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Re : Confirmation for LCD 42 CA8Z **It applicable also for LCD-32CA8Z**

Dear Sirs,

Thank you for always support us and sorry for this trouble happen.

Below is our explanation:

1. PHENOMENON of “FFFF” and “AGING TIME 180 MINUTES”

Refer to your explanation, this phenomenon appear after you use new main unit.

Why this is happen?

The main unit is under factory mode setting.

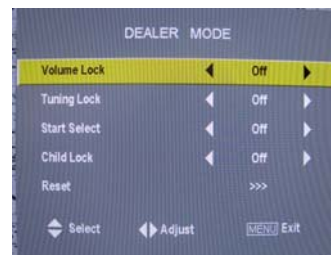
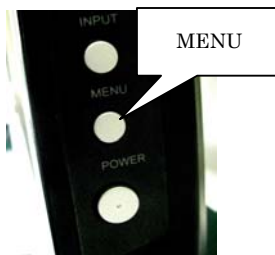
This is normal and do not consider that the main unit is defective.

You only need to RESET the LCD TV to delete factory mode setting.

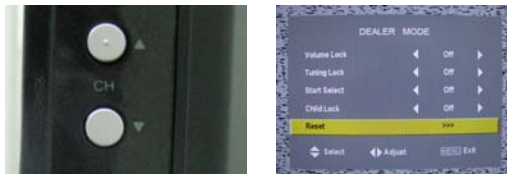
2. RESET LCD TV

Because of the above condition, please delete the factory code by reset the LCD through open dealer mode. It's should be done before you do for the other setting. Please follow below instruction for Reset the LCD.

- Open Dealer mode by press and hold MENU button on side Control LCD, and then press RECALL / COLOR SYSTEM button on remote control.



- b. Press CHANNEL UP/DOWN buttons to select “reset” item. And press



- c. Press button VOLUME to confirm reset LCD



- d. Press. OK button for start reset LCD.



- e. After reset, please exit from dealer mode by press MENU button.

For detail explanation regarding dealer mode, please find on manual book page 35 as attachment.

3. Conclusion

We are very sorry that our explanation regarding technical information on service manual is still insufficient to support you to solve the problem soon. You need to reset LCD TV, when you change new PWB Assy.

If you have any questions, please don't hesitate to contact us.

Thank you for your attention and cooperation

Best regards,