



MOTO QTM 9h

Quick Start Guide



welcome

Technology promised to make things easier... but then it gave you more to do—phone calls, e-mails, music, photos, videos, the Internet, and more. **It's time to take back control.** It's time to meet the MOTO Q™ 9h.

My Phone, My Way Use your photos for wallpaper, use your songs for your ringtones, use new programs that you load onto your phone... you get the idea.

Anytime Entertainment Load video and music files to make a media library that goes anywhere.

Work Remotely Check e-mail and edit Microsoft® Office documents from anywhere in the world.

For help, press **Start > Help and QuickStart Guide**. For more information, videos, or Web tutorials, visit

www.motorola.com/support/q9h

Note: Before using your phone for the first time, be sure to review the important safety information in the user's guide. Periodically review this information so you remember how to safely use your phone.

e-mail & messages¹

set up e-mail

You can use your MOTO Q 9h to access most e-mail providers. **E-mail service depends on your e-mail service provider. If you have problems setting up e-mail or synchronizing**, please visit

www.motorola.com/support/q9h or call the Motorola Customer Support Center at 852-25063888

set up your personal e-mail

If you have **MSN** or **Hotmail**, you can just press **Start** > **Windows Live** > **Sign in to Windows Live** (not available on all networks). Enter your address and password, then choose the options you want.

If you **do not** have MSN or Hotmail, use the following process (your phone's menus might be different):

- 1 Press **Start** > **Messaging** > **New E-Mail Account**.
- 2 Enter your e-mail address, then press **Next**.
- 3 Enter your e-mail user name and password, then press **Next**.

If your phone finds your account settings, it automatically fills in the following screens. Just

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enter your password and press **Next** for each screen. **If your phone cannot find** your settings, ask your e-mail provider for your settings and enter them in the following screens.

- 4 Press **Finish** to download e-mail now.

If your e-mail account is not configured for POP or IMAP access, ask your e-mail provider how to change your configuration. If your e-mail provider does not provide IMAP or POP access on your account, you may use the Web browser to access your e-mail.

set up your work e-mail


Note: This describes setup for Microsoft® Exchange server e-mail. To get the information requested in these steps, contact the e-mail administrator for your enterprise or company. Your phone's menus might be different:

- 1 Press **Start** > **ActiveSync**, then press **Menu** > **Add Server Source**.
- 2 Enter the Exchange **Server Address** (if necessary, check **This server requires an encrypted (SSL) connection**), then press **Next**.
- 3 Enter your **User Name** and **Password** (if necessary, enter the server's **Domain**), then press **Next**.

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- 4 Choose if you want to synchronize **Contacts**, **Calendar**, **Email**, and **Tasks**, then press **Finish**.
- 5 Press **Sync** to synchronize with the Exchange server.
Tip: To change how often your phone checks for e-mail, press **Start** > **ActiveSync**, then press **Menu** > **Schedule**. To conserve battery life, choose a longer interval.

read e-mail

When you receive a message your phone plays an alert and shows **Test Message** with a message indicator (such as .



Find it: On the home screen, press **Start** > **Messaging** > (*e-mail account*).

If you do not see a list of messages, press **Menu** > **Folders** > **Inbox**. To return to the folder list, press **Menu** > **Folders**.

e-mail & messages

Shortcut: Here are some shortcut keys you can press when you have an **inbox** open. Press and hold them when you have a **message** open:

key	function	key	function
0	list shortcuts	6	forward
1	reply all	7	delete
2	reply	8	download
3	mark read/unread	9	send/receive
5	move		

send e-mail

After you've set up your e-mail, press **Start > Messaging > (e-mail account)**, then press **Menu > New**. You can create and send an e-mail just like on your computer.

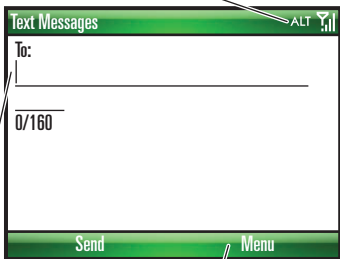
Tip: To add a picture, voice note, or file to an e-mail message, open the message area and press **Menu > Insert > Picture, Voice Note, or File**.

e-mail & messages

text entry

Press  to switch entry modes.


For indicator descriptions, see the following section.











Flashing cursor indicates insertion point.

Press **Menu** to open the sub-menu.

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entry modes	
abc	Enters the letter shown on a key (such as Q).
Alt	Enters the small symbol or number on the next key pressed (such as !), then returns to the previous text entry mode.
ALT	Enters the small symbols and numbers on the keys until you press  again.

- To **delete** characters, press .
- To start a new line, press .
- To enter capital letters, press . Press it once for just the next letter, or twice for all letters.
- To choose from a list of symbols, press  then press  down.

As you enter letters, your phone might try to **predict** the word. For instance, it might predict “program” when you enter “prog”. To accept the prediction, press  right. To see alternate predictions, hold  down. To enter a space after your characters (such as “prog”), press .

program

e-mail & messages

load contacts

To load the contacts from your last phone, just insert your Subscriber Identity Module (SIM) card. Your MOTO Q 9h reads any contacts your last phone stored on the SIM. If there aren't any contacts on your SIM, check your old phone's manual to see if you can copy its contacts to the SIM or to Microsoft® Outlook on your computer.

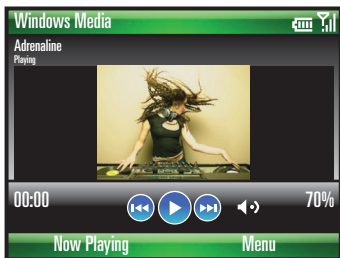
To load the Microsoft Outlook contacts from your computer, use Microsoft ActiveSync or Windows® Mobile Device Center as described in the synchronizing section of your *MOTO Q 9h User Guide*.


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media player



Your phone uses Windows® Media Player Mobile to play the following types of files: WMA, WMV, MP3, AAC, eAAC, eAAC+, WAV, MP4, M4A, 3GP, MIDI, and Real Audio.


Find it: Press 





- To play or pause a music or video file, press .
- To update the file list (if you loaded new files), press **Menu** > **Update Library**.

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- To skip to the previous or next file, press the *navigation key*  left or right.
- To increase or decrease the volume, press the *navigation key*  up or down.

Tip: To mute and unmute sound, press .

- To switch to full screen video playback, press .
- To fast forward or rewind, press and hold the *navigation key*  left or right.

set media player controls

You can set up keys to control the media player.

- 1 From the media player, press **Menu** and select **Options**.
- 2 Select **Buttons**.
- 3 Scroll to the media player action you want, to assign a button or key press.
- 4 Press **Menu** and choose **Assign**, **Reset**, or **None**.
- 5 Once you have assigned key presses to the media player controls, press **OK** and **Done** to complete the set up.

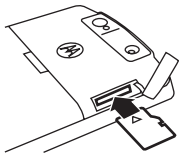
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insert a memory card

You can use a removable microSD storage card with your phone to store multimedia content (such as music, pictures, videos, applications, and files).

Note: Your phone supports microSD cards up to 2GB. To save storage space on your phone, move media files (pictures, videos, music) to a storage card as often as possible.

- 1 Open the memory slot cover by gently lifting the cover away from the phone as shown.
- 2 Insert the storage card into its slot, with the card's metal contacts facing down.
- 3 Place the storage card cover back in place and push it to close it.



Caution: Do not remove your storage card while your phone is using or writing files on it. Don't bend or scratch your storage card. Keep it away from static electricity, water, and dirt.


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Tip: You can use File Manager to sort, view, copy, and move files on your phone or storage card. On the home screen, press **Start > File Manager**

load media files

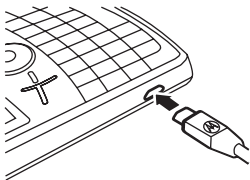
Note: You must have Microsoft® ActiveSync or Windows® Mobile Device Center installed on your PC. Microsoft ActiveSync is included on your *Getting Started Disc* and is described in your *MOTO Q 9h User Guide*.

- 1 Connect the phone to your PC.

To use a **Bluetooth™ connection**, turn Bluetooth on: Press **Start > Bluetooth > Bluetooth Manager > Settings**, then toggle **Status** to **Bluetooth ON**. The Bluetooth indicator  appears in the home screen. You might need to configure settings on your PC (see <http://www.motorola.com/support/q9h>).

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To use a **cable connection**, turn on your phone and connect the data cable provided with your phone to the USB port on your computer.



- 2 In ActiveSync on your PC, select **Explore** and double-click **My Windows Mobile** device.
- 3 On your computer, find the files you would like to copy to your device and drag them into the folder where you want them (such as **My Documents**).
- 4 Your files are now available on your phone. In the media player, press **Menu > Update Library** to see the files.

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flight mode

You can turn off your phone's network and Bluetooth™ services to safely use your address book, games, camera, and music when network access is prohibited (such as during flights and in hospitals). Press and hold  until the **Quick List** appears, then select **Wireless Manager > All**.



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- 1.The feature detailed here may be a network, subscription and SIM card or service provider dependent feature and not available in all areas.
- 2.Bluetooth™ headset and its accessories are optional accessories. Accessory that may not be included with phone purchase.

Notes:The functions available on this handset may vary in different regions and nations. Please contact your local customer services centres, agencies or retailers if you have any question about the handset functions.

The pictures and simulated screenshots are enhanced to show details for ease of reference. Please refer to your handset for actuality.

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