



Guía del usuario de Embedded Web Server

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Descripción general

Embedded Web Server le permite ver y personalizar de manera remota los valores de la impresora incluso cuando no está físicamente cerca de ella. También puede visualizar informes sobre las actividades de la impresora, controlar y solicitar en línea consumibles para la impresora, ponerse en contacto con el servicio de atención al cliente, y descargar actualizaciones para la impresora.

El Embedded Web Server requiere que la impresora esté conectada a la red. Para obtener más información sobre cómo conectar la impresora a la red, consulte la *Guía del usuario* de la impresora.

Uso de Embedded Web Server

Acceso a Embedded Web Server

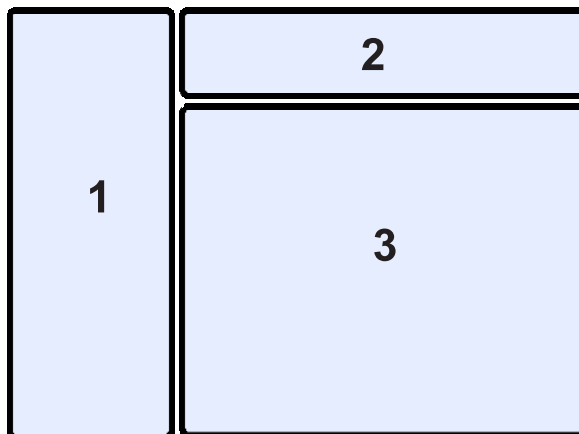
Nota: Asegúrese de que la impresora esté conectada a la red. Para obtener más información, consulte la *Guía del usuario* de la impresora.

- 1 Obtenga la dirección IP de la impresora:
 - En la pantalla de inicio de la impresora
 - En la sección TCP/IP, en el menú Redes/Puertos

Nota: Una dirección IP aparece como cuatro grupos de números separados por puntos, como 123.123.123.123.

- 2 Abra un explorador web y, a continuación, escriba la dirección IP de la impresora en el campo de la dirección. Aparecerá el Embedded Web Server.

Descripción de la página de inicio



	Utilice estos elementos	Para
1	Panel de navegación	Acceder a los menús de la página web de la impresora.
2	Barra de encabezado	<ul style="list-style-type: none"> • Ver un breve resumen de los consumibles de la impresora. • Ver la información sobre el modelo de la impresora, la dirección IP, la información de contacto y la ubicación. • Acceder a la función Buscar. <p>Nota: Los campos de búsqueda pueden no aparecer en el Embedded Web Server, en función del modelo de la impresora.</p>
3	Panel de información	Ver la información específica y acceder a las opciones del submenú, en función del menú seleccionado en el panel de navegación.

Personalización de los valores de la impresora

1 En el panel de navegación, seleccione **Valores**.

2 Realice una de las siguientes acciones:

Haga clic en	Para
Valores generales	Ver y personalizar los valores generales de la impresora.
Valores de copia	Ver y personalizar los valores para hacer copias. Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Valores de fax	Ver y personalizar los valores para enviar y recibir faxes. Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Valores del correo electrónico/FTP	Ver y personalizar los valores para enviar mensajes de correo electrónico, o enviar archivos a una dirección de <i>Protocolo de transferencia de archivos</i> (FTP). Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Valores de impresión	Ver y personalizar los valores de impresión.
Configuración de papel	Ver y personalizar las opciones de configuración de papel.
Red/Puertos	Ver y personalizar los valores de red.
Seguridad	Ver y personalizar los valores de seguridad para la impresora y el Embedded Web Server. Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Configuración de la alerta de correo electrónico	Configurar el servidor de correo electrónico para el Embedded Web Server y, a continuación, personalizar los valores de alerta de correo electrónico.
Configuración de la digitalización a una carpeta en red	Añadir o administrar una carpeta de destino cuando se utilice la aplicación Digitalizar a red. Notas: <ul style="list-style-type: none"> Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora. Para utilizar esta función, primero asegúrese de que esté utilizando una conexión <i>Protocolo de transferencia de hipertexto</i> (HTTPS, Hyper Text Transfer Protocol Secure).
Administrar métodos abreviados	Añadir o administrar los valores de método abreviado para una tarea de la impresora. Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Administrar perfiles	Ver la dirección IP de un perfil o eliminarla. Nota: Es posible que esta función no aparezca en el Embedded Web Server, en función del modelo de la impresora.
Configuración de la libreta de direcciones	Añadir o administrar los contactos de la libreta de direcciones cuando se envíen mensajes de correo electrónico.
Administración de intervención	Ver cualquier mensaje de la impresora que precise una intervención del usuario.
Importar/Exportar	Importar o exportar un archivo de configuración.
Soluciones adicionales	Instalar, personalizar o desinstalar una solución.

Haga clic en	Para
Administración de dispositivos	Permitir que el Embedded Web Server recopile datos de la impresora.

3 Haga clic en **Enviar** para guardar los cambios o en **Restablecer formulario** para descartar los nuevos valores.

Solución de problemas

No se abre el servidor Embedded Web Server

Realice al menos una de las siguientes acciones:

COMPRUEBE LA CONEXIÓN DE RED

Asegúrese de que la impresora y el equipo están encendidos y conectados a la misma red.

COMPRUEBE LA DIRECCIÓN INTRODUCIDA EN EL NAVEGADOR WEB

- En función de los valores de red, puede que sea necesario escribir "**https://**" en lugar de "**http://**" delante de la dirección IP de la impresora para acceder al servidor Embedded Web Server. Si desea obtener más información, póngase en contacto con el personal de asistencia técnica.
- Asegúrese de que la dirección IP de la impresora es correcta.

DESACTIVE TEMPORALMENTE LOS SERVIDORES PROXY WEB

Es posible que los servidores proxy bloqueen o limiten el acceso a ciertos sitios web, como Embedded Web Server. Si desea obtener más información, póngase en contacto con el personal de asistencia técnica.

Contacto con el servicio de atención al cliente

Cuando se ponga en contacto con el servicio de atención al cliente, deberá poder describir el problema que tiene, el mensaje de la pantalla de la impresora y los pasos que ya ha realizado para encontrar una solución.

Necesitará saber el tipo de modelo y el número de serie de la impresora. Para obtener más información, consulte la etiqueta de la cubierta superior frontal interna de la impresora. El número de serie también aparece en la página de valores del menú.

Lexmark dispone de varias vías para solucionar sus problemas de impresión. Visite el sitio web de Lexmark en <http://support.lexmark.com> y, a continuación, seleccione una de las opciones siguientes:

Biblioteca técnica	En la biblioteca, podrá buscar manuales, documentación de ayuda, controladores y otras descargas que le ayudarán a solucionar los problemas habituales.
Correo electrónico	Puede enviar un mensaje de correo electrónico al equipo de Lexmark con una descripción del problema. Un representante del equipo de Lexmark le responderá y proporcionará la información necesaria para solucionar su problema.
Chat en directo	Puede chatear directamente con un representante del servicio de Lexmark. Podrán trabajar con usted para solucionar el problema con su impresora o proporcionarle un servicio de ayuda en el que el representante del servicio de Lexmark se conectará a su equipo a través de Internet para solucionar problemas, instalar actualizaciones o realizar otras tareas que le ayudarán a utilizar de forma correcta su producto Lexmark.

También dispone de asistencia telefónica. En Estados Unidos o Canadá llame al 1-800-539-6275. Para otros países o regiones, visite el sitio Web de Lexmark en <http://support.lexmark.com>.

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