflect your personality. You can download the latest themes directly into your phone using My Content.

### **Downloading Themes**

To download an available theme to your phone:

- Select Menu > My Content > Themes > Get New Themes. (The browser will launch and take you to the corresponding download menu.)
- Once you've selected a theme you wish to download, highlight it and press or press Go (....). (For more information on navigating the Web, see "Navigating the Web" on page 196.)
- From the information page, select Buy. (The theme will download automatically. When the "New Download" screen appears, the theme has been successfully downloaded to your phone.)

### **Changing Display Themes**

You can change your phone's display appearance by selecting the downloaded themes

To change the display themes:

- 1. Select Menu > Settings > Display > Set Theme.

# **Setting Your Phone's Security**

#### In This Section

- Accessing the Security Menu
- Using Your Phone's Lock Feature
- Using Special Numbers
- Erasing Contacts
- Erasing My Content
- Erasing Pic/Video
- Erasing Voice Memos
- Erasing Messages
- Resetting Your Default Settings
- Resetting Your Favorites
- Resetting Your Phone
- Security Features for Sprint PCS Vision

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Section 2C: Setting Your Phone's Security

# **Accessing the Security Menu**

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code to display the Security menu.

Tip:

If you can't recall your lock code, try using the last four digits of either your Social Security number or wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

# **Using Your Phone's Lock Feature**

### **Locking Your Phone**

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 79.)

### To lock your phone:

- 1. From the Security menu, select Lock Phone.
- Highlight Lock Now and press . (To set your phone to lock the next time it is turned on, select On Power-Up and press ...)

### **Unlocking Your Phone**

To unlock your phone:

- 1. From standby mode, press , , , or ., or ., or .
- 2. Enter your lock code.

### **Calling in Lock Mode**

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on page 79.)

To place an outgoing call in lock mode:

To call an emergency number, special number, or Sprint

Customer Service, enter the phone number and press

## **Locking Pic/Video**

When your pictures and videos are locked, it prevents anyone from accessing the Pic/Video menu without first having to enter a security code.

To lock the pic/video menu:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

### **Changing the Lock Code**

To change your lock code:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Change Lock.
- 4. Enter your new lock code and press **\_\_\_\_\_**.

### **Lock Service**

This setting allows you to lock voice call functions and Sprint PCS Vision/Sprint Power Vision services. When you enable Lock Services, you will be unable to make new calls (excluding emergency numbers) or to access the Vision services until the lock has been disabled in the Security menu.

## **Locking Voice Services**

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

### **Locking Sprint Power Vision**

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 4. Select Power Vision and press ......

# **Using Special Numbers**

Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Special #.
- 4. Select a location for your entry and press ......

**Note:** There are no speed dial options associated with special numbers.

Section 2C: Setting Your Phone's Security

# **Erasing Contacts**

You can quickly and easily erase all the contents of your Contacts list.

To erase all the names and numbers in your Contacts:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- If you are certain you would like to erase all of your Contacts entries, select Yes and press

# **Erasing My Content**

You can use your phone's security menu to erase all content you have downloaded to your phone.

To erase all downloads:

- Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

# **Erasing Pic/Video**

You can use your phone's Security menu to erase all pictures and videos stored in your phone.

Note: Th

This process will erase all pictures/videos stored in the phone.

To erase all pictures and videos:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- **4.** If you are certain that you would like to erase all pictures and videos stored in your phone, select **Yes** and press ...

Section 2C: Setting Your Phone's Security

# **Erasing Voice Memos**

You can use your phone's Security menu to erase all voice memos stored in your phone.

Note:

This process will erase all voice memos stored in the phone.

#### To erase all voice memos:

- Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

# **Erasing Messages**

You can use your phone's Security menu to erase all messages stored in your phone.

Note:

This process will erase all messages stored in the phone.

### To erase all messages:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- Select Erase > Erase Messages and press
- If you are certain that you would like to erase all messages stored in your phone, select Yes and press

# **Resetting Your Default Settings**

Resetting the default settings restores all the default settings to your phone.

### To reset your phone:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

# **Resetting Your Favorites**

Resetting the favorites restores only the factory default favorite settings installed when the phone was shipped.

#### To reset favorites:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

# **Resetting Your Phone**

Resetting the phone restores all the factory defaults, including the ringer types and display settings.

### To reset your phone:

- 1. Select Menu > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)

# **Security Features for Sprint PCS Power Vision**

# **Enabling and Disabling Sprint PCS Vision Services**

You can disable Sprint PCS Vision services, including Sprint Power Vision, without turning off your phone; however, you will not have access to all Sprint PCS Vision and Sprint Power Vision services, including Web and messaging. Disabling Sprint PCS Vision will avoid any charges associated with Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable Sprint PCS Vision services again at any time.

### To disable Sprint PCS Vision services:

Select Menu > Settings > Power Vision > Disable Vision. (A message will appear.)

### To enable Sprint PCS Vision services:

Select Menu > Settings > Power Vision > Enable Vision. (A message will appear.)

### Note:

Enabling or disabling Sprint PCS Vision services will have the same effect on Sprint Power Vision services in areas with high-speed data coverage.

# **Controlling Your Roaming Experience**

### In This Section

- Understanding Roaming
- Setting Your Phone's Roam Mode
- Controlling Roaming Charges Using Call Guard

Roaming is the ability to make or receive calls when you're off the Nationwide Sprint PCS Network. Your new digital dual-band M500 by Samsung works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

# **Understanding Roaming**

## Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon (R).

### Tip:

Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

### Note:

Unless your Sprint PCS Service Plan includes roaming, you will pay a higher per-minute rate for roaming calls.

### **Roaming on Other Digital Networks**

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network.

However, you may not be able to access certain features, such as Sprint PCS Vision or Sprint Power Vision.

### Note:

If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.

# **Checking for Voicemail Messages While Roaming**

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended time.

To check your voicemail while roaming:

- 1. Dial 1 + area code + your phone number.
- 2. When you hear your voicemail greeting, press **\***.
- Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

# **Setting Your Phone's Roam Mode**

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

### Set Mode

Choose from three different settings on your digital dualband phone to control your roaming experience.

To set your phone's roam mode:

- 1. Select Menu > Settings > Roaming > Set Mode.
- - Automatic seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
  - Roaming only forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.
  - Sprint allows you to access the Nationwide
     Sprint PCS Network only and prevents roaming on other networks.

# **Using Call Guard**

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:

- 1. Select Menu > Settings > Roaming > Call Guard.

Note:

Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

- 1. From standby mode, dial 1 + area code + the seven-digit number and press .
- 2. Select Roam Call (IIII).

To answer incoming roaming calls with Call Guard on:

- 1. Press .
- 2. Select Answer ( ).

Note:

If the Call Guard feature is set to **On**, you need to take an extra step to make or receive roaming calls.

# **Using Data Roam Guard**

Data Roam Guard allows you ask before roaming off the Nationwide Sprint PCS Network. Data Roam Guard makes it easy to manage your roaming charges by requiring an extra step before you access data during roaming. (This additional step is not required while on the Nationwide Sprint PCS Network.)

To turn Data Roam Guard on or off:

- 1. Select Menu > Settings > Roaming > Data Roam Guard.



## Section 2E

# **Managing Call History**

### In This Section

- Viewing History
- Call History Options
- Making a Call From Call History
- Saving a Phone Number From Call History
- Prepending a Phone Number From Call History
- Erasing Call History

The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Call Histor

# **Viewing History**

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

### To view a Call History entry:

- 1. Select Menu > Call History.
- Select Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls and press
- 3. Highlight the entry you wish to view and press ......

# Call History

# **Call History Options**

For additional information and options on a particular call, highlight a Call History entry and press \_\_\_\_\_. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** (\_\_\_\_\_), you can select from the following options:

- Send Msg to send a text or SMS Voice message, Picture Mail, or a handwritten message.
- Save to save the number if it is not already in your Contacts. (See "Saving a Phone Number From Call History" on page 97.)
- Prepend to add numbers to the beginning of the selected number. (See "Prepending a Phone Number From Call History" on page 98.)
- Erase to delete the entry.

Tip:

You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Section 2E: Managing Call History

# Making a Call From Call History

To place a call from Call History:

- 1. Select Menu > Call History.
- Select Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls and press
- 3. Use your navigation key to select a Call History entry and press .

Note: You cannot make calls from Call History to entries identified as No Caller ID, Unknown, or Restricted.

# Saving a Phone Number From Call History

Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 20 characters.

To save a phone number from Call History:

- Select Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls and press
- 2. Use your navigation key to select the desired entry and select **Options** ( ).
- 4. Select **New Entry** and press **\_\_\_\_\_**.

- 7. Select Done ( ) to save and exit.

After you have saved the number, the Find screen is displayed. (See "Finding Contacts Entries" on page 101.)

Note:

You cannot save phone numbers already in your Contacts or from calls identified as **No Caller ID, Unknown,** or **Restricted**.

# Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

- Select a Call History entry, select the number or the name, and press \_\_\_\_\_\_.
- 2. Press Options ( ) and select Prepend.
- 3. Enter the prefix and press .....

# **Erasing Call History**

To erase individual Call History entries, see "Call History Options" on page 95.

To erase Call History:

- 1. Select Menu > Call History.
- Select Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls and press
- 3. Press **Options** ( ), select **Erase** for the highlighted entry or **Erase** All for all entries, and press ( ).

# **Using Contacts**

### In This Section

- Adding a New Contacts Entry
- Finding Contacts Entries
- Contacts Entry Options
- Adding a Phone Number to a Contacts Entry
- Editing a Contacts Entry's Phone Number
- Assigning Speed Dial Numbers
- Editing a Contacts Entry
- Selecting a Ringer Type for an Entry
- Dialing Sprint PCS Services

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

# Adding a New Contacts Entry

Your phone's Contacts list can store up to 500 entries and each entry's name can contain 20 characters.

### To add a new entry:

Select Menu > Contacts > Add New Entry.

## Shortcut:

Enter the phone number in standby mode and press **OK**. Proceed with steps 2-5.

- 2. Enter a name for the new entry and press the navigation key down. (See "Entering Text" on page 44.)
- 3. Enter the phone number for the entry and press [3].
- Select a label for the entry (Mobile, Home, Work, Pager, or Others) and press
- 5. Select Done ( ......).

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 103.)

# Contact

# **Finding Contacts Entries**

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

### **Finding Names**

To find Contacts entries by name:

- 1. Select Menu > Contacts > Find.
- Scroll through all the entries using your navigation key.
   or –
- Enter the first letter of a name or part of a name (such as "ave" for "Dave"). (The more letters you enter, the more your search narrows.)
- 4. To display an entry, highlight it and press 📰.
- 5. To dial the entry's default phone number, press \_\_\_\_.

   or –
- **6.** To display additional Contacts entries, press the navigation key left or right.

Shortcut: From standby mode, press Contacts (right softkey) to display the Contacts menu.

### **Finding Speed Dial Numbers**

To find phone numbers you have stored in speed dial locations:

- Select Menu > Contacts > Speed Dial #s.
- Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order. – or –
- Enter the number of a speed dial location using your keypad.

### **Finding Group Entries**

To find entries designated as part of a group:

- 1. Select Menu > Contacts > Group.
- 3. Navigate through the group to find the desired contact.
- 4. To dial the entry's default phone number, press .

# Contacts

# **Contacts Entry Options**

To access a Contacts entry's options, highlight the entry and press **Options** ( ) > **Edit**. Highlight one of the options listed below and press ...

- [Add Photo] to add a photo to the entry.
- [Contact Name] to edit the contact entry name.
- [Add Number] to add a phone number to the entry.
   (See "Adding a Phone Number to a Contacts Entry" on page 104.)
- [E-mail] to add an email address to the entry.
- [URL] to add a Web site's URL to the entry.
- [Nickname] to add a nickname to the entry.
- [Memo] to add a note, street address, or other information.
- [Group] to assign the entry to a group.
- [Ring] to assign a preprogrammed or downloaded ringer.

Tip:

You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

# Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

- 2. Press Options ( ) > Edit.

- 5. Press Done ( ) to save the new number.

# **Editing a Contacts Entry's Phone Number**

To edit an entry's phone number:

- Display a Contacts entry (see page 101) and press
- 2. Press Options ( ) > Edit.
- 4. Press to clear one digit at a time, or press and hold to erase the whole number.
- 5. Re-enter or edit the number and press ......
- 6. Press Done ( ) to save the number.

# **Assigning Speed Dial Numbers**

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see "Using Speed Dialing" on page 43.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new or existing phone number:

- **1.** Add a phone number to a new or existing Contacts entry. (See "Adding a New Contacts Entry" on page 100 or "Adding a Phone Number to a Contacts Entry" on page 104.)
- 2. Highlight the number and press Options ( ).
- Select Speed Dial and press
- 5. Press Done ( ) to return to the Contacts menu.

### Note:

If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select Yes to assign the location to the new phone number and delete the previous speed dial assignment.

# **Editing a Contacts Entry**

To make changes to an entry:

- Display a Contacts entry and highlight the name of the person you wish to edit.
- 2. Press Options ( ) > Edit.
- 3. Highlight the part of the entry you wish to edit (Name, Group, Ringer, etc.) and press
- 5. Press Done ( ) to save your changes.

# Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See "Ringer Types" on page 50.)

To select a ringer type for an entry:

- Display a Contacts entry and highlight the name of the person you wish to edit.
- 2. Press Options ( ) > Edit.

- Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
- 6. Highlight a ringer and press .
- 7. Press **Done** ( to save the new ringer type.

# Contacts

# **Dialing Sprint PCS Services**

Your Contacts list is preprogrammed with contact numbers for various Sprint PCS Services.

To dial a service from your Contacts:

- 1. Select Menu > Contacts > Services.
- 2. Select Account Info, Customer Service, Dir Assist, Sprint Operator, or Sprint Voice Command.
- 3. Press to place the call.

To dial a service from standby mode using your keypad:

- 1. Dial the appropriate service number:
  - Account Info 🐜 😘
  - Customer Service 🛌 📧
  - Dir Assist − 4ω 1∞ 1∞
  - Sprint Operator Image: Image:
  - Sprint Voice Command –
- 2. Press to place the call.

# Section 2G

# Using the Phone's Scheduler and Tools

### In This Section

- Using Your Phone's Scheduler
- Using Your Phone's Alarm Clock
- Using Your Phone's Memo Pad
- Using Your Phone's Tools

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

# **Using Your Phone's Scheduler**

# Adding an Event to the Scheduler

Your Scheduler helps organize your time and reminds you of important events.

### To add an event:

- Select Menu > Tools > Planner > Scheduler.



Press the navigation key up or down to scroll by week through the Scheduler.

- 3. Select Add New ( ......).
- Enter a title for the event and press Next ( ... ). (See "Entering Text" on page 44.)
- 5. Press the navigation key left or right to select one of the following:
  - Appointment, Business, Personal, Vacation, or Birthday.
- 6. Select an alarm time for the event by highlighting the alarm field and pressing the navigation key left or right to select one of the following:
  - No Alarm, On Time, 10min before, 30min before, or 1 Hr before
- 7. Select a repeating status for the event by highlighting the repeat field and pressing the navigation key left or right to select one of the following:
  - Once, Daily, Weekly, Monthly, or Yearly.

- **8.** Select a ringer type for the alarm by highlighting the ringer field and pressing \_\_\_\_\_.
  - Select the desired ringer category and press \_\_\_\_\_.
     Press the navigation key up or down to select the desired ringer and press \_\_\_\_\_\_.
- Select a time for the event by highlighting the Start time.
  - Using your keypad, enter the start time and date for the event. Press for AM or PM.
- **10.** Select an end time and date for the event by highlighting the **End** time.
  - Using your keypad, enter the end time and date for the event. Press for AM or PM.
- - Select the desired contact from the list and press
     to place a check in the box to indicate that it has been selected. Select Done (....).
- 12. Select Done ( .... ) to save and exit.

### **Event Alerts**

There are several ways your phone alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.

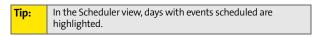
### **Event Alert Menu**

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press \_\_\_\_\_.

# **Viewing Events**

To view your scheduled events:

- 1. Select Menu > Tools > Planner > Scheduler.
- 2. Using your navigation key, select the day for which you would like to view events and press . (If you have events scheduled for the selected day, they will be listed in chronological order.)



To display the details of an event listed in the schedule, highlight it and press \_\_\_\_\_\_.

# Going to Today's Scheduler Menu

To go to the Scheduler menu for today's date:

Select Menu > Tools > Planner > Today.

# **Erasing a Day's Events**

To erase a day's scheduled events:

- Select Menu > Tools > Planner > Scheduler.

### Tip:

In the Scheduler view, days with events scheduled are highlighted.

- 3. Press **Options** ( ) and select **Erase All**. (An alert will appear notifying you of the number of events to be erased.)
- 4. Select Yes to confirm or No to Cancel.

# **Using Your Phone's Alarm Clock**

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

- 1. Select Menu > Tools > Alarm Clock.
- 2. Select Alarm #1, Alarm #2, or Alarm #3 and press ...
- 3. Turn the alarm on or off by highlighting the activation field.
  - Press the navigation key left or right to select On or Off
- Select a time for the alarm by highlighting the time field.
  - Use your keypad to enter an alarm time. Press for AM or PM.

- - Select the desired ringer category and press \_\_\_\_\_.
     Press the navigation key up or down to select the desired ringer and press \_\_\_\_\_\_.
- Select a repeating status for the alarm by highlighting the Repeat field.
  - Press the navigation key left or right to select Once,
     Mon to Fri, Sat & Sun, or Daily.
- Select a snooze interval for the alarm by highlighting the Snooze Interval field.
  - Press the navigation key left or right to select
     5 minutes, 10 minutes, 15 minutes, or 20 minutes.
- 8. Select Done ( ......).

# **Using Your Phone's Memo Pad**

Your phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.

### To compose a note:

1. Select Menu > Tools > Memo Pad.

## Note:

If there are no memos saved yet, the **New Memo** screen is automatically displayed.

- 2. Select Add New ( ......).
- 3. Type your note using the numeric keypad and press (See "Entering Text" on page 44.)

### To read a saved note:

- 1. Select Menu > Tools > Memo Pad.

### To delete saved notes:

- 1. Select Menu > Tools > Memo Pad.
- 2. Highlight a note and select Options ( ).
- 4. Select Yes and press .

# **Using Your Phone's Tools**

In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

# **Mass Storage**

The mass storage tool allows you to connect a USB data cable from your phone to a PC, manage your files using the file manager, and check the available memory information. Before connecting, download the necessary files at <a href="http://www.samsungwireless.com/usbdownload">http://www.samsungwireless.com/usbdownload</a>.

### To access mass storage:

- 1. Select Menu > Tools > Mass Storage.
- 2. Choose one of the following:
  - Connect to PC
  - File Manager
  - Format
  - Memory Info.

### Connect to PC

This option allows you to transfer data between your phone and a PC via a USB data transfer cable.

### To connect the phone to a PC:

- Plug one end of the USB cable into your Power/Accessory Interface Connector located on the bottom edge of the phone (page 14).
- 2. Connect the other end of the cable to your PC.
- 3. Select Menu > Tools > Mass Storage > Connect to PC.

# **Using the Calculator**

Your phone comes with a built-in calculator.

To use the calculator:

- Select Menu > Tools > Calculator.
- 2. Enter the first numbers using your keypad.
  - Press the navigation key up for **Multiplication** (x).
  - Press the navigation key down for **Division** (÷).
  - Press the navigation key left for Subtraction (-).
  - Press the navigation key right for **Addition** (+).
  - Press a or for a decimal point.
  - Press for a **negative** number.
  - Press to clear all numbers.
- 3. Enter the second number and press p for Equals (=).

# **Using the Dictionary**

Your phone comes with a built-in English/Spanish dictionary. It will allow you to search for words and then display their meaning onscreen. It will also include the opposite language selection in the title and the grammar usage of the word.

The wordbook option allows you to save words that have been found in searches for quick lookup later. If you are learning the words that are being searched, there is also a review test option that allows you to type in the words that have been searched with a score keeper that records the number of correct entries.

### To search a word:

- 1. Select Menu > Tools > Dictionary > Search word.
- Enter the first few letters using your keypad until the desired word is displayed in the list.
- 4. Press **OK** ( to return to the previous word list.
- 5. Press Menu ( ) > Exit to return to the Dictionary menu.

### To change the screen colors:

- 1. Select Menu > Tools > Dictionary > Set color.
- 2. Press the navigation key left or right to cycle through the available color options.
- 3. Press OK ( ) to select.

# **Using Wordbook**

To save a word to the wordbook:

- 1. Follow the steps above to display the desired word.
- **2.** Press the right softkey for **Save**.
- 3. Press the left softkey for OK.
- 4. Press the left softkey for Menu and select Exit.

To view an entry in wordbook:

- 1. Select Menu > Tools > Dictionary > Wordbook.
- 3. Highlight the desired word and press me to view its definition.

# **Using Review Test**

To take a review test:

- 1. Select Menu > Tools > Dictionary > Review Test.
- Spell the word using the keypad. As a clue, the screen will display the opposite language version of the word.
- Press when finished to see if the word was spelled correctly.

### Task List

This option allows you to manage daily tasks that include dates, times, and priority levels.

1. Select Menu > Tools > Planner > Task List.

Note:

If there are no tasks saved, the **New Task** screen is automatically displayed.

- - OK.
- 4. Select a Priority level by highlighting **Priority** field.
  - Press the navigation key left or right to select Low or High.
- 5. Select a due time by highlighting the **Due Time** field.
  - Using the keypad, enter the due time of the task.
     Press for AM or PM.
- **6.** Select a due date by highlighting the **Due Date** field.
  - Using the keypad, enter the due date of the task.
- 7. Select Done ( ) to save and exit.

#### Countdown

This option allows you to enter a timer that counts down to an event based on a date and time specified.

Select Menu > Tools > Planner > Countdown.

Note:

If there are no countdowns saved, the **New Countdown** screen is automatically displayed.

- 3. Enter the countdown name using the keypad and press ......
- 4. Select a time by highlighting the Time field.
  - Using the keypad, enter the time of the countdown.
     Press for AM or PM.
- 5. Select a date by highlighting the Date field.
  - Using the keypad, enter the date of the countdown.
- 6. Select Done ( to save and exit.

### **World Time**

To view the time in 38 different locations:

- 1. Select Menu > Tools > World Time.
- Press the navigation key left or right to scroll through different cities and time zones.
- 3. Press **DST Setting** ( ) to turn daylight saving time on or off.

# **Using Your Phone's Voice Services**

#### In This Section

- Using Voice-Activated Dialing
- Using Call <Name or #>
- Using Send Email <Name>
- Using Send Text <Name>
- Using Lookup <Name>
- Using Go To <App>
- Using Check < Item>
- Using VoiceMode
- Managing Voice Memos

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Section 2H: Using Your Phone's Voice Services

# **Using Voice-Activated Dialing**

In addition to Sprint PCS Voice Command (see page 207), built-in voice recognition software allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the pre-designated command displayed on your screen in a normal tone of voice to perform the desired function.

#### To activate voice recognition:

- Press and hold . (The phone prompts you to say a command.)
- 2. Wait for the beep and then say one of the following commands:
  - Call <Name or #>
  - Send Text <Name>
  - Send Email <Name>
  - Lookup <Name>
  - Go To <App>
  - Check < Item>

When it recognizes one of these commands, the phone launches the associated application. If the phone does not hear a command within approximately eight seconds, it deactivates voice recognition without taking any action.

#### Voice Launch

Voice Launch allows you to configure how to launch Voice-Activated dialing.

To access voice launch:

- 1. Press Menu > Settings > Voice Service.
- 2. Select Voice Launch and press \( \bigsize \).
- 3. Select Talk Key or Talk Key and Flip Open and press



# Using Call <Name or #>

You can voice dial from your phone with a single command by saying "Call" followed by a name or nickname (see "Calling" Nicknames" on page 126) and (optionally) a label stored in your Contacts list; or say "Call" followed by a valid phone number. You can also say "Call" by itself and be prompted for the name or number.

## **Calling Contacts Entries**

To place a call using Call <Name or #>:

- 1. Press and hold .......
- 2. Say "Call" followed by the name and the label for the number you wish to call. For example, say "Call John **Mobile.**" The phone dials the number stored for the contact "John" with the label "Mobile."

If the location recognized for the name does not have a number stored in Contacts, your phone will play the message "No number available, John Smith, Mobile," and then launch the Contacts application for that name.

If a name has only a single number, or if you know the name but are not sure which number to call, say "Call" followed by the name only. For example, say "Call John." If the name is recognized and there is only one number for the name, your phone immediately places the call. If there are multiple numbers stored for the contact, the phone prompts you with "Which Number?" and displays a list of options. You can select an option by saying it or by using your keypad.

## **Calling Nicknames**

Your Contacts list incorporates a field called "Nickname." When you add a nickname to a contact, you can say the contact's name or nickname when using the voice features. For example, if you have a contact, "John Smith" stored in your Contacts list, and you add, "Dad" to the nickname field, you can call that contact by saying, "Call John Smith" or by saying "Call Dad."

Tip:

If your Contacts list contains a name that you have difficulty using with the voice features (such as some unusual or foreign names), you can add a nickname for that contact that spells out the proper pronunciation of that name.

## **Calling Phone Numbers (Digit Dialing)**

To voice dial a number that is not stored in your Contacts list:

 Say "Call" followed immediately by a valid string of digits to be dialed, for example, say "Call 555 555 5555."

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced "One Eight Zero Zero."

### **Adapting Digit Dial**

Digit Dialing is speaker independent, which means that no training or adaptation is required. Some users with heavy accents or unusual voice characteristics may find difficulty in achieving high accuracy with speaker-independent Digit Dialing, so the Adapt Digits feature allows users to dramatically improve the digit accuracy through adaptation. Users who get acceptable digit recognition accuracy will find no additional benefit to performing the Adapt Digit adaptation.

After you adapt Digit Dial, your phone will be customized to your voice. Other people will not be able to use Digit Dial on your phone unless they reset the phone to factory defaults.

Note:

ONLY adapt Digit Dial if the system is frequently misrecognizing your speech. You can always restore the system to its original factory setting.

Adaptation involves recording several digit sequences to teach the system your voice. The adaptation process takes about three minutes.

## Tips for adapting Digit Dial:

- Adapt digits in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, but say each digit sequence naturally.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, you can say or select No when the prompt asks, "Did the recording sound OK?" You will then be prompted to rerecord the sequence.

#### To adapt Digit Dial to your voice:

- Menu > Settings > Voice Service.
- 2. Select Digit Dialing and press .
- Select Adapt Digits and press to begin. (The phone displays the first digit sequence.)
- Wait for the beep, and then repeat the digits using a normal tone of voice. (The phone plays back your recording and asks "Did the recording sound OK?")
- If the recording sounds OK (no mistakes and no background noises), say "Yes."
- If you need to rerecord the digits to fix any problems, say "No." (The phone then prompts you to say the digits again.)
- Wait for the beep, and then record the digits again. (Repeat this step until you are satisfied with the recording.)
- 8. After confirming that the recording sounds OK, repeat the recording process with the next set of digits. (After six sets of digits, the phone will ask you whether you want to do more adaptation. Answer "Yes.")
- Repeat steps 6-9 for another six sets of digits. (After the sixth set of digits, you will be halfway through the session and the phone will ask "More Adaptation?")
- 10. Select OK to continue for six more sets of digits, or press for partial adaptation. When you are finished with a full session, you will reach a screen that reads, "Adaptation Complete."

#### Note:

It is recommended that you perform the complete adaptation of Digit Dial at least once to achieve the maximum benefit of this feature. If a partial adaptation is performed, you can always return later and resume the process from the halfway point.

### **Resetting Digit Dial Adaptation**

- 1. Menu > Settings > Voice Service.
- 3. Select Reset Digits and press ......
- 4. Press for OK.

## **Using Choice Lists**

If your phone is not confident it has recognized a name or number correctly, it might display a choice list and prompt you with "Call?" followed by the first choice on the list. To confirm the choice, say "Yes," or to hear the next choice, say "No." You can also select the correct choice using your keypad. To cancel the command, say "Cancel," or to say the name or number again, say "Repeat."

## **Enabling/Disabling Choice Lists**

You can customize whether the Voice Recognition feature displays a list of top voice recognition choices or automatically dials the first number without displaying a choice list.

To enable or disable choice lists for Digit Dial:

- 1. Menu > Settings > Voice Service.
- Select Automatic, Always On, or Always Off and press \_\_\_\_\_.

# Using Send Email < Name>

With a single voice command you can launch the email message client on the phone and specify a recipient for the email message. An email address must be associated with a contacts entry. If there is no email, the screen will prompt you to add a new email address to the contacts entry.

#### To launch an email message:

- Say "Send Email" followed immediately by the name of a person in your Contacts list and, optionally, the type of number you want to send it to. For example, say "Send Email John Smith."

If you do not specify the number type and there are multiple numbers for the name, your phone chooses the mobile number by default.

If you say "**Send**" without specifying a recipient, your phone prompts you with a list of possible matching items.

Note:

When you start an email message through voice activation, the email message opens in VoiceMode automatically.

# Using Send Text < Name>

With a single voice command you can launch the text message client on the phone and specify a recipient for the message.

#### To launch a text message:

- Say "Send Text" followed immediately by the name of a person in your Contacts list and, optionally, the type of number you want to send it to. For example, say "Send Text John Smith."

If you do not specify the number type and there are multiple numbers for the name, your phone chooses the mobile number by default.

If you say "**Send**" without specifying a recipient, your phone prompts you with "**Say the name**." Say the name of a person in your Contacts list and, optionally, the type of number.

Note:

When you start a text message through voice activation, the message opens in VoiceMode automatically.

## Using Lookup <Name>

You can look up and display contact information for any person stored in your Contacts list by saying "Lookup," followed by the name.

#### To use Lookup <Name>:

- Say "Lookup John Smith." The entry information for the specified contact is displayed.

If you say only "Lookup," your phone prompts you with "Say the name."

## Using Go To <App>

You can open an application or access a menu by saying "Go To" followed immediately by the destination (either an application or a menu).

To see a list of possible destinations:

- Press and hold
- 2. Say "Go To" by itself. A list of valid destinations is displayed and you are prompted with "Please Choose." If the list is too long to fit on one screen, the screen displays "Next Menu." You can say the name of a destination, or say "Next Menu" to view the next screen.

# Using Check < Item>

You can have the phone play back and display information about its current state, including its phone number, current signal strength, network coverage, and battery level.

To see and hear status information:

- 2. Say "Check" followed immediately by one of the following items:
  - Status: plays back and displays ALL status information.
  - Signal: plays back and displays current signal strength.
  - Network: plays back and displays current network coverage.
  - Battery: plays back and displays the current level of battery charge.
  - My phone #: plays back and displays your phone number.

Section 2H: Using Your Phone's Voice Services

For example, say "Check Status." The phone responds by playing back and displaying the message "Battery...Low." You can also say "Check" by itself. The phone prompts you to say one of the valid status items.

Coverage	No Coverage - When handset is scanning. Sprint Coverage - Handset is on a non-roam system. Digital Roam - Handset is on a digital roam system.
Signal Strength	High - Number of bars displayed is 5 or more. Good - Number of bars displayed is 3-4. Low - Number of bars displayed is 0-2. No Signal - Handset is scanning for system.
Battery	High - Number of bars displayed in the battery icon is 3. Medium - Number of bars displayed is 2. Low - Number of bars displayed is 1. Empty - Low battery alert.

## VoiceMode

VoiceMode dictation software allows you to convert your speech to text when sending a text message. With VoiceMode, you can address an email or SMS text message in one step. You can also customize the VoiceMode dictionary by adding your own words.

## Adapting VoiceMode

Before you can start using VoiceMode for text messaging, you need to adapt VoiceMode to understand your speech patterns. To accomplish this, you must read a series of words on screen and then repeat the words into your phone. The initial process takes about three minutes to complete.

#### To adapt VoiceMode:

- 1. Menu > Settings > Voice Service > VoiceMode.
- 3. Read the instruction screen and press en to begin.

Read the word on screen and repeat after you hear the tone. Continue until the adapting is complete.

## **Managing Voice Memos**

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

## **Recording Voice Memos**

To record a voice memo:

- Select Menu > Tools > Voice Memo > Record.
- 2. Begin recording after the prompt.

To end the recording of your memo:

To record a conversation during a phone call:

- During a call, select Options > Voice Memo (A oneminute counter is displayed on the screen indicating the amount of time a single voice memo can be recorded.)
- To pause the memo, select Pause (....). To resume the recording, select Resume (....).
- 3. To finish recording, select **Done** ( ).

Note: Your phone can store a total of 10 one-minute memos.

**Note:** Your voice is not recorded during this process, only the incoming audio from the other caller.

## **Voice Memo Options**

To play the voice memos you have recorded:

- Select Menu > Tools > Voice Memo.
- Select Review and press . (The phone displays a list of saved memos, with the first one selected.)
- Highlight the desired memo and press ...

   or —

   Press the number corresponding to the memo you want to review.
   Or an experience of the press of the memo you want to review.

## **Erasing Voice Memos**

To erase an individual memo:

- Select Menu > Tools > Voice Memo.
- 3. Highlight the desired memo.
- 4. Select **Options** ( ) and press **Erase**.

To erase all voice memos:

- 1. Select Menu > Tools > Voice Memo > Erase All.
- 2. Select Yes and press E.

# **Using the Built-in Camera**

#### In This Section

- Taking Pictures
- Storing Pictures
- Recording Videos
- Storing Videos
- Sending Sprint PCS Picture Mail
- Managing Sprint PCS Picture Mail

Your phone's built-in camera gives you the ability to take full-color digital pictures, view your pictures using the phone's display, and instantly send them to family and friends. It's fun and as easy to use as a traditional point-and-click camera: just take a picture, view it on your phone's display, and send it from your phone to up to 25 people.

This section explains the features and options of your phone's built-in camera.

# **Taking Pictures**

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone's camera mode whether the phone is open or closed.

#### To take a picture with the phone open:

 Press Menu > Pictures > Camera. (Additional camera options are available through the camera mode Options menu. See "Camera Mode Options" on page 142 for more information.)

#### Shortcut:

To activate camera mode, you can also press the camera button (see illustration on page 14).

- Using the phone's main LCD as a viewfinder, aim the camera lens at your subject. Press the volume key to display the image right-side up or upside down.
- 3. Press to capture the image. (The picture will automatically be saved in the In Phone folder.)
  - To return to camera mode to take another picture, press the camera key.
- 4. Press for Options:
  - Send Msg to send the picture to up to 25 contacts at one time. (See page 155 for details.)
  - Camera to return to the camera to take additional pictures.
  - Upload to upload the picture you just took to the Sprint PCS Picture Mail Web site (www.sprint.com/ picturemail). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection.

- Assign to assign the picture as a Picture ID, Screen Saver, or Incoming Call.
- Erase to delete the picture you just took.
- Print to order a printed picture of the image saved in your phone.
- Post to Service to upload your image to a third party online service.
- Review Albums to go to the In Phone folder to review your saved pictures.
- Postcard allows you to take a picture of handwritten text and digitize the writing into your image. Once placed in the image, you can modify the colors, placement, and various other features.

## **Creating Your Sprint PCS Picture Mail Password**

The first time you use any of the picture management options involving the Sprint PCS Picture Mail Web site, you will need to establish a Sprint PCS Picture Mail password through your phone. This password will also allow you to sign in to the Sprint PCS Picture Mail Web site at <a href="https://www.sprint.com/picturemail">www.sprint.com/picturemail</a> to access and manage your uploaded pictures and albums.

To create your Sprint PCS Picture Mail password:

 Select Menu > Pictures > My Albums > Online Albums. (You will be prompted to create a Sprint PCS Picture Mail password.)

Note:

If your Sprint PCS Service Plan does not include Sprint PCS Picture Mail, you will first be prompted to subscribe to the service for an additional monthly charge.

Enter a four- to eight-digit password and press . (You will be prompted to confirm your password.)

3. Please wait while the system creates your account.

Tip:

Write down your Sprint PCS Picture Mail password in a secure place.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Sprint PCS Picture Mail Web site.

## **Camera Mode Options**

When the phone is open and in camera mode, press **to** display additional camera options:

- Self-Timer to activate the camera's timer. (See "Setting the Camera Self-timer" on page 143.)
- Fun Tools.. to select from the following options:
  - Fun Frames to select your favorite fun picture frame to decorate your picture.
  - Color Tones to select a wide variety of color tones for the picture (Auto, Monochrome, Sepia, Green, Aqua, Antique, Cool, or Warm). (The default setting is Auto.)
- Controls.. to select from the following options:
  - Brightness to manually set the brightness. Press the navigation key right (increase) or left (decrease) to select a setting.
  - White Balance to adjust white balance based on changing conditions. Select from Auto, Sunny, Cloudy, Tungsten, Fluorescent, or Manual.
- Settings.. to select Resolution, Quality, Shutter Sound,
   View Mode, Status Bar, or Save Picture To. (See "Selecting Camera Settings" on page 144 for details.)
- Review Albums (to go to your phone's In Phone folder. See "In Phone Folder" on page 146 for details.)

 Camcorder (to switch to Video mode. See "Recording Videos" on page 152 for details.)

### **Setting the Camera Self-timer**

To activate the self-timer:

- 1. From camera mode, select **Options** ( ).
- Highlight the length of delay you want the timer to use (5 Seconds or 10 Seconds) and press
- 4. Press Capture ( ) when you are ready to start the timer. (The timer countdown will be displayed in the upper right portion of the main LCD.)
- Get ready for the picture. (When the timer is started, the phone will begin to beep and the timer numbers turn red when there are only three seconds left.)

To cancel the self-timer after it has started:

Press BACK

### Using the Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom up to four levels.

Note:

Zooming is unavailable when the image resolution is set to 1.3MP: 1280 x 960 pixels.

#### To use the zoom:

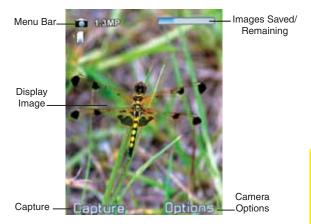
- From camera mode, press the navigation key left to zoom out and right to zoom in.
- 2. Press Capture ( ) to take the picture. (The picture will automatically be saved in the In Phone folder.)

## **Selecting Camera Settings**

To select your camera settings:

- 1. From camera mode, select **Options** ( ).
- - Resolution to select a picture's file size (1.3MP: 1280x960, High: 640x480, Med: 320x240, or Low: 176x220).
  - Quality to select the picture quality setting (Fine, Normal, or Economy).
  - Shutter Sound to select a shutter sound (Off, Shutter 1-3, or Say Cheese).
  - View Mode to select between Wide Screen or Full Screen format.
  - Status Bar to display the status bar when in camera mode.
  - Save Picture To to select between the optional SD memory card or in phone when saving an image.

# Viewing Your Camera's Status Area Display



# **Storing Pictures**

Your phone's picture storage area is called **My Albums**. There are three storage locations that can be used separately according to your needs:

- In Phone
- Memory Card
- Online Albums

#### In Phone Folder

Once a picture is taken, it is automatically saved to the **In Phone** folder. From the In Phone folder, you can view all of the pictures you have taken, store selected images in your phone, send pictures to the Sprint PCS Picture Mail Web site (<a href="www.sprint.com/picturemail">www.sprint.com/picturemail</a>), delete images, and access additional picture options.

To review your stored pictures in the In Phone folder:

- 1. Select Menu > Pictures > My Albums > In Phone.
- Use your navigation key to view and scroll through the pictures.

## **In Phone Folder Options**

When you are viewing the In Phone folder, press Options

( ) to display the following options:

- Send to send an image to another user using picture mail.
- Upload to upload pictures from the In Phone folder to the Sprint PCS Picture Mail Web site (www.sprint.com/ picturemail). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection.

## Note:

If this is the first time you have accessed the Sprint PCS Picture Mail account, you will be prompted to create your Sprint PCS Picture Mail Password. See "Creating Your Sprint PCS Picture Mail Password" on page 141.

- Post to Service to send the image to a number of popular third-party Web image services.
- Print.. to print an image by mail, at a retail outlet, or by using a PictBridge or Bluetooth connection.
- Assign to assign the current image as a Picture ID, Screen Saver, or Incoming Call.
- Erase to erase the image or selected images.
- Copy/Move to copy or move an image or video to an installed memory card.
- Detail/Edit to attach a text message or view the media information associated with the image.
- Album list to display the list of albums saved in your phone.
- Media Filter to filter images only or videos only, or to display all media types.
- Camera to switch back to the camera mode.

## **Memory Card**

Once a picture is taken, it is automatically saved to the In Phone folder. Alternatively you can save pictures to your Memory Card folder. From the Memory Card folder, you can view all of the pictures you have taken, store selected images in your Memory Card folder, send pictures to the Sprint PCS Picture Mail Web site (<a href="https://www.sprint.com/picturemail">www.sprint.com/picturemail</a>), delete images, and access additional picture options.

To review your stored pictures in the Memory Card folder:

- 1. Select Menu > Pictures > My Albums > Memory Card.
- 2. Use your navigation key to view and scroll through the pictures.

## **Memory Card Options**

When you are viewing the Memory Card folder, press **Options** ( ) to display the following options:

- Send to send an image to another user using picture mail.
- Upload to upload pictures from the Memory Card folder to the Sprint PCS Picture Mail Web site (www.sprint.com/ picturemail). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection.

## Note:

If this is the first time you have accessed the Sprint PCS Picture Mail account, you will be prompted to create your Sprint PCS Picture Mail Password. See "Creating Your Sprint PCS Picture Mail Password" on page 141.

- Post to Service to send the image to a number of popular third-party Web image services.
- Print.. to print an image by mail, at a retail outlet, or by using a PictBridge or Bluetooth connection.
- Assign to assign the current image as a Picture ID, Screen Saver, or Incoming Call.
- Erase to erase the image or selected images.
- Copy/Move to copy or move an image or video to the In Phone Folder.
- Detail/Edit to attach a text message or view the media information associated with the image.
- Album list to display the list of albums saved in your phone.
- Media Filter to filter images only or videos only, or to display all media types.
- Camera to switch back to the camera mode.

### **Online Album**

Once a picture is taken, it is automatically saved to the In Phone folder. Alternatively you can save pictures to your Online Album folder. From the Online Album folder, you can view all of the pictures you have taken, store selected images in your Online Album folder, send pictures to the Sprint PCS Picture Mail Web site (<a href="https://www.sprint.com/picturemail">www.sprint.com/picturemail</a>), delete images, and access additional picture options.

To review your stored pictures in the Online Album folder:

- 1. Select Menu > Pictures > My Albums > Online Album.
- 2. Use your navigation key to view and scroll through the pictures.

## **Online Album Options**

When you are viewing the Online Album folder, press **Options** ( ) to display the following options:

- **Send** to send an image to another user using picture mail.
- Print.. to print an image by mail, at a retail outlet, or by using a PictBridge or Bluetooth connection.

## Note:

If this is the first time you have accessed the Sprint PCS Picture Mail account, you will be prompted to create your Sprint PCS Picture Mail Password. See "Creating Your Sprint PCS Picture Mail Password" on page 141.

- Post to Service to send the image to a number of popular third-party Web image services.
- Assign to assign the current image as a Picture ID, Screen Saver, or Incoming Call.
- Save to phone to save images to In Phone Folder.
- Erase to erase the image or selected images.
- Copy/Move to copy or move an image or video to an installed in Phone folder.
- Detail/Edit to attach a text message or view the media information associated with the image.
- Album list to display the list of albums saved in your phone.
- Media Filter to filter images only or videos only, or to display all media types.
- Camera to switch back to the camera mode.

# **Recording Videos**

In addition to taking pictures, you can also record, view, and send videos to your friends and family with your phone's built-in video camera.

#### To record a video:

- 1. Select Menu > Pictures > Camcorder.
- 3. Using the phone's main LCD as a viewfinder, aim the lens at your subject.
- 4. Press **Record** ( to begin recording. (The maximum recording time for video mail is 30 seconds.)
  - To return to camera mode to take another video, press
- 5. Press **Done** ( ) to stop recording. (The video will automatically be saved in the In Phone folder.)
- 6. Press Next ( ) and select from one of the following options:
  - Send Msg to send the video. (See page 155 for details.)
  - Play to play the video that was just captured.
  - Upload to upload the video to online albums.
  - Assign to assign the video as a animated screen saver or ringer.
  - Erase to delete the video.
  - Post to Service to post your video online to an optional third party service.
  - Camcorder to return to camcorder mode.

Review Albums to review all pictures and videos saved in the In Phone folder.

## **Video Mode Options**

When the phone is open and in camcorder mode, press to display additional camcorder options:



- Self-Timer to activate the camera's timer. (See "Setting the Camera Self-timer" on page 143.)
- Color Tones to select a wide variety of color tones for the picture (Auto, Monochrome, Sepia, Green, Aqua, Antique, Cool, or Warm. The default setting is Auto.)
- Controls.. to select from the following options:
  - Brightness to manually set the brightness. Press the navigation key right (increase) or left (decrease) to select a setting and press **E**.
  - White Balance to adjust white balance based on changing conditions. Select from Auto, Sunny, Cloudy, Tungsten, Fluorescent, or Manual.
- **Settings..** to select from the following options:
  - Quality to select between Fine, Normal, or Economy.
  - Save Video To to select between Phone and **Memory Card** as the location to save new videos.
- Review Albums to display the videos saved in the In Phone folder. (See "In Phone Folder" on page 146 for details.)
- Camera to switch to Camera mode. (See "Taking Pictures" on page 140 for details.)

### **Setting the Camcorder Self-timer**

The self-timer function operates the same as it does in Camera mode. For more information on using the self-timer, see "Setting the Camera Self-timer" on page 143.

## **Selecting Video Settings**

To select your camcorder settings:

- 1. From camcorder mode, select **Options** ( ).
- 3. Select one of the following options and press ......
  - Quality to select the video quality setting (Fine, Normal, or Economy).
  - Save Video To selects the default location (memory card or phone) of where new videos are saved.

## **Storing Videos**

Your phone's video storage area is called **In Phone**. There are two types of folders in the In Phone folder that can be used separately according to your needs:

- In Phone (See "In Phone Folder" on page 146.)
- Memory Card
- Online Albums

# **Sending Sprint PCS Picture Mail**

Once you've taken a picture, you can use the messaging capabilities of your phone to instantly share your picture with family and friends. You can send a picture to up to 25 people at a time using their email addresses or their wireless phone numbers.

## Sending Pictures From the In Phone Folder

To send pictures from the In Phone folder:

- 1. Press Menu > Pictures > My Albums > In Phone.
- Highlight a picture you wish to send and press . (The check box in the upper left corner of the picture will be marked. You can select multiple pictures.)
- 3. Select Options ( and press Send.

### Note:

The first time you send Sprint PCS Picture Mail, you will be prompted to establish a Sprint PCS Picture Mail Web site account and password. (See "Creating Your Sprint PCS Picture Mail Password" on page 141.)

- 5. Select a contact, enter a mobile number, or enter an email address using the keypad and select **OK** ( ....).
- Enter additional recipients or select Next ( ) to continue.
- If you wish to include a subject, scroll to Subject and select Add ( .... ). Enter your subject using the keypad and select Next ( .... ) to save and exit.

- 8. If you wish to include a text message, scroll to Text and select Add ( .... ). Enter your message using your keypad (or press Options [ .... ] to select from Preset Msg or Recent Msg) and select Next ( .... ) to save and exit. (See "Entering Text" on page 44.)
- If you wish to include an audio message with the picture, highlight the box next to Audio and select
   Record ( ). Press to start recording. (Maximum recording time is 10 seconds.)
- **10.** Confirm the recipients, message, audio message, and picture.
  - To change a recipient, highlight the recipient, press the appropriate softkey, and follow the instructions in step 5 to select or edit the recipient.
  - To change the text message, scroll to Text and press the appropriate softkey.
  - To change the voice memo, highlight the box next to Audio and pressing Review and select Re-Record under Options.
  - To change the attached picture(s), select the thumbnail picture and press . Select In Phone and press Next (....).
- 11. Press to send the picture.

# **Sending Pictures From Messaging**

You can also send Sprint PCS Picture Mail from your phone's Messaging menu.

To send pictures from the Messaging menu:

- 1. Select Menu > Messaging > Send Message > Picture Mail.
- Enter additional recipients or select Next ( ... ) to continue.
- **4.** Use the navigation key to select one of the following and press **3.** 
  - In Phone
  - Memory Card
  - Online Albums
  - Take New Picture
  - Take New Video
  - Text Only
- 5. Display the picture you wish to send and press . (You can select multiple pictures.)
- 6. Select **Next** ( ) to continue.

Tip:

To take and send a new picture from Messaging, select **New Picture** during step 4 above, take the new picture, press **Next** (right softkey), and follow steps 5-11 in "Sending Pictures From the In Phone Folder" on page 155.

7. Follow steps 7-11 in "Sending Pictures From the In Phone Folder" on page 155.

# **Managing Sprint PCS Picture Mail**

# Using the Sprint PCS Picture Mail Web Site

Once you have uploaded pictures from your phone to your online Sprint PCS Picture Mail account at <a href="www.sprint.com/">www.sprint.com/</a>
<a href="picturemail">picturemail</a> (see "In Phone Folder Options" on page 147), you can use your personal computer to manage your pictures. From the Sprint PCS Picture Mail Web site (<a href="www.sprint.com/">www.sprint.com/</a>
<a href="picturemail">picturemail</a>) you can share pictures, edit album titles, add captions and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You'll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.

### To access the Sprint PCS Picture Mail Web site:

- From your computer's Internet connection, go to www.sprint.com/picturemail.
- Enter your phone number and Sprint PCS Picture Mail password to register. (See "Creating Your Sprint PCS Picture Mail Password" on page 141.)

# Managing Online Pictures and Videos From Your Phone

You can use your phone to manage, edit, or share pictures you have uploaded to the Sprint PCS Picture Mail Web site at <a href="https://www.sprint.com/picturemail">www.sprint.com/picturemail</a>. (See "In Phone Folder Options" on page 147 for information about uploading.)

To view your online pictures from your phone:

- Select Menu > Pictures > My Albums > Online Albums. (Depending on your settings you may be prompted to accept a Sprint PCS Vision connection.) (The Uploads folder and your albums appear.)
- Highlight Uploads or an album title and press a to display thumbnail images (up to nine per screen).

**Tip:** To expand a selected picture from thumbnail to full-screen, select **Expand** (left softkey).

- **3.** Use your navigation key to select a picture.
- Press Options ( ) to display your online picture options.

# **Uploading Pictures**

To upload pictures:

- Press Menu > Pictures > My Albums (Thumbnail pictures will be displayed.)
- 2. Select In Phone and press **EED**.
- Select the picture(s) you wish to upload and pressOptions ( ).
- Select Upload and choose My Uploads or My Albums and press .

# **Downloading Your Online Pictures**

From your online Sprint PCS Picture Mail albums display at <a href="https://www.sprint.com/picturemail">www.sprint.com/picturemail</a>, you can select pictures to download to your phone's Saved to Phone folder.

To download pictures from the Sprint PCS Picture Mail Web site:

- From the online pictures display, select the picture you
  wish to download and press Options ( ... ). (See
  "Managing Online Pictures and Videos From Your
  Phone" on page 159.)
- 2. Highlight Assign and press ......
- 3. Select one of the following options and press **....** 
  - Picture ID to download and assign the selected picture as a Picture ID.
  - Screen Saver to download and assign the selected picture as a screen saver.

 Incoming Calls to download a picture and assign to incoming calls with or without caller ID.

# **Accessing Online Picture Options From Your Phone**

- Select a picture from your online Picture Mail (See "Managing Online Pictures and Videos From Your Phone" on page 159.)
- 2. Select **Options** ( ) to display options.
- - Copy/Move to copy or move pictures to a selected album:
    - Copy This to copy the selected picture to the
    - Copy All to copy all pictures in the current album (or Inbox) to the target album.
    - Move This to move the selected picture to the album.
    - Move All to move all pictures in the current album (or Inbox) to the target album.
  - Save to Phone to copy the selected picture to the Saved to Phone folder. (See "In Phone Folder" on page 146.)
  - Erase to select Erase Selection or Erase All to erase a single picture or all pictures saved in the current album (or Inbox).
  - **Expand** ( ) to expand the selected picture.

### To access your online Albums options from your phone:

- Display the album list in the Online Sprint PCS Picture Mail menu. (See "Managing Online Pictures and Videos From Your Phone" on page 159.)
- 2. Use your navigation key to select an album (or Inbox).
- 3. Select **Options** ( ) to display options.
- 4. To select an option, highlight it and press ......
  - Send to send the album through the Sprint PCS Picture Mail Web site.
  - New Album to create a new album. Enter a new album name and select Next (....).
  - Rename Album to rename the selected album. Enter a new name and select Next ( ... ).
  - Erase Album to delete the selected album.
  - Album Info displays information about the album.
     You can view the name of the album, the creation date, and the number of pictures and videos in the album.

# **Printing Pictures Using PictBridge**

PictBridge is an industry standard established by the Camera & Imaging Products Association (CIPA) that enables a range of digital photo solutions, including direct photo printing from a digital camera to a printer without the need for a PC.

# **Printing From Your Phone**

Your phone comes equipped with a built-in camera that allows you to print images directly to a printer using the PictBridge technology. A USB cable must be connected between the two devices before any printing can occur.

To use PictBridge to print pictures from your phone:

- Insert one end of the accessory cable into the USB slot on the printer. (The printer must support PictBridge technology.)
- Select Menu > Pictures > PictBridge Print.
- 3. Insert the USB cable into your phone.
- Read the Connect Printer message and select
   Next ( ). The Select Folder pop-up appears in the display. Select the folder location of the image.
- Highlight Copies and press the navigation key left or right to select the desired number of copies to print.
- 7. Press the navigation key down to select Type. Press the navigation key left or right to select one of the following:
  - Standard: prints the standard image.

Index: prints the index information

Note:

These options may vary and are dependent on the printer's capabilities.

- 8. Press the navigation key down to select Size. Press the navigation key left or right to select one of the following sizes:
  - 4x6
  - Default

Note:

These sizes may vary and are dependent on the printer's capabilities.

- Press the navigation key down to select Date. Press the navigation key left or right to turn this option on or off.
- Press the navigation key down to select Border. Press the navigation key left or right to turn this option on or off.
- Select Preview ( ) to preview the image, or select
   Print ( ) to print the image.
- **12.** Select **Yes** to confirm printing and press **...**.

# **Settings and Info**

The Settings and Info menu allows you to configure where pictures or videos are saved, view your account information, or set the view to portrait or landscape mode.

To access the Settings and Info menu:

- 1. Select Menu > Pictures > Settings and Info.
- - Auto Save To allows you to choose between Phone and Memory Card as the default location to save videos.
  - Status Bar allows you to view the status bar menu icons onscreen when in picture or video mode.
  - Account Info to display your current Sprint account settings via an online connection.
  - View Mode to select a picture view mode of portrait or landscape when viewing pictures in the In Phone folder.

# Using Your Phone's Built-in Media Player

### In This Section

- Your Multimedia Channel Options
- Accessing Your Media Player's Channel Listings
- Playing a Video or Audio Clip
- Multimedia FAQs

Your phone's built-in media player gives you the ability to listen to audio clips and view video clips right from your phone's display. It's a great way to stay up-to-date with news, weather, and sports information while also enjoying the latest blockbuster movie trailers or music videos — anywhere, anytime on the Nationwide Sprint PCS Network. Just access your media player from your phone's main menu, scroll to your choice of channel, and select one of the video or audio clips to play. It's like having a TV in the palm of your hand.

This section explains the features and options of your phone's built-in media player.

# **Your Multimedia Channel Options**

Sprint TV<sup>™</sup> offers a variety of accessible audio or video channels, depending on your Sprint PCS Service Plan and multimedia subscriptions. Your subscription options include a comprehensive basic service as well as a full menu of a variety of additional channel options.

- Preview Channel: This free channel lets you sample clips from all the available channels before you make a decision to subscribe. It's like viewing the movie preview before deciding whether you want to spend the money to go see the full motion picture.
- Sprint TV: This comprehensive basic service gives you
  access to a variety of content from familiar brands. Think
  of it as "basic cable" for your phone. It allows you
  unlimited access to this content as long as you continue
  to pay the monthly subscription fee.
- Available Individual Channel Options: You also have the option of subscribing to individual channels from an extensive menu offering. These channels are available for a monthly subscription fee and allow you unlimited access as long as you continue to pay your monthly subscription fee.

You can always visit <a href="www.sprint.com">www.sprint.com</a> for a comprehensive up-to-date Channel Guide, giving you an explanation of the available channels as well as information on subscription rates.

# Accessing Your Media Player's Channel Listings

It's easy to access and view the multimedia Channel Listings from your phone's main menu.

To access your media player and Channel Listings:

- Select Menu > Media Player.
  - Channel Listing: These include the complimentary
    Previews channel that Sprint provides, as well as any
    available individual channels for which you have
    purchased access. If you have purchased Sprint TV,
    either through a Sprint TV Vision Plan subscription
    or by purchasing it separately, it will be displayed
    here.
  - Memory Card: Media files are downloaded and saved to an installed memory card.
  - Play List: These are channels that have not yet been purchased but are available to access for a monthly subscription fee. Use your navigation key to scroll through and select a channel, and follow the onscreen instructions to purchase access to it. Upon purchasing access to one of these channels, the channel will be listed, along with its corresponding channel number, in the My Channels section of your media player's Channel Listings. You will see it displayed in this section the next time you access your phone's media player.

# Playing a Video or Audio Clip

To select and play a media clip:

- 1. Select Menu > Media Player.
- 2. Use your keypad to enter a channel number (or use your navigation key to scroll to a channel and press ).
  - Channel Listing: If you have selected a channel that you've already signed up for (or if it's a channel with no monthly fee), you will see a list of available clips.
  - Memory Card: Media content that was downloaded to a memory card.
  - Play List: If you have selected a channel you have not yet signed up for, you will be prompted to accept the corresponding monthly charge. Follow the onscreen prompts to subscribe to the selected channel. (A list of available clips will be displayed.)

### Note:

The first time you access one of your Available Channels, you will be prompted to accept the corresponding monthly fee (unless it's a channel that doesn't have an associated monthly fee). Accepting the charge gives you access to the channel for as long as you continue to pay the monthly fee. If you accept the fee, the next time you access your phone's media player, this channel will appear in the My Channels section of your Channel Listings.

# **Multimedia FAQs**

 Will I know if I'm receiving an incoming call while I'm viewing or listening to an audio clip?

No. All incoming calls will roll into voicemail while you are playing a clip. If the caller leaves a voicemail, the voicemail icon will appear on the screen.

2. How long are the clips? Will I know the estimated time it will take to play the clip prior to accessing it?

Once you have selected a channel, you will see a listing of the available clips, with the clip's length appearing after the clip's title. In general, a clip's duration will depend on the story or content being provided, and can be fairly short or as long as a few minutes.

3. Can I access a multimedia clip wherever I am, as long as I have my phone?

As long as you are on the Nationwide Sprint PCS Network, you will have access to the audio and video clips.

### Note:

Sprint TV Service does not work while roaming off the Nationwide Sprint PCS Network or where service is unavailable.

- 4. Are the videos that I'm viewing "live" videos?
  - It depends on the content provider. Some of the channels available through Sprint TV stream live content. Others provide media on demand with video and audio clips that are refreshed throughout the day, but that are not "live."
- 5. After purchasing access to an Available Channel for a monthly fee, do I receive any confirmation? That is, how do I know it has been purchased?

The next time you access your media player's Channel

Listings, the purchased channel title and corresponding number will appear in the My Channels section.

# 6. Why are some channels already preloaded into the My Channels section?

Some channels, such as Previews, are offered free of charge as a customer courtesy. These channels automatically appear in the My Channels section of your Channel Listings.

# 7. If I don't subscribe to Sprint PCS Vision Plan, will I still be able to view the multimedia clips?

Yes; for service access charges, please consult your Sprint PCS Service Plan or visit www.sprint.com.

# 8. How can I easily access a channel without having to scroll through all the channels in my Channel Listings? Each channel will have a number to the left of it. You can simply press this number to quickly access the clips located within that channel.

Tip:

When entering the specific channel number, channels 01 - 09 do not require you to enter a "0." For example, to access channel "07," just press the "7" key.

# 9. What does it mean when the video pauses and I see the word "loading" at the bottom of the screen? This happens when the media player is in the process of loading the data necessary to play the clip. It typically occurs when there is heavy traffic on the network.

10. How can I cancel service if I decide I don't want it? To cancel your Sprint TV Service, visit www.sprint.com and sign on to My PCS with your account number and password. From this page you have the ability to cancel the service and/or any Available Channels to which you subscribe. 11. If I place my stereo headphones on and insert them into the phone's headset jack, can I close the phone while I am playing an audio (or video) clip without interrupting the clip?

Yes. When you insert your stereo headset into the phone's headset jack, the phone automatically goes into "headset mode," allowing you to close the phone and continue playing the clip. (Likewise, if your phone is in "headset mode," a phone call will not become disconnected by closing the phone.)

12. Can I surf to a different channel while I am playing a clip?

Yes; while you are playing a clip, you can use the up and down navigation buttons to surf to a different channel. A small pop-up screen will appear that tells you which channel you are watching as well as other channels you have access to. Use the navigation buttons to scroll through the different channels. Once you find a channel that you want to watch, scroll to it and press (or simply wait approximately three seconds) and the channel will begin loading.

# **Using Bluetooth Wireless Technology**

### In This Section

- Turning Bluetooth On and Off
- Using the Bluetooth Settings Menu
- Bluetooth Profiles
- Pairing Bluetooth Devices
- Exchange FTP folder

Your phone features built-in Bluetooth wireless technology, allowing you to share information more easily than ever before. Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetoothenabled devices, such as headsets, hands-free car kits, handhelds, PCs, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 10 meters (30 feet).

This section details how to set up and make the most of your phone's Bluetooth capabilities.

# **Turning Bluetooth On and Off**

By default, your device's Bluetooth functionality is turned off. Turning Bluetooth on makes your device "discoverable" by other in-range Bluetooth devices.

### To turn Bluetooth on:

- 1. Select Menu > Settings > Bluetooth > Enable.
- 2. Highlight On and press less to enable Bluetooth.

### To turn Bluetooth off:

- 1. Select Menu > Settings > Bluetooth > Enable.
- 2. Highlight Off and press less to disable Bluetooth.

### **Bluetooth Status Indicators**

The following icons show your Bluetooth connection status at a glance:

- Bluetooth is active.
- Bluetooth is connected to a device or is transferring data.

# **Using Bluetooth**

# **Using the Bluetooth Settings Menu**

The Bluetooth Settings menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.

To access the Bluetooth Settings menu:

- 1. Select Menu > Settings > Bluetooth.
- Use the navigation key to select Enable, Visibility, Device name, Exchange FTP Folder, or Device Info, and press

# **Bluetooth Settings: My Bluetooth Name**

The My Bluetooth Name section of the Bluetooth Settings menu allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.

To set a Bluetooth name for your phone:

- 1. Select Menu > Settings > Bluetooth > Device name.
- 2. Press and hold **to** clear the current name.
- 3. Use your keypad to enter a new name and press save and exit.

# **Bluetooth Settings: Visibility**

The Visibility section of the Bluetooth Settings menu allows you to manage your availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:

- 1. Select Menu > Settings > Bluetooth > Visibility.
- 2. Select a visibility setting and press em:
  - Always visible to allow other Bluetooth devices to detect and identify your phone.
  - Visible for 3min to allow other devices three minutes to detect your phone before changing your status to hidden.
  - Hidden to prevent other Bluetooth devices from detecting and identifying your phone.

Note:

Any changes you make to your Bluetooth settings will be saved when you exit the Bluetooth Settings menu. Any setting changes will apply to all devices in the same category.

# **Bluetooth Settings: My Bluetooth Address**

To display your phone's Bluetooth address:

Select Menu > Settings > Bluetooth > Device Info.

### **Bluetooth Profiles**

All the Bluetooth settings you configure are stored in your phone's Bluetooth user profile. Different profiles can be used for specific Bluetooth functions.

- HSP: Headset Profile Bluetooth technology connects the phone to a wireless Bluetooth-enabled headset. When an incoming call is received, the ringer can be heard through the headset, instead of the phone. The call can then be received by pushing a button. Increase or decrease the volume by using the volume key on the side of the phone.
- HFP: Hands-Free Profile Bluetooth technology connects
  the phone to a wireless Bluetooth-enabled car kit.
  Incoming calls ring to the hands-free headset or device.
  Calls can be received by pressing a button on the headset
  or device. For dialing, four functions are supported: recent
  call dial, voice dial, speed dial, and number dial. Increase
  or decrease the volume by using the volume key on the
  side of the phone.
- DUN: Dial-Up Network Profile Bluetooth technology functions as a wireless data cable, connecting a PC or PDA to a network through your phone.
- BPP: Basic Printing Profile Bluetooth technology functions as a PictBridge printing connection to a printer from your phone.
- OPP: Object Push Profile is based on the Generic Object Exchange (OBEX) profile which uses predefined object formats. The object formats are vCard, vCal, vMsg, and vNote.
- FTP: File Transfer Protocol— is based on the Generic FTP Protocol to exchange files.

- A2DP: Advance Audio Distribution Profile—transfers a 2channel stereo audio stream, like music from an MP3 player, to a headset or car radio.
- AVRCP:Audio Video Remote Control Profile—provides a standard interface to control TVs, Hi-fi equipment, etc. to allow a single remote control (or other device) to control all of the A/V equipment that a user has access to. It may be used in concert with A2DP or VDP.

# **Using Bluetooth**

# **Pairing Bluetooth Devices**

### **Paired Devices**

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

To pair your phone with another Bluetooth device:

- Select Menu > Tools > Bluetooth > Add New > Search. (Your phone will display a list of discovered in-range Bluetooth devices.)
- 2. Select the device you wish to pair with and press .....
- Highlight the device and press for Connect.
   (Connection Successful will be displayed if the device is connected properly.)

### **Waiting for Pairing**

If you are going to be using a Dial-Up Network (DUN) profile to pair with a PC or PDA, you will need to allow the other device to initiate pairing with your phone.

To allow your phone to be paired with another Bluetooth device:

- Select Menu > Tools > Bluetooth > Add New > Wait for request.
- 2. The visibility pop-up screen is displayed.

# **Sending All Contacts**

It may be necessary to transfer all contacts to another Bluetooth enabled device. This may be especially helpful if you are changing handsets or would like to give another person all your contacts.

### To transfer all contacts to another device:

- 1. Make sure that both devices are set up to send and receive files via a Bluetooth connection.
- Select Menu > Tools > Bluetooth.
- 3. Press for Add New and press for Search.
- 4. Highlight the device and select Add to List ( ......).
- 5. Enter your PIN (enter any series of numbers up to 16 digits) and press ...
- Accept the connection on the other Bluetooth enabled device and enter the PIN.
- 7. Press for **Done** on your existing device to complete the pairing.
- 8. With the device highlighted in the "Trusted Devices" screen, press for **Options**.
- 9. Select Send Name Card and press .....
- Press the navigation key down to highlight the first contacts entry. Press to place a check mark in the box. Continue this process untill all contacts are selected.
- **11.** Press for **Send Card**. Select **Yes** to confirm and press

# Using Bluetooth

# **Exchange FTP folder**

You can send and receive files between your handset and PC via Bluetooth using the FTP transfer protocol.

Note:

The PC must support Bluetooth Wireless Technology to transfer files.

### To transfer files:

- Make sure that the PC is set up to send and receive files via a Bluetooth connection with a shared directory.
- 2. Select Menu > Tools > Bluetooth.
- 3. Highlight the device and select **Options** ( ).
- 4. Select **Options** ( ) and select **Get Files** or **Send Files** and press ...
- 5. Highlight a file and press em to select it.

Section 3

# **Sprint PCS Service Features**



# Section 3A

# Sprint PCS Service Features: The Basics

### In This Section

- Using Voicemail
- Using SMS Text Messaging
- Using SMS Voice Messaging
- Using Caller ID
- Responding to Call Waiting
- Making a Three-Way Call
- Using Call Forwarding

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint PCS Service. This section outlines your basic Sprint PCS Service features.

# **Using Voicemail**

# **Setting Up Your Voicemail**

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

### To set up your voicemail:

- 1. Press and hold .
- 2. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.
  - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding by bypassing the need for you to enter your passcode).

### Note:

### Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

### Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.

# **New Voicemail Message Alerts**

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

### To call your voicemail:

Press and hold <a>1</a>

### To display your Missed Log:

Press the navigation key up.

### Note:

When you are roaming off the Nationwide Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press (\*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Nationwide Sprint PCS Network.

Your phone accepts messages even when it is turned off. However, you are notified of new messages only when your phone is turned on and you are in a Sprint PCS Service Area.

Section 3A: Sprint PCS Service Features: The Basics

# **Retrieving Your Voicemail Messages**

You can review your messages directly from your phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the menu keys.

# **Using One-Touch Message Access**

Press and hold \_\_\_\_. (Your phone will dial your voicemail box.)

### Using the Menu Keys on Your Phone to Access Your Messages

Select Menu > Messaging > Voicemail > Call Voicemail.

Note:

You are charged for airtime minutes when you are accessing your voicemail from your phone.

### Using a Phone Other Than Your Phone to Access Messages

- 1. Dial your wireless phone number.
- 2. When your voicemail answers, press **\***...
- 3. Enter your passcode.

Tip:

When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

### Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 195.



# **Voicemail Options**

Your phone offers several options for organizing and accessing your voicemail.

### **Using Expert Mode**

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

### To turn Expert Mode on or off:

- Press and hold \( \subseteq \text{to access your voicemail.} \) (If your voicemail box contains any new or saved messages, press \( \subseteq \text{to access the main voicemail menu.} \)
- 2. Press **10** to change your Personal Options, following the system prompts.
- 3. Press for Expert Mode.
- 4. Press la to turn Expert Mode on or off.

### **Setting Up Group Distribution Lists**

Create up to 20 separate group lists, each with up to 20 customers.

- Press and hold \( \subseteq \) to access your voicemail. (If your voicemail box contains any new or saved messages, press \( \subseteq \) to access the main voicemail menu.)
- 2. Press to change your Personal Options, following the system prompts.
- 3. Press **for Administrative Options.**
- 4. Press for Group Distribution Lists.
- Follow the voice prompts to create, edit, rename, or delete group lists.

### **Sprint PCS Callback**

Return a call after listening to a message without disconnecting from voicemail.

Press after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

# Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

- From the main voicemail menu, press to send a message.
- 2. Follow the voice prompts to enter the phone number.
- Follow the voice prompts to record and send your voice message.

# Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

- 1. After listening to a voice message, press ......
- 2. Follow the voice prompts to record and send your reply.

## Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint PCS Voicemail users.

- 1. After listening to a message, press and then ...
- 2. Follow the voice prompts to enter the phone number.
- Follow the voice prompts to record your introduction and forward the voice message.

## Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

- After you have recorded a message, press le to indicate you are satisfied with the message you recorded.
- 2. Press to mark receipt requested.
- 3. Press to send your voicemail message.

# **Continue Recording**

When leaving a voice message, you can choose to continue recording even after you've stopped.

▶ Before pressing to indicate that you are satisfied with the message you recorded, press to continue recording.

# **Extended Absence Greeting**

When your phone is turned off or you are off the Nationwide Sprint PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

- From the main voicemail menu, press for Personal Options.
- 2. Press **s** for greetings.
- 3. Press to record an Extended Absence Greeting.

# Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

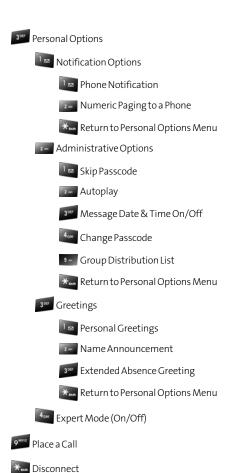
To clear the icon from the display screen:

- 1. Select Menu > Messaging > Voicemail > Clear Envelope.
- 2. Select Yes or No and press .

# Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.





Section 3A: Sprint PCS Service Features: The Basics

# **Using SMS Text Messaging**

With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones — and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that makes composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your phone or at <a href="https://www.sprint.com">www.sprint.com</a>.

# **Composing SMS Text Messages**

To compose an SMS Text message:

- Select Menu > Messaging > Send Message > Text and select the entry method you prefer.
- 2. Select Contacts, Mobile #, or Email and press ......
- Enter the number, email address, or contact and select
   Next ( ). (You may include up to 10 recipients per message.)
- 4. Compose a message using one of the following methods:
  - To type a message, use your keypad to enter your message. Use to select a character input mode.
  - To use a preset message, recent message, or an emoticon, select Options ( ) and select Preset
     Msg, Recent Msg, or Emoticons. Press the number on the keypad that corresponds to the number next to the message or emoticon.

- 6. Review your message and press Send ( .... ). You may also select the following additional messaging options by pressing Options ( .... ):
  - Edit to edit the existing message before sending.
  - Priority to set the message priority level [Normal or Urgent].
  - Call Back # to set the callback number.
  - Save to Drafts to save the message without sending.

# **Accessing SMS Text Messages**

#### To read an SMS Text message:

When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

## To reply to an SMS Text message:

- 1. While the message is open, select Reply ( ..... ).
- 2. Compose your reply or use the preset messages or icons.
  - To type a message, use your keypad to enter your message. Use to select a character input mode.
  - To use a preset message or an emoticon, select
     Options ( ) and select Preset Msg, Recent Msg, or
     Emoticons. Press the number on the keypad that corresponds to the number next to the message or emoticon.
- Select Next ( .... ).

- **4.** Review your message and press **Send** ( ... ). You may also select the following additional messaging options by pressing **Options** ( ... ):
  - Edit to edit the existing message before sending.
  - Priority to set the message priority level [Normal or Urgent].
  - Call Back # to set the callback number.
  - Save to Drafts to save the message without sending.

# **Using Preset Messages**

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add or edit preset messages:

- Select Menu > Messaging > Settings > General > Preset Messages.
- 2. Select Options ( ) and press Add New.
- 3. or -
- Highlight a message you wish to edit and select
   Options ( ) and press Erase or select Edit ( ).
- Enter your new message or changes and press (See "Entering Text" on page 44.)

Note:

You may also add or edit preset messages in the "My Online Tools" area at www.sprint.com

# **Using SMS Voice Messaging**

In addition to sending and receiving SMS Text messages, your phone is enabled with SMS Voice Messaging. With SMS Voice Messaging, you can quickly and easily send a voice message to other SMS-enabled phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

# **Activating SMS Voice Messaging**

To use SMS Voice Messaging capabilities, you will first need to register your phone. Once you have registered, incoming SMS Voice messages will be automatically downloaded to your phone.

#### To activate SMS Voice Messages:

- When you turn on your phone, you will be prompted to register your phone to receive SMS Voice messages.
- 2. Select **Yes**. (When activation is complete, an activation confirmation screen appears.)

# Note:

If you select **No** during step 2 above, you will see an alert message. If you select **No** after reading the message, incoming SMS Voice messages will not be downloaded to your phone.

# Playing an SMS Voice Message

To play an SMS Voice message from the main menu:

- 1. Select Menu > Messaging > VoiceSMS.
- 2. Highlight the message you want to play and press ......
- 3. Press **Reply** ( ) to play the message. (To display the message options, press **Options** [ ].)

# **Composing SMS Voice Messages**

To compose an SMS Voice message:

- 1. Select Menu > Messaging > Send Message > Voice SMS.
- 2. Select **Mobile** # or **Email** to enter a recipient's wireless phone number or email address directly.
- Select Contacts.
- Select your desired list and press to select the recipient.
- 5. Press **Done** ( when you have finished selecting and entering recipients.
- 6. Select **Next** ( **1**) to continue to the next screen.
- 7. Start recording after the beep. (You can record up to two minutes.)
- 8. To finish recording, press Done ( .... ).
- 9. Press **Send** ( to send the voice message.

#### Note:

If this is the first time that you are sending an SMS message, the **"From Name"** screen is displayed. Enter the default name here for your messages.

# **Accessing SMS Voice Messages**

To play an SMS Voice message:

When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Use your softkeys to view and play the voice message.

To reply to an SMS Voice message:

- 1. From the Voice SMS inbox, press Reply ( ......).
- 2. Record your reply, then press **Send** ( ....).

# **Using Caller ID**

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

- 1. Press \* san 6 Tropes .
- 2. Enter the number you want to call.
- 3. Press .

To permanently block your number, call Sprint Customer Service.

# **Responding to Call Waiting**

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available).

To respond to an incoming call while you're on a call:

Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

Press again.

Tip:

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing \*70 before placing your call. Call Waiting is automatically reactivated once you end the call.

# Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

#### To make a Three-Way Call:

- Once you have established the connection, enter the second number you wish to call and press . (This puts the first caller on hold and dials the second number.)
- When you're connected to the second party, press again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.

Note:

Call Waiting and Three-Way Calling are not available while roaming off the Nationwide Sprint PCS Network.

# **Using Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

#### To activate Call Forwarding:

- 1. Press \* Trons 2 = .
- Enter the area code and phone number to which your future calls should be forwarded.
- 3. Press . (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

## To deactivate Call Forwarding:

- 1. Press \* san 7pos 2 = 0 for .
- 2. Press . (You will see a message and hear a tone to confirm the deactivation.)

**Note:** You are charged a higher rate for calls you have forwarded.

# **Sprint PCS Voice Command**

#### In This Section

- Getting Started With Sprint PCS Voice Command
- Creating Your Own Address Book
- Making a Call With Sprint PCS Voice Command
- Accessing Information Using Sprint PCS Voice Command

With Sprint PCS Voice Command, reaching your friends, family, and coworkers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

**Section 3B: Sprint PCS Voice Command** 

# Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

## It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- Sign up when you purchase and activate your phone.
- Just dial **\*** Improve from your wireless phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

# **Creating Your Own Address Book**

You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- On the Web. Go to <a href="www.talk.sprintpcs.com">www.talk.sprintpcs.com</a> and sign on with your phone number and password to access a fully functional Web-based address book to create and update your contacts.
- Use an Existing Address Book. Automatically merge address books from desktop software applications with Sprint Sync<sup>™</sup> Services for no additional charge. Simply click on the "Click to synchronize" button within your Sprint PCS Voice Command personal address book at www.talk.sprintpcs.com.
- Use Voice Recordings. Simply dial and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice-recorded names at once.
- Call Sprint 411. If you don't have a computer or Internet access handy, you can have Sprint 411 look up phone numbers for you and automatically add them to your address book. Just dial and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

# Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

- 1. Press and you'll hear the "Ready" prompt.
- After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
- Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.



Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit <a href="https://www.talk.sprintpcs.com">www.talk.sprintpcs.com</a>.

# Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

- 1. Press 🛌 🔤.
- 2. Say "Call the Web" and choose from a listing of information categories like news, weather, and sports.

- or -

Simply say "Call news room," "Call the weather," "Call Sports Central," etc.

Note:

Sprint PCS Voice Command is not available while roaming off the Nationwide Sprint PCS Network.

# Section 4

# Safety and Warranty Information



# Section 4A

# **Important Safety Information**

#### In This Section

- General Precautions
- Maintaining Safe Use of and Access to Your Phone
- Caring for the Battery
- Radiofrequency (RF) Energy
- Owner's Record
- Phone Guide Proprietary Notice

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

# **General Precautions**

There are several simple guidelines to operating your phone properly and Speak directly into the mouthpiece.

- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

#### Note:

For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

# Maintaining Safe Use of and Access to Your Phone

#### Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone features are in use. Check with your local service provider for details.

#### **Using Your Phone While Driving**

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:

Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline\* at 1-800-974-2221 or by dialing **#222** on your phone.

#### Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

## **Using Your Phone Near Other Electronic Devices**

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:

Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

#### Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air

#### **Turning Off Your Phone in Dangerous Areas**

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:

Never transport or store flammable gas or liquids or explosives in the compartment of your vehicle that contains your phone or accessories.

# Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS invoice.

# Using Your Phone With a Hearing Aid Device

Your Sprint Nextel phone has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label located on the box.

Your Sprint PCS Vision® m500 by has an M4 rating and T3 rating.

These ratings are not guarantees. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings**: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings**: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use." This is synonymous for T ratings.

Sprint Nextel further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the phone within 30 days of purchase for a full refund.

# **Caring for the Battery**

## **Protecting Your Battery**

The guidelines listed below help you get the most out of your battery's performance.

Recently, there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint PCS® phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint- or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call

1-866-343-1114 to order. They're also available at <a href="https://www.sprint.com">www.sprint.com</a> — click the Wireless link under "Personal," and then click Accessories under "Shop Sprint PCS Online." "Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:
     -4° F to 140° F (-20° C to 60° C)
  - More than one month:
    - -4° F to 113° F (-20° C to 45° C)

#### Disposal of Lithium Ion (Li-Ion) Batteries

For safe disposal options of your Li-lon batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

# Radiofrequency (RF) Energy

# **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

## **Knowing Radiofrequency Safety**

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

## **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

# Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the M500 are:

CDMA mode (Part 22):

Head: 1.41 W/kg; Body-worn: 0.322 W/kg

PCS mode (Part 24):

Head: 1.44 W/kg; Body-worn: 0.706 W/kg

## FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines. FCC ID number: A3LSPHM500.

More information on the phone's SAR can be found from the following FCC Web site: http://www.fcc.gov/oet/fccid.

# Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint Power Vision<sup>™</sup> Phone M500 by Samsung<sup>®</sup> Serial No

# **Phone Guide Proprietary Notice**

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

```
    4,901,307
    5,109,390
    5,267,262
    5,416,797

    5,506,865
    5,544,196
    5,657,420
    5,101,501

    5,267,261
    5,414,796
    5,504,773
    5,535,239

    5,600,754
    5,778,338
    5,228,054
    5,337,338

    5,710,784
    5,056,109
    5,568,483
    5,659,569

    5,490,165
    5,511,073
```

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Phone Guide template version 5A (September 2005)

# **Manufacturer's Warranty**

#### In This Section

Manufacturer's Warranty

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit <a href="www.sprint.com">www.sprint.com</a> and click on the "Terms & Conditions" link at the bottom or call Sprint Customer Service at 1-888-211-4PCS.

# Manufacturer's Warranty

#### STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone1 YearBatteries1 YearLeather Case/Pouch/Holster90 DaysGame Pad90 DaysOther Phone Accessories1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible: (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment: (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery. (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping,

accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product, SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product, Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty. Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product

What Are the Limits On SAMSUNG'S Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, OUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN: OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY

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THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABLITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

THE PARTIES UNDERSTAND THAT THE PURCHASER MAY USE THIRD-PARTY SOFTWARE OR EQUIPMENT IN CONJUNCTION WITH THE PRODUCT. SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE, INCLUDING THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT. THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT LIE SOLELY WITH THE PURCHASER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT AS THE CASE MAY BE.

This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1301 E. Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

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Specifications and availability subject to change without notice. [011604]

Section 4B: Manufacturer's Warranty

Adding a Phone Number 104 Adding an Entry 100 Dialing From 42 Editing a Entry 106 Editing a Phone Number 104
Entry Options 103 Erasing 80 Finding Entries 101 ontacts Match 72 ountdown 121  ata Roam Guard 92 ialing Options 33 ictionary 118 Review Test 119 Wordbook 119 isplay Language 69 isplay Screen 17,57
ntering Text 44–47 ABC Mode 46 Emoticons 47 Numbers 47 Preset Messages 47 Recent Messages 47 Symbols 47 T9 Text Input 45

Index 231

Key Tones 52	Location Settings 61
L	Messaging Settings 62–66
Location Settings 61	Sound Settings 50–55
Lock Code	TTY Use 67
Changing 78	PictBridge Printing 163 Picture/Video
Locking Your Phone 76	,
•	Erasing 81 Locking Pic/Video 77
M	Plus (+) Code Dialing 42
Making Calls 32	Preset Messages 47
Media Player 167–173	Treserviessages 47
Playing Video and Audio Clips 170	R
Memo Pad 115	Resetting Your Default
Menu Style 58	Settings 83
Messages	Resetting Your Favorites 83
Erasing 82	Resetting Your Phone 84
Messaging	Restriction 73
Deleting Old Messages 62	Ringer Types 50
Setting Alerts 62	Roaming 87–92
Signature 63	Setting Roam Mode 90
Multimedia	S
Channel Listings 169	Scheduler 110–113
Channel Options 168	Security 75–85
FAQs 171	Security Menu 76
My Content	Silence All 55
Erasing 80	SMS Text Messaging 197–199
D	SMS Voice Messaging 200–
Phone (Illus.) 14	202
Phone Number	Software
Displaying 30	Updating 68
Finding 40	Special Numbers 79
With Pauses 41	Speed Dialing 43
Phone Settings 49–74	Assigning Numbers 105
Auto Answer Mode 71	Sprint Customer Service 7 Sprint PCS Picture Mail
Call Answer Mode 70	Downloading Pictures 160
Display Settings 56–60	Password 141

232 Index

Sending 155–157 Uploading Pictures 160 Web Site 158 Sprint PCS Power Vision Security Features 85 Sprint PCS Service Account Passwords 6 Dialing Sprint PCS Services 107 Setting Up 3 Sprint 411 8 Sprint PCS Voice Command 207–211 Address Book 209 Making a Call 210 Sprint Service Operator Services 9 Sprint TV 168 Storing Pictures 146	Recording 152 Storing 154 Voice Memo Erasing 82 Voice Memos 136–137 Voice Services 123–134 Voice-Activated Dialing 124– 129 Voicemail Menu Key 195 Options 191 Retrieving 190 Setting Up 5, 188 Volume 54 W World Time 121
T T9 Text Input 45 Taking Pictures 140–145 Task List 120 Text Greeting 56 Three-Way Calling 204 TTY Use 67 Turning Your Phone On and Off 24 U Unlocking Your Phone 77 Updating your Phone Software 68 Using Send Email 130	

Index 233

Videos