

# iSkoot

## User Guide:

### Symbian S60 v.3 Phones

Version 1.0

Nokia handsets: N73, N80, E61



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## INTRODUCTION

### Overview

Welcome to the iSkoot User Guide. This manual provides step-by-step instructions on how to set up and use all the great features of your iSkoot software. Using iSkoot is easy—and with the help of this User Guide, you'll have Skype™<sup>1</sup> on your mobile phone in no time!

Once you're set up with iSkoot, you can call Skype users at the push of a button, and make low-cost long distance and international calls using SkypeOut on your mobile phone. Plus, with iSkoot's new features, now you can receive incoming Skype calls from others and add or remove friends from your contact list. You can even set your own online status. Using iSkoot is as easy as using Skype on your PC: you can call any of your Skype contacts for free (mobile airtime usage charges still apply), and you can even place SkypeOut calls at the same great low rates. The big difference: now you can leave your computer behind! With iSkoot, you bring your Skype with you, so you can talk to anyone, anywhere, anytime using your internet telephony service.

What's even better: With iSkoot, there's no need for WiFi, cellular broadband, or any additional hardware. The iSkoot network and handset software are designed to work wherever your cell phone works! To learn more about how iSkoot and the iSkoot network work to bring you Skype on the go, please visit the Products page on our website, [www.iskoot.com](http://www.iskoot.com).

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## BEFORE YOU START

### Requirements

*This User Guide is designed for handsets with the Symbian S60 v.3 operating system.*

To start using iSkoot on your mobile phone, you must have the following:

- A mobile phone with a data service subscription (supported phones are listed on our website)
- A valid Skype ID and password

To make calls to regular phone numbers, and to receive incoming Skype calls, you'll also need:

- Skype's SkypeOut service

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**Note:** If you have Skype Voicemail enabled on your PC, you will not be able to receive incoming calls on your handset.

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<sup>1</sup> *Skype™ and SkypeOut™ are registered trademarks of Skype Limited and these trademarks are implied throughout the document. This product uses the Skype API but is not endorsed or certified by Skype.* 3

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## REGISTRATION AND DOWNLOAD

Before you can access the iSkoot software, you need to register as an iSkoot user.

To register as an iSkoot user:

1. Go to [www.iskoot.com](http://www.iskoot.com), and click the purple panel that says **Download**.
2. In the form provided, fill in all of your information.

### ***Choose Your Download Method***

There are two ways to download iSkoot. iSkoot can send an SMS directly to your mobile phone containing a link to our software, or you can download the software from the website onto your PC, and then transfer it to your phone.

To request an SMS:

1. Once you've filled out the required information, select the box that says **"Download via SMS"** at the bottom of the page.
2. On the page that follows, enter in the "Capcha" Verification Code.
3. Click **Send SMS**.
4. You will receive an SMS message delivered to the mobile number you provided within 5 minutes. You will then be redirected to our Try Now page.

To Download to your PC first:

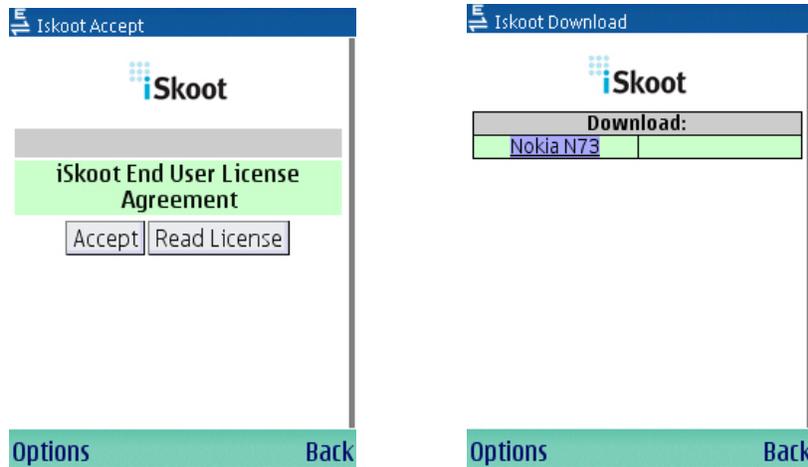
1. At the bottom of the registration page, select **"Download to your PC."**
2. You will be asked to read and accept our End User License Agreement. Select "I accept the agreement" and click **Next** only after you have read and understood these terms.
3. You will arrive at the website's Download page.

### ***Downloading Directly to Your Phone***

If you request an SMS message during registration:

1. You will receive the SMS message on your phone within a few minutes. Open the message.
2. Underneath the Welcome message, you will see a link. Highlight the link, and select it.
3. Next, the End User License Agreement will appear. Read it carefully, and select **Accept**.
4. The Download screen will open with the appropriate software for your phone. Highlight the link and click on it to initiate the download.

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**Note:** If you already have a copy of the iSkoot software installed, we recommend that you remove it before installing a newer version. To do this, use the **Remove** option in the application manager on the phone.

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5. You will be asked if you would like to install the application. Select **Yes**.
6. Next you will see a series of screens that provide the application's name, version details and license agreement. Select **Continue**.
7. Installation will begin and usually takes just a few seconds. When installation is finished, an *Installation Complete* message will be displayed.

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**Note:** If you did not remove an existing version before you started the install, you will be prompted to replace the existing version with the newer version. Click **OK**.

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### **Downloading iSkoot to Your PC**

If you choose to download iSkoot to your PC first and then transfer it to your handset:

1. On **Download** page, select the version of software appropriate for your phone, click on it to begin downloading, and save it to your computer.
2. Using your computer's infrared port or Bluetooth® (file transfer capabilities will vary depending on the phone and PC), transfer the file to your handset.
3. Your handset will alert you when the file has been received. Open the alert message to initiate the auto-installer.
4. You will be asked if you would like to install iSkoot. Select **Yes**.

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**Note:** If you already have a copy of the iSkoot software installed, we recommend that you remove it before installing a newer version. To do this, use the **Remove** option in the application manager on the phone.

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5. Next you will see a series of screens that provide the application's name, version details and license agreement. Select **Continue**.
6. Installation will begin and usually takes just a few seconds. When installation is finished, an *Installation Complete* message will be displayed.

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**Note:** If you did not remove an existing version before you started the install, you will be prompted to replace the existing version with the newer version. Click **OK**.

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## SETTING UP ISKOOT

### *Accessing iSkoot*

To open iSkoot:

1. In the Main Menu of your phone, open the *Applications* folder.
2. Scroll down to the iSkoot icon in the *Applications* list.



3. Click on the iSkoot icon, and the application will open.

### *Opening iSkoot and Logging In*

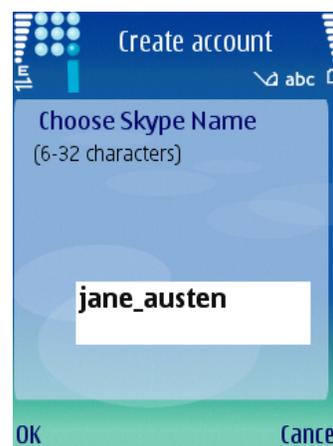
When you open iSkoot for the first time, you see the Welcome Page.

1. To proceed with launching iSkoot, click **Continue**.
2. You will see a series of screens with information about the application's access to your phone's calling and data features, and a notice that iSkoot cannot be used for emergency calls. To proceed through these screens, click **Continue**.
3. Next, you will see a screen that requires you to indicate whether or not you have an existing Skype account.



If you need to create a new account:

1. Scroll down to **Create a new account** and click on it.
2. A screen will appear with iSkoot's Terms of Service and Privacy Agreement. Read the information carefully, and then click **Accept**.
3. Highlight the first field, **Choose Skype Name**, and click on it.
4. In the field provided type in a new Skype name of your choosing. Then click **OK**.



5. Now scroll down and click on **Password**.
6. In the field provided type in a password of your choosing, and click **OK**.
7. Scroll down and click on **Repeat password**. Retype your new password and click **OK**.
8. Click **Done**.
9. As iSkoot logs you into Skype, the iSkoot icon on the top left corner of the screen will be animated. This happens any time data is transmitted to or from iSkoot.
10. Once you are logged in, you will see a message informing you how to add new Skype contacts to your list. (For additional instructions on how to add new contacts, please refer to the next section of this manual, "Using iSkoot." A detailed explanation can be found under the heading "Adding a New Contact.")

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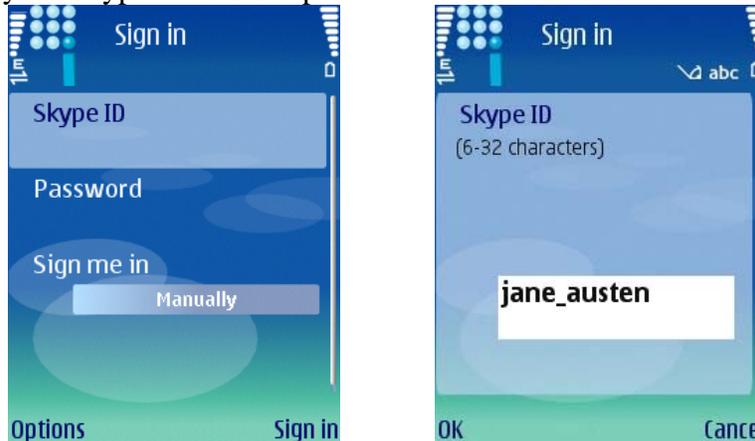
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**Note:** Your Skype password is protected at ALL TIMES. When you enter it in, iSkoot saves it to your handset only. When your password is sent to our server, we use SSL encryption for transport and never store it on the server.

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If you already have a Skype account:

1. Select **I have an account**.
2. To log in, highlight **Skype ID** and click on it.
3. Type your Skype ID into the provided field. Click **Ok**.



4. Scroll down and click on **Password**. Enter in your case-sensitive password and click **OK**.
5. In the bottom field, labeled **Sign me in**, you can choose to have iSkoot sign you in with that Skype ID automatically whenever you open the application, or you can set it to require you to sign in each time.
  - To set iSkoot to sign you in automatically: click **Sign me in** until the field reads **When iSkoot starts**.
  - To set iSkoot so that you must sign in manually: click **Sign me in** until the field reads **Manually**.



6. Select **Sign In**.

As iSkoot logs you into Skype, the iSkoot icon on the top left corner of the screen will be animated. This happens any time data is transmitted to or from iSkoot.

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**Note:** Your Skype password is protected at ALL TIMES. When you enter it in, iSkoot saves it to your handset only. When your password is sent to our server, we use SSL encryption for transport and never store it on the server.

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If you choose **Sign me in when iSkoot starts**, you will automatically be logged in under that Skype ID whenever you open the application. To log in under a different Skype ID:

1. Open the **Options** menu and select **Sign Out**.
2. You'll be redirected to the main entrance page. Sign back in using the new Skype ID.



**Programming Your Handset Number and Setting iSkoot to Receive Skype**

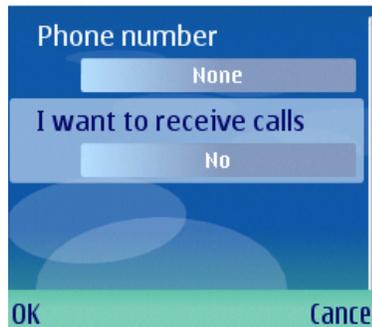
## Calls

Once you've logged in, iSkoot needs you to set your mobile phone number, and to choose whether or not your phone will allow incoming calls from other Skype users. A box will automatically appear that says **Call Forwarding**. *It is important to enter in your phone number, as it enables the iSkoot Mobile network to more easily identify which regional access point to connect to.* To set iSkoot to receive inbound Skype calls:

1. Enter your mobile phone number into the field provided. Be sure to enter your mobile phone number in the standard international format, including the country code and phone number.
2. Scroll to **I want to receive calls**, and click until the field reads **Yes**.



### Call Forwarding



3. Click **OK**.

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**Note:** If you have Skype Voicemail enabled on your PC, you will not be able to receive incoming calls on your handset.

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You can turn this feature on and off at any time. To turn the receive calls feature off:

1. Open the **Options** menu button on the bottom left hand corner of your screen.
2. Select **Set to receive calls**.
3. Scroll down to **I want to receive calls**, and click on the field until it reads **No**.
4. Select **OK**.

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**Note:** Your SkypeOut credit will be charged for connecting inbound Skype calls to your handset.

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After logging in and setting your mobile number, you will see the following items will appear on iSkoot's main page:

- Your Skype ID

- Your online status icon
- Your complete Skype contact list (You can scroll through the contact list if the list extends below the screen.)

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## USING iSKOOT

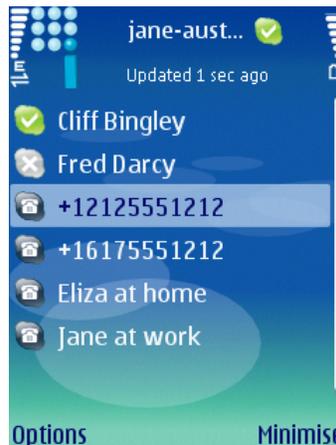
Now that you have configured your settings, you are ready to start using all of the features of your iSkoot software.

iSkoot's main page displays your online status, your complete contact list including online and offline contacts, and your saved SkypeOut phone numbers. iSkoot also lets you set your own online status, add and remove contacts, and even check your Skype Credit balance. The following section explains how to understand and use all of these features:

### **Skype Contact List**

iSkoot identifies your contacts by their full names, if available. If a contact's full name is not available, he or she will be listed by Skype ID instead. Your contacts are listed in the following order:

- Skype Contacts currently online (sorted alphabetically)
- Skype Contacts who are offline (sorted alphabetically)
- SkypeOut Contacts (telephone numbers, sorted numerically)



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**Note:** While your contacts are listed by full name when possible, iSkoot does offer you the ability to view the Skype names of your contacts as well. To see the Skype ID of a contact:

1. Scroll down your contact list until the contact's name is highlighted.
2. Click on the name.

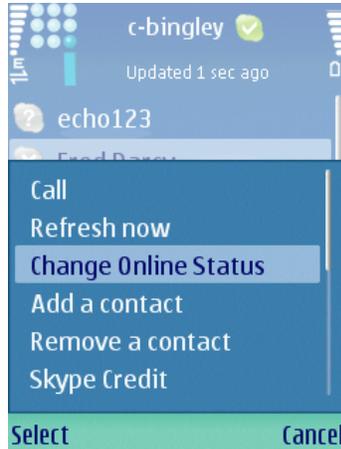
3. A box with the Skype ID of the contact will appear for several seconds. When you've finished viewing, click **OK**.
- 

### **Changing Your Online Status**

iSkoot also lets you choose your online status, so your contacts know whether or not you are available to talk. When you log in for the first time, you will automatically have the status "online." To change your online status:

1. Go to the **Options** menu, and select **Change Online Status**.
2. You will see the following submenu appear:

- **Online**
- **Away**
- **Invisible**
- **Not available**



3. Scroll to your desired status, and click on it. Your new status icon will appear at the top of your contact list next to your Skype ID.

### **Adding a New Contact**

When you log in, iSkoot automatically loads your existing Skype contact list. To add a new Skype contact to your list:

1. Select **Options**.
2. Select **Add a contact**, and a new screen will appear.
3. In the box provided, type in the Skype user ID of the new contact.



4. Click **OK**.

When adding a new contact, the person will receive an authorization request and must grant permission in order to be added to your contact list. The contact will appear on your contact list but will not appear online until he or she has confirmed authorization.

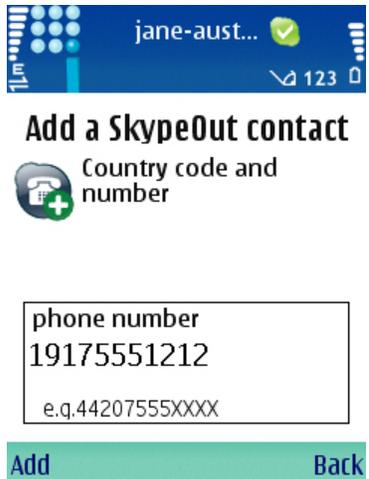
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**Note:** When you first add a contact, he or she will initially be assigned a "pending" online status. *iSkoot is unable to connect you to users while they are listed as pending.* After about a minute, the new contact's status will change to "offline." Once his or her status changes to offline, you can try to call them.

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You can also add new SkypeOut contacts—phone numbers that you regularly call using SkypeOut. To do this:

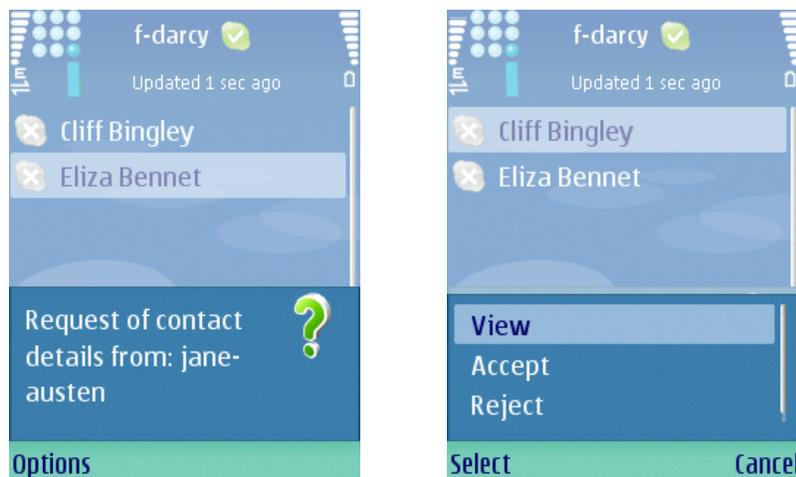
1. Open **Add a contact** and scroll down to **Add a SkypeOut contact**.
2. Hit **Select**.
3. Type in the phone number of the new SkypeOut contact in the field provided. Be sure to enter your mobile phone number in the standard international format, including the country code and phone number.



4. Select **Add**.

### **Receiving Contact Requests from Others**

If another Skype user requests to add you to his or her contact list when you're using iSkoot, you will receive the notification right on your handset. To view the request, press **Options**, and then **View**.





To allow the user to add you his or her contact list:

1. Select **Accept**.
2. Your Skype ID and online status will appear on the person's contact list, and he or she will be added to your contact list.

If you don't wish to share your contact details with the person:

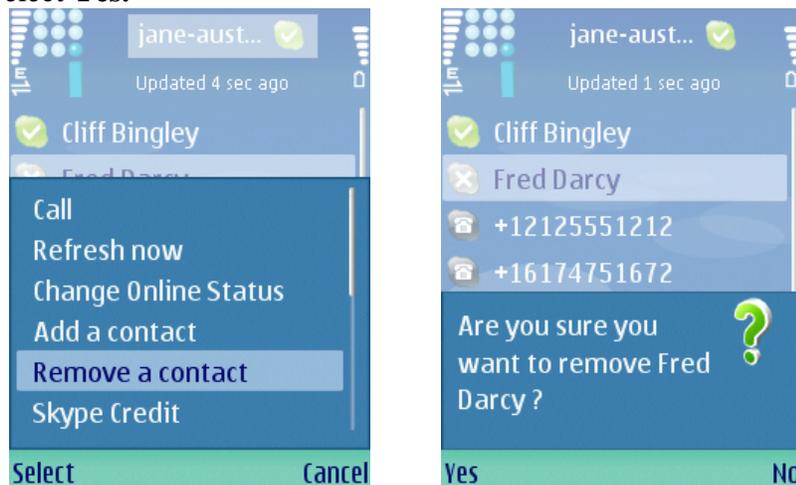
1. Select **Reject**.

### **Removing a Contact**

You can also use iSkoot to take contacts off of your list at any time.

To remove a contact:

1. Scroll down your contact list until the Skype ID of the contact you want to remove is highlighted.
2. Click on **Options**.
3. Select **Remove a contact**.
4. You will be asked if you are sure you want to remove that contact.
5. Select **Yes**.



### **Refreshing Your Contact List Manually**

iSkoot updates your contact list approximately every 10 minutes. However, at any time you can also refresh your list on demand. To update your list manually:

1. Open the **Options** menu.
2. Click on **Refresh now**.
3. Your contact list will update immediately.

### **SkypeOut Balance**

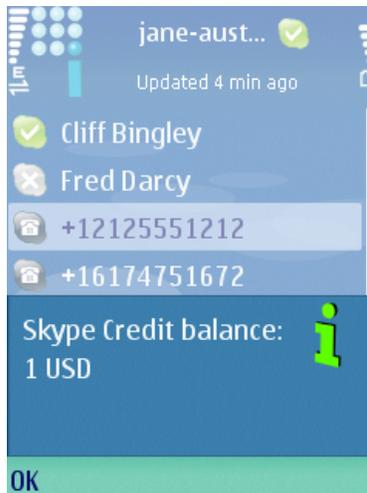
SkypeOut is a service that allows you to use Skype to call regular phone numbers. You must have SkypeOut credit in order to use some of the calling features of iSkoot.

If you do not have SkypeOut minutes:

- You will not be able to call non-Skype users.
- You will not be able to receive incoming Skype calls (please see *Receiving Skype Calls*).

You can use iSkoot to help you keep track of how much SkypeOut credit you have. To check your balance:

1. Open the **Options** menu, and click on **Skype Credit**.
2. A new screen listing your current Skype credit balance will briefly appear, and then you will return to the main menu.



For additional information about SkypeOut and to purchase additional minutes go to [www.skype.com/products/skypeout](http://www.skype.com/products/skypeout).

### **Making Skype and SkypeOut calls**

To make a call to a Skype contact:

1. Scroll down to the Skype ID of the contact you want to call and press your handset's green call button. You can also open the **Options** menu and hit **Call**. 16

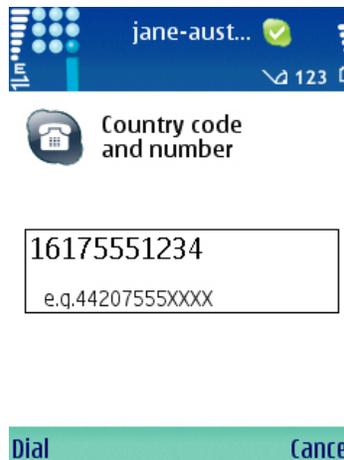
2. The following message will appear:
  - “Calling <Contact name>”
3. You will hear a connection message and the contact’s phone ringing until the person answers the call.
4. Be sure to hang up when the call is completed to ensure that you have disconnected.

To make a SkypeOut call to a saved SkypeOut number:

1. Scroll to your saved SkypeOut phone numbers and highlighted the selected number. To initiate the call, press your handset’s green call button or open the **Options** menu and hit **Call**.
2. The following message will appear:
  - “Calling <SkypeOut contact >”
3. You will hear a connection message and the contact’s phone ringing until the person answers the call.
4. Be sure to hang up when the call is completed to ensure that you have disconnected.

To make a call to a regular telephone number using SkypeOut:

1. Open your **Options** menu and select **Dial**.
2. A new screen will prompt you to enter in the complete phone number of the person you want to call.



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**Note:** Be sure to enter the number in the standard international format, including the country code and phone number.

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3. Once you’ve correctly entered in the number, click the button labeled **Dial**.
4. The following message will appear:
  - “Calling <SkypeOut phone number >”

5. You will hear a connection message, and the contact's phone ringing until the person answers the call.
6. Be sure to hang up at the end of the call to ensure you are disconnected.

### **Receiving Skype Calls**

When you use iSkoot to log into Skype, your Skype ID appears online to other users. However, in order to receive incoming calls from others when you are signed on from your handset, ***you must set up iSkoot to direct inbound calls to your mobile phone number.*** (If you have not already done so, please refer back to the "Setting up iSkoot" section of this User Manual: instructions can be found under the heading "Programming Your Handset Number and Setting iSkoot to Receive Skype Calls.")

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**Note:** If you have Skype Voicemail enabled on your PC, you will not be able to receive incoming calls on your handset.

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When you receive an incoming phone call from a Skype contact, it's as though you are receiving a regular incoming call to your phone:

1. Your handset will ring and you can answer as usual.
2. You will here a connection message until the call goes through.
3. Be sure to hang up at the end of the call to ensure you are disconnected.

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**Note:** Your SkypeOut credit will be charged for connecting the inbound call to your handset.

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### **Exiting iSkoot**

To continue running iSkoot while you return to other applications on your phone, click your mobile phone's "disconnect" button. You can also select the **Minimise** button on the right hand corner of your screen.

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**Note:** When iSkoot is running in the background, your buddy list will not automatically refresh itself. This is to minimize data usage.

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To log out of iSkoot, open the **Options** menu and scroll down to **Exit**. You will be logged out of Skype and will return to your phone's main menu.

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## **ABOUT iSKOOT**

To view what version of iSkoot software is installed on your phone, as well as the version of server software being used:

Select **About** from the **Options** Menu.



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## TECHNICAL SUPPORT

For further assistance regarding iSkoot, please contact us:

- For product-related issues, email us at [support@iskoot.com](mailto:support@iskoot.com)
- For download issues, email us at [download@iskoot.com](mailto:download@iskoot.com)
- For website issues, email us at [webmaster@iskoot.com](mailto:webmaster@iskoot.com)
- For general inquiries, email [info@iskoot.com](mailto:info@iskoot.com)

You can also visit our Troubleshooting Guide at [http://www.iskoot.com/ts\\_manual.htm](http://www.iskoot.com/ts_manual.htm). The Troubleshooting Guide is a great way to diagnose and solve any technical problems you might encounter.