Dental-Information

Sirona Dental Systems · Fabrikstrasse 31 · D-64625 Bensheim

March 2005

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Seminar and training dates

Training for dental sales representatives

The dates of upcoming training courses are shown in the following table. For further details about the content and goals of the individual courses, please refer to our brochure "Training Program for Business Partners 2004/2005".

	Basic training Your introduction to the Sirona product portfolio	Advanced training The fast track to sales success
Treatment centres, handpieces and hygiene systems	9 – 10 May 2005	20 – 21 June 2005
X-ray systems (conventional and digital)	11 – 12 May 2005	22 – 23 June 2005
CEREC inLab	13 May 2005	-

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Treatment centres

C1⁺–C5⁺, M1⁺: conversion kit for valve set with DVGW certification

As announced in the October 2004 issue of "Dental-Information", we have modified our valve set (both the factory-fitted and retrofit versions) in such a way that all treatment centres equipped with disinfection units retain their DVGW certification (DVGW = German Technical and Scientific Association for Gas and Water).

In response to numerous customer requests we have also developed a conversion kit which ensures that treatment centres equipped with a valve set between January 2002 and October 2004 also comply with DVGW requirements, (The relevant valve sets can be identified by means of the metal hose couplings.) In these cases, the hose layout has been modified in such a way that disinfected water is supplied to the additional unit.

The conversion kit valve set DVGW (REF. 60 30 675, EUR 160.00, excl. VAT, Pr. Gr. 01) is now available.

C2⁺-C5⁺, M1⁺: software upgrade

We have added some additional functions to the software deployed in our treatment centres. These functions are as follows:

Service indicator

This indicator reminds customers that the treatment centre is due for annual servicing. Thirty days before the elapse of the one-year service interval (measured from the date of installation or the date of the previous service), a corresponding message (servicing in 30 days) is displayed. This is followed by a countdown until the date of servicing is reached/exceeded. The message "Servicing required" then appears. This message is displayed as soon as the treatment centre is switched on and disappears as soon as the first handpiece is picked up.



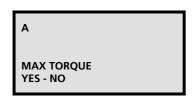
The service indicator is reset by the service technician.

The service indicator has no effect on the proper functioning of the treatment centre. The same applies if the scheduled servicing date is exceeded.

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Different operating modes for the Sirona SL motor

The electronic control system has been modified in such a way that two different operating modes can now be selected for the Sirona SL motor. This allows the motor characteristics to be adapted to specific treatment situations.



When "Max. torque YES" is selected in the MODE menu, the motor delivers maximum torque across the entire speed range. This enhances the cutting power and torque at speeds in excess of 15,000 rpm.

When "Max. torque NO" is selected, the standard motor characteristics of the C⁺ and M1⁺ treatment centres are used. This optimizes quiet running at speeds in excess of 15,000 rpm.

The settings can be made individually for each handpiece position and each user. The settings become active only when the handpiece has been parked and picked up once again.

These modifications will apply to all treatment centres delivered as from calendar week 15/05 (serial number of the dentist's element >72 000).

M1⁺: operation of an external camera now possible

Likewise with effect from calendar week 15/05, it will be possible to operate the M1⁺ and SIVISION 3 in combination with an external camera and the SIDEXIS/VIDEXIS software. A new MODE dialogue is now available for the M1⁺. This dialogue modifies the control functions of the C⁺ foot pedal as follows:



Direction of movement of the 4-way pedal	External camera: YES	External camera: NO
Forwards	Toggle live image/freeze frame	Dentist's element moves away from the operator
Backwards	Dentist's element moves away from the operator	Dentist's element moves away from the operator
Left	Open video window in SIDEXIS/VIDEXIS	Dentist's element moves away from the operator
Right	Close video window in SIDEXIS/VIDEXIS	Dentist's element moves away from the operator

The configuration of SIUCOM software is described in the operating instructions (included as a PDF file on the CD).

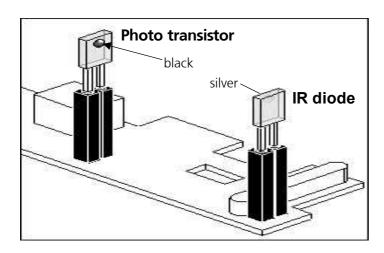
Thanks to this new MODE dialogue, the SIDEXIS/VIDEXIS imaging functions can be activated directly from the treatment centre.

C1 model 94: discontinuation of the saline solution retrofit kit

Due to the low level of demand, the saline solution retrofit kit (REF. 51 73 732) for C1 with serial numbers < 3000 will be discontinued with effect from 1 May 2005.

C3–C8, C3⁺–C8⁺, ProFeel/ProFeel⁺, S1/S2: photo transistor and IR diode for light barrier boards now available separately

The photo transistor OP550A and the corresponding IR diode OP240A are fitted to several different light barrier boards. With immediate effect, these items are available separately. The **photo transistor (REF. 77 27 191) costs EUR 1.70, excl. VAT;** and the **IR diode (REF. 77 29 502) costs EUR 1.53, excl.** The following illustration will help to distinguish between the two components:



The following table shows the treatment centres with light barrier boards containing replaceable photoelectric components:

Model	Dentist's element	Assistant's element
C3/C3 ⁺		Х
C4	Х	Х
C4 ⁺		Х
C5 ⁺		Х
C6	Х	
C8/C8 ⁺	Х	
ProFeel/ProFeel+	Х	
S1/S2	Х	Х

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SIROLUX E with fan; SIROLUX F: new housing prevents short circuits

Under unfavourable circumstances the heat shield fitted to the lamp crown can slip down onto the contacts and cause a short circuit.

To eliminate this problem, we have shortened the three guide grooves on the heat shield support (see Fig. 1).

With immediate effect, the housing will be supplied exclusively with the heat shield already installed. The ordering details are as follows: **Housing (incl. heat shield)**, **REF. 59 72 018**, **EUR 41.00**, **excl. VAT**.

The heat shield (REF. 14 33 064) will continue to be available separately. We request you to update your price list accordingly.

The new housing will enter production in accordance with the following table. Our spare parts inventories have been adjusted accordingly with effect from 13 January 2005.

Model	REF.	As from serial no.
SIROLUX F, ceiling-mounted model	51 70 316	10 439
Lamp crown (SIROLUX F), ceiling-mounted model	51 70 431	11 278
SIROLUX F, unit model	54 45 759	32 300
Lamp crown (SIROLUX F), unit model	47 08 157	38 811

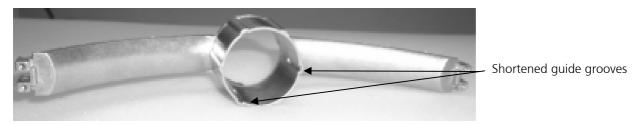


Fig. 1: New casing with shortened guide grooves

C⁺ foot control: S5 microswitch now with extended service life

The mode of operation of the S5 microswitch has been modified, thus significantly extending its service life. This modification will take effect as from serial number 12 530. The other introduction dates are shown in the following table.

Model As from serial no		
Patient's chair M1 ⁺	70 190	
Patient's chair C2 ⁺	70 110	
Patient's chair C3+	70 054	
Patient's chair C4 ⁺	70 124	
Patient's chair C5 ⁺	70 039	
Patient's chair C5 ⁺ Turn	70 008	

Our spare parts inventories have been adjusted accordingly with effect from 7 December 2004.

When carrying out repairs we request you to replace the PCB support, REF. 58 85 228.

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C8⁺: chair-mounted assistant's element to be discontinued

Due to the low level of demand, the **chair-mounted assistant's element (REF. 59 58 132)** will be discontinued with immediate effect and can no longer be ordered.

C8⁺: upper cover now more resistant to stress cracking

Under certain circumstances exposure to disinfectants can lead to the formation of stress cracks in the **upper cover, standard (REF. 59 71 127)** and the **upper cover, swing arm (REF. 59 71 184)** of the dentist's element. With immediate effect, we will supply upper covers with extended mounting domes. This permits stress-free mounting. The introduction dates of the new upper covers is shown in the following table. Our spare parts inventories have been adjusted accordingly with effect from 28 January 2005.

Dentist's element	As from serial
	no.
C8 ⁺ dentist's element, standard	3 164
C8 ⁺ dentist's element, swing arm	2 446

Wide backrest cover available only in manganese grey

Practical experience has shown that the manganese-grey backrest cover is considerably more durable than its grey-white equivalent. For this reason, the wide backrest cover is now available **only** in **manganese grey** (REF. 51 72 742).

To maintain a uniform colour scheme, we recommend that you also install the manganese grey lower sword cover (REF. 51 72 718).

The wide, grey-white backrest (REF. 51 72 783) and the grey-white sword cover (REF. 51 72 775) have been discontinued.

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Supplement to the 2005 spare parts price list

The following items are available with immediate effect:

REF.	Designation	EUR, excl. VAT.	Pr. Gr.
54 45 411	COUNTERPLATE	2.00	29
58 57 599	CUSPIDOR SUPPORT ARM	1,650.00	29
58 63 076	CONTROL PIN	2.28	29
58 99 674	VESA INTERFACE, COMPLETE	76.90	29
59 37 615	CONNECTION PIECE	8.00	29
59 47 036	CONNECTION CABLE AZ2 VIDEO (L103)	24.00	29
59 51 509	SIGNAL CABLE AZ2/AC7 (L113)	21.00	29
59 63 678	JOINT V.2	41.00	29
59 72 018	HOUSING 2, INNER	41.00	29
59 75 326	VIDEO PC BOARD	205.00	29
59 78 551	IMAGE OUT CABLE C3+ (L139)	12.00	29
59 87 982	COVER FOR PROFEEL ⁺ WATER UNIT, PAINT FINISH	875.00	29
59 93 584	SUPPORT ARM FOR DENTIST'S ELEMENT, GREY-WHITE	1,850.00	29
59 93 592	SUPPORT ARM FOR ASSISTANT'S ELEMENT GREY-WHITE	1,215.00	29
59 93 600	SUPPORT ARM FOR ASSISTANT'S ELEMENT MANGANESE GREY	1,830.00	29
59 93 618	SUPPORT ARM FOR DENTIST'S ELEMENT MANGANESE GREY	2,480.00	29
59 93 626	SUPPORT ARM FOR ASSISTANT'S ELEMENT ANTHRACITE	1,830.00	29
59 93 634	SUPPORT ARM FOR DENTIST'S ELEMENT ANTHRACITE	2,480.00	29
59 93 642	SUPPORT ARM FOR ASSISTANT'S ELEMENT POLAR GREEN	1,830.00	29
59 93 659	SUPPORT ARM FOR DENTIST'S ELEMENT POLAR GREEN	2,480.00	29
59 93 675	SUPPORT ARM FOR ASSISTANT'S ELEMENT GLACIER BLUE	1,830.00	29
59 93 683	SUPPORT ARM FOR DENTIST'S ELEMENT GLACIER BLUE	2,480.00	29
59 93 691	SUPPORT ARM FOR ASSISTANT'S ELEMENT VANILLA	1,830.00	29
59 93 709	SUPPORT ARM FOR DENTIST'S ELEMENT VANILLA	2,480.00	29
59 93 717	SUPPORT ARM FOR ASSISTANT'S ELEMENT MOTHER-OF-PEARL LILAC	1,830.00	29
59 93 725	SUPPORT ARM FOR DENTIST'S ELEMENT MOTHER-OF-PEARL LILAC	2,480.00	29
59 93 733	SUPPORT ARM FOR ASSISTANT'S ELEMENT GREY METALLIC	1,830.00	29
59 93 741	SUPPORT ARM FOR DENTIST'S ELEMENT GREY METALLIC	2,480.00	29
59 93 758	SUPPORT ARM FOR ASSISTANT'S ELEMENT PURPLE METALLIC	1,830.00	29
59 93 766	SUPPORT ARM FOR DENTIST'S ELEMENT PURPLE METALLIC	2,480.00	29
59 93 774	SUPPORT ARM FOR ASSISTANT'S ELEMENT AZURE BLUE	1,830.00	29
59 93 782	SUPPORT ARM FOR DENTIST'S ELEMENT AZURE BLUE	2,480.00	29
59 93 790	SUPPORT ARM FOR ASSISTANT'S ELEMENT DIAMOND SILVER	1,830.00	29
59 93 808	SUPPORT ARM FOR DENTIST'S ELEMENT DIAMOND SILVER	2,480.00	29
59 93 816	SUPPORT ARM FOR ASSISTANT'S ELEMENT ARCTIC GREEN	1,830.00	29
59 93 873	SUPPORT ARM FOR DENTIST'S ELEMENT ARCTIC GREEN	2,480.00	29
59 93 899	SUPPORT ARM FOR ASSISTANT'S ELEMENT GAT/RAL	1,830.00	29
59 93 907	SUPPORT ARM FOR DENTIST'S ELEMENT GAT/RAL	2,480.00	29
59 93 915	SUPPORT ARM FOR ASSISTANT'S ELEMENT DENTAL COLOUR	1,830.00	29
59 93 923	SUPPORT ARM FOR DENTIST'S ELEMENT DENTAL COLOUR	2,480.00	29
60 29 032	HF ⁺ SURGERY MODULE	1,170.00	29
60 29 149	PROFEEL ⁺ SILICONE MAT	22.00	29
60 32 986	PROFEEL ⁺ SUPPORT POST	92.00	29
60 35 062	SUPPORT POST FOR VIDEO APPLICATION	80.60	29
60 42 290	COVER FOR PROFEEL* WATER UNIT, PAINT FINISH WITH DECOR MOTIF	1,630.00	29

Patient communication

"3" monitor: start-up malfunction has been rectified

In isolated cases, the new "3" series monitors, REF. 59 72 034 (see back panel of monitor or sticker on packaging) have malfunctioned when switched on (no screen image or faulty screen image). This problem can be fixed temporarily by switching the monitor off and then back on. The cause is a faulty electronic part which was not detected at the start of production, despite our 100% product checks. This problem was eliminated with effect from 14 February 2005. The faulty monitors can be identified as follows: hardware version 1.2; software version 1.1; serial number 1500 or higher.

Monitors: repair-exchange portfolio has been streamlined

With effect from 1 March 2005, the following monitors will no longer be available on a repair-exchange basis:

- Monitor SIVISION 2, REF. 58 67 382 / Monitor SIVISION 2, rep., REF. 58 71 384
- Monitor C⁺, REF. 58 95 896 / Monitor C⁺, rep., REF. 59 27 889

Repairs to these monitors are no longer economically viable.

Instead, we will supply the "3" monitor, rep., REF. 59 72 059, on a repair-exchange basis at a price of EUR 1,100.00.

As the "3" monitor weighs less than the older monitor models, it is necessary to replace the gas spring if the monitor is mounted on the **tray**. In this case, please order the **gas spring 1120 N, REF. 58 56 781**. This component will be supplied free of charge in combination with monitor orders placed up to and including 31 December 2005.

When replacing the **SIVISION 2 monitor, rep., REF. 58 71 384,** it is also necessary to replace the mechanical interface. Please order the **VESA interface, REF. 59 26 378.** This kit will likewise be supplied free of charge in combination with monitor orders placed up to and including 31 December 2005.

Defective **C**⁺ **monitors, REF. 59 72 000**, will be replaced by the technically identical **C**⁺ **monitors, rep., REF. 59 72 026**.

Defective **"3" monitors, REF. 59 72 034**, will be replaced by technically identical **"3" monitors, rep., REF. 59 72 059**.

To provide you with a clearer overview, we have compiled the table shown on the following page.

Monitor in need of repair (REF. on the back panel of the monitor!):	We will supply:	Repair- exchange price/EUR, excl. VAT	New price/EUR, excl. VAT
58 76 276 SIVISION 2 monitor	59 72 059 "3" monitor, rep. (together with VESA interface kit and gas spring 1120 N where applicable)	1,100.00	1,700.00
59 27 871 C ⁺ Monitor	59 72 059 "3" monitor, rep. (together with gas spring 1120 N where applicable)	1,100.00	1,700.00
59 72 000 C* monitor	59 72 026 C ⁺ monitor, rep.	1,000.00	1,500.00
59 72 034 "3" monitor	59 72 059 "3" monitor, rep.	1.100.00	1.700.00

SIVISION 3: driver for new "3" monitor

We recently began shipping our treatment centres together with the new "3" monitor, REF. 59 72 <u>034.</u> Contrary to the information contained in the installation instructions, the CD "PC Software SIVISION", REF. 58 85 632, does not contain a monitor driver with the corresponding designation. This applies up to CD version 013.

When carrying out the installation, please use the driver for model **5972**<u>000</u> **D3399.** The next version of "PC Software SIVISION" will include a driver with the correct designation.

PC software SIDEXIS XG Video (VIDEXIS XG): new version now supports video cards with WDM driver

Customers who decide not to use the frame grabber card (REF. 46 93 96) recommended by Sirona can nonetheless deploy the WDM driver in addition to the standard VfW driver. The new SIDEXIS/VIDEXIS software supports this option.

To configure and test the WDM video and VfW video functions, you should choose the program **NGVidCap** in the **C:\SIDEXIS** folder. Further information is contained in the online help under NGVidCap.

The new **SIDEXIS XG Video CD** (**REF. 59 73 719**) is available with immediate effect. The CD index has changed from 033 to 039 and is thus identical to the corresponding full version of SIDEXIS XG.

Handpieces

Repairs to the contra-angle handpieces T1 LINE C 200/L and T1 CLASSIC S 200 L

The drive system of the red T1 LINE C 200/L and T1 CLASSIC S 200 L has been modified. As a result, the existing neck drive unit is no longer compatible. In the event of repairs to the drive system this means that the neck drive unit needs to be replaced as well.

We have therefore decided to offer the required parts as a favourably priced package:

Designation	REF.	Preparation handpiece	EUR, excl. VAT
Drive S 200 L + neck drive (1:5)	59 32 707	T1 CLASSIC S 200 L	230.00
Drive C 200/L + neck drive (1:5)	59 32 715	T1 LINE C 200/L	180.00

This special offer will be valid until 30 June 2005.

An update version of the repair instructions is available with immediate effect. Please contact Anja Weidemann, Tel. (00 49) 62 51-16 28 77, e-mail: Anja.Weidemann@sirona.de or Hans-Jürgen Klose, Tel.: (00 49) 62 51-16 27 08, e-mail: Hans-Juergen.Klose@sirona.de.

Corrections to the 2005 spare parts list: instrument and suction hoses

We regret to report that a few typographical errors have crept into the January 2005 spare parts price list. Please correct the prices as follows:

Designation	REF.	EUR excl. VAT
Motor SL	89 15 506	386.00
Motor SL, 1660 mm long	89 28 012	451.00
SPRAYVIT 4000	R 89 15 530	317.00
SPRAYVIT 4000	L 89 15 597	317.00
SPRAYVIT 4000, 1660 mm long	R 89 28 038	357.00
SIROSON L with light	89 28 376	278.00
SIROSONIC L, 1660 mm long	59 21 064	308.00
Cold light for POLYLUX C1	33 17 323	804.00
Turbine with light	89 15 522	284.00
Turbine with light, 1660 mm long	89 28 020	314.00
SIROSON L, 1660 mm long	54 57 853	308.00
SIROSONIC L	59 21 031	278.00
Turbine with/without light	89 24 631	303.00
SPRAYVIT C8 DCI syringe, assistant's side	54 56 053	59.00
Suction hose	59 54 359	80.00
Motor SL C3	89 24 615	402.00
Suction hose Cattani	58 31 073	74.00
Motor EL 1	58 63 514	223.00
Motor SL	54 56 129	227.00
Turbine with light	54 44 877	118.00

Hygiene

Correction to the 2005 price list

We regret to report that a typographical error has crept into the January 2005 price list. Please make the following correction:

Designation	REF.	EUR excl. VAT	PrGr.
Cleaning agent for Validator Omnicleaner	30 06 934	152.00	94

Thank you for your cooperation.

X-ray

ORTHOPHOS XG: on-site installation requirements

After intensive discussions with the relevant authorities we can report a positive result. Contrary to the information contained in the current installation requirements, it is permissible to connect the ORTHOPHOS XG Plus DS/Ceph/TSA and the ORTHOPHOS XG 5 DS/Ceph to a single **B 16A** domestic fuse via a cable with a cross sectional area of **1.5 mm²**. A precondition is that only one panoramic X-ray unit is connected to the fuse in each case.

The following recommendation remains in force: "A three-core mains cable (N, L, PE; at least $3 \times 2.5 \text{ mm}^2$ or $3 \times 4 \text{ mm}^2$) must be laid to the main distribution box; overcurrent protective device B 25A".

We have amended our installation requirements accordingly and will distribute these in the coming days.

SIDEXIS software release versions and SIDEXIS version patches

1. Software release versions

In keeping with standard practice in the software industry, we generate complete release versions whenever the software functions are significantly extended. These release versions are designated by a digit followed by a single decimal (e.g. 1.3 and 1.4). Whenever a complete release version becomes available, we issue a corresponding software update.

2. Software patches

When we make minor functional extensions and improvements, we issue software patches (analogous to the Service Packs of Microsoft WindowsTM). These patches depend on the prior installation of the relevant release version. Patches can be downloaded free of charge from SIDEXIS.com. They are cumulative. In other words, the next higher patch (as designated by the second decimal digit) contains all the functional extensions and bug fixes of the previous patch (i.e. 1.36 contains all the modifications included in 1.35 and 1.34, etc.). It is sufficient to download and install the latest patch in each case.

Patches will work only with the release version that has an identical digit after the decimal point (i.e. patch 1.45 works with release version 1.4, but not with 1.3). For example, if you want to update the current customer configuration from 1.33 to 1.45, you must first install release version 1.4. Only then can you install patch 1.45.

We recommend that you install the latest SIDEXIS patch on all SIDEXIS computers.

3. Equipment software and SIDEXIS version

The equipment software and SIDEXIS XG exchange data by means of a shared protocol. We are occasionally forced to amend this protocol in order to cater for extensions to the equipment functions. This is the case with the equipment software 2.20 and the SIDEXIS software 1.45.

This means that both the equipment software and the SIDEXIS software need to be updated. We recommend that you update the equipment software first, followed by the SIDEXIS software.

A revised version of the ORTHOPHOS XG service manual will become available in **March.** Among other things it contains supplementary information about exchanging components, e.g. PCBs and X-ray generators.

CAD/CAM

CEREC 3: shutting down the imaging unit

A close analysis of returned PCs has shown that a large proportion of the PC malfunctions are due to incorrect "shutting down" procedures.

To avoid data losses and malfunctions, the operating system must be shut down correctly!

You should proceed as follows:

- 1. Close all programs.
- 2. Open the start menu by pressing the "Start" button

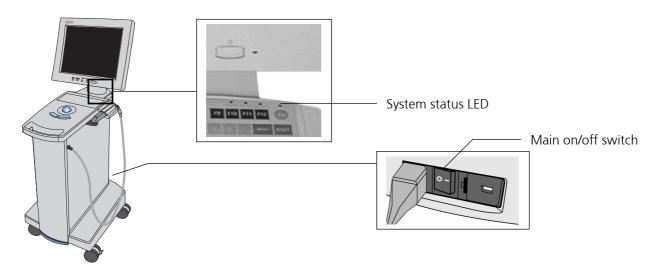


3. Select "Turn off computer...".



4. Then select the option "Turn Off".

The PC will shut down automatically. The system status LED turns yellow.



5. Switch off the imaging unit via the main on/off switch. The system status LED is extinguished.

Shutting down the imaging unit via the on/off switch on the keyboard can lead to data losses and malfunctions.

Before exchanging the PC, please establish whether the malfunctions are attributable to incorrect shutting down – and pass this information on to your CEREC 3 customers.

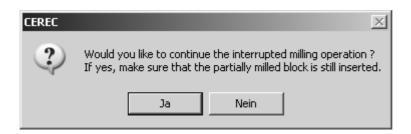
CEREC 3/CEREC Scan: new drive shafts for the milling unit

Titanium-coloured drive shafts have been deployed in the CEREC inLab milling unit since September 2004. As from the middle of January 2005, these shafts have also been fitted to the CEREC 3 and CEREC *Scan* milling units.

After a certain period of use, the drive shafts acquire a shiny surface. This has no impact on the functioning of the drive shafts and does not require any remedial action.

Software V2.40 R1800: resuming the milling process after an interruption

If the milling process is interrupted (e.g. by opening the chamber door or by a tool change), the following screen message appears as soon as the milling icon is pressed:



This screen message does <u>not</u> appear under software version V.2.40 R1800 in the event that a tool is still active within the design window. To continue the milling process, the user should deactivate all the tools in the design window (Edit, Form, Drop, Scale, Shape, Position, Rotate) and then press the milling icon. The above screen message is then displayed – and the milling process can be resumed.

Delivery times

Status: March 2005

To help you plan more effectively, we provide you with this list of delivery times, updated on a monthly basis. The quoted delivery times are calculated as from the receipt of your order at the Bensheim factory. To avoid delays, please make sure that you submit all the required information when placing your orders. Subsequent changes to orders can lead to corresponding shifts in the delivery times.

Please pass this information on to the persons responsible in your company.

Treatment centres		
C2 ⁺ /C3 ⁺ /C4 ⁺ /C5 ⁺	3	weeks
C8 ⁺	5	weeks
C chair	3	weeks
SIROLUX Fantastic light (all models)	1–2	weeks
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Accessories for treatment centres	1–2	weeks
Handpieces (high-speed, straight, contra-angle)		
T1 CLASSIC	2–4	weeks
T1 LINE	2–4	weeks
T1 / T2 / T3 high-speed handpieces	2–4	weeks
ProSmile Handy	2	weeks
SIROAIR L	2	weeks
SIRONITI/SIRONITI starter kits	2	weeks
SINONITY SINONITY Starter Kits	Z	VVCCK3
Sterilizers/care systems		
SIROCLAVE B	2–4	weeks
SIROCLAVE VS	2–3	weeks
SIROCLAVE S	2–3	weeks
SIROMINI B	2–3 2–3	weeks
SIROSEAL	1–3	weeks
SIRODEM	1–3	weeks
SIROCLEAN	2–3	Weeks
X-ray		
HELIODENT DS	3–4	weeks
HELIODENT Vario	3–4	weeks
ORTHOPHOS 3/Ceph	6–8	weeks
ORTHOPHOS Plus/Ceph	6–8	weeks
ORTHOPHOS XG 5 DS/Ceph (refer to certification)	8–10	weeks
ORTHOPHOS XG Plus DS/Ceph (basic and fully featured version)	9–12	weeks
SIDEXIS (wall box/X-ray box)	4	weeks
SIDEXIS USB Box	4	weeks
Available only in selected markets:	4	WEEKS
ORTHOPHOS 3 DS	6	weeks
	6	weeks
ORTHOPHOS Plus DS/Ceph	O	weeks
CAD/CAM		
CEREC 3	5–7	weeks
CEREC Scan	5–7	weeks
inLab	5–7	weeks
inEos	8–12	weeks

The delivery times relate to the current standard colours (grey-white).

In the case of combined orders of equipment with different delivery times you should be guided by the longest delivery time.

Depending on the day-to-day situation, the delivery times may be shorter or longer. The delivery date confirmed by us will apply. In urgent cases please contact our Customer Service Centre.

For further information, please contact our Customer Service Centre:

Telephone:

+49 / 62 51 / 16-16 16

E-mail and fax:

Product services

E-mail: product.service@sirona.de Fax: +49 / 62 51 / 16-18 18

Order services

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Customer Service Centre