

# IMAGE®

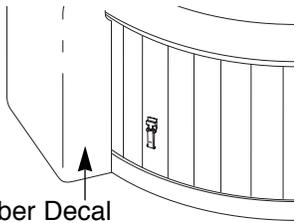
R E N E W

800

Model No. IMHS80081

Serial No. \_\_\_\_\_

Write the serial number in the space above for reference.



Serial Number Decal

## QUESTIONS?

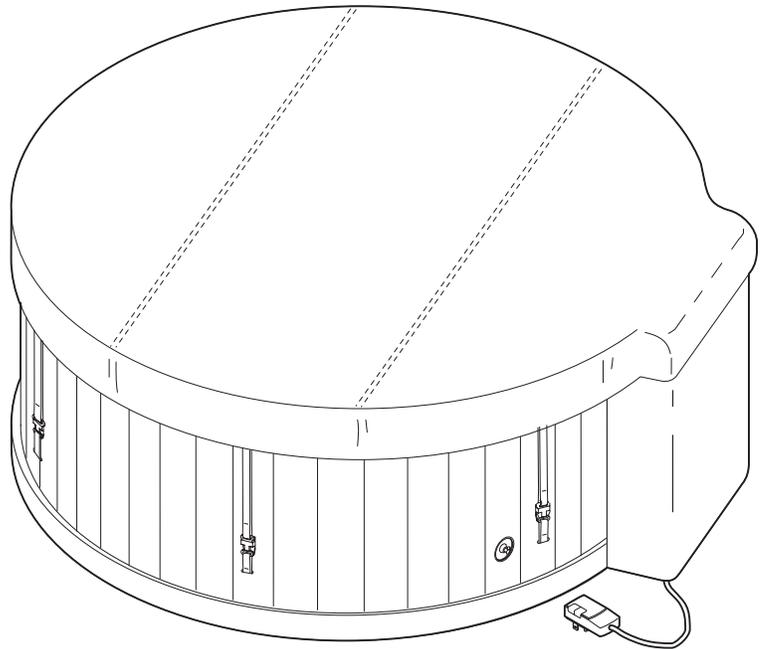
As a manufacturer, we are committed to providing complete customer satisfaction. If you have questions, or find that there are missing or damaged parts, we will guarantee complete satisfaction through direct assistance from our factory.

**TO AVOID UNNECESSARY DELAYS, PLEASE CALL DIRECT TO OUR TOLL-FREE CUSTOMER HOT LINE.** The trained technicians on our customer hot line will provide immediate assistance, free of charge to you.

**CUSTOMER HOT LINE:**

**1-800-999-3756**

Mon.–Fri., 6 a.m.–6 p.m. MST



## CAUTION

Read all precautions and instructions in this manual before using this equipment. Save this manual for future reference.

# USER'S MANUAL

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Note: A PART LIST and an EXPLODED DRAWING are attached to the center of this manual. Remove the PART LIST and EXPLODED DRAWING before beginning assembly.

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## LIMITED WARRANTY

ICON Health & Fitness, Inc. (ICON), warrants this product to be free from defects in workmanship and material, under normal use and service conditions, for a period of ninety (90) days from the date of purchase. This warranty extends only to the original purchaser. ICON's obligation under this warranty is limited to replacing or repairing, at ICON's option, the product at one of its authorized service centers. All products for which warranty claim is made must be received by ICON at one of its authorized service centers with all freight and other transportation charges prepaid, accompanied by sufficient proof of purchase. All returns must be pre-authorized by ICON. This warranty does not extend to any product or damage to a product caused by or attributable to freight damage, abuse, misuse, improper or abnormal usage or repairs not provided by an ICON authorized service center, products used for commercial or rental purposes, or products used as store display models. No other warranty beyond that specifically set forth above is authorized by ICON.

ICON is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of whatsoever nature. Some states do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above limitation may not apply to you.

The warranty extended hereunder is in lieu of any and all other warranties and any implied warranties of merchantability or fitness for a particular purpose is limited in its scope and duration to the terms set forth herein. Some states do not allow limitations on how long an implied warranty lasts. Accordingly, the above limitation may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

**ICON HEALTH & FITNESS, INC., 1500 S. 1000 W., LOGAN, UT 84321-9813**

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# IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of drowning, electric shock, or serious injury, read the following important precautions before using the hydrotherapy spa.

## READ AND FOLLOW ALL INSTRUCTIONS

1. It is the responsibility of the owner to ensure that all users of the hydrotherapy spa are adequately informed of all precautions.
2. Use the hydrotherapy spa only as described in this manual.
3. The hydrotherapy spa is intended for home use only. Do not use the spa in any commercial, rental, or institutional setting.
4. Use the hydrotherapy spa only on a level surface. Do not use the spa on carpet or other materials that could be damaged by moisture. Do not use the spa on rough or sharp surfaces such as gravel or wood chips.
5. The hydrotherapy spa will weigh approximately 2400 pounds when it is assembled and filled with water. Be sure that the location you select for the spa will support this weight, plus the weight of the occupants.
6. Inspect and tighten all parts regularly. Replace any worn parts immediately.
7. **DANGER—Risk of injury:** Do not remove or alter the covers on the suction fittings. Never operate the hydrotherapy spa if the suction guard is missing or broken. Keep hair and body away from the suction guard. If you need to replace a suction fitting, be sure that the flow rate of the replacement is compatible.
8. Do not bring any object into the hydrotherapy spa that could puncture the liner.
9. Never insert any object into any opening.
10. Do not sit on the spa cover or place objects on it. It is not designed to support weight.
11. Remove any water which may collect on the spa cover.
12. Keep children and pets away from the hydrotherapy spa when it is not in use.
13. Keep all chemicals away from children and pets.
14. The pH and chemical balance of the water must be maintained as explained in this manual (see page 13). Failure to do so may cause injury to users or damage to the spa jet unit, and will void the warranty.
15. The water pump in the spa jet unit must be primed before you use the hydrotherapy spa the first time. You must also prime the pump before using the unit each time you re-fill the spa. The spa jet unit may be seriously damaged if the pump is not properly primed (see PRIMING THE SPA JET UNIT on page 10).
16. **DANGER—**When connecting the power cord (see PLUGGING IN THE HYDROTHERAPY SPA on page 10), plug the power cord directly into a grounded circuit capable of carrying 15 or more amps. No other appliance should be on the same circuit. Replace the power cord immediately if damaged.
17. Do not use an extension cord with the hydrotherapy spa. This could damage the motor and will void the warranty.
18. **DANGER—**If you will be using the hydrotherapy spa outside, do not bury the power cord; you should also keep the power cord away from lawn mowers, hedge trimmers, and other similar equipment.
19. **WARNING—**The power cord is equipped with a Ground Fault Circuit Interrupter (GFCI), located at the end of the power cord. The GFCI must be tested before each use. To test the GFCI, press the “test” button while the spa jet unit is running. The spa jet unit should shut off. Press the “reset” button. The spa jet unit should resume normal operation. If the spa jet unit continues to run after the “test” button is pressed, then the GFCI is damaged. Do not use the hydrotherapy spa until the GFCI has been repaired or replaced by a qualified electrician.
20. Keep all electrical appliances such as radios, telephones, televisions, and lights at least five feet (1.52 meters) away from the water.
21. A wire connector is provided on the pump

motor of this unit to connect a minimum No. 8 AWG (804 mm<sup>2</sup>) solid copper conductor between this unit and any metal equipment, electrical enclosure made of metal, metal water pipes, or conduit within five feet (1.52m) of the unit.

22. **DANGER**—Risk of electric shock: Do not set up the hydrotherapy spa within five feet of any metal objects or surfaces. As an alternative, you may use the spa within five feet of metal objects if each metal object is permanently connected to the wire connector on the pump motor of this unit by a minimum No. 8 AWG (804 mm<sup>2</sup>) solid copper conductor (see instruction 21).
23. **DANGER**—Risk of drowning: Exercise extreme caution to prevent unauthorized and unsupervised use of the hydrotherapy spa by children. Children must always be supervised.
24. **DANGER**—To reduce the risk of drowning:
  - Never use the spa alone;
  - Children should not use the spa unless they are supervised by an adult;
  - Keep pets away from the spa at all times;
  - Always replace and lock the spa cover when the spa is not in use.
25. **WARNING**—To reduce the risk of injury: The water temperature should never exceed 104°F (40°C). Temperatures between 100°F (38°C) and 104°F (40°C) are considered to be safe for healthy adults. However, if you plan to remain in the hydrotherapy spa for more than 10 to 15 minutes, a lower temperature is recommended. Lower temperatures are also recommended for children.
26. **WARNING**—To reduce the risk of injury: Always use an accurate thermometer to determine the water temperature before using the hydrotherapy spa.
27. **WARNING**—To reduce the risk of injury: Pregnant women should consult with their physician before using the hydrotherapy spa. Pregnant women should not use the spa if the water temperature is above 100°F (38°C);

the unborn child could be seriously harmed.

28. **DANGER**—To reduce the risk of drowning: Prolonged immersion in the hydrotherapy spa may cause hyperthermia, a dangerous condition which occurs when the internal body temperature rises several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia are nausea, dizziness, drowsiness, and fainting. Effects include: a lack of awareness, inability to perceive heat or danger, and a greater risk of drowning due to a loss of consciousness. Special note: Individuals suffering from hyperthermia may be unable to realize that they must exit the spa, and they also may be physically unable to do so.
29. **WARNING**—To reduce the risk of drowning: Heat from the water, in conjunction with alcohol or drugs can cause unconsciousness. Do not use the hydrotherapy spa if you are under the influence of drugs or alcohol.
30. **WARNING**—To reduce the risk of injury or drowning: Consult your physician about possible side-effects of any medications you may be taking before using the hydrotherapy spa. Heat from the water, in conjunction with some medications may cause drowsiness and increase the risk of drowning. Others can effect blood pressure, heart rate, and circulation.
31. **WARNING**—To reduce the risk of injury: It is especially important for persons over the age of 35 or persons with pre-existing health problems, such as obesity, heart disease, high or low blood pressure, circulatory problems, or diabetes to consult your physician before using this product.
32. If you feel pain or dizziness at any time while using the hydrotherapy spa, discontinue use and contact a physician.
33. **WARNING**—The spa jets produce a stream of water with relatively high pressure. Prolonged exposure of a localized area of the body may cause bruises to the skin.

**WARNING:** Read all instructions before using the hydrotherapy spa. ICON assumes no responsibility for personal injury or property damage sustained by or through the use of this product.

**SAVE THESE INSTRUCTIONS**

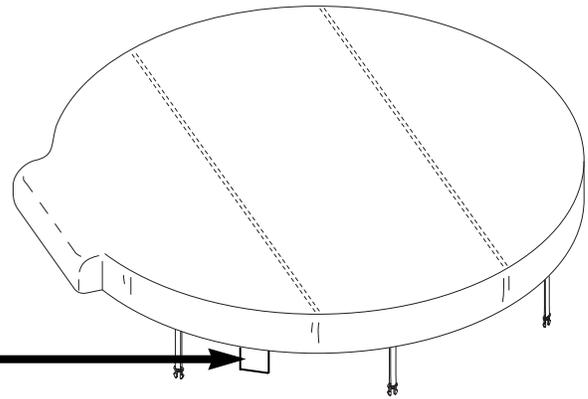
# WARNING LABEL IDENTIFICATION

The warning labels shown below have been placed on the spa cover, printed inside the inflatable spa liner, and placed on the side of the spa jet unit of the hydrotherapy spa. Locate the labels and familiarize yourself with this information. The label on the side of the spa jet unit is an adhesive decal. If this decal is missing, or if it is not legible, please call our Customer Service Department toll-free at 1-800-999-3756, Monday through Friday, 6 a.m. until 6 p.m. Mountain Time, to order a replacement decal. Apply the decal in the location shown.

**⚠ WARNING**

**AVOID DROWNING RISK**

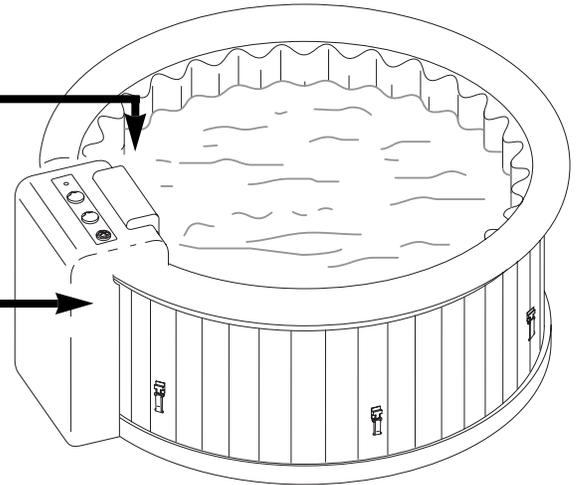
- STAY OFF COVER—WILL NOT SUPPORT WEIGHT.
- KEEP CHILDREN AWAY. CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER.
- REMOVE STANDING WATER—CHILD CAN DROWN ON TOP OF COVER.
- REMOVE COVER(S) COMPLETELY BEFORE ENTRY OF BATHERS—ENTRAPMENT POSSIBLE.
- NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.
- FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING.
- THIS IS NOT A SAFETY COVER.



**⚠ WARNING**

**TO REDUCE RISK OF INJURY, DROWNING OR ELECTROCUTION:**

- Read user's manual before using this spa.
- Inspect regularly and replace any worn parts immediately.
- Supervise children at all times.
- Reattach the spa cover after each use.
- Spa heat may cause hyperthermia and unconsciousness.
- If using alcohol, drugs, or medication, spa heat may cause unconsciousness.
- Keep all electrical appliances at least 5 feet away from spa.
- Never place entire spa jet unit in water — refer to user's manual for proper installation.



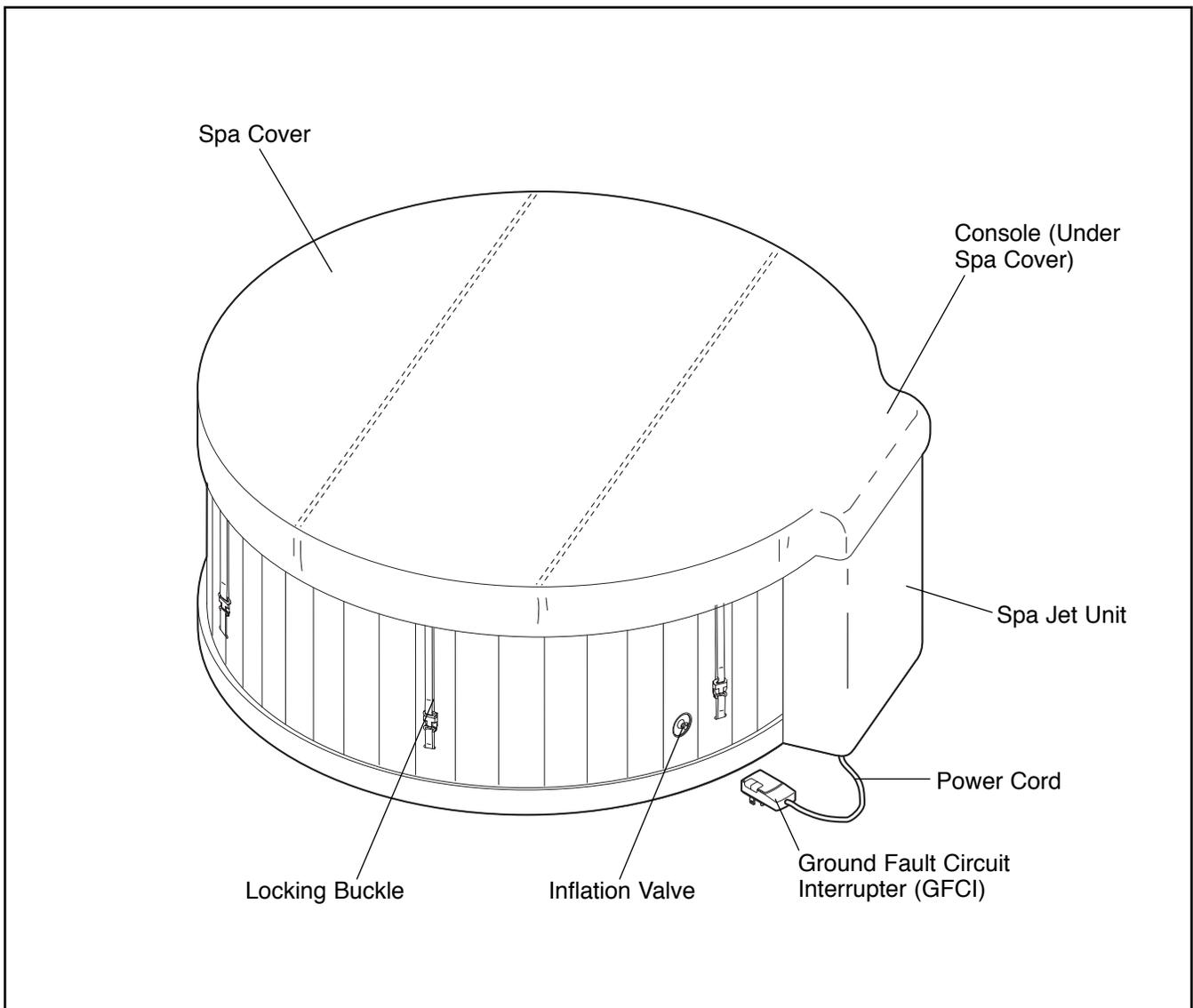
# BEFORE YOU BEGIN

Thank you for selecting the IMAGE® RENEW 800. The innovative RENEW 800 offers the features and quality of a traditional hot tub at an affordable price. Best of all, the RENEW 800 is fully portable, so you can take it wherever there is an electrical outlet. The RENEW 800 allows you to relax and unwind in the comfort of your own home.

**For your benefit, read this manual carefully before using the IMAGE® RENEW 800.** If you have additional questions, please call our Customer Service

Department toll-free at 1-800-999-3756, Monday through Friday, 6 a.m. until 6 p.m. Mountain Time (excluding holidays). To help us assist you, please note the product model number and serial number before calling. The model number is IMHS80081. The serial number can be found on a decal attached to spa jet unit (see the front cover of this manual).

Before reading further, please familiarize yourself with the parts that are labeled in the drawing below.



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# CHOOSING A LOCATION FOR THE HYDROTHERAPY SPA

There are many factors to consider when choosing a location to set up the hydrotherapy spa. These factors vary depending on whether you use the hydrotherapy spa inside or outside. We have listed several factors you may wish to consider as you decide where you want to use the hydrotherapy spa.

## If you set up the hydrotherapy spa inside:

1. The hydrotherapy spa will increase the level of humidity in your home. The location you choose should be well ventilated. You may need to install a ventilation fan or use a dehumidifier.
2. The location must be close to an electrical outlet. **Do not use an extension cord with the hydrotherapy spa.**
3. The hydrotherapy spa should be close to a source of water.
4. Do not use the hydrotherapy spa on carpet or other material that may be damaged by moisture. We recommend that you place the hydrotherapy spa on a water- and stain-resistant, non-slip surface with a floor drain for any water that may splash from the hydrotherapy spa.
5. Be sure that the location you choose is stable. It must be able to support the weight of the hydrotherapy spa when it is filled with water, plus the weight of the occupants. The hydrotherapy spa weighs approximately 2400 pounds when filled with water.
6. Do not use the hydrotherapy spa above a finished living area, due to the risk of water damage.
7. Be sure that there is room around the hydrotherapy spa to permit servicing of the unit. The diameter of the tub is 69". You should allow for this size, plus the size of the spa jet unit, when choosing the location.
8. Be sure to note any other considerations, such as aesthetics or privacy concerns, that may affect the safety or enjoyment of using the hydrotherapy spa.

## If you set up the hydrotherapy spa outside:

1. You should check your local building codes concerning the use of outdoor spas.
2. The location must be close to an electrical outlet. **Do not use an extension cord with the hydrotherapy spa.**
3. The hydrotherapy spa should be close to a source of water.
4. We recommend that you place the hydrotherapy spa on a water- and stain-resistant, non-slip surface.
5. Be sure that the location you choose is stable. It must be able to support the weight of the hydrotherapy spa when it is filled with water, plus the weight of the occupants. The hydrotherapy spa weighs approximately 2400 pounds when filled with water.
6. Think about environmental factors, such as rain, wind, shade, sunlight, and so forth.
7. You should be able to monitor the use of the hydrotherapy spa from your home, to prevent unauthorized use by children.
8. Be sure that there is room around the hydrotherapy spa to permit servicing of the unit. The diameter of the tub is 69". You should allow for this size, plus the size of the spa jet unit, when choosing the location.
9. Be sure to note any other considerations, such as aesthetics or privacy concerns, which may affect the safety or enjoyment of using the hydrotherapy spa.

# ASSEMBLY

**Before beginning assembly, carefully read the following information and instructions:**

- Place all parts in a cleared area and remove the packing materials; do not dispose of the packing materials until assembly is completed.
- Assembly requires two people.

- Assembly requires the included air pump.
- Read each assembly step before you begin.
- During assembly, make sure that all parts are oriented as shown in the drawings.

**1. Before beginning assembly, be sure that you have read and understand the information in the box above and on the previous page.**

Unfold the pre-assembled Fabric Spa Surround (8) and Side Panels (1, 2) until the assembled unit is round.

Check the self-attaching connections between the Fabric Spa Surround (8) and Side Panels (1, 2) to be sure that all connections are firm. Be sure that all six cover buckles are fully inserted through the slots in the Side Panels (1, 2).

**2. Unfold the Inflatable Spa Liner (9).**

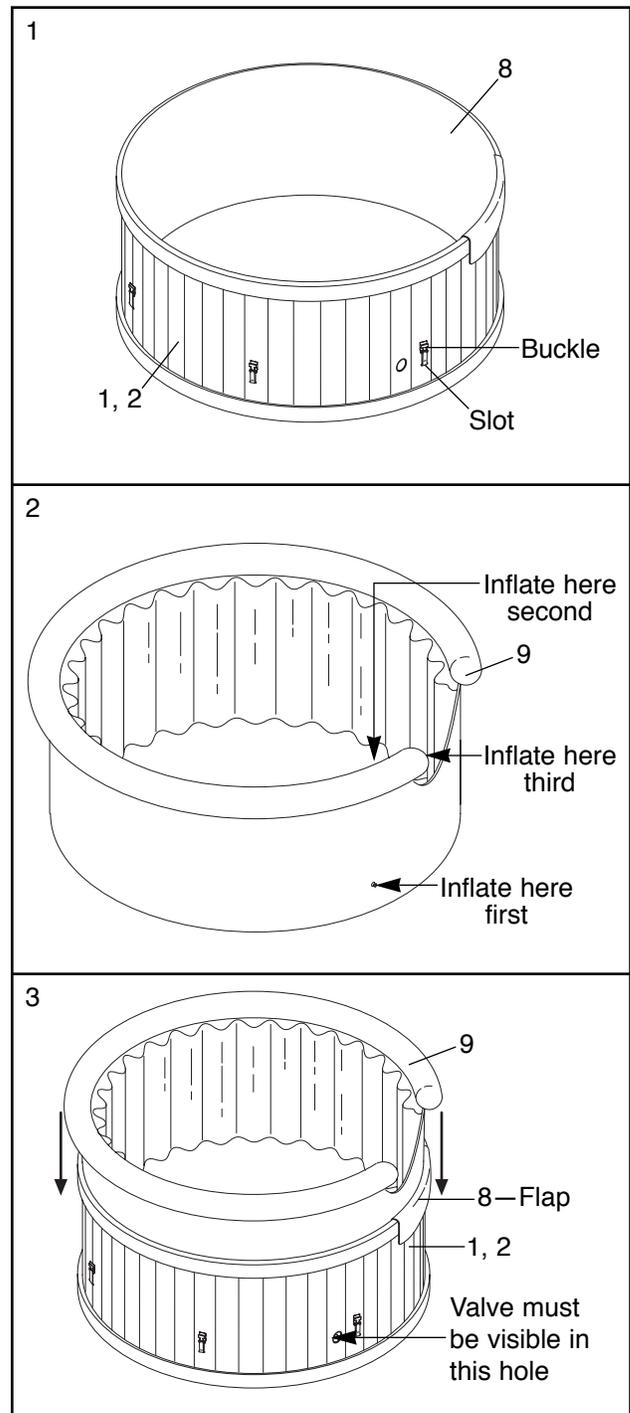
Attach the nozzle on the included air pump to the valve on the side of the Inflatable Spa Liner (9). Use the air pump to fill the sides of the Inflatable Spa Liner with air.

Attach the nozzle on the air pump to the valve on the floor of the Inflatable Spa Liner (9). Use the air pump to fill the bottom of the Inflatable Spa Liner with air.

Attach the nozzle on the air pump to the valve on top of the Inflatable Spa Liner (9). Use the air pump to fill the cushion on the top of the Inflatable Spa Liner with air.

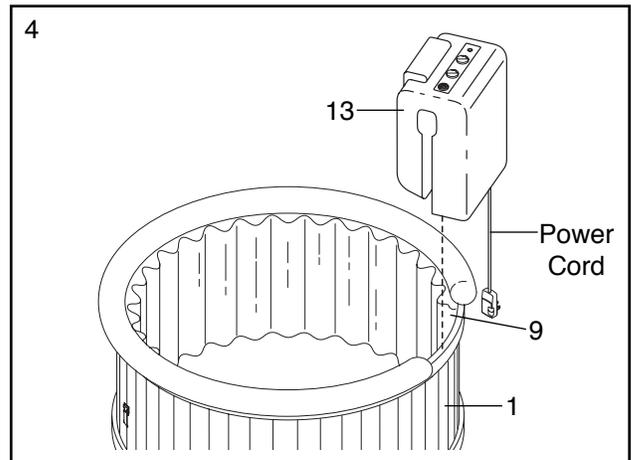
**3. Be sure that the flap on the Fabric Spa Surround (8) is on the outside of the Fabric Spa Surround and Side Panels (1, 2). Insert the Inflatable Spa Liner (9) into the Fabric Spa Surround. Align the valve in the Inflatable Spa Liner with the hole in the Fabric Spa Surround and the Inflation Side Panel (2).**

Flip the flap on the Fabric Spa Surround (8) over the low section of the Inflatable Spa Liner (9).



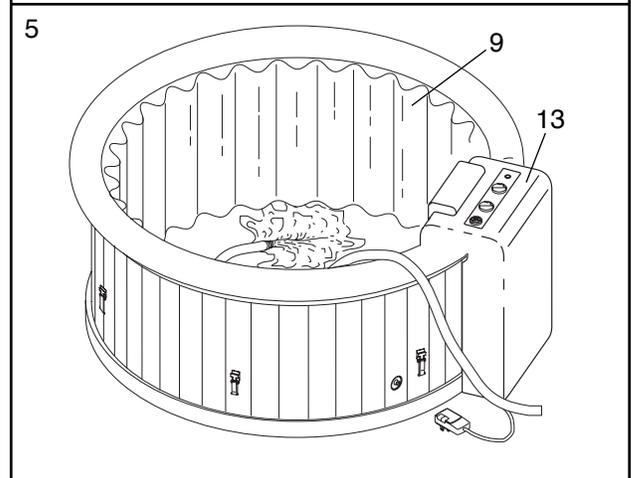
4. Remove the power cord from the Spa Jet Unit (13).

With the help of a second person, place the Spa Jet Unit (13) over the Side Panel (1) and the section of the Inflatable Spa Liner (9) which does not have the cushion. **Be extremely careful not to tear the Inflatable Spa Liner (9) as you slide the Spa Jet Unit into place.**



5. Before you fill the hydrotherapy spa, be sure that it is in the position you want, and that it can be easily serviced, if needed. Once the hydrotherapy spa is filled with water, it will need to be drained to be moved.

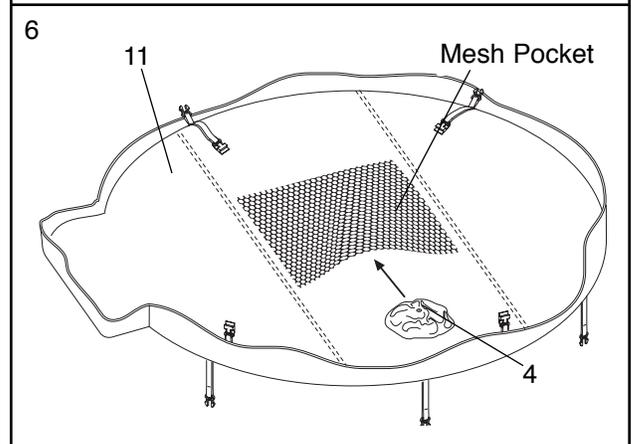
Using a garden hose or other clean water source, begin filling the hydrotherapy spa, until the jet and filter openings on the Spa Jet Unit (13) are covered with water. **Do not fill the RENEW 800 more than 20" deep with water.**



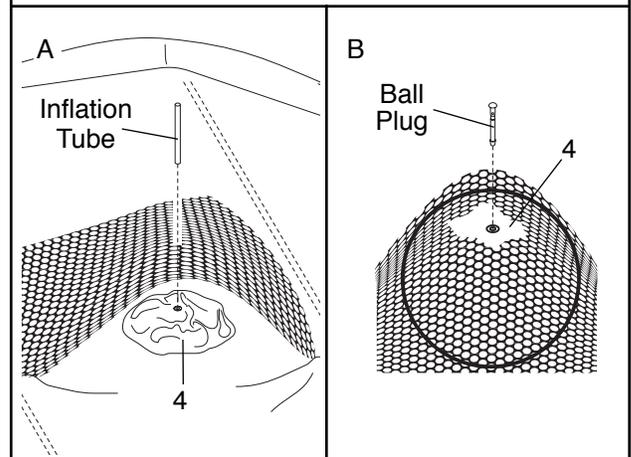
**After the RENEW 800 is full, you must prime the Spa Jet Unit (13) before using the hydrotherapy spa (see PRIMING THE SPA JET UNIT on page 10).**

6. Insert the Support Ball (4) into the mesh pocket on the underside of the Spa Cover (11).

See inset drawing A. Insert the inflation tube into the hole in the Support Ball (4). Inflate the Support Ball.



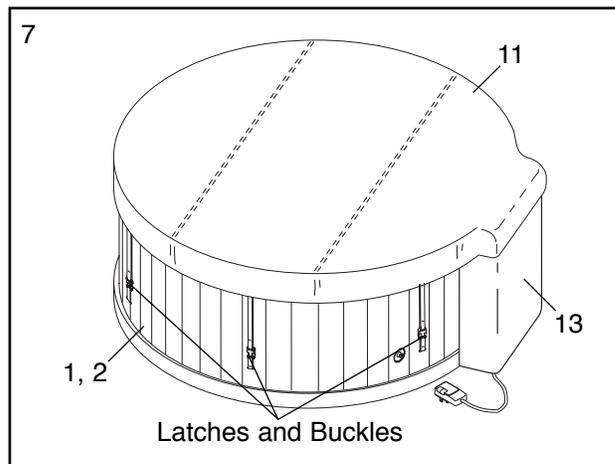
See inset drawing B. When the Support Ball (4) is inflated, remove the inflation tube from the Support Ball and insert the ball plug through the mesh into the Support Ball. **The head of the ball plug will hold the Support Ball in place.**



**Note: The Support Ball (4) is not a toy.**

- Place the Spa Cover (11) over the Side Panels (1, 2) and the Spa Jet Unit (13). **Be sure that the Spa Cover is properly centered and that the straps on the Spa Cover line up with the straps extending from the slots in the Side Panels (1, 2).**

Snap each of the six latches on the Spa Cover (11) into the buckles on the straps extending from the slots in the Side Panels (1, 2).



## USING THE HYDROTHERAPY SPA

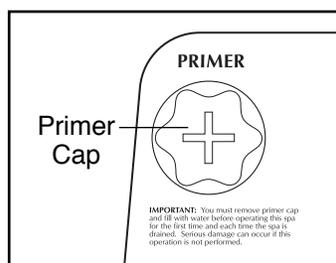
The hydrotherapy spa is designed for up to four adults. The six water jets can be regulated to provide a relaxing massage to sooth away stress, and the strength of the water massage can be adjusted by the air control. The hydrotherapy spa holds 300 gallons of water and offers an automatic, programmable heating (70°F to 104°F) and filtration system.

The guidelines below explain how to properly use the hydrotherapy spa. Follow these guidelines to maintain the spa for your long-term enjoyment.

### PRIMING THE SPA JET UNIT

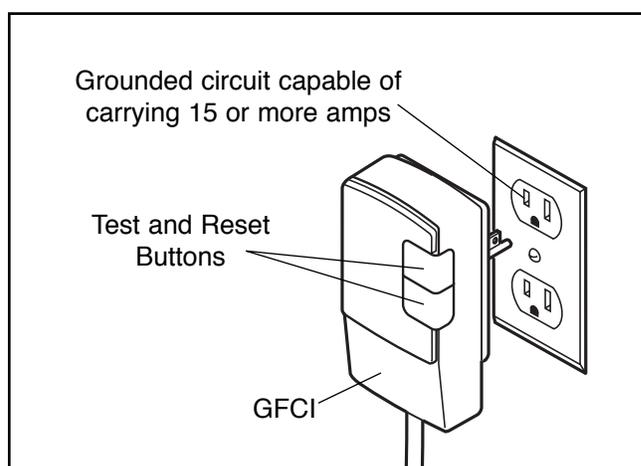
The water pump in the spa jet unit must be primed before you use the hydrotherapy spa the first time. You must also prime the pump before using the unit each time you re-fill the hydrotherapy spa.

To prime the spa jet unit, remove the primer cap from the console. Fill the spa jet unit with at least 64 oz. of water. **Replace and tighten the primer cap. IMPORTANT: The spa jet unit may be seriously damaged if the pump is not properly primed, or if the primer cap is not replaced and fully tightened.**



### PLUGGING IN THE HYDROTHERAPY SPA

Once the hydrotherapy spa is filled with enough water to cover the water jets and the pump has been primed, the power cord can be plugged in and the spa jet unit can be turned on. Note: The first time the power cord is plugged in, the spa jet unit will turn on automatically.



When connecting the power cord, plug the power cord directly into a grounded circuit capable of carrying 15 or more amps. No other appliance should be on the same circuit. Replace the power cord immediately if it becomes damaged.

The power cord is equipped with a Ground Fault Circuit Interrupter (GFCI), located at the end of the power cord. You should always test the GFCI before using the hydrotherapy spa.

First, turn on the hydrotherapy spa by pressing the power button on the console. Once the unit is running, press the GFCI “test” button. The hydrotherapy spa should shut off. Press the “reset” button. The hydrotherapy spa should resume normal operation. If the hydrotherapy spa continues to run after the “test” button is pressed, then the GFCI is damaged. Do not use the hydrotherapy spa until the GFCI has been repaired or replaced by a qualified electrician.

## STARTING THE HYDROTHERAPY SPA

Once you have tested the GFCI, you should verify the water flow from the pumping unit. Set the air control on the console to the lowest setting (see USING THE CONSOLE on the next page). The pumping unit will heat the water as it pumps. Cover the hydrotherapy spa with the spa cover. **The spa cover must be tight.** The water will heat at about 1.7°F an hour with the cover on. If you are using the hydrotherapy spa indoors, and the room temperature is maintained at 70°F, it will take approximately 20 to 28 hours for the water to reach the set temperature.

The temperature and water flow can be set or changed by the controls on the console (see USING THE CONSOLE on the next page).

## TESTING AND TREATING THE WATER

The hydrotherapy spa comes with a starter chemical pack for maintaining the water in the spa. Disregard the directions on the individual packages of “QUICK pHix It DOWN” and “QUICK pHix It UP.” However, the directions on the bottle of “Non-chlorine Shox” and “Bromine Base” are correct. **Always keep the chemicals away from children and pets.**

The first time you use the spa, you should test and treat the water. Once you have verified that the spa jet unit is functioning properly, and have allowed the water to circulate for a while, you should remove the spa cover and add 1/3 of the “Bromine Base” bottle, and 1/3 of the “Non-chlorine Shox” bottle to the water in the spa. Allow the water to circulate for five minutes. You should now test the pH level of the water. Use the included test strips to check the pH of the water. Refer to the instructions on the test strip packaging to see how to use the test strips.

If the level is too low, add half of one of the “QUICK pHix It UP” packets to the water. Let the water circulate through the spa jet unit for five minutes. Test the pH level again. Repeat until the pH level is correct.

If the level is too high, add half of one of the “QUICK pHix It DOWN” packets to the water. Let the water circulate through the spa jet unit for five minutes. Test the pH level again. Repeat until the pH level is correct.

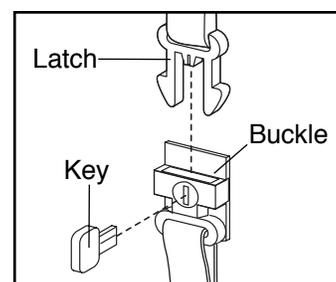
Replace the spa cover and allow the water to continue to heat.

See WATER CHEMISTRY on page 13 for information concerning proper water maintenance.

## SECURING THE SPA COVER

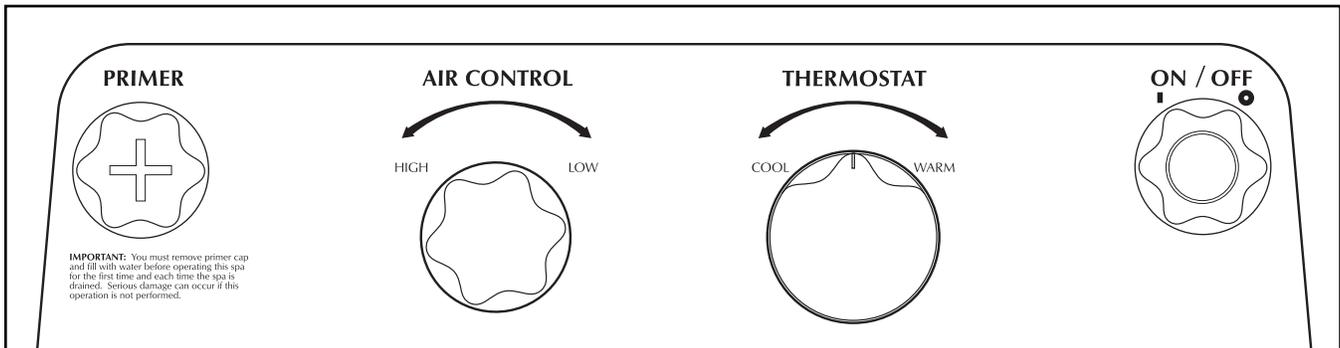
The spa cover can be secured by snapping the latches on the spa cover into the buckles on the side panels.

The buckles can be locked by inserting the key and turning it clockwise a quarter turn. To unlock the buckles, insert the key and turn it counter-clockwise a quarter turn.



**Always keep the buckles locked when the spa is not in use. Keep the keys in a safe place, out of the reach of children.**

## DIAGRAM OF THE CONSOLE



### USING THE CONSOLE

Refer to the console diagram above. The function of each console control is explained below:

**Primer:** This opening allows you to prime the spa jet unit before operation (see PRIMING THE SPA JET UNIT on page 10).

**Air Control:** Determines the amount of air that is in the spa jet system during operation. If the control is turned to the left, the amount of air flowing through the jets will increase. If the control is turned to the right, the amount will decrease.

**Thermostat:** Controls the temperature of the water. The water heats at about 1.7°F an hour with the cover on. The thermostat can be set to heat the water from

70°F to 104°F. Use a medical or other accurate thermometer to check the temperature of the water.

**On/Off:** Turns the spa jet unit on and off. When you first press the on/off button, the spa jet unit will run at low speed, providing gentle hydrotherapy. Press the button again and the jet unit will run at high speed, providing more intense hydrotherapy. Press the button a third time and the spa jet unit will shut off.

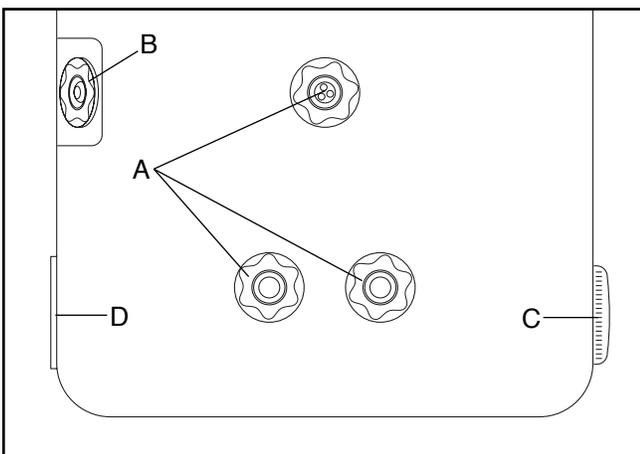
The spa jet unit also features an automatic mode, which heats and filters the water when the spa is left unattended. When the spa jet unit is first plugged in, or if the buttons on the console have not been used for longer than twenty minutes, the automatic mode will begin filtering or heating the water, as needed.

**Note: to keep the filter and heat cycles from running, the power cord must be unplugged.**

### SPA JET UNIT OPERATION

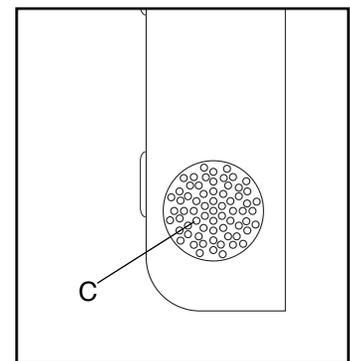
The spa jet unit features three hydro-therapy jets, a whirlpool jet, a suction vent, and a filter housing.

The **three hydro-therapy jets (A)**, located on the front of the spa jet unit, focus the water massage on your neck and back.

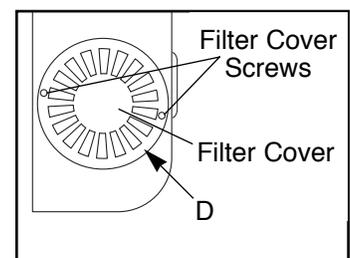


The **whirlpool jet (B)**, located on the left side of the spa jet unit, directs the flow of the water to create a whirlpool action in the hydrotherapy spa.

The **suction vent (C)**, located on the right side of the spa jet unit, pulls the water into the spa unit, in order to operate the system. The suction cover should always be in place over the suction vent. **Never operate the spa without the suction cover in place.**



The **filter (D)**, is located on the left side of the spa jet unit, behind the filter cover. The filter can be removed for cleaning and replace-

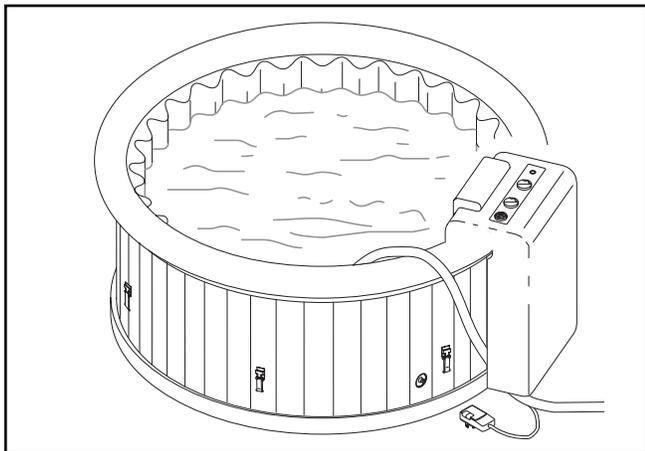


ment by removing the filter cover and the two filter cover screws and then pulling the filter from the spa jet unit.

The spa jet unit features an automatic filter cycle and freeze protection. If the spa jet unit has not been operated for three hours, the pump will begin circulating the water for twenty minutes to filter any impurities. Also, if the water temperature falls below 40°F, the pump will begin circulating and heating the water to prevent the water from freezing.

### DRAINING THE HYDROTHERAPY SPA

To drain the hydrotherapy spa, you must use a garden

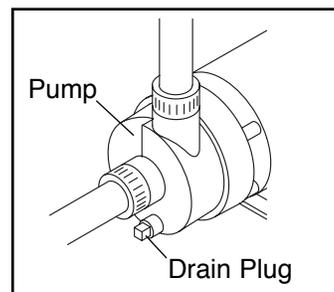


hose to siphon the water. Place one end of the hose in the spa and hold it in front of a hydrotherapy jet until there is a flow of water coming out of the hose. **Turn off the spa unit and unplug the power cord. The unit will be damaged if it is run without water circulating.** Be sure the end of the hose in the spa is on the floor of the spa.

### DRAINING THE PUMP

After the hydrotherapy spa is drained (see DRAINING THE HYDROTHERAPY SPA above), the pump in the spa jet unit should also be drained if the spa will be stored for more than thirty days, or if it may be exposed to freezing temperatures.

To drain the pump, remove the spa jet unit from the side panels. **Be careful not to tear the inflatable spa liner.** Locate the pump inside the spa jet unit. Remove the drain plug from the pump. Tip the spa jet unit slightly, until all the water has drained from the pump. Replace the drain plug.



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## MAINTENANCE

### CLEANING THE INFLATABLE SPA LINER

The liner should be cleaned with a mild soap solution. Do not use solvents. The liner should always be clean and dry before being moved or stored.

### CHECKING AND CLEANING THE FILTER

The filter should be checked periodically for build-up of dirt and oil. If the filter needs to be cleaned, follow the steps below:

1. Turn off the power.
2. Remove the two screws and cover from the spa jet. Then pull the filter out of the unit.
3. Check the filter for any dirt or debris. If the filter needs to be cleaned, rinse the filter with a hose. If the filter still is dirty, you will need to soak it in a cleaning solution which can be obtained from a pool and spa supply store.
4. Inspect the filter for damage. Replace the filter if there are any signs of damage.
5. Re-insert the cleaned filter and re-attach the two screws and cover to the spa jet unit.

### MAINTAINING THE SPA COVER

The spa cover should be cleaned monthly. Remove the support ball from the spa cover, then hang the spa cover over a clothes line and spray it with a hose. Leave the cover on the clothes line until it is fully dry.

### WINTER USE AND CARE

The hydrotherapy spa is designed for year-round use. If you decide to store the spa for the winter, store it in a warm, dry location. (See DRAINING THE HYDROTHERAPY SPA and DRAINING THE PUMP on this page.)

### WATER CHEMISTRY

The hydrotherapy spa comes with a starter chemical pack for maintaining the water in the spa. (See TESTING AND TREATING THE WATER on page 11.) Additional chemicals can be purchased at a pool and spa supply store.

**CAUTION: The chemicals used to maintain the pH balance of the water and to sanitize the water can be dangerous. Always follow these basic guide-**

### lines when handling the chemicals:

1. **Always read and follow the directions on the label, unless directed otherwise.**
2. **Never mix different chemicals.**
3. **Keep all chemicals out of the reach of children and pets.**
4. **Do not exceed the recommended amounts—follow the directions on the label closely.**
5. **Keep all containers closed tightly when not in use.**
6. **Never add water to the chemicals—always add the chemicals to the water as directed.**
7. **Always store chemicals in a cool, dry place.**

### MAINTAINING THE PROPER PH BALANCE

The pH factor is a measure of relative acidity or alkalinity in the water. It is measured on a scale of 1 to 14. Pure water has a value of 7, which is neutral. Any value above 7 is alkaline, and any value below 7 is acidic. You should maintain a slightly alkaline pH level, between 7.2 and 7.8, in the hydrotherapy spa.

Severe problems can occur when the pH balance is not maintained within this range. If the pH level exceeds 7.8, dissolved minerals can build-up and clog the plumbing in the spa jet unit. If the pH level falls below 7.2, the acid level in the water will begin to corrode the metal parts in the spa jet unit. Also, the sani-

tation agents in the water will not be effective if the pH level is not properly maintained. Damage caused by improper pH levels is not covered under the warranty.

To maintain the proper pH level, you should test the pH of the water regularly. To test the water you can either purchase additional test strips or purchase a pH test kit at a pool and spa supply store. The pH reading should be between 7.2 and 7.8. If the level is too low, add a pH increaser (usually soda ash). If the level is too high, add a pH reducer (usually sodium bisulfate). Test the water again after five minutes. See the instructions with your test strips or pH test kit for additional information about testing and adjusting the pH.

### SANITIZING THE HYDROTHERAPY SPA

Please refer to your local pool and spa supplier for information concerning which chemicals you should use in your area to sanitize the spa.

The most common sanitizing agent is a solid bromine concentrate. The amount required varies according to several factors, such as user load, temperature, water conditions, and so forth.

Proper water maintenance is a fairly complex process. We recommend that you contact your local pool and spa supplier for information on how you should best accomplish this.

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## TROUBLE-SHOOTING

**Most problems can be solved by following the simple steps below. Find the symptom that applies, and follow the steps listed. If further assistance is needed, call our Customer Service Department toll-free at 1-800-999-3756, Monday through Friday, 6 a.m. until 6 p.m. Mountain Time.**

### 1. SYMPTOM: THE SPA WILL NOT OPERATE

- a. Check the power cord. The power cord must be plugged into a grounded outlet (see PLUGGING IN THE HYDROTHERAPY SPA on page 10).
- b. Check to see if the GFCI breaker is tripped, or was not turned on. Reset the GFCI breaker.

the filter housing from the spa jet unit and clean or replace the filter.

- b. The pump may have a foreign object stuck in the impeller. Contact our customer service department.

- c. The pump may have a loose wire connection. Contact our customer service department.

### 2. SYMPTOM: THE CIRCUIT BREAKER OR GFCI BREAKER TRIPS WHILE THE SPA IS OPERATING

- a. Reset the circuit breaker. If the circuit breaker trips again, contact a qualified electrician for service.

### 4. SYMPTOM: THE PUMP HUMS BUT DOES NOT ROTATE

- a. The pump may be jammed. Contact our customer service department.

### 3. SYMPTOM: THE PUMP HUMS

- a. The filter may be dirty or damaged. Remove

### 5. SYMPTOM: THE PUMP IS NOISY WHILE OPERATING

- a. There may be debris in the pump. Contact our customer service department.

- b. The pump may have a bad bearing. Contact our customer service department.

**6. SYMPTOM: THE WATER DOES NOT HEAT**

- a. The heater is attached to the pump in the spa jet unit. If the pump is operating, the water should heat. Cover the hydrotherapy spa with the spa cover. **The spa cover must be tight.** Set the air control to low. The water will heat at a rate of 1.7°F an hour. If you are using the spa indoors, and the room temperature is maintained at 70°F, it will take approximately 20 to 28 hours for the water to reach the set temperature.
- b. If you are using the hydrotherapy spa outdoors, it may take longer for the water to heat. See the chart below for the approximate heating time.

<u>Air Temperature</u>	<u>Heating Time</u>
70°F +	20 to 28 hours
50°F–70°F	1 to 2 days
30°F–50°F	2 to 3 days

If the water still has not heated after three days, contact our customer service department.

**7. SYMPTOM: THE WATER IS NOT BEING CLEANED BY THE FILTER**

- a. Check to see if the filter is in place. Clean the filter if it is dirty.
- b. Check the chemical balance of the water. If the pH is incorrect, the sanitizing agents will not function properly.

**8. SYMPTOM: THE WATER PULSATES OR THERE IS MINIMUM WATER FLOW**

- a. Adjust the water level. This usually occurs only when the water level is low. Add water until the filter and jets are covered.
- b. This problem is caused by excess air in the pump circulation system. Check to see if the primer cap is fully tightened. Prime the pump again and fully tighten the primer cap (see PRIMING THE SPA JET UNIT on page 10).

**9. SYMPTOM: THE SPA JET UNIT CAVITATES DURING USE**

- a. Adjust the water level. This usually occurs only when the water level is low. Add water until the filter and jets are covered.

- b. This problem is caused by excess air in the pump circulation system. Check to see if the primer cap is fully tightened. Prime the pump again and fully tighten the primer cap (see PRIMING THE SPA JET UNIT on page 10).

**10. SYMPTOM: THE SPA JET UNIT CONTINUES TO RUN AFTER IT HAS BEEN SHUT OFF**

- a. When you press the on/off button once, the spa jet unit will run at low speed, heating the water. Press the button again and the spa jet unit will run at high speed, filtering the water. Press the button a third time and the spa jet unit will shut off. The spa jet unit also features an automatic mode, which heats and filters the water when the spa is left unattended. When the spa jet unit is first plugged in, or if the buttons on the console have not been used for longer than twenty minutes, the automatic mode will begin filtering or heating the water, as needed. To keep the filter and heat cycles from running, the power cord must be unplugged. **Special Note: If the unit is to be kept outdoors in cold weather, you must allow the spa to maintain a safe temperature by running in automatic mode. Allowing the spa jet unit to freeze will damage the unit. If you do not want to use the spa during the winter, store it in a warm, dry location (see WINTER USE AND CARE on page 13).**

**11. SYMPTOM: THE WATER LEVEL DROPS**

- a. Some water loss due to evaporation is normal. If rapid water loss occurs, or if you notice wetness on the floor around the hydrotherapy spa, then the liner may have a leak. Locate the leak, and patch it using a pool patch kit that you can purchase at any pool and spa supply store.
- b. A clamp or seal inside the spa jet may be loose. Check the floor around the spa jet unit for excess water, and watch the spa jet unit while it is operating to see if water drips from the spa jet unit housing. If you can identify the location of the leak inside the spa jet unit, tighten the clamp or replace the damaged seal.

**12. SYMPTOM: THE INFLATABLE SPA LINER LOSES AIR**

- a. Over time, some air loss is normal. If rapid air loss occurs, then the liner may have an air leak. Locate the leak, and patch it using a pool patch kit that you can purchase at any pool and spa supply store.

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# ORDERING REPLACEMENT PARTS

To order replacement parts, simply call our Customer Service Department toll-free at 1-800-999-3756, Monday through Friday, 6 a.m. until 6 p.m. Mountain Time (excluding holidays). To help us assist you, please be prepared to give the following information when calling:

1. The MODEL NUMBER of the product (IMHS80081).
2. The NAME of the product (IMAGE® RENEW 800).
3. The SERIAL NUMBER of the product (see the front cover of this manual).
4. The KEY NUMBER and DESCRIPTION of the part(s) (see the PART LIST/EXPLODED DRAWING attached to the center of this manual).

# PART LIST—Model No. IMHS80081

R0399A

Key No.	Qty.	Description	Key No.	Qty.	Description
1	1	Side Panel	33	1	Rubber Damper
2	1	Rubber Grommet	34	1	Wire Harness
3	1	Dual Temperature Probe	35	1	Air Control Knob
4	1	Support Ball	36	1	On/Off Switch Assembly
5	4	#8 x 5/8" Screw	37	1	Thermostat Knob
6	2	Removable Collar	38	1	Primer Cap
7	4	1/4" x 1 1/2" Bolt	39	15	#8 x 1/2" Screw
8	1	Fabric Spa Surround	40	1	Console Overlay
9	1	Inflatable Spa Liner	41	1	On/Off Wire Harness
10	4	Fixed Jet	42	2	#10 x 1" Screw
11	1	Spa Cover	43	2	#10 Nut
12	1	Lower Heater Gasket	44	1	Motor Mount Bracket
13	1	Spa Jet Unit	45	1	Right Side Support
14	1	Heater	46	5	Wire Ties
15	2	#4 x 3/8" Screw	47	1	Filter Cover
16	1	Filter	48	2	3/8" Compression Fittings
17	1	#10 x 1 1/4" Screw	49	1	Temperature Tube
18	1	Suction Cover	50	1	Trim
19	1	Suction Guard	51	1	Primer O-ring
20	1	Pump Motor	52	1	Upper Heater Gasket
21	1	Heater Terminal Cover	53	4	#8 x 3/4" Screw
22	1	Heat Controller	54	2	#10 Washer
23	1	Heater Wire Harness	55	1	Left Side Support
24	5	#10 Keep Nut	56	1	Pressure Switch
25	1	Electronic Control	#	1	Heater Ground Wire
26	1	Primer Housing	#	1	Air Pump
27	1	Headrest w/Fasteners	#	2	Key
28	4	1/4" Nut	#	1	Warning Decal
29	1	Heat Control Nut	#	1	User's Manual
30	4	5/16" Rubber Washer	#	1	Water Treatment Kit
31	4	5/16" Washer	#	1	Water Test Strips
32	1	On/Off Switch Bracket	#	1	Video

Note: "#" indicates a non-illustrated part. Specifications are subject to change without notice.