



motorola **W377/W372**

**Getting Started Guide**

# get started

*insert your SIM card & battery*

1



2



3



4



5



6



# get started

## *charge battery*

New batteries are not fully charged. To charge your phone's battery, plug the battery charger into your phone and into an electrical outlet.




When charging is finished, your display shows **Charge Complete**.

For tips on battery life and charging, see the Battery Tips section.


# get started

## *turn phone on & off*

Press and hold  for a few seconds, or until the display turns on or off.




## *make a call*

Enter a phone number and press .



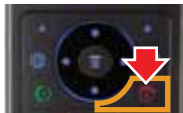
## *answer a call*

When your phone rings and/or vibrates, open the flip and press .



## *end a call*

Press .



# basics

## *your phone*




**Note:** Your phone may not appear exactly as the images in this manual. All key locations and functions are the same, though some sequences may be different, depending on the service provider.

# basics

## *menus*

- ❶ Press  to open the **Main Menu**.



- ❷ Press  up, down, right & left to highlight a menu option.




- ❸ Press **Select** to select the highlighted option.



# basics

## *emergency calls*

### **To call the emergency number:**

Press keypad keys to enter the emergency number, then press  to call it.



Your service provider programmes one or more emergency phone numbers, such as 999, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.



**Note:** Emergency numbers vary by country. Your phone's pre-programmed emergency number(s) may not work in all locations. Sometimes an emergency call cannot be placed due to network, environmental or interference issues.


# basics

## *voicemail*

**Find it:**  >  Messages > Voicemail

## *recent calls*

**Find it:**  >  Recent Calls

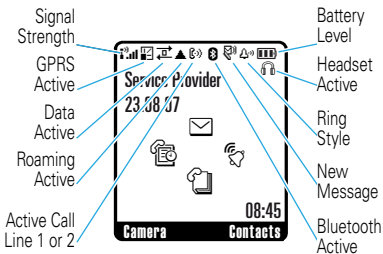
**Shortcut:** Press  from the home screen to see a list of dialled calls.



# basics

## *status indicators*

Status indicators show at the top of the home screen:



# basics

## menu map



### Contacts



### Recent Calls

- Received Calls
- Dialed Calls
- NotePad
- Call Times
- Data Times
- Data Volumes



### Messages

- Create
- Inbox
- Draft
- Outbox
- Quick Notes
- Voicemail
- Browser Msgs
- Info Services
- MMS Templates



### Extras

- Calculator
- MyMenu
- Alarm Clock
- Stop Watch
- Chat
- Dialling Services
- STK Applications \*
- Calendar
- Lantern

\*Optional features.

\*\*Provided on the W377 only.



### Games



### WebAccess



### Multimedia

- Camera \*\*
- Pictures
- Sounds
- FM Radio



### Personalise

- Home Screen
- Main Menu
- Colour Setting
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial



### Settings

- Ring Style
- Bluetooth Link
- Call Divert
- In Call Setup
- Initial Setup
- Phone Status
- Headset
- Network
- Security
- Easy Prefix \*
- Lantern


This is the standard main menu layout. Your phone's menu may be a little different.

# customise

## *change ring*

To change ring volume:

**Find it:**  >  Settings > Ring Style  
> *style* **Detail**

- 1 Scroll to **Ring Volume** and press **Change**.
- 2 Press  right or left to raise or lower volume.

To change ring style:

**Find it:**  >  Settings > Ring Style > **Style**

Scroll to the style you want and press **Select**:

 **Loud Ring**

 **Soft Ring**

 **Vibrate**

 **Vibrate & Ring**

 **Vibrate then Ring**

 **Silent**

# customise

## *set screensaver*

**Find it:** Press  >  **Personalise** > **Screen Saver**

Scroll to an image and press **Select**.

### TIP

This feature helps save your screen, but not your battery. To extend battery life, turn off the screensaver.

## *set wallpaper*

**Find it:** Press  >  **Personalise** > **Wallpaper**

Scroll to an image and press **Select**.

# FM radio


## *listen to radio*

- 1 Plug a 2.5 mm headset into your phone.

**Note:** The radio won't work without the headset. Your phone uses the headset cord as an antenna.


- 2 Press  >  **Multimedia** > **FM Radio**.

- 3 Press **Select** (the left soft key).

**To tune in a station,** press  left or right.

**To scan available stations,** hold  left or right.

**To adjust volume,** press  up or down.

**To turn the radio off,** press  > **FM Radio OFF** or unplug the headset.

# contacts

## *store contacts entry*

Enter a phone number from the home screen.

- 1 Press **Store**.
- 2 Press **Change** to open the **Name** entry area.
- 3 Enter a name for the new phonebook entry.
- 4 Press **Done** to store the entry.

## *call contact entry*

**Find it:**  >  **Contacts**

Scroll to the entry you want to call and press .

# camera

## *take a picture*

**Find it:** Press  >  **Multimedia** > **Camera**

- 1** Point the camera lens at the photo subject and press **Capture** to take the photo.
- 2** Press **Store** to save the photo or **Discard** to delete it.


## *view photos*

**Find it:** Press  >  **Multimedia** > **Camera**  
>  > **Go To Pictures**

# text messages

## *send a text message*

**Find it:** Press  >  **Messages** > **Create**  
> **Create Message** > **SMS/EMS**

- 1 Type the message and press **OK**. In text entry mode, press  to switch to iTap™ (predictive text entry), Tap Extended, Numeric or Symbol.
- 2 In the **Send** screen, enter the number you want to send to using the keypad keys and press **OK**.
- 3 Press **Send** when ready to send the message.

### TIP

Send messages in only 5 clicks! In the home screen, press the left arrow of the navigation key to enter directly into the text message editor. Type the text and press **Send To**. In the **Send** screen, select or enter the number you want to send your message to. Then click **Send**. It's that easy!



# Bluetooth®

## *use a headset or hands-free car kit*

You can connect your phone with a Bluetooth headset or car kit to make hands-free calls.


The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.


Before you try to connect your phone with a hands-free device, make sure the device is on and ready in pairing or bonding mode (see the user guide for the device). You can connect your phone with only one device at a time.

**Find it:**  >  **Settings** > **Bluetooth Link** > **Hands Free** > **Look for device**

# Bluetooth®

Your phone lists the devices it finds within range.

- 1 Scroll to a device in the list and press  or **Select** to connect to the device.
- 2 If necessary, enter the device passkey (such as 0000) and press **OK**.

When your phone is connected, the Bluetooth indicator  shows in the home screen.

# Battery Use & Battery Safety

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- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers. **Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.
- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
  - Remove the battery and inspect it to confirm that it bears a Motorola "Original Equipment" hologram;
  - If there is no hologram, the battery is not a qualified battery;
  - If there is a hologram, replace the battery and retry charging it;
  - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle
- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.

- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. Do **not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.
- **Use care when handling a charged battery**—particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (such as jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.



**Warning:** Never dispose of batteries in a fire because they may explode. Before using your phone, read the battery safety information in the “Safety and General Information” section.

Motorola, Inc., Consumer Advocacy Office,  
1307 East Algonquin Road, Schaumburg, IL 60196

www.motorola.com

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation. MOTOROLA and the Stylized M Logo are registered in the US Patent & Trademark Office. All other product or service names are the property of their respective owners. The Bluetooth trademarks are owned by their proprietor and used by Motorola, Inc. under license.

**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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## **Software Copyright Notice**

The Motorola products described in this manual may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

# Specific Absorption Rate Data

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## **This model meets international guidelines for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobiles devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.9 W/kg.<sup>1</sup> As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.<sup>2</sup> In this case, the highest tested SAR value is 0.23 W/kg.<sup>1</sup>

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "hands-free" device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization (<http://www.who.int/emf>) or Motorola, Inc. (<http://www.motorola.com/rfhealth>).

1. The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.
2. Please see the Safety and General Information section about body worn operation.

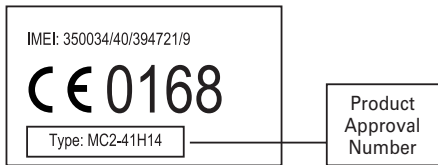
# European Union Directives Conformance Statement

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Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.



# Safety and General Information

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**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\***

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

## External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorised antennas, modifications or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

## **Product Operation**

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## **RF Energy Interference/Compatibility**

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

## **Follow Instructions to Avoid Interference Problems**

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## **Pacemakers**

If you have a pacemaker, consult your doctor before using this device. Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimetres (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimise the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## Hearing Aids

Some mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or doctor to discuss alternatives.

## Other Medical Devices

If you use any other personal medical device, consult your doctor or the manufacturer of your device to determine if it is adequately shielded from RF energy.

## Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you cannot concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

## Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

## Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted and can include fuelling areas such as below decks on boats, fuel or chemical transfer or storage facilities or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

When you are in such an area, turn off your mobile device and do not remove, install or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## Damaged Products

If your mobile device or battery has been submerged in water, punctured or subjected to a severe fall, do not use it until you take it to a Motorola Authorised Service Centre. Do not attempt to dry it with an external heat source, such as a microwave oven.

## Batteries and Chargers








If jewellery, keys, beaded chains or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse or other container with metal objects. **Use only Motorola Original batteries and chargers.**

**Caution:** To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger or mobile device may contain symbols, defined as follows:



TM

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash. <a href="http://www.motorola.com/recycle">www.motorola.com/recycle</a>
	Your mobile device contains an internal lithium ion battery
	Do not let your battery, charger or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing

## Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout. If you have experienced seizures or blackouts or if you have a family history of such occurrences, please consult with your doctor before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor.

# FCC Notice To Users

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**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

If your mobile device or accessory has a USB connector, or is otherwise considered a computer peripheral device whereby it can be connected to a computer for purposes of transferring data, then it is considered a Class B device and the following statement applies:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Information from the World Health Organisation

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information:

<http://www.who.int./peh-emf>



# Caring for the Environment by Recycling

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This symbol on a Motorola product means the product should not be disposed of with household waste.

## Recycling Mobile Phones and Accessories

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Please do not dispose of mobile telephones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems have been set up to handle waste electrical and electronic items. Please contact your regional authorities for more details. If no suitable scheme exists, you may return unwanted mobile telephones and electrical accessories to any Motorola Approved Service Centre in your region.

# WARRANTY INFORMATION

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Motorola guarantees to you, the original purchaser, the Personal Communicator and accessories which you have purchased from an authorised Motorola dealer (the "Products"), to be in conformance with the applicable Motorola specifications current at the time of manufacture for a term of [1] year from date of purchase of the Product(s) (Warranty Term). You must inform Motorola of the lack of conformity to the applicable specifications of any of the Products within a period of two (2) months from the date on which you detect a defect in material, workmanship or lack of conformity and in any event within a term not to exceed the Warranty Term, and must immediately submit the Product for service to Motorola's Authorised Repair or Service Centre. Motorola shall not be bound by Product related statements not directly made by Motorola nor any warranty obligations applicable to the seller.

A list of the Motorola Call Centre numbers is enclosed with this Product. During the Warranty term, Motorola will, at its discretion and without extra charge, as your exclusive remedy, repair or replace your Product which does not comply with this warranty; or failing this, to reimburse the price of the Product but reduced to take into account the use you have had of the Product since it was delivered. This warranty will expire at the end of the Warranty Term.

This is the complete and exclusive warranty for a Motorola Personal Communicator and accessories and in lieu of all other warranties, terms and conditions, whether express or implied.

Where you purchase the product other than as a consumer, Motorola disclaims all other warranties, terms and conditions express or implied, such as fitness for purpose and satisfactory quality.

In no event shall Motorola be liable for damages nor loss of data in excess of the purchase price nor for any incidental special or consequential damages\* arising out of the use or inability to use the Product, to the full extent such may be disclaimed by law.

This Warranty does not affect any statutory rights that you may have if you are a consumer, such as a warranty of satisfactory quality and fit for the purpose for which products of the same type are normally used under normal use and service, nor any rights against the seller of the Products arising from your purchase and sales contract.

## HOW TO GET WARRANTY SERVICE?

In most cases the authorised Motorola dealer which sold and/or installed your Motorola Personal Communicator and original accessories will honour a warranty claim and/or provide warranty service. Alternatively, for further information on how to get warranty service, please contact either the customer service department of your service provider or Motorola's call centre at (GB) +44 (0) 870 9010 555, (BE) +32 (0) 2 700 16 60, (CH) 0800 553 109, (IE) +353 1850 909 555.

## CLAIMING

In order to claim the warranty service, you must return the Personal Communicator and/or accessories in question to Motorola's Authorised Repair or Service Centre in the original configuration and packaging as supplied by Motorola. Please avoid leaving any supplementary items like SIM cards. The Product should also be accompanied by a label with your name, address, and telephone number; name of operator and a description of the problem. In the case of vehicular installation, the vehicle in which the Personal Communicator is installed should be driven to the Authorised Repair or Service Centre, as analysis of any problem may require inspection of the entire vehicular installation.

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\* including without limitation loss of use, loss of time, loss of data, inconvenience, commercial loss, lost profits or savings.

In order to be eligible to receive warranty service, you must present your receipt of purchase or a comparable substitute proof of purchase bearing the date of purchase. The phone should also clearly display the original compatible electronic serial number (IMEI) and mechanic serial number [MSN]. Such information is contained with the Product.

You must ensure that any and all repairs or servicing is handled at all times by a Motorola Authorised Service Centre in accordance with the Motorola Service requirements.

In some cases, you may be requested to provide additional information concerning the maintenance of the Products by Motorola Authorised Service Centres only, therefore it is important to keep a record of any previous repairs, and make them available if questions arise concerning maintenance.

## CONDITIONS

This warranty will not apply if the type or serial numbers on the Product have been altered, deleted, duplicated, removed, or made illegible.

Motorola reserves the right to refuse free-of-charge warranty service if the requested documentation can not be presented or if the information is incomplete, illegible or incompatible with the factory records.

Repair, at Motorola's option, may include reflashing of software, the replacement of parts or boards with functionally equivalent, reconditioned or new parts or boards. Replaced parts, accessories, batteries, or boards are warranted for the balance of the original warranty time period. The Warranty Term will not be extended. All original accessories, batteries, parts, and Personal Communicator equipment that have been replaced shall become the property of Motorola. Motorola does not warrant the installation, maintenance or service of the products, accessories, batteries or parts.

Motorola will not be responsible in any way for problems or damage caused by any ancillary equipment not furnished by Motorola which is attached to or used in connection with the Products, or for operation of

Motorola equipment with any ancillary equipment and all such equipment is expressly excluded from this warranty.

When the Product is used in conjunction with ancillary or peripheral equipment not supplied by Motorola, Motorola does not warrant the operation of the Product/peripheral combination and Motorola will not honour any warranty claim where the Product is used in such a combination and it is determined by Motorola that there is no fault with the Product. Motorola specifically disclaims any responsibility for any damage, whether or not to Motorola equipment, caused in any way by the use of the Personal Communicator, accessories, software applications and peripherals (specific examples include, but are not limited to: batteries, chargers, adapters, and power supplies) when such accessories, software applications and peripherals are not manufactured and supplied by Motorola.

## **WHAT IS NOT COVERED BY THE WARRANTY**

This warranty is not valid if the defects are due to damage, misuse, tampering, neglect or lack of care and in case of alterations or repair carried out by unauthorised persons.

The following are examples of defects or damage not covered by this product warranty:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, access to incompatible sources, accident or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, adjustment, unauthorised software applications or any alteration or modification of any kind.
- 4 Breakage or damage to antennas unless caused directly by defects in material or workmanship.

- 5 Products disassembled or repaired other than by Motorola in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- 6 Defects or damage due to range, coverage, availability, grade of service, or operation of the cellular system by the cellular operator.
- 7 Defects or damage due to moisture, liquid or spills of food.
- 8 Control unit coil cords in the Product that are stretched or have the modular tab broken.
- 9 All plastic surfaces and all other externally exposed parts that are scratched or damaged due to customer normal use.
- 10 Leather cases (which are covered under separate manufacturer's warranties).
- 11 Products rented on a temporary basis.
- 12 Periodic maintenance and repair or replacement of parts due to normal wear and tear.

**Note:** The talk-time, stand-by time and total life cycle of a Motorola rechargeable battery for your Personal Communicator will depend on usage conditions and network configurations. As a consumable product, the specifications indicate that you should be able to obtain optimum performance for your Motorola Personal Communicator within the first six months from date of purchase and up to (200) charges (Optimum Performance Time).

The warranty for Motorola rechargeable batteries becomes void if (i) the batteries are charged other than by Motorola approved battery chargers specified for the charging of the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, (iii) the battery is used in equipment or service other than the cellular telephone equipment for which it is specified.

Depending on operating conditions and your usage habits, wear and tear might take place of components including mechanical problems related to Product housing, paint, assembly, sub-assemblies, displays and keyboards

and any accessories which are not part of the Product's in-box configuration. The rectification of faults generated through wear and tear and the use of consumable items like batteries beyond their Optimum Performance Time as indicated in the product manual is considered to be your responsibility and therefore Motorola will not provide the free Warranty repair service for these items.

## **INSTALLED DATA**

Please make and retain a note of all data you have inserted into your Product, for example, names, addresses, phone numbers, user and access codes, notes, etc. before submitting your Product for a Warranty service as such data may be deleted or erased as part of the repair or service process.

Please note if you have downloaded material onto your Product, for example ring tones, ring tunes, screensavers, wallpaper, games, etc. these may be deleted or erased as part of the repair process or testing process. Motorola shall not be responsible for such matters. The repair or testing process should not affect any such material that was installed by Motorola on your Product as a standard feature.

## **OUT OF WARRANTY REPAIRS**

If you request Motorola to repair your Product any time after the Warranty term or where this warranty does not apply due to the nature of the defect or fault, then Motorola may at its discretion carry out such repairs subject to you paying Motorola its fees for such a repair or it may refer you to an authorised third party to carry out such repairs.

# accessories

H700 Bluetooth®  
Headset



H670 Bluetooth®  
Headset



P790  
Portable  
Charger



These and other accessories available at:  
[www.motorola.com](http://www.motorola.com)

For more information about your phone, please visit:  
[www.motorola.com/support](http://www.motorola.com/support)



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