

V557 GSM

motorola.com

# **HELLOMOTO**

Introducing your new Motorola V557 GSM wireless phone. Here's a quick anatomy lesson.



Motorola, Inc. Consumer Advocacy Office 1307 East Algonquin Road Schaumburg, IL 60196

www.hellomoto.com

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Manual Number: 6809495A69-0

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## menu map

#### main menu



#### Games & Apps



#### Messages

- Create Message
- Message Inbox
- Voicemail
- Browser Msgs
- Email Msgs
- Quick Notes
- Outbox Drafts
- MMS Templates



#### **Recent Calls**

- · Received Calls
- Dialed Calls Notepad
- Call Times \* Data Times \*
- Data Volumes



### MEdia Net \* Cingular Mall



### IM



#### Mv Stuff

- Camera
- Video Camera
- Sounds
- Pictures
- Videos
- Themes



#### Address Book



#### **Settings** Tools

- - SIM Applications
    - Calculator
    - Datebook
    - Shortcuts
    - Alarm Clock IM
    - · Dialing Services
      - Activation List \*
  - Voice Records (see next page)
- \* optional features

This is the standard main menu layout. Your phone's menu may be a little different.

### settings menu



#### Personalize

- Home Screen
- Main Menu Skin
- Greeting
- Wallpaper
- Screen Saver



### Audio

- Style
  - Style Detail



#### Connection

- Bluetooth Link
- Svnc



- Call Forward \*
  - Voice Calls
  - Fax Calls Data Calls
  - Cancel All
  - Forward Status



### In-Call Setup

- · Dialing Prefix
- In-Call Timer Mv Caller ID
- Talk and Fax
- Answer Options Call Waiting



### Initial Setup

- · Time and Date
- 1-Touch Dial Display Timeout
- Backlight
- TTY Setup \*
- Scroll
- Language Brightness
- DTMF
- Master Reset
- Master Clear



#### **Phone Status**

- Mv Tel. Numbers
- Battery Meter
- Other Information



#### Headset

- Auto Answer
- Voice Dial



#### Car Settings

- Auto Änswer
- Auto Handsfree
- · Power-Off Delay
- Charger Time



### Network

- Network Setup
- · Service Tone
- Network Jingle \* Call Drop Tone



#### Security

- Phone Lock
- Lock Application Fixed Dial \*
- Restrict Calls \*
- SIM PIN
- New Passwords · Certificate Mgmt \*



#### **Java Settings**

- Java Svstem
- Delete All Apps App Vibration
- App Volume
- App Backlight



#### Web Sessions

- MEdia Net Web Shortcuts
- Stored Pages History
- Go To URL
- Browser Setup
- Web Sessions
- optional features

## essentials

**CAUTION**: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

## about this guide

This guide shows how to locate a menu feature as follows:

Find it: Press 🔳 > 🔞 Recent Calls > Dialed Calls

This example shows that, from the home screen, you press the *menu key* to open the menu. Highlight and select **Black Calls**, then highlight and select **Dialed Calls**.

Press the *navigation key*  $\cdot \hat{\mathbf{\Phi}}$  to highlight a menu feature. Press the *center key*  $\cdot \hat{\mathbf{\Phi}}$  to select the highlighted menu feature.

### symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.

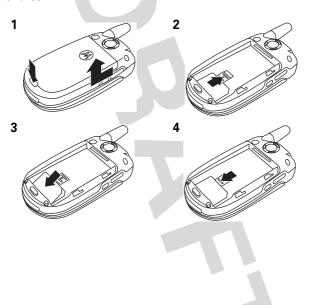


This means a feature requires an optional accessory.

### SIM card

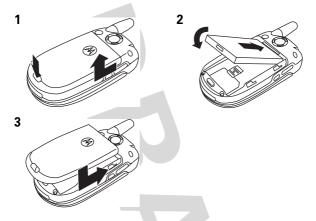
**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

Your *Subscriber Identity Module* (SIM) card contains personal information like your phone number and address book entries.



## battery

## battery installation



## battery charging

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. Your display shows Charge Complete when finished.



**Tip:** Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.

## battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

 Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.



- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

**Warning:** Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information" section included in the gray-edged pages at the back of this guide.

### turn it on & off

**Caution:** Some phones ask for your SIM card PIN code when you turn them on. If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your display shows SIM Blocked. Contact your service provider.

To turn on your phone, press and hold for a few seconds or until the display turns on. If prompted, enter your 6-digit SIM card PIN code and/or 4-digit unlock code



To turn off your phone, press and hold for 2 seconds.

### make a call

Enter a phone number and press 10 to make a call.

To "hang up," close the flip or press 3.

### answer a call

**Note:** Your phone cannot receive data over an EDGE network while it is playing videos or some sound files. The EDGE **5** status indicator appears at the top of your display when you can receive data over an EDGE network.

When your phone rings and/or vibrates, just open the flip or press to answer.

To "hang up," close the flip or press 3.

## store a phone number

You can store a phone number in your Address Book:

- **1** Enter a phone number in the home screen.
- 2 Press the Store key.
- **3** Enter a name and other details for the phone number. To select a highlighted item, press the *center key* ••.

**Note:** You can store an address book entry on your phone or on your SIM card. In the entry, select **Store To** and choose **Phone** or **SIM**. Entries stored on the SIM card can only include name and number details.

4 Press the Done key to store the number.

To edit or delete an Address Book entry, see page 54.

To store an email address, press  $\blacksquare$  > 1 Address Book, then press  $\blacksquare$  > New > Email Address

## call a stored phone number

Find it: 🔳 > 📵 Address Book

- 1 Highlight the address book entry.
- 2 To turn on multi-letter address book search, in the address book press , select Setup, scroll to and change search method from Jump to to Find.
- **3** Press **1** to call the entry.

## your phone number

From the home screen, press 🔳 ## to see your number.

**Tip:** Want to see your phone number while you're on a call? Press **> My Tel. Numbers**.

You can edit the name and phone number stored on your SIM card. From the home screen, press (##), select an entry, select View, and press the Edit key. If you don't know your phone number, contact your service provider.

## main attractions

## MEdia™ Net Live Ticker

### power up

Upon first power up, you will see a Ticker at the bottom of your screen in about 5 minutes. The headline in the Ticker will say "MEdia Net Live Ticker." From the Ticker, press the center key • to continue and then press • right to read more about the automatic setup and how to get started.

**Tip:** Each time the device is powered on, the Ticker will take about 5 minutes to appear.

options	
Add New Channels	Open a list of channel categories. To subscribe to a channel, select it from a category or select Search Channels to search for it.
Manage My Channels	Open a list of the channels to which you subscribe. Select a channel to see its details, see its license information, cancel its subscription, or remove it from the list.
	<b>Note:</b> If you cancel a subscription, the channel stays in this list until you remove it or the subscription period ends.
What is Live Ticker?	Show a description of the Ticker/headline service.
Live Ticker	Turn Ticker/headlines on or off.

### 14 main attractions

options	
Home Keys	Show or hide feature icons in your home screen, or change the features for the soft keys and navigation key in the home screen.
Display	Change the headline animation speed, home screen clock appearance, and home screen text layout.
Connections	Change your settings for downloading headlines and see details of your last connection.  Note: To manually update your headline contents, select Connection Details, then Refresh.

### automatic setup

The automatic setup should take less than 15 minutes and no action is required on your part.

- Automatic initialization of MEdia Net Live Ticker will begin as soon as the phone is not in use (i.e., the screen is dark and the flip is closed.)
- A "Welcome" message will appear after successful setup to orient you with the service.)
- Once the "Welcome" message appears, free channels will begin to update to the phone automatically.)
- If the "Welcome" message does not appear within one hour, please power-off then power-on the phone and allow it to remain idle while it attempts set-up again.

 If the problem persists, please contact Cingular customer care at 800-331-0500.

### free channels

Every Cingular customer with a Motorola V557 will receive free channels, including national news, national sports, and "What's Hot" from Cingular MEdia Net.

**Tip:** You can also get a free subscription to your local weather from The Weather Channel (see "Subscribe to More Content" below).

## fast navigation

Press <a>.</a> right or left to move to the previous or next headline.

Hold down • left or right to jump between Channels.

From the headline in the Ticker, press the *center key* • to view an Intro.

Press More to launch the browser and access the Full Detail.

**Tip:** The scroll speed for the headline text can be changed via **Ticker** > **Display** > **Animation**.

**Tip:** Press **Ticker** from the home screen to access the main menu for the service.

### subscribe to more content

1 From the home screen, press Ticker > Add New Channel and press Select (this will launch the browser).

#### 16 main attractions

- 2 Highlight desired category and press Select.
- 3 Highlight desired channel and press Select.
- 4 Follow the prompts to purchase the channel.
- **5** After confirmation, the new channel will appear on your phone's home screen in the next hour.

**Tip:** The list of Channels in each category includes both free and paid channels. For paid channels, the cost is provided in the channel description before you confirm the subscription.

**Tip:** How often content updates are received varies by channel. When a channel is added the description will indicate how often the channel is updated.

**Tip:** Content is updated automatically. To get a manual update once you've subscribed, go to **Ticker** > **Connections** > **Connection Details**. Press **Refresh** and any new content will download

## manage channels

Use Manage Channels to view channels being received, to edit or cancel a paid subscription, or to remove a channel. You may receive up to 8 channels.

Press Ticker > Manage My Channels. Press Select (this will launch browser).

Highlight an existing channel on the My Channels page and press Select.

### charges

- No data charges will be incurred for receiving the Headline and Intro information.
- Data charges will apply when you hit the More button on your screen to launch MEdia Net and get the Full Detail for a specific headline. Data charges also apply when you go to Manage My Channels.
- There may also be a monthly charge for select channels. You will be notified of any cost before you elect to add a channel

### coverage

- Updates occur automatically within Cingular coverage areas and while roaming.
- To stop content updates while roaming, go to Ticker > Connections > Download and change to "Home Network"\*.

**Note:** You will NOT incur roaming charges for downloads outside the home network, including the Headline and Intro. Changing to the Home Network setting may degrade performance.

## help

- Go to Ticker > What is Live Ticker? to access Help and FAQs right from your phone.
- Visit the Cingular website at www.cingular.com.
- Contact customer care at 800-331-0500.

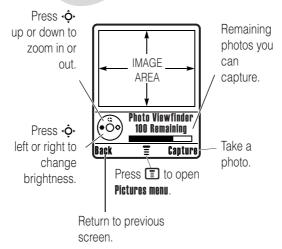
#### 18 main attractions

**Tip:** MEdia Net Live Ticker is easy to turn on and off. To turn off Media Net Live Ticker, go to **Ticker** > **Live Ticker** and use the right arrow key to select **Off**.

## take & send a photo

To view, edit, or delete photos you've taken, see page 68.

1 Press **1** to see the camera viewfinder.



- 2 Press the *center key* to take the photo in the viewfinder. You can:
  - Press the Discard key to delete the photo and return to the active viewfinder.

• Press the **Store** key to store or send the photo.

If you press the **Store** key, you can select **Print and Store** to print the picture over a Bluetooth® connection (see page 25).

Before you capture the photo, you can press **T** to open the camera menu:

options	
Go To Pictures	See stored pictures and photos.
Auto-Timed Capture	Set a timer for the camera to take a photo.
Pictures Setup	Open the setup menu to adjust photo settings.
View Free Space	See how much memory remains.
	<b>Note:</b> Your phone stores any content that you add, like ring tones or games, in <i>user memory.</i> Your service provider may store some content in user memory before you receive the phone.

## multimedia messages

To create a group mailing list, see page 57. For more message features, see page 58.

## send a multimedia message

A Multimedia Messaging Service (MMS) message contains pages with text and media objects (including pictures, animations, or sounds). You can send the



multimedia message to other MMS-capable phones, and to email addresses.

Find it: Press ■ > Messages > Create Message > New Multimedia Msg

1 Press keypad keys to enter text on the page (for details about text entry, see page 33).

To insert a **picture, sound, or other object** on the page, press **> Insert**. Select the file type and the file.

To insert **another page** in the message, enter text or objects on the current page and press

- **I** > Insert > New Page. You can enter more text and objects on the new page.
- 2 When you finish the message, press the Send To key.
- 3 Choose one or more people for Send To:

To select an **address book entry**, highlight the entry and press the *center key* • • Repeat to add other address book entries.

To **enter** a new number or email address, highlight [New Number] or [New Email Address] and press the center key •••.

4 To **send** the message, press the **Send** key.

Before you send a message, press to choose Save to Drafts, Abort Message, or open Message Options (such as message Subject or CC addresses).

### receive a multimedia message



Press the **Read** key to open the message.

If a multimedia message contains media objects:

- Photos, pictures, and animations show as you read the message.
- A sound file plays when its slide shows. Use the volume keys to adjust the sound volume.

**Note:** In a multimedia letter, you may have to highlight an indicator in the text to play a sound file.

Attached files are added to the end of the message. To open an attachment, highlight the file indicator/filename and press the View key (image),
 Play key (sound), or Open key (address book vCard, datebook vCalendar entry, or unknown file type).

## Bluetooth® wireless

Your phone supports Bluetooth wireless *pairing* (also called *linking* or *bonding*). You can pair your phone with a Bluetooth headset or car kit to make handsfree calls. You can pair your phone with a phone or computer that supports Bluetooth connections to exchange files.

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

#### 22

**For maximum Bluetooth security**, you should always pair Bluetooth devices in a safe, private environment.

## turn Bluetooth power on or off

Find it: Press Settings > Connection > Bluetooth Link > Setup > Power > On

**Note:** To extend battery life, use this procedure to set Bluetooth power to **Off** when not in use. Your phone will not pair with devices until you set Bluetooth power back to **On** and pair your phone with the device again.

### use a headset or handsfree car kit

**Before you try to pair your phone with a handsfree device**, make sure the device is **on** and **ready** in *pairing* or *bonding* mode (see the user's guide for the device). You can pair your phone with only one device at a time.



Your phone lists the devices it finds within range.

- 1 Highlight a device in the list and press the *center key* .
- 2 Press the Yes or OK key to pair with the device.
- **3** If necessary, enter the device passkey (such as **0000**) and press the **0K** key.

When your phone is paired, the Bluetooth indicator § shows in the home screen.

**Shortcut:** When Bluetooth power is on, your phone can automatically pair with a handsfree device you have used before. Just turn on the device or move it near the phone.

**Tip:** We can't see the device you're holding. For specific information about a device, refer to the instructions that came with it.

## copy files to another device

You can copy a media file, address book entry, datebook event, or Web shortcut from your phone to a computer or other device.



Note: You can't copy a copyrighted object.

**Before you try to copy files to another device**, make sure the device is **on** and **ready** in *discoverable* mode (see the user's quide for the device).

- 1 On your phone, highlight the object that you want to copy to the other device.
- 2 Press **1**, then select:
  - Copy for media files.
  - Share Phonebook Entry for address book entries.
  - Send for datebook events.
- 3 Select a recognized device name, or [Look For Devices] to search for the device where you want to copy the file.

**Note:** Once you connect your phone to a Bluetooth device, that device can start similar Bluetooth connections with your phone. Your display shows the Bluetooth indicator 3 at the

#### 24 main attractions

top when there is a Bluetooth connection. To change a device's **Access** setting, see page 27.

### receive files from another device

Before you try to receive files from another device, make sure your phone's Bluetooth power is **on** (see page 23).



- Place your phone near the device, and send the file from the device.
- 2 Press the Accept key on your phone to accept the file from the other device.

Your phone notifies you when file transfer is complete. If necessary, press the **Save** key to save the file.

## send files to a printer

You can use Bluetooth pairing to send a picture, message, address book entry, or datebook event from your phone to a printer.



**Note:** You can print A4 or US Letter size pages. To print another size, copy the object to a linked computer and print it from there. You cannot print **Quick Notes**, **MMS Templates**, or an address book **Mailing List**.

- 1 On your phone, highlight the object that you want to print, then press **> Print**.
  - **Tip:** If you see it, you can print it. After you capture a picture in the camera, you can press the **Store** key and select **Print and Store**.
- 2 If available, choose additional objects or print options.
- 3 Select a recognized printer name listed in the Printers menu, or [Look For Devices] to search for the device to which you want to send the object.

### advanced Bluetooth features

A device is *recognized* after you pair with it once (see page 23).

features		
make phone visible to other	Allow a Bluetooth device to discover your phone:	<b>⊞</b>
device	$\blacksquare > 8\%$ Settings $>$ Connection $>$ Bluetooth L $>$ Setup $>$ Find Me	ink
pair with recognized	Pair your phone with a recognized handsfree device:	<b>B</b>
device	■ > B% Settings > Connection > Bluetooth L > Handsfree > device name	ink
drop pairing with device	Highlight the device name and press the <b>Drop</b> key.	1

features		
switch to headset or handsfree device during call	During a call, press  > Use Bluetooth to switch to a recognized headset or car kit.	<sup>1</sup>
move multimedia object to device	Caution: Moving an object deletes original object from your phone.  Highlight the object, press  > Move, select the device name.	the
edit device properties	■ > B\$ Settings > Connection > Bluetooth Link > Device History	
	Highlight the device name and press Edit key.	s the
	Note: The Access setting can restrict this device connects to your phone. can choose Automatic (always connect Always Ask (asks you before connecting Just Once, or Never.	You :s),
set Bluetooth options	<b>I</b> > <b>B</b> Settings > Connection > Bluetooth Link > Setup	

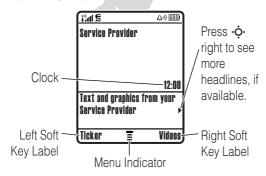
## basics

See page 1 for a basic phone diagram.

## display

The *home screen* shows when you turn on the phone. To dial a number from the home screen, press number keys and .

**Note:** Your home screen may look different from the one below, depending on your service provider.

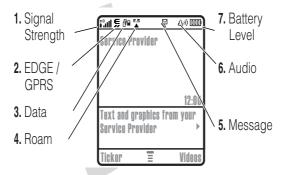


Your home screen might show headlines from your service provider at the bottom. To change this headline



view, press  $\blacksquare$  >  $\blacksquare$  Settings > Personalize > Home Screen > Home Keys or Display.

Status indicators can show at the top of the home screen:



- Signal Strength Indicator Vertical bars show the strength of the network connection. You can't make or receive calls when i or i x shows.
- 2 EDGE/GPRS Indicator Shows when your phone is using a high-speed Enhanced Data for GSM Evolution (EDGE) or General Packet Radio Service (GPRS) network connection. Indicators can include:

■ = GPRS PDP context active

**≡** = EDGE

& = GPRS packet data available

3 Data Indicator – Shows connection status.

**∄** = secure packet data transfer

= secure application connection

= secure Circuit Switch = unsecure CSD call Data (CSD) call

Bluetooth® connection is active

data transfer

**=** unsecure application connection

4 Roam Indicator - Shows when your phone is seeking or using a network outside your home network. Indicators can include:



₹ = 2G roam  $\xi = 2G \text{ home}$ 를 = 2.5G home 

Message Indicator - Shows when you receive a 5 new message. Indicators can include:



 ∇ = text message (a) = voicemail & text message

6 Audio Indicator - Shows the audio setting.

 $\triangle$  = loud ring \$∆³ = vibe & ring

△» = soft ring 

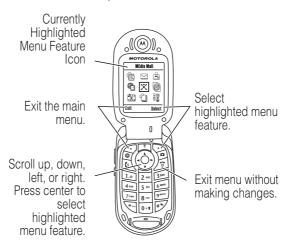
謂 = vibrate  $\Delta^z = silent$ 

Battery Level Indicator – Vertical bars show the battery 7 charge level. Recharge the battery when your phone shows Low Battery.

basics 30

### menus

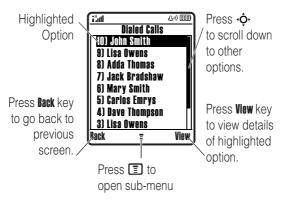
From the home screen, press 🗉 to enter the main menu.



The following menu icons may be available, depending on your service provider and service subscription options.

menu features	
Recent Calls	
📤 Games & Apps	MEdia Net
💢 Cingular Mall	
My Stuff	Address Book
8 Settings	

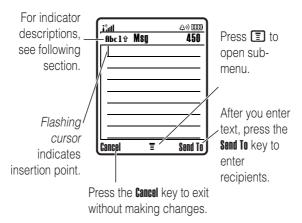
Some features require you to select an option from a list:



- Scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight an option.
- In an alphabetized list, press a key repeatedly to cycle through its letters and highlight the closest matching list option.
- When an option has a list of possible settings, scroll left or right to select the setting.
- When an option has a list of possible numeric values, press a number key to set the value.

## text entry

Some features let you enter text.



Press # in a text entry view to select an entry mode:

entry me	odes
III or 1	Your <b>Primary</b> text entry mode can be set to any iTAP® <b>回</b> or tap <b>1</b> mode.
20 or 2	Your <b>Secondary</b> text entry mode can be set to any iTAP  or tap <b>2</b> mode, or set to <b>None</b> if you don't want a secondary entry mode.
123	Numeric mode enters numbers only.
@	Symbol mode enters symbols only.

To set your primary and secondary text entry modes, press > Entry Setup in a text entry view and select Primary Setup or Secondary Setup.

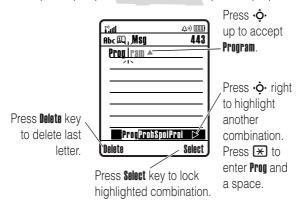
**Tip:** WANT TO SHOUT YOUR MESSAGE? Press ① in a text entry view to change text case to all capital letters (**ABC**), next letter capital (**Abc**), or no capitals (**abc**).

### iTAP® mode

Press # in a text entry view to switch to iTAP mode. If you don't see  $\square$  or  $\square$ , press  $\boxed{\blacksquare}$  > Entry Setup to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words, and predicts each word as you enter it.

For example, if you press 7 7 6 4, your display shows:



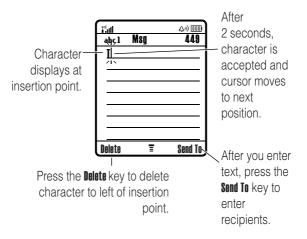
- If you want a different word (such as Progress), continue pressing keypad keys to enter the remaining letters.
- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP mode.
- Press 1 to enter punctuation or other characters.

#### tap mode

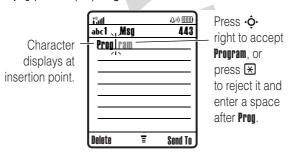
Press # in a text entry view to switch to tap mode. If you don't see #bc1 or #bc2, press > Entry Setup to set tap mode as your primary or secondary text entry mode.

To enter text in tap mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

For example, if you press **8** one time, your display shows:



When you enter three or more characters in a row, your phone may guess the rest of the word. For example, if you enter prog your display might show:



- The first character of every sentence is capitalized. If necessary, press • down to change the character to lowercase before the cursor moves to the next position.
- Press to move the flashing cursor to enter or edit message text.
- If you don't want to save your text or text edits, press
   to exit without saving.
- Tap extended mode cycles through additional special characters and symbols as you repeatedly press a keypad key.

#### numeric mode

Press # in a text entry view until you see 123. Press the number keys to enter the numbers you want.

#### symbol mode

Press ## in a text entry view until you see @. Press a keypad key to show its symbols at the bottom of the display. Highlight the symbol you want, then press the center key •••••

#### volume

Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during calls



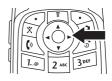
change the ringer volume from the home screen

**Tip:** Sometimes silence really is golden. That's why you can quickly set your ringer to **Vibrate** or **Silent** by holding the down volume key in the home screen.

To change your ringer volume when your phone is closed, see page 41.

## navigation key

Press the *navigation key* • • up, down, left, or right to scroll and highlight items in the display. When you highlight something, press the *center key* • to select it



## smart key

The smart key gives you another way to do things. For example, when you highlight a menu item, you can press the smart key to select it (instead of pressing the *center key* ••). The smart key usually does the same thing as pressing the *center key* ••. To find the smart key, see page 1. To change what the smart key does in the home screen, see page 62.

## external display

When your phone is closed, the external display shows the time and indicates phone status, incoming calls, and other events. For a list of phone status indicators, see page 29.

## handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the **Speaker** key to turn the handsfree speaker on. Your display shows **Spkrphone On** until you turn it off or end the call.

**Note:** The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset.

### codes & passwords

Your phone's 4-digit **unlock code** is originally set to **1234**. The 6-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it: Press Settings > Security > New Passwords

You can also change your **SIM PIN** password.

If you forget your unlock code: At the Enter Unlock Code prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press and enter your 6-digit security code instead.

**If you forget other codes:** If you forget your security code, SIM PIN code, or PIN2 code, contact your service provider.

## lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the 4-digit unlock code.

To **manually lock** your phone: Press  $\blacksquare > \blacksquare$  Settings > Security > Phone Lock > Lock Now.

To **automatically lock** your phone whenever you turn it off: Press  $\square$  >  $\square$  Settings > Security > Phone Lock > Automatic Lock > On.

**Note:** You can make emergency calls on a locked phone (see page 48). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer**.

## customize

#### audio

Each audio profile uses a different set of sounds or vibrations for incoming calls and other events. Here are the profiles you can choose:

△») Loud \$8\$ Vibrate \$△ Vibe then Ring

△» Soft \$△\$ Vibe & Ring △\* Silent

The audio profile's indicator shows at the top of your home screen. To choose your profile:

Find it: Press 🔳 > 🖁 Settings > Audio > Style: style name

**Shortcut:** In the **home screen**, press the volume keys up or down to quickly change your audio profile. With your **phone closed**, press a volume key to see your audio profile, press the smart key to change it, then press a volume key to store the change.

### change audio alerts

You can change the alerts for incoming calls and other events. Your changes are saved in the current audio profile.

Find it: Press  $\blacksquare$  >  $\blacksquare$  Settings > Audio > style Detail

**Note:** *Style* represents the current audio setting. You can't set an alert for the **Silent** audio setting.

1 Highlight Calls, then press the Change key to change it.

- 2 Highlight the alert you want, then press the center key ♠.
- **3** Press the **Back** key to save the alert setting.

### time & date

Your phone needs the time and date for the datebook.

To **synchronize** the time and date with the network: Press > 3 Settings > 1 Settings > 1 Time and Date > 1 Autoupdate > 1 On.



To **manually** set the time and date, turn off **Autoupdate**, then: Press  $\square$  >  $\square$  Settings > Initial Setup > Time and Date > time or date.

To choose an **analog or digital** clock for your home screen, press T > Settings > Personalize > Home Screen > Display > Clock.

Note: If your home screen shows headlines from your service provider, it uses a digital clock. To choose an analog clock, you must turn off the headlines. Press

> Solution > Personalize > Home Screen > Headlines > Off.



## wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

Note: Your theme can set your wallpaper (page 43).

Find it: Press Settings > Personalize > Wallpaper

options	
Picture	Press •�• up or down to select a picture, or
	select None for no wallpaper.
Layout	Select Center to center the image in the display,
	Tile to repeat the image across the display, or
N.	Fit-to-screen to stretch the image across the
,	display.

#### screen saver

Set a photo, picture, or animation as a screen saver. The screen saver shows when the flip is open and no activity is detected for a specified time.

**Note:** Your *theme* can set your screen saver (see below).

**Tip:** This feature helps save your screen, but not your battery. To extend battery life, turn off the screen saver.

Find it: Press 🔳 > 🕷 Settings > Personalize > Screen Saver

options	
Picture	Press • up or down to select a picture or animation, or select None for no screen saver.
Delay	Select the length of inactivity before the screen saver shows.

#### themes

A phone theme is a group of image and sound files that you can apply to your phone. Most themes include a wallpaper image, screen saver image, and ring tone. Your

phone may come with some themes, and you can download more.

To **apply** a theme, press  $\blacksquare$  >  $\oiint$  My Stuff > Themes > theme.

To download a theme, see page 70.

To **delete** a theme, press  $\blacksquare$  >  $\oiint$  My Stuff > Themes, scroll to the theme, and press  $\blacksquare$  > Delete or Delete All.

Note: You can delete only downloaded themes.

## display appearance

To choose a phone **skin** that sets the look and feel of your phone's display: Press **Skin** Settings > Personalize > Skin.

To set your display **brightness**: Press  $\blacksquare$  >  $\blacksquare$  Settings > Initial Setup > Brightness.

To save battery life, your keypad **backlight** turns off when you're not using your phone. The backlight turns back on when you open the flip or press any key. To set how long your phone waits before the backlight turns off:

Press 🔳 > 🖁 Settings > Initial Setup > Backlight.

**Note:** To turn the backlight on or off for Java<sup>TM</sup> applications, press  $\blacksquare$  >  $\blacksquare$  Settings > Java Settings > App Backlight.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when you open the flip or press any key. To set how long your phone waits before the display turns off:

Press Settings > Initial Setup > Display Timeout.

## answer options

You can use different ways to answer an incoming call. To turn on or turn off an answer option:

Find it: Press 🔳 > 🖏 Settings > In-Call Setup > Answer Options

options	
Multi-Key	Answer by pressing any key.
Open to Answe	Answer by opening the flip.

## calls

To make and answer calls, see page 11.

#### turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.

#### recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

**Shortcut:** Press from the home screen to see a list of recent calls.

Find it: Press  $\blacksquare$  >  $\circledR$  Recent Calls > Received Calls or Dialed Calls

Highlight a call. A ✓ next to a call means the call connected.

- To call the number, press .
- To see call details (like time and date), press the center key ••.
- To see the Last Calls Menu, press 
  . This menu can include:

options	
Store	Create an address book entry with the number in the <b>No.</b> field. <b>Store</b> does not appear if the number is already stored.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the <b>To</b> field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the address book or recent calls lists.
Talk then Fax	Talk and then send a fax in the same call (see page 65).

#### redial

- 1 Press from the home screen to see a list of recent calls.
- 2 Highlight the entry you want to call, then press .

If you hear a **busy signal** and you see Call Failed, Number Busy, you can press or the Retry key to redial the number. When the call goes through, your phone rings or vibrates one time, shows Redial Successful, and connects the call.

#### return a call

Your phone keeps a record of your unanswered calls, and shows **X Missed Calls**, where **X** is the number of missed calls.

- 1 Press the View key to see the received calls list.
- **2** Highlight the call you want to return, then press **1**.

#### caller ID

Calling line identification (caller ID) shows the phone number for an incoming call in your external and internal displays.



Your phone shows the caller's name and picture when they're stored in your address book, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a different ringer ID for an entry stored in your address book (see page 55).

To show or hide **your phone number** from the next person you call, enter the phone number and press 

To show or hide **your phone number** from the next person you call, enter the phone number and press

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To show of t

## emergency calls

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues

- 1 Press the keypad keys to dial the emergency number.
- 2 Press 1 to call the emergency number.

#### voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.



**Note:** Your service provider may include additional information about using this feature.

When you **receive** a voicemail message, your phone shows the voicemail message indicator and **New Voicemail**. Press the **Call** key to listen to the message.

To check voicemail messages:

Find it: Press **■** > **■** Messages > Voicemail

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider.

**Note:** You can't store a p (pause), w (wait), or n (number) character in this number. If you want to store a voicemail number with these characters, create an address book entry for it. Then, you can use the entry to call your voicemail.

# other features

# advanced calling

features	
1-touch dial	To call address book entries 1 through 9, press and hold the single-digit speed dial number for one second.
	You can set 1-touch dial to call the entries in your phone's memory address book, your SIM card's address book, or your Fixed Dial list: Press  > Settings > Initial Setup > 1-Touch Dial > Phone, SIM, or Fixed Dial.
	To add a new address book entry, see page 12. To edit the <b>Speed No.</b> for an address book entry, press    Address Book, highlight the entry, and press   Edit.

features	
speed dial	Speed dial an address book entry:
	Enter the speed dial number, press #, then press .
	To add an address book entry, see page 12.
	<b>Tip:</b> If you forget Aunt Mildred's speed dial number, press <b>□</b> > <b>□ Address Book</b> , highlight her entry, and press the <i>center key</i> •••.
attach a phone number	Dial an area code or prefix for an address book number, then:
	> Attach Number
notepad	The last number you entered is stored in the <i>notepad</i> . You can use the notepad to "jot down" a number during a call for later use. To see the notepad:
	Press 🔳 > 📵 Recent Calls > Notepad
	<ul> <li>To call the number, press .</li> </ul>
	<ul> <li>To create an address book entry with the number in the No. field, press the Store key.</li> </ul>
	<ul> <li>To open the Dialing Menu to attach a number or insert a special character, press </li> </ul>

features	
international calls	If your phone service includes international dialing, press and hold to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.
hold a call	Press  > Hold to put all active calls on hold.
mute a call	Press the Mute key (if available) or Some > Mute to put all active calls on mute.
call waiting	When you're on a call, you'll hear an alert if you receive a second call.
	Press 🖸 to answer the new call.
	<ul> <li>To switch between calls, press the Switch key.</li> </ul>
	<ul> <li>To connect the two calls, press the Link key.</li> </ul>
	<ul> <li>To end the call on hold, press</li> <li>&gt; End Call On Hold.</li> </ul>
	To turn the call waiting feature on or off, press $\boxed{\Xi} > 8\%$ Settings $>$ In-Call Setup $>$ Call Waiting $>$ On or Off
conference call	During a call:
	Dial next number, press ①, press the Link key.

features		
transfer a call	During a call:	(A)
	■ > Transfer, dial transfer number, press •	
call forwarding	Set up or cancel call forwarding:	(A)
	S > B Settings > Call Forward	
restrict calls	Restrict outgoing or incoming calls:	(Å)
	$\blacksquare > \blacksquare $ Settings $>$ Security $>$ Restrict Calls	•
TTY calls	Set up your phone for use with an optional TTY device:	
	$\blacksquare > 8$ Settings $>$ Initial Setup $>$ TTY Setup	
fixed dial	When you turn on fixed dialing, you can call only numbers stored in the fixed dial list.	
	Turn fixed dialing on or off:	
	$\blacksquare$ > $\blacksquare$ Settings > Security > Fixed Dial	
	Use the fixed dial list:	
	$\blacksquare > \mbox{8\% Settings} > \mbox{45} \mbox{Tools} > \mbox{Dialing Serv} > \mbox{Fixed Dial}$	ices
DTMF tones	Activate DTMF tones:	
	■ Settings > Initial Setup > DTMF	
	To send DTMF tones during a call, jupress number keys or highlight a numin the address book or recent calls liand press  send Tones.	nber

## address book

features	
edit or delete an address book entry	Edit a number stored in the address book:
record voice name for an address book entry	When creating an address book entry, highlight Voice Name and press the Record key. Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name.
	<b>Note:</b> The <b>Voice Name</b> option isn't available in entries stored on the SIM card.
voice dial an address book	Voice dial a number stored in the address book:
entry	Press and release the voice key, and say the entry's name (within 2 seconds).

features	
set ringer ID	Assign a ring alert (ringer ID) to an entry:
for an address	,
book entry	<ul><li> Address Book &gt; entry, then press</li><li> Edit &gt; Ringer ID &gt; ringer name</li></ul>
	<b>Note:</b> The <b>Ringer ID</b> option isn't available in entries stored on the SIM card.
	Activate ringer IDs:
	■ > B♥ Settings > Audio > style Detail > Ringer IDs
set picture ID	Assign a photo or picture to show when
for an address	you receive a call from an entry:
book entry	Address Book > entry, then press > Edit > Picture > picture name
	<b>Note:</b> The <b>Picture</b> option isn't available in entries stored on the SIM card.
set picture ID	Show entries as a text list, or with
view for	picture caller ID photos:
address book	<ul><li>Address Book, then press</li><li>Setup &gt; View by &gt; view name</li></ul>
set category	
for an address	<b>T</b> > Edit > Category > category name
book entry	<b>Note:</b> The <b>Category</b> option isn't available in entries stored on the SIM card.

features	
set category view for	<ul><li>Address Book, then press</li><li>Categories &gt; category name</li></ul>
address book	You can show <b>All</b> entries, entries in a predefined category ( <b>Business</b> , <b>Personal</b> , <b>General</b> , <b>VIPs</b> ), or entries in a category you create.
set primary number or	Set the primary number for an entry with multiple numbers:
address for an address book entry	■ >
	<b>Note:</b> The <b>Set Primary</b> option isn't available in entries stored on the SIM card.
	<b>Tip:</b> In <b>Primary</b> number view mode, you can still peek at other numbers stored for the same name. Highlight the name and press • • left or right to see the other numbers.

features	
create group mailing list	You can put several address book entries in a group mailing list, then send a message to the list. To create a list:
	Address Book, then press New > Mailing List
	You can select the list name as an address for multimedia messages.
	<b>Note:</b> A <b>Mailing List</b> cannot include entries stored on the SIM card.
sort address	Set the order in which entries are listed:
book list	Address Book, then press Setup > Sort by > sort order
	You can sort the address book list by Name, Speed No., Voice Name, or Email. When sorting by name, you can see All numbers or just the Primary number for each name.
copy one address book	Copy an entry from the phone to the SIM card, or from the SIM card to the phone:
entry	■ >  Address Book, highlight the entry, press ■ > Copy > Entries > To

features	
send address book entry to another device	Send an address book entry to another phone, computer, or device:
	Address Book, highlight the entry, press S > Share Phonebook Entry
	For more information about copying files to another device, see page 24.
print address book entry over Bluetooth® connection	You can use a Bluetooth wireless connection to send an address book entry from your phone to a printer.  3 Address Book
	Highlight the entry you want to print, and press (3) > Print.
	You cannot print a <b>Mailing List</b> . For more about Bluetooth connections, see page 22.

### messages

For basic multimedia message features, see page 20.

features		
send text message	■ > ☑ Messages > Create Message > New Text Msg	
send email	■ > ☑ Messages > Create Message > New Email	

features		
use a multimedia	Open a multimedia message with preloaded animations:	
template	■ > ☑ Messages > Create Message > MMS Template	
read and manage messages	I > ✓ Messages > Message Inhox  Icons next to each message indicate if it is read ✓ or unread ✓.  Icons can also indicate if the message is locked ♠, urgent I, low priority ↓, or has an attachment II.	
	To see message options like Reply, Forward, Lock, or Delete, highlight a message and press   .	
read and manage email	■ > ✓ Messages > Email Msgs  To see message options like Reply,  Forward, Lock, or Delete, highlight an email message and press ■.	
store message objects	Go to a multimedia message page, or highlight an object in a message, then:  Store	

features		
print message over Bluetooth®	You can use a Bluetooth wireless connection to send a message from your phone to a printer.	
connection	■ > ☑ Messages > Message Inbox, Email Msgs, or Browser Msgs	
	Highlight the message you want to print and press <b>3</b> > <b>Print</b> .	
,	You cannot print <b>Quick Notes</b> or <b>MMS Templates</b> . For more about Bluetooth connections, see page 22.	
browser	Read messages received by your	
messages	micro-browser:	
	<b>■</b> > <b>■</b> Messages > Browser Msgs	

# personalizing

features	
language	Set menu language:
	■ > 🖁 Settings > Initial Setup > Language
scroll	Set the highlight bar to stop or wrap around in menu lists:
	■ > B♥ Settings > Initial Setup > Scroll

features		
activate ringer IDs	Activate ringer IDs assigned to address book entries and categories:	
	■ > B♥ Settings > Audio > style Detail > Ringer IDs	
ring volume	Press  Settings > Audio > style Detail > Ring Volume	
keypad volume	Press  > Settings > Audio > style Detail > Key Volume	
reminders	Set reminder alerts for messages that you receive:	
	Press $\blacksquare$ > $\$$ Settings > Audio > $sty/e$ Detail > Reminders	
ticker/ headline view	If your home screen shows scrolling headlines from your service provider, you can turn them on or off:	
	> By Settings > Personalize > Home Screen > Ticker > On or Off	
menu view	Show the main menu as graphic icons or as a text-based list:	
	$\blacksquare$ > $\blacksquare$ Settings > Personalize > Main Menu > View	
main menu	Reorder your phone's main menu:	
	<b>I</b> > ₿ <b>\$</b> Settings > Personalize > Main Menu > Reorder	

features	
show/hide menu icons	Show or hide menu feature icons in the home screen:
	■ > 8% Settings > Personalize > Home Screen > Home Keys > Icons
	<b>Tip:</b> Ticker/Headlines must be turned off to show menu icons.
change home keys	Change features for the soft keys, navigation key, and smart key in the home screen:
	■ > B♥ Settings > Personalize > Home Screen > Home Keys
	<b>Tip:</b> Ticker/Headlines must be turned off to show menu icons.
shortcuts	Create a shortcut to a menu item:
	Highlight the menu item, then press and hold <b>[</b> ].
	Use a shortcut:
	Press 🗐, then press the shortcut number.
master reset	Reset all options <b>except</b> unlock code, security code, and lifetime timer:
	$\blacksquare > B$ Settings $>$ Initial Setup $>$ Master Reset

features	
master clear	Caution: Master clear erases all information you have entered (including address book and datebook entries) and content you have downloaded (including photos and sounds) stored in your phone's memory. After you erase the information, you
	can't recover it.
	■ > 🖫 Settings > Initial Setup > Master Clear

#### call times

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing **3**. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

features		
call times	Show call timers:	(A)
	🔳 > 📵 Recent Calls > Call Times	•
in-call timer	Show time information during a call:	(A)
	<b>■</b> > <b>B</b> Settings > In-Call Setup > In-Call	Timer

### handsfree

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

features		
speakerphone	Activate the speakerphone during a call:	
	Press the <b>Speaker</b> key (if available, or <b>Spkrphone On</b> ).	
auto answer (car kit or	Automatically answer calls when connected to a car kit or headset:	ð
headset)	■ > B♥ Settings > Car Settings or Headset > Auto Answer	
voice dial (headset)	Enable voice dial with headset send/end key:	<u></u>
	$\blacksquare$ > $\blacksquare$ Settings > Headset > Voice Dial	
auto handsfree (car kit)	Automatically route calls to a car kit when connected:	<u></u>
	$\blacksquare > \blacksquare$ Settings $>$ Car Settings $>$ Auto Hand	sfree
power-off delay (car kit)	Set the phone to stay on for a specified time after the ignition is switched off:	1
	$\blacksquare$ > $\blacksquare$ Settings > Car Settings > Power-Off	Delay
charger time (car kit)	Charge the phone for a specified time after the ignition is switched off:	1
	$\blacksquare > \$ $ Settings $> $ Car Settings $> $ Charger Tin	ne

### data & fax calls

features		
send data or fax	Connect your phone to the device, then place the call through the device application.	
receive data or fax	Connect your phone to the device, then answer the call through the device application.	<b>₽</b>
talk then fax	Connect your phone to the device, enter fax number, press  Talk then Fax, then press to me the call.	ake

### network

features		
network settings	See network information and adjust network settings:	<b>A</b>
	■ > B♥ Settings > Network	

## personal organizer

features	
set alarm	Settings >      Tools > Alarm Clock
turn off alarm	When an alarm happens: To turn off the alarm, press the <b>Disable</b> key or <b>3</b> . To set an 8 minute delay, press the <b>Snooze</b> key.

features	
add new datebook event	Settings > ♣ Tools > Datebook, highlight the day, press ♠, press     New.
see datebook	See or edit event details:
event	$\blacksquare$ > $\blacksquare$ Settings > $\clubsuit$ Tools > Datebook, highlight the day, press $\spadesuit$ , press the View key.
event reminder	When an event reminder happens: To see reminder details, press the View key. To close the reminder, press the Exit key.
send datebook event to	Send a datebook event to another phone, computer, or device:
another device	$\blacksquare$ > $\blacksquare$ Settings > $\clubsuit$ Tools > Datebook, highlight the day, press $•$ , highlight the event, press $\blacksquare$ > Send.
print datebook month, week, or day over Bluetooth®	You can use a Bluetooth wireless connection to send a datebook month, week, or day from your phone to a printer.
connection	$\blacksquare > 8\%$ Settings $> 6\%$ Tools $>$ Datebook
	Go to the month, week, or day view and press <b>[]</b> > <b>Print</b> .
	For more about Bluetooth connections, see page 22.

features	
create voice	Create a voice record:
record	Press and hold the voice key, speak into the phone, release the voice key.
	<b>Note:</b> Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations. Always obey the laws and regulations on the use of this feature.
play voice	Play back a voice record:
record	■ > 8% Settings >
calculator	■ > 🖫 Settings > 🥰 Tools > Calculator
currency converter	■ > Settings > ♣ Tools > Calculator, then press ■ > Exchange Rate
	Enter exchange rate, press the <b>OK</b> key, enter amount, and press  3 > Convert Currency.

# security

features	
SIM PIN	Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your display shows SIM Blocked.
	Lock or unlock the SIM card:
	$\blacksquare > \mathbb{S}$ Settings $>$ Security $>$ SIM PIN
lock feature	■ > By Settings > Security > Lock Application
manage certificates	Enable or disable Internet access certificates stored on your phone:
	$\blacksquare > 8$ Settings $>$ Security $>$ Certificate Mgmt
	Certificates are used to verify the identity and security of Web sites when you download files or share information.

# fun & games

features	
view, delete, or manage	Manage photos, pictures, and animations:
pictures	■ > 🖭 My Stuff > Pictures
view, delete,	■ > 🖭 My Stuff > Videos
or manage video clips	<b>Note:</b> Your phone cannot receive data over an EDGE network while it is playing videos.

features	
hear, delete, or manage	Manage ring tones and music that you have downloaded or composed:
sounds	■ > 🖭 My Stuff > Sounds
	Your phone cannot play MP3 files that have a bit rate higher than 192 kbps. If you try to download or play one of these files, your phone might show you an error or ask you to delete the file.
	Note: Your phone cannot receive data over an EDGE network while it is playing some sound files. Indicators appear at the top of your display when you can receive EDGE <b>5</b> data.
create ring tones	Create ring tones that you can use with your phone:
	■ Ny Stuff > Sounds > [New iMelody]
edit sounds with motomixer	Edit MIDI-based sound files that you can use with your phone:    Signature   Sounds   Sounds
start micro-browser	Just press 🗵.

#### features

#### download objects from Web page

Download a picture, sound, or other object from a Web page:



Press X, go to the page that links to the file, highlight the link, and select it.

**Note:** Normal airtime and/or carrier usage charges apply.

If you try to play a copyrighted file, it might ask you to download a license. Some licenses let you play a file for only a certain number of times or days. You cannot send, copy, or change copyrighted files.

To activate downloaded copyrighted files, press > Settings > Tools > Activation List > file type > file. You can see file's Status, Type, Activation, and Counts Remaining.

Your phone cannot play MP3 files that have a bit rate higher than 192 kbps. If you try to download or play one of these files, your phone might show you an error or ask you to delete the file.

#### Web sessions

A Web Session stores settings that your phone uses to access the Internet. To select or create a Web session:



**■** > **B** Settings > Web Sessions

features	
download game or application	You can download a Java™ game or application the same way you download pictures or other objects:
	Press 🖾, go to the page that links to the file, highlight the link, and select it.
	<b>Note:</b> Normal airtime and/or carrier usage charges apply.
start game or application	Start a Java™ game or application:  Start a Java™ game or application:

## service and repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## **Specific Absorption Rate Data**

# This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg. <sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested

for use at the ear is \_\_\_\_ W/kg, and when worn on the body, as described in this user guide, is \_\_\_\_ W/kg. The SAR value for this product in its data transmission mode (body-worn use) is \_\_\_\_ W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the
  public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard
  incorporates a substantial margin of safety to give additional protection for the
  public and to account for any variations in measurements.
- 2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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U.S. patent Re. 34,976





## **MOTOROLA**

# IMPORTANT SAFETY AND LEGAL INFORMATION >

## **Software Copyright Notice**

The Motorola products described in this manual may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Manual Number: 6809497A47-0

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## Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\*

## Exposure To Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## **Operational Precautions**

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

#### External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

## A-4 Safety Information

<sup>\*</sup> The information provided in this document supersedes the general safety information in user's guides published prior to September 1, 2005.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

## **Product Operation**

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at www.motorola.com.

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

### **Pacemakers**

If you have a pacemaker, consult your physician before using this device.

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## **Hearing Aids**

Some digital mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

## Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

## **Driving Precautions**

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola website: www.motorola.com/callsmart.

## **Operational Warnings**

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

## Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## **Damaged Products**

If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

## **Batteries and Chargers**

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original Total Actorists and Chargers.** 

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
$\triangle$	Important safety information follows.
8	Do not dispose of your battery or mobile device in a fire.
()	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
X	Do not throw your battery or mobile device in the trash.
⊝ Li lon BATT ⊕	Your mobile device contains an internal lithium ion battery.

## A-8 Safety Information

## **Choking Hazards**

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## **Glass Parts**

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you

continue to have discomfort during or after such use, stop use and see a physician.

# Motorola Limited Warranty for the United States and Canada

## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## **Products and Accessories**

<b>Products Covered</b>	Length of Coverage
Accessories as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.

<b>Products Covered</b>	Length of Coverage
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

#### **Exclusions**

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

## A-12 Warranty

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

### Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

#### **Exclusions**

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

## Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

# How to Obtain Warranty Service or Other Information

USA	Phones
	1-800-331-6456
	Pagers
	1-800-548-9954
	Two-Way Radios and Messaging Devices
	1-800-353-2729
Canada	All Products
	1-800-461-4575
ΠΥ	1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number	

designated above for the product with which they are used.

## A-14 Warranty

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN NO EVENT SHALL MOTOROLA BE LIABLE. WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL. SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

# Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health

professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

# Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int./peh-emf

## **Product Registration**

Online Product Registration:

http://www.motorola.com/warranty

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## **Export Law Assurances**

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

# Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at http://promo.motorola.com/recycle/phones/whyrecycle.html

# **Smart Practices While Driving**

## Drive Safe, Call Smart SM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- Get to know your Motorola mobile device and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a handsfree device. If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original<sup>™</sup> handsfree accessories available today.
- Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving.

  Jotting down a "to do" list or going through your address book

- takes attention away from your primary responsibility—driving safely.
- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- Use your mobile device to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- Use your mobile device to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

Wherever wireless phone service is available.