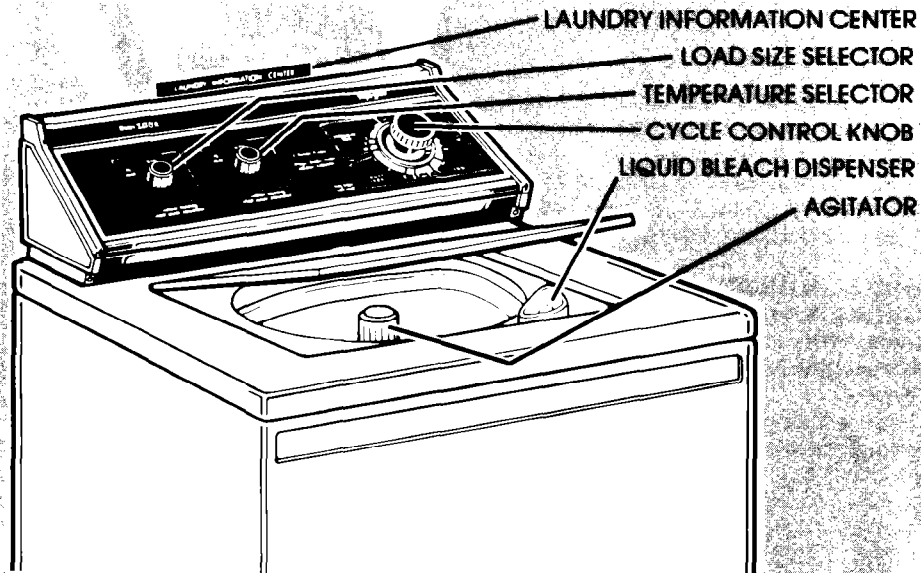


**Model LB5500XL  
Design 2000**

# **Whirlpool AUTOMATIC WASHER**

# **Use & Care Guide**



## **Copy Your Model and Serial Numbers Here**

When you need service, or call with a question, have this information ready:

1. **Complete** Model and Serial Numbers (from the plate under the lid near the hinge).
2. Purchase date from sales slip (or date installed).

Copy this information in these spaces. Keep this book in the Laundry Information Center with your *Laundry Guide*, sales slip and warranty.

Model Number

Serial Number

Purchase Installation Date

Service Company and Phone Number

# Before using your Washer

This washer is different from the ones you may have used before. It is important that you read this and the Laundry Guide carefully to get the best results.

**You are personally responsible for making sure that your washer...**

- is installed by a qualified installer
- is properly installed and leveled on a floor that can support the weight
- is connected to the right kind of outlet, electric supply, water supply and drain
- is properly electrically grounded
- is used only for jobs normally expected of home automatic washers
- is properly maintained
- is protected from the weather
- is not run by children or anyone unable to operate it properly

**Remove** the Consumer Buy Guide label. It will be easier to remove before the washer is used.

You may want to wipe out the basket with a damp cloth before using to remove dust from storing or shipping.

**SPECIAL INSTRUCTIONS: See the Laundry Guide for tips on detergents, other laundry aids and instructions for washing special items.**

See the Installation Instructions for complete information.

## SAFETY FIRST

**Do not permit children to operate or play with the washer.**

**CAUTION:** Store laundry detergent and additives in a cool, dry place where children can't reach them.

## SPINNING SAFETY

If the lid is opened while the basket is spinning, the basket will automatically stop in a few seconds. **DO NOT ADD OR REMOVE ITEMS UNTIL THE BASKET STOPS COMPLETELY.**

## SPECIAL CAUTION

Flammable gases may build up in hot water pipes and heater. This can happen when hot water hasn't been used for a while (usually two weeks or more).

To prevent injury or damage, allow any gases to escape by running hot water from the faucet nearest the washer for several minutes. Don't smoke near the faucet while it is open, and turn off any open flame.

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## Lint Filter

The lint filter is self-cleaning. It filters water used in both the wash and the rinse. When the washer drains, lint collected is flushed away.

If your washer drains into a tub, watch the drain strainer for the lint. A linty load can plug the tub drain and cause an overflow.

## Loading your Washer



For best washing results and energy savings, sort the laundry carefully.

### 1. Sort the Laundry into Loads.

- Group the laundry into loads that can be washed and dried together. See the Laundry Guide for information and samples of typical loads.
- Try to mix large and small items for best movement in the washer.

### 2. Measure Detergent; Add to Washer Basket.

- See detergent information on page 6 and in Section IV of the Laundry Guide.

### 3. Load the Washer.

- Load without packing so items can move freely for best cleaning and least wrinkling.
- Spread the load evenly. (Don't put all the towels on one side and a few wash cloths on the other.) An unbalanced load can cause the washer to shake during spinning.

### 4. Pour Liquid Bleach into the Dispenser.

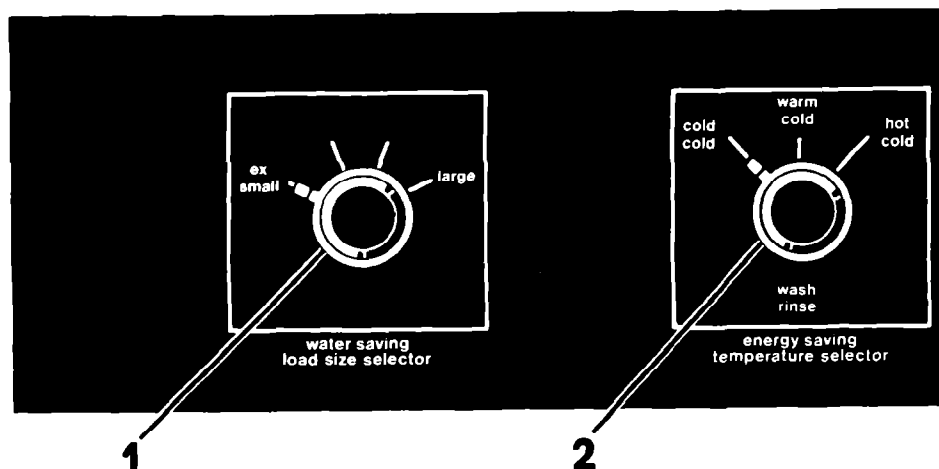
- See page 7 and the "Laundry Aids" section of the Laundry Guide for more information.

### 5. Avoid Damaging Laundry.

Carefully follow package directions when using detergents, bleaches, softeners and other laundry aids. For more information, see pages 16-22 in your "Laundry Guide."

# Using your Washer

Bestan 2000



Start your washer after you put in detergent, the load, and any other laundry aids according to information on page 3 and page 6.

## 1. Set the LOAD SIZE SELECTOR.

- Select the water level that matches the size of the load. See page 5 for more information.

**IMPORTANT:** For the best cleaning results with the least wrinkling, make sure the load has enough water for items to move freely.

## 2. Set the TEMPERATURE SELECTOR.

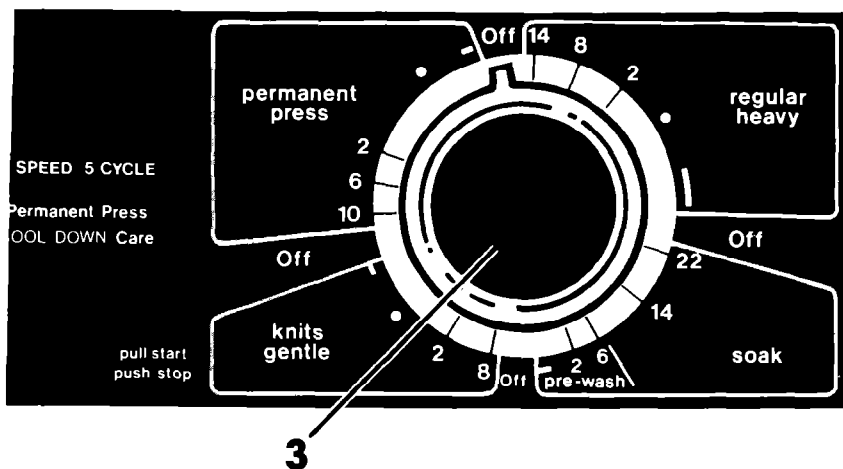
- Match the wash water temperature to the type of fabrics and soils being washed. All rinses are cold.

**IMPORTANT:** Use **WARM WATER** with the Permanent Press or Knits-Gentle cycle. For heavily soiled permanent press or knits, pre-wash or pre-soak before washing in warm water.

**Cold water rinses save energy and help prevent wrinkles from setting into fabrics.**

## 3. Select a Cycle and Start the Washer.

- Push the Cycle Control Knob in and turn it to the right (clockwise).
- Stop when the pointer is on the *number of minutes* of washing you want in the cycle you want.
- Instructions for which cycles to use for each fabric type are under the lid.
- To start the washer, pull the Cycle Control Knob out. When the cycle is over, the washer will stop.
- **To stop the washer at any time during a cycle, push the Control Knob in.** Pull it out to restart the washer.
- **To change a setting,** push the Control Knob in to stop the washer. Then turn the Control Knob to the right (clockwise) to the setting you want. Pull the knob out to start the washer.
- Pages 8-11 show what happens in each cycle.



## Water Levels and Load Sizes

The **LOAD SIZE SELECTOR** lets you control the amount of water that fills the washer. The water level can be set for extra small or large loads, with two levels in between.

### WATER LEVELS

Setting	Gallons / Liters*
EX SMALL	7.7 / 29.1
■	10.2 / 38.6
■	12.5 / 47.3
LARGE	14.8 / 56.0

\*Approximate fill with load.

**To save water and energy, match the water level to the load size.**

For the best cleaning results, the load should move freely in the water. Watch for rollover. An item (like a sock) should sink in the middle and come up later on the outside.

Be sure to read pages 11 - 13 in your *Laundry Guide*. You will find more information on loading and load sizes.

### IMPORTANT:

- The **EX SMALL** setting is designed for very small loads. It uses very little water. Too big a load in this amount of water may tear some items.
- The **EX SMALL** setting in the **REG / HEAVY** Cycle may cause water to splash over tub. If this happens, move the **LOAD SIZE SELECTOR** to a higher water level.

**IMPORTANT:** Use the **LARGE** water level setting for best permanent press results.

# Important Detergent Information

Detergents and soaps clean by loosening soil, and by holding it in the water so it drains away. If not enough detergent is used, soil and lint can settle back on the items in the load.

**SOAP** works best in *soft water* (0-4 grains hardness). In harder water, both the wash and rinse water should be softened. Use enough soap to make about 1½ to 2 inches (3.8 to 5.5 cm) of suds.

**DETERGENT** works in *hard or soft water*. Package directions are usually based on soft water and

washers with normal-size tubs. **Use more detergent...**

1. for hard water.
2. for heavy greasy or oily soils
3. if the detergent is low phosphate.
4. for cold-water washes.

**DETERGENT SUDS.** There are high, normal and low sudsing powdered detergents. If the recommended amount of detergent makes too much suds, switch to a lower sudsing brand. **DO NOT REDUCE THE AMOUNT** of detergent.

Use the following chart as beginning suggestions for powdered and liquid detergent amounts. **See your Laundry Guide for more information (pages 14-22).**

## RECOMMENDED AMOUNT OF DETERGENT\* – FULL TUB

WATER HARDNESS IN GRAINS			
	0-4 Grains	4-10 Grains	10-20 Grains
Powdered Detergents			
Low Suds	¾ cup (175 mL)	1¼ cups (250-300 mL)	1¼-1½ cups (300-350 mL)
Normal Suds	1¼ cups (300 mL)	1¾ cups (425 mL)	2-2¼ cups (475-525 mL)
High Suds	1-1¼ cups (300-350 mL)	2 cups (475 mL)	2½ cups (600 mL)
No phosphate	– Follow package recommendations –		
Liquid Detergents			
	¼ to 1 cup (60 to 250 mL), depending on the brand and amount of soil. Follow package recommendations.		

\* These recommendations do not apply...

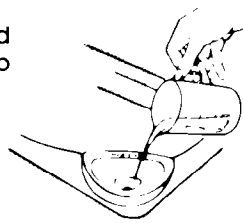
- In areas where phosphates are banned.
- In areas with laws limiting (by weight or percentage) the amount of detergent used in a wash load.

## Liquid Bleach Dispenser

The bleach dispenser is under the lid of the washer in the front corner. It has the words, LIQUID BLEACH, on it.

- Add the bleach after loading the washer.
- Use a measuring cup with a pouring spout to help avoid spilling or spattering the bleach.
- Follow the directions on the bottle for the amount to use. **Never use more than 1 cup (250 mL) for a full load. Use less with lower water level settings.**

Use a standard measuring cup with a pouring spout to fill dispenser.

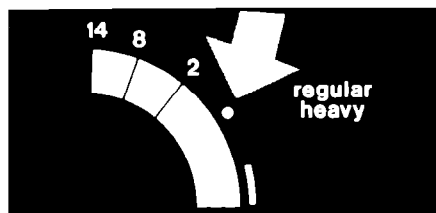


- **Do not let any bleach run down into the washer basket. Concentrated bleach will damage any fabric.**

## For Rinsing Only

Loads with towels, diapers, jeans or heavily soiled items often need extra detergent. Extra detergent can require an extra rinse.

Your washer can be set to rinse only. Use the setting for an extra rinse, or for laundry that only needs a rinse and spin.

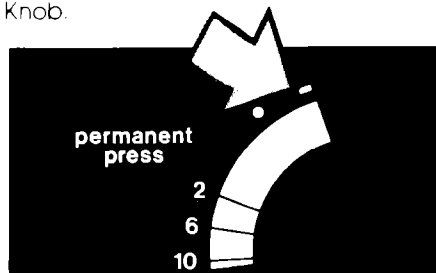


There is a dot just after the numbers in PERMANENT PRESS, REGULAR HEAVY and KNITS GENTLE. If you push in on the Cycle Control Knob, turn the pointer to one of those dots and pull the Control Knob out, the washer will fill, agitate, drain and spin.

If you want high agitation and spin, use the dot in REGULAR HEAVY. If you want low agitation and spin, use the dot in KNITS GENTLE. Use the dot in PERMANENT PRESS if you want high agitation and a low-speed spin.

## For Spinning Only

There may be times when you want to drain out all the wash water and start over. To stop the washer at any time, just push in on the Cycle Control Knob.



To set the washer so it drains and spins water out of the load, push in on the Control Knob, turn the dial to the right (clockwise) so the pointer is touching the bar just before OFF in any cycle.

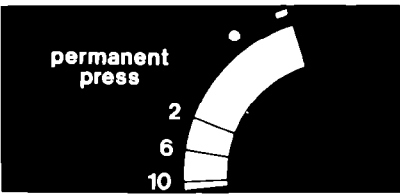
The washer will drain, spin out water and stop. If you want a low-speed spin, use the bar on PERMANENT PRESS or KNITS GENTLE. All the other cycle settings have a high-speed spin.

# Cycle Operation

Your washer has five cycles on the Cycle Control Dial. Each cycle is designed to match the fabric type with pre-set agitation and spin speeds.

The numbers in each cycle are for the number of minutes you want the washer to agitate before it drains and fills for the rinse. You will want longer agitation times for heavily soiled loads. You choose the wash water

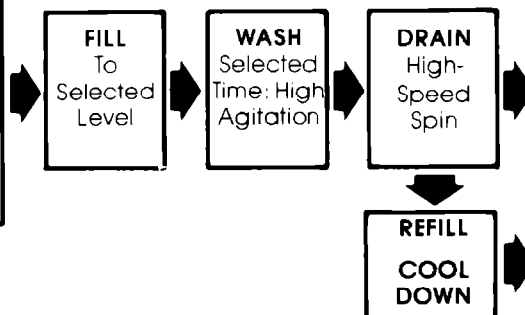
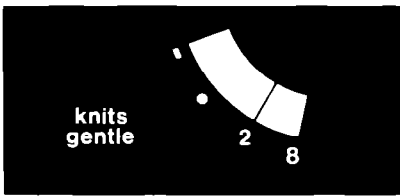
## WHAT HAPPENS IN EACH CYCLE: \*



- SET LOAD SIZE
- SET WATER TEMPERATURE TO WARM
- PUSH IN KNOB, TURN TO CYCLE AND TIME
- PULL OUT TO START

### PERMANENT PRESS CYCLE

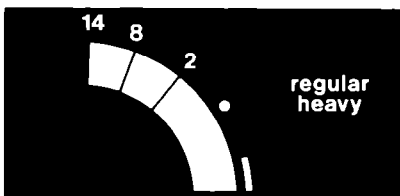
Use for permanent press fabrics. Cooling of the wash water and low spin speeds help prevent the setting of wrinkles.

- SET LOAD SIZE
- SET WATER TEMPERATURE
- PUSH IN KNOB, TURN TO CYCLE AND TIME
- PULL OUT TO START

### KNITS GENTLE CYCLE

Use for delicate items and washable synthetic knits such as polyester, nylon, acrylic. Wash nylon hose or panty hose in a net laundry bag.

- SET LOAD SIZE
- SET WATER TEMPERATURES
- PUSH IN KNOB, TURN TO CYCLE AND TIME
- PULL OUT TO START

### REGULAR HEAVY CYCLE

Use for sturdy white and colorfast cottons, and for heavy work clothes. High agitation and spin speeds are pre-set for best cleaning results.





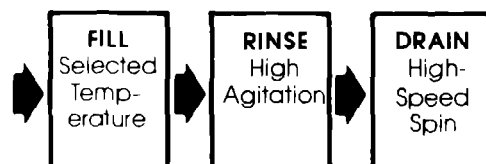
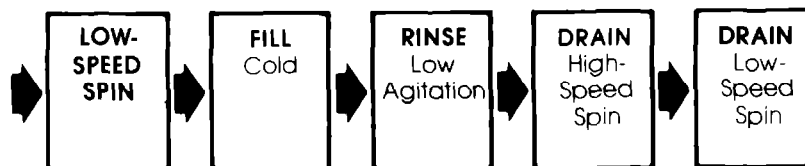
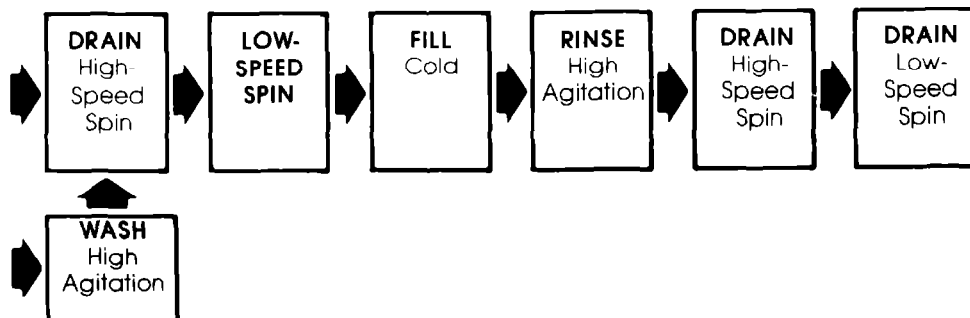
temperature you want with the **TEMPERATURE SELECTOR**. Rinse water is cold in all settings.

You set the **LOAD SIZE SELECTOR** to fill the washer to the level that matches the load.

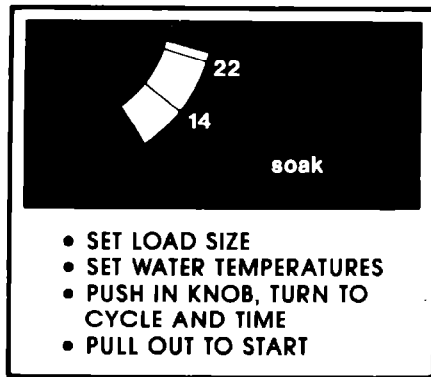
You may notice that some of the "SPINS" have **SPRAY RINSES**. Cold water is sprayed on the spinning load to help

rinse and remove detergent residue.

*If you turn to a cycle and start the washer, but change your mind, push in on the Cycle Control Knob and turn to the right (clockwise) to the setting you want. Then pull out to start.*

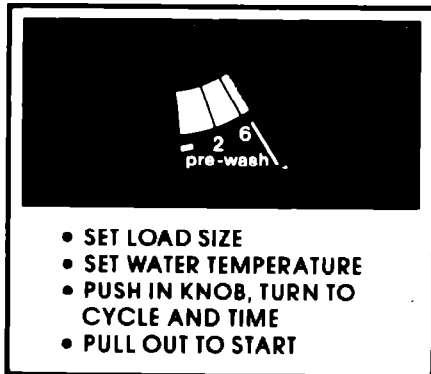


**\*THE WASHER WILL PAUSE BRIEFLY THROUGHOUT EACH CYCLE. These pauses are normal. They allow for the reversing of the motor, normal washer operations, and the cool down portion of the PERMANENT PRESS Cycle.**



## SOAK CYCLE

This cycle is not for washing, it soaks, agitates, spins out the water and stops (no rinse). Use it for stained, yellowed, grey or heavily soiled laundry with a detergent or pre-soak product. Chlorine bleach, if wanted, should be added to the cycle you use after the SOAK Cycle is over.



## PRE-WASH CYCLE

Use for heavily soiled items that may need two washes. Use enough detergent for a single wash. When the washer stops, add more detergent and select a cycle.

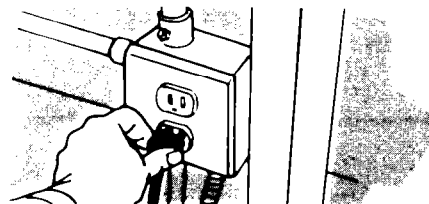


## If You Need Service or Assistance, We Suggest You Follow These Four Steps:

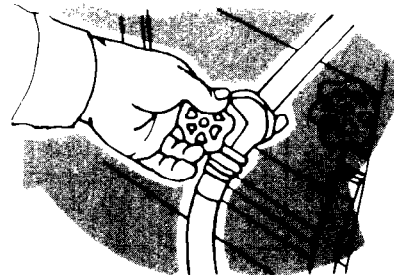
### 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

### IF YOUR WASHER DOES NOT FILL:

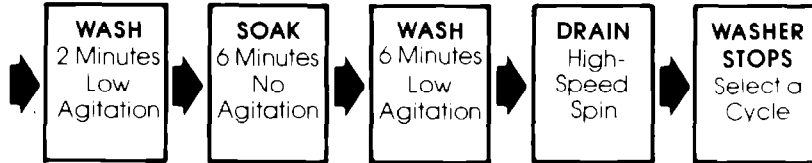


- Is the power supply cord plugged in?
- Are both water faucets open?



**\* Dissolve enzyme pre-soak and detergent powders to help prevent spot fading on colored items. If you use chlorine bleach, it MUST be diluted with a quart of warm water and added after the washer fills. Do not use bleach dispenser. See *Laundry Guide* for more information.**

Before adding detergent for washing, dissolve in quart of warm water (or use liquid detergent)



**\* Dissolve enzyme pre-soak and detergent powders to help prevent spot fading on colored items. If you use chlorine bleach, it MUST be diluted with a quart of warm water and added after the washer fills. Do not use bleach dispenser. See *Laundry Guide* for more information.**



Some stains may need a warm or cold PRE-WASH to help prevent setting

- Is a fuse blown or circuit-breaker tripped?
- Are the water supply hoses kinked?
- Is the Cycle Control Knob set and pulled out?

**IF YOUR WASHER DOES NOT SPIN:**

- Is the lid closed?
- Is the power supply cord plugged in?
- Is a fuse blown or circuit-breaker tripped?

**IF YOUR WASHER STOPS DURING A CYCLE:**

- Remember, the washer pauses briefly throughout each cycle. These pauses are normal.

**MAKE SURE THE DRAIN HOSE IS HIGHER THAN THE WATER LEVEL IN THE WASHER. IF IT ISN'T...**

- The washer may seem to be draining during wash and rinse cycles.
- Water can siphon out. (See Installation Instructions.)

## 2. If you need assistance\* ...



Call the Whirlpool COOL-LINE® service assistance telephone number. Dial free from:

Continental U.S. (800) 253-1301

Michigan..... (800) 632-2243

Alaska & Hawaii (800) 253-1121

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\* ...

Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

**APPLIANCES—  
HOUSEHOLD—  
MAJOR—SERVICE &  
REPAIR**

WHIRLPOOL APPLIANCES  
FRANCHISED TECH-CARE  
SERVICE

*SERVICE COMPANIES*

XYZ SERVICE CO.  
123 Maple

999-9999

**OR**

**ELECTRICAL  
APPLIANCES—MAJOR—  
REPAIRING & PARTS**

WHIRLPOOL APPLIANCES  
FRANCHISED TECH-CARE  
SERVICE

*SERVICE COMPANIES*

XYZ SERVICE CO.  
123 Maple

999-9999

**OR**

**WASHING MACHINES, DRYERS  
& IRONERS—SERVICING**

WHIRLPOOL APPLIANCES  
FRANCHISED TECH-CARE SERVICE

*SERVICE COMPANIES*

XYZ SERVICE CO.  
123 Maple

999-9999

## 4. If you have a problem\* ...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Guy Turner, Vice President  
Whirlpool Corporation  
Administrative Center  
2000 US-33 North  
Benton Harbor, MI 49022

\*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance.

FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.



Benton Harbor, Michigan. Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-in Ovens and Surface Units, Ranges, Microwave Ovens, Compactors, Room Air Conditioners, Dehumidifiers, Central Heating and Air Conditioning Systems.