



Image Kiosk 8560/8570

*with Microsoft® Windows® CE 5.0
con Microsoft® Windows® CE 5.0
com o Microsoft® Windows® CE 5.0*



powered by
Adaptus
imaging technology 5.0



Quick Start Guide

Guía de Inicio Rápido

Guia rápido de introdução

Image Kiosk 8560/8570

Quick Start Guide

Hardware Requirements

Verify that you have the necessary hardware to install your device:

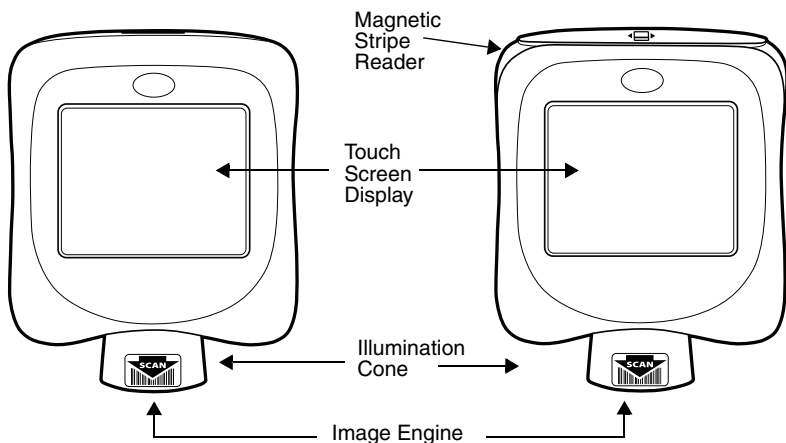
- IK8560/70 device
- Power cable with AC adapter power supply
- Communication cable
- Image Kiosk 8560/8570 Quick Start Guide

Be sure to keep the original packaging in case the device needs to be shipped for service.

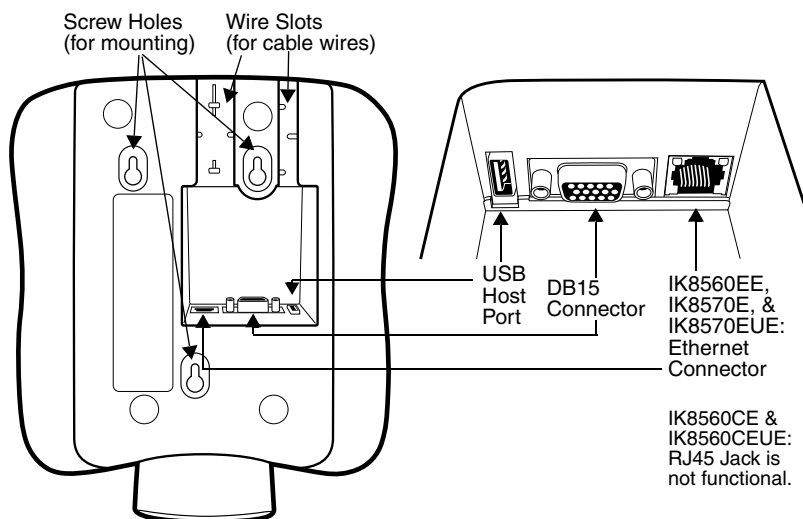
Front Panel

IK8560

IK8570



Back Panel



Step 1. Connect the Power and USB Communication Cables

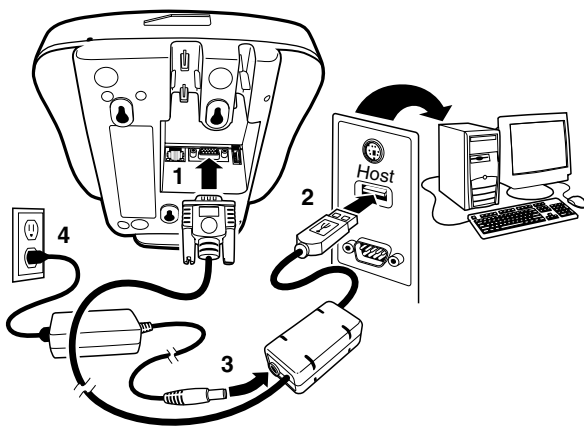


Use only IK8560/70 power cables and power adapters. Use of peripherals, cables, or power adapters not sold/manufactured by Hand Held Products will void the warranty and may damage the device.

To run, the IK8560/70 must be connected to an external power source at all times.

Note: Make sure the power switch is turned off on the workstation where you are installing the IK8560/70.

1. Plug the 15-pin connector (HDB15) on the cable into the DB15 connector on the back of the IK8560/70.
2. Plug the USB connector into the port on your host workstation.
3. Plug the power plug into the pod on the communication cable.
4. Plug the AC power supply into a power outlet.



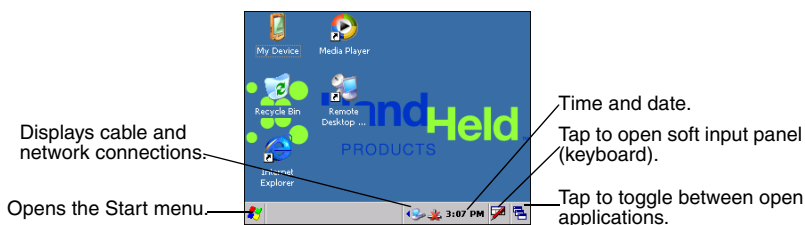
Hardware installation is now complete. Your IK8560/70 powers on and auto-configures to USB.

Note: These instructions specify the USB communication cable (p/n 42206398-01E). For information about additional cables, consult the Image Kiosk 8560/8570 User's Guide.

Step 2. Boot the Device

1. The IK8560/70 begins booting as soon as power is applied from the cable.
2. The splash screen appears as the system cold boots. The software version numbers for both the bootloader and the kernel appear on the splash screen.
3. The device begins loading software; this is Autoinstall. A status bar appears for each program that loads. Do NOT interrupt Autoinstall!
4. Autoinstall completes and the splash screen appears again as the system warm boots.

5. When initial boot is complete, the Start screen appears.



You are now ready to use the IK8560/70.

Microsoft® ActiveSync® Communication

When you power on the workstation, you will receive a message about new USB hardware. You must have the **IK8560.inf** and **wceusbsh.sys** files installed in the Windows\System32 directory on your workstation to establish ActiveSync communication with the IK8560/70 device.

You can download these files from www.handheld.com.

For complete installation instructions, please refer to the Image Kiosk 8560/8570 User's Guide, which is also available for download at www.handheld.com.

Rebooting the Device

There are two ways to reboot the device: warm boot and cold boot. A warm boot preserves data and applications stored in RAM memory. A cold boot erases RAM data and applications and runs Autoinstall.

Warm Boot: Tap **Start > Power Tools > Reboot > Warm Boot**.

Cold Boot: Power cycle or reset switch (for reset switch details, refer to the Image Kiosk 8560/8570 User's Guide).

Technical Assistance

If you need assistance installing or troubleshooting, please call your Distributor or the nearest Hand Held Products technical support office:

North America/Canada

Telephone: (800) 782-4263, option 4 (8 a.m. to 6 p.m. EST)
Fax number: (315) 685-4960
E-mail: natechsupport@handheld.com

Latin America

Telephone: (704) 998-3998, option 8, option 3
Telephone: (800) 782-4263, option 8, option 3
E-mail: latechsupport@handheld.com

Brazil

Telephone: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
E-mail: brsuporte@handheld.com

Mexico

Telephone: (704) 998-3998, option 8, option 3
E-mail: latechsupport@handheld.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 7999 393
Fax: +31 (0) 40 2425 672
E-mail: eurosupport@handheld.com

Asia Pacific

Telephone - Hong Kong: +852-3188-3485 or 2511-3050
Telephone - China: +86 21 6361 3818
E-mail: aptechsupport@handheld.com

Japan

Telephone: +813 5770-6312
E-mail: aptechsupport@handheld.com

Malaysia

Telephone: +603-6201-7020
E-mail: aptechsupport@handheld.com

Online Technical Assistance

You can also access technical assistance online at www.handheld.com.

For Further Information

To download the full User's Guide for these products, visit our website at www.handheld.com.

Product Service and Repair

Hand Held Products provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, return the unit to Hand Held Products (postage paid) with a copy of the dated purchase record attached. Contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

North America

Telephone: (800) 782-4263, option 3
Fax: (704) 566-6015
E-mail: naservice@handheld.com

Latin America

Telephone: (704) 998-3998, option 8, option 4
Telephone: (800) 782-4263, option 8, option 3
Fax: (239) 263-9689
E-mail: laservice@handheld.com

Brazil

Telephone: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
E-mail: brservice@handheld.com

Mexico

Telephone: +52 (55) 5203-2100
Fax: +52 (55) 5531-3672
E-mail: mxservice@handheld.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 2901 633
Fax: +31 (0) 40 2901 631
E-mail: euservice@handheld.com

Asia Pacific

Telephone: +852-2511-3050
Fax: +852-2511-3557
E-mail: apservice@handheld.com

Japan

Telephone: +813-5770-6312
Fax: +813-5770-6313
E-mail: apservice@handheld.com

Online Product Service and Repair Assistance

You can also access product service and repair assistance online at www.handheld.com.

Guía de inicio rápido de Image Kiosk 8560/8570

Requisitos de hardware

Compruebe que tiene el hardware necesario para instalar su dispositivo:

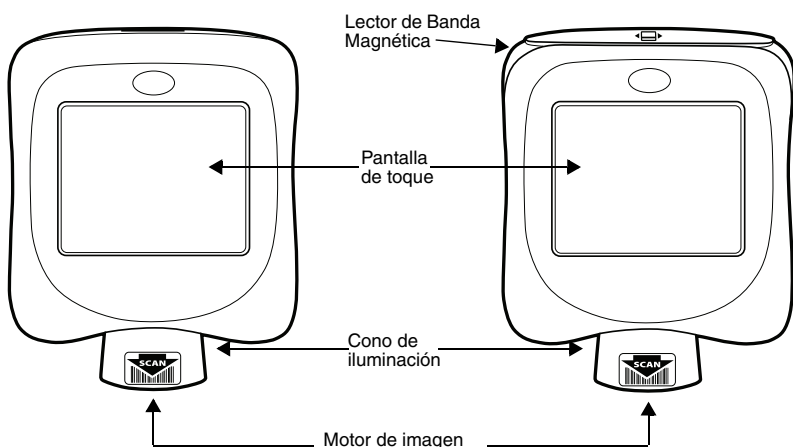
- Dispositivo IK8560/70
- Cable eléctrico con suministro de energía de adaptador de corriente alterna
- Cable de comunicación
- Guía de inicio rápido de Image Kiosk 8560/8570

Asegúrese de conservar el envase original en caso de que el dispositivo tenga que enviarse a reparar.

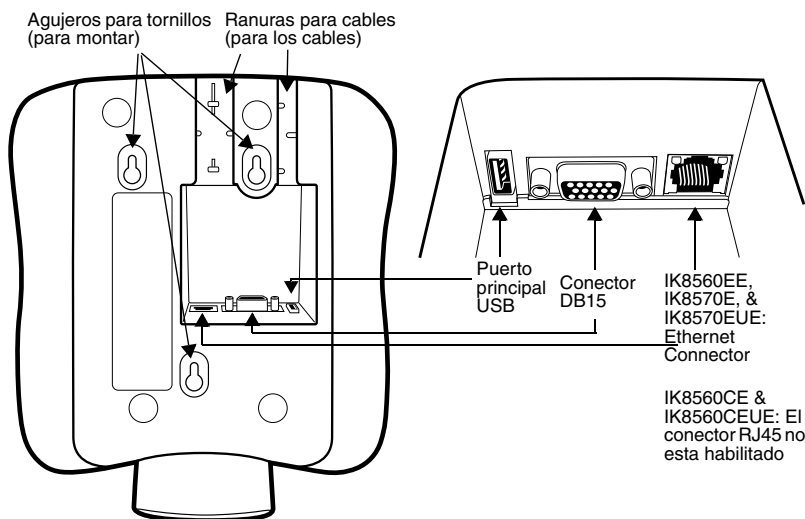
Panel delantero

IK8560

IK8570



Panel posterior



Paso 3. Conecte los cables eléctricos y de comunicación USB.



Use solamente cables y adaptadores eléctricos IK8560/70. El uso de unidades periféricas, cables o adaptadores eléctricos que no son vendidos ni fabricados por Hand Held Products anulará la garantía y puede dañar el dispositivo.

Para funcionar, el dispositivo IK8560/70 debe estar siempre conectado a una fuente de energía externa.

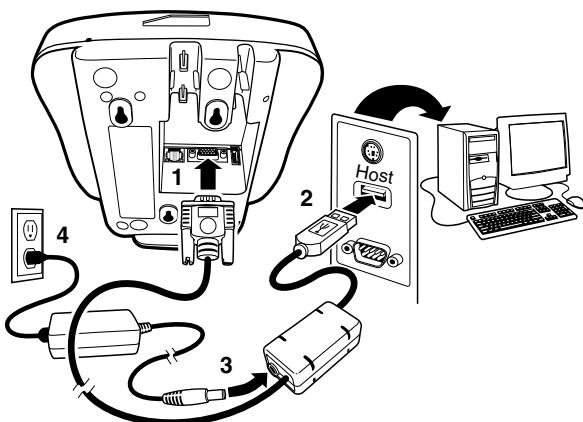
Nota: Asegúrese de que el interruptor principal esté apagado en la estación de trabajo cuando instale el IK8560/70.

1. Enchufe el conector de 15 pines (HDB15) del cable en el conector DB15 ubicado en la parte posterior del IK8560/70.

2. Enchufe el conector USB en el puerto de su estación de trabajo principal.

3. Enchufe la clavija de corriente en el receptáculo del cable de comunicación.

4. Enchufe el suministro de energía de corriente alterna en la toma de corriente.



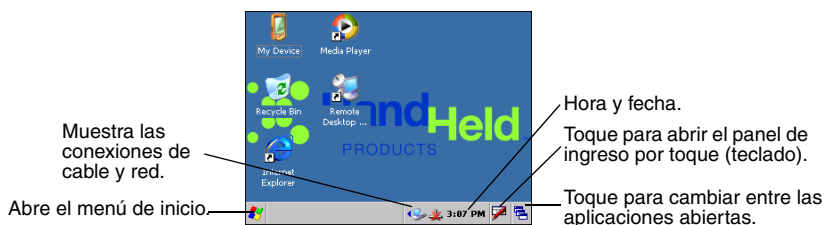
La instalación del hardware ahora está completa. El dispositivo IK8560/70 se enciende y se configura automáticamente en USB.

Nota: Estas instrucciones son específicas para el cable de comunicación USB (n/p 42206398-01E). Para mayor información sobre cables adicionales, consulte la Guía de Usuario del Image Kiosk 8560/8570.

Paso 4. Inicie el dispositivo

1. El dispositivo IK8560/70 se inicia apenas el cable tiene electricidad.
2. A medida que el sistema se inicia en frío aparece la pantalla splash. En la pantalla splash aparecen los números de la versión del software para el cargador de inicio y el kernel.
3. El dispositivo comienza a cargar el software; ésta es la instalación automática. Aparece una barra de estado para cada programa que se carga. NO interrumpa la instalación automática.
4. La instalación automática termina y la pantalla splash aparece de nuevo a medida que el sistema se inicia en caliente.

5. Cuando finaliza el inicio, aparece la pantalla de inicio.



Ahora está listo para usar el dispositivo IK8560/70.

Comunicación con Microsoft® ActiveSync®

Ud. debe tener los archivos IK8560.inf y wceusbsh.sys instalados en el directorio Windows\System32 en su PC para establecer una comunicación vía ActiveSync con el dispositivo IK8560/70.

Ud. puede descargar el archivo **IK8560.inf** desde www.handheld.com.

Para obtener instrucciones completas de instalación, consulte la Guía de usuario de Image Kiosk 8560/8570, que también se puede descargar en www.handheld.com.

Reinicio del dispositivo

Hay dos formas de reiniciar el dispositivo: inicio en caliente e inicio en frío. Un inicio en caliente conserva los datos y las aplicaciones guardados en la memoria RAM. Un inicio en frío borra los datos y aplicaciones de la memoria RAM y ejecuta la instalación automática.

Inicio en caliente: toque **Start > Power Tools > Reboot > Warm Boot**.

Inicio en frío: presione el botón de ciclo o reinicio (para obtener los detalles del botón de reinicio, consulte la Guía de usuario de Image Kiosk 8560/8570).

Asistencia técnica

Si necesita asistencia para instalar o solucionar problemas con el lector, póngase en contacto con su distribuidor o con la oficina de soporte técnico de Hand Held Products más cercana:

Norteamérica/Canadá

Teléfono: (800) 782-4263, opción 4
(8 a.m.–6 p.m., hora estándar oriental)
Fax: (315) 685-4960
Email: natechsupport@handheld.com

Latinoamérica

Teléfono: (704) 998-3998, opción 8, opción 3
Teléfono: (800) 782-4263, opción 8, opción 3
Email: latechsupport@handheld.com

Brasil

Teléfono: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
Email: brsuporte@handheld.com

México

Teléfono: (704) 998-3998, opción 8, opción 3
Email: latechsupport@handheld.com

Europa, Oriente Próximo y África

Teléfono: +31 (0) 40 7999 393
Fax: +31 (0) 40 2425 672
Email: eurosupport@handheld.com

Pacífico Asiático

Teléfono - Hong Kong: +852-3188-3485 o 2511-3050
Teléfono - China: +86 21 6361 3818
Email: aptechsupport@handheld.com

Japón

Teléfono: +81-3-5770-6312
Email: aptechsupport@handheld.com

Malasia

Teléfono: +603-6201-7020
E-mail: aptechsupport@handheld.com

Asistencia técnica en línea

También puede obtener asistencia técnica en línea en www.handheld.com.

Información adicional

Para descargar la guía del usuario completa de estos productos, visite nuestro sitio web:
www.handheld.com.

Servicio posventa y de reparación de productos

Hand Held Products proporciona servicio para todos sus productos a través de centros de posventa distribuidos por todo el mundo. Para obtener un servicio que se incluya o no en la garantía, devuelva la unidad a Hand Held Products (a portes pagados) junto con una copia del resguardo de compra con la fecha de adquisición. Póngase en contacto con la oficina adecuada de las que se muestran abajo para obtener un número de autorización de devolución (RMA - Return Material Authorization) antes de devolver el producto.

Norteamérica

Teléfono: (800) 782-4263, opción 3
Fax: (704) 566-6015
Email: naservice@handheld.com

Latinoamérica

Teléfono: (704) 998-3998, opción 8, opción 4
Teléfono: (800) 782-4263, opción 8, opción 3
Fax: (239) 263-9689
Email: laservice@handheld.com

Brasil

Teléfono: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
Email: brservice@handheld.com

México

Teléfono: +52 (55) 5203-2100
Fax: +52 (55) 5531-3672
Email: mxservice@handheld.com

Europa, Oriente Próximo y África

Teléfono: +31 (0) 40 2901 633
Fax: +31 (0) 40 2901 631
Email: euservice@handheld.com

Pacífico Asiático

Teléfono: +852-2511-3050
Fax: +852-2511-3557
Email: apservice@handheld.com

Japón

Teléfono: +813-5770-6312
Fax: +813-5770-6313
Email: apservice@handheld.com

Asistencia en línea del servicio posventa y de reparación de productos

También puede obtener asistencia en línea del servicio posventa y de reparación de productos en www.handheld.com.

Guia rápido de introdução do Image Kiosk 8560/8570

Requisitos de hardware

Verifique se você possui o hardware necessário para instalar o terminal:

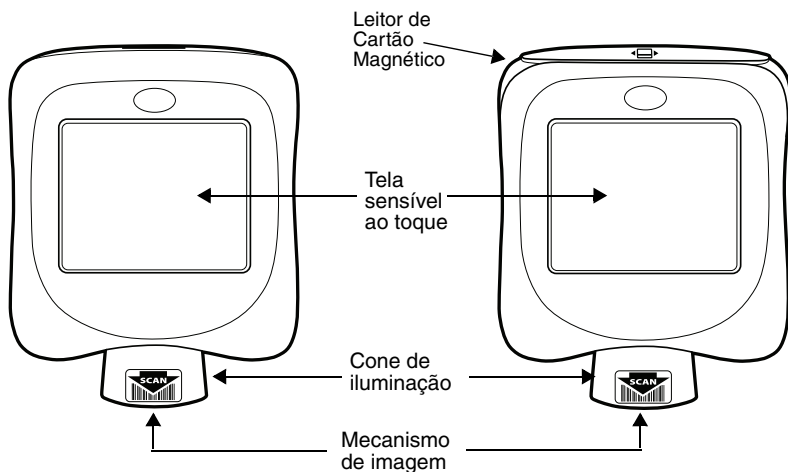
- Terminal IK8560/70
- Cabo de energia com fonte de alimentação AC
- Cabo de comunicação
- Guia de Introdução do Image Kiosk 8560/8570

Certifique-se de guardar a embalagem original caso o dispositivo precise ser enviado para reparos.

Painel frontal

IK8560

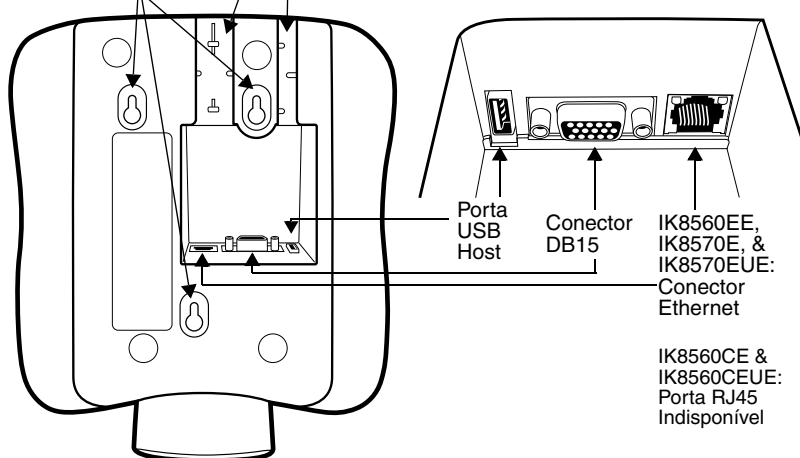
IK8570



Painel traseiro

Orifícios do parafuso
(para montagem)

Slots para fios
(para os cabos)



Etapas 5. Conectar os cabos de comunicação USB e de energia

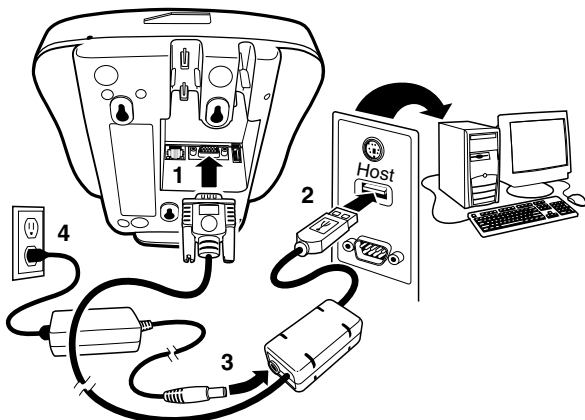


Use apenas os adaptadores e cabos de energia do IK8560/70. O uso de periféricos, cabos ou adaptadores de energia que não forem vendidos/fabricados pela Hand Held Products cancelará a garantia e poderá danificar o dispositivo.

Para ser executado, o IK8560/70 deve sempre ser conectado a uma fonte de alimentação externa.

Observação: *Certifique-se de que a estação de trabalho em que o IK8560/70 será instalado está desligada.*

1. Insira o conector de 15 pinos (HDB15) do cabo no conector DB15, na parte posterior do IK8560/70.
2. Insira o conector USB na porta da estação de trabalho.
3. Conecte o cabo de energia no plugue do cabo de comunicação.
4. Conecte a fonte de alimentação AC na tomada.

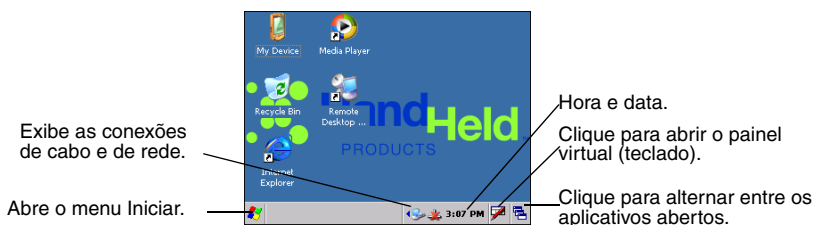


A instalação do hardware foi concluída. Seu IK8560/70 inicia e é automaticamente configurado para usar a porta USB.

Observação: *Essas instruções são específicas do cabo de comunicação USB (item número 42206398-01E). Para obter informações sobre cabos adicionais, consulte o Guia do Usuário do Image Kiosk 8560/8570.*

Etapa 6. Inicializar o dispositivo

1. O IK8560/70 começa a inicialização logo que a energia é fornecida pelo cabo.
2. A tela inicial é exibida à medida que o sistema é inicializado. Os números da versão de boot e kernel são exibidos na tela inicial.
3. O terminal inicia o carregamento do software; essa é a instalação automática. Uma barra de status é exibida para cada programa carregado. NÃO interrompa a instalação automática!
4. A instalação automática é concluída e a tela inicial é exibida novamente enquanto o sistema é reiniciado.
5. Quando a primeira inicialização for concluída, a tela inicial será exibida.



Você já pode usar o IK8560/70.

Comunicação com o Microsoft® ActiveSync®

Ao ligar o computador, será exibida uma mensagem sobre um novo dispositivo USB encontrado. Os arquivos IK8560.inf e wceusbsh.sys deverão estar instalados na pasta \Windows\System32 do computador para estabelecer a comunicação entre o ActiveSync e o terminal IK8560/70.

Estes arquivos estão disponíveis para download no endereço www.handheld.com.

Para obter instruções completas de instalação, consulte o Guia do Usuário do Image Kiosk 8560/8570, que também está disponível para download no site www.handheld.com.

Reinicializando o dispositivo

Há duas maneiras de reinicializar o dispositivo: o Warm Boot e o Cold Boot. O Warm Boot mantém os dados e os aplicativos armazenados na memória RAM. O Cold Boot apaga os dados e os aplicativos da memória RAM e executa a instalação automática.

Warm Boot: Clique em **Start > Power Tools > Reboot > Warm Boot**.

Cold Boot: Reinicie ou use o botão de reinicialização (para obter detalhes sobre o botão de reinicialização, consulte o Guia do Usuário do Image Kiosk 8560/8570).

Assistência técnica

Se precisar de assistência para instalar ou solucionar problemas no leitor, entre em contato com o distribuidor ou com o escritório de suporte técnico da Hand Held Products mais próximo:

América do Norte/Canadá:

Telefone: (800) 782-4263, ramal 4
(das 08h00 às 18h00, horário da costa leste dos Estados Unidos)
Fax: (315) 685-4960
E-mail: natechsupport@handheld.com

América Latina:

Telefone: (704) 998-3998, ramal 8, ramal 3
Telefone: (800) 782-4263, ramal 8, ramal 3
E-mail: latechsupport@handheld.com

Brasil

Telefone: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
E-mail: brsuporte@handheld.com

México

Telefone: (704) 998-3998, ramal 8, ramal 3
E-mail: latechsupport@handheld.com

Europa, Oriente Médio e África:

Telefone: +31 (0) 40 7999 393
E-mail: eurosupport@handheld.com

Pacífico Asiático:

Telefone - Hong Kong: +852-3188-3485 ou 2511-3050
Telefone - China: +86 21 6361 3818
E-mail: aptechsupport@handheld.com

Japão

Telefone: +813-5770-6312
E-mail: aptechsupport@handheld.com

Malaysia

Telefone: +603-6201-7020
E-mail: aptechsupport@handheld.com

Para obter mais informações

Para fazer o download do Guia do usuário completo para esses produtos, visite nosso site no endereço www.handheld.com.

Manutenção e reparo do produto

A Hand Held Products fornece manutenção para todos os seus produtos por meio dos centros de serviço localizados no mundo inteiro. Para obter manutenção que seja ou não coberta pela garantia, devolva a unidade para a Hand Held Products (postagem paga) com uma cópia

anexada do registro de compra datado. Entre em contato com o local adequado abaixo para obter um número de autorização de devolução do material (nº RMA) antes de devolver o produto.

América do Norte

Telefone: (800) 782-4263, ramal 3

Fax: (704) 566-6015

E-mail: naservice@handheld.com

América Latina

Telefone: (704) 998-3998, ramal 8, ramal 4

Telefone: (800) 782-4263, ramal 8, ramal 3

Fax: (239) 263-9689

E-mail: laservice@handheld.com

Brasil

Telefone: +55 (21) 2178-0500

Fax: +55 (21) 2178-0505

E-mail: brservice@handheld.com

México

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Fax: +52 (55) 5531-3672

E-mail: mxservice@handheld.com

Europa, Oriente Médio e África

Telefone: + 31 (0) 40 2901 633

Fax: + 31 (0) 40 2901 631

E-mail: euservice@handheld.com

Pacífico Asiático

Telefone: +852-2511-3050

Fax: +852-2511-3557

E-mail: apservice@handheld.com

Japão

Telefone: +813-5770-6312

Fax: +813-5770-6313

E-mail: apservice@handheld.com

Assistência on-line para reparo e manutenção do produto

Também é possível acessar a assistência para manutenção e reparo do produto on-line, no site www.handheld.com.

Limited Warranty

Hand Held Products, Inc. ("Hand Held Products") warrants its products to be free from defects in materials and workmanship and to conform to Hand Held Products' published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than Hand Held Products or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by Hand Held Products for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to Hand Held Products' factory or authorized service center for inspection. No product will be accepted by Hand Held Products without a Return Materials Authorization, which may be obtained by contacting Hand Held Products. In the event that the product is returned to Hand Held Products or its authorized service center within the Warranty Period and Hand Held Products determines to its satisfaction that the product is defective due to defects in materials or workmanship, Hand Held Products, at its sole option, will either repair or replace the product without charge, except for return shipping to Hand Held Products.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

HAND HELD PRODUCTS' RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT. IN NO EVENT SHALL HAND HELD PRODUCTS BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HAND HELD PRODUCTS' ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HAND HELD PRODUCTS FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HAND HELD PRODUCTS MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof.

Hand Held Products, Inc. extends these warranties only to the first end users of the products. These warranties are non-transferable.

The limited duration of the warranty for the Image Kiosks is one year.

Disclaimer

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