SAMSUNG INSTINCT™ Sprint ahead

GET STARTED.
ALL YOU NEED TO KNOW TO GET GOING.

GH68-18627A   04/08

WELCOME

And thank you for choosing Sprint.

Finally, an amazing touchscreen phone with a network to back it up. This booklet introduces you to Sprint and your new Samsung Instinct™. The Sprint network and touchscreen interface work in unison to get you the things you want – the instant you want them. And only on the Now Network™.

Getting to know your Instinct™

Earpiece

Power/Lock Key

Headset Jack

Speaker

microSD Slot

Signal Strength Indicator

Accessories/ Power Cable Jack

Main LCD (display)

Volume Key

Speech to Action Key

Main Functions Key

Camera Key

Back Key

Phone Functions Key

Camera Lens

Microphone

Get Your Device Ready

Insert the Battery

1. Remove the battery cover from the back of the device by pressing down with your thumbs (A). Slide the cover towards the camera lens to release the cover (B).
2. Insert the battery into the battery compartment (C) and gently press down until it clicks into place (D). Then replace the battery cover.

Charge the Battery

1. Plug the charger into an outlet.
2. Plug the other end of the charger into the device's Accessories/Power Cable Jack.

Set the Backlight

Select how long the display screen remains backlit.

1. Press ⌂ > **Main** ▦ > **Settings** > **Display** > **Dim**.
2. Touch a time setting.

Note: Long backlight settings reduce the battery's talk and standby times.

Turn the Device On

- Press and hold ⊙ to turn the device on.
- Press ⊙ to turn off the display and then press ⊙ again to display the unlock screen.
- Press and hold ⊙ to unlock the device.
- If you need to turn the device off, press and hold ⊙.

The top of your Instinct

Activate Your Instinct™

There are three primary scenarios for activating your new device:

A. **You purchased your device at a Sprint Store.** Your device should be activated and ready to use.
B. **You received your device in the mail and it is a new Sprint account or a new phone number.** Your device is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
C. **You received your device in the mail and you are switching numbers from a previous Sprint phone to the new device.** You need to contact Sprint to activate the number on your new Instinct. There are two activation options:

  • From your computer's Web browser, go to **www.sprint.com/activate** and complete the onscreen instructions to activate your Instinct.
  • Call 1-888-211-4727 from any other phone to contact Sprint Customer Service for assistance with activation.

When you have finished, make a phone call to confirm your activation.

If your device is still not activated, call Sprint Customer Service at 1-888-211-4727 from any other phone for assistance.

Navigating on Your Instinct™

- **Touch**. Touch and gently press icons on the screen to open menu items. (The smaller the contact point on the screen, the less pressure required. Use your fingertip, fingernail, or the stylus rather than the pad of your finger.)

- **Scroll**. *Firmly* press and slide your finger up or down the screen to scroll through lists of menu items. (Scrolling on your Instinct requires that you press more firmly on the screen than the gentle press required to open menu items.)

- **Go back**. Touch ← to go back to the previous menu and to delete text you have entered on the screen.

Phone Functions Menu

Touch 📞 to access the following:

Speed Dial. Stores up to 99 numbers to make contacting friends and family as easy as pressing a button.

Contacts. Stores up to 600 Contacts entries.

History. Lists up to 240 phone numbers or Contacts entries for calls you placed, accepted, or missed.

Dialer. To place a call, simply enter a phone number using the onscreen dial pad and touch `555-555-5555` (where the phone number appears) to place a call.

Note: Speed Dial is the default screen that appears when you touch 📞 from a Main Functions menu screen.

Main Functions Menu

Touch 🏠 to access the following:

Favorites. Assign shortcuts to up to 12 of your favorite or often-used functions.

Main. Access all of the tools and functions you use everyday.

Fun. You'll find music, TV, and other fun features here.

Web. Surf the Internet, and find easy access to weather, news, sports and Live Search.

Note: Favorites is the default screen that appears when you touch 🏠 from a Phone Functions menu screen.

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your device is in use or turned off. You should set up your voicemail and personal greeting as soon as your device is activated.

1. Press 🏠 and touch **Main** ▦ > **Voicemail** 📼.

2. Follow the system prompts to create your passcode and record your name and greeting.

Retrieve Your Voicemail

Visual Voicemail automatically retrieves a list of your current voicemail messages and presents them in a list on your device. You can select a specific entry from the list. The voicemail system will play back only the selected message.

1. Press 🏠 and touch **Main** ▦ > **Voicemail** 📼.

   – or –

   Press 📞 and touch **Dialer** ▦ > **Voicemail** 📼.

2. Touch an entry from the list of available voicemails.

Make Your First Phone Call

1. Press 📞.

2. Touch **Dialer** ▦ and use the onscreen dial pad to enter a phone number.

3. Touch 555-555-5555 where the phone number you entered is displayed to place the call.

4. To end a call, in a single motion press *and slide* End Call ⇨ to the right.

Answer Your First Call

- If your screen is active, touch Answer to answer an incoming call. (Touch **Silent** to mute the ringer or slide your finger across the **Ignore** bar to send the call to your voicemail box.)

- If your screen is locked, it will illuminate and indicate the Caller ID information on a virtual card. To answer the call, slide the virtual card up towards the **Answer** field. To ignore the call, slide the virtual card down towards the **Ignore** field.
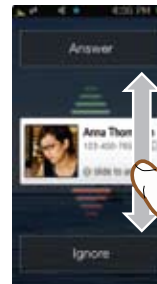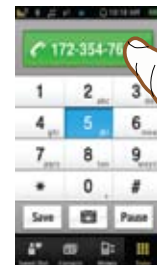
Add a New Contact

1. Press 📞 and touch **Contacts** 📇.

2. Touch ➕.

3. Touch **Enter Name**, enter the name and touch **Done**.

4. Touch **Add Number**, use the onscreen numeric keypad to enter a phone number, and press **Done**.

5. Touch a label (**Mobile**, **Home**, **Work**, **Pager**, **Others**).

6. Scroll up and down the screen and touch any of the remaining fields to enter additional information and press **Done**.

7. Touch **Done** to save the entry.

Find a Contact to Make a Call

1. Press 📞.

2. Touch **Contacts** 📇.

3. Scroll down through the list by sliding your finger up or down through the Contacts entries.

4. Touch the entry to display the contact's phone number(s). To dial, touch the number you would like to call.

Note: See the *Explore More Guide* for how to transfer your Contacts from your old device to your Instinct.

Send Text Messages

1. Press 🏠 and touch **Main** ▦ > **Messaging** 💬. The **Text** screen appears by default.

2. Touch 📝 to compose a new text message. Enter a recipient by choosing **Recent List**, **Contacts** or **Manual Entry**.

3. Type the message and touch **Done** > **Send** to send the text message. (To delete text, press ⬅. Hold down ⬅ to delete the entire message.)

Set Up and Send Email

Set up Email on your device by pressing 🏠 and touching **Main** ▦ > **Email** 📧 > **Next**. (The Email setup wizard will guide you through the setup process. See your *Explore More Guide* and *User Guide* for details.)

1. To create and send an Email message, press 🏠, touch **Main** ▦ > **Email** 📧 and touch the desired email account.

2. Touch 📝 to begin creating a new email message.

3. Follow the onscreen prompts and touch **Send** to deliver the email message.

Your device offers you the option of assigning shortcuts for quick and easy access to your favorite or often-used functions.

Add an application as a Favorite Function:

1. Press ⌂. **Favorites** ⭐ appears as the default screen.

2. Touch **Tap to add** or ➕.

3. Touch **Application** and choose from one of the following category types: **Main**, **Fun**, or **Web**.

4. Touching one of these category functions adds it to the Favorites page.

5. Repeat this process to add other functions such as **Music Playlist, Send Message/Email**, **Web Bookmarks, TV channels,** and **Radio Stations.**

With Speech to Action it's simple to make calls, send text messages and pictures with the touch of a button and your voice. You can access Web-based information such as news, weather, and sports and location-specific information for traffic, movies and search.

Make a call using Speech to Action:

1. Press 🔘 on the side of your device. You will hear a prompt.

2. If calling a Contact, say *"Call"* and the name of the person and label for the number you wish to call. For example, say *"Call John Mobile."*
   -or-
   Say *"Call"* followed by a phone number. For example, say *"Call 555 555 5555."*

3. If the correct name or number is repeated, say *"Yes"* to dial the number. If the announced name or number is not correct, either say *"No"* or *"Cancel."*

Launch an application or menu using Speech to Action:

1. Press 🔘.

2. Say one of the following:

   "**Go to**" followed by the destination you want to access. For example, say "Go to...[weather, traffic, news, movies, sports, search]."

   "**Send text to** [name of contact]."

   "**Send picture to** [name of contact]."

Note: Your Instinct must be in one of the Main Function or Phone Function menu screens when you use the Speech to Action key.

GPS Navigation

Sprint Navigation lets you see and hear turn-by-turn directions to a known address or find nearby restaurants, stores, banks or gas stations. Get information about traffic and alternate routes.

1. Press 🏠.
2. Touch **Main** 🔲 > **Navigation** 🧭.
3. Follow the onscreen instructions to register, launch and use.

Music

Preview, purchase, download and listen to songs right on your Instinct. You can also transfer music from your computer and music you previously purchased from the Sprint Music Store to your device. See your *Explore More Guide* for more information.

Play Music

1. To access the My Music Menu, press 🏠, touch **Fun** 😊 > **Music** 🎵 to access 🎵. Select an option to display a list of songs. To play a song, select it.

Download Music

1. Press 🏠, touch **Fun** 😊 > **Music** 🎵 > **Store** > 🛒 > **Continue**. (On your first visit, follow prompts to set up your account.)
2. Browse by category, or touch **Search** 🔍 to go directly to what you're looking for.
3. Select an entry. Touch **Preview** to hear a clip or **Download** to purchase the song and store it on your device's microSD™ card.

Go online. Find your favorite web sites, sports scores, news and weather, shop online on the go and use the Live Search feature customized to your location.

Browse the Web

Press and touch **Web** > **Web** .
From the Instinct home page, you can go to your favorite Web sites or browse the Internet.

Your Web Toolbar

The Web Toolbar on your device's browser offers options to expand your use of the Web on your Instinct.

1x Zoom view

Quick navigation view on/off

Change mode from mobile to standard

Full screen view

Web search

Return to home page

Favorites list

History

Live Search

Quickly access information about businesses in your area using Live Search by Microsoft®.

1. Press **Web** > **Live Search** .

2. Press and hold , say the name of a business and release . For example, press and hold , say "pizza," and release .

3. Select a business from the list by touching it. A screen will display the address and phone number.

4. Choose from the following options:

   Directions or to launch GPS navigation.
   Map to view a map of the business location.
   Share to send the information to someone by text message or email.
   Save to save the location.
   New Search to start over.

Access Information

1. Press and touch **Web** .

2. Touch **Weather** , **News** , **Sports** , or **Movies** for information customized to your zip code.

Take a Picture

Taking pictures with the Instinct's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

1. Tap 📷 on the side of your device to activate camera mode.
2. Using the device's display screen as a viewfinder, aim the camera lens at your subject.
3. Press 📷 until the shutter sounds. (The picture will automatically be saved into the DCIM folder of your internal microSD card.)

Send a Picture

Sprint Picture Mail lets you send pictures and videos from your device to wireless phone numbers and email addresses.

1. Press 🏠 and touch **Main** ▦ > **Messaging** 💬 > **Picture** ▦.
2. Touch 📝 to compose a new picture message.
3. Select a contact entry method (**Recent List, Contacts, Manual Entry**).
4. Select an album from which to send a picture (**Camera Album, Saved Album**), touch one or more thumbnail images and then touch **Ok**.
5. From the **New Picture Mail** screen, select additional options and touch **Send**.

From Your Sprint Device

Press 🏠 > **Web** 🌐 > **My Account** 📋.

– or –

Press 📞 and touch ▦.

- Press ✱ 4 ✆ ✱ 4 to check minute usage and account balance
- Press ✱ 3 ✆ ✱ 3 to make a payment
- Press ✱ 2 ✆ ✱ 2 to access a summary of your Sprint service plan or get answers to other questions

Online: sprint.com

- Make a payment, see your bills, enroll in online billing
- Check minute usage and account balance
- See or modify the details of your Sprint service plan
- Get detailed instructions and download content

From Any Other Phone

- Sprint Customer Service: Dial 1-888-211-4727
- Business Customer Service: Dial 1-800-927-2199

Recycle Your Old Phone

Get an account credit or help Sprint support Internet safety for kids by recycling your old phone through Sprint wireless recycling programs. Visit sprint.com/recycle for details.

Total Equipment Protection

With Total Equipment Protection, your device will be protected against loss, theft, physical, and liquid damage as well as covered for mechanical and electrical failure, routine maintenance, and failure from normal wear and tear. Enroll when you activate or upgrade your phone or smart device. You have up to 30 days after activation or upgrade to enroll, so don't delay.*****

*Please see the Total Equipment Protection brochure available at any participating retail location or visit sprint.com for complete terms and conditions of coverage including applicable charges and deductible(s). Terms and conditions are subject to change. May not be available in all states. Eligibility varies by device. Claims may be fulfilled with new or refurbished equipment.

In the Box

This *Get Started Guide*
To get you up and running.

Explore More Guide
Details about using your device.

From Your Device

Access "How To" video tutorials from your Instinct.

Press 🏠 > **Web** 🌐 > **Web.** From the Instinct homepage, select **How-To Video Clips**.

Access the *User Guide* from the Instinct.

Press 🏠 > **Web** 🌐 > **Web**. From the Instinct homepage, select the *User Guide* link.

On the Web

User Guide
Go to **www.sprint.com/instinctsupport** for a link to the complete *User Guide* and other resources.