

User Assistance Documentation



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This PDF is not to be used for actual printing

This PDF may be used for the following:

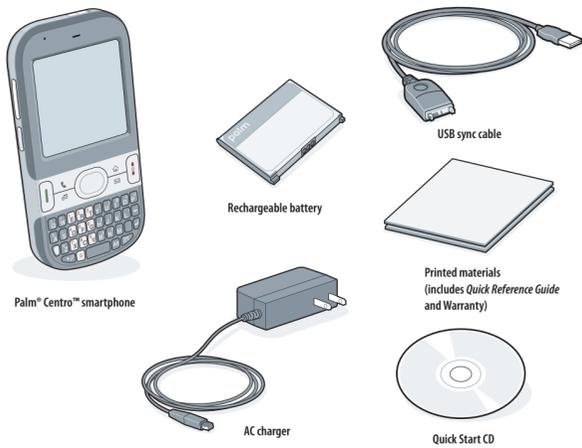
1. Attaching in Agile
2. Reference for approval in Agile
3. Vendor RFQs (Request for Quote)

Native files or Print ready PDFs for printing purpose must be obtained from Palm's User Assistance Group.

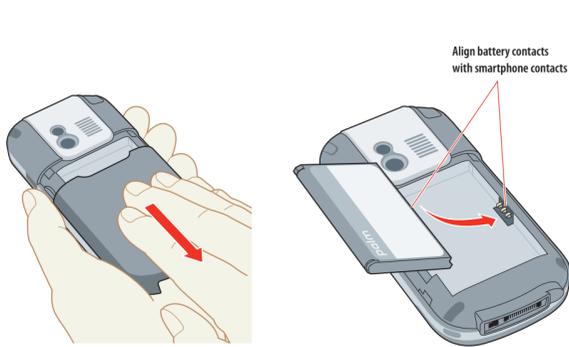
Paper Specifications are noted within this PDF
and in the Palm Art Process document, P/N 800-409011

1 Set up your smartphone

Remove these items from the box



Install the battery



NOTE: See picture in Synchronize, below, to learn how to use the AC charger to charge the battery.

Complete smartphone setup

- Select the language for your smartphone and select OK.
- Confirm how you want the date and time to be set, and select Next.
- Read through the screens to learn about key navigation features of your smartphone.
- When you're finished, select Done.

TIP: If your smartphone screen turns off, press Power/End to wake up the screen.



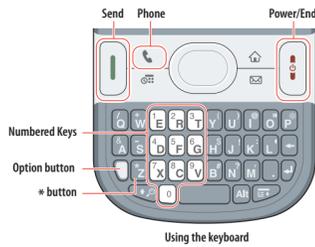
2 Make your first phone call



NOTE: Do not use a screen protector with this screen. A permanent screen protector is already in place to prevent damage to the smartphone's screen.

Activate your phone

- Press Phone.
- Enter *228 (hold down Option and press ZRRC).
TIP: There are two ways to enter a phone number: press the keys on the keyboard, or use the stylus to tap the onscreen buttons.
- Press Send.
- Listen to the options for activating your phone. When prompted, press 1 on the keyboard to program the phone. A service provisioning message appears on your smartphone screen.
- Wait until you see the Programming Successful! message and hear the voice prompt that your phone has been provisioned. Then select the onscreen OK button.
- Press Power/End to end the call.



Make a call

- Enter the number you want to call.
- Press Send.
- Press Power/End to end the call.

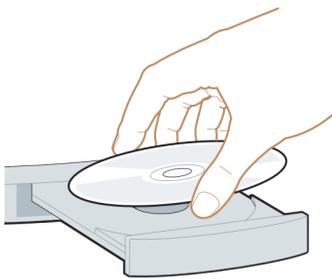


3 Set up your computer

Install the software

IMPORTANT: You must install the software that came with your Centro smartphone. If you are upgrading your Palm device, be sure to synchronize one last time before you install the new software.

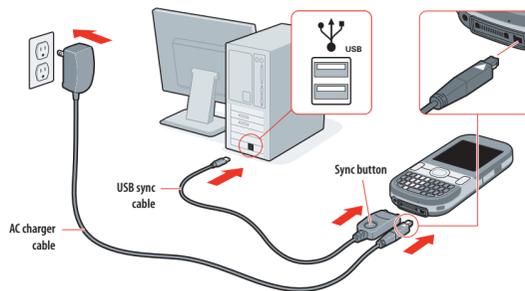
- Insert the Quick Start CD into your computer's CD drive.
- Windows:** Follow the onscreen instructions to install the software.
Mac: Double-click the CD icon and then double-click PalmSoftware.pkg.



Synchronize

- When prompted by the installation program, connect your smartphone to your computer.
- To synchronize, press the sync button on the USB sync cable.

What does synchronization do?
Synchronizing means that info you enter or change in one place (your smartphone or your computer) is automatically entered or changed in the other. There's no need to enter the info twice. Also use synchronization to transfer photos and videos, and install software on your smartphone.



Where can I learn more?



On your smartphone

My Centro
Registration, bonus software, and support. Press Applications and select My Centro.

Quick Tour
Introduction to many of your smartphone's features. Press Applications and select Quick Tour.



In the box

Tips, Tints, and Shortcuts Guide
Printed introduction to the basics.



On the web

Downloads, troubleshooting, and support.
www.palm.com/centroverizon-support

Interactive User Guide
www.verizonwireless.com/multimedia/mim/palm_centro/



On your computer

User Guide
Lots of illustrated info, steps, and tips.

Windows: On the Quick Start CD.
Mac: In the Documentation folder on the Quick Start CD.

NOTE: For questions about your mobile account, contact Verizon Wireless.

Need help with setup?

Call 1-866-770-PALM(7256)

This service is FREE within 90 days of purchase.

Our support staff can help you set up your smartphone and get you up and running. Please note that we can better assist you if your smartphone is fully charged and you are calling from a phone other than your Centro smartphone.

Hours: Monday to Friday 5:00 am - 9:00 pm Pacific
Saturday and Sunday 8:00 am - 5:00 pm Pacific



We may refer you to Verizon Wireless for help with features such as service plan information or billing issues. Offer subject to change without notice.



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Agency Compliance Information
Product regulatory and compliance information can be found in the User Guide on the Quick Start CD.



406-11403-00
V 1.0



www.palm.com/environment



READ THIS FIRST



BROADBAND SMARTPHONE

Gandalf VZW Read This First Poster



MATERIAL: 128g GLOSS AQ
FINISH SIZE: 22" x 16.5"
FINISH SIZE: 5.5" x 5.5"

