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One Sprint. Many Solutions.℠

Sprint PCS Voice Phone V60v by Motorola | User's Guide

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Welcome to Sprint

Sprint has the most complete, all-digital wireless network in the nation. Depend on it. We are committed to bringing you the best wireless technology available. With Sprint, you get the most complete, all-digital wireless network in the nation so all your services work the same wherever you go on the network. We built our network right from the start, so no matter where you are on the enhanced Sprint Nationwide PCS Network, all your services – whether it's Voicemail, Caller ID, e-mail, or Picture Mail – will work the same.

This guide will familiarize you with our technology and your new PCS Vision Phone through simple, easy-to-follow instructions. If you have already reviewed the **Start Here to Activate** guide that was packaged with your new phone, then you're ready to explore the advanced features outlined in this guide.

If you have not read your **Start Here to Activate** guide, go to Section One – Getting Started. This section provides all the information you need to unlock your phone, set up your voicemail, and much more. It also contains information on how to contact Sprint if you have any questions about your service, wish to check your account balance, or want to purchase additional products or services.

Sprint is different. All your services work the same wherever you go on the most complete, all-digital wireless network in the nation.

Welcome and thank you for choosing Sprint.

Introduction

This **User's Guide** introduces you to PCS Service and all the features of your new phone. The guide is divided into the following sections:

♦ **Section 1:** Getting Started

♦ **Section 2:** Understanding Your PCS Phone

♦ **Section 3:** Using PCS Service Features

♦ **Section 4:** Safety Guidelines and Warranty Information

Throughout the guide, you will find tips that highlight shortcuts and timely reminders to help you make the most of your new phone and service.

You will get the most out of your phone if you read each section. However, if you would like to get right to a specific feature, turn to that page. Follow the instructions in that section and you will be ready to use your phone in no time.

Tip:	You can view this guide online or print it to keep it on hand. If you're viewing it online, simply click on a topic in the Table of Contents, Index or on any page reference. The PDF will automatically display the appropriate page.

Note:	Important safety guidelines and performance information is located at the end of your User Guide. Please review these guidelines before using your phone for the first time.

Getting Started

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Setting Up Service

In This Section

- ♦ **Getting Started With PCS Service**

- ♦ **Setting Up Your Voicemail**

- ♦ **PCS Account Passwords**

- ♦ **Getting Help**

Setting up service on your new PCS Voice Phone is quick and easy. This section walks you through the necessary steps to set up your phone, unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your PCS Service.

Getting Started With PCS Service

Determining if Your Phone is Already Activated

If you received your phone in the mail or purchased it at a Sprint Store, it probably has been activated. All you need to do is unlock your phone.

If your phone is not activated, refer to the Start Here Guide included with your phone.

To activate your phone, follow the directions in the Start Here Guide. You can also visit: http://activate.sprintpcs.com and activate your phone online.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press ◣ (**Unlock**).

2. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tips:	If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

For more information, see "Setting Your Phone's Security" on page 62.

Setting Up Your Voicemail

All unanswered calls to your PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your PCS Phone is activated.

To set up your voicemail:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Highlight **Voice Mail** and press ⬤ or ◀ (**Select**).

3. Follow the system prompts to create your passcode, record your greeting and name announcement, and choose whether to activate One-Touch Message Access. (This is a feature that lets you access messages by pressing and holding ⬤, bypassing the need to enter your passcode.)

Note:	Voicemail setup may vary in certain areas.

For more information about using your voicemail, see "Using Voicemail" on page 123.

PCS Account Passwords

As a PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your PCS Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprintpcs.com and to use when calling PCS Customer Solutions. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else pays for your PCS Service), you can get a sub-account password at www.sprintpcs.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 4 for more information on your voicemail password.

PCS Vision Password

If you have a PCS Vision Phone, you can set up a PCS Vision Password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information or to change your passwords, sign on to www.sprintpcs.com or call PCS Customer Solutions at 1-888-211-4PCS (4727).

Getting Help

Visiting Our Website

Stop by www.sprintpcs.com and sign on to get up-to-date information on PCS Services, options, and more.

You can also:

- Review coverage maps
- Learn how to use voicemail
- Access account information
- Purchase accessories
- Add additional service plan options
- Check out frequently asked questions
- And more

Reaching PCS Customer Solutions^{SM}

You can reach PCS Customer Solutions as follows:

- Dial ▬ ▬ ▬ on your PCS Phone
- Sign on to your account at www.sprintpcs.com
- Call us toll-free at 1-888-211-4727 (Consumer accounts), 1-877-CLEARPY (253-2779) (Clear Pay accounts), or 1-888-788-4727 (Business accounts)
- Write to us at PCS Customer Solutions, P.O. Box 8077, London, KY 40742

Receiving Automated Usage and Invoicing Information

For your convenience, your phone provides access to invoicing information on your PCS Account. This information includes balance due, payment received, invoicing cycle, and the number of minutes used since your last invoicing cycle. (Normal airtime usage will apply.)

To access automated invoicing information:

▶ Press ▬ ▬ ▬.

| Note: | This service may not be available in all areas. |

PCS Directory Assistance

You have access to a variety of services and information through PCS Directory Assistance, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge and you will be billed for airtime.

To call PCS Directory Assistance:

▶ Press ⬛ ⬛ ⬛ ⬛.

PCS Operator Services

PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or third party.

To access PCS Operator Services:

▶ Press ⬛ ⬛.

For more information or to see the latest in products and services, visit us online at www.sprintpcs.com.

Note:	PCS Operator Services may not be available in all areas.

Understanding Your PCS Phone

Your PCS Phone: The Basics

In This Section

- ♦ **Front View of Your Phone**

- ♦ **Viewing the Display**

- ♦ **Features of Your PCS Phone**

- ♦ **Turning Your Phone On and Off**

- ♦ **Your Phone's Battery**

- ♦ **Replacing the Convertible Covers**

- ♦ **Displaying Your Phone Number**

- ♦ **Making and Answering Calls**

- ♦ **Using Features While On a Call**

Your PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section guides you through the basic functions and calling features of your phone.

Front View of Your Phone

15. External Display

14. Earpiece

13. Main Display

1. Soft Keys (Left and Right)

12. Status Light

2. Volume Keys

11. Voice Key

3. Talk Key

10. OK Key

4. Navigation Key

9. End (Power) Key

5. Message Key

8. Back Key

6. Smart Key

7. Microphone

Functions

1. **Soft Keys (Left and Right):** Perform functions identified by the left or right display prompt.

2. **Volume Keys:** Adjust earpiece speaker volume while you are on a call, adjust ringer volume when the idle screen is showing, mute the incoming call alert, and scroll up or down through menus and lists.

3. **Talk Key:** Send and answer calls, view recently dialed call list.

4. **Navigation Key:** The four directional arrows are used to move through menus and lists.

5. **Message Key:** To access the Messaging menu.

6. **Smart Key:** Perform two functions:

   - From the idle screen, press the Smart Key to access an application (default is the phonebook name list). You can assign the smart key to a different application from **Settings** > **Display** > **Assign Keys** > **Smart Key**. (For more information, see "Smart Key" on page 51.)

   - While in a menu, press the Smart Key to select a highlighted item.

7. **Microphone:** Speak into the microphone.

8. **Back Key:** Press to clear characters from the display. Back up menu levels.

9. **End(Power) Key:** Press and hold to turn the phone on or off. A short press exits the menu system or ends a call.

10. **OK Key:** Press to select menu items and, from the idle screen, to display the main menu.

11. **Voice Key:** Press and hold for voice recording. A short press accesses voice dial.

12. **Status Light:** Indicates when you have an incoming call or message. The light changes color to indicate different states:

    - **alternating red/green:** incoming call
    - **flashing red:** text or voicemail message received

13. **Main Display:** Displays the phone's main menu, features, and modes. You can set your phone's display to show either five or six lines of text, plus soft key labels. Six lines of text displays more information, while five lines increases text size. (See "Font Size" on page 53 for additional information.)

14. **Earpiece:** Allows you to hear the caller's voice and voice prompts.

15. **External Display:** When your phone is on and the flip is closed, the external display displays the time and date, the phone status or messages to notify you of events (like incoming calls, missed calls, or new messages) that need your attention.

Viewing the Display Screen

Your phone displays the following icons:

▓▒▮▮   Shows the strength of your phone's connection with the network. You cannot send or receive calls when the "no signal" indicator is displayed.

▓   No signal is available; you cannot send or receive calls or text messages when this indicator is displayed.

▐‹›   Displays when a call is in progress.

R   Displays when your phone is roaming off the Sprint Nationwide PCS Network. (Please see "Setting Your Phone's Roam Mode" on page 71.)

◄▭   Displays when your phone receives a text message.

▭ⁿ   Displays when your phone receives a voicemail message.

▥▥▯   Shows the amount of charge left in your battery. The more segments visible, the greater the charge. Recharge your battery as soon as possible when the **Low Battery** warning message displays.

| **Note:** | When you charge the battery, the battery level indicator shows how much of the charging process is complete. |

✦▐   Displays when your phone's Location feature is on.

✦▐   Displays when the Location feature is turned off.

△℩   Shows the currently selected alert profile. The default ringer is set to medium. Escalating (▯▮▮), High & Vibrate (▮▯△), High (△H), Medium (△M), Low (△L), Vibrate (▮▯▮), Ringer Off (△ᶻˣ), Silence All (▯ᶻˣ).

◄▭ⁿ   New voice and text messages

▦   TTY on

▧   TTY off

▥   Alarm set indicator

▥ᵒᶠᶠ   Phone off: Airplane mode is activated.

▣   Missed Call

Features of Your PCS Phone

Congratulations on the purchase of your Sprint PCS Voice Phone V60v by Motorola. This phone is lightweight, easy to use, and reliable. It also offers many significant features and service options:

● Dual-band/tri-mode capability allows you to make and receive calls while on the Sprint Nationwide PCS Network and to roam on other analog and 800 and 1900 MHz digital networks where Sprint has implemented roaming agreements (see page 71).

● The built-in organizer lets you schedule alerts to remind you of important events (see page 96).

● Two hundred internal Phone Book entries store up to five phone numbers each (see page 87).

● You can dial Speed Dial entries using one key press for locations 1-9 or two key presses for locations 10-99 (see page 91).

● Your PCS Phone has a Location feature that allows the network to detect your position, making some PCS Applications easier to use (see page 55).

● Sprint PCS Voice Command^{SM} lets you dial phone numbers by speaking someone's name or the digits in their phone number (see page 132).

● The Voice Record function can record your voice in standby mode (see page 114).

● Built-in tools and features include a stopwatch and timer, alarm clock, world time, a calculator, and text messaging (see page 95).

Turning Your Phone On and Off

Turning Your Phone On

▶ To turn your phone on, press ⬛ for approximately three seconds.

While your phone is powering on, you will hear the startup tone and see the Sprint logo on your External or Main display (depending on whether the flip is open or closed). When your phone finds a signal, it automatically enters standby mode - the phone's idle state. At this point, you are ready to make and receive calls.

If your phone is off the enhanced Sprint Nationwide PCS Network, you will see the appropriate Roaming icon on the display screen. For more information about Roaming, please see Section 2D, "Controlling Roaming Charges Using Call Guard" on page 72.

If necessary, enter your four-digit lock code and press ⬛.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

Turning Your Phone Off

▶ Press ⬛ until the powering down animation displays.

You will see **Powering Off** and **Goodbye** on the display screen before your phone turns off. If you release the power button before you see these messages, your phone will not power off.

Note: The start-up and power-down tones may be turned **ON** or **OFF** through the **Settings** menu (default is **ON**). Please see page 46.

Power-Save Mode

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. In Power Save mode, your phone searches for a signal every 3 minutes. You can also initiate a search for PCS Service by pressing any key (when your phone is turned on). When a signal is found, your phone automatically returns to standby mode.

Your Phone's Battery

Your phone is designed to use only Motorola original batteries and accessories. We recommend that you store batteries in their protective cases when not in use.

Battery Capacity

Your PCS Phone has a Lithium Ion (Li-Ion) rechargeable battery. Recharge the battery before it is fully drained. The battery provides approximately 240 minutes of continuous talk time (210 minutes in CDMA 2000 and 85 minutes in analog) or approximately 190 hours of continuous standby time (310 hours in CDMA 2000 and 15 hours in analog).

Note: Long backlight settings, searching for service, and vibrate mode affect the battery's talk and standby times.

Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

Before you can use your phone, install and charge the battery:

1. Remove the battery from its protective case.

2. If the phone's battery door is already in place, push the door release latch down and remove cover.

3. Insert the battery, printed arrow first, into the battery compartment and push down.

4. Insert the ridge at the bottom of the battery door into the base of the phone, then push the door down and snap it into place.

Charging the Battery

Your PCS Phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were working on. For a quick check of your phone's battery level, glance at the battery charge indicator in the upper-right corner of your phone's display screen. If the battery charge is getting low, the battery icon ( ) blinks and the phone sounds a warning tone.

Always use a Motorola-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Warning! Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Travel Charger

1. Plug the travel charger into your phone with the release tab facing up.

2. Plug the other end of the travel charger into the appropriate electrical outlet.

3. When your phone indicates **Charge Complete**, press the release tab and remove the travel charger.

Note: When you charge the battery, the battery power level indicator in the upper right corner of the display shows how much of the charging process is complete.

It takes approximately 3.5 hours to fully recharge a completely discharged battery. We recommend that you recharge the battery before it becomes completely discharged.

Battery Use

To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals. To maximize your battery's performance:

- Always use Motorola Original™ batteries and battery chargers. The phone warranty does not cover damage caused from using non-Motorola batteries and/or battery chargers.

- New batteries or batteries that have been stored for a long time may require a longer charge time.

- Maintain the battery at or near room temperature when charging.

- Do not expose batteries to temperatures below -10 °C (14 °F) or above 45 °C (113 °F). Always take your phone with you when you leave your vehicle.

- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.

- Batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to purchase a new battery.

- The more you talk on the phone or use phone features (like sending text messages), the less standby time your battery has.

The rechargeable batteries that power this phone must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

Caution: Never dispose of batteries in a fire because they may explode.

Replacing the Convertible Covers

You can replace the flip cover and battery cover on your phone to personalize its appearance. Matching front and back cover sets are available in a variety of colors and designs.

> **Note:** Your phone is designed to be used only with Motorola Original accessories. See your Motorola retailer for new or replacement covers.

To remove a flip cover:

1. Open your flip phone half way.

2. Press in the silver release button with your fingernail.

3. While pressing the silver button in, slide the cover off the phone.

To attach a flip cover:

1. Close your flip phone.

2. Line up the ridges on each side of the new cover so that they align with the slots on the phone.

3. Slide the new cover onto the phone until it snaps into place.

Displaying Your Phone Number

If you forget your phone number, your PCS Phone can remind you.

To display your phone number:

1. Press ◄▬ (**Menu**) or ▬ to access the main menu.

2. Select **Settings.**

3. Select **Phone Info** and **My phone number**. (Your phone number will be displayed).

   – or –

1. Press ◄▬ (**Menu**) or ▬ to access the main menu.

2. Select **Phone Book** and **My Phone #**. (Your phone number will be displayed).

Note: To access the phone's main menu, press ◄▬ (**Menu**) from standby mode. Menu items may be selected by highlighting them with the Navigation key and pressing ▬. The phone's main menu can also be accessed by pressing ▬ on the Navigation key from standby mode.

Making and Answering Calls

Making Calls

Your PCS Phone offers many different ways to make calls including PCS Voice Command[SM] (see page 132), Speed Dialing (see page 91), and using Recent Calls (see page 81).

To call a number, your phone must be turned on, be unlocked, and have a network connection with adequate signal strength.

To make a call using your keypad:

1. Make sure your phone is on.

2. Enter a phone number. (If you make a mistake while dialing, press ⬤ [**Delete**] to erase one digit at a time. Press and hold ⬤ [**Delete**] to erase the entire number.)

3. Press ⬤. (To make a call when you are roaming and Call Guard is enabled, see "Controlling Roaming Charges Using Call Guard" on page 72.)

Note:	When you dial a number and the Phone Book Match feature is on, your phone searches the internal Phone Book for a matching number. If the number is found, the phone displays the corresponding name. Otherwise, the phone displays the phone number.

4. When you're finished, press ⬤ or close the phone.

Tip:	To redial your last outgoing call, press ⬤ twice.

Note:	When making calls off the enhanced Sprint Nationwide PCS Network, always dial using 11 digits (1 + area code + phone number).

Answering Calls

To receive a call, your phone must be turned on and have a network connection with adequate signal strength. If your phone is locked, you must unlock the phone to answer the call. When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

To answer an incoming call:

▶ When your phone rings and/or vibrates, press ⬤ or press ◥ (**Answer**). Depending on your settings, your phone notifies you of incoming calls as follows:

- An incoming call message displays.
- If available, the caller's phone number displays.
- If the caller ID is delivered, the Phonebook Match Name is presented.

Answering a Roam Call With Call Guard Enabled

You will be notified of an incoming roam call in two ways:

- Incoming roam calls have a distinctive ring. (You can select the roam ring tone by pressing ◥ [**Menu**], then Sounds, then Ringer Types, then Roam Ringer.)
- The message on your External or Main LCD will read **Roam Call From** instead of **Call From**.

To answer a call when you are roaming and Call Guard is enabled:

▶ Select **Answer** or press ⬤ to answer the call. (See "Controlling Roaming Charges Using Call Guard" on page 72 for additional information.)

Note: If your phone is off, incoming calls will go to voicemail.

Ending a Call

To disconnect a call when you are finished:

▶ Close the phone or press ⬤.

The following options are displayed for a few seconds after you end the call. These options are located under **Options**.

- **Call Again** to call again if the number is available.
- **Save Number** to display **Save Number** menu, if the number is not in the Phone Book.

Redialing a Number

You can redial a previously dialed phone number, whether the call connected or was busy.

To redial an outgoing call:

1. From standby mode, press ⬤ to go directly to the outgoing calls list and scroll to the entry you want to call.

2. Press ⬤ again to call the selected number.

Caller ID

The calling line identification (caller ID) feature shows you who is calling before you answer.

- If the caller's name is stored in your Phone Book, the phone displays the name. Otherwise, the phone displays the caller's phone number.

- If caller ID information is not available, your phone displays **Unknown Caller**.

Returning an Unanswered Call

Your phone keeps a record of unanswered calls. When you cannot answer a call, your phone displays the 📞 indicator and the message **X Missed Calls**, where "**X**" is the total number of missed calls.

To return a missed call:

1. Press ⬇ (**View**) to display the missed calls list. (The most recently received call appears first, and you can scroll through the list to select a call you want to return.)

2. Scroll to highlight the number you want to call and press ⬤.

To access the Recent Calls menu from the main menu:

1. Press ⬇ (**Menu**) or ⬤ to access the main menu.

2. Select **Recent Calls** and press ⬤ or ⬇ (**Select**).

3. Select **Missed Calls** and press ⬤ or ⬇ (**Select**).

4. Scroll to the number you want to call and press ⬤.

Dialing an Emergency Number

You can make an emergency call to 911 at any time, as long as your phone is turned on and can acquire a signal. Your phone has an emergency mode that is activated with any call to 911. When your phone is in emergency mode, the "mute" feature is not available and your phone number is not hidden. Your phone will return to its previous location settings after the emergency call is made.

You can dial the emergency number even when your phone is locked.

To call the emergency number at any time:

1. Dial the emergency number (such as 911).

2. Press ▬.

Note: If there is no service available when an emergency call is attempted, your phone will continue to search for the first available service (whether it is a less preferred system or negative system). If a non-preferred system has been acquired for emergency call, the roaming indicator will flash. In Analog mode, you will not be prompted with call guard when attempting to make a 911 call.

Emergency Callback Mode

Emergency Callback Mode is entered when you complete an emergency call. This mode allows the emergency services system to return your call if necessary. While in Emergency Callback Mode, please keep the following in mind:

- No outgoing calls except emergency numbers are allowed.
- Your phone's screen will display instructions on how to exit emergency mode.
- To exit from Emergency Callback mode, press ▬ and ▬ together or turn the phone off then on again.

Terminating an Incoming Call

To terminate an incoming call:

▶ While the phone is ringing or vibrating, press ▬ or ➥ (**Ignore**).

When a call is terminated, the caller is transferred to voicemail (if the voicemail feature is activated) instead of a hearing a busy signal.

Dialing With Speed Dial

With this feature, you can dial the numbers you use most by pressing only one key for entries 1-9, and two keys for entries 10-99. (For more information about storing Speed Dial numbers, please see page 91.)

To use one-touch dialing for speed dial locations 1-9:

▶ Press and hold the appropriate key for approximately two seconds. (The display confirms that the number has been dialed when it shows **Calling...**)

To use two-touch dialing for speed dial locations 10-99:

1. Press the first digit.

2. Press and hold the second digit for approximately two seconds. (The display confirms that the number has been dialed when it shows **Calling...**)

Tip: You can also speed dial numbers by entering the one- or two-digit speed dial number and pressing ⬤.

Prepend Dialing

If you need to make a call from Recent Calls, your internal Phone Book, or from Messages, and are outside of your local area code, you can add the appropriate prefix by following these steps.

To add a prefix to a phone number before dialing:

1. Highlight the number you would like to call.

2. Press ➡ (**Options**) and select **Prepend**.

3. Enter the appropriate prefix and press ⬤ to place the call.

Abbreviated Dialing

To set Abbreviated Dialing:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Others** and press ⬤ or ◀ (**Select**).

4. Select **Abbrev. Dial** and press ⬤ or ◀ (**Select**).

5. Select **On** and press ⬤ or ◀ (**Select**).

6. Read the message and press ⬛ or ◀ (**OK**).

7. Enter the 3-digit area code and the 3-digit office code.

The US does not have 2 digit NXX (office codes).

8. Press ⬛ or ◀ (**Save**) to save.

To use Abbreviated Dialing:

1. Enter a 4-digit phone number. (The phone displays **Abbreviated Dialing**. When 3 or 4 digits have been entered and there is more than one match, the phone displays **Multiple Matches**.)

2. Press ⬛ to display the list of multiple matches for you to choose from.

3. Select the desired number using the Navigation key.

Dialing a Number in a Text Message

If you receive a text message with an embedded phone number, you can dial the number directly.

To call a phone number from a text message:

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Messaging** and press ⬛ or ◀ (**Select**).

3. Select **Inbox** and press ⬛ or ◀ (**Select**).

4. Scroll to the message with the desired number(s).

- If the message contains only one embedded phone number, press ◀ (**Select**) and ⬛ (**Call**).
  – or –
  Press ⬛.
- If the message contains more than one phone number, press ◀ (**Select**), scroll to the number with the Navigation key and then press ▶ (**Select**) to dial.

Additional Dialing Features

When numbers are entered directly using the keypad in standby mode, the following options are available under ▶ (**Options**):

- **Call or Roam Call** to place a call.
- **Save Number** to save a number into the Phone Book.

- **Send Message** to create a text message addressed to the number entered.

- **Abbreviate Dial** to place a call using Abbreviated Dialing.

- **Hard Pause** to insert a hard pause. Hard pauses are displayed as a "**p**". (Please see page 28 for more information about inserting pauses.)

- **2 Sec. Pause** to insert a 2-second pause. 2-second pauses are displayed as a "**t**".

Note: The **Abbreviate Dial** option only appears if the entered number is 4-5 digits long and the user has enabled this feature (and defined the 5-6 digits) from the **Settings** menu.

Saving a Phone Number

To save a number from standby mode:

1. Enter a phone number.

2. Press ◄ (**Save**) or press ■.

3. Choose **New Entry** or **Existing Entry** and press ■ or ◄ (**Select**).

4. Use the ■/■ buttons on the Navigation key to scroll to the number type you want (for example, Home, Work, or Mobile), and then press ■/■ to highlight and select the subsequent fields in the Number Form (Speed No. and Voice Name). (Please see page 92 for more details about the **Voice Name** feature.)

Note: You can also press ■ to view the number type, icon, and speed dial numbers. Use the ■/■ buttons to highlight a number and select it by pressing ◄ (**Select**) or ■.

5. Press **NEXT** to save the Number Form and move to the Entry Form.

6. Select **Name** to display the name editor and enter a name. (To change the input mode, press ▶ [**Options**] and select the input mode. Press ■ or ◄ [**OK**] to store the name.)

7. Use the Navigation key to scroll through more options for the entry (**Ringer ID**, **Email**, **Add more phone numbers**).

8. Add more numbers to an entry by selecting the **Add More Info** option from the entry form before pressing the **DONE** softkey. (Up to five numbers can be saved for each contact.)

9. To store the entry, press ◀ (**Done**). (**Saved** will be displayed.)

Finding a Phone Number

To find a phone number:

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Phone Book** and press ⬛ or ◀ (**Select**).

3. Select **Find Name** and press ⬛ or ◀ (**Select**).

Shortcut: **Find Name** can also be accessed from standby mode by pressing ⬛ or by selecting ▶ (**PH.BOOK**).

4. Enter the name or part of the name. (The highlight will move to the next matched entry in the phone book name list.)

5. If necessary, use the Navigation key to highlight the desired name.

Note: For each contact, the Name List screen displays only the name and an icon that indicates the type (home, work, etc.) of the primary (default) number. Contacts having several phone entries are indicated by parentheses around the icon. To display the other numbers for the highlighted contact, use the ⬛/⬛ buttons.

6. Press ⬛ or ◀ (**View**) to display the primary phone number for this contact. (To display the other numbers for this contact, use the ⬛/⬛ buttons).

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. If you select a 2-second pause, your phone automatically sends the next set of numbers after 2 seconds. If you select a hard pause, the next set of numbers are sent when you press ▶.

Note: You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number and press ➤ (**Options**).

2. Select either **Hard Pause** or **2 Sec. Pause** and press ◀ (**Select**). (Hard Pauses are displayed as a "**p**" and 2-second Pauses as a "**t**".)

3. Enter additional numbers.

4. Press ➤ (**Options**) and select **Call** to dial the number, or press ◀ (**Save**) to save the number in your Phone Book.

Dialing From the Phone Book

To dial directly from a Phone Book entry:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Phone Book** and press ⬤ or ◀ (**Select**).

3. Select **Find Name** and press ⬤ or ◀ (**Select**).

Shortcut: Find Name can also be accessed from standby mode by pressing ⬤ or by selecting ➤ (**PH.BOOK**).

4. Enter the name or part of the name. (The highlight will move to the next matched entry in the phone book name list.)

5. Use the Navigation key to highlight the entry.

Note: For each contact, the Name List screen displays only the name and an icon that indicates the type (home, work, etc.) of the primary (default) number. Contacts having several phone entries are indicated by parentheses around the icon. To display the other numbers for the highlighted contact, use the ⬤/⬤ buttons.

6. Press ⬤ or ◀ (**View**) to look at a saved entry's details.

7. Select a different saved entry for a given contact by using ⬤ or ⬤ from either the list or detail view.

To dial a number saved in the phone book from either the name list (step 5 above) or detail view (steps 6 and 7):

➤ Press ⬤.

Using Features While On a Call

Using Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

▶ Press ⬤. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

▶ Press ⬤ again.

Note:	Pressing ⬤ while the phone indicates there is a call waiting will dismiss the call waiting information and resume displaying caller ID and call timer of the first caller.

Tip:	For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing *70 before placing your call. Call Waiting is automatically reactivated once you end the call.

Answering a Voice Call While Viewing or Composing a Message

If you receive a voice call while viewing or composing a message, you still have access to all of the phone's voice features and capabilities.

Note:	If you choose to answer an incoming call while composing a message, the message is automatically saved to the drafts folder.

If you answer a call while viewing or composing a message (or navigating any part of the menu system), you are returned to the standby screen after the call ends. You are returned to the original screen only if you choose to ignore the call (and therefore allowing it to be answered by voicemail).

A call may be ignored by pressing ◀ (**Ignore**), silencing the ringer (using the volume keys), or allowing the phone to ring without

interfering (until it is answered by voicemail or the calling party hangs up).

Receiving a Message While in a Voice Call

An incoming message will not interrupt an active voice call.

Additional On-Call Features

While you are on a call, you can access the following features by pressing ➦ (**Options**):

- **My Phone #** to display your telephone number.
- **Mute/Unmute** to turn the microphone on or off.
- **3-way call** to call a third party.
- **Flash** to answer an incoming call-waiting or third party call.
- **Phone Book** to display the Phone Book list.
- **Outgoing Calls** to display the outgoing calls list.
- **Incoming Calls** to display the incoming calls list.
- **Missed Calls** to display the missed calls list.
- **Messaging** to display the first level of the messaging menu.
- **Datebook** to display the date book.
- **Alarm Clock** to display the alarm.
- **Calculator** to display the calculator.
- **Worldtime** to display world time.
- **Stopwatch/Timer** to display the stopwatch or timer.
- **Sound** to display the **Sounds** menu from settings.
- **Display** to display the **Display** menu from settings.
- **Location** to display the **Location** menu from settings.
- **TTY** to display the **TTY mode** settings.
- **Version** to display the phone's version information.

Entering Text

You can enter letters, numbers, and symbols by pressing a key one or more times using the standard tap entry method. The numeric entry method allows you to enter only numbers, and the symbol entry method will transfer you to a grid containing symbol options to choose from. The iTAP method is a predictive text mode that lets you enter text messages with a minimum of key presses by predicting each word as you enter it.

Selecting a Character Input Mode

To activate a text mode, press ➤ (**Options**) from any text entry screen and select the text mode from the Entry Method menu:

1. When you display a screen where you can enter text, press ➤ (**Options**).

2. Select a character input mode:

   - **iTAP English**: Switches to iTAP entry method for English.

   - **iTAP Spanish**: Switches to iTAP entry method for Spanish.

   - **Tap Method**: Enters characters one at a time by pressing the key for the letter, number, or symbol. This is the standard mode for entering text on your phone.

   - **Numeric**: Switches to Numeric method which allows normal keypad entry of the numerals 0-9.

   - **Symbol**: Presents you with a symbol grid, allowing you to select and enter a symbol. Use your Navigation key to highlight the desired symbol and press ● to enter the symbol. (After inserting a symbol, the character input mode reverts to its previous setting.)

   - **Browse**: Allows you to browse and select a canned message from the list.

Note: The text mode you select remains active until you change it by selecting another mode. While in tap method, pressing and holding down keys ●-● will allow you to switch between alpha and number mode.

Tap Method

The Tap method is the default mode for entering text on your phone. To activate the tap method from any text entry screen, press ➤ (**Options**) and select the Tap Method menu option.

To enter text using the tap method:

- **Press a number key one or more times:** Cycle through the characters associated with the key and select the character you want.

- **Continue to press number keys:** Enter the rest of the characters in the text message.

- Press ⬛ or ➤ (**OK**) to accept and store the text when you are finished.

General Text Entry Rules

Use the keypad to enter letters, numbers, symbols, and other characters with the tap method. Press the same key repeatedly to cycle through available characters.

- Press a number key as many times as necessary to enter the desired character.

- Press and hold a number key to cycle between tap method and numeric text entry mode.

- ⬛ Space

- ⬛ Switches between lowercase, uppercase, and single shift (abc, ABC, or Abc).

- If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.

Character Chart

Use this chart as a guide for entering spaces, numbers, letters, symbols, and other characters with the tap method.

⬛ . , @ 1 ? ! *#/

⬛ a b c 2 à ã á â Ç

⬛ d e f 3 é è ê

⬛ g h i 4 í

⬛ j k l 5

● m n o 6

● p q r s 7

● t u v 8

● w x y z 9

● 0

● Shift: abc -> Abc -> ABC -> abc -> ...

● Space

Pressing and holding ● - ● cycles the input mode between Tap Method and Numeric Method.

● Moves the cursor up to the same position in the line above the current line.

● Moves the cursor down to the same position in the line below the current line.

● Moves the cursor to the left.

● Moves the cursor to the right. Enters a space if it is located at the end of a string of characters.

BROWSE Gives the option of picking the value for a field from a predetermined list.

● Saves entered data and exits the editor.

●:
- If the editor is empty, exits the editor state and returns to the previous state.
- If the editor is not empty, the back key deletes the character to the left of the cursor.
- If the editor is not empty and there is a block cursor, the highlighted character is deleted and the cursor is changed to the I-beam cursor.

Press and hold ●:
- If the editor is empty, exits the editor state and returns to the previous state.
- If the editor is not empty: Deletes all text from the editor.

Options allows you to change the text entry method.

● prompts you to save before returning to the idle screen.

Predictive Text Entry With iTAP™ Software

iTAP™ software provides a predictive text entry method that lets you enter a word using one key press per letter, and the phone will predict each word as you enter it. To activate the iTAP entry method, select iTAP English from **Options**.

1. Press a number key one time to enter the first letter of a word. (The letters associated with the key are shown at the bottom of the display.)

2. Press number keys (one per letter) to enter the rest of the word. (Alternative words and letter combinations are shown at the bottom of the display. The word choices are updated with each keypress.)

3. Press ⬤/⬤ on the Navigation key to highlight the word you want.

4. Press ⬇ (**Select**) to choose the word you want. (The word will appear at the flashing cursor location followed by a space and the word options on the bottom of the screen will be cleared.)

Adding a Word to the iTAP Software Dictionary

You may enter a word that is not in the iTAP software dictionary. If you enter all the letters of a word but the word is not displayed:

1. Press ⬤ one or more times to delete one or more letters until you see a letter combination that matches the start of the word.

2. Press the Navigation key to highlight the letter or letter combination.

3. Press ⬤ or ⬇ (**Select**) to select the highlighted word and automatically add a space. (You must first press ⬤ to delete the space.)

4. Press ⬤ or ⬇ to delete the space and continue to enter letters and highlight letter combinations to spell the word.

Entering Numbers

When the Numeric method is selected through the Entry Method menu, you will be able to enter numbers into the text editor through direct keypad entry.

1. To change entry method to Numeric entry, you must press

(**Options**) and select **Numeric** from the menu list.

2. Press ● or ◀ (**Select**) to activate the Numeric mode.

3. Press the numeric keypad to enter the number in the text editor.

4. Press ● or ◀ (**OK**) to save the number and exit the editor.

Using the Browse Function

The **Browse** feature gives you the option of picking from a predetermined list or manually entering a value in selected text entry menus.

In the Datebook, **BROWSE** contains: **Meeting / Appointment / Presentation / Conference Call / Breakfast / Lunch / Dinner / Anniversary / Birthday / Flight / Party**.

In the SMS, **BROWSE** contains:

- In destination address edit: **Phone Book / Incoming calls / Outgoing calls / Missed calls**
- In text message edit: displays the list of quick notes.

Entering Symbols

Your phone provides an alternate way to find and enter symbol characters in a text message. You can view and select from a variety of available symbols.

To activate symbol mode from any text entry screen:

1. Press ▶ (**Options**), select **Symbol**, and press ● or ◀ (**Select**).

2. Use the navigation key to highlight the desired symbol. (Symbols are shown in a 5 x 7 grid to reflect accurate navigation.)

.	,	:	;	!
-	@	'	"	?
+	*	=	/	\
$	&	#	(	)
^	~	`	<	>

%	_	|	[	]
:)	SP	¶	{	}

3. Press ● or ◀ (**Select**) to insert the selected symbol.

> **Note:** If you select the Smiley symbol :) a new grid will appear displaying additional "emoticons." Selecting **SYM** will return you to the original symbol grid.

Deleting Text

1. Place the cursor to the right of the text that you want to delete.

2. Press ● to delete one letter at a time.
- or -
Press and hold ● to delete the entire message.

Punctuation and Other Characters

You can enter the following characters using ●: . , @ 1 ? ! * # /

> **Tip:** All of these characters (except "1") can also be entered using **Symbols** from the **Options** menu. See "Entering Symbols" on page 39.
>
> To enter "1" you can also press and hold ●. To switch back to punctuation, press and hold ● again.

To enter punctuation using ●:

1. Press ● as many times as required to display the desired character.

2. Enter the next character.
- or -
Wait a moment; the cursor automatically shifts to the right. Enter the next character.

> **Note:** The iTAP software automatically adds a space after each word. When you enter punctuation, this space is removed.

Capitalization

The first letter of a word is automatically capitalized when using either iTAP or tap methods in text editors.

Press ⬤ to change the words to initial character capitalized (Abc), all uppercase characters (ABC), or all lower case characters (abc). The shift mode that you are currently in is displayed on the top right side of your screen and it will automatically update when you press ⬤.

Controlling Your Phone's Settings

In This Section

♦ **Sound Settings**

♦ **Display Settings**

♦ **Location Settings**

♦ **Other Settings**

♦ **Phone Information**

This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and adjust the ones that are right for you.

Sound Settings

Volume

Ringer Volume

**To adjust the Ringer Volume:**

1. Press ◀━ (**Menu**) or ━ to access the main menu.

2. Select **Settings** and press ━ or ◀━ (**Select**).

3. Select **Sounds** and press ━ or ◀━ (**Select**).

4. Select **Volume** and press ━ or ◀━ (**Select**).

5. Select **Ringer Volume**.

6. Use the ━/━ buttons on the Navigation key to scroll through the available settings. To save, press ━ or ━. (The previous or next menu item is now highlighted.)
   – or –
   Press ━ or ◀━ (**Select**) to use the detailed screen, set as desired, and press ━ or ◀━ (**Done**) to save.

Reminder: To access the phone's main menu, press ◀━ (**Menu**) from standby mode. Menu items may be selected by highlighting them with the Navigation key and pressing ━ or ◀━ (**Select**).

Voice Volume

To adjust the Earpiece (Voice) Volume:

1. Press ◀━ (**Menu**) or ━ to access the main menu.

2. Select **Settings** and press ━ or ◀━ (**Select**).

3. Select **Sounds** and press ━ or ◀━ (**Select**).

4. Select **Volume** and press ━ or ◀━ (**Select**).

5. Select **Voice Volume**.

6. Use the ━/━ buttons on the Navigation key to scroll through the available settings. To save, press ━ or ━. (The previous or next menu item is now highlighted.)
   – or –
   Press ━ or ◀━ (**Select**) to use the detailed screen, set as desired, and press ━ or ◀━ (**Done**) to save.

Headset Volume

To adjust the Headset Volume:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Settings** and press ● or ◀ (**Select**).
3. Select **Sounds** and press ● or ◀ (**Select**).
4. Select **Volume** and press ● or ◀ (**Select**).
5. Select **Headset Volume**.
6. Use the ●/● buttons on the Navigation key to scroll through the available settings. To save, press ● or ●. (The previous or next menu item is now highlighted.)
   – or –
   Press ● or ◀ (**Select**) to use the detailed screen, set as desired, and press ● or ◀ (**Done**) to save.

Alarm Volume

To adjust the Alarm Volume:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Settings** and press ● or ◀ (**Select**).
3. Select **Sounds** and press ● or ◀ (**Select**).
4. Select **Volume** and press ● or ◀ (**Select**).
5. Select **Alarm Volume**.
6. Use the ●/● buttons on the Navigation key to scroll through the available settings. To save, press ● or ●. (The previous or next menu item is now highlighted.)
   – or –
   Press ● or ◀ (**Select**) to use the detailed screen, set as desired, and press ● or ◀ (**Done**) to save.

Key Beep

To adjust the Keypad volume:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Settings** and press ● or ◀ (**Select**).
3. Select **Sounds** and press ● or ◀ (**Select**).
4. Select **Volume** and press ● or ◀ (**Select**).

5. Select **Key Beep**.

6. Use the ⬤/⬤ buttons on the Navigation key to scroll through the available settings. To save, press ⬤ or ⬤. (The previous or next menu item is now highlighted.)
   – or –
   Press ⬤ or ◀ (**Select**) to use the detailed screen, set as desired, and press ⬤ or ◀ (**Done**) to save.

Auto Volume

Auto Volume helps you hear low volume transmissions by automatically raising the volume when necessary.

To adjust the Auto Volume:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Sounds** and press ⬤ or ◀ (**Select**).

4. Select **Volume** and press ⬤ or ◀ (**Select**).

5. Select **Auto Volume** and press ⬤ or ◀ (**Select**).

6. Read the description and press ⬤ or ◀ (**OK**).

7. Use the ⬤/⬤ buttons on the Navigation key to select **On** or **Off**, and press ⬤ or ◀ (**Select**) to save.

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Phone Book entries, types of calls, and types of messages.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.

Selecting Ringer Types for Voice Calls

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Sounds** and press ⬤ or ◀ (**Select**).

4. Select **Ringer Types** and press ⬤ or ◀ (**Select**).

5. Select **Voice Calls** and press ⬤ or ◀ (**Select**).

6. Select **With Caller ID**, **Restricted ID**, or **Without Caller ID** then press ⬤.

7. Select your desired ringer type and press ⬤ or ◀ (**Select**) to save it.

Selecting Ringer Types for Messages

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Sounds** and press ⬤ or ◀ (**Select**).

4. Select **Ringer Types** and press ⬤ or ◀ (**Select**).

5. Select **Messages** and press ⬤ or ◀ (**Select**).

6. Select **Voicemail** or **Text** then press ⬤ or ◀ (**Select**).

7. Use the ⬤/⬤ buttons on the Navigation key to scroll through the **Voicemail** ringer type options.

8. Select your desired ringer type and press ⬤ or ◀ (**Select**) to save it.

Selecting Ringer Types for Alarm

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Sounds** and press ⬤ or ◀ (**Select**).

4. Select **Ringer Types** and press ⬤ or ◀ (**Select**).

5. Select **Alarm** and press ⬤ or ◀ (**Select**).

6. Select your desired ringer type and press ⬤ or ◀ (**Select**). to save it.

7. Use the ⬤/⬤ buttons on the Navigation key to scroll through the **Alarm** ringer type options.

8. To save the setting and move to the next menu item, press ⬤ or ◀ (**Select**).

Roam Ringer

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **Settings** and press ▬ or ◀▬ (**Select**).

3. Select **Sounds** and press ▬ or ◀▬ (**Select**).

4. Select **Ringer Types** and press ▬ or ◀▬ (**Select**).

5. Select **Roam Ringer** and press ▬ or ◀▬ (**Select**).

6. Select **Distinct** or **Normal** with the Navigation key.

    ■ **Distinct:** Sounds a different ringer type.

    ■ **Normal:** Sounds the same ringer type as used in Home area.

7. To save, press ▬ or ◀▬ (**Select**).

Alerts

You can set an alert that sounds when any handset changes occur.

Service Alerts

Alerts can sound when leaving a service area and entering a roaming service area.

To activate this feature:

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **Settings** and press ▬ or ◀▬ (**Select**).

3. Select **Sounds** and press ▬ or ◀▬ (**Select**).

4. Select **Alerts** and press ▬ or ◀▬ (**Select**).

5. Select **Service Alerts** and press ▬ or ◀▬ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. Use the ▬/▬ buttons on the Navigation key to scroll through each of the alert options.

8. To save the setting and move to the next menu item, press ▬ or ◀▬ (**Select**).

Minute Beep

This alert can be set to sound during every minute of a phone call.

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **Settings** and press ▬ or ◀▬ (**Select**).

3. Select **Sounds** and press ● or ◀ (**Select**).

4. Select **Alerts** and press ● or ◀ (**Select**).

5. Select **Minute Beep** and press ● or ◀ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. Use the ●/● buttons on the Navigation key to scroll through each of the Alerts options.

8. To save the setting and move to the next menu item, press ● or ◀ (**Select**).

Voicemail Alerts

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◀ (**Select**).

3. Select **Sounds** and press ● or ◀ (**Select**).

4. Select **Alerts** and press ● or ◀ (**Select**).

5. Select **Voicemail** and press ● or ◀ (**Select**).

6. Select **Once**, **Repeat**, or **Off** with the Navigation key.

7. Use the ●/● buttons on the Navigation key to scroll through each of the alert options.

8. To save the setting and move to the next menu item, press ● or ◀ (**Select**).

Messaging Alerts

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◀ (**Select**).

3. Select **Sounds** and press ● or ◀ (**Select**).

4. Select **Alerts** and press ● or ◀ (**Select**).

5. Select **Messaging** and press ● or ◀ (**Select**).

6. Select **Once**, **Repeat**, or **Off** with the Navigation key.

7. Use the ●/● buttons on the Navigation key to scroll through each of the alert options.

8. To save the setting and move to the next menu item, press ● or ◀ (**Select**).

Call Lost Alerts

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◀▬ (**Select**).
3. Select **Sounds** and press ▬ or ◀▬ (**Select**).
4. Select **Alerts** and press ▬ or ◀▬ (**Select**).
5. Select **Call Lost** and press ▬ or ◀▬ (**Select**).
6. Select **On** or **Off** with the Navigation key.
7. Use the ▬/▬ buttons on the Navigation key to scroll through **Tone Length** options (Long or Short).
8. To save the setting and move to the next menu item, press ▬ or ◀▬ (**Select**).

Tones

Tone Length

To adjust tone length:

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◀▬ (**Select**).
3. Select **Sounds** and press ▬ or ◀▬ (**Select**).
4. Select **Tones** and press ▬ or ◀▬ (**Select**).
5. Select **Tone Length** and press ▬ or ◀▬ (**Select**).
6. Select **Long** or **Short** with the Navigation key.
7. Use the ▬/▬ buttons on the Navigation key to scroll through the **Tone Length** options (Long or Short).
8. To save the setting and move to the next menu item, press ▬ or ◀▬ (**Select**).

Power Up Tone

To activate or deactivate the Power Up tone:

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◀▬ (**Select**).
3. Select **Sounds** and press ▬ or ◀▬ (**Select**).
4. Select **Tones** and press ▬ or ◀▬ (**Select**).

5. Select **Power Up Tone** and press ● or ◀ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. To save, press ● or ◀ (**Select**).

Power Down Tone

To activate or deactivate the Power Down tone:

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◀ (**Select**).

3. Select **Sounds** and press ● or ◀ (**Select**).

4. Select **Tones** and press ● or ◀ (**Select**).

5. Select **Power Down Tone** and press ● or ◀ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. To save, press ● or ◀ (**Select**).

My Tones

You can create up to 10 custom alert tones for your phone. The tones you create display in the list of available alerts.

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◀ (**Select**).

3. Select **Sounds** and press ● or ◀ (**Select**).

4. Select **Tones** and press ● or ◀ (**Select**).

5. Select **My Tones** and press ● or ◀ (**Select**).

6. Select **New Tone** and press ● or ◀ (**Select**).

7. Select **Note**, enter notes for the tone using the keypad, and save the notes by pressing ● or ◀ (**OK**).

8. Press ▶ (**Options**) to select a submenu and press ● or ◀ (**Select**).

   - **Play:** The phone displays the playback meter and plays the tone.
   - **Save:** Stores the tone.
   - **Clear:** Discards all notes currently being edited.
   - **Help:** Displays the **My Tone User Guide**.

9. Select **Name**, enter the name for the tone, and press ⬤ or
    ◀ (**OK**).

10. To store the tone, press ◀ (**Done**).

Note: Use ⬤ / ⬤ on the Navigation key to scroll through each of the **Tone**
          options.

Editing a Tone

To edit a custom tone you created:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Sounds** and press ⬤ or ◀ (**Select**).

4. Select **Tones** and press ⬤ or ◀ (**Select**).

5. Select **My Tones** and press ⬤ or ◀ (**Select**).

6. Select the tone you want to edit and press ⬤ or ◀ (**Edit**).

7. Select the details you want to edit, enter the new Name or
    Notes, and press ⬤ or ◀ (**OK**).

8. To store the tone, press ◀ (**Done**).

Note: You cannot edit the standard alert tones included with your phone.

Display Settings

Menu Display

Menu Theme

You can select the color palette your phone uses to display indicators, titles, highlights, scroll bar, soft key labels, and transient notices.

1. Press ◢ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◢ (**Select**).

3. Select **Display** and press ⬛ or ◢ (**Select**).

4. Select **Menu Display** and press ⬛ or ◢ (**Select**).

5. Select **Menu Theme** and press ⬛ or ◢ (**Select**).

6. Select your desired menu theme and press ⬛ or ◢ (**Select**) to save it.

Menu Style

To set a menu style for the Main Menu and the Tools Menu:

1. Press ◢ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◢ (**Select**).

3. Select **Display** and press ⬛ or ◢ (**Select**).

4. Select **Menu Display** and press ⬛ or ◢ (**Select**).

5. Select **Menu Style** and press ⬛ or ◢ (**Select**).

6. Select your desired menu style and press ⬛ or ◢ (**Select**) to save it.

Standby Display

Screensaver

While in preview mode, use the ⬛/⬛ buttons to preview all of the screen saver selections.

1. Press ◢ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◢ (**Select**).

3. Select **Display** and press ⬛ or ◢ (**Select**).

4. Select **Standby Display** and press ⬤ or ◀ (**Select**).

5. Select **Screensaver** and press ⬤ or ◀ (**Select**).

6. Select your desired screen saver and press ▶ (**Preview**) to preview the selected screen saver.

7. Press ⬤ or ◀ (**Select**) to save it.

> **Note:** In preview mode, use the ⬤/⬤ buttons to preview all screensaver selections.

Wallpaper

While in preview mode, use the ⬤/⬤ buttons to preview all of the wallpaper selections.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Display** and press ⬤ or ◀ (**Select**).

4. Select **Standby Display** and press ⬤ or ◀ (**Select**).

5. Select **Wallpaper** and press ⬤ or ◀ (**Select**).

6. Select your desired wallpaper and press ▶ (**Preview**) to preview the selected wallpaper. Press ⬤ or ◀ (**Select**) to save it.

> **Note:** In preview mode, use the ⬤/⬤ buttons to preview all wallpaper selections.

Navigation Icons

To show or hide the Navigation icons in standby mode:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Display** and press ⬤ or ◀ (**Select**).

4. Select **Standby Display** and press ⬤ or ◀ (**Select**).

5. Select **Navigation Icons** and press ⬤ or ◀ (**Select**).

6. Read the message and press ⬤ or ◀ (**OK**).

7. Select **Show** or **Hide** with the Navigation key.

8. To save, press ⬤ or ◀ (**Select**).

Assign Keys

Your phone allows you to customize the shortcuts assigned to the Navigation key, the Smart key, and the left and right Softkeys in standby mode.

Navigation Key

1. Press ◢ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◢ (**Select**).
3. Select **Display** and press ▬ or ◢ (**Select**).
4. Select **Assign Keys** and press ▬ or ◢ (**Select**).
5. Select **Navigation Key** and press ▬ or ◢ (**Select**).
6. Select ▬/▬ or ▬/▬ with the Navigation key.
7. Use the ▬/▬ buttons on the Navigation key to scroll through the available functions for the directional keys, ▬/▬ or ▬/▬.
8. Select your desired new function to relabel, and press ▬ or ◢ (**Select**) to save it.

Smart Key

1. Press ◢ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◢ (**Select**).
3. Select **Display** and press ▬ or ◢ (**Select**).
4. Select **Assign Keys** and press ▬ or ◢ (**Select**).
5. Select **Smart Key** and press ▬ or ◢ (**Select**).
6. Select the desired function to relabel and press ▬ or ◢ (**Select**) to save it.

Softkeys

1. Press ◢ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◢ (**Select**).
3. Select **Display** and press ▬ or ◢ (**Select**).
4. Select **Assign Keys** and press ▬ or ◢ (**Select**).
5. Select **Softkeys** and press ▬ or ◢ (**Select**).
6. Select **Left** or **Right** with the Navigation key.

7. Use the ⬤/⬤ buttons on the Navigation key to scroll through the available functions for ◀ and ▶.

8. Select the desired function to relabel and press ⬤ or ◀ (**Select**) to save it.

Backlight Control

The backlight setting lets you select how long the display and keypad are backlit after any key press is made.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Display** and press ⬤ or ◀ (**Select**).

4. Select **Backlight Control** and press ⬤ or ◀ (**Select**).

5. Select **Display** or **Keypad** with the Navigation key.

6. Use the ⬤/⬤ buttons on the Navigation key to scroll through the **Display and Keypad** backlighting options.

7. Select the desired function to relabel and press ⬤ or ◀ (**Select**) to save it.

Greetings

The text greeting can be up to 15 characters long and displays on your phone in standby mode.

To display or change your custom greeting:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Display** and press ⬤ or ◀ (**Select**).

4. Select **Greetings** and press ⬤ or ◀ (**Select**).

5. Enter your name or custom greeting using the Alpha Editor. (Press ▶ (**Options**) to change the input mode.)

6. Press ⬤ or ◀ (**Select**) to save it.

Contrast

To adjust the display's contrast:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Display** and press ⬛ or ◀ (**Select**).

4. Select **Contrast** and press ⬛ or ◀ (**Select**).

5. Use the ⬛/⬛ buttons on the Navigation key to scroll through the Contrast levels.

6. To save the setting and move to another menu item, press ⬛ or ◀ (**Done**).

Font Size

You can set your phone's display to show either five or six lines of text, plus soft key labels. Six lines of text displays more information, while five lines increases text size.

To change the font size on the main display:

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Display** and press ⬛ or ◀ (**Select**).

4. Select **Font Size** and press ⬛ or ◀ (**Select**).

5. Select **Zoom In** or **Zoom Out** with the Navigation key.

6. Use the ⬛/⬛ buttons on the Navigation key to scroll through the Font size options (**Zoom in** or **Zoom out**).

7. To save the setting and move to the next menu item, press ⬛ or ◀ (**Select**).

Time and Date

To set the date and time format in standby mode:

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Display** and press ⬛ or ◀ (**Select**).

4. Select **Time and Date** and press ⬛ or ◀ (**Select**).

5. Select **Time Format** or **Date Format** with the Navigation key.

6. Select your desired time and date mode and press ⬛ or ◀ (**Select**) to save it.

   ▪ **Time Format**: **12 hrs AM/PM** or **24 hrs**

   ▪ **Date Format**: **MM/DD/YY** or **DD/MM/YY**

Sleep Mode

The Sleep Mode feature activates a screen saver when the phone is not used for a certain time.

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Display** and press ⬛ or ◀ (**Select**).

4. Select **Sleep Mode** and press ⬛ or ◀ (**Select**).

5. Select **After 5 sec.**, **After 30 sec.**, **After 60 sec.**, or **Off** with the Navigation key.

6. To save, press ⬛ or ◀ (**Select**).

Location Settings

Your PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location **OFF** will hide your location from everyone except 911.

Note: Even if the Location feature is enabled, no service may use your location without your expressed permission.

To enable your phone's Location feature:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◀ (**Select**).
3. Select **Location** and press ⬤ or ◀ (**Select**).
4. Read the message and press ⬤ or ◀ (**OK**).
5. Select **On** or **Off** with the Navigation key.
6. To save, press ⬤ or ◀ (**Select**).
7. Read the confirmation message and press ⬤ or ◀ (**OK**).

When the Location feature is on, your phone's standby screen will display the 📍 icon. When Location is turned off, the 📍 icon will display.

Other Settings

Language

To assign a language for the phone's display:

1. Press ◣ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◣ (**Select**).
3. Select **Others** and press ⬤ or ◣ (**Select**).
4. Select **Language** and press ⬤ or ◣ (**Select**).
5. Select **English** or **Español** with the Navigation key.
6. Use the ⬤/⬤ buttons on the Navigation key to scroll through the **Language** options (English or Espanol).
7. To save the setting and move to the next menu item, press ⬤ or ◣ (**Select**).

Answer Options

Anykey Answer

Anykey Answer allows you to answer incoming calls by pressing any key except ⬤ and ⬤.

1. Press ◣ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◣ (**Select**).
3. Select **Others** and press ⬤ or ◣ (**Select**).
4. Select **Answer Options** and press ⬤ or ◣ (**Select**).
5. Select **Anykey Answer** and press ⬤ or ◣ (**Select**).
6. Select **On** or **Off** with the Navigation key.
7. To save, press ⬤ or ◣ (**Select**).

Auto Answer

Auto Answer automatically answers a call after a preset number of rings. This setting is useful if you use your phone with a handsfree car kit or headset.

1. Press ◣ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◣ (**Select**).

3. Select **Others** and press ⬛ or ◀ (**Select**).

4. Select **Answer Options** and press ⬛ or ◀ (**Select**).

5. Select **Auto Answer** and press ⬛ or ◀ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. Use the ⬛/⬛ buttons on the Navigation key to scroll through the Auto Answer **On** and **Off** options.

8. To save the setting and move to the next menu item, press ⬛ or ◀ (**Select**).

Open to Answer

Open to Answer allows you to answer incoming calls simply by opening the flip.

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Others** and press ⬛ or ◀ (**Select**).

4. Select **Answer Options** and press ⬛ or ◀ (**Select**).

5. Select **Open to Answer** and press ⬛ or ◀ (**Select**).

6. Select **On** or **Off** with the Navigation key.

7. To save, press ⬛ or ◀ (**Select**).

Speed Dial

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Others** and press ⬛ or ◀ (**Select**).

4. Select **Speed Dial** and press ⬛ or ◀ (**Select**).

5. Select **On** or **Off** with the Navigation key.

6. Use the ⬛/⬛ buttons on the Navigation key to scroll through the Speed Dial **On** and **Off** options.

7. To save the setting and move to the next menu item, press ⬛ or ◀ (**Select**).

Abbreviated Dial

Abbreviated Dialing is another form of speed dialing. If the last four or five digits you enter do not match any stored Phone Book entry, the digits are automatically prefixed with the digits specified using the following steps.

1. Press ◣ (**Menu**) or ▬ to access the main menu.

2. Select **Settings** and press ▬ or ◣ (**Select**).

3. Select **Others** and press ▬ or ◣ (**Select**).

4. Select **Abbrev. Dial** and press ▬ or ◣ (**Select**).

5. Select **On** or **Off** with the Navigation key and press ▬ or ◣ (**Select**). If you selected **On**:

   ▪ Read the message and press ▬ or ◣ (**OK**).

   ▪ Enter 5 or 6 digits using the number editor.

   ▪ Press ▬ or ◣ (**Save**) to save it.

Auto Redial

Auto Redial feature can be used to retry the call without user intervention to allows your phone to redial if a call attempt fails due to a busy network condition. If Auto Redial is ON, the phone will attempt to place the call every 10 seconds for up to 5 times.

1. Press ◣ (**Menu**) or ▬ to access the main menu.

2. Select **Settings** and press ▬ or ◣ (**Select**).

3. Select **Others** and press ▬ or ◣ (**Select**).

4. Select **Auto Redial** and press ▬ or ◣ (**Select**).

5. Select **On** or **Off** with the Navigation key.

6. Use the ▬/▬ buttons on the Navigation key to scroll through the Auto Redial **On** and **Off** options.

7. To save the setting and move to the next menu item, press ▬ or ◣ (**Select**).

Airplane Mode

When your phone is in Airplane Mode, it cannot send or receive any calls or access online information. You may still use the phone's other features, such as Games, Datebook, Voice Record, etc., while you are in Airplane Mode.

1. Press ◄ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◄ (**Select**).

3. Select **Others** and press ⬤ or ◄ (**Select**).

4. Select **Airplane Mode** and press ⬤ or ◄ (**Select**).

5. Read the message and press ⬤ or ◄ (**OK**).

6. Select **On** or **Off** with the Navigation key.

7. To save, press ⬤ or ◄ (**Select**).

TTY Settings

A TTY (also known as a TDD or Text Telephone) is a telecommunication device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate via telephone.

Your phone is compatible with select TTY devices. Check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. The phone connects to the TTY device with a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your PCS Service, call PCS Customer Service Solutions℠ through the state Telecommunications Relay Service (TRS) by first dialing ⬤ ⬤ ⬤ ⬤. Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Press ◄ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◄ (**Select**).

3. Select **Others** and press ⬤ or ◄ (**Select**).

4. Select **TTY Settings** and press ⬤ or ◄ (**Select**).

5. Read the message and press ⬤ or ◄ (**OK**).

6. Select **Enable TTY** or **Disable TTY** with the Navigation key.

7. To save, press ■ or ◀ (**Save**).

Note: In TTY Mode, your phone will display 🎛. If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

IMPORTANT: **911 Emergency Calling**

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Phone Book Match

When you dial a number and the Phone Book Match feature is on, your phone searches the internal Phone Book for a matching number. If the number is found, the phone displays the corresponding name. Otherwise, the phone displays the phone number.

1. Press ◀ (**Menu**) or ■ to access the main menu.

2. Select **Settings** and press ■ or ◀ (**Select**).

3. Select **Others** and press ■ or ◀ (**Select**).

4. Select **Ph.Book Match** and press ■ or ◀ (**Select**).

5. Select **On** or **Off** with the Navigation key.

6. Use the ■/■ buttons on the Navigation key to scroll through the **Ph.Book Match On** and **Off** options.

7. To save the setting and move to the next menu item, press ■ or ◀ (**Select**).

Phone Information

My Phone Number

My Phone Number displays the phone number and MS ID of your phone.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◀ (**Select**).
3. Select **Phone Info** and press ⬤ or ◀ (**Select**).
4. Select **My phone number** and press ⬤ or ◀ (**Select**).
5. To return to the previous page, press ⬤ or ◀ (**OK**).

Icon Glossary

The Icon Glossary identifies and describes common symbols that you will see on your phone.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◀ (**Select**).
3. Select **Phone Info** and press ⬤ or ◀ (**Select**).
4. Select **Icon glossary** and press ⬤ or ◀ (**Select**).
5. To return to the previous page, press ⬤ or ◀ (**OK**).

Version

To display the phone's version information:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◀ (**Select**).
3. Select **Phone Info** and press ⬤ or ◀ (**Select**).
4. Select **Version** and press ⬤ or ◀ (**Select**).
5. To return to the previous page, press ⬤ or ◀ (**OK**).

Setting Your Phone's Security

In This Section

♦ **Setting Your Phone's Security**

By adjusting the security settings on your PCS Phone, you receive peace of mind without sacrificing flexibility. With several options available, you can customize your phone to meet your personal needs.

Setting Your Phone's Security

Tips: If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, PCS Customer Solutions, or special numbers.

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Settings** and press ● or ◀ (**Select**).
3. Select **Security** and press ● or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **Lock Phone** and press ● or ◀ (**Select**).
5. Select **Unlock**, **Lock Now**, or **Lock On PowerUp** with the Navigation key.
   - **Unlock:** Do not lock the phone.
   - **Lock Now:** Lock the phone now.
   - **Lock On Power Up:** Lock the phone whenever it is turned on.
6. To save, press ● or ◀ (**Select**).

Changing the Lock Code

To change your lock code:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Settings** and press ● or ◀ (**Select**).
3. Select **Security** and press ● or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **Change Lock Code** and press ● or ◀ (**Select**).
5. Enter a new lock code.
6. Re-enter a new lock code.

Locking Your Phone Book

Phone Book Lock prevents others from using your internal Phone Book without permission.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Security** and press ⬤ or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **PhoneBook Lock** and press ⬤ or ◀ (**Select**).

5. Select **On** or **Off** with the Navigation key.

6. To save, press ⬤ or ◀ (**Select**).

Erasing Your Phone Book

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Security** and press ⬤ or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **Erase PhoneBook** and press ⬤ or ◀ (**Select**).

5. Read the message and press ⬤ or ◀ (**OK**).

6. To erase, press ⬤ or ◀ (**Yes**).

Restricting Calls

The **Restrict Calls** option enables you to restrict certain features with the password. To use the restricted features, simply enter your password.

Outgoing Calls

The **Outgoing Calls** feature allows you to block outgoing calls (except for emergency calls, PCS Customer Solutions, and special numbers) but allows incoming calls to be received.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

3. Select **Security** and press ⬤ or ◀ (**Select**) and enter **Password**.

> **Note:** The default password is the last 4 digits of the phone number.

4. Select **Restrict Calls** and press ⬤ or ◀ (**Select**).

5. Select **Outgoing Calls** and press ⬤ or ◀ (**Select**).

6. Select **None**, **All**, or **Phone Book only** with the Navigation key.

   - **None:** No calls will be restricted.
   - **All:** All calls will be restricted.
   - **Phone Book only:** All numbers that are saved in the phone book will be restricted.

7. To save, press ⬤ or ◀ (**Select**).

Incoming Calls

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Settings** and press ⬤ or ◀ (**Select**).

> **Note:** The default password is the last 4 digits of the phone number.

3. Select **Restrict Calls** and press ⬤ or ◀ (**Select**).

4. Select **Incoming Calls** and press ⬤ or ◀ (**Select**).

5. Select **None**, **All**, or **Phone Book only** with the Navigation key.

   - **None:** No calls will be restricted.
   - **All:** All calls will be restricted.
   - **Phone Book only:** All numbers that are saved in the phone book will be restricted.

6. To save, press ⬤ or ◀ (**Select**).

Limit Use

Lock Application

The **Lock Application** option enables you to lock or unlock applications to prevent their unauthorized use.

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◄ (**Select**).

3. Select **Security** and press ● or ◄ (**Select**) and enter **Password**.

> **Note:** The default password is the last 4 digits of the phone number.

4. Select **Limit Use** and press ● or ◄ (**Select**).

5. Select **Lock Application** and press ● or ◄ (**Select**).

6. Select one of the following options with the Navigation key and press ● or ◄ (**Select**).

   - **Recent Calls / Phone Book / Messaging / Datebook / Alarm Clock**

7. Select **Unlocked** or **Locked** with the Navigation key.

> **Note:** The Phone Book application enables you to choose between **Lock**, **Unlock**, or **View Only**. The **View Only** option allows you to view entries stored in the phone book, but does not allow you to modify, add, or delete entries.

8. To save, press ● or ◄ (**Select**).

Special Numbers

You can save three special numbers in addition to your Internal Phone Book entries. You can make calls to special numbers, even when your phone is locked.

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Settings** and press ● or ◄ (**Select**).

3. Select **Security** and press ● or ◄ (**Select**) and enter your password.

> **Note:** The default password is the last 4 digits of the phone number.

4. Select **Limit Use** and press ⬛ or ◀ (**Select**).

5. Select **Special Numbers** and press ⬛ or ◀ (**Select**).

6. Select one of the following options with the Navigation key and press ⬛ or ◀ (**Select**).

   ▪ **Special #1**, **Special #2**, or **Special #3**

7. Press ⬛ or ◀ (**Edit**), enter the phone number, and press ⬛ or ◀ (**OK**) to save.

Note: You can choose a number from the phone book, outgoing calls, incoming calls, or missed calls list by selecting ▶ **Browse**.

Master Reset

Resetting the phone will not effect the internal Phone Book, Messaging memory, or the recent calls lists.

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Security** and press ⬛ or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **Master Reset** and press ⬛ or ◀ (**Select**).

5. Read the message and press ⬛ or ◀ (**OK**).

6. To reset, press ⬛ or ◀ (**Yes**).

Master Clear

Use Master Clear to clear all user-selectable options, the recent call list, the phone book data, and the messaging memory.

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Settings** and press ⬛ or ◀ (**Select**).

3. Select **Security**, press ⬛ or ◀ (**Select**) and enter **Password**.

Note: The default password is the last 4 digits of the phone number.

4. Select **Master Clear** and press ⬛ or ◀ (**Select**).

5. Read the message and press ⬛ or ◀ (**OK**).

6. To clear, press ⬛ or ◀ (**Yes**).

Controlling Your Roaming Experience

In This Section

♦ **Understanding Roaming**

♦ **Setting Your Phone's Roam Mode**

♦ **Controlling Roaming Charges Using Call Guard**

Roaming is the ability to make or receive calls when you're off the enhanced Sprint Nationwide PCS Network. Your new PCS Phone's dual-band/tri-mode capability allows you to make and receive calls while on the Sprint Nationwide PCS Network and to roam on other analog and 800 and 1900 MHz digital networks where Sprint has implemented roaming agreements. This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing Icons on the Display

Your phone's display always lets you know when you're off the enhanced Sprint Nationwide PCS Network and whether your phone is operating in analog or digital mode. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator	Analog Indicator
Sprint Nationwide PCS Network		
Other Digital Networks/Analog Networks	R	

Tip: Remember, when you are using your phone off the Sprint Nationwide PCS Network, always dial numbers using 11 digits (1 + area code + phone number).

Note: You will pay a higher per-minute rate for roaming calls, unless your PCS Service Plan includes roaming.

Roaming on Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the enhanced Sprint Nationwide PCS Network.

When roaming on digital networks, the "**R**" icon is displayed on the status bar in standby mode, and the text **Digital Roam** appears on the display screen.

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. You can still make and receive calls and access voicemail; you will experience a few differences:

● You are more likely to experience static, cross-talk, fade-out, and dropped calls.

- Some features which are standard on the enhanced Sprint Nationwide PCS Network, such as call waiting and direct international dialing, will be unavailable.

- Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Sprint Nationwide PCS Network. While roaming, you can periodically check your voicemail for new messages by dialing 1+area code+your PCS Phone Number. Press ⬤ when you hear your greeting and enter your pass code at the prompt.

- There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.

- Your battery needs recharging sooner when you use your phone for analog roaming.

When roaming on analog networks, the "**R**" icon is displayed on the status bar in standby mode, and the text **Analog Roam** appears on the display screen.

Note: If you're on a call when you leave the Sprint Nationwide PCS Network and enter an area where roaming is available (whether digital or analog), your call is dropped. If your call is dropped in an area where you think PCS Service is available, turn your phone off and on again to reconnect to the Sprint Nationwide PCS Network.

When using your phone in analog mode, the handset may feel warm. This is normal for analog operation.

Setting Your Phone's Roam Mode

Your PCS Phone allows you to control your ability to roam. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

**To set your phone's roam mode:**

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.
2. Select **Settings** and press ▬ or ◀▬ (**Select**).
3. Select **Roaming** and press ▬ or ◀▬ (**Select**).
4. Select **Set Mode** and press ▬ or ◀▬ (**Select**).
5. Select **Sprint Only**, **Automatic** or **Roaming Only** with the Navigation key.

    - **Sprint Only** allows you to access the enhanced Sprint Nationwide PCS Network only and prevents roaming on other networks. The Sprint PCS setting shall limit the handset to Sprint PCS service.

    - **Automatic** seeks PCS Service. When PCS Service is unavailable, the phone searches for an alternate system. The handset will automatically acquire service (digital first, analog second) according to the PRL.

    - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on. The setting will force the handset to roam with roaming service.

6. To save, press ▬ or ◀▬ (**Select**).

Controlling Roaming Charges Using Call Guard

In addition to the roaming icon and the text indicators on the idle screen, Call Guard alerts you when roaming charges apply.

This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take an additional step before placing or answering a roaming call. This additional step is not required when you make or receive calls while on the enhanced Sprint Nationwide PCS Network.

To turn Call Guard on or off:

1. Press ◄ (**Menu**) or ⬤ to access the main menu.
2. Select **Settings** and press ⬤ or ◄ (**Select**).
3. Select **Roaming** and press ⬤ or ◄ (**Select**).
4. Select **Call Guard** and press ⬤ or ◄ (**Select**).
5. Select **On** or **Off** with the Navigation key.
6. To save, press ⬤ or ◄ (**Select**).

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + the area code + the seven-digit number and press ⬤. (A message displays **Roaming Rate applies**.)

Note:	You can also initiate a call from the Internal Phone Book, Recent Calls, or Messaging.

2. Press ⬤ to call.
3. Press ⬤.

To answer incoming roaming calls with Call Guard on:

1. Press ⬤ or ◄ (**Answer**). (A message will appear notifying you that roaming charges will apply.)
2. Press ⬤ o answer the call.

Standby Display Reminder

In standby mode, depending on the current network service acquired, the display indicates its current network coverage by a combination of icons and text messages.

While roaming, the "**R**" icon is displayed on the status bar in standby mode and the text **Analog Roam** or **Digital Roam** appears on the display screen.

Call Timer

If the handset is roaming when it is in use, the call timer will be prefixed by **Roam** instead of **Time**.

Escape from "Zone of Silence"

E911 calls (as indicated by the digits entered) will be originated in "zone of silence" via the next available analog system after only one unsuccessful silent retry cycle, even though the handset's mode may be set to **Sprint Only**.

You do not need to press ⬤ to confirm call origination and there will not be any delay or audio prompt confirmation.

Emergency Callback Mode

The handset will support an emergency callback mode where it will stay in the system from which an emergency call has been placed.

It will not initiate any search for more preferred systems (if Sprint PCS system has not been acquired) until E911 Callback Mode is exited.

The textual label **Press ⬤ and ⬤ to exit from Emergency Callback mode** will appear on the display.

Digital Precedence When Originating Calls in Dual Mode

If the handset is operating under the **Automatic** option, an analog service will not be activated unless digital service is not available (see exceptions described in section "Escape from Zone of Silence" above).

When the handset has located an analog service, the handset will re-scan for a more preferred system according to the PRL (Preferred Roaming List).

The re-scan process is initiated by either one of the two following processes:

● A predefined time schedule (once every minute).

● Upon a power cycle.

To quickly re-scan for Sprint PCS service according to PRL, you can set the mode to **Sprint Only** by selecting **Roaming** from the Setting menus and choosing the **Set Mode** option.

Navigating Through Menus

In This Section

♦ **Menu Navigation**

♦ **Menu Structure**

This section is a road map to using your PCS Phone. Every function and feature can be accessed through an onscreen menu. Take a few moments to learn your way around and you'll find your phone easier to use.

Menu Navigation

The Navigation key on your PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, press the Navigation key up or down. If you are in a first-level menu, such as **Settings**, ⬤ allows you to move to the previous menu level, except when in an editor screen. ⬤ performs as a backspace and delete function when pressed while in an editor screen.

When you see a menu item that includes options in a "< >", you can use the ⬤/⬤ buttons on the Navigation key to scroll through those options or to move to another menu item.

Menu Structure

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. You may select any item by highlighting it and pressing ●.

For example, if you want to view your last incoming call:

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Recent Calls** and press ● or ◄ (**Select**).

3. Select **Outgoing Calls** and press ● or ◄ (**Select**). (If you have received any calls, they are displayed on the screen.)

Backing Up Within a Menu

To go to the previous menu:

   ► Press ●.

To return to standby mode:

   ► Press ●.

Viewing the Menus

The following list outlines your phone's menu structure.

1. Recent Calls
   1. Outgoing Calls
   2. Incoming Calls
   3. Missed Calls
   4. Erase History   1. Outgoing Calls/2. Incoming Calls/
                            3. Missed Calls/4. All Calls

2. PhoneBook
   1. Find Name
   2. Add New Entry
   3. My Phone #
   4. Speed Dial #'s
   5. Voice Names
   6. Long Phone #'s
   7. Services   1. Cust Solutions/2. Dir Assistance/3. Account Info./
                            4. Sprint Operator/5. Voice Command
   8. PhoneBook Status
   9. Erase PhoneBook

3. Messaging
   1. Compose New
   2. Inbox
   3. Outbox
   4. Sent Folder

5. Drafts Folder
    6. QuickNotes
    7. Settings
       1. Display Pop-up   On/Off
       2. Overwrite   On/Off
       3. Messaging Alerts   Once/Repeat/Off
       4.Delete All Messages

4. Voicemail
    1. Call Voicemail
    2. Clear Icon

5. Games
    1.Bejeweled
    2.Bowling
    3.Football

6. Tools
    1. Datebook
    2. Alarm Clock
    3. Calculator
    4. World Time
    5. StopWatch/Timer

7. Voice Record

8. Shortcuts

9. Settings
    1. Sounds
       1. Volume
          1. Ringer Volume 1. High and Vibrate/2. High/3. Medium/
                            4. Low/5. Escalating/6. Vibrate/7. Rigner Off/
                            8. Silent All
          2. Voice Volume   0-7 segmented scale
          3. Headset Volume 0-7 segmented scale
          4. Alarm Volume   0-7 segmented scale
          5. Key Beep   0-7 segmented scale
          6. Auto Volume   On/Off
       2. Ringer Types
          1. Voice Calls   1. With caller ID/2. Without caller ID/
                            3. Restricted ID
          2. Messages   1. Voicemail/2.Text
          3. Alarm
          4. Roam Ringer   1.Distinct/2.Normal
       3. Alerts
          1. Service Alerts On/Off
          2. Minute Beep   On/Off
          3. Voicemail   Once/Repeat/Off
          4. Messaging   Once/Repeat/Off
          5. Call Lost   On/Off
       4. Tones
          1. Tone Length   Long/Short
          2. Power Up Tone   On/Off
          3. Power Down Tone   On/Off
          4. My Tones
    2. Display

1. Menu Display
    1. Menu Theme   1. Pacific/2. Mandarin/3. Evergreen/4. Autumn/
                       5. Dusk/6. Silver
    2. Menu Style   1. Desktop/2. List view
2. Standby Display
    1. Screensaver   1. Animation Moto/2. Distort
    2. Wallpaper   1. Clouds/2. Fire/3. Chill/4. Funky
    3 Navigation Icons   1. Show/2. Hide
3. Assign Keys
    1. Navigation Key   1. Up/2. Down/3. Left/4. Right
    2. Smart Key
    3. SoftKeys   1. Left/2. Right
4. Backlight Control
    1. Display
    2. Keypad
5. Greetings
6. Contrast   0-7 segmented scale
7. Font Size   1. Zoom In/2. Zoom Out
8. Time and Date
    1. Time Format   1. 12 hrs AM/PM/2. 24 hrs
    2. Date Format   1. DD/MM/YY/2. MM/DD/YY
9. Sleep Mode: 1. After 5 sec./2. After 30 sec./3. After 60 sec./4. Off
3. Roaming
    1. Set Mode   1. SPRINT Only/2. Automatic /3. Roaming Only
    2. Call Guard   On/Off
4. Location   On/Off
5. Security
    1. Lock Phone   1. Unlock/2. Lock Now/3. Lock on Power Up
    2. Change Lock Code
    3. PhoneBook Lock On/Off
    4. Erase PhoneBook
    5. Restrict Calls
        1. Outgoing Calls 1. None/2. All/3. PhoneBook Only
        2. Incoming Calls 1. None/2. All/3. PhoneBook Only
    6. Limit Use
        1. Lock Application
            1. Call History 1. Unlocked/2. Locked
            2. PhoneBook 1. Unlocked/2. Locked/3. View Only
            3. Messaging 1. Unlocked/2. Locked
            4. Datebook 1. Unlocked/2. Locked
            5. Alarm Clock 1. Unlocked/2. Locked
        2. Special Numbers   1. Special #1/2. Special #2/3. Special #3
    7. Master Reset
    8. Master Clear
6. Others
    1. Language   1. English/2. Espanol
    2. Answer Options
        1. Anykey Answer   On/Off
        2. Auto Answer   On/Off
        3. Open to Answer   On/Off
    3. Speed Dial   On/Off
    4. Abbrev. Dial   On/Off
    5. Auto Redial   On/Off
    6. Airplane Mode   On/Off
    7. TTY Settings   1. Enable TTY/2. Disable TTY

8. Ph. Book Match   On/Off
7. Phone Info
  1. My phone number
  2. Icon glossary
  3. Version
      Software
      Hardware
      PRL Version
      ESN
      PRI checksum
      SID
      Channel
      Technology
      Frequency

Managing Recent Calls

In This Section

♦ **Viewing History**

The Recent Calls list keeps track of incoming calls, outgoing calls, and missed calls. This section guides you through accessing and making the most of your Recent Calls list.

Viewing Call History

You'll find the Recent Calls feature very helpful. It is a list of the last 20 phone numbers placed, accepted, or missed. Recent Calls makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom end of the list.

Each entry contains the phone number (if it is available) and the caller's name (if the caller's number is saved in your phone book). Duplicate calls will be displayed only once on the list except for missed calls.

Any incoming, outgoing, or missed calls will be tagged as **Emergency** in the call logs in emergency callback mode.

To view a Recent Calls entry:

1. Press ◀ (**Menu**) or ⬛ to access the main menu.

2. Select **Recent Calls** and press ⬛ or ◀ (**Select**).

3. Select one of the following options:
   - **Outgoing Calls**
   - **Incoming Calls**
   - **Missed Calls**
   - **Erase History**

4. Press ⬛ or ◀ (**Select**).

5. Press ▶ (**Options**) to select a submenu and press ⬛ or ◀ (**Select**).
   - **Call or Roam Call:** Places a call to the highlighted entry.
   - **Save Number:** Allows you to save a number that has not yet been stored in your internal Phone Book.
   - **Prepend:** Adds digits before the number.
   - **Add Digits:** Adds digits after the number.
   - **Send Message:** Sends a message with the current number.
   - **Delete:** Deletes the highlighted entry or displayed entry.
   - **Delete All:** Deletes all entries of the current list.

Outgoing Calls

Displays the most recently dialed calls.

To access outgoing call options:

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Recent Calls** and press ● or ◄ (**Select**).

3. Select **Outgoing Calls** and press ● or ◄ (**Select**). (If the number is already stored in your Phone Book, only the name displays. If the number is not stored, only the phone number displays.)

4. To view outgoing call details, highlight an entry and press ● or ◄ (**View**).

> **Note:** The detail includes the date, time, and phone number of outgoing calls.

5. Press ► (**Options**) to select a submenu of options (i.e. save number, send message, delete, etc.), or press ● to call the number.

> **Note:** After the twentieth outgoing call, the oldest call will automatically be erased from the history.

Incoming Calls

The Incoming Calls feature displays information of the 20 most recently answered calls.

To access incoming call options:

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Recent Calls** and press ● or ◄ (**Select**).

3. Select **Incoming Calls** and press ● or ◄ (**Select**). (If the number is already stored in your Phone Book, only the name displays. If the number is not stored, only the phone number displays.)

4. To view incoming call details, highlight an entry and press ● or ◄ (**View**).

> **Note:** Call details include the date, time, and phone number.

5. Press ◗ (**Options**) to select a submenu of options (i.e. save number, send message, delete, etc.), or press ● to call the number.

Note: After the twentieth incoming call, the oldest call will automatically be erased from the history.

Missed Calls

The Missed Calls feature displays information of the 20 most recently missed calls.

To access missed call options:

   1. Press ◀ (**Menu**) or ● to access the main menu.

   2. Select **Recent Calls** and press ● or ◀ (**Select**).

   3. Select **Missed Calls** and press ● or ◀ (**Select**). (If the number is already stored in your Phone Book, only the name displays. If the number is not stored, only the phone number displays.)

   4. To view missed call details highlight an entry and press ● or ◀ (**View**).

Note: Call details include the date, time and phone number.

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   5. Press ◗ (**Options**) to select a submenu of options (i.e. save number, send message, delete, etc.), or press ● to call the number.

Note: After the twentieth missed call, the oldest call will automatically be erased from the history.

Erasing Call History

Outgoing Calls

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Recent Calls** and press ● or ◀ (**Select**).
3. Select **History** and press ● or ◀ (**Select**).
4. Select **Outgoing Calls** and press ● or ◀ (**Select**).
5. Read the confirmation message and press ● or ◀ (**Yes**) to delete.

Incoming Calls

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Recent Calls** and press ● or ◀ (**Select**).
3. Select **Erase History** and press ● or ◀ (**Select**).
4. Select **Incoming Calls** and press ● or ◀ (**Select**).
5. Read the confirmation message and press ● or ◀ (**Yes**) to delete.

Missed Calls

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Recent Calls** and press ● or ◀ (**Select**).
3. Select **Erase History** and press ● or ◀ (**Select**).
4. Select **Missed Calls** and press ● or ◀ (**Select**).
5. Read the confirmation message and press ● or ◀ (**Yes**) to delete.

All Calls

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Recent Calls** and press ● or ◀ (**Select**).
3. Select **Erase History** and press ● or ◀ (**Select**).
4. Select **All Calls** and press ● or ◀ (**Select**).
5. Read the confirmation message and press ● or ◀ (**Yes**) to delete.

Using the Internal Phone Book

In This Section

♦ **Entering Text**

♦ **Adding a New Internal Phone Book Entry**

♦ **Finding Internal Phone Book Entries**

♦ **My Phone Number**

♦ **Speed Dial Numbers**

♦ **Voice Names**

♦ **Long Phone Numbers**

♦ **Services**

♦ **Phone Book Status**

♦ **Erase Phone Book**

Now you know the basics that make it easier to stay in touch with people and information. This section helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Internal Phone Book Entry

Your new phone can store up to 200 Phone Book entries with up to five numbers per entry.

Note: You can quickly scroll to the [**New Entry**] option by pressing ▬. This allows you to quickly move to the bottom of the list.

To add a new entry:

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **PhoneBook** and press ▬ or ◀▬ (**Select**).

3. Select **Add New Entry** and press ▬ or ◀▬ (**Select**).

4. Press ▬ to enter the name editor, or just begin entering a name to display the name editor.

5. To save the the name and return to the previous screen, press ▬ or ◀▬ (**OK**).

6. Press ▬ or ◀▬ (**OK**) to enter the number editor, or just begin entering a number to display the number editor.

7. To save the number and return to the previous screen press ▬ or ◀▬ (**OK**).

8. If necessary, change the number type (home, work, etc.). There are two methods:

   ▪ Directly from the Number Form, highlight **Type**, use the ▬/▬ buttons to select the desired type, and use the ▬/▬ buttons to move the highlight to the next field and save the change.

   ▪ From the Number Form, highlight **Type**, press ▬ to enter the **Type** screen, use the ▬/▬ buttons to highlight the desired type, and press ▬ or ◀▬ (**Select**) to save the change.

9. Set the speed number. There are two methods:

   ▪ Directly from the Number Form, use the ▬/▬ buttons to select the speed number, and use the ▬/▬ buttons to move the highlight to the next field and save the change.

   ▪ From the Number Form, press ▬ to enter the **Speed Dial #'s** screen, use the ▬/▬ buttons to highlight the

desired speed number, and press ● or ◄ (**Select**) to save the change.

10. Press ◄ (**Next**) to save and exit the number form and continue entering additional information in the Entry Form.

11. Press ● to select the ringer ID and e-mail fields.

12. To store the entry, press ◄ (**Done**). (**Saved** will be displayed.)

Finding Internal Phone Book Entries

There are several ways to display your internal Phone Book entries. Follow the steps outlined in the sections below to display entries from the internal Phone Book menu.

Find Name

You can search the internal Phone Book for names that contain a specific string of characters.

To find a name:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

> **Note:** You can also access the Phone Book entries using (PH.BOOK) or by pressing ⬤ from the idle screen. These will take you to the name list view of the phone book.

2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).

3. Select **Find Name** and press ⬤ or ◀ (**Select**).

4. Enter the name or part of the name. (All matched entries will be displayed.)

5. Use the Navigation key to select the entry.

6. Press ⬤ or ◀ (**View**).

7. To edit the Internal Phone Book entry that contains the phone number and display details information, press ◀ (**Edit**).

8. Press ▶ (**Options**) to select the submenu and press ⬤ or ◀ (**Select**). (These options are available both in the name list view or the name detail view.)

   - **New:** To store a new number.
   - **Edit:** To edit the contact information.
   - **Delete:** To delete the entry.
   - **Send Message:** This option is only available if the highlighted entry is a mobile or e-mail address. This option is not displayed for entries saved as home, work, data, or other.
   - **Secret:** To set or release a secret entry (calling from a secret entry only reveals the name of the entry, not the phone number).

- **Prepend:** Allows you to prepend numbers to a stored Phone Book number before dialing it.
- **Add Digits:** This feature allows you to add digits to the number before calling.
- **Set Primary:** Allows you to choose which entry is displayed first for a contact that has multiple entries. The option is only available when a highlight (in the name list view) or the selected contact (in the detail view) contains multiple entries.

9. To call the selected number, press ⬤.

My Phone Number

To display your phone number:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).

3. Select **My Phone #** and press ⬤ or ◀ (**Select**). (Your phone number will display.)

4. To return to the previous page, press ⬤ or ◀ (**OK**).

Speed Dial Numbers

Your phone allows you to assign or remove Speed Dial locations for up to 99 numbers in your Phone Book.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).

3. Select **Speed Dial #'s** and press ⬤ or ◀ (**Select**). (The Speed Dial list will display.)

4. Select an empty location and press ⬤ or ◀ (**Assign**).

5. Select the phone number from the **PhoneBook** and press ⬤ or ◀ (**Select**) to assign the Speed Dial location to the number.

6. To remove a speed dial number, press ◀ (**Remove**) or ⬤. (Pressing ⬤/⬤ will move the select bar to the previous/next assigned Speed Dial locations. ⬤/⬤ scrolls through the list of speed numbers, both assigned and unassigned Speed Dial locations.)

7. Press ◀ (**Yes**), ⬤, or ▶ (**No**).

Voice Names

To assign Voice Dial tags to Internal Phone Book entries:

1. Press ◀━ (**Menu**) or ━ to access the main menu.

2. Select **PhoneBook** and press ━ or ◀━ (**Select**).

3. Select **Voice Names** and press ━ or ◀━ (**Select**).

4. Select **Add Voice Name** and press ━ or ◀━ (**Select**). (Pressing ━/━ will move the select bar to **Add Voice Name**.)

5. Select the phone number from the **PhoneBook** and press ━ or ◀━ (**Select**) to program a Voice Dial tag for the number. (A message displays: **Press the Voice Key, located on the right side of the phone, then say the name.**)

6. Press the **Voice Key** and follow the voice prompts to record the Voice Dial tag.

7. Press ◀━ (**Edit**) to select a submenu.
   - **Record:** To re-record the voice name.
   - **Delete:** To delete the recorded voice name.

Note:	Your phone can store up to 30 Voice Dial tags. If you try to add more than 30 voice names, a display prompt will appear ("A max. of 30 voice names may be saved.")

Making a Call Using Voice Dial

You can use a voice tag to automatically dial a phone number in your internal phone book.

To place a call using Voice Dial:

1. From standby mode, briefly press the **Voice Key**. (If you press and hold the **Voice Key**, the voice record function will launch instead of voice dial.)

2. At the prompt, say the name of the person you're calling. (The phone will dial the corresponding phone number.)

Long Phone Numbers

The Long Phone Number feature is used to store long strings of numbers, such as credit card or calling card information. You must add pauses for long numbers.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **PhoneBook** and press ⬤.
3. Select **Long Phone #'s** and press ⬤.
4. Enter a **Long Phone #'s** name and press ⬤ or ◀ (**OK**).
5. Select the **No.** field to add the long number and press ⬤.
6. To add a pause, press ▶ (**Option**) and select an option by using the ⬤/⬤ buttons and pressing ⬤ or ◀ (**OK**).
7. To store the entry, press ◀ (**Done**). (**Saved** will be displayed.)

Dialing PCS Services

Your Phone Book is preprogrammed with contact numbers for various PCS Services. You must be in digital mode to access PCS Services.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).
3. Select **Services** and press ⬤ or ◀ (**Select**).
4. Select one of the following options with the Navigation key and press ⬤ or ◀ (**Select**).
   - **Cust. Solutions / Dir. Assistance / Account Info. / Sprint Operator / Voice Command**
5. Press ◀ (**Call**) or ⬤ to connect a call.

Phone Book Status

You are able to view the amount of memory used and remaining in the Phone Book.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).
3. Select **PhoneBook Status** and press ⬤ or ◀ (**Select**). (The Phone Book storage status displays.)
4. To return to the previous page, press ⬤ or ◀ (**OK**).

Erasing the Phone Book

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **PhoneBook** and press ⬤ or ◀ (**Select**).
3. Select **Erase Phone Book** and press ⬤ or ◀ (**Select**).
4. Enter your phone's password.

Note:	The default password is the last 4 digits of the phone number.

5. Select ◀ (**Yes**), ⬤, or ▶ (**No**).

Personal Organizer

In This Section

- ◆ **Datebook**
- ◆ **Alarm Clock**
- ◆ **Calculator**
- ◆ **World Time**
- ◆ **Stopwatch/Timer**
- ◆ **Messaging**

Your PCS Phone is equipped with several personal information management features that help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Datebook

The datebook is a calendar that lets you schedule and organize events, such as appointments and meetings. You can set the datebook to send a reminder alarm for specific events.

Setting Up the Datebook

To set up the datebook:

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **Tools** and press ▬ or ◀▬ (**Select**).

3. Select **Datebook** and press ▬ or ◀▬ (**Select**). A calendar is now displayed. The type of calendar can be changed using the **Default View** parameter (see below).

4. Select **Setup** and press ▬ or ◀▬ (**Select**). The current settings are now displayed.

5. Set the parameters as necessary:

   - **Default View:** Type of calendar that is shown when you enter the datebook. Choices are: **Month** or **Week**. In **Month** view, a day with event(s) is indicated by a small triangle in the lower right corner. **Week** view is more detailed; all hours assigned to an event are shown as darker boxes.

   - **Daily Begin**: Time at which the days begin when **Default View** is set to **Week**.

   - **Reminder Time-Out**: Delay after which your phone stops to remind you about the event. See also the **Alarm** parameter in "Adding a Datebook Event" on page 96. Choices are: **Off**, **1 hour**, **6 hours**, **12 hours**, **1 day**, and **3 days**.

   - **Delete After**: Delay after which the event is deleted from the datebook. Choices are: **1 week**, **2 weeks**, **4 weeks**, **8 weeks**, and **Never**.

Adding a Datebook Event

1. Press ◀▬ (**Menu**) or ▬ to access the main menu.

2. Select **Tools** and press ▬ or ◀▬ (**Select**).

3. Select **Datebook** and press ▬ or ◀▬ (**Select**).

4. Select the desired date:

   - Press ⬤ to display the previous month.
   - Press ⬤ to display the next month.
   - Use the Navigation key to highlight the day.

5. Press ◀ (**View**) or ⬤ to access **New Event**.

6. Highlight [**New Event**] and press ⬤ or ◀ (**Select**).
   – or –
   Press ▶ (**Options**) and select **New**.

7. Select **Title** to display the title editor and use the keypad to enter a title for the event. Press ⬤ to save the title and return to the previous screen.

Note: Your phone allows you to quickly enter a title by choosing from a list of pre-defined quick titles. You can access these quick titles by selecting ▶ (**Options**) in the title editor and the **Browse** option.

Quick Titles include: **Meeting** / **Appointment** / **Presentation** / **Conference Call** / **Breakfast** / **Lunch** / **Dinner** / **Anniversary** / **Birthday** / **Flight** / **Party**.

8. Select **Start** to display the time editor and enter the starting time of the event. Press ⬤ or ◀ (**Done**) to store the time.

   - Use the ⬤/⬤ buttons to highlight the desired field.
   - Use the ⬤/⬤ buttons to change the value. The last field to the right allows you to select between **AM**, **PM**, and **24Hr**.

9. Set the other fields as necessary:

   - **Duration:** Duration of the event. Choices are: **None**, **30 min**, **1 hour**, **2 hours**, **3 hours**, **4 hours**, **Rest of day**, **All day**, and **Custom**.
   - **Date**: Date of the event. The date can also be selected using the calendar displayed when you enter the datebook. Use the Navigation key as explained for **Start** above.
   - **Repeat:** Automatic repetition of the event. Choices are: **None**, **Daily**, **Weekly**, **Monthly Day**, **Monthly Date**, and **Yearly**.
   - **Alarm:** Reminder for the event. See also the **Reminder Time-Out** parameter in "Setting Up the Datebook" on page 96. Choices are: **Off**, **5 min before**, **10 min before**, **30 min before**, **1 hour before**, **1 day before**, **1 week before**, and **Custom**.

10. To save, press ◄ (**Done**).

Changing Event Information

1. Press ◄ (**Menu**) or ● to access the main menu.

2. Select **Tools** and press ● or ◄ (**Select**).

3. Select **Datebook** and press ● or ◄ (**Select**).

4. Press ◄ (**View**) or ● (**OK**) to access an existing event. To select "New Event", press ● (**OK**) or ◄ (**Select**).

5. Press ► (**Options**) to display the following options:
   - **Go to Today**
   - **New**
   - **Edit**
   - **Delete**
   - **Copy**
   - **Setup**

6. Select ◄ (**Edit**), and press ● (**OK**) or ◄ (**Select**).

Note: You can also edit an event by selecting **Edit** from the **Options** menu when an event is highlighted.

7. Change the information and press ◄ (**Done**) to store the event.

Alarm Clock

To set an alarm on your phone:

1. Press ◢ (**Menu**) or ▬ to access the main menu.

2. Select **Tools** and press ▬ or ◢ (**Select**).

3. Select **Alarm Clock** and press ▬ or ◢ (**Select**).

4. Select **New Alarm** and press ▬ or ◢ (**Select**).

5. If desired, select **Name** to enter a name for the alarm using the text editor. (This step is optional; the **Alarm Name** field will have a default name, for example, Alarm 1.)

6. To enter the alarm time, select **Time** and press ▬.

   ▪ Use the ▬/▬ buttons to highlight the desired field.

   ▪ Use the ▬/▬ buttons to change the value. The last field to the right allows you to select between **AM**, **PM**, and **24Hr**.

7. Select the alarm's **Ring**, **Volume**, and **Repeat** options using the ▬/▬ Navigation key to change options and the ▬/▬ key to save your settings and move to the next field.
   – or –
   Highlight **Ring**, **Volume**, or **Repeat** and press ▬ to display separate options screens. On the options screen, highlight the desired option and press ▬ or ◢ (**Select**) to select and save your settings.

   ▪ **Ring:** Allows you to choose from a list of ring tones.

   ▪ **Volume:** Allows you to set the volume of the alarm ringer. Adjust the ringer volume with the Navigation key. (Level 0-7)

   ▪ **Repeat:** Allows you to set the alarm to repeat daily or once.

8. To save, press ◢ (**Done**).

Changing Alarm Information

1. Press ◢ (**Menu**) or ▬ to access the main menu.

2. Select **Tools** and press ▬ or ◢ (**Select**).

3. Select **Alarm** and press ▬ or ◢ (**Select**).

4. Scroll to the Alarm time you want to change and press
   ◀ (**Enable/Disable**) to activate or deactivate the alarm.

5. Press ▶ (**Options**) to select an option from the submenu.
   Highlight the item that you wish to select using ●/● and
   press ● or ◀ (**Select**). The **OPTIONS** menu items include:

   - **Enable** to activate the alarm.
   - **Disable** to deactivate the alarm.
   - **New** to set a new alarm.
   - **Edit** to edit selected alarm data.
   - **Delete** to delete entry.
   - **Delete All** to delete all alarms in the Alarm Clock list.
   - **Auto Snooze** to select On/Off Auto Snooze.

6. Press ◀ (**Done**) to store the alarm.

Calculator

The Calculator allows you to calculate simple mathematical equations.

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Tools** and press ● or ◀ (**Select**).
3. Select **Calculator** and press ● or ◀ (**Select**).
4. Enter a number.
5. To select a mathematical function, press the Navigation key in the direction indicated on the display.

Tip:	●: x ●: - ●: / ●: + ●: . ●: CE ●: =.

6. Press ● to calculate the equation.
7. To reset, press ● (**CE**).

Example

Follow the instructions below to calculate ((8+5*6)/4)-2.5:

▶ Input ● ● ● ● ● ● ● ● ● ● ● ● ● ●

Calculator Options

▶ From the Calculator display, press ▶ (**Options**) to display the calculator options. (To select an option, highlight it and press ● or ◀ [**Select**].)

- **% (percentage)** to divide the displayed value by 100 on the second line.
- **$ (currency)**: If necessary, press ▶ (**Rate**) to change the current conversion rate. Press ◀ (**Select**) to convert the value according to the conversion rate.
- **+/-** to convert the displayed number.
- **Ms** to store an entry in the calculator memory.
- **MC** to clear an entry from the calculator memory.
- **MR** to recall an entry from the calculator memory.

World Time

World Time notifies you of the time in a specific preprogrammed city.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Tools** and press ⬤ or ◀ (**Select**).
3. Select **World Time** and press ⬤ or ◀ (**Select**).

The world map displays the city, its date and time, and any daylight savings information.

Note: Some cities will be displayed with a daylight savings indicator (☼).

4. Use the ⬤/⬤ buttons to select another city.
5. To return to the previous page, press ⬤.

Stopwatch

Your phone has a built-in stopwatch and timer. The stopwatch allows you to time events from beginning to end, and the timer allows you to set a "countdown" to a time you select.

To use the stopwatch:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Tools** and press ⬤ or ◀ (**Select**).
3. Select **StopWatch/Timer** and press ⬤ or ◀ (**Select**).
4. Select **Stopwatch**.
5. To use the **Stopwatch**, press the Navigation key in the direction indicated on the display.

Stopwatch control	⬤: Reset
	⬤: Pause/Resume
	⬤: Stop
	⬤: Start

6. To return to the previous page, press ⬤.

Note: Stopwatch counts up time and the timer counts from a user-defined time.

Timer

To use the timer:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Tools** and press ● or ◀ (**Select**).
3. Select **Stopwatch/Timer** and press ● or ◀ (**Select**).
4. Press ◀ (**Timer**).

Note: You can switch from the Stopwatch to the Timer by selecting the **TIMER** softkey while in Stopwatch mode, or by selecting the **ST.WATCH** softkey while in Timer mode.

5. In the time editor, use the navigation keys to set the timer. Press ● or ◀ (**Done**) to store the time.
   - **Navigation Key (Left/Right):** Moves input area.
   - **Navigation Key (Up/Down):** Selects hh / mm / ss.
6. To use the **Timer**, press the Navigation key in the direction indicated on the display.

Timer control	●: Reset
	●: Pause/Resume
	●: Stop
	●: Start

7. To return to the previous page, press ●.

Note: Stopwatch counts up time and the timer counts from a user-defined time.

Messaging

Now you can exchange text messages with mobile numbers and e-mail addresses. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day with always-on text capabilities anywhere on the enhanced Sprint Nationwide PCS Network.

Receiving Messages

When you receive an incoming text message, your phone will play an incoming message tone and display the text message icon ( ). This icon will remain on until all messages have been acted upon (either during a pop-up or in the inbox). If you are on a call when a new message arrives, you will hear a soft tone through your earpiece in place of the standard message alert.

If a text message is received while you are on a call, you will hear a low double beep alert to indicate that a text message was received.

Note: When you receive a message marked "Urgent" by the sender, the new message icon will blink until you have acted upon the urgent message.

To read an incoming text message:

1. Press ◀ (**Menu**) or ● to access the main menu.
2. Select **Messaging** and press ● or ◀ (**Select**).
3. Select **Inbox** and press ● or ◀ (**Select**).
4. Highlight the desired message and press ● or ◀ (**Select**).
5. Scroll down ● to view the entire message.

Options

The **Messaging** menu contains the following folders: **Inbox**, **Outbox**, **Sent Folder**, and **Draft Folder**. Each folder contains an **OPTIONS** submenu that gives access to the following items (when applicable):

- **Call:** Places a call to the phone number attached to the message (if available). If more than one number exists, this option will launch a menu with all associated phone numbers.
- **Reply:** Launches the message compose screen.
- **Reply with copy:** Allows for a copy of the reply to be sent to your phone.

- **Forward:** Launches the forward screen.

- **Lock/Unlock:** Allows you to lock or unlock a message. Locked messages cannot be deleted.

- **Save Number:** Saves the phone number attached to the message, if available. This option is available only if the number is not already saved in your phone book.

- **Save Email:** This option is only applicable to e-mail. It allows you to save the text of a message to a new or existing entry.

- **Delete:** Launches the Delete confirmation screen. To delete the message, press ◀ (**Yes**); to cancel the deletion, press ▶ (**No**).

- **Delete All:** Launches the Delete All confirmation screen. To delete all unlocked messages, press ◀ (**Yes**); to cancel, press ▶ (**No**).

- **Compose New:** Allows you to compose a new message.

- **Add Recipient**: Allows you to add recipients to an existing saved message in your drafts folder.

- **Edit**: Allows you to modify a pending message or a draft message saved in your Drafts or Outbox folders.

Read/Unread

A message will be marked as read if it has been displayed on the screen and you have dismissed or taken an action on the message. Pending messages dismissed with ● but not displayed will not be marked read.

Locked State

If the phone is locked, you are still notified of received messages. You must enter the unlock code to read messages or call any number other than the emergency or special numbers. The message **You have # new messages. Please unlock your device to view them.** will appear when you receive messages while your phone is locked.

Composing Text Messages

To compose and send text messages from your phone:

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Messaging** and press ● or ◀ (**Select**).

3. Select **Compose** and press ● or ◀ (**Select**). (The first option, **To**, should be highlighted.)

4. Press ⬤ to select **To**. Enter a new phone number and press
⬤ or ◀ (**OK**). (To change the text input mode, press
▶ [**Options**]. To search for a phone number, press
▶ [**Options**], select **Browse** and select from **Phone Book**,
Incoming Calls, **Outgoing Calls**, or **Missed Calls**; highlight the
desired number and press ⬤.) (The next option, **Msg**, should
be highlighted.)

5. Press ⬤ to select **Msg** and input a message. (To change the
text input mode, press ▶ [**Options**]. To search through the
"Quick Notes" pre-set messages, press ▶ [**Options**] and select
Browse.) (The next option, **Callback**, should be highlighted.)

Note: Your phone can store a total of 30 Quick Notes messages (20 default and
10 custom messages). For more information on Quick Notes messages,
see "Quick Notes" on page 110.

6. Press ⬤ to select **Callback**. (The default callback number is
the user's phone number. If desired, change the callback
number and press ⬤ or ◀ (**OK**) to save. The next option,
Priority, should be highlighted.)

7. To change the priority, use the ⬤/⬤ buttons on the
Navigation key to select between **Normal** and **Urgent**. To save,
press ⬤ or ⬤. (The previous or next menu item is now
highlighted.)

– or –

Press ⬤ to enter the **Priority** screen, set as desired using the
Navigation key, and press ⬤ or ◀ (**Select**) to save.

8. Press ◀ (**Done**) and select ◀ (**Yes**). (If you select ▶ [**No**],
you can choose between **Save to Draft**, **Do Not Save** and
Send Message.)

Note: After sending a message, it will be saved in your **Sent** folder (an icon
indicates if the delivery was successful or not. When a message is
pending, it is saved in your outbox.

Inbox

All incoming page or text messages are stored in the Inbox.

To access the inbox:

1. Press ◄━ (**Menu**) or ━ to access the main menu.
2. Highlight **Messaging** and press ━ or ◄━ (**Select**).
3. Highlight **Inbox** and press ━ or ◄━ (**Select**).
4. Highlight a message and press ━ or ◄━ (**Select**).
   - ▢ : Unread
   - ▣ : Read
   - ▣ : Read and Locked
5. Press ━▶ (**Options**) to display the **Inbox** options. (To select an option, highlight it and press ━ or ◄━ [**Select**].)
   - **Call**: Calls the number in the message header or embedded in the message.

Note: If there is no callback number or e-mail address, the reply and call option are not displayed.

   - **Reply**: Opens a new text message with the sender's Reply To number or e-mail address in the **To** field.

Note: You will be given the option to include the original message in the body of the reply.

   - **Forward**: Forwards the selected message to another recipient.
   - **Lock/Unlock**: Locks or unlocks the selected message. Select **Lock** to lock the message or **Unlock** to unlock the message.
   - **Save Number**: Saves the From address phone number to the Phone Book only if the full 10-digit number does not currently exist in the Phone Book.
   - **Save Email**: If an e-mail address exists in the From field or in the text of the message, this option allows you to save it to a new or existing Phone Book entry.
   - **Delete**: Deletes the selected text message.
   - **Delete All**: Deletes all unlocked messages. Launches to the Delete All confirmation screen.

Outbox

The Outbox contains all outgoing messages that have not been sent.
You can store up to 20 messages in the Outbox. If there is not
enough space in the Outbox to accept new messages, the oldest
unlocked message will be deleted to make space for new messages.

To access the Outbox:

1. Press ◄━ (**Menu**) or ━ to access the main menu.
2. Highlight **Messaging** and press ━ or ◄━ (**Select**).
3. Highlight **Outbox** and press ━ or ◄━ (**Select**).
4. Highlight a message and press ━ or ◄━ (**Select**).
   - ▤ : Sending in progress
   - ✖ : Sending failed
5. Press ━► (**Options**) to display the Outbox options. (To select
   an option, highlight it and press ━.)
   - **Call**: Calls the number in the message header or embedded
     in the message.

Note: If there is no callback number, the reply and call option will disappear
from the **Call** menu.

   - **Forward**: Enters the phone number of the person to whom
     you are sending the message.
   - **Edit**: Allows you to modify and then re-send a pending
     message in your Outbox folder.
   - **Send**: Sends a text message to the designated recipient.
   - **Lock/Unlock**: Locks or unlocks the selected message. Select
     Lock to lock the message or **Unlock** to unlock the message.
   - **Compose New**: Allows you to compose a new message.
   - **Delete**: Deletes the selected text message.
   - **Delete All**: Deletes all text messages. Launches to the Delete
     All confirmation screen.

Sent Folder

The Sent Folder contains all messages that have been sent. Messages delivered successfully are indicated by a check mark (✓). If a message has several recipient, a copy of the message is stored for each one.

To access the Sent Folder:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Highlight **Messaging** and press ⬤ or ◀ (**Select**).

3. Highlight **Sent Folder** and press ⬤ or ◀ (**Select**).

   ▪ ✓ : Message Sent

4. Highlight a text message using the Navigation key and press ⬤ or ◀ (**Select**).

5. Press ▶ (**Options**) to display the **Options** menu. (To select an option, highlight it and press ⬤.)

   ▪ **Lock/Unlock**: Locks or unlocks the selected message. Select **Lock** to lock the message or **Unlock** to unlock the message.

   ▪ **Delete**: Deletes the selected text message.

   ▪ **Delete All**: Deletes all unlocked messages. Launches to the Delete All confirmation screen.

Drafts Folder

The Draft Folder contains any draft messages or saved messages. If message composition is interrupted by a voice call or other interrupting event, the text of the current composition will be saved in the drafts folder automatically. This requirement overrides the requirement to save drafts automatically in the Outbox.

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Messaging** and press ⬤ or ◀ (**Select**).

3. Select **Drafts Folder** and press ⬤ or ◀ (**Select**).

4. Select a text message using the Navigation key and press ⬤ or ◀ (**Select**). (The selected message displays.)

5. Press ▶ (**Options**) to display the draft message options. (To select an option, highlight it and press ⬤.)

   ▪ **Edit**: Allows you to modify and then send a draft message saved in your Drafts folders.

- **Send**: Sends a text message to the designated recipient.
- **Add Recipient**: Allows you to add recipients to an existing saved message in your drafts folder.
- **Delete**: Deletes the selected text message.
- **Delete All**: Deletes all unlocked messages. Launches to the Delete All confirmation screen.

Quick Notes

Quick notes are short, pre-written text messages that you can select, edit, and send quickly (for example, Meet me at ...). You can also create new quick note messages and store them for later use.

To edit or enter a Quick Note:

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Messaging** and press ● or ◀ (**Select**).

3. Select **QuickNotes** and press ● or ◀ (**Select**).

4. Select a quick note using the Navigation key, and press ● or ◀ (**Edit**).
   - Default **Quick Note** messages:
     1. Can't talk right now. Send me a message. / 2. Call me / 3. Where are you? / 4. Can you talk? / 5. Don't forget to / 6. Can you pick up / 7. Thanks! / 8. Meet me at / 9. Let's get lunch. / 10. I sent this from my PCS phone. / 11. The meeting has been cancelled. / 12. I have to work late. / 13. I'm on a conference call. / 14. I'll be there at / 15. What time does it start? / 16. Tag, you're it! / 17. I love you! / 18. Hugs and kisses - OXOXO / 19. Crazy 4 you! / 20. Too funny!

5. To enter a new quick note, scroll to the bottom of the quick note list and select [**New Quick Note**] by pressing ● or ◀ (**Select**). (You may also press ▶ [**Options**] and select **Add New**.)

6. Press ▶ (**Options**) to display the quick notes options menu. (To select an option, highlight it and press ●.)
   - **Add New**: Opens an editor where you can create a new quick note.
   - **Edit**: Opens an editor where you can edit the selected quick note.

- **Send**: Opens a new message with the selected quick note text in the **Msg** field. Complete the other fields in the message. To send the quick note to multiple recipients, enter multiple phone numbers in the **To** field as described in step 2 of the procedure for **Sending a Text Message**.

- **Delete**: Deletes the selected quick note. To delete, use ◄ (**Yes**) or ► (**No**).

Settings

You can customize your phone's messaging settings.

To access the messaging settings menu:

1. Press ◄ (**Menu**) or ▬ to access the main menu.

2. Select **Messaging** and press ▬ or ◄ (**Select**).

3. You can also press ▬ or ◄ (**Select**) to enter a separate screen where you can make your selection.

4. Use the ▬/▬ buttons to select between **On** or **Off** options and press ▬ or ◄ (**Select**) to save your selection and return to the previous screen. (The messaging settings menu will display.)

5. Select one of the following options from the messaging settings menu: **Display Pop-up**, **Overwrite**, **Messaging Alerts**, and **Delete All Messages**.

6. Press ▬ to access the highlighted option.

Display Pop-up

To set this option:

▶ Use the ▬/▬ buttons on the Navigation key to select **On** or **Off**. To save, press ▬ or ▬. (Your phone displays a confirmation message and returns to the **Message Settings** screen; the previous or next menu item is now highlighted.)
– or –
Press ▬ or ◄ (**Select**) to use the detailed screen, set as desired using ▬/▬, and press ▬ or ◄ (**Select**) to save your selection. (Your phone displays a confirmation message and returns to the **Message Settings** screen.)

Overwrite

To set this option:

▶ Use the ⬤/⬤ buttons on the Navigation key to select **On** or **Off**. To save, press ⬤ or ⬤. (Your phone displays a confirmation message and returns to the **Message Settings** screen; the previous or next menu item is now highlighted.)
– or –
Press ⬤ or ◀ (**Select**) to use the detailed screen, set as desired using ⬤/⬤, and press ⬤ or ◀ (**Select**) to save your selection. (Your phone displays a confirmation message and returns to the **Message Settings** screen.)

Messaging Alerts

To set this option:

1. Press ⬤ or ◀ (**Select**). (The **Messaging Alerts** screen is now displayed.)

2. Use the ⬤/⬤ buttons to set to **Once**, **Repeat**, or **Off**.

3. Press ⬤ or ◀ (**Select**) to save your selection. (Your phone displays a confirmation message and returns to the **Message Settings** screen.)

Delete All Messages

To delete all messages:

1. Press ⬤ or ◀ (**Select**). (A confirmation screen is now displayed.)

2. Select ◀ (**Yes**) to delete all messages or ▶ (**No**) to cancel and return to the previous screen.

Using Your Phone's Voice Record

In This Section

- ♦ **Recording a Voice Record**
- ♦ **Playing a Voice Record**
- ♦ **Deleting a Voice Record**

You can use the voice record feature to record personal messages and phone calls on your phone. This section outlines your phone's voice record feature.

Recording a Voice Record

To record a Voice Record:

1. Press ◄█ (**Menu**) or █ to access the main menu.

2. Select **Voice Record** and press █ or ◄█ (**Select**).

3. Select **New Voice Record** and press █ or ◄█ (**Select**).

4. To record a new Voice Record, press and hold the Voice key on the right side of the phone.

5. Release the Voice key to end and save the voice recording.

Note:	The maximum length of a Voice Record is 3 minutes. You can record a maximum of 30 Voice Records.

Note:	If you receive an incoming call while recording a Voice Record, the recording stops and the phone enters its call state. (The in-progress Voice Record is saved in memory.)

Playing a Voice Record

To play a voice record:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Voice Record** and press ⬤ or ◀ (**Select**).

3. Select the Voice Record you want to play and press ⬤ or ◀ (**Play**). (The playback screen is now displayed. Press ◀ [**Pause**] to stop temporarily the playback of the Voice Record. When ready, press ◀ [**Resume**] to continue.)

Note: If you receive an incoming call while listening to a Voice Record, the playback stops and the phone enters its call state.

Rewinding the Playback

You can rewind the Voice Record during playback:

- Each ⬤ keypress rewinds the recording 3 seconds. The playback then resumes from this new position.

- To rewind to the beginning of the recording, press and hold ⬤ for 1 second.

Moving the Playback Forward

You can fast-forward the Voice Record during playback:

- Each ⬤ keypress fast-forward the recording 3 seconds. The playback then resumes from this new position.

- To fast-forward to the end of the recording, press and hold ⬤ for 1 second.

Scanning the Voice Records

To scan the Voice Records when in the playback screen:

▶ Press ⬤/⬤ to play the next/previous Voice Record in the list. (The playback screen immediately displays the number of the selected Voice Record and plays the recording.

Note: When the last Voice Record is reached, ⬤ becomes inactive. Likewise, when the first Voice Record is reached, ⬤ becomes inactive.

Deleting a Voice Record

To delete Voice Records:

1. Press ◀━ (**Menu**) or ⬛ to access the main menu.

2. Select **Voice Record** and press ⬛ or ◀━ (**Select**).

3. To delete a single Voice Record, select the desired Voice Record, press ━▶ (**Options**), highlight **Delete**, and press ⬛ or ◀━ (**Select**).
   – or –
   To delete all Voice Records, press ━▶ (**Options**), highlight **Delete All**, and press ⬛ or ◀━ (**Select**).

4. Select ◀━ (**Yes**) to delete the voice record(s) or ━▶ (**No**) to cancel and return to the previous screen.

Using Your Phone's Shortcuts

In This Section

♦ **Creating a Shortcut**

♦ **Editing a Shortcut**

♦ **Using Shortcuts**

You can create shortcuts to access frequently-used menu items more rapidly. This section explains the features associated with your phone's shortcuts.

Creating a Shortcut

To create a new shortcut:

1. Press ◥ (**Menu**) or ▬ to access the main menu.

2. Select **Shortcuts** and press ▬ or ◥ (**Select**).

3. Select **New Shortcuts** and press ▬ or ◥ (**Select**).

4. Read the message.

5. Exit the **Shortcuts** menu and return to the main menu.

6. Scroll to the item you want as a shortcut and press and hold ▬.

7. When the confirmation message is displayed, select **Yes** to select the item as a shortcut. (Press **No** to cancel the shortcut and return to the previous screen.)

8. If you want to change the default name or key for your shortcut, select **Name** or **Key**, press ▬, edit the name or key, and press ▬.

9. Press ◥ **DONE** to save your new shortcut.

Editing a Shortcut

To edit or reassign a shortcut:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Select **Shortcuts** and press ⬤ or ◀ (**Select**).

3. Highlight the item that you would like to edit and press ▶ (**Options**).

4. Select one of the menu items from the **Options** menu by pressing ⬤ or ◀ (**Select**). Menu items available in your **Options** menu for Shortcuts include:

   - **New:** Shows a help message for adding a new shortcut to the shortcuts list.
   - **Edit**: Allows you to edit the shortcut Name or Key.
   - **Reorder List:** To reorder, highlight a shortcut item, press ◀ (**Grab**) and move it to the desired position using ⬤/⬤. Select ◀ (**Insert**) to insert the grabbed item and press ◀ **DONE** to finish (or press ▶ **GRAB** to reorder again).
   - **Delete:** Deletes a shortcut item.
   - **Delete All:** Deletes all shortcuts items.

Note: You can also quickly access Shortcuts by pressing and holding ⬤ from the Idle screen.

Using Shortcuts

To access a menu item using a shortcut:

1. Press ◀ (**Menu**) or ⬤ to access the main menu.

2. Highlight **Shortcuts** and press ⬤ or ◀ (**Select**).

3. Highlight the desired shortcut and press ◀ (**Go To**) or ⬤.

   – or –

1. Press and hold ⬤ from the Idle screen.

2. Highlight the desired shortcut and press ◀ (**Go To**) or ⬤.
   – or –
   Press the keypad number corresponding the the shortcut.

Deleting a Shortcut

1. Press ▶ (**Menu**) or ⬤ to access the main menu.

2. Select **Shortcuts** and press ⬤ or ◀ (**Select**).

3. Select the shortcut you want to delete and press ▶ (**Options**).

4. Select **Delete** and press ⬤ or ◀ (**Select**).

5. Press ◀ (**Yes**) or ⬤ to confirm deletion.

Using PCS
Service Features

PCS Service Features: The Basics

In This Section

- ♦ **Using Voicemail**
- ♦ **Using Caller ID**
- ♦ **Responding to Call Waiting**
- ♦ **Making a Three-Way Call**
- ♦ **Using Call Forwarding**

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your PCS Service. This section outlines your basic PCS Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your PCS Voicemail and personal greeting as soon as your PCS Phone is activated.

To set up your voicemail:

1. Press and hold ⬤.

2. Follow the system prompts to create your passcode, record your greeting, record your name announcement, and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your passcode).

Note: The voicemail setup process may vary in certain affiliate areas.

Voicemail Notification

There are several ways your PCS Phone alerts you of a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying ✉ at the top of your screen for voicemail messages.

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a PCS Service Area.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

▶ Press and hold ⬤.

To display your Missed Calls:

▶ Press ◀ (**View**).

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your PCS Phone or from any other touch-tone phone. To dial from your PCS Phone, you can either speed dial your voicemail or use the menu keys.

To use One-Touch Message Access:

▶ Press ⬤. Follow the system prompts.

Using the Menu Keys on Your PCS Phone to Access Your Messages

1. Press ◀ (**Menu**) or ⬤ to access the main menu.
2. Select **Voice Mail** and press ⬤ or ◀ (**Select**).
3. Select **Call Voicemail** and press ⬤ or ◀ (**Select**).

Note: You are charged for airtime minutes when you are accessing your voicemail from your PCS Phone.

Using a Phone Other Than Your PCS Phone to Access Messages

1. Dial your PCS Phone Number.
2. When your voicemail answers, press ⬤.
3. Enter your password followed by ⬤.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press ⬤ during the header.

Voicemail Key Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 127.

Date/Time	Send Reply	Advance
Replay	Rewind	Forward
Erase	Call Back	Save
Cancel	Help	Skip

Voicemail Options

Your PCS Phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold ⬛ to access your voicemail. (If your mailbox contains any new or saved messages, press ⬛ to access the main voicemail menu.)

2. Following the system prompts, press ⬛ to change your Personal Options.

3. Press ⬛ for Expert Mode.

4. Press ⬛ to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 50 customers.

1. Press and hold ⬛ to access your voicemail. (If your mailbox contains any new or saved messages, press ⬛ to access the main voicemail menu.)

2. Following the system prompts, press ⬤ to change your Personal Options.

3. Press ⬤ for Administrative Options.

4. Press ⬤ for Group Distribution Lists.

5. Follow the voice prompts to create, edit, rename, or delete group lists.

PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

▶ After listening to a message, press ⬤. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other PCS Voicemail users.

1. From the main voicemail menu, press ⬤ to send a message.

2. Follow the voice prompts to enter the phone number.

3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other PCS Voicemail user.

1. After listening to a voice message, press ⬤.

2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked **Private**, to other PCS Voicemail users.

1. After listening to a message, press ⬤.

2. Follow the voice prompts to enter the phone number.

3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other PCS users.

1. After you have recorded a message, press ● to indicate you are satisfied with the message you recorded.

2. Press ● to mark receipt requested.

3. Press ● to send your voicemail message.

Continue Recording

▶ Before pressing ● to indicate you are satisfied with the message you recorded, press ● to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the enhanced Sprint Nationwide PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press ● for Personal Options.

2. Press ● for Greetings.

3. Press ● to record an Extended Absence Greeting.

Clearing the Message Icon

To clear the Voice Mail icon on the phone indicator:

1. Press ◀ (**Menu**) or ● to access the main menu.

2. Select **Voice Mail** and press ● or ◀ (**Select**).

3. Highlight **Clear Icon** and press ● or ◀ (**Select**) to immediately clear the voicemail icon.

Voicemail Menu Key

● Listen
　　● Envelope Information
　　● Reply
　　● Advance 8 Seconds
　　● Replay
　　● Rewind
　　● Forward Message

- Erase
- Callback
- Save
- Options

- Send a Message

- Personal Options
  - Notification Options
    - Phone Notification
    - Numeric Paging to a PCS Phone
    - Return to Personal Options Menu
  - Administrative Options
    - Skip passcode
    - Autoplay
    - Message Date & Time On/Off
    - Change passcode
    - Group Distribution List
    - Return to Personal Options Menu
  - Greetings
    - Personal Greetings
    - Name Announcement
    - Extended Absence Greeting
    - Return to Personal Options Menu
  - Expert Mode

- Place a Call

- Disconnect

Using Caller ID

Caller ID lets people know you're calling by displaying your phone number.

To block your phone number from being displayed for a specific outgoing call:

1. Press ⬛ ⬛ ⬛.

2. Enter the number you want to call, and press ⬛.

Note:	To permanently block your number, call PCS Customer Solutions.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

▶ Press ⬛ to put the first caller on hold and answer the second call.

▶ To switch back to the first caller, press ⬛ again.

▶ To end both calls, press ⬛ to end the first call; wait for the second call to ring you back, then press ⬛ again.

Tip:	For those calls when you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ⬛ ⬛ ⬛ before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press ⬤.

2. Wait until this connection is established.

3. Press ➤ (**Options**) and select **3-Way Call** with ⬤ or ➤ (**Select**). (The first person called is put on hold.)

4. Dial the second number you wish to call, and press **CALL**, ⬤, or ⬤ to initiate the call. (You can dial this number directly or press ➤ (**Browse**) to select a number from the Phone Book, Outgoing Calls, Incoming Calls, or Missed Calls.)

5. Wait until this connection is established.

6. Press ➤ (**Options**) and select **Flash** to connect the second number to the 3-way conversation.

7. Press ⬤ again to begin the three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

| **Tip:** | You can also begin a Three-Way Call by displaying a phone number stored in your internal Phone Book, Recent Calls, or Messaging. To call the third party, press ⬤. |

| **Note:** | Call Waiting and Three-Way Calling are not available while roaming off the enhanced Sprint Nationwide PCS Network. |

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number - even when your phone is turned off.

You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press ⬛ ⬛ ⬛.

2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press ◀. (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press ⬛ ⬛ ⬛ ⬛.

2. Press ◀. (You will see a message and hear a tone to confirm the deactivation.)

Note: You are charged a higher rate for calls you have forwarded.

PCS Voice Command^{SM}

In This Section

♦ **Getting Started With PCS Voice Command^{SM}**

♦ **Creating Your Own Address Book**

♦ **Making a Call With PCS Voice Command**

With PCS Voice Command, reaching your friends, family, and co-workers has never been easier - especially when you're on the go. This section outlines your optional PCS Voice Command service.

Getting Started With PCS Voice Command

With PCS Voice Command:

- You can store all your contacts' phone numbers, so you can say the name of the person you want to call.

- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.

- You can call anyone in your address book - even if you don't remember their phone number.

- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your PCS Phone, you won't lose your contacts or address book.

It's Easy to Get Started

▶ Just dial ⬛ ⬛ from your PCS Phone to activate the service and listen to brief instructions directly from your phone. (There is a monthly charge for PCS Voice Command.)

Note:	Beginning Fall 2004, please dial ⬛ ⬛ ⬛ to activate your PCS Voice Command service. Voice Command calls will still be made using ⬛ ⬛; only the setup information will be changed.

Creating Your Own Address Book

You can program up to 300 names into your personal address book with each name having up to five phone numbers. That's 1,500 phone numbers - and with the advanced technology of PCS Voice Command - you can have instant access to all of them.

There are four ways to update your address book:

● **Use Voice Recordings**: Dial ⬤ ⬤ and say, **Add name**. You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 Voice Recorded names at once.

● **On the Web**: Go to www.talk.sprintpcs.com and receive a fully functional Web-based address book to create and update your contacts.

● **Use an Existing Address Book**: Automatically merge address books from desktop software applications with Sprint Sync℠ Services for no additional charge. Click on the **Click to synchronize** button within your PCS Voice Command personal address book at www.talk.sprintpcs.com.

● **Call Directory Assistance:** If you don't have a computer or Internet access handy, you can have PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say **Call operator** and we'll add two names and numbers to your address book for our standard directory assistance charge.

Making a Call With PCS Voice Command

1. Once you've signed up for PCS Voice Command and created your address book, all you do is press ⬛ ⬛. (You'll hear a tone followed by the prompt **Ready**.)

2. After the **Ready** prompt, say in a natural voice **Call** and the name of the person or the number you'd like to call. (For example, you can say, **Call Jane Smith at work**, **Call John Baker on the mobile phone**, **Call 555-1234**, or **Call Bob Miller**.)

3. Your request will be repeated and you will be asked to verify. Say **Yes** to call the number or person. Say **No** if you wish to cancel.

4. The number will automatically be dialed. (Keep in mind that PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.)

For more helpful hints on PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

Note:	PCS Voice Command is not available while roaming off the enhanced Sprint Nationwide PCS Network.

Safety and
Terms & Conditions

Sprint

Safety

In This Section

♦ **Safety and General Information**

♦ **Consumer Information on Wireless Phones from the FDA**

♦ **Specific Absorption Rate Data**

Part of getting the most out of your PCS Phone is learning how the phone works and how to care for it. This section outlines performance and safety guidelines that help you understand the basic features of your phone's operation.

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.

The information provided in this document supersedes the general safety information in user's guides published prior to December 1, 2002.

Exposure To Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following procedures.

External Antenna Care

Use only the supplied or Motorola-approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone.

Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed. In addition, use of unauthorized antennas may result in non-compliance with the local regulatory requirements in your country.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline telephone.

Body-Worn Operation

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines. If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 7/16 inch (1.5 centimeters) from your body when transmitting.

Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 1 inch (2.5 centimeters) from your body.

Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries and antennas, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www.Motorola.com.

RF Energy Interference/Compatibility

Note: Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.

Facilities

Turn off your phone in any facility where posted notices instruct you to do so. These facilities may include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your phone when on board an aircraft. Any use of a phone must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (15 centimeters) be maintained between a handheld wireless phone and a pacemaker.

Persons with pacemakers should:

● ALWAYS keep the phone more than 6 inches (15 centimeters) from your pacemaker when the phone is turned ON.

● NOT carry the phone in the breast pocket.

● Use the ear opposite the pacemaker to minimize the potential for interference.

● Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- Give full attention to driving and to the road.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving best practices may be found in the **Wireless Phone Safety Tips** at the end of this manual and at the Motorola website: www.Motorola.com/callsmart.

Operational Warnings

For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted **Turn off electronic devices**. Obey all signs and instructions.

Batteries

Batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola original batteries and chargers**.

Your battery or phone may contain symbols, defined as follows:

Symbol	Definition
⚠	Important safety information will follow.
⊗	Your battery or phone should not be disposed of in a fire.
♻	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
⊠	Your battery or phone should not be thrown in the trash.
⊖ LiIon BATT ⊕	Your phone contains an internal lithium ion battery.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. (The flashing-light feature is not available on all products.)

Parents should monitor their children's use of video game or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.

To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

Repetitive Motion Injuries

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15-minute break every hour of game playing.

- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.

Consumer Information on Wireless Phones from the FDA

The U.S. Food and Drug Administration (FDA) provides consumer information on wireless phones at: http://www.fda.gov/cellphones/qa.html

Following are safety-related questions and answers discussed at this website.

Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission

- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products–and at this point we do not know that there is--it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the

exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand-free" kits, these so-called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February

2002, the Federal Trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/ kg.[1] Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.56 W/kg, and when worn on the body, as described in this user guide, is 0.48 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).[2]

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) website: http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) website: http://www.cwta.ca

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Terms & Conditions and Manufacturer's Warranty

In This Section

♦ **Motorola Limited Warranty for the United States and Canada**

♦ **Terms and Conditions**

♦ **Product Registration**

♦ **Export Law Assurances**

♦ **RF Energy Interference**

♦ **Wireless: The New Recyclable**

This section contains the manufacturer's warranty for your PCS Phone. For information about the Terms and Conditions of your PCS Service, see the Start Here guide. For the most recent version of the Terms and Conditions, visit www.sprintpcs.com.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks,

scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new

Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software, please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This

warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Terms and Conditions

Terms and Conditions of Services

(Effective as of November 24, 2003, until replaced)

Thanks for choosing Sprint. These terms and conditions are part of your agreement with Sprint for PCS Services.

The terms and conditions included with your PCS Phone may not be the most current version. For the most current version of the terms and conditions, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS. If you activated PCS Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions.

If you have questions about your PCS Services, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS (4727).

Para solicitar esta literatura en español, por favor contactar a 1-888-211-4PCS(4727).

Agreement. Your agreement ("Agreement") with Sprint Spectrum L.P. and any of its affiliates doing business as Sprint providing PCS Services ("Services") to you is made up of these Terms and Conditions of Service ("Terms") and the Service Plan that we agree to provide you. Your "Service Plan" is described in our marketing materials, and includes the terms, rates and features we set for that Service Plan. In the agreement, we use the words "we," "us," "our" or "Sprint" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint. You accept the agreement when you activate PCS Services or make any attempt to use our PCS Services (for example, attempting to place any call while on or roaming off the Sprint Nationwide PCS Network, using data services, etc.). We may change the Agreement at any time by giving you prior notice. Any changes to the Agreement are effective when we publish them. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If we change a material term of the Agreement and that change has a material adverse effect on you, you may terminate the Agreement without an early termination fee by calling 1-888-211-4727 within 30 days after the invoice date of the first invoice you receive after the changes go into effect. You understand and agree that taxes, Universal Service fees and other charges imposed by the government or based on government calculations may increase or decrease on a monthly basis, and that this paragraph does not apply to any increases in such taxes, Universal Service fees and other charges.

Provision of Service. Your purchase of a PCS Phone or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify for Services. Services in some areas are managed and provided under contract with Sprint by independent affiliates with access to the Sprint Nationwide PCS Network. Some

Services may not be available or may operate differently in certain affiliate markets or other areas.

Credit Verification. You must have and maintain satisfactory credit to receive and continue to receive Services. We will verify your credit before agreeing to provide Services to you and we may verify your credit at any time while we provide Services to you. Credit verification may include a review of credit reports that we receive from credit bureaus. If at any time we determine, in our sole discretion, that payment for Services may not be made when due, we may suspend Services and require that you provide payment on account or a guarantee of payment before we resume Services.

Service Plan. You may be eligible for a fixed length PCS Service Plan ("Term Service Plan") or for a month-to-month Service Plan ("Non-Term Service Plan"). We determine the Service Plan for which you qualify. Except as permitted by the Agreement, you must maintain service with us on your Term Service Plan for the minimum term associated with that Term Service Plan. We may offer non-identical Service Plans to different individuals or entities. Services and coverage under some Service Plans may be more limited than available under other Service Plans. Your Service Plan sets out the charges for Services and is your Service Plan until that Service Plan is changed, you switch to a different Service Plan, or your Services terminate. Based on your credit rating or other factors, we may require that you make a deposit, prepayment, or a series of deposits or prepayments, or be subject to an account spending limit, before Services are activated or maintained.

Changing Service Plans. If you are on a Non-Term Service Plan, you may change to a different Service Plan for which you qualify. Any change is effective at the start of your next full invoicing cycle unless otherwise specified by us at the time that you place your change order. If you change or add a different Service Plan or service feature and the change is effective prior to the start of your next full invoicing cycle, you will be invoiced a prorated amount. We may require a service charge for implementing any change directed by you in addition to the charges associated with the Service Plan or optional service features you select. If you are on a Term Service Plan and you want to change your service plan, you may be required to accept a new Term Service Plan and we may require you to pay the early termination fee set out in your Service Plan or other fee.

Termination. Non-Term Service Plan. If you are on a Non-Term Service Plan, you may terminate Services at any time by giving us notice. Subject to the terms of this Agreement, we may terminate Services at any time, with or without notice. If your Service has been suspended due to non-payment, you may be charged a reactivation fee. We may deactivate any Number before you receive notice of termination without liability to you. Termination by either of us may be with or without cause.

Termination. Term Service Plan. EXCEPT AS PERMITTED BY THE AGREEMENT, IF YOU TERMINATE YOUR TERM SERVICE PLAN BEFORE THE END OF THE TERM, OR IF WE TERMINATE SERVICES FOR CAUSE BEFORE THE END OF THE TERM, YOU WILL BE REQUIRED TO PAY THE EARLY TERMINATION FEE ASSOCIATED WITH YOUR TERM SERVICE PLAN. No early termination fee is charged if you terminate a Term Service Plan in accordance with the return policy associated with

your Term Service Plan. After the expiration of the term, the Terms relating to Non-Term Service Plans apply.

Termination. General. Regardless of whether you have a Non-Term or a Term Service Plan, we may terminate or suspend Services to you without liability if: (1) you breach any provision of this Agreement (including if you fail to pay any charges for Services); or (2) you fail to pay any charges due us for equipment or otherwise. If Services are terminated before the end of your current invoicing cycle, we will not prorate the monthly recurring charge to the date of termination, and you will not receive a credit or refund for any unused minutes in your Service Plan.

Use of Services and Equipment; Availability. You must be at least 18 years old to subscribe to our Services. We may require you to provide proof of your age and identity. If you are under 18 years old you may be eligible for certain Services that have Account Spending Limits if a person 18 years or older is also named as a subscriber on the Account. Your PCS Phone will not accept the services of any wireless provider other than Sprint (but see Roaming). Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. You may not resell or lease Services or equipment to anyone.

Coverage. Most services are only available within the operating range of the Sprint Nationwide PCS Network (also see Roaming). Coverage is not available everywhere. Coverage and quality of Services may be affected by conditions within or beyond our control, including network problems, signal strength, your equipment, and atmospheric, geographic, or topographic conditions. We do not guarantee service availability or that there will be no interruptions or delays in Services (e.g., dropped calls, blocked calls, etc.).

Number. We may change the phone number ("Number") assigned to your PCS device without compensation by giving you prior notice. You do not own the Number. You may not modify the Number we program into any phone or other equipment, duplicate the Number to any device other than that authorized by us or, except as allowed for by law, transfer (port) the Number to any other individual or entity. If you transfer the Number to another carrier, the terms of the Agreement (including the rights and obligations set forth in the Termination paragraphs) still apply. In certain instances, you may transfer a Number from another carrier to Sprint. Sprint does not in any way guarantee that such transfers to (or from) Sprint will be successful. If a transfer to Sprint is not successful, you will be responsible any discounts provided to you with the purchase of your PCS device. See our printed in-store materials or visit www.sprintpcs.com for additional important information on Number transfers.

Phone Activation Fee. You may be required to pay a non-refundable phone activation fee when you activate a new Number, have us switch a Number to a different phone, have your current Number changed, we activate a different phone on your existing account or your Service Plan says so.

Charges. For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful

in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. An exception is that you are not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated. You will be charged peak rates for the entire duration of calls initiated during the peak time periods applicable to your Service. You will be charged off-peak rates for the entire duration of calls initiated during the off-peak time periods applicable to your Service. In addition to these usage charges, you may be charged for recurring monthly service charges, applicable local and long-distance toll charges, other usage charges, (including voicemail access, call waiting, call forwarding, etc.), connection fees, roaming charges, directory assistance, call completion charges, account review and management charges, optional features you select at an extra cost, surcharges related to government programs, and taxes. Charges for most Services are incurred in one-minute increments, with partial minutes of use rounded up to the next highest minute. You must pay, by each invoice due date, all charges for Services provided to the Number for each phone or other equipment that our records show you activated, no matter who actually uses or has possession of the phone or other equipment at the time Services are provided.

PCS Vision (Third Generation) Wireless Charges. For PCS Vision wireless services, you will be charged on a per kilobyte basis for data used, rather than for airtime used. As long as your PCS Vision device is connected to the Sprint Nationwide PCS Network ("PCS Vision network"), you will be incurring data usage charges. You are responsible for all data activity from and directed to your PCS Phone, regardless of who initiates the activity. We will invoice you for all data directed to the internet address (or "IP address") assigned to your device in a given PCS Vision session, regardless of whether your device actually receives the data. You will be charged for data usage initiated by others as well as those you initiate. You will be charged for additional data used in transporting and routing on the network. You will be charged for partial and interrupted data downloads or other use, including re-sent data, and for unsuccessful attempts to reach websites and use other applications and services, including those resulting from dropped network connections. If you use a Premium Service (including services provided by third parties but for which you are billed on your PCS Invoice), you will be charged for data used in transport and routing in addition to the charge for the Premium Service. The amount of data used and charged to you will vary widely, depending upon the specific PCS Vision wireless application or other service you use, the amount of data used in the specific application or service, and network congestion and other matters. For this and other reasons, estimates of data usage - for example, the size of downloadable files - will vary from what you actually use. You cannot receive incoming calls while using third generation services. Data usage will be rounded up to the next whole kilobyte. Kilobyte usage will be rounded up to the next full cent. Rounding up will occur at the end of each separate session or each clock hour (at the top of each hour), if the session spans more than 1 clock hour. When traveling on our PCS Vision network, a session may be ended and new session initiated, although no interruption to the actual data session will occur. Your invoice will not separately

identify the number of kilobytes attributable to your use of specific sites, sessions or services used.

PCS Vision Premium Services. Your PCS Vision wireless services may allow you to access or download premium content for an additional charge. Certain PCS Vision services (e.g., games, ringers and screen savers) primarily contain premium services content. Access to and downloading of premium content is not included with PCS Vision services. The additional charges for this premium content will be billed to you on your PCS Invoice. You will be charged for this content (at rates and charges specified at the time of access or download) that will be in addition to data usage charges you will incur while connected to the enhanced PCS Vision network. We provide no warranties and make no representations or claims with regard to third-party Premium Services. In certain instances, subject to the terms of the content purchased, we may delete premium and non-premium items downloaded to available storage areas (e.g., your vault), including any pictures, games and other content. We may limit the amount of Premium Services you may purchase in a specific timeframe (month, week, day, or other time period). We may suspend your use of Premium Services without prior consent or notice if we have reason to suspect fraudulent or unauthorized use of your Premium Services account, but we make no assurances that we will suspend your account.

Other Terms Applicable to PCS Vision Wireless Usage. Use of PCS Vision wireless services requires the purchase of a separate third generation wireless compatible phone or other device and is subject to any software, memory, storage or other limitation in the phone or other equipment. Not all applications and services work, or work the same, on all third generation wireless phones and devices. Check the materials accompanying your phone or device to determine which applications and services it will support. PCS Vision wireless services are not available while off the PCS Vision network. PCS Vision services are not available for server devices or host computer applications, other systems that drive continuous heavy traffic or data sessions, or as substitutes for private lines or frame relay connections. Unlimited PCS Vision plans/options are only available with phones or PCS smart phones where the device is not being used as a modem in connection with other equipment (e.g., computers, PDAs, etc.) through use of connection kits or other phone-to-computer/PDA accessories, or Bluetooth or other wireless technology. Sprint reserves the right to deny or to terminate service without notice for any misuse. Sprint is not responsible for any opinions, advice, statements, services, applications or other information provided by third parties and accessible through PCS Vision wireless services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the PCS Vision wireless services. You are responsible for evaluating such content. Use of certain PCS Vision wireless services, including some messaging services, may result in the disclosure to others of your email address and other information about you in connection with your internet usage. Your accessing of, or use of, third party sites or services accessible PCS Vision wireless services may require the disclosure of information about you, subject to the policies of those sites and services. You consent to receiving advertising, warnings, alerts and other messages, including

broadcast messages. Your access to PCS Vision wireless services is controlled by a password.

Voice Command. PCS Voice Command is an optional service that allows you to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. Airtime and applicable long distance charges for a call completed from your Number using the Voice Command feature begin when you press or activate the TALK or similar key(s) and end when your call is terminated by hitting the END key or by returning to the Voice Command platform. If you initiate and complete another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into your Voice Command address book will incur additional charges.

Invoicing. Invoicing cycles are approximately 30 days in length. Invoicing cycles and dates may change from time to time. Except as otherwise provided in your Service Plan, monthly recurring charges (MRCs) are invoiced one invoicing cycle in advance. Charges for Services are usually invoiced as soon as possible after the charges accrue. We may, however, invoice you for usage and charges occurring before the invoicing cycle being invoiced, if they were not previously invoiced. If you are invoiced for usage incurred during a prior invoicing cycle, those minutes will be applied to your Service Plan minutes for the current invoicing cycle. However, if you change your PCS Service Plan between the time the usage was incurred and the beginning of the current invoicing cycle, those minutes from the prior invoicing cycle will be charged at the rate per minute for usage over included minutes provided in the Service Plan in effect at the time the usage was incurred.

Payment. If you have authorized payment for Services or equipment by credit card or by debiting a bank account, no additional notice or consent is required before we invoice the credit card or debit the bank account for all amounts due to us or billed by us on behalf of a third party. You must promptly notify us of any change in your invoicing address or of the credit card or bank account used for payment. We reserve the right to require payment by money order, cashier's check or other secured form of payment. If we take action to receive payment beyond invoicing you for charges for Services or equipment, you must pay our costs and expenses of collection, including attorneys' fees and expenses, the fees of any collection agency and court costs. If we act as an invoicing agent for a third-party service provider, payments received are first applied to amounts due and owing to us and any remaining amounts are applied to sums due and owing to the third-party service provider. We may immediately charge an additional fee for any check or other negotiable instrument endorsed by you and returned unpaid by a financial institution for any reason. You may be charged fees for certain methods of payment.

Late Payment Charges. Payment is past due if we do not receive it by the due date shown on your invoice. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 5% per month or at the highest rate allowed by law. Acceptance of late or partial payments (even if marked "paid in

full") does not waive our right to collect all amounts that you owe us. If your Service has been suspended due to non-payment, you may be charged a reactivation fee.

Disputed Charges. You must raise any dispute that you have about any charges invoiced to you within 15 days of the date of the invoice or you have accepted the invoice. You may notify us of any dispute by notifying PCS Customer Service Solutions. Calls to our sales or general business offices are not notice of a dispute. If disputed invoice procedures are described on the invoice, you must follow them.

Account Spending Limit. If we agree to provide Services to you on an Account Spending Limit basis, we will tell you your Account Spending Limit before we start Services to your Number, or as reasonably practicable after the limit is imposed. If we require a deposit for you to establish or keep Services on an Account Spending Limit basis, we will hold the deposit as partial guarantee of payment for Services (see Deposits). Charges for Services accrue against your Account Spending Limit as they are incurred. We may charge an initial ASL start up fee. We may charge a monthly ASL service fee, in addition to your recurring monthly service charge. We may suspend Services to your Number without prior notice to you when your account balance reaches your Account Spending Limit. Services are restored when you have paid any past due balance and pay a specified minimum amount to reduce your account balance below your Account Spending Limit. We may change this minimum amount at any time upon notice to you. You may pay any past due balance and the minimum amount by any method authorized by Sprint. Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on an Account Spending Limit basis, Services and coverage may be limited in certain ways. You must pay all charges for Services even if they exceed the amount of your Account Spending Limit.

Clear Pay. If we agree to provide Services to you as a Clear Pay customer, we may suspend Services to your Number without prior notice to you immediately when your bill becomes past due. Even if your bill is not past due, we may suspend services if your unpaid usage exceeds $125 or another amount to be determined by your past credit or usage history. If we require a deposit for you to establish or keep Services as a Clear Pay customer, we will hold the deposit as partial guarantee of payment for Services (see Deposits, below). Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on as a Clear Pay basis, Services and coverage may be limited in certain ways. You must pay all charges for Services whether or not your Services are suspended or terminated.

Deposits. If we require a deposit for you to establish or keep Services, we will hold the deposit as partial guarantee of payment for Services. We may change the deposit amount at any time to reflect revised estimated monthly charges based upon your usage. A deposit may not be used to pay any invoice (unless it is used to pay a final invoice) or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest, if any, on the deposit is subject to change. We

may mix deposits with our other funds. If Services are terminated for any reason, we may, without notice to you, apply your deposit toward payment of outstanding charges and return any excess to you at your last known address within 75 days after termination of Services. If the U.S. Postal Service cannot deliver the money to you and returns it to us, we will hold it for you for one year from the date of return and, during that period, we may charge a servicing fee against the deposit balance. Any money held during this one-year period will not accrue interest for your benefit. You forfeit any portion of the money left after the one-year period.

Wireless Web and Voice Portal Services. Wireless Web Services are part of the Services that can be obtained through Sprint. Wireless Web Services are not available in all markets or while roaming off the Sprint Nationwide PCS Network. Use of Wireless Web Services requires an Internet-ready PCS Phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. Wireless Web Services are not available on PCS Vision phones or devices. The Caller ID blocking feature is not available when using Wireless Web Services. Any use of Wireless Web Services deducts from your Service Plan minutes. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, you are charged for the time during which the network attempts to connect the call. You are charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint Nationwide PCS Network. Not all Internet sites can be accessed and you may receive an error message if you attempt to access a site that cannot be accessed through Wireless Web Services. You are also charged for Wireless Web connections to review your PCS account information. Wireless Web Services are not available with all Service Plans. Sprint is not responsible for any opinions, advice, statements, services or other information provided by third-parties and accessible through Wireless Web Services or Voice Portal Services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. You are responsible for evaluating such content.

Taxes and Surcharges. We invoice you for taxes, fees and other charges levied by or remitted directly to federal, state or local authorities, or foreign government on Services including, without limitation, sales, gross receipts, use, and excise taxes. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Any tax exemption applies only from the date we receive a valid tax-exempt document.

We also invoice you for fees that we collect and remit to the government such as Universal Service, and for surcharges that we collect and keep to pay for the costs of complying with government mandates such as number pooling and portability, and Enhanced 911 service. These charges are neither taxes nor government imposed assessments.

Roaming. Calls made while off the Sprint Nationwide PCS Network are "roaming" calls. Your PCS Phone is specifically designed and engineered to work only on the Sprint Nationwide PCS Network. It works on another CDMA PCS provider's system

only when a roaming agreement is in place between Sprint and the other providers. If your PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint Nationwide PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Sprint and the other providers. If we do not have a roaming agreement in place, you may be able to place roaming calls "manually" by using a valid credit card. If there is a gap or other interruption of coverage within a PCS coverage area that prevents connection with the Sprint Nationwide PCS Network and your dual-band phone is set to roam automatically when outside PCS coverage, you may incur roaming fees within a PCS coverage area. Certain features and services may not be available when roaming (including PCS Vision, voicemail, call waiting, call forwarding, etc.).

Phones and Other Equipment. Phones and other equipment may be purchased and returned as provided in the purchase documents. We are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Lost or Stolen Equipment. If your phone or other equipment is lost or stolen, you must notify us by calling PCS Customer Service Solutions. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment before you notify us of the loss or theft. We will deactivate Services to the Number upon notification to us of any loss or theft. You may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation fee. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Messages. You will incur airtime usage charges when accessing your voicemail from your PCS Phone. You may also incur charges in accessing text messages from your PCS Phone. You may access your voicemail without incurring airtime usage charges by checking your voicemail from a wireline phone. We may impose limits on the number of voicemail or text message that can be retained through your PCS account. Audible or visual indicators of text or voicemail messages, including mailbox icons on your PCS Phone, may not always provide an up to date indication of new messages. In certain instances, you may be required to manually reset or clear your mailbox indicator.

Caller ID. If you do not want people you call to receive the Number assigned to your phone, you must call PCS Customer Service Solutions for information about automatic Caller ID blocking. The Number assigned to your phone can be blocked on a per-call basis by dialing *67 + Destination Number + TALK (or similar key), but Caller ID delivery resumes on the next call you make. Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

TTY Access. A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. TTY doesn't work with all PCS Phones. If you have a PCS TTY-capable phone, it may not function effectively, or at all, when attempting 911 calls due to the equipment or software of the answering agency. Therefore, a TTY device should not be relied on for 911 calls.

Pay-Per-Call Service. We will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

International Calling. You may be limited in the international destinations that you can call with Services. You should contact PCS Customer Service Solutions for information about international destinations that you cannot call.

Limitation of Liability. Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated MRC for Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated MRCs for Services to you during the affected period. Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

a) any act or omission of any telecommunications service or other service provider other than us;

b) any directory listing;

c) any dropped calls or inability to place or receive calls;

d) any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;

e) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;

f) the use of Wireless Web Services and PCS Vision applications and services, including the accuracy or reliability of any information obtained from the Internet using Wireless Web Services or from Voice Portal Services, PCS Vision wireless services or Internet services, content or applications not supported by Sprint PCS;

g) any late or failed message delivery;

h) any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;

i) the installation or repair of any products or equipment by parties who are not our authorized employees or agents;

j) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;

k) any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services; or

l) your negligent or intentional act or omission.

NO CONSEQUENTIAL OR OTHER DAMAGES. UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

Indemnification. You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney's fees and costs incurred by us arising from any actions or claims to which this indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

MANDATORY ARBITRATION OF DISPUTES. ANY CLAIM, CONTROVERSY OR DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY AND/OR ANY OF ITS EMPLOYEES, AGENTS, AFFILIATES OR OTHER REPRESENTATIVES, WHETHER SOUNDING IN CONTRACT, STATUTE, OR TORT, INCLUDING FRAUD, MISREPRESENTATION, FRAUDULENT INDUCEMENT, OR ANY OTHER LEGAL OR EQUITABLE THEORY AND REGARDLESS OF THE DATE OF ACCRUAL OF SUCH CLAIM, CONTROVERSY OR DISPUTE SHALL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THE QUESTION OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION. HOWEVER, NOTHING CONTAINED IN THIS ARBITRATION PROVISION SHALL PRECLUDE THE CUSTOMER FROM RESOLVING ANY CLAIM, CONTROVERSY OR DISPUTE IN SMALL CLAIMS COURT HE OR SHE OTHERWISE WOULD HAVE THE RIGHT TO PURSUE.

A single arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of CPR or, alternatively, may be selected by agreement of the parties, who shall cooperate in good faith to select the arbitrator. The arbitration will be conducted by, and under the then-applicable rules of the CPR Institute for Dispute Resolution. All expedited procedures prescribed by the applicable rules will apply. Any required hearing fees and costs shall be paid by the parties as required by the applicable rules or as required by applicable law, but the arbitrator shall have the power to apportion such costs as the arbitrator deems appropriate.

The arbitrator's decision and award will be final and binding (subject to the appeal clause below), and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

An appeal may be taken under the CPR Arbitration Appeal Procedure from any final award of any arbitral panel in any arbitration arising out of or related to this agreement that is conducted in accordance with the requirements of such Appeal Procedure. Unless otherwise agreed by the parties and the appeal tribunal, the appeal shall be conducted at the place of the original arbitration.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorney's fees.

Notices. You may get our current address for written notice by calling PCS Customer Service Solutions. Written notice to you is sent to your last known address in our invoicing records. Written notice is effective three days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling PCS Customer Service Solutions, and (2) we may notify you by leaving a message for you on your PCS Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Choice of Law; Jurisdiction. This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles.

General. If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. This Agreement is subject to any applicable federal and state law (collectively, "Applicable Laws"). If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with Applicable Laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. Section headings are for descriptive purposes only and are not used to interpret this Agreement. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of this Agreement survive termination of this Agreement. If there is a conflict, the Service Plan (including any Term Service Plan) controls over the Terms.

Product Registration

Online Product Registration: http://www.motorola.com/warranty

Product registration is an important step toward enjoying your new Motorola phone. Registering helps us facilitate warranty service, and permits us to contact you should your phone require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

RF Energy Interference

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices in the United States, including information on where to recycle wireless devices near you, please visit www.recyclewirelessphones.com.

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