



For Premier® Assistance
1 866 PREM.CAA
1 866 773.6222

For Worldwide
travel Assistance
18-PREMIER-18
1 877 364.3718

Visit Us Online
caamanitoba.com/premier



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Guide to Member Services



CAA Premier®
The Highest Level
of Member Benefits

FOR EVERYWHERE YOU GO TODAY **GO WITH CAA.**



Welcome To CAA Premier®

As a CAA Premier® Member, you now have access to CAA's enhanced package of value-added Member benefits.* From *Show Your Card & Save®* discounts to Roadside Assistance, all of your CAA Membership benefits can save you time and money—and give you added peace of mind, whether you are at home or on the road. On the following pages, you'll find descriptions of your new CAA Premier® benefits, along with ways to help you enjoy them.**



Index Of Member Services

Membership Information	2
Automotive Services	3
Roadside Assistance	6
Additional Premier Roadside Assistance Benefits	15
Trip Interruption / Vehicle Return	16
Travel Agency Services	18
Worldwide Travel Assistance	20
Insurance Services	22
Member-Only Savings	25

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* CAA Premier® benefits and services are subject to change without notice.

** CAA Premier® Members receive all CAA Plus® benefits, as enhanced by the CAA Premier benefits. The benefits listed in this CAA Premier® Guide to Member Services include many of the Standard benefits, as well as all of the CAA Plus and CAA Premier® benefits. The CAA Premier® benefits are specifically identified herein. For further information regarding CAA Plus benefits, see your Member Benefits & Services handbook.

Primary Member: A Primary Member is the first person in a household to join CAA.

Associate Memberships: Associate Memberships are available, at a reduced rate, for spouses and dependants living at the same address. Associate Members are entitled to the same coverage as the Primary Member. Associate Members must be of the same Membership status as the Primary Member. For example, Premier® Members can only have Premier® level Associates.

Membership Renewal: You will automatically receive a renewal notice prior to your Membership expiry date. For your convenience, you may wish to enroll in:

- **Express Renewal**

This ensures your coverage never runs out by automatically charging your dues to your credit card or withdrawn from your financial institution each year at renewal time.

- **Easy Pay Option Renewal**

We will “auto-debit” your bank or credit card account each month. There is a 10% service charge for monthly payments, with your dues processed over a 10-month period, instead of 12 months.

When a Membership is not renewed by the expiry date, Membership is considered to be lapsed and all services are suspended until payment has been received.

Membership Refunds: CAA Memberships are fully refundable within the first 30 days of joining or renewing. The amount of the refund will be based on your annual dues paid less any services rendered in the first 30 days.

CAA Privacy Policy: All information you provide to CAA is for your CAA club use only. By joining CAA, you express an interest in receiving information about the products and services CAA and its partners offer to Members. All information will remain confidential and will not be sold to a third party. Should you not wish to receive promotional materials from CAA or any of its subsidiaries and/or partners, simply contact CAA and request that your name be removed from our offer-distribution lists:

- Call us at 1 866 773.6222
- Visit your nearest CAA Service Centre

Your CAA Member Magazine: You automatically receive a subscription to our Member magazine. Published quarterly, this colourful informative magazine features articles on lifestyle topics, travel, automobile, new CAA benefits and services, and local CAA news and events.



Automotive Information: CAA offers you up-to-date information on a wide range of automotive topics and products. This service is free of charge to you and uses data collected from a variety of sources, presented in an unbiased manner.

- AutoAdvisor shows you how your car works thru an interactive car guide complete with video presentation, animations, and easy-to-understand graphics!
- Diagnostic Centre identifies possible causes and solutions to your automotive challenges.
- Automobile purchasing advice
- EcoChoice calculator compares the fuel economy, annual fuel costs and environmental impact of new vehicles available in Canada.
- Black and Red Book market value on used cars and light trucks
- New vehicle pricing information including options (manufacturers suggested retail price)

To request this information call our Automotive Advisory Services at 204 262-6176 or toll-free 1-800-222-4357. Service Available 7:30 am to 3:30 pm Monday thru Friday.



Approved Auto Repair Services® (AARS):

We have solved the problem of where to get reliable and quality auto repair service. CAA's Approved Auto Repair Services (AARS) is a network of repair facilities that have been appraised, approved, and reviewed annually by CAA. There are now over 2,000 facilities in Canada. Every facility that displays this sign has been identified by CAA to be a repair shop that provides consistent, high quality workmanship and these facilities have agreed, by contract, to accept CAA as an independent and final authority in the case of a dispute over repairs performed.

In addition, AARS facilities warranty their work for 12 months or 20,000 km whichever occurs first under normal operating conditions. And, this special CAA Member warranty is honoured at all 2,000 AARS facilities across Canada.

Look for the AARS sign when you need repairs. Please contact CAA for the most up-to-date listing of participating garages. When using an AARS garage, be sure to tell them you are a CAA Member. And, let us know too, if you are satisfied with your AARS service by completing a garage evaluation card available at all approved facilities. For the latest updated listing, visit caamanitoba.com.

CAA Battery Service®:

CAA Battery Service is designed to eliminate hassles and inconvenience when you experience trouble with your vehicle's battery – we'll get you started and keep you going. When your battery fails, a boost will often help you get to your next destination, but it doesn't fix the real problem. When this happens to you, CAA Battery Service will deliver and install a premium battery that's right for your vehicle. If our tests show the battery doesn't need to be replaced, we'll tell you and we won't replace it! CAA Battery Service provides batteries best suited to your vehicle type, with a 72 month warranty. Batteries are warranted and competitively priced. Installation and testing are included in the price. If you choose to have a battery installed, the ERS service call will not be applied against your annual total. CAA Battery Service is available in Winnipeg and Brandon only. Call 204 262.6111.



Battery Service Insta-Quote: Provide us with the year, make, model and engine to get a FREE battery quote for your vehicle. Visit our website at caamanitoba.com for full details.

CAA Locksmith: If the ignition key is lost or broken and the vehicle is inoperable, CAA shall provide reimbursement to members for locksmith service up to \$100 (excluding parts). If necessary, towing will be provided in accordance with towing provisions.

Roadside Assistance:

With a network of over 30,000 independently contracted emergency service



vehicles throughout North America, you'll feel better knowing CAA is there to help you when you need Roadside Assistance. Your CAA Premier® Membership covers you, not your vehicle. You can call for service whether you're the driver or passenger in your vehicle, or a friend's or a rental.

1 866 PREM-CAA (1 866 773.6222)

CAA is here to help you whether your vehicle is disabled in your driveway or thousands of kilometres from home. CAA Roadside Assistance is available 24 hours a day, 365 days of the year throughout Canada and the USA.

Roadside Assistance is available to you when the eligible vehicle you are driving or riding in as a passenger is unable to proceed under its own power. Roadside Assistance is limited to making the vehicle operable at the roadside if possible, or towing it to a servicing facility. Costs incurred to repair the vehicle are the owner's responsibility.

Service Eligibility: All Premier® members, including each Associate, receive up to 5 Roadside Assistance calls per membership year. However, if your requirements happen to exceed the allotted 5 calls per year, there will be a charge for those extra services at a reduced Premier® membership rate. One of your calls may extend up to 320 km (as part of your 5 eligible calls). This benefit only applies to those with a Premier Membership.

Requesting Service: If you require Roadside Assistance, help is just a phone call away. Call 1 866 PREM-CAA accessible throughout Canada and the USA. Cellular phone users call toll free *CAA (*222). These numbers are listed on the back of your Premier® Membership card.

Please make arrangements with a repair facility prior to placing your call, to ensure your vehicle will be accepted for repairs, or CAA will assist you to locate an open repair facility.

Services Provided:

- Mechanical First Aid
- Battery Boosting
- Towing
- Lockout Service
- Fuel Delivery
- Flat Tire Service
- Extrication/Winning
- Battery Assist (test/replace)

When calling for service, you will be asked for the following information:

1. Your Membership number
2. Your name and address
3. The exact location of the disabled vehicle
4. The vehicle's make, year, colour and licence number
5. The nature of the trouble
6. Phone number where you can be contacted

You must remain at or near the vehicle to receive service. (CAA will accommodate you in extenuating circumstances). If the problem is resolved before the service provider arrives, please notify CAA immediately to cancel the request as each service call is charged by CAA against your record, whether or not completed.

Please have your Membership Card and drivers licence ready for presentation to the service provider to obtain service.

Vehicle Eligibility:

CAA Premier®: Provides service to licensed four wheel motor driven vehicles of the passenger, pleasure or recreation type (vans and 4 wheel motor homes included) and motorcycles with or without side cars and limited service to dual wheel recreation vehicles.

CAA Premier® RV: Provides all services to dual wheel drive axle licensed motor homes, dual wheel pick ups, campers, and the following types of trailers: travel, horse, snowmobile, utility and boat. These vehicles are limited to 160km towing coverage. (One of your five eligible calls may extend to 320 km)

Note:

CAA Premier® Memberships exclude tire and extrication service to dual wheel vehicles (refer to CAA Premier® RV coverage). Boosting, fuel delivery and lockout services are provided to all classes of Membership. If you are CAA Premier® Member towing a light duty trailer, additional charges for recovering it will be your responsibility.

Dual wheel unloaded pickup trucks are eligible for all services except tire service.

Rented passenger and commercial vehicles are also eligible for service with the exception of taxis, limousines, school buses and off-road vehicles.

Battery Boosting: CAA Premier® and CAA Premier® RV: Service will be provided in an attempt to start your vehicle. If the vehicle cannot be started within a reasonable amount of time, the towing provision will apply.



Extricating/Winching: Your vehicle will be extricated/winched when it can be safely reached from a normally travelled or established thoroughfare. (See Roadside Assistance Limitations). If special equipment, additional manpower or vehicles are required, the associated costs may be at your expense. With CAA Premier® you are covered for a second vehicle and operator for up to one hour at the scene. If the vehicle cannot be safely operated after extrication, towing benefits will apply.

Flat Tire Service:

CAA Premier®: On four-wheeled vehicles a flat tire will be replaced with your inflated spare tire. If necessary the towing provision will apply. Service does not include repairs, additional trips to deliver a repaired tire, installation or removal of tire chains, mounting, dismantling or shifting of tires and seasonal tire changeovers. CAA Premier® coverage provides towing services for motorcycles.

CAA Premier® RV: On a dual wheel vehicle or trailer a flat tire will be replaced with your inflated spare tire. If necessary the towing provision will apply. Service does not include repairs, additional trips to deliver a repaired tire, installation or removal of tire chains, mounting, dismantling or shifting of tires and seasonal tire changeovers.

Drive You Home: If a Member is unable to drive due to illness, accident or alcohol impairment, they can call CAA to take them and their car home.

- It counts as one of your five free annual service calls
- Only one Member and their car gets taken home
- If other persons are present, CAA will assist in making arrangements to help them home (ie. call a Taxi)
- It allows for up to 25 km of travel
- Calls will be prioritized based on needs and safety
- Not available for recreational vehicles

Some examples include, but are not limited to; Broken glasses, sudden illness, medical treatment, alcohol consumption, or a sprained ankle.

Fuel Delivery: CAA Premier® and CAA Premier® RV: A limited supply of fuel (free of charge) will be delivered to your disabled vehicle to enable you to reach the nearest open service station; or the vehicle may be towed in accordance with the towing provision. Specific brands or octane ratings cannot be promised.



Lockout Service: CAA Premier® and CAA Premier® RV: If your keys are lost or locked in the vehicle CAA provides up to \$100 for locksmith service required to either gain access to the vehicle or make it operable.

Mechanical First Aid: CAA Premier® and CAA Premier® RV: Minor/temporary adjustments or emergency repairs not requiring parts or supplies, will be made in an attempt to enable your vehicle to operate safely under its own power. If the vehicle cannot be placed in safe driving condition, the towing provision will apply.

Towing Service: Towing will be provided if your vehicle cannot be placed in safe driving condition. Flatbeds or dollies will be provided when required by your vehicle service manual or CAA Towing Manual at no charge.

CAA Premier® and CAA Premier® RV: You may have the vehicle towed from the point of breakdown back to the responding service facility, or to any point along the same route at no charge, or to any destination in any direction within 160 km from the point of breakdown at no charge. A charge per km will be applied by the service facility to any additional mileage over 160 km. (One of your five eligible calls may extend to 320 km)

There is a 48 hour wait period on the towing component on Plus, Plus RV and Premier memberships.

CAA Premier® Members are entitled to one tow of up to 320 km (as part of their 5 eligible calls).

This entitlement is only on passenger vehicles.

Benefits	Classic	Plus Plus RV	Premier Premier RV
Roadside Assistance	4 per year	4 per year	5 per year
Towing***	Up to 5** km	Up to 160** km	Up to 320 km (for one tow) Up to 160** km (for up to four tows)
Fuel Delivery	Free Delivery	Free Delivery and Fuel	Free Delivery and Fuel
Locksmith for Vehicle	Up to \$50	Up to \$100	Up to \$100
Residential Locksmith	10% off hardware	10% off hardware	10% off hardware
TripTiks®, TourBooks®, Maps	✓	✓	✓
Boost	✓	✓	✓
Passport Photos	\$8.95 for a set of two	1 free set per year	2 free sets per year
Travel Accident Insurance	Up to \$100,000	Up to \$500,000	Up to \$500,000
Trip Interruption	\$300 (accident only)	\$600 (accident only)	Up to \$2000 (accident and breakdown)
Drive You Home	✓	✓	✓
Bike Assist	✓	✓	✓
Vehicle Return Benefit			Up to \$500
Two-Day Complimentary Rental Car with Tow			✓
Worldwide Concierge Service			✓
Ride Assist			✓
Worldwide Travel and Medical Assistance			✓
Dedicated Toll Free Telephone Number			✓
Rechargeable Prepaid Long Distance Card with 60 Free Minutes			✓
Free Hertz Gold Rewards Membership			✓

* All Premier® Members, including each Premier® Associate, are entitled to receive up to 5 Roadside Assistance calls per Membership year.

** The vehicle will be towed to the responding facility, a facility on the return route, or to any destination you choose within 5 km for Classic coverage, and 160 km for Plus and Premier. Premier Members are entitled to one tow up to 320 km.

*** There is a 48 hour waiting period for towing on new or upgrades to Plus and Premier Memberships.

Extreme Weather Conditions & Reimbursement:

During extreme weather conditions, CAA responds to calls on a priority basis, providing service first to those Members whose vehicles are blocking roadways or otherwise posing a threat to public or personal safety. Under severe conditions, CAA reserves the right to suspend service to Members whose vehicles are in a place of safety. Your patience and understanding under these circumstances is appreciated.

We make every effort to prepare for special circumstances, such as unfavorable weather. During extreme weather conditions, however, service requests may overload our phone lines. If you are unable to receive service from CAA, or its affiliated contractors, we'll reimburse you for services provided by another facility.

Since ERS coverage does not apply to repairs or labor charges, these are not reimbursable and should be shown separately from ERS expenses on your receipt.

CAA cannot provide reimbursement when service limitations apply. (See Roadside Assistance Limitations)

If you have followed the procedure outlined to obtain Roadside Assistance and CAA service is not available, you may obtain your own service, pay for it and submit the original receipt to your Club within 60 days. Reimbursement will be based on the prevailing commercial rate for the region where the vehicle was disabled.

If the CAA service WAS available but not used, reimbursement will be made at the local contract station rate, subject to approval by CAA. CAA will reimburse you for any service normally provided under your CAA Membership.

Reimbursement will be processed after submission of an original, official, itemized invoice for services rendered by a qualified, registered, auto service or towing facility. CAA Premier® enables you to be reimbursed for CAA Premier® services obtained at prevailing commercial rates from the facility nearest the breakdown location.

Submit the original copy of your receipt, (photocopies not accepted) within 60 days for reimbursement consideration to:

Reimbursement Services

PO Box 1400

Winnipeg MB R3C 2Z3

Remember: Always call CAA first! If you use a facility other than CAA or its approved contractors, reimbursement may be denied.

Liability: Certain types of American and foreign-made cars (especially those with fibre-glass bodies) and vehicles with owner-made modifications are difficult to tow without causing damage. In such cases, or when lockout services are rendered, you may be asked to sign a release assuming responsibility for any damage that may occur.

CAA does not have supervision or control over the operation or management of an official contract facility. In the event of a dispute between the official service contractor for Roadside Assistance and or charges by the contractor, CAA may appoint an arbitrator whose ruling shall be final and binding on both parties.

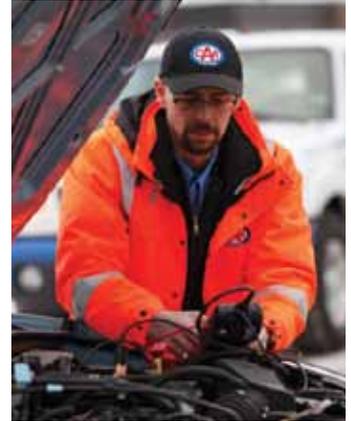
Emergency Repair Cheque Acceptance: CAA/AAA Roadside Assistance contractors will accept your personal cheque of up to \$400 (\$250 usd) per occurrence for emergency auto repairs when no other means of payment is available. This service is limited to emergency repairs which must be carried out in order to make the vehicle operable. A valid Membership Card must be presented at the time of payment.

Quality of Service: Our top priority is always to satisfy your needs. If you feel service has been less than satisfactory, please contact CAA Member Services Department by calling 1 866 773.6222. In many cases a simple phone call may solve the problem. Any damages resulting from the delivery of service by a CAA provider must be reported to CAA within 24 hours of the incident and prior to any repairs being rendered.

Roadside Assistance Limitations: Our road service goal is to help the most members possible with common emergency problems we can solve. All Premier® members may receive up to 5 Roadside Assistance calls per year. Please remember the word “emergency” and you’ll understand how we define what’s covered and what’s not by your membership. In fairness to all members, CAA reserves the right to refuse service, impose a surcharge, or cancel the membership of any member who uses road service improperly or to excess.

CAA coverage does not apply to the following non-emergency situations:

- Service cannot be provided to an unattended vehicle, unless preauthorized by CAA. The member must be present with the vehicle when the service provider arrives unless circumstances acceptable to CAA prevent the member from being present
- Service to a vehicle already in place of repair
- Service to vehicles used in competition at races or drag races
- Service to loaded or altered vehicles where the provision of the service cannot be performed safely and may jeopardize the load or damage the vehicle
- Maintenance and repair service to vehicles, other than minor emergency repairs or CAA Battery Assist service
- Service by appointment; service is rendered on a first-come, first-served basis



Roadside Assistance Limitations Continued:

- Delivery or “taxi” service for members. At the member’s request and expense, however, CAA Manitoba will arrange for the member to be transported to or from the disabled vehicle
- Collision towing, where MPI policy preempts CAA from delivering collision towing services. This must be arranged with MPI
- Towing service to or from a salvage yard or service to a vehicle, which has failed a safety inspection towing service may be available on a cash basis
- Unregistered vehicles
- Service to vehicles in an area not normally travelled, i.e. open fields, beaches, private logging roads, river banks, floodway, mud – or “plowed in” or “snowbound” streets, filled driveways or alleys, (service persons are not required to shovel snow), construction sites or other locations which cannot be reached safely
- Service to one ton cube vans
- Reimbursement of expenses incurred as a result of a mechanical breakdown.

Additional Assistance is Right at your Fingertips

As a CAA Premier® Member, you'll enjoy even more benefits on the road:

Two-Day Complimentary Rental Car (In conjunction with a tow): If your vehicle is towed and you are stranded without transportation—just ask us for help! We'll arrange a midsize class rental car for two days at no charge from the CAA's preferred rental car provider. With CAA Premier®, you (including Associates) are entitled to one complimentary consecutive two-day midsize class rental car per Membership year, when the tow is one of the five allowable Roadside Assistance calls. This benefit is valid for Premier® Members who are within 160 km from their residence.

Service must be provided by the preferred rental car provider and arranged through CAA. You have up to 48 hours from the time of the tow to call CAA and request the two-day complimentary rental car. You are responsible for subsequent days rental charges (at a reduced rate), upgrades, vehicle insurance, mileage and fuel charges, and any other charges, fees and taxes. Normal rental qualifications, including age restrictions, and other restrictions apply.

Ride Assist: If you are involved in an accident or a breakdown, a CAA representative can help you make rental car and other transportation reservations.

Accident Assist: At the time of an accident or breakdown, when you call for Roadside Assistance, a CAA representative can help you contact family members, locate restaurants and find hotel accommodations if you are out of town.

Trip Interruption and Vehicle Return

CAA Premier Members will have a higher-level coverage when travelling by auto more than 160 km away from home. If your trip is interrupted for more than 24 hours due to one of the following conditions: an accident*, mechanical breakdown**, auto theft[‡], or unexpected illness or injury⁺, you may be eligible to claim certain expenses. Eligible expenses within the first 72 hours immediately following the incident that would be reimbursed are: out-of-pocket expenses for meals and accommodation OR commercial transportation to continue the trip. There can only be one member claim per incident.

The combined annual limits payable are:

Auto breakdown due to an accident, fire or theft = up to \$2,000. (Cdn)

Auto breakdown due to mechanical failure = up to \$600. (Cdn)

Vehicle return benefit payable will reimburse for commercial transportation of the vehicle back to the Premier Member's primary residence when an unexpected illness or injury prevents the completion of your trip = up to \$500. (Cdn)

Conditions of Service: Please see the Premier Trip Interruption and Vehicle Return policy for details.

What is not covered: Benefits are not payable for a trip, which for any loss, injury, illness, delays and expenses are due to:

1. Cost for extra driver's/mileage, insurance, drop-off charges or expenses for non-members
2. Cost of fuel expenses
3. Intentionally inflicted harm, including suicide

* To be eligible for claims Member must obtain a copy of the police report describing the incident and original receipts for repairs and allowable expenses to support claim. To be eligible for claims the Member's vehicle must have been deemed unsafe and/or inoperable. Proof of same condition must be provided by police and/or qualified mechanical technician.

** To be eligible for claims the Member's vehicle must have been deemed unsafe and/or inoperable. Proof of same condition must be provided by a licensed mechanical technician. Member must present original receipts of all eligible expenses.

‡ To be eligible for claims the Member must present a copy of the police report and original receipts for allowable expenses.

+ To be eligible for claims Member must provide proof from a licensed medical facility or practitioner confirming the illness/injury and the Member's inability to operate their motor vehicle. Member must present original receipts of all eligible expenses.

4. Normal pregnancy or childbirth
5. Mental or nervous health disorders
6. Alcohol or substance abuse or related illnesses
7. An accident occurring when vehicle is being driven by an unlicensed driver
8. Personal property which is damaged or destroyed or any liabilities for injuries or property damage
9. Commission or attempted commission of an illegal act
10. Delays caused by tire trouble, routine maintenance, minor repairs or costs associated with repairs to the vehicle
11. Air and/or sea travel or Carrier-caused delays
12. Participation in professional athletic events or motor competition (including training)
13. Gratuities, tipping or expenses for alcoholic beverages
14. Expenses for local bus or taxi service incurred while vehicle is being repaired
15. War (whether declared or undeclared), acts of war, military duty, or hostilities of any kind (for example: invasion, rebellion, riots, acts of terrorism or insurrections)
16. Expenses already covered under your provincial auto insurance (MPI)
17. Transportation or lodging provided by a non-commercial property
18. Transportation of personal belongings (motorhome accident, trailer, etc.)

The decision of CAA Manitoba in relation to any claim for trip interruption benefits is final and binding.

Submitting a claim: To claim for reimbursement, please contact CAA Manitoba by visiting a Service Centre or calling direct to obtain a Premier claim form. Complete the claim form in full and send all **original itemized receipts** and supporting documentation to:

CAA Membership Dept
PO Box 1400
Winnipeg, MB R3C 2Z3

Please allow 30 days for processing.

CAA Travel Makes Travelling Easier and Can Save You Money

CAA Travel Counsellors are ready to help you with your next trip. Whether you're looking for an airline ticket, a fabulous cruise, an exciting trip package or a relaxing weekend getaway, your CAA Travel Counsellor can help you plan and book your trip.



Airline, Rail, Car Rental and Hotel Reservations:

You'll enjoy special Member rates at select hotels around the country—and around the world. For airline, rail or rental car reservations, visit CAA Travel. We'll be happy to make all the arrangements for you.

Exclusive Getaways – Discover North America!

With CAA Exclusive Getaways, you get closer to the action, and more in-depth and flexible itineraries that will help you discover North America's most beloved treasures.

Find your place in the sun, atop the mountains or amid the dazzling lights of North America's most beloved treasures.

There's more of course! CAA Travel Getaway packages include Family & Friends Getaways, Romantic Getaways and Girl Friend Getaways just to name a few!

Tour and Cruise Discounts and Rewards: When you use CAA Travel, you can take advantage of CAA's "Member Only" discounts and member rewards which can save you hundreds of dollars on selected cruises or tours. Ask about our Best Cruise Deals Guaranteed.

Car Rental Discounts: Hertz and CAA have teamed up to provide you with money-saving discounts and exclusive services.



As a Member, you can save on all Hertz leisure and promotional rates. And there's no charge for additional drivers who are CAA Members that meet standard rental qualifications. In addition, Hertz offers Premier Members a free Hertz Gold Plus Rewards membership and 1,000 Hertz Gold Plus Reward Bonus Points, one free rental day for emergency road service replacement and Hertz Saving Certificates offering up \$50.00 off any car rental class.

Hertz Gold Plus Rewards: Free for all Premier members.

- Bypass the rental counter to avoid waiting in line.
- No need to confirm required personal information and preferences.
- Mobile Gold Alerts – Receive a notification on your phone to find out where your Hertz rental car is parked.
- Earn points toward free rental days.
- Everything is waiting for you – just show your driver's licence at the exit gate and you're on your way!

TourBooks®, TripTik® Routings and Other Travel

Services: CAA can help with your travel plans whether you're staying near home or travelling across the country. Check our free Tourbook® guides for a comprehensive listing of CAA-rated accommodations and restaurants, as well as local attractions – many of which have discounts for CAA Members. And our famous TripTik® Routings can improve any auto trip in Canada and the U.S. We'll map out your entire route and help ease the uncertainty of driving to a new place. To order a TripTik, you can visit www.caamanitoba.com, go to your local Service Centre or call 1 800 222.4357.

Travel Accident Insurance: When you purchase scheduled airline, ship, bus or train tickets through CAA Travel, you will receive \$500,000 in travel accident insurance.*

*Certain restrictions apply. Ask your CAA Counsellor for details.

Worldwide Emergency Travel and Medical Assistance^{**}: As a CAA Premier® Member, you can rest easy the next time you're on a domestic or international vacation! If you have an emergency while travelling 160 km or more from your primary residence – you may call for Emergency Travel and Medical Assistance 24 hours a day, 7 days a week.

**Within Canada and the U.S. call
18-PREMIER-18 (1 877 364.3718)**

**Outside Canada and the U.S. call collect
416 977.7201**

Assistance includes:

- Medical provider referrals, appointments and admission arrangements
- Emergency medical transportation arrangements
- Prescription replacement arrangements
- Emergency medical visitation arrangements
- Emergency cash transfer arrangements
- Emergency message centre service
- Emergency assistance translation services
- Lost tickets and document replacement arrangements
- Emergency travel information and assistance

Worldwide Concierge Services^{**}: As a CAA Premier® Member, you can receive easy access to many services when you're travelling on a domestic or international vacation 160 km or more from your primary residence.

**Within Canada and the U.S. call
18-PREMIER-18 (1 877 364.3718)**

**Outside Canada and the U.S. call collect
416 977.7201**

- Theatre, sporting event and other entertainment ticketing/reservations
- Limousine and car service information and reservations
- Shopping and health club referrals and information
- Exhibition, shows and festival information
- Messenger service referral and arrangements
- Golf tee times and reservations (reservations subject to availability)
- Gift basket and floral delivery arrangements
- ATM location information
- Weather forecast information
- Travel information and assistance



^{**}Insurance provided by World Travel Protection Canada Inc.

^{**}Emergency Travel and Medical Assistance and Concierge Services are applicable only to planned leisure trips 160 km from the CAA Premier® Member's primary residence, which include at least one overnight stay and are not more than 45 days in duration. The Member must purchase the CAA Premier® service prior to the travel departure date, in order to use these services. The information, referral, arrangement, ticketing and reservation services for Emergency Travel and Medical Assistance and Concierge Services are provided without charge, and the CAA Premier® Member is responsible for all fees, expenses and other amounts charged by outside entities. Emergency Travel and Medical Assistance and Concierge Services are provided by World Travel Protection Canada Inc., an independent contractor. Certain restrictions and limitations may apply. Benefits and service provider are subject to change without notice.

CAA Insurance

Home and Property Insurance^{*}: CAA property insurance is part of the wide variety of products and services that are designed to provide value for our insureds. We can provide a solution for your property needs including homeowner, tenant, condo, farm and seasonal dwelling insurance at our convenient locations. Insureds can save with qualifying discounts.

Travel Medical Insurance: No one plans to get sick or have an accident while travelling but it happens to people every day. Provincial government health plans may not cover the total cost of medical services outside your province of residence. Avoid the risk of high unexpected medical costs with a travel health insurance plan.

CAA is pleased to offer coverage options that suit your needs, whether you take one or several trips per year. Our staff are trained to assess your needs and medical circumstances in order to quote you the most comprehensive level of coverage.

Choose from

- Annual Plans
- Daily Plans
- Trip Cancellation Insurance
- Total Package Insurance includes medical, trip cancellation and baggage coverage, all in one purchase
- Car Rental Insurance
- Top-up Coverage adds extra benefits to your employer or credit card insurance.

Critical Illness Insurance^{}**: Critical Illness Insurance is a new type of health insurance that pays you a lump sum while you're living with your illness. Knowing why you may need Critical Illness Insurance and how it differs from your life and disability insurance can help you make important decisions to better safeguard your family's financial situation.

The CAA Critical Illness plan offers special rates on coverage to sustain your family's quality of life in the event of serious illness.

* Underwritten by the Alberta Motor Association or BCAA Insurance Corporation.

** Insurance coverage underwritten by the Manufacturer Life Insurance Company (Manulife Financial).

***Underwritten by AssurePro Insurance Ltd.

CAA Personal Accident Insurance^{*}**: CAA Personal Accident Insurance covers you for loss of life, sight or dismemberment resulting from an accident while a fare-paying passenger on aircrafts, railways, subways, taxis, buses and ferry boats. It also covers you in your own private passenger car and even as a pedestrian. Because you are a CAA Member, you are automatically eligible for coverage, regardless of your age or state of health.

As a CAA Member, you are entitled to exclusive CAA rates on Personal Accident Insurance. To apply for this valuable protection for just pennies a day, contact your nearest CAA Manitoba Service Centre.

Term Life Insurance^{}**: CAA Term Life Insurance plans are not one-size-fits all. What works for you may not be right for someone else. The term you choose depends on what life stage you are at in life. A life stage is simply a time in your life that is marked by pivotal events – getting married, starting a family, owning a home or nearing retirement. Because your needs differ depending on what life stage you are presently in, it's important to tailor your term insurance plan to meet those needs. As a member, you can apply for the CAA Term Life Insurance Plan that's right for you.

Guaranteed Life Insurance^{}**: Most Canadians find it's not easy getting adequate insurance coverage especially if they have a medical condition. Not anymore. If you're a CAA Member between the ages of 40 and 75, you can get affordable Guaranteed Life Insurance coverage – guaranteed. No medical exams when you apply. No long medical questionnaires. Just one simple application form. Here's the best part. Your coverage increases by 2% for each and every year that you remain a CAA Member (up to 25 years). That's up to \$12,500 in premium-free coverage! Guaranteed approval, and no medicals.

Health and Dental Insurance: Thousands of Canadians pay for their medical costs out of their own pockets due to being self-employed, retired or working for a small employer. If you're not covered by a group health and dental plan, or not satisfied with the coverage you do have, you are likely in need of supplemental health coverage.

Our CAA Health and Dental plan is designed exclusively for CAA Members and provides several levels of coverage.

Travel Accident Insurance: When you purchase a travel ticket (airline, rail or motorcoach) from CAA Travel Agency, you are automatically protected with a Travel Accident Insurance policy at no additional cost. This coverage applies to loss of life or dismemberment. Complete details are contained in the policy, which is provided to each Member at time of booking. Coverage up to \$500,000 for Premier® Members.



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Choose the card that best suits you...



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- \$99 Annual Fee
- 19.50% Annual Interest Rate on Purchases
- Earn 1.5% in CAA Dollars on eligible purchases
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CAA No Fee MasterCard

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- 17.99% Annual Interest Rate on Purchases
- Earn 1% in CAA Dollars on eligible purchases
- Earn an additional 1% on eligible purchases at Husky and Mohawk locations.



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- 11.99% Annual Interest Rate on Purchases
- Earn 0.5% in CAA Dollars on eligible purchases everywhere

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To apply for your new CAA MasterCard, visit us online at bridgewaterbank.ca/CAAMCapply or visit your local CAA office to pick up an application brochure. For more information visit caamanitoba.com.

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- Earn CAA Dollars at Teleflora.com, Husky/Mohawk, Sirius Satellite Radio, AMJ Campbell or Best Western or with your CAA MasterCard®.

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- CAA Dollars are automatically redeemed toward your next CAA membership renewal, or if you request, can be redeemed for many other CAA products and services including vacations booked through Travel Services, or CAA products including luggage, movie tickets, etc.
- For complete program terms and conditions please visit www.caamanitoba.com/partners.

For More Information Or To Check Your CAA Dollars Balance:

- Visit www.caamanitoba.com
- Call 204 262.6166 or 1 800 222.4357
- Visit your nearest CAA Manitoba Service Centre

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∞ Bridgewater Bank is a Canadian chartered Bank owned by a CAA affiliate and is a separate legal entity from CAA

Hotels

CAA Preferred Hotels

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- Or book your hotel reservations online at www.caamanitoba.com

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3 Cloverdale Paint locations in Winnipeg
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740 Nairn Ave.

Offer excludes Cloverdale Paint manufactured Industrial Paint products, non-Cloverdale Paint manufactured paint and wood finishing products, solvents, discontinued products, fabrics, discontinued and close out wall coverings, mis-tints, ladders and spray equipment and accessories.

Save 30% on complete pairs (frames and prescription lenses) of eyewear, eyeglass accessories and non-prescription sunglasses.

Save 15% on partials (frame, lens or lenses) purchased individually

Discount available to CAA Manitoba cardholders and their dependent children 15 years of age and younger. Offer subject to change. Various restrictions apply. Valid CAA membership card required.

Dining



**VOTED #1 PIZZA
IN WINNIPEG**

Save 15% off all menu items. Dine in, take-out and delivery. For over 25 years, family owned and operated Santa Lucia Pizza has been serving the Winnipeg and surrounding area. Although famous for their fresh made-to-order pizza, they also make a variety of Greek and Italian favourites. Seven Winnipeg locations, and one in Fargo, N.D.

Restrictions: Excludes alcohol and double deals. Cannot be used in conjunction with any other special offer. Valid CAA/AAA membership card required at time of purchase.

Visit www.caamanitoba.com for a location near you.



Earn 3% in CAA Dollars® on the total amount you spend at Husky House Restaurants when you purchase anything from coffee to clubhouse sandwiches. Husky House Restaurants invite you to experience the taste of home-cooked meals. Conveniently located on highways throughout Western Canada and Ontario, Husky House Restaurants are the ideal stopover for a snack or full meal.

Open 24 hours at most locations.



THE FIFTH CUP'S ON US!

Join the CAA Cuppa Club and get every fifth 20 ounce coffee free at participating Husky and Mohawk locations.

Entertainment



Save 15-25% on select seating and performances. Royal Winnipeg Ballet is offering some terrific specials for CAA Members.

Seats available in Sections B, C, D only. Online offer only at www.caamanitoba.com/savings. \$5 ticket service charge applied.




Services

Save up to \$6 when you park at AirPark (min 2 day stay). Discover the AirPark advantage; a FREE shuttle to and from your terminal, open 24hrs, fully secure, patrolled, fenced and well lit facility. Shuttle service every 10 minutes from the terminal directly to your vehicle. They will even load your luggage so that you can be on your way.

Need your car washed and the oil changed, while you are away? Airpark can do that too! There are 3 car wash packages ranging in price that you can choose from and a complete oil change package as well. Now that's service! See why AirPark is the RIGHT CHOICE!

Your valid CAA membership must be presented at check-in/out. Not combinable with any other offer.



10% discount on all home security services including Home Check, WiredTime and Alarm Response. Rest easy knowing your home is safe while you're away. Call 204 942.5993 to set up an appointment, or visit Commissionaires.mb.ca to learn more!



Call 1-800-563-4327 or visit connecthearing.ca/caa for information on the special CAA Member program, including how you can test drive hearing aids for two weeks.



EXCLUSIVE CAA Member Savings on Rentals – Daily, Weekend, and Weekly! **SAVE 20%** on all standard rates for luxury cars and minivans. **Save 15%** on all standard rates for all other car classes. **Save 15%** on all leisure rates for mid-size and larger cars. **Save 10%** on all leisure rates for subcompact and compact cars.



Free unlimited mileage at participating locations. No charge for additional drivers who are CAA Members, hold a credit card in their name, and who meet standard rental qualifications. No "Saturday night keep requirement" on weekly rates for CAA Members. Special upgrade and dollars-off coupons available at CAA Travel Centres. CAA Members pay only a \$6.99 daily fee for the in-car navigational system, NEVERLOST. For reservations call your local CAA Travel Centre or Hertz toll free 1 800 263.0600.

Tickets and More



Canada's Wonderland: You Save at Canada's Wonderland with Exclusive Member Savings when purchasing advance tickets.



Universal Studios Escape and Universal Studios CityWalk: Pre-purchase your Universal Orlando theme park passes at CAA Travel Centres at Member exclusive rates. And when you get there **SAVE 10%** inside the park on selected souvenirs and dining. **SAVE 10%** on dining and restaurant merchandise at all CityWalk Orlando restaurants except Emerils.



Walt Disney World: Save at Walt Disney World! Special Member Savings on pre-purchased Passes. Preferred parking at Diamond parking lots. CAA Member Exclusive prices on Walt Disney World Resort® and Disney Cruise Line® vacation packages.

Merchandise

CAA Manitoba carries a wide range of products including: luggage, travel accessories, fashion tote bags, and books; safety/security/survival kits, attraction tickets and gift cards and more. Visit any CAA Manitoba Service Centre or check out our web site www.caamanitoba.com. Don't forget to use your CAA MasterCard to pay for all your purchases and **EARN CAA Dollars!**

Travel Money

Smart Money: CAA Manitoba offers a wide range of Travel Money products. When traveling internationally, it just makes sense to take a combination of money for convenience and security. The best mix includes local currency, traveler's cheques, a credit card and a prepaid travel card.

Foreign Currency: Order cash for almost any country in the world wherever you travel. Why take chances when a visit to your nearest CAA Manitoba Service Centre can help you by placing an order for banknotes in more than 100 foreign currencies.

American Express Traveller's Cheques: CAA members receive **NO-FEE** Traveller's Cheques, a safe alternative to cash. Available in Canadian and U.S. Dollars.

CAA Mastercard Cash Passport: The CAA Mastercard Cash Passport Card is a prepaid card that is offered in Canadian and U.S. Dollars, Euro and British Pound Sterling. This prepaid card is Chip and Pin protected for maximum security.

Rechargeable Prepaid Long Distance Card



CAA Premier® Members receive 60 FREE minutes of Long Distance calling per membership year.

The benefit of 60 free minutes will apply to long distance calls within Canada and the USA. Prepaid long distance cards are issued at time of Membership purchase. The value of the card is not refundable and cannot be returned for credit.

Card Number: Please have your CAA Premier Membership number available when you want to make a call.

Rates: You have 60 minutes of calling within Canada and the US. Calls can be made to overseas destinations but will be charged at a higher rate. Please refer to caamanitoba.com/premier for a complete list of rates.

Expiry Date: Every year when you renew your Premier membership, 60 minutes of pre-paid long distance calling time will automatically be added to your card. You can go to caamanitoba.com/premier to view your call detail records and account balance and top-up your account.

caamanitoba.com/premier

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