











## Keys



## Indicators and icons

- Active call A call is in progress.
- Alarm The alarm clock is set.
- Keyguard Keyguard is on. Your phone will not accept any key presses. To turn it off, press Unlock, then \*\*.
- **abc** Letter mode (lower case) Characters entered will be lower case letters. To switch to upper case letter mode, press (\*\*). To switch to number mode, press and hold (\*\*).
- **ABC** Letter mode (upper case) Characters entered will be upper case letters. To switch to lower case letter mode, press (♥#).
  - 123 Number mode Characters entered will be numbers. (When entering letters, switch to number mode by pressing and holding (\*).)
    - Roaming Your phone is roaming outside its home system.
    - Silent tones Tones are set to Silent. (Tones are turned off.)
- ?!! Special characters Highlight a special character, then press Insert. (While entering letters, to switch to this mode, press (\*\*).)
  - Text entry (traditional) The phone is ready for you to enter text.
- .=>> abc Text entry (predictive, lower case) The phone is ready for you to enter lower case letters in the predictive text input mode.
- - Text message You have one or more new text messages.
  - Voice message You have one or more new voice messages. To call your voicemail box, press and hold (10).

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## 1. For your safety



Read these simple guidelines before using your phone. Failure to comply with these guidelines may be dangerous or illegal.



#### Road Safety Comes First

Don't use a hand-held phone while driving; park the vehicle first.

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#### Switch Off In Hospitals

Follow any regulations or rules. Switch phone off near medical equipment.



#### Switch Off On Aircraft

Wireless phones can cause interference. Using them on aircraft is illegal.



#### Switch Off When Refueling

Don't use phone at a refueling point. Don't use near fuel or chemicals.



#### Switch Off Near Blasting

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.



#### Interference

All wireless phones may get interference which could affect performance.



#### Use Sensibly

Use only in the normal position (to ear). Don't touch the antenna unnecessarily.



#### Qualified Service

Only qualified service personnel must install or repair equipment.



#### Accessories and Batteries

Use only approved accessories and batteries. Do not connect incompatible products.

## FCC/Industry Canada Notice

Your phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

## Using this Guide

The wireless phone described in this guide is approved for use in AMPS 800 and CDMA 800 networks.

#### Network services

A number of features included in this guide are called *network* services. They are special services provided by wireless service providers. Before you can take advantage of any of these network services, you must subscribe to the service(s) from your home service provider and obtain instructions for their use.

#### Updates

The latest version of this Owner's Manual may be found on Nokia's World Wide Web site at www.nokiaUSA.com.

# 2. Battery installation and charging

Before you can use your new phone, you need to attach and charge the battery.

## Attaching the battery

To attach the battery, place it on the back of the phone as shown and slide it toward the top of the phone until it clicks into place.



## Battery charging

Several rechargeable batteries are available for use in your phone. Note that a new NiMH battery's full performance is achieved only after two or three complete charge and discharge cycles (see "Charging times" on page 71).

#### How to charge your battery

Connect the lead from the charger to the bottom of your phone or to a charging stand. Then plug the charger into a standard wall outlet.

When the battery is charging, the battery strength indicator on the right side of the screen scrolls upwards.

Note: When you charge the battery for the first time, the battery strength indicator will not scroll the entire time; this is normal.

#### Problems charging

If your phone displays **Not charging**, charging is suspended. Check that the battery is connected to an approved charging device. If the battery is very hot or cold, wait for a while; charging will automatically resume after the battery is restored to its normal operating state. If charging still fails, contact your dealer.

#### When is charging complete?

When the battery strength indicator stops scrolling, your phone is considered fully charged. However, a slight increase in charge may occur if you leave your phone connected to the charger.



If you charge the battery while the phone is turned off, the charge bars on the right side of the display will eventually disappear once a full charge has occurred.

Note: If you are using a lithium ion battery, continue to charge it for two hours after the indicator has stopped scrolling to retain "trickle charge".

#### When is a good time to charge?

You can charge anytime, but remember that when your phone displays **Battery low**, you only have a couple of minutes of talk time left.

#### Can I make calls while charging?

Yes, but your battery may not charge during a call. Charging should resume once you end the call.

#### Discharging NiMH batteries

For good operation times, discharge NiMH batteries from time to time by leaving your phone switched on until it turns itself off (or by using the battery discharge facility of any approved accessory available for your phone). Do not attempt to discharge the battery by any other means.

## Removing the battery

Note: Switch off the phone before removing the battery!

- 1 Press and hold the button at the top of the battery.
- 2 Slide the battery toward the bottom of the phone.
- 3 Lift the battery off the phone.



## Important battery information

- The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- Use only batteries approved by the phone manufacturer and recharge your battery only with the chargers approved by the manufacturer. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life. If left unused a fully charged battery will discharge itself over time.
- Temperature extremes will affect the ability of your battery to charge: allow it to cool down or warm up first.
- · Use the battery only for its intended purpose.
- Never use any charger or battery which is damaged or worn out.
- Do not short circuit the battery. Accidental short circuiting can occur when a metallic object (coin, clip, or pen) causes direct connection of the + and - terminals of the battery (metal strips on the back of the battery), for example when you carry a spare battery in your pocket or purse. Short circuiting the terminals may damage the battery or the connecting object.
- Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 59° F and 77° F (15° C and 25° C). A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. NiMH batteries' performance is particularly limited in temperatures below 14° F (-10° C). Li-lon batteries' performance is particularly limited in temperatures below 32° F (0° C).
- Do not dispose of batteries in a fire!
- Dispose of used batteries in accordance with any local regulations.

## 3. About the phone, keys and menu

## Power key

You can use the power key 🕕 to:

- turn the phone on or off (press and hold)
- turn the phone's lights on for 30 seconds
- select a quick alert setting (see page 25) (if Keyguard is off and the phone is not connected to a headset or other handsfree device.)

For more information on Keyguard, see 'Keyguard (locking the keypad)' on page 13.

## Nokia Navi<sup>™</sup> key

Your phone's  $Navi^{TM} key \implies$  appears below the screen. Its current function is indicated by the word that appears above it (for example, **Menu**). Simply press the Navi<sup>TM</sup> key to perform the function.

Throughout this guide, when you see "press **Menu**," "press **Listen**," etc., press the Navi<sup>™</sup> key when that word appears above it.

## Start screen

The start screen appears when you first turn on your phone. **Menu** appears above the Navi<sup>™</sup> key so you can access your phone's menu. Several features can be used only when the phone is at the start screen.



To get to the start screen, press and hold  $\bigcirc$  for a second. (If there are characters on the screen this clears the characters, then you must press and hold  $\bigcirc$  again.)



## Scroll keys

The scroll keys 🐼 🐼 are located to the right of the Navi™ key. Use the scroll keys to:

- browse menus
- move the cursor (see page 11) to the right or the left
- adjust the earpiece volume while in a call
- access your phone book (press ∅ from the start screen)
- access the dialed calls list (press 🐼 from the start screen)

For more information about the start screen, see 'Menu' on page 8.

## Clear key

Use the clear key 🕥 to:

- delete a character to the left of the cursor
- clear all characters from the screen (press and hold)
- return to the previous menu level
- return from the menu to the start screen (press and hold)
- access the in-call menu while in a call (see 'In-call menu' on page 29)

## Lights

To turn your phone's lights on for 30 seconds:

- if Keyguard is off, press any key
- if Keyguard is on, press the ① key briefly

For information about controlling your phone's lights when the phone is connected to a handsfree device, see page 23.

## External antenna jack

At the back of the phone, below the antenna, there is a connector for an external antenna. The connector may be protected by a rubber cap. Remove the cap before connecting an external antenna. After removing the antenna, replace the cap.

Warning: Keep the cap out of the reach of small children.

## Menu

Using your phone's menu you can easily access the many powerful features in your phone.

#### Scroll bar

When you use your phone's menu, a *scroll bar* appears at the far right of the screen. This bar indicates where you are in the menu; each tab location on the bar represents a different menu item.



For example, press **Menu** once. The scroll bar appears with the first (top) tab displayed. A different tab appears each time you press  $\bigotimes$  or  $\bigotimes$ .

#### Help text

Many menu items have brief help text. To view the help text, scroll to the menu item and wait for approximately 10 seconds for the text to appear. Press **More** or O to see the next page of text, O to see the previous page, or O to return to the menu.

#### Menu shortcuts

When you select a menu item, numbers appear on the screen above the scroll bar. If you become familiar with these numbers, you can use them as shortcuts for accessing different menu items. For example, to access the **Phone settings** menu, you



can simply press Menu 4 2. The phone displays the first item in that menu, Touch tones.

Note: (1) Menu items in your phone vary depending on the network and accessories used. (2) This is not a complete list; see entries about individual features for more information.

#### 1 Phone book

- 11 Search
- 12 Add new
- 13 Edit
- 14 E-mail
- 15 Options 151 Scrolling view 152 Memory status
- 16 1-touch dialing
- 17 Erase 171 One by one 172 Erase all
- 18 Own number

#### 2 Messages

- 21 Text messages
  - 211 Write new<sup>0</sup>
  - 212 Inbox
  - 213 Outbox<sup>0</sup>
  - 214 Saved
  - 215 Erase
- 22 Voice messages
  - 221 Listen to voice messages
  - 222 Voice mailbox number
- 23 Welcome note

#### 3 Call log

- 31 Missed calls
- 32 Received calls
- 33 Dialed calls
- 34 Clear call lists
  - 341 All
  - 342 Missed
  - 343 Received
  - 344 Dialed
- 35 Call timers
  - 351 Last call
  - 352 All calls
  - 353 Life timer
  - 354 Clear timers

#### 4 Settings

- 41 Call settings
  - 411 Emergency key 9
  - 412 Automatic redial
  - 413 Calling card
  - 414 Automatic answer<sup>A</sup>
  - 415 Anykey answer
- 42 Phone settings
  - 421 Touch tones
  - 422 Restore factory settings
  - 423 Language
  - 424 Lights<sup>A</sup>
- 43 Security settings
  - 431 Restrict calls
  - 432 Access codes
- 44 Network services
  - 441 Voice privacy<sup>0</sup>
  - 442 Call forwarding<sup>M</sup>
  - 443 Call waiting<sup>M</sup>
  - 444 Send caller ID<sup>M</sup>
  - 445 Network feature setting
  - 446 NAM selection
  - 447 NAM update<sup>0</sup>

#### 5 System

(Depends on service provider; any of the following items may appear.) <carrier's name>

Automatic

- Automatic A
- Automatic B
- Home only
- Analog

#### 6 Games

- 61 Memory
- 62 Snake
- 63 Logic

#### 7 Clock

- 71 Alarm clock
- 72 Clock settings
  - 721 Display/Hide clock
  - 722 Time settings
  - 723 Time format

#### 8 Tones

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  - 811 Ring
  - 812 Ascending
  - 813 Ring once
  - 814 Beep once
  - 815 Silent
- 82 Ringing tone
- 83 Ringing volume
  - 831 Level 1
  - 832 Level 2
  - 833 Level 3
  - 834 Level 4
  - 835 Level 5
- 84 Message alert tone
  - 841 No tone
  - 842 Standard
  - 843 Special
  - 844 Beep once
  - 845 Long & loud
- 85 Keypad tones
  - 851 Off
  - 852 Level 1
  - 853 Level 2
  - 854 Level 3
- 86 Warning and game tones 861 On
- 9 Keyquard
- A Depends on accessory; see entry for this feature
- <sup>M</sup> Must be added to the menu manually; see 'Network feature setting' on page 29
- <sup>0</sup> Depends on network or operator

862 Off

## Entering letters and numbers

#### Cursor

The *cursor* is a blinking vertical line that appears on the screen when you are entering text or numbers. Characters you enter appear to the right of the cursor. Press  $\bigcirc$  to delete the character to the left of the cursor. Use  $\oslash$  and  $\boxdot$  to move the cursor to the right or left.

## ABC mode

When your phone is ready for you to enter text, such as a name or message, it switches to ABC mode. The **ABC** icon shows that it is in ABC mode.

When **ABC** is displayed, you can enter these characters by pressing the indicated key repeatedly:

Кеу	Characters	Кеу	Characters
1	.,'?!-1	7	PQRS7
2	ABC2	8	TUV8
3	DEF3	9	WXYZ9
4	GHI4	0	space, O
5	JKL5	**	See 'Special characters in names' on page 12.
6	MN06	<b>^</b> #	Changes letter case, switches between letters and numbers

Note: After you enter a character, press down on the scroll key to move the cursor over quickly.

#### Changing letter case

Press the (+) key (the Case key, shown on the phone diagram on this guide's inside front cover) to switch between upperand lower-case letters. The **ABC** icon switches to **abc** to indicate that you are using lower case.

#### Entering numbers

To enter numbers while in ABC mode, you can:

- press and hold the corresponding key until the number appears, or
- switch between ABC mode and number mode by pressing and holding (\*).

#### Special characters in names

In ABC mode you can press  $( \ast + )$  (the Special characters key, shown on the phone diagram on this guide's inside front cover) to view the special characters below. You can use these characters when saving names in your phone book. Simply press  $\bigotimes$  or  $\bigotimes$  to highlight the one you want, then press Use.

.,?@!:;-+#\*()'"\_&\$£%/>¿j§=[]¥



⇒ Tip: To choose a character that appears near the end of the list, immediately press to go to the end of the list.

#### Special characters in phone numbers

You can use special characters to dial or save phone numbers of automated services such as bank account information. When entering numbers, press  $( \ast \ast )$  repeatedly until you see the character you want.

Character	Use
	This character is used to request services from the network. Contact your service provider for details.
+	This character is not currently used.

Character	Use
р	This character creates a <b>pause</b> . Digits to the right of the <b>p</b> are sent as touch tones after a 2.5-second pause.
	Use this character to save phone numbers of automated services that require you to enter a password or other information after the call is answered. For example, if your voice mail number at work is 555-1212 and you need to enter your extension (1234) and then a password (5678) in order to listen to your messages, you could save this phone number as <b>5551212p1234p5678</b> .
w	This character creates a <b>wait</b> . It works similarly to the pause character except that digits to the right of the <b>w</b> are not sent until you press <b>Send</b> .

## Keyguard (locking the keypad)

Using the Keyguard feature you can "lock" your phone's keypad so that accidental keypresses have no effect. This is handy when your phone is in a pocket or purse.



Note: Keyguard is not a security feature and will not prevent unauthorized use of your phone.

To lock the keys Press Menu 9 or Menu (\*\*).

To unlock the keys Press Unlock (\*\*).

#### Notes about Keyguard

- When Keyguard is on, the only way to answer a call is to press Answer. Once the call is terminated, keyguard is reactivated.
- When Keyguard is on, press the power key briefly to turn your phone's lights on for 30 seconds.
- When Keyguard is on, calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency number). However, one-key emergency dialing ('the 9 key') does not operate.

Note: When Keyguard is active, the only way to make an emergency call is to dial the emergency number, then press Call.

 Keyguard is automatically turned off when the phone is connected to a handsfree device. Once the phone is disconnected from the handsfree device, keyguard is reactivated.

## 4. Basic functions

## Turning the phone on

Press and hold (1) for one second.

Note: Pressing 0 briefly turns your phone's lights on for fifteen seconds.

If the phone asks for a lock code, see 'Lock code' on page 63. If the phone asks for a security code, see 'Security code' on page 63.

WARNING! Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

## Turning the phone off

If Keyguard is off, press and hold for one second.

To deactivate Keyguard, press Unlock 💌.

## About the antenna

Your Nokia phone has a retractable antenna. For best performance, fully extend the antenna during use.

#### Normal position

Hold the phone as you would any other telephone, with the antenna pointed up and over your shoulder.

#### Tips on efficient operation

As with any other radio transmitting device, do not touch the antenna unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

## Checking signal strength

Your phone operates on radio waves. Radio signal coverage is maintained by a wireless network, and the quality of calls on your phone depends on the strength of the wireless radio signal.

### Get a strong signal

When you are at the start screen or in a call, the strength of the radio signal is indicated by the *signal strength indicator* on the left side of your phone's screen. This indicator scrolls up and down as the signal strength increases and decreases.

To improve your phone's reception, try moving your phone slightly. If you're inside a building, move toward a window.

## Making a call

- 1 Enter the area code and phone number. (Menu changes to Call.)
- 2 Press **Call** and wait for the other party to answer.

## Volume adjustment (earpiece)

To adjust the earpiece volume, press  $\bigotimes$  or  $\bigotimes$  during a call. If an accessory with its own loudspeaker is connected to your phone, the scroll keys adjust the volume for that accessory.

## Muting the microphone

When you are in a call, you can mute the phone's microphone by pressing (c), pressing **Options**, and selecting **Mute**. To unmute the microphone, press (c), press **Options**, and select **Unmute**.

For more information, see 'In-call menu' on page 29.

## Ending a call

Press **End**. During the call, if you entered any characters (for example, if you entered a few numbers to communicate with an automated attendant), the characters will remain on the screen. To clear them, press and hold ⓒ.





## Last number redial

The last 10 numbers you dialed are stored in the dialed calls list. Use this list to redial a number you have called recently.

- 1 From the start screen, press to access the dialed calls list.
- 2 Scroll to the desired number.
- 3 Press Call.

### Saving a name and number

See 'Saving names and numbers' on page 19.

## Finding a name and number

- 1 Press 🖄 to access your phone book.
- 2 Scroll to the number you want. (To skip ahead quickly in the list, press the number key that corresponds to the first letter of the name. For example, if you want to call your friend Katy, press the 5 key twice, quickly; once for the letter j, and once for the letter k.)
- 3 Press Call.

For other ways to find names and numbers, see 'Finding names and numbers' on page 20.

## Answering a call

When someone calls, the phone alerts you (see 'Tones' on page 23) and **Call** flashes on the screen. To answer the call, press any key except 0.

## Silencing an incoming call

To silence the ringing of the incoming call, press ⓒ briefly. You can still answer the call if **Call** or the name of the person is still flashing on your screen.

Note: To prevent accidental answering when the phone is in a pocket or purse, the phone will not answer the call if you press the key for longer than one second.

For information on setting your phone to answer incoming calls automatically, see 'Anykey answer' on page 39.

Caller ID

*Caller ID* is a network service that displays the phone number of the person calling you, if it is available. Check with your service provider for details.

If the caller can be identified, the phone displays the caller's phone number and **calling.** If the number matches a name saved in your phone book, the name is displayed instead. However, if the last



seven digits of the phone number match more than one name in the phone book, only the phone number is displayed.

## 5. Phone book

For convenient and easy dialing, you can save 99 phone numbers and associated names in your phone.

## Saving names and numbers

Saving a name and number is easy! Just enter the phone number, press O or O, then press **Save**. Enter a name if you wish, then press **OK**.

Name: MomWork	
ОК	

#### Saving a number quickly

To save a number quickly, enter the phone number, press O or O, then press *and hold* **Save**. The number is saved to your phone book and you can add a name to it later (see 'Editing names and numbers' on page 21).

Saving a name and number while in a call To save a name and number while in a call, press **Options**, scroll to **Phone book**, scroll to **Add new**, enter a number and name if you like, and press **OK**.

#### Notes about saving names

- A name may appear only once in memory. If you try to save a name that already exists in memory, the phone asks if you want to replace the existing name.
- If you try to save a phone number and your phone book is full, you are given the option to replace an existing entry. Scroll to the entry you want to replace and press OK, or press C to cancel.

## Saving email addresses

You can associate an email address with each entry in your phone book. Later, when addressing a text message, you can quickly enter the email address by selecting a name in your phone book. (The ability to send a text message depends on the arrangement you make with your service provider.) To save an email address, press Menu 1 4 (Phone book - E-mail). Press Select. Scroll to a phone book entry. Press Edit e-mail. Enter the email address, then press OK.

The presence of an email symbol (@) in the top right corner of the screen indicates that an email address is associated with the selected entry.

## Finding names and numbers

There are several ways to find names and numbers in your phone book.

#### From the start screen

Press 🖾 to access your phone book, then scroll to the desired name/number.

Yip: You can also press the number key that corresponds to the first letter of the name. (To skip ahead quickly in the list, press the number key that corresponds to the first letter of the name. For example, if you want to call your friend Katy, press the 5 key twice, quickly; once for the letter j, and once for the letter k.) The first matching entry is displayed at the top of the screen.

Using the Phone book menu Press Menu 1 1, enter the first few letters of the name, then press OK. Your phone displays the first matching entry at the top of the screen.

Name:		
Mar		
l	ΟК	

### While performing other functions

Say you want to forward your phone calls to a number that is saved in your phone book. When you are prompted to enter the phone number, you can find it instead—simply press **Search** to access your phone book.



## Editing names and numbers

To edit phone book entries, press Menu 1 3, scroll to the entry you want to edit, then press Edit. Edit the name and number as needed.

### Erasing names and numbers

Use Menu 1 7 to erase entries from your phone book. One by one lets you select one entry at a time to be erased. Erase all erases your entire phone book (you are required to enter your security code first).

### Finding your own number

Use Menu 1 8 to view your phone's number.

## Scrolling view

Use Menu 1 5 1 to choose a scrolling view for your phone book (Name list, Name+number, or Name only).



☆ Tip: If you're viewing your phone book and scrolling view is set to Name list or Name only, you can view the phone number associated with a name by pressing and holding ()#).

## Checking available memory

Use Menu 1 5 2 to see how many memory locations are free and how many are being used. (Each memory location holds one phone number and associated name.)

## 6. Settings

This section describes some phone settings that allow you to customize your phone to suit your preferences and that you probably won't change very often.

## Automatic redial

Use **Menu** 4 1 2 to turn this feature on or off. When this feature is on and the wireless network is busy, your phone redials a number up to three times. This feature does not redial to a busy phone number.

To stop the call attempts, press Quit or 📀 .

## Clock

Your phone has an internal clock that can be displayed on the start screen.

If you remove the battery for longer than a couple of seconds, the time is lost. The next time you turn on the

phone, you will be asked to enter the time.

Setting the time using the network

To set the time on your phone using the network (the default setting), use **Menu** 7 2 2 1. If your phone is unable to get the time from the network, you are prompted to enter the time manually. (For example, your phone may not be able to get the time from the network if you don't have digital coverage.)

### Setting the time manually

Use **Menu** 7 2 2 2 to enter the current time. Use two digits for both hours and minutes (for example, enter 1:30 as **0130**). If the clock's time format is set to **am/pm**, you are asked to choose **am** or **pm**.

Note: Pressing ⓒ does not work on this screen. If you make a mistake, re-enter all four digits.



Selecting time format Use Menu 7 2 3 to set the clock's format to am/pm or 24-hour.

#### Displaying or hiding the clock

Press **Menu** 7 2 1 to display the clock on the phone's screen if it is currently hidden, or vice versa.

When the clock is displayed and the time format is set to **am/pm**, a black square appears next to the time indicating a.m. or p.m.

## Language

Use **Menu** 4 2 3 to set the language of your phone's screen. You can choose from English, French, Spanish, Portuguese, and Hebrew.

The shortcut for choosing English is to press **Menu** 4 2 3 1.

## Lights

If you're using your phone with a handsfree device, your phone's lights turn on and remain on automatically. Use **Menu** 4 2 4 to set your phone's lights to **Automatic** (after 30 seconds, the lights turn off until the next key is pressed, phone rings, etc.).

For information about turning your phone's lights on at any time, see page 7.

## Tones

Use **Menu** 8, Tones, to change the six sound settings in your phone: ringing option, ringing tone, ringing volume, message alert tone, keypad tones, and warning and game tones.

Using the quick alert settings feature (see page 25) you can select a fixed combination of these settings to suit your current environment.



03:15 (a.m.)

03:15 (p.m.)

#### **Ringing option**

Use **Menu** 8 1 to tell your phone how to notify you that you have a call.

*Note*: If you choose **Beep once** or **Silent**, the alarm clock only sounds a quiet beep.

**Ring** The phone rings normally using the currently selected ringing tone.

Ascending The phone rings using the currently selected ringing tone. The ringing volume starts low and increases to selected volume with successive rings.

**Ring once** The phone rings once using the currently selected ringing tone.

Beep once The phone beeps once.

**Silent** The phone makes no sound when you receive a call. The **b** icon appears on the start screen.

#### Ringing tone

If your ringing option is set to **Ring once**, your phone plays a ringing tone when someone calls you. Use **Menu** 8 2 to choose one of 40 ringing tones. Scroll to a tone to hear how it sounds.

Note: If the ringing option is set to **Silent** or **Beep once**, the phone won't play sample tones.

#### Ringing volume

Use **Menu** 8 3 to control the volume of your phone's ringing and of message alert tones.



#### Message alert tone

Use **Menu** 8 4 to choose the tone played when you receive a mobile message. Scroll to a tone to hear how it sounds.

#### Keypad tones

Use **Menu** 8 5 to adjust the volume of the tones your phone makes when you press its keys.

#### Warning and game tones

Use Menu 8 6 to turn your phone's warning and game tones on or off. Warning tones are created by events such as confirmations, errors, power on, battery low, and recharge batterv.

#### Vibrating alert

If a vibrating battery is attached to your phone, it will vibrate when you receive a voice call, even if the ringing option is set to Silent.

Note: The battery does not vibrate while your phone is connected to (or placed in) a charging device or connected to a handsfree device.

#### Quick alert settings

You can quickly adjust your phone's sound settings when you go into a meeting, go outdoors, etc. To choose a quick alert setting, briefly press (1), scroll to the setting you want, then press OK.



Note: You can only access your phone's quick alert settings from the start screen.

- ☆ Tip: Instead of using the scroll keys, you can press ① repeatedly to scroll through this menu. After you reach the setting you want, press and hold (1).

Note: If you choose Silent or Quiet, the alarm clock only sounds a quiet beep.

Normal Your phone uses the settings you made in Menu 8, Tones.

Silent All sound is turned off in your phone. The 🔺 icon appears on the start screen.

Quiet Your phone beeps once when you receive a call or mobile message. Other tones are turned off.

Loud Your phone rings loudly. Keypad tones, message alert tone, and warning tones are also loud.

Headset Your phone automatically selects this when it is connected to a headset. Your phone remembers any changes you make to settings in **Menu** 8, Tones, and uses them the next time you connect the phone to a headset.

Handsfree Your phone automatically selects this when it is connected to a handsfree device. Your phone remembers any changes you make to settings in **Menu** 8, Tones, and uses them the next time you connect the phone to the device.

Note: If the Silent, Quiet, or Loud quick alert setting is chosen and you change a setting in Menu 8, Tones, your phone switches the current quick alert setting to Normal.

To return to the start screen, press 🕥 .

## Voice mailbox number

If you have a voice mail subscription, use **Menu** 2 2 2 to save the voice mailbox number given to you by your service provider. This number may be up to 32 digits long. Once you save your voice mailbox number, you can press and hold (100) for 3 seconds to dial your voice mailbox. (You can also press 100) briefly and then press **Call**.)

For more information, see 'Voice messages' on page 45.

For any questions about your voice mail, contact your service provider.

## Welcome note

Use **Menu** 2 3 to create or change the welcome note for your phone. This note is displayed briefly each time you turn on your phone. It can be your name, a reminder, etc. To save the note, press



Options, then Save. To erase the note, press Options, then Erase.

## 7. Emergency calls

- 1 If the phone is not on, switch it on.
- 2 Press and hold ⓒ for several seconds to ready the phone for calls.
- 3 Key in the emergency number for your present location (e.g. 911 or other official emergency number). Emergency numbers vary by location.
- 4 Press Call.

#### IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

If you make an emergency call, your phone changes to emergency call mode. If you choose to exit this mode, emergency operators may not be able to contact you. Keep your phone in emergency call mode until emergency personnel arrive on the scene. In emergency call mode, some menu items may not be available. To exit emergency call mode, at the Start screen, press Exit. When the question Restore normal service? appears, click OK.

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

If certain features are in use (Keyguard, call restrictions, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident – do not cut off the call until given permission to do so.

## **Emergency key 9**

Use **Menu** 4 1 1 to turn on this feature. When this feature is on, the phone attempts to make an emergency call when you:

- press and hold the 9 key, or
- press 9, then press Call.

Note: When Keyguard is active, the only way to make an emergency call is to dial the emergency number, then press **Call**.

IMPORTANT!

Official emergency numbers (for example, 911) vary by location. Only one number is dialed automatically by Emergency Key 9, and it might not be the proper number in all circumstances.

## 8. Advanced functions

## Network feature setting

Call forwarding, call waiting, and send own caller ID with next call are network services available through your service provider. These features do not appear in your phone's **Network services** menu until you save the related feature code(s) given to you by your service provider. After you save the feature activation or cancellation code, the feature appears in the phone's menu and you can use the menu to turn the feature on or off.

Note: Feature codes can be saved only when your primary phone number (NAM 1) is selected. See page 35.

Adding feature activation codes to the menu To save a feature activation code, press **Menu** 4 4 5. At the **Feature code:** prompt, enter the feature activation code, then press **OK**. Scroll to the feature that the code applies to, then press **Select**. (If the feature is call forwarding, choose one of the four types of call forwarding.) Finally, scroll to **Activate**, then press **OK**.

Activate now appears in the menu for that feature.

Adding feature cancellation codes to the menu To save a feature cancellation code, press Menu 4 4 5. At the Feature code: prompt, enter the feature cancellation code, then press OK. Scroll to the feature that the code applies to, then press Select. (If the feature is call forwarding, choose one of the four types of call forwarding.) Finally, scroll to Cancel, then press OK.

Cancel now appears in the menu for that feature.

## In-call menu

When you are in a single call, the Navi<sup>™</sup> key function is **End**. However, you can use your phone's in-call menu to perform several functions while in a call. To access the in-call menu, press ⓒ to change the Navi<sup>™</sup> key function to **Options**, then press **Options**.
Note: If you have an active call and an incoming or held call, pressing ⓒ isn't necessary; **Options** appears automatically.

If you receive a call while in a call, the Navi<sup>™</sup> key function changes to **Answer.** 

Depending on the number of active calls and whether you are using digital or analog mode, the following in-call options may be available:

Mute/End mute	mute/unmute the phone's microphone
Flash	switch between calls/answer waiting call/ make new call
End	end all calls
Touch tones	send touch tones
Menu	access your phone's menu
Phone book	access the phone book

### Making/receiving multiple calls

Note: The following two features might not be supported in your network. Contact your service provider for details.

### Making a new outgoing call

Type in the phone number you wish to call and press **Options** to access the in-call menu. Then, press **Flash**. The first call is automatically put on hold. To join the calls, press **Flash** again.

#### Receiving a new call

If you are in a call and you receive a call, press **Answer**. The first call is automatically put on hold. To swap between the calls, press Flash.

Ending all calls Select End from the in-call menu.

### Call waiting

Call waiting is a network service that allows you to receive an incoming call when you're already in a call. Contact your service provider for details.

#### Answering a waiting call

When you receive a call while already in a call, the Navi<sup>™</sup> key function changes from **End** to **Answer**. Press **Answer** to answer the waiting call. The call you were in is put on hold, and the Navi<sup>™</sup> key function changes to **Options**. To switch between calls, or to end all calls, press **Options** to access your phone's in-call menu.

For complete information on your phone's in-call menu, see 'In-call menu' on page 29.

Cancelling call waiting: normal method

To cancel call waiting before making a call, you must get the call waiting cancellation code from your service provider.

- 1 Dial the code for cancelling call waiting (for example, \*810).
- 2 Press Call.

Cancelling call waiting: menu method

You can save the code for cancelling call waiting given by your service provider and then use **Menu** 4 4 2 2 to cancel call waiting. See 'Adding feature cancellation codes to the menu' on page 29.

### Calling cards

If you wish to use a calling card for long distance calls, you must first save your calling card information into your phone. Your phone can save information about four calling cards.



Saving calling card information

- 1 Press Menu 4 1 3.
- 2 Scroll to the desired calling card, then press Options.

- 3 Scroll to Edit, then press OK.
- 4 Enter your security code (see page 63), then press **OK**.
- 5 At Dialing sequence, press Select. Press Select to choose the dialing sequence your card uses, then press Select.

Dialing sequence	Use for cards that require you to:	Cards using this sequence
Access no. + phone no. + card no.	Dial 1-800 access number, then phone number, then card number (+ PIN if required)	MCI, AT&T True Choice, Sprint Canada, Unitel
Access no. + card no. + phone no.	Dial 1-800 access number, then card number (+ PIN if required), then phone number	networkMCI, WorldPhone MCI
Prefix + phone no. + card no.	Dial the prefix (any numbers that must precede the phone number) and phone number you want to dial, then card number (+ PIN if required)	GTE, PacBell, AT&T, Stentor

Note: The order of the following steps may vary, depending on which dialing sequence your card uses.

- 6 Enter the access number (usually the 1-800 number listed on the back of the calling card), then press OK.
- 7 Enter your card number and/or PIN, then press OK. Your phone will display Save changes? Press OK.
- 8 Press 🐼 to reach Card name, then press Select. Enter the card name using your phone's keypad, then press OK.

Note: This procedure might not work with all calling cards. Please look at the back of your calling card or contact your long distance company for more information.

Choosing a calling card to use Use Menu 4 1 3 to select a calling card to use. You are required to enter your security code.

### Calling card calls

To make a call using a calling card:

- Enter the phone number, including any prefix (such as 0 or 1) that your calling card may require when you make a calling card call (see your calling card for instructions).
- 2 Press and hold Call for a few seconds until your phone displays Card call.
- 3 Your phone displays Wait for tone, then press OK. Wait for the tone, then press OK.

Your phone displays Wait for tone, press OK again. Wait for the tone again, then press OK.

### Call forwarding

*Call forwarding* is a network service that lets you forward your incoming calls to another phone number. Check with your service provider for details and feature codes.

### Activating call forwarding

Standard method

To activate call forwarding, you must get the call forwarding activation code from your service provider.

- 1 Dial the code for activating call forwarding followed by the phone number to which you want to forward your calls.
- 2 Press Call.

*Example*: If the call forwarding activation code is \*71 and the number you want to forward calls to is (214) 555–1234, dial \*712145551234, then press Call.

Menu method

You can save the code for activating call forwarding and then use the menu to activate call forwarding (see 'Adding feature activation codes to the menu' on page 29).

### Cancelling call forwarding

#### Standard method

To cancel call forwarding, you must get the call forwarding cancellation code from your service provider.

- 1 Dial the code for cancelling call forwarding (for example, \*710).
- 2 Press Call.

#### Menu method

You can save the code for cancelling call forwarding and then use the menu to cancel call forwarding (see 'Adding feature cancellation codes to the menu' on page 29).

### Voice privacy

Note: Availability of this feature depends on your arrangement with your service provider and the network's ability to support the feature.

Some service provider's networks can encrypt the signal transmitted during a phone call to ensure others are unable to listen to your conversation. By default, the voice privacy setting on your phone is set to Off. To turn it on, press Menu 4-4-1 (Settings - Network services - Voice privacy). Scroll to On, then press OK.

During a call, if voice privacy is lost, your phone sounds two short beeps.

### 1-touch dialing

1-touch dialing lets you make phone calls quickly and easily with the touch of a button. Once you have assigned a phone number to a number key (2 through 8), you can press and hold that key to dial the number. (You can also press and hold the number key and then press **Call**.)

Note: Keys 1 and 9 are used exclusively for dialing your voice mailbox and for attempting emergency calls, respectively (see 'Voice messages' on page 45 and 'Emergency calls' on page 27).

#### Assigning numbers to keys

Before you can assign a phone number to a key, the phone number must be saved in your phone book (see page 17). Then follow the steps below.

- 1 Press Menu 1 6.
- 2 Scroll to the desired key, then press Assign.
- 3 Press 𝖾 or 𝐼 to choose the name you want to assign to the selected key, then press **Select**.

If a key already has a number assigned to it, you can press **Options** and then view, change, or erase the number assignment.

#### Making calls using 1-touch dialing

Press and hold a number key (2 through 8) for a few seconds to call the number assigned to it. Your phone finds the phone number, displays it briefly, then dials it.

You can also enter the number of the 1-touch dialing key (for example, 2) and press **Call**.

# Choosing your phone number (NAM selection)

Your service provider can set up your phone to have two phone numbers that are activated in different service areas—for example, one number for the Dallas area and one number for the Chicago area.

A number assignment module, or NAM, consists of a phone number and network information that the service provider programs into your phone. When you select a NAM, you're not only selecting a phone number, you're also selecting a home system in which you will not be charged roaming fees.

Use Menu 4 4 6 to select a NAM.

### Send own caller ID with next call

Send own caller ID with next call is a network service that lets you hide your phone number from a person you are calling who has Caller ID. (If for some reason your network prevents phone numbers from being displayed, you may be able to use this feature to **show** your number to the person you are calling.) Contact your service provider for feature codes for showing/ hiding your phone number.

Note: This feature works on a call-by-call basis.

#### Standard method

- 1 Dial the feature code followed by the number you want to call.
- 2 Press Call.

*Example*: If the feature code to hide your number is \*67 and the number you want to dial is (214) 555–1234, dial **\*672145551234**, then press **Call**.

### Menu method

You can save the feature code given to you by your service provider so that **Send own caller ID with next call** appears in your phone's menu, and then use **Menu** 4 4 4 to use this feature (see 'Network feature setting' on page 29).

This feature must be activated before each call; you cannot permanently turn it on or off.

Yes displays your number to the person you are calling.

**No** prevents your number from being shown to the person you are calling.

### NAM update

Note: This feature may not be available in all systems. Please contact your service provider for details about the availability of this feature.

With this feature you can activate or reactivate your phone without having to go to your service provider. Please refer to the Easy Activation card that was included in your sales package for more information on how to activate or reactivate your phone. In some cases, when you try to connect to your service provider, the following message may appear on the screen:

#### 'LOCK' prevents the service provider from changing your carrier lock code. 'UNLOCK' allows the provider to change the code and restrict others from activating your phone.

If this happens, select the appropriate selection for your phone. If you don't want your service provider to change your lock code, select **LOCK**. If you want to allow your service provider to change your code to prevent other service providers from activating your phone, press **UNLOCK**.

Press and hold  $\bigcirc$  for several seconds to return to the start screen.

Note: Contact your service provider if you have any questions.

### System selection

The System menu (**Menu** 5) allows you to modify how your phone will work when you are outside of your primary or "home" system. (Items on the System menu may differ depending on your service provider.) How your phone will handle being out of your home area can significantly affect the types and amounts of additional charges you may incur.

### Service Types

In each wireless service area there are usually two service providers, referred to as type  $\bf{A}$  and type  $\bf{B}$ .

When you first set up your wireless service account, your service provider will inform you of which system you will be using (for example, type A). This is your home system. The other system (for example, type B) is known as your non-home system.

### Roaming

Roaming is a term used to indicate that your phone is not in its home area. While roaming, you are actually using another service provider's system. Calls made or received while roaming are usually more expensive than calls made in your home area.

### Roaming indicators

When your phone begins roaming, **Roaming** appears. If roaming in a non-preferred system, the roaming indicator ( $\triangle$ ) also appears.

### System choices

Your phone will automatically try to use a preferred system. If your phone fails to find a preferred system, then it will use the selection you have chosen with this feature. Before you select a system, contact your service provider to learn how these changes may affect your phone bill. Items on the **System** menu may differ depending on your service provider:

- Automatic Use the home system. If unavailable, use a non-home system.
- Automatic A Use the home or preferred system. If unavailable, use system A.
- Automatic B Use the home or preferred system. If unavailable, use system B.
- Home only or <service provider's name> Use only the home system. If unavailable, No service appears.
- Analog Use the available analog network.

Note: If you turn your phone's power off then on, depending on your service provider, the system may return to the default selection.

### Which system should you choose?

By default, your phone is set to automatically search for the most cost-effective system when you are outside of your home area. For example, if your home system is type **A** and you are roaming, your phone will automatically try to use the local home system (the type **A** system in your current location). The type **B** system would be a non-home system.

However, in an area where no home or preferred systems are available, use this menu to manually choose which system your phone uses. By setting your phone to use a home or preferred system, it's possible for you to receive discounted roaming charges. Check with your service provider to maximize use of this feature.

In non-preferred systems, normal roaming charges are determined by the host system. Your phone is designed to select a system most favorable to you concerning the cost of the call and reception quality.

Note: When roaming in some systems, you may need to have a roaming agreement in order to place a call. If no roaming agreement has been arranged, a network operator may interrupt and request information on how you intend to pay for the call.

#### If you have more than one phone number

The currently-selected NAM in your phone determines which system is your current home system. See "Choosing your phone number (NAM selection)" on page 35 for more details.

Note: Powering the phone off then on will reset any manual overrides for analog or non-preferred systems.

### Anykey answer

This feature allows you to answer an incoming call by pressing any key <u>except</u> (1). Use **Menu** 4 1 5 to turn this feature on or off.

### Automatic answer

This feature is available only when your phone is connected to a handsfree device.

When automatic answer is turned on, your phone answers incoming voice calls after one ring. Use **Menu** 4 1 4 to turn this feature on or off.

### Touch tones

Your phone can generate various sounds, called *touch tones*, when the keys are pressed.

Touch tones can be used for many automated services such as checking voice mail, movie times, and airline arrival/ departure times.

Note: Sending confidential information over the air using touch tones is not recommended.

#### Setting manual touch tone length

Use **Menu** 4 2 1 1 to set the length of touch tones created when you press a key:

**Continuous** sounds the tone for as long as you press and hold the key.

**Fixed** sets the tone length to one tenth of a second, regardless of how long you press and hold the key.

**Off** turns off touch tones. No tones are sent when you press the keys.

Setting automatic touch tone length

Use **Menu** 4 2 1 2 to set the length of touch tones sent automatically by the phone to **Short** (one tenth of a second) or **Long** (half a second).

#### Saving touch tone strings

Touch tone strings can be used for sending and receiving information with your phone. Save touch tone strings the same way you save phone numbers (see 'Saving names and numbers' on page 19).

For example, you can save your office voice mailbox number along with your password for easy access to your messages (see 'Special characters in phone numbers' on page 12).

#### Sending touch tone strings

- 1 During a call, press ⓒ to clear any numbers from the screen.
- 2 Press Options.
- 3 Scroll to Touch tones, then press OK.
- 4 Enter or find the touch tone string, then press OK.

### Downloadable ringing tones

Depending on your service provider, you can download (over the air) ringing tones and save them in your phone.

Note: The method that you use to download a ringing tone to your phone varies among wireless service providers. For example, in some cases, you can send a ringing tone to your phone from an internet web page. For details about this network service, contact your wireless service provider.

The names of tones that you download and save appear in the list that you see when you press **Menu** 8 2 (**Tones** – **Ringing tone**). In addition to the 40 default ringing tones that come with your phone, you can save five downloaded ringing tones.

When a ringing tone has been downloaded to your phone, the message **Ringing tone received** appears.

- To *listen* to the tone, press **Options**, scroll to **Playback**, then press **OK**. The phone plays the tone. To stop playing the tone, press **Quit**.
- To discard the tone immediately after you receive it (before you press Options), press <Clear>. Or, to discard the tone after you have pressed Options, scroll to Discard, then press OK.
- To save the tone after you listen to it, scroll to Save, then press OK. If space in your phone's memory exists for the tone, the tone is saved. If space does not exist, scroll until the name of the tone you want to replace is highlighted, then press Replace. To view the list of tones, press Menu 8 2 (Tones - Ringing tone).

### **Restore factory settings**

You can use **Menu** 4 2 2 to reset many of the settings in your phone to their factory defaults (as in a new phone). You are required to enter the security code.

Note: The phone book, language setting, call timers, security code, and lock code are not affected.

# 9. Call log

For your convenience, the *call log* (Menu 3) saves a list of phone numbers you have dialed, and can show you approximately how much time you have spent on the phone. If you subscribe to the caller ID network service, the call log also records the phone numbers of missed calls and received calls. Contact your service provider for details.

#### The Options key

When you access Missed calls, Received calls, or Dialed calls and press Options, a list of options appears on your phone's screen.

Call dials the number.

**Call time** shows the time of the call. (Your phone's clock must be set; see page 22.)

Use number shows you the number before you dial it.

**Save** lets you enter a name for the number, edit the number if needed, and save both to your phone book.

Erase erases the number from the call list.

View number displays the associated phone number if only the name is currently displayed.

### Missed calls

If you subscribe to the caller ID network service, your phone automatically stores the last 10 numbers that have tried unsuccessfully to reach you (as long as the caller allowed his or her number to be shown to you).

#### When the screen says Missed calls

Press List. If you have missed more than one call, you can scroll through the list of numbers. To dial the displayed number, press **Options**, then choose **Call**.

Viewing the missed calls list at any time Use Menu 3 1 to view the missed calls list at any time. To dial a number, press **Options**, then choose **Call**.

### **Received calls**

If you subscribe to the caller ID network service, your phone automatically stores the phone numbers of the 10 most recent calls you've answered. Use **Menu** 3 2 to view the received calls list. To dial a number, press **Options**, then choose **Call**.

### **Dialed calls**

Your phone automatically stores the last 10 numbers you've dialed. From the start screen, press  $\bigcirc$  to access the dialed calls list. Scroll to the desired number, then press **Call**.

Note: To perform any of the options listed on page 42, access the dialed calls list by pressing **Menu** 3 3.

### Clearing call lists

Use Menu 3 4 to clear the missed, dialed, and/or received call lists.

### Call timers

Use **Menu** 3 5 to access this feature. *Call timers* lets you see the amount of time you've spent in calls. Times are for the currently selected phone number; your phone has a separate timer for each phone number, or NAM (see page 35).

Note: The actual time invoiced for calls by your service provider may vary, depending upon network features, rounding-off for billing, and so forth.

Viewing call timers

Use Menu 3 5 to view the various call timers.

Last call displays the duration of the last call, or current call if applicable.

All calls displays the duration of all calls since the timers were last reset.

Life timer displays the duration of all calls for the life of your phone and cannot be reset.



Setting timers back to 0 Use Menu 3 5 4 to clear call timers. You are required to enter your security code.

Displaying the current call timer during calls

- 1 Press Menu 3 5 1.
- 2 Press Details.
- 3 Press Select.
- 4 Scroll to On, then press OK.

During a call, the amount of time spent in that call is displayed for ten seconds.

## 10. Voice messages

*Voice mail* is a network service that allows callers to record a message when you cannot be reached. You can then call your voice mailbox and retrieve your messages.

### Saving your voice mailbox number

When you subscribe to voice mail, your service provider gives you a voice mailbox number. You should save this number so you can call your voice mailbox by pressing and holding 100, or by pressing 100 then **Call** (see 'Voice mailbox number' on page 26).

In addition to a voice mailbox number, your service provider may also give you a password, which you can save along with your voice mailbox number. This way, you can access your voice mailbox and then quickly send your password by pressing the Navi™ key rather than dialing your password separately.

If your service provider gives you a password and you want to save it with your voice mailbox number, refer to 'Special characters in phone numbers' on page 12.

### Listening to new voice messages

When you receive a voice message, your phone may notify you by beeping, displaying the voice message indicator  $\infty$ , and displaying **New voice message**. The phone may display the number of messages if there is more than one.

Note: The method of notification depends on your service provider.

When your phone notifies you that you have a new voice message, press **Listen**. Your phone dials your voice mailbox number, if you have saved it.

If you received a voice mailbox password, and if you saved it with your voice mailbox number, follow these steps:

 When your phone notifies you that you have a new voice message, press Listen. Your phone dials your voice mailbox number, and your password displays. 2 When your phone notifies you that you're able to listen to your messages, press **Send**.

Note: The method of notification depends on your service provider. If you have any questions about voice messaging, contact your service provider.

### Calling your voice mailbox at any time

Once you have saved your voice mailbox number, you can press and hold (1) to dial your voice mailbox.

# 11. Mobile messages

Note: Before you can send or receive mobile messages, you may need to subscribe to the mobile messaging service offered by your service provider. Also, some networks may not support mobile messaging.

### About mobile messages

A mobile message is a message in the form of text that appears on your phone's screen. You can address outgoing messages to email addresses and phone numbers. The recipient of your message typically receives it via:

- a phone that supports mobile messaging
- a pager
- the internet (through an email client)

#### Message storage

Messages are stored in your phone in folders:

- Inbox Messages (whether read or unread) that you have received and have neither erased nor saved.
- Outbox Messages that you sent (or that you have created then saved, intending to send later).
- Saved Messages that were in the Inbox or Outbox and which you have saved.

Your phone can store as many as 60 messages (memory is shared by all folders). However, the total number of stored messages depends on message length. If your phone's memory is full when you receive a mobile message:

 If the message is *not* an emergency message, the oldest sent message in the Outbox folder will automatically be deleted, but "drafts" (unsent messages) will not be deleted. If there are no sent messages in the Outbox folder, the oldest read message in the Inbox folder is deleted. If there are no read messages in the Inbox, No space: message waiting or a similar message appears, prompting you to delete messages from one of the other folders. The network will resend the message later.  If the message is an *emergency* message (sent only by a network operator), in addition to the messages mentioned above, other messages in the Inbox, Outbox, and Saved folders could be automatically deleted if your phone's memory is full.

### Types of mobile messages

Depending on your service provider, when you create a mobile message, **Text** and **Number only** may appear in a list of menu items, requiring that you select the type of message to send. If this list does not appear, your phone will automatically create the type of message supported by your service provider:

- Text A text mobile message can include text in addition to a callback number.
- Number only A number only mobile message is like a numeric page: a callback number (the sender's phone number) appears on the recipient's pager or phone display.

### Parts of a mobile text message

A message consists of a header and a body. The header may contain the sender's phone number or email address and the date and time that the message was sent. If an entry in your Phone book matches the sender's phone number, the sender's name also appears. The body contains the main part of the message. If you receive a message that was sent via email, the subject (title) of the message may appear at the beginning of the message body.

### Urgent mobile messages

An urgent priority level can be assigned to a mobile message. When you receive an urgent mobile message, **Urgent** appears in the message header. When you send an urgent mobile message, a similar notification message (or an icon) appears on the recipient's phone or other device (if the recipient's phone or other device supports it). See 'Sending a message' on page 58.

### Message delivery notification

When you send a message, you can request to be notified when the recipient receives the message. This notification is called a delivery note. See 'Sending a message' on page 58.

### Receiving a mobile message

When you receive a mobile message, the mobile message icon appears and **Message received** (or **New emergency message**) is displayed. Also, depending on the message alert tone setting, a tone may sound. See 'Message alert tone' on page 24. You can:

- Press 
   to dismiss the notification and read the message later (it will be available from your Inbox), or...
- Press Read to read the message

Note: If **No space: message waiting** or a similar message appears, there is no room left in your phone's memory. You need to make room for the message. See 'Message storage' on page 47.

If you press **Read**, the Inbox appears with the new message selected. Press **Read** again. If necessary, scroll down to read the entire message. At the end of the message, scroll further to view the sender's name or phone number and the date and time the message was received. When you've seen the last new message, the the icon disappears. While reading a message, you have several **Options** (depending on the type of message, some of these options may not be available):

- Erase deletes the message. Press OK to confirm the deletion or to cancel. For more information about erasing messages, see 'Erasing messages' on page 60.
- Reply allows you to send a message back to the sender. For more information about replying to a message, see 'Replying to a message' on page 52.
- Save sends the message to the Saved folder.

- Use number allows you to quickly call or save a phone number if it was included in the message. If more than one number was included, a list of numbers is displayed. To save the number, read the message and ensure that the number you want to save is visible (if necessary, scroll the screen). Press Options. Scroll to Use number and press Select. If only one phone number appears on the screen, press Call (or press <Down>, then press Save). If a list of numbers appears, scroll to a number, press OK, then press Call (or press <Down>, then press Save).
- Save address extracts one or more email addresses from the message (if it contains any) and allows you to save them in your Phone book.
- Forward allows you to forward the message to another recipient. For more information about forwarding a message, see 'Forwarding a message' on page 59.
- Reply w/ copy allows you to send a message back to the sender. Your message will include a copy of the message you received. For more information about replying to a message, see 'Replying to a message' on page 52.

# Creating, addressing, and sending a number only message

Note: To create a text message, see 'Creating a text message' on page 51. For information about number only messages, see 'Types of mobile messages' on page 48.

1 Press Menu 2 1 1 (Messages - Text messages - Write new).

Note: If **Text** and **Number only** appear in a list of menu items, scroll to **Number only**, then press **Select**.

- 2 Use the following guidelines when addressing your message and specifying a callback number:
  - Use **Add number** to specify a recipient's phone number. The maximum number of characters allowed in a phone number is 32.

- When prompted to enter a recipient's phone number, you can manually enter it or search for it.
- When searching, the list of entries in your phone book is displayed. To quickly jump to an entry, press the appropriate key. For example, if the entry is "John" (j), press <5 key>. To jump to "Kim" (k), press <5 key> twice.
- You can address your message to as many as 10 recipients. You can see a list of all recipients to whom your message is addressed (List recipients).
- You can create a message, save it in your Outbox, then address it and send it later (Save).
- The callback number (Callback no.) is the phone number at which you want the recipient to call you.
   When prompted to enter a callback number, the default callback number (your mobile phone number) may appear in the field. You can use this number or enter a different number.

### Creating a text message

Note: To create a number only message, see 'Creating, addressing, and sending a number only message' on page 50.

There are two ways to create a text message:

- Write a new, blank message
- Reply to a received message (see 'Replying to a message' on page 52)
- Resend a message (see 'Resending a message' on page 59)
- Forward a message (see 'Forwarding a message' on page 59)

Writing a new, blank message

- 1 Press Menu 2 1 1 (Messages Text messages Write new).
- 2 Do Text and Number only appear in a list of menu items?
  - Yes Scroll to Text. Press Select. Go to the next step.
  - No Go to the next step.

- 3 At this point, you can *address your message* or *begin writing it*, then address it later:
  - To address your message, scroll to Add e-mail or Add number, then press Select. See 'Addressing a text message' on page 53.
  - To begin writing your message, scroll to Edit message, then press Select. The terms writing and editing refer to the process of entering text into a text message. See 'Entering text into a message' on page 54.
- 4 After you have written your message, you can:
  - Address it (page 53) then send it (page 58) OR...
  - Save it to the Outbox, then address it send it later Press Options, scroll to Save, then press Select.

Replying to a message

- 1 Read the message to which you want to reply.
  - If you just received the message and the Start screen is currently displayed, press Read.
  - If the message is in the Inbox folder, press Menu 2 1 2.
  - If the message is in the Saved folder, press Menu 2 1 4.
- 2 Scroll to the message. Press Read, then Options.
- 3 Scroll to Reply (or Reply w/ copy if you want your reply to include a copy of the original message followed by the text of your reply). Press Select.

Note: If you choose to **Reply w/ copy**, your message could be rather long. In some networks, a long message may be truncated (the end of the message may be cut off), preventing the recipient from seeing all of it.

- 4 After you write your message, you can:
  - Address it (page 53) then send it (page 58). OR...
  - Save it to the Outbox (press Options, scroll to Save, then press Select), then address it and send it later.

### Addressing a text message

Note: To address a number only message, see 'Creating, addressing, and sending a number only message' on page 50.

Use the following procedure to address your message to one or more recipients:

- 1 Are you currently editing the message that you want to address?
  - Yes Press Options, then go to the next step.
  - No (for example, you wrote the text message and saved it, intending to send it later) - Open your Outbox (Menu 2-1-3). Scroll until the message you want to address is highlighted. Press Options. Scroll to Resend. Press Select. Go to the next step.
- 2 Scroll to Add e-mail (to send the message to an email address) or Add number (to send the message to a phone number), then press Select.
- 3 Enter the email address or phone number, then press OK.
  - You can address a text message to as many as 10 email addresses, phone numbers, or a combination of both. To see a list of all recipients to whom your message is addressed, scroll to List recipients, then press Select.
  - The maximum number of characters allowed in a phone number is 32. The maximum number of characters allowed in an email address is 48.
  - While entering a phone number or email address, press and *release* (
     to delete one character, or press and *hold* (
     to delete all characters.
  - If a recipient's email address or phone number is in your Phone book, you can quickly enter it by searching for the recipient's name. To search, press Search. To quickly jump to an entry in your phone book, press the appropriate key. For example, if the entry is "John" (j), press <5 key>. To jump to "Kim" (k), press <5 key> twice. If an email address or phone number is not associated with the entry that you select, a message will appear: No e-mail address found or No numbers found.

 When entering an email address manually, you can quickly enter the @ symbol by pressing (10) repeatedly until it appears.

### Entering text into a message

A counter in the top right corner of the screen indicates the number of remaining characters that you can enter into your message.

**Caution**: While editing a message, if you accidentally press and *hold* (C), all text within your message will be deleted.

To exit the message editor at any time *and lose your text*, press **Options**, scroll to **Exit**, then press **Select**.

#### Ways to enter text into a message

There are several ways to enter text into a message:

- Traditional (multi-tap) input method (This is the default mode.) This method requires that you press some keys more than once (multi-tap). For example, to enter the letter "c", you must press 2 2 2. See 'Entering letters and numbers' on page 11.
- Predictive text input method When using the predictive text input method, your phone "guesses" which word you are entering, requiring that you press a key only once for each letter you enter. See 'Predictive text input' on page 55.

Note: By default, your phone is set in the traditional text input mode. Before you can use the predictive text input method, you must first activate the predictive text mode. To activate it, press **Options**. Scroll to **Predictive text**. Scroll until the name of the language in which you want to edit your message appears. Press **OK**.

 Templates - A template is a predefined, commonly used sentence that you can quickly insert into a message. See 'Templates' on page 57.

### Predictive text input

Note: The predictive text feature is based on a built-in dictionary to which you can add words. Your phone includes several different language versions of this dictionary. Although your phone may be able to display a given language on the screen, it does not necessarily contain a predictive text dictionary of that same language.

#### Writing words

To write a word, press each key only once for each letter of the word. For example, to write hello, press 4 3 5 5 6. The characters that you enter appear underlined. The word changes after each keystroke, so try not to pay attention to how the word appears on the display until you have pressed all the appropriate keys.

When you finish writing the word, check to ensure that the word is correct. If the word is correct, enter a space (press ) and write the next word. If the word is incorrect and is underlined, press repeatedly until the desired word appears, OR press Options, scroll to Matches, then press OK. Your phone displays a list of words. Choose a word from the list, then press Use, OR, press ) to exit and return to the message editor.

If the ? character appears after the word, there are no more words in the dictionary that correspond to your key presses. At this point, you can add the word to the dictionary by pressing **Spell**.

#### Writing compound words

To quickly write a compound word (for example, **bluejay**):

1 Write the first part (blue).

- 2 Press 🐼 (do not enter a space). The underline disappears from the first part.
- 3 Write the second part (jay).

Deleting characters

To delete one character to the left of the cursor, press  $\bigcirc$  . To delete all characters in the message, press and hold  $\bigcirc$  .

#### Changing the method of text input

To toggle between predictive and traditional  $\infty$  text input modes, press P several times until the icon that indicates the mode you want to use appears.

Tip: If you don't want to use predictive text input mode at all, you can deactivate it. (You can reactivate it later.) See 'Deactivating predictive text input mode' on page 57.

#### Changing letter case modes

To toggle between upper case **ABC** and lower case **abc** letter mode, press **3**/2 . If predictive text mode is active, if you don't wait at least 1.5 seconds between key presses, the text input mode will also be toggled between traditional and predictive.

Note: If predictive text mode is active when you create a new message, the first letter of the first word that you enter will be upper case.

#### Entering numbers

To enter one or just a few numbers, press and hold the respective number key. To enter many numbers, change to number entry mode (**123**) and enter the numbers as usual. To change to number entry mode, press and hold P, OR, press **Options**, scroll to **Insert number**, then press **Select**.

#### Inserting special characters

To insert a special character (such as a punctuation mark), press and hold  $\underbrace{}$ , OR press **Options**, scroll to **Insert symbol**, then press **Select**. To quickly insert a period (.), press  $\underbrace{}$ . To quickly insert double dashes (--) or three ellipses (...), press  $\underbrace{}$  a few times.

#### Adding a new word to the dictionary

If the ? character appears after the word, press Spell. (OR, at any time while editing, press Options, scroll to Insert word, then press OK.) Enter the word using traditional text input, and press Select. If the dictionary is full, the new word replaces the oldest added word.

Changing the language of the dictionary

- 1 While editing a message, press Options.
- 2 Scroll to Predictive text, then press Select.
- 3 Scroll to a language, then press OK. The selected language is now active.

#### Activating predictive text input mode

Press **Options**, scroll to **Predictive text**, then press **Select**. Scroll to the desired input language, then press **OK**. Your phone is now in predictive mode.

Deactivating predictive text input mode

While editing a message, press **Options**. Scroll to **Predictive** text. Scroll to **Prediction off**, then press **OK**. Your phone is now in traditional (multi-tap) mode.

#### Templates

Note: Templates are available in English only.

A template is a predefined, commonly used sentence that you can quickly insert into a message. While you're editing a message, press **Options**, then select **Add template**. Select a template:

- 1. Call me at []. <phone number/time/place>
- 2. I'll call you at []. <time/place>
- 3. Meet me at []. <time/place>
- 4. I'll be there at []. <time>
- 5. I'll be [] minutes late. <number of minutes>
- 6. I'm running late.
- 7. I'm on my way.
- 8. Meeting cancelled.

- 9. Meeting changed to []. <time/place>
- 10. Appointment cancelled.
- 11. I love you!
- 12. Thank you!
- 13. I'm sorry.
- 14. Call at your convenience.
- 15. Please call ASAP.

Brackets ([]) in a template represent a value that you can specify. (The value is not retained for future use; you enter the value each time you use the template.) If you select a template that contains brackets, you'll be prompted to enter a value. You can edit the template text after you insert it into your message.

### Sending a message

This procedure assumes that you have already addressed your message and entered some text into it (or have entered a callback number). See 'Addressing a text message' on page 53. Before you send your message, you can select one or more options. While you're editing the message, press **Options**, scroll to **Settings**, then press **Select**. To select an option, **Mark** it. To deselect an option, **Unmark** it.

- Urgent Sets the priority level of your message to "urgent". Urgent message or a similar notification will appear on display screen of the recipient's phone or other device.
- Delivery note When the recipient receives your message, the network will send you a delivery note. If you address the message to more than one recipient, you will receive a separate delivery note for each recipient.
- **Callback no.** Allows you to enter a phone number at which the recipient can call you.

After you mark and unmark the options, press ⓒ . The message **Save changes?** appears. To accept the changes that you made to the settings, press **Yes**. To discard the changes, press ⓒ again.

To send the message, press **Options**, scroll to **Send**, then press **OK**. If the network can't send your message, a warning note should appear. Try to resend the message later. See 'Resending a message' on page 59.

### Resending a message

- 1 Open your Outbox (Menu 2-1-3). Scroll until the message you want to resend is highlighted.
- 2 Press Options. Scroll to Resend. Press Select.
  - Before you resend your message, you can edit it. You can also edit the recipients list (Add e-mail, Add number, or List recipients).
  - All settings (Urgency, Delivery note, and Callback no.) that you chose for the original message are retained unless you edit the settings (Options > Settings).
- 3 To send the message, press Options, scroll to Send, then press Select.

### Forwarding a message

- 1 In the Inbox or Saved folder, read the message that you want to forward.
- 2 Press Options, scroll to Forward, then press Select.
- **3** Prepare your message as you would any other message that you create.
  - If the message you are forwarding is a text message, you can edit the message before you send it.
  - If your phone is configured to be able to send a number only message, you can forward a callback number as a number only message, provided the original message was also a number only message.
- 4 After you prepare your message, you can:
  - Address it (page 53) then send it (page 58). OR...
  - Save it to the Outbox (press Options, scroll to Save, then press Select), then address it and send it later.

### Erasing messages

You can erase the message you're reading or several messages at once.

Erasing the message you're reading Press Options, scroll to Erase., then press Select.

Erasing multiple messages

- 1 Press Menu 2 1 5.
- 2 Scroll until the appropriate item in the list is highlighted, then press Select. Depending on your service provider, you may be required to confirm your choice or enter your security code to prevent accidental deletion of messages.
  - All read Erases all read messages in the Inbox (unread messages are not erased); erases all messages in the Outbox and Saved folders (the Outbox and Saved folders cannot contain unread messages).
  - All in inbox Erases all messages (read or unread) in the Inbox.
  - All in outbox Erases all messages (sent or unsent) in the Outbox.
  - All saved Erases all messages in the Saved folder.

## 12. Extra features

### Alarm clock

The alarm clock feature sounds an alert at ime you specify.

Setting the alarm clock

Use **Menu** 7 1 to turn the alarm clock on or off.



Note that when you're entering the alarm time, use two digits for both hours and minutes (for example, enter 1:30 as **0130**).

Note: Pressing (c) does not work on this screen. If you make a mistake, re-enter all four digits. Press up or down on the scroll keys to move the cursor. The number you press is entered to the right of the cursor.

#### Alarm volume

The alarm volume is determined by the current ringing volume. However, if you have manually set the ringing option (see page 24) to **Silent** or **Beep once** or have selected the **Silent** or **Quiet** quick alert setting (see page 25), the phone only sounds a quiet beep.

When the alarm sounds

- To shut off the alarm, press any key except Snooze.
- If you press **Snooze**, the alarm sounds again in ten minutes. To turn off the alarm before then, press **Stop**.
- If you let the alarm sound for one minute without pressing a key, it stops for ten minutes, then starts again.

### If you turn off the phone

If you turn off the phone and the alarm is set, the phone switches itself on at alarm time, then the alarm sounds.

 To shut off the alarm, press any key except Snooze. The phone displays Keep the phone on?. Press Yes to keep it on or to switch it off. • If you press **Snooze**, the phone turns itself off for ten minutes, then the alarm sounds again.

REMEMBER! Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

### Games

Use Menu 6 to challenge yourself or a friend to the three fun games in your phone. To pause a game, press 💿. To resume, choose Continue.

REMEMBER! Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

#### Memory

Reveal pictures to find pairs in as few tries as possible. Move the cursor with the 2 (up), 4 (left), 6 (right), and 8 (down) keys. Press the 5 key to reveal pictures. Once found, pairs stay visible. Press ( ) to jump to the right over revealed pictures or to move from the bottom right of the screen to the top left. Press  $( \ast + )$  to jump to the left over revealed pictures or to move from the top left of the screen to the bottom right.

#### Snake

Feed the snake with as many goodies as possible and watch it grow. Use keys 2, 4, 6, and 8 to turn the snake toward food. The longer the snake's tail grows, the higher your score. If the snake hits its own tail or the surrounding wall, the game is over.

#### Logic

Find the secret combination of figures in a column. Possible figures are shown at the top of the screen. Press the 5 key repeatedly to select a figure and the 2, 4, and 8 keys to move the cursor. Once you think you have the right combination, press (\*). The result appears as a set of marks above the column. A correct figure in the right place gets a full mark; a correct figure in the wrong place gets a half mark. The game ends when the correct figures are in the right place.



☆ Tip: To copy a figure from the previous column, move the cursor over it using the 2, 4, or 8 key, then press the 5 kev.

# 13. Security features

### Access codes overview

Access codes consist of the lock code and security code. When you get your phone, you should change these codes from their defaults, write down the new codes, and keep them in a safe place away from the phone. Avoid using access codes that are similar to emergency numbers, such as 911, to prevent accidental dialing of the emergency number.

#### Lock code

Your phone's *lock code* is used to lock and unlock your phone. Depending on your service provider, the default lock code is either 1234 or the last four digits of your phone number. Use **Menu** 4 3 2 3 to change the lock code.

When the phone requires the lock code, it displays **Enter lock code:**. Enter the code, then press **OK**.

If you enter a wrong lock code five times in succession, your phone prompts you for the security code.

#### Security code

The *security code* is required to restrict calls and to restore factory settings. The default security code is 12345. Use **Menu** 4 3 2 4 to change the security code.

When the phone requires the security code, it displays **Security code:** Enter the code, then press **OK**.

If you enter an incorrect security code five times in succession, the phone will not accept any input for the next five minutes.

### **Restricting calls**

Use **Menu** 4 3 1 to restrict outgoing or incoming calls. This is handy if you want to lend your phone to someone but don't want them to make long-distance or other expensive calls.

### Restricting incoming calls

You can block all incoming calls or create a list of incoming numbers from which you don't want to receive calls. To block all incoming calls, enter your security code, scroll to **Select** and press **OK**, then press **Mark**.

Press Unmark if you want to remove the restriction.

Press  $\bigcirc$  , then press **Yes** to save your changes (or  $\bigcirc$  to cancel).

Note: This feature requires the caller ID network service, and the caller's ID must be available to the phone in order for the restriction to work.

Adding numbers to the restricted incoming calls list

A call restriction can consist of an entire phone number, just an area code, etc. When the restriction is selected, calls cannot be received from any number beginning with those digits. For example, entering **2145551234** blocks calls from (214) 555-1234 only. **214** blocks all calls from the 214 area code.

To create a list of incoming numbers from which you don't want to receive calls, enter your security code, then press **OK**. Continue with the steps illustrated below.

1 Scroll to Add restriction, then press OK.



- 2 Enter the phone number, area code, etc. of the number from which you want to restrict calls, then press **OK**.
- 3 If you want, give a name of up to 10 characters to the restriction (such as Joey), then press **OK**.

Number:
Number:
214 555 1234
OK
UK

🕲 ABC	
Name:	
Darin	
ОК	

The entry is added to your list of restricted numbers. Your phone can save up to 15 restricted incoming numbers. Once you enter 15 restricted numbers, the Add restriction option is removed from the menu. This option is available again once you delete one or more phone numbers from the restricted list.

Note: Your phone does not alert you to incoming calls from restricted numbers unless the caller leaves a voice message.

Making changes to the restricted incoming calls list To edit or completely erase an entry in the list, choose **Edit** or **Erase**, select the entry you want to edit or erase, and follow the instructions on the screen.

#### Allowing calls from a number on the list

If you later decide to allow calls to a restricted number, scroll to **Select** and press **OK** to see your list of numbers. Press **Unmark** to remove the restriction. (The number remains in the list so that



you can restrict it again later by pressing **Mark**.) When you're done, press (). Press **Yes** to save your changes (or () to cancel).

### Restricting outgoing calls

You can block all outgoing calls or create a list of numbers to which outgoing calls cannot be made. To block all outgoing calls,

- 1 Enter your security code and press OK.
- 2 Scroll to Select and press OK.
- 3 With All calls highlighted, press Mark.
- 4 Press ⓒ, then press Yes to save your changes (or ⓒ to cancel).
Adding numbers to the restricted outgoing calls list A call restriction can consist of an entire phone number, an area code, etc. When the restriction is selected, calls cannot be made to any number beginning with those digits. For example, entering **2145551234** blocks calls to (214) 555-1234 only. **1** blocks all calls starting with 1, including long distance calls and 1-800 calls. **1800** blocks 1-800 calls only.

To prevent your phone from making outgoing calls, scroll to **Add restriction** and press **OK**. Continue with the steps illustrated below.

1 Scroll to Add restriction, then press OK.



2 Enter the phone number, area code, etc. to which you want to restrict calls, then press **OK**.

Num	ber:
	214 555 1234
Ľ	OK

3 If you want, give a name of up to 10 characters to the restriction (such as **Joey, Long dist**, or **1–800 #s**), then press **OK**.

Name:	
Darin	
ОК	

The entry is added to your list of restricted numbers. Your phone can

save up to 10 restricted outgoing numbers. Once you enter 10 restricted numbers, the Add restriction option is removed from the menu. This option is available again once you delete one or more phone numbers from the restricted list.

Making changes to the restricted outgoing calls list To edit or completely erase an entry in the list, choose **Edit** or **Erase**, select the entry you want to edit or erase, and follow the instructions on the screen. Allowing calls to a number on the list

If you later decide to allow calls to a restricted number, scroll to **Select** and press **OK**. You can now see your list of numbers. Press **Unmark** to remove the restriction. (The number remains in the



list so that you can restrict it again later by pressing Mark.) When you're done, press ⓒ . Press Yes to save your changes (or ⓒ to cancel).

## Phone lock

You can prevent unauthorized use of your phone by locking it. When your phone is locked, only incoming calls and calls to the unlocked phone number (see below) are allowed. The memory and menu are unavailable.

Note: Calls may still be possible to emergency numbers.

How to lock your phone

Press Menu 4 3 2 1. Enter the lock code (see page 63), then press OK. Scroll to On, then press OK.

How to unlock your phone Press Menu, enter the lock code, then press OK.

Answering a call when the phone is locked Press Answer.

Saving the unlocked phone number Use Menu 4 3 2 2 to save a number that may be called even when your phone is locked. You are required to enter the lock code.

Calling the unlocked phone number Press O or O, or manually enter the number exactly as it is saved, then press Call.

# 14. Accessories

An extensive range of accessories is available for your phone. You can select the accessories that best suit your specific communication needs. For availability, see your local authorized Nokia dealer.



A few practical rules for accessory operation:

- Keep accessories out of small children's reach.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Installation of complex car equipment must be completed by qualified personnel only.

#### WARNING!

Use only batteries, chargers and accessories approved by the phone manufacturer for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

## Nokia Xpress-on<sup>™</sup> color covers

Your phone's Xpress-on™ cover is available in several fashion colors. Extra covers may be purchased from your authorized Nokia dealer.

Note: Always store your phone with the cover attached.

#### Changing covers

When changing covers, don't use the phone's antenna as leverage!

- 1 Switch off the power and disconnect the phone from the charger or any other device.
- 2 Using a coin, depress the colored tab on the top of the phone and slide the color cover forward.



3 Remove the cover.



4 Remove the rubber keypad from the back of the cover. Place it into the back of the new cover.





Place the bottom of the cover against the bottom of the phone. Make sure all three sets of plastic tabs line up with their respective slots, as shown at left. Close the cover and snap it shut all the way around the edge of the phone.

### **Batteries**

Several batteries are available for your phone:

- BLS-2N Extended Li-Ion 900 mAh
- BLS-4 Ultra Extended Li-Ion 1500 mAh
- BMS-2S Extended NiMH 900 mAh
- BMS-2V Vibrating NiMH 900 mAh
- BPS-1 Ultra Slim Li-Polymer 600 mAh

### Charging times

The table below displays approximate battery charging times. These charging times charge your phone to about 80% of its capacity, and the battery strength indicator stops scrolling. If you wish to obtain 100% battery capacity, please allow another two hours for "maintenance" charge.

Battery	Standard Travel Charger ACP-7U	Rapid Travel Charger ACP-9U	Rapid Cig. Lighter Charger LCH-9
BLS-2N Extended Li-Ion 900 mAh	4 hours	2 hours	
BLS-4 Ultra Extended Li-Ion 1500 mAh	5-6 hours	3 hours, 30 minutes	
BMS-2S Extended NiMH 900 mAh	4 hours	1 hour, 30 minutes	
BMS-2V Vibrating NiMH 900 mAh	4 hours 1 hour, 30 min		) minutes
BPS-1 Ultra Slim Li-Polymer 600 mAh	2 hours, 30 minutes	1 hour, 20 minutes	

#### Talk and standby times

The table below displays approximate talk and standby times. Variations occur depending on network settings and usage.

Battery Option	Digital Talk Time	Analog Talk Time	Standby Time
BLS-2N Extended Li-Ion 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BLS-4 Ultra Extended Li-Ion 1500 mAh	3 hrs 20 min to 4 hrs 50 min	1 hr 10 min to 2 hrs 25 min	115 to 180 hrs (dig) 15 to 23 hrs (ana)
BMS-2S Extended NiMH 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BMS-2V Vibrating NiMH 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BPS-1 Ultra Slim Li-Poymer 600 mAh	1 hr 20 min to 1 hr 55 min	25 min to 55 min	46 to 73 hrs (dig) 8 to 16 hrs (ana)

The times shown are approximate, and represent a range for either standby or talk times (not a combination of both). Battery operation times vary according to signal conditions, network parameters set by the service provider, and how you use your phone.

Note: Dispose of used batteries in accordance with local regulations.

### Chargers and other accessories

#### WARNING!

This apparatus is intended for use when supplied with power from the Standard Travel Charger (ACP-7U), Rapid Travel Charger (ACP-9U), or Rapid Cigarette Lighter Charger (LCH-9). Other usage will invalidate any approval given to this apparatus and may be dangerous.

The following chargers and other accessories are available for your phone; please see your dealer for details. Also, refer to any accessory options manual that may have been included in your sales package for the entire line of Nokia Original Accessories.

Note: When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life. If left unused, a fully charged battery will discharge itself over time.

#### ACP-7U Standard Travel Charger

Use this durable and economical charger to charge all battery options. Plug the charger into a wall outlet and connect the connector to the bottom of your phone. Check the charging status on your phone's screen.



Calls can be made during charging,

but charging will stop for the duration of the call and the battery bar scrolling stops.

Note: If the battery is completely empty, you cannot use the phone until it has enough charge to operate.

The Standard Travel Charger is available for different voltage levels and can also be used with the DCH-9 Compact Desktop Charging Stand.

### ACP-9U Rapid Travel Charger

The extremely light, functionally designed Rapid Travel Charger charges your phone battery quickly.

Plug the charger into a wall outlet and connect the connector to the bottom of your phone. Check the charging status on your phone's screen. You can use your phone while charging.



Operating within a voltage range of 100V-240V AC (50Hz-60Hz), the Rapid Travel Charger is practically voltageindependent in normal office and household use. Like the Standard Travel Charger, the Rapid Travel Charger is compatible with all battery options. The Rapid Travel Charger can also be used with the DCH-9 Compact Desktop Charging Stand.

### LCH-9 Rapid Cigarette Lighter Charger

Using the multivoltage Rapid Cigarette Lighter Charger, you can charge your phone when you travel. The small charger's functional design fits well with most car lighters and interiors.



Charging times are the same as for the Rapid Travel Charger ACP-9U. Calls can be made during charging.

A green light indicates that the Rapid Cigarette Lighter Charger is ready to charge. Check the charging status on your phone's screen. The input voltage is 12 or 24 V DC, negative grounding.

The Rapid Cigarette Lighter Charger can be used with all accessories available for your phone.

Avoid prolonged charging with the Rapid Cigarette Lighter Charger when the car engine is not running. This may cause the battery of your car to drain.

Note: In some cars the cigarette lighter plug is not provided with power when the ignition is switched off. Verify that the green LED light is lit.

### DCH-9 Compact Desktop Charging Stand

Compatible with all battery options, the Compact Desktop Charging Stand can be used with the Standard Travel Charger ACP-7U or the Rapid Travel Charger ACP-9U. The Compact Desktop Charging



Stand provides mounting for both the phone and a spare battery. Plug the charger into a wall outlet and connect the connector to the back of the Compact Desktop Charging Stand. Place your phone and/or a spare battery in the stand to begin battery charging.

When the phone is charging, no lights are displayed on the stand; check the charging status of the phone battery on your phone's screen.

Charging moves to the rear slot once the front battery is 100% charged.

When the spare battery is charging, check the status indicator on the left side of the charging stand. A red light indicates that the battery is charging; a green light indicates that the battery is charged to at least 80% of its capacity.

DCH-9 Rear Slot Charging Times				
	Using ACP-7U		Using ACP-9U	
Battery	Back slot only	Both slots full	Back slot only	Both slots full
BLS-2N Extended Li-Ion 900 mAh				
BMS-2S Extended NiMH 900 mAh	6 hours, 30 minutes	9 hours, 45 minutes	4 hours	6 hours, 15 minutes
BMS-2V Vibrating NiMH 900 mAh				
BLS-4 Ultra Extended Li-Ion 1500 mAh	12 hours	18 hours	8 hours	12 hours
BPS-1 Ultra Slim Li-Polymer 600 mAh	4 hours, 30 minutes	6 hours, 30 minutes	3 hours	4 hours, 30 minutes

The phone has the built-in intelligence to maintain the battery, so there is no need for a discharge feature on the stand.

# 15. Reference information

### Important safety information

#### Traffic safety

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing.

Always secure the phone in its holder; do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember, road safety always comes first!

#### Operating environment

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder).

#### Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

#### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (20 cm.) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should always keep the phone more than 6 inches (20 cm) from their pacemaker when the phone is switched on;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, switch off your phone immediately.

#### Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

#### Other medical devices

Operation of any radio transmitting equipment, including cellular phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

#### Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

#### Posted facilities

Switch your phone off in any facility where posted notices so require.

#### Potentially explosive atmospheres

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

#### Vehicles

Only qualified personnel should service the phone, or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty which may apply to the unit.

Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

## **Emergency calls**

#### IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user- programmed functions which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

Making an emergency call

- 1 If the phone is not on, switch it on.
- 2 Press and hold ⓒ for several seconds to ready the phone for calls.
- 3 Key in the emergency number for your present location (e.g. 911 or other official emergency number). Emergency numbers vary by location.

#### 4 Press Call.

If certain features are in use (Keyguard, call restrictions, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident – do not cut off the call until given permission to do so.

## Radio frequency (RF) signals

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.\* Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone as reported to the FCC when tested for use at the ear is 1.32 W/kg, and when worn on the body, as described in this user guide, is 1.19 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http:// www.fcc.gov/oet/fccid after searching on FCC ID: GMLNSD-1GW.

For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only Nokia approved accessories. When carrying the phone while it is on, place the phone in the specific Nokia belt-clip that has been tested for compliance. Use of non-Nokia-approved accessories may violate FCC RF exposure guidelines and should be avoided.

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band. For SAR information in other regions please look under product information at http://www.nokia.com.

### Care and maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and allow you to enjoy this product for many years. When using your phone, battery, charger, OR any accessory:

- Keep it and all its parts and accessories out of small children's reach.
- Keep it dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use or store it in dusty, dirty areas as its moving parts can be damaged.
- Do not store it in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store it in cold areas. When the phone warms up (to its normal operating temperature), moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not attempt to open it. Non-expert handling of the device may damage it.
- Do not drop, knock or shake it. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.
- Do not paint it. Paint can clog the device's moving parts and prevent proper operation.
- Use only the supplied antenna. Removal and replacement of the antenna by anyone other than a Nokia authorized service center is an unauthorized modification and invalidates the warranty, can damage the phone, and may violate regulations covering radio devices.
- If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

# 16. Technical information

Operating voltage	3.6 V nominal
Frequency bands Lowband	824.04 - 848.97 MHz (TX) 869.04 - 893.97 MHz (RX)
Number of NAMs	2
Memory locations	100
Memory capacity	16 characters per name 32 characters per number

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# 17. Nokia One-Year Limited Warranty

Nokia Inc. ("Nokia") warrants that this cellular phone ("Product") is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for ONE (1) year beginning on the date of the purchase of the Product.

The limited warranty extends to the original purchaser of the Product ("Consumer") and is not assignable or transferable to any subsequent purchaser/end-user.

3. The limited warranty extends only to Consumers who purchase the Product in the United States.

4. During the limited warranty period, Nokia will repair, or replace, at Nokia's option, any defective parts, or any parts that will not properly operate for their intended use with new or factory rebuilt replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Consumer for any such parts. Nokia will also pay for the labor charges incurred by Nokia in repairing or replacing the defective parts. The limited warranty does not cover defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts. Nokia's limit of liability under the limited warranty shall be the actual cash value of the Product at the time the Consumer returns the Product for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. Nokia shall not be liable for any other losses or dbarges. These remedies are the Consumer's exclusive remedies for breach of warranty.

5. Upon request from Nokia, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.

6. The Consumer shall bear the cost of shipping the Product to Nokia in Melbourne, Florida. Nokia shall bear the cost of shipping the Product back to the Consumer after the completion of service under this limited warranty.

7. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:

a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Nokia, including damage caused by shipping. b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, or damage caused by the connection to other products not recommended for interconnection by Nokia.

c) Nokia was not advised by the Consumer in writing of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.

d) The Product serial number plate or the accessory data code has been removed, defaced or altered.

e) The defect or damage was caused by the defective function of the cellular system or by inadequate signal reception by the external antenna.

8. If a problem develops during the limited warranty period, the Consumer shall take the following step-by-step procedure:

a) The Consumer shall return the Product to the place of purchase for repair or replacement processing.

b) If "a" is not convenient because of distance (more than 50 miles) or for other good cause, the Consumer shall ship the Product prepaid and insured to:

Nokia Inc. Attn: Repair Department 795 West Nasa Blvd. Melbourne, FL 32901

c) The Consumer shall include a return address, daytime phone number and/or fax number, complete description of the problem, proof of purchase and service agreement (if applicable). Expenses related to removing the Product from an installation are not covered under this limited warranty.

d) The Consumer will be billed for any parts or labor charges not covered by this limited warranty. The Consumer will be responsible for any expenses related to reinstallation of the Product.

e) Nokia will repair or authorize the repair of the Product under the limited warranty within 30 days after receipt of the Product by Nokia or a Nokia authorized service center. If Nokia cannot perform repair covered under this limited warranty within 30 days, or after a reasonable number of attempts to repair the same defect, Nokia at its option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage. f) If the Product is returned to Nokia during the limited warranty period, but the problem with the Product is not covered under the terms and conditions of this limited warranty, the Consumer will be notified and given an estimate of the charges the Consumer must pay to have the Product repaired, with all shipping charges billed to the Consumer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to Nokia after the expiration of the limited warranty period, Nokia's normal service policies shall apply and the Consumer will be responsible for all shipping charges.

 The Product consists of newly assembled equipment that may contain used components that have been reprocessed to allow machine compliance with Product performance and reliability specifications.

10. ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE. SHALL BE LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY. OTHERWISE, THE FOREGOING LIMITED WARRANTY IS THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES. EXPRESS OR IMPLIED. NOKIA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES. DOWNTIME. THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF NOKIA KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. NOKIA SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY, OR LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS BEING REPAIRED.

11. Some states do not allow limitation of how long an implied warranty lasts, so the above one-year warranty limitation may not apply to you (the Consumer). Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.

12. Nokia neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.

13. This is the entire warranty between Nokia and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, and all communications relating to the Product, and no representation, promise or condition not contained herein shall modify these terms. 14. This limited warranty allocates the risk of failure of the Product between the Consumer and Nokia. The allocation is recognized by the Consumer and is reflected in the purchase price of the Product.

15. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following delivery of the Product.

16. Questions concerning this limited warranty may be directed to:

Nokia Customer Care Center, USA 7725 Woodland Center Blvd., Ste. 150 Tampa, FL 33614 Telephone: 1-888-NOKIA2U (1-888-665-4228) Facsimile: (813) 249-9619 For the hearing-impaired only (TTY): 1-800-24NOKIA (1-800-246-6542)

17. The limited warranty period for Nokia supplied attachments and accessories is specifically defined within their own warranty cards and packaging.

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