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Hutchison 3G Ireland Limited trading as 3 is a service provider and has provided the information in this user guide concerning what you might expect from 3 services. Sony Ericsson Mobile Communications AB is the manufacturer of the W850i handset and has provided the information on its features and use set out in this user guide.

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Sony Ericsson

W850i

3 services user guide



Sony Ericsson

W850i



Get going.



## Find out what your Sony Ericsson W850i does.



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The sections in green describe 3 services, and those in black describe Sony Ericsson services. Please refer to the Sony Ericsson manufacturer's user guide for W850i important safety information.

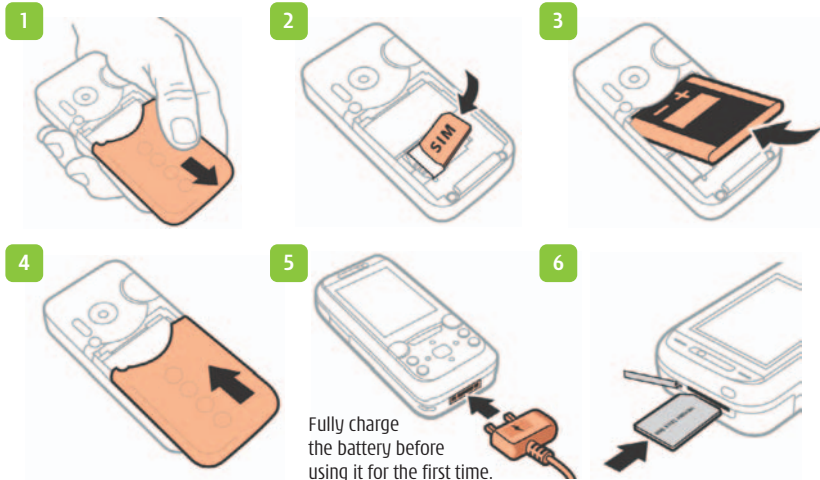
# Insert your USIM and battery

Your 3 USIM can only be used in mobiles which are enabled for 3 services.

If you try and use the USIM in other mobiles you could seriously damage the mobile and may be unable to use it - including for emergency calls. We can't be responsible for any such damage or any resulting problems using your mobile.

## Illustrations

- 1 Remove battery cover
- 2 3 Insert your USIM and battery
- 4 Close the battery cover
- 5 Charge your battery
- 6 Insert your memory card



# Find out what you can do on Planet 3

From  you can...

Watch music videos and goals, play games and much more. Just press the **Planet 3** button once and wait for a few seconds. It's free to browse and we'll tell you how much things cost before you download them.



**Music**  
Download full length music videos and tracks.



**Tunes & Pix**  
Personalise your mobile to look and sound unlike anyone else's.



**Games**  
Buy a game and keep it forever, or rent one and pay less.



**Football**  
Get the latest news, match reports, live scores and video clips.



**Internet**  
Get access to a selection of the best mobile websites.

All this plus news, showbiz, movie trailers, TV clips, comedy and more. It's all on .

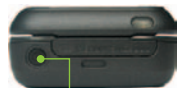


# Handy information about your mobile



## Icons on the top of the screen

- 3 video service area
- 3 voice & picture service area
- Alert profile - in this case silent
- Alarm set
- Multimedia messages
- Text message
- Battery strength



Power On/Off



Power socket /  
Earpiece connector



Camera light

Speaker

Camera lens



Volume up or down

## Take a picture or video

Slide the lens cover. Press to take.  
Press to switch between camera and video

Infrared port

# Get the most from your mobile

- Set date and time**  
 > Settings (#)
- Select your ringtone**  
 > Settings (#)  
> Sound & alerts tab
- Select your wallpaper**  
 > Settings (#) > Display tab

## Make a voice call

Enter the number and press Call

## Back key

Press once to go back to the previous screen. Press and hold to return to start screen

## Send text, photo, video, email

Press for Messages menu

## Music Play

Direct access to Music on 3

## Access voicemail

Press and hold for voicemail

## Shortcut keys

- Settings (#) > press
- Calls (\*) > press
- Contacts (8) > press



## Send and receive email

First, you have to set up your email account - see page 9

## Watch music videos and goals, play games and much more

Press and hold and wait a few seconds for Planet 3. It's free to browse. You'll be advised of any costs before downloading

## Access soft boxes

Press left or right soft key once

## Play music

## Clear character

Press to clear character(s)

## Select alert profile

Press right. Press and hold to switch between general and silent

## Add, find or edit a contact

Press down to find a contact. Press **More** to send or edit contacts

## Navigate

Navigate left, right, up, down. Press to confirm

# Voice calling and video calling

## Make calls

- › Enter the number.
- › Press **Call** for voice calls.
- › Press **More** then **Make video call**.
- › To end a call press **End call**.

## Receive calls

- › To answer a call press **Answer**.
- › To end a call press **End call**.
- › During a video call, you'll see a large picture of the other person and a small picture of how you look to them in the bottom left of the screen.



- › To stop the other person from seeing you: press **Stop camera**.

## Set up voicemail and videomail

- › To set up voicemail, press and hold **Voicemail**. Follow the voice prompts to choose a PIN and record your greeting.
- › To set up videomail, enter **171** and press **More** then **Make video call**.

Follow the voice prompts to record your video greeting. The caller will see your video greeting when you can't answer a video call.

### From **you can...**

#### View missed, received, dialled calls

**Calls** (\*)

#### Activate call waiting

**Settings** (#) > **Calls** tab > **Manage calls**

#### Divert calls

**Settings** (#) > **Calls** tab > **Divert calls**

#### Send or withhold number

**Settings** (#) > **Calls** tab > **Show/hide my no**

#### View own number

**Contacts** (8) > **More / Options** > **My business card**

# Use camera and video, and play music

## Take and send photos and video clips

- › Press **Camera** on the right side of your mobile.
- › Press **Camera** to select **camera** or **video**.
- › Press **Camera** on the right side of your mobile to take a photo or to start and stop video recording. Press **Camera** again to save the video.
- › Select **Send** (left soft key) and follow menu.  
You can control light, brightness, quality, file size and duration. In **Camera** or **Video camera** mode select **Settings** (left soft key).

## Add a photo to your contact

You can associate a photo with a contact stored on the mobile and not on USIM card.

- › Highlight the contact > **More** > **Edit contact** > scroll left to **Picture** and at **Picture** > **Add** > **Camera album**. Then select your preferred image > **Save**.

## Viewing photos or video clips

- › **File manager** (7) > **Camera album / Pictures / Videos**. Then select your preferred file.

## Play music

- › **Walkman** (6).



# Text, multimedia and email messages

- › Press (left), then press to select text or picture message.

## Send a text or multimedia message

- › To send a text: write the message › **Continue** › **Contacts look-up** or **Enter phone no** › enter phone number › **OK** › **Send**.
- › To send a multimedia message (picture msg) to a mobile or email address: › Scroll to the icons at bottom of the screen › **Add picture / video / sound** › select your file › **Continue** › **Contacts look up** or **Enter phone no.** or **Enter email addr.** › enter contact details › **Send**.

## Send and receive emails

- › To send an email you first need to set up email on your mobile – see page 9.
- › At **To:** Enter email address or press for **Contacts look up** › Scroll to the text box › write your message › **Continue** › **Send**.
- › To retrieve an email: › **Messaging** › **Email** › **Inbox** › **More** › **Send & receive**.
- › To reply to an email: **Reply** (left soft key).
- › To browse into Mail: press and select **Go to Services**. Scroll to **Mail** and press .

From the browser you can send emails and view and manage emails, voicemails, faxmails and contacts.

### Help with entering text

- › To switch between lower case, upper case and predictive text, press .
- › To enter numbers, press the specific key for 3 seconds.
- › To insert a symbol, template, emoticon or contact number, select **More** (right soft key).
- › To insert a space, press .

# Set up your email

## Set up your username

To set up your **3mail** you need to have set up a voicemail PIN first.

- › Press and select **Go to Services**. Scroll to **Mail** and press .
- › Scroll to **Enter username** and press for the text prompt. Key in your preferred username (eg johnsmith), scroll down to **Done** and press . Then press .
- › If this name has already been taken you will be asked to choose again. Once your username has been accepted your email address will be, eg, johnsmith@3mail.com

## Set up your profile

- › › **Messaging** › **Email** › **Settings** › **3Mail** › **More** › **Edit account**.
- › Scroll to **Username** and key in your mobile number starting with 3538xxxxxxx but without plus (+). Scroll down to **Password** and key in the 4-digit PIN you selected for voicemail. Scroll up to **Email address** and key in your email address (eg johnsmith@3mail.com).

You're now ready to send and receive emails from your **3mail** account.

## Collect emails from other accounts

To collect emails from other accounts you need to set up your POP3 email account.

- › Press and select **Go to Services**. Scroll to **Mail** and press . Scroll to **Mail** and press . Scroll to **Settings** and press . Scroll to **Manage other mail** and press . At **Add new account** press .
- › Scroll to **Name this account**, press for the text prompt and enter a name for the account. Then do the same in turn for **POP3 server address**, **POP3 username**, and **POP3 user password** and select **Done** and press .

You can check these details with your email / internet service provider.

You're now ready to collect emails from another email account.

### Help with entering text

- › To switch between lower case, upper case and predictive text, press .
- › To enter numbers, press the specific key for 3 seconds.



# Transfer files between your mobile and PC

You'll need: Windows 2000 Professional or Windows XP Home or Professional; a USB port and CD-ROM drive.

## Install the file transfer software

- Load the **Sony Ericsson CD** that came with your mobile on to your PC. The installation should begin automatically, otherwise select **Run** on your PC, and enter **D/E: start.exe** to install **PC Suite and Disc2Phone**. Then follow the Wizard to install.

## Connect mobile and your PC

- Connect your mobile and PC using the USB cable. It will automatically install drivers to connect your mobile and PC.
- Select **Phone Mode** on your mobile.

## Customise synchronisation settings

- Right click on **My Sony Ericsson W850i** in the bottom right corner of your PC.



Right click on the **Sync Manager**

- Select **Sync Manager**.
- Select **Settings** and click **Next**.
- Select the PC application, eg **Microsoft Outlook**, to synchronise with your mobile. Click **Next**.
- Select which items you want to synchronise, eg **Calendar** or **Contact**. Then click **Next** and the synchronisation will start.
- Select **Advance Sync** for further settings. Please read the different features carefully and then select the appropriate feature for synchronisation.

## Synchronise contacts and calendar

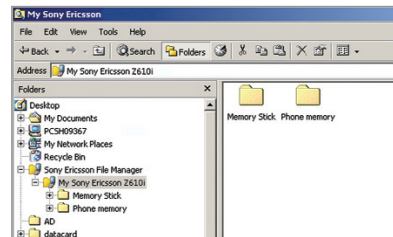
- Make sure your mobile and PC are connected using the USB cable.
- Select **Phone Mode** on your mobile.
- Right click on **My Sony Ericsson W850i** in the bottom right corner of your PC and select **Synchronise Now** to start the synchronisation.

# Transfer files between your mobile and PC

## Transfer images and videos

- Make sure your mobile and PC are connected using the USB cable.
- Select **File transfer** on your mobile.
- Right click on **My Sony Ericsson W850i** in the bottom right corner of your PC.
- Select **File manager**.
- Select **My Sony Ericsson W850i**.
- Select **Memory Stick / Phone memory**.

Then drag and drop relevant picture, audio or video between your mobile and PC.



In some cases you'll need to convert files, for example to view a video on your PC in Windows Media Player that you captured on your mobile, or to listen to an audio file that you transferred to your mobile. You'll find a number of converters to download in the **Existing customer** section of **three.ie**

Please note that transferring copyright-protected content, eg music and football videos, without the copyright owner's consent is against the law and it breaks your agreement with 3.

# Helpful information

- › Visit [three.ie](http://three.ie)
- › Email [customer.services.ie@3mail.com](mailto:customer.services.ie@3mail.com)
- › Call **Customer Services** on 333 (083 3333 333 from another phone).

## Contact Centre

3 Customer Services  
Hutchison 3G Ireland Ltd  
PO Box 333  
Dublin 2  
Ireland

## Useful numbers

	Mobile	Other mobiles
<b>3 customer services</b>	333	083 3333 333
<b>Mail</b> (Voicemail, email & faxmail)	1 (3 secs)	083 3333 171
<b>Videomail</b>	171 (Select video call option)	
<b>Directory enquiries</b>	118 11	118 50
<b>International directory enquiries</b>	118 18	118 60
<b>Emergency calls</b>	112	112

## Getting the most from your battery

- › You can recharge your battery several hundred times before it will need replacing and you don't need to fully discharge it before recharging.
- › Don't expose the battery charger to direct sunlight or use in areas of high humidity such as a bathroom. Battery life will decrease if you expose it to temperatures below -10 °C or above 45 °C.
- › If you charge your battery regularly and you notice a decrease in talk time or an increase in charging time, then it's probably time to buy a new battery.