



MOTO Q™  
business edition

## Quick Start Guide

# welcome

Technology promised to make things easier... but then it gave you more to do—phone calls, e-mails, music, photos, videos, the Internet, and more. **It's time to take back control.** It's time to meet the MOTO Q™ 9h.

**A Smart Business Move**—Rely on Windows® Mobile software, enabled for leading corporate e-mail solutions as well as viewing and editing of Microsoft® Office documents.

**Superior Connectivity**—Connect with HSDPA and Bluetooth® wireless 2.0.

For more: [www.motorola.com/support/Q9](http://www.motorola.com/support/Q9)

**Note:** Before using your phone for the first time, be sure to review the important safety information in the user's guide. Periodically review this information so you remember how to safely use your phone.

2

## tips & tricks

To...	Do this...
lock keypad	Press  , then .
open recent calls	Press  . To return a call, use the navigation key to scroll to the call, then press .
open quick options	Press and hold .
play music or games on an airplane	To keep using your games and music on a flight, turn off your network and Bluetooth® services. Press and hold  until the quick list appears, then select <b>Wireless Manager &gt; All</b> .
save your battery	Press <b>Start &gt; Settings &gt; Power Management</b> , then choose how long your phone waits for the <b>Backlight time out on battery</b> (the display turns dim), and how long it waits for the <b>Display time out</b> (the display turns off).

3

## e-mail & messages

### set up e-mail

**E-mail service depends on your e-mail and phone network service providers. If you have problems setting up e-mail or synchronizing**, please visit [www.motorola.com/support/Q9](http://www.motorola.com/support/Q9) or call the Motorola Customer Support Center at 1-800-657-7576 (United States and Canada) or 1-888-390-6456 (TTY/TDD United States for hearing impaired).

### set up Exchange server e-mail

**Note:** To get the information requested in these steps, contact your company's system administrator.

- 1 Press **Start > ActiveSync**, then press **Menu > Add Server Source**.
- 2 Enter your e-mail address and check **Attempt to detect Exchange Server settings automatically**, then press **Next**.
- 3 Enter your **User Name**, **Password**, and the server's **Domain**, then press **Next**.

**If your device finds** your server settings, it tells you. You just have to press **Next**.

4

# e-mail & messages

If your device doesn't find your server settings, or if you skip the automatic detection, you can enter the settings provided by your company's system administrator: Enter the Exchange **Server Address** (if necessary, check **This server requires an encrypted (SSL) connection**), then press **Next**.

- 4 Choose if you want to synchronize **Contacts**, **Calendar**, **Email**, and **Tasks**, then press **Finish**.
- 5 Press **Sync** to synchronize with the Exchange server.

## set up MSN or Hotmail e-mail

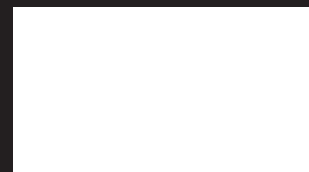
- 1 Press **Start** > **Windows Live** > **Sign in to Windows Live**.

**Note:** If your network service provider does not offer **Windows Live**, use the **standard e-mail** set up procedure.

- 2 Enter your e-mail address and password, then press **Next**.
- 3 Choose the options you want, then press **Next**.
- 4 When synchronization is complete, press **Done**.

5

www.motorola.com



# e-mail & messages

## set up standard e-mail

- 1 Press **Start** > **Messaging** > **Setup E-mail**.
- 2 Enter your e-mail user name and password, then press **Next**. Your device tries to retrieve your account settings from your e-mail provider.

If your device finds your account settings, it tells you. You just have to press **Next**.


If your device doesn't find your account settings, it gives you a chance to enter them. To get this information, contact your e-mail provider.

- 3 Enter your name (the messages you send will show up as "From" this name), then press **Next**.
- 4 Choose how often you want your device to check for new e-mail, then press **Finish**.

6


# e-mail & messages






## text entry

Press  in a text entry view to select an entry mode:



### entry modes

<b>abc</b>	Enters the letter shown on a key (such as <b>Q</b> ).
<b>Alt</b>	Enters the small symbol or number on the next key pressed (such as <b>!</b> ), then returns to the previous text entry mode.
<b>ALT</b>	Enters the small symbols and numbers on the keys until you press  again.

- To **delete** characters, press .
- To start a new line, press .
- To enter capital letters, press . Press it once for just the next letter, or twice for all letters.
- To choose from a list of international characters and other symbols, press  then .

7

# accessories



EQ7 Wireless Hi-Fi  
Stereo Speaker



H12 Bluetooth® Headset



S280 Wired Stereo  
Headphones



T605 Car Kit



microSD Memory Card



Desktop Cradle

Motorola, Inc.  
Consumer Advocacy Office  
1307 East Algonquin Road  
Schaumburg, IL 60196  
[www.hellomoto.com](http://www.hellomoto.com)  
1-800-331-6456 (United States)  
1-888-390-6456 (TTY/TDD United States for hearing impaired)  
1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Manual Number: 68000201249-A