

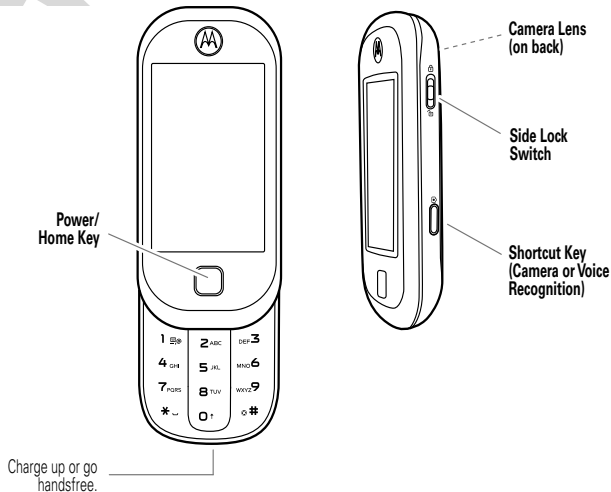


MOTO™ QA4

User's Guide

HELLOMOTO

Introducing your new **MOTO™** QA4 CDMA wireless phone! Here's a quick anatomy lesson.



Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196
www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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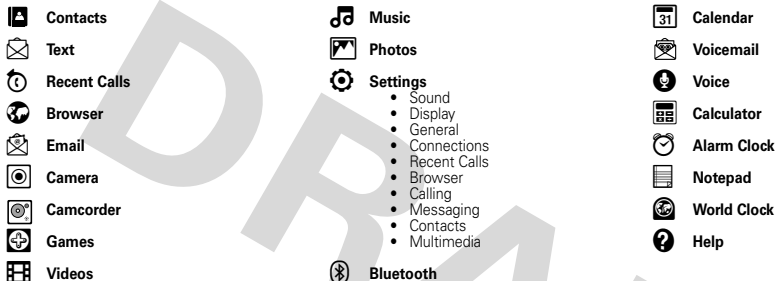
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menu map



A number next to a menu icon tells how many of each category you have, such as messages or missed calls.

Note: This is the standard main menu layout. Your phone's menu may be a little different.

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

Don't try to dry your phone in a microwave oven.



the ground

Don't drop your phone.

get started

CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

about this guide

This guide shows how to locate a feature as follows:

Find it:  Recent Calls > Received

This means that, from the home screen:

- 1 Touch the  **Recent Calls** icon on the bottom of the home screen.

- 2 Touch **Received**.

symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

battery

conserve battery charge

Using certain features of your phone can quickly deplete your battery's charge. The features can include **transferring and listening to music, using the**

camera, replaying video clips, and using Bluetooth® wireless connections.

To save battery life, turn off Bluetooth power when you are not using it (see your *User's Guide*).

battery use & safety

IMPORTANT: HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR DAMAGE. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them

checked by your carrier or contact Motorola even if they appear to be working properly.

- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
 - Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
 - Avoid leaving your phone in your car in high temperatures.

DOs

- **Do avoid dropping the battery or phone.**

Dropping these items, especially on a hard surface, can potentially cause damage.

- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS.

To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a “Motorola Original” hologram.

Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola

batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.

Important: Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recycling
- www.rbrc.org/call2recycle/ (in English only)

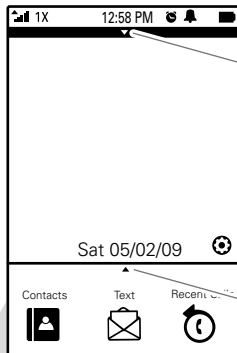
Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



Warning: Never dispose of batteries in a fire because they may explode.

home screen

When you turn on your phone, you see the *home screen*.



Touch here to access active status.

Touch here or scroll this tab up to open the main menu.

To dial a number from the home screen, open the slider, press number keys, and touch **Call**.






Note: Your home screen might look a little different. Your display might also show a different widget.











navigation & scrolling

For details about navigating your phone's menus and changing screens, see your *Quick Start Guide*.

status indicators

Status indicators can appear across the top of the home screen:

indicator	
	Vertical bars show the signal strength of the network connection.
	Phone is in a digital coverage area and is roaming off your network.
	Phone is in a CDMA digital coverage area.
	Phone is in a EVDO coverage area.
	Phone is in a 1x-RTT coverage area.

indicator	
	Phone is in data services area.
	Phone is in area with no service coverage.
	Shows battery charge level. The more filled, the greater the charge.
	Ring style is set to Loud or Soft .
	Ring style is set to Silent .
	Ring style is set to Vibe and Ring .
	Ring style is set to Vibrate .
	Phone has an event alert set.
	Airplane Mode is on. (You cannot make or answer calls, but you can use other non-calling features of your phone.)
	Bluetooth power is on.

handsfree speaker

Use the handsfree speaker to make calls without holding the phone to your ear.

To use the speakerphone while in a call, touch **Speaker**.

While using the speakerphone:

- The phone can be open or closed.
- Closing the phone won't end the call.

Note: The handsfree speaker won't work with a handsfree car kit or headset.

Tip: To switch to a wired headset while on a call, just connect the headset.

To end the call, touch **End Call**.


lock & unlock phone

You can lock your phone with a four-digit code to keep others from using it. Your phone's four-digit **unlock code** is originally set to **1234** or to the last four digits of your phone number.

Your service provider may reset these codes. If not, you should change them to protect your personal information. The unlock code must contain four digits.

Note: You can make emergency calls on a locked phone. Also, a locked phone still rings or vibrates for incoming calls or messages. You do not need to unlock it to answer.


To lock your phone:

- 1 Open the main menu and touch  **Settings** > **General** > **Phone Lock**.
- 2 Enter the four-digit code and then **Lock Now**.

Your phone displays **Enter Unlock Code** until you unlock your phone.


To unlock your phone, enter your four-digit code and touch the green checkmark.

change lock code

To change your lock code, open the main menu and touch  **Settings** > **General** > **Phone Lock**. Enter your current lock code and touch **Change Lock Code**.

Note: If you forget your lock code, contact your service provider.

change lock settings

To change your lock settings, open the main menu and touch  **Settings** > **General** > **Phone Lock**. Enter your lock code.

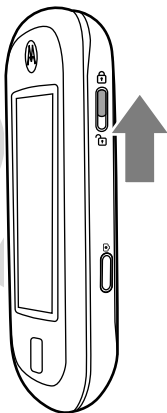
Change the lock code or select from these auto-lock settings:

options	
On Power-up	After you turn on your phone, it is automatically locked.
On Lock Switch	Your phone locks when you move the side lock switch.

side lock key

Push the lock key on the side of your phone up into the locked position (🔒) to prevent your phone from accidentally being used if something touches the display.

Note: If you receive a call while the side lock key is locked (up), just open the slider to answer the call.



airplane mode

Airplane mode turns off your phone's calling features when wireless phone use is prohibited. When your

phone is in airplane mode, you can use other non-calling features.

- 1 On the home screen, touch the status bar at the top of the home screen to open the quick menu.
- 2 Touch the circle on the Airplane switch.

Your phone displays **Airplane Mode is on**.


Note: Consult airline staff about the use of **Airplane Mode** during flight. Turn off your phone whenever instructed to do so by airline staff.

TTY mode

You can use an optional teletypewriter (TTY) device with your phone to send and receive calls. You must plug the TTY device into the phone's headset connector and set the phone in TTY mode.

Note: A TTY is a communication device used by people who are hard of hearing or have a speech impairment.


TTY does not work from mobile phone to mobile phone.

- 1 Open the main menu and touch  **Settings** > **Calling** > **Advanced Call Settings**.
- 2 Touch **TTY Mode**, then select a TTY setting.

voice privacy




You can encrypt outgoing voice calls and use secure channels when available.

- 1 Open the main menu and touch  **Settings** > **Calling** > **Advanced Call Settings**.
- 2 At **Voice Privacy**, slide the switch to **On**.


personalize

language

To change the language that your phone uses, open the main menu and touch  **Settings** > **General** > **Language and Input** and select the language you want.

speech commands

Advanced Speech Recognition enables you to place calls and access some menu options by speaking commands to your phone.

- 1 Open the main menu and touch  **Voice** for voice recognition.

Your phone displays and speaks **Please say**, followed by a list of voice commands.

- 2 Say one of the following commands: **Call** <Name or #>, **Dial** <Number>, **Redial** <Number>, or **Check** <Event or Status>.

Tip: Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Avoid pausing between digits.

AGPS & your location

Note: This Motorola mobile phone incorporates *Assisted Global Positioning System* (AGPS) technology that can be used by emergency services to help determine a user's location. This functionality is required by law and cannot be deactivated. However, AGPS technology also can be used with certain location-based software applications—for example, to provide driving directions—which may track and




monitor a user's location. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

Your phone uses the *Automatic Location Information* (ALI) feature, along with AGPS satellite signals, to tell the network where you are physically located.

Note: ALI may not work in all locations and may not be available due to network, environmental, or interference issues.

When ALI is set to **Location > On** (the mode your new phone arrives in), services may use your known location to provide useful information (for example, driving directions, or the location of the nearest bank). Your phone prompts you when the network or a service asks for your location. You can refuse at this point.

When ALI is set to **Location > Off**, the phone does not send location information unless you call the emergency phone number (such as 911).

Open the main menu and touch  **Settings > General** and slide **Location Based Services** to **On** or **Off**.

AGPS limitations & tips

Your phone uses *Assisted Global Positioning System* (AGPS) satellite signals to estimate your location. If your phone cannot find strong satellite signals, your AGPS might be slower, less accurate, or it might not work at all. AGPS provides only an approximate location, often within 150 feet (45 meters) but sometimes much farther from your actual location.



To improve AGPS accuracy:


- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.

- Move away from radios, entertainment equipment, and other electronic devices that might interfere with or block AGPS satellite signals.

AGPS uses satellites controlled by the U.S. government and subject to changes implemented in accordance with the Department of Defense AGPS user policy and the Federal Radio Navigation Plan. These changes might affect AGPS performance.


calls


To make and answer calls, see your *Quick Start Guide*.

Note: While on a call, you can press the power/home key to put the calling screen into the background to access other phone features. To return to the calling screen, touch  in the upper right corner. You need to be in the calling screen to end a call.

recent calls

Your phone keeps lists of the last calls you received and dialed, even if the calls didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Find it: On the home screen, touch  **Recent Calls**


Tip: Had a million calls? Touch  to narrow it down. Select from **All Calls**, **Missed Calls**, **Outgoing Calls**, or **Incoming Calls**.

Touch an entry to select it.

You can call, send a text message, create a new contact, or add the information to an existing contact.

return missed calls

Your phone keeps a record of your missed calls.

Find it: On the home screen, touch  **Recent Calls**

To return the call, touch  next to the number.

emergency calls

Your service provider programs emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked.

1 Enter the emergency number.

2 Touch **Call**.

During an emergency call, your phone displays your phone number so that you can relay it to emergency personnel, if necessary.

When you hang up the emergency call, touch **Yes** to exit the emergency call mode.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

AGPS during an emergency call



When you make an emergency call, your phone can use *Assisted Global Positioning System* (AGPS) satellite signals to tell the emergency response center your approximate location.

The AGPS feature has limitations, so always tell the emergency response center your best knowledge of your location. Remain on the phone for as long as the emergency response center instructs you.

AGPS **might not work** for emergency calls:

- Your phone's AGPS feature must be turned on (see page 16).
- Your local emergency response center might not process AGPS location information. For details, contact your local authorities.

For best results:

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.


- Move away from radios, entertainment equipment, and other electronic devices that might interfere with or block AGPS satellite signals.

If your phone cannot find strong AGPS satellite signals, the location of the nearest cell tower in contact with your phone is automatically provided to the emergency response center.

voicemail



Your network stores your voicemail messages. When you receive a voicemail message, your phone plays an alert and shows the number of messages.

Find it: On the home screen, touch  **Voicemail**.

Note: Your service provider may have more information about voicemail.

call waiting



If you receive a call while you are already on call, you can touch **Ignore** to send the new call to voicemail.

Touch **Answer** to put your first call on hold while you connect to the new call.

Tip: To switch between calls, touch **Flash**.

3-way calling




To add a third person to your call, touch **Add** and call the third person. When the third person connects, touch **Join**.


more calling

DTMF tones

Your phone sends *Dual-tone multi-frequency* (DTMF) tones for calling card calls or to navigate automated systems (such as banking by phone).


- 1 Dial and connect the call.
- 2 Open the slider and use the keypad keys to enter DTMF tones in the calling screen.

Note: If your phone is not showing the calling screen, touch  in the upper right corner.

Note: If you know you need to adjust your DTMF tones, open the main menu and touch  **Settings** > **Calling** > **Advanced Call Settings**. At **DTMF Tone**, touch **Normal** or **Long**.

hearing aid

Set your phone to be compatible with a hearing aid.

Find it: Open the main menu and touch  **Settings** > **Calling** > **Advanced Call Settings**, then under **HAC**, select **On**.


call times & data timers



Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you press **End Call**. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

view call & data timers

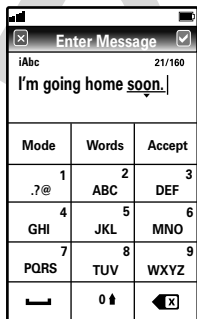
Find it: Open the main menu and touch  **Settings**

> **Calling** > **Call Timers** or **Data Counters**.

You can set these counters back to zero by selecting them and touching **Reset**.



text entry

Some features let you enter text, like this text message screen:



Use the keypad on your screen to type. Hold your phone sideways to use the QWERTY keyboard.

Tip: You can also enter text the old way by opening the slider and pressing keys on the keypad.



	Enter a space or accept a suggested word.
	Delete a character. (Touch and hold to delete whole words.)
move the cursor	Touch where you want to move the cursor in text you've already entered.

set the text mode

Text modes make it easy for you to enter names, numbers, and messages. In a text entry screen, touch **Mode** to switch to any of these entry modes:

entry method	
Word English	Let the phone predict each English word as you touch keys.
Tap English	Enter letters and numbers by touching a key one or more times.
Numeric	Enter numbers.
Symbol	Enter special characters.


capitalization

Touch  or  to change the text case. These indicators show capitalization status:

capitalization status	
abc	no capital letters
ABC	all capital letters
Abc	capitalize next letter only

word completion

Your phone is set to suggest words to make typing faster. You can change this setting.

Find it: Open the main menu and touch  **Settings**
> **General** > **Language and Input** > **Word Completion**

personal dictionary

Your phone remembers words that you type frequently and suggests them when you use word completion.

Find it: Open the main menu and touch  **Settings**

> **General** > **Language and Input** > **Personal Dictionary**

Note: To reset your personal dictionary, touch **Reset Personal Dictionary**.

messages & more

text, email, & instant messages

You can send text (SMS), email, and instant messages from your phone. See your *Quick Start Guide* for everything from setting up to sending messages.

blogging


If you have a blog or online journal, you can update it while you're on the go. See your *Quick Start Guide* for details.

YouTube, Picasa, & more

Sync up existing Google Contacts or post to your existing YouTube, and Picasa accounts. See your *Quick Start Guide* for details.

entertainment

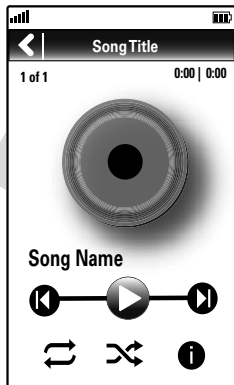
play music

- 1 Open the main menu and touch  **Music**.
- 2 Touch **Build Library** if you have added new music to your phone or if this is the first time you are using the music player. The music player searches for music on your phone.
- 3 Touch an option or category to play:

options	
Shuffle All	Play all your music in random order.
Last Played	Return to where you paused the song or to the beginning of the list of songs you last played if the song has ended.

options	
Artists	Select an artist, album, and optionally, a song.
Albums	Select an album and optionally a song.
Songs	Select a song.

- 4 Touch a song name or touch ► to begin playing.



music player controls

controls	
►	Play.
	Pause.
◀◀	Go back to the beginning of the song or go to a previous song.
▶▶	Skip to the next song.
↺	Loop one song.
Repeat	
⌵	Play all songs in random order.
Shuffle	
i	See more details.
Info	

listening tips

You can listen to your music through a wired headset or Bluetooth® A2DP stereo headphones (see page 39).

When you are not using a wired or wireless headset, music plays through the phone's speaker.

get songs from a CD

To load music on your phone, you need to have a digital music library on your computer. You can copy music from your personal CD collection.

To copy an audio CD on your computer:

1 Insert the audio CD in your computer's CD drive.

- 2** Launch your computer's media player program (such as Microsoft® Windows® Media Player 11, which you can download from www.microsoft.com/windows/windowsmedia/default.mspx).
- 3** Copy the music CD to the media player library (also called *ripping* the CD).

Note: Make sure to change the format to MP3 in the Rip Settings.

- 4** Transfer (sync) the songs from your computer to your phone or memory card by using USB mass storage.


Note: The Media Transfer Protocol (MTP) is not supported. Your phone can play only non-protected media files.

load music

Use a cable to copy music files from the computer to a microSD memory card in the phone.

Note: To insert a memory card in your phone, see your *Quick Start Guide*.

on your phone

- 1 Open the main menu and touch  **Settings** > **Connections**, then under **USB Mode**, touch **Mass Storage**.
- 2 Attach USB cable to your phone and to a USB port on your computer.

Note: If you have a memory card reader, you can insert your memory card into it. (You may first need an adapter.) Then, insert the card reader directly into an available USB port on your computer.

on your computer

- 1 Find where your phone's memory card appears as a Removable Disk icon and double-click it.

Note: On a Windows computer, it's the My Computer window. On a Mac, it's on the desktop.

- 2 Create one or more folders for the files you want to copy onto the memory card.

A file name (including the path) must be less than 255 characters. For example, if you copy songs into a folder you create that is named "MyMotoSongs," the name of any song PLUS the name of the folder "MyMotoSongs" must be less than 255 characters.

- 3 Drag and drop music files into the folder you created.
- 4 When finished, remove the phone's memory card safely from your computer:

- **If you are using a Windows computer,** right-click the Safely Remove Hardware icon in the system tray at the bottom of your computer screen. Then select USB Mass Storage Device.
- **If you are using a Mac,** select and drag the Removable Disk icon to the Trash.


Tip: Don't forget to rebuild your music library after you load new music. Start the music player and touch **Build Library**.

record & play videos

See your *Quick Start Guide* for details.

take photos


You can take a photo with your phone and send it to other people or post it online.

Find it: Open the main menu and touch  **Camera**

Note: You can also press the shortcut key on the side of the phone.

- 1 Aim the viewfinder at your subject.
Optionally adjust zoom or brightness.
- 2 To take the picture, press the side shortcut key.

view & manage pictures

Find it: Open the main menu and touch  **Photos**

- 1 To change the view, touch **My Photos** > **Grid View** (to see thumbnails) or **List View**.
- 2 Touch a photo to see the image.

3 Touch one of these options:

option	
Apply	Use the photo as wallpaper or picture ID for a contact.
Share	Send the picture via Bluetooth, in an email message, or post online to your Picasa account.
Info	View more photo information.
Delete	Delete the photo.

Note: You can't share or delete photos that came preloaded on your phone.

Web browser



Want to browse the Web? See your *Quick Start Guide* for details.

tools

contacts

To store a number, see your *Quick Start Guide*.


find a contact fast

While looking at your contact list, begin typing in the name of the person you want. Your phone displays a list of matches. Touch the contact name to select it.


Tip: If you're sending a message to more than one contact, slide across each name to select it.

add a contact to favorites


Find it:  **Contacts** > *contact name* > **Add to Favorites**

To access your favorites, touch  **Contacts**. > **All Contacts** > **Favorites**.

delete contacts

Find it:  **Contacts** > *contact name* > **Delete**

edit contacts

Find it:  **Contacts** > *contact name* > **Edit**


Note: To set the default number for a contact with multiple numbers, touch the circle next to the number you want to set as the primary or default number for the contact. Then touch **Save**.

send contacts

Find it:  **Contacts** > *contact name* > **Send Contact**

You can send contact information to another person by **Bluetooth**, **Email**, or **Text** message.

set a ringtone for a contact

Find it:  **Contacts** > *contact name* > **Edit** > **Add Info** > **Ringtone**

assign a picture to a contact


Find it:  **Contacts** > *contact name* > **Edit** > 

dialing a number with a pause

Sometimes it's useful to create a contact that has a pause in the numbers. When you dial a contact that has a **Pause** or **Wait**, your phone pauses or stops dialing until you touch **OK**.


calendar

create a calendar event

- 1 Open the main menu and touch  **Calendar**.
- 2 Touch **New Event**.


- 3 Enter event details and touch **Save**.

see calendar events

- 1 Open the main menu and touch  **Calendar**.
- 2 Touch on a day or touch **Today** to see the day's agenda.

alarm clock

create & set an alarm

- 1 Open the main menu and touch  **Alarm Clock**.
- 2 Touch **Edit Alarm** and choose the alarm settings.
- 3 Under **Alarm** touch the button to switch it to **On**, and then touch **Save**.

turn off the alarm

When the alarm rings, touch **Dismiss**.


Tip: Can't be bothered?—Touch **Snooze** if you used that setting when you set the alarm.


To disable the alarm if it hasn't rung yet:

- 1 Touch the status bar at the top of the home screen.
- 2 Under **Alarm** touch the button to switch it to off.

world clock


View current time in cities around the world:


- 1 Open the main menu and touch  **World Clock**.
- 2 Touch any of the four clocks to change cities or adjust daylight savings time.

Tip: Want a 12 or 24-hour clock? Open the main menu and touch  **Settings > General**. Then under **Time Format**, touch **12 hours** or **24 hours**.


notepad

To create a note, open the main menu and touch

 **Notepad > Create Note**.


To read through your notes, open the main menu and touch  **Notepad**. Touch the first note you want to read. When you're ready to read the next, drag the screen to the left.

To send a note, open the main menu and touch

 **Notepad**. Select the note and touch **Send > Email** or **SMS**.


Tip: Not the right words? You can also edit or delete notes. While reading a note, touch **Edit** or **Delete**.

calculator

Find it: Open the main menu and touch  **Calculator**

reset

You can reset your phone to the original factory settings
or reset all settings without losing any personal data.

- 1 Open the main menu and touch  **Settings**
> **General** > **Reset Options**.
- 2 Touch **Reset All Settings** to reset your phone without losing personal data (such as contacts, pictures, and so on).

or

Touch **Restore Factory Defaults** to return to the original factory settings and erase all your data.

- 3 Be sure you chose the right option, and touch **Yes**.

Your phone automatically restarts.

connections

Bluetooth®

Your phone supports Bluetooth wireless connections. You can connect your phone with a Bluetooth headset or car kit to make handsfree calls or to listen to music.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Your phone currently supports these profiles:

- Handsfree
- Headset
- Stereo Audio

- Object Push Profile (OPP) for device-generated content (image and video)
- File Transfer
- Remote Control
- Phonebook Access

turn Bluetooth on & off

- 1** On the home screen, touch the status bar to open the quick menu.
- 2** Under **Bluetooth**, touch the circle on the switch to turn Bluetooth power on.

Note: To extend battery life, turn Bluetooth power off when not in use.

make your phone visible to others

Find it:  Bluetooth


- 1 Touch **Edit My Device**.
- 2 At **This device is discoverable**, touch **Always, Only in Bluetooth settings**, or **Never**.

Note: **Only in Bluetooth settings** lets you connect to devices while still maintaining some privacy and conserving battery charge.

pair with a headset, handsfree device, or PC

Note: If you use your **Motorola Bluetooth headset with both an audio device and your phone, use your phone's Bluetooth menus to connect the phone with the headset**. If you establish the connection by pressing a button on the headset, or if you allow the headset to connect automatically by turning it on, you may experience unexpected results.

Before you try to connect your phone with another Bluetooth device, make sure the other device is in *pairing* or *bonding* mode (see the user's guide for the device). You can connect your phone with only one device at a time.

Find it:  Bluetooth

- 1 On the Bluetooth screen, touch the circle on the switch to turn Bluetooth power on.
Your phone begins searching for devices near you.
 - 2 When you see the device you want, touch it.
- Tip:** When Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device or move it near the phone.

transfer files

You can use a Bluetooth connection to transfer some media files between your computer and phone.


Note: Your computer's Bluetooth interface may be different.

- 1 Pair your phone and computer (see "pair with a headset, handsfree device, or PC" on page 39) and place your phone in discoverable mode.
- 2 **On your computer**, right-click the Bluetooth icon in your System Tray.
- 3 Select "Send a File."
- 4 Click "Browse" to locate your phone name, and then click "Next."
- 5 Click "Browse" to locate the file you want to transfer, and then click "Next."
- 6 **On your phone**, when prompted, touch **Accept** to begin the file transfer.

Note: Breaking the link with your computer does not turn off Bluetooth power on your phone. Turning Bluetooth power off conserves battery charge.

disconnect from a device




Find it:  **Bluetooth**

On the Bluetooth menu, find the name of the device that you're paired with, then touch **Disconnect**.

change your device name

If you are in a crowd of active Bluetooth devices, you can change your device name to something unique and recognizable.

Find it:  **Bluetooth**

- 1 Touch **Edit My Device**.
- 2 Touch the area under **Device Name**, enter a name, and touch the green checkmark.
- 3 Touch **Save**.

cable connections



Your phone has a USB port so you can connect it to a computer.

If you use a USB cable connection:

- Make sure to connect the phone to a high-power USB port on your computer (not a low-power one such as the USB port on your keyboard or bus-powered USB hub). Typically, USB high-power ports are located directly on your computer.

Note: If you connect your phone to a low-power USB port, the computer may not recognize your phone.


- Make sure both your phone and the computer are turned on.

network



adjust network settings

Set the phone so that it works only on your home network to avoid extra charges or so it works on any available, compatible network automatically.

- 1 Open the main menu and touch  **Settings > Calling > Advanced Call Settings**.
- 2 At **Network Selection**, touch **Home Only** or **Automatic** to allow roaming.

service & repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.13 W/kg, and when worn on the body, as described in this user guide, is 0.86 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.81 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

OPEN SOURCE SOFTWARE INFORMATION

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA, INC.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com also contains information regarding Motorola's use of open source.

Motorola has created the opensource.motorola.com to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please select **Main Menu > Settings > General > Legal Notices**. In addition, this Motorola device may include

self-contained applications that present supplemental notices for open source packages used in those applications.



MOTOROLA

Important Safety and Legal Information

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or

approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at:

www.motorola.com

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this guide (or separate guide).

Operational Warnings

Obey all posted signs when using mobile devices in public areas.





Potentially Explosive Atmospheres



Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.

Symbol	Definition
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Batteries & Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “battery use & safety” section in the user’s guide.

Keep Your Mobile Device and Its Accessories Away From Small Children

These products are not toys and may be hazardous to children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a

substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage



Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your

hearing:

- Limit the amount of time you use headsets or headphones at high volume.

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at www.motorola.com/hearingsafety (in English only).

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference,

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

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including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful

interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful

interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or

food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or

parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the

problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN

CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing,

humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that

may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the

length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

Product Registration

Online Product Registration:

direct.motorola.com/hellomoto/Motosupport/source/registration.asp

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and

permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product

you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of

this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at:

www.motorola.com/recycling

Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate."

There is no special handling required by consumers.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in the user's guide.

Note: For information on backing up your mobile device data before erasing it, go to www.motorola.com and then navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

- **Understanding AGPS**—To provide location information for emergency calls, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving

Drive Safe, Call Smart

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas -- for example, handsfree use only. Go to www.motorola.com/callsmart (in English only) for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from



the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious

emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*

- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

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