



Explore More
Details about using your device



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Introduction

This *Explore More Guide* introduces you to Sprint® service and the basic features of your new Samsung Instinct™. It's divided into four sections:

- ◆ *Getting Started*
- ◆ *Using Your Device*
- ◆ *Sprint Service*
- ◆ *Safety and Warranty Information*

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new device and service. The Table of Contents and Index will also help you quickly locate specific information.

This *Explore More Guide* is designed to make getting started with your Instinct as easy as possible.

Explore More Note

Go to sprint.com/instinctsupport to access the most recent version of both the User Guide and Explore More Guide.

WARNING

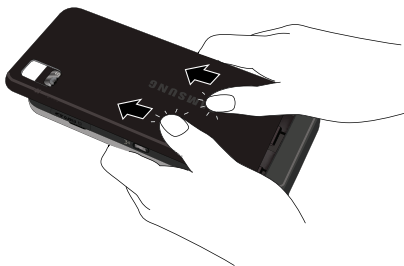
Please refer to the **Important Safety Information** section on page 105 to learn about information that will help you safely use your device. Failure to read and follow the Important Safety Information in this **Explore More Guide** may result in serious bodily injury, death, or property damage.

Getting Started

Setting up service on your new device is quick and easy. This section walks you through the necessary steps to set up and turn on your device, set up your voicemail, establish passwords, and contact Sprint for assistance with your wireless service.

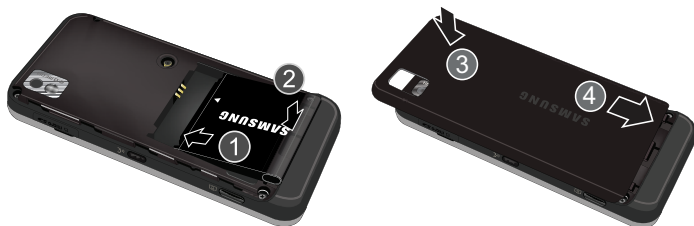
Setting Up Your Device

1. Remove the battery cover.
 - Press down with thumbs as indicated below.
 - While applying pressure, slide cover away from the camera lens (as shown below).



2. Install the battery.

- Insert the battery into the opening on the back of the device, making sure the connectors align (1). Gently press down to secure the battery (2).
- Position the battery cover (3) and firmly slide it in until you hear a click (4).



3. Press and hold to turn the device on.



- Your device will turn on, search for Sprint service, and then show the unlock screen.
- If your device is not yet activated, see “Activating Your Device” on page 4 for more information.

Note

It is recommended that you Lock your device prior to insertion into the included Leather Carrying Case (or other related cases) so that you do not accidentally activate any device features. Once the phone is securely installed into the case, you can then unlock the device

4. Make your first call.

- Press  to access the **Phone Functions** menu.
- Touch **Dialer** () and use the onscreen dial pad to enter a phone number.
- Touch  555-555-1234. (The phone number appears in the  button.)

Note

Your device's battery should have enough charge for you to turn your device on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See "Charging the Battery" on page 13 for details.

Activating Your Device

- If you purchased your device at a **Sprint Store**, it should be activated and ready to use.
- If you received your device in the mail and it is for a new Sprint account or a new line of service, your device is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your device in the mail and you are activating a new device for an existing number on your account, you will need to contact Sprint to activate your new device. There are two options:
 - From your computer's Web browser, go to www.sprint.com/activate and complete the onscreen instructions to activate your device.
 - Call 1-888-211-4727 from any other phone to contact Sprint Customer Service for assistance with activation.

When you have finished, make a phone call to confirm your activation.

Tip

Do not press  during activation. Pressing  cancels the activation process.

Note

If you are having difficulty with activation, contact Sprint Customer Service by dialing 1-888-211-4727 from any other phone.

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, Sprint recommends that you set up your voicemail and personal greeting as soon as your phone is activated.

1. Press  to access the **Main Functions** menu.
2. Touch  > **Voicemail**.
3. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.
 - Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing the onscreen **Voicemail** button, bypassing the need for you to enter your passcode).

Note**Voicemail Passcode**

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode. (Do not activate One-Touch Message Access.)

For more information about using your voicemail, see “Visual Voicemail” on page 79.

Getting Help

Sprint Customer Service

From Your Sprint Phone's Dialer

1. Press  and touch .
2. Use the onscreen dial pad to enter   and touch .

From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-800-927-2199**.

Sprint 411

Sprint 411 gives you access to a variety of services and information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

1. Press  and touch .
2. Use the onscreen dial pad to enter    and touch .

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

1. Press  and touch .
2. Use the onscreen dial pad to enter  and touch .

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Using Your Device

Device Basics

- ◆ *Your Device (page 8)*
- ◆ *Viewing the Display Screen (page 10)*
- ◆ *Turning Your Device On and Off (page 11)*
- ◆ *Using the Battery and Charger (page 12)*
- ◆ *Navigating the Device Screens (page 14)*
- ◆ *Entering Text (page 21)*

Your device is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your device.

Your Device



Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
3. **Main LCD (display)** displays all of the information needed to operate your device, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
4. **Main Functions Key** allows you to access your device's Main Functions menu, such as Favorites, Main, Fun, and Web.
5. **Back Key** returns you to the previous menu. This key also allows you to return to the previous page in the Web browser during your Sprint Power Vision session.
6. **Phone Functions Key** allows you to access your device's Phone Functions menu, such as Speed Dial, Contacts, History, and Dialer.
7. **Camera Lens**, as part of the built-in camera, lets you take pictures and videos.
8. **Speaker** lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
9. **Headset Jack** allows you to plug in either a stereo headset (included) or an optional headset for convenient, hands-free conversations.
CAUTION! Inserting an accessory into the incorrect jack may damage the device.
10. **Accessories/Power Cable Jack** allows you to connect a power cable or a USB cable.
CAUTION! Inserting an accessory into the incorrect jack may damage the device.
11. **Volume Key** allows you to adjust the ringer volume or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options.
12. **Microphone** allows other callers to hear you clearly when you are speaking to them.
13. **Camera Key** () lets you access the camera and take pictures and videos.

14. **Speech to Action Key** () activates the Speech to Action function that lets you dial phone numbers by speaking a name or a phone number.
15. **microSD Slot** lets you use the microSD™ card to expand the memory of your device. (See “microSD Card” on page 58.)
16. **Power/Lock Key** () lets you turn the device on or off, end a call, or lock the device. While in the main menu, it returns the device to the unlock screen and cancels your input. When you receive an incoming call, press  to enter silent mode and mute the ringer.

Viewing the Display Screen

Your device's display screen provides information about your device's status and options. This list identifies the symbols you'll see on your device's display screen:



shows your current signal strength. (The more lines, the stronger the signal.)



means your device cannot find a signal.



indicates you are “roaming” off the Sprint National Network.



indicates you have new text messages. (It also indicates when you have a missed call or a voicemail message.)



indicates you have an upcoming alarm event.



indicates Sprint Power Vision (data) service is dormant. (The icon is animated while service is active.)



indicates your data service connection is active (data is being transferred).



indicates your device is connected to the Sprint 1xRTT data network.



indicates audible ringer volume is set.



indicates ringer volume is set to Vibrate All.



indicates Silence All mode is set.



indicates battery charge level (icon shown is full).



indicates battery charge level (icon shown is empty).



indicates a battery alert, device will shutdown soon (~20% power remaining).



indicates Bluetooth technology is active and enabled.



indicates the Bluetooth device is connected to a wireless headset.



indicates a connection issue with a paired Bluetooth device.



indicates Bluetooth is actively transmitting or receiving data.

Turning Your Device On and Off

Turning Your Device On

- Press and hold the **Power/Lock** key () , located at the top of the device.

Once your device is on, it may display “No Service.” When your device finds a signal and an available network, you are ready to begin making and receiving calls.

If your device is unable to find a signal after 5 seconds of searching, a Power Save feature is automatically activated that searches for a signal periodically without your intervention. When a signal is found, your device automatically returns to the unlock screen. (You can also initiate a search for Sprint service by pressing any key when your device is turned on.)



Tip

The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turning Your Device Off

- ▶ Press and hold  for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your device is off (unless the battery is charging).

Using the Battery and Charger

WARNING

Use only Sprint-approved or Samsung-approved batteries and chargers with your device. The failure to use a Sprint-approved or Samsung-approved battery and charger may increase the risk that your device will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

These batteries and accessories can be found at Sprint Stores or through Samsung®; or call 1-866-343-1114 to order. They're also available at www.sprint.com.

Installing the Battery

- ▶ See “Setting Up Your Device” on page 2.

Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Press down on the end of the battery compartment cover (just below the embossed Samsung logo), slide the cover off, and remove the battery from the device.

WARNING

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

Charge your battery as soon as possible so you can begin using your device.

Keeping track of your battery's charge is important. If your battery level becomes too low, your device automatically turns off, and you will lose any information you were just working on. For a quick check of your battery level, glance at the battery charge indicator located in the upper-right corner of your device's display screen. If the battery charge is getting too low, the battery icon () blinks and the device sounds a warning tone.

Always use a Sprint-approved or Samsung-approved charger cable or vehicle power adapter to charge your battery.

Note

Your Instinct comes with a second battery and a charger for the extra battery, so you'll always have a charged battery ready.

Using the Charger

- ▶ Plug the flat end of the charger into the device's Accessories/Power Cable Jack and the other end into an electrical outlet.



With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Navigating the Device Screens

The Instinct is a touch-sensitive device which allows you to not only select an onscreen option with a single touch, but also scroll through long menu lists by simply sliding up and down through the display with either a stylus or by using your fingertip.

Accessing the Main Screens

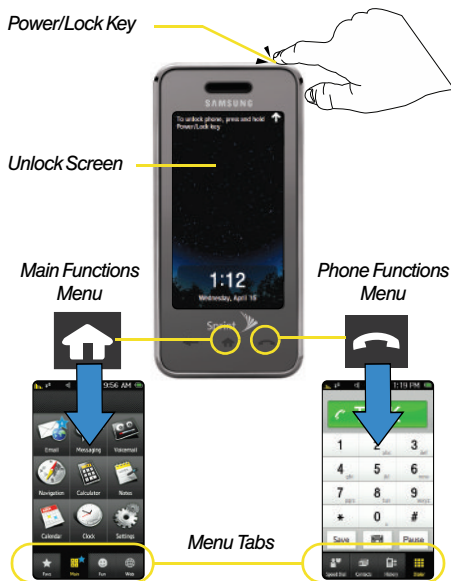
When the device is locked and  is pressed, the Instinct displays the unlock screen.

- To access the device's **Phone Functions** and **Main Functions** menus, you must first press and hold  to unlock the device (as described at the top of the unlock screen).

The **Phone Functions** menu is displayed first.

To access a menu:

- ▶ Press  to access the **Phone Functions** menus.
- or –
- Press  to access the **Main Functions** menus.



Scrolling Through Screens

As you navigate through the device, options are presented onscreen as scrollable lists that allow up or down navigation.

Note *The One Hand Operation of the menus is set to **Right Handed** by default. See “Changing the One Hand Operation Setting” on page 18 to change to **Left Handed**.*

To navigate through a scrollable menu:

1. Touch a desired onscreen menu tab (located at the bottom of the screen).



Main Functions
menu tabs

Phone Functions
menu tabs

2. Touch and gently press an onscreen option.

Tip *The screen on your device is touch-resistive, which means that when you touch an item to select it or when you drag your finger to scroll, you have to press down slightly to activate the item. This helps avoid selecting menus or items unintentionally. You can adjust the touch sensitivity of your screen through the Settings menu. See “Touch Settings” on page 31 for details.*

The smaller the contact point on your screen, the less pressure required. In this case, touch the screen with the tip of your finger, your fingernail, or the stylus.

3. From the available list of options you can either:

- Touch and gently press an entry to activate it.
- Firmly press and slide your finger up or down the screen to scroll through lists of menu items. Scrolling on your Instinct requires that you press more firmly on the screen than the gentle press required to open menu items.
- The image on the left below shows how to access the Display menu ( > Main > Settings).



Tip

When scrolling through a list (see illustration on the right above) make sure NOT to tap or press individual entries on the list. This action will open the list entry.

Selecting Items

As you navigate through the screens, you can select any option by pressing it with either your fingertip or a stylus.

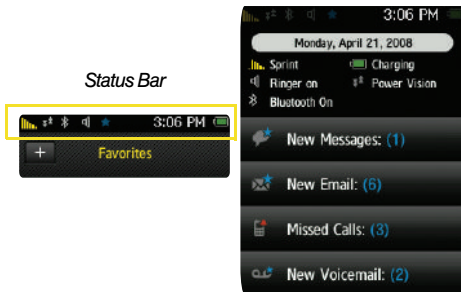
For example, to view your text messages:

- Press  and touch **Main** () > **Messaging**. (If you have any text messages, they are displayed.)

Displaying the Status Bar

This drop-down screen provides some quick device reference information such as: Date, Signal Strength, Ringer Status, Battery Charge Status, Power Vision status, as well as new messages and emails.

1. Touch the top line of the display screen.

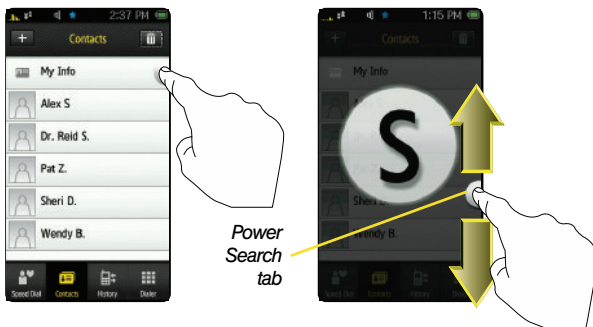


2. Touch the popup screen once to close it or wait a few seconds for it to close automatically.

Changing the One Hand Operation Setting

The Instinct allows you to configure the Power Search tab on screens such as those that display your Contacts entries or your music list, to be on either the right or left of the screen.

As an example, when the *Right Handed* option is selected, the **Power Search tab** is located along the right side of the screen (shown in the image on page 19) and Contacts entries are then selected by pressing their name fields along the left side of the LCD.



1. Press  and touch **Main** () > **Settings** > **General** > **One Hand Operation**.
2. Touch either *Right Handed* (to place the scrolling zone along the right of the LCD) or *Left Handed* (to place the scrolling zone along the left of the LCD).

Scrolling Through Field Entries

There are several pages where you'll be asked to make a field selection and then enter a value by either touching the up/down selection arrows or quickly sliding through these values by using either your fingertip or a stylus. One such example can be found within the Alarm page.

1. Press  and touch **Main** () > **Clock** > **Alarm** > .
2. Touch the **Time** field and then adjust the hour and minutes values by using either the up/down input arrows or by quickly sliding over the numbers.

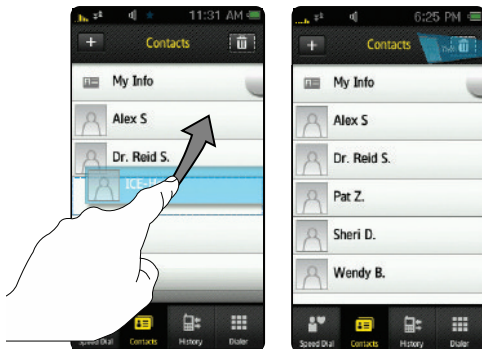
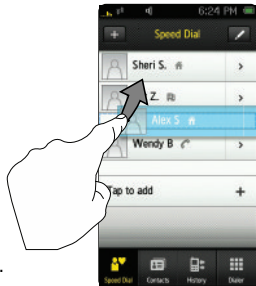


Detaching Entries

The Instinct allows you to detach an entry from a list and then either move its location (within that same list) or drag it into the Trash Bin for deletion.

1. From a screen containing entries, touch and hold an entry. You will notice that it turns a lighter blue as it detaches from the list.
2. While still holding the entry, wait until it appears to detach from the current list and an outline forms over its current location.
3. Place it in a new location (as with a Speed Dial entry) by hovering between two existing entries and then releasing it.
– or –

Delete it by dragging the entry over the Trash Bin (🗑️) and then releasing it. The entry then disappears into the icon.



Backing Up Within a Menu

To go to the previous menu:

- Press .

Note There might be cases where pressing this button will not exit the current menu. In these cases, try pressing another Functions menu button to “release” the current activity. For example, if you are in the dialer and pressing  doesn't send you to the previous menu, press .

To return to the unlock screen:

- Press  to lock the device (turn off the display) and then press  again to reveal the unlock screen.

To exit out of your current application:

- Press  or .

Entering Text

Selecting a Text Input Mode

Your device provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when using email and text messaging).



1. From a screen where you can enter text, touch the text entry field.
2. From the onscreen keyboard, touch the button (shown above) to change the text input mode.
 - Touching  changes the onscreen keyboard orientation between Portrait, Hand Writing (see the **User Guide** on the CD), or Landscape views.

3. Touch one of the following options:

- **abc** to enter alphabetic characters (both uppercase and lowercase) using the keyboard.
- **123 !@#** to enter numbers or symbols with the keyboard. (See page 22.)

Tip

When entering text, touch **Caps** to change letter capitalization (ABC or abc).

Entering Text Using ABC Mode

1. Touch the **abc** button at the bottom right of the onscreen keyboard. (See “Selecting a Text Input Mode” on page 21.)
2. Enter the desired text using the corresponding keys. Change the case of the alphabetic characters by touching **Caps**. (Touch **Caps** twice for caps lock.)
 - If you make a mistake, press  to erase a single character.
 - Press and hold  to erase an entire word or line.
3. Insert a new paragraph by touching .
4. When a current letter is capitalized, consecutive letters return to lowercase until the onscreen **Caps** key is touched again.
5. Touch **Done** to complete the text entry.

Entering Numbers and Symbols

1. Touch **123 !@#**. When the keyboard displays both numbers and symbols, touch the appropriate key. (See “Selecting a Text Input Mode” on page 21.)
2. Access additional symbols by touching **More**.
 - Touch **123** to return to the Numbers keyboard.
3. Insert a new paragraph by touching .
4. Touch **abc** to return to entering letters.
5. Touch **Done** to complete the numeric or symbol entry and exit the onscreen keyboard.

Phone

- ♦ *Displaying Your Phone Number (page 23)*
- ♦ *Making and Answering Calls (page 23)*

Displaying Your Phone Number

- ▶ Press  and touch **Main > Settings > General > Phone Information**. (Your phone number and other information about your device and account will be displayed.)

Making and Answering Calls

Making Calls

Placing a call from your device is as easy as making a call from any landline phone.

1. Make sure your device is on.
2. Press  and touch **Dialer** ().
3. Enter a phone number using the onscreen dial pad. (If you make a mistake while dialing, press  to erase the numbers.)
4. Touch  **555-555-1234**. (The phone number appears in the  **TALK** button.)
5. In a single motion, touch and slide  **End Call** to the right when you are finished.

Tip

To redial your last outgoing call, touch either **Redial** or access the History page and then touch the number from the list.

Answering Calls

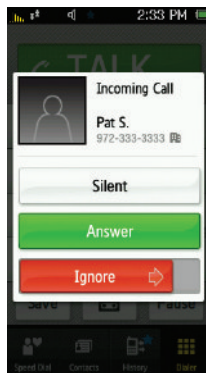
To answer a call while the device is active:

1. Make sure your device is on. (If your device is off, incoming calls go to voicemail.)
2. Touch **Answer** to answer an incoming call.
Other options include:
 - **Silent** to mute the ringer.
 - **Ignore** (touch and slide to the right) to send the call to your voicemail box.

Your device notifies you of incoming calls in the following ways:

- The device rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number or picture may also be displayed, if available.



To answer a call while the device is locked:

When the device is locked, neither the screen nor side buttons are active. This prevents accidental activation of a device feature or screen.

When you receive an incoming call, your screen illuminates and indicates the Caller ID information.

If the caller has been previously entered into your Contacts list, the name, number, and associated photo (if available) will be displayed as a floating card on the screen.

1. To answer the call, slide this virtual card up towards the **Answer** field.
2. To ignore the call, slide this virtual card down towards the **Ignore** field.



Note When your device is off, calls go directly to voicemail.

Ending a Call

- In a single motion, touch **End Call** and slide to the right.

Calling Emergency Numbers

You can place calls to 911, even if your device is locked or your account is restricted.

1. Press and touch **Dialer** ().
2. Enter and touch .

Note When you place an emergency call, your device automatically enters Emergency mode and remains in this mode until you manually exit.

For more information about Emergency mode settings and Enhanced 911 (E911) notification, please see the **User Guide** on the CD.

In-Call Options

To select an in-call option, touch the corresponding onscreen button. The following options may be available:

- **Mute** or **Unmute** to toggle the onboard microphone's mute state (on/off).
 - Touch **Mute** during a call to mute the microphone.
 - Touch **Unmute** to unmute the microphone.
- **On** or **Off** to route the device's audio through the speaker or through the earpiece.
 - ▶ Move the slider to **On** to route the device's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the device.)
 - ▶ Move the slider to **Off** to use the device's earpiece.

WARNING

Because of higher volume levels, do not place the device near your ear during speakerphone use.

- **Add Call** to initiate a three-way call.
- **Contacts** () to display your Contacts list.
- **Dialer** () to display the onscreen dial pad where you can choose to **Save** the current number, **End the call**, or **Cancel** the current dialer operation.
- Press  to access a variety of In Call Applications, without ending your current call, such as:
 - **Contacts, Call History, Messaging, Notes, Calendar, Clock, Calculator, and Phone Info.**

End-of-Call Options

After you receive or make a call, the device provides you with three end-of-call options:

- **Redial** to dial the last outgoing or received phone number.
- **Save** to store the current phone number into your Contacts list.

Note

If the current number has already been stored to your Contacts list, Save is replaced with Contacts.

- **Contacts** to go to the corresponding entry in your Contacts list.
- ▶ Press **Done** to exit from the end-of-call screen and display the Speed Dial screen.

If no action is taken after a few seconds, the device automatically returns to the Speed Dial screen.

Settings

- ◆ *Sound Settings (page 28)*
- ◆ *Display Settings (page 30)*
- ◆ *Touch Settings (page 31)*
- ◆ *Location Settings (page 32)*
- ◆ *Favorites (page 33)*

You can customize your device to sound, look, and operate just the way you want it to. This section describes how to change your device's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

Selecting Ringer Types

Your device provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls, messages, and other alerts by the ring.

1. Press  and touch **Main** () > **Settings** > **Ringers**.
2. Touch an alert type (**Voice Calls**, **Voicemail**, **Messages**, **Alarm/Calendar/Timer**).
 - Touch  to play a sample of the current ringer.

3. Scroll through the list of available ringers.
 - Touch  to play a sample of a highlighted ringer.
4. Touch a sound name to assign it.

Activating Voice Notification

This feature will call out a phone number instead of using your assigned ringer.

1. Press  and touch **Main** () > **Settings** > **Ringers**.
2. Locate the **Voice Notification** field.
3. Touch and drag the slider to either **On** or **Off**.

Volume Settings

Adjusting the Ringer Volume

1. Press  and touch **Main** () > **Settings** > **Volume & Vibration**.
2. Touch and drag the Ringer Volume slider left or right to adjust the volume level.
3. Touch and drag the **Always Vibrate** slider left or right to turn the feature either **On** or **Off**.
4. Once you are done, press .

Tip

You can adjust the ringer volume (or the earpiece volume during a call) by using the volume key on the left side of your device.

Adjusting the System Volume

1. Press  and touch **Main** () > **Settings** > **Volume & Vibration**.
2. Touch and drag the System Volume slider left or right to adjust the volume level.

Adjusting Other Volume Settings

1. Press  and touch **Main** () > **Settings** > **Volume & Vibration**.
2. Touch and drag the corresponding sliders left or right to turn the feature either **On** or **Off**.
 - Choose from: **Touch Vibrate**, **Touch Tone**, and **Startup & Shutdown**.
3. Once you are done, press .

Silence All

Activating Silence All allows you to mute all sounds without turning your device off.

- ▶ Press and hold the volume key down until **Silence All** appears onscreen.

To deactivate Silence All:

- ▶ Press and hold the volume key up repeatedly to select a new volume level.

Display Settings

Backlight

Select how long the display screen remains backlit and time until it turns off after any action.

To set the backlight dim time:

1. Press  and touch **Main** () > **Settings** > **Display** > **Dim**.
2. Touch a time setting.

Note Long backlight settings reduce the battery's talk and standby times.

To set the backlight deactivation time:

1. Press  and touch **Main** () > **Settings** > **Display** > **Off**.
2. Touch a time setting.

Background

Choose what you see on the screen while powering on or off and when in the unlock screen.

1. Press  and touch **Main** () > **Settings** > **Display**.
2. Touch the **Background** field.
3. Choose a source for your new image by touching the corresponding onscreen button.
(A list of available images will be displayed.)
 - Choose from: **Take Picture**, **Preset Images**, **My Photos**, or **Downloads**.
4. Scroll through the images by sliding your fingertip or stylus across the screen.
5. With the selected image onscreen, touch **Assign**.

Brightness

Adjust your screen's brightness to suit your surroundings.

1. Press  and touch **Main** () > **Settings** > **Display**.
2. Touch and drag the slider left or right to adjust the brightness level.

Touch Settings

Touch Sensitivity

The Instinct's touch screen requires a small amount of pressure to operate. The smaller the size of your contact point on the screen, the less the amount of pressure required. The tip of your finger will work better than the pad of your finger, and a fingernail or stylus will require even less pressure. Initially, your device's sensitivity is set to its highest level. Once you have discovered your preferred method for operating your touch screen, you may find that it is too sensitive for some applications. You can adjust how sensitive the device is to touch actions on the screen.

1. Press  and touch **Main** () > **Settings** > **General** > **Touch Sensitivity**.
2. Touch and drag the slider left or right to adjust the sensitivity level.
 - Touch the onscreen **Touch Here** button to gauge the response of the new sensitivity level.
3. Once you are done, touch **Done**.

Screen Calibration

Use this menu to re-align the screen's touch accuracy. This should only be done if the device does not appear to be responding properly to onscreen touches.

1. Press  and touch **Main** () > **Settings** > **General** > **Calibration**.
2. Touch **OK** and follow the onscreen instructions.

Important

For this calibration process to complete successfully, it is recommended that you use the stylus to accurately set the new calibration touch points.

Location Settings

Your device is equipped with a Location feature for use in conjunction with location-based services. The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note

Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your device's Location feature:

1. Press  and touch **Main** () > **Settings** > **General**.
2. Touch and move the Location slider to **On**. Read the disclaimer and touch **OK**.
 - Move the Location slider to **Off** to disable this feature.
3. Once you are done, press .

Favorites

Your device offers you the option of assigning up to 12 shortcuts to favorite or often-used functions. You can use the  function to quickly launch your personally designated shortcuts.

- ▶ Press  and touch **Favs** (.

To add an application as a Favorite Function:

1. Touch the onscreen **Tap to add** button.
2. Touch **Application** and choose from one of the following category types: **Main**, **Fun**, or **Web**.
3. Touch an application from one of these three category functions to add it to the Favorites page.
4. Repeat this process to add other functions such as **Music Playlist**, **Send Message/Email**, **Web Bookmarks**, **TV Channels** and **Radio Station**.

Security

- ◆ *Using the Lock Feature (page 34)*
- ◆ *Resetting Your Device's Settings (page 35)*
- ◆ *Resetting Your Device (page 35)*

By using the security settings on your device, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your device's security settings. With several options available, you can customize your device to meet your personal needs.

Using the Lock Feature

Locking Your Device

When your device is locked, your screen turns off. Regaining access requires entering a lock code.

1. Press  and touch **Main** () > **Settings** > **Lock**.
2. Touch and drag the **Auto Lock** slider to the **On** position.
3. Read the onscreen information and touch **OK**.
4. Press  to return to the previous screen.

Unlocking Your Device

1. Press  to turn the device on.
2. Enter your lock code.

Changing the Lock Code

1. Press  and touch **Main** () > **Settings** > **Lock** > **Change Lock Code**.
2. Use the onscreen dial pad to enter your new lock code and touch **Done**.
3. Re-enter your new lock code and touch **Done**.

Resetting Your Device's Settings

Resetting the device restores all of the factory defaults, including the ringer types and display settings. Onboard data such as Contacts, History, Scheduler, and Messaging are not affected.

1. Press  and touch **Main** () > **Settings** > **Reset** > **Reset Settings**. (A disclaimer is displayed.)
2. Read the disclaimer and touch **Proceed**.
3. Use the onscreen dial pad to enter the lock code provided on the disclaimer.
4. Touch **Done** to restore all factory settings.

Resetting Your Device

Resetting the device restores all of the factory defaults, including the ringer types and display settings and deletes all content stored on the phone.

1. Press  and touch **Main** () > **Settings** > **Reset** > **Reset Phone**. (A disclaimer is displayed.)
2. Read the disclaimer and touch **Proceed**.
3. Use the onscreen dial pad to enter the lock code provided on the disclaimer.
4. Touch **Done** to restore all factory settings.

History

- ◆ *Viewing History (page 36)*
- ◆ *History Options (page 37)*
- ◆ *Making a Call From History (page 38)*
- ◆ *Saving a Phone Number From History (page 39)*

History keeps track of incoming calls, outgoing calls, and missed calls. This section guides you through accessing and making the most of your History.

Viewing History

History is a list of up to 240 (80 incoming, 80 outgoing, and 80 missed) phone numbers (or Contacts entries) for calls you placed, accepted, or missed. History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

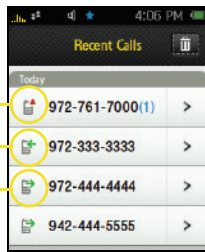
When you place, accept, or miss a call, a record of the call is saved in the History list. When you view the numbers in the History list, an icon to the left of the number indicates the call type:

- **Missed:** Indicates any missed calls.
- **Received:** Indicates any received calls that were answered.
- **Dialed:** Indicates all outgoing calls made from your device.

Missed Call

Received Call

Dialed Call



Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view *History*:

1. Press  and touch *History* ().
2. Scroll through the list to locate specific calls.

Note *History records only calls that occur while the device is turned on. If a call is received while your device is turned off, it will not be included in the device's history.*

If you return a call from the voicemail menu, it will not be included in your device's history.

History Options

1. Press  and touch *History* ().
2. Touch  to display an entry's options.

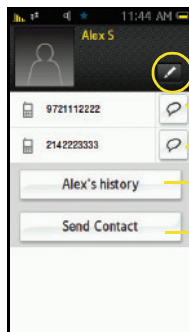
Tip *An unknown entry only displays a contact number.*

3. If the entry is not currently part of your Contacts list, touching  reveals the following options:
 - **Save** lets you store the entry into your Contacts list.
 - **Call** dials the phone number for the entry.
 - **Message** lets you send a text message to the entry.
 - **History** provides a specific call history list for the current entry.

Tip *A known entry (found within the Contacts list) is shown with the entry name and contact number.*

4. If the entry has been previously entered into your Contacts list, touching  reveals the following options:

- **Caller's name** (if the number is already in your Contacts).
- **Edit Entry** () lets you either edit the number (if already in your Contacts list) or create a new entry.
- **Send New Text Message** () lets you send a text message to the entry.
- **<Name's> history** provides a specific call history list for the current entry.
- **Send Contact** delivers the current history entry information to an available user via a wireless Bluetooth connection. See “Bluetooth” on page 74.



Edit Entry Button

Send New Text Message Buttons

Contact's History Button

Send Contact Info via Bluetooth Button

Making a Call From History

1. Press  and touch **History** (.
2. Touch an entry's name or number.

Note

You cannot make calls from History to entries identified as No ID or Restricted.

Saving a Phone Number From History

Saving a New Number from History

1. Press  and touch *History* ().
2. Touch .
3. Touch **Save**.
4. Follow the onscreen prompts to save the new entry.
5. Touch **Done** to save the new entry.

Note

You cannot save phone numbers already in your Contacts or from calls identified as No ID or Restricted.

Contacts

- ◆ *Adding a New Contacts Entry (page 40)*
- ◆ *Saving a Phone Number (page 42)*
- ◆ *Finding a Contacts Entry and Making a Call (page 43)*
- ◆ *Contacts Entry Options (page 44)*
- ◆ *Deleting Contacts Entries (page 46)*
- ◆ *Assigning Speed Dial Entries (page 46)*
- ◆ *Assigning a Ringer Type to an Entry (page 48)*
- ◆ *Sprint Mobile Sync (page 49)*

Your device's **Contacts** list helps you stay in touch with family, friends, and colleagues by keeping track of all their contact information. This section explains how to use your device's **Contacts** list.

For more information about **Contacts** options, see the *User Guide* on the CD.

Adding a New Contacts Entry

Your device can store up to 600 **Contacts** entries. **Contacts** entries can store up to a total of 4200 phone numbers, and each entry's name can contain 64 characters.

1. Press  and touch **Contacts** ().
2. Touch  in the upper-left corner to begin creating a new **Contacts** entry.
3. Touch the **Enter Name** field, use the onscreen keyboard to enter a name, and press **Done**. (See "Entering Text" on page 21.)
4. Touch the **Add Number** field, use the onscreen numeric key pad to enter a phone number, and press **Done**.
5. Touch a label for the number (*Mobile, Home, Work, Pager, or Others*).

6. Use your fingertip to scroll up and down the screen and touch any of the remaining fields to update their information and press **Done**. Available fields include:
 - **<image icon>** to assign a picture to the entry. Choose an option to select a picture:
 - **Take Picture** to use the camera to take a new picture and assign it to this entry.
 - **My Photos** to retrieve a previously stored image from your My Photos folder and assign it to this entry.
 - **Downloads** to access the Downloads folder and choose and assign a previously downloaded image.
 - **Add Number** to add a phone number to the entry.
 - **Add Email** to add an email address to the entry.
 - **Enter Address** to add a mailing address to the entry. (Capitalize the two character abbreviation for the state in the mailing address so that it can be recognized by applications other than those on your Instinct.)
 - **Set Ringer** to assign a custom ring tone to the entry. This custom ring tone will be played when an incoming call from this entry is announced.
 - **Enter URL** to add a Web site's URL to the entry.
 - **Enter Memo** to add a note, street address, or other information.
7. Touch **Done** to save the entry. Once saved, the new entry is displayed within the Contacts page. (See "Contacts Entry Options" on page 44.)

Tip

ICE – In Case of Emergency

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under "ICE" in your device's Contacts list. For example, if your mother is your primary emergency contact, list her as "ICE–Mom" in your Contacts list. To list more than one emergency contact, use "ICE1–___" "ICE2–___" etc.

Note

You can transfer all of your contacts from your old phone to your Instinct. See "Transferring Contacts" on page 64.

Saving a Phone Number

To save a number from the unlock screen:

1. Press  to unlock your device.
2. Press  and touch **Dialer** ().
3. Enter a number and touch **Save**.
4. Touch either **New Contact** or **Existing Contact**.
5. Touch a label (*Mobile, Home, Work, Pager, Others*).
6. Touch the **Enter Name** field and use the keyboard to enter the new contact name.
7. Touch **Done** to store the new name.
8. Enter information into any of the other desired fields by using the keyboard/dial pad.
9. Touch **Done** to save the new entry.

To save a number from the end-of-call screen:

After you have received or made a call, the device displays end-of-call options.

1. Touch and slide  to the right to end the current call.
2. Touch **Save**.
3. Follow the onscreen prompts to save the number.
4. Touch **Done** to save the new entry.

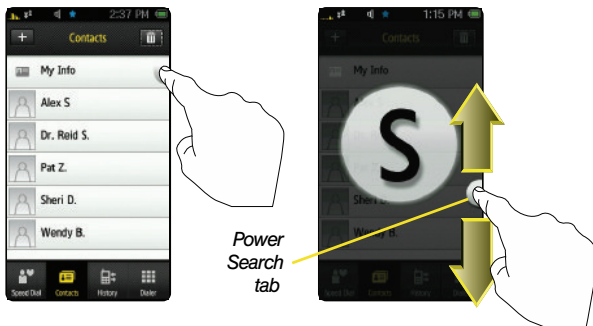
To save a number from the History screen:

1. Press  and touch **History** ().
2. Touch  adjacent to an entry.
3. Touch **Save**.
4. Follow the onscreen prompts to save the number.
5. Touch **Done** to save the new entry.

Finding a Contacts Entry and Making a Call

You can find a Contacts entry in the alphabetical listing of the names in your Contacts. Follow the steps below to find Contacts by name.

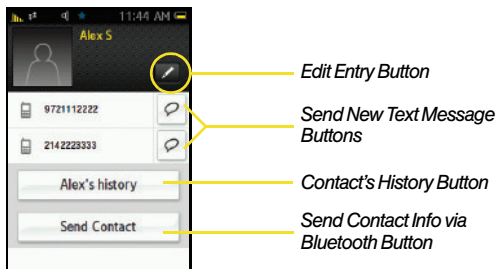
1. Press  and touch **Contacts** ().
2. Scroll through the list (up/down) until you find your entry.
3. Touch the name you want to call from the list.



Contacts Entry Options

To access the Contacts entry's options page:

1. Press  and touch **Contacts** ().
2. Touch an entry to display its available options page where you can edit the Contacts entry, send a new text message, view specific calling history or share information via Bluetooth.



Editing a Contacts Entry

1. From the options page, touch  to edit the Contacts' entry information.
2. Touch a field and make changes to the information on this page.
3. Touch **Done** to save the new updates. See "Adding a New Contacts Entry" on page 40.

Using the Phone Number Options

1. From the options page, touch  to access the New Text Message screen where you can begin sending an SMS text message to a selected phone number.
2. Follow the onscreen instructions.

Reviewing a Contacts' Calling History

- ▶ From the options page, touch the contact's **history** button to view a list of those calls and text messages made and received from this entry.
 - This history list is specific to this entry and includes calls and text messages to and from all phone numbers used by this entry.

Sending Contact Information via Bluetooth

Prior to using this feature, Bluetooth must first be enabled (). See "Turning Bluetooth On and Off" on page 74.

1. From the options page, touch the **Send Contact** button to begin searching for any visible and available Bluetooth device within your communication range.
2. Touch an available Bluetooth device entry from the list.

Note *To be detected by the Instinct, an external Bluetooth device must be both active and visible.*

3. Touch **Send** to begin the upload process. Follow the onscreen instructions. See "Bluetooth" on page 74.
4. The recipient must then accept the incoming contact card.
 - Accepting places a copy of the incoming entry into their Contacts entry list.

Deleting Contacts Entries

To delete selected Contacts entries:

1. Press  and touch **Contacts** ().
2. Touch () to open the Delete menu.
3. Touch any Contacts entries you wish to delete. Selected entries are highlighted in blue.
4. Touch and drag  to the right.

Note Individual entries can also be deleted by touching and holding it until it detaches from the list, dragging it over the Delete icon, and then lifting your finger off the screen to release it into the Trash Bin.

Assigning Speed Dial Entries

Your device can store up to 99 phone numbers within the Speed Dial list.

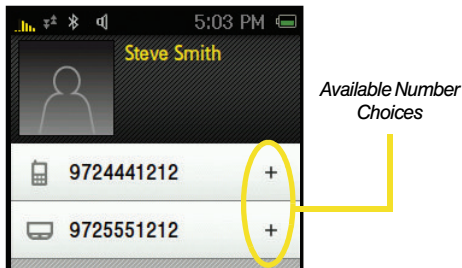
Note Only phone numbers that are stored in Contacts can be added to the Speed Dial list.

You can also rearrange existing speed dial entries to appear in any desired order within the Speed Dial list. (See the **User Guide** on the CD for more details.)

To add a phone number to the speed dial list:

1. Press . The **Speed Dial** () screen appears by default.
2. To begin adding an existing number, touch either  or the onscreen **Tap to add** button.
3. Use your fingertip to scroll through the available list of Contacts entries.

4. Touch the name of a Contacts entry.
 - The **Assign a Speed Dial** page then displays a list of available Contacts entries from which you can then select a desired phone number.



5. Touch  to select a phone number and assign it to an available location on the Speed Dial list.
 - The icons to the left of the phone number correspond to their previously selected label.
 - Although the same name will appear in the Speed Dial list, the icon adjacent to the entry's name indicates which phone number was assigned.

Finding Speed Dial Numbers

1. Press . The **Speed Dial** () screen appears by default. See “Assigning Speed Dial Entries” on page 46.
2. Scroll down through speed dial entries by sliding your fingertip up or down.
 - Speed dial numbers are displayed in the order in which they were added but can be reorganized to appear in any order.
3. Touch the entry to dial the entry's default phone number.

Assigning a Ringer Type to an Entry

Assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 28.)

1. Press  and touch **Contacts** ().
2. Touch an entry and touch .
3. Scroll through the page by sliding your finger up and down on the screen until you locate the **Set Ringer** field.
4. Touch the entry within the **Set Ringer** field and scroll through the list of available ringer sounds.
 - Touch  to play samples of selected ringers.
5. Touch a ringer name to assign it.
6. Touch **Done** to save the new ringer type.

Sprint Mobile Sync

All of your contacts can be added and edited online using the Sprint Mobile Sync service. With Sprint Mobile Sync you can:

- Synchronize and back up your contacts. Save all the contacts information from your device in a secure location and automatically synchronize new information from the computer to the device and from the device to the computer.
- Transfer contacts to a new phone. When you activate a new device, your existing contacts information is sent to the device upon activation.
- Erase contacts information from a lost device. If your device is lost or stolen, you can use Sprint Mobile Sync to remotely remove all the contacts information. You can then send the information to your replacement device.
- Import and export contacts with online address books. Import or export contacts information from or to your Outlook or other compatible database.

Activating Sprint Mobile Sync

To activate *Sprint Mobile Sync*:

1. Press  and touch *Main* () > *Settings* > *Mobile Sync*.
2. Touch and drag the slider to the *On* position.

Accessing Sprint Mobile Sync Online

1. Sign on to your *My Sprint* page at www.sprint.com.
2. Click *My Online Tools* > *Sprint Mobile Sync*.
3. Follow the onscreen instructions to add, edit, and manage all of your contact information.

Note

You can transfer all of your contacts from your old phone to your Instinct. See "Transferring Contacts" on page 64.

Calendar

- ◆ *Adding an Event to the Calendar (page 50)*
- ◆ *Event Alert Menu (page 52)*

Your device is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your device into a time management planner that helps you keep up with your contacts, schedules, and commitments.

Additional details about Calendar and other tools such as Alarm Clock and Calculator can be found in your device's *User Guide* on the CD.

Adding an Event to the Calendar

Your Calendar helps you organize your time and reminds you of important events.

1. Press  and touch **Main** () > **Calendar**.
2. Select the day to which you would like to add an event by touching a day on the calendar. Touch  or  to view a different month and then touch a day.
3. Touch  to open the New Event window.
4. Touch **Enter Title** to create a new title for the event.
 - Enter the event title and touch **Done** to save the title.
5. Select a start and end time for the event by touching the **Start** and **End** fields.

6. Assign an hour and minute by either:
- Scrolling through both reels (hour and minute) by sliding your finger up and down on the screen.
 - or –
 - Touching the arrows above or below each field.

Tip

Touching and holding down on the arrows (up or down) increases the speed at which the numbers scroll through each reel.

- Drag the slider to **AM** or **PM**.
 - Once you are done setting the times, touch **Done**.
7. Select an alert time for the event by touching the **Alert** field and selecting an option.
8. Select a repeating status for the event by touching the **Repeat** field and selecting an option.
9. Select a ringer type for the alarm by touching **Set Ringer**.
- Touch  to play a sound sample for a selected ringer.
 - If a ringer has been previously selected, scroll through the list of available ringer sounds and touch a ringer name to reassign it.
10. Touch **Call Reminder** to associate a Contacts entry with the event.
- Scroll through the Contacts list and touch an entry to select it.
11. Touch **Save** to save the new event.



Event Alert Menu

When your device is turned on and you have an event alarm scheduled, your device alerts you and displays the event summary. By default, the alarm will sound ten minutes before the event, and then again on the event. There are several ways your device alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.

To silence the alarm and reset the schedule, touch the onscreen **Dismiss** button. (You can also silence the alarm by pressing the side volume key.)

To view additional options, press the appropriate onscreen button:

- **View** displays the event detail screen.
- **Dismiss** silences the alarm and replays it again at the time of the event.

Speech to Action

- ◆ *Running the Tutorial (page 53)*
- ◆ *Making a Call (page 54)*
- ◆ *Sending a Message (page 55)*
- ◆ *Launching an Application (page 57)*
- ◆ *Speech to Action Settings (page 57)*

Your device's Speech to Action feature lets you place calls using your voice directly from your device. This section includes easy-to-follow instructions for using voice-activated dialing.

Important

The Speech to Action feature will not launch if you are currently in an active menu. It will only function if you are in the Phone Functions menu, or Main Functions menu.

Running the Tutorial

Speech to Action automatically plays an audio tutorial the first time you access the feature. Any time you wish to replay the tutorial, follow these instructions.

1. Press and hold  (located on the right of the device).
2. Touch **Tutorial**.

Making a Call

Calling Contacts Entries

1. Press  on the side of your device. You will hear a prompt.
2. Say “**Call**” followed by the name and the label for the phone number you wish to call. For example, say “**Call John Mobile.**” The device dials the phone number stored for the contact “**John**” with the label “**Mobile.**”
 - If the location is not recognized or the name does not have a phone number stored in Contacts, your device will play the message “**No match found,**” and then return you to the previous screen.
 - If a name has only a single number, or if you know the name but are not sure which number to call, say “**Call**” followed by the name only. If the name is recognized and there is only one number for the name, your device immediately places the call.
 - If there are multiple numbers stored for the contact, the device prompts you with “**Which Number?**” and displays a list of options. You can select an option by saying it or by touching the corresponding phone number onscreen.

Note

If the device does not hear a command within approximately eight seconds, it deactivates Speech to Action without taking any action.

Calling Phone Numbers (Digit Dialing)

1. Press  on the side of your device. You will hear a prompt.
2. Say “**Call**” followed immediately by a 10-digit phone number, for example, say “**Call 555 555 5555.**”

3. If the correct number is repeated, say “**Yes**” to dial the number.
 - If the number is not recognized, the device will play the message “*Did you say call?*”
 - If the announced number is not correct, either say “**Yes**,” “**No**,” or “**Cancel**.” When the correct number is announced, say “**Yes**” to dial the number.

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced “One Eight Zero Zero.”

Sending a Message

Use a single voice command to launch messaging on your device and specify a recipient for the message.

To send a text message:

1. Press .
2. Say “**Send Text to**.”
3. Say the name or phone number of the recipient. For example, say “**John Smith**” or “**9725551212**.” The entry information for the specified contact is displayed.

Note

If a name contains multiple numbers and you do not specify the number type (work, mobile, etc.), your device chooses the mobile number by default.

4. If the device did not properly recognize the command, it prompts you with “*Did you say, send text to...*”
5. Respond by saying one of the following: **Yes**, **No**, **Repeat**, or **Cancel**.
6. Use the device’s onscreen keyboard to enter the text and touch **Done**.
7. Touch **Send** to complete the process.

To send a Picture Mail message:

1. Press .
2. Say “**Send Picture to.**”
3. Say the name or phone number of the recipient. For example, say “**John Smith**” or “**9725551212**.” The entry information for the specified contact is displayed.
4. If the device did not properly recognize the command, it prompts you with “**Did you say, send picture to...**”
5. Respond by saying one of the following: **Yes**, **No**, **Repeat**, or **Cancel**.

Note

To use this service, Sprint Picture Mail must be a part of your Sprint account plan.

6. Touch the location of the picture you wish to send with the outgoing Picture Mail message by touching the associated button (**Text Only**, **Camera Album**, **Saved Album**, or **<name>Album**).
- Follow the onscreen prompts to select a picture and then attach it to the new Picture message.
7. Touch the text field and use the onscreen keyboard to enter text into either the Subject or Text fields.
8. Once complete, touch **Done**.
9. Touch **Send** to complete the process.

Launching an Application

Open an application or access a menu by saying “Go To” followed by the name of the application or menu.

To see a list of possible choices:

1. Press .
2. Say “Go To.” A list of valid destinations is displayed and you are prompted with “Which shortcut?”
 - If the list is too long to fit on one screen, you can say the name of a destination.
 - Examples can include: *Traffic, Weather, Movie, Sports, News, and Search.*
3. Say the name of the application you want the device to activate.

Speech to Action Settings

To configure the voice settings:

1. Press .
2. From the “Say a Command” page, touch **Settings**.

From the Settings page you can configure the verbal Confirmation, activate the training mode (Adaptation), configure the modes (Expert/Prompt/Readout), or get information about the software.

Note

The Adaptation option allows you to personalize the service to recognize your voice, especially if you have a heavy accent or other unusual voice characteristics. ONLY use the Adaptation mode if the system is frequently misrecognizing your speech. You can always restore the system to its original factory setting.

microSD Card

- ◆ *Using Your Device's microSD Card and Adapter (page 58)*
- ◆ *Accessing the microSD Card via Computer (page 60)*
- ◆ *Connecting Your Device to Your Computer (page 61)*

Your device lets you use a microSD™ card and adapter to expand the available memory space. This highly secure digital card enables you to exchange images, music, and data between SD-compatible devices.

This section details the features and options of your device's microSD functionality.

Using Your Device's microSD Card and Adapter

Using the microSD Card

Your device is equipped with an installed **2GB** microSD (Secure Digital) memory card and its adapter to expand the device's available memory space. It allows you to store images, videos, music, and voice data in your device.

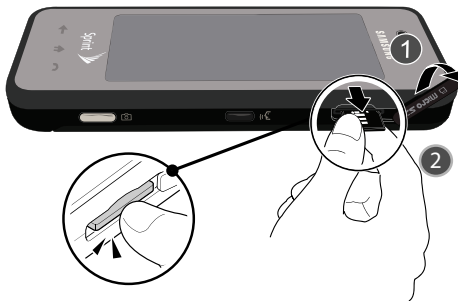
Important

The Camera and Music features require that you must have microSD card installed. Although the Instinct comes with a pre-installed 2GB card, it can support microSD cards of up to 8GB.

Removing the microSD Card

If you need to remove the microSD card for any reason, such as to transfer images to another device or replace the card, follow these instructions. For details about installation, please see the *User Guide* on the CD.

1. Flip up the microSD plastic cover on the right side of the device.
2. Firmly push the end of the card further into the device and release—the card should pop out from the memory card slot. If this does not work, repeat this process.



Note The microSD card and its adapter can be easily damaged by improper operation. Please be careful when inserting, removing, or handling them.

Note DO NOT remove a microSD card while files are being accessed or transferred. Doing so will result in loss or damage of data.

Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.

Accessing the microSD Card via Computer

The microSD card can be accessed via the Sprint Media Manager™ or directly via your computer (see “Connecting Your Device to Your Computer” on page 61).

- **Sprint Media Manager** is a software application that allows you to conveniently manage your multimedia files (music, pictures and videos), create playlists, and quickly access the Sprint Music Store.
 - This software package (available on the CD-ROM) also installs the device drivers necessary to access the internal microSD card via a USB connection.
- **Computer** provides access to the contents of the internal microSD card as if it were any other external storage device.

Important

The USB drivers (available on the CD-ROM) must be installed before connecting the Instinct to your computer. These drivers can be installed by itself as part of the Sprint Media Manager installation. Failure to install these drivers can cause your Instinct to not function with your computer. (See “Important Connection Information” on page 63.)

Connecting Your Device to Your Computer

Before using your device's mass storage capabilities, you must first install the USB driver to your computer from the CD-ROM that came with your device.

1. Connect one end of the included USB cable to an available USB port on your computer.
2. Plug the other end of the included USB cable into your Accessories/Power Cable Jack located on the side of the device. (Wait for the connection to be completed. When connected, your computer will automatically detect your device.)
3. Click the *My Computer* icon on the Windows desktop, and double-click the newly created drive letter (which may appear as an icon or text, depending on your View settings).

■ The default folders that appear are:

- **DCIM** is the default location for pictures and videos taken by the device.
- **Media** is the default location for both downloaded content and sideloaded videos.
- **Music** is the default storage location for downloaded and sideloaded music files managed by the Sprint Media Manager. This location can also contain playlists.
- **Others** provides a separate storage area for data files and other miscellaneous information.

4. Double-click any folder to reveal the contents of the microSD card.



Transferring Data Directly to the microSD

The microSD card can be accessed and used just as easily as any other communicating storage device.

1. From your Desktop, double-click **My Computer** > <Device Letter> entry to display the folders and files available on the internal microSD card.
2. Open a folder and begin the transfer process of files from your computer to the microSD card's target folder.

To remove the connection:

- When you have finished transferring data, click the USB device icon on your computer's taskbar, and follow the onscreen instructions to safely unplug the USB cable.

Creating Folders in the microSD Card

1. From your Desktop, double-click **My Computer** > <Device Letter>.
2. Right-click and select **New** > **Folder**.

WARNING

Do not alter or delete the four default folders. These are used by the Instinct to sort the different file formats and contents.

Formatting the microSD Card

Formatting a microSD card permanently removes all files stored on the card.

1. From your Desktop, double-click **My Computer** > <Device Letter>.
2. Right-click and select **Format**. (A warning will be displayed.)
3. If you are sure you wish to remove all the files from your microSD card, follow the onscreen instructions.

Note

The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Note

When a formatted card is inserted into (or detected by) the Instinct, the four default folders will be created.

Important Connection Information

- The USB drivers (available on the CD-ROM) must be installed before connecting the Instinct to your computer. Failure to install these drivers can cause your Instinct to not function with your computer.
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.
- DO NOT use your computer to change or edit folder or file names on the microSD, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or return to the unlock screen, while using a mass storage device. Doing so will result in loss or damage of data.
- While your device is connected to the computer, your device's screen will display "Phone Off." You cannot make or receive calls while your device is using an active USB connection.
- If you connect a mass storage device to a peripheral device, your device may not work properly.

Transferring Content to Your Device

- ◆ *Transferring Contacts (page 64)*
- ◆ *Transferring Music, Pictures, and Videos (page 66)*
- ◆ *Transferring Other Previously Purchased Content (page 68)*

Transfer contact information, music, pictures, videos, and other previously purchased content such as ringtones from your old phone to your Instinct.

Transferring Contacts

All of your contacts from your old phone can be transferred to your device:

At the Store— Where you purchase your Instinct, the sales person can help you transfer your contacts over to the device.

Wireless Backup and Sprint Mobile Sync— If you subscribed to Wireless Backup or Sprint Mobile Sync service with your previous Sprint phone, your contacts will appear on your device.

- Mobile Sync is available on all EVDO Rev. A devices, which is the newer, faster EVDO technology, and Wireless Backup is only available on EVDO Rev. 0 devices. When you activate your new device, you will be prompted to activate Sprint Mobile Sync. If you subscribed to Wireless Backup for your old device, once you activate Sprint Mobile Sync, your contacts within Wireless Backup will then sync to your new device. (If you cancel Sprint Mobile Sync instead of activating the service, your contacts on Wireless Backup will be deleted.)

Bluetooth— Use the Bluetooth capabilities of your old phone to transfer all of your contacts to the device.

Transfer Contacts With Bluetooth

To set up your old phone and the Instinct to transfer contacts:

1. Turn on your old phone and then activate the Instinct.
2. Activate Bluetooth on your old phone and set visibility to **Always Visible**.
3. Press  and touch **Main** () > **Settings** > **Bluetooth** to activate Bluetooth on your new device.
4. Touch and drag the Bluetooth slider to the **On** position.
5. Touch **Visibility** and set your Bluetooth visibility to **Always Visible**.

To pair the two devices and send contacts to your Instinct:

1. On your Instinct, press  and touch **Main** () > **Settings** > **Bluetooth** > **Trusted Devices**.
2. Touch  in the upper-left corner to search for the old phone.
3. Select the previous phone by touching its name.
4. Enter a PIN of '0000' and touch **Done**.
5. On your old phone, go to the Bluetooth function that allows you to send all of your contacts to the trusted device. (Consult your **User Guide** on the CD for device instructions.)
6. Select all of your contacts to send them all.
7. Send the contacts.
8. On the Instinct, touch **Yes** to accept the incoming contact information.

To confirm that contacts have been transferred:

1. Press  and touch **Contacts** () to view the transferred contacts.
2. Once you have confirmed that the contacts are transferred, turn off your old device.

To turn Bluetooth off:

1. Press  and touch **Main** () > **Settings** > **Bluetooth**.
2. Touch and drag the slider to the **Off** position.
3. To return to the **Main Functions** menu, press .

Tip

Where you purchased the Instinct, Sprint store associates can quickly and easily transfer your contacts for you.

Transferring Music, Pictures, and Videos

There are two ways you can transfer music and videos you have previously purchased to your device. You can also transfer pictures using Sprint Media Manager.

- **Sprint Music Store** — Transfer songs you purchased from the Sprint Music Store to your device.
- **Sprint Media Manager** — Use Sprint Media Manager software to transfer songs, pictures, and videos from your computer to your device.

To transfer songs purchased from the Sprint Music Store:

1. Press  and touch **Fun** () > **Music** > .
2. Touch **Options** () > **Web Sync**.

Your device will go through a 5-step process of delivering all previously purchased Sprint Music Store songs to your device. (Depending on the number of songs you have purchased, this could take several minutes.)

3. Once sync is complete, touch  > **All Songs**. (Songs just delivered to your device appear in italics.)
4. Touch one of the songs displayed in the list.

5. Follow the onscreen prompts to complete the download of the songs you have selected by touching **Download Song**. (You can download all of the songs by touching **Download All**. Depending on the number of songs you've purchased, this could take a few minutes.)
6. Once download of the song(s) is complete, follow the onscreen prompts to **Play this Song** or **Add to Playlist**.

To transfer songs, pictures, and videos from your computer with Sprint Media Manager:

1. You must first install Sprint Media Manager software on your computer.
2. Insert the Sprint Media Manager software CD into the CD drive of your computer.
3. Follow the onscreen prompts to install the software.

To activate your device with Sprint Media Manager:

1. Click on the **Sprint Media Manager** desktop icon on your computer.
2. Turn your device on by pressing .
3. Connect one end of the included USB cable to an open USB port on your computer.
4. Plug the other end of the included USB cable into the Accessories/Power Cable Jack located on the side of the device. (Wait for the connection to be completed. When connected, your computer will automatically detect your device.)
5. Enter your email address and phone name (Samsung Instinct™).
6. From the Media Manager application, click **Activate**.



To manage and transfer your playlist:

1. From the **Add Media** dialogue, select **Media to import**.
2. From the left pane, create a media playlist for each media type (music, photos, videos).
3. Drag the playlists to the right pane.
4. Click **Transfer Now**.

Transferring Other Previously Purchased Content

You can transfer content which you have previously purchased from Sprint for your old phone, such as ringers, directly to your device using My Content Manager.

1. Press  and touch **Fun** () > **Shopping** to launch the Web browser.
2. Touch **My Content Manager** from the **Categories** menu.
3. Select a **Content Type**.
4. Select **Content Title** to view the item's details.
5. From the **Contact Details** page, select **Download** to redownload your content.

Note	<i>No charges apply when you redownload content to which you have digital rights.</i>
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Tip	<i>To redownload previously purchased ringers to which you own the digital rights, from Content Details in the My Content Manager, select Ringers. Select the ringer you want to download, and touch Download. Follow the onscreen instructions. Repeat the process for additional ringers or for other types of content.</i>
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Note	<i>You will be unable to download content that has expired, or that may be incompatible with your new device. Some ringers, games, and other content may work only with certain phones.</i>
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Camera

- ◆ *Taking Pictures (page 69)*
- ◆ *Recording Videos (page 72)*

Your device's built-in camera gives you the ability to take full-color digital pictures, view your pictures using the device's display, and instantly send them to family and friends. It's fun, and it's as easy to use as a traditional point-and-click camera: just take a picture, view it on your device's display, and send it from your device to up to 10 people.

For information on sending pictures and videos with your device, see "Sprint Picture Mail" on page 86.

Important

You must have a microSD memory card installed to use the Camera. Your device comes with a pre-installed 2GB card; it can support microSD cards of up to 8GB.

Taking Pictures

Taking pictures with your device's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

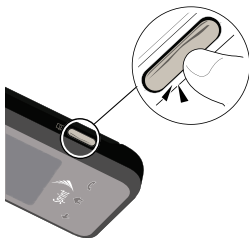
To take a picture:

1. Press  to activate camera mode.

Note

Pressing and holding  for more than 2 seconds launches the camcorder.

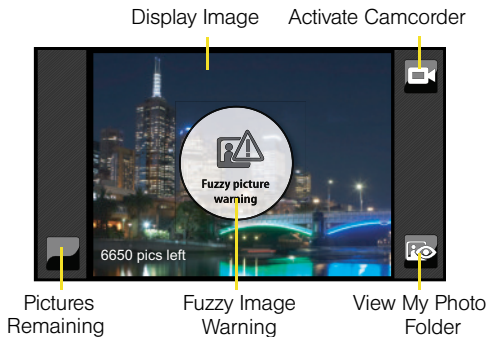
2. Using the device's display screen as a viewfinder, aim the camera lens at your subject.
3. Press  until the shutter sounds. (The picture will automatically be saved into the DCIM folder of your internal microSD card.)



Note

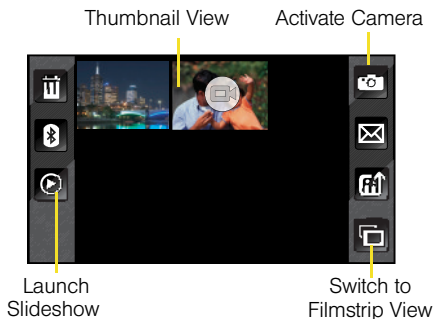
Image and video files can only be saved in the DCIM folder of the microSD card. Data can not be saved onto the device's memory.

4. Take a few minutes to get familiarized with the layout of the Camera screen.



Using the My Photo Folder

1. Once the picture has been taken, touch  to open the media screen in its default Thumbnail view.
2. Touch an image file from the media screen.



3. Touch one of the available options:

- **Delete** (🗑️) to delete the active file.
- **Send via Bluetooth** (📶) to send the picture via Bluetooth. This method can also be used to print the picture using a Bluetooth-enabled printer (see page 78). (You can also send pictures using Sprint Picture Mail. See “Sprint Picture Mail” on page 86.)
- **Play Slideshow** (🎞️) to display a slideshow sequence of the current pictures and videos found in the My Photo folder.
- **Magnify** (🔍) to increase/decrease the magnification of the currently active file.
- **Take New Picture** (📷) to return to camera mode to take another picture.
- **Send** (✉️) to send your picture using Sprint Picture Mail.
- **Upload** (📶) to upload the picture to the Sprint Picture Mail Web site (www.sprint.com/picturemail).
- **Filmstrip View** (📷) to display the current images in a scrollable Filmstrip view (see page 72).
- **Assign Picture** (🏠) to assign the selected picture to either a Picture ID image or as a Background.

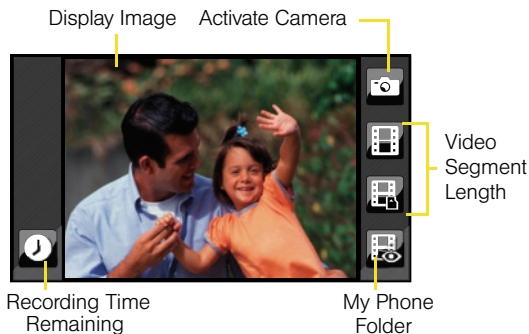
Recording Videos

In addition to taking pictures, you can also record, view, and send videos to your friends and family with your device's built-in video camera.

1. Press and hold  for at least 2 – 3 seconds to activate the video mode.
2. Using the device's main display screen as a viewfinder, aim the camera lens at your subject.
3. Touch the onscreen icon to change the recording length for the video segment:
 - **Short Clip** () lets you record video of up to 2 minutes (6MB) per segment that can then be wirelessly uploaded.
 - **Long Clip** () lets you record video segments with no preset time length. These videos are only limited by the available free storage remaining on the internal microSD card. (The available time length is displayed at the bottom left of the screen.)

Note *Any video segments [over 2 min. or 6 MB] cannot be uploaded or sent wirelessly.*

4. Press  to begin recording.
5. Press  to stop recording. (The video will automatically be saved into your **My Photos** folder.)



6. Touch  to return to the My Photo folder and view available multimedia file options:
- **Delete** () to delete either selected files or all files from the My Photo folder.
 - **Play Slideshow** () to display a slideshow sequence of the current image/videos found in the My Phone folder.
 - **Play** () to play the current video file.
 - **Take New Video** () to return to camcorder mode to shoot another video.
 - **Send** () to send your picture via Sprint Picture Mail.
 - **Upload** () to upload the picture to the Sprint Picture Mail Web site (www.sprint.com/picturemail).
 - **Filmstrip View** () to display the current images in a scrollable Filmstrip view.

Bluetooth

- ◆ *Turning Bluetooth On and Off (page 74)*
- ◆ *Using the Bluetooth Settings Menu (page 75)*
- ◆ *Pairing Bluetooth Devices (page 76)*
- ◆ *Sending Data via Bluetooth (page 77)*

Your device features built-in Bluetooth technology, allowing you to share information more easily than ever before. Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

Turning Bluetooth On and Off

By default, your device's Bluetooth feature is turned off. Turning Bluetooth on makes your device "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:

1. Press  and touch **Main** () > **Settings** > **Bluetooth**.
2. Touch and drag the slider to the **On** position. (The page then refreshes to reveal new functionality and options.)

To turn Bluetooth off:

1. Press  and touch **Main** () > **Settings** > **Bluetooth**.
2. Touch and drag the slider to the **Off** position to disable Bluetooth and hide all options.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

-  – Bluetooth is active (default status)
-  – Bluetooth is paired to a headset
-  – Bluetooth is active but having problems connecting to its paired device
-  – Bluetooth is actively transmitting or receiving data
-  – Paired Bluetooth device is paired and communicating
-  – Paired Bluetooth device is disconnected

Using the Bluetooth Settings Menu

The **Bluetooth** menu allows you to configure your Bluetooth service.

To access the Bluetooth Settings menu:

- Press  and touch **Main** () > **Settings** > **Bluetooth**.
- Set your Bluetooth options to:
 - Touch **Visibility** and select an option to set your Bluetooth visibility.
 - Touch **Device Info** to display your device's Bluetooth profiles and address.
 - Touch **Device Name** and use the keyboard to rename your device for Bluetooth usage.

Assigning a Bluetooth Name to Your Device

By default, your device is given the Bluetooth name "SPH-M800." You can easily change your device's Bluetooth name to avoid confusion with other nearby Bluetooth devices.

- Press  and touch **Main** () > **Settings** > **Bluetooth** > **Device Name**.
- Touch the grey name field.

3. Press and hold  to delete the default “SPH-M800” name.
4. Enter a new descriptive name for your device and touch *Done*.

Viewing Information for Available Devices

You can review detailed information for any available devices.

1. Press  and touch *Main* () > *Settings* > *Bluetooth* > *Trusted Devices*.
2. Touch the properties button () to view information for a selected device.
3. Touch *Done* to return to the previous listing.

Pairing Bluetooth Devices

Paired Devices

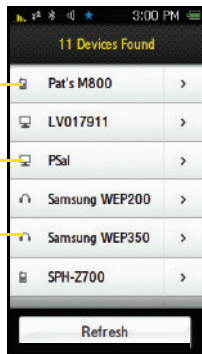
The Bluetooth pairing process allows you to establish trusted connections between your device and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

Note To pair Bluetooth devices with your *Instinct*, make sure your *Instinct* is visible to other devices. See “Using the Bluetooth Settings Menu” on page 75.

Bluetooth-capable
Phone

Bluetooth-capable
Computer

Bluetooth Headset



To pair your device with another Bluetooth device:

1. Press  and touch *Main* () > *Settings* > *Bluetooth* > *Trusted Devices*. (Your device will display a list of discovered in-range Bluetooth devices.)

2. Scroll down the list and touch a device name to begin the pairing process.
3. Enter the passkey (PIN) for the external device and touch **Done**.
4. Once the recipient enters the passkey/passcode for your Instinct, the pairing will be complete.

Note

Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Deleting Paired Devices

To delete a specific paired device:

1. Press  and touch **Main** () > **Settings** > **Bluetooth** > **Trusted Devices**.
2. Touch  (upper-right).
3. Touch **Delete Some** and touch and highlight an entry from the list.
4. Touch and drag  to the right to delete the selected device.

To delete all paired devices:

1. Press  and touch **Main** () > **Settings** > **Bluetooth** > **Trusted Devices**.
2. Touch  (upper-right).
3. Touch **Delete All** > **Delete** to delete all of the currently paired devices.

Sending Data via Bluetooth

You can send data saved on your device to another Bluetooth device.

To send contacts information via Bluetooth:

1. Press  and touch **Contacts** ().

2. Touch an entry and touch **Send Contact**. (The device begins searching for available Bluetooth devices. Bluetooth-capable phones appear in the list with a phone icon.)
3. From the list of Found Devices, touch the name field and touch **Send** to send the information to this recipient.

Tip

Do not touch  until searching has finished. This will refresh the list and cause the device to start a new search for Bluetooth devices.

4. The recipient must select whether to accept or reject the incoming transfer.

To send pictures via Bluetooth:

1. Press  and touch **Fun** () > **My Photo** > **Camera**.
2. Touch  (left of the screen). (The device begins searching for available Bluetooth devices.)
3. Select a picture to send by touching it. (You can select multiple pictures which are then highlighted in blue.)
 - To “deselect” a file, touch it again until it is no longer highlighted.
4. Touch **OK** to attach your files to a new message.
5. From the list of Found Devices, touch the name field to send the pictures or videos.

Tip

Touching  displays the properties of the selected Bluetooth device.

6. The recipient must select whether to accept or reject the incoming transfer.

Note

If your old phone has Bluetooth capability, you can transfer Contacts from it to your Instinct. See “Transfer Contacts With Bluetooth” on page 65.

Sprint Services

Sprint Service Features: The Basics

- ♦ *Visual Voicemail (page 79)*
- ♦ *Text Messaging (SMS) (page 84)*
- ♦ *Sprint Picture Mail (page 86)*

Now that you've explored your device's fundamentals, it's time to learn about the calling features that enhance your Sprint service. This section outlines your basic Sprint service features.

Visual Voicemail

Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you want without having to listen to every voicemail message first.

Visual Voicemail allows you to quickly and easily decide which voicemail messages you choose to listen to. You can also send your own visual voicemail messages to select recipients.

This new feature periodically goes out to your voicemail and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

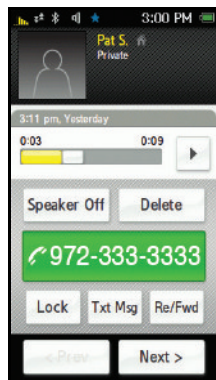
Setting Up Your Visual Voicemail

All unanswered calls to your device are automatically transferred to your voicemail, even if your device is in use or turned off. Therefore, you will want to set up your Sprint Voicemail and personal greeting as soon as your device is activated.

1. Press  and touch **Main** () > **Voicemail**.
2. Touch **Personalize Now** and follow the system prompts.
3. When prompted to enter information, touch  to display the onscreen dial pad.
4. Once you have completed the setup process, return to the Voicemail page (see steps 1 and 2).
5. Touch the **Welcome to Voicemail** message on the screen to listen to a brief explanation of Visual Voicemail services.

The following is a description of the features available while reviewing a Visual Voicemail message.

- **Timeline** provides a visual timeline for the current message. Touch and drag this bar to scrub through the message to different points. Touch  to pause the playback, touch  to resume.
- **Speaker Off/On** lets you turn the speakerphone on or off during playback. If the Speakerphone feature was enabled within the Voicemail Settings menu, the speakerphone will always be automatically enabled during voicemail playback.
- **Delete** lets you delete the current voicemail message. Touch **Delete** to confirm the deletion process.
- **TALK** ( 555-555-1234) allows you to place a call to the sender's phone number.
- **Lock** prevents deletion of the selected voicemail message.
- **Txt Msg** lets you create and then deliver a text message to the sender's phone number.



- **Re/Fwd** lets you reply to the current voicemail or forward it to anyone with either an email or phone number. This allows you to send this voicemail message to several recipients at the same time.

Note

Vicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode. (Do not activate One-Touch Message Access.)

Important

To configure your Voicemail and access the menu features, don't forget to touch  to display an onscreen dial pad that can be used to input your numeric responses.

Configuring Your Visual Voicemail Settings

All unanswered calls to your device are automatically transferred to your voicemail, even if your device is in use or turned off. Therefore, you will want to set up your Sprint Voicemail and personal greeting as soon as your device is activated.

- ▶ Press  and touch **Main** () > **Settings** > **General** > **Voicemail Settings**.

From the Voicemail Settings menu, you can:

- Configure your **Speakerphone** to automatically activate when you review your Visual Voicemail.
- Adjust your Voicemail **Greeting**.
 - Touch **Greeting** to call the voicemail system and be taken directly to the “**Setup Your Greeting**” menu, where you can record a new greeting.
- Compose your **From Name**. This is the name or number that is attached to your outgoing voicemails as part of an identification string.

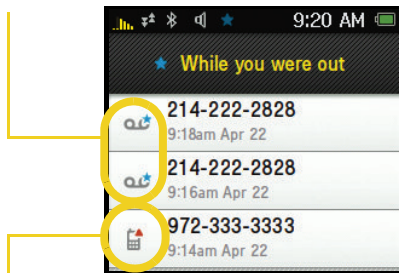
Voicemail Notification

There are several ways your device alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of your screen.

When you have a missed call or receive a new message (such as Voicemail, Text or Picture), your device alerts you and displays a ***While you were out*** () icon. This icon alerts you to either new messages (Text and Picture) or missed calls.

Voicemail Messages



Missed Calls

New Voicemail Message Alerts

The Instinct utilizes a new “Visual Voicemail” function that automatically retrieves a list of your current voicemail messages and then presents them as a detailed list.

The Voicemail page provides you with a list of messages containing the sender's phone number (or Contacts name) and length of message.

To call your voicemail:

1. Press  and touch **Main** () > **Voicemail**.
2. Touch an entry from the list of available voicemails to quickly access your voicemail and only playback the selected message.

To display your Missed Log:

1. Press  and touch **History** ().
2. Touch the entry's phone number to dial it.

Note

When you are roaming off the Sprint National Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press (*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Sprint National Network.

Your device accepts messages even when it is turned off. However, you are notified of new messages only when your device is turned on and you are in a Sprint service area.

Retrieving Your Voicemail Messages

You can review your messages directly from your wireless device or from any other touch-tone phone. To dial from your wireless device, either speed dial your voicemail or use the menu keys.

Using the Menu on Your Device to Access Your Messages

1. Press  and touch **Main** () > **Voicemail**.
2. Touch an entry from the list of available voicemails to quickly access your voicemail and only playback the selected message.

Using Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press .
3. Enter your passcode.

Note

Consult the **User Guide** on the CD to learn more about the advanced features of your device's visual voicemail.

Text Messaging (SMS)

With Text Messaging, you can send and receive instant text messages between your wireless device and another messaging-ready device. When you receive a new message, it will automatically display on your device's screen.

Composing Text Messages

1. Press  and touch **Main** () > **Messaging** > **Text** ().
2. Touch  to compose a new text message.
3. Select the contact entry method you prefer by touching an associated option:
 - **Recent List** to select a recipient from a list of recently sent messages.
 - **Contacts** to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).
 - **Manual Entry** to manually enter a recipient by choosing either:
 - **Enter Phone Number** to use the onscreen dial pad to enter a wireless phone number. Touch **Done** to continue.
 - **Enter Email Address** to use the keyboard to enter the recipient's email address. Touch **Done** to continue.
4. Use the keyboard to enter a message.

5. Touch **Done** to save your text and return to your message.
6. Add more recipients by touching  and repeating step 3.
7. Review your message and touch **Send**.

Accessing Text Messages

To read a text message:

When you receive a text message, an announcement tone sounds and a  icon is displayed on the screen.

- ▶ Touch **Dismiss** to ignore the notification and return to the message at a later time.)
 - or –

Touch **View** to read the new message.

1. Press  and touch **Main** () > **Messaging**.
2. Touch a message entry from the list.

To reply to a text message:

1. While the message is open, touch **Reply**.
2. Compose your reply and press **Done**.
3. Review your message and touch **Send**.

Deleting Messages

To delete all messages:

1. Press  and touch **Main** () > **Messaging**.
2. Touch () to open the Delete menu.
3. Touch **Delete All** > **Delete**.

To delete selected messages:

1. Press  and touch **Main** () > **Messaging**.
2. Touch () to open the Delete menu.
3. Touch **Delete Some**.
4. Touch any messages you wish to delete. Selected messages are highlighted in blue.
5. Touch and drag the **Delete Selected** slider to the right.

Sprint Picture Mail

Sprint Picture Mail lets you instantly send pictures and videos from your device to wireless phone numbers and email addresses.

Registering Your Sprint Picture Mail Account

The first time you try to send pictures or videos or access any of the picture management options involving the Sprint Picture Mail Web site, you will be prompted to register your Sprint Picture Mail account and establish a password.

1. When you see the Sprint Picture Mail account prompt, enter a password for your account and touch **OK**. (You will be prompted to confirm your password.)
2. The system will create your account and you will see an onscreen confirmation.

Sending Sprint Picture Mail From Messaging

1. Press  and touch **Main** () > **Messaging** > **Picture** ().
 2. Touch  to compose a new picture message.
 3. Select the contact entry method you prefer by touching an associated option:
 - **Recent List** to select a recipient from a list of recently sent messages.
 - **Contacts** to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).
 - **Manual Entry** to manually enter a recipient by choosing either:
 - **Enter Phone Number** to use the onscreen dial pad to enter a wireless phone number. Touch **Done** to continue.
 - **Enter Email Address** to use the onscreen keyboard to enter the recipient's email address. Touch **Done** to continue.
 4. Select an album from which to select a picture (such as **Text Only**, **Camera Album**, and **Saved Album**).
 5. Touch one or more thumbnail images and then touch **Ok**.
 6. Add more recipients by touching  and repeating step 3.
 7. From the New Picture Mail screen, select additional options.
 - Touch **Subj**: and enter a subject for the message. Touch **Done** to continue.
 - Touch **Text**: and enter a text message to go with the pictures. Touch **Done** to continue.
 - Touch **Add Voice Memo** to record and attach a voice memo.
 8. When you have finished adding content, review your message and touch **Send**.
- For additional information about Sprint Picture Mail, see your **User Guide** on the CD.

Web and Data: Sprint Power Vision

- ♦ *Web Access (page 88)*
- ♦ *Live Search (page 94)*
- ♦ *Email (page 94)*

Sprint Power Vision offers easy and amazing data services you will really use. These features – including portable Web access, messaging, TV, music, games, downloadable ringtones and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the Sprint National Network.

Web Access

Launching a Web Connection

- Press  and touch **Web** () > **Web**. (Your Web connection starts and the Instinct home page is displayed.)



Note

The default view for the browser window is to show only the left pane (Magnification.) Touching  allows you to also view the Navigation and Toolbar panes. To reset the view, touch  again.

Data Connection Status and Indicators

Your device displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:



Your device is connected to the high-speed Sprint Mobile Broadband Network (DO or 4G). When the triangles are animated, data is being transferred (for example, when you are opening a Web page); when the triangles are gray, you are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open). While data is being transmitted, you can make a call but can't receive one.



Your device is on and is connected to the Sprint 1xRTT data network. When the arrows are animated, data is being transferred (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are gray, you are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If no indicator is displayed, your device does not have a current data connection. To launch a connection, see “Launching a Web Connection” on page 88.

Navigating the Web

Navigating through menus and Web sites during a Web session is easy once you've learned a few basics. Here are some tips for getting around:

Using the Full Screen View

By default, both the Address Bar and Navigation toolbar will be visible onscreen. These items can be toggled off to reveal more of the current web page.

- ▶ Touch  to switch the views from either Full screen or Normal view.
 - The Magnification will remain onscreen regardless of the current view.

Scrolling Through a Web Page

As with other menu and list items on your device, scrolling is a simple matter of sliding your finger up or down through the page.

To scroll up or down through a Web page:

- ▶ Slide your finger either up or down on the screen.

To move around a Web page:

- ▶ Touch and drag across the screen in any direction.



Selecting Onscreen Items

- ▶ Touch an onscreen item or hyperlink.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

Entering Text Into a Search or Text Field

- ▶ Touch an onscreen text field or **Search** field twice to display the text input screen. See “Entering Text” on page 21.

Going Back

To go back one page:

- ▶ Touch  from the left of the Address bar.

Tip

To see the Navigation toolbar (and its associated buttons) you must be in the Normal viewing mode. See “Using the Full Screen View” on page 89.

Note

The  is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

- Touch .

Tip

To see the Navigation toolbar (and its associated buttons) you must be in the Normal viewing mode. See “Using the Full Screen View” on page 89.

Using the Web Toolbar

1. Press  and touch **Web** () > **Web**.



Options available from the Web toolbar include:

1. **Full Screen icon** lets you maximize the visible area onscreen by hiding both the Address bar and Web toolbar (right).

2. **Change Mode icon** lets you change the viewing mode of the current web page between Mobile Mode (screen is configured for viewing using standard mobile phone parameters) and Standard Mode (mimics how the page would appear on via a monitor). This default view mode is set from within **Main** () > **Settings** > **Web Browser**.
3. **Quick Navigation View icon** (while in Standard Mode) lets you preview an image of the current web page from a “birds-eye” view. The yellow rectangle indicates the currently displayed area.
4. **Zoom view** lets you toggle the zoom view of the current Web page (1x, 2x or ½x).
5. **Address Bar** lets you use an onscreen keyboard to navigate directly to a Web site by entering its URL (Web site address).
 - Using  takes you forward in your history to a previously viewed page.
 - Using  takes you back in your history to a previously viewed page.
6. **Web Search icon** launches a Web search page where you can enter a keyword and then search for it using the full built-in browser.
7. **Home icon** returns the browser to the Sprint Power Vision home page.
8. **Favorites icon** allows you to access and manage your bookmarks. To navigate to a site, simply touch a previous bookmark from the Favorites list.
9. **History icon** displays a list of your recently visited web sites. To navigate to a site, simply touch an entry from the History list.

Going to a Specific Web Site

To go to a particular Web site by entering a URL (Web site address):

1. Press  and touch **Web** () > **Web**.
2. Touch the Address bar and clear the existing address by pressing and holding .
3. Use the onscreen keyboard to enter a new URL and touch **Done**.

Note	<i>Not all Web sites are viewable on your device.</i>
-------------	---

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

1. Go to the Web page you want to mark.
2. Touch  to open the Web Bookmarks page.
3. Touch  > **Add Bookmark** to add the currently active web page to your current Favorites list.

Note *Bookmarking a page does not store the page contents, just its address.*

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

- From any Web page, touch  to open the Web Bookmarks page and then touch an entry from the list to launch that Web page.

Note *The bookmark containing the Home icon indicates the current home page.*

Using the Web Menu

The Web menu page on your Instinct gives you quick access not only to the Web, but also to categorized information that's tailored to your location (based on the ZIP code you provide).

1. Press  and touch **Web** () to display the Web menu page.
2. Touch an option, such as **Weather**, **News**, **Sports**, or **Movies**. (The first time you access an option, enter your ZIP code at the prompt and touch **Done**.)
3. Select categories and articles to view the information you want. From the **Movies** menu you can even follow prompts to call your local theater or launch a browser to buy tickets online, on-the-go (not available for all theaters or all showings).

Live Search

Live Search by Microsoft® lets you use your Instinct's Web and location capabilities together to find just what you want right now.

1. Press  and touch **Web** () > **Live Search**.
2. Read the Terms of Service and touch **I Agree** if you want to continue.
3. Press and hold  (located on the right of the device), say the name of a business and release . For example, press and hold , say "pizza," and release .
 - Live Search uses your GPS location to compile a list of nearby places.
4. Touch an entry from the resulting list to display an information page with an address, a phone number link, and buttons for maps, directions, and more.
5. Touch  to use Sprint Navigation to obtain audio turn-by-turn directions for the location selected.

Email

Your device's Email application lets you access and manage multiple email accounts simultaneously in one convenient location.

Getting Started With Email

1. Press  and touch **Main** () > **Email** > **Next**. (The Email setup wizard will then start and guide you through the setup process.)
2. Touch the grey device information field and then enter your wireless phone number and touch **Next**. (If the phone number is already filled in, touch **Next**.)

3. Select an email provider (such as AOL® Mail, AIM® Mail, Hotmail®, Yahoo!®, or Gmail®).

– or –

Select **Work** to set up a corporate email account using either Outlook Web Access from a Microsoft Exchange Server or the Sprint Mobile Email connector for direct access.

– or –

Select **More** to choose from additional options. There are many available email options listed, or you may add your own POP or IMAP email accounts.

Note

*Consult your company's IT department for required information and permissions for any Work email accounts. Read the onscreen setup information and the **User Guide** on the CD for additional information about using Work email options on your Instinct.*

4. Touch **Accept** if you are prompted to accept any license agreements or disclaimers.
5. Follow the setup wizard instructions to enter the required sign-up information by touching the associated grey field and then using the keyboard to enter the necessary information.
- Touch **Done** to save the new information.

Note

The information required to sign in will vary depending on the email provider you are accessing.

6. Touch **Done** once you've entered your sign-in information.
7. Touch **Next** to continue the sign-in process, request network access, save your settings, and retrieve data from your email system.

Creating Additional Email Accounts

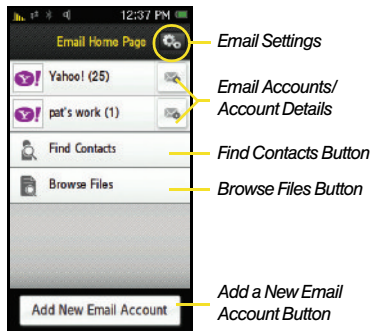
1. Press  and touch **Main** () > **Email**.
2. Touch the envelope icon to the left of the account name to display the Email Home Page, and then touch **Add New Email Account**.

3. Repeat the email setup procedures outlined in “Getting Started With Email” on page 94.
 - If you select an additional email address from the same provider, you will have to enter a unique name for each entry.

Configuring the Sprint Mobile Email Settings

Using Email on your device is even easier than using multiple email accounts on your computer. The Email client allows you to manage multiple email accounts through a single portal. Once you have set up your first email account (see “Getting Started With Email” on page 94), you can explore additional settings options.

1. Press  and touch **Main** () > **Email**.
(The device then launches either your first email account in the list or your last active email account.)
2. Press  to return to the Email Home Page.
3. Touch **Settings** () to launch the Email Settings page.



Accessing Email

1. Once you have set up your Email, press  and touch **Main** () > **Email** to launch the application.
2. Touch the desired email account. (Your default account inbox will be displayed.)
 - Change the current folder by touching  (at the top of the page) and selecting from one of the other available folders: *Inbox*, *Drafts*, *Sent*, *Deleted*, or *Outbox*.
3. Scroll up or down the screen to move the list of messages either up or down.

Note

Touching multiple envelope icons allows you select multiple entries that can then be deleted or marked as Read or Unread.

4. Touch an entry from the list to read, manage, and reply to your email messages.
 - Touch **Unread** to mark the current email as unread.
 - Touch **Reply/Fwd** to respond to the current sender's email by creating a new email message. Choose one of the following options:
 - **Reply** to respond only to the originator.
 - **Reply All** to respond to all recipients of the selected email.
 - **Forward** to send the current email to another recipient.

Creating a New Email Message

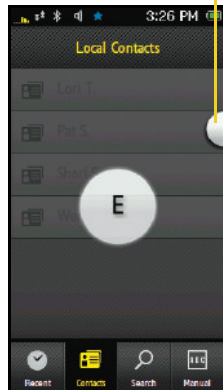
1. Once you have set up your Email, press  and touch **Main** () > **Email** to launch the application. (The most recently accessed account inbox will be displayed.)

Tip

To go to another configured email account, touch the envelope icon to the left of the current account name to display the Email Home Page, and then touch the account you wish to access.

2. Touch  to begin creating a new email message.
3. Touch the **To** field and select the entry method you prefer by touching an associated option:
 - **Recent** to select a recipient from a list of recent email contacts.
 - **Contacts** to use the **Power Search tab** (shown here) to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).
 - **Search** to use a few characters to search through your email account's online Address Book for a matching Contact entry.

Power Search Tab



- **Manual** to manually enter an email address by using the onscreen keyboard to enter the recipient's email address. Touch **Done** to save the entry.
4. Touch **Add** to insert the new recipient.
 5. Add more recipients, touch , touch **Tap to Add a Contact**, and repeat steps 3 and 4.
 6. Touch the grey **Subject** field and use the keyboard to enter a subject.
 7. Touch the grey **Message** field and use the keyboard to enter a message.
 8. Touch **Priority** to assign a message priority to the new email.
 9. Touch **Save** to store the email in the Drafts folder and continue composing it at a later time.
 10. Touch **Send** to deliver the email message to the selected recipients.

Deleting Email Messages

1. Touch an email message from the list to open it for viewing.
2. Touch  and confirm you want to delete the message by touching **OK**.

Entertainment: TV and Music

- ♦ *TV (page 99)*
- ♦ *Music – Sprint Music Store (page 101)*

Sprint TV gives you the ability to listen to audio clips and to view video clips right from your device. Watch live TV and catch up on episodes of your favorite shows – anywhere on the Sprint National Network.

Sprint Music lets you preview, purchase, download, and listen to over a million songs right on your device. You can even add songs from your own library to round out your on-the-go playlist.

TV

The Sprint TV application offers a wide variety of accessible channels. Subscription options include comprehensive basic packages as well as a full menu of “a la carte” channels. Visit www.sprint.com for more information on channels and pricing.

Note Available categories and content are subject to change.

Watching TV

1. Press  and touch **Fun** () > **TV/Video** > **TV**.
2. Select from one of the following categories:
 - **Recently Played** displays a list of recently accessed and viewed channels.
 - **All Channels** displays a list of all currently available channels.
 - **Live** displays a mobile guide listing of currently available real-time streaming channels.

- **On Demand** displays a list of currently available channels (pre-recorded).
 - **More...** displays Shop, Subscriptions, Settings, and Help menus.
3. Scroll through the channel listings within your selected category and touch a channel name to launch the stream.
- Touch  to view additional information about a channel.
 - Touch **Add to Favorites** to bookmark this channel.

Note

*If you don't own a channel, the first time you access it, you will be prompted to purchase access (unless the channel doesn't have a monthly fee). Touch **Subscribe** to purchase access, or select **Preview** to view a preview of the selected channel.*

Tip

While you are playing a clip, you can press  to stop the current video and return to the main menu where you can select a different channel. Scroll through the listing of available channels and once you find a channel you would like to watch or listen to, touch the clip's name to begin playback. (Wait approximately three seconds for the channel to load and begin playing.)

Music – Sprint Music Store

The Sprint Music Store enables you to purchase and download digital music files to play on your device or computer.

Accessing the Sprint Music Store

You can access the Sprint Music Store right from your device's main menu, anywhere on the Sprint National Network. When you enter the store for the first time, you will be prompted to set up your user identification and password.

1. Press  and touch **Fun** () > **Music**.
2. Touch **Store** () to access the Sprint Music Store.
3. Touch the grey password fields and use the onscreen keyboard to enter a 4-digit password.
4. After you have entered your password into both fields, touch **Create**.
5. Once your password has been accepted, touch **Continue** to begin exploring the store.

Purchasing and Downloading Music

Now that you're in the store, you can shop for songs to purchase and download to your device's microSD card.

1. From the Sprint Music Store opening page, scroll through the page and select an option to browse the store:
 - **Featured Tracks** offers a revolving selection of highlighted songs and artists.
 - **Categories** allows you to choose from categories such as What's Hot, Must Haves, Free Songs This Week, Recommendations, Browse Genres, and specific musical genres.
 - **Search** () gives you the option of searching for specific songs or artists. Just use your onscreen dial pad to enter your search criteria in the available field.

2. Touch a category to open its listing or select a song. (The song information screen will be displayed.)
3. Select an entry then choose an option:
 - **Preview** to play a sample of the selected song.
 - **Buy for XX** to purchase the song and store it on your device's microSD card.
 - When you buy a song, the file will download to your device's microSD card. (If there is no microSD card installed or if there is not enough free memory space on the card, you will see an alert.)
 - Once the song has been downloaded to your microSD card, you will see options allowing you to play the song, add it to a playlist, or continue shopping.
 -  to view more information about the costs for purchasing the current song.

Note

You can transfer songs you have previously purchased from the Sprint Music Store to your Instinct. See "Transferring Music, Pictures, and Videos" on page 66.

Playing Music

The Sprint Music Store not only gives you access to great music, it also gives you a place to listen to and organize your music library.

Accessing the Music Player

1. Press  and touch **Fun** () > **Music**.
2. Press  to select the Player tab.
 - All of the music on your Instinct is available through the music player, including songs transferred from your computer using Sprint Media Manager. See page 60 for more details. For complete information, see the **User Guide** on the CD.
3. Use the onscreen control buttons to play, pause, forward to the next song in your playlist or return to the previous song.

GPS Navigation

- ♦ *Getting Started With Sprint Navigation (page 103)*
- ♦ *Using Sprint Navigation (page 104)*

Sprint Navigation is a GPS navigation system that gives you turn-by-turn directions onscreen and by voice right from your device. Get audible GPS directions for appointments, meetings, or even the closest coffee shop.

Note

Depending on your plan, Sprint Navigation may require a monthly subscription. Contact Sprint for information and pricing.

Getting Started With Sprint Navigation

Before You Begin

Sprint Navigation requires that your device's Location setting is activated. Location is set to On by default.

To turn Location On if it is set to Off:

1. Press  and touch **Main** () > **Settings** > **General**.
2. Touch and move the Location slider to **On**. Read the disclaimer and touch **OK**.

Registering Your Device

1. Press  and touch **Main** () > **Navigation**.
2. Follow the onscreen instructions to register your device.

Using Sprint Navigation

1. Press  and touch **Main** () > **Navigation**.
2. Follow the onscreen instructions to register.
3. Read the disclaimer and touch **Accept**.
4. Touch **Yes** if you would like a brief tour of Sprint Navigation features. Touch **No**, **Skip Tour** to go straight to the application.
5. Select an option and follow the onscreen instructions to take advantage of Sprint Navigation's full suite of features.
 - **Drive To** lets you get driving directions from wherever you are to wherever you're going. Choices include:
 - My Favorites
 - Recent Places
 - Address
 - Business
 - Airport
 - Contacts
 - **Search** lets you search for locations from dozens of options such as Food/Coffee, Hotels & Motels, Gas Stations, Gas by Price, Banks/ATMs, Wi-Fi Spots, and Parking Lots.
 - **Maps & Traffic** provides access to 2D and 3D maps for your current location and for several categories of locations such as Airports and Contacts.
 - **Share & More** offers additional options, such as sharing your location with contacts, creating and storing My Favorites locations, accessing the product tour, and setting detailed application preferences.

Safety and Warranty Information

Important Safety Information

- ♦ *General Precautions (page 105)*
- ♦ *Maintaining Safe Use of and Access to Your Device (page 106)*
- ♦ *Using Your Device With a Hearing Aid Device (page 107)*
- ♦ *Caring for the Battery (page 109)*
- ♦ *Radio Frequency (RF) Energy (page 110)*
- ♦ *Owner's Record (page 112)*

This guide contains important operational and safety information that will help you safely use your device. Failure to read and follow the information provided in this device guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your device properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your device where the internal antenna is located while using the device.
- Speak directly into the mouthpiece.
- Avoid exposing your device and accessories to rain or liquid spills. If your device does get wet, immediately turn the power off and remove the battery.
- Do not expose your device to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

- Any changes or modifications to your device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note

For the best care of your device, only Sprint-authorized personnel should service your device and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Device

Do Not Rely on Your Device for Emergency Calls

Mobile devices operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile device for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile device features are in use. Check with your local service provider for details.

Using Your Device While Driving

Talking on your device while driving (or operating the device without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip

Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-800-974-2221. You can also dial #222 on your device.

Following Safety Guidelines

To operate your device safely and efficiently, always follow any special regulations in a given area. Turn your device off in areas where use is forbidden or when it may cause interference or danger.

Using Your Device Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless devices may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note

Always turn off the device in healthcare facilities, and request permission before using the device near medical equipment.

Turning Off Your Device Before Flying

Turn off your device before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your device while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your device while the plane is in the air.

Turning Off Your Device in Dangerous Areas

To avoid interfering with blasting operations, turn your device off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your device off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your device and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note

Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your device or accessories.

Restricting Children's Access to Your Device

Your device is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the device or make calls that increase your Sprint invoice.

Using Your Device With a Hearing Aid Device

A number of Sprint devices have been tested for hearing aid device compatibility. When some wireless devices are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and devices also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless device and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile devices to assist hearing device users find devices that may be compatible with their hearing device. Not all devices have been rated for compatibility with hearing devices. Devices that have been rated have a label located on the box. ***Your Instinct (SPH-M800) has an M3 and T3 rating.***

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise, even a device with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the device with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Devices rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated devices. (M4 is the better/higher of the two ratings.)

T-Ratings: Devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated devices. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless devices and should have ratings similar to devices. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your device to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 device, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

Sprint further suggests you experiment with multiple devices (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your device, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the device within 30 days of purchase for a full refund. More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Device

To further minimize interference:

- Set the device's display and dial pad backlight settings to ensure the minimum time interval:
 1. Press  and touch **Main** () > **Settings** > **Display** > **Brightness, Backlight Dim, or Brightness Off**.
 2. Touch the minimum time interval setting. (Brightness is adjustable by moving the slider either left or right.)
- Position the device so the internal antenna is farthest from your hearing aid.
- Move the device around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless device batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint devices resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your device. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your device's manufacturer, or call 1-866-343-1114 to order. They're also available at www.sprint.com — click **Accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Device Operates

Your device is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your device, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your device complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least **7/16 inch (1.5 centimeters)** from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Devices

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a device is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the device emits. All device models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a device can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, device design and other factors. What is important to remember is that each device meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All devices must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model devices do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Instinct (SPH-M800) are:

Cellular CDMA mode (Part 22):

Head: 1.16 W/kg; Body-worn: 1.22 W/kg

PCS mode (Part 24):

Head: 1.46 W/kg; Body-worn: 1.01 W/kg

FCC Radio Frequency Emission

This device meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: A3LSPHM800.

More information on the device's SAR can be found from the following FCC Web site:

<http://www.fcc.gov/oet/ea/>.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your device in the future.

Model: Samsung Instinct™ (SPH-M800)

Serial No.:

User Guide template version 7B (December 2007)

Manufacturer's Warranty

♦ *Manufacturer's Warranty (page 113)*

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at **1-888-211-4727**.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long?

SAMSUNG TELECOMMUNICATIONS AMERICA, LLC ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered?

This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations?

During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits on SAMSUNG's Liability?

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY SAMSUNG, ITS AGENTS OR EMPLOYEES, OR FOR ANY BREACH OF CONTRACT OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the Samsung Customer Care Center for details.

Important

Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

Customer Care Center:
1000 Klein St.
Plano, TX 75074
Toll Free Tel: 1.888.987.HELP (4357)
Samsung Telecommunications America, LLC:
1301 East Lookout Drive
Richardson, Texas 75082
Phone: 1-800-SAMSUNG (726-7864)

Important

If you are using a handset other than a standard numeric keypad, dial the numbers listed in brackets.

Phone: 1-888-987-HELP (4357)

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