

# Use & Care

G U I D E

## Two Speed Automatic Washer

A Note to You.....	2
Washer Safety.....	3
Parts and Features.....	4
Using Your Washer.....	5
Starting your washer .....	5
Loading.....	6
Selecting a cycle and time.....	7
Adding liquid chlorine bleach .....	8
Adding liquid fabric softener.....	8
Rinse/drain and spin .....	8
Self-cleaning lint filter .....	9
Understanding normal washer sounds .....	9
Understanding what happens in each cycle.....	10
Caring For Your Washer .....	11
Troubleshooting .....	12
Assistance or Service.....	15
Warranty .....	16

**1-800-253-1301**

Call us with questions or comments.



[www.crosley.com](http://www.crosley.com)

# A NOTE TO YOU

## Thank you for buying a CROSLEY® appliance.

To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It is full of valuable information about how to operate and maintain your appliance properly and safely. Please read it carefully.

Also, please complete and mail the **Product Registration Card** provided with your appliance. The card helps us notify you about any new information on your appliance.

## Please record your model's information.

Whenever you call to request service for your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number plate (see the diagram in the "Parts and Features" section).

Please also record the purchase date of your appliance and your dealer's name, address, and telephone number.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Dealer Name \_\_\_\_\_

Dealer Address \_\_\_\_\_

Dealer Phone \_\_\_\_\_

**Keep this book and the sales slip together in a safe place for future reference. It is important for you to save your sales receipt showing the date of purchase. Proof of purchase will assure you of in-warranty service.**

The Consumer Assistance Center number is toll free.

**1-800-253-1301**

# WASHER SAFETY

## Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words mean:

**⚠ DANGER**

You will be killed or seriously injured if you don't follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

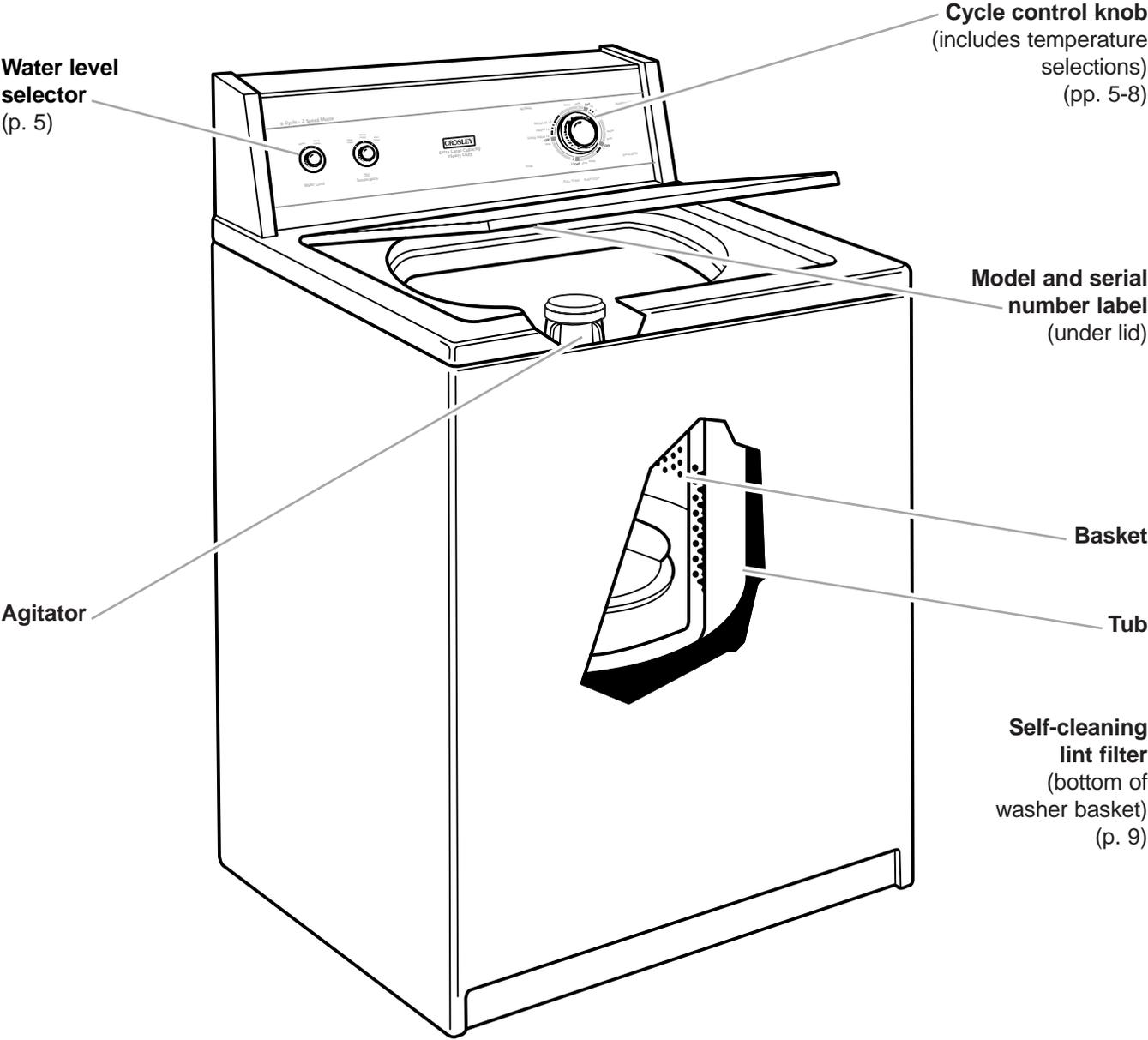
## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the lid.
- Do not reach into the washer if the tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- See Installation Instructions for grounding requirements.

**SAVE THESE INSTRUCTIONS**

# PARTS AND FEATURES



# USING YOUR WASHER

## STARTING YOUR WASHER

### ⚠️ WARNING



#### Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

### ⚠️ WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

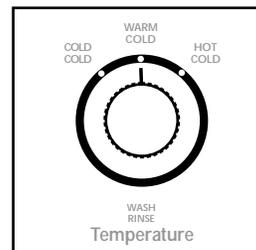
Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Measure detergent and pour it into the washer. If desired, add powdered or liquid color-safe bleach.
2. Drop a sorted load of clothes loosely into your washer.
  - Load evenly to maintain washer balance.
  - Mix large and small items. See the "Loading" section.
3. Close the washer lid.
4. Turn the Water Level selector to the correct setting for your wash load and the type of fabric being washed.
  - Choose a water level that allows the load to move freely. See "Loading" later in this section.
  - Change the setting after the water has started filling by turning the selector to a different setting.

5. Set the wash/rinse Temperature selector to the correct setting for the type of fabrics and soils being washed.

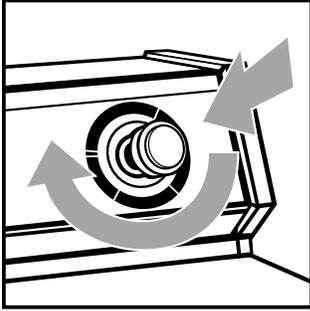


- Use the warmest water safe for fabric.
- Follow garment label instructions.
  - HOT:** 111°F (44°C) or above.
    - Whites and pastels.
    - Heavy and greasy soils.
  - WARM:** 90 to 110°F (32 to 43°C).
    - Bright colors.
    - Moderate to light soils.
  - COLD:** 70 to 90°F (21 to 32°C).
    - Colors that bleed or fade.
    - Light soils.

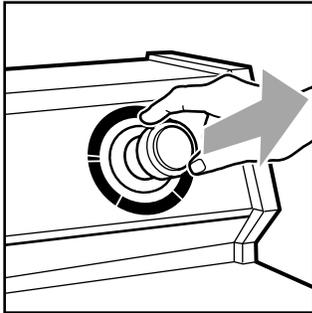
continued on next page

## STARTING YOUR WASHER (CONT.)

- 6.** Push in the Cycle Control knob and turn it clockwise to the desired wash cycle. See “Selecting a cycle and time” later in this section.



- 7.** Pull out the Cycle Control knob to start the washer.



- 8.** (OPTIONAL STEP) If desired, add measured liquid chlorine bleach after the washer starts agitating. See “Adding Liquid Chlorine Bleach” later in this section.
- 9.** (OPTIONAL STEP) If desired, add measured liquid fabric softener to the rinse water. See “Adding Liquid Fabric Softener” later in this section.

**NOTE:** To **stop** the washer at any time, push in the Cycle Control knob. To **restart** the washer, close the lid (if open) and pull out the Cycle Control knob.

## LOADING

### Loading suggestions

For these suggested full-sized loads, set the Water Level selector to the highest water level setting.

#### EXTRA LARGE CAPACITY WASHERS

##### Heavy Work Clothes

2 pair pants  
3 shirts  
3 pair jeans  
1 coverall

##### Knits

2 slacks  
2 blouses  
4 shirts  
4 tops  
2 dresses

##### Permanent Press

1 double sheet  
1 tablecloth  
1 dress  
1 blouse  
2 slacks  
3 shirts  
2 pillowcases

##### Mixed Load

2 double or  
1 king size sheet(s)  
4 pillowcases  
6 T-shirts  
6 pair shorts  
2 shirts  
2 blouses  
6 handkerchiefs

##### Towels

8 bath towels  
8 hand towels  
10 wash cloths  
1 bath mat

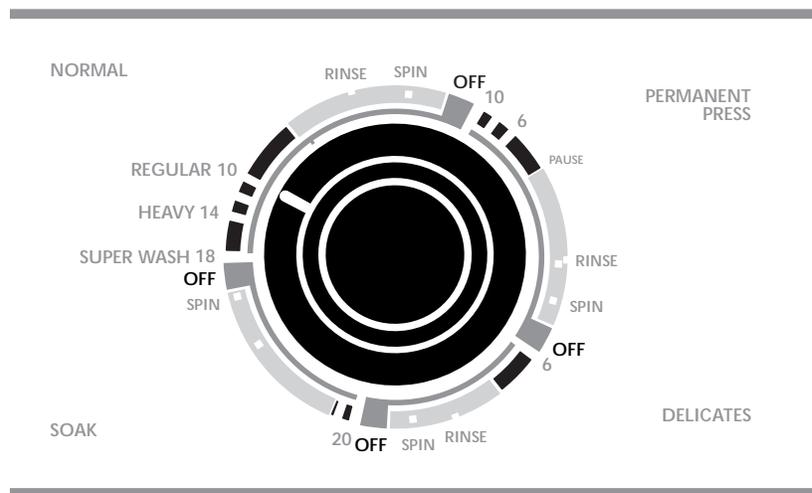
##### Delicates

2 camisoles  
4 slips  
4 panties  
2 bras  
2 nighties

## SELECTING A CYCLE AND TIME

This section describes the available wash cycles and will help you make the best cycle selections for your wash loads. Each cycle is designed for different types of fabric and soil levels.

- The washer pauses briefly throughout each cycle. These pauses are normal. Refer to “Understanding normal washer sounds” to learn more about the sounds you may hear during a wash cycle.
- Refer to “Understanding what happens in each cycle” later in this section to learn what happens during a wash cycle.



### Normal cycle

The Normal cycle features high-speed agitation followed by a brief period of low-speed agitation for cleaning cottons and linens. High spin speeds shorten drying time. Select 10 (Regular) or 14 (Heavy) minutes of wash time, depending on whether your load is moderately or heavily soiled.

**Super Wash** – Select this 18-minute wash for heavily soiled loads that need maximum soil removal. Use two times the recommended amount of detergent for this cycle.

### Permanent Press cycle

The Permanent Press cycle starts with high-speed agitation then steps down to low-speed agitation for cleaning permanent press blends and synthetic fabrics. To minimize wrinkling, this cycle features a cool-down rinse and a low-speed final spin. Select 6 or 10 minutes of wash time, depending on whether your load is lightly or moderately soiled.

### Delicates cycle

The Delicates cycle features low-speed agitation for gentle soil removal from delicate items and washable knits. Low spin speeds minimize wrinkling. Select this 6-minute cycle to clean lightly to moderately soiled loads.

### Soak cycle

The Soak cycle features brief periods of agitation and soak time to remove heavy soils and stains that need pretreatment.

- Use warm water when soaking laundry. Hot water can set stains.
- Use the amount of detergent or presoak additive recommended by the manufacturer.
- After the Soak cycle ends, add detergent and set a new wash cycle.

## ADDING LIQUID CHLORINE BLEACH

Always measure liquid chlorine bleach. Do not guess. Never use more than 1 cup (250 mL) for a full load. Follow manufacturer's directions for safe use. Use a cup with a pouring spout to avoid spilling.

1. Let the washer fill and begin agitating the load.
2. Add bleach to the wash cycle so it can be removed in the rinse cycle. Pour bleach around the agitator, not directly on the load.

- Follow directions on care labels. Do not use chlorine bleach on wool, silk, spandex, acetates, or some flame-retardant fabrics.
- When soaking with chlorine bleach, add detergent to soak water.

**NOTE:** Undiluted bleach will damage any fabric it touches. The damage appears as rips, holes, tears, or color loss and may not show up until several washings later.

## ADDING LIQUID FABRIC SOFTENER

- Always dilute fabric softener with ½ to 1 cup (125 to 250 mL) warm water. Undiluted fabric softener can stain fabrics.
- Add diluted fabric softener only in the final rinse.
- Fabric softener should not be mixed with other laundry products because greasy stains may form. If stains form, remove them by wetting the stain and rubbing with liquid detergent or a bar of soap. Rewash the stained item.

- Too much fabric softener can make some items (diapers and towels) nonabsorbent. If this happens, use less fabric softener or do not use it every time.

## RINSE/DRAIN AND SPIN

### Rinse and Spin feature

When using extra detergent for heavily soiled clothes, or washing special-care items, you may find an extra rinse and spin is needed.

- For an additional rinse and spin, push in the Cycle Control knob and turn it clockwise to any of the Rinse settings. The washer fills to the selected load size, agitates, drains, and spins.

### Drain and Spin feature

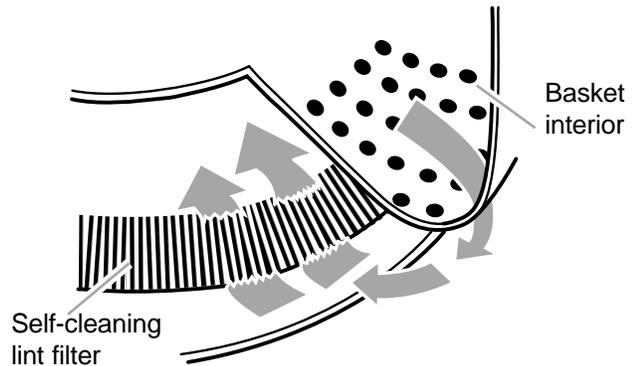
A drain and spin may help shorten drying times for some heavy fabrics or special-care items by removing excess water.

- For a drain and spin, push in the Cycle Control knob and turn it clockwise to any of the Spin settings. Then pull out the Cycle Control knob. The washer drains, then spins.

## SELF-CLEANING LINT FILTER

Your washer has a self-cleaning lint filter at the bottom of the basket. Wash and rinse water flow over the filter during agitation, separating the lint from the water. The lint spins out of the system during the spin part of the cycle.

If your washer drains into a tub, remove any lint collected in the tub or strainer.



## UNDERSTANDING NORMAL WASHER SOUNDS

Your new washer may make sounds your old one didn't. Because the sounds may be unfamiliar, you may be concerned about them. Don't be; most of them are normal.

The following describes some of the sounds you may hear and what causes them.

### During drain

If water is drained quickly from your washer (depending on your installation), you may hear air being pulled through the pump during the end of draining.

### After drain and before spin

When the cycle changes from draining to spinning, you may hear gears engaging.

# UNDERSTANDING WHAT HAPPENS IN EACH CYCLE

When the Cycle Control knob is set to a number and pulled out, the washer fills (to the selected water level) before agitation and timing start. The washer begins agitating immediately after filling; agitation occurs with the washer lid up or down.

After agitation starts, the Cycle Control knob turns clockwise until it points to an Off area and the cycle ends.

**NOTE:** The washer pauses briefly throughout each cycle. These pauses are normal for washer operation.

## Sequence of cycles

WASH	
	Fill ↓
	Wash selected time ↓
	Drain* No agitation ↓
	Spin ↓

\*The Permanent Press cycle partially drains, fills, agitates briefly, and drains.

RINSE	
	Fill ↓
	Rinse ↓
	Drain-No agitation ↓
	Spin-Spray rinse ↓
	Spin ↓
	Off

# CARING FOR YOUR WASHER

## CLEANING YOUR WASHER

### Cleaning the exterior

Use a soft, damp cloth or sponge to wipe up any spills such as detergent or bleach. Occasionally wipe the outside of your washer to keep it looking new.



### Cleaning the interior

Clean your washer interior by mixing 1 cup (250 mL) of chlorine bleach and 2 cups (500 mL) of detergent. Pour this into your washer and run it through a complete cycle using hot water. Repeat this process if necessary.

**NOTE:** Remove any hard water deposits using only cleaners labeled as washer safe.

## WINTER STORAGE, MOVING, VACATION CARE

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If storing or moving your washer during freezing weather, winterize it.

### To winterize washer:

1. Shut off both water faucets.
2. Disconnect and drain water inlet hoses.
3. Put 1 quart (1 L) of R.V.-type antifreeze in the basket.
4. Run washer on a drain and spin setting (see the "Drain and spin feature" section) for about 30 seconds to mix the antifreeze and water.
5. Unplug washer or disconnect power.

### To use washer again:

1. Flush water pipes and hoses.
2. Reconnect water inlet hoses.
3. Turn on both water faucets.
4. Plug in washer or reconnect power.
5. Run the washer through a complete cycle with 1 cup (250 mL) of detergent to clean out anti-freeze.

### Non-use or vacation care:

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supply to the washer. This helps avoid accidental flooding (due to a water pressure surge) while you are away.

## INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

# TROUBLESHOOTING

## COMMON WASHING PROBLEMS

Problem...	Cause...	Solution ...
<b>Washer leaks</b> <b>NOTE:</b> After checking these, check household plumbing.	<ul style="list-style-type: none"> <li>● Fill hoses not tight.</li> <li>● Fill hose washers not properly seated.</li> <li>● Drain hose clamp not properly installed or is off.</li> <li>● Drain is clogged.</li> <li>● Tub moved forward during unloading, causing water to deflect off tub ring.</li> <li>● Unit not level, causing water to deflect off tub ring.</li> <li>● Fill or spray rinses are deflecting off load. Washer is overloaded or load is unbalanced.</li> </ul>	<ul style="list-style-type: none"> <li>● Tighten hoses. See Installation Instructions.</li> <li>● Reseat (reposition) washers. See Installation Instructions.</li> <li>● Clamp drain hose.</li> <li>● Unclog drain. Sink and standpipe must be able to handle 17 gallons (65 L) of water per minute.</li> <li>● Ensure tub is centered before starting washer.</li> <li>● Ensure front feet are installed and nuts are tightened. Level washer.</li> <li>● Redistribute the load, or reduce load size.</li> </ul>
<b>Washer won't drain/spin</b>	<ul style="list-style-type: none"> <li>● Drain hose is clogged.</li> <li>● Lid is open.</li> <li>● End of drain hose more than 72 inches (191 cm) above floor.</li> <li>● Too much detergent – excessive sudsing.</li> <li>● Low voltage or using an extension cord.</li> </ul>	<ul style="list-style-type: none"> <li>● Unclog hose. See Installation Instructions for proper installation of drain hose.</li> <li>● Close the lid.</li> <li>● Lower drain hose.</li> <li>● Use less detergent.</li> <li>● Check electrical source or call electrician. Do not use extension cords.</li> </ul>
<b>Wet loads</b>	<ul style="list-style-type: none"> <li>● Wrong cycle for load being washed.</li> <li>● Cold rinses.</li> </ul>	<ul style="list-style-type: none"> <li>● Choose a cycle with a higher spin speed.</li> <li>● Cold rinses leave loads wetter than warm rinses. This is normal.</li> </ul>
<b>Washer continues to fill/drain or cycle stuck</b> <b>NOTE:</b> Washer pauses briefly throughout each cycle. This is normal.	<ul style="list-style-type: none"> <li>● Top of drain hose is lower than water level in washer.</li> <li>● Drain hose fits too tightly into standpipe.</li> <li>● Drain hose taped into standpipe.</li> </ul>	<ul style="list-style-type: none"> <li>● Raise the drain hose. It must be higher for proper operation.</li> <li>● Adjust drain hose for loose yet secure fit. See Installation Instructions.</li> <li>● Do not seal off drain hose with tape. The hose needs an air gap.</li> </ul>
<b>Washer makes noise</b>	<ul style="list-style-type: none"> <li>● Load is unbalanced.</li> <li>● Washer is not level.</li> <li>● Nuts on front feet not tight.</li> <li>● Yellow shipping strap with cotter pins not completely removed.</li> <li>● Gears engaging after drain and before spin.</li> </ul>	<ul style="list-style-type: none"> <li>● Redistribute load.</li> <li>● Level washer. Reset rear leveling legs. See Installation Instructions.</li> <li>● Tighten nuts.</li> <li>● See Installation Instructions.</li> <li>● This is normal.</li> </ul>

## COMMON WASHING PROBLEMS (CONT.)

Problem...	Cause...	Solution...
<b>Won't fill/rinse/agitate or wrong temperature</b>	<ul style="list-style-type: none"> <li>● Power cord not plugged in.</li> <li>● Timer (Cycle Control knob) dial is not lined up.</li> <li>● Water inlet valve screens are plugged.</li> <li>● Water is turned off.</li> <li>● Hot and cold hoses are reversed.</li> <li>● Inlet hose is kinked.</li> </ul>	<ul style="list-style-type: none"> <li>● Plug in power cord.</li> <li>● Turn timer knob to the right slightly and pull to start.</li> <li>● Clean screens.</li> <li>● Turn on water.</li> <li>● Reverse hoses.</li> <li>● Straighten hose.</li> </ul>
<b>Washer stops</b>	<ul style="list-style-type: none"> <li>● Power cord not plugged in.</li> <li>● No power at plug.</li> <li>● Fuse blown or circuit breaker open.</li> <li>● Using an extension cord.</li> <li>● Timer dial is not lined up.</li> <li>● Timer knob not pulled out.</li> <li>● Machine is overloaded.</li> </ul>	<ul style="list-style-type: none"> <li>● Plug in power cord.</li> <li>● Check electrical source or call electrician.</li> <li>● Replace fuse or reset circuit breaker. If problem continues, call electrician.</li> <li>● Do not use extension cords.</li> <li>● Turn timer to the right slightly and pull to start.</li> <li>● Set and pull out knob.</li> <li>● Wash smaller loads.</li> </ul>
<b>Water level seems too low or washer not completely filling</b>	<ul style="list-style-type: none"> <li>● The top of the agitator is much higher than the highest water level. This creates a perception of the washer not being full.</li> </ul>	<ul style="list-style-type: none"> <li>● This is normal.</li> </ul>
<b>Washer tub is crooked</b>	<ul style="list-style-type: none"> <li>● Tub is pulled forward when unloading.</li> <li>● Tub moves.</li> <li>● Unit not level.</li> </ul>	<ul style="list-style-type: none"> <li>● Push tub to center before starting.</li> <li>● This is normal.</li> <li>● Ensure front feet are installed and nuts tightened. Level washer. Reset rear leveling legs. See Installation Instructions.</li> </ul>
<b>Residue or lint on load</b>	<ul style="list-style-type: none"> <li>● Improper sorting.</li> <li>● Overloading.</li> <li>● Paper or tissue in pockets.</li> <li>● Not enough detergent.</li> <li>● Detergent not dissolving.</li> <li>● Wash water colder than 70°F (21°C).</li> </ul>	<ul style="list-style-type: none"> <li>● Sort lint givers (towels, chenille) from lint takers (corduroy, synthetics). Also sort by color.</li> <li>● Lint can be trapped in load if overloaded. Wash smaller loads.</li> <li>● Clean out pockets before washing.</li> <li>● Use enough detergent to hold lint in water.</li> <li>● Use wash water warmer than 70°F (21°C).</li> <li>● Use wash water warmer than 70°F (21°C).</li> </ul>

continued on next page

## COMMON WASHING PROBLEMS (CONT.)

Problem...	Cause...	Solution...
<b>Tearing</b>	<ul style="list-style-type: none"> <li>● Overloading. Improper use of washer.</li> <li>● Improper use of chlorine bleach.</li> <li>● Sharp items not removed from pockets; fasteners not fastened.</li> <li>● Items damaged before washing.</li> </ul>	<ul style="list-style-type: none"> <li>● Loads should move freely during wash. Wash smaller loads.</li> <li>● Do not pour chlorine bleach directly on load. Wipe up bleach spills. Undiluted bleach will damage fabrics.</li> <li>● Clean out pockets before washing. Zip zippers before washing.</li> <li>● Mend rips and broken threads in seams before washing.</li> </ul>
<b>Stains on load</b>	<ul style="list-style-type: none"> <li>● Improper use of fabric softener.</li> <li>● Iron (rust) in water.</li> <li>● Not enough detergent used, causing soil to be redeposited.</li> <li>● Dye transfer due to not sorting loads properly.</li> <li>● Dye transfer due to not unloading washer promptly.</li> </ul>	<ul style="list-style-type: none"> <li>● Dilute fabric softener and add to rinse portion of cycle only. Do not drip fabric softener on clothes.</li> <li>● Install an iron filter.</li> <li>● Use enough detergent to remove soil and hold it in suspension.</li> <li>● Sort dark clothing from whites and lights.</li> <li>● Unload the washer as soon as it stops.</li> </ul>
<b>Load is wrinkled</b>	<ul style="list-style-type: none"> <li>● Not removing load promptly.</li> <li>● Wrong cycle for fabrics being washed.</li> <li>● Overloading.</li> <li>● Wash water not warm enough to relax wrinkles. Using warm rinses.</li> <li>● Hoses reversed.</li> </ul>	<ul style="list-style-type: none"> <li>● Unload the washer as soon as it stops.</li> <li>● Use the Permanent Press cycle to reduce wrinkling.</li> <li>● Loads should move freely during wash. Wash smaller loads.</li> <li>● If safe for fabric, use warm or hot wash water. Use cold rinse water.</li> <li>● Reverse hoses.</li> </ul>
<b>Load is tangled/twisted</b>	<ul style="list-style-type: none"> <li>● Overloading.</li> <li>● Clothes wrapped around agitator.</li> </ul>	<ul style="list-style-type: none"> <li>● Loads should move freely during wash. Wash smaller loads.</li> <li>● Do not wrap items around agitator.</li> </ul>
<b>Gray whites, dingy colors</b>	<ul style="list-style-type: none"> <li>● Dye transfer.</li> <li>● Wash temperature too low.</li> <li>● Not enough detergent.</li> <li>● Hard water.</li> </ul>	<ul style="list-style-type: none"> <li>● Sort dark clothes from whites and lights.</li> <li>● Use hot or warm washes, if safe for fabric. Hot water should be at least 111°F (44°C) to clean heavy or greasy soils.</li> <li>● Use more detergent for washing heavy soils in cold or hard water.</li> <li>● Use more detergent when washing in hard water.</li> </ul>

# ASSISTANCE OR SERVICE

## IF YOU NEED ASSISTANCE OR SERVICE

Call the Consumer Assistance Center toll free at 1-800-253-1301. Consultants are available to assist you.



When calling:

Please know the purchase date, and the complete model and serial number of your appliance (see the "A Note to You" section). This information will help Whirlpool better respond to your request.

**Consultants provide assistance with:**

- Features and specifications on our full line of appliances
- Installation information
- Use and maintenance procedures

- Accessory and repair parts sales
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors

**Whirlpool designated service technicians** are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the Whirlpool designated service company in your area, you can also look in your telephone directory Yellow Pages.

## IF YOU NEED REPLACEMENT PARTS

If you need to order replacement parts, we recommend that you only use Factory Specified Parts. Factory Specified Parts will fit right and work right, because they are made to the same exacting specifications used to build every new CROSLEY® appliance.

To locate Factory Specified Parts in your area, call the Consumer Assistance Center or your nearest Whirlpool designated service center.

## FOR FURTHER ASSISTANCE

If you need further assistance, you can write to Crosley with any questions or concerns at:

Crosley Distribution Center  
c/o Correspondence Dept.  
675 N. Main St.  
Winston-Salem, NC 27102-2111

Please include a daytime phone number in your correspondence.

# CROSLEY<sup>®</sup>

## AUTOMATIC WASHER WARRANTY

LENGTH OF WARRANTY	WHIRLPOOL CORPORATION WILL PAY FOR
<b>FULL ONE-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.
<b>LIMITED FIVE-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts for any part of gearcase assembly if defective in materials or workmanship.  Factory Specified Parts for any top and lid rust.
<b>LIMITED TEN-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts for outer tub should it crack, or fail to contain water, due to defective materials or workmanship.
WHIRLPOOL CORPORATION WILL NOT PAY FOR	
<p><b>A.</b> Service calls to correct the installation of your washer, to instruct you how to use your washer, or to replace house fuses or correct house wiring or plumbing.</p> <p><b>B.</b> Repairs when your washer is used in other than normal, single-family household use.</p> <p><b>C.</b> Pickup and delivery. Your washer is designed to be repaired in the home.</p> <p><b>D.</b> Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation or installation not in accordance with local electrical and plumbing codes.</p> <p><b>E.</b> Any labor costs during the limited warranties.</p> <p><b>F.</b> Replacement parts or repair labor costs for units operated outside the United States.</p> <p><b>G.</b> Repairs to parts or systems resulting from unauthorized modifications made to the appliance.</p>	

**WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Outside the United States, a different warranty may apply. For details, contact Whirlpool Corporation.**

Whirlpool Corporation is responsible for providing any in-warranty service covered in this warranty. If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section, or by calling the Consumer Assistance Center, **1-800-253-1301** (toll free), from anywhere in the U.S.A., or writing: Crosley Distribution Center, c/o Correspondence Department, 675 N. Main St., Winston-Salem, NC 27102-2111.