

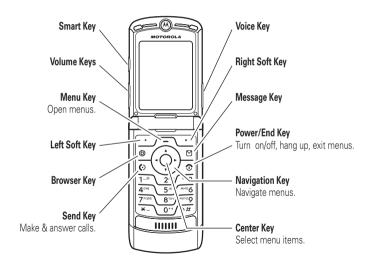


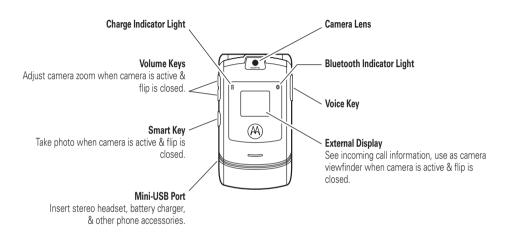
# MOTOMANUAL

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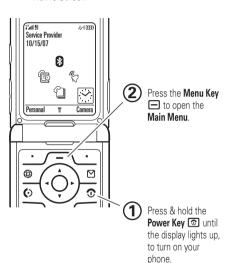
# **HELLOMOTO**

Introducing your new **MOTO**RAZR™ V3 GSM wireless phone.

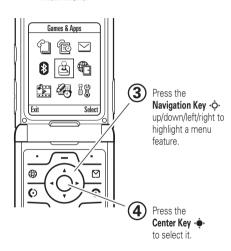




### Home Screen



### Main Menu



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Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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# contents

menu map	7	main attractions 19
FCC Notice	9	photos 19
Use and Care	10	video clips 21
essentials	11 11 12 13 15	multimedia messages 25 Bluetooth™ wireless . 27 voice commands 31 memory card 33 airplane mode 37 phone updates 37
make a call		<b>basics</b>
in the phonebook call a stored	17	text entry 42 volume 46
phone number search the phonebook your phone number	17 18 18	navigation key 46 smart key 46 external display 47 handsfree speaker 48

codes & passwords	49
lock & unlock phone	49
customize	50
ring style	50
time & date	51
wallpaper	51
screen saver	52
themes	52
display appearance	53
answer options	54
alls	55
turn off a call alert	55
recent calls	55
redial	56
return a call	57
notepad	57
(continued next page)	

calls (continued)	service and repairs 84
hold or mute a call 57	SAR Data 85
call waiting 58	SAR Data 87
caller ID 58 emergency calls 59	EU Conformance 88
international calls59	Safety Information 90
1-touch dial 59	Warranty
voicemail 60	(except Mexico) 95
other features 61	Warranty (Mexico) 98
advanced calling 61	index 100
phonebook 64	
messages 68	
instant messaging 70	
personalize 71	
call times & costs 74	
handsfree 76	
data & fax calls 77	
network	
personal organizer 79	
security 81	
fun & games 82	

# menu map

### main menu



### Phonebook



### Recent Calls

- Received Calls
- Dialed Calls
- Notepad Call Times
- Call Cost \*
- Data Times Data Volumes

### Messages

- Create Message
- Message Inbox MMS Templates
- Ouick Notes
- Voicemail
- Fmail Msgs
- Outbox Drafts
- Browser Msgs \*
- Info Services \*



### Bluetooth Link

- Handsfree
- Device History
- Setup



### Games & Apps



### Web Access

- Browser Web Shortcuts
- Stored Pages
- History
- Go To URI
- Browser Setup Web Sessions



### Multimedia

- Themes
  - Camera Pictures

  - Sounds Videos
  - Video Camera

### Tools

- SIM Apps \*
- Calculator
- Datebook
- Shortcuts Voice Records
- Alarm Clock
- · Dialing Services
  - Fixed Dial Service Dial \*

  - Ouick Dial
- IM \*

### Settings

(see next page)

This is the standard main menu layout.

Your phone's menu may be different.

\* optional features

### settings menu



### Personalize

- Home Screen Main Menu
- Voice Dial Setup
- Skin
- Greeting
- Wallpaper Screen Saver
- Ouick Dial \*



### Ring Styles

- Style
- style Detail



### Connection

- USB Settings
- Bluetooth Link
- Sync

### G⇔ Call Forward

- Voice Calls
  - Fax Calls
  - Data Calls
  - Cancel All
  - Forward Status



### In-Call Setup

- In-Call Timer Call Cost Setup \*
- Mv Caller ID
- Talk and Fax
- Answer Options
- Call Waiting



### Initial Setup

- Time and Date 1-Touch Dial
- Auto Redial
- Display Timeout Backlight
- TTY Setup \* Scroll
- Language
- Brightness
- DTMF
- Master Reset Master Clear



### Phone Status

- Mv Tel. Numbers
- Credit Info/Available \*
  - Active Line \*
  - Battery Meter
  - Storage Devices
  - Voice Dial Languages \* Software Update
  - Other Information



#### Headset Auto Answer

- Voice Dial



### Car Settings

- Auto Answer
- Auto Handsfree
- Power-Off Delay \*
- Charger Time \*

### Airplane Mode

- Airplane Mode Prompt at Startup

### Network

- New Network
- Network Setup Available Networks
- Mv Network List \*
- Service Tone
- Network Jingle Call Drop Tone



#### Security

- Phone Lock
- Lock Application
- Fixed Dial SIM PIN
- New Passwords
- Certificate Momt



### Java Settings

- Java System
- Delete All Apps
- App Vibration
- App Volume
- App Priority \* App Backlight
- Set Standby App \*
- DNS IP \*

<sup>\*</sup> optional features

# FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

If your mobile device or accessory has a USB connector, or is otherwise considered a computer peripheral device whereby it can be connected to a computer for purposes of transferring data, then it is considered a Class B device and the following statement applies:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions,

may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Use and Care

To care for your Motorola phone, please keep it away from:



### liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



### dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



### extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



### cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### microwaves

Don't try to dry your phone in a microwave oven.



### the ground

Don't drop your phone.

# essentials

**CAUTION:** Before using the phone for the first time, read the *Important Safety and Legal Information* included in the grayedged pages at the back of this guide.

# about this guide

This guide shows how to locate a menu feature as follows:

This means that, from the home screen:

- 1 Press the *menu key*  $\blacksquare$  to open the menu.
- 2 Press the *navigation key* •♦ to scroll to ® Recent Calls, and press the center key •♦ to select it.
- 3 Press the navigation key ·ô· to scroll to Dialed Calls, and press the center key ·ô· to select it.

## symbols



This means a feature is network, SIM card, or subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

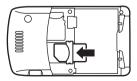
# SIM card

Your Subscriber Identity Module (SIM) card contains personal information like your phone number and phonebook entries.

**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt. 1 If necessary, press in the battery door release latch and remove the battery door.



2 Hold the SIM card with the notch in the lower left corner and the gold plate facing down. Slide the SIM card under the metal clip and into the card slot as shown.



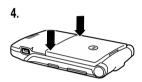
# battery

# battery installation









# battery charging

New batteries are not fully charged. Plug the travel charger into the mini-USB port on your phone as shown. Plug the



other end into an electrical outlet. Your phone might take several seconds to start charging the battery. The battery charge indicator light shows when the battery is charging. The display shows **Charge Complete** when finished.

**Tip:** Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.

**Note:** You can charge your battery by connecting a cable from your phone's mini-USB port to a USB



port on a computer. Both your phone and the computer must be turned on, and your computer must have the correct software drivers installed. Cables and software drivers are available in Motorola Original data kits, sold separately.

# battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.

- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information" section included in the gray-edged pages at the back of this guide.

# turn it on & off

**Caution:** On power up, the phone may prompt you to enter your SIM card PIN code to unlock the SIM card. If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled, and your display shows SIM Blocked. Contact your service provider.

To turn on your phone, press and hold the power key 1 until the keypad or display lights up. If prompted, enter your eight-digit SIM card PIN code and/or four-digit unlock code.



To turn off your phone, press and hold for two seconds.

# make a call

Enter a phone number and press the send key to make a call.

To voice dial a call, see page 31.

To "hang up," close the phone flip or press the end key 1.

**Note:** Closing the phone flip doesn't end a call when the handsfree speaker is turned on (for more information about the handsfree speaker, see page 47).

# answer a call

When your phone rings and/or vibrates, just open the phone flip or press the *send key* to answer.

To "hang up," close the phone flip or press the end key **3**.

**Note:** Closing the phone flip doesn't end a call when the handsfree speaker is turned on (for more information about the handsfree speaker, see page 47).

# store a phone number in the phonebook

You can store a phone number in your **Phonehook** 

**Note:** When you create a new phonebook entry, you must specify whether you want to store the entry in phone memory or on the SIM card. You can't set a picture ID or special alerts for entries stored on the SIM card.

- 1 Enter a phone number in the home screen.
- 2 Press the Store key.
- **4** Press the **Done** key to store the number.

To store an email address, see page 64. To edit or delete a phonebook entry, see page 64.

# call a stored phone number

Find it: -> Phonebook

- **1** Scroll to the phonebook entry.
- 2 Press ( to call the entry.

To **voice dial** a phonebook entry, see page 31.

# search the phonebook

To set the phonebook search method, press  $\implies$  >  $\bigcirc$  Phonebook, then press  $\implies$  > Setup > Search Method > Jump To or Find.

To search for a phonebook entry, press the keypad key that contains the first letter of the entry. Jump To method immediately jumps to the first entry that begin with the key's letters. Find method prompts you to enter the name or speed number for the entry, depending on how the phonebook list is sorted.

# your phone number

From the home screen, press — # to see your number.

**Tip:** Want to see your phone number while you're on a call? Press ☐ > My Tel. Numbers.

To store or edit your name and phone number on your SIM card, press the Edit key while showing your number. If you don't know your phone number, contact your service provider.

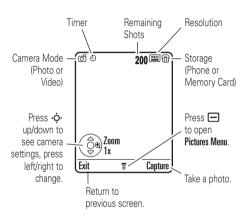
# main attractions

You can do much more with your phone than make and receive calls!

# photos

# take a photo

Press -> Multimedia > Camera to see the camera viewfinder.



- Point the camera lens at the photo subject.
- Press the **Capture** key to take a photo.
- Press the **Send** key to send the photo in a multimedia message (see page 25).

### or

Press 
to select a storage option: Store Only, Apply as Wallpaper, Apply as Screen Saver, or **Apply as Phonebook Entry**.

### or

Press the **Discard** key to delete the photo and return to the active viewfinder.

**Shortcut:** After taking a photo, press the center key . • to quickly store it and return to the camera viewfinder.

Note: You can't assign a photo to a phonebook entry stored on the SIM card.

# self portrait

When the camera viewfinder is active, you can close the phone flip to show the viewfinder image in the external display. Press the smart key (see illustration on page 2) to take a photo. Open the flip to send, store, or discard the photo.

# camera settings

When the viewfinder is active, press 

to select camera options:

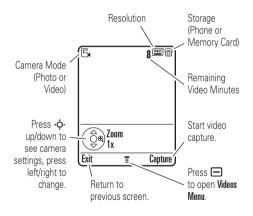
options	
Go To Pictures	See stored pictures and photos.  Press  to perform various operations (such as <b>Delete</b> , <b>Rename</b> , or <b>Move</b> ) on a picture.
Go To Video Mode	Switch to the video camera.

options	
Switch Storage	See and store pictures on your phone or memory card.
Device	<b>Note:</b> This option appears only when a memory card is installed.
Auto-Timed Capture	Set a timer for the camera to take a photo.
Pictures Setup	Adjust photo settings:  Resolution Shutter Tone
View Free Space	See how much memory remains for storing pictures.

# video clips

# record a video clip

Press -> Multimedia > Video Camera to see the video camera viewfinder.



**Note:** You can zoom only before you start recordina.

Tip: If you want to send your video in a multimedia message, the video length must be set to MMS. To set length, press

- > Videos Setup > Video Length.
- Point the camera lens at the video subject.
- Press the Capture key to begin video recording.
- Press the **Stop** key to stop video recording.
- Press the **Options** key to select a storage option: Send in Message or Store Only.

### or

Press the **Discard** key to delete the video clip.

If you choose to send the video clip in a message, see "send a multimedia message" on page 25.

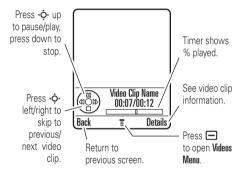
When the video camera viewfinder is active. press 
to select video options:

options	
Go To Videos	See stored video clips. Press  to perform various operations (such as Delete, Rename, or Move) on a video clip.
Go To Photo Mode	Switch to the picture camera.
Switch Storage	See and store video clips on your phone or memory card.
Device	<b>Note:</b> This option appears only when a memory card is installed.

options	
Videos Setup	Adjust video settings:  • Auto Repeat  • Video Length  • Resolution  • Recording Sound
View Free Space	See how much memory remains for storing video clips.

# play a video clip

Find it: Press > Multimedia > Videos > video clip



From the stored video clips list, press  $\Box$  to select video options.

**Note:** Your phone's options may vary. Some options are not available for pre-installed videos.

Insert a video clip in a new message.
<b>Note:</b> This option appears only when the video clip is small enough to send.
See and store video clips on your phone or memory card.
<b>Note:</b> This option appears only when a memory card is installed.
Activate the video camera to record a new video clip.
See video clip information.
Rename a video clip.

options	
Delete	Delete marked video clip(s).
Move	Move video clip(s) to another device, delete original(s) from phone memory.
Сору	Copy video clip(s) to another device, leave original(s) on phone.
Mark/ Unmark	Mark one or more video clips that you want to delete, move, copy, or assign to a category.
Categories	Create new category, or see video clips in a selected category.
Assign to Category	Assign video clip(s) to a category.
Videos Setup	Adjust video settings.

options	
View	See how much memory
Free Snace	remains for storing video clips.

# multimedia messages

For more messaging features, see page 68.

# send a multimedia message

A Multimedia Messaging Service (MMS) message contains pages with text and media objects (including photos, sounds, or video clips). You can send the multimedia message to other MMS-capable phones, and to email addresses.

Find it: Press ☑ > Create Message > New Multimedia Msg

1 Press keypad keys to enter text on the page (for more information about text entry, see page 41).

To insert a **picture**, **sound**, **video clip**, **voice record**, **quick note**, or **contact info** on the page, press  $\longrightarrow$  > **Insert**. Select the file type and the file.

To insert **another page** in the message, enter text or objects on the current page and press  $\bigcirc$  > **Insert** > **New Page**. You can enter more text and objects on the new page.

- When you finish the message, press > Message Options to set message options (such as Subject and Priority).
- When you finish setting message options, press the **Done** key.

- **4** Press the **Send To** key to select message recipients. You can:
  - Select one or more entries from your phonebook (press • • to scroll to an entry, and press the center key • to select it.
  - Select New Number or New Email Address to enter a phone number or email address.
- **5** Press the **Send** key to send the message.

To save or cancel the message, press  $\blacksquare$ 

> Save to Drafts or Abort Message.

# receive a multimedia message

When you receive a multimedia message or letter, your phone plays an alert and the display shows **New Message** with a message indicator (such as **\exists**).

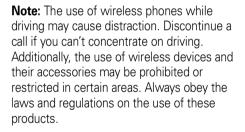


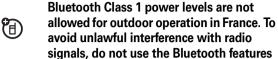
Press the **Read** key to open the message.

- Pictures and animations show as you read the message.
- Sound files play as you read the message. Use the volume keys to adjust the sound volume.
- Attached files are added to the end of the message. To open an attachment, scroll to the file indicator/filename and press the View key (image), Play key (sound), or Open key (phonebook vCard, datebook vCalendar entry, or unknown file type).

# Bluetooth™ wireless

Your phone supports Bluetooth wireless connections. You can connect your phone with a Bluetooth headset or car kit to make handsfree calls. You can connect your phone with a phone or computer that supports Bluetooth connections to exchange files.





**For maximum Bluetooth security**, you should always connect Bluetooth devices in a safe, private environment.

in France unless you are indoors.

Note: Your phone's Bluetooth features and

# turn Bluetooth power on or off

**Note:** To extend battery life, use this procedure to set Bluetooth power to **Off** when not in use. Your phone will not connect to another device until you set Bluetooth power back to **On** and connect your phone to the device again.

# use a headset or handsfree car kit

Before you try to connect your phone to a handsfree device, make sure the device is on and ready in *pairing* or *bonding* mode (see the user's guide for the device). You can connect your phone with only one device at a time.

Your phone lists the devices it finds within range.

- 1 Scroll to a device in the list.
- Press the center key to connect to the device.

When your phone is connected, the Bluetooth indicator \*\* shows in the home screen and the external Bluetooth indicator light flashes.

**Shortcut:** When Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device and move it near the phone.

# copy files to another device

You can copy a photo, picture, video clip, sound file, phonebook entry, datebook event, or bookmark to another phone or computer that supports Bluetooth connections.

**Note:** You can't copy some copyrighted objects.

**Before you try to copy a file to another device**, make sure the receiving device is **on** and **ready** in discoverable mode.

1 On your phone, scroll to the object that you want to copy to the other device.

- 2 Press , then select:
  - Copy for a photo, picture, video clip, or sound file.
  - Share Phonebook Entry for a phonebook entry.
  - Send for a datebook event or bookmark.
- 3 Select a recognized device name, or [Look For Devices] to search for an unrecognized device where you want to copy the object.

**Note:** Once you connect your phone to a Bluetooth device, that device can start a similar Bluetooth connection with your phone. Your display shows the Bluetooth indicator ≯ when there is a Bluetooth connection.

# receive files from another device

**Before you try to receive a file from another device**, make sure your phone's Bluetooth power is **on** (see page 27).

- **1** Send the file from the device.
  - If your phone and the sending device don't recognize each other, place your phone in discoverable mode so the sending device can locate it. Press
  - ⇒ Soluetooth Link > Setup > Find Me.
- 2 Press the Accept key to accept a file from another device. Your phone notifies you when file transfer is complete, and saves the file.

# send files to a printer

You can send a photo, picture, message, phonebook entry, or datebook event from your phone to a printer that supports Bluetooth connections.

**Note:** You can print A4 or US Letter size pages. To print another size, copy the object to a linked computer and print it from there. You cannot print **Quick Notes**, **MMS Templates**, or a phonebook **Mailing List**.

- - **Tip:** If you see it, you can print it. After you capture a picture in the camera, you can press the **Store** key and select **Print and Store**.
- 2 If available, choose additional objects or print options, then choose Print to continue.

3 Select a recognized printer name, or [Look For Devices] to search for an unrecognized printer where you want to send the object.

## advanced Bluetooth features

## 

### features

### switch back to phone during call



To switch from a headset or car kit to your phone during a call:



## move multimedia object to device



**Caution:** Moving an object **deletes** the original object from your phone.

Scroll to the object, press  $\square > Move$ , select the device name.

# edit properties of recognized device



Scroll to the device name, press  $\square$  > Edit.

## set Bluetooth options



☐ > ❸ Bluetooth Link > Setup

# voice commands

You can use voice commands to make calls, and perform some phone functions.



**Note:** Not all languages support voice commands. To see which languages support voice commands on your phone, press

 $\longrightarrow$  >  $\blacksquare$  Settings > Phone Status

> Voice Dial Languages.

## voice dial a call

You can dial an entry in your phonebook by speaking the entry's name, or dial any phone number by speaking its digits.

**Tip:** Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Avoid pausing between digits.

- Press and release the voice key on the right side of your phone. Your phone prompts you to say a command.
- Wait for the beep, then say "Name Dial." Your phone prompts you to say a name. Say the name of an entry as it appears in your phonebook. Your phone confirms the name and makes the call.

### or

Wait for the beep, then say "Digit Dial." Your phone prompts you to say a phone number. Speak the digits. Your phone confirms the number and makes the call.

### Notes:

- Your phone may prompt you to repeat a name or number.
- If your phone doesn't recognize the name or number, it shows a list of similar names/numbers, asks, "Did you

say ...," and highlights the first list item. Say "Yes" to call the highlighted number, or "No" to go to the next list item.

To select the name or number manually, scroll to the name/number on the list and press the center key .

 You can improve voice dial operations by training the phone to recognize your voice. Press > Settings > Personalize > Voice Dial Setup > Adapt Digits.

# voice activate phone functions

You can use voice commands to activate the Camera application, call your Voicemail number, Redial the last dialed number, or see the Received Calls list:

Press and release the voice key on the right side of your phone. Your phone prompts you to say a command.

### 32 main attractions

- 2 Wait for the beep, then say one of the following commands:
  - "Camera"
  - "Voicemail"
  - "Redial"
  - "Received Calls"

Your phone performs the command.

(日)

# memory card

You can use a removable TransFlash memory card with your phone to store and retrieve multimedia content (such as songs and photos).

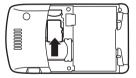
# install a memory card

**Caution:** Don't bend or scratch your memory card. Keep it away from static electricity, water, and dirt.

1 Press in the battery door release latch and remove the battery door.



2 Slide the memory card under the metal clip and into the card slot as shown.



# see and change memory card information

Find it: Press  $\blacksquare$  > \$ Settings > Phone Status > Storage Devices

- **1** Press •**Ô** to scroll to the memory card.
- 2 Press the **Details** key to see memory card information.

or

Press to open the **Storage Device** menu, to **Format** or **Rename** the memory card.

To see files stored on the memory card, open a file list (such as Pictures, Videos, or Sounds), then press > Switch Storage Device > Memory Card. To see files stored on your phone again, press > Switch Storage Device > Phone.

# reformat the memory card

You can reformat your memory card to erase files stored on the card.

**Caution:** Reformatting the memory card **erases all files stored on the card** (including music, photos, and videos). After you erase the files, you can't recover them.

- 1 Press > By Settings > Phone Status > Storage Devices.
- 2 Press • to scroll to the memory card.
- **3** Press  $\square$  > Format.

# move files from the phone to the memory card

You can move files (such as pictures and photos, video clips, and sound files) from your phone to the memory card to free up phone memory.

**Note:** Moving a file to a new location deletes the file from its original location.

**To see files stored on your phone**, open a file list (such as **Pictures**, **Videos**, or **Sounds**), then press  $\longrightarrow$  > **Switch Storage Device** > **Phone**.

Scroll to the file you want to move, then press > Move > Memory Card.

# connect the memory card to a computer

You can connect your phone to a computer to transfer files to and from the memory card.

**Note:** When your phone is connected to a computer, you can access the memory card only through the computer.

#### on your phone

Press > B Settings > Connection > USB Settings > Default Connection > Memory Card.

This directs the USB connection to your memory card. Attach the Motorola Original USB cable to the accessory port on your phone and to an available USB port on your computer.

#### on your computer

- 1 Find where your phone's memory card appears as a Removable Disk icon. On a PC this is the My Computer window. On a Macintosh™ computer, it's on the desktop.
- 2 Double-click the Removable Disk icon to access the files on your phone's memory card.
- To store the desired files onto the memory card, drag and drop them as follows: MP3 files: > mobile > audio screen savers: > mobile > picture wallpapers: > mobile > picture video clips: > mobile > video

When you finish, remove the phone with memory card safely from your computer:

If you are using a PC, right-click the Safely Remove Hardware icon in the system tray at the bottom of your computer screen. Then select USB Mass Storage Devices and Stop.

**If you are using a Mac**, select and drag the Removable Disk icon to the Trash.

**5** Select USB Mass Storage Device, then OK.

#### on your phone

To return to Data Fax as your USB default connection, press > 8% Settings > Connection > USB Settings > Default Connection

> Data/Fax Connection.

# store and use protected content

If you try to play a copyrighted file, it might prompt you to download a license. Some licenses let you play a file only for a certain number of times or days. You can't send, copy, or change copyrighted files.

For example, a license may allow you to use a copyrighted file five times or use the copyrighted file for three days before it expires.

To activate downloaded copyrighted files:

Find it: Press > Activation List > file type > file

You can show the copyrighted file's **Status**, **Type**, **Activation**, and **Counts Remaining**.

# airplane mode

Airplane mode turns off your phone's calling features in locations where wireless phone use is prohibited. You can use the phone's music player and other non-calling features in airplane mode.

Find it: Press > Settings > Airplane Mode > Airplane Mode > On or Off

Your phone can prompt you to activate or deactivate airplane mode each time you turn on the phone:

Find it: Press  $\bigcirc$  >  $\bigcirc$  Settings > Airplane Mode > Prompt at Startup > On or Off

# phone updates

Sometimes, we think of ways to make your phone's software faster or more efficient after you've purchased your phone. You can find out if your phone can be updated at: www.hellomoto.com/support/update

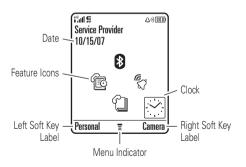
**Note:** Software updates do not affect your phonebook entries or other personal entries or files. If you receive a software update but choose to install it later, see page 78.

# basics

See page 1 for a basic phone diagram.

# display

The *home screen* appears when you turn on the phone.



**Note:** Your home screen may look different, depending on your service provider.

To dial a number from the home screen, press number keys and .

The menu indicator 

shows that you can press 

to open the main menu. Soft key labels show the current soft key functions. For soft key locations, see page 1.

Press • • up, down, left, or right in the home screen to open basic features. You can show or hide icons for these features in the home screen, and change the icons that are shown (for more information about changing icons in the home screen, see page 73).

Status indicators can show at the top of the home screen:



- 1 Signal Strength Indicator Vertical bars show the strength of the network connection. You can't make or receive calls when i''s x shows.
- 2 EDGE/GPRS Indicator Shows when your phone is using a high-speed Enhanced Data for GSM Evolution (EDGE) or General Packet Radio Service (GPRS) network connection. Indicators can include:

■ = GPRS PDP context active

ப் = GPRS data available

3 Data Indicator – Shows connection status. The Bluetooth™ indicator ≯ shows when your phone is paired with another device. Other indicators can include:

**∄** = secure data transfer

 = unsecure

 data transfer

= secure connection

= unsecure connection

□ = secure

Circuit Switch Data

(CSD) call

**Roam Indicator** – The roam indicator ▲ shows when your phone is seeking or using a network



39

outside your home network. Other indicators can include:

$$\xi = 2G \text{ home}$$
  $\xi = 2G \text{ roam}$ 

$$\frac{2.5}{G} = 2.5 G \text{ home}$$
  $\frac{2.5}{A} = 2.5 G \text{ roam}$ 

Active Line Indicator - Shows (3) (A) to indicate an active call, or €₹ to indicate when call forwarding is on. Indicators for dual-line-enabled SIM cards can include:

<b>©1</b> = line 1 active	<b>©2</b> = line 2 active
📭 = line 1 call	৫2₹ = line 2 call
forward on	forward on

# Messaging Presence Indicator -



Shows when instant messaging (IM) is active. Indicators can include:

IM

**™** = busv = invisible to

IM

\*\* 🕒 = available for

酒: = offline

phone calls

The Java<sup>TM</sup> indicator—shows when a Java application is active.

Message Indicator - Shows when you receive a new message. Indicators can include:



= text message □ = voicemail message

**₹**<sup>®</sup> = voicemail & ☐**₹** = IM message text message

8 Location Indicator – Shows when your phone can send location information & or not &.



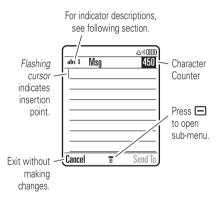
**9 Ring Style Indicator –** Shows the ring style setting.

 $\triangle = \text{loud ring}$   $\triangle = \text{soft ring}$   $\triangle = \text{soft ring}$   $\triangle = \text{vibrate}$   $\triangle = \text{vibrate then}$   $\triangle = \text{vibrat$ 

10 Battery Level Indicator – Vertical bars show the battery charge level. Recharge the battery when your phone shows Low Battery.

# text entry

Some features let you enter text.



Press # in a text entry screen to select an entry mode:

entry modes	
II or 1	Your <b>Primary</b> text entry mode can be set to any iTAP™ mode (indicated by 🕮) or tap mode (indicated by 1).
<b>□</b> or <b>2</b>	Your <b>Secondary</b> text entry mode can be set to <b>None</b> , or set to an iTAP mode (indicated by <b>2</b> ) or tap mode (indicated by <b>2</b> ).
123	<b>Numeric</b> mode enters numbers only.
@	Symbol mode enters symbols only.

To set your primary and secondary text entry modes, press > Entry Setup in a text entry screen and select Primary Setup or Secondary Setup.

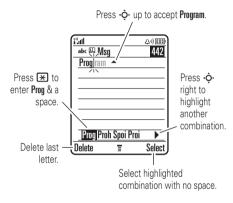
Tip: WANT TO SHOUT YOUR MESSAGE?
Press ① in a text entry screen to change text case to no capital letters (abc), next letter capital (Abc with 凹, 凹, 1û, or 2û), or all capitals (ABC with 凹, 凹, 11, or 21).

### iTAP™ mode

Press # in a text entry screen to switch to iTAP mode. If you don't see  $\square$  or  $\square$ , press  $\square$  > Entry Setup to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words, and predicts each word as you enter it.

For example, if you press 7 7 6 4, your display shows:



 If you want a different word (such as Progress), continue pressing keypad keys to enter the remaining characters.

- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP mode.
- Press 1 to enter punctuation or other characters.

# tap and tap extended modes

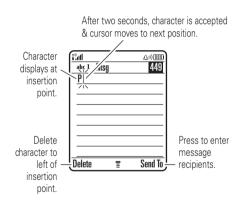
Press # in a text entry screen to switch to tap mode. If you don't see 1 or 2, press -> Entry Setup to set tap or tap extended as your primary or secondary text entry mode.

Tap mode lets you press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

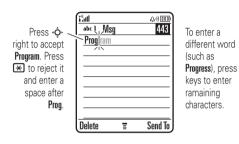
Tap extended mode cycles through additional special characters and symbols as you

repeatedly press a keypad key. (For example, pressing 2 cycles through the following characters: a, b, c, 2, á, à, â, ã, ç, æ).

For example, if you press one time, your display shows:



When you enter three or more characters in a row, your phone may guess the rest of the word. For example, if you enter **Prog** your display might show:



 The first character of every sentence is capitalized. If necessary, press ô down to change the character to lowercase before the cursor moves to the next position.

- Press to move the flashing cursor to enter or edit message text.
- If you don't want to save your text or text edits, press to exit without saving.

#### numeric mode

Press # in a text entry screen until you see 123. Press the number keys to enter the numbers you want.

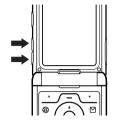
### symbol mode

Press # in a text entry screen until you see @. Press a keypad key to show its symbols at the bottom of the display. Scroll to the symbol you want, then press the center key ...

# volume

Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during a call



 change the ringer volume from the home screen

**Tip:** Sometimes silence really is golden. That's why you can quickly set your ringer to **Vibrate** or **Silent** by repeatedly pressing the down volume key in the home screen. To set the ringer from the menu, see page 50.

# navigation key

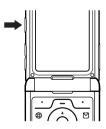
Press the navigation key •• up, down, left, or right to scroll and highlight menu items. When you highlight something,



press the center key • to select it.

# smart key

The smart key gives you another way to do things. For example, when you scroll to a menu item, you can press the smart key to select it (instead of pressing the center



key ••). To change what the smart key does in the home screen, see page 73.

# external display

When your phone flip is closed, the external display shows the time and indicates phone status, incoming calls, and other events. For a list of phone status indicators, see page 39.

# set phone ring style in external display

- 1 Press a volume key (see illustration on page 2) to see Ring Styles.
- **2** Press the smart key repeatedly, until you see the style you want.
- **3** Press a volume key to return to the home screen.

# return unanswered call in external display

Your phone keeps a record of your unanswered calls, and the external display shows **X Missed Calls**, where **X** is the number of missed calls.

**Tip:** Since the microphone and earpiece are hidden when the phone flip is closed, you'll have to use a headset or other handsfree device to make and receive calls.

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

- 1 Press the smart key (see illustration on page 2) to see the received calls list.
- 2 Press the volume keys to scroll to an unanswered call.
  - To call the number with a headset connected to your phone, press and hold the smart key.
  - To exit without calling, press the smart key briefly.

# handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the **Speaker** key to turn the handsfree speaker on or off. Your display shows **Spkrphone On** until you turn it off or end the call

#### Notes:

- The use of wireless phones while driving may cause distraction.
   Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.
- Closing the phone flip doesn't end a call when the handsfree speaker is turned on.

# codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234**. The six-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

You can also change your **SIM PIN** codes or call barring password.

If you forget your unlock code: At the Enter Unlock Code prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press — and enter your six-digit security code instead.

**If you forget other codes:** If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

# lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the four-digit unlock code.

To **manually lock** your phone: Press > Security > Phone Lock > Lock Now.

To **automatically lock** your phone whenever you turn it off: Press  $\bigcirc$  >  $\bigcirc$  Settings > Security > Phone Lock > Automatic Lock > On.

**Note:** You can make emergency calls on a locked phone (for more information, see page 59). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer**.

# customize

# ring style

Each ring style profile uses a different set of ringtones or vibrations for incoming calls and other events. The **Silent** profile silences your phone until you set another ring style. The profile indicator shows at the top of the home screen:

♦ Vibe then Ring 🔑 Silent

To choose your profile:

> **Style** > style name

**Shortcut:** When an option has a list of possible settings (like ring styles), press **.** • • left or right to select the setting.

**Tip:** You can quickly set your ringer to **Vibrate** or **Silent** by repeatedly pressing the down volume key in the home screen (see illustration on page 45).

# change alerts in a ring style

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

**Note:** You can't set a ringtone for the **Silent** ring style profile.

Find it: Press > % Settings > Ring Styles > style name Detail

- Scroll to Calls (or Line 1 or Line 2 for dual line phones), then press the Change key to change it.
- 2 Scroll to the alert you want, then press the center key ••.
- **3** Press the **Back** key to save the alert setting.

# time & date

Your phone uses the time and date for the **Datebook**.



> Initial Setup > Time and Date > Autoupdate

> On.

To **manually** set the time and date, turn off **Autoupdate**, then: Press  $\bigcirc$  >  $\bigcirc$  **Settings** > **Initial Setup** > **Time and Date** > **Time and Date**.

# wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

**Note:** Your *theme* can set the wallpaper (see page 52).

Find it: Press > Settings > Personalize > Wallpaper

options	
Picture	Press • up or down to select a picture for your wallpaper image, or <b>None</b> for no wallpaper.
Layout	Select <b>Center</b> to center the image in the display, <b>Tile</b> to repeat the image across the display, or <b>Fit-to-screen</b> to stretch the image across the display.

### screen saver

Set a photo, picture, or animation as a screen saver image. The screen saver shows in the display when the phone flip is open and no activity is detected for a specified time.

**Note:** Your *theme* can set the screen saver (see next section).

**Tip:** This feature helps save your screen, but not your battery. To extend battery life, turn off the screen saver.

Find it: Press > Settings > Personalize > Screen Saver

options	
Picture	Press 💠 up or down to select
	an image for your screen saver,
	or <b>None</b> for no screen saver.

options	
Delay	Select the length of inactivity
	before the screen saver shows
	in the display.

# themes

A phone theme is a group of image and sound files that you can apply to your phone. Most themes include a wallpaper image, screen saver image, and ringtone. Your phone may come with some themes, and you can download more.

To **apply** a theme: Press  $\longrightarrow$  > Multimedia > Themes > theme.

To download a theme, see page 83.

**Caution:** You can delete the themes stored on your phone. After you delete a theme, you can't recover it.

To **delete** a theme: Press **→** > **Multimedia** > **Themes**, scroll to the theme, and press **→** > **Delete** or **Delete** All.

# display appearance

To choose a phone **skin** that sets the look and feel of your phone's display: Press > **Settings** > **Personalize** > **Skin**.

To set your display **brightness**: Press > **Settings** > **Initial Setup** > **Brightness**.

To save battery life, the **backlight** can turn off when you're not using your phone. The backlight turns back on when you open the phone flip or press any key. To set how long your phone waits before the backlight turns off:

Press > By Settings > Initial Setup > Backlight.

**Note:** To turn the backlight on or off for Java<sup>TM</sup> applications, press  $\square > \mathbb{H}$  Settings > Java Settings > App Backlight.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when you open the phone flip or press any key. To set how long your phone waits before the display turns off:

Press  $\bigcirc > \mathbb{S}$  Settings > Initial Setup > Display Timeout.

# answer options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option:

Find it: Press  $\blacksquare$  > \$ Settings > In-Call Setup

> Answer Options

options	
Multi-Key	Answer by pressing any key.
Open to Answer	Answer by opening the phone flip.

# calls

To make and answer calls, see page 16.

# turn off a call alert

Press the volume keys to turn off the ringer before answering a call.

# recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

**Shortcut:** Press from the home screen to see the dialed calls list.

**Shortcut:** In a numbered list (like the dialed calls and received calls lists), press a number key to highlight a listing.

Find it: Press ☐ > ② Recent Calls

- 1 Scroll to Received Calls or Dialed Calls, then press the center key ••.
- 2 Scroll to a call. A ✓ next to a call means the call connected.
  - To call the number, press ①.
  - To see call details (like time and date), press the View key.

• To see the Last Calls Menu, press . This menu can include:

options	
Store	Create a phonebook entry with the number in the <b>No.</b> field.
Delete/ Delete All	Delete one or all entries in the list.
Hide ID/ Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the <b>To</b> field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent calls lists.
Send Tones	Send the number to the network as DTMF tones.
	This option appears only during a call.

options		
Talk then Fax	Talk and then send a fax in the same call (for more information, see page 77).	<b>(A)</b>

# redial

- 1 Press from the home screen to see the dialed calls list.
- 2 Scroll to the entry you want to call, then press ②.

If you hear a **busy signal** and see Call Failed, Number Busy, press or the Retry key to redial the number. When the call goes through, your phone rings or vibrates one time, shows Redial Successful, and connects the call.

# return a call

Your phone keeps a record of your unanswered calls, and shows  $\mathbf{X}$  Missed Calls, where  $\mathbf{X}$  is the number of missed calls.

- 1 When you see the X Missed Calls message, press the View key to see the received calls list.
- 2 Scroll to the call you want to return, then press ①.

# notepad

The last set of digits entered on the keypad are stored in *notepad* memory. This can be the last phone number you called, or a number that you "jot down" during a call for later use. To see the number stored in the notepad:

Find it: Press ☐ > <a> Recent Calls > Notepad</a>

- To call the number, press .
- To create a phonebook entry with the number in the No. field, press the Store key.
- To open the Dialing Menu to attach a number or insert a special character, press —.

# hold or mute a call

To put all active calls on hold, press  $\square$  > **Hold**. To put all active calls on mute, press

= > Mute.

# call waiting

When you're on a call, you'll hear an alert if you receive a second call.



Press to answer the new call.

- To switch between calls, press the Switch key.
- To connect the two calls, press the Link key.
- To end the call on hold, press = > End Call On Hold.

To turn the call waiting feature on or off:

Find it: Press  $\bigcirc$  >  $\bigcirc$  Settings > In-Call Setup > Call Waiting

### caller ID

Calling line identification (caller ID) shows the phone number for an incoming call in your external and internal displays.



Your phone shows the caller's name and picture when they're stored in your phonebook, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a distinctive ringer ID for an entry stored in your phonebook (for more information, see page 64).

To hide or show **your phone number** for the next outgoing call, enter digits in the display, then:

Find it: Press -> Hide ID/Show ID

# emergency calls

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Press the keypad keys to dial the emergency number.
- **2** Press **1** to call the emergency number.

# international calls

If your phone service includes international dialing, press and hold to insert your local international access code (indicated by +), then press the keypad keys to dial the country code and phone number

### 1-touch dial

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second.

**Tip:** To call phonebook entries 10 and above, see "speed dial" on page 61.

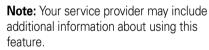
You can set 1-touch dial to call the entries in your phone's memory phonebook, your SIM card's phonebook, or your fixed dial list:

Find it: Press > 3 Settings > Initial Setup > 1 Touch Dial > Phone, SIM, or Fixed Dial

To add a new phonebook entry, see page 17. To edit the speed dial number for a phonebook entry, press  $\bigcirc$  >  $\bigcirc$  **Phonebook**, scroll to the entry, then press  $\bigcirc$  > **Edit**.

# voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.



When you **receive** a voicemail message, your phone shows the voicemail message indicator and **New Voicemail**.

To **check** voicemail messages:

Find it: Press **□** > Voicemail

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider

**Note:** You can't store a p (pause), w (wait), or n (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.

# other features

# advanced calling

#### features

#### conference call



During a call:

Dial next number, press ①, press the Link key.

#### transfer a call



During a call:

Press > Transfer, dial transfer number, press ①.

#### features

### attach a phone number



Dial an area code or prefix for a phonebook number, then:

> Attach Number

#### speed dial



Enter the speed dial number for a phonebook entry, press #, press .

To add a phonebook entry, see page 17.

**Tip:** To 1-touch dial phonebook entries 1 through 9, see page 59.

**Tip:** If you forget Aunt Mildred's speed dial number, press  $\square > \bigcirc$  **Phonebook**, scroll to her entry, and press the **View** key.

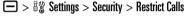
### call forwarding





#### restrict calls

Restrict outgoing or incoming calls:



#### TTY calls

Set up your phone for use with an optional TTY device:



#### features

(A)

(A)

(A)

### change phone line



If you have a dual-line-enabled SIM card, you can change your line to make and receive calls from your other phone number.

☐ > 🖔 Settings > Phone Status > Active Line

The active line indicator shows the active phone line (see illustration on page 40).

#### fixed dial

(A) When you turn on fixed dialing, you can call only numbers stored in the fixed dial list

**Note:** You must enter your SIM PIN2 code to turn fixed dialing on or off. If you forget your PIN2 code, contact your service provider.

Turn fixed dialing on or off:

> B☆ Settings > Security > Fixed Dial

Use the fixed dial list:

#### service dial



Dial service phone numbers stored by your service provider:

□ > 록 Tools > Dialing Services > Service Dial

#### features

### quick dial



Dial phone numbers stored by your service provider:

□ > ♣ Tools > Dialing Services > Quick Dial

Edit the quick dial list:

□ > 🖔 Settings > Personalize > Quick Dial

#### **DTMF** tones

Activate DTMF tones:

> B☆ Settings > Initial Setup > DTMF

Send DTMF tones during a call:

Press number keys.

Send stored numbers as DTMF tones during a call:

Scroll to a number in the phonebook or recent calls lists, then press  $\square$  > Send Tones.

# phonebook

#### features

### add new entry

**Note:** When you create a new phonebook entry, you must specify whether you want to store the entry in phone memory or on the SIM card. You can't set a picture ID or special alerts for entries stored on the SIM card.

☐ > ☐ Phonebook

> New > Phone Number or Email Address

**Tip:** One phone isn't enough for some people. When creating a phonebook entry, select **MORE** to store another number for the same **Name**.

#### features

#### edit or delete an entry

Press  $\square$  >  $\square$  Phonebook, scroll to the phonebook entry, press  $\square$ . You can select Edit, Delete, or other options.

### set ringer ID for entry

Assign a distinctive ring alert (ringer ID) to an entry:

☐ > ☐ Phonebook > entry

**□** > Edit > Ringer ID > ringer name

**Note:** The **Ringer ID** option isn't available for entries stored on the SIM card.

To activate ringer IDs:

 $\blacksquare > 8$  Settings > Ring Styles > style Detail

> Ringer IDs

### set picture ID for entry

Assign a picture to show in the display when you receive a call from an entry:

lacksquare >  $\lacksquare$  Phonebook > entry

□ > Edit > Picture > picture name

**Note:** The **Picture** option isn't available for entries stored on the SIM card.

#### set picture ID view

Show entries as a text list, or with picture caller ID photos:

□ > ♠ Phonebook

> Setup > View by > List or Picture

#### features

### assign entry to category

Phonebook > entry > Edit > Category > category name

**Note:** The **Category** option isn't available for entries stored on the SIM card.

### set category view

□ > □ Phonebook

**□** > Categories > category view

You can show **All** entries, entries in a predefined category (**Business**, **Personal**, **General**, **VIPs**), or entries in a category you create.

### set category ringer ID

Set a distinctive ring alert (ringer ID) to sound when you receive calls from entries in a specific category:

Press **□** > **② Phonebook**,

press  $\square$  > Categories, scroll to the category, press  $\square$  > Edit > Ringer ID.

**Note:** The **Category** option isn't available for entries stored on the SIM card.

To activate ringer IDs:

 $\blacksquare > 88$  Settings > Ring Styles > style Detail

> Ringer IDs

#### features

### set primary number or address

Set the primary number for an entry with multiple numbers:

Press  $\square > \bigcirc$  **Phonebook**, scroll to the entry, press  $\square >$  **Set Primary** > *number* or *address*.

**Note:** The **Set Primary** option isn't available for entries stored on the SIM card.

**Tip:** In **Primary** number view mode, you can still peek at other numbers stored for the same name. Scroll to the name and press  $\cdot \hat{\phi}$  left or right to see the other numbers.

### create group mailing list

🖃 > 📵 Phonebook

> New > Mailing List

#### sort phonebook list

Set the order in which entries are listed:

□ > ♠ Phonebook

 $\blacksquare$  > Setup > Sort by > sort order

You can sort the phonebook list by Name, Speed No., or Email. When sorting by name, you can see All numbers or just the Primary number for each name.

### copy phonebook entry

Copy an entry from the phone to the SIM card, or from the SIM card to the phone:

Press > Phonebook, scroll to the entry, press > Copy > Entries > To > Phone Memory or SIM Card

#### features

### copy multiple entries

Copy multiple phonebook entries between the phone and SIM card:

Press  $\bigcirc$  >  $\bigcirc$  Phonebook, scroll to an entry, press  $\bigcirc$  > Copy > Entries. Press the Change key, scroll to another entry, press the Add key. Repeat as necessary. Press the Done key, > To > Phone Memory or SIM Card.

### send phonebook entry to another device

Send a phonebook entry to another phone or computer that supports Bluetooth<sup>TM</sup> connections:

Press -> Phonebook, scroll to the entry, press -> Share Phonebook Entry.

For more information about Bluetooth connections, see page 27.

# print phonebook entry

Send a phonebook entry to a printer that supports Bluetooth<sup>TM</sup> connections:

Press  $\longrightarrow$  >  $\bigcirc$  Phonebook, scroll to the entry, press  $\bigcirc$  > Print.

You can't print a **Mailing List**. For more information about Bluetooth connections, see page 27.

# messages

For basic multimedia messaging features, see page 25.

features	
send text message	(A)
☑ > Create Message > New Short Msg	
send letter	(A)
☑ > Create Message > New Letter	
send email	(A)
☑ > Create Message > New Email	
send quick note	(A)
Send a short, prewritten quick note:	
> Quick Notes	
Create a new quick note:	
☑ > Quick Notes > [New Quick Note]	

### use a multimedia template



Open a multimedia template with preloaded media:



### read new message or email



When your display shows **New Message**, press the **Read** key to read the message you received.

# read old messages



> Message Inbox

lcons next to each message show if it is unread ☑, read ☑, urgent , locked ຝ♠, or has an attachment .

Press to perform various operations on a message.

#### features

#### read old email



Press to perform various operations on a message.

### store message objects



Go to a multimedia message page, or scroll to an object in a letter, then:

### browser messages



Read messages received by your micro-browser:

#### info services



Read subscription-based information services messages:

> Info Services

### print message

Send a message to a printer that supports Bluetooth™ connections:

Press .

Open your **Message Inbox**. **Email Msgs**. Browser Msgs, or Info Services, scroll to the message, and press  $\square$  > Print.

You can't print Quick Notes or MMS Templates. For more information, see page 27.

### set up email accounts

You can set up and use multiple email accounts on your phone:



Press ☑, press ☐ > Email Msq Setup > Account Settings > [New Entry]

**Note:** Your display shows a folder for each email account, under **\Boxed** > **Email Msgs**.

# instant messaging

#### features

### log in





#### find others online

After you log in:

Select Contact List to see a list of other users.

### start conversation



From your Contact List, scroll to a name in **Online Contacts**, press the **Send IM** key.

# open active conversation



From your Contact List, scroll to a name in Conversations, press the View key.

#### end conversation



From the conversation display:

> End Conversation

## log out



Select  $\operatorname{\textbf{Log}}\operatorname{\textbf{Out}}$  from the  $\operatorname{\textbf{IM}}\operatorname{\textbf{Online}}$  menu.

#### create or change IM accounts



☐ > ☐ Tools > IM > IM Account

Select an IM account, or select **New** to create a new IM account.

## personalize

#### features

## language

Set menu language:

□ > 🖔 Settings > Initial Setup > Language

#### features

#### scroll

Set the highlight bar to stop or wrap around in menu lists:

 $\blacksquare > 8$  Settings > Initial Setup > Scroll

## ringer IDs

Activate ringer IDs assigned to phonebook entries and categories:

> Style Detail > Ringer IDs

## ring volume

☐ > By Settings > Ring Styles > style Detail > Ring Volume

**Shortcut:** When an option has a list of possible numeric values (like ring volume), press a number key to set the value.

#### keypad volume

 $\blacksquare$  > By Settings > Ring Styles > style Detail

> Key Volume

#### reminders

Set reminder alerts for messages that you receive:

 $\blacksquare$  > By Settings > Ring Styles > style Detail

> Reminders

#### clock view

Show an analog or digital clock in the home screen:

 $\blacksquare > 8$  Settings > Personalize > Home Screen

> Clock

#### features

#### menu view

Show the main menu as graphic icons or as a text-based list:

► > ₩ Settings > Personalize > Main Menu > View

#### main menu

Reorder your phone's main menu:

> Settings > Personalize > Main Menu > Reorder

#### show/hide feature icons

Show or hide feature icons in the home screen:

► > B\$\( \text{Settings} > \text{Personalize} > \text{Home Screen} > \text{Home Keys} > \text{Icons} > \text{Show or Hide}

**Note:** You can press •**Q**• up, down, left, or right to select the features even when the icons are hidden from view.

## change feature icons & home keys

Change feature icons, soft key labels, and smart key function in the home screen:

☐ > B Settings > Personalize > Home Screen > Home Keys

#### features

#### shortcuts

Create a shortcut to a menu item:

Scroll to the menu item, then press and hold  $\square$ .

Use a shortcut:

Press , then press the shortcut number.

#### master reset

Reset all options **except** unlock code, security code, and lifetime timer:

⇒ B Settings > Initial Setup > Master Reset

#### master clear

Caution: Master clear erases all information you have entered (including phonebook and datebook entries) and content you have downloaded (including photos and sounds) stored in your phone's memory. After you erase the information, vou can't recover it.

Clear all settings and entries you made except SIM card information, erase downloaded pictures and sound files, and reset all options except unlock code, security code, and lifetime timer:

> ₿% Settings > Initial Setup > Master Clear

## call times & costs

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

#### features

#### call times



Show call timers:



#### in-call timer



Show time or cost information during a call.



### call cost



Show call cost trackers:

**credit info** (prepay option)



Show credit information:

> 8% Settings > Phone Status > Credit Info

credit available (advice of charge option)



Show credit available:

> B☆ Settings > Phone Status > Credit Available

#### features

## call cost setup



Set a credit limit:

□ > 🖔 Settings > In-Call Setup > Call Cost Setup

#### data times



Show data call timers:

> ® Recent Calls > Data Times

#### data volumes



Show data volume meters:



## handsfree

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

#### features

## speakerphone



Activate a connected external speakerphone during a call:

Press the Speaker key (if available), or

> Spkrphone On.

#### features

auto answer (car kit or headset)



Automatically answer calls when connected to a car kit or headset:

 $\blacksquare > 8$  Settings > Car Settings or Headset

> Auto Answer

## voice dial (headset)



Enable voice dial with headset send/end key:

 $\blacksquare > 8$  Settings > Headset > Voice Dial

## auto handsfree (car kit)



Automatically route calls to a car kit when connected:

□ > 別 Settings > Car Settings > Auto Handsfree

## power-off delay (car kit)

Set the phone to stay on for a specified time after the ignition is switched off:

□ > □ Settings > Car Settings > Power-Off Delay

## charger time (car kit)



(A)

Charge the phone for a specified time after the ignition is switched off:

## data & fax calls

#### features

#### send data or fax



Connect your phone to the device, then place the call through the device application.

## receive data or fax



Connect your phone to the device, then answer the call through the device application.

### talk then fax



Connect your phone to the device, enter fax number, press > Talk then Fax, then press to make the call.

## use sync

留) You can call an Internet server and synchronize your phonebook and datebook entries with the server

To set up an Internet sync partner, press

□ > B\ Settings > Connection > Sync

> [New Entry]. Enter the server details, including the server URL (you can omit http://) and Data Paths (the folders below the URL where your data is stored).

To synchronize files with an Internet sync partner, press -> 3 Settings > Connection > **Sync** > *sync* partner.

## network

#### features

## network settings



See network information and adjust network settings:

□ > B\ Settings > Network

## software update



Your service provider can send updated phone software over the air to your phone. When your phone receives a software update, you can choose to install it immediately, or defer installation until later. To install a deferred software update:

 > B\\ Settings > Phone Status > Software Update > Install Now

# personal organizer

#### features

#### set alarm

🖃 > 🥙 Tools > Alarm Clock

#### turn off alarm

When the display shows an alarm:

To turn off the alarm, press the **Disable** key or .

To set an eight minute delay, press the **Snooze** key.

#### add new datebook event

Press  $\longrightarrow$  > 4 Tools > Datebook, scroll to the day, press the center key  $\overset{\bullet}{•}$ , press  $\longrightarrow$  > New.

## features

#### see datebook event

See or edit event details:

Press  $\bigcirc$  >  $\bigcirc$  Tools > Datebook, scroll to the day, press the center key  $\cdot \hat{\bullet}$ , press the View key.

### datebook event reminder

When the display shows an event reminder:

To see reminder details, press the **View** key.

To close the reminder, press the **Exit** key.

#### send datebook event to another device

Send a datebook event to another phone or computer that supports Bluetooth™ connections:

Press  $\longrightarrow$  > 4 Tools > Datebook, scroll to the day, press the center key  $\cdot \hat{\bullet}$ , scroll to the event, press  $\bigcirc$  > Send.

For more information, see page 27.

## print datebook month, week, or day

Send a datebook month, week, or day to a printer that supports Bluetooth<sup>TM</sup> connections:

☐ > Tools > Datebook

Go to the month, week, or day view and press  $\square$  > **Print**.

For more information, see page 27.

#### features

#### create voice record

Press and hold the voice key, speak into the phone, release voice key.

**Note:** Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature.

## play voice record

Play back a voice record:

☐ > ☐ Tools > Voice Records > voice record

#### calculator

#### currency converter

☐ > ♠ Tools > Calculator

Exchange Rate

Enter exchange rate, press the **0K** key, enter amount, and select **\$** at the bottom of the display.

# security

#### features

#### SIM PIN

**Caution:** If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled, and your display shows **SIM Blocked**.

Lock or unlock the SIM card:

⇒ B Settings > Security > SIM PIN

#### features

#### lock feature

 $\blacksquare > \blacksquare$  Settings > Security > Lock Application

## manage certificates



Enable or disable Internet access certificates stored on your phone:

 $\blacksquare > 8$  Settings > Security > Certificate Mgmt

Certificates are used to verify the identity and security of Web sites when you download files or share information.

# fun & games

#### features

## manage pictures

 ☐ > Multimedia > Pictures

Press to perform various operations (such as **Delete**, **Rename**, or **Move**) on a photo, picture, or animation.

## manage video clips

Press to perform various operations (such as **Delete**, **Rename**, or **Move**) on a video clip.

#### features

## manage sounds



Manage ringtones and music that you have downloaded:

 ☐ > Multimedia > Sounds

Press to perform various operations (such as **Delete**, **Rename**, or **Move**) on a sound file.

## play music



 ☐ > Multimedia > Sounds

> song name

## create playlist



Create a playlist of songs to play:

□ > ∰ Multimedia > Sounds > New Playlist

### launch the micro-browser



Press .

## download objects from web page



Download a picture, sound, or phone theme from a Web page:

Scroll to the file, press the center key ... press the **Store** key.

#### web sessions



Select or create a Web session:





## download game or application



Download a Java™ game or application with the micro-browser:

Press , scroll to the application, press the center key • , press the **Download** key.

#### features

## start game or application



Start a Java™ game or application:

Press  $\square$  >  $\triangle$  Games & Apps, scroll to the game or application, press the center kev ∙••.

## create ringtones



Create ringtones that you can use with your phone:



# service and repairs

If you have questions or need assistance, we're here to help.

#### Go to

www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 0800 666 8676 (Argentina), (800-201-442 (Chile), 01-800-700-1504 (Colombia), 01 800 021 0000 (México), 0800-100-4289 (Venezuela), or 0-800-52-470 (Peru).

# Specific Absorption Rate Data

# This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg. <sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the

maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.59 W/kg, and when worn on the body, as described in this user guide, is 0.43 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.20 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

# Specific Absorption Rate Data

# This model meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobiles devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.60 W/kg.¹ As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.² In this case, the highest tested SAR value is 0.68 W/kg.¹

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to

this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "hands-free" device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization (http://www.who.int/emf) or Motorola, Inc.

(http://www.motorola.com/rfhealth).

- The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.
- Please see the Safety and General Information section about body worn operation.

# **European Union Directives Conformance Statement**





www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at



## **MOTOROLA**

# Important Safety and Legal Information

# Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\*

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## **Operational Precautions**

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

#### External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

## **Product Operation**

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder,

The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: www.motorola.com.

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

#### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

#### **Pacemakers**

If you have a pacemaker, consult your physician before using this device

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## **Hearing Aids**

Some mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

#### Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

## **Driving Precautions**

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: www.motorola.com/callsmart.

## **Operational Warnings**

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

## Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## **Damaged Products**

If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

## **Batteries and Chargers**

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. Use only Motorola Original batteries and chargers.

**Caution:** To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition		
<u> </u>	Important safety information follows.		
8	Do not dispose of your battery or mobile device in a fire.		
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.		

Symbol	Definition
	Do not throw your battery or mobile device in the trash.
⊝ Li Ion BATT ⊕	Your mobile device contains an internal lithium ion battery.
<del>^</del>	Do not let your battery, charger, or mobile device get wet.
A	Listening at full volume to music or voice through a headset may damage your hearing.

## **Choking Hazards**

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## **Glass Parts**

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

# Latin America Warranty, except Mexico

## Latin America Warranty MOTOROLA INC. Subscribers/Cellular Division

Through its own service centers and/or its authorized service centers, Motorola provides a 1-year warranty that covers the cellular phone, all its parts and labor against any defect and operation as long as the "Product" has been operated and handled under normal conditions. The term of 1 year begins when the "Product" is purchased.

#### Conditions

 For warranty service, return the "Product" and this warranty to the place of purchase or to any Motorola authorized service center. If additional information is needed, please contact any of our service centers:

Motorola de México, S.A. Bosques Alisos No. 125 Bosques de las Lomas CP 05120 México, D.F. Telephone: 257-6700

Motorola de Brasil Rua Bandeira, Paulista 580 Sao Paulo, Brazil 05424-010

Telephone: 821-9991

Centro de Servicio Motorola de Colombia Diagonal 127A N. 17-64 Bogotá, Colombia

Telephone: 615-5759 Telephone: 615-5769 Telephone: 216-1743 If the cellular phone has been installed in a vehicle, take the vehicle to the service center to analyze the equipment, or the installation on the vehicle. This warranty does not cover the installation of the cellular phone.

2 Motorola Inc., through its own service centers and/or their authorized service centers, will repair or replace the cellular phone at no charge. This warranty covers shipping expenses, only if it is needed to make the repair.

Motorola Inc. through its own service centers and/or their authorized service centers, at its own discretion, will repair, replace, or reimburse the purchase price of the defective cellular phone only during the warranty period, as long as the "Product", in accordance with the conditions established in this warranty, is returned to a Motorola service center or to a Motorola authorized service center. All the accessories, batteries, parts, small boards or equipment of the cellular telephone that by virtue of being defective are replaced in fulfillment of this warranty, will automatically become property of Motorola Inc.

- 3 To receive warranty service, present your cellular phone or accessory to any Motorola service center or to any Motorola authorized service center along with your receipt of purchase or comparable substitute that indicates the date of purchase, serial number
- 4 The repair time will not be greater than 30 days, starting from the day the equipment was received at the service center.

5 To purchase parts, spare parts, accessories and service not covered by this warranty, contact one of the following service centers:

> Motorola de México, S.A. Bosques Alisos No. 125 Bosques de las Lomas CP 05120 México, D.F.

Telephone: 257-6700

Motorola de Brasil Rua Bandeira, Paulista 580 Sao Paulo, Brazil 05424-010

Telephone: 821-9991

Centro de Servicio Motorola de Colombia Diagonal 127A N. 17-64 Bogotá, Colombia

Telephone: 615-5759 Telephone: 615-5769 Telephone: 216-1743

Or to any authorized service center in your locality.

- 6 This warranty is not valid in the following cases:
  - a Defects or damages derived from abnormal use.
  - **b** Defects or damages derived from accident or negligence.
  - Defects or damages derived from tests, unsuitable operation, maintenance, installation and adjustments, or derived from any alteration or modification of any type.
  - **d** Damage caused to antennas, unless they are consequences of defects in material or workmanship.
  - e When the cellular phone has been disassembled and/or repaired so that its operation has been affected or that it can not be tested to verify any claim that grants this warranty.
  - f Any cellular phone with a serial number that has been removed, altered, or obliterated.
  - g Defects or damages caused by food spills or liquids.
  - h When the cables of the control unit have been stretched or the module tongue -piece has broken.
  - i When the surface of the "Product" and its pieces have been scratched or damaged due to the normal use.
  - Leather cases.
  - k Rented cellular phones.
  - When the "Product" has been altered or repaired by non-Motorola authorized service centers.

**m** When the "Product" has not been operated in agreement with the instructions that accompany the "Product".

The batteries (Nickel-Cadmium) are warranted only if their capacity is reduced by 80% below its predicted capacity. This warranty is null for all types of batteries if:

- a The batteries are charged by a charger that has not been approved by MOTOROLA.
- **b** If any of the battery seals are broken or tampered with.
- If the batteries were used or installed in non-MOTOROLA equipment.

"Product":

Brand: Motorola Model:

Number of Mechanical Series:

Number of Electronic Series:

Name of Distributor:

Street and Number:

Town:

Municipality:

Postal Code, City, State, or Country:

Telephone:

Date of Delivery or Installation:

# Limited Warranty (Mexico)

## For Motorola Personal Communication Products and Accessories that are Purchased in Mexico

## I. Concepts Covered by this Warranty

This warranty covers all the parts, components, accessories and labor of the Motorola "product" from defects in materials and workmanship under normal consumer usage.

The Motorola "Products" that are protected under this warranty can be: (a) cellular telephones, (b) radar sets, (c) two-way radios, and (d) wireless telephones.

Motorola de Mexico S.A., at its option, will at no charge repair, replace, or refund the purchase price of any "Product" that does not conform to this warranty. Motorola may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. Updates in software are not covered.

## II. Length of Warranty Coverage

The length of coverage is one (1) year from the date the new "Product" was purchased from an authorized distributor.

## III. Place where consumers can make the warranty effective, obtain parts, components, and accessories:

Motorola de México, S.A. Bosques de Alisos 125 Col. Bosques de las Lomas Del. Cuajimalpa Te:(55) 5257-6700

# IV. Procedure to Make the Warranty Effective

For warranty service, return the "Product" (with its components and accessories, such as batteries, antennas, and charger) to the place of purchase, to the address above, or to an authorized service center, or call 01 800 021 0000. To request a refund, you

must present this warranty, sealed by the place of purchase, along with the "Product"

## V. Warranty Limitations or Exceptions

- The warranty is not valid:

  1 When the "Product" has been used in conditions different from the normal ones
- When the "Product" has not been operated as described in the operating instructions.)
- When the "Product" has been altered or repaired by someone other than Motorola, or its authorized service centers.

If repairs are not covered by this warranty, Motorola, at the request of the purchaser, will provide information regarding availability, prices, and other conditions for the repair of the "Product"

To obtain information on Products that need repairs not covered by this warranty, please call 01 800 021 0000.

Product Model:	Date of purchase:
	Seal of the authorized or established distributor where the "Product" was purchased:

**Note:** In other countries, consult the laws and local regulations under the warranty and its local Motorola office.

# index

Α accessories 12, 27, 76 active line indicator 40 active line, change 62 airplane mode 37 alarm clock 79 alert set 46, 47, 50 turn off 46, 55 animation 82 answer a call 16, 54 attach a number 56, 61

backlight 53 battery 13, 14 battery charge indicator light 2. 14 battery indicator 41 battery life, extend 14, 27, 52. 53 Bluetooth indicator light 2, 28 Bluetooth wireless 27, 67, 68, 70, 80 bonding. See Bluetooth wireless brightness 53 browser messages 69

В

calculator 80 call answer 16, 54 end 16 make 16, 17 call barring 49 call forward indicator 40 call forwarding 62 call timers 74, 75 call waiting 58 caller ID 20, 56, 58, 65 camera 2, 19, 21 car kit 76 center key 1, 11, 46 certificate management 81 clock 51.72

codes 49 conference call 61 copyrighted files 36 costs, track 75 credit information 75	download media objects 69, 83 drafts folder 26 DTMF tones 56, 63	flip 16, 47, 54 forward calls 62 <b>G</b> GPRS indicator 39
customer support 84	E	group mailing list 66
data call 75, 77 data indicator 39 date 51 datebook add event 79 print 80 send event 80 synchronize 78 dial a phone number 16, 17, 63 dialed calls 55 digit dial (voice) 31 display 3, 38, 53, 72	earpiece volume 46 EDGE indicator 39 email 68, 69, 70 email address 17, 64 emergency number 59 end a call 16 end key 1, 16 Enter Unlock Code message 49 external display 2, 47  F fax call 56, 77 feature icons 73 fixed dial 63	H handsfree speaker 48 headset 48, 76 hold a call 57 home screen 3, 38, 72, 73  I IM 70 IM indicators 40 in-call indicator 40 Incoming Call message 58 information services 69 instant messaging. See IM

international access code 59 iTAP text entry mode 43

Java indicator 40

K

kevpad 54 keypad volume 72

language 71 licenses 36 linking. See Bluetooth wireless location indicator 41

lock application 81 phone 49 SIM card 81 Low Battery message 41

#### М

make a call 16, 17 master clear 74 master reset 73 memory card 33 menu 3, 71, 72 menu icons 38, 72, 73 menu indicator 38 menu key 1, 11, 38 message reading 26, 69 sending 25, 68 message indicator 26, 41 message reminders 72 messaging. See IM

micro-browser 69, 83 mini-USB port 2, 14 Missed Calls message 57 MMS, defined 25 multimedia letter 68 multimedia message 25, 69 music 82 mute a call 57

#### Ν

name dial 31 navigation key 1, 11, 46 network settings 78 notepad 57 number. See phone number numeric entry mode 45

1-touch dial 59 open to answer 54

optional accessory 12 picture ID 20, 58, 65 ring tone 82 optional feature 12 PIN code 15, 49, 81 ringer ID 58, 64, 66, 71 PIN2 code 49, 63 ringer volume 46, 71 Ρ power key 1, 15, 16 ringtone 50,82 printing 30, 68, 70, 80 ringtones 83 pairing. See Bluetooth roam indicator 40 wireless Q passwords. See codes S personalize 71 quick dial 63 phone number quick note 25, 68 safety information 90 storing 17,64 screen saver 52 R your number 18, 62 security code 49 phonebook send key 1, 16 received calls 55 add entry 17, 64 service dial 63 recent calls 55 dial entry 17, 59, 61 shortcuts 73 redial 56 picture ID 20, 58 signal strength indicator 39 reminders 72 print 68 silent mode 46, 47, 50 repairs 84 search 18 SIM Blocked message 15, resolution 21, 23 send entry 67 81 restrict calls 62 synchronize 78 SIM card 12, 15, 49, 63, 81 return a call 47, 57 photo 19, 82 skin 53 ring style 46, 47, 50 picture 82 smart key 1, 2, 46, 47, 48, 73 ring style indicator 41

soft keys 1, 38, 73 software update 37, 78 speakerphone 76 speed dial 59, 61 stereo headset 2 store phone numbers 17, 64 store your phone number 18 support 84 symbol entry mode 45 sync 78

## Т

tap text entry mode 44 technical support 84 telephone number. See phone number text entry 42 text messaging 68 theme 52 time 51 timers 74, 75 transfer a call 61 TTY device 62 turn on/off 15

## U

unlock application 81 phone 15, 49 SIM card 81 unlock code 49

#### ٧

vibrate mode 46, 47, 50 video clip 21, 82 voice commands 31 voice dial 76 voice key 1 voice recognition 31 voice record 80 voicemail 60

voicemail message indicator 41, 60 volume 46, 71, 72 volume keys 1, 2, 46

#### W

wallpaper 51 Web sessions 83

## Υ

your phone number 18

U.S. patent Re. 34,976

## 104 index