

### **GEAppliances.com**

Safety Information
Operating Instructions
Control Panel
Control Settings
Loading and Using
the Washer
Washer Features
Troubleshooting Tips9-12
Consumer Support
Consumer Support Back Cover
Product Registration
Warranty

#### Owner's Manual

WNRD2050



Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial #\_\_\_\_\_

You can find them in the upper right corner on the back of your washer.



**175D1807P435** 49-90171-1 07-03 JR

### IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING! For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



### WATER HEATER SAFETY

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



#### PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet, visit our Website at: GEAppliances.com.

- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.
- Remove the colored protective film from the control panel.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.



### YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with, or inside this or any other appliance.



Use this appliance only for its intended purpose as described in this Owner's Manual.

### WHEN USING THE WASHER

- Never reach into washer while it is moving. Wait until the machine has completely stopped before opening the lid.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing different chemicals can produce a toxic gas which may cause death.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning. **NOTE:** Pressing **PAUSE** or **STOP/CANCEL** does **NOT** disconnect the appliance from the power supply.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.



### WHEN NOT IN USE

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they should be replaced every 5 years.
- Before discarding a washer, or removing it from service, remove the washer lid to prevent children from hiding inside.
- Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published userrepair instructions that you understand and have the skills to carry out.
- Do not tamper with controls.

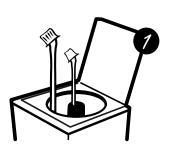


# READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS**

### About the control panel.

Your new washer offers the convenience of starting your wash loads by simply choosing a **CLOTHES CARE SELECTION**. Then all you have to do is press **START**.

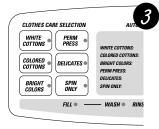
### **Quick Start Guide**





• Add diluted fabric softener

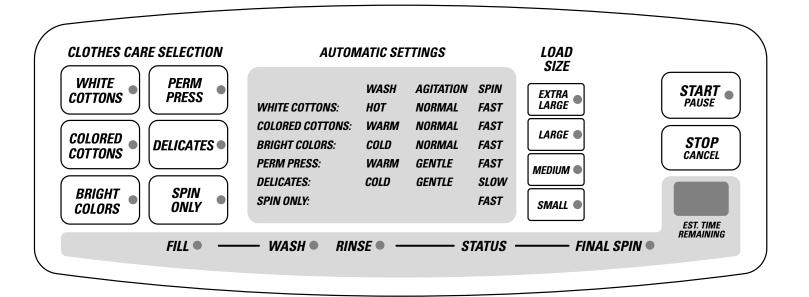




- Select wash cycle
- Check load size setting



- Close lid
- Push START



#### Vision-Impaired Washer/Dryer Kit

For washer model WNRD2050 and dryer model DNCD450, a kit is available for the vision-impaired containing Braille overlays that fit over the pads on the washer and dryer control panels.

Included in the kit are:

- Braille overlays for the washer and dryer control panels
- Braille Reference Keys that explain the operation of the washer and dryer
- Use and Care Audio Tape

Order publication number 14-D242, available from your GE supplier.

### Loading and using the washer. Always follow fabric manufacturer's care label when laundering.



### Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates), and whether the fabric produces lint (terry cloth, chenille), or collects lint (velveteen, corduroy).



### Proper Use of Detergent

Using too little or too much detergent is a common cause of laundry problems.

You can use less detergent if you have soft water, a smaller load, or a lightly soiled load.



### Loading the Washer

Load dry items loosely, no higher than the top row of holes in the washer basket. When loading wet items make sure you set the load/water level high enough to allow the items to move freely. Water level should just cover the clothes. To add items after washer has started, lift the lid and submerge additional items next to the agitator.

- Do not wrap long items like sheets or pants around the agitator.
- Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).
- Agitation will not start with the lid up.

### Loading and using the washer. Always follow fabric manufacturer's care label when laundering.



### Care and Cleaning of the Washer

**Wash Basket:** Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket, use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)

*Fill Hoses*: Hoses connecting washer to faucet should be replaced every 5 years.

**Exterior:** Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

**Moving and Storage:** Ask the service technician to remove water from drain pump and hoses. See the Installation Instructions packed with the product for information on how to reinstall the shipping rod to keep the tub stationary when moving the washer. For more information, visit **GEAppliances.com**, or call **800.GE.CARES** (800.432.2737). Do not store the washer where it will be exposed to the weather.

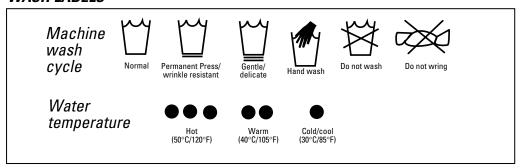
**Long Vacations:** Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.



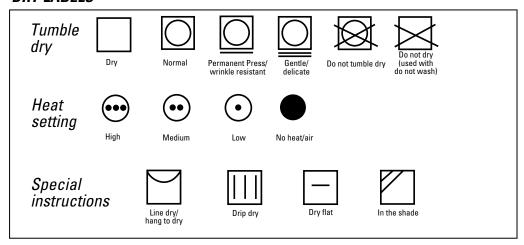
### Fabric Care Labels

Below are fabric care label "symbols" that affect the clothing you will be laundering.

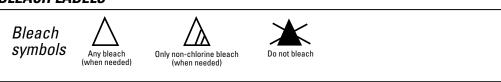
#### **WASH LABELS**



#### **DRY LABELS**



#### **BLEACH LABELS**



### Before you call for service...



Troubleshooting Tips
Save time and money! Review the charts on the following
pages first and you may not need to call for service.

PERFORMANCE	Possible Causes	What To Do
Clothes too wet	Incorrect spin speed selected	<ul> <li>Make sure the spin cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold water.</li> </ul>
Colored spots	Incorrect use of fabric softener	<ul> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>
		<ul> <li>Pretreat stain and rewash.</li> </ul>
	Dye transfer	Sort whites or lightly colored items from dark colors.
Grayed or yellowed clothes	Not enough detergent	<ul> <li>Use more detergent (especially with larger loads)</li> <li>Be sure to follow detergent manufacturer's directions.</li> </ul>
	Hard water	<ul> <li>Use a water conditioner like Calgon brand or install a water softener.</li> </ul>
	Water is not hot enough	• Make sure water heater is delivering water at 120°F.–140°F. (48°C.–60°C.).
	Washer is overloaded	Select load size to match clothes load.
	Detergent is not dissolving	<ul> <li>Add detergent as wash basket fills with water before you load clothes.</li> </ul>
	Dye transfer	• Sort clothes by color. If fabric label states <i>wash separately</i> , unstable dyes may be indicated.
Lint or residue on clothes	Clothes are air or line dried	• If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.
	Incorrect sorting	Separate lint producers from lint collectors.
	Washing too long	Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	<ul> <li>Add detergent as wash basket fills with water, before you load clothes.</li> </ul>
		• Try a liquid detergent.
		• Use warmer water temperature.
	Overloading	• Load clothes no higher than the top row of holes in the washer basket.
		• Make sure load size selected matches clothes load size.
	Incorrect use of fabric softener	<ul> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>
Pilling	Result of normal wear on poly-cotton blends and fuzzy fabrics	<ul> <li>While this is not caused by the washer, you can slow the pilling process by washing garments inside out.</li> </ul>

# Before you call for service...



Troubleshooting Tips

PERFORMANCE (cont.)	Possible Causes	What To Do						
Snags, holes, tears, rips	Pins, snaps, hooks, sharp	Fasten snaps, hooks, buttons and zippers.						
or excessive wear	buttons, belt buckles, zippers and sharp objects left in pockets	<ul> <li>Remove loose items like pins, objects in pockets and sharp buttons.</li> </ul>						
	ieit in pockets	<ul> <li>Turn knits (which snag easily) inside out.</li> </ul>						
	Undiluted chlorine bleach	Check bleach package instructions for proper amount.						
		<ul> <li>Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.</li> </ul>						
	Chemicals like hair bleach or dye, permanent wave solution	<ul> <li>Rinse items that may have chemicals on them before washing.</li> </ul>						
Wrinkling	Improper sorting	<ul> <li>Avoid mixing heavy items (like work clothes) with light items (like blouses).</li> </ul>						
		• Try a fabric softener.						
	Overloading or incorrect water level	<ul> <li>Load your washer so clothes have enough room to move freely with water covering all of the clothes.</li> </ul>						
	Incorrect wash and dry cycles	<ul> <li>Match Cycle selection to the type of fabric you are washing (especially for easy care loads).</li> </ul>						
	Repeated washing in water that is too hot	Wash in warm or cold water.						

<b>OPERATION</b>	Possible Causes	What To Do
Washer pauses during wash cycle	The <b>DELICATES</b> cycle was chosen	• This is normal. The <i>DELICATES</i> cycle has a short soak period.
Washer pauses during spin cycle	This is normal	• The washer may pause during the spin cycle to remove soapy water more efficiently.
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Controls are not set properly	Check controls.
	Lid is open	• Close lid.
	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
	Electronics need to be reset	<ul> <li>Unplug washer, wait 2 minutes, plug back in and press START.</li> </ul>
	START was not pressed	• Press <i>START</i> .
	Extremely low water pressure	• Press <b>START</b> again.

WATER	Possible Causes	What To Do						
Too many suds	Type of detergent	<ul> <li>Switch to a lower sudsing detergent brand and follow instructions on package.</li> </ul>						
	Very soft water	Try less detergent.						
	Too much detergent	Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.						
Water leaks	Fill hoses or drain hose is improperly connected	Make sure hose connections are tight at faucets and at washer.						
		<ul> <li>Make sure end of drain hose is properly connected to washer and correctly inserted in and secured to drain facility.</li> </ul>						
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.						
	to the fill hoses at the	• Tighten hoses at the faucets and turn the water off after each use.						
	water source	<ul> <li>Check condition of the fill hoses; they should be replaced every 5 years.</li> </ul>						
	Using too much detergent in washer	• Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.						
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	• New laundry detergents have been formulated to work with cooler water temperatures without affecting wash performance.						
	Control is not set properly	Check water temperature control and adjust.						
	Water supply is turned off or improperly connected	Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.						
	Water valve screens are stopped up	• Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.						
	House water heater is not set properly	• Make sure house water heater is delivering water at 120°F.–140°F. (48°C.–60°C.).						
Water pumped out before cycle is complete	Lid lifted or cycle was put in pause for over 24 hours	• Reset cycle.						
Water won't drain	Drain hose is kinked or improperly connected	• Straighten drain hose and make sure washer is not sitting on it.						
		<ul> <li>Top of drain outlet should be less than 8 ft (2.5 m) above floor.</li> </ul>						
Water spraying during spin cycle	Washer in spin cycle	• Spray rinse during a spin cycle is normal.						

# Before you call for service...



Troubleshooting Tips

WATER (cont.)	Possible Causes	<ul> <li>What To Do</li> <li>Press the START button again.</li> <li>Straighten hoses.</li> </ul>						
Washer did not fill to chosen level	Extremely low water pressure							
(START/PAUSE lights	Inlet hoses are kinked							
are flashing)	Water valve screens are stopped up	• Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.						
Water fills and drains at the same time	Drain stand pipe is too low	• Drain stand pipe must be above 30".						

NOISE	Possible Causes	What To Do
Washer is noisy	Washer is uneven	• To level the front of the washer, adjust the front leveling legs by rotating the individual leg in the proper direction for up or down. To level back of washer, lift back of machine 4" (11 cm) and set down.
	Washer load is unbalanced	<ul> <li>Press PAUSE to stop the washer, open the lid and redistribute the load evenly. Close the lid and press START.</li> </ul>
	Shipping rod is still assembled in unit	<ul> <li>To remove shipping rod from washer, pull yellow tag and attached rod from the bottom right hand side of washer.</li> </ul>
	Washer is sitting too close to wall (causes knocking during cycle)	• Pull washer away from the wall; about 4" (11 cm) is needed.

OTHER	Possible Causes	What To Do
Labels on the exterior of the washer will not peel off cleanly	Occasionally the adhesive used on the labels does not release cleanly	<ul> <li>Use a hair dryer set at the lowest heat setting, directing the air at the label for a short amount of time. This will release the adhesive easily, without damaging the surface of the washer.</li> </ul>

#### **GE Service Protection Plus**<sup>™</sup>

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus<sup>™</sup>-comprehensive protection on all your appliances-No Matter What Brand!

#### **Benefits Include:**

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

We'll Cover Any Appliance.

Anywhere. Anytime.\*

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—any brand! Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at 800.626.2224 for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

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Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

### **Consumer Product Ownership Registration**

**Dear Customer:** 

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

#### Follow these three steps to protect your new appliance investment:

1

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification. 2

After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800 GE CARES (800-432-2737).

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly.

Model Number
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Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at GEAppliances.com.

Cut here

# **Consumer Product Ownership Registration**

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GE Appliances

GE Consumer Products General Electric Company Louisville, Kentucky www.GEAppliances.com

- \* Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).
- ☐ Check here if you do not want to receive communications from GEA's carefully selected partners. FAILURE TO COMPLETE AND RETURN THIS CARD DOES NOT DIMINISH YOUR WARRANTY RIGHTS.

For information about GEA's privacy and data usage policy, go to www.GEAppliances.com and click on "Privacy Policy" or call 800.626.2224.

### GE Commercial Washer Warranty.



Parts and service are available from your General Electric Commercial Laundry distributor.

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

For The Period Of:	We Will Replace:
One Year From the date of the original purchase	<b>Any part</b> of the washer which fails due to a defect in materials or workmanship. During this <b>full one-year warranty</b> , we will also provide, <b>free of charge</b> , all labor and related service costs to replace the defective part.
Second through Fifth Year From the date of the original purchase	The transmission, suspension rod, spring assembly, washer lid and cover, if any of these parts should fail due to a defect in materials or workmanship. During this additional four-year limited warranty, you will be responsible for any labor and related service costs.
Second through Tenth Year From the date of the original purchase	<b>The washer tub</b> , if it should fail due to a defect in materials or workmanship. During this <b>additional nine-year limited warranty</b> , you will be responsible for any labor and related service costs.
Second through Twentieth Year From the date of the original purchase	<b>The washer basket</b> , if it should fail due to a defect in materials or workmanship. During this <b>additional nineteen-year limited warranty</b> , you will be responsible for any labor and related service costs.

#### What Is Not Covered (for customers in the United States):

- Service trips to your place of business to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose.
- Any and all implied warranties of merchantability and fitness for a particular purpose.
- Replacement of fuses or resetting of circuit breakers at place of business.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- **■** Damage caused after delivery.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for commercial use within the USA. In Alaska, the warranty excludes the cost of shipping to your place of business.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

#### Warrantor: General Electric Company. Louisville, KY 40225

#### What Is Not Covered (for customers in Canada):

- Service trips to your place of business to teach you how to use the product.
- **■** Improper installation.
  - If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.
- Any and all implied warranties of merchantability and fitness for a particular purpose.
- Replacement of fuses or resetting of circuit breakers at place of business.
- Failure of the product if it is misused, or used for other than the intended purpose.
- Damage to the product caused by accident, fire, floods or acts of God.
- Damage to finish not reported within 48 hours following delivery of appliance.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Warrantor: CAMCO INC.

### Consumer Support.



### GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts, catalogs, or even schedule service on-line. You can also "Ask Our Team of Experts™" your questions, and so much more... In Canada: geappliances.ca



#### Schedule Service

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours. In Canada, call 1.800.361.3400



### Real Life Design Studio

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

In Canada, contact: Manager, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



#### Extended Warranties

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires. In Canada, call 1.888.261.2133



### Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the yellow pages for the nearest Camco service center, or call 1.888.261.3055.



### Contact Us

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details

including your phone number, or write to: General Manager, Customer Relations

GE Appliances, Appliance Park

Louisville, KY 40225

In Canada: geappliances.ca, or write to: Director, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



### Register Your Appliance

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In Canada: geappliances.ca

In the U.S.: **GEAppliances.com** 

In the U.S.: **GEAppliances.com**