

# Hotpoint Service and Spares

FOR SERVICE: If you have a problem with your appliance ring your local Service Office.  
 FOR SPARES and ACCESSORIES: To purchase spares and accessories send your Accessories Order Form to your Spares Centre. If the accessory or spare part you want is not on the form, contact your Spares Centre for prices and availability.

Please address all correspondence to Hotpoint Spares Centre or Hotpoint Service Office as applicable.

Service Offices and Spares Centres are open between 8.00am-5.00pm Monday to Friday, except on Public Holidays. 8.30am-12.30pm on Saturdays.

- EAST**
- **ESSEX:** Industrial Buildings, Beehive Lane, Chelmsford, CM2 9TE. Post Codes RM & IG. Tel: (0245) 492433. Remainder of Essex Tel: (0245) 269331.
- **LUTON:** 5 Crawley Road, LU1 1HK. Tel: (0582) 452211
- **PETERBOROUGH:** 92 Upper St Giles Street, NR2 1LT. Tel: (0633) 620581. Calla Road, PE2 9JB. Tel: (0733) 64741. Spares Administration Dept. Tel: (0733) 66989
- LONDON**
- **WEMBLEY:** 68 East Lane, HA9 7PQ. S. Herts and Middlesex. Tel: 081-904 4399. Post Codes N, NW, E, EC. Tel: 081-908 4722. Post Codes W, WC, SE, SW. Tel: 081-908 2511. Tel: 081-904 0201
- For Spares
- MIDLANDS**
- **BIRMINGHAM:** Westgate, Aldridge, W Midlands WS9 8UX. Post Codes B. Tel: (0922) 743374. All other Post Codes Tel: (0922) 743376. Tel: (0922) 743377
- **NOTTINGHAM:** Astling Street, NG2 3JB. Tel: (0602) 862431/864322. For Spares Tel: (0602) 860387. West Ave, Nelson Estate, Talke, STY 1TN. Tel: (0782) 774511
- **STOKE:** Custom House Building, Whitefriargate, HU1 2EU. Tel: (0482) 224777
- **NEWCASTLE:** 31 Mosley Street, NE1 1YF. Tel: 091-232-1008
- **WASHINGTON:** 8 Bede House, Tower Road, Glover East, District 11, NE37 2SH. Tel: 091-417 3500/419 3535. Sandbeck Lane, LS22 4TW. Tel: (0937) 581261/581444. For Spares Tel: (0937) 581221
- For Service
- NORTH WEST**
- **MANCHESTER:** Mumford House, 26 Highgate, LA9 4SX. Tel: (0539) 724483
- **KENDAL:** 44/46 Station Road, Heaton Mersey, Stockport, SK4 30T. Manchester North Tel: 061-432 0513. Manchester South, Tel: 061-442 8677
- For Spares
- **MERSEYSIDE:** 40 Cowley Hill Lane, St Helens, WA10 2AD. Tel: (0744) 35152
- **NETHERTON:** 7 Bridle Way, Merseyside. Tel: 051-525 2342/234 2339
- **PRESTON:** 24/25 Caimon Street, PR1 3NR. Tel: (0772) 824511
- SCOTLAND**
- **ABERDEEN:** Holbeck House, 68 Carden Place, AB1 1UL. Tel: (0224) 642283
- **EDINBURGH:** 35 West Bowling Green Rd, Leith, EH6 5HX. Tel: 031-554 1431
- **REARFREW:** West Lodge Road, Blythswood Estate, PA4 9EN. Tel: 041-866 6241. For Spares Tel: 041-866 5611. For Service
- SOUTH**
- **KENT:** Larkfield Trading Est, New Hythe Lane, Larkfield, ME20 6SW. Tel: (0622) 716571. For Spares Tel: (0622) 716631. For Service
- **SOUTHAMPTON:** Unit R, S. Hampshire Ind Park, Salisbury Rd, Tonson, SO4 3SA. Tel: (0703) 86 986/667374. For Spares Tel: (0703) 867933
- **SUSSEX:** 1 Kingswood, North St, Hailsham, BN27 1DQ. Tel: (0323) 842733. 69 Mulley Plain, PL4 6JH. Tel: (0782) 262631
- WALES**
- **NORTH:** Conwy Rd, Llanudno Junction, LL31 9PE. Tel: (0492) 682626
- **SOUTH:** 18 Western Ave, Bridgend Ind. Estate, Bridgend, CF31 3SL. Post Codes CF, SA & SY23-25. Tel: (0656) 664421. Post Codes BS, GL (not 55), HR, SY15-18, LD1-8, NP. Tel: (0656) 655554. Tel: (0656) 766111. For Spares

In accordance with its policy of progressive product design, the Company reserves the right to alter specifications.

Hotpoint Ltd, Peterborough, PE2 9JB, England



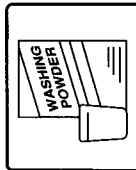
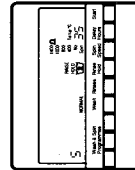
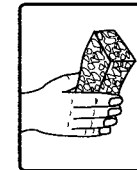
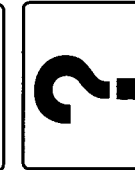
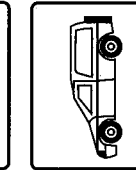
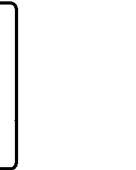

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# USER HANDBOOK - MODEL 9567

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# Hotpoint®

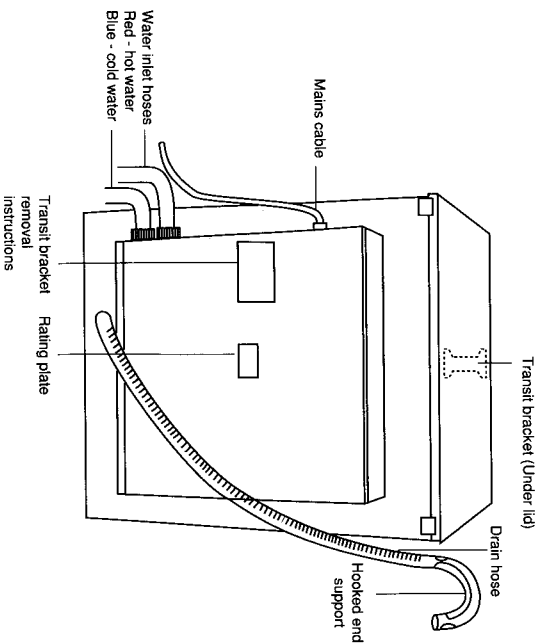


## Before you operate your Washing Machine

1. Make sure that your machine is correctly installed. Follow the Installation Instructions supplied with the machine. If the Installation Instructions are missing, please contact your nearest Hotpoint Spares Centre (see back page).

2. **REMOVE THE TRANSIT BRACKET.**  
**YOU MUST NOT OPERATE THE MACHINE WITH THIS BRACKET IN PLACE.**

Disconnect the machine from the electricity supply then follow the procedure as shown on the label on the back of the machine.



After the transit bracket has been removed it is normal for the door seal to appear creased. This will not impair the function of the machine.

3. Read these Instructions **before** using your machine.

**NOTE: Do not sit or stand on top of your washing machine; you could injure yourself or damage the machine by such abuse.**

**WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS.**



## If it still won't work . . .

### Contact your local Service Office

If something is still wrong with your machine after you've been through the check-lists:

1. Switch off and unplug machine from the mains.
2. Turn off hot and cold taps.
3. Call your nearest Hotpoint Service Office or local importer (outside the UK). The telephone number is shown on the back page. Note down the number here for convenience:

.....  
When you contact us we will want to know the following:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number of your machine (9567 for this machine), the serial number (found on the inside of the door) and the colour.
5. The date of purchase. Enter the date here:

6. ....  
If you have taken out a Hotpoint Service Cover Plan.

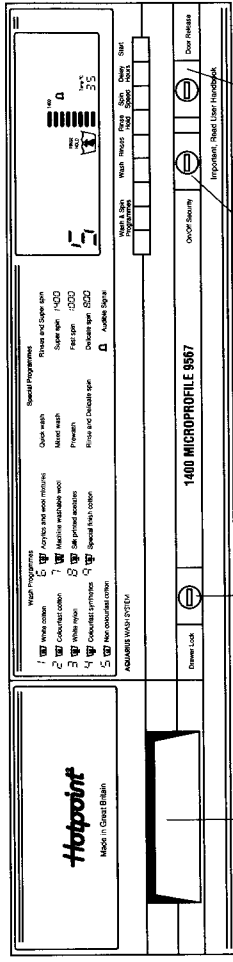
Please make sure you have all these details ready when you call.

## Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance. If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

## Know your Machine



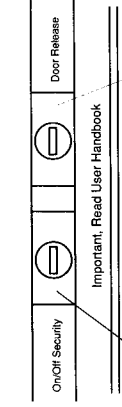
3 Part detergent dispenser plus liquid detergent dispenser

Dispenser drawer lock

On/Off security lock

Lockable door release button

### How to open the door

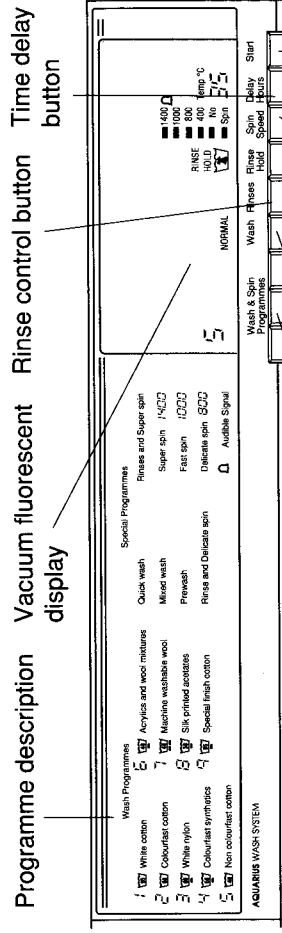


Press door release button

On/Off security lock

Lockable door release button

### Programme Selector



Programme description Vacuum fluorescent display

Rinse control button

Time delay button

Programme select button

Dirt level button

Rinse hold button

Spin override button

Start button

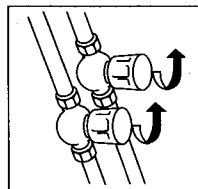


# How to do a wash



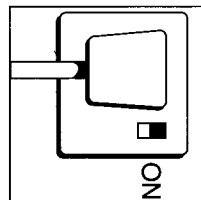
## BEFORE THE WASH

1.



Turn on **hot and cold water**. Hot water should ideally be at 60°C (140°F) and **must not be** above 70°C (160°F).

2.



Plug in, switch on electricity

**WARNING: ENSURE HANDS ARE DRY.**

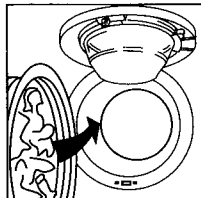
3. Sort your laundry

See page 7

Make up a load of similar fabrics



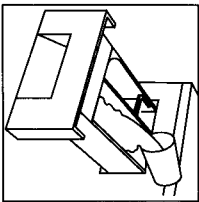
4.



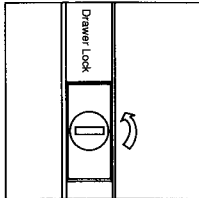
Load the machine. See page 9. Don't overload the machine

5. Add detergent and fabric conditioner

See pages 10 and 11



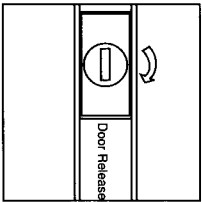
6.



Lock the Dispenser Drawer (if required)

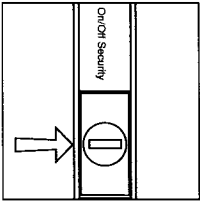
Turn the drawer lock in a 90° anti-clockwise direction. See page 11

7. Lock the Door Release Button (if required)



Turn button in a 90° clockwise direction. See page 16. It is recommended that the Door Release Button is locked if children are in the vicinity

8. Switch on the machine



Press in the On/Off security button. See page 16

The door won't open

Has the door lock been set, see page 16.


**Is the door locked?**

**Has the programme finished?**

**Could it be on Rinse Hold?**

**Is there water still in the machine?** Check your drain outlet and waste pipe connections. If your waste installation is wrong, water could be running back into the machine causing the door to lock! Spin out and try again. Emergency door opening procedure is explained on page 18.

**Has the machine finished the programme?**

This can take some time (see page 16). The programme has finished when  appears in the Programme Display.

The clothes are not dry enough

**Did you select the right programme for the type of fabric?**

Did the water pump out? (Check waste plumbing arrangements.)

**Did you select Delicate Spin?** This is a slow speed for delicate fabrics, which does not spin them quite so dry.

Machine takes a long time

Have you selected a hot wash? See page 17. Hot programmes can take a long time, especially if the water has to be heated up from cold. Other things that can lengthen the programme are:

- Prewash
- Low water pressure
- Modifying your machine to cold fill only

The clothes are not clean

**Did you select the correct programme?** (Try a prewash next time and the correct wash programme.)

**Did you use the correct quantity of detergent?** (See page 10.)

**Did you use the Economy Button?**

**Was the machine overloaded?** Good wash results are only obtainable with the recommended wash load.

**IF YOU INSTALL YOUR MACHINE CORRECTLY AND FOLLOW THE USER INSTRUCTIONS SUPPLIED, YOU ARE UNLIKELY TO EXPERIENCE DIFFICULTIES.**

'E' has appeared in the Programme Display

**Press the 'On/Off' button to switch the machine off.** After a few seconds switch on and try to reset your programme. If the 'E' persists, switch the machine off, unplug it and follow the advice given below.

It won't empty the water.

'E' shows in the display

**Is the drain hose kinked?**  
**Has the drain hose been installed correctly?** Do NOT push the drain hose more than 50mm (2in) down the stand pipe. See Installation Instructions.



**Have the clothes been mislabelled?** Do the clothes have the correct wash code number for the type of fabric (see page 7)?

*It's stopped in mid programme*

After the initial fill, the machine may sometimes pause while the heater comes into operation. It should continue after the selected temperature is reached.

**Has it filled with water?** If so, it's probably just heating up the water. Wait a few minutes and it should continue.

**Is the 'Rinse Hold' light in the Progress Display flashing?** If so, press the Rinse Hold button and the machine will continue (see page 15).

**Is the drain hose kinked?** If so, unkink it as water will be unable to drain away.

*Steam is coming out of the detergent dispenser drawer*

During HOT washes the machine is designed to vent steam from the dispenser drawer and this is quite normal.

*Suds are coming out from the detergent dispenser*

Is the drain standpipe at least 500mm (20in) above floor level? See Installation Instructions booklet.

Has the drain hose been pushed down the standpipe more than 50mm (2in)? If so, then raise it.

*It makes a noise or vibrates during spin*

Did you use the right quantity of **LOW SUDS AUTOMATIC DETERGENT?**

Select a rinse programme and flush the machine through.

*Water flowing into the machine and out of the drain hose at the same time*

Your Automatic will make some noises, especially while spinning. **If vibration is excessive, check that you have removed the transit packing. See Installation Instructions.**

Small loads of heavy or bulky items (towels, bath mats, jeans, etc) can cause out of balance conditions but the machine will usually sort itself out.

**Check also that your machine is resting firmly on the floor.** See Installation Instructions regarding levelling of the machine.

Note: Rattling and scraping noises are not normal and may need attention!

*It won't pump out*

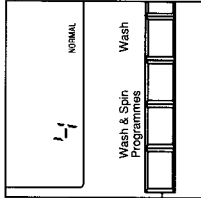
**Has the drain hose been installed correctly? (See the Installation Instructions.) Is the hose kinked? If you have connected to a sink waste spigot, is the spigot blocked?**

*Audible warning given after a programme has been started*

Door has not been closed properly.

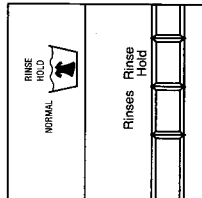


**9. Select relevant Programme and Wash Option**



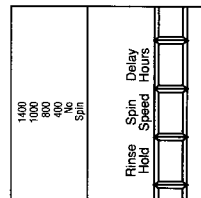
Press in Programme Selector button until required programme shows in display. Then press Wash button until relevant wash option shows in display. See page 12

**10. Select additional features if required**



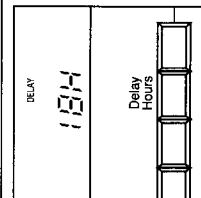
Rinse – select Normal, Reduced or Extra – see page 15  
Rinse Hold – stops during the final rinse Rinse Hold light will flash. To continue press Rinse Hold button  
See pages 14-16

**11. Select option if spin speed is required**



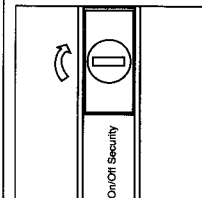
Depending upon the wash programme selected the machine automatically spins at the correct spin speed for the clothes. Should a lower spin speed be required press the spin speed selector until the correct figure appears on the display.  
NOTE: Only a spin speed **lower** than that automatically displayed can be selected

**12. Select Delay Hours if required**



Delay Hours – Delays the time you wish the programme to finish  
See page 15  
During the delay period the delay time and temperature of the wash selected will alternately be displayed on the screen.

**13. Lock the On/Off button (if required)**

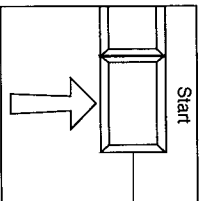


Turn the On/Off Security button in a 90° clockwise direction to a horizontal position eg.



#### 14. Start the machine

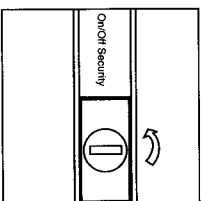
Press the green Start button  
See page 16



**NOTE: If the door has not been closed after the programme has been started an audible warning will be given and 'door open' will appear on the display. Close the door to proceed with the programme.**

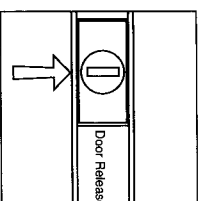
#### AFTER THE WASH

#### 15. Release the On/Off button



When '0 END' is showing in the display the programme has finished.  
Turn On/Off button 90° anti-clockwise and release button.  
See page 16.

#### 16. Unlock the Door Release Button (if applicable)

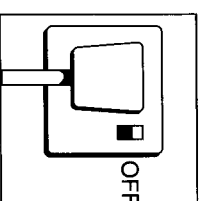


For safety reasons the door remains locked whilst the drum is rotating.

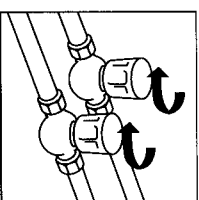
Release button and remove laundry

#### 17. Switch off electricity

**WARNING: WHEN SWITCHING ELECTRICITY ON OR OFF PLEASE ENSURE THAT YOUR HANDS ARE DRY**



Turn off water



**WARNING: IT IS POSSIBLE FOR CHILDREN TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES. ALWAYS SWITCH ELECTRICITY OFF AT THE SOCKET AND REMOVE PLUG AFTER USE.**

## If you think you have a problem . . .



Look at this list, then check the adjacent suggestions. They may give you the answer to your problem, without having to telephone your Hotpoint Service Office. If you cannot solve the problem, follow the advice given on page 22.

#### Problem

#### Check these things first

*Powder dispenser drawer won't close properly*

Ensure flap is fitted correctly. See page 18.  
Make sure the flap is fitted correctly. Is the drawer jammed with detergent?

*It won't start*

Have you selected the programme and pulled out the selector knob?  
Is the loading door closed firmly?  
Is it plugged in and switched on at the mains?  
Is the socket OK? (Try another appliance in it.)  
Has the fuse blown? (Try a new fuse of the correct rating.)  
Does the Programme Display show the right programme?

*It won't fill or take in the detergent*

**Are the taps turned on fully?**  
**Are the fill hoses kinked behind the machine?**  
Have you got the hoses connected correctly. See page 2.  
Have you selected the programme correctly and pulled out the selector knob to start the machine?  
If you are using a liquid detergent dispenser – did you put powder in the liquid detergent dispenser by mistake?

*The programme sticks at the end of the wash or during the rinses*

**Has the drain hose been installed correctly?** If not, syphoning could occur and this will halt the programme. Check the installation instructions. **It is important** that you do not remove hooked end support and push the hose too far down the waste standpipe.

*It's leaking*

**Are the fill hoses tightened correctly?** – Perhaps the washers are not sealed properly.  
**Is your standpipe blocked?**  
**Is your household drainage system blocked?**  
If you cannot clear the blockage yourself, you will need a plumber.  
**Removal of the hooked end support may cause a leakage.**

*The laundry comes out dirty*

**Have you used the right amount of detergent?**  
(See page 9)  
**Were the clothes very dirty?** Try using 'Normal', 'Prewash' and 'Profile' Wash options for maximum cleaning of oily/greasy stains. (See pages 12 and 13.)  
**Did you load too much into the machine?** Page 7 tells you how much laundry to put in each time.  
**Did you use Quick Wash for a full load?** This is an optional wash feature for small loads only (see page 14).



## Caring for your machine

### When the programme has finished:

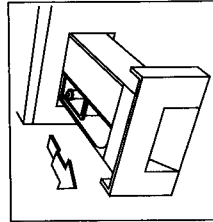
- press in the Programme selector
- cancel any feature buttons.

### After each wash:

- open door, remove clothes and rotate drum to check for small items left behind.
- remove dispenser drawer for cleaning.

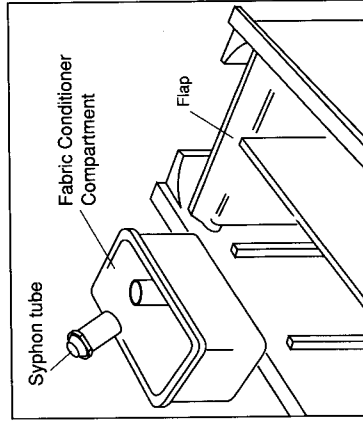
### To clean dispenser:

1. Pull out the drawer until it reaches its stop, then lift slightly and give it a sharp tug to remove it completely (see diagram).



2. Remove fabric conditioner compartment.
3. Pull off syphon tube and clean conditioner compartment.
4. Push syphon tube **firmly** back into place in the conditioner compartment.
5. Clean the dispenser drawer and dry thoroughly.
6. Replace the conditioner compartment in the dispenser drawer, with the syphon tube towards the back.
7. Check that the flap at the back is in place and pivots correctly.

To locate drawer into the machine, hold the top of the flap away from you until it locates under the top of the dispenser opening, then push the drawer back in firmly.



### As necessary

Clean exterior surfaces with a damp cloth or silicon polish only.

**Do not use** abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. These could damage it.

**Yearly.** We recommend you take out a Hotpoint Service Cover Plan with annual safety/maintenance check which ensures the machine is professionally serviced every year. Details are given at the end of this book.

Hotpoint strongly recommends that all of its machines are regularly checked for electrical and mechanical safety whether or not they are covered by a Hotpoint Service Cover Plan. This is to avoid such things as worn door gaskets or hoses which may cause a leak on a machine which could become dangerous if neglected.



## Sorting your laundry/Programme guide

Wash codes appear on the labels on most washable items. You may have some items with the old wash code printed on the garment label. For easy reference, the new and old wash codes are shown below. The new codes are shown on your Programme Selector.

Pro-gramme Display	Wash New	Wash Old	Fabric	Wash Temp °C			Maximum Full Load
				Prewash Normal	Prewash & Profile/Light	Prewash	
1	95	1	White Cotton and linen without special finishes	95	60	5kg 11lb	
2	60	2	Colourfast cotton, linen or viscose without special finishes	60	50	5kg 11lb	
3	30	3	White nylon, white polyester/cotton mixtures	60	50	3kg 6.6lb	
4	50	4	Coloured nylon, polyester, acrylic/cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures	50	45	3kg 6.6lb	
5	40	5	Non-colourfast cotton, linen and viscose	40	35	5kg 11lb	
6	40	6	Acrylics, acetates and tri-acetates, blends of these fabrics with wool, polyester/wool	40	35	3kg 6lb	
7	40	7	Woolen blankets, wool mixtures with cotton or rayon, silk	40	35	2.7kg 6lb (Wash blankets singly)	
8	30	8	Shrink resistant machine-washable and Superwash Woolmark garments	40	35	1.4kg 3lb	
9	95	9	Silk and printed acetate fabrics with colours not fast at 40°C	30	30	1.8kg 4lb	
			Cotton articles with special finishes capable of being boiled but requiring drip drying	95	60	1.8kg 4lb	
			Quick Wash			0.9kg 2lb*	
			Mixed Wash			3kg 6.6lb	


\*See page 14 for further details - synthetic or mixed loads should be restricted to 2lb (0.9kg).  
**Rinse and Spin Programmes**


Programme Display	Fabric	Max. Dry Weight Load	Rinse Hold
Rinse and Delicate Spin 800rpm	Delicates [95] [60] [50] [40] [30]	3kg 6lb	Select to minimise creasing
3 Rinses and Super Spin 1400rpm	Natural [95] [60] [50] [40] [30]	5kg 11lb	Select to minimise creasing
Spin Speeds: Super Spin - 1400rpm	Natural [95] [60] [50] [40] [30]	5kg 11lb	Not Applicable
Fast Spin - 1000rpm (long)	Natural [60] [50] [40] [30] Machine washable wool [95]	5kg 11lb 2.7kg 6lb/1.4kg 3lb	Not Applicable
Delicate Spin - 800rpm (short)	Delicates [95] [60] [50] [40] [30]	3kg 6lb 1.8kg 4lb	Not Applicable



A spin speed lower than the one displayed can be selected manually by pressing the spin speed button until the spin you require appears in the display. In addition to the above, 400rpm and No Spin are additional features. This allows you to spin clothes at a spin speed to suit your personal clothes or to select No Spin when washing drip dry clothes.

**NOTE: Do not rinse woollens or other hand wash only items. It is advisable to separate light and dark colours. There are often other symbols on the garment label also. These are explained on the opposite page.**

**WASHING:**

 Hand wash only eg. glass fibre curtains and washable pleated garments containing synthetics.


 Do not wash (even hand wash).



 Articles labelled  should be hand washed.


 Hand wash only.

 Do not machine or hand wash


**Dry Cleaning:**


 All of these are dry cleaning symbols. The letters are to instruct the cleaner what type of solvent should be used.

  **Garments bearing these symbols should not be washed in your machine, unless the label says otherwise.**

 Do not dry clean.


**Bleaching:**

 Bleach may be used. In this case the letters 'Cl' show that chlorine household bleach such as Domestos can be used. NB This applies to hand washing only. **Do not use bleach in your machine.**

 Do not bleach.

**NOTE: Do not wash non-colourfast items, woollens or really dirty clothes in a mixed load.**

**Woollens**

Machine-washable woollens may be washed on programme , but remember:

1. Limit the load to 1.4kg (3lb).
2. Do not use the Half Load option (woollens should be totally immersed in water).
3. Do not use a Prewash (soaking may harm woollens).
4. Do not tumble dry.

**Do not machine wash woollens** which don't have a Washcare label or any label stating they are machine washable.

**NOTE: Some 'woollens' are not made of wool at all but acrylic, which should be washed on programme 6. Check the label to make sure.**

**Pre-treating dirt and stains**

Brush a little washing detergent dissolved in water onto stains like collars and cuffs to help shift the dirt.

**Treat stains Immediately**

Plunge the stained area into **cold** water, or sponge it down. This prevents the stain from setting. Wash as soon as possible afterwards.

**Nappies:** Scrape off any excess baby cream, such as Vaseline<sup>®</sup> from the nappies before washing. Use a Prewash programme (page 14) to prevent the cream being transferred to other items in the wash.

**Pockets and Zips**

**DO MAKE SURE ALL YOUR POCKETS ARE EMPTY.**

Tissues can disintegrate and cover all your washing.

Sharp objects like coins and keys can damage clothes and the machine.

Close all zips and tie belts and strings to prevent tangling.

**How long do programmes take?**

We cannot say exactly how long a programme will take, as it will depend on how hot the water in your tank is to start with, and how long the machine will take to heat it up to the right temperature for the wash. If the water is fairly cool (for example, if someone's just had a bath), then it will take longer to heat up. Programme time is also dependent on the Dirt Level (Wash) selected. The following are approximate programme times:

	Normal	Profile	Light
Quick Wash	240	—	35
Mixed Wash	110	140	75
1 9	90	100	50
2 3	85	90	45
4	60	75	40
5 6 8	55	60	50
7	—	—	—

Prewash adds 30 minutes.

An additional RINSE adds 5-10 minutes.

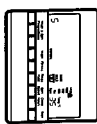
The time taken for 'Profile' Wash Programmes is longer than the 'Normal' Wash Programmes. This is deliberately designed to allow you to obtain the best washing performance at the lower 'profiled' wash temperatures, but with considerable savings in electricity.

If you wish, however, to have a shorter wash then you may either select the 'Light Wash' or 'Quick Wash' for lightly soiled loads, or the 'Normal Wash' for normal or 'Profile Wash' for heavily soiled loads.

**WARNING: DO NOT TOUCH THE GLASS DOOR WHEN THE MACHINE IS IN OPERATION AS THIS AREA CAN BECOME HOT.**

**Bleep Signals**

At various times when using your machine you will hear a bleep or series of beeps, the chart above describes what they mean.

**Number of Bleeps****Reason**

- 1 Acknowledges your command when you press a button at any time ie. machine beeps every time you press a key before **or** after a start. Tells you that a fault has occurred.
- 2 (See Error Conditions.) Tells you that the machine has finished.
- 3 Tells you that the machine is on Rinse Hold.
- 5 If you wish to suppress the Rinse Hold and End of Programme beeps, simply press the Delay Hours button once before pressing Start.

If the door is not closed after a programme has been selected an audible warning will be given and 'door open' flashes until you close the door.

**Error Conditions**

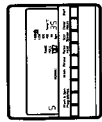
When an error occurs during the machine's cycle an 'E' and an error code for a Service Engineer is shown in the display and the machine will automatically be emptied of water. At this point the machine will bleep twice and repeat every two seconds.

To re-set the machine press the On/Off button to switch it off, then press again to switch back on, re-select your programme and Optional Features and press Start.

If the error persists and you have gone through the Checklist on pages 19 to 21, then remove the washing and turn to page 22. If it still won't work...

**WARNING: IT IS POSSIBLE FOR CHILDREN AND ANIMALS TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES.**





## Additional Wash Features (contd.)

soon as the Start button is pressed. Use of the Time Delay will suppress the bleep signals for Rinse Hold and End of Programme.

### On/Off Security and Door Release Lock

When you are happy with your choice of programme you can lock the On/Off button, to prevent the machine being accidentally switched off, and the Door Release Button. To do this insert a coin into the slot and turn through 90° clockwise. To release, turn through 90° anti-clockwise. You do NOT have to lock these buttons. They are features which have been provided for those who may wish to use them.

## The machine at work

### Starting the Machine

When you are satisfied that you have selected the required programme and optional features, start the machine by pressing the green Start button. If you realise that you have made a mistake after pressing Start you can still cancel the programme by releasing the On/Off button to switch the machine off, then press again to switch back on, and re-select your programme and optional features.

### Adding Forgotten items

Forgotten items can be added to the wash; immediately after pressing the START button, press the Door Release button to open the door. Add the forgotten items, close the door and the programme will recommence.

If you haven't had an automatic before, you may be puzzled by what the machine is doing as it starts, stops, fills and empties. But rest assured, all of its actions are carefully planned to give you the best possible wash.

This is the normal cycle of a wash:

1. **Fill** with water, tumbling to mix the detergent.

2. **Heat** to required temperature, with the occasional tumble, the 'HEAT' light on the Progress Display will glow.

3. **Wash** the clothes, by tumbling, showering, stopping and reverse tumbling.

4. **Cool rinses.** Note that on synthetic programmes 3, 4, 6 and 8, the first rinse has a stepped cool down feature by which cold water is added to the hot wash water to gradually reduce its temperature and prevent shock creasing of the washing. Each rinse, as it is in progress, will be identified on the display as 'RINSES'.

5. **Dispense fabric conditioner.** If you have added conditioner it is dispensed on the final rinse.

6. **Rinse Hold.** If selected, the machine will retain the final rinse water and tumble every minute, the Rinse Hold light will flash and you will hear five beeps. To continue, press the Rinse Hold button.

7. **Spins.** Each rinse is followed by a series of spins to remove rinse water and minimise creasing, so don't worry when you hear changes in spin speeds.

8. **Tumble.** After the final spin there is a short tumble period to loosen the clothes.

**NOTE: This will not occur after a Quick Wash.**

9. **End.** At the end of the programme the machine will beep three times at one minute intervals to let you know that it has finished. The Programme Display will show



**DON'T FORGET TO CANCEL BUTTONS AT THE END OF THE PROGRAMME.**



## Load your machine


**Don't overload** your machine. Clothes won't wash properly and damage may be caused to your machine and garments. See page 7 for maximum wash loads.

### Typical Weights

To help you wash the correct quantity of clothes, the chart below lists typical clothes weights.

Clothes	Weight
Blouse	Cotton 150g
	Other 100g
Dress	Cotton 500g
	Other 350g
Jeans	700g
10 Nappies	1000g
Shirt	Cotton 300g
	Other 200g
T-Shirt	125g
<b>Household items</b>	
Duvet Cover (Double)	Cotton 1500g
	Other 1000g
Large Tablecloth	700g
Small Tablecloth	250g
Tea Towel	100g
Bath Towel	700g
Hand Towel	350g
Double Sheet	500g
Single Sheet	350g

### Additional tips:

- Blankets, double bedspreads and other bulky articles should be washed one at a time.
- To load a blanket, hold it by the centre and allow the corners to drop down. Feed it into the machine centre first.
- Highly absorbent loads such as towels and nappies should be limited to 3kg (7lb) per load to ensure adequate rinsing.
- Place small items in a washbag.
- Check the wash symbol on items such as T-Shirts. They may require a cool wash eg. 



# Washing Detergent

## Washing powder

### Which one to use?

Use any low suds automatic powder. Non-automatic powders reduce washing performance and can cause the machine to overflow.

Your machine has been specially developed to take advantage of the cooler wash performance of the new low temperature biological powders. Hotpoint recommends Biological Persil Automatic.

## How much to use

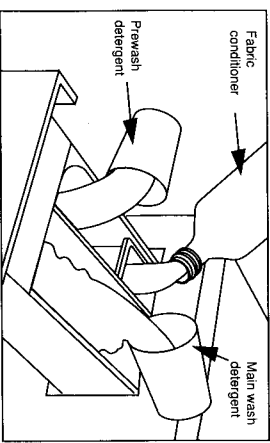
Use the right amount of powder; too little won't get the clothes clean, and too much is a waste. The table below will give you a guide which you can amend in the light of experience if necessary.

Machine wash	Prewash	Main wash	Prewash	Main wash
	Cup	Hard water* Cups	Soft water* Cup	Cups
<b>Cotton loads</b>				
Full load	1/2	1 1/2 - 1 1/2	1/4	1 - 1 1/2
Reduced load	1/2	3/4 - 1	1/4	1/2 - 3/4
<b>Synthetic loads</b>				
Full load	1/2	3/4 - 1	1/4	1/2 - 3/4
Reduced load	1/2	1/2 - 3/4	1/4	1/4 - 1/2
Machine washable woolens	-	3/4 - 1	-	1/2 - 3/4

\*If you are unsure, check with your local water company.

## Where to put it

Pull-out drawer on the left of the machine. Remove the Liquid Detergent Dispenser (if applicable).



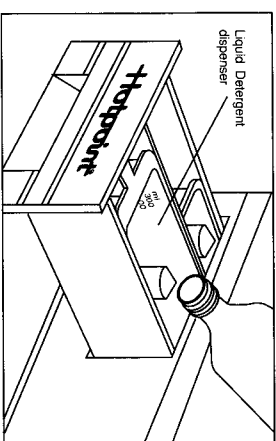
Powders which cannot be dispensed through the drawer should be used in detergent dispensers as supplied and recommended by the appropriate detergent manufacturer whose instructions on use should be followed.

## Concentrated detergents

These now becoming more widely available. Follow the detergent manufacturer's guide regarding quantities to use.

## Liquid Detergent

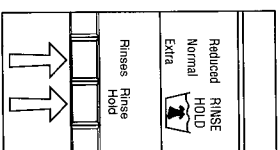
You can use any automatic low suds liquid detergent with your machine, using the Liquid Detergent Dispenser provided. Hotpoint recommends Persil Automatic Liquid. Just pour the liquid detergent into the Liquid Detergent Dispenser which is on the right hand side of the Dispenser Drawer (see below). The amount to use will be shown on the bottle.



After use if there is water remaining in the Liquid Detergent Dispenser tip out the water remaining before adding liquid detergent. Replace the dispenser with the syphon tube towards the back, making sure the tube is firmly in place. We recommend you clean out the dispenser drawer every week. This helps to prevent detergent sticking (see page 18). When using liquid detergent in their own dispensers, follow manufacturer's instructions.

# Additional Wash Features (contd.)

## Rinse and Rinse Hold



These are controlled by the buttons on the Control Panel marked Rinses and Rinse Hold as above. They are selected by pressing the appropriate button. You will hear a beep and the display will show that the option has been selected. To cancel Rinses option, press the button until the rinse option you require appears in the display. To cancel Rinse Hold press the button again so that the option disappears from the display.

## Rinses

Normal rinses will automatically be provided on the Selection of a wash programme. By pressing the 'Rinses' button once, a rinse can be deleted; by pressing the button twice, an extra rinse, to the normal quantity, can be selected.

Select an additional rinse with Profile washes and for those with sensitive skins. Delete a rinse if you are washing a small quantity of clothes.

## NOTE: Rinses will not operate on Quick Wash and Programme 1.

## Rinse Hold

When Rinse Hold is selected the machine stops during the final rinse, holding the washing immersed in water until you are ready to spin dry. This minimises creasing on synthetic fabrics.

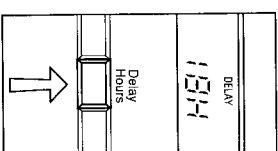
During the Rinse Hold period, the



Rinse Hold light will flash and the machine will continue to give a gentle tumble every minute, followed by five beeps to remind you that it is on Rinse Hold. (The beeps will not sound if Time Delay has been selected.)

**NOTE: Rinse Hold can be selected at any time before or after a programme is started but before the final spin. It cannot be used on spin only and wool programmes.**

## Delay Hours

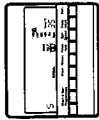


This feature can be used to delay the time (up to a period of 18 hours) when you want any of the wash programmes to finish.

To use the Delay Hours press the Delay Hours button once, the buzzer goes off, press the Delay Hours button twice, the bell symbol disappears, and the display will show '1'. If the button is held in, the display will then increment from '1' to '18' and keep repeating until you release the button, thus setting the time delay you require. Press the Start button and the selected time will flash on and off. As the delay period progresses the display will decrease in hours to show the time left to the end of the programme.

**NOTE: If delay time is selected that is shorter than the selected programme, (see page 17 for programme times), then the machine will start the wash programme as**

# Additional Wash Features



## Additional Wash Features

### Prewash

Press the Wash button once only to select Prewash, press start to commence the wash. An 800rpm spin is automatically selected.

### Quick Wash

If you want to freshen up those lightly soiled 'daily' items such as underwear, blouses and shirts, we suggest you use the Quick Wash programme. Load size should be limited to a maximum of 0.9kg (2lb). This programme will give a 40°C wash, 3 rinses and delicate spin in a little over 35 minutes.

### Mixed Wash

If you have a mixed load of both natural and delicate fabrics it can be washed safely together on the Mixed Wash programme. Only silks, woollens and any article you doubt would be colourfast, need to be washed separately.

Load size should be no more than 3kg (6.6lb) and deep dye items eg. towels, which although marked colourfast, should be excluded as the long period of soak may cause colour to run onto other garments.

The advantage of this programme is that it is very economical because of its low temperature, 40°C and long soak, for 4 hours. It gives excellent results if you are using a low suds biological detergent. For best results we recommend Biological Persil Automatic.

Should you wish to shorten the soaking time switch off the machine by pressing the On/Off button. This will cancel the programme. To restart the machine press the On/Off button again, and select the Delicate spin programme, followed by 'Rinse and Delicate spin', repeat if you require extra rinses.

### Rinse and Spin Only Programmes

You can use your machine for rinsing and spinning or spinning only. Details of the 2 Rinse and Spin Programmes and 3 Spin Programmes and the Manual Spin Selection are given on page 7. The selected programme, stage of programme and spin speed selected/attained is shown on the Programme Display.

Progress Display	
800	Rinse & Delicate Spin
1400	3 Rinses & Super Spin
1400	Super Spin
1000	Fast Spin
800	Delicate Spin

Spin Speed Selected

Programme Selected

When rinsing and/or spinning remember to:

1. Switch on the power supply to the machine.
2. Remember to turn on the cold water if you are rinsing.
3. Open the door and load the items singly. Do not fill the drum more than half full.
4. Close the door firmly to engage safety latch with a click.
5. Select required Rinse and/or Spin Programme. (See page 7.)
6. Lock the On/Off Security button.
7. Press Start.

### NOTES:

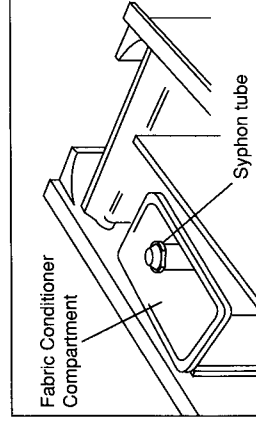
**Woollens and other 'Hand Wash Only' items should only be spin dried, but with all other washable fabrics it is advantageous to give them a rinse as well.**

**The spin can be stopped at any time by releasing the On/Off button.**

## Fabric Conditioner

### Fabric Conditioner

Hoipoint recommends Comfort. It will soften your washing, eliminate static clinging from synthetics and make ironing easier. Add conditioner when adding your detergent. Use the quantity recommended on the bottle. Don't exceed the quantity. Remove the fabric conditioner compartment and tip out any water remaining in it before adding conditioner. Replace it as shown with the syphon tube towards the back. **Make sure the tube is firmly in place.**

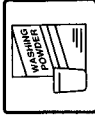


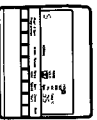
### Lockable Dispenser Drawer

This feature prevents the dispenser drawer being accidentally pulled out when the machine is operating. It can also be used to prevent mischievous little fingers using it as a hiding place when the machine is not in use.

**To use:** After filling the appropriate sections in the dispenser drawer push it in and insert a coin into the vertical slot adjacent to the drawer front and turn 90° anti-clockwise. To release this locked position just insert a coin and turn 90° clockwise.

**WARNING: DO NOT PULL OUT THE DISPENSER DRAWER WHILE THE MACHINE IS OPERATING AS THERE MAY BE HOT WATER PASSING THROUGH IT.**

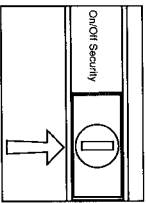




# Selecting your Programme

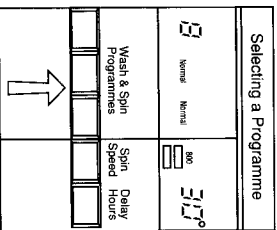


## 1. Switching On and Off



To switch the machine on press the On/Off Security button and 'I', plus 'Δ' and No Spin, will appear in the Display Panel. You can then go ahead and select a programme.

## 2. Selecting a Programme



Press and hold in the Wash and Spin Programme Selector button and you will hear a bleep, and you will see 'QUICK WASH', appear in the display followed by 'MIXED WASH', Programmes '1-9', 'RINSE AND DELICATE SPIN' 800, '3 RINSES AND SUPER SPIN' 1400, 'SUPER SPIN' 1400, 'FAST SPIN' 1000 and 'DELICATE SPIN' 800, appearing in sequence at approximately half second intervals.

This sequence will keep recycling as long as the Programme Selector button is pressed in. As the sequence progresses you will notice that the temperature shown on the display changes to coincide with the various wash programmes.

**NOTE: Wash temperature only is**

displayed, not Prewash. The wash temperature displayed initially is for a normal wash. For optional wash temperatures continue to press the wash button. See opposite page.

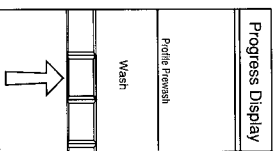
To select a programme, wait until the required programme is displayed and then release the Programme Selector button.

**WARNING: DO NOT ATTEMPT TO OPEN THE DOOR ONCE THE DRUM HAS STARTED TO MOVE.**

If you overshoot the programme you require or if you make a mistake and select the wrong programme, press the Wash and Spin Programme Selector button and the programme selection cycle will start again.

The Programme Guide, on page 7 will help you select the right programme for the fabrics you are washing, or rinsing and spinning.

## 3. Selecting the Wash Option



**After** you have chosen your wash programme, select the Wash option you require.

To do this press the Wash button. You will hear a bleep and the display will sequence through 'NORMAL', 'PROFILE', 'LIGHT', 'NORMAL

PREWASH', and 'PROFILE PREWASH' returning to NORMAL at approximately one second intervals, recycling as long as the button is pressed in. Wait until the appropriate option is displayed and then release the button. If you do not select a Wash option after you have chosen your wash programme, then the machine will automatically select the 'Normal' option.

**NOTE: The machine will automatically select 'Normal' Wash option for Mixed Wash and 'Light' Wash option for Quick Wash.**

A guideline on which Wash option to choose for the **type** and **level** of soiling is given below:

Wash option	Type of Soiling
Normal	– use for everyday items which are normally soiled.
Profile	– use for items which are heavily soiled eg. overalls; items stained with blood/oil/grease/gravy/coffee/tea/chocolate etc. The performance of this slightly longer low temperature, energy saving option is particularly enhanced when used with Biological Persil.
Light	– for lightly soiled items only.
Normal Prewash	– use with Normal wash programmes at Normal wash temperatures.
Profile Prewash	– use with Profile wash programmes using lower wash temperatures.