

Operation and Maintenance Manual for

KFZSD KF Series Duplex Alternating Softener Systems With 1" and 1.5" Valves

Catalog #

Serial # _____

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CAUTIONS AND WARNINGS

Prior to operating or servicing this device, this manual must be read and understood. If something is not clear, call for assistance before proceeding. Keep this and other associated manuals for future reference and for new operators or qualified service personnel.

All electrical work should be performed by a qualified electrician in accordance with the latest edition of the National Electrical Code, as well as local codes and regulations.

To avoid electrical shock hazard, do not remove covers or panels when power is supplied to the device. Do not operate the device when covers or panels are removed.

WARNING

A faulty pump motor or wiring can be a serious shock hazard if it or surrounding water is accessible to human contact. To avoid this danger, DO NOT remove any grounding wire from the system.

DISCLAIMER STATEMENT

This operation and maintenance manual is intended to be used with the component manufacturer literature provided in the Appendix. These manuals should provide complete and accurate information to meet your operating and/or service requirements based on the information available at the time of publication. However, USFilter assumes no responsibility for the technical content of the manufacturer literature.

This manual should be read fully and understood before installation, operation or maintenance of the system is attempted. The information in this manual may not cover all operating details or variations or provide for all conditions in connection with installation, operation and maintenance. Should questions arise which are not answered specifically in this manual, contact the USFilter Technical Support Department at the phone number provided on the cover of this manual.

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MANUAL USER'S GUIDE

This manual describes the procedures necessary to install, operate, and maintain your USFilter Duplex Softener system. Please read this manual carefully before installing and operating your equipment. The equipment warranty may be voided if installation or operation instructions are not followed correctly.

Warnings, Cautions, and Notes are used to attract attention to essential or critical information. Warnings and Cautions will appear before the text associated with them, and notes can appear either before or after associated text.

- WARNING Warnings indicate condition, practices, or procedures which must be observed to avoid personal injury or fatalities.
- CAUTION Cautions indicate a situation that may cause damage or destruction of equipment or may pose a long term health hazard.
 - **NOTE:** Notes are used to add information, state exceptions, and point out areas that may be of greater interest or importance.

EQUIPMENT SUPPORT

USFilter continually strives to provide safe, efficient, trouble-free equipment using the optimum technology for your application. If problems should develop, USFilter's worldwide network of technical support will be available to provide assistance. For service, sales, parts, or additional manual copies call your area representative or USFilter, Technical Support Department at the number provided on the cover of this manual.

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1.0 INTRODUCTION

Congratulations on your selection of this water purification system. This system is designed and manufactured to the highest standard of quality and fully inspected prior to shipment. In order to get maximum performance, we ask you to read all of the following instructions *before* installing and operating this system. Any warranty offered will be void unless directions are followed exactly.

This manual is divided into sections for easy reference. Review this manual thoroughly and then return to section 2.0 System Installation for step-by-step installation instructions.

If you need technical assistance in operating or maintaining your unit, call your local representative. If you require further assistance call the Technical Support Department at the phone number provided on the cover of this manual.

1.1 SYSTEM FUNCTION

The function of your water softener is to reduce the hardness in feedwater using ion exchange resin. The water softener vessel contains high quality cation resin in the sodium form that removes hardness. Hardness will create scale on reverse osmosis membranes, water heaters, boilers, and other equipment if not removed. Calcium, magnesium, and other cations removed by the resin are replaced with sodium ions. The resin has a fixed capacity based on the pounds of salt used per cubic foot of resin during regeneration. Flow rate, TDS, and other factors will dictate the actual capacity of the resin. When the capacity is exceeded, the resin will allow the hardness ions to pass through the unit. Before the capacity is exceeded, the unit is removed from service and regenerated with a solution of sodium chloride (brine). Completion of the regeneration steps allows the water softener to be returned to the service mode.

1.2 QUALITY ASSURANCE/QUALITY CONTROL

We have defined Quality Assurance and Quality Control into a series of engineering and manufacturing practices and control procedures to insure that you receive the finest product available in the world. We will continue to update these practices and procedures on an ongoing basis in an effort to improve our systems and to insure that they continue to reflect state-of-the-art technology and reliability.

Quality assurance is the cornerstone of our quality program. It begins with the selection and qualification of components and materials. Before suppliers are selected, their products must meet or exceed rigid standards set by our Quality Assurance Department. From that point, our incoming material inspection insures only reliable components will be used to manufacture systems. Numerous checks are performed as the system passes through the manufacturing process. Included with the system is a copy of the QA Data Report that includes the check that all components are included.



1.3 SYSTEM PART NUMBERS

Sa	KFZSD	009	F	Ρ	Ζ	V	Α	X	
KFZSD	KF Series Duplex Softener								
Softener Tank Size									
009 012 014 016 018 021 024	9" x 40" 12" x 52" 14" x 65" 16" x 65" 18" x 65" 21" x 62" 24" x 72"								
Vessel Material F	Standard Non-Code Fiberglass								
Control Rating	NEMA 3R								
Skid Z	Stand-alone unit, non-skid								
Control Type V	3200NT w/ Volume Initiation								
Pipe Size A B	1" 1.5"								
Resin Options X	Standard Volume								

Note: Not all model number combinations are available.



1.4 SYSTEM SPECIFICATIONS

Tank	Pipe	⁶ Resin		² Capacity	Max. S	ervice	Backwash/	lnj.	Fill	³ (Cycle	Times (@ 15#/	ft ³	Brine	Max.
Size	Size	Vol.	Wght	@ 15#/ft ³	Flo	W	Rapid	Size/	Flow			dosage	e		Tank	Salt
DxH	(in)	(ft ³)	(lbs ¹ / ₈ "	dosage	(gpi	m)	Rinse	Color	BLFC	(minutes)		(minutes)			DxH	in Tk
(in)	• •		$x^{1}/_{16}$ ")	(Kgr)		,	Flow DLFC		(gpm)	. ,					(in)	(lbs)
. ,							(gpm)									
					RO	Stand				BW	Brine	Slow	Fast	Brine		
					Pretreat	Alone					In ^{4,5}	Rinse ⁵	Rinse	Fill ⁴		
9 x 40	1.0	1.0	none	30	3	19	2.0	1/W	0.5	10	22	30	10	12	18 x 40	350
12 x 52	1.0	2.0	none	60	6	21	3.5	2/B	0.5	10	32	32	10	24	18 x 40	350
12 x 52	1.5	2.0	none	60	6	39	3.5	2/B	0.5	10	32	32	10	24	18 x 40	350
14 x 65	1.0	3.0	40	90	9	22	5.0	3/Y	0.5	10	26	46	10	32	24 x 50	700
14 x 65	1.5	3.0	40	90	9	42	5.0	3/Y	0.5	10	26	46	10	32	24 x 50	700
16 x 65	1.0	4.0	55	120	12	23	7.0	3/Y	0.5	10	34	58	10	44	24 x 50	700
16 x 65	1.5	4.0	55	120	12	46	7.0	3/Y	0.5	10	34	58	10	44	24 x 50	700
18 x 65	1.5	5.0	75	150	15	54	9.0	3C/Y	2.0	10	26	64	10	16	24 x 50	700
21 x 62	1.5	7.0	100	210	21	52	12.0	4C/G	2.0	10	16	48	10	18	24 x 50	700
24 x 72	1.5	10.0	175	300	30	68	15.0	5C/W	2.0	10	26	54	10	26	24 x 50	1,000

Table 1-1: Duplex Softener System Specifications

¹ At higher salt dosages, the softener will treat more water between regenerations, create less overall waste, and produce lower-hardness effluent. At lower salt dosages, the softener will use less overall salt. For dosages below 9 #/ft³, consult Technical Support at the number on this manual's front cover.

² For other salt dosages, use the formula: Kgr capacity = $(\#(30 - \#) + 16) / 8 \times \text{ft}^3$ resin, where # = salt dosage in lbs/ft³

³ The Brine In and Slow Rinse times are set on each valve timer as a single cycle time, which is the two cycle times added together.

 ⁴ For other salt dosages, adjust the Brine In and Brine Tank Fill times using this formula: Cycle time = Time shown x Salt Dosage ÷ 15.

⁵ For an inlet pressure other than 35 psig, adjust the Brine In and Slow Rinse times using the graphs in Section 8.4 and this formula: Cycle time = Time shown x Flow at 35 psig ÷ Flow at actual psig.

⁶ For tank sizes that are listed with more than one possible resin amount, refer to the last letter of the model # (see above) to determine whether to use the minimum (Y), median (X), or maximum (Z) resin volume.

⁷ At higher salt dosages, use 70% of salt instead; if more salt is loaded, the tank may overflow during the Brine Refill step.



2.0 SYSTEM INSTALLATION

2.1 EQUIPMENT INCLUDED

Your system has been shipped to you in the following assemblies. Check to make sure that none of these appear damaged or missing.

Each softener assembly consists of the following components common to all softeners (see Figure 2-1):

- 1. (1) Fiberglass vessel with PVC riser tube distributor assembly*
- 2. (1) Control Valve with cover*
- 3. (1) Tank-Valve bushing (for 16" tanks with 1" valves)*
- 4. (1) Drain line flow control (DLFC) housing
- 5. (1) Tube fitting for brine inlet line
- 6. (1) Kit with assorted DLFC/injector parts
- 7. (1) Upper Disperser (1.5" valves only)
- 8. (1) Lot Cation Resin and gravel if necessary*
- 9. (2) Operating Manuals*
- 10. (1) Hardness test kit

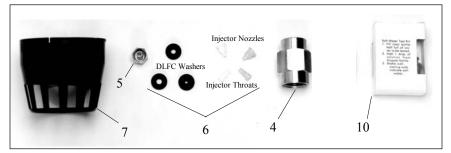


Figure 2-1 Components common to all softeners

* = items not shown in photos



The brine tank assembly included with all softeners consists of (see Figure 2-2):

- 11. (1) Brine tank with cover
- 12. (1) Well with cap
- 13. (1) Salt Grid
- 14. (1) Overflow fitting
- 15. (1) Air check/safety valve (for 18" brine tanks)*
- 16. (1) Air check assembly (for 24" brine tanks)
- 17. (1) 3/8" tube elbow, fittings (for 9" 16" systems)*
- 18. (1) 0.5" bushing, elbow, fittings (for 18" 24" systems)
- 19. (2) lengths tubing with tee (for duplex 9" 12" systems)*
- 20. (1) length 18' tubing with tee (for 14" 24" systems)*
- 21. (1) Grommet for brine line hole in tank*

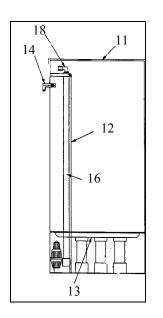


Figure 2-2: Brine Tank Components

* = items not shown in photos



The following alternating kit components are also included for the duplex system:

- 22. (1) 25' RJ45 phone cable*
- 23. (1) 25' 3-wire meter cable*
- 24. (1) cable fitting with lock nut
- 25. (1) remote meter with bracket and tester*



Figure 2-3: Alternating Kit Components

The following valve and solenoid kit components are included with the duplex system.

- 26. (4) end connectors for actuated valves*
- 27. (2) normally-open (NO) valves w/ mounted and tubed 24VAC solenoid valve
- 28. (1) 1/4" Union Tee*
- 29. (1) 20' 1/4" tubing*



Figure 2-4: Normally Open Diaphragm Valve w/ mounted 24VAC Solenoid (1 shown of 2)

* = items not shown in photos



2.2 PRECAUTIONS BEFORE INSTALLATION

NOTE: Be sure to comply with all local, state, and federal codes.

- A. **WATER PRESSURE**: The regeneration valve needs 30 psi minimum pressure to operate effectively. Softeners with 16" x 65" vessels require a minimum of 40 psi.
- B. **WATER TEMPERATURE**: Feed temperature should be 45 100 °F.
- C. **INLET TURBIDITY**: Maximum inlet turbidity is 5 NTU.

CAUTION Water pressure is not to exceed 110 PSI, water temperature is not to exceed 100 °F, and the unit cannot be subjected to freezing temperatures.

- D. **ELECTRICAL FACILITIES**: An uninterrupted 110V alternating current (AC) electrical supply is required. Make sure the supply is always on, and cannot be turned off with another switch.
- E. **EXISTING PLUMBING**: Existing plumbing should be free from lime and iron buildup. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.
- F. LOCATION: The softener should be located close to an open drain.
- G. **MANUAL VALVES**: Always install manual inlet, outlet, and bypass valves on the system.
- **NOTE:** If feedwater or utilities do not meet the above requirements or there is some doubt, contact your local representative or Technical Support Department at the number provided on the cover of this manual for recommendations.
- **NOTE:** Teflon tape is the only sealant to be used on any threaded fittings.

2.3 INSTALLATION OF MEDIA

- A. Place the softener tanks on a firm foundation as close to the floor drain as possible, and level the vessels.
- B. A riser tube distributor assembly has been shipped in each softener vessel (see Figure 2-5. Inspect the slotted basket (bottom distributor) to be sure it is not damaged. Also make sure that the top of the riser pipe is flush with the top of the tank flange when the basket is in the middle of the tank and flat on the bottom. Cover the top of the riser pipe with tape or a plastic cap to prevent gravel and resin from getting inside the riser pipe.



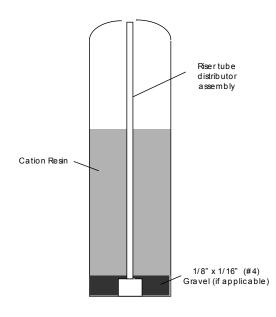


Figure 2-5: Softener vessel, riser tube, and media

- C. Fill the tank about ¼ full with water. Center the riser tube distributor assembly in the top opening of the softener tank. Pour the proper quantity of 1/8" x 1/16" (#4) gravel (see section 1.4) into the softener make or buy a large funnel to prevent the gravel from spilling. 9" and 12" vessels do not use a gravel underbed.
- D. Level the gravel as best as possible, making sure that all of the strainer slots are covered.
- E. Using the same funnel, pour the quantity of cation resin (see section 1.4) into the softener tank. Fill the tank with water and soak the resin for at least 2 hours.



2.4 VALVE AND PIPING INSTALLATION

- CAUTION Before installing the valve, remove the tape or cap from the top of the riser pipe.
 - **NOTE:** During installation, refer to Table 1-1 for injector sizes and DLFC sizes.

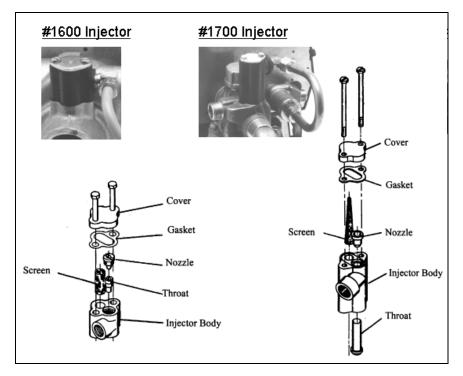


Figure 2-6: Injector Components and Assembly

- A. Verify the correct injector assembly is used using the following procedure and referring to Figure 2-6 above. Each control valve has been configured for use with a specific diameter tank. If a smaller or larger tank is used instead, a different injector will need to be used:
 - 1. Remove the mounting bolts and lift off the cover and gasket.
 - 2. Compare the installed injector nozzle and throat to the specification table in Section 1.4. If the correct color injector is already installed, skip to step 6.
 - 3. Using a standard screwdriver, unscrew the installed injector nozzle from the injector body.
 - 4. Unscrew the installed injector throat from the injector body.
 - 5. Install the required injector throat and nozzle (see Table 1-1) these are included in the supplied kit (see Figure 2-1). Screw them into the injector body until snug, but do not overtighten.



- 6. Reinstall the injector gasket, cover, and bolts.
- B. Note the required Backwash / Rapid Rinse flow DLFC in Table 1-1. Out of the bag of in line flow control (DLFC) washers, choose the one with this flow stamped on it (flows are in hundredths of a GPM; i.e. 500 = 5 GPM). Install this DLFC flow washer onto the inlet side of the supplied DLFC housing, as shown in Figure 2-7. Make sure the numbers on the washer are facing out.
- C. Install the DLFC housing onto the control valve's drain connection. Make sure that the arrow on the housing is pointing away from the valve.

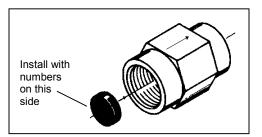


Figure 2-7: DLFC Washer Installation

- D. Use a silicone base grease to lubricate the two (2) O-rings at the base of each control valve.
- E. (Units with 1½" valves only) Install the supplied upper disperser to the bottom of each valve by pushing the large end of the disperser into the groove on the bottom of the valve until the disperser locks in place.
- F. (16" diameter tank systems with 1" valves) Thread the supplied tank-to-valve bushing into each vessel's top opening
- G. Carefully thread each control valve into the opening in the top of the tank (or bushing if applicable). Make sure that the riser tube distributor assembly goes into the center opening in the base of the control valve. Hand tighten only do not use a wrench or any device to apply additional torque.

CAUTION Do NOT plug in the power cord at this time.

- H. Locate the brine tank between the two softeners. The brine tank location should be such that it will not interfere with access to the softener control valve or filling the brine tank with salt. The brine tank must be placed on a smooth firm foundation.
- I. Install the piping according to the System 7 Duplex Alternating Installation with Remote Meter, Figure 2-8. The brine draw lines from both control valves must be run to the common brine tank. Components supplied by the manufacturer are the 3-way solenoid valves and the Normally Open Diaphragm valves. Follow all "Installation Instructions" in the Model 2750 or 2850 Control Valve Service Manual.



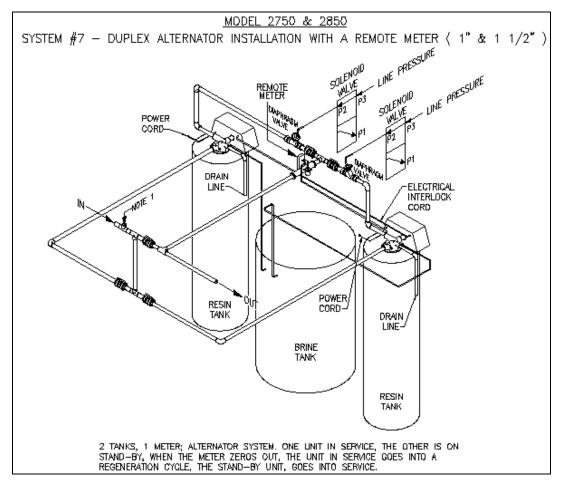


Figure 2-8: Duplex Alternating Installation with Remote Meter

- J. Loosely thread the supplied tubing fitting onto each valve's brine inlet connection.
- K. Cut the supplied brine tubing into (3) 6' pieces. Run one piece between the air check assembly on the brine tank to the supplied tubing tee and the other two pieces between the tee and each valve's brine inlet connection. Refer to figure 2-9.

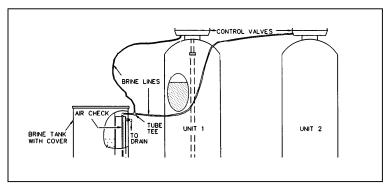


Figure 2-9: Brine Tubing Connection

L. The manufacturer recommends that drain tubing be installed connecting the overflow elbow on the side of the brine tank to an open floor drain. Do not run this



line overhead; it must be to a gravity drain. Do not make a direct connection to the floor drain.

M. Install the remote meter in a horizontal portion on the common soft water line. Make sure the arrow on the meter's brass casting is pointing the proper direction. For ease of service, a union should be installed on the meter outlet (the inlet has a built-in union).

2.5 3200NT CONTROLLER WIRING

A. Transformer Wiring

Refer to the 3200NT Timer Service Manual "Transformer Installation" and "**2750/2850/3150** Timer Wiring Diagram." These can be found in the 3200NT manual Table of Contents. The 3200NT Timer is supplied with a 120VAC to 24VAC transformer that requires wiring into the 3200NT PCB. The transformer is wired into "P1" of the 3200NT PCB, and grounded on the chassis of the 3200NT assembly.

B. Solenoid Valve Wiring

Refer to the 3200NT Timer Service Manual "**2750/2850/3150** Timer Wiring Diagram." A 3-Way Universal 24VAC solenoid valve is supplied for control of the effluent product valve that is utilized in the system. The solenoid valve is wired into the 3200NT Timer PCB at terminal "P6".

C. Solenoid Valve Piping

The supplied Asco 24VAC Universal Solenoid valve is pre-mounted and tubed to the diaphragm valve. The valve utilizes line pressure to open and close the valve. No further assembly is required after it is wired to the 3200NT PCB.

D. Duplex, Triplex, and Quadplex Network Configuration Wiring

The standard systems are duplex alternating systems. They can be expanded in the future to be triplex or quadplex operating. The 3200NT Timer has the capability to be wired and programmed to operate as a duplex, triplex, or quadplex system via a 6-place, 4-conductor RJ5 telephone cable.

Refer to the 3200NT Timer Service manual "Network Timer System Configuration Wiring Diagrams" for the RJ5 cable termination schematics.

- E. Duplex, Triplex, and Quadplex Network Programming
 - Refer to the 3200NT Timer Service Manual "Master Programming Mode Flow Chart" (yellow supplement sheets) for programming instructions for the 3200NT. In addition, refer to the Equipment Specification table in Section 1.4 of this manual for the programming parameters specific to your softener.
 - 2. The system utilizes the "System 7" programming system type.
 - 3. 4 Cycle Steps are utilized during operation of the 3200NT controlled duplex softeners. The exact values are located in section 1.4 of this manual.
 - a. Cycle Step 1 = Backwash
 - b. Cycle Step 2 = Brine In + Slow Rinse
 - c. Cycle Step 3 = Fast Rinse



- d. Cycle Step 4 = Brine Fill
- 4. Refer to the 3200NT Timer Service Manual "Troubleshooting" section for information on any communication or programming problems.
- **NOTE:** For Duplex (or Triplex and Quadplex) applications, the "Lag" unit must be programmed prior to the "Lead" unit programming. Feed water hardness values are programmed in the "Lead" valve, as the water meter is connected to this valve.



3.0 OPERATING INSTRUCTIONS

3.1 **REGENERATION SETUP**

Before placing your softener into Service, use these steps to make sure the regeneration cycle and step times function properly.

- **NOTE:** When initiating a regeneration or stepping through to the next cycle step, it is very important to wait until all cams and pistons have stopped moving before stepping to the next cycle step. Moving too quickly between steps can cause the timer to get stuck in a particular cycle.
 - A. Refer to the 3200NT Timer Service Manual "Timer Operation." Initiate a regeneration manually and cycle through all steps.
 - B. Briefly open the Product Valve and make sure the meter is functioning. Confirm that the Volume Remaining display is changing and that the Flow Indicator light is flashing.
 - C. Fill the brine tank with salt to about 6" from the top. Use rock salt or pellets that contain less than 0.6% calcium and magnesium, less than 1.5% sulfate salts, less than 2.0% water-soluble impurities, and no grease, fat, or oil
 - D. Salt replacement is not an automatic step. Operators must check the brine tank periodically to establish a salt refill schedule. Refer to Table 1-1 for the maximum salt allowable in the brine tank.

3.2 SYSTEM OPERATIONS

Refer to the Model 2750 (1") or 2850 (1.5") Control Valve Service Manual for descriptions of the valve operations during all cycle steps. These descriptions are located near the beginning of the 2750 or 2850 Control Valve Service Manual, pages 4 and 5.

Refer to the 3200NT Timer Service Manual "System Operations: System 7" for explanation of the 3200NT Controller typical operation.

3.3 TROUBLESHOOTING

For communication or programming errors, refer to the 3200NT Timer Service Manual "Troubleshooting" section.

For general service and performance issues, refer to the Model 2750 or 2850 Control Valve "Service Instructions" section.



4.0 SHUTDOWN AND STORAGE

If the system must be shut down and stored, perform the following steps.

4.1 SHUTDOWN AND STORAGE PROCEDURE

- A. Regenerate the unit
- B. When the system returns to Service, close all valves in the inlet and outlet piping.
- C. Disconnect the power to the controller.
- D. Once each week, open the inlet valve and put the unit into Rapid Rinse for 10 minutes; power must be restored to do this. Once complete, repeat steps B and C.
- E. When the softener is returned to Service, re-open the inlet and outlet valves, restore power to the controller, and regenerate the unit again



5.0 SAMPLING AND TESTING

This section covers sampling and testing procedures that may apply to your softener.

Selected sampling and testing procedures should be performed regularly during the operation of this system. A well kept logbook of test dates and results and of operator observations is an invaluable tool for troubleshooting future performance problems. Any tests used with this system must be performed on a regular basis and must be accurately recorded in a logbook.

The frequency of sampling and testing is normally at the discretion of the customer.

5.1 GENERAL SAMPLING AND TESTING GUIDELINES

- A. Regular and complete record keeping is critical to maintaining proper operation of a softener.
- B. Close monitoring of performance will allow operators to detect operating problems early.
- C. The most important operating data is generated during the initial operation of new equipment. This point forms a baseline that is used to evaluate all future operation.
- D. Always record a complete set of data immediately before and after performing a regeneration.
- E. Refer to the remainder of this section for recommended sampling procedures.

5.2 SAMPLING AND TESTING

Hardness is the measurement of calcium and magnesium, which are dissolved minerals that have only limited solubility in water and, therefore, frequently precipitate as scale on piping, water heaters, etc. Your softener contains a material known as resin, which removes these hardness minerals from the water.

The amount of hardness in the feed water will determine the number of gallons a water softener can treat between regenerations.

If the feed water hardness changes, the length of the service runs must be changed to avoid overrunning the unit or wasting water and salt on excessive regenerations.

The amount of hardness in the product water is typically used as an endpoint for service runs. When the amount of hardness in the product rises to a setpoint, the resin is exhausted and must be regenerated with a salt solution (brine).

The proper quantity of brine must be present in the storage tank prior to a regeneration. Refer to the Specifications Sheet in Section 1 for the required quantity.

Your softener system includes a hardness testing kit. Use this kit and the included instructions to periodically check the hardness of the softener feed and product streams.



5.3 **RESIN SAMPLING PROCEDURE**

The material inside your softener - called resin - should give you years of soft water, provided your softener is operated within the guidelines given in this manual. Over the years, the resin will gradually lose its capacity to remove hardness and will eventually require replacement. To determine resin capacity, or solve any of the resin-related problems identified while troubleshooting, the resin will have to be sampled and tested using the following procedures.

- **NOTE:** Before starting this procedure, obtain two replacement o-rings to put between each tank and its valve. These are listed in the spare parts section.
 - A. Disconnect the power and interconnecting wiring to the valve timer.
 - B. Open the valve in the bypass line, then close the valves at the softener inlet and outlet.
 - C. Relieve water pressure in the softener by putting the control into regeneration and advancing through each regeneration step (waiting each time for the valve to stop moving) until the control is back in Service (see section 3.3).
 - D. Disconnect the inlet, outlet, drain, and brine piping/tubing at the valve.
 - E. Spin the whole brine valve and timer assembly off of the softener vessel's top flange. Discard the two O-rings between the valve and the tank.
 - F. To provide the most accurate information on resin condition, a resin sample must be representative of the entire bed. Use a "grain thief" or related device to take a core sample of the resin bed (refer to Figure 5-1).
- **NOTE:** Do <u>not</u> take a sample by taking resin from only the top of the bed. The particulates and resin that normally collect at the top of the bed will not accurately represent the entire bed.
 - 1. Insert a clean $\frac{1}{4}$ " pipe into the softener vessel and twist it all of the way down to the bottom of the resin bed.
 - 2. Plug the top end of the pipe and slowly lift it out of the vessel. Empty the plug of resin inside the pipe into a clean container.
 - 3. Take enough resin from the bed to fill a one quart jar, and contact your dealer to have the sample tested.
 - G. Apply silicone lubricant to the top edge of the riser tube distributor assembly and to two new O-rings. Reverse steps 1 5 to put the softener back into operation.



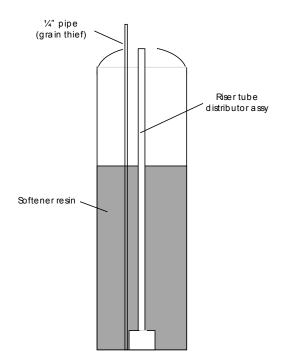


Figure 5-1: Grain thief for resin sampling



6.0 MAINTENANCE

6.1 GENERAL MAINTENANCE GUIDELINES

A. MAINTENANCE AND SAFETY

Before working on this system, operators must be familiar with the General Safety Precautions at the beginning of this manual.

B. VESSELS

The vessel for this system is fiberglass and requires no maintenance.

If exposed to freezing temperatures, the vessel and its piping must be insulated and heated, or shut down and drained.

C. PIPING

Operators should check all piping connections periodically for leaks. Any flanges used on the piping may require periodic tightening to prevent leaks.

If the system is operated within the temperature and pressure limits, little maintenance is required

D. MANUAL VALVES

Manual valves should be operated through their full range, at least every 6 months, to assure they function properly and are free of debris.

E. PRESSURE REGULATORS

Any pressure regulators used in conjunction with this system should be inspected occasionally to assure they are set properly.

F. LEAK CHECKING

Operators should be alert for leaking pipes, valves, and components. Detecting and repairing a leak while it is still small may prevent lengthy downtime later.



7.0 APPENDIX

7.1 GLOSSARY OF TERMS

The terms commonly used in softening and filtration are defined below:

- **BACKWASH:** The counter-current flow of water through a resin bed (i.e. in at the bottom of the vessel, out at the top) to clean and reclassify the bed after exhaustion.
- **BED EXPANSION:** The effect produced during backwashing: the resin particles become separated and rise in the column. The expansion of the bed due to the increase in space between resin particles may be controlled by regulating backwash flow.
- **BED:** The resin contained in a vessel.
- **BRINE:** Water saturated with salt.
- **CAPACITY:** The ability of the resin to remove hardness, measured in kilograins per cubic foot.
- **CONCENTRATION:** The amount of substance in weight, moles, or equivalents contained in a unit volume.
- **CONTAMINANT:** Any foreign component present in another substance; e.g., anything in water that is not H_20 is a contaminant.
- CYCLE: A complete sequence of operation. For instance, a complete softener cycle of would involve: Service, Backwash, Brine In / Slow Rinse, Fast Rinse, Brine Tank Refill, and back into Service.
- **EFFLUENT:** The solution which emerges from a system unit.
- **EXHAUSTION:** The state in which the resin is no longer capable of removing enough hardness from the feed water.
- **FINES:** Extremely small particles of ion-exchange resin.
- **FLOW RATE:** The volume of solution which passes through a system within a given time. Flow rate is usually expressed in terms of gallons per minute.
- **FREEBOARD:** The space provided above the resin bed in an ion-exchange column to allow for expansion of the bed during backwash.
- **GRAINS/GALLON:** An expression of concentration of material in solution. One grain per gallon is equivalent to 17.12 parts per million.
- **GRAIN:** A unit of weight; 0.0648 grams; 0.000143 pounds.



HARDNESS:	The scale-forming and lather-inhibiting qualities which water, high in calcium and magnesium ions, possesses.
INFLUENT:	The solution which enters a system unit.
ION EXCHANGE:	A process by which certain undesired ions of given charge are removed from solution with an absorbent, being replaced in the solution by desirable ions of similar charge from the absorbent.
ION:	Any particle of less than colloidal size possessing either positive or negative electric charge.
KILOGRAIN:	A unit of weight; one thousand grains. There are seven kilograins per pound.
MEDIA:	The material (resin, carbon, quartz) that is used in a fluid-treatment vessel.
MINERAL:	A natural inorganic substance having a definite chemical composition and structure.
RAW WATER:	Untreated water from wells or from surface sources.
REGENERATION:	The process by which a system is conditioned to ready it for another service cycle.
RESIN:	Typically, a synthetic plastic bead with attached ions that will exchange (trade places with) with other ions in a process feed stream. Used in ion-exchange applications.
RINSE:	The final step in a unit regeneration, in which water is flushed through the unit until the effluent quality is proper.
SCALE:	The precipitate that forms on surfaces in contact with water.
SOFTENING:	The removal of hardness - calcium and magnesium - from water.
SPECIFIC GRAVITY	The ratio of the mass of a body to the mass of an equal volume of water at 4° C or other specified temperature.
TDS:	Total Dissolved Solids, in parts per million (ppm.
THROUGHPUT VOLUME:	The amount of solution passed through an exchange bed before exhaustion of the resin occurs.



7.2 REPLACEMENT/SPARE PARTS LIST

PART NUMBER	DESCRIPTION
05/900005977NT	1" 2750 Valve head with 1600 injector and 3200NT Timer
05/900005987NT	1.5" 2850 Valve head with 1600 injector and 3200NT Timer
05/900005988NT	1.5" 2850 Valve head with 1700 injector and 3200NT Timer
21/132102728	Flowmeter, 1" Brass
21/132102729	Flowmeter, 1.5" Brass
18/903001513	Injector Conversion Kit – 1600 injector
18/903001516	Injector Conversion Kit – 1700 injector
05/03993-16	1" Diaphragm Valve w/ mounted and tubed 24VAC solenoid
05/02561-16	1" Union/SOC Adapters for Diaphragm Valve (qty 2)
05/03993-18	1.5" Diaphragm Valve w/ mounted and tubed 24VAC solenoid
05/30476-18	1.5" Union/SOC Adapters for Diaphragm Valve (qty 2)
B10011249	O-ring, 2750 Valve Distributor Base (Fleck PN 11710, refer to page 8,
(part of o-ring kit)	item 19 in 2750 Control Valve Manual)
B10011248	O-ring, 2750 Valve Base (Fleck PN 11208, refer to page 8, item 20 in
(part of o-ring kit)	2750 Control Valve Manual)
B10011247	O-ring, Top of Tank, for 2750 Valves (Fleck PN 10381, refer to page 8
(part of o-ring kit)	item 22 in 2750 Control Valve Manual)
B10008143	O-ring, Top of Tank, for 2850 Valves (Fleck PN 16455, refer to page 6
(part of o-ring kit)	item 15 in 2850 Control Valve Manual)
B10008642	O-ring, 2850 Valve (Fleck PN 13577, refer to page 6 item 16 in 2850
(part of o-ring kit)	Control Valve Manual

7.3 QA INSPECTION REPORT

The QA Component Inspection Report will follow the manual.

7.4 COMPONENT MANUFACTURER LITERATURE

The vendor literature for your Duplex Softener will follow this manual.

Component		Manufacturer Model Number
1" Control Valve	Fleck	2750
1.5" Control Valve	Fleck	2850
Network Controller	Fleck	3200NT



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