

Models: e-STUDIO455 Series

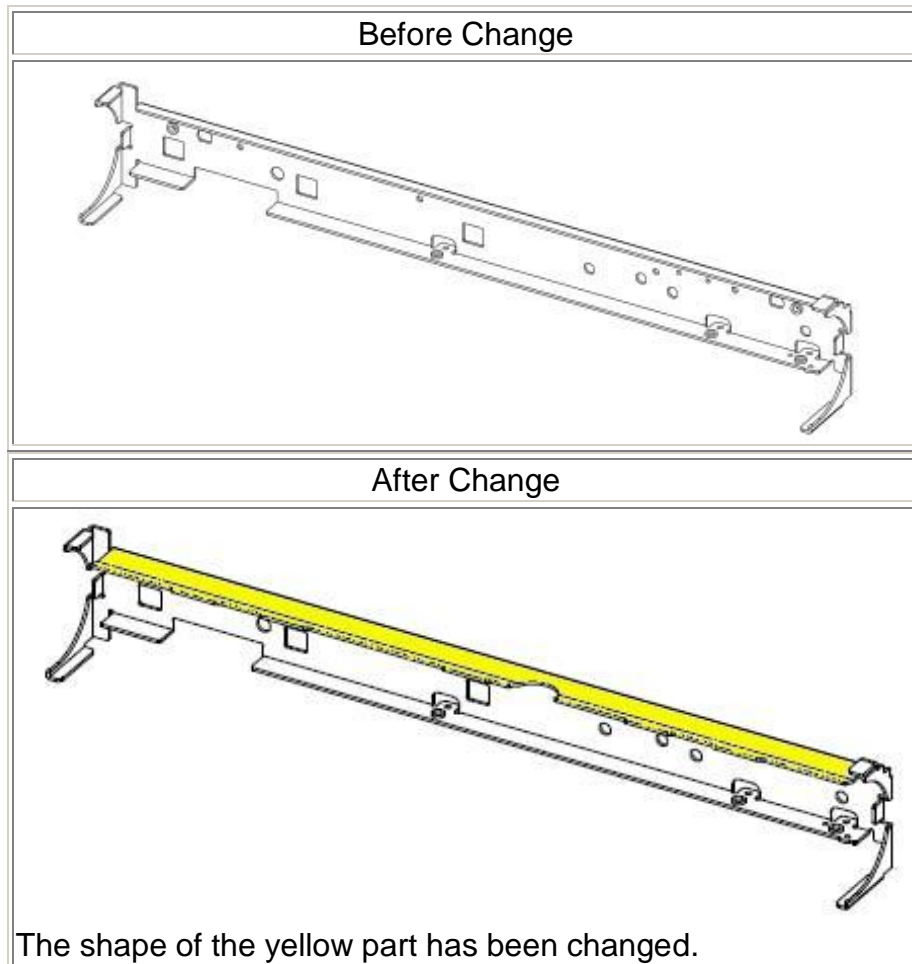
Subject: Countermeasure to Paper Jams at the Separation Fingers of the Fuser Unit

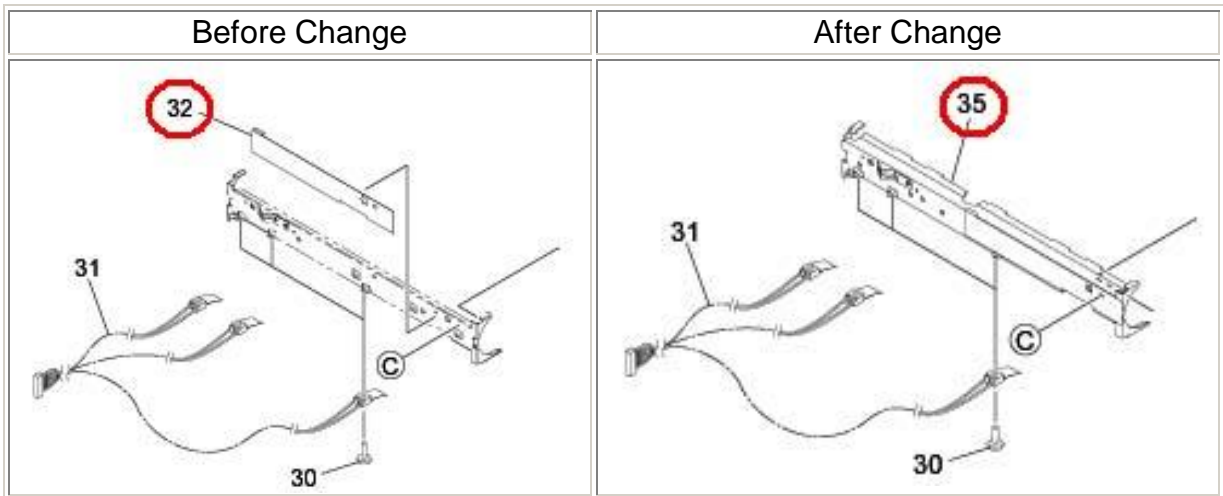
Overview

A Stay bracket on the fuser unit has been changed to prevent paper jams at the separation fingers.

Detail

In some cases paper jams at the separation fingers of the fuser unit may occasionally occur. To prevent this, the Stay shown below has been changed as of February, 2010 production. The new Stay will prevent misalignment of the separation fingers to the heat roller.





[Changed/Added Part No.]

MODEL	P-I	Before Change	After Change
205L/255/305/355/455	31-32	6LH55289000 FILM-STAY-THMIS-HR	---
	31-35	---	6LH55306000 ASYS-STAY-THMIS-HR

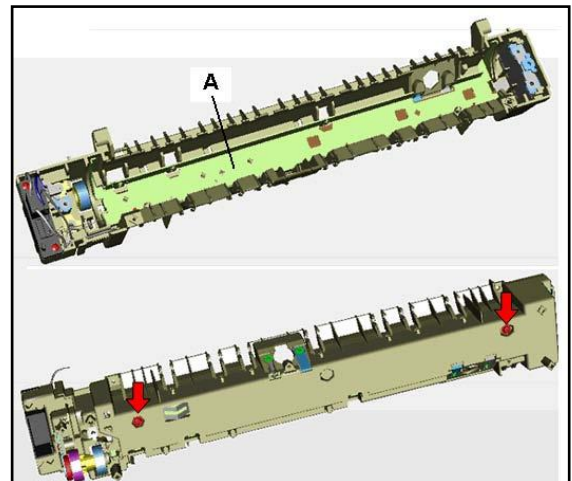
Note:

The original Stay was not available as a service part and due to this change, the film (P-I: 31-32) has been discontinued as a service part since it has become a sub assembly part of the new Stay.

Replacing Stay

Refer to the following procedures when replacing the Stay with a new one.

1. Remove the fuser roller (Section 12.6 of the Service Manual).
2. Remove the screws that hold the center, side and edge thermistors (Section 12.6.6 of the Service Manual).
3. Remove the fuser center and front thermostats (Section 12.6.7 of the Service Manual).
4. Remove 2 screws (red arrows in the illustration below), and take off the Stay ("A" in the illustration below).
5. Install the new Stay and secure with the two screws
6. Reinstall the thermostats
7. Reinstall the screws for the thermistors
Note: Check thermistors for any damage.
See photos next page.
8. Reassemble fuser unit



Checking of Thermistors:

Be sure to check the thermistors when reassembling the fuser unit. If the thermistor is deformed replace the thermistor.



Thermistor deformed



Thermistor normal

Change of Fuser USP Part Number

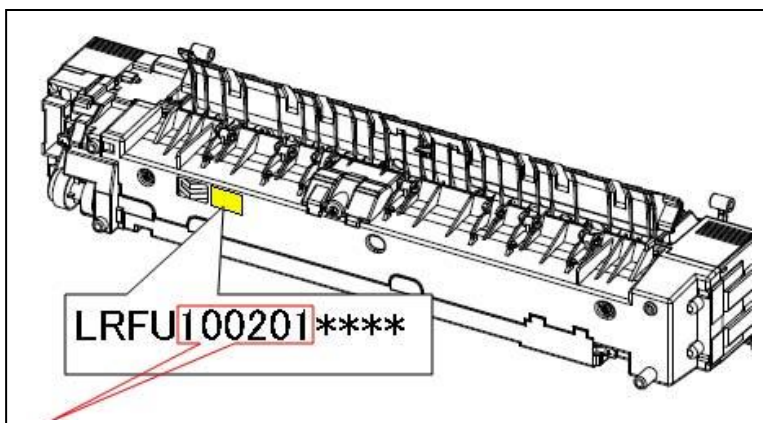
Due to the change of the Stay the Fuser USP has been changed.

Note: The complete fuser unit does not need to be changed to install the Stay.

[Changed/Added Part No.]

MODEL	P-I	Before Change	After Change
205L/255/305/355/455	104-1A	6LH55296000 FUSER-3000-115	6LH55311000 FUSER-3000-115
	104-1B	6LH55296100 FUSER-3000-220	6LH55311100 FUSER-3000-220
	104-1C	6LH55297000 FUSER-4530-115	6LH55312000 FUSER-4530-115
	104-1D	6LH55297100 FUSER-4530-220	6LH55312100 FUSER-4530-220

To identify the new fuser unit, refer to the serial number indicated as shown below.



10: 2010 (year)
02: February (month)
01: 1st (day)

6LH55306000
ASYS-STAY-THMIS-HR

Dealer Name	Dealer Number
Address	Phone Number
City, St., Zip	Fax Number
Name & Title	Contact Name
Contact Email	Sales Order #

---This offer is valid until May 31, 2010 ---

This form is used to release the order for the designated part. When using this form, dealers will NOT be charged for the specified part.

Part Number	Part Name	Quantity Requested
6LH55306000	ASYS-STAY-THMIS-HR	_____ (place order online)

Place your orders for this item online as you would for any other part. Once your order is placed, please send this form to Toshiba National Parts. When Toshiba National Parts receives this form we will retrieve your order on FYI, and release your order.

Send this form to Toshiba Parts Team in Irvine, CA
(800) 999-0057 [Domestic] (949) 588-0158 [International]
or email parts@tabs.toshiba.com