Service Manual



Job Specification Sheet

• JOB NO		
• *MODEL NO		
WATER TEST		
CAPACITY PER UNIT	MAX	PER REGENERATION
MINERAL TANK SIZE DIA	HEIGHT	
BRINE TANK SIZE & SALT SETTING	G PER REGEN	ERATION:
•		
CONTROL VALVE SPECIFICATIONS		
Type of Timer		
A) 7 Day		
B) 12 Day		
Drain Line Flow Control_		
Brine Refill Rate		
Injector Size		

CONTROL INFORMATION

Tank Size Dia.	Injector	Slow Rinse Rate (gpm)	B.L.F.C. ¹	D.L.F.C. ²
6″	# 0 Red	.26 gpm	.25 gpm	1.2 gpm
7″	# 0 Red	.26 gpm	.25 gpm	1.2 gpm
8″	# 1 White	.33 gpm	.25 gpm	1.5 gpm
9″	# 1 White	.33 gpm	.25 gpm	2.0 gpm
10″	# 1 White	.33 gpm	.25 gpm	2.4 gpm
12″	# 2 Blue	.64 gpm	.5 gpm	3.5 gpm
13″	# 2 Blue	.64 gpm	.5 gpm	4.0 gpm

¹B.L.F.C. (Brine Line Flow Control). Refill Rate for Filling Brine Tank.

²D.L.F.C. (Drain Line Flow Control). Backwash and Rapid Rinse Flow Rates.

CAUTION: Water pressure is not to exceed 120 p.s.i., water temperature is not to exceed 110° F, (180° F Hot Water Valve) and the unit cannot be subjected to freezing conditions.

Installation and Start-Up Procedure for the Water Softener Control

The water softener should be installed and the inlet, outlet and drain connections made in accordance with manufacturer's recommendations and to meet applicable plumbing codes.

- Manually index the softener control into the service position and let water flow into the resin tank. When the water flow stops, open a softened water tap until all air is released from the lines, then close the tap. Note: the various regeneration positions may be dialed manually by turning the knob on the front of the control until the indicator shows that the softener is in the desired position.
- 2. Manually index the control to the backwash position and allow water to flow at the drain for 3 or 4 minutes.
- 3. Make sure that the salt dosage is set as recommended by the manufacturer. If necessary, set salt in accordance with the setting instruction sheet. Manually index the control to the brine fill position and allow the brine tank to fill to the top of the air check.
- 4. Manually index the control to the brine draw position and allow the control to draw water from the brine tank until it stops.
- 5. Plug in the electrical cord and look in the sight hole in the back of the motor to see that it is running. Set the days that regeneration is to occur by sliding tabs on skipper wheel outward to expose trip fingers. Each tab is one day. Finger at red pointer is tonight. Moving clockwise from red pointer, extend or retract fingers to obtain the desired regeneration schedule.
- 6. Manually advance the control to the beginning of the brine fill position; and allow the control to return to the service position automatically.
- 7. Fill the brine tank with salt.
- 8. Replace back cover on the control.
- 9. Make sure that any by-pass valving is left in the normal service position.





SALT USAGE ADJUSTMENT Fig. 1

Since the salt scale dial conveniently reads in pounds of salt used per regeneration cycle, just loosen the salt adjustment screw, rotate the cam segment until its pointer is at the desired usage... then tighten adjustment screw.

SETTING THE TIME AND FREQUENCY OF REGENERATION Fig. 2

Simple with "UP FRONT" Controls.

Frequency or Regeneration: every day, every 12th day or anything in between.

- a. Turn the skipper wheel counter-clockwise until No. 1 is at the red arrow.
- b. Set screws on the skipper wheel all the way *in* on days regeneration is desired and screwed *out* so they do not contact the cycle actuator arm on days when regeneration is not required.

Time of Regeneration: Your Choice.

Turn the dial with time-of-day numerals in either direction until the time you have chosen for regeneration is in line with the dot on the large gear.

Time of Day:

- a. Press and hold in the red button to disengage the drive gear.
- b. Turn the large gear until the actual time of day is at the time-of-day arrow.
- c. Release the red button to re-engage the drive gear. Now the time of day on "clock" has been set

HOW TO TRIGGER AN EXTRA REGENERATION

You can start a regeneration cycle manually at any time, by pushing the cycle actuation arm to the right momentarily. The Model 3600 will then automatically go through a *full* regeneration cycle.

Water Conditioner Flow Diagrams

1 SERVICE POSITION



Hard water enters the unit at the valve inlet - flows around the lower piston groove - thru the passage to the top of tank - down thru the resin and enters the distributor as conditioned water. The conditioned water flows up thru the center tube to the valve outlet.

${f 3}$ backwash position **10 Minutes** VALVE ASSEMBLY VALVE DRIVE ASSEMBLY BRINE VALVE FLOW CONTROL FLOW CONTROL INJECTOR INLET OUTLET PISTON Ű BRINE TANK SALT LEVEL LEVEL RESIN BRINE LEVEL AIR CHECK RESIN TANK DISTRIBUTOR

Hard water enters the unit at the valve inlet - flows around the lower piston groove and lower piston land - down thru the center tube and out the distributor - up thru the resin - thru the top of tank passage - around the upper piston groove and out the drain line.



Hard water enters the unit at the valve inlet - flows around the lower piston groove - down thru the top of tank passage - downward thru the resin - up the distributor tube - thru the center hole in the piston - over the top edge of the piston and out the drain line.





Hard water enters the unit at the valve inlet - flows around the lower piston groove - thru the injector nozzle and orifice to draw brine from the brine tank. The brine flows down thru the resin - into the distributor - up thru the center tube - thru the center hole in the piston and out the drain line.

Page 4

Water Conditioner Flow Diagrams (Cont'd.)



After all the brine has been drawn from the brine tank, hard water continues to enter thru the valve inlet - flows around the lower piston groove - thru the nozzle and orifice - down thru the resin and into the distributor - up thru the center tube - thru the center hole in the piston and out the drain line.



Hard water enters the unit at the valve inlet - flows around the lower piston groove - down thru the top of tank passage - downward thru the resin - up the distributor tube - thru the center hole in the piston -over the top edge of the piston and out the drain line.

6 RAPID RINSE POSITION 10 Minutes



Hard water enters the unit at the valve inlet - flows around the lower piston groove and lower piston land - down thru the center tube and out the distributor - up thru the resin - thru the top of tank passage - around the upper piston groove and out the drain line.





Hard water enters the unit at the valve inlet - flows around the lower piston groove - thru the injector throat - thru the brine valve and flow control to fill the brine tank. Hard water also flows around the lower piston groove - thru the passage to the top of tank - down thru the resin and enters the distributor as conditioned water. The conditioned water flows up thru the center tube to the valve outlet.

Control Valve Assembly



Item No.	Quantity	Part No.	Description
1	1	11971	Control Valve Body
	1	11971NP	Control Valve Body - Nickel Plated
2	2	10757	End Spacer
	2	10757B	End Spacer Brass (Hot Water)
3		10545	
4	4	11451	Spacer
	4	16589	Spacer (Hot Water)
5		12600	
	1	12968	Piston - Filter/Feeder
	1	13260	Piston - Low Water
	1	17210	Piston - Hot Water
6	1	10696	Piston Pin
7	1	11943	Piston Rod
8	1	12953	Piston Rod Retainer
	1	15110	Piston Rod Retainer - Hot Water
		11184	
10	1	60707	End Plug Assembly
11	1	10269	Jam Nut 3/4 - 16
12	1	12360	Injector Air Disperser
		11475	
14		17776	
	1	11483	Injector Body - Brass
			Injector Body Nickel Plated
15		10914-X	
	1	10225-XX	Injector Throat - Hot Water
16		10913-X	
			Injector Nozzle - Hot Water
		10227	
		10229	
19			Injector Cover - Plastic Body
			Injector Cover - Brass Body
			Injector Body Screw #10 24 x 1-9/16
		11183	
			Flow Control Button - Specify Flow Rate (See pg. 15)
			Flow Control Housing - Plastic
			Flow Control Housing - Brass
			Flow Control Retainer Screw
		10244	
		11208	
27			Valve Body Adapter (2-1/8 - 8 Thread)
			Valve Body Adapter Nickel Plated (2-1/2 - 8 Thread)
28		10381	
			Tank O-Ring (Galvanized Tank)
30			
			3/4 NPT Yoke Nickel Plated
			1" Sweat Yoke Nickel Plated
			Hex Cap Screw 5/16" x 5/8"
32			Distributor Tube Pilot 13/16"
		14364	
			Distributor Tube Pilot 13/16" Brass - Hot Water
00			Distributor Tube Pilot 1" Brass - Hot Water
33			O-Ring 1" Distributor Pilot Only
	1	11995	Pin (Not Snown)

Control Valve Drive Assembly



Item No.	Quantity	Part No.	Description
			. Round Head Machine Screw
		11933	
		11332	
		11931	
14	1	11941	. Cycle Actuator Support
		10337	
		11085	
		12239	
		12051	
19		. 10864-01	
	1	. 12052-01	. Skipper Wheel - 7 Day
		11466	
			. Round Head Machine Screw
			. Fillister Head Machine Screw
			. Skipper Wheel Detent Spring
		11975	
36	1	10885	. Bearing - Idler Shaft - Front
37	1	11375	. Idler Shaft Spring
38	1	11588	. Idler Shaft
		11584	
		11930	
		11940	
		. 12325	
44		11590	
45			
			. Round Head Machine Screw
53	1		Cover (Specify Color)
54			Not Assigned
58	1		. Clutch Plate Spring
59			. Wave Washer
			. Rivet, Idler Shaft, Red, (Not Shown)

Brine Valve Assembly



Brine Valve Assembly

Parts List

Item No.	Quantity	Part No.	Description
1	1		Hex Nut
2	2		Pan Head Machine Screw
3	1	11957	Brine Valve Cam Stand Off
4	1		Brine Valve Cam
5	2	10332	Insert Sleeve (3/8″ Tube)
			Delrin Sleeve (3/8″ Tube)
7	3		Fitting Nut (3/8" Tube)
8	1	Not Supplied	Brine Line Tube (3/8" O.D. Flexible Tube-Length To Suite.)
			Brine Line Screen
			Brine Valve Tube (Polyethylene) 3/8"
13	1	60002	#500 Air Check
			Not Assigned
			Not Assigned
			Not Assigned
17			Flow Control Fitting25 GPM
			Flow Control Fitting50 GPM
			Flow Control Fitting - Blank
			Shut Off Valve Seat
			Brine Valve Stem
			O-Ring #016
			Brine Valve Body
			Quad Ring #009
			Brine Valve Spring
			Plain Washer #10
			Retaining Ring
-			Plain Washer #10 Stainless Steel
			Pan Head Machine Screw 8-32 x 5/8"
			Plain Washer #8
			Cam Segment
30	1		Brine Valve Label, 3-18 LB
			Brine Valve Label, 6-36 LB
		12632	Brine Valve Label, Minutes

By-pass Valve Assembly



By-pass Valve Assembly

Parts List

Item No.	Quantity	Part No.	Description
1	8	15727	Hex Head Machine Screw 10 - 24-1/2"
2	1	11986	Side Cover - By-Pass
3	1	11726	Seal - By-Pass
4	1	11678	Valve Body - By-Pass 3/4" NPT
	1	11678NP	Valve Body - By-Pass 3/4" NPT Nickel Plated
5	2	11224	Hex Head Cap Screw 5/16″ x 5/8″
6	1	11972	Plug - By-Pass
7	1	11978	Side Cover - By-Pass
8	1	11987	Valve Label - By-Pass
9	1	11979	Valve Lever - By-Pass
10	1	11989	Round Head Machine Screw 1/4" - 14 x 1/2
11	1	18296	Seal By-Pass (Not Shown)
11A	1	11684	Gasket

Common Service Assemblies

60031 Brine Valve Assembly

		See Illustration Page 10
2	10329	•
	10330	
2	10332	Insert Sleeve
1	11973	Brine Valve Spring
1	11981-01	Retaining Ring
1	11982	O-Ring
1	11992	Brine Valve Body
	16098	
1	12551-02	Brine Valve Stem w/ Seat
1	12778	Brine Valve Tube 3/8 "
	By Pass Assem	•
	•	bly - 3/4" NPT Nickel
60046	By Pass Assem	-
60046	By Pass Assem	bly - 3/4" Sweat Nickel
		Includes All Items on Page 15
60123	Seal Kit	
		See Illustration Page 6
	10545	
	10757	-
4	11451	Spacer
60071-12	24 Hour Gear As	ssembly - 12 Day
		See Illustration Page 8
1	19207-03	24 Hour Gear Assembly - 12
		Day
1	11491	Main Bearing
60321	3600 Powerhead	d - 12 Day
		Includes all parts on Page 8
		except cover
60082	Injector Assemb	oly Complete - Plastic
60083	Injector Assemb	oly Complete - Brass
		See Illustration Page 6
	10227	
1	11893	Injector Cover - Plastic Body
	10228	Injector Cover - Brass Body
		Injector Cover Gasket
1		Injector Body (Plastic)
		Injector Body (Brass)
		Elbow 1/4" Pipe x 3/8" Tube
		Injector Body Screw
	10913	
	10914	-
		Injector Body Gasket
1	12360	Air Disperser

60096-00	Piston Assembly - Standard
60096-10	Piston Assembly - Filter/Feeder
60096-20	Piston Assembly - Low Water
	See Illustration Page 6
1	10696Piston Pin
	60707End Plug Assembly
	11943Piston Rod
1	12600Piston - Standard
	12968Piston - Filter/Feeder
	13260Piston - Low Water
60144	Skipper Wheel Assembly - 12 Day
60145	Skipper Wheel Assembly - 7 Day
	See Illustration Page 10
1	19211-12 Skipper Wheel - 12 Day
	19211-07 Skipper Wheel - 7 Day
60704	* Drain Line Flow Control Assembly - Brass
60705	* Drain Line Flow Control Assembly - Plastic See Illustration Page 6
*Specify F	
• •	11183O-Ring
	11385-01D.L.F.C. Housing Plastic
	11385-03 D.L.F.C. Housing Brass
1	Flow Control Button
60513	
	Bring Valvo Cam Assombly
	Brine Valve Cam Assembly
1	11963Brine Cam
1 1	11963Brine Cam 11967Cam Segment
1 1 1	11963Brine Cam 11967Cam Segment 11980Pan Head Machine Screw
1 1 1	11963Brine Cam 11967Cam Segment

Conversion Assemblies

Hot Water Conversion Parts

1
160003 #500 Air Check Hot Water
111684-01 Gasket Hot Water (Bypass/Yoke)
1 14105 Bypass Seal 3/4" Hot Water
14106 Bypass Seal 1″ Hot Water

Backwash Filter Conversion Parts

1 60096-10	Filter Piston Assembly
1	Flat Injector Cap
2 15137	Injector Screws
1	Injector Cover Gasket

Items Not Needed for Backwash Filter

1 10229 Injecto	r Cover Gasket
2 10692 Injecto	r Body Screw
1 10228 Injecto	or Cover
1 10227 Injecto	or Screen
1 10913 Injecto	or Nozzle
1 10914 Injecto	or Throat
1 10283 Injecto	r Body Plastic
1 12360 Injecto	r Air Disperser
1 60096-00 Standa	ard Piston Assy.
All Iter	ns on Page 13

(Brine Valve Assembly)

*Flow Control Buttons

12085 - 1.2GPM	12090 - 3.5 GPM
12086 - 1.5GPM	12091 - 4.0 GPM
12087 - 2.0 GPM	12092 - 5.0 GPM
12088 - 2.4 GPM	
12089 - 3.0 GPM	

Service Instructions

A. TO REPLACE TIME BRINE VALVE

- 1. Unplug electrical cord from outlet.
- 2. a. If the conditioner installation has a "three-valve" by-pass system, first open the valve in the bypass line, then close the valve at the conditioner inlet and the valve at conditioner outlet
 - b. If the conditioner has an integral by-pass valve, put it in the by-pass position.
 - c. If there is only a shut-oft valve near conditioner inlet, close it.
- 3. Remove control cover.
- 4. Relieve water pressure in conditioner by putting in backwash position momentarily. Return valve to service position.
- 5. Disconnect brine tube at inlet and outlet of brine valve.
- 6. To remove brine valve, unscrew fitting on bottom of mounting plate while holding valve body on top of mounting plate to keep from turning. The valve will now come free from the mounting plate.
- 7. To install new valve, put O-ring onto valve body from bottom after it has been inserted through mounting plate. Make sure O-ring seats properly as bottom fitting is tightened.
- 8. Reconnect brine tubing.
- 9. Return by-pass or inlet valving to normal service position. Water pressure should now be applied to conditioner, and any by-pass line shut off.
- 10. Plug electrical cord back in.
- 11. Reset time of day, and cycle control valve manually to assure proper function. Make sure control valve is in service position.
- 12. Make sure there is enough brine in brine tank Start regeneration cycle manually if water is hard.
- 13. Replace control cover.

B. TO REPLACE TIMER

- 1. Unplug electrical cord from outlet
- 2. a If the conditioner installation has a three-valve by-pass system, first open the valve in the bypass line, then close the valve at the conditioner inlet and the valve at conditioner outlet.
 - b. If the conditioner has an integral by-pass valve, put it in the by-pass position.
 - c. If there is only a shut-off valve near conditioner inlet, close it.
- 3. Remove control cover.
- 4. Relieve water pressure in conditioner by putting in backwash position momentarily. Return valve to service position.

- 5. Remove time brine valve in accordance with section A. "To Remove Time Brine Valve", Steps 5 and 6.
- 6. Pull out drive link pin with pliers. Remove large nut that holds mounting plate onto valve. The entire timer assembly on the mounting plate will now lift straight up.
- 7. Put new timer onto threaded stud at top of valve, and fasten with the large nut Press drive link pin back in place. If necessary to realign link pin, link and piston rod, rotate knob at back of timer.
- 8. Replace brine valve in accordance with section A, steps 7 and 8.
- 9. Return by-pass or inlet valving to normal service position. Water pressure should now be applied to conditioner, and any by-pass line shut off.
- 10. Plug electrical cord back in.
 - a Reset time of day, days of regeneration and time of regeneration.
 - b. Reset salt usage. Cycle control valve manually to assure proper function.
 - c. Make sure control valve is left in the service position.
- 11. Make sure there is enough brine in brine tank. Start regeneration cycle manually if water is hard.
- 12. Replace control cover.

C. TO REPLACE PISTON ASSEMBLY

- 1. Unplug electrical cord from outlet
- 2. a. If the conditioner installation has a "three-valve" by-pass system, first open the valve in the bypass line, then close the valve at the conditioner inlet and the valve at conditioner outlet.
 - b. If the conditioner has an integral by-pass valve, put it in the bypass position.
 - c. If there is only a shut-off valve near conditioner inlet, close it.
- 3. Remove control cover.
- 4. Relieve water pressure in conditioner by putting in backwash position momentarily. Return valve to service position.
- 5. Disconnect brine line at injector housing.
- 6. Pull out drive link pin with pliers. Remove large nut that holds mounting plate onto valve. The entire timer assembly on the mounting plate will now lift straight up with the brine valve on it
- 7. Unscrew valve end plug with wrench. When end plug is loose, pull upward on end of piston rod grasping carefully with pliers until assembly is out of valve.
- 8. Inspect the inside of the valve to make sure that all spacers and seals are in place, and that there is no

Service Instructions (Cont'd.)

foreign matter that would interfere with valve operation.

- 9. Take new piston assembly as furnished and push piston into valve by means of the end plug. Tighten end plug with a wrench.
- 10. Put timer back onto threaded stud on top of valve and tighten mounting panel nut. Reinsert the drive link pin. If necessary to realign link pin, link and piston rod, rotate knob at back of timer.
- 11. Reconnect brine line to injector housing.
- 12. Return by-pass or inlet valving to normal service position. Water pressure should now be applied to conditioner, and any by-pass line shut off.
- 13. Plug electrical cord back in.
- 14. Reset time of day, and cycle control valve manually to assure proper function. Make sure control valve is in service position.
- 15. Replace control cover.
- 16. Make sure there is enough brine in brine tank. Start regeneration cycle manually if water is hard.
- 17. Replace control cover.

D. TO REPLACE SEALS AND SPACERS

- 1. Unplug electrical cord from outlet
- 2. a. If the conditioner installation has a three valve by-pass system, first open the valve in the bypass line, then close the valve at the conditioner inlet and the valve at conditioner outlet
 - b. If the conditioner has an integral by-pass valve put it in the by-pass position.
 - c. If there is only a shut-off valve near conditioner inlet close it
- 3. Remove control cover.
- 4. Relieve water pressure in conditioner by putting in backwash position momentarily. Return valve to service position.
- Remove brine valve, timer, and piston assembly by following steps 5 through 7 of Section C, "To Replace Piston Assembly."
- 6. Remove the end spacer with your fingers.
- 7. Remove the first seal using the wire hook with the finger loop.
- 8. The spacer tool (Use only for removing the spacers) has three retractable pins, retained by a rubber ring, at one end. They are retracted or pushed out by pulling or pushing the center button on the opposite end.
- Insert the pin end of the spacer tool into the valve body with the pins retracted (button pulled back). Push the tool tight against the spacer and push the button in. When the button is pushed in, the pins are

pushed out to engage the holes in the spacer. Remove the tool from valve body. The spacer will be on the end. Pull the center button back, the pins will be retracted and the spacer can be removed from the spacer tool.

- 10. Alternately remove the remaining seals and spacers in accordance with steps No. 7 and 9.
- 11. The last end spacer does not have any holes for the pins of the spacer tool to engage. Use the wire hook with finger loop to remove.
- 12. To replace seals, spacers and end rings use special tool with the brass sleeve on one end. This is a **double**-purpose tool. The male end acts as a pilot to hold the spacers as they are pushed into the valve body and the brass female end is used to insert the seals into the valve body.
- 13. To restuff a valve first take the end ring then, with your thumb press the button on the brass sleeve end. Inner portion of tool is now exposed. Place the end ring on this pilot with the lip on the end ring facing the tool and push the tool into the valve body bore until it bottoms. While tool is in the valve body take a seal and press it into the inside diameter of the exposed brass female end.
- 14. Remove the tool, turn it end for end and insert it into the valve body bore. While holding the large dia. of the tool, slide it all the way into the valve body bore until it bottoms, then push the center button to push the seal out of the tool and leave it in place in the valve body.
- 15. Remove the tool from the valve body and push the center on the brass female end to expose the pilot on the opposite end. Place a spacer on this end and insert the spacer and tool into the valve. While the tool is still in the valve, press another seal into the inside diameter of the exposed brass sleeve end.
- 16. Alternately repeat steps No. 14 and 15 until all seals and spacers have been pushed into the valve.
- 17. Replace top end spacer by hand, with lip on spacer down.
- 18. Replace brine valve, timer and piston in accordance with steps 8 through 11 of Section C.
- 19. Return by-pass or inlet valving to normal service position. Water pressure should now be applied to conditioner, and any by-pass line shut off.
- 20. Plug electrical cord back in.
- 21. Reset time of day, and cycle control valve manually to assure proper function. Make sure control valve is left in service position.
- 22. Make sure there is enough brine in brine tank. Start regeneration cycle manually if water is hard.
- 23. Replace control cover.

Service Instructions (Cont'd.)

E. TO REPLACE INJECTORS AND SCREEN

- 1. Unplug electrical cord from outlet
- 2. a If the conditioner installation has a "three-valve" by-pass system, first open the valve in the bypass line, then close the valve at the conditioner inlet and the valve at conditioner outlet
 - b. If the conditioner has an integral by-pass valve, put it in the by-pass position.
 - c. If there is only a shut-off valve near conditioner inlet, close it
- 3. Remove control cover.
- 4. Relieve water pressure in conditioner by putting in backwash position momentarily. Return valve to service position.
- 5. Disconnect brine line from injector housing.
- 6. Remove two injector housing mounting screws. The cap, housing and two gaskets will come apart.
- 7. Remove screen from injector housing. Unscrew injector nozzle and throat from housing.

- 8. Screw in new injector nozzle and throat until they are tight. Place a new screen in injector housing.
- 9. Insert screws through injector cap, top gasket, injector housing, and bottom gasket in that order. Place this assembly against valve and tighten screws.
- 10. Reconnect brine line.
- 11. Return by-pass or inlet valving to normal service position. Water pressure should now be applied to conditioner, and any by-pass line shut off.
- 12. Plug electrical cord back in.
- 13. Reset time of day, and cycle control valve manually to assure proper function. Make sure control valve is in service position.
- 14. Make sure there is enough brine in brine tank. Start regeneration cycle manually if water is hard.
- 15. Replace control cover.

Service Instructions (Cont'd.)

	PROBLEM		CAUSE		CORRECTION	
1.	Softener fails to regenerate.	А.	Electrical service to unit has been interrupted.	Α.	Assure permanent electrical ser- vice (check fuse, plug, pull chain or switch).	
		В.	Timer is defective.	В.	Replace timer.	
		C.	Power failure.	C.	Reset time of day.	
2.	Softener delivers hard water.	Α.	By-pass valve is open.	Α.	Close by-pass valve.	
		В.	No salt in brine tank.	В.	Add salt to brine tank and maintain salt level above water level.	
		С.	Injectors or screen plugged.	C.	Replace injectors and screen.	
		D.	Insufficient water flowing into brine tank.	D.	Check brine tank fill time and clean brine line flow control if plugged.	
		E.	Hot water tank hardness.	E.	Repeated flushings of the hot water tank is required.	
		F.	Leak at distributor tube.	F.	Make sure distributor tube is not cracked. Check O-ring and tube pilot.	
		G.	Internal valve leak.	G.	Replace seals and spacers and/or piston.	
3.	Unit uses too much salt.	A.	Improper salt setting.	A.	Check salt usage and salt setting.	
		В.	Excess water in brine tank.	В.	See problem No. 7.	
4.	Loss of water pressure.	Α.	Iron buildup in line to water conditioner.	Α.	Clean line to water conditioner.	
		В.	Iron buildup in water conditioner.	В.	Clean control and add resin cleaner to resin bed. Increase frequency of regeneration.	
		C.	Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system.	C.	Remove piston & clean control.	
5.	Loss of resin through drain line.	A.	Air in water system.	A.	Assure that well system has proper air eliminator control. Check for dry well condition.	
6.	Iron In Conditioned Water.	A.	Fouled resin bed.	A.	Check backwash, brine draw and brine tank fill, increase frequency of regeneration. Increase backwash time.	

Service Instructions (Cont'd.)

PROBLEM	CAUSE	CORRECTION
7b. Salt water in service line	A. Plugged injector system.	A. Clean injector and replace screen.
	B. Timer not cycling.	B. Replace timer.
	C. Foreign material in brine valve.	C. Clean or replace brine valve.
	D. Foreign material in brine line flow control.	D. Clean brine line flow control.
8. Softener fails to draw brine.	A. Drain line flow control is plugged.	A. Clean drain line flow control.
	B. Injector is plugged.	B. Clean or replace injectors.
	C. Injector screen plugged.	C. Replace screen.
	D. Line pressure is too low.	 D. Increase line pressure. (Line pressure must be at least 20 PSI at all time.)
	E. Internal control leak.	E. Change seals and spacers and/or piston assembly.
9. Control cycles continuous	A. Faulty timer mechanism	A. Replace timer.
10. Drain flows continuously.	A. Foreign material in control.	 Remove piston assembly and inspect bore, remove foreign material & check control in vari- ous regeneration positions.
	B. Internal control leak.	 Replace seals and/or piston assembly.
	C. Control valve jammed in brine or backwash position.	C. Replace seals and/or piston assembly.
	D. Timer motor stopped or jammed	D. Replace timer.

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