

MOTO™ W259

Getting Started Guide



congratulations!

Congratulations on your purchase of the stylish MOTO™ W259 flip phone.

Whether you're a talker, a texter, or just love listening

into this handy guide—you can even take the guide with vou.

If you'd like even more information about how to use vour new W259 phone, visit www.motorola.com/support/W259 So, let's go.

Note: Your phone may not appear exactly as the images in this manual. However, all key locations. sequences, and functions are the same.

Note: We recommend that you use approved accessories only such as SanDisk memory cards Other accessories may not be compatible with your phone. Visit www.motorola.com for details.

removing microSD

Gently but firmly push

intentionally tight fitting. down on the card and

let's go

Note: Your battery is

to music on the move, the W259 does it all. We've crammed all the main features of your phone



the home screen to see list of recently dialed calls.

Jump to a feature from the home screen.

Insert battery charger & phone

your phone

music key

Perform functions identified by soft key labels in display.

volume kevs Silence your phone when it rings, increase/decrease call volume & music volume.

send/answer kev

Make and answer calls. Press from

smart kev

pause/resume music playback.

mini-USB port

soft kevs

center key

Open main menu.

select menu items.

FM radio kev

power/end key

Listen to your favorite radio station.

Press and hold to turn phone on/off.

Press and release to end phone

calls, exit menu system.

2.5 mm headset jack

Listen to music & go handsfree.

(Mini-USB headsets not supported.)

shortcuts

A few shortcuts we think you'll find really useful: music player and FM radio

To quickly access the music player or FM radio. simply press of or (**).

auick text

Use quick text to access the Message screen with a single key press. To set quick text on your home screen, press 📤 > 🛣 Personalize > Home Screen > Home Kevs > kev > Quick Text.

To quickly switch your ring style, press and hold # from the home screen.

recent calls

To see your dialled and received calls, press navigation key Scroll through lists & menus. ◆ > Recent Calls

Press and hold 1. If your voicemail number is preset, you will connect.

Yes, your phone makes calls too! And it's very good at it.

make a call

Enter a number and press 🗿

(× (►II) ×)

answer a call

When your phone rings or vibrates, open the phone flip o press 🧿

end a call

Close the phone flip. or press 💿

redial a number

• From the home screen, press • to see a list of recently dialed calls.

2 Scroll to the entry you want to call, and press .

emergency calls

Your service provider programs one or more emergency phone numbers, such as 911, on your phone. Provided that the phone is switched on and in network coverage, you can make emergency calls using the programmed numbers, even when your phone is locked or the SIM card is not inserted (where allowed by the network operator).

numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues. Do not solely rely on your wireless phone for essential communications, such as medical emergencies.

Check with your service provider, as emergency

To make an an emergency call: Turn your phone on, exit any

application such as games, then press to call the emergency

music -

card, which is an optional accessory.

When music is what you need...

To use the music player, insert a microSD memory

The music player supports MP3, MIDI, iMelody, and AMR music file formats. Your phone cannot play WMA or AAC or AAC+ or AAC++ files, or MP3 files with a bit rate higher than 320 kbps. Mobile" and click Finish

play music Press to access the music player

music player controls On the Sync tab, select More Options, Under

inction iew song list	Before music playback press •Ô• up or down.
lay/pause	Press ••.
ast forward	Press & hold 🗘 right.
kip to next/	Press 🗘 right or left.
revious song	
ewind	Press & hold ∙Ộ∙ left .

get music

Copy music to your phone's memory card:

- 1 Insert a memory card in your phone, then use a USB cable to connect your phone and your PC.
- 2 On your phone, press Yes to connect the phone as Messages a storage device. Name the device "W259
- 3 On your PC, open Microsoft® Windows® Media Plaver 11
- Device, select W259 Mobile. **5** Select **Properties**, check the "Create folde
- hierarchy on device" box, and click OK. TIP: To access music stored on your microSD
- memory card, press \bullet > Multimedia > Music Library. press • > Switch Storage Devices

Office Tools

Chat *

Calendar

Voicemail

Recent Calls

Browser Msas

Received Calls

Dialed Calls

Call Times

Data Times

Data Volumes

This is a standard main menu

layout. Your phone's menu may be a little different.

Call Cost *

NotePad

MMS Templates

Web Access Calculator MvMenu

- Personalize Home Screen
- Alarm Clock Stop Watch
 - Main Menu • Color Setting
- Greeting Dialing Services
 - Wallpaper

 - Screen Saver
 - Quick Dial Lock Smart Key
- Create Inbox Draft
- Games & Apps Outbox Multimedia Quick Notes
 - Pictures Music Library FM Radio
 - 🖺 Phonebook Settings
 - Ring Style Call Forward In Call Setup
 - Initial Setup Phone Status
 - Headset Network
 - Security

* Network Dependent

basics

Here are a few essential basics:



Ⅲ turn it on & off

Press and hold of for a few seconds to turn the phone on/off

nenu navigation



From the home screen, press • to open the Main Menu.

Note: When the menu indicator **■** appears in the screen, you can press • to show menu options.



Press • up, down, left, or right to highlight a menu option.



Press • or Select (left soft kev) to select the highlighted option.

customize

Here's your chance to make your phone easier and more eniovable to use. So go on, add your personal touch.

create shortcuts

Choose the features you want to access with a single keypress from the home screen—really useful stuff

Press • > Personalize > Home Screen > Home Kevs

set your screen saver and wallpaper Change the wallpaper and screen saver images to ones that make you smile.

Choose from the pre-programmed styles, including

Press • > Fresonalize > Screen Saver or Wallpaper set ringtone and volume

Press • > B Settings > Ring Style

Vibrate and Silent.

There are times when you want to hear your ringtone in all it's glory, and there are times when you don't.

set vour smart kev

The smart key is a great option. Use it to access a feature of your choice from the home screen, or use it to play and pause music during music playback

To set the menu item accessed by the smart key. press • > Fersonalize > Home Screen > Home Keys > Smart Kev.

'flip open' to answer

Answer a call by just opening the flip.

Press • > ₩ Settings > In Call Setup > Answer Options > Open to Answer.

customize your menu

Create a custom menu of your favorite features and tools using the MyMenu feature.

Scroll to a desired menu item and press and hold • until the MvMenu confirmation appears.

• > Office Tools > MyMenu.

To access your custom menu, press

phonebook ——

Made a new friend? Urgently need to contact someone? No problem, saving and calling your contacts is effortless.

save contact

• Enter the number on the home screen and pres

2 Enter contact details.

Press (♠) > Phonebook.

call a contact

3 Press Done when you're finished.

2 Scroll through the list to highlight the contact's number.

3 Press 6

messages ———

Messaging is great, everyone thinks so. Here are a few basics to get you going:

send a message

- Press > Messages > Create > Create Message.
- 2 Select the message type: SMS/EMS or MMS. 3 Enter your message, and/or insert a Picture, Animation
- TIP: Press # to switch text entry modes. Press 1 to switch capitalization modes. Press \times to enter a space
- Press () and scroll to a contact

Sound, Quick Notes message, or Contact Info.

wish to add. Once you have added the contact(s), press Send.

5 Press **ADD** and scroll to any other contact/s you

read a message

When you receive a message you will see 1 New Message on your screen. Press **Read** to open the message. You can reply to the message by pressing Reply.

FM radio —————

Listen to your favorite music or news program.

Plug a 2.5mm headset into your phone. Note: The FM radio works only when the headse

is plugged in. 2 Press ((iii)

To tune in a station, press O left or right.

To scan available stations, press and hold $\hat{\mathbf{O}}$ left or right. Repeat to go to more stations.

To adjust volume, press the up or down volume key on the side of the phone (ideal when the flip is closed), or press **O** up or down.

To turn off the radio, press Options > FM Radio Off.

store favorite stations

When listening to a station, press and hold a numbe kev 11 through 9 to store the station as a prese for that number key. To select a preset station, press the number key for the station you want.

USB drag & drop -Use the USB cable to connect your phone and PC,

then simply drag & drop. Note: Please download the USB charging driver onto vour PC, at www.motorola.com/support/W259.

Note: Your phone supports the Microsoft®

1 Insert a memory card in your phone, then use a USB cable to connect your phone and your PC.

Windows® 2000 and Windows XP™ operating 2 On your phone, press Yes to connect the phone as

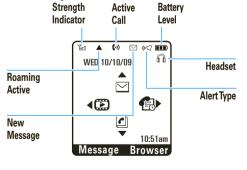
a storage device. 3 On your PC, open the **My Computer** window and click on the Removable Disk memory card icon.

Oracle and drop files from your PC to the Wusic or **Pictures** folder on the memory card.

When you're finished, select the Safely Remove Hardware icon in the system tray at the bottom of your PC screen. Then select USB Mass Storage Devices and Stop.

status indicators

The home screen appears when you turn on the phone. Status indicators can appear across the top of the home screen:



Note: Your phone may be different.



the small print

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features. functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

service & repairs

If you have questions or need assistance, we're here to help. Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed and

manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output. Before a phone model is available for sale to the public in the U.S. and

Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.5 W/kg, and when worn on the body, as described in this user guide, is 0.61 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

httn://www.nhonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site httn://www.cwta.ca

- . In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any
- 2 The SAR information includes the Motorola testing protocol, assessment procedure, and neasurement uncertainty range for this product

European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance

The essential requirements and other relevant provisions.

- All other relevant EU Directives

IMEI: 350034/40/394721/9 Type: MC2-41H14 Number

The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC. enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

When placing or receiving a phone call, hold your mobile device just like you would a landline phone

a Motorola-supplied or approved clip, holder, holster, case, or body harness, If you do not use a body-worn accessory supplied or approved by Motorola. keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting

mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: www.motorola.com

for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature. consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device. Persons with implantable medical devices should observe the following

 ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.

DO NOT carry the mobile device in the breast pocket

- Use the ear opposite the implantable medical device to minimize the notential for interference Turn OFF the mobile device immediately if you have any reason to suspect
- that interference is taking place. Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Driving Precautions

every hour, and stop use if you are tired. The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be

prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products. For more information, see "Smart Practices While Driving,"

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Your battery, charger, or mobile device may contain symbols, defined as

Batteries & Chargers

Symbol	Definition
\triangle	Important safety information follows.
8	Do not dispose of your battery or mobile device in a fire.

Your battery or mobile device may require recycling

in accordance with local laws. Contact your local

Do not throw your battery or mobile device in the

Do not let your battery, charger, or mobile device

Listening at full volume to music or voice through a

Caution: Improper treatment or use of batteries may present a danger of fire.

These products are not toys and may be hazardous to small children. For

A choking hazard may exist for small, detachable parts.

headset may damage your hearing.

regulatory authorities for more information.

For optimal mobile device performance, and to be sure that human exposure

If you wear the mobile device on your body, always place the mobile device in

Using accessories not supplied or approved by Motorola may cause your

RF Energy Interference/Compatibility Nearly every electronic device is subject to RF energy interference from

explosion, leakage, or other hazard. For more information, see "Battery Use & external sources if inadequately shielded, designed, or otherwise configured Keep Your Mobile Device & Its Accessories Away From Small

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you

 Improper use could result in loud sounds, possibly causing hearing injury. Improperly handled batteries could overheat and cause a burn.

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial imnact. If class breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center. Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history

of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness, involuntary

Caution About High Volume Usage **Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

movements, or disorientation. It is always a good idea to hold the screen

away from your eyes, leave the lights on in the room, take a 15-minute break

- Limit the amount of time you use headsets or headphones at high volume. Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you. If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your

hearing checked For more information about hearing, see our Web site at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN Products Covered

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an ID in the format FCC-ID:xxxxxx on the product label

Motorola has not approved any changes or modifications to this device user. Any changes or modifications could void the user's authority to o the equipment. See 47 CFR Sec. 15.21. This device complies with part 15 of the FCC Rules. Operation is subje

the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference receive including interference that may cause undesired operation. See 47 CFI 15 19(3)

This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limit designed to provide reasonable protection against harmful interference residential installation. This equipment generates, uses and can radiate frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and the receiver.

 Connect the equipment to an outlet on a circuit different from that to which Normal Wear and Tear. Periodic maintenance, repair and replacement of

the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

To care for your Motorola phone, please keep it away from:

Don't expose your phone to water, rain, extreme humidity, sweat.

liquids of any kind

or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or diver, as this may damage the phone.

extreme heat or cold Avoid temperatures below 0°C/32°F or above 45°C/113°F.



Don't expose your phone to dust, dirt, sand, food, or other

Don't try to dry your phone in a microwave oven.

inappropriate materials.



Don't drop your phone.

Motorola Limited Warranty for the United States and Canada What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional twoway radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorolabranded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are

Software Embodied in Physical Media. No warranty is made that the accompanied by this written warranty:

Length of Coverage

warranty or for ninety (90) days

from the date returned to the

consumer, whichever is longer.

Products and Accessories

Accessories that are

Repaired or Replaced.

articular o or	Products and	The balance of the original
te radio e s.	Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
d, FR Sec. For a nits are ce in a	Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
e by the operate ect to	Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
eived in FCC	Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

Exclusions (Products and Accessories)

parts due to normal wear and tear are excluded from coverage. Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited Abuse & Misuse. Defects or damage that result from: (a) improper

operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or telephone number. Accessory to abnormal usage or conditions; or (d) other acts which are not the What Other Limitations are There? fault of Motorola, are excluded from coverage. Use of Non-Motorola Products and Accessories. Defects or damage

that result from the use of non-Motorola branded or certified Products. Accessories. Software or other peripheral equipment are excluded from Unauthorized Service or Modification. Defects or damages resulting

from service, testing, adjustment, installation, maintenance, alteration, or

modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage. Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering (c) mismatched hoard serial numbers or (d) nonconforming or non-Motorola housings, or parts, are excluded from

Communication Services. Defects, damages, or the failure of Products. Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded rom coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions (Software)

Who is Covered?

What Will Motorola Do?

software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

This warranty extends only to the first consumer purchaser, and is not transferable

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/ refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

Phones: 1-800-331-6456 Pagers: 1-800-548-9954 Two-Way Radios and Messaging Devices: 1-800-353-2729	
All Products: 1-800-461-4575	
1-888-390-6456	

or Accessories and Software please call the telephone

number designated above for the product with which they are

You will receive instructions on how to ship the Products. Accessories or Software, at your expense, to a Motorola Authorized Repair Center, To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase: (b) a written description of the problem: (c) the name of your service provider if applicable: (d) the name and location of the installation facility (if applicable) and, most importantly, (e) your address and

ANY IMPLIED WARRANTIES INCLUDING WITHOUT LIMITATION THE

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED LINDER THIS EXPRESS LIMITED WARRANTY IS TH EXCLUSIVE REMEDY OF THE CONSUMER AND IS PROVIDED IN LIFT OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED IN NO EVENT SHALL MOTOROLA RELIABLE WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT ACCESSORY OR SOFTWARE OR FOR ANY INDIRECT INCIDENTAL SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA. SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ARILITY OR INABILITY TO USE THE PRODUCTS ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it. the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they The wireless telephone industry has developed ratings for some of their

mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to

evaluate it for your personal needs. M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.) Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head Source: WHO Fact Sheet 193

Further information: http://www.who.int/peh-emf

Product Registration

Online Product Registration

www.motorola.com/us/productregistratio Product registration is an important step toward enjoying your new Motorola

product. Registering permits us to contact you for product or software. updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage. Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to Your mobile device lets you communicate by voice and data—almost provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

Export Law Assurances This product is controlled under the export regulations of the United States of

America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International possible, add an additional layer of convenience to your

Caring for the Environment by Recycling This symbol on a Motorola product means the product should not be

disposed of with household waste. Disposal of your Mobile Device & Accessories

recycling activities can be found at: www.motorola.com/recycling

Disposal of your Mobile Device Packaging & Product Guide

accessories (such as chargers, headsets, or batteries) with your

Please do not dispose of mobile devices or electrical

household waste. Do not dispose of your battery or mobile device in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated he hazardous by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola down a "to do" list or going through your address book takes attention Approved Service Center in your region. Details of Motorola approved away from your primary responsibility—driving safely. national recycling schemes, and further information on Motorola

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please

California Perchlorate Label Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. I such cases. California law requires the following label:

hazardouswaste/perchlorate There is no special handling required by consumers.

contact your regional authorities for more details.

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information: Monitor access—Keep your mobile device with you and do not leave it

Perchlorate Material – special handling may apply. See www.dtsc.ca.gov.

- where others may have unmonitored access. Lock your device's keypad where this feature is available Keep software up to date—If Motorola or a software/application
- vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible. • Erase before recycling—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For instructions on how to delete all personal information from your device,

see your product quide. For information on backing up your mobile device data before erasing it, go to www.motorola.com and navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

 Understanding AGPS—To provide location information for emergency calls, certain Motorola mobile devices incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving Drive Safe, Call Smart

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only. Go to www.motorola.com/ callsmart (in English only) for more information.

anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following malfunction Therefore Get to know your Motorola mobile device and its features such

- as speed dial and redial. If available, these features help you to place your call without taking your attention off the road. When available, use a handsfree device. If
- mobile device with one of the many Motorola Original handsfree accessories available today. Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible. let vour voicemail answer it for vou.
- necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can Do not take notes or look up phone numbers while driving. Jottin

Let the person you are speaking with know you are driving; if

- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and
- vour mirrors, then continue. Do not engage in stressful or emotional conversations that may **be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the
- Use your mobile device to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical
- emergencies (wherever wireless phone service is available). Use your mobile device to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for

number (wherever wireless phone service is available).

 Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless

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battery tips

IMPORTANT: HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY

OR DAMAGE. Most battery issues arise from improper handling of batteries, and

particularly from the continued use of damaged batteries.

 Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery. Don't let the phone or battery come in contact with water. Water can de

into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear

could become very bot Don't place your battery near a heat source. Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or

Do **not** dry a wet or damp battery with an appliance or heat source. such as a hair dryer or microwave oven

 Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.
IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY

Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" Motorola recommends you always use Motorola-branded batteries and **chargers.** Motorola mobile devices are designed to work with Motorola batteries.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take Remove the battery and inspect it to confirm that it has a "Motorola Original

If there is no hologram, the battery is not a Motorola battery;

 If there is a hologram, replace the battery and retry charging it: If the message remains, contact a Motorola Authorized Service Center

Important: Motorola's warranty does not cover damage to the phone caused by n-Motorola hatteries and/or charger

Warning: Use of a non-Motorola battery or charger may present a risk of fire,

Proper battery disposal is not only important for safety, it benefits the environmen

locations. Additional information on proper disposal and recycling may be found on

www.motorola.com/recycli

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or

Warning: Never dispose of batteries in a fire because they may explode

copyright

Motorola, Inc.

Libertyville, IL 60048

Note: Do not ship your phone to the above address

Manual Number: 68000201803-0

Don't allow the battery to touch metal objects. If metal objects, such as iewelry, stay in prolonged contact with the battery contact points, the battery

Avoid leaving your phone in your car in high temperatures. Do avoid dropping the battery or phone. Dropping these items, especially on

a hard surface, can potentially cause damage

ASSURANCE AND SAFEGUARDS. To aid consumers in identifying authentic

xplosion, leakage, or other hazard PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING

Consumers may recycle their used batteries in many retail or service provider

www.rbrc.org/call2recycle/ (in English only)

national recycling organizations for more information on how to dispose of batteries.

Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment

Consumer Advocacy Office 600 N US Hwv 45

www.hellomoto.com

1-800-331-6456 (United States)

1-800-461-4575 (Canada)

1-888-390-6456 (TTY/TDD United States for hearing impaired