



Sprint Printable User Guide

A downloadable, printable guide to your phone's features.

MOTOROLA **PHOTON™ Q** 4GLTE



Available applications and services are subject to change at any time.

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Get Started

The following topics give you all the information you need to set up your phone and Sprint service the first time.

Your Phone at a Glance

The following illustration outlines your phone's primary external features and buttons.



Set Up Your Phone

You need to charge the battery to begin setting up your phone.

1. Charge your battery for at least three hours.



2. Press and hold the **Power** key on top of your phone to turn it on.



- If your phone is activated, it will turn on and show setup instructions.
- If your phone is not yet activated, see [Activate Your Phone](#) for more information.

Note: Please read the battery use and safety text in the important legal and safety information packaged with your phone.

WARNING: NON-REMOVABLE BATTERY. This product uses a non-removable battery. The battery should only be replaced by a Motorola Authorized Service Center. Do not attempt to remove the back cover, or remove or replace your battery; doing so may cause injury and damage to the product which is not covered by your warranty.

Note: If your phone becomes unresponsive, try a forced reboot—press and hold both the Power key and the Volume Down key for about 10 seconds.

Activate Your Phone

Depending on your account or how and where you purchased your phone, it may be ready to use or you may need to activate it for your Sprint account.

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically. To confirm your activation, make a phone call.
- If you received your phone in the mail and you are activating a new phone for an existing number on your account, you will need to go online to activate your new phone.

- From your computer's Web browser, go to sprint.com/activate and complete the on-screen instructions to activate your phone.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip: Do not press the **Power** button while the phone is being activated. Pressing it cancels the activation process.

Note: If you are having any difficulty with activation, contact Sprint Customer Service by calling **1-888-211-4727** from any other phone.

Complete the Setup Screens

After activation and any required updates, your phone should power off and then back on again. After the restart, you'll see a Welcome screen. You can then complete the Setup steps.

1. Touch **Start** to begin the setup application. Follow the prompts to set up your phone and accounts.
 - **Got Google™?** Create or sign in to your Google account.
 - **Backup and restore:** Choose whether or not to back up data with your Google Account.

Note: You do not need to sign up for a Google Account to make a phone call. However, to download applications from the Google Play™ Store, you need to link your phone to a Google Account.

2. Touch **Done**.

Note: To skip account setup and go directly to the home screen, touch **Skip** from the Welcome page. You can set up accounts in the Accounts settings menu.

Set Up Voicemail

You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. Touch  **Phone** then touch and hold  (the number 1 on the dialpad) or touch **Apps**  >  **Voicemail**.
2. Follow the prompts to:
 - Create your password.
 - Record your name.

- Record your greeting.

Note: Voicemail Password – Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

For more information about using your voicemail, see [Voicemail \(Traditional\)](#) or [Visual Voicemail](#).

Sprint Account Information and Help

Find out about account passwords and information about managing your account and finding help.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to [sprint.com](#). (Click **Sign in/Register** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service) you can get a sub-account password at [sprint.com](#).

Voicemail Password

You'll create your voicemail password when you set up your voicemail. See [Set up Voicemail](#) for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to [sprint.com](#) or call Sprint Customer Service at **1-888-211-4727**.

Manage Your Account

Manage your Sprint account from your computer, your Sprint phone, or any other phone.

Online: [sprint.com](#)

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.

- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like Sprint Picture Mail, games, ringers, screen savers, and more.

From Your Sprint Phone

- Touch  * 4  to check minute usage and account balance.
- Touch  * 3  to make a payment.
- Touch  * 2  to launch Sprint Zone, with access to account information, phone details, tips and tricks, and more. To contact Sprint Customer Service, touch **Call Sprint**.

From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-888-788-4727**.

Sprint Support Services

Sprint 411 and Sprint Operator Services let you easily access information and calling assistance from your Sprint phone.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

- Touch  4  1  1 .

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

- Touch  0 .

For more information or to see the latest in products and services, visit us online at sprint.com

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The following topics will introduce the basic functions and features of your phone.

Tip: Phone Software Upgrades – Updates to your phone’s software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Touch **Apps** > **Settings** > **System Update** > **Update Motorola software** to search for and download available updates.

Your Phone’s Layout

The illustrations and descriptions below outline your phone’s basic layout.





Note: From the home screen, press the voice key to start a voice search. If you're composing a message, press the voice key to begin dictation.

Key Functions

- **3.5 mm Headset Jack** allows you plug in either a stereo headset (included) or an optional headset for convenient, hands-free conversations.
- **Notification Light** alerts you when you receive a message, such as an email, text message, or voice mail. Also alerts you when the battery is running low on power.
- **Front Camera** allows you to video chat with friends and family.
- **Micro USB Connector** connects the phone charger or an optional USB cable (included).
- **Micro HDMI Connector** connects your phone to a television.
- **Camera Key** opens your camera to take photos or videos.
- **microSD Slot** allows you to install additional memory.
- **Volume Keys** adjust the ringer volume or adjust the voice volume during a call.
- **Power Key** turn the phone on or off or put the display to sleep.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

- **QWERTY Keyboard** slides out from the left side of the phone.
 - **Caps Lock Indicator** shows when the CAPS lock is on.
 - **Tab/Voice Key** works the same as the Tab key on your computer keyboard. Press **Shift** and then the **Tab/Voice** key to start a voice search, or to use the voice dictation feature to enter text.

- **Shift Key** press to type capital letters or symbols.
- **Space Key** press to enter a space.
- **Enter Key** press to begin a new line. Pressing the Shift Key and the Enter Key at the same time also begins a new line.
- **Delete Key** press to delete a character.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On

- Press and hold the **Power** key.

Once your phone is on, it may display “**Searching for Service.**” When your phone finds a signal, it enters standby mode—the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

Tip: The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turn Your Phone Off

- Press and hold the **Power** button to open the phone options menu. Touch **Power off** > **OK** to turn the phone off.

Your screen remains blank while your phone is off (unless the battery is charging).

Turn Your Screen On and Off

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

- To quickly turn the screen off, press the **Power** button. Pressing it again or receiving an incoming call will turn on your phone screen and show the lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone’s screen is off.

Turn the Screen On and Unlock It

1. To turn the screen on, press the **Power** button.
2. Drag the lock  to the right to unlock the screen.
 - If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See [Set Up Screen Lock](#).

Touchscreen Navigation

Your phone's touchscreen lets you control actions through a variety of touch gestures.

Touch Gestures

- **Touch:** Choose an icon or option.
- **Touch and Hold:** Select an item and open an action bar.
- **Drag:** Move items in the home screen, or scroll slowly through lists.
- **Flick:** Scroll quickly between views or through lists.

Tip: When you flick a long list, touch the screen to stop it from scrolling.

- **Pinch or double-touch:** Zoom in and out on websites, photos, and maps.

Phone Covers

Your touchscreen might stay dark during calls if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.

Screen protectors can also interfere with touchscreen performance.

Your Home Screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Home Screen Overview

Your home screen can extend beyond the initial screen. Flick the screen left to access the Quick Settings page, or flick right to add or display additional pages.



Note: Your home screen might look a little different.

Customize the Home Screen

Learn how to add, move, or remove items from the home screen.

Add Items to the Home Screen

- **Widget:** Touch **Apps** (⋮), touch **Widgets** at the top, and then touch and hold a widget (or flick left to see more widgets).
- **Shortcut:** Touch **Apps** (⋮), touch and hold an app and then drag it to a spot on the home screen page.

To create a shortcut folder, drag one shortcut onto another to put them both in a folder. To add other shortcuts, drag them onto the folder icon. To name the folder, touch it and enter a name at the bottom.

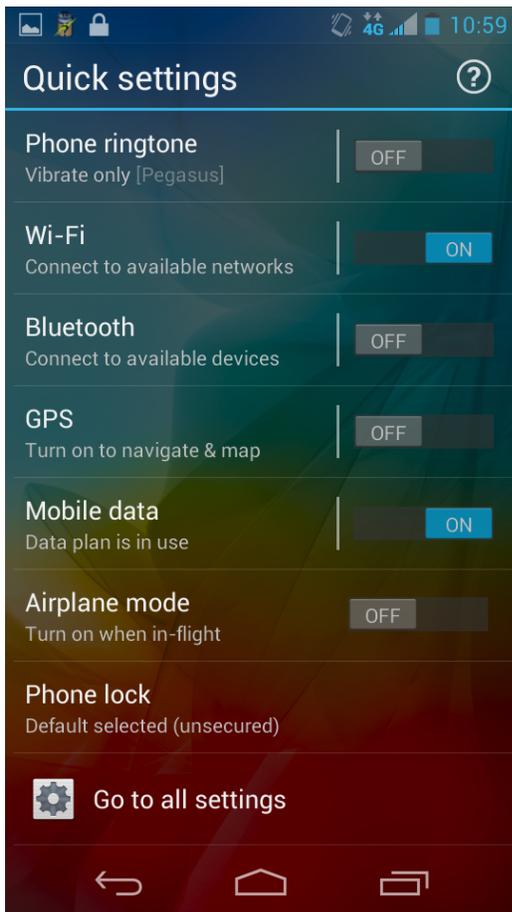
- **Wallpaper:** Touch and hold a blank spot on the home screen. Select a wallpaper source from your Gallery, ID wallpapers, Live wallpapers, and Wallpapers.

Move or Remove Items on the Home Screen

- To move the item, touch and hold it, and then drag it to a new location.
- To remove the item, touch and hold it, and then drag it to **Remove** at the top of the screen.

Quick Settings

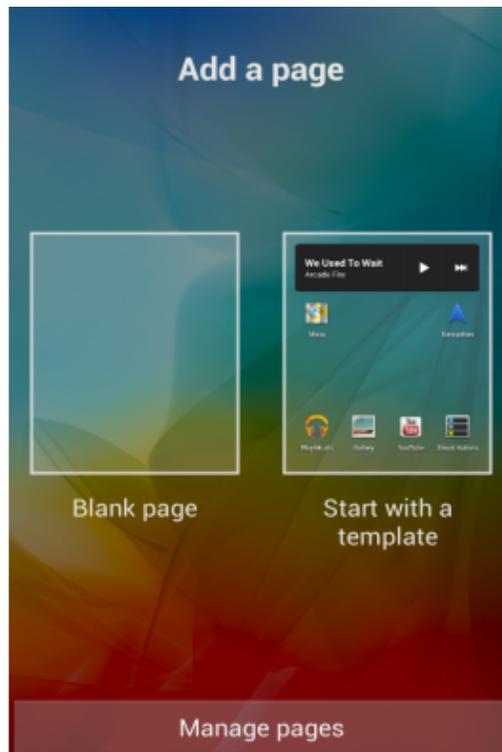
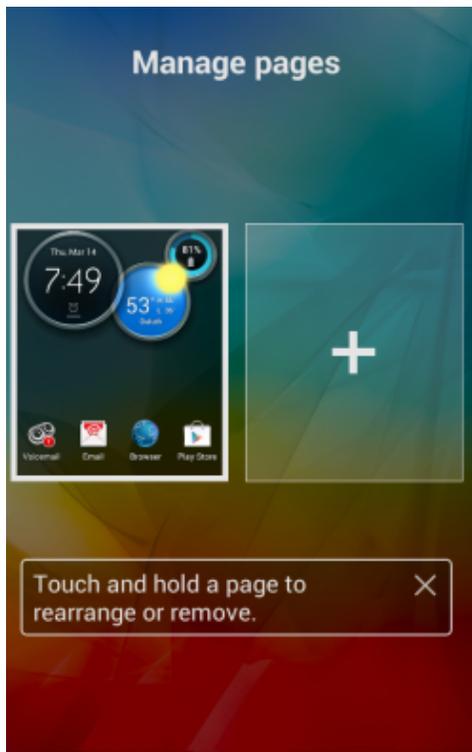
To quickly access the commonly used Settings from the home screen, flick left.



Turn on (or turn off) Wi-Fi, Bluetooth, GPS, and Mobile data. Silence your ringtone, change your phone lock settings, select your phone's Airplane mode. Touch  **Go to all settings** to change other preferences not shown on the Quick Settings screen.

Extended Home Screens

To create more home screen pages for additional shortcuts and widgets, touch Home  to view the Manage pages screen. (Flick right if you can't see it.) On the Add a page screen, choose **Blank page** create your own, or **Start with a template**.



To rearrange or remove home screen pages, touch **Manage pages**.

App List

The app menu shows you all of your applications. To open it from the home screen, touch **Apps** .



Flick left and right to see all of your apps. Any new apps that you download (see [Google Play™ Store](#)) are added to the app menu.

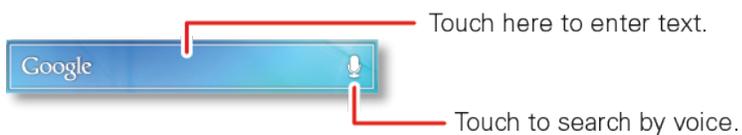
To close the app menu, touch Home  or Back .

Recent Apps

Touch Recent Apps  to see the last few apps you used, and then touch the app you want. Touch Back  to return to the home screen.

Search

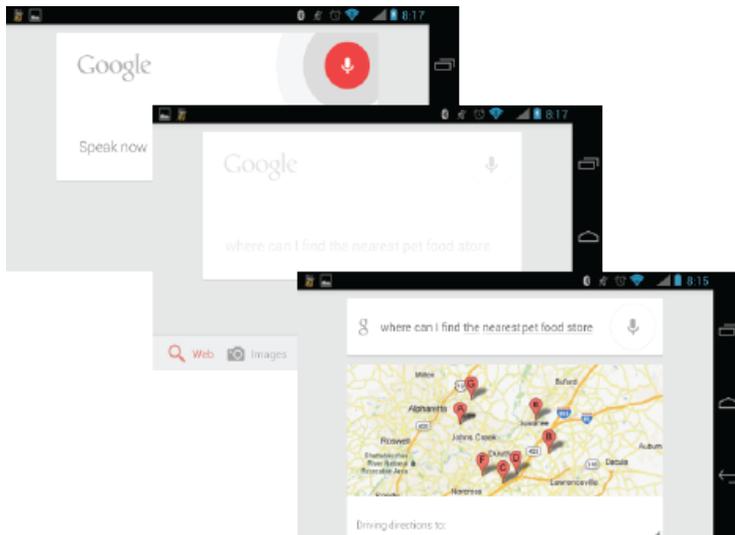
Use the search widget on the screen to search your phone or the Web.



Note: You can also use the Voice search key on the keyboard.

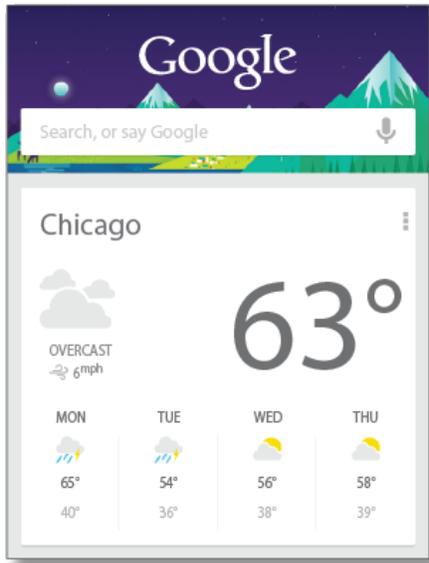
Voice Search

It is easy to search using your voice. Touch the microphone icon  on any search bar, or use the microphone key on your QWERTY keyboard. Begin speaking when you see **Speak now**. What you say appears on screen, quickly followed by search results.



Google Now

Google Now uses your search history, location history, and Google™ services to provide the information you need, when you need it. The service is always working for you in the background—you don't have to ask for anything. Google automatically notifies you when new information is available.



If you set up a Google Account when you initially set up your phone, touch the lower navigation bar and drag up into the home screen to start Google Now for the first time. Touch **Next** to review Google Now information, then touch **Learn more**, **Yes I'm in** or **No, maybe later**.

Status Bar

Your phone's display provides information about your phone's status and options.

Status Icons

- To view notification alerts, touch the status bar and drag it down.

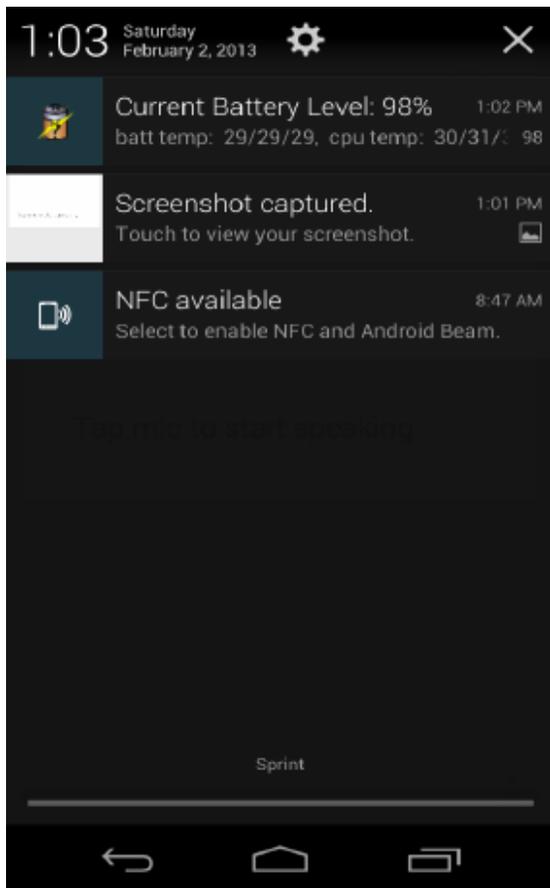
This list identifies some of the symbols you'll see.

Icon	Description
	Bluetooth® Active
	GPS Active
	Wi-Fi Active
	Downloading
	Vibrate Mode
	Ringer Off

Icon	Description
	Mute Call
	Speakerphone Active
	Network (Full Signal)
	3G (Data Service)
	4G (Data Service)
	Airplane Mode
	Sync Active
	Alarm Set
	Battery (Charging)
	Battery (Full Charge)
	Missed Call
	Mobile Hotspot Active
	Mobile Hotspot Connected to Device

Notifications

Your phone displays notification icons on the left side of the status bar. To view notification details, drag the status bar down. Notifications can be expanded (or collapsed) allowing you to focus on the items you need to see. Touch and hold a notification, then touch **App info** for more details. Take appropriate action for a notification: “Snooze” an alarm, return a call, open a text, get an updated traffic report.



Enter Text

You can type on your phone using either the slide-out QWERTY keyboard or one of the available touchscreen keyboards.

Slide-out QWERTY Keyboard

Open the slide-out QWERTY keyboard to type faster and more conveniently. The slide-out keyboard also comes with special keys that let you quickly access menus and search your phone.

1. Hold the phone sideways, with the front panel buttons to your right
2. Push the screen panel up with your thumbs to reveal the slide-out keyboard.



Note: When the slide-out keyboard is opened, the display stays in landscape mode and you will not be able to use the onscreen keyboard.

3. Start an app or select a field that requires entry of text or numbers.
4. Press the letter keys to enter text. Press the following keys to enter uppercase letters, numbers, special characters, or symbols:

- **Shift key** (Shift ↑)

- Press once to capitalize the next letter you select.
- Press twice to lock the key and type a series of uppercase letters (this works just like the Caps Lock key on your computer keyboard). The cursor changes when you lock the shift key.
- To unlock, press the shift key once again.

- **Caps Lock key** (caps lock)

- Press once to type a series of uppercase letters.

5. Use the navigation keys on the right side of the slide-out keyboard to move the cursor.

Tip: When you type, your phone suggests words for you. You can turn this on or off or explore other options by touching **Apps** (⋮) > **Settings** (⚙️) > **Language & input**.

Note: When you're entering text, press the Voice Key to begin voice recognition dictation.

Touchscreen Keyboards

Certain applications let you use a touchscreen keyboard Touch Back  to close it. To move the cursor, touch where you want to move it.

Your phone offers you a choice of several different touchscreen keyboards for entering text. The keyboard appear automatically onscreen when you touch a text entry field, and they can be used in either portrait or landscape mode. You can also use the Google Voice typing option to enter text using your voice (see [Google Voice Typing](#) for details).

The methods available include:

- **Android keyboard** lets you use a traditional QWERTY setup to enter text. Additional options expand your ability to enter text faster and more accurately. See [Android Keyboard](#) for details.
- **Swype** lets you enter letters and words in one continuous motion by swiping your finger across the letters. See [Swype Keyboard](#) for details.

Android Keyboard

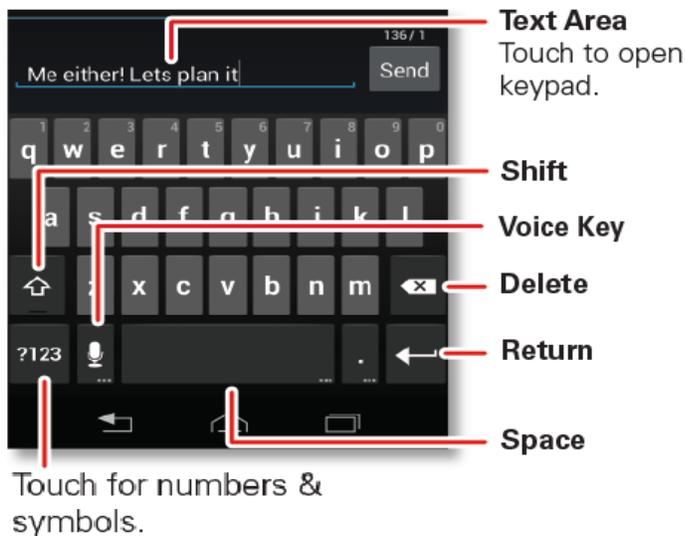
Follow the directions below to assign the Android keyboard as your default text entry keyboard.

Assigning the Android Keyboard for Text Entry

1. Touch **Apps**  >  **Settings** > **Language & input**.
2. Touch the check box next to **Android keyboard (AOSP)**.

Using the Android Keyboard

Use the Android touchscreen keyboard to enter letters one at a time.



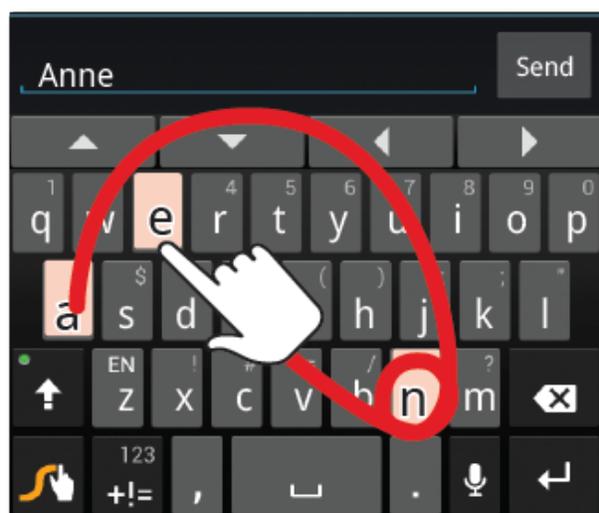
Swype Keyboard

The Swype™ keyboard lets you enter words by drawing a path from letter to letter in one continuous motion. When you lift your finger after the last letter of a word, a space is automatically added.

Assigning the Swype Keyboard for Text Entry

1. Touch **Apps**  >  **Settings** > **Language & input**.
2. Touch the check box next to **Swype**.

Using the Swype Keyboard



To enter a word, just trace a path through the letters.

To capitalize, go above the keypad.

For double letters, circle the letter.

- To enter the small number or symbol at the top of a key, touch and hold the key.

- To enter several symbols, touch **+!=**.
- To enter apostrophes in common words (like “I’ll”), drag through the apostrophe key.
- To correct a word, double-tap it. Swype shows a small menu of other word options. Swype might also show a menu if it cannot guess your word.
- If Swype does not know a word, touch individual letters to enter it. Swype remembers, so next time you can just drag over the letters.

Google Voice Typing

Google Voice typing uses Google voice recognition to convert speech to text.

You can access Google Voice option by touching a text field to open a touchscreen keyboard, then touching the microphone icon .

Tips for Editing Text

Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To...	Instructions
Enter alternate characters	On the QWERTY keyboard, press  Shift and the desired key. On the Android touchscreen keyboard, touch and hold the letter to enter the associated number, or touch  ?123 to enter numbers or  =\< to enter symbols.
Enter one capital letter	Touch  Shift .
Enter only capital letters, until you touch  Shift again	Touch  Shift twice. Touch again to revert to lowercase.
Select text	Touch and hold text to select it. Or, when viewing a Web page or received message, touch and hold text until you see two bookend cursors. Drag the cursors to either end of the text to select. Touch the selected text for more options.
Cut or Copy selected text	Touch and hold text to select a word. To select all text, touch Select All . Then select  Cut or  Copy .
Move the cursor	Touch where you want to move the cursor. When you see

To...	Instructions
	a blue icon, drag it to where you want the cursor.
Paste cut or copied text	Touch and hold location to paste, then touch Paste or  .
Delete a character (hold to delete more)	Touch  Delete .

Auto-Correction

As you type, your phone suggests words from your dictionary and chosen language.

If you have Auto Correction enabled, your phone also automatically enters apostrophes in some words, like “don’t.” You can also touch two keys at the same time, such as  **Shift** with a letter.

Phone Calls

With the Sprint National Network and your phone's calling features, you can enjoy clear calling across the country.

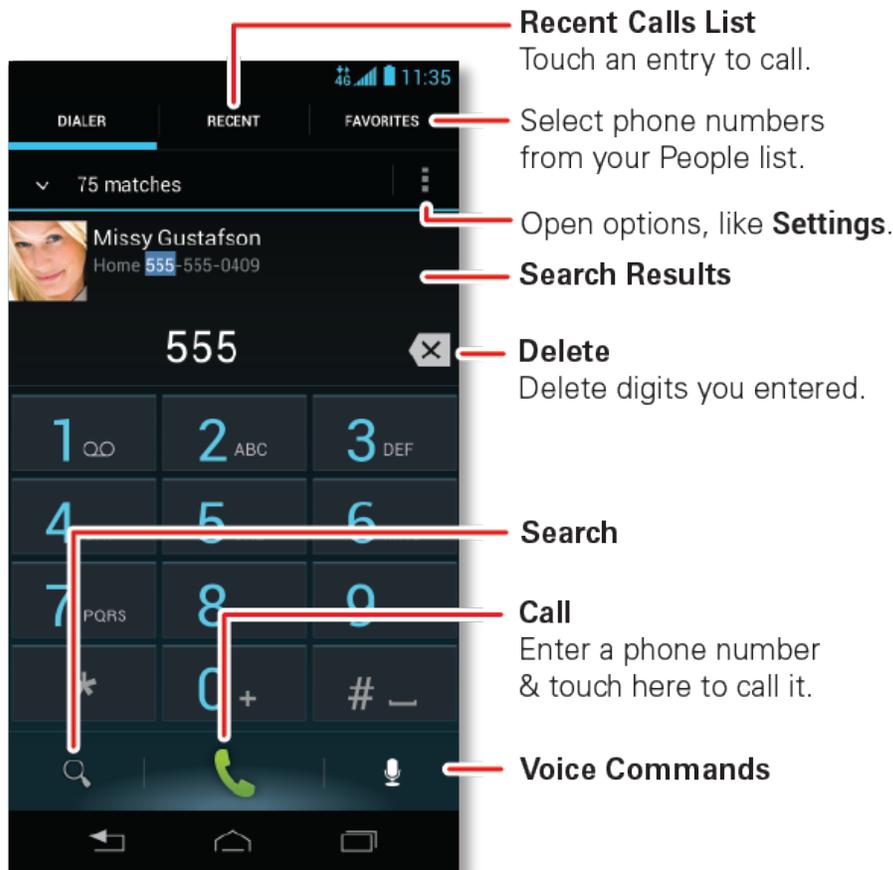
Make Phone Calls

There are several convenient ways to place calls from your phone.

Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialer screen.

1. Touch  >  **Phone** to display the dialer screen.
2. Touch the number keys on the dialpad to enter the phone number.
 - As you enter digits, Smart Dial searches for contacts that match. If you see the number you want to dial, touch it to place the call immediately without entering the rest of the number.
3. Touch  to call the number.



Call from Recent

The Recent calls list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

- To see recent or missed calls, touch  **Phone > RECENT**.
 - To call a number, touch  **Call**.
 - To send a text message, touch and hold an entry, and then touch .
 - To clear the list, touch Menu  **> Clear List**.

Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. Touch  **People** and touch a contact.
2. To call a number, touch  **Call** on the right.

Call from Favorites

You can also place calls from the Favorites list.

- Touch  **People > FAVORITES** and touch a favorite.
 - To call a number, touch  **Call** on the right. If necessary, select the type of number.
 - To send a text message, view a contact, or other options, touch an entry.

Call a Number in a Text Message or Email Message

While viewing a text message or email message, you can place a call to a number that is in the body of the message.

1. Touch  >  **Text** or  **Email** or  **Gmail**.
2. Touch the message with the phone number, and then touch the phone number.
3. The Phone screen opens, with the phone number automatically filled in and ready to be dialed. To place the call, touch .

Call Emergency Numbers

You can place calls to 911 even if the phone's screen is locked or your account is restricted.

To call the 911 emergency number when the phone's screen is locked with a screen lock:

1. Unlock the screen. For more information, see [Turn Your Screen On and Off](#).
2. Touch **Emergency call** on the screen.
3. Touch    .

To call the 911 emergency number normally or when your account is restricted:

1. Unlock the screen. For more information, see [Turn Your Screen On and Off](#).
2. Touch  >  **Phone**.
3. Touch    .

Note: Your mobile phone can use GPS and AGPS signals to help emergency services find you.

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

Receive Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the name, and phone number of the calling party. When you receive a phone call from someone who is not stored in People, only the phone number appears on the Incoming call screen.

Answer an Incoming Call

- To answer a call touch  and flick to .

Silence the Ringing Sound

- To silence the ringer without rejecting the call, press the volume button down.

Reject an Incoming Call

- To send an incoming call to your voicemail, touch  and flick to .

When you ignore a call, you can automatically send a text message to the caller. See [Text Message Reply](#).

Visual Voicemail

Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This new feature periodically goes out to your voicemail, and gathers the caller information from the current voicemails. It then creates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

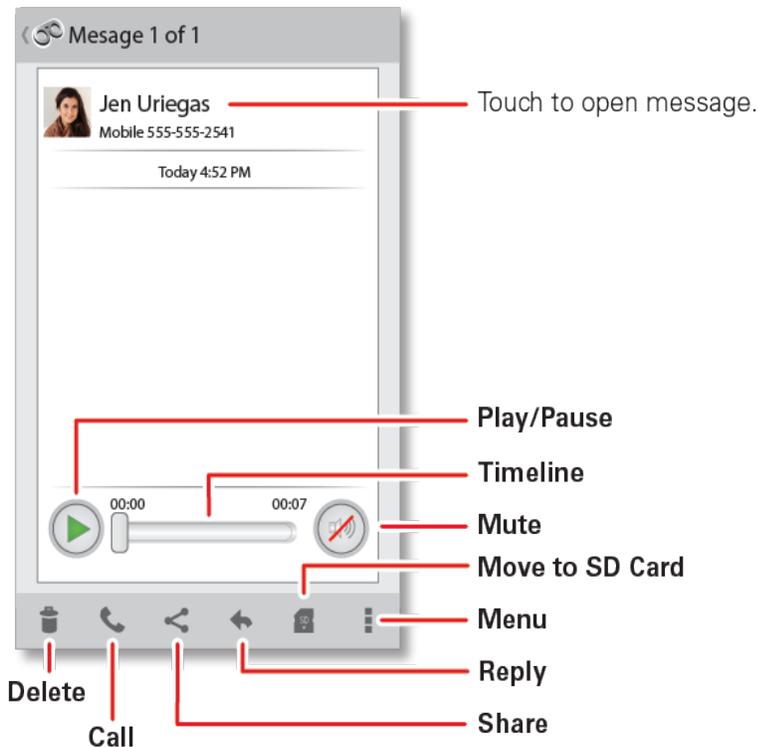
Set Up Visual Voicemail

Follow the directions below to set up your Visual Voicemail.

1. Touch **Apps**  >  **Voicemail**.
2. Touch **Personalize now** and follow the instructions to:
 - Create a password (part of standard voicemail).
 - Record your name.
 - Record your greeting.
3. When prompted to enter information, touch **Dialpad** to show the on-screen dialpad to enter numbers.
4. When finished return to the voicemail page (see step 1).
5. Touch the Welcome to Voicemail message on the screen to play a brief explanation of voicemail services.

Review Visual Voicemail

Visual Voicemail lets you easily access and select which messages you want to review.



1. Touch **Apps** > **Voicemail**.
2. Touch a message to review it.

Features available while reviewing messages include:

- **Timeline:** Provides a visual timeline for the current message. Touch and drag the bar to move to different points in the message.
 - Touch **Pause** to pause the playback. Touch **Play** to resume.
- **Speaker Off/On:** Turn the speakerphone on or off during playback. If the speakerphone feature was enabled within the Voicemail settings menu, the speakerphone will always be automatically enabled during voicemail playback.
- **Delete:** Delete the current voicemail message.
- **Call:** Call the person who left the voicemail message.
- **Share:** Share your voicemail message via Bluetooth, text message, Gmail™, or email.
- **Reply:** Reply to the message. You can then reply to the sender or forward the message to anyone with an email account or phone number. This allows you to send a voicemail message to several recipients at the same time. You can tag the reply message for both Urgency and Privacy.
 - Touch **Send** to deliver a text message, or to deliver an audio message.

-  **Move to SD:** Move the voicemail message to your microSD card.
- **Menu** : Touch for the following:
 - **Archive:** Archive the message.
 - **Settings:** Configure Visual Voicemail settings.
 - **Help:** Open online help.
 - **Send feedback:** Provide feedback about the app.

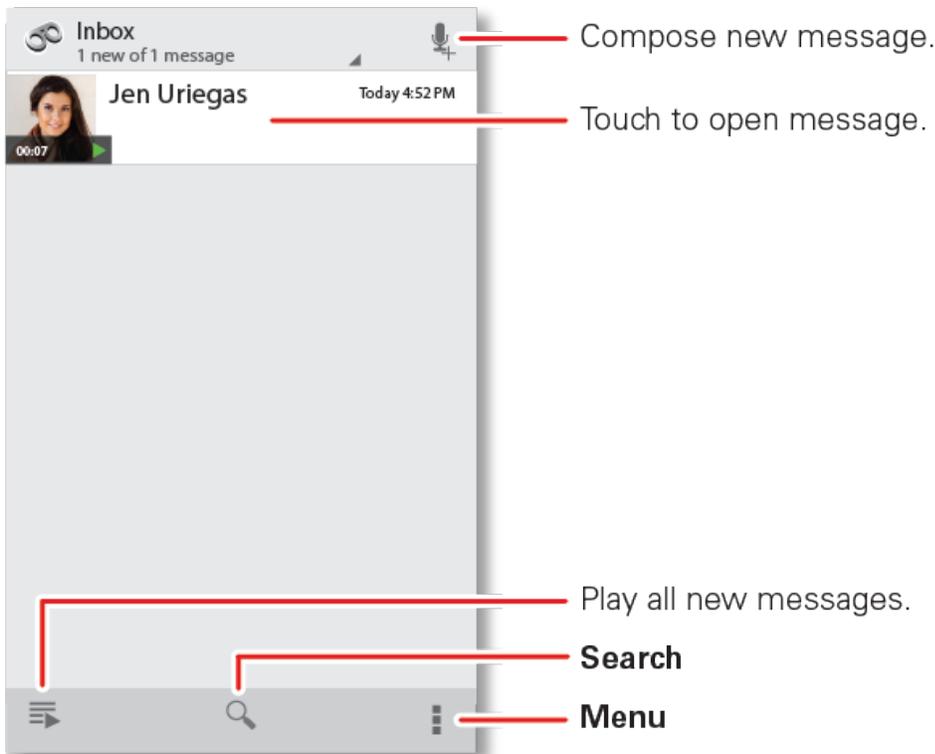
Listen to Multiple Voicemail Messages

When you are done listening to a voicemail message, you can easily listen to other messages without returning to the main voicemail screen.

- After listening to a voicemail, flick the screen left or right to move to the previous or next message.

You can navigate through voicemail messages as frequently as you like. You can even move to the next or previous message before you are finished listening to the current one.

Access the Voicemail Options:



1. Touch **Apps**  > **Voicemail**.
2. Touch **Menu**  and select from the following:
 - **Archive** to archive the message.
 - **Settings** to configure your voicemail application settings.
 - **Help** to open online help
 - **Send feedback** to provide feedback about the app.

From the Visual voicemail inbox, you can also select the following options:

-  **Compose** to compose a new voicemail message.
-  **Play all new** to listen to all new messages.
-  **Search** to search through voicemail messages for keywords.

Configure Visual Voicemail Settings

The visual voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. Touch **Apps**  > **Voicemail**.
2. Touch **Menu**  > **Settings** and select from the following:
 - **Manage subscription** to manage your Visual Voicemail subscription.
 - **Data consent agreement** to choose whether or not to send speech data to help improve the Visual Voicemail service.
 - **Auto forward to email** to forward voicemail messages to your email.
 - **Personalize voicemail** to adjust your voicemail greeting.
 - **Notifications** to determine how you are notified of new voicemails. Choose from: **Select sound** and **Vibrate**.
 - **Delete Messages** to select when messages are permanently deleted from the Trash folder.
 - **Display name** to enter a name or a number that is attached to your outgoing voicemails as part of an identification string.
 - **View quick tips tutorial** to view a tutorial about Visual Voicemail.
 - **Help** to view the online help for Visual Voicemail.
 - **Send feedback** to provide feedback about the app.

- **Check for update** to search for an upgrade to your visual message software.
- **About Voicemail** to view information about the Visual Voicemail application, such as the version.

Change Your Main Greeting via the Voicemail Menu

Your main greeting can be changed directly via the Visual Voicemail system, this direct access saves you from having to navigate within the voicemail menu.

1. Touch **Apps**  >  **Voicemail**.
2. Touch **Menu**  > **Settings** > **Personalize voicemail**.
3. Touch **OK** to connect to the Sprint voicemail system. Follow the prompts to change your current greeting.

Edit the From Name via the Voicemail Menu

You can change the name people see when receiving your messages.

1. Touch **Apps**  >  **Voicemail**.
2. Touch **Menu**  > **Settings** > **Display name**.
3. Touch the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).
4. Touch **OK** to save your information.

Voicemail (Traditional)

In addition to Visual Voicemail, your phone and Sprint service always offer traditional voicemail service accessed through the Phone application.

Set Up Your Voicemail

To set up voicemail, see [Set up Voicemail](#).

Voicemail Notification

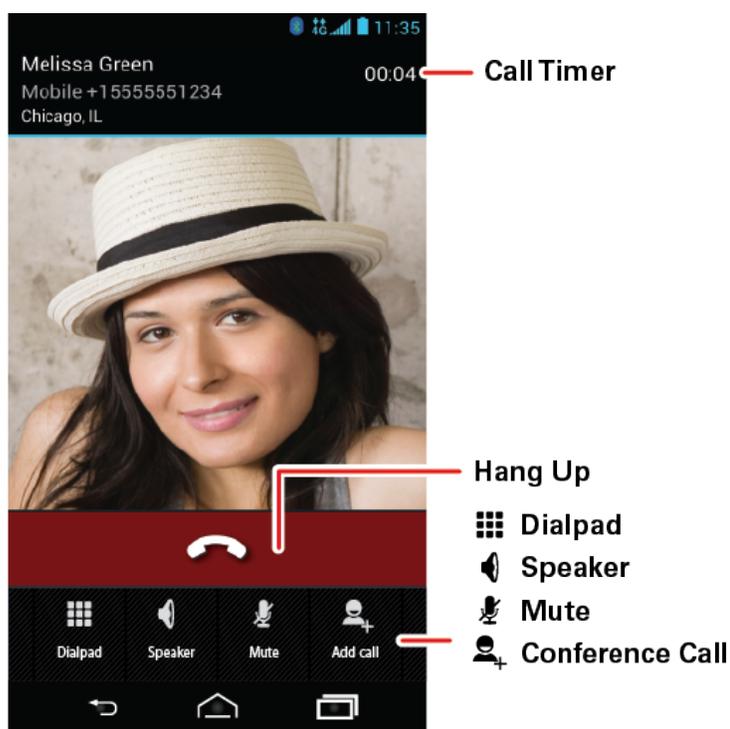
When you have a new voicemail,  shows at the top of your screen.

Retrieve Your Voicemail Messages

When you have a new voicemail,  shows at the top of your screen. To hear the message, touch  to open the dial screen, and then touch and hold .

Phone Call Options

Your phone application provides many useful features and options to help you make the most of your calling experience.



During a call:

- To mute a call, touch **Mute**.
- To use the speakerphone, touch **Speaker**.

Note: Using a mobile phone or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

Note: Your phone includes a proximity sensor. When you hold the phone to your ear, the display goes dark to prevent accidental touches. When you move your phone away from your ear, the display lights up again.

Make a Conference Call

With 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

- To start a conference call, call the first number. After the call connects, touch **Add Call**. Dial the next number, or select it from contacts or favorites. When the next number answers, touch **Merge**.

Contacts

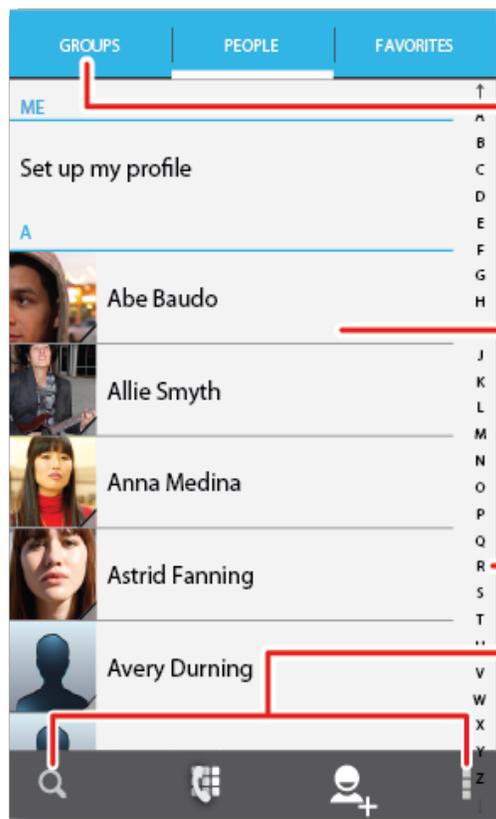
The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google™ Account.

Get Started with Contacts

Before using Contacts, it's best to learn the basics.

Access Contacts

- Touch  **People**.



Create & view groups of contacts.

Touch to view contact information, call, send a text message, & more.

Touch a letter to jump to contact names that start with that letter.

- 🔍 Search your **People**.
- 🌐 Switch to dialer.
- 👤 Add a contact.
- ⋮ Open settings, accounts, or share.

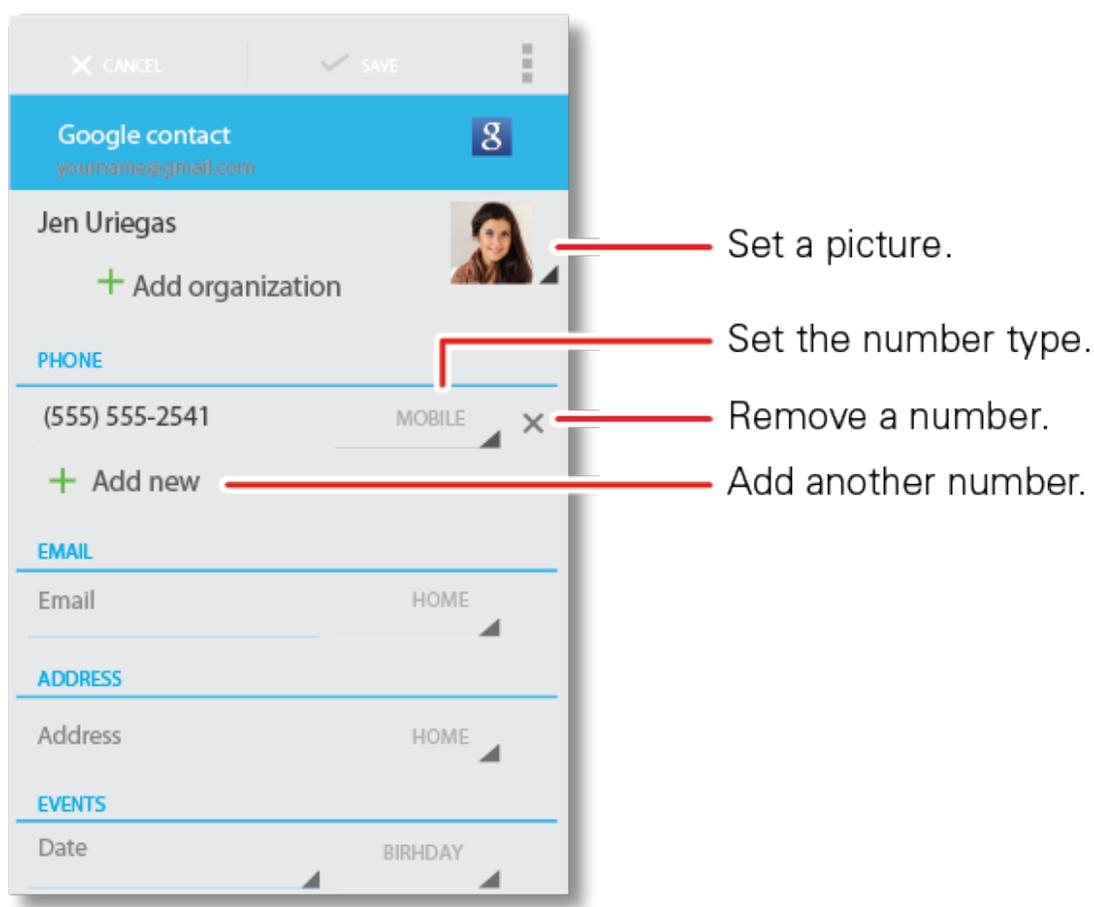
Tip: To search the list, begin typing a name.

- Touch Menu  to display options:
 - **Contacts to display:** Filter and sort your contact list.
 - **Import/Export:** Import or export contacts from a memory card.

- **Accounts:** Touch **Add account** to add another account from which to use contacts, or touch an account, and then touch **Remove account** to delete it from your phone.
- **Settings:** Touch **Display options** to show suggested Groups and Favorites or touch **Contact storage** to choose where to store new and imported contacts.
- **Share contacts:** Begin typing to search for a contact to share; touch **Done**; select the information to share; select how you want to share the information; and then select a recipient for the information.

Add a Contact

You can add contacts from your phone's People application or from the dialpad. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.



1. Touch  **People** > .
2. Select where to save the contact (Google, or Phone-only).

3. Fill in as much or as little information as you'd like.
4. When you're finished, touch **SAVE**.

Save a Phone Number

You can save a phone number directly from the dialpad.

1. Touch  **Phone**.
2. Enter the phone number and touch Menu  > **Add to contacts**.
3. To add the number to an existing contact, touch **Existing**. To create a new contact for the number, touch **New**.
4. For an existing contact, touch the contact name, select a number type for the new number, and then touch **SAVE**.

– or –

For a new contact, enter the first and last name and any additional information, and then touch **SAVE**.

Edit a Contact

After you add a contact, you can add or edit it, assign a caller ID picture.

1. Touch  **People**.
2. Touch a contact, touch Menu  > **Edit**.
 - **To edit the contact:** Touch any field you want to add or change. When you are finished, touch **SAVE**.
 - **To assign a stored picture to a contact:** Touch the picture icon at the top of the entry, and then touch **Select existing photo**. Select **Files** (for a picture in internal storage, memory card, or shared network folders) or **Gallery** (for a picture in your gallery). Then touch a photo to select it.
 - **To assign a new picture to a contact:** Touch the picture icon at the top of the entry, and then touch **Take photo**. Your camera opens. Touch  the **Shutter** icon to take the photo. Touch **Checkmark** to continue. (Touch and drag the square to crop the picture.) Touch **Crop** to assign the picture.

Assign a Ringtone to a Contact

You can customize a contact by assigning it a unique ringtone.

1. Touch  **People**.
2. **To assign a ringtone to a contact**, touch the contact, touch Menu  > **Set ringtone**. Touch Ringtone to select a tone. Then touch **OK**.

Delete a Contact

You can remove a contact from your phone.

1. Touch  **People**.
2. To delete a contact, touch the contact, touch Menu  > **Delete**. Then touch **OK**.

Sync or Transfer Contacts

When you change one of your contacts, your phone automatically updates your other accounts.

Get all your contacts, all in one place. Here are a few helpful hints:

- **Use Gmail™**: All your Gmail contacts are automatically synced to your phone. Various computer applications for mobile phones and email accounts allow you to export your contacts as a **“.CSV”** file. You can then use Gmail™ to import the file. For details, see motorola.com/transfercontacts or log in to your Gmail account on your computer and select **“Help.”**
- **Use a microSD card**: You can transfer contacts from your old phone to your new Motorola phone using a microSD card. See [Transfer Contacts Using a microSD Card](#).
- **More**: Find other methods and tools to help you at motorola.com/transfercontacts.

Transfer Contacts Using a microSD Card

You can move contact from your old phone to your new phone with a microSD card.

1. On your old phone, copy all the contacts to your microSD card. (They'll be copied as a VCard file.)

2. Insert the microSD card in your new phone. See [Optional microSD Card](#).
3. To import the contacts from your microSD card, touch  **People** > Menu  > **Import/Export** > **Import from Storage**.

Share Contacts

You can share contacts via Bluetooth, email, Gmail, or text messaging.

1. Touch  **People**.
2. Touch a contact to open it.
3. Touch Menu  > **Share**.
4. Select the information that you want to share, and then touch **OK**.
5. Select the method you want to use to share the contact:
 - **Bluetooth** to use a Bluetooth connection. See [Bluetooth® Connections](#) for details about pairing and sharing.
 - **Email** to send the information as an email attachment. If prompted, select an email account. Address the message, add a subject and a message, and then touch the **Send** icon. See [Email](#) for details about sending email.
 - **Gmail** to send the information as a Gmail attachment. Address the message, add a subject and a message, and then touch . See [Gmail™ and Google™](#) for details.
 - **Text Messaging** to send the information in a text message. Select a contact or enter a wireless phone number or email address, enter any additional information, and then touch the **Send** icon. For more information on text messaging, see [Text Messages and MMS](#).

Call or Text Contacts

You can call or text a contact directly from the People app.

1. Touch  **People**.
2. Touch and hold the contact. Icons across the lower portion of the screen enable you to view, call, text, add to favorites, edit, or delete the contact.

Make Groups

You can set up groups in Contacts for Group Connect calls or for quick messaging.

1. Touch  **People** > **GROUPS** > .
2. Select an account under which to create the group, and touch **OK**.
3. Enter a name for your group.
4. Type in a name to search for people to add to the group. When the list of **People** entries pops up, touch a name to add that person to the group.
5. Touch **SAVE**.

Note: You may see different options based on the information you have for the contact.

Accounts and Messaging

With Sprint service and your phone's messaging capabilities, you have the opportunity to share information through many different channels and accounts, including Gmail (Google), personal and corporate email, text and multimedia messaging, social networking accounts, and Google Talk.

Set Up Accounts

Set up your messaging accounts.

- To add other messaging accounts, touch **Apps**  >  **Settings** > **Add account**.
 - Corporate Sync is for Exchange server work email accounts. Enter details from your IT administrator.

Tip: You might need to enter your domain name with your user name (like domain/username).

- Email is for most personal email accounts. For account details, contact the account provider.
- Google is for Gmail accounts.

Gmail™ and Google™

You will need a Google Account to access several phone features such as Gmail, Google Maps™, Google Talk™, and Google Play™ Store apps. Before you can use Google apps, you need to enter your account information. These apps sync between your phone and your online Google Account.

Create a Google Account

If you do not already have a Google Account, you can create one online or using your phone.

Create a Google Account Online

1. On your computer, launch a browser and go to google.com.
2. Click **Sign in** > **SIGN UP** and follow the instructions to create your free account.
3. Check your email for a message from Google™ confirming your account. Respond to the email to activate your account.

Create a Google Account Using Your Phone

1. Touch **Apps**  >  **Settings** > **Add account**.

2. Touch **Google > New**.
3. Enter your information, and then touch **Next**.
4. When prompted, enter and reenter your password.
5. Create a security question and answer, enter a secondary email address to help you recover your password if you ever lose it, and then touch **Create**.
6. Follow the prompts to read and accept the Google terms of service.
7. After your phone connects with Google servers, select the items you want to sync with your phone, and then touch **Sync Now**.
8. Touch **Finish setup**, and your phone will sync with the Google servers.

Sign in to Your Google Account

1. Touch **Apps**  >  **Settings > Add account**.
2. Touch **Google > Existing**.
3. Enter your Google password, and then touch **Sign in**.
4. After your phone connects with Google servers, select the items you want to sync with your phone, and then touch **Sync Now**.
5. Touch **Finish setup** and your phone will synchronize the selected items.

Access Gmail™

- Touch **Apps**  >  **Gmail**.
 - **To view more email messages:** If the inbox is full, swipe your finger up the screen to view more messages and conversations.
 - **Read a new email message:** Touch the unread message or the conversation with an unread message (just-arrived items display in bold).
 - **Select messages and conversations:** Touch the box before the email or conversation.
 - **View the Inbox of your other Gmail account:** Touch **Inbox** at the top of the screen and choose an account.
 - **Refresh the inbox:** Touch .

Send a Gmail™ Message

1. Touch **Apps**  >  **Gmail**.

2. Touch .
3. Enter the message recipient's email address in the **To** field. If you are sending the email message to several recipients, separate the email addresses with a comma. As you enter email addresses, any matching addresses from your contacts list are displayed. Touch a match to enter that address directly.
4. Enter the email subject, and then compose your email.
5. After composing your message, touch  to send it.

Read and Reply to Gmail Messages

1. Touch **Apps**  >  **Gmail**.
2. Touch a message.
 - To Reply, touch , and enter an additional message.
 - To Reply to all, touch Menu  (located on top right) > **Reply all**, and enter an additional message.
 - To Forward a message, touch Menu  > **Forward**, enter or select recipients, and then enter an additional message.
3. After composing your message, touch  to send it.

Email

Use the Email app to send and receive email from your webmail or other accounts, using POP3 or IMAP. You can also access your Corporate Sync email and other features on your phone.

Add an Email Account (POP or IMAP)

You can add a POP or IMAP email account to your phone.

1. Touch **Apps**  >  **Settings** > **Add Account** > **Email**.
2. Enter your existing email account address and password.
3. Touch **Next**.

– or –

Touch **Manual setup** to configure your account manually.
4. Enter the account settings and touch **Done**.

Add a Corporate Sync Account

You can also add a corporate email account to your phone.

1. Touch **Apps**  >  **Settings** > **Add account**.
2. Touch **Corporate**.
3. Enter the Corporate Sync account details and then touch **Next**.
4. Select the type of information you want to synchronize and touch **Done**.

Compose and Send Email

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to your email messages.

1. Touch **Apps**  >  **Email**.
2. Touch .
3. Enter an address or select a contact.
4. Enter a subject, and then compose your message.
5. To add an attachment, touch .
6. Touch **SEND** to send the message immediately, or Menu  > **Save draft** to send it later.

View and Reply to Email

1. Touch **Apps**  >  **Email**.
2. Touch the message you want to view.
3. Touch Menu  and select **Reply** or **Reply all**.

Manage Your Email Inbox

1. Touch **Apps**  >  **Email**.
2. Touch the message account you want to view.
3. For a single message account, touch  to switch to your **Drafts**, **Sent**, or **Show all folders**.

Refresh an Email Account

Whatever your automatic synchronization settings are, you can synchronize your email messages manually at any time.

- While in the account you want to synchronize, touch .

Delete Email Messages

1. While viewing the inbox, touch the check box next to the message or messages you want to delete.
2. Touch .

You can also delete an email message while viewing it.

- While viewing an email message, touch  if you are holding the phone vertically or Menu  > **Delete**, if you are holding the phone horizontally.

Edit Email Account Settings

You can edit settings for your individual email accounts, such as email address and password, name display and signature, frequency of retrieval, and more.

- Touch **Apps**  >  **Email** > Menu  > **Settings** and select the account for which you want to edit settings.

Delete an Email Account

1. Touch **Apps**  >  **Settings** > and select the account you want to delete.
2. Touch Menu  > **Remove account** to delete it from your phone.

Text Messages and MMS

With Text Messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

Multimedia messages, or MMS, can contain text and pictures, recorded voice, audio or video files, picture slideshows, contact cards (vCard), or appointments (vCalendar).

See your service plan for applicable charges for messaging.

Compose Text Messages

Compose and send text messages.

1. Touch **Apps**  >  **Text Messaging** > .
2. Enter one or more recipients:
 - Enter phone numbers directly in the **Enter recipient** field. If you're sending the message to several phone numbers, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your contacts list are displayed. Touch a match to enter that number or address directly.

– or –

Enter a contact from your list by beginning to type the contact's name. Touch the name to enter it.
3. Touch the **Compose message** field to begin entering your message.
4. Touch **Send** to send the message.

Send a Multimedia Message (MMS)

Compose and send a Multimedia Message (MMS).

1. Touch **Apps**  >  **Text Messaging** > .
2. Enter one or more recipients:
 - Enter phone numbers directly in the **Enter recipient** field. If you're sending the message to several phone numbers, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your contacts list are displayed. Touch a match to enter that number or address directly.
 - Enter a contact from your list by beginning to type the contact's name. Touch the name to enter it.
3. Touch the **Compose message** field to begin entering your message.
4. Touch  and select an item to insert.
5. Touch **Send** to send the message.

Save and Resume a Draft Message

Any message that you do not send is automatically saved as a draft unless you delete it.

To resume composing the message:

1. In the **Text Messaging** screen, touch the message that you want to resume editing.
2. When you are finished, touch **Send**.

New Messages Notification

Depending on your notification settings, the phone plays a ringtone, vibrates, or displays an icon in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see [Text and MMS Options](#) for details.

To open the message, slide the status bar down to open the Notifications panel. Tap the new message to open and read it.

Text and MMS Options

Change your text and MMS options.

- Touch **Apps**  >  **Text Messaging** > Menu  > **Settings** for options.
- **General Settings**
 - **Message limit:** Choose the maximum number of text messages to store in each conversation thread. (This does not include locked messages.)
 - **Send location cards:** Uses MMS messaging when inserting a location.
 - **Auto-retrieve:** Automatically retrieve MMS messages.
 - **Message signature:** Include a signature at the end of every message.
 - **Edit signature:** Edit the message signature.
 - **Callback number:** Enable/Disable the callback number.
 - **Edit callback number:** Edit the callback number.
 - **Clear search history:** Clears your search history.
 - **Creation mode restricted:** Avoid sending attachments that may not be supported by the receiving device.
 - **Auto combination:** Re-assembles multi-segment messages so they can be shown in a single message.
- **Notification Settings**
 - **Notifications:** Set the phone to display message notifications in the status bar.
 - **Select ringtone:** Select the notification ringtone
 - **Vibrate:** Set your phone to vibrate when it receives a message.

Wireless Emergency Alerts

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis. After you close an alert, you can reopen it by touching **Apps**  >  **Emergency Alerts**.



Tip: Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, touch **Apps**  >  **Emergency Alerts** > **Menu**  > **Settings**. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you will not receive alerts if you are outside the U.S.

For more, visit www.ctia.org/consumer_info/safety/.

Google Talk™

To send and receive instant messages, your phone comes preloaded with Google Talk.

You can also download an instant messaging app from the Google Play™ Store: touch **Apps**  >  **Play Store** > **Apps** > **CATEGORIES** > **COMMUNICATION**, and then choose an app for your provider. Once you download the app, touch **Apps**  to see it.

Note: Your IM options will depend on your IM provider. To browse instant messaging apps from your computer, go to play.google.com/store.

Apps and Entertainment

All your phone's features are accessible through the Apps list.

Google Play™ Store

The Google Play Store is the place to go to find new apps for your phone. Choose from a wide variety of free and paid apps ranging from productivity apps to games. When you find an app you want, you can easily download and install it on your phone.

Note: You must first connect to the Internet using your phone's Wi-Fi, Sprint 4G, or data connection and you must set up a Google™ Account (see [Create a Google Account](#)) in order to buy and download apps from the Google Play Store.

- Touch **Apps**  >  **Play Store**.

Get all the fun games and cool apps you want. The Google Play Store provides access to applications created by developers worldwide, so you can find the app you want. If you need help or have questions about the Google Play Store, touch Menu  > **Help**.

Find and Install Apps

Search for and download apps for your phone.

1. Touch **Apps**  >  **Play Store**.
2. When you open the Google Play™ Store for the first time, you must agree to the terms of service. Touch **Accept** to continue.
3. To browse:
 - **CATEGORIES:** Touch a category, for example, **Games**, **Entertainment**, or **Finance**. Once you have chosen a category, flick through the pages such as **TOP PAID**, **TOP FREE**, **TOP NEW PAID**, and more.
 - **FEATURED:** Take a look through some great apps: touch the Sprint logo for Sprint Featured Apps, or check out Staff Picks, Games, or Editor's Choice when you open the Google Play™ Store.
 - **Search by name:** Touch  **Search** on the Google Play Store home screen, type in the name or kind of app you're looking for and then touch  **Search** to the right of the search box. Or, touch the microphone icon  to start a Voice Search.

4. Touch the app you want to install. Then, touch **Download** (if app is free) or touch the price.
5. If an app you are downloading requires access to your data or control of functions on your phone, you'll be asked to give your permission. After selecting **Download**, the app will download. After touching the price, you may be asked to sign in to an additional Google™ Account. Sign in and select **Accept & buy** to proceed. Follow the on-screen instructions. To see the download progress, open the notifications window.

After you download an app, touch **Apps**  to find the icon for that app.

Create a Google Checkout™ Account

You need a Google Checkout Account to purchase items from the Google Play Store.

- On your computer, go to checkout.google.com to create a Google Checkout Account.

– or –

The first time you use your phone to buy an item from the Google Play Store, you're prompted to enter your billing information to set up a Google Checkout Account.

Request a Refund for a Paid App

If you are not satisfied with an application, you can ask for a refund within 24 hours of the purchase. Your credit card is not charged and the application is uninstalled from your phone.

If you change your mind, you can install the application again, but you can't request a refund a second time.

1. Touch **Apps**  >  **Settings** > **Apps** > **Downloaded**.
2. Touch the application to uninstall.
3. Touch **Uninstall & refund**. Your application is uninstalled and the charge is canceled.
4. Touch the reason for removing the app, and then touch **OK**.

Manage or Remove Apps

Manage or remove the apps installed on your phone.

1. Touch **Apps**  >  **Settings** > **Apps**.
2. Touch an app in the list, and then touch **Uninstall** (for apps you downloaded), **Clear cache**, or other options.

Note: To reinstall any downloaded items, touch **Apps**  >  **Play Store**.

Download Apps from the Web

You can also download apps from the Web.

Warning: Apps downloaded from unknown sources can include spyware, phishing, or viruses that affect your phone, phone performance, and personal data. For security, download apps only from trusted sites, like  **Play Store**.

1. To download apps from any Web page, touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Unknown sources**.
2. To launch the browser, touch **Apps**  >  **Chrome** or  **Browser**.
3. Find the app you want to download and touch the download link.

Note: Downloaded apps are stored in your phone's memory.

Navigation

Your phone offers a number of location-based navigation programs to help you figure out where you are and get you where you're going.

Google Maps™

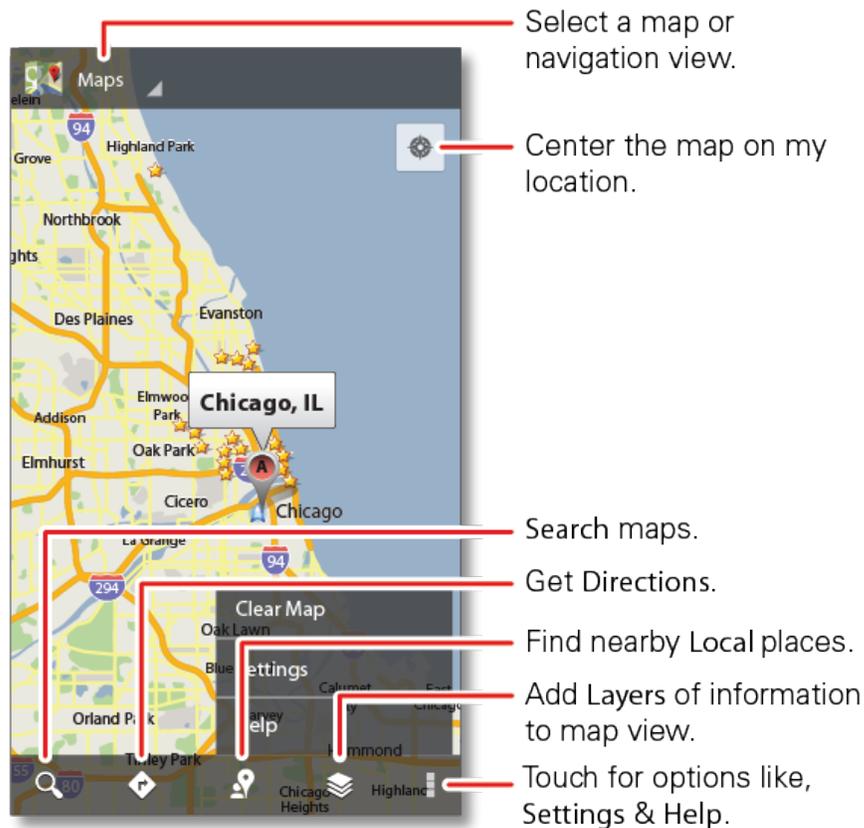
Find out where you are, or get directions to where you are going.

- Touch **Apps**  >  **Maps**.

Google Maps™ offers powerful, user-friendly mapping technology and local business information—including business locations, contact information, and driving directions.

For help, touch Menu  > **Help**.

Note: Want to know what's in your immediate area? Try Google Local™. Touch **Apps**  >  **Local** to see listings for **Restaurants, Cafes, Bars, and Attractions** based on your current location.



Set Your Location Sources

Set your phone to determine your location using GPS satellite signals (highly accurate, but uses battery power) or using the mobile network (less accurate, but conserves battery power).

- To set your location source, touch **Apps**  >  **Settings** > **Location access** > **GPS satellites** and/or **Wi-Fi & mobile network location**.

Find Any Location

1. Touch .
2. Enter text in the search box, like an address, business, or city, and then touch  **Search**.

Tip: If it's an address you have visited before, select from the list shown.

3. Touch the location you're searching for in the results list.

Get Directions

1. Touch .

2. Enter a starting point address.
3. Enter an end point address.
4. Select your mode of transport (car, public transport or walk), and then touch **GET DIRECTIONS**. Your directions are shown on a map. To view your directions on a list, touch **DIRECTIONS LIST**. To have your phone provide turn by turn driving directions, touch .
5. When you have finished, touch  **Layers** > **Clear map**.

Select Map Mode

- Touch  **Layers** to select from **Map** (standard map view), **Satellite** (map with photos), or **Traffic** (map with traffic conditions).
 - Touch  **Layers** > **Clear Map** to clear your selections.

Google Latitude™

See where your friends and family are on Google Maps™. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Google Latitude, and then invite your friends to view your location or accept their invitations. When using Google Maps, touch  > **Latitude**.

Adding and Removing Friends

- Touch **Apps**  >  **Latitude**.

To add friends:

1. Touch .
2. Touch **Select from Contacts**, and then touch a contact. Or, touch **Add via email address**, and then enter an email address.
3. Touch **Yes**.

If your friends already use Google Latitude™, they'll receive an email request and a notification. If they have not yet joined Google Latitude, they'll receive an email request that invites them to sign in to Google Latitude with their Google™ Account.

To remove friends:

1. Touch **Apps**  >  **Latitude** to show your friends list, and then touch a friend in your list.
2. Touch **Remove this friend**.

Share Your Location

When you receive a request to share location details you can choose to:

- **Accept and share back:** See your friend's location, and your friend can see yours.
- **Accept, but hide my location:** See your friend's location, but they can't see yours.
- **Don't accept:** Location information is not shared between you and your friend.

Disable Location Sharing

- To disable location sharing, touch Menu  >  **Latitude** to show your friends list. Touch Menu  > **Location settings**, and uncheck **Enable location sharing**.

Hide Your Location

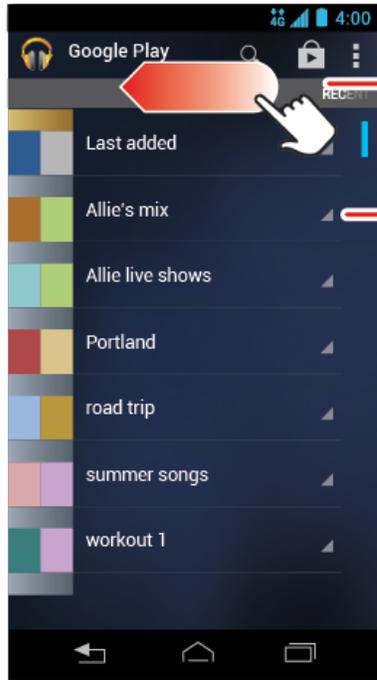
- To hide your location from a friend, touch **Apps**  >  **Latitude** to show your friends list. Touch your contact name, and then touch Menu  > **Settings** > **Location settings** > **Location reporting** > **Do not update your location**.

Google Play™ Music

Listen and create playlists anytime with music on your phone.

To play music on your phone:

- Touch **Apps**  >  **Play Music**.



Flick left or right for songs, playlists & more.

Touch for ▲ options



Search

Shop

Menu

Touch to pick a different song to play.

Touch to skip or hold to scan.

- **Go back:** When you open a song or artist list, touch  in the top left to go back.
- **Shuffle or repeat:** During a song, touch the empty space next to the music controls to show shuffle  and repeat  at the bottom. Touch  once to repeat the current song list, or twice to repeat only the current song.
- **Volume:** Press the volume keys.

Get Music

There are several ways to load music on your phone.

Note: Copyright – do you have the right? Always follow the rules.

Transferring Music from a Windows Computer

1. Using a USB cable, connect your phone to your computer.
2. Flick down the status bar, and make sure that your phone's USB connection is set to **Media device (MTP)**.

Note: If the USB connection options do not appear, you can change the settings by touching **Apps**

 >  **Settings > Storage > Menu**  > **USB computer connection > Media device (MTP)**.

3. Your phone's internal storage or microSD card will appear on your computer as a drive. You can now copy music files on to your phone's storage as you would to any other drive.
4. When finished, disconnect your phone from your computer.

Transferring Music from a Macintosh Computer

Note: Mac OS does not natively support Media device (MTP) file transfer. To transfer media files between your phone and a Mac, you will need to use Android™ File Transfer. For more information on Android File Transfer see www.android.com/filetransfer.

1. Install Android File Transfer, and then open it.

Note: Once you have used Android File Transfer for the first time, you will no longer need to open it before connecting your phone. It will open automatically when you connect your phone to your computer.

2. Using a USB cable, connect your phone to your computer.
3. A window displaying the contents of your phone appears. You can then copy music files on to your phone.
4. When finished, disconnect your phone from your computer.

Tips and Tricks

Check out these tips and tricks to make the most of your music.

- **Hide the music player:** To use another app while your music plays, touch Home . To return to the music player, flick down the status bar and touch the song title.

Tip: Control music playback from the home screen by adding the **Google Play™ Music** widget.

- **Create a Playlist:** Touch and hold a song in your library to add it to a playlist or show other options. To edit, delete, and rename a playlist, touch and hold its name in the music library.
- **Get Help:** To get help or access your Google Play Music with a computer visit www.google.com/music.

Sprint Zone

Sprint Zone lets you manage your account, set up security for family members on your account and security for your phone. You can access News from Sprint, review Apps suggested by Sprint, and get help, or find a Sprint store.

- Touch **Apps**  >  **Sprint Zone**.

Sprint ID

Sprint ID is a pack of applications and content you can download to your phone.

When you install an ID pack, it adds another set of home screens to your phone, allowing you to quickly switch ID packs by tapping the ID button on the home screen.

- Touch **Apps**  >  **Sprint ID**.

Mirror Mode

Connect your phone to your TV, monitor, or projector so you can view and interact with your phone on the big screen. Show off your photos, videos, and downloaded movies.



Note: Copyright – do you have the right? Always follow the rules.

Enjoy the big screen for gaming, movies, the Web, and more. Just attach an HDMI cable (sold separately) to your phone and plug it into your big screen.

Note: You cannot play DRM-protected files in mirror mode.

YouTube™

Share videos with YouTube users everywhere. You don't need a YouTube account to browse and view videos. If you set up your Google™ Account (see [Create a Google Account](#)) you will be automatically signed in to YouTube™.

- Touch **Apps**  >  **YouTube**.

Note: If you want a YouTube account, go to [youtube.com](https://www.youtube.com). Click **Sign in**, then click **CREATE AN ACCOUNT**.

Web and Data

Your phone's data capabilities let you wirelessly access the Internet or your corporate network through a variety of connections, including Wi-Fi, Sprint 4G, and Data Services (Sprint 3G Network).

The following topics address your phone's data connections and the built-in Web browser. Additional data-related features can be found in [Accounts and Messaging](#), [Apps and Entertainment](#), and [Tools and Calendar](#).

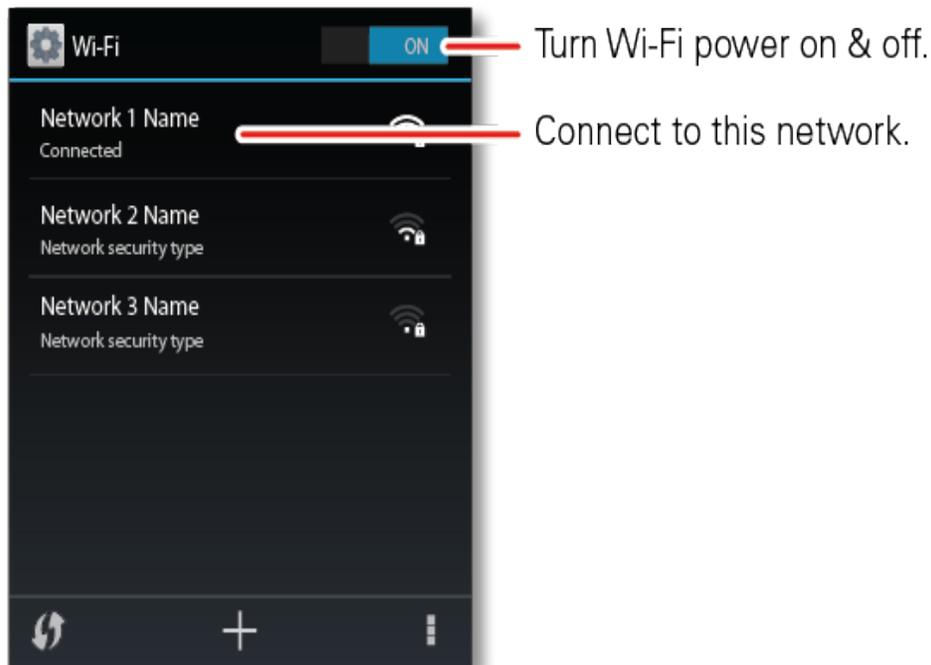
Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

To use a Wi-Fi computer network for even faster Internet access:

- Touch **Apps**  >  **Settings** > **Wi-Fi**.



Turn Wi-Fi On or Off

Use the Wi-Fi settings menu to enable your phone's Wi-Fi radio and connect to an available Wi-Fi network.

- Touch **Apps**  >  **Settings** > **Wi-Fi**. Drag the Wi-Fi power switch to the right to turn it on, drag it to the left to turn it off.

Note: To extend battery life, turn off Wi-Fi power when not in use.

Tip: You can turn off Wi-Fi notifications. Touch **Menu**  > **Advanced** and uncheck the boxes next to **Show Reminders** or **Network notification**.

Wi-Fi Search and Connect

To find networks in your range, follow the instructions below.

1. Touch **Apps**  >  **Settings** > **Wi-Fi**.
2. Turn on Wi-Fi to scan for available networks. If Wi-Fi is already on, touch . Your phone lists the networks it finds within range.

Tip: To see your phone's MAC address or other Wi-Fi details, touch **Menu**  > **Advanced**.

3. Touch a network to connect.
4. If necessary, enter **Network SSID**, **Security**, and **Wireless password**, and touch **Connect**. When your phone is connected to the network, the wireless indicator  appears in the status bar.

Tip: When you are in range and Wi-Fi is on, you will automatically reconnect to available networks you've connected to before.

Wi-Fi Modes

For those who like to get a bit more technical, your phone supports the following Wi-Fi modes 802.11 b, g, n.

Wi-Fi Hotspot

You can set up your phone as a Wi-Fi hotspot to provide portable, convenient internet access for up to eight other Wi-Fi enabled devices.

Note: You need to subscribe to Wi-Fi hotspot service to use this feature. Contact Sprint for details.

Note: Wi-Fi Hotspot is not available when roaming domestically. You can use Wi-Fi Hotspot for one device when roaming internationally.

Set up the Hotspot

Set up your hotspot's security features.

Note: Risks can be associated with connecting to the public internet. Your phone allows you to create a 3G or 4G Mobile Hotspot, which may be accessible by unauthorized users. It is highly recommended that you use a password other possible steps to protect your computer from unauthorized access.

To add security to your Wi-Fi hotspot:

1. Touch **Apps**  >  **Settings** > **Tethering & Mobile Hotspot** > **Mobile Hotspot settings** > **Configure Mobile Hotspot** if you have already turned it on.
2. Touch a setting to modify it:
 - **Network SSID:** Enter a unique name for your hotspot.
 - **Security:** Select the type of security you want, and touch **Save: WPA2 PSK**. Enter a unique Wireless password. Other users can access your Wi-Fi hotspot only if they enter the correct password.
 - **Password:** Enter a unique password for your hotspot.
 - **Broadcast Channel:** Select a channel that minimizes potential interference. You may need to try different channels after your hotspot is active for a time.
3. Touch **Save** when the settings are complete.

Activating the Hotspot

Turn your hotspot on.

- Touch **Apps**  >  **Settings** > **Tethering & Mobile Hotspot** > **Mobile Hotspot**.

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**.

Browsers

Your phone may have both  **Browser** and  **Chrome**. Your phone's Web browsers give you full access to both mobile and traditional websites on the go, using 3G, 4G, or Wi-Fi data connections.

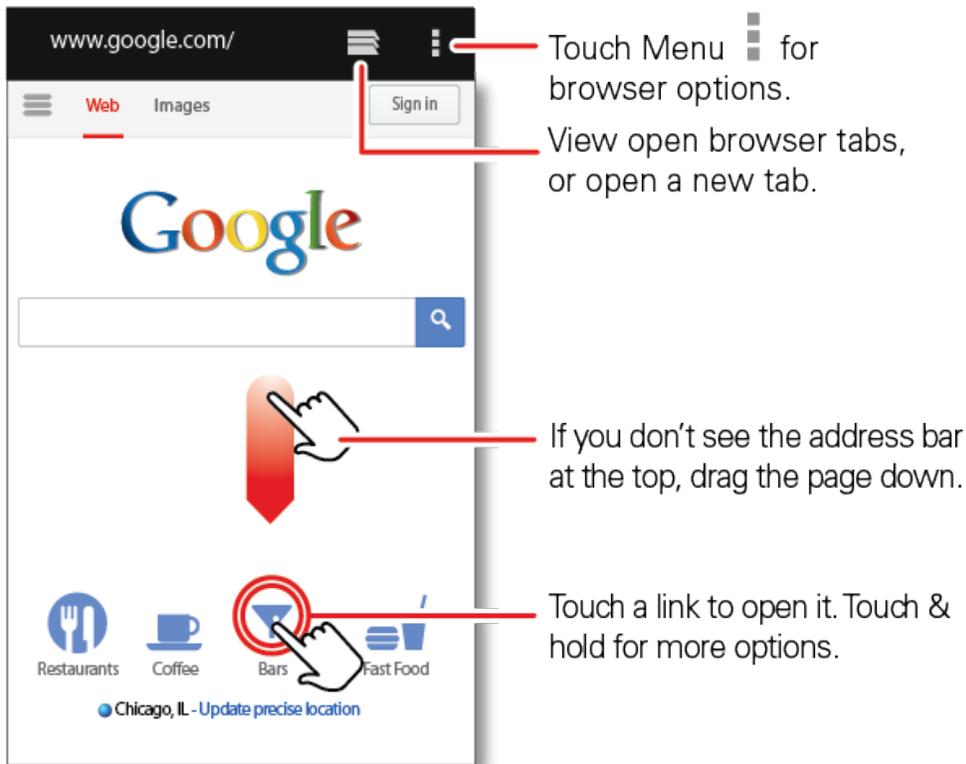
- To open a browser, touch **Apps** > **Chrome** or **Browser**.
- To go to a Web page, touch the URL area to enter a Web address.

Browser

Launching a Web connection is as simple as opening the browser on your phone.

- Touch **Apps** > **Browser**.

Web pages look like the following example.



Note: If you can't connect, contact Sprint.

Connect

Your phone uses the mobile phone network (over the air) or a Wi-Fi connection to automatically access the Web.

To use a Wi-Fi connection, touch **Apps** > **Settings** > **Wi-Fi**, and drag the power switch to the right to turn on and search for nearby wireless networks. Touch a network to connect.

Select Links

When you touch a link, your phone outlines it and goes to that page. If you touch and hold the link, your phone shows options, such as **Open in new tab** or **Save link**.

See Options

Touch Menu  with the browser open to see these options.

Options	Description
Refresh	Reload the current page.
Forward	Navigate to previously viewed pages.
Bookmarks	See your bookmarks.
Save to bookmarks	Bookmark the current webpage.
Share page	Share page via Bluetooth, Email, and more.
Find on page	Find a word or phrase on current website.
Request desktop site	Open the standard desktop website instead of the mobile version.
Save for offline reading	Save current webpage for offline viewing.
Settings	Open page and privacy settings.

Go to a Specific Website

Below are the instructions to enter a URL (Web address).

1. Touch the URL field at the top of the browser screen.
2. Use the keyboard to type the address. If the website you want appears within the suggested sites list, tap the entry to begin surfing.
3. Press **Enter**. If using the touchscreen keyboard, touch **Go**.

Adjust Browser Settings

You can change the page settings for your browser, including default zoom level, pop-up blocking, display options, setting your home page, and more.

1. Touch  **Browser** > Menu  > **Settings**.
2. Choose from these options:
 - **General**: Set the homepage and auto-fill setting.
 - **Privacy & security**: Manage the browser's privacy and security settings.

- **Accessibility:** Set browser accessibility features such as text size and zoom.
- **Advanced:** Manage advanced browser features such as blocking pop-ups and default zoom.
- **Bandwidth management:** Set how your browser manages images and search result preloading.
- **Labs:** Set up **Quick controls** and **Fullscreen** mode.

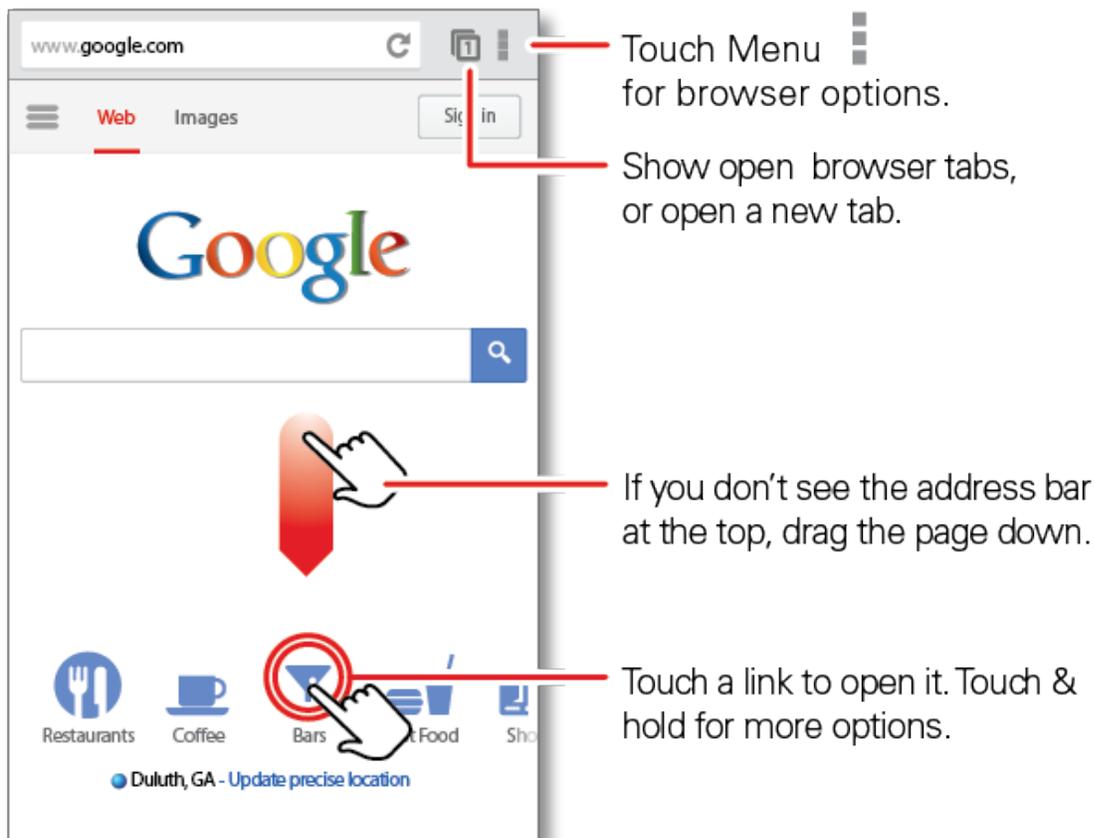
Chrome™

Chrome is a browser that combines minimal design with sophisticated technology to make the Web faster, safer, and easier.

- Touch Apps  >  **Chrome.**

- **Go to a webpage:** Tap the address bar at the top of a page and enter a webpage address.

Tip: Touch  **Search** to open the search window, then enter a webpage address in the Google™ text box at the top of the screen.



Note: If you can't connect, contact Sprint.

- **Create or open bookmarks:** Open the address bar (drag down), then touch Menu  > **Bookmarks**.
- **Mobile sites:** Some websites automatically show you a “mobile” version of their page—if you want to show the standard computer versions of all websites, touch Menu  > **Request desktop site**.
- **Reload:** If a page doesn’t load correctly, try touching .
- **Clear history:** In the browser, touch Menu  > **Settings** > **Privacy** > **CLEAR BROWSING DATA**. Then choose **history**, **cache**, **cookies**, and other options.
- **Help:** For more about Google Chrome, visit <http://support.google.com/chrome/>.

Camera and Video

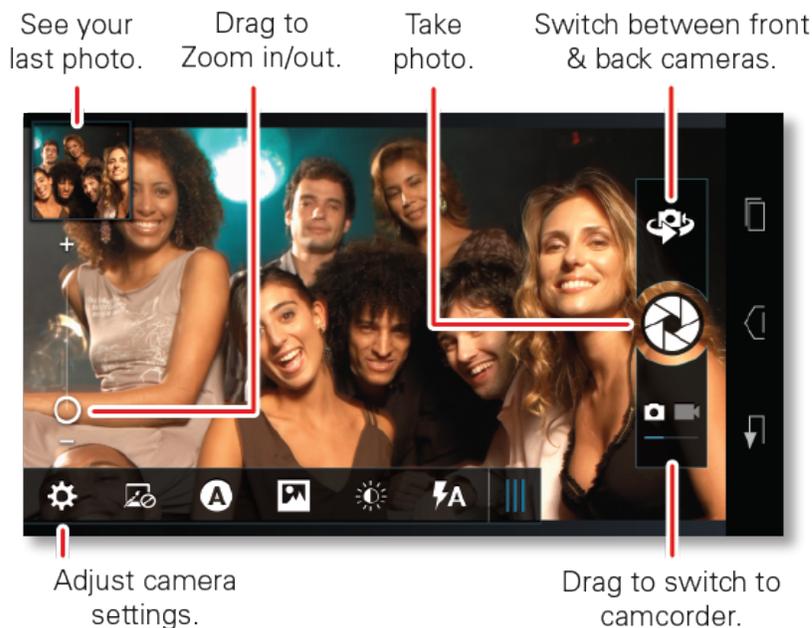
You can use the camera or camcorder to take and share pictures and videos. Your phone comes with an 8.0 megapixel camera that lets you capture sharp pictures and videos.

Take Photos

Take that family photo, and post it online for everyone to see.

To take a photo:

1. Touch **Apps**  >  **Camera** or press and hold the camera button on the side of the phone. You can rotate the phone to view the camera screen.



Note: Photos can be stored either on an optional microSD memory card or in the phone's internal storage. Touch  >  > **Storage Location** to set your default storage location.

2. To take the photo, touch the viewfinder to lock the focus, and then touch  or press the camera button to take the photo.
 - To send the photo in a message or post it online, touch the thumbnail image in the top left-hand corner of the viewfinder to open the Gallery, and then touch .
 - To delete the photo, open it and then touch  if the phone is being held horizontally. If the phone is being held vertically, touch **Menu**  > **Delete**.

Photo Options

You can make adjustments to optimize your shot. Drag  at the bottom left-hand side of the viewfinder.

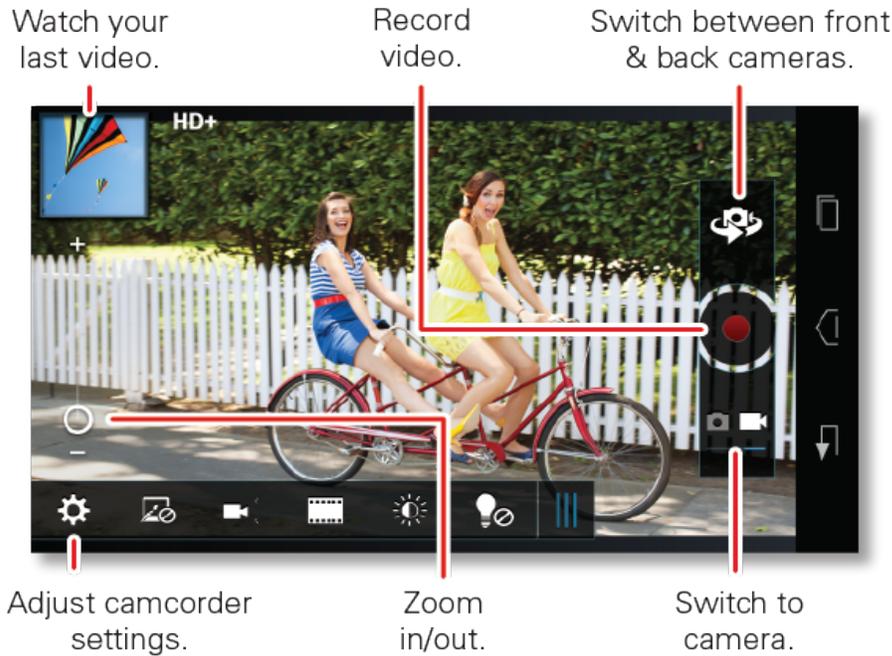
-  **Settings:** Change **Widescreen**, **Volume Key Function**, **Geo-tag**, or **Storage Location**.
-  **Effects:** Change photo look: **Normal**, **Negative**, **Black and White**, and more.
-  **Scenes:** Adjust for better image capture in different environments: **Auto**, **Portrait**, **Landscape**, and more. Touch the screen when finished to return to the viewfinder.
-  **Modes:** Select **Single shot**, **Panorama**, **Multi-shot**, **Timer**, or **HDR** (high dynamic range).
-  **Exposure:** Adjust for better image capture in different environments.
-  **Flash:** Set **Flash Off**, **Flash On**, or **Auto Flash**.

Record Videos

Record high-quality videos (up to 1080p resolution) using your phone's video camera.

To record a video:

1. Touch **Apps**  >  **Camera** and slide the camera toggle over to camcorder mode.



- To record the video, touch . Touch to stop the recording.
- Open your gallery by touching the thumbnail in the left-hand corner of the viewfinder and touch a video to view options:
 - To play the video, touch .
 - To send the video in a message or post it online, and then touch .
 - To delete the video, touch if the phone is being held horizontally. If the phone is being held vertically, touch Menu > **Delete**.

Video Options

You can make adjustments to optimize your video. Drag at the bottom left-hand side of the viewfinder.

- Settings**: Change **Video Resolution**, **Volume Key Function**, **Geo-tag**, or **Storage Location**.
- Effects**: Change video look: **Normal**, **Black and White**, **Negative**, and more.
- Audio Scenes**: Adjust for better audio capture in different environments.
- Modes**: Select **Normal video**, **Slow Motion**, **Time Lapse**.

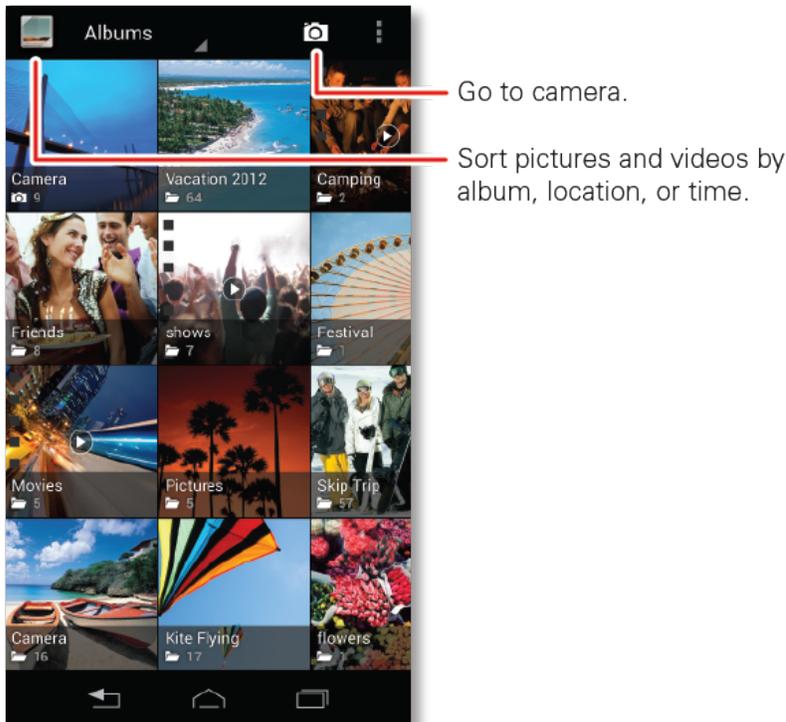
-  **Exposure:** Adjust for better video capture in different environments.
-  **Light:** Turn a light on or off to adjust for the lighting where you are recording.

View Photos and Videos

Using the Gallery application, you can view photos and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card.

You can do basic editing, such as rotating and cropping, on the photos in your storage card. You can also easily make a photo your contact picture or wallpaper and share photos with your friends.

- Touch **Apps**  >  **Gallery**.



Touch a folder to display all of its photos or videos.

Change Gallery Settings

There are many options to make changes while you view your photos.

1. While you're viewing a photo, touch **Menu** .
2. Choose from these options:

- **Slideshow:** Play a slideshow of your photos.
- **Edit:** Edit the photo.
- **Rotate left:** Rotate the picture to the left.
- **Rotate right:** Rotate the picture to the right.
- **Crop:** Crop the photo.
- **Set picture as:** Set the photo as a **Contact photo** or **Wallpaper**.
- **Details:** Display all the information about this photo, such as Title, Time, Width, Height, and more.

Note: Touch  at the top of the page to delete the photo.

Share Photos and Videos

Send your photos to friends and family.

1. Touch **Apps**  >  **Gallery**.
2. Touch a photo or video, and then touch .
3. Choose how you want to share—like Bluetooth, Email, Messaging, or an online album.

Manage Photos and Videos

Delete your picture, set them as wallpapers, or share them with friends and family.

1. Touch **Apps**  >  **Gallery**.
2. Touch a thumbnail image from your camera roll or library, and then:
 - To delete the photo, touch  at the top of the page. To delete a video, touch Menu  > **Delete**.
 - To set the photo as a contact picture or wallpaper, touch Menu  > **Set picture as**.
 - Touch  to share it.
 - Touch Menu  to see all your options.

Tip: To copy photos to/from a computer, go to [Connect Your Phone to Your Computer](#).

Edit Photos

Edit your photos and videos.

- Touch **Apps**  >  **Gallery** > select a picture, then touch **Menu**  > **Edit**.

You can choose advanced editing features to resize, crop, change the color, and more.

Tools and Calendar

Learn how to use many of your phone's productivity-enhancing features.

Calendar

Create and manage events, meetings, and appointments.

- Touch **Apps**  >  > **Calendar**.

Touch the date to view your calendar events by **Day**, **Week**, **Month**, or **Agenda**. When you highlight an event, more details appear.

Tip: You can set up multiple calendars through your Gmail™ account so you can access them from your phone wherever you go.

Add Calendar Events

1. From any view, touch Menu  > **New event**. Enter the event start time and other details. You can even set a reminder so you don't forget about the event. (When you set the reminder time to 0 minutes, it plays at the event start time.)
2. When you finish entering event details, touch **DONE**.

Manage Calendar Events

- To edit an event, touch it, and then touch . When you're done, touch **DONE**.
- To delete an event, touch it, and then touch  and **OK**.
- To find a specific event, touch Menu  > **Search** and enter in the event name. Touch  and touch the event to view details.

File Manager

File Manager allows you to manage files such as pictures, videos, music, and applications stored on a microSD card.

- Touch **Apps**  >  **Files** > **SD card**.

Touch a file or folder to open, and then touch and hold a file to **Delete** or **Share**.

Clock

Use your Phone as an Alarm clock.

Alarm Clock

Your phone has multiple alarm capabilities.

- Touch **Apps**  >  **Clock**.
 - To turn on an alarm, touch **Set alarm**, and then touch the check box next to the alarm of your choice from the list of existing alarms.
 - When an alarm sounds, slide to **Dismiss** to turn it off or **Snooze** to delay for ten minutes.
 - To add an alarm, touch  and enter alarm details. Touch **DONE** when you are finished.
 - To enable or disable an alarm, touch the check box.

Guide Me

The Guide Me app has tips, videos, and support links to help you learn how to use your phone.

- Touch **Apps**  >  **Guide Me**.

Calculator

Your phone comes with a handy calculator.

- Touch **Apps**  >  **Calculator**.

Your calculator has basic and advanced views. To change views touch Menu  > **Advanced panel/Basic panel**. To clear history, touch Menu  > **Clear history**.

Quickoffice

With the Quick office app, you can edit or create documents, spreadsheets, or presentations.

- Touch **Apps**  >  **Quickoffice**.

Quick Office Programs

- **Quickword**: Create and edit Microsoft Word[®] documents.
- **Quicksheet**: Create and edit Microsoft Excel[®] spreadsheets.
- **Quickpoint**: Create and edit Microsoft PowerPoint[®] presentations.
- **QuickPDF**: View Adobe Acrobat[®] PDF files.

Create a New File

- To create a new file, touch the icon of the type of file you want to create, and then touch **Create New Document**.

Open a Document

- To open an existing file, touch the icon of the type of file you want to edit, touch **Internal Storage** or **SD Card** (sold separately) to search for a file, or touch **Recent Documents**.

Browse Files

- To browse files on your internal memory, touch **Browse > Internal Storage**. You can also browse for files on your optional memory card (sold separately), touch **Browse > SD Card**. Touch a file or folder to open, or touch and hold a file for options. You can edit most text or spreadsheet files.

Tips

- Place your cursor by touching the text.
- Select text by double-touching it.
- Choose formatting, save the file, or to choose other options, touch Menu .
- To manage your folders and transfer files, see [File Manager](#).

Update Your Phone

From time to time, updates may become available for your phone. You can download and apply updates through the  **Settings > System Update** menu.

- Using your phone:
 - You may get an automatic notification of an available update on your phone. Simply follow the instructions to download and install.
 - To manually check for updates, touch **Apps**  >  **Settings > System Update > Update Motorola software**.
 - Your phone downloads any updates over your mobile network. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If you don't have an unlimited data plan, or mobile network updates are not available in your country, you can update using a computer.
- Using your computer:

- On your computer, go to www.sprint.com/support, search for your phone model, and check the “**Software**” links. If an update is available, follow the installation instructions.

Update Your Profile

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. Touch  > **Apps**  >  **Settings** > **System Update** > **Update Profile**.
2. Follow the onscreen instructions.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

Update Your PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Touch  > **Apps**  >  **Settings** > **System Update** > **Update PRL**.
2. Follow the onscreen instructions.

Voice Commands

With voice command you can control your phone by speaking to it.

Voice Actions

Use voice actions to perform functions such as making a call.

- To begin a voice search, while on the home screen, press **Shift** and then the **Voice** key on the keyboard.

Note: If you're writing a text message, press the Voice key to begin dictation mode. Your phone recognizes words you speak and enters them into your message.

- Or, touch the **Voice** key in the Google™ Search app or widget and say one of the following commands:

To...	Say...
Map a route	"navigate to"
Send a text message	"send text"
Make a call	"call"
Send email	"send email"
Find local businesses	"map of..."
Browse the Web	"go to"
Make a voice note	"note to self"
Get directions	"directions to"

Tip: To learn more about voice actions, press **Shift** and then the **Voice** key on the keyboard, and then Touch **Help > Tutorial > Watch a Video**.

Voice Commands

For more voice commands, touch **Apps**  >  **Voice Commands** and follow the prompts.

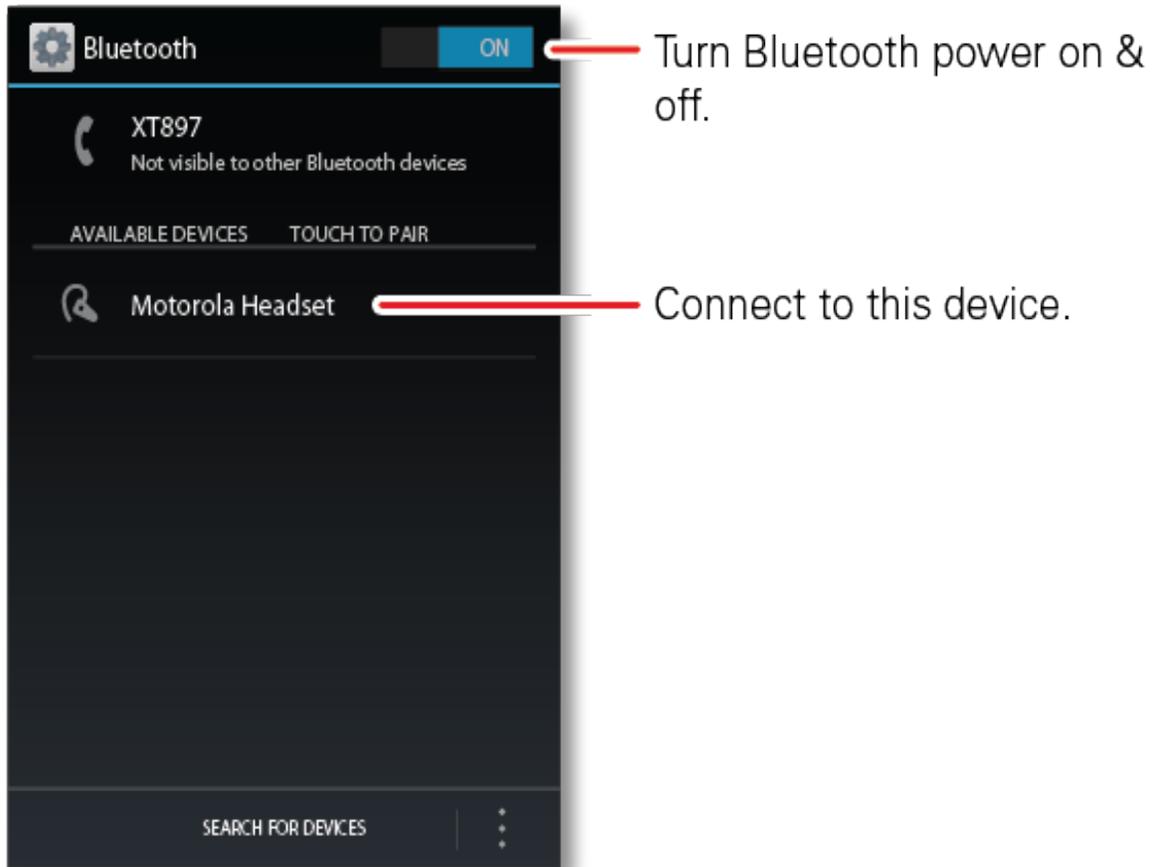
Tip: For quick access to Voice Commands, add a shortcut to a home screen page. Touch **Apps**  > and touch and hold the **Voice Commands** app icon, then drag it to your desired location on a home screen page.

Bluetooth[®] Connections

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

To turn Bluetooth on:

- Touch **Apps**  >  **Settings > Bluetooth**.



Turn Bluetooth On or Off

Use the Bluetooth settings menu to enable or disable your phone's Bluetooth capabilities.

- Touch **Apps**  >  **Settings** > **Bluetooth** > **On**.

Note: To extend battery life, turn Bluetooth power off when not in use.

Connect New Devices

Use the Bluetooth settings menu to connect new devices to your phone.

Note: This feature requires an optional accessory.

Standard Method

To connect with a new device, you need to pair with it. You only need to do this once for each device. To connect again, just turn on the device.

1. Make sure the device you are pairing with is in discoverable mode.

Note: Refer to the guide that came with the device for details.

2. Touch **Apps**  >  **Settings** > **Bluetooth**.
3. Touch **ON** to turn on and scan. If Bluetooth power is already on, touch **SEARCH FOR DEVICES**.
4. Touch a device to connect.
5. If necessary, touch **OK**, or enter the device passkey (like 0000) to connect to the device. When the device is connected, the Bluetooth indicator  appears in the status bar.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

NFC Method

You can also use Near Field Communication (NFC) to pair an NFC enabled Bluetooth device to your phone.

1. To turn NFC on, touch **Apps**  >  **Settings** > **More...** > **NFC**.
2. Make sure your phone's screen is on, and then touch the Bluetooth device to your phone's NFC tag location, which is located on the back of your phone. Hold the device to the phone until pairing is complete.

Reconnect Devices

Once you have paired a Bluetooth device with your phone reconnecting it is simple.

- To automatically reconnect your phone with a paired device, simply turn on the device.
- To manually reconnect your phone with a paired device, touch the device name in the Bluetooth devices list.

Disconnect Devices

When you are not using a Bluetooth device, you can disconnect it from your phone.

- To automatically disconnect your phone from a paired device, simply turn off the device.
- To manually disconnect your phone from a paired device, touch the device name in the devices list, and then touch **OK**.

Rename the Phone

You can change the device name for your phone.

- Touch **Apps**  >  **Settings** > **Bluetooth** > Menu  > **Rename phone**. Edit the existing name, or enter a new name, then touch **Done**.

Rename a Paired Device

You can change the name of a device paired to your phone.

- Touch **Apps**  >  **Settings** > **Bluetooth**. Touch  next to the paired device name. Touch **Rename**. Edit the existing name or enter a new name, then touch **OK**.

SMARTACTIONS

If you are tired of doing the same tasks over and over again, let SMARTACTIONS™ do them for you. You can create rules to do things like automatically dim the touch screen when the battery is low, set your ringer to vibrate at work, and set different wallpaper at home.

- Touch **Apps**  >  **Smart Actions**

For more information, open the SMARTACTIONS app and touch Menu  > **Help**.

Near Field Communication (NFC) Technology

NFC (Near Field Communication) technology is a short-range, wireless technology that lets you quickly and wirelessly exchange information between your phone and other NFC-enabled smartphones, smart accessories, and NFC-enabled access points. You can also use NFC technology to save, view, create, or change smart tags.

Depending on the applications that you have added to your phone, you might be able to use your phone as a transit pass or as an access pass, by tapping the back of your phone against an NFC-enabled access point, subject to applicable terms and conditions from the particular vendor.

To use NFC technology on your phone, your phone must be within approximately 0.78 in. (2 cm) of the NFC-enabled smartphone, smart accessory, NFC-enabled access point, or smart tag that you want to exchange information with. When information is transferred over an NFC connection, your smartphone vibrates.

Turn NFC On and Off

You can turn your phone's NFC feature on and off.

- Touch **Apps**  >  **Settings** > **More...** > **NFC**.

Connect a Bluetooth Device

NFC can also be used to connect a Bluetooth device to your phone. For more information on using NFC to connect a Bluetooth device, see [NFC Method](#).

Android™ Beam

With Android Beam, you can beam information, such as browser pages, YouTube™ videos, and contacts, by touching your phone to another NFC capable device.

To turn Android Beam on or off:

- Touch **Apps**  >  **Settings** > **More...** > **Android Beam** > **On or Off**.

Note: Android™ Beam is only available when NFC is turned on.

microSD Card

You can use a microSD card with your phone.

Optional microSD Card

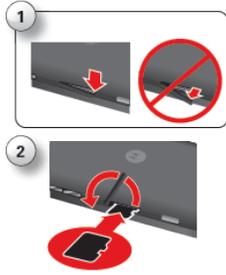
You can purchase an optional microSD (Secure Digital) memory card to expand the phone's available memory space. It allows you to store images, videos, music, and voice data in your phone.

Note: You can easily damage the microSD card by improper operation. Please be careful when inserting, removing, or handling them.

Insert the microSD Card

You can install a microSD card in your phone to expand its memory.

1. Remove the battery cover by pulling up from the notch at the bottom of the phone. (See [Set Up Your Phone](#).)
2. To open the memory card slot cover, rotate it toward the back of the phone. Then, slide in the memory card until it clicks into place.



3. Close the memory card slot cover.

Warning: Be sure to use only recommended microSD cards. Using non-recommended microSD cards could cause data loss and damage your phone.

Warning: DO NOT remove a microSD card while files are being accessed or transferred. Doing so will result in loss or damage of data.

Note: Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.

View Memory in the microSD Card

You can easily check how much used and available memory space you have on your microSD card.

- With the microSD card inserted, touch **Apps**  >  **Settings** > **Storage**. (The used and available memory space will be displayed.)

Erase the microSD Card

If you are sure this is what you want to do, follow these directions to format or permanently erase the data on your microSD card.

Note: Do not remove your memory card while your phone is using it or writing files on it.

- To format your memory card, touch **Apps**  >  **Settings** > **Storage** > **Erase SD card**.

Warning: All the data on the microSD card will be erased, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Connect Your Phone to Your Computer

You can connect your phone to a computer with a USB cable.

Note: The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

1. Connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show  in the status bar.

Note: Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

2. On your phone, flick down the status bar and touch the USB notification to see the USB connection options.

Note: If the USB connection options do not appear, you can change the settings by touching **Apps**  >  **Settings** > **Storage** > **Menu**  > **USB computer connection** > **Media device (MTP)**.

3. Touch an option:

- **Mass Storage:** Drag and drop files between your computer and memory card folders. When you're done, use "**Safely Remove Hardware**" before disconnecting the USB cable.
- **Media device (MTP):** Transfer media files between your phone and computer

Note: To transfer media files between your phone and a Mac, you will need to use Android™ File Transfer. For more information on Android File Transfer see www.android.com/filetransfer.

- **Camera (PTP):** Transfer photos using camera software, and transfer any files that do not support MTP.

Note: You can't use the files on your memory card with your phone while it is connected to the computer.

Sprint Worldwide Wireless Service

With your phone and global roaming service from Sprint WorldwideSM Wireless Service, you can make phone calls and use wireless data services around the globe on compatible CDMA and GSM/UMTS networks. For a country-specific travel guide, select your device and destination from sprint.com/traveltips.

Activate Sprint Worldwide Service on Your Account

Before using your phone in global roaming mode, you must activate Sprint Worldwide service.

To activate Sprint Worldwide service:

- Chat with or email an international support rep by visiting sprint.com/international and clicking the **Chat** link on the right side of the screen.

– or –

- Call Sprint Worldwide Customer support at **1-888-226-7212**.

Enable Global Roaming Mode

Your phone is designed to enter global roaming mode automatically when you activate your Sprint Worldwide service, meaning that it should automatically connect to an appropriate CDMA network or GSM/UMTS network when you travel. You may also set global roaming options through the settings menu.

To set your global roaming options manually:

- Touch **Apps**  >  **Settings** > **More...** > **Mobile networks** > **Network Mode**.
 - To allow connections to the Nationwide Sprint Network only, touch **Sprint Only**.
 - To allow connections to CDMA networks only, touch **CDMA/4G** or **CDMA**.
 - To allow connections to GSM or UMTS networks only, touch **GSM/UMTS**.
 - To allow connections to available CDMA or GSM/UMTS networks, touch **Automatic**.

Make and Receive Worldwide Calls

When traveling on international networks, you can place and answer calls as you would on the Sprint network (see [Make Phone Calls](#) and [Receive Phone Calls](#)), although some additional instructions may be required to place a call. Some features and services are not available in all countries. For more information on services that are available while roaming, visit sprint.com/sww.

Make Calls Using Plus (+) Code Dialing

Placing calls from one country to another country is simple with the Plus (+) Code Dialing feature. When placing international calls, you can use Plus Code Dialing to enter the appropriate international access code for your location (for example, 011 for international calls placed from the United States).

Note: Plus Code Dialing is only available when roaming internationally on GSM networks and on certain CDMA networks in the United States, Canada, and the Caribbean.

Note: International access codes and dialing information are available online at sprint.com/sww.

To use Plus Code Dialing to place an international call:

1. Touch  **Phone**.
2. If you are on the GSM network, touch  to insert a “+” on the phone dial screen. (The “+” symbol automatically inserts the international access code for the country from which you are calling.)
3. If you are on the CDMA network outside Canada or the Caribbean, enter the international access code for the country from which you are calling.
4. Touch  to insert the US country code, and then enter the area code and number.
5. Touch  to place the call.

Sprint Voicemail Service

Your Sprint voicemail will follow you as you travel. All of your unanswered calls will be forwarded to your Sprint voicemail. You will need to be sure your voicemail box is already set up and that you know your voicemail password.

Note: In India, Sprint voicemail is not available while roaming on the GSM network; it does work while on the CDMA network.

Set Up Your Voicemail Access Number

To simplify accessing your Sprint Voicemail while traveling, you can set up your voicemail access number as a Contacts entry. This will make it faster and easier to access your messages while roaming internationally.

1. Touch **Apps**  >  **People**.

2. Touch  to add a contact.
3. Select where to save the contact (Google, or Phone-only).
4. Type a contact name (for example, "Voicemail").
5. Touch   (+1), your area code, and your wireless phone number.
6. Touch **SAVE**.

Access Your Voicemail

You will need to call your voicemail number to access your voicemail while roaming internationally.

New Message Indicators

Your voicemail message indicators may be displayed differently when roaming internationally.

- A "Message Waiting" indicator icon or a text message is displayed when a voicemail message is received.
- You may see "Missed Call" on your screen prior to receiving a message notification.
- You must call voicemail in order to retrieve messages. Follow the instructions on the previous page to store your voicemail number for easy access.

Retrieve Voicemail Messages

The voicemail retrieval process while traveling is the same as on the Sprint Network; however, you will be required to enter your voicemail password.

To retrieve your voicemail messages:

1. Touch **Apps**  >  **People**, touch the voicemail entry and then touch the number to call it.
2. When your voicemail answers, touch , enter the password, and touch  to access your voicemail.

Voicemail Troubleshooting

There are a few tips to keep in mind when using Sprint voicemail while traveling.

- Some carriers may not support voicemail indicators. It may be necessary to call your voicemail to see if you have any new messages.
- If you hear the message "Please enter the number of the subscriber you wish to call," enter your 10-digit wireless phone number.

International Data Roaming

Sprint Worldwide Wireless Service can also keep you connected via email and Web browsing when traveling in countries in which Sprint offers data service. Data services are available on both CDMA and GSM/UMTS networks; check www.sprint.com/sww to determine the services available where you are traveling.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Get Started With Data Services

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

- To activate, call Sprint Worldwide Customer Support at **1-888-226-7212**. Representatives are available 24 hours a day, 7 days a week to assist you.

Once your services are activated, you may need to select a GSM data services provider for the country you are in.

Access Email and Data Services on GSM/UMTS Networks

To access your email and browse the Web when traveling, you may need to manually select the carrier that provides Sprint service in your location. You can find a list of carriers for each country where GSM data service is offered at sprint.com/sww. Then, follow the instructions below to select the appropriate carrier network on your phone.

To select a GSM data service carrier for a specific country:

1. Touch **Apps**  >  **Settings** > **More...** > **Mobile networks** > **Network Mode**.
2. Change the Roaming Mode option to **GSM/UMTS**.
3. Under **GSM/UMTS Settings**, touch **Select network** and select a wireless network that supports Sprint International GSM Data Roaming. If applicable, touch **Network Operator** and select a specific operator.

Note: Be sure you have the **Allow GSM Data** option checked.

Access Email and Data Services on CDMA Networks

If data service is available on a CDMA network, then you only need to set the phone to CDMA, you will not need to select the specific carrier. Selecting a specific carrier is only necessary for providers

on the GSM network. If your phone has automatically selected a GSM network while traveling, then you will need to set the phone to CDMA to access CDMA data services. (See [Enable Global Roaming Mode](#).) Visit sprint.com/sww for a list of services available in each country.

Status Messages

You may receive status messages under certain conditions. Before contacting Sprint Worldwide Customer Support, note the message, numeric code, and the conditions under which it appeared. The following table lists and describes the status messages.

Status Messages	Message Description
Number Not in Service	The number that you entered is not valid.
User Not Available	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
User Not Authorized	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
Please Try Later	This service is temporarily not available. Please try again later.
Service Restricted	Service may not be activated properly. Please contact Sprint Customer Service to report the issue for resolution.
Service Not Available	This feature is not available on the current network.
Emergency Calls Only	Either the service is not activated properly or the current network is available for emergency calling only. Adjust your network settings to check for other available networks. If service is still not available after adjusting the settings, contact Sprint Customer Service to report the issue for resolution.
System Busy. Try Later	The system is experiencing heavy traffic. Please try again later.
Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Please Try Again	An error occurred. Note the error code and try again.
Self Check Error	A fault was detected with your phone. If this error recurs, note the error and contact Sprint Customer Service.
Self Check Fail	An operational fault was detected with your phone. Note the numeric code, turn your phone off, and contact Sprint Customer Service.
Wrong PIN	You have entered an incorrect SIM PIN number. You have only three attempts to enter your PIN. After a third unsuccessful attempt, your phone will be locked and you will have to call Sprint Customer Service to have it unlocked. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.

Status Messages	Message Description
PIN Blocked. Call Your Provider	An incorrect SIM PIN was entered three consecutive times. You will be unable to send or receive calls on your phone. Contact Sprint Customer Service to obtain the PIN Unblocked Key (PUK) code. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.
Insert SIM	Your SIM Card is not being detected. Please check to ensure that you have inserted the SIM Card.
Check SIM Card	Please check your SIM card to make sure it is properly inserted.

Contact Sprint for Assistance

If you experience any issues with voice or data services while outside of the United States, Sprint offers customer support 24 hours a day. In the event that you do experience an issue, try the following actions:

- First try powering your phone off and then back on; this will force your phone to reregister with the network.
- Try manually selecting another network. Information for selecting networks can be found in the phone guide.

If neither of these actions resolves your issue, you will need to contact customer service (see below). When calling to report an issue, the following information will be beneficial in trying to resolve your issue as quickly as possible:

- Your wireless phone number.
- The city and country you are traveling in.
- Any error message that displays on your phone or that you heard when trying to place a call.
- If the issue is with data, were you able to place voice calls?
- If the issue is with voice service, were you able to access data?

Please call the numbers below if you need assistance:

While in the United States: Call **1-888-226-7212**.

While traveling outside the United States:

- In GSM mode: touch **0+** and then dial **1-817-698-4199, option 3**.
- In CDMA mode: enter the country code and then dial **1-817-698-4199, option 3**.

There is no charge for this call from your wireless phone.

From a landline phone when outside the United States:

Sprint Worldwide Customer Support can be reached from a landline phone at **1-817-698-4199, option 3**. Access or connection fees may apply. The toll free numbers below can also be used to contact Sprint Worldwide Customer Support in the following countries:

Country	From Landline Phone
Caribbean (Anguilla, Barbados, Cayman Islands, and Dominica)	1-888-226-7212
France	0800-903200
Germany	0800-180-0951
Italy	800-787-986
Mexico	001-877-294-9003
Trinidad and Tobago	1-800-201-7545
United Kingdom	0808-234-6616

Note: This toll free service is available on ordinary landline phones and some public pay phones. This service does not cover any hotel access charges.

Settings

The following topics provide an overview of items you can change using your phone's Settings menus.

Wireless and Network Settings

This group of settings lets you control your phone's wireless network settings, Wi-Fi settings, Bluetooth, roaming, and more.

Airplane Mode

Airplane Mode turns off all your wireless connections and allows you to use many of your phone's features when you are in an airplane or in any other area where calls and data are prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

- Press and hold **Power** button and touch **Airplane mode**.

Wi-Fi Settings

Your phone lets you take advantage of Wi-Fi hotspots for high-speed data access. For details on your phone's Wi-Fi features and settings, see [Wi-Fi](#).

- Touch **Apps**  >  **Settings** > **Wi-Fi**.

Bluetooth® Settings

Your phone's Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone's Bluetooth settings, see [Bluetooth® Connections](#).

- Touch **Apps**  >  **Settings** > **Bluetooth**.

Tethering and Mobile Hotspot Settings

Share your phone's mobile data connection via USB or as a Mobile Hotspot.

- Touch **Apps**  >  **Settings** > **Tethering & Mobile Hotspot**.

VPN Settings

You can set up a Virtual Private Network (VPN). Select either basic or advanced options.

- Touch **Apps**  >  **Settings** > **More...** > **VPN**.

NFC Settings

You can allow data exchange when the phone touches another NFC-capable device.

- Touch **Apps**  >  **Settings** > **More...** > **NFC**.

Mobile Network Settings

Set options for roaming or change your CDMA subscription. For more about roaming and data guard, see [Roaming](#).

- Touch **Apps**  >  **Settings** > **More...** > **Mobile networks**.

Media Share Settings

Set options for sharing media, enable connection to other devices, and set security levels for sharing.

- Touch **Apps**  >  **Settings** > **More...** > **Media share settings**.

4G Status

Check the status of your 4G network, and verify the Network Provider and IP Address.

- Touch **Apps**  >  **Settings** > **More...** > **4G Status**.

Call Settings

Your phone's Call Settings menu lets you configure your voicemail options and a number of other settings for your phone.

Voicemail Settings

If you need to adjust your voicemail provider or access settings, use the Voicemail settings menu.

- Touch  **Phone** > Menu  > **Settings** > **Voicemail**.

For more about voicemail, see [Voicemail \(Traditional\)](#) or [Visual Voicemail](#).

Other Call Settings

Options under the Call Settings menu include Voicemail, Dial Pad touch tones, Quick responses, Plus Code Dialing, Caller ID Readout, Auto-retry, Hearing Aids, TTY mode, Auto answer on headset, DTMF tones, and Voice Privacy.

Plus Code Dialing

- To select the plus code for domestic dialing or set an international dialing code, touch  **Phone** > Menu  > **Settings** > **Plus Code Dialing** > **Domestic Dialing** or **International Dialing**.

Caller ID Readout

Your phone can read out your incoming caller's name.

- Touch  **Phone** > Menu  > **Settings** > **Caller ID Readout** and select **Ring only**, **Caller ID then Ring**, or **Caller ID repeat**.

TTY Mode

TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

To turn TTY Mode on or off:

- Touch  **Phone** > Menu  > **Settings** > **TTY mode**.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

For additional information about Sprint Relay Services and TTY compatibility, call Sprint Relay Customer Service at 800-676-3777 or visit sprintrelay.com.

Warning: 911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including

Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Hearing Aid Settings

If you wear a hearing aid, select this setting for compatibility.

- Touch  **Phone** > Menu  > **Settings** > **Hearing Aids**.

Auto Answer With Headset

Your phone can automatically answer incoming calls when you are wearing a headset.

- Touch  **Phone** > Menu  > **Settings** > **Auto answer on headset**.

Text Message Reply

When you ignore an incoming call, your phone can automatically send a text message to the caller.

- To send a text message to an ignored call, touch  and flick to .
- To edit the outgoing message, touch  **Phone** > Menu  > **Settings** > **Quick responses**, and touch a quick response to edit it.

Voice Privacy

Turn on enhanced privacy mode to make it harder for devices to pick up your frequency.

- Touch  **Phone** > Menu  > **Settings** > **Voice privacy**.

Sound Settings

Control your phone's audio, from ringtones and alerts to touch tones and notifications.

Volume

- To set volume, just press the volume buttons in the home screen (ringtone volume), during a call (earpiece volume), or while playing music or a video (media volume).



Vibrate Patterns

- To select a vibration pattern, touch **Apps**  >  **Settings** > **Sound** > **Vibrate patterns** and select a pattern.

Phone Ringtone

- To set a ringtone for incoming phone calls, or silence the ringtone, touch **Apps**  >  **Settings** > **Sound** > **Phone ringtone**. Select **Silent** or a ringtone, and touch **OK**.

Vibrate When Ringing

- To add a vibration to Silent mode, touch **Apps**  >  **Settings** > **Sound** > **Vibrate when ringing**.

System Settings

The System settings menu lets you select whether you hear tones when touching numbers on the dialpad, selecting on-screen options, and more.

- Touch **Apps**  >  **Settings** > **Sound**.
- **Default notification**: Select from various tones to play when you get a notification, or select **Silent**.
- **Dial pad touch tones**: Play tones when using the dialpad.
- **Touchsounds**: Play sounds when making an on-screen selection.
- **Screen lock sound**: Play sounds when locking or unlocking the screen.
- **Vibrate on touch**: Vibrate when touching keys and during certain other instances.
- **Call connect**: Set sound emitted when a call is connected.
- **Network lost tone**: Play alert when phone loses network coverage.
- **Software update alert**: Play alert tone for software update notifications.
- **Battery full notification**: Disable charging complete notification sounds (not applicable for USB charger).

Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

Brightness

- To set display brightness, touch **Apps**  >  **Settings** > **Display** > **Brightness**.

Auto-Rotate Screen

- To set the screen to rotate automatically when you rotate the phone from portrait to landscape mode, touch **Apps**  >  **Settings** > **Display** > **Auto-rotate screen**.

Screen Timeout

- To set the number of minutes before your screen goes dark, touch **Apps**  >  **Settings** > **Display** > **Sleep** and select the number of minutes.

Note: Longer screen timeout settings increase battery usage.

Wallpaper Settings

To apply a new wallpaper:

1. Touch and hold an empty spot on your home screen.

– or –

Touch **Apps**  >  **Settings** > **Display** > **Wallpaper**.

2. Touch **Gallery**, **ID wallpapers**, **Live wallpapers**, or **Wallpapers** and choose a wallpaper.

Storage Settings

The Storage settings menu lets you manage internal storage on your phone and provides options for your microSD card. View the card's size and available space, unmount the card for safe removal from the phone, and format (erase) the SD card.

Mount/Unmount SD Card

To insert or remove a memory card:

- Touch **Apps**  >  **Settings** > **Storage** > **Mount/Unmount SD card**.

Erase SD Card

To format and erase your memory card:

- Touch **Apps**  >  **Settings** > **Storage** > **Erase SD card**.

Note: You must first unmount an SD card before you can erase it.

Battery Settings

Monitor your phone's battery usage through this settings menu. View which functions are consuming your battery's charge and at what percentage.

Battery Usage

Check you battery usage.

- To see battery usage statistics, touch **Apps**  >  **Settings** > **Battery**.

Warning: Use only Sprint-approved or Motorola chargers with your phone. The failure to use a Sprint-approved or Motorola charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint-approved or Motorola accessories can be found at Sprint Stores or through Motorola; or call 1-866-866-7509 to order. They're also available at sprint.com.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained.

Your phone warns you with an audible alert when the battery reaches 15% and 5% of its capacity. When there are approximately two minutes of talk time left, the phone plays another alert and then turns off.

Note: Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.

Warning: Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or Motorola desktop charger, travel charger, or vehicle power adapter to charge your battery.

1. Insert the small end of the USB cord into the charger/accessory jack on the left side of your phone.

2. Insert the larger end of the USB cord into the AC adapter.
3. Plug the AC adapter into an electrical outlet and charge for at least three hours.

With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Battery Cool Down

In very limited circumstances, such as where your phone has been exposed to extreme heat, “Cool Down” message screens will appear. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in “Cool Down” mode, only emergency calls can be made.

Battery Mode

Change how your phone consumes battery power.

- To set how your phone uses battery charge, touch **Apps**  >  **Smart Actions** > **Battery Saver** > or **Low Battery Saver**.

Apps Settings

This menu lets you control your application settings, including allowing installation of non-Google Play™ Store applications, managing, and viewing running services.

Unknown Sources

Allow installation of applications from vendors other than the Google Play Store.

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Unknown sources**.

Manage Apps

Remove, stop, and manage your apps.

1. Touch **Apps**  >  **Settings** > **Apps**.
2. Touch an app for more options.
3. To remove an app, touch **Uninstall**.

Running Services

View apps that are currently running.

- Touch **Apps**  >  **Settings** > **Apps** > **RUNNING**.
 - To stop an app, touch the app and then touch **Stop**.

Location Access Settings

Your phone is equipped with a Location feature for use in connection with location-based services. The Location settings menu lets you select how your phone determines its location (using the wireless network, GPS satellites, both, or neither).

The Location feature allows the network to detect your position. Turning **Access to my location** off will hide your location from everyone, except 911.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Access to my location feature:

- Touch **Apps**  >  **Settings** > **Location access** and flick the OFF switch to ON.
- Select one or more location sources to use, such as Google's location service (Wi-Fi & mobile network location) or GPS satellites.

Security and Screen Lock Settings

The Security settings menus let you set phone security, lock codes, passwords, administrator settings, and more.

Set Up Screen Lock

You can increase the security of your phone by creating a screen lock. When enabled, you have to draw the correct unlock pattern on the screen, enter the correct PIN, or enter the correct password to unlock the phone's control keys, buttons, and touchscreen.

Note: You can make emergency calls on a locked phone (see [Call Emergency Numbers](#)). A locked phone still rings, but you need to unlock it to answer.

To lock the screen:

- Press the **Power** button on top of the phone.

To unlock the screen, press the **Power** button. Then, flick  to the right.

Pattern

1. To set the lock pattern, touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Screen lock** > **Pattern**.
2. Follow the instructions to draw your lock pattern, and then touch **Continue**.
3. When prompted, draw the pattern to unlock the phone, and then touch **Confirm**.

If you fail to draw the correct unlock pattern on the screen after five attempts, you will be prompted to wait for 30 seconds before you can try again.

PIN Lock

1. Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Screen lock** > **PIN**.
2. Enter a numeric PIN, and then confirm it.
3. When prompted, enter PIN to unlock the phone.

If you fail to enter the correct PIN after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Password Lock

1. Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Screen lock** > **Password**.
2. Enter password, and then confirm it.
3. When prompted, enter the password to unlock the phone.

If you fail to enter the correct PIN after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Face Unlock

Use face recognition software to unlock your phone.

Note: This feature is less secure than a pattern, PIN, or password.

1. Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Screen lock** > **Face Unlock** > **Set it up**.
2. Hold your phone at eye level, look into the front camera, and follow the instructions on the screen.
3. When the face capture is complete, you will be prompted to choose a pattern or PIN as a backup security measure you can use when the phone cannot see your face clearly.

To unlock the phone, flick  to the right and look toward the front camera lens.

Disable the Screen Lock

1. Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Change screen lock** > **None**.
2. Draw your unlock screen pattern or enter password or a numeric PIN, and then confirm it.

Note: If you forget your pattern, password, or your PIN, contact Sprint.

Security Lock Timer

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Automatically lock**, and then select a length of time your phone is idle before it locks.

Note: Security lock timer is only available if you have a screen lock enabled.

Allow Bluetooth[®] bypass

Allow voice commands to be launched via Bluetooth even if your phone is locked.

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Allow Bluetooth**.

Encryption

Encrypt the data stored on your phone and/or microSD card.

Encrypt Your Phone

1. To encrypt data on your phone, first set up a screen lock (see [Set Up Screen Lock](#)).
2. Touch **Apps**  >  **Settings** > **Security & Screen Lock**.
3. Select **Encrypt phone** to encrypt all personal data on your phone.
4. Touch **Encrypt phone**.

Encrypt Your microSD Card

1. To encrypt data on your microSD card, first set up a screen lock (see [Set Up Screen Lock](#)).
2. Touch **Apps**  >  **Settings** > **Security & Screen Lock**.
3. Select **Encrypt SD card** to include files you save on your optional memory card (sold separately) and in phone storage.
4. Touch **Apply**.

Passwords

Select whether to show passwords as you enter them instead of *****.

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Make passwords visible**.

Device Administration

Activate the device administrator role so that you can have further control over erasing phone data, changing passwords, setting password rules, monitoring failed screen unlock attempts, and locking the screen.

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** > **Device administrators**.

Credential Storage

Use secure credential information from an SD card.

- Touch **Apps**  >  **Settings** > **Security & Screen Lock** and select from the following options:
 - **Trusted credentials**: display trusted CA certificates.
 - **Install from SD card**: install credentials from a memory card.
 - **Clear credentials**: clear all credential storage and reset the password.

Language and Input Settings

Your phone's Language settings let you select a language for the phone's screens and menus, as well as manage a personal user dictionary. The Keyboard settings let you select a preferred input method, control keyboard settings, and more.

Language Settings

The language settings menu lets you select an on-screen language and add custom words to your phone's user dictionary.

Select Language

Set your menu language and region:

- Touch **Apps**  >  **Settings** > **Language & input** > **Language** and select **English** or **Español**.

Personal Dictionary

Add words to your personal dictionary so they appear as suggestions when you enter text.

1. Touch **Apps**  >  **Settings** > **Language & input** > **Personal dictionary**.
2. To add a word, touch , type the word, and touch **Ok**.

Keyboard and Input Method Settings

The keyboard settings menu lets you set the input method for the touchscreen keyboard (Android keyboard, Swype, or the physical keyboard) and set options for each method.

Android Keyboard

Your phone's touchscreen input method is the multi-touch keyboard.

- Touch **Apps**  >  **Settings** > **Language & input** >  to the right of **Android keyboard** to set the following options:
 - **Input languages**: Choose an input language.
 - **General**
 - **Auto-capitalization**: Automatically capitalize the next word after a period (.).
 - **Vibrate on keypress**: Vibrate when you press a key.
 - **Sound on keypress**: Make a sound when you press a key.
 - **Popup on keypress**: Keys pop up as you touch them.
 - **Voice input key**: Select where voice input key appears on keypad.
 - **Text Correction**
 - **Add-on dictionaries**: Install additional dictionaries.
 - **Auto correction**: Spacebar and punctuation automatically correct mistyped words.
 - **Show correction suggestions**: Show word suggestions as you type.
 - **Advanced settings**: Options for expert users.

Google Voice Typing

Google voice typing is automatic.

- Touch **Apps**  >  **Settings** > **Language & input** >  to the right of **Google voice typing** to set the following options:
 - **Choose input languages:** language selection is automatic.
 - **General**
 - **Block offensive words:** Hide recognized offensive text.
 - **Download offline speech recognition:** Enables voice input while offline.

Swype Keyboard

Your phone's built-in keyboard has options for text entry.

- Touch **Apps**  >  **Settings** > **Language & input** >  to the right of **Swype** to set the following options:
 - **How to Swype:** Learn Swype in quick steps.
 - **Personal Dictionary:** Manage your personal dictionary.
 - **Preferences:** View and modify Swype options.
 - **Language Options:** Activate and set languages.

Physical Keyboard

Your phone's built-in keyboard has options for text entry.

- Touch **Apps**  >  **Settings** > **Language & input** to set the following options:
 - **Physical Keyboard**
 - **Auto-replace:** Correct mistyped words.
 - **Auto-capitalization:** Capitalize the first letter in sentences.
 - **Auto-punctuate:** Press the Space key twice to insert “.”

Voice Search

Configure Voice Search.

- Touch **Apps**  >  **Settings** > **Language & input** > **Voice Search** to set the following settings for voice recognition:
 - **Language:** Select a language.
 - **Speech output:** Select Always or Hands-free only.
 - **Block offensive words:** Hide recognized offensive text.

- **Hotword detection:** Say Google to launch voice search.
- **Download offline speech recognition:** Enables voice input while offline.
- **Personalized recognition:** Improve speech recognition accuracy.
- **Google Account dashboard:** Manage your collected data.

Text-to-speech Output

Configure your phone's speech synthesis engine and speech rate.

- Touch **Apps**  >  **Settings** > **Language & input** > **Text-to-speech output** for the following settings:
 - **Speech rate:** Speed at which the text is spoken.
 - **Listen to an example:** Play a short demonstration of speech synthesis.

Mouse/Trackpad

- **Pointer speed:** Adjust the speed of the pointer.
- **Pointer acceleration:** Adjust the acceleration rate of the pointer.
- **Keyboard backlight:** Adjust you keyboard's brightness, and when and how it lights up.

Privacy Settings

Your phone's privacy settings allow you to back up the data on your phone and to reset its settings back to factory defaults.

Backup and Restore

Save yourself time and effort. Use Backup and Restore to save your personal data. If your phone is ever reset, your passwords and settings will automatically be restored.

Back Up My Data

Select whether to back up your personal data (passwords and settings) to Google™ servers.

- Touch **Apps**  >  **Settings** > **Privacy** > **Back up my data**.

Backup Account

Select an account to set as backup account.

- Touch **Apps**  >  **Settings** > **Privacy** > **Backup account**.

Automatic Restore

Set whether to automatically restore backed up data if you reinstall an app.

- Touch **Apps**  >  **Settings** > **Privacy** > **Automatic restore**.

Reset Your Phone

Selecting Reset phone resets all phone settings back to their default values and clears all information (text messages, contacts, emails, etc.) and downloaded apps.

1. Touch **Apps**  >  **Settings** > **Privacy** > **Factory data reset**.
2. Touch **Reset phone**.
3. Read the prompt and touch **Erase everything** to complete the reset. (Touch Back  to cancel.)

Warning: All data on your phone will be deleted. (Nothing on your memory card is deleted unless you select **Erase SD card**.)

Account Settings

The Accounts menu lets you add and manage all your email, social networking, and picture and video sharing accounts.

Set Up a New Account

1. Touch **Apps**  >  **Settings** > **Add account**.
2. Touch an account type:
 - **Corporate**, **Email**, or **Google**.
3. Enter your account information and touch **Next**.
 - Depending on the account type, you may need to enter an email address or user address, password, domain name, or other information. For Corporate accounts, contact your server administrator to determine what information you will need.
4. Touch **Done** when you are finished.

Manage Existing Accounts

1. Touch **Apps**  >  **Settings**.
2. Touch an account to manage its settings.

- Touch a field to edit it.
 - Touch Menu  > **Removeaccount** to delete it from your phone.
3. Touch Back  when you are finished.

System Update

The System Update menu lets you manually search for and apply important phone and system updates.

- Touch **Apps**  >  **Settings** > **System update**.

Date and Time Settings

Use the Date & Time settings menu either to select time and date format options.

Changing the Date & Time

To set date and time formats:

- Touch **Apps**  >  **Settings** > **Date & time** > **Use 24-hour format** or **Choose date format**.

Accessibility Settings

The Accessibility menu lets you enable and manage accessibility-related applications.

- Touch **Apps**  >  **Settings** > **Accessibility** for the following settings:
 - **Large text**, **Power button ends call**, **Text-to-speech output**, and more.

About Phone

The About Phone menu lets you access important phone information, search for and apply updates, and view legal, safety, and other information.

Status

View battery status, phone number, network information, and more:

- Touch **Apps**  >  **Settings** > **About phone** > **Status**.

Legal Information

- Touch **Apps**  >  **Settings** > **About phone** > **Legal information**.

Roaming

When you are outside the coverage of the Sprint network, your phone may roam on another carrier's network.

Roaming Icon

Your phone lets you know when you're off the Nationwide Sprint Network. Anytime you are roaming, the phone shows ().

Set Roam Mode

Control your roaming capabilities.

- Touch **Apps**  >  **Settings** > **More...** > **Mobile networks** > **CDMA Roaming Settings**.
Select the roaming features you would like to activate.

Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint Network, including the on-screen roaming icon and Call Guard. Call Guard requires an extra step before you can place or answer a roaming call. (This extra step is not required when you make or receive calls on the Nationwide Sprint Network.)

To turn Call Guard on or off:

1. Touch **Apps**  >  **Settings** > **More...** > **Mobile networks** > **Roaming Guards**.
2. Check or uncheck **Call Guard** under **Domestic Roaming** and **International Roaming**.

Note: Call Guard is turned on by default on your phone.

Note: Voice dialing is not available when you are roaming with Call Guard enabled.

Note: If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.

Note: Data Roam Guard is turned on by default on your phone.

To set your Data Roam Guard notification:

1. Touch **Apps**  >  **Settings** > **More...** > **Mobile networks** > **Roaming Guards**.
2. Check or uncheck **Data Guard** under **Domestic Roaming** and **International Roaming**.

To use data services when Data Roam Guard is active:

- When a notification appears informing you that data roam charges may apply, touch **Roam** to connect.

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